

Philip A. DeCicco Jr.
Assistant General Counsel
Legal Department
P: 718-403-3142



March 25, 2014

Via Email (Secretary@dps.ny.gov) and Federal Express

Ms. Kathleen H. Burgess, Secretary
State of New York
Department of Public Service
3 Empire State Plaza
Albany, NY 12223

Re: Case 10-G-0527, In the Matter of the Rules and Regulations of the Public Service Commission, Contained in 16 NYCRR, In Relation to Complaint Procedures-Cross Appeals by Apartment Management Associates, LLC, and The Brooklyn Union Gas Company d/b/a National Grid of the Informal Decision Rendered Partly in Favor of Each Party (932768), et al.¹

Dear Secretary Burgess:

By this letter, KeySpan Gas East Corporation d/b/a Brooklyn Union of Long Island (the "Company") respectfully requests a 30 day extension of time to comply with the requirement contained in the February 24, 2014 "Commission Determination" ("February 24 Determination") to issue refunds to the specified complainants by March 26, 2014. The Company respectfully requests that the Secretary exercise the discretion to extend the March 26, 2014 deadline. As indicated in the February 24, 2014 Determination, any such request must (1) be made in writing; (2) contain a justification for the extension, and (3) be filed on a timely basis, which should be on at least one day's notice prior to any affected deadline, which in this case is today.

Due to a software conversion involving the Company's customer account system, the Company has determined that it needs more time to accurately calculate and process certain refunds. The Company respectfully submits that because interest will be provided in accordance with 16 NYCRR Part 277, there should be no prejudice to the affected complainants. Accordingly, the Company respectfully requests that the refund deadline be extended until April 25, 2014 for the following seven (7) complainants:

- Comsewogue School District;
- Pine Hollow Country Club;

¹ This case is one of 22 appeals from separate informal review decisions. A list of the cases at issue is contained in Appendix A to this letter.

- Veterans Products Company;
- Atherton Franchise;
- John Frocaro;
- East Meadow School District; and
- Massapequa School District.

If you have any questions, please contact me at (718) 403-3142.

Respectfully submitted,

Phillip A. DeCicco, Jr.

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cc: Douglas DiCeglio
(Utility Rate Analysis Consultants (URAC) (DDiCeglio@UracCorp.com)
Enclosure