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June 14, 2011

VIA ELECTRONIC DELIVERY

Honorable Jaclyn A. Brillling, Secretary
New York State Public Service Commission
Three Empire State Plaza
Albany, New York 12223-1350

Re: Case 07-M-0548 - Proceeding on Motion of the Commission Regarding an Energy Efficiency Portfolio Standard

Case 08-E-1014 – Petition of Niagara Mohawk Power Corporation d/b/a National Grid for Approval of an Energy Efficiency Portfolio Standard (EEPS) “Fast Track” Utility-Administered Electric Energy Efficiency Program

Case 08-E-1133 – Petition of Niagara Mohawk Power Corporation for Approval of an Energy Efficiency Portfolio Standard (EEPS) Utility-Administered Electric Energy Efficiency Program

MAY 2011 SCORECARD REPORTS

Dear Secretary Brillling:

Pursuant to the Commission’s orders in the above captioned proceedings and the Department of Public Service Staff guidelines issued September 13, 2010, attached please find the May 2011 scorecard reports for Niagara Mohawk Power Corporation d/b/a National Grid electric energy efficiency programs. The programs addressed in these reports are as follows:

- Residential High Efficiency Central Air Conditioning Program;
- Small Business Services Energy Efficiency Program;
- EnergyWise Electric Program;
- Energy Initiative – Large Industrial Electric Program;
- Energy Initiative – Mid-Sized Electric Program;
- Electric Enhanced Home Sealing Incentives Program;

- Residential ENERGY STAR® Electric Products and Recycling Program; and
- Residential Building Practices and Demonstration Program.

Respectfully submitted,

/s/ Janet M. Audunson

Janet M. Audunson, P.E., Esq.

Senior Counsel

Enc.

cc: Floyd Barwig, DPS Staff (via electronic mail)
Steven Keller, DPS Staff (via electronic mail)
William Saxonis, DPS Staff (via electronic mail)
Kathryn Mammen, DPS Staff (via electronic mail)
Robert Visalli, DPS Staff (via electronic mail)
Edward White (via electronic mail)
Cathy Hughto-Delzer (via electronic mail)
Catherine Nesser (via electronic mail)
Active Parties in Case 07-M-0548 via EEPS listserv

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Residential High Efficiency Central Air Conditioning Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

1. Program Status

(a) The Residential High Efficiency Central Air Conditioning Program (“Residential Electric HVAC Program”) closed on March 31, 2010 as the Company’s proposal for a modified electric HVAC program in 2010-2011 was rejected by the Commission. National Grid communicated the program close date to our customers, contractors and vendors. In addition, the customer rebate application was updated on the website, www.powerofaction.com.

(b) There are no additional key aspects of program performance goals.

(c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

There are no activities to report since the program is closed.

3. Customer Complaints and/or Disputes

National Grid was the defendant in two Small Claims Court cases in the Buffalo area. The cases were heard in February and March. In both cases, the courts ruled for the plaintiffs and granted the full amount of the rebates claimed (\$4,050 and \$825, respectively). National Grid has paid the judgment amounts to the claimants.

Both cases involved customers who installed ground-source (geothermal) cooling equipment that was not eligible for a rebate under the Company’s Residential Electric HVAC Program that ended March 31, 2010. The Residential Electric HVAC Program was intended for air-source equipment only. The courts found that the program literature was not sufficiently clear for customers to determine that ground-source cooling equipment was not an eligible measure.

4. Changes to Subcontractors or Staffing

There have been no changes to staff, subcontractors or consultants.

5. Additional Issues

There are no additional issues.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Small Business Services Energy Efficiency Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

1. Program Status

(a) The Small Business Services Energy Efficiency Program (“SBS Program”) is currently at 66% of the cumulative 2009-2011 energy savings goal.

(b) There are no additional key aspects of program performance goals.

(c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

The Company has performed 10,854 audits since the inception of the SBS Program, totaling \$78 million worth of potential projects eligible for National Grid incentives of \$52 million. The average project cost to date is \$7,200.00.

(a) Marketing Activities

National Grid continues an aggressive marketing campaign with direct mailings of postcards and case study letters along with ads placed in strategic chambers of commerce newsletters. The Company also sent out direct mail letters to previous audit participants at the end of May.

(b) Evaluation Activities

Tetra Tech completed the process evaluation for this program.

