



March 12, 2010

VIA EMAIL

Honorable Jaclyn A. Brillig
Secretary
New York State Public Service Commission
Three Empire State Plaza
Albany, New York 12223

Re: Case 08-E-1129 – Petition of New York State Electric & Gas Corporation for Approval of an Energy Efficiency Portfolio Standard (EEPS) Utility-Administered Electric Energy Efficiency Program

Case 08-E-1130 – Petition of Rochester Gas and Electric Corporation for Approval of an Energy Efficiency Portfolio Standard (EEPS) Utility-Administered Electric Energy Efficiency Program

Dear Secretary Brillig:

Pursuant to the New York State Public Service Commission’s July 24, 2009 Order Approving Multifamily Energy Efficiency Programs with Modifications in Cases 08-E-1129 and 08-E-1130¹, New York State Electric & Gas Corporation and Rochester Gas and Electric Corporation hereby file the “Monthly Scorecard Report” of key Residential/Non-Residential Multifamily Program achievements for the month ending February 28, 2010.

Please direct any questions to me at telephone number 607-725-3936 or via email at jjfishgertz@nyseg.com.

Respectfully Submitted,

Joni Fish-Gertz
Manager, Programs

Enclosure

xc: Floyd Barwig, PSC, Director – Office of Energy Efficiency and Environment

¹ Cases 08-E-1129 and 08-E- 1130 - Petitions of New York State Electric & Gas Corporation and Rochester Gas and Electric Corporation for Approval of an Energy Efficiency Portfolio Standard Utility-Administered Electric Energy Efficiency Program, Order Approving Multifamily Energy Efficiency Programs with Modifications, at 52 (July 27, 2009).

**Combined Report for
New York State Electric & Gas Corporation
&
Rochester Gas and Electric Corporation**

Residential/Non-Residential Multifamily Program

**Savings from New York Standard Approach for Estimating
Energy Savings from Energy Efficiency Programs**

Monthly Program Report

March 12, 2010

Prepared for

New York State Department of Public Service

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Introduction

In its June 23, 2008 Order Establishing Energy Efficiency Portfolio Standard (“EEPS”) and Approving Programs¹ the New York State Public Service Commission (“NYSPSC”) recognized the importance of developing a uniform data tracking system to measure and evaluate progress toward the State’s energy efficiency goals. To that end, Ordering clauses 5 and 7 of the July 24, 2009 Order Approving Multifamily Energy Efficiency Programs with Modifications in Cases 08-E-1129 and 1130 directed each program administrator (“PA”) to file monthly, quarterly and annual progress reports.² New York State Electric & Gas Corporation (“NYSEG”) and Rochester Gas and Electric Corporation (“RG&E”) (together, “the Companies”) respectfully submit this report in compliance with the July 24, 2009 Order.

This report is based on information collected by the program’s implementation contractor and provided to the Companies for reporting purposes. This information will be used for program evaluation needs and to meet the requirements of the July 24, 2009 Order. While the Companies operate energy efficiency programs jointly, information is collected and maintained separately for NYSEG and RG&E. This report provides narrative data for the Companies and where appropriate provides specific program statistical data for RG&E separately from NYSEG.

This report is structured to address the four main sections outlined by New York State Department of Public Service Staff (“Staff”) in their data reporting manual. An overview of each section follows.

Section I: Basic program information for the Companies’ Residential/Non-Residential Multifamily Program is provided in Section I.

Section II: Participant-level data for evaluation purposes for midstream programs is contained in the information collected and maintained by the implementation contractor, augmented by data contained in the Companies customer systems.

Section III: Monthly and quarterly midstream program results based on data provided by the implementation contractor are provided in Section III. The standardized template includes key data elements which support program reporting, management oversight, and planning for the Companies.

1 Case 07-M-0548 - Proceeding on Motion of the Commission Regarding an Energy Efficiency Portfolio Standard, Order Establishing Energy Efficiency Portfolio Standard (“EEPS”) and Approving Programs (Jun. 23, 2008).

