

2014 JUL 16 AM 11: 57



July 16, 2014

Kathleen Burgess
Secretary
New York Public Service Commission
Three Empire State Plaza
Albany, New York 12223-1350

Dear Secretary Burgess:

In accordance with Public Service Law, Tariff P.S.C. No. 12 – Telephone, Frontier Communications of Ausable Valley, Inc. is filing this tariff introduce Frontier Emergency connect Service.

This service will only provide outbound calling capability to the company's business call center or 911. This service does not allow for any inbound calling.

The Commission is respectfully requested to waive the legal requirement of a formal newspaper publication since customers will be notified directly.

If there are any questions, please contact Tanya Swanson at (651) 257-4835 or Leslie Zink at (585) 777-4717.

Sincerely,

/s/ **Leslie Zink**

Leslie Zink
Manager, Pricing and Tariffs

Enclosure

P.S.C. No. 12 - Telephone

FRONTIER COMMUNICATIONS OF AUSABLE VALLEY, INC.

Section 4

Contents

Sixth Revised Page No. 2

Superseding Fifth Revised Page No. 2

COMPANY SPECIFIC SERVICES

D. BUNDLED SERVICES		
15. Reserved for Future Use	30C	
16. Reserved for Future Use	30E	
17. Reserved for Future Use	30G	
18. Frontier Business Nationwide Unlimited Service III	30I	
19. Frontier Business Local Unlimited III	30K	
20. Frontier Digital Phone Essentials	30M	
21. Frontier Digital Phone Unlimited	30O	
22. Frontier Digital Phone Unlimited Plus	30Q	
23. Frontier Simply Unlimited Service	30S	
E. OTHER	30	
1 Business Traffic Study Service	30	
F. ELECTRONIC BILL PAYMENT PROGRAM	32	
1. General	32	
2. Regulations	32	
3. Rates	32	
G. FRONTIER EMERGENCY CONNECT SERVICE		(N)
1. General	33	
2. Regulations	33	
3. Rates	33	(N)

P.S.C. No. 12 - Telephone

FRONTIER COMMUNICATIONS OF AUSABLE VALLEY, INC.

Section 4

Third Revised Page 33

Superseding Second Revised Page 33

COMPANY SPECIFIC SERVICES

G. FRONTIER EMERGENCY CONNECT SERVICE

(N)

A. GENERAL

1. Frontier Emergency Connect Service is a LIMITED SERVICE that allows calls to be placed to 911 ONLY. The service does NOT allow for any inbound calling.

B. REGULATIONS

1. This service is available where technically feasible and subject to availability of existing facilities.
2. All attempted inbound calls will receive a recording saying the number is not in service.
3. Customers will not be given a telephone number of the service and no directory listing services will be available.
4. The customer only has the following dialing options:
 - 911 and
 - Where technically feasible, the ability to dial 611 and/or a Frontier Call Center.
 - All other calling patterns will receive re-order tone.
5. The call origination telephone number (All information) going to the 911 center will indicate NO CALL BACK allowed.
6. Applicable Non-Recurring charges may apply.
7. NO LIABILITY SHALL ATTACH TO THE COMPANY REGARDING USE OF SERVICES OR THE FAILURE OF OR INABILITY TO USE THE SERVICES. FURTHER, COMPANY SHALL NOT BE LIABLE FOR DAMAGES (INCIDENTIAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY OR ATTORNEY'S FEES) ARISING FROM ERRORS, MISTAKES, OMISSIONS, INTERRUPTIONS, OR DELAYS OF THE COMPANY, ITS AGENTS, SERVANTS OR EMPLOYEES, IN THE COURSE OF ESTABLISHING, FURNISHING, REARRANGING, MOVING, TERMINATING, OR CHANGING THE SERVICE OF FACILITIES (INCLUDING THE OBTAINING OR FURNISHING OF INFORMATION IN RESPECT THEREOF OR WITH RESPECT TO THE CUSTOMERS OR USERS OF THE SERVICE OR FACILITIES).

C. RATES AND CHARGES

	Monthly Rate
Frontier Emergency Connect Service	\$4.99

(N)

Issued: July 16, 2014

Effective: August 3, 2014

Issued By: Eastern Region Regulatory Director, 180 S. Clinton Ave., Rochester, NY 14646