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November 26, 2012

Honorable Jaclyn A. Brillling
Secretary
New York Public Service Commission
Three Empire State Plaza
Albany, New York 12223

***Re: Cases 97-C-0271 and 99-C-0949 – Performance Assurance Plan –
October 2012 Report***

Dear Secretary Brillling:

Verizon New York Inc. (“Verizon”) hereby submits its monthly report under the 2007 Performance Assurance Plan (the “2007 PAP”) to the Commission. The 2007 PAP became operational on March 1, 2007,¹ and the October 2012 PAP Report is attached as Exhibit 1.

The October 2012 PAP Report can be summarized as follows:

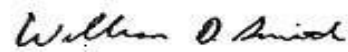
¹ See Case 99-C-0949, Order Amending Performance Assurance Plan (issued and effective September 25, 2006); see also E-mail from Honorable Jaclyn A. Brillling, Secretary, to Parties in Case 99-C-0949 (dated October 24, 2006) granting Verizon’s request for implementation of the PAP for March 2007.

	MOE Score	Market Adjustment
MOE:		
UNE-Loop	-0.0394	\$0
Resale	-0.0415	\$0
Trunks	0.0000	\$0
Critical Measures	NA	\$20,846
Individual Rule	NA	\$6,250
Total	NA	\$27,097

Each CLEC can obtain its CLEC-specific report, which indicates the amount of bill credits the CLEC is entitled to receive, from the Wholesale Internet Service Engine (“WISE”) website.²

If you have any questions regarding this report, please contact me at the above number.

Respectfully submitted,



William D. Smith

cc: Brian P. Ossias, Esq.
Active Parties

² Confidential CLEC-specific information related to the October 2012 report is included in Exhibit 2 and is being provided to the Records Access Officer pursuant to a request for confidential treatment under the Public Officers Law.

EXHIBIT 1

PAP Report for October 2012

Section	Mode	Weighted Score	Market Adjustment
MOE	Loop	-0.0394	\$0
MOE	Resale	-0.0415	\$0
MOE	Trunks	0.0000	\$0
MOE	Total		\$0
Critical Measure	Loop		\$0
Critical Measure	Resale		\$0
Critical Measure	Trunks		\$0
Critical Measure	Specials		\$20,846
Critical Measure	Other		\$0
Critical Measure	Total		\$20,846
Individual Rule	Total		\$6,250
All	Grand Total		\$27,097

Performance Assurance Plan - Verizon NY

Version 4.0

Blank Stat. Score = Insufficient activity or no activity to perform a statistical test

Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
-5	330	-0.0394	MOE-Loop	Loop Based Mode of Entry Totals								\$ -
0	2	0.0000	PO-1-01-6020	Average Response Time - Customer Service Record (CSR)	EDI	2.85	3.00		808		0.1543	
0	2	0.0000	PO-1-01-6030	Average Response Time - Customer Service Record (CSR)	CORBA	2.85	0.88		394		-1.9671	
0	5	0.0000	PO-1-01-6050	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	2.85	0.66		38,459		-2.1907	
0	2	0.0000	PO-1-03-6020	Average Response Time - Address Validation	EDI	2.54	4.52		11,681		1.9796	
0	2	0.0000	PO-1-03-6030	Average Response Time - Address Validation	CORBA	2.54	2.40		1,930		-0.1371	
0	5	0.0000	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	2.54	3.38		6,347		0.8399	
0	2	0.0000	PO-1-06-6020	Average Response Time - Mechanized Loop Qualification - xDSL	EDI	10.26	4.76		3,659		-5.4911	
0	2	0.0000	PO-1-06-6050	Average Response Time - Mechanized Loop Qualification - xDSL	WEB GUI/LSI/W	10.26	2.68		322		-7.5776	
0	5	0.0000	PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS		100.00					
0	5	0.0000	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					
0	5	0.0000	PO-2-02-6030	OSS Interface Availability - Prime Time	CORBA		100.00					
0	5	0.0000	PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					
-1	2	-0.0061	PO-8-01-6000	% On Time - Manual Loop Qualification	Systems Metrics		60.00		5			
0	10	0.0000	OR-1-02-3331	% On Time LSRC - Flow-through	UNE-L/Pre-qual Complx/LNP		99.09		44,280			
0	5	0.0000	OR-1-04-3331	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		98.35		3,219			
0	5	0.0000	OR-1-06-3331	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		100.00		580			
0	5	0.0000	OR-2-02-3331	% On Time LSR Reject - Flow-through	UNE-L/Pre-qual Complx/LNP		99.49		6,652			
0	5	0.0000	OR-2-04-3331	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		98.51		872			
0	2	0.0000	OR-2-04-3341	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE 2W Digital		100.00		1			
0	2	0.0000	OR-2-04-3342	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE 2W xDSL Loops		100.00		8			
0	2	0.0000	OR-2-06-3331	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		99.22		129			
0	2	0.0000	OR-2-06-3341	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE 2W Digital				0			
0	5	0.0000	OR-4-16-1000	% Provisioning Comp. Notifiers sent - 1 Business Day	Resale/UNE (EDI)		98.07		29,425			
0	5	0.0000	OR-5-03-3112	% Flow Through Achieved	UNE-L		97.55		3,670			
0	5	0.0000	OR-6-03-3331	% Accuracy - LSRC	UNE-L/Complex/LNP		0.00		4,618			
0	5	0.0000	PR-3-10-3342	% Completed in six (6) Days one (1) to five (5) Lines - Total	UNE 2W xDSL Loops		98.13		267			
0	10	0.0000	PR-4-02-3112	Average Delay Days - Total	UNE-L	5.69	1.50	881	2	10.67		
0	2	0.0000	PR-4-02-3341	Average Delay Days - Total	UNE 2W Digital	1.00		2	0	0.00		
0	5	0.0000	PR-4-02-3342	Average Delay Days - Total	UNE 2W xDSL Loops	9.00	4.33	2	6	11.31		
0	5	0.0000	PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE-L New	14.05	0.99	5,788	203		5.0000	
0	2	0.0000	PR-4-04-1341	% Missed Appointment - Verizon - Dispatch	Resale/UNE 2W Digital	0.00	0.00	30	6		5.0000	
0	2	0.0000	PR-4-05-3341	% Missed Appointment - Verizon - No Dispatch	UNE 2W Digital	2.86	0.00	35	1			
0	2	0.0000	PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2W xDSL Loops		98.53		341			
0	5	0.0000	PR-5-01-3112	% Missed Appointment - Verizon - Facilities	UNE-L	3.06	0.00	5,788	203		5.0000	