(c) Other Activities:

Vendors continue with their aggressive “down the street” marketing campaigns along with “meet and greet” sessions to discuss the program with local business owners and Chamber of Commerce personnel.

3. Customer Complaints and/or Disputes

There are no customer complaints or disputes to report.

4. Changes to Subcontractors or Staffing

There have been no changes to staff, subcontractors or consultants.

5. Additional Issues

There are no additional issues.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: EnergyWise Electric Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

1. Program Status

(a) The EnergyWise Electric Program is being managed by RISE Engineering who is partnering with ICF. Audits are being performed and projects completed to achieve the savings target by year-end. Project proposals have been designed and presented to building owners with good results. Savings have exceeded up to 146% of the cumulative 2011 goal. All electric-only projects are being held on a waiting list and not being accepted for audits at this time due to budget constraints and exceeding savings goals.

(b) There are no additional key aspects of program performance goals.

(c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

(a) Marketing Activities

No marketing activities are needed at this time.

(b) Evaluation Activities

Tetra Tech has compiled interview results to provide updates on program performance.

(c) Other Activities

There are no other activities to report.

3. Customer Complaints and/or Disputes

There are no customer complaints or disputes to report.

4. Changes to Subcontractors or Staffing

There have been no changes to staff, subcontractors or consultants.

5. Additional Issues

There are no additional issues.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Energy Initiative – Large Industrial Electric Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

1. Program Status

(a) Although progress is being made, the Company continues to experience challenges related to achieving the savings goal for the Energy Initiative – Large Industrial Electric Program, which include but are not limited to, customers’ lack of capital in the current economic climate of New York State, customers’ short project payback requirements, and the confusion created for customers by the plethora of offerings in the energy efficiency marketplace.

The Company continues to participate in joint utilities meetings to share strategies to bring the most cost-effective energy efficiency programs to customers.

- (b) There are no additional key aspects of program performance goals.
- (c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

(a) Marketing Activities

The Energy Products and Energy Solutions Delivery groups met with 25 trade allies, and participated in the events listed below.

May Events

Date	Event	Location
05/11/2011	Business First – Business To Business Expo	Buffalo, NY
05/11/2011	ASHRAE Meeting	Pulaski, NY
05/12/2011	MACNY Dinner	Syracuse, NY
05/12/2011	Rensselaer County Chamber of Commerce Annual Dinner and Business Expo	Troy, NY

The 2011 marketing campaign continues with digital banner advertisements, direct mail, telemarketing, newsletters, and paid advertising in a variety of business publications.

(b) Evaluation Activities

Analysis of participant surveys has begun. The findings resulting from these surveys, as well as, the findings from the program staff interviews will be used to inform the final process evaluation report.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Energy Initiative – Large Industrial Electric Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

(c) Other Activities

Over 75 trade allies have joined National Grid’s “Energy Solutions Partner Program,” an energy efficiency marketing collaborative for trade allies. National Grid energy efficiency personnel are holding in-person “kick-off” meetings with each trade ally partner.

3. Customer Complaints and/or Disputes

There are no customer complaints or disputes to report.

4. Changes to Subcontractors or Staffing

There were no changes to subcontractors or staffing.

5. Additional Issues

There are no additional issues.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Energy Initiative – Mid-Sized Electric Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

1. Program Status

(a) Although progress is being made, the Company continues to experience challenges related to savings goal attainment for the Energy Initiative – Mid-Sized Electric Program, which include but are not limited to, customers’ lack of capital in the current economic climate of New York State, customers’ short project payback requirements, and the confusion created for customers by the plethora of offerings in the energy efficiency marketplace.

The Company continues to participate in joint utilities meetings to share strategies to bring the most cost-effective energy efficiency programs to customers.

(b) There are no additional key aspects of program performance goals.

(c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

(a) Marketing Activities

The Energy Products and Energy Solutions Delivery groups met with 25 trade allies, and participated in the events listed below.

May Events

Date	Event	Location
05/11/2011	Business First – Business To Business Expo	Buffalo, NY
05/11/2011	ASHRAE Meeting	Pulaski, NY
05/12/2011	MACNY Dinner	Syracuse, NY
05/12/2011	Rensselaer County Chamber of Commerce Annual Dinner and Business Expo	Troy, NY

The 2011 marketing campaign continues with digital banner advertisements, direct mail, telemarketing, newsletters, and paid advertising in a variety of business publications.