2 Cases 08-E-1129 - Petition of New York State Electric & Gas Corporation for Approval of an Energy Efficiency Portfolio Standard (EEPS) Utility-Administered Electric Energy Efficiency Program and 08-E-1130 - Petition of Rochester Gas and Electric Corporation for Approval of an Energy Efficiency Portfolio Standard (EEPS) Utility-Administered Electric Energy Efficiency Program, Order Approving Utility-Administered Electric Energy Efficiency Programs with Modifications (July 27, 2009) (“July 2009 Order”), Ordering Clauses 5 and 7.

Section IV: Additional information is provided in Section IV that is not captured in the required spreadsheet and which may include, but is not limited to: 1) significant variances from program goals/results; 2) potential problems; and 3) progress in critical areas not covered in the spreadsheet, such as marketing activity and progress with evaluations.

This report will be generated by the Companies monthly (14th of the month), quarterly (forty-five (45) days after the end of the quarter) and annually (sixty (60) days after the end of the year). Reports will be submitted to the Director of the Office of Energy Efficiency and the Environment and filed with the Secretary of the Commission. In addition, copies of associated data files will be provided via email as requested by DPS Staff. Section I and II will be provided with the initial monthly Scorecard submission and thereafter will be provided only when relevant information changes.

Section I. Basic Program Information

I A1) Program Description:

The Companies' Residential/Non-Residential Multifamily Program is a direct installation program. The program applies to multifamily buildings with 5-50 dwelling units, both rental and owned (condominium) property, and both low/limited income and market rate properties. The program will install compact fluorescent light bulbs ("CFL") and refrigerators in dwelling units, and lighting retrofits in common areas ("CAL").

All new equipment (CFLs, refrigerators, CAL) will be premium quality, proven, brand-name equipment, to encourage customer acceptance. Equipment choices will be sufficiently limited to enable cost-effective program implementation, while providing enough options to encourage customer participation.

Dwelling unit CFLs, their installation, refrigerator tests, and common area lighting assessments will be provided free of charge.

Dwelling unit CFLs will be matched to the comparable existing incandescent bulbs to the extent options permit. Options are currently expected to include 15, 20, and 30 watt spirals; 20 watt A lamps, 14 watt R-20, 15 watt R-30, and 26 watt R-40 non-dimmables; 14 watt G-25s; and 5 watt flame tip candelabra bases. These specific options may change as customer demand and available technologies warrant. The Companies will consult with Staff prior to making changes in the equipment offered in this program.

Refrigerators will be matched to the size of the existing refrigerators in the units. Options will include 15-, 17-, and 22-cubic foot refrigerators; 22-cubic foot refrigerators will be available if cost effective and only for those dwelling units adapted for handicapped tenants. Except for low- or limited-income customers, refrigerator owners will pay the difference between a \$300/refrigerator incentive paid by the Companies, and the installed cost of the refrigerator. For low- or limited-income customers, refrigerator owners will not be charged for refrigerators unless the installed cost of the refrigerator exceeds \$600 (i.e., 22 cubic foot refrigerators). In the case of low or limited income dwellings in which the tenant owns the refrigerator, customers may purchase a refrigerator directly from trade allies, and receive a \$600/refrigerator incentive upon receipt by RISE of proof of acceptable refrigerator replacement. In the case of market-rate income dwellings in which the tenant owns the refrigerator, customers may purchase a refrigerator directly from trade allies, and receive a \$300/refrigerator incentive upon receipt by RISE of proof of acceptable refrigerator replacement.

Existing bulbs and refrigerators will be removed from the dwelling units and properly disposed of or recycled.

CAL equipment will be matched to existing functionality. Building owners will be charged 50 percent of the installed cost of replacement CAL. Customers may utilize their own installation labor within the cost and reimbursement structure approved in advance by RISE and the Companies.

CAL options include the following equipment:

- relamp/reballast 1-lamp 4 ft. fluorescent w/ HPT8
- relamp/reballast 2-lamp 4 ft. fluorescent w/ HPT8
- relamp/reballast 4-lamp 4 ft. fluorescent w/ HPT8
- relamp/reballast 2-lamp U-tube fluorescent w/ HPT8
- 2-lamp fluorescent wrap w/ reduced wattage HPT8 and low power ballast
- 4-lamp 8 ft. fluorescent wrap w/ reduced wattage HPT8 and low power ballast
- 2x4 2-lamp troffer w/ reduced wattage HPT8 and low power ballasts
- 2x2 3-lamp troffer w/ HPT8 F017 lamps and low power ballasts
- 2x2 3-lamp conversion kit w/ HPT8 F017 lamps and low power ballast
- 2-watt LED exit sign retrofit kit
- LED exist sign with battery backup
- LED exist sign with emergency heads
- wall switch PIR occupancy sensor
- ceiling mount occupancy sensor with power pack
- wall switch dual technology occupancy sensor

Customers may not receive incentives from both NYSERDA and the Companies for the same energy efficiency measure (“double-dipping”).

