



Statement Date: June 30, 2022

Amount Due:

Service Address:

Page 1 of 4

Next Scheduled Read Date: On or about July 31, 2022

TEST INVOICE (Q37/800)

Account Summary

Previous invoice	\$-6,640.52
Payments received as of 05/19/22	0.00
Balance forward	\$-6,640.52
Energy charges	399.71
Miscellaneous charges	0.91
Payment due upon receipt.	\$-6,239.90

Street Lighting

See details beginning on page 3

See messages on page 2

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Think of the minutes, money and natural resources you'll save by doing business online or by phone 24/7.

Visit nyseg.com to:

- View and pay your bill online
- Submit and view meter readings
- Enroll and manage budget billing
- Enroll in Autopay

Call our self-service line at 1.800.600.2275 for billing information, provide a meter reading and to pay by phone.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation to NYSEG and RG&E Project SHARE Heating Fund. Learn more at nyseg.com.

Please return bottom portion with your payment. Make checks payable to NYSEG.



NYSEG
P.O. BOX 847812
BOSTON, MA 02284-7812

Account Number
Late Fee After
07/23/22
Due Upon Receipt
0.00
Amount Paid
\$

Please do not write below this line.

30100136267900000040062000000000

Messages

This bill reflects current charges after corrections were made to your previous bill(s). Your amount due is located on page one of this bill, both in the account summary section at the top of the page and on the payment stub at the bottom. If you would like a record of your past energy use, charges and payments, please visit nyseg.com. (Login by clicking on "Energy Use" and then go to "Account Detail.")

The NYSEG price for providing electricity supply during this billing period was \$0.03797866/kwh which includes a Merchant Function Charge of \$0.0021/kwh. If you decide to shop for electricity supply, you can compare this information with prices offered by energy services companies (ESCOs). You could achieve some tax savings if you switch to an ESCO. Additionally, if the ESCO includes its charges on your NYSEG bill, you would not have to pay NYSEG's bill issuance charge. If you buy electricity from an ESCO, NYSEG will continue to deliver the electricity to you and you will continue to pay NYSEG for delivery, transition and basic service charges.

As of June 1, your Transition charge includes the Electric Vehicle (EV) Make-Ready surcharge to recover costs and incentives paid to participants in the EV Infrastructure Make-Ready Programs.

Receive bills based on your actual energy use by submitting your meter reading using our Mobile App - even in hard-to-read places with our flashlight feature! Learn how by watching our video at nyseg.com.

Our FREE Mobile App makes managing your account easy and convenient. You can view and pay your bill, enroll in eBill and AutoPay, report an outage, submit a meter read, and more! Text APP to 697348 and we'll send you a link to download the app.

Contact Information

Service or billing questions:
1.800.572.1111, 7 a.m. to 7 p.m., (M-F)
Payment arrangements:
1.888.315.1755, 7 a.m. to 7 p.m., (M-F)
Self service line:
1.800.600.2275, 24 hours a day
Power interruptions or emergencies
1.800.572.1131, 24 hours a day
Natural gas emergencies or if you smell gas:
1.800.572.1121, 24 hours a day
Hearing/speech impaired (TTY):
Dial 711 (New York Relay Service)

Electronically:
Use our "Write to NYSEG" form at nyseg.com

By mail:
NYSEG Customer Service
P.O. Box 5240
Binghamton, NY 13902-5240

Payment address:
NYSEG
P.O. Box 847812
Boston, MA 02284-7812

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

Street: _____
_____ Apt: _____
City: _____
State: _____ ZIP: _____