(b) Evaluation Activities

Analysis of participant surveys has begun. The findings resulting from these surveys, as well as the findings from the program staff interviews, will be used to inform the final process evaluation report.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Energy Initiative – Mid-Sized Electric Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

(c) Other Activities

Over 75 trade allies joined National Grid's "Energy Solutions Partner Program," an energy efficiency marketing collaborative for trade allies. National Grid energy efficiency personnel are holding in-person "kick-off" meetings with each trade ally partner.

3. Customer Complaints and/or Disputes

There are no customer complaints or disputes to report.

4. Changes to Subcontractors or Staffing

There were no changes to subcontractors or staffing.

5. Additional Issues

There are no additional issues.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Electric Enhanced Home Sealing Incentives Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

1. Program Status

(a) The Electric Enhanced Home Sealing Incentive Program (“EHSIP”) offers customers with electric heated homes an energy assessment with air sealing and attic insulation incentives. The Company worked with the lead vendor, Conservation Services Group, Inc. (“CSG”), to resolve issues with uploading work packages into the DSM database, “InDemand”. The Company has approved 8 invoices for a total of 24 incentive applications for a total \$9,270.68.

(b) There are no additional key aspects of program performance goals.

(c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

(a) Marketing Activities

The Company sent 222,271 direct mail pieces that generated 728 inquiries to the customer call center and sent 119,556 e-mails to customers with a reported open rate of 24.8%. The program manager participated in the LIFE steering committee for the North Country Regional meeting and distributed program information to the attendees. In addition to the distribution of printed flyers, the program manager and a supervisor in the Company’s Customer Meter Services created a presentation on response protocols to gas leaks and unsafe carbon monoxide levels detected in the course of a home energy audit.

(b) Evaluation Activities

National Grid anticipates that it will initiate a process evaluation of the Electric Enhanced Home Sealing Incentives Program once it has been in place for at least six months.

(c) Other Activities

There are no other activities to report.

3. Customer Complaints and/or Disputes

There are no customer complaints or disputes to report.

4. Changes to Subcontractors or Staffing

There have been no changes to staff, subcontractors or consultants.

5. Additional Issues

There are no additional issues.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Residential ENERGY STAR® Electric Products and Recycling Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

1. Program Status

(a) National Grid continues to accept rebate applications for the Residential ENERGY STAR® Electric Products and Recycling Program. The Company is working with two vendors to implement the program; JACO Environmental serves customers for the refrigerator recycling component of the program and EFI provides rebate processing services for the ENERGY STAR® Products component of the program. The ENERGY STAR® Products component started accepting applications on May 1, 2010 while the Company began accepting orders for the refrigerator recycling component on July 1, 2010. On May 23, 2011 a letter was sent to EFI to discontinue processing window and thermostat rebate applications as of June 30, 2011. The use of the Consolidated Technical Reference Manual resulted in these measures no longer being cost-effective. The end date for these measures has been posted on the Company website.

(b) There are no additional key aspects of program performance goals.

(c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

(a) Marketing Activities

Bill inserts and email blasts were distributed to customers throughout the month of May to promote this program. A direct mail piece is planned for early June.

(b) Evaluation Activities

Tetra Tech has compiled the final process evaluation report for the refrigerator recycling component of the program. This report provides both qualitative and quantitative data, process evaluation findings and recommendations for the program.

Tetra Tech has begun scheduling on-site surveys. The data collected from these surveys will support the impact evaluation of the refrigerator recycling component of the program.

(c) Other Activities

There are no other activities to report.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Residential ENERGY STAR® Electric Products and Recycling Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

3. Customer Complaints and/or Disputes

There are no customer complaints or disputes to report.

4. Changes to Subcontractors or Staffing

There have been no changes to staff, subcontractors or consultants.

5. Additional Issues

There are no additional issues.

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Residential Building Practices and Demonstration Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

1. Program Status

(a) The Residential Building Practices and Demonstration Program was scheduled to begin in May 2010. Due to the issue surrounding the confidentiality of customer data, on August 5, 2010 National Grid filed a petition with the Commission asking for relief from the program performance goals. The Commission issued an order on December 3, 2010 authorizing the Company to proceed with the program and the Company filed a revised implementation plan on January 21, 2011. The program was launched at the end of April 2011.