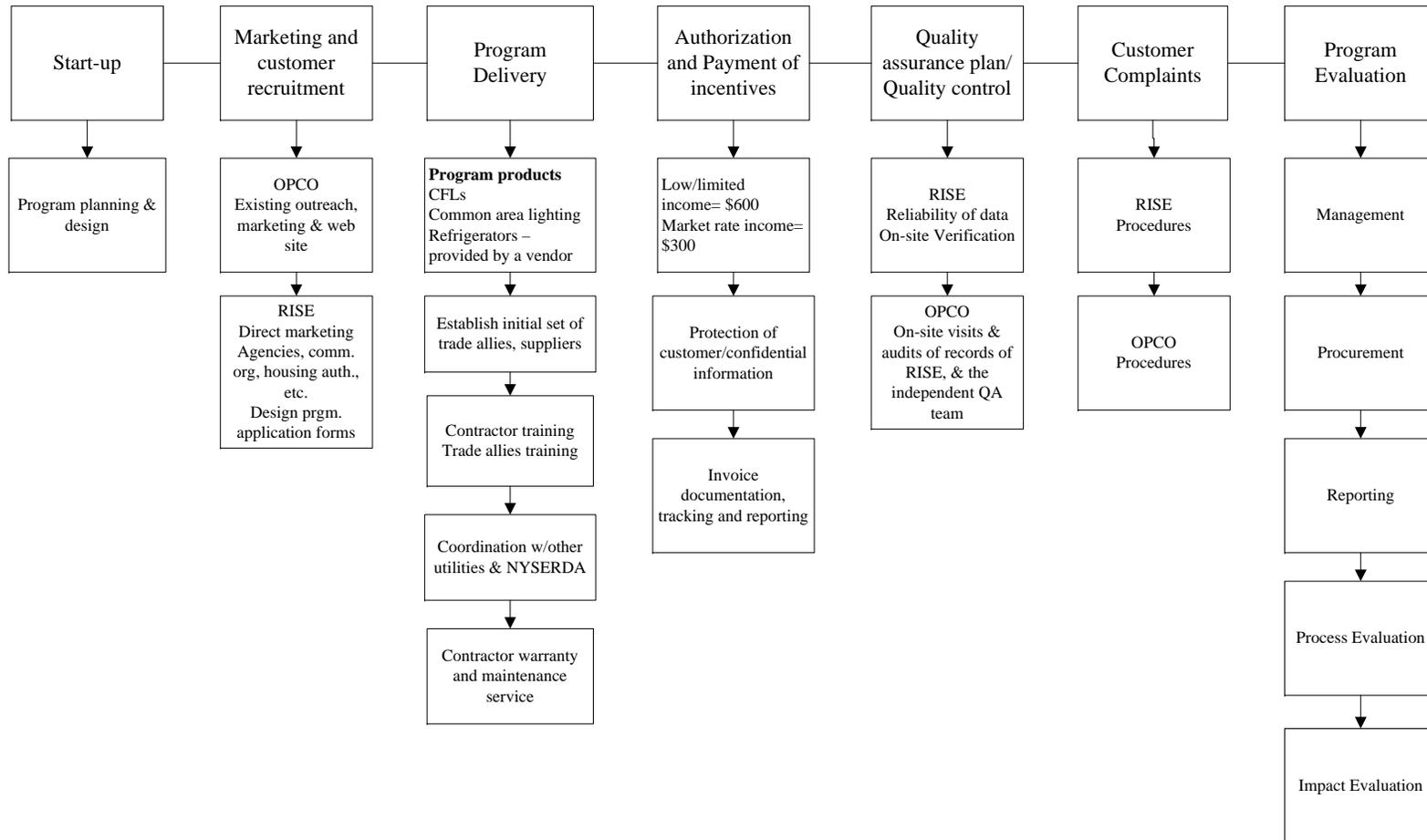
I A2) Operation and Procedures Manual

The Companies’ Residential/Non-Residential Multifamily Program Manual is dated February 1, 2010. Updates and revisions will be on-going as the program evolves. At any time, the most current version of this manual may be obtained with thirty (30) days written notice.