0	5	0.0000	PR-5-02-3112	% Orders Held for Facilities > 15 Days	UNE-L	0.78	0.00	5,788	203		5.0000	
0	10	0.0000	PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE-L New	8.33	6.56	17,474	442		1.4486	
0	2	0.0000	PR-6-01-3341	% Installation Troubles reported within 30 Days	UNE 2W Digital	8.33	0.00	17,474	7		5.0000	
0	10	0.0000	PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2W xDSL Loops	8.33	7.88	17,474	1,104		0.5748	
0	20	0.0000	PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE-L Basic HC		0.83		241			
0	10	0.0000	PR-6-02-3523	% Installation Troubles reported within seven (7) Days	UNE-L Large Job HC				0			
0	2	0.0000	PR-8-01-3341	Percent Open Orders in a Hold Status > 30 Days	UNE 2W Digital	3.03	0.00	66	7		5.0000	
0	5	0.0000	PR-8-01-3342	Percent Open Orders in a Hold Status > 30 Days	UNE 2W xDSL Loops	10.81	2.36	37	467		2.7651	
0	20	0.0000	PR-9-01-3520	% On Time Performance - Hot Cut	UNE-L Basic HC		99.14		116			
0	10	0.0000	PR-9-01-3523	% On Time Performance - Hot Cut	UNE-L Large Job HC				0			
0	10	0.0000	PR-9-08-3533	Average Duration of Hot Cut Installation Troubles	UNE-L Total HC	54.74	20.35	1,364	2	47.32		
0	2	0.0000	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	4.56	3.17		3,324		-1.3863	
0	10	0.0000	MR-3-01-3112	% Missed Repair Appointment - Loop	UNE-L	25.45	26.37	44,312	1,547		-0.7943	
0	2	0.0000	MR-3-01-3341	% Missed Repair Appointment - Loop	UNE 2W Digital	25.53	28.57	44,401	7		0.1716	
0	5	0.0000	MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2W xDSL Loops	25.53	24.36	44,401	468		0.6244	
0	10	0.0000	MR-3-02-3112	% Missed Repair Appointment - Central Office	UNE-L	19.62	2.90	2,635	69		4.3788	
0	2	0.0000	MR-3-02-3341	% Missed Repair Appointment - Central Office	UNE 2W Digital	19.93	100.00	2,654	1			
-1	5	-0.0152	MR-3-02-3342	% Missed Repair Appointment - Central Office	UNE 2W xDSL Loops	19.93	29.14	2,654	151		-2.5370	
0	5	0.0000	MR-4-02-3112	Mean Time To Repair - Loop Trouble	UNE-L	101.23	64.81	44,312	1,547	229.66	5.0000	
0	2	0.0000	MR-4-02-3341	Mean Time To Repair - Loop Trouble	UNE 2W Digital	101.19	66.81	44,401	7	229.51	0.6342	
0	2	0.0000	MR-4-02-3342	Mean Time To Repair - Loop Trouble	UNE 2W xDSL Loops	101.19	82.70	44,401	468	229.51	2.7654	
0	5	0.0000	MR-4-03-3112	Mean Time To Repair - Central Office Trouble	UNE-L	47.10	9.07	2,635	69	155.91	5.0000	
0	2	0.0000	MR-4-03-3341	Mean Time To Repair - Central Office Trouble	UNE 2W Digital	47.65	64.18	2,654	1	156.03		
0	2	0.0000	MR-4-03-3342	Mean Time To Repair - Central Office Trouble	UNE 2W xDSL Loops	47.65	41.03	2,654	151	156.03	0.5686	
0	2	0.0000	MR-4-04-3341	% Cleared (all troubles) within 24 Hours	UNE 2W Digital	24.86	12.50	47,055	8		-0.3305	
0	2	0.0000	MR-4-04-3342	% Cleared (all troubles) within 24 Hours	UNE 2W xDSL Loops	24.86	24.39	47,055	619		-0.2149	
0	5	0.0000	MR-4-07-3112	% Out of Service > 12 Hours	UNE-L	88.39	86.83	40,858	1,435		1.8256	
0	2	0.0000	MR-4-07-3341	% Out of Service > 12 Hours	UNE 2W Digital	88.37	100.00	40,943	6		-0.0596	
0	2	0.0000	MR-4-07-3342	% Out of Service > 12 Hours	UNE 2W xDSL Loops	88.37	89.85	40,943	463		-0.9125	
0	10	0.0000	MR-4-08-3112	% Out of Service > 24 Hours	UNE-L	74.07	64.81	40,858	1,435		5.0000	
0	10	0.0000	MR-5-01-3112	% Repeat Reports within 30 Days	UNE-L	22.07	22.03	49,978	1,684		0.0586	
-1	2	-0.0061	MR-5-01-3341	% Repeat Reports within 30 Days	UNE 2W Digital	22.06	62.50	50,111	8		-2.1451	
-2	2	-0.0121	MR-5-01-3342	% Repeat Reports within 30 Days	UNE 2W xDSL Loops	22.06	28.43	50,111	619		-3.6493	

