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William D. Smith
Assistant General Counsel



March 25, 2015

Honorable Kathleen H. Burgess
Secretary
New York Public Service Commission
Three Empire State Plaza
Albany, New York 12223

Re: Case 99-C-0949 – Performance Assurance Plan – February 2015 Report

Dear Secretary Burgess:

Verizon New York Inc. hereby submits its monthly report under the 2007 Performance Assurance Plan (“PAP”). The February 2015 PAP Report is attached as Exhibit 1 and can be summarized as follows:

	MOE Score	Market Adjustment
MOE:		
UNE-Loop	-0.1030	\$0
Resale	-0.0207	\$0
Trunks	0.0000	\$0
Critical Measures	NA	\$0
Individual Rule	NA	\$0
Total	NA	\$0

Honorable Kathleen H. Burgess

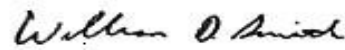
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Each CLEC can obtain its CLEC-specific report, which indicates the amount of bill credits the CLEC is entitled to receive, from the Wholesale Internet Service Engine ("WISE") website.¹

If you have any questions regarding this report, please contact me at the above number.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "William D. Smith".

William D. Smith

cc: Brian P. Ossias, Esq.
Active Parties

¹ Confidential CLEC-specific information related to the February 2015 report is included in Exhibit 2 and is being provided to the Records Access Officer pursuant to a request for confidential treatment under the Public Officers Law.

EXHIBIT 1

PAP Report for February 2015

Section	Mode	Weighted Score	Market Adjustment
MOE	Loop	-0.1030	\$0
MOE	Resale	-0.0207	\$0
MOE	Trunks	0.0000	\$0
MOE	Total		\$0
Critical Measure	Loop		\$0
Critical Measure	Resale		\$0
Critical Measure	Trunks		\$0
Critical Measure	Specials		\$0
Critical Measure	Other		\$0
Critical Measure	Total		\$0
Individual Rule	Total		\$0
All	Grand Total		\$0

Performance Assurance Plan - Verizon NY

Version 4.0

Blank Stat. Score = Insufficient activity or no activity to perform a statistical test

Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
-9	330	-0.1030	MOE-Loop	Loop Based Mode of Entry Totals								\$ -
0	2	0.0000	PO-1-01-6020	Average Response Time - Customer Service Record (CSR)	EDI	0.19	3.00		1,049		2.8102	
0	2	0.0000	PO-1-01-6030	Average Response Time - Customer Service Record (CSR)	CORBA	0.19			0			
0	5	0.0000	PO-1-01-6050	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	0.19	0.67		3,022		0.4792	
0	2	0.0000	PO-1-03-6020	Average Response Time - Address Validation	EDI	2.22	4.61		10,255		2.3921	
0	2	0.0000	PO-1-03-6030	Average Response Time - Address Validation	CORBA	2.22			0			
0	5	0.0000	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	2.22	3.14		2,292		0.9241	
0	2	0.0000	PO-1-06-6020	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	9.73	5.72		1,834		-4.0162	
0	2	0.0000	PO-1-06-6050	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	9.73	3.13		58		-6.5985	
0	5	0.0000	PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS		100.00					
0	5	0.0000	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					
0	5	0.0000	PO-2-02-6030	OSS Interface Availability - Prime Time	CORBA		100.00					
0	5	0.0000	PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					
0	2	0.0000	PO-8-01-6000	% On Time - Manual Loop Qualification	Systems Metrics		100.00		3			
0	10	0.0000	OR-1-02-3331	% On Time LSRC - Flow-through	UNE-L/Pre-qual Complx/LNP		99.75		65,146			
0	5	0.0000	OR-1-04-3331	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		99.21		2,153			
0	5	0.0000	OR-1-06-3331	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		99.78		454			
0	5	0.0000	OR-2-02-3331	% On Time LSR Reject - Flow-through	UNE-L/Pre-qual Complx/LNP		99.64		6,408			
0	5	0.0000	OR-2-04-3331	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		99.61		770			
0	2	0.0000	OR-2-04-3341	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE 2W Digital				0			
0	2	0.0000	OR-2-04-3342	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE 2W xDSL Loops		100.00		3			
0	2	0.0000	OR-2-06-3331	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		100.00		127			
0	2	0.0000	OR-2-06-3341	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE 2W Digital				0			
0	5	0.0000	OR-4-16-1000	% Provisioning Comp. Notifiers sent - 1 Business Day	Resale/UNE (EDI)		99.43		54,302			
0	5	0.0000	OR-5-03-3112	% Flow Through Achieved	UNE-L		98.10		4,213			
0	5	0.0000	OR-6-03-3331	% Accuracy - LSRC	UNE-L/Complex/LNP		0.00		3,934			
0	5	0.0000	PR-3-10-3342	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2W xDSL Loops		99.05		105			
0	10	0.0000	PR-4-02-3112	Average Delay Days - Total	UNE-L	5.73	4.00	217	5	9.21		
0	2	0.0000	PR-4-02-3341	Average Delay Days - Total	UNE 2W Digital			0	0			
0	5	0.0000	PR-4-02-3342	Average Delay Days - Total	UNE 2W xDSL Loops		9.97	0	29			
0	5	0.0000	PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE-L New	8.43	7.14	2,478	70		0.5637	
0	2	0.0000	PR-4-04-1341	% Missed Appointment - Verizon - Dispatch	Resale/UNE 2W Digital	0.00	0.00	5	3			
0	2	0.0000	PR-4-05-3341	% Missed Appointment - Verizon - No Dispatch	UNE 2W Digital	0.00	0.00	34	3			
0	2	0.0000	PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2W xDSL Loops		99.24		131			
0	5	0.0000	PR-5-01-3112	% Missed Appointment - Verizon - Facilities	UNE-L	2.02	0.00	2,478	70		5.0000	
0	5	0.0000	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE-L	0.52	0.00	2,478	70		5.0000	