I A3) Activities Descriptions

The following process flow chart depicts the major business processes and activities related to the implementation of the Companies’ Residential/Non-Residential Multifamily Program. Other detailed process flow charts may be obtained with thirty (30) days written notice.

EEPS RESIDENTIAL/NON-RESIDENTIAL MULTIFAMILY PROGRAM OVERVIEW FLOWCHART



I A4) Description of the Program - Service Territory

This program is available to all of the Companies' customers with active electricity service who reside in a qualifying 5-50 unit multifamily building or property owners / agents of a qualifying property that have active NYSEG or RG&E electricity service. The most current NYSEG and RG&E franchise maps can be found at the following internet sites:

<http://www.nyseg.com/OurCompany/servicearea.html>

<http://www.rge.com/OurCompany/servicearea.html>

I B) Detailed Description of Customer Data Tracking System and Customer Data Tracking System Operations, Including Data Dictionaries

The Companies use the files received from the implementation contractor to calculate and report herein the current month, program-to-date, and lifecycle energy savings data for all approved measures based on the formulas provided in the July 9, 2009 version of the New York Standard Approach for Estimating Energy Savings from Energy Efficiency Measures in Multifamily Programs manual (the "Technical Manual"). Energy savings calculations for installed measures are accomplished through the net utility savings [adjusted for free ridership etc.] in terms of summer coincident peak demand [kw] and annual energy [kwh].

These files are also used to calculate participation data as reported herein for the number of program measures received, processed and approved to date. Additionally, various operational reports and analysis are generated based on the files provided twice a month by the implementation contractor. These reports are used to identify trends and patterns, produce various program statistics, identify possible areas for future improvement, and to identify differences in participation rates by geographic region, etc.

A complete list of all data elements in each of these files is available upon request with thirty (30) days written notice.

I C) Detailed Description of How Data in the Tracking System Contributes to the Monthly Report

The Companies will use the RISE "EPlus" tracking system to track data for the program. The EPlus system is a single integrated relational database package that allows RISE to collect, store, and retrieve data from intake to project completion. A master customer file stores all basic information about a customer (name, address, telephone numbers, account numbers, e-mail address, etc.), and is supplemented by related data files which address "work order" status, measure data, building data, and historical energy usage data. Once a customer is entered in the master file, multiple work orders can be created for that customer to allow tracking of multiple stages or projects.

The system was custom designed to specifically support direct installation programs and has the full capability to provide comprehensive lighting project pricing and energy savings calculations, along with standardized report options. The system produces detailed material supply and installation labor requirements for each project.

The files provide the necessary documentation in support of invoices. The system can also easily accommodate ad hoc queries. A complete data dictionary of the system and file structures is available on 30 days written notice.

I D) Program Management

Residential/Non-Residential Multifamily Program

Jennifer Turner
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NYSEG and RG&E
Binghamton & Rochester, NY
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I E) Program Savings Objectives

The primary objective of the Residential/Non-Residential Multifamily Program is to reduce electricity usage in multifamily buildings. The program focus is making lighting efficiency improvements and replacing older, less-efficient refrigerators with high-efficiency ENERGY STAR® models.

NYSEG and RG&E Annual Energy Savings

Year	NYSEG Goal - MWh	RG&E Goal - MWh
2010	872	805
2011	872	805

Source: NYSEG & RG&E Residential/Non-Residential Multifamily Program Implementation Plan, February 1 , 2010

I F) Program Theory and Logic

The goal of this program is to increase the penetration of high efficiency electric measures in the Companies' service territories by offering replacement refrigerator units and lighting and/or rebates for these high efficiency measures.

The Multifamily Program will support the installation of high efficiency equipment and fill a market void. The program targets multifamily customers who are currently utilizing inefficient electric measures. Measures/rebate amounts are as specified in the July 2009 Order.

The program is expected to encourage participation of about 809 multifamily buildings at an annual cost of approximately \$2.8 million for NYSEG and RG&E combined. This expenditure will produce new savings of about 3354 MWh for the Companies during 2010 and 2011.