(b) Home Energy Reports were mailed to program participants in the last week of April 2011. There are approximately 130,000 randomly selected program participants. Approximately 30,000 participants are electric-only customers, while 100,000 are dual fuel (gas & electric). While most of the participants reside in Eastern and Central New York, a modest group of about 14,000 customers are located in Western New York. Reports are mailed in batches throughout the month, so it takes about four weeks for all participants to receive their first report.

(c) There are no updates to the forecast of net energy and demand impacts.

2. Program Implementation Activities

(a) Marketing Activities

National Grid worked closely with OPOWER, Inc. (“OPOWER”) to create and approve the Home Energy Reports and “Welcome” inserts for mailing to participants and the FAQ’s and Tip content accessible on OPOWER’s Energy Insider website. These materials were used when the program launched at the end of April 2011.

(b) Evaluation Activities

National Grid anticipates that it will initiate a process evaluation of the Residential Building Practices and Demonstration Program once it has been in operation for at least six months, probably in the fourth quarter of 2011.

(c) Other Activities

There are no other activities to report.

3. Customer Complaints and/or Disputes

There are no customer complaints or disputes to report.

4. Changes to Subcontractors or Staffing

Program Administrator: Niagara Mohawk Power Corporation d/b/a National Grid
Program/Project: Residential Building Practices and Demonstration Program
Reporting period: May 2011
Report Contact person: Lynn Westerlind

There are no changes to subcontractors or staffing.

5. Additional Issues

There are no additional issues.

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011 - Total
Filing	
Program Administrator (PA) and Program ID	All Programs - Electric
Program Name	
Program Type	
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	13,899,092
Monthly net first-year annual kWh Goal	20,694,980
Percent of Monthly Net kWh Goal Acquired	67%
Net Peak ² kW acquired this month	4,669
Monthly Utility Net Peak kW Goal	3,256
Percent of Monthly Peak kW Goal Acquired	143%
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	
Net Lifecycle kWh acquired this month	185,201,460
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	221,363,789
Net first-year annual kWh acquired to date as a percent of annual goal	
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	
Net cumulative kWh acquired to date	221,363,789
Net utility peak kW reductions acquired to date	72,749
Net utility peak kW reductions acquired to date as a percent of utility annual goal	
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	
Net NYISO peak kW reductions acquired to date	72,749
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	2,967,673,543
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	43,619,000
Net Lifecycle kWh committed this month	523,428,000
Net Utility Peak kW committed this month	24,973
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	5,133,071
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	57,518,092
Net utility peak kW acquired & committed this month	29,642
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	132,241,973
Administrative costs	83,366
Program Planning	-
Marketing costs	86,444
Trade Ally Training	-
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	3,575,476
Direct Program Implementation	212,397
Evaluation	17,614
Total expenditures to date	73,630,250
Percent of total budget spent to date	56%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011 - Total
Filing	
Program Administrator (PA) and Program ID	All Programs - Electric
Program Name	
Program Type	
Participation	
Number of program applications received to date	33,228
Number of program applications <i>processed</i> to date ⁴	32,610
Number of processed applications <i>approved</i> to date ⁵	31,000
Percent of applications received to date that have been processed	98%

NOTES:

¹ First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year.

² Peak is defined uniquely for each utility.

³ Committed savings are defined as those for which funds have been encumbered but not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired."

⁴ An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated energy and demand impacts become "Committed."

⁵ The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made.

⁶ See *CO₂ Reduction Values* tab.

⁷ Until a naming convention for program ID is defined, the Company has used the first five characters to represent the PA, the sixth character represents G (gas) or E (electric), the seventh character represents A (residential), B (low income) and C (commercial) and the eighth and ninth characters are numeric in ascending order.

⁹ This report includes preliminary information that is subject to change.

¹⁰ 3-year goal represents goal through 2011.