0	10	0.0000	PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE-L New	7.88	0.00	8,135	239		5.0000	
0	2	0.0000	PR-6-01-3341	% Installation Troubles reported within 30 Days	UNE 2W Digital	7.88	0.00	8,135	6		5.0000	
0	10	0.0000	PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2W xDSL Loops	7.88	0.00	8,135	317		5.0000	
0	20	0.0000	PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE-L Basic HC		0.00		212			
0	10	0.0000	PR-6-02-3523	% Installation Troubles reported within seven (7) Days	UNE-L Large Job HC		0.00		896			
0	2	0.0000	PR-8-01-3341	Percent Open Orders in a Hold Status > 30 Days	UNE 2W Digital	10.26	0.00	39	6		5.0000	
0	5	0.0000	PR-8-01-3342	Percent Open Orders in a Hold Status > 30 Days	UNE 2W xDSL Loops	25.00	12.95	24	193		1.7987	
0	20	0.0000	PR-9-01-3520	% On Time Performance - Hot Cut	UNE-L Basic HC		100.00		129			
0	10	0.0000	PR-9-01-3523	% On Time Performance - Hot Cut	UNE-L Large Job HC		99.07		752			
0	10	0.0000	PR-9-08-3533	Average Duration of Hot Cut Installation Troubles	UNE-L Total HC	40.20		491	0	61.03		
0	2	0.0000	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	7.06	3.27		1,404		-3.7972	
0	10	0.0000	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE-L	33.97	29.17	23,616	1,409		3.7743	
0	2	0.0000	MR-3-01-3341	% Missed Repair Appointment - Loop	UNE 2W Digital	34.04	0.00	23,652	1			
0	5	0.0000	MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2W xDSL Loops	34.04	25.50	23,652	353		3.4973	
0	10	0.0000	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE-L	25.70	22.58	1,249	62		0.6870	
0	2	0.0000	MR-3-02-3341	% Missed Repair Appointment - Central Office	UNE 2W Digital	25.82		1,251	0			
0	5	0.0000	MR-3-02-3342	% Missed Repair Appointment - Central Office	UNE 2W xDSL Loops	25.82	29.11	1,251	79		-0.5285	
0	5	0.0000	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE-L	120.75	86.89	23,616	1,409	284.34	5.0000	
0	2	0.0000	MR-4-02-3341	Mean Time To Repair - Loop Trouble	UNE 2W Digital	121.12	22.55	23,652	1	285.89		
-2	2	-0.0121	MR-4-02-3342	Mean Time To Repair - Loop Trouble	UNE 2W xDSL Loops	121.12	217.80	23,652	353	285.89	-4.3606	
0	5	0.0000	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE-L	66.91	33.11	1,249	62	194.06	1.8174	
0	2	0.0000	MR-4-03-3341	Mean Time To Repair - Central Office Trouble	UNE 2W Digital	66.99		1,251	0	193.92		
-1	2	-0.0061	MR-4-03-3342	Mean Time To Repair - Central Office Trouble	UNE 2W xDSL Loops	66.99	136.24	1,251	79	193.92	-2.3357	
0	2	0.0000	MR-4-04-3341	% Cleared (all troubles) within 24 Hours	UNE 2W Digital	35.18	100.00	24,903	1			
-2	2	-0.0121	MR-4-04-3342	% Cleared (all troubles) within 24 Hours	UNE 2W xDSL Loops	35.18	24.77	24,903	432		-4.5621	
0	5	0.0000	MR-4-07-3112	% Out of Service > 12 Hours	UNE-L	83.15	78.13	22,298	1,344		4.6414	
0	2	0.0000	MR-4-07-3341	% Out of Service > 12 Hours	UNE 2W Digital	83.16	100.00	22,330	1			
-1	2	-0.0061	MR-4-07-3342	% Out of Service > 12 Hours	UNE 2W xDSL Loops	83.16	89.61	22,330	337		-3.2418	
0	10	0.0000	MR-4-08-3112	% Out of Service > 24 Hours	UNE-L	64.87	56.77	22,298	1,344		5.0000	
-2	10	-0.0606	MR-5-01-3112	% Repeat Reports within 30 Days	UNE-L	18.61	26.52	26,292	1,531		-5.0000	
0	2	0.0000	MR-5-01-3341	% Repeat Reports within 30 Days	UNE 2W Digital	18.62	0.00	26,334	1			
-1	2	-0.0061	MR-5-01-3342	% Repeat Reports within 30 Days	UNE 2W xDSL Loops	18.62	23.38	26,334	432		-2.3992	

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Blank Stat. Score = Insufficient activity or no activity to perform a statistical test

Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
-1	241	-0.0207	MOE-Resale	Resale Mode of Entry Totals								\$ -
0	2	0.0000	PO-1-01-6020	Average Response Time - Customer Service Record (CSR)	EDI	0.19	3.00		1,049		2.8102	
0	2	0.0000	PO-1-01-6050	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	0.19	0.67		3,022		0.4792	
0	2	0.0000	PO-1-03-6020	Average Response Time - Address Validation	EDI	2.22	4.61		10,255		2.3921	
0	2	0.0000	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	2.22	3.14		2,292		0.9241	
0	5	0.0000	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					
0	5	0.0000	PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					
0	10	0.0000	OR-1-02-2320	% On Time LSRC - Flow-through	Resale POTS/Pre-qual Complx		100.00		201			
0	5	0.0000	OR-1-04-2320	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		100.00		48			
0	5	0.0000	OR-2-02-2320	% On Time LSR Reject - Flow-through	Resale POTS/Pre-qual Complx		100.00		110			
0	2	0.0000	OR-2-04-2320	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		100.00		49			
0	2	0.0000	OR-2-06-2320	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		100.00		33			
0	5	0.0000	OR-4-16-1000	% Provisioning Comp. Notifiers sent - 1 Business Day	Resale/UNE (EDI)		99.43		54,302			
0	10	0.0000	OR-5-03-2000	% Flow Through Achieved	Resale		97.58		207			
0	10	0.0000	OR-6-03-2000	% Accuracy - LSRC	Resale		0.00		149			
0	5	0.0000	PR-3-01-2100	% Completed in 1 Day - one (1) to five (5) Lines - No Dispatch	Resale POTS	77.55	50.00	17,459	10		-1.6268	
0	15	0.0000	PR-4-02-2100	Average Delay Days - Total	Resale POTS	5.73	1.00	217	1	9.21		
0	10	0.0000	PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	8.43	4.76	2,478	21		1.0066	
0	20	0.0000	PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	0.03	0.00	28,229	54		5.0000	
0	5	0.0000	PR-5-01-2100	% Missed Appointment - Verizon - Facilities	Resale POTS	2.02	0.00	2,478	21		5.0000	
0	5	0.0000	PR-5-02-2100	% Orders Held for Facilities > 15 Days	Resale POTS	0.52	0.00	2,478	21		5.0000	
0	15	0.0000	PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	7.74	0.00	34,540	178		5.0000	
0	2	0.0000	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	7.06	3.27		1,404		-3.7972	
0	2	0.0000	MR-1-06-6050	Average Response Time - Test Trouble (POTS Only)	LSI-TA	64.41	55.07		2,607		-9.3439	
0	10	0.0000	MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Bus	43.32	30.00	9,941	110		2.9518	
0	10	0.0000	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Res	27.18	30.95	13,674	42		-0.3977	
0	10	0.0000	MR-3-02-2110	% Missed Repair Appointment - Central Office	Resale POTS Bus	28.71	57.14	1,428	7		-1.2208	
0	10	0.0000	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Res	15.30	0.00	1,248	1			
0	5	0.0000	MR-4-02-2110	Mean Time To Repair - Loop Trouble	Resale POTS Bus	122.53	133.29	9,941	110	315.76	-0.5141	
-1	5	-0.0207	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Res	119.38	193.76	13,674	42	259.01	-1.6876	
0	5	0.0000	MR-4-03-2110	Mean Time To Repair - Central Office Trouble	Resale POTS Bus	55.46	56.45	1,428	7	206.49	-0.5932	
0	5	0.0000	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Res	55.96	22.27	1,248	1	185.73		
0	5	0.0000	MR-4-07-2110	% Out of Service > 12 Hours	Resale POTS - Bus	74.93	72.07	10,162	111		0.8062	
0	5	0.0000	MR-4-07-2120	% Out of Service > 12 Hours	Resale POTS - Res	87.49	89.19	13,040	37		0.0010	
0	5	0.0000	MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Bus	57.56	54.05	10,162	111		0.8405	
0	5	0.0000	MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Res	68.60	78.38	13,040	37		-1.1084	
0	10	0.0000	MR-5-01-2100	% Repeat Reports within 30 Days	Resale POTS	18.61	21.88	26,292	160		-0.9580	
0	5	0.0000	BI-1-02-1000	% DUF in four (4) Business Days	Resale & UNE		98.10		1,044,339			
0	140	0.0000	MOE-Trunks	Trunks Mode of Entry Totals								\$ -
0	5	0.0000	OR-1-12-5020	% On Time FOC	Interconnect Trunks(<=192 Forecast)		100.00		83			
0	10	0.0000	OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnect Trunks		100.00		32			
0	5	0.0000	OR-1-19-5020	% On Time Response - Request for Inbound Augment Trunks	VZ Inbound Aug Trunks(<=192)				0			
0	5	0.0000	OR-2-12-5020	% On Time Trunk ASR Reject	Interconnect. Trunks		98.46		65			
0	20	0.0000	PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP		96.74		1,075			
0	20	0.0000	PR-4-15-5000	% On Time Provisioning - Trunks	Interconnect Trunks		100.00		1,608			
0	5	0.0000	PR-5-01-5000	% Missed Appointment - Verizon - Facilities	Interconnect Trunks	0.00	0.00	4,150	1,608		5.0000	
0	5	0.0000	PR-5-02-5000	% Orders Held for Facilities > 15 Days	Interconnect Trunks	0.00	0.00	4,150	1,608		5.0000	
0	10	0.0000	PR-6-01-5000	% Installation Troubles reported within 30 Days	Interconnect Trunks	0.00	0.06	4,150	1,608		-0.5850	
0	5	0.0000	PR-8-01-5000	Percent Open Orders in a Hold Status > 30 Days	Interconnect Trunks	0.00	0.00	71	43		5.0000	
0	5	0.0000	MR-4-01-5000	Mean Time To Repair - Total	Interconnect Trunks	22.73	6.38	10	17	21.55	2.8494	
0	5	0.0000	MR-4-05-5000	% Out of Service > 2 Hours	Interconnect Trunks	100.00	91.67	9	12		5.0000	
0	5	0.0000	MR-4-06-5000	% Out of Service > 4 Hours	Interconnect Trunks	100.00	75.00	9	12		5.0000	
0	5	0.0000	MR-4-07-5000	% Out of Service > 12 Hours	Interconnect Trunks	44.44	8.33	9	12		2.5010	
0	5	0.0000	MR-4-08-5000	% Out of Service > 24 Hours	Interconnect Trunks	44.44	0.00	9	12		5.0000	
0	10	0.0000	MR-5-01-5000	% Repeat Reports within 30 Days	Interconnect Trunks	10.00	5.88	10	17		1.1349	
0	5	0.0000	NP-1-03-5000	# of Final Trunk Groups Blocked 2 months	CLEC Trunks		0.00					
0	10	0.0000	NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	CLEC Trunks		0.00					

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Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
			CM-ALL	Critical Measures Totals								\$ -
0	10		OR-1-02-3331	% On Time LSRC - Flow-through	UNE-L/Pre-qual Complx/LNP		99.75		65,146			\$0
0	5		OR-1-04-3331	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		99.21		2,153			\$0
0	5		OR-1-06-3331	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		99.78		454			\$0
0	2		PR-4-04-1341	% Missed Appointment - Verizon - Dispatch	Resale/UNE 2W Digital	0.00	0.00	5	3			\$0
0	10		PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE-L New	8.43	7.14	2,478	70		0.5637	\$0
0	2		PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2W xDSL Loops		99.24		131			\$0
0	10		PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE-L New	7.88	0.00	8,135	239		5.0000	\$0
0	2		PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2W xDSL Loops	7.88	0.00	8,135	317		5.0000	\$0
0	20		PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE-L Basic HC		0.00		212			\$0
0	10		PR-6-02-3523	% Installation Troubles reported within seven (7) Days	UNE-L Large Job HC		0.00		896			\$0
0	20		PR-9-01-3520	% On Time Performance - Hot Cut	UNE-L Basic HC		100.00		129			\$0
0	10		PR-9-01-3523	% On Time Performance - Hot Cut	UNE-L Large Job HC		99.07		752			\$0
0	2		MR-3-01-3112	% Missed Repair Appointment - Loop	UNE-L	33.97	29.17	23,616	1,409		3.7743	\$0
0	2		MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2W xDSL Loops	34.04	25.50	23,652	353		3.4973	\$0
0	10		MR-4-08-3112	% Out of Service > 24 Hours	UNE-L	64.87	56.77	22,298	1,344		5.0000	\$0
0	10		OR-1-02-2320	% On Time LSRC - Flow-through	Resale POTS/Pre-qual Complx		100.00		201			\$0
0	5		OR-1-04-2320	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		100.00		48			\$0
0	10		PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	8.43	4.76	2,478	21		1.0066	\$0
0	20		PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	0.03	0.00	28,229	54		5.0000	\$0
0	15		PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	7.74	0.00	34,540	178		5.0000	\$0
0	1		MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Bus	43.32	30.00	9,941	110		2.9518	\$0
0	1		MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Res	27.18	30.95	13,674	42		-0.3977	\$0
0	5		MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Bus	57.56	54.05	10,162	111		0.8405	\$0
0	5		MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Res	68.60	78.38	13,040	37		-1.1084	\$0
0	5		OR-1-12-5020	% On Time FOC	Interconnect Trunks(<=192 Forecast)		100.00		83			\$0
0	10		OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnect Trunks		100.00		32			\$0
0	20		PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP		96.74		1,075			\$0
0	20		PR-4-15-5000	% On Time Provisioning - Trunks	Interconnect Trunks		100.00		1,608			\$0
0	10		NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	CLEC Trunks		0.00					\$0
0	2		OR-1-06-3211	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE Specials DS1		100.00		50			\$0
0	2		OR-2-04-1200	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE/RES Specials		100.00		15			\$0
0	2		OR-2-06-1200	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE/RES Specials		100.00		22			\$0
0	2		PR-4-01-1210	% Missed Appointment - Verizon - Total	UNE/RES Specials DS0	0.00	0.00	24	1			\$0
0	2		PR-4-01-1211	% Missed Appointment - Verizon - Total	UNE/RES Specials DS1	0.00	0.00	68	16		5.0000	\$0
0	2		PR-4-01-1213	% Missed Appointment - Verizon - Total	UNE/RES Specials DS3	0.00	0.00	7	0			\$0
0	2		PR-4-01-3530	% Missed Appointment - Verizon - Total	UNE IOF	0.00	0.00	7	3			\$0
0	2		PR-4-02-1200	Average Delay Days - Total	UNE/RES Specials			0	0			\$0
0	5		PR-4-02-3530	Average Delay Days - Total	UNE IOF			0	0			\$0
0	5		PR-5-01-1200	% Missed Appointment - Verizon - Facilities	UNE/RES Specials	0.00	0.00	157	21		5.0000	\$0
0	5		PR-5-02-1200	% Orders Held for Facilities > 15 Days	UNE/RES Specials	0.00	0.00	157	21		5.0000	\$0
0	5		PR-6-01-1200	% Installation Troubles reported within 30 Days	UNE/RES Specials	4.09	0.00	318	26		5.0000	\$0
0	2		MR-4-01-1216	Mean Time To Repair - Total	UNE/RES Specials (Non DS0/DS0)	26.05	9.17	372	2	94.39		\$0
0	2		MR-4-01-1217	Mean Time To Repair - Total	UNE/RES Specials (DS1/DS3)	11.79	3.66	690	97	39.81	5.0000	\$0
0	2		MR-4-08-1216	% Out of Service > 24 Hours	UNE/RES Specials (Non DS0/DS0)	21.39	0.00	360	1			\$0
0	2		MR-4-08-1217	% Out of Service > 24 Hours	UNE/RES Specials (DS1/DS3)	10.99	0.00	619	72		5.0000	\$0
0	2		PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS		100.00					\$0
0	5		PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					\$0
0	5		PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					\$0
0	10		PO-4-01-6660	% Change Management Notices Sent on Time	Change Notif./Conf. (Type 3,4,5)		100.00		1			\$0
0	25		BI-9-01-1000	% Billing Completeness in Twelve Billing Cycles	Resale/UNE		99.97		6,868,770			\$0

Performance Assurance Plan - Verizon NY
Risk Allocation Summary and Input Page

Version 4.0

Allocation

Mode of Entry	\$25,000,000	Allocation	Monthly Maximum Allocation	Performance Score Minimum	Performance Score Maximum	Number of Increments	% Agg. Credit at first Increment	Agg. Credit at first Increment	Overall MOE Performance Score per Increment	Agg. Credit per Increment	Midpoint	One-Quarter Point
Loop Based		\$15,000,000	1,250,000	-0.11515	-0.6700	19	10%	125,000	-0.02920	59,211	-0.39258	-0.25387
Resale		\$5,000,000	416,667	-0.13278	-0.6700	19	10%	41,667	-0.02827	19,737	-0.40139	-0.26709
Trunks		\$5,000,000	416,667	-0.17857	-1.0000	13	10%	41,667	-0.06319	28,846	-0.58929	-0.38393
			<u>\$2,083,333</u>									

Critical Measures	\$51,207,232	<u>Loop</u>	<u>Resale</u>	<u>Trunks</u>	<u>Specials</u>	<u>Other</u>	<u>Total</u>
Total Dollars		\$17,657,666	\$10,594,600	\$9,564,569	\$6,474,478	\$6,915,919	\$51,207,232
Dollars/month		\$1,471,472	\$882,883	\$797,047	\$539,540	\$576,327	\$4,267,269

Total Dollars \$76,207,232
**Total Dollars with
Doubling** **\$101,207,232**

Statistical Data

Stat score	Perf Score	Notes
-3.290	-2	
-1.6450	-1	
Blank	0	indicates insufficient activity or no activity

EXHIBIT 2

CLEC-Specific Information related to February 2015 Report

**THIS EXHIBIT CONTAINS CONFIDENTIAL CLEC-SPECIFIC
INFORMATION AND HAS BEEN PROVIDED TO THE RECORDS
ACCESS OFFICER PURSUANT TO A REQUEST FOR CONFIDENTIAL
TREATMENT UNDER THE PUBLIC OFFICERS LAW**