In addition, to the extent practical and possible, the Companies will coordinate the delivery of this program with planned future programs. The Residential/Non-Residential Electric Multifamily Program also complements New York State Energy Research and Development Authority (“NYSERDA”) current programs, such as the Multifamily and the EmpowerNY Programs. As appropriate, the Companies will coordinate with NYSERDA to make appropriate referrals between the programs.

I G) Listing and Description of, and Contact Information for, the Market Actors, Trade Allies, and Other Stakeholders on Which the Program will Rely for Program Delivery and Support

The implementation contractor has contracted with Sears for refrigerator replacement and installation.

Sears Information:

Ulysses Orduz
Account Manager
Cell (860) 268-1416
Fax (860) 870-1965
Email uorduz@searshc.com

James A Smith
District Sales Manager
Northeast District
Tel (518) 306-5228
Cell (518) 306-5229
Email jsmi086@searshc.com

Midstate Electric will be utilized for program work requiring hard wiring for common area lighting replacements.

Midstate Electric
72 Lowber Road
Greenwich, NY 12834
Tel (518) 295-5630
Fax (518) 695-6691

In a limited number of installations, customers may choose to purchase their own refrigerator under the terms of the program, rather than receive the standard offerings of this program. In these exceptions, the retailer from which the refrigerator owner purchases the replacement refrigerator; may be considered a “trade ally.” Also in a few cases, a multifamily building owner may utilize their own contractor to install CAL retrofits, and these contractors may be considered “trade allies.”

I H) Name of Firms under Contract to Program Administrators, Formally Participating in the Delivery of the Program or Program Component(s)

The following firms are under contract with the Companies:

Applied Energy Group, Inc. (AEG)
1377 Motor Parkway, Ste 401
Hauppauge, New York 11788
631-434-1414

RISE Engineering
1341 Elmwood Avenue
Cranston, RI 02910
401-784-3700

I I) Inter-organizational Relationships and Activities Explained and Reported

The Companies, with most other New York investor-owned utilities, NYSERDA, NYPA and LIPA, participate in a working cooperative organization between the participating EEPS program administrators. The organization, known formally as Energy Efficiency Program Administrator Collaborative (“EEPAC”) hosts a number of issue-oriented working groups or communities that are exploring program implementation issues common to EEPS program administrators. EEPAC is directed by a Steering Committee, appointed by the member organizations. The Companies have supported EEPAC through membership in working groups/communities as well as through participation in the Steering Committee.

Section II. Evaluation Support Information

II A) Midstream Program Information

The Companies’ will collect and store the program data in Table 1 of the “New York Department of Public Service Energy Efficiency Program Information Reporting Manual,” June 29, 2009, as required and appropriate for midstream programs. These will be made available to the Staff and evaluation contractors within thirty (30) days written notice.

Section III. Reporting Template for Monthly Residential/Non-Residential Electric Multifamily Program Report

Table 2a below, represents NYSEG's Monthly Program Statistics for February 2010.

Table 2a. Variables Reported Monthly for February 2010

Program Administrator(PA) and Program ID¹	NYSEG Residential/Non-Residential Electric Multifamily Program
Program Name	NYSEG Residential/Non-Residential Electric Multifamily Program
Program Type²	Direct Install
Total Acquired First-Year Impacts This Month^{3,15}	
Net first-year annual kWh acquired this Month ⁴	0
Monthly Net kWh Goal (based on net first-year annual ⁵ kWh Goal) ²⁰	0
Percent of Monthly Net kWh Goal Acquired	0
Net Peak ⁶ kW acquired this Month	0
Monthly Net Peak kW Goal ²⁰	0
Percent of Monthly Peak kW Goal Acquired	0
Net First-year annual therms acquired this month	N/A
Monthly Net Therm Goal	N/A
Percent of Monthly Therm Goal Acquired	N/A
Net Lifecycle kWh acquired this month	0
Net Lifecycle therms acquired this month	N/A
Total Acquired Net First-Year Impacts To Date^{15,17}	
Net first-year annual kWh acquired to date ¹⁵	0
Net first-year annual kWh acquired to date as a percent of annual goal	0
Net first-year annual kWh acquired to date as a percent of 8-year goal	N/A
Net cumulative kWh acquired to date	0
Net utility peak kW reductions acquired to date	0
Net utility peak kW reductions acquired to date as a percent of utility annual goal	0
Net utility peak kW reductions acquired to date as a percent of 8-year goal	N/A
Net NYISO peak kW reductions acquired to date	0
Net first-year annual therms acquired to date	N/A
Net first-year annual therms acquired to date as a percent of annual goal	N/A

