

RECEIVED
PUBLIC SERVICE
COMMISSION
EXEC-FILES-ALBANY

2014 JUL 16 PM 1:32



July 16, 2014

Kathleen Burgess
Secretary
New York Public Service Commission
Three Empire State Plaza
Albany, New York 12223-1350

Dear Secretary Burgess:

In accordance with Public Service Law, Frontier Telephone of Rochester, Inc., P.S.C. No. 2 Telephone is filing this tariff introduce Frontier Emergency Connect Service.

This service will only provide outbound calling capability to the company's business call center or 911. This service does not allow for any inbound calling.

The Commission is respectfully requested to waive the legal requirement of a formal newspaper publication since customers will be notified directly.

If there are any questions, please contact Tanya Swanson at (651) 257-4835 or Leslie Zink at (585) 777-4717.

Sincerely,

/s/ Leslie Zink

Leslie Zink
Manager, Pricing and Tariffs

Enclosure

FEATURES AND MISCELLANEOUS SERVICES

K. FRONTIER EMERGENCY CONNECT SERVICE

A. GENERAL

- 1. Frontier Emergency Connect Service is a LIMITED SERVICE that allows calls to be placed to 911 ONLY. The service does NOT allow for any inbound calling.

B. REGULATIONS

- 1. This service is available where technically feasible and subject to availability of existing facilities.
- 2. All attempted inbound calls will receive a recording saying the number is not in service.
- 3. Customers will not be given a telephone number of the service and no directory listing services will be available.
- 4. The customer only has the following dialing options:
 - 911 and
 - Where technically feasible, the ability to dial 611 and/or a Frontier Call Center.
 - All other calling patterns will receive re-order tone.
- 5. The call origination telephone number (All information) going to the 911 center will indicate NO CALL BACK allowed.
- 6. Applicable Non-Recurring charges may apply.
- 7. NO LIABILITY SHALL ATTACH TO THE COMPANY REGARDING USE OF SERVICES OR THE FAILURE OF OR INABILITY TO USE THE SERVICES. FURTHER, COMPANY SHALL NOT BE LIABLE FOR DAMAGES (INCIDENTIAL, CONSEQUENTIAL, PUNITIVE OR EXEMPLARY OR ATTORNEY'S FEES) ARISING FROM ERRORS, MISTAKES, OMISSIONS, INTERRUPTIONS, OR DELAYS OF THE COMPANY, ITS AGENTS, SERVANTS OR EMPLOYEES, IN THE COURSE OF ESTABLISHING, FURNISHING, REARRANGING, MOVING, TERMINATING, OR CHANGING THE SERVICE OF FACILITIES (INCLUDING THE OBTAINING OR FURNISHING OF INFORMATION IN RESPECT THEREOF OR WITH RESPECT TO THE CUSTOMERS OR USERS OF THE SERVICE OR FACILITIES).

C. RATES AND CHARGES

	<u>Monthly Rate</u>
Frontier Emergency Connect Service	\$4.99

(N)

(N)