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	Expedited Fast Track Electric Energy Efficiency Programs
Program Administrator (PA) and Program ID	NGRIDEA01
Program Name	Residential High Efficiency Central Air Conditioning Program
Program Type	Residential Rebate
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	-
Monthly net first-year annual kWh Goal	-
Percent of Monthly Net kWh Goal Acquired	
Net Peak ² kW acquired this month	-
Monthly Utility Net Peak kW Goal	-
Percent of Monthly Peak kW Goal Acquired	
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	
Net Lifecycle kWh acquired this month	-
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	1,345,246
Net first-year annual kWh acquired to date as a percent of annual goal	634%
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	634%
Net cumulative kWh acquired to date	1,345,246
Net utility peak kW reductions acquired to date	1035
Net utility peak kW reductions acquired to date as a percent of utility annual goal	648%
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	648%
Net NYISO peak kW reductions acquired to date	1035
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	13,550,365
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	-
Net Lifecycle kWh committed this month	-
Net Utility Peak kW committed this month	-
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	-
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	-
Net utility peak kW acquired & committed this month	-
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	\$ 768,600
Administrative costs	\$ -
Program Planning	\$ -
Marketing costs	\$ -
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ -
Direct Program Implementation	\$ -
Evaluation	\$ -
Total expenditures to date	\$ 2,257,279
Percent of total budget spent to date	294%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	Expedited Fast Track Electric Energy Efficiency Programs
Program Administrator (PA) and Program ID	NGRIDEA01
Program Name	Residential High Efficiency Central Air Conditioning Program
Program Type	Residential Rebate
Participation	
Number of program applications received to date	6,228
Number of program applications <i>processed</i> to date ⁴	6,228
Number of processed applications <i>approved</i> to date ⁵	6,228
Percent of applications received to date that have been processed	100%

NOTES:

¹ First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year.

² Peak is defined uniquely for each utility.

³ Committed savings are defined as those for which funds have been encumbered but not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired."

⁴ An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated energy and demand impacts become "Committed."

⁵ The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made.

⁶ See *CO₂ Reduction Values* tab.

⁷ Until a naming convention for program ID is defined, the Company has used the first five characters to represent the PA, the sixth character represents G (gas) or E (electric), the seventh character represents A (residential), B (low income) and C (commercial) and the eighth and ninth characters are numeric in ascending order.

⁹ This report includes preliminary information that is subject to change.

¹⁰ 3-year goal represents goal through 2011.

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	Expedited Fast Track Electric Energy Efficiency Programs
Program Administrator (PA) and Program ID⁷	NGRIDE01
Program Name	Small Business Services Energy Efficiency Program
Program Type	Commercial Retrofit
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	7,697,862
Monthly net first-year annual kWh Goal	7,689,513
Percent of Monthly Net kWh Goal Acquired	100%
Net Peak ² kW acquired this month	826
Monthly Utility Net Peak kW Goal	1,789
Percent of Monthly Peak kW Goal Acquired	46%
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	
Net Lifecycle kWh acquired this month	107,281,933
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	162,381,103
Net first-year annual kWh acquired to date as a percent of annual goal	64%
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	64%
Net cumulative kWh acquired to date	162,381,103
Net utility peak kW reductions acquired to date	49,261
Net utility peak kW reductions acquired to date as a percent of utility annual goal	83%
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	83%
Net NYISO peak kW reductions acquired to date	49,261
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	2,246,021,631
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	-
Net Lifecycle kWh committed this month	-
Net Utility Peak kW committed this month	-
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	-
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	7,697,862
Net utility peak kW acquired & committed this month	826
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	\$ 67,679,390
Administrative costs	\$ 2,221
Program Planning	\$ -
Marketing costs	\$ 5,927
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ 2,882,043
Direct Program Implementation	\$ 12,529
Evaluation	\$ 6,787
Total expenditures to date	\$ 57,251,715
Percent of total budget spent to date	85%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	Expedited Fast Track Electric Energy Efficiency Programs
Program Administrator (PA) and Program ID⁷	NGRIDE01
Program Name	Small Business Services Energy Efficiency Program
Program Type	Commercial Retrofit
Participation	
Number of program applications received to date	10,854
Number of program applications <i>processed</i> to date ⁴	10,854
Number of processed applications <i>approved</i> to date ⁵	9,600
Percent of applications received to date that have been processed	100%

NOTES:

¹ First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year.

² Peak is defined uniquely for each utility.

³ Committed savings are defined as those for which funds have been encumbered but not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired."

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⁵ The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made.

⁶ See *CO₂ Reduction Values* tab.

⁷ Until a naming convention for program ID is defined, the Company has used the first five characters to represent the PA, the sixth character represents G (gas) or E (electric), the seventh character represents A (residential), B (low income) and C (commercial) and the eighth and ninth characters are numeric in ascending order.