Net first-year annual therms acquired to date as a percent of 8-year goal	N/A
Net cumulative therms acquired to date	N/A
Total Acquired Lifecycle Impacts To Date ^{7,15,17}	
Net Lifecycle kWh acquired to date	0
Net Lifecycle therms acquired to date	N/A
Committed⁸ Impacts (not yet acquired) This Month ¹⁵	
Net First-year annual kWh committed this month	0
Net Lifecycle kWh committed this month	0
Net Utility Peak kW committed this month	0
Net first-year annual therms committed this month	N/A
Net Lifecycle therms committed this month	N/A
Funds committed at this point in time	0
Overall Impacts (Acquired & Committed) ¹⁵	
Net first-year annual kWh acquired & committed this month	0
Net utility peak kW acquired & committed this month	0
Net First-year annual therms acquired & committed this month	N/A
Costs ^{9,16}	
Total program budget	\$1,464,848
General Administration	Portfolio ¹³
Program Planning	Portfolio ¹³
Program Marketing ¹⁸	\$0
Trade Ally Training ¹⁸	\$0
Incentives and Services ^{14,18}	\$0
Direct Program Implementation ¹⁸	\$0
Program Evaluation ¹⁸	\$0
Total expenditures to date	\$0
Percent of total budget spent to date	N/A
Participation ^{15,17}	
Number of program applications received to date ¹⁹	0
Number of program applications processed to date ¹⁹	0
Number of processed applications approved to date ¹⁹	0
Percent of applications received to date that have been processed	0
Quarterly Carbon Emission Reductions (in tons)	
Total Acquired Net First-year Carbon Emission Reductions To Date ¹²	N/A
Total Acquired Net First-year Carbon Emission Reductions To Date ¹²	N/A

Table 2b below, represents RG&E's Monthly Program Statistics for February 2010.

Table 2b. Variables Reported Monthly for February 2010

Program Administrator(PA) and Program ID¹	RG&E Residential/Non-Residential Electric Multifamily Program
Program Name	RG&E Residential/Non-Residential Electric Multifamily Program
Program Type²	Direct Install
Total Acquired First-Year Impacts This Month^{3,15}	
Net first-year annual kWh acquired this Month ⁴	0
Monthly Net kWh Goal (based on net first-year annual ⁵ kWh Goal) ²⁰	0
Percent of Monthly Net kWh Goal Acquired	0
Net Peak⁶ kW acquired this Month	
Monthly Net Peak kW Goal ²⁰	0
Percent of Monthly Peak kW Goal Acquired	0
Net First-year annual therms acquired this month	
Monthly Net Therm Goal	N/A
Percent of Monthly Therm Goal Acquired	N/A
Net Lifecycle kWh acquired this month	
Net Lifecycle therms acquired this month	N/A
Total Acquired Net First-Year Impacts To Date^{15,17}	
Net first-year annual kWh acquired to date ¹⁵	0
Net first-year annual kWh acquired to date as a percent of annual goal	0
Net first-year annual kWh acquired to date as a percent of 8-year goal	N/A
Net cumulative kWh acquired to date	0
Net utility peak kW reductions acquired to date	
Net utility peak kW reductions acquired to date as a percent of utility annual goal	0
Net utility peak kW reductions acquired to date as a percent of 8-year goal	N/A
Net NYISO peak kW reductions acquired to date	0
Net first-year annual therms acquired to date	
Net first-year annual therms acquired to date as a percent of annual goal	N/A
Net first-year annual therms acquired to date as a percent of 8-year goal	N/A
Net cumulative therms acquired to date	N/A