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Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
-1	241	-0.0415	MOE-Resale	Resale Mode of Entry Totals								\$ -
0	2	0.0000	PO-1-01-6020	Average Response Time - Customer Service Record (CSR)	EDI	2.85	3.00		808		0.1543	
0	2	0.0000	PO-1-01-6050	Average Response Time - Customer Service Record (CSR)	WEB GUI/LSI/W	2.85	0.66		38,459		-2.1907	
0	2	0.0000	PO-1-03-6020	Average Response Time - Address Validation	EDI	2.54	4.52		11,681		1.9796	
0	2	0.0000	PO-1-03-6050	Average Response Time - Address Validation	WEB GUI/LSI/W	2.54	3.38		6,347		0.8399	
0	5	0.0000	PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					
0	5	0.0000	PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					
0	10	0.0000	OR-1-02-2320	% On Time LSRC - Flow-through	Resale POTS/Pre-qual Complx		99.39		329			
0	5	0.0000	OR-1-04-2320	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		98.95		95			
0	5	0.0000	OR-2-02-2320	% On Time LSR Reject - Flow-through	Resale POTS/Pre-qual Complx		100.00		147			
0	2	0.0000	OR-2-04-2320	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		98.53		68			
0	2	0.0000	OR-2-06-2320	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		100.00		18			
0	5	0.0000	OR-4-16-1000	% Provisioning Comp. Notifiers sent - 1 Business Day	Resale/UNE (EDI)		98.07		29,425			
-1	10	-0.0415	OR-5-03-2000	% Flow Through Achieved	Resale		94.54		348			
0	10	0.0000	OR-6-03-2000	% Accuracy - LSRC	Resale		0.00		218			
0	5	0.0000	PR-3-01-2100	% Completed in 1 Day - one (1) to five (5) Lines - No Dispatch	Resale POTS	95.30	95.00	30,235	20		0.3017	
0	15	0.0000	PR-4-02-2100	Average Delay Days - Total	Resale POTS	5.69	2.00	881	2	10.67		
0	10	0.0000	PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	14.05	5.56	5,788	36		1.8838	
0	20	0.0000	PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	0.11	0.00	61,114	123		5.0000	
0	5	0.0000	PR-5-01-2100	% Missed Appointment - Verizon - Facilities	Resale POTS	3.06	0.00	5,788	36		5.0000	
0	5	0.0000	PR-5-02-2100	% Orders Held for Facilities > 15 Days	Resale POTS	0.78	0.00	5,788	36		5.0000	
0	15	0.0000	PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	9.17	6.46	66,239	356		1.9356	
0	2	0.0000	MR-1-01-6050	Average Response Time - Create Trouble	LSI-TA	4.56	3.17		3,324		-1.3863	
0	2	0.0000	MR-1-06-6050	Average Response Time - Test Trouble (POTS Only)	LSI-TA	65.94	55.91		6,800		-10.0373	
0	10	0.0000	MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Bus	34.33	25.40	12,481	189		2.7058	
0	10	0.0000	MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Res	21.95	21.01	31,796	119		0.3401	
0	10	0.0000	MR-3-02-2110	% Missed Repair Appointment - Central Office	Resale POTS Bus	24.26	15.38	2,700	26		1.3172	
0	10	0.0000	MR-3-02-2120	% Missed Repair Appointment - Central Office	Resale POTS Res	17.79	0.00	2,957	1			
0	5	0.0000	MR-4-02-2110	Mean Time To Repair - Loop Trouble	Resale POTS Bus	106.41	81.19	12,481	189	347.22	1.3209	
0	5	0.0000	MR-4-02-2120	Mean Time To Repair - Loop Trouble	Resale POTS Res	98.71	93.11	31,796	119	151.24	0.4487	
0	5	0.0000	MR-4-03-2110	Mean Time To Repair - Central Office Trouble	Resale POTS Bus	53.17	40.14	2,700	26	167.13	0.3784	
0	5	0.0000	MR-4-03-2120	Mean Time To Repair - Central Office Trouble	Resale POTS Res	42.49	94.65	2,957	1	79.00		
0	5	0.0000	MR-4-07-2110	% Out of Service > 12 Hours	Resale POTS - Bus	83.13	84.48	13,326	174		-0.3521	
0	5	0.0000	MR-4-07-2120	% Out of Service > 12 Hours	Resale POTS - Res	88.76	90.12	29,542	81		-0.1668	
0	5	0.0000	MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Bus	68.97	71.84	13,326	174		-0.7255	
0	5	0.0000	MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Res	74.45	69.14	29,542	81		1.2134	
0	10	0.0000	MR-5-01-2100	% Repeat Reports within 30 Days	Resale POTS	22.07	21.49	49,978	335		0.3072	
0	5	0.0000	BI-1-02-1000	% DUF in four (4) Business Days	Resale & UNE		96.87		2,261,355			
0	140	0.0000	MOE-Trunks	Trunks Mode of Entry Totals								\$ -
0	5	0.0000	OR-1-12-5020	% On Time FOC	Interconnect Trunks(<=192 Forecast)		96.49		57			
0	10	0.0000	OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnect Trunks		100.00		74			
0	5	0.0000	OR-1-19-5020	% On Time Response - Request for Inbound Augment Trunks	VZ Inbound Aug Trunks(<=192)				0			
0	5	0.0000	OR-2-12-5020	% On Time Trunk ASR Reject	Interconnect. Trunks		100.00		44			
0	20	0.0000	PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP		97.89		8,218			
0	20	0.0000	PR-4-15-5000	% On Time Provisioning - Trunks	Interconnect Trunks		100.00		3,730			
0	5	0.0000	PR-5-01-5000	% Missed Appointment - Verizon - Facilities	Interconnect Trunks	0.00	0.00	7,404	3,154		5.0000	
0	5	0.0000	PR-5-02-5000	% Orders Held for Facilities > 15 Days	Interconnect Trunks	0.00	0.00	7,404	3,154		5.0000	
0	10	0.0000	PR-6-01-5000	% Installation Troubles reported within 30 Days	Interconnect Trunks	0.00	0.00	7,404	3,730		5.0000	
0	5	0.0000	PR-8-01-5000	Percent Open Orders in a Hold Status > 30 Days	Interconnect Trunks	3.16	2.83	95	106		0.5502	
0	5	0.0000	MR-4-01-5000	Mean Time To Repair - Total	Interconnect Trunks	5.86	4.10	34	21	7.93	0.8594	
0	5	0.0000	MR-4-05-5000	% Out of Service > 2 Hours	Interconnect Trunks	51.61	8.33	31	12		3.2251	
0	5	0.0000	MR-4-06-5000	% Out of Service > 4 Hours	Interconnect Trunks	29.03	0.00	31	12		5.0000	
0	5	0.0000	MR-4-07-5000	% Out of Service > 12 Hours	Interconnect Trunks	9.68	0.00	31	12		5.0000	
0	5	0.0000	MR-4-08-5000	% Out of Service > 24 Hours	Interconnect Trunks	3.23	0.00	31	12		5.0000	
0	10	0.0000	MR-5-01-5000	% Repeat Reports within 30 Days	Interconnect Trunks	8.82	4.76	34	21		1.0986	
0	5	0.0000	NP-1-03-5000	# of Final Trunk Groups Blocked 2 months	CLEC Trunks		0.00					
0	10	0.0000	NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	CLEC Trunks		0.00					

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Perf. Score	Wgt.	Wgtd. Score	Metric #	Metric Description	Product	VZ Perf.	CLEC Perf.	VZ Obs.	CLEC Obs.	VZ Std.Dev.	Difference or Stat. Score	Bill Credit
			CM-ALL	Critical Measures Totals								\$
0	10		OR-1-02-3331	% On Time LSRC - Flow-through	UNE-L/Pre-qual Complx/LNP		99.09		44,280			\$0
0	5		OR-1-04-3331	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		98.35		3,219			\$0
0	5		OR-1-06-3331	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE-L/Pre-qual Complx/LNP		100.00		580			\$0
0	2		PR-4-04-1341	% Missed Appointment - Verizon - Dispatch	Resale/UNE 2W Digital	0.00	0.00	30	6		5.0000	\$0
0	10		PR-4-04-3113	% Missed Appointment - Verizon - Dispatch	UNE-L New	14.05	0.99	5,788	203		5.0000	\$0
0	2		PR-4-14-3342	% Completed On Time - 2-Wire xDSL	UNE 2W xDSL Loops		98.53		341			\$0
0	10		PR-6-01-3113	% Installation Troubles reported within 30 Days	UNE-L New	8.33	6.56	17,474	442		1.4486	\$0
0	2		PR-6-01-3342	% Installation Troubles reported within 30 Days	UNE 2W xDSL Loops	8.33	7.88	17,474	1,104		0.5748	\$0
0	20		PR-6-02-3520	% Installation Troubles reported within seven (7) Days	UNE-L Basic HC		0.83		241			\$0
0	10		PR-6-02-3523	% Installation Troubles reported within seven (7) Days	UNE-L Large Job HC				0			\$0
0	20		PR-9-01-3520	% On Time Performance - Hot Cut	UNE-L Basic HC		99.14		116			\$0
0	10		PR-9-01-3523	% On Time Performance - Hot Cut	UNE-L Large Job HC				0			\$0
0	2		MR-3-01-3112	% Missed Repair Appointment - Loop	UNE-L	25.45	26.37	44,312	1,547		-0.7943	\$0
0	2		MR-3-01-3342	% Missed Repair Appointment - Loop	UNE 2W xDSL Loops	25.53	24.36	44,401	468		0.6244	\$0
0	10		MR-4-08-3112	% Out of Service > 24 Hours	UNE-L	74.07	64.81	40,858	1,435		5.0000	\$0
0	10		OR-1-02-2320	% On Time LSRC - Flow-through	Resale POTS/Pre-qual Complx		99.39		329			\$0
0	5		OR-1-04-2320	% On Time LSRC/ASRC - No Facil Chk (Electr. No Flow-through)	Resale POTS/Pre-qual Complx		98.95		95			\$0
0	10		PR-4-04-2100	% Missed Appointment - Verizon - Dispatch	Resale POTS	14.05	5.56	5,788	36		1.8838	\$0
0	20		PR-4-05-2100	% Missed Appointment - Verizon - No Dispatch	Resale POTS	0.11	0.00	61,114	123		5.0000	\$0
0	15		PR-6-01-2100	% Installation Troubles reported within 30 Days	Resale POTS	9.17	6.46	66,239	356		1.9356	\$0
0	1		MR-3-01-2110	% Missed Repair Appointment - Loop	Resale POTS Bus	34.33	25.40	12,481	189		2.7058	\$0
0	1		MR-3-01-2120	% Missed Repair Appointment - Loop	Resale POTS Res	21.95	21.01	31,796	119		0.3401	\$0
0	5		MR-4-08-2110	% Out of Service > 24 Hours	Resale POTS Bus	68.97	71.84	13,326	174		-0.7255	\$0
