

April 8, 2014

**VIA ELECTRONIC MAIL**

Ms. Corinna Chille  
State of New York  
Department of Public Service  
Office of Consumer Services  
3 Empire State Plaza  
Albany, NY 12223  
[Secretary@dps.ny.gov](mailto:Secretary@dps.ny.gov)

**Re: Case 10-G-0527, In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, In Relation to Complaint Procedures-Cross Appeals by Apartment Management Associates, LLC, and The Brooklyn Union Gas Company d/b/a National Grid of the Informal Decision Rendered Partly in Favor of Each Party (932768), et al.<sup>1</sup>**

Dear Ms Chille:

As requested in your April 7, 2014 letter, The Brooklyn Union Gas Company d/b/a National Grid and KeySpan Gas East Corporation d/b/a Brooklyn Union of Long Island (collectively the “National Grid”) hereby advises that on March 27, 2014, it issued the refunds pursuant to the Commission’s February 24, 2014 “Commission Determination” on the accounts entitled to refund identified in Appendix B. Interest was provided to customers through April 2, 2014 and the refund checks were mailed on April 4, 2014. In accordance with historical practice, refunds were recognized as “issued” once posted to the customer’s account in the customer system and interest was provided to account for the estimated time needed to mail the checks. URAC is very familiar with the Company’s process for mailing refund checks. In fact, the Company’s practice of including additional interest for the time to mail refund checks was adopted at the insistence of URAC in prior proceedings.

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<sup>1</sup> This case is one of 22 appeals from separate informal review decisions. A list of the cases at issue is contained in Appendix A to this letter.

To compensate for any inadvertent confusion that may have resulted in this case, National Grid will provide interest to the customers identified in Appendix B through April 4, 2014. The additional interest to be provided to these customers is reflected in the column entitled “Additional Interest”. National Grid regrets any inadvertent confusion that may have resulted in this case.

If you have any questions, please contact me at (718) 403-3142.

Respectfully submitted,

*/s/ Philip DeCicco*  
Phillip A. DeCicco, Jr.

cc: Ellen Bindler  
([ebindler@utilitycheck.com](mailto:ebindler@utilitycheck.com))  
Douglas DiCeglio,  
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## **Appendix A**

CASE 10-G-0527 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Cross Appeals by Apartment Management Associates, LLC, and The Brooklyn Union Gas Company d/b/a National Grid of the Informal Decision Rendered Partly in Favor of Each Party (932768)

CASE 11-G-0187 - In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by Spillane Parkside Corp. of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (005528)

CASE 11-G-0188 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by McDonald's of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (005534)

CASE 11-G-0189 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by Brooklyn PMC, Inc. of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (005550)

CASE 11-G-0190 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by Spillane Page Corp. of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (005572)

CASE 11-G-0192 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by PRPKFC Holdings of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (005524)

CASE 11-G-0193 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by Brooklyn & Avenue V Enterprises of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (005538)

CASE 11-G-0194 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by PRPKFC Holdings of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (005520)

CASE 11-G-0195 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by PRPKFC Holdings of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (005512)

CASE 11-G-0196 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by 82 Court St. Corp. of the Informal Decision Rendered in Favor of The Brooklyn Union Gas Company d/b/a National Grid (006124)

CASE 11-G-0178 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by The Brooklyn Union Gas Company d/b/a National Grid of the Informal Decision Rendered in Favor of Ciampa Metropolitan (004986)

CASE 11-G-0202 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by The Brooklyn Union Gas Company d/b/a National Grid of the Informal Decision Rendered in Favor of Mercy First/Angel Guardian Home (004986)

CASE 11-G-0206 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by The Brooklyn Union Gas Company d/b/a National Grid of the Informal Decision Rendered in Favor of Brooklyn PMC (008832)

CASE 11-G-0207 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by The Brooklyn Union Gas Company d/b/a National Grid of the Informal Decision Rendered in Favor of Bay Hylan Enterprises (005566)

CASE 11-G-0208 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by The Brooklyn Union Gas Company d/b/a National Grid of the Informal Decision Rendered in Favor of Bay Hylan Enterprises (005556)

CASE 11-G-0008 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by KeySpan Gas East Corporation DBA Brooklyn Union of Long Island d/b/a National Grid of the Informal Decision Rendered in Favor of Comsewogue School District (000352)

CASE 11-G-0009 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by KeySpan Gas East Corporation DBA Brooklyn Union of Long Island d/b/a National Grid of the Informal Decision Rendered in Favor of Pine Hollow Country Club (000364)

CASE 11-G-0127 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by KeySpan Gas East Corporation DBA Brooklyn Union of Long Island d/b/a National Grid of the Informal Decision Rendered in Favor of Veterans Products Company (002652)

CASE 11-G-0129 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by KeySpan Gas East Corporation DBA Brooklyn Union of Long Island d/b/a National Grid of the Informal Decision Rendered in Favor of Atherton Franchise (018800)

CASE 11-G-0130 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by KeySpan Gas East Corporation DBA Brooklyn Union of Long Island d/b/a National Grid of the Informal Decision Rendered in Favor of John Frocaro (014458)

CASE 11-G-0132 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by KeySpan Gas East Corporation DBA Brooklyn Union of Long Island d/b/a National Grid of the Informal Decision Rendered in Favor of East Meadow School District (024580)

CASE 11-G-0133 – In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, in Relation to Complaint Procedures—Appeal by KeySpan Gas East Corporation DBA Brooklyn Union of Long Island d/b/a National Grid of the Informal Decision Rendered in Favor of Massapequa School District (020906).

Appendix B

Account Number/PSC Account number	Period Refunded	Overpayment	Interest	Additional Interest thru 4/4/14	Total
(1) 10865/59322	03/08-03/09	\$ 289.93	\$ 479.69	\$ 0.76	\$ 770.38
(2) 20457/56023	03/08-03/09	\$ 275.74	\$ 455.99	\$ 0.70	\$ 732.43
(3) 08020/04750	03/08-03/09	\$ 98.08	\$ 157.06	\$ 0.22	\$ 255.36
(4) 01550/52150	03/08-03/09	\$ 55.09	\$ 86.50	\$ 1.98	\$ 143.57
(5) 20549/32222	03/08-03/10	\$ 385.14	\$ 554.44	\$ 0.80	\$ 940.38
(6) 33116/22033	03/08-03/09	\$ 309.77	\$ 502.82	\$ 0.78	\$ 813.37
(7) 31315-13593	03/08-03/09	\$ 214.66	\$ 354.10	\$ 0.48	\$ 569.24
(8) 07530/77532	03/08-03/09 03/10-03/11	\$ 443.92	\$ 538.42	\$ 0.88	\$ 983.22
(9) 23228/00112	03/08-03/09	\$ 294.21	\$ 458.87	\$ 0.82	\$ 753.90
(10) 22643/30494	03/08-03/09	\$ 447.64	\$ 732.61	\$ 1.18	\$ 1,181.43
(11) 01060/72913	03/08-03/09	\$ 210.13	\$ 352.81	\$ 0.56	\$ 563.50
23052/49022	Does not qualify				
03147/21304	Does not qualify				
35406/37230	Does not qualify				