Total Acquired Lifecycle Impacts To Date ^{7,15,17}	
Net Lifecycle kWh acquired to date	0
Net Lifecycle therms acquired to date	N/A
Committed⁸ Impacts (not yet acquired) This Month ¹⁵	
Net First-year annual kWh committed this month	0
Net Lifecycle kWh committed this month	0
Net Utility Peak kW committed this month	0
Net first-year annual therms committed this month	N/A
Net Lifecycle therms committed this month	N/A
Funds committed at this point in time	0
Overall Impacts (Acquired & Committed) ¹⁵	
Net first-year annual kWh acquired & committed this month	0
Net utility peak kW acquired & committed this month	0
Net First-year annual therms acquired & committed this month	N/A
Costs ^{9,16}	
Total program budget	\$1,296,740
General Administration	Portfolio ¹³
Program Planning	Portfolio ¹³
Program Marketing ¹⁸	\$0
Trade Ally Training ¹⁸	\$0
Incentives and Services ^{14,18}	\$0
Direct Program Implementation ¹⁸	\$0
Program Evaluation ¹⁸	\$0
Total expenditures to date	\$0
Percent of total budget spent to date	N/A
Participation ^{15,17}	
Number of program applications received to date ¹⁹	0
Number of program applications processed to date ¹⁹	0
Number of processed applications approved to date ¹⁹	0
Percent of applications received to date that have been processed	0
Quarterly Carbon Emission Reductions (in tons)	N/A
Total Acquired Net First-year Carbon Emission Reductions To Date ¹²	N/A
Total Acquired Net First-year Carbon Emission Reductions To Date ¹²	N/A

DPS Staff Notes:

¹ DPS Staff needs to work with utilities to develop a Program ID naming convention. However, a Program ID number is not required for the first reports. Note that when developing program ID naming conventions, utilities would like to minimize computer programming/reporting costs that they might incur if the proposed naming conventions are complex or the utility's current naming conventions require modification to Staff's proposed format.

² There is not currently a consistent list of program types but individual categories for common use by administrators could be developed.

³ First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year. Acquired kWh savings are defined as those savings that are reported by the program administrator in program tracking databases and for completed projects.

⁴ Regardless of the month in which a measure is installed within a given calendar year, the program is credited with the associated savings for the entire year.

⁵ Program Administrators should make best estimate of the annual goal even though the goal might in some cases cover two calendar years. Also, Staff wants administrators to try to be as accurate as possible in determining the monthly goals but does not want to mandate monthly goals, at least initially.

⁶ Peak is defined uniquely for each utility.

⁷ The lifecycle savings are tracked beginning in the year in which a given measure was installed. Over the period 2008-2015, PA's must take into account the fact that savings from measures installed early in the period will vanish at the end of their useful life before the end of 2015. Thus, the lifecycle impacts acquired to date will be different for each month as a function of adding savings from measures installed in a given month and subtracting savings from measures installed earlier in the funding cycle that have reached the end of their useful life.

⁸ Committed savings are defined as those for which funds have been encumbered but not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired." Staff would like to see the program administrator's best estimate of what they have committed. There should be some assumptions on how the administrator does that. Program administrators should forecast as accurately as possible and it should get more precise with program experience, e.g., the difference between achieved and committed should get closer over time.

⁹ These are the budget categories to be used by companies when submitting the required energy efficiency program implementation plans. In its January 16, 2009 Order, the Commission directed Staff to provide definitions for the budget categories to be used in the preparation of these plans (See Order Approving "Fast Track" Utility-Administered Electric Energy Efficiency Program With Modification, at page 11). These categories are provided to promote consistency in budget construction and reporting among the utility plans. Companies should identify whether each cost item is to be recovered through the SBC surcharge, base rates, or other recovery mechanism (e.g., monthly adjustment charges).

¹⁰ An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated energy and demand impacts become "Committed."

¹¹ The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made. Also note that for programs in which there are cases in which an application could be received, processed, and approved all in one day, a "1" would be counted for each step in the tracking lifecycle.

¹² See *CO₂ Reduction Values* tab in *Data Reporting Template 6-26-09.Xls* (quarterly and annual reports only).

Utility Notes:

¹³ Portfolio Costs are not included in the program budget or actual costs. Consistent with the Companies' July 9, 2009 letter to the Secretary in Cases 07-M-0548 et al. ("July 9 letter") and the Companies' prior and subsequent energy efficiency program submittals, Portfolio Costs are incremental and are incurred as a result of the Companies' ongoing active participation in the New York State Public Service Commission's ("Commission") energy efficiency proceedings. Portfolio Costs allow the Companies to jointly provide efficient support for the complete suite of specific energy efficiency programs ultimately approved by the Commission.