0	5		MR-4-08-2120	% Out of Service > 24 Hours	Resale POTS Res	74.45	69.14	29,542	81		1.2134	\$0
0	5		OR-1-12-5020	% On Time FOC	Interconnect Trunks(<=192 Forecast)		96.49		57			\$0
0	10		OR-1-13-5000	% On Time Design Layout Record (DLR)	Interconnect Trunks		100.00		74			\$0
0	20		PR-4-07-3540	% On Time Performance - LNP Only	UNE LNP		97.89		8,218			\$0
0	20		PR-4-15-5000	% On Time Provisioning - Trunks	Interconnect Trunks		100.00		3,730			\$0
0	10		NP-1-04-5000	# of Final Trunk Groups Blocked 3 months	CLEC Trunks		0.00					\$0
0	2		OR-1-06-3211	% On Time LSRC/ASRC - Facil Chk (Electr. No Flow-through)	UNE Specials DS1		100.00		117			\$0
-1	2		OR-2-04-1200	% On Time LSR/ASR Rej - No Facil Chk (Electr. No Flow-through)	UNE/RES Specials		91.30		46			\$20,846
0	2		OR-2-06-1200	% On Time LSR/ASR Rej - Facil Chk (Electr. No Flow-through)	UNE/RES Specials		100.00		54			\$0
0	2		PR-4-01-1210	% Missed Appointment - Verizon - Total	UNE/RES Specials DS0	5.41	0.00	37	1			\$0
0	2		PR-4-01-1211	% Missed Appointment - Verizon - Total	UNE/RES Specials DS1	9.33	2.74	150	73		2.2311	\$0
0	2		PR-4-01-1213	% Missed Appointment - Verizon - Total	UNE/RES Specials DS3	8.70		23	0			\$0
0	2		PR-4-01-3530	% Missed Appointment - Verizon - Total	UNE IOF	8.70	7.69	23	13		0.6807	\$0
0	2		PR-4-02-1200	Average Delay Days - Total	UNE/RES Specials	24.00	14.00	20	2	31.30		\$0
0	5		PR-4-02-3530	Average Delay Days - Total	UNE IOF	13.50	17.00	2	1	2.12		\$0
0	5		PR-5-01-1200	% Missed Appointment - Verizon - Facilities	UNE/RES Specials	3.15	0.00	222	97		5.0000	\$0
0	5		PR-5-02-1200	% Orders Held for Facilities > 15 Days	UNE/RES Specials	1.80	0.00	222	97		5.0000	\$0
0	5		PR-6-01-1200	% Installation Troubles reported within 30 Days	UNE/RES Specials	7.39	3.57	406	112		1.7487	\$0
0	2		MR-4-01-1216	Mean Time To Repair - Total	UNE/RES Specials (Non DS0/DS0)	15.44	19.29	509	7	15.91	-0.8109	\$0
0	2		MR-4-01-1217	Mean Time To Repair - Total	UNE/RES Specials (DS1/DS3)	10.09	11.31	1,048	245	9.85	-1.5358	\$0
0	2		MR-4-08-1216	% Out of Service > 24 Hours	UNE/RES Specials (Non DS0/DS0)	19.71	42.86	487	7		-1.0480	\$0
0	2		MR-4-08-1217	% Out of Service > 24 Hours	UNE/RES Specials (DS1/DS3)	7.31	7.14	889	238		0.2070	\$0
0	2		PO-2-02-6010	OSS Interface Availability - Prime-Time	WPTS		100.00					\$0
0	5		PO-2-02-6020	OSS Interface Availability - Prime Time	EDI		100.00					\$0
0	5		PO-2-02-6080	OSS Interface Availability - Prime Time	Web GUI		100.00					\$0
0	10		PO-4-01-6660	% Change Management Notices Sent on Time	Change Notif./Conf. (Type 3,4,5)				0			\$0
0	25		BI-9-01-1000	% Billing Completeness in Twelve Billing Cycles	Resale/UNE		99.24		8,638,180			\$0

Performance Assurance Plan - Verizon NY
Risk Allocation Summary and Input Page

Version 4.0

Allocation

Mode of Entry	\$25,000,000	Allocation	Monthly Maximum Allocation	Performance Score Minimum	Performance Score Maximum	Number of Increments	% Agg. Credit at first Increment	Agg. Credit at first Increment	Overall MOE		Midpoint	One-Quarter Point
									Performance Score per Increment	Agg. Credit per Increment		
Loop Based		\$15,000,000	1,250,000	-0.11515	-0.6700	19	10%	125,000	-0.02920	59,211	-0.39258	-0.25387
Resale		\$5,000,000	416,667	-0.13278	-0.6700	19	10%	41,667	-0.02827	19,737	-0.40139	-0.26709
Trunks		\$5,000,000	416,667	-0.17857	-1.0000	13	10%	41,667	-0.06319	28,846	-0.58929	-0.38393
			\$2,083,333									

Critical Measures	\$51,207,232	<u>Loop</u>	<u>Resale</u>	<u>Trunks</u>	<u>Specials</u>	<u>Other</u>	<u>Total</u>
Total Dollars		\$17,657,666	\$10,594,600	\$9,564,569	\$6,474,478	\$6,915,919	\$51,207,232
Dollars/month		\$1,471,472	\$882,883	\$797,047	\$539,540	\$576,327	\$4,267,269

Total Dollars	\$76,207,232
Total Dollars with Doubling	\$101,207,232

Statistical Data

Stat score	Perf Score	Notes
-3.290	-2	
-1.6450	-1	
Blank	0	indicates insufficient activity or no activity

EXHIBIT 2

CLEC-Specific Information related to October 2012 PAP Report

**THIS EXHIBIT CONTAINS CONFIDENTIAL CLEC-SPECIFIC
INFORMATION AND HAS BEEN PROVIDED TO THE RECORDS
ACCESS OFFICER PURSUANT TO A REQUEST FOR CONFIDENTIAL
TREATMENT UNDER THE PUBLIC OFFICERS LAW**