⁹ This report includes preliminary information that is subject to change.

¹⁰ 3-year goal represents goal through 2011.

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID⁷	NGRIDEA02
Program Name	EnergyWise Electric Program
Program Type	Multifamily Retrofit
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	362,489
Monthly net first-year annual kWh Goal	108,582
Percent of Monthly Net kWh Goal Acquired	334%
Net Peak ² kW acquired this month	96
Monthly Utility Net Peak kW Goal	54
Percent of Monthly Peak kW Goal Acquired	177%
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	
Net Lifecycle kWh acquired this month	1,467,085
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	3,917,280
Net first-year annual kWh acquired to date as a percent of annual goal	134%
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	134%
Net cumulative kWh acquired to date	3,917,280
Net utility peak kW reductions acquired to date	807
Net utility peak kW reductions acquired to date as a percent of utility annual goal	56%
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	56%
Net NYISO peak kW reductions acquired to date	807
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	30,353,601
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	-
Net Lifecycle kWh committed this month	-
Net Utility Peak kW committed this month	-
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	-
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	362,489
Net utility peak kW acquired & committed this month	96
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	\$ 2,284,529
Administrative costs	\$ 3,848
Program Planning	\$ -
Marketing costs	\$ -
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ 71,987
Direct Program Implementation	\$ 8,164
Evaluation	\$ -
Total expenditures to date	\$ 1,133,638
Percent of total budget spent to date	50%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID⁷	NGRIDEA02
Program Name	EnergyWise Electric Program
Program Type	Multifamily Retrofit
Participation	
Number of program applications received to date	5,335
Number of program applications <i>processed</i> to date ⁴	5,335
Number of processed applications <i>approved</i> to date ⁵	5,335
Percent of applications received to date that have been processed	100%

NOTES:

¹ First-year savings are defined as the annual savings expected from a given measure in the first year after installation. The annual savings are sometimes the result of annualizing estimated savings that are based on data that cover less than one year.

² Peak is defined uniquely for each utility.

³ Committed savings are defined as those for which funds have been encumbered but not yet spent. When the funds are spent (i.e., a rebate check has been sent to the participant on a specific date), the savings are then considered "acquired."

⁴ An application is processed once the PA has reviewed the application and made a decision whether to approve the incentive payment to the customer. Once the decision has been made to pay the incentive to the customer, these funds and their associated ener

⁵ The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made.

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¹⁰ 3-year goal represents goal through 2011.

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID⁷	NGRIDE02
Program Name	Energy Initiative - Large Industrial Electric Program
Program Type	Commercial Retrofit
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	2,209,051
Monthly net first-year annual kWh Goal	1,910,837
Percent of Monthly Net kWh Goal Acquired	116%
Net Peak ² kW acquired this month	1,675
Monthly Utility Net Peak kW Goal	316
Percent of Monthly Peak kW Goal Acquired	529%
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	
Net Lifecycle kWh acquired this month	32,090,377
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	9,783,140
Net first-year annual kWh acquired to date as a percent of annual goal	21%
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	21%
Net cumulative kWh acquired to date	9,783,140
Net utility peak kW reductions acquired to date	7115
Net utility peak kW reductions acquired to date as a percent of utility annual goal	94%
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	94%
Net NYISO peak kW reductions acquired to date	7115
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	140,157,702
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	8,180,000
Net Lifecycle kWh committed this month	98,160,000
Net Utility Peak kW committed this month	6,273
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	\$ 987,025
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	10,389,051
Net utility peak kW acquired & committed this month	7,948
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	\$ 13,156,624
Administrative costs	\$ 34,431
Program Planning	\$ -
Marketing costs	\$ 2,231
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ 142,879
Direct Program Implementation	\$ 51,754
Evaluation	\$ 2,612
Total expenditures to date	\$ 3,121,733
Percent of total budget spent to date	24%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID⁷	NGRIDE02
Program Name	Energy Initiative - Large Industrial Electric Program
Program Type	Commercial Retrofit
Participation	
Number of program applications received to date	127
Number of program applications <i>processed</i> to date ⁴	64
Number of processed applications <i>approved</i> to date ⁵	29
Percent of applications received to date that have been processed	50%

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⁵ The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made.

⁶ See *CO₂ Reduction Values* tab.

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¹⁰ 3-year goal represents goal through 2011.

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID⁷	NGRIDE03
Program Name	Energy Initiative - Mid-Sized Electric Program
Program Type	Commercial Retrofit
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	2,885,725
Monthly net first-year annual kWh Goal	8,423,583
Percent of Monthly Net kWh Goal Acquired	34%
Net Peak ² kW acquired this month	2,052
Monthly Utility Net Peak kW Goal	962
Percent of Monthly Peak kW Goal Acquired	213%
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	
Net Lifecycle kWh acquired this month	38,312,356
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	34,213,724
Net first-year annual kWh acquired to date as a percent of annual goal	17%
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	17%
Net cumulative kWh acquired to date	34,213,724
Net utility peak kW reductions acquired to date	13489
Net utility peak kW reductions acquired to date as a percent of utility annual goal	58%
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	58%
Net NYISO peak kW reductions acquired to date	13489
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	459,192,336
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	35,439,000
Net Lifecycle kWh committed this month	425,268,000
Net Utility Peak kW committed this month	18,700
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	\$ 4,146,046
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	38,324,725
Net utility peak kW acquired & committed this month	20,752
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	\$ 33,329,368
Administrative costs	\$ 36,566
Program Planning	\$ -
Marketing costs	\$ 5,464
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ 388,360
Direct Program Implementation	\$ 121,392
Evaluation	\$ 7,892
Total expenditures to date	\$ 7,319,004
Percent of total budget spent to date	22%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID⁷	NGRIDE03
Program Name	Energy Initiative - Mid-Sized Electric Program
Program Type	Commercial Retrofit
Participation	
Number of program applications received to date	1,219
Number of program applications <i>processed</i> to date ⁴	664
Number of processed applications <i>approved</i> to date ⁵	343
Percent of applications received to date that have been processed	54%

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⁵ The application is approved once the decision has been made to pay the incentive to the customer. Note that these funds and their associated energy and demand impacts become "Committed" once this decision is made.

⁶ See *CO₂ Reduction Values* tab.

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Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID	NGRIDEA03
Program Name	Electric Enhanced Home Sealing Incentives Program
Program Type	Residential Rebate
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	8,077
Monthly net first-year annual kWh Goal	365,845
Percent of Monthly Net kWh Goal Acquired	2%
Net Peak ² kW acquired this month	-
Monthly Utility Net Peak kW Goal	0
Percent of Monthly Peak kW Goal Acquired	0%
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	-
Net Lifecycle kWh acquired this month	161,532
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	8,077
Net first-year annual kWh acquired to date as a percent of annual goal	0%
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	0%
Net cumulative kWh acquired to date	8,077
Net utility peak kW reductions acquired to date	0
Net utility peak kW reductions acquired to date as a percent of utility annual goal	0%
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	0
Net NYISO peak kW reductions acquired to date	0
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	-
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	-
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	161,532
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	-
Net Lifecycle kWh committed this month	-
Net Utility Peak kW committed this month	-
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	-
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	8,077
Net utility peak kW acquired & committed this month	-
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	\$ 4,437,000
Administrative costs	\$ 906
Program Planning	\$ -
Marketing costs	\$ 60,196
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ 9,271
Direct Program Implementation	\$ 9,452
Evaluation	\$ 323
Total expenditures to date	\$ 530,513
Percent of total budget spent to date	12%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID	NGRIDEA03
Program Name	Electric Enhanced Home Sealing Incentives Program
Program Type	Residential Rebate
Participation	
Number of program applications received to date	67
Number of program applications <i>processed</i> to date ⁴	67
Number of processed applications <i>approved</i> to date ⁵	67
Percent of applications received to date that have been processed	100%

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Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID	NGRIDEA05
Program Name	Residential ENERGY STAR® Electric Products and Recycling Program
Program Type	Residential Rebate
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	735,889
Monthly net first-year annual kWh Goal	1,116,620
Percent of Monthly Net kWh Goal Acquired	66%
Net Peak ² kW acquired this month	21
Monthly Utility Net Peak kW Goal	120
Percent of Monthly Peak kW Goal Acquired	17%
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	-
Net Lifecycle kWh acquired this month	5,888,177
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	9,715,221
Net first-year annual kWh acquired to date as a percent of annual goal	43%
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	43%
Net cumulative kWh acquired to date	9,715,221
Net utility peak kW reductions acquired to date	1041
Net utility peak kW reductions acquired to date as a percent of utility annual goal	42%
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	-
Net NYISO peak kW reductions acquired to date	1041
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	-
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	-
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	78,236,376
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	-
Net Lifecycle kWh committed this month	-
Net Utility Peak kW committed this month	-
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	-
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	735,889
Net utility peak kW acquired & committed this month	21
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	\$ 9,502,500
Administrative costs	\$ 5,004
Program Planning	\$ -
Marketing costs	\$ 12,627
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ 59,919
Direct Program Implementation	\$ 8,752
Evaluation	\$ -
Total expenditures to date	\$ 1,609,608
Percent of total budget spent to date	17%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID	NGRIDEA05
Program Name	Residential ENERGY STAR® Electric Products and Recycling Program
Program Type	Residential Rebate
Participation	
Number of program applications received to date	9,398
Number of program applications <i>processed</i> to date ⁴	9,398
Number of processed applications <i>approved</i> to date ⁵	9,398
Percent of applications received to date that have been processed	100%

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Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID	NGRIDEA04
Program Name	Residential Building Practices and Demonstration Program
Program Type	Residential Rebate
Acquired Impacts This Month	
Net first-year annual kWh ¹ acquired this month	-
Monthly net first-year annual kWh Goal	1,080,000
Percent of Monthly Net kWh Goal Acquired	0%
Net Peak ² kW acquired this month	-
Monthly Utility Net Peak kW Goal	15
Percent of Monthly Peak kW Goal Acquired	0%
Net First-year annual therms acquired this month	-
Monthly Net Therm Goal	-
Percent of Monthly Therm Goal Acquired	-
Net Lifecycle kWh acquired this month	-
Net Lifecycle therms acquired this month	-
Total Acquired Net First-Year Impacts To Date	
Net first-year annual kWh acquired to date	-
Net first-year annual kWh acquired to date as a percent of annual goal	0%
Net first-year annual kWh acquired to date as a percent of 3-year goal ¹⁰	0%
Net cumulative kWh acquired to date	-
Net utility peak kW reductions acquired to date	0
Net utility peak kW reductions acquired to date as a percent of utility annual goal	0%
Net utility peak kW reductions acquired to date as a percent of 3-year goal ¹⁰	-
Net NYISO peak kW reductions acquired to date	0
Net first-year annual therms acquired to date	-
Net first-year annual therms acquired to date as a percent of annual goal	-
Net first-year annual therms acquired to date as a percent of 3-year goal ¹⁰	-
Net cumulative therms acquired to date	-
Total Acquired Lifecycle Impacts To Date	
Net Lifecycle kWh acquired to date	-
Net Lifecycle therms acquired to date	-
Committed³ Impacts (not yet acquired) This Month	
Net First-year annual kWh committed this month	-
Net Lifecycle kWh committed this month	-
Net Utility Peak kW committed this month	-
Net first-year annual therms committed this month	-
Net Lifecycle therms committed this month	-
Funds committed at this point in time	-
Overall Impacts (Achieved & Committed)	
Net first-year annual kWh acquired & committed this month	-
Net utility peak kW acquired & committed this month	-
Net First-year annual therms acquired & committed this month	-
Costs	
Total program budget	\$ 1,083,962
Administrative costs	\$ 390
Program Planning	\$ -
Marketing costs	\$ -
Trade Ally Training	\$ -
Incentives, rebates, grants, direct install costs, and other program costs going to the participant	\$ 21,018
Direct Program Implementation	\$ 354
Evaluation	\$ -
Total expenditures to date	\$ 406,761
Percent of total budget spent to date	38%

Program Administrator	Niagara Mohawk Power Corporation d/b/a National Grid
Month	May 2011
Filing	90 Day Energy Efficiency Programs
Program Administrator (PA) and Program ID	NGRIDEA04
Program Name	Residential Building Practices and Demonstration Program
Program Type	Residential Rebate
Participation	
Number of program applications received to date	-
Number of program applications <i>processed</i> to date ⁴	-
Number of processed applications <i>approved</i> to date ⁵	-
Percent of applications received to date that have been processed	

NOTES:

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