¹⁴ Incentives and services costs are reported based on Company payment of invoices received from program implementation contractors for incentive payments made to program participants. They will thus lag the actual issuance of incentive payments to program participants.

¹⁵ Impacts are calculated using actual installed measure information for all measures.

¹⁶ All program costs identified in this section are recovered through the SBC surcharge unless otherwise noted.

¹⁷ Information contained in this monthly table may include changes to previously filed monthly scorecard tables based on additional review and/or reconsideration of rebate eligibility decisions made by the implementation contractor during prior reporting periods. Additional information regarding such changes is available upon request.

¹⁸ Data contained in these fields reflects the most recent month's expenditures in the respective category, not "to date" information.

¹⁹ For the purposes of this directed installation program the following definitions are used: Received applications are those for which a customer proposal exists. The application becomes processed once the PA has reviewed the proposal and made a decision to approve the direct installations. Processed applications become approved applications when the direct installations have been physically completed.

²⁰ The Net kWh and Net Peak kW goals are zero during this reporting period since no direct installations were expected to occur during the first month of the program. February 2010 was considered a ramp up period; actual savings are expected to begin in March 2010.

Section IV. Narrative Report to be Included with Spreadsheet

Program Administrator: NYSEG/RG&E
Program/Project: Residential/Non-Residential Multifamily Program
Reporting Period: Monthly, February 2010
Report Contact Person: Jennifer Turner

1. Program Status

Program Performance Goals

(a) Describe and discuss circumstances that may have an impact on the achievement of project performance goals (positive or negative).

The type of heating fuel found in individual buildings, and the age of the refrigerators present as well as other factors described in the Technical Manual, will impact energy savings calculations and determine whether it is cost effective to replace refrigerators in individual projects, thus affecting project performance goals.

Referrals from NYSERDA programs could also (positively) impact program goal achievement.

(b) Describe and discuss other key aspects of program performance goals that were not discussed in (a).

None at this time.

(c) Forecast of net energy impacts.

NYSEG and RG&E Annual Energy Savings

Year	NYSEG Goal	RG&E Goal
2010	872	805
2011	872	805

Source: NYSEG & RG&E Residential/Non-Residential Multifamily Program Implementation Plan, February 1, 2010

2) Program Implementation Activities

(a) Marketing Activities

The Companies issued a press release on February 04, 2010 which generated initial customer interest in the program. The Companies' Energy Efficiency Rebate Hotline (1.800.995.9525) serves both NYSEG and RG&E customers, and has answered approximately 62 Multifamily program calls per week since it began taking calls for the program on February 1, 2010. The Companies prescreen interested customer calls received on their toll-free energy efficiency hotline and provide eligible leads to RISE, and will work with RISE to identify additional prospects as requested.

RISE has primary responsibility for customer recruitment. Prospects will be identified through personal contact, e-mail and direct mail, as well as through real estate and landlord organizations, government agencies and community organizations. The Companies will target and schedule any additional bill inserts, advertising or general community presentations in consultation with RISE, to ensure that Company outreach efforts are consistent with and supportive of the RISE customer recruitment activities.

Information about the program appears on the Companies' energy efficiency Web pages. Customer visits to these sites (nyseg.com and rge.com) will be reported in future scorecards.

(b) Evaluation Activities

The Companies are conducting an RFP process to select an independent evaluation contractor to write a detailed evaluation plan for the Multifamily Program and, based on that detailed plan, to conduct the evaluation. Staff has reviewed the technical scope of the evaluation RFP and their comments have been incorporated into the document. The multifamily evaluation RFP was issued jointly with the evaluation RFP for other company programs on February 8, 2010. Selection of an evaluation contractor for the Multifamily program is expected by April 2010, with submission of a detailed Multifamily evaluation plan by the end of the second quarter of 2010.

(c) Other Activities

None at this time.

3. Customer Complaints and/or Disputes

No NYPSC complaints have been reported. Customer disputes are handled as they occur.

4. Changes to Subcontractors or Staffing

None at this time.

5. Additional Issues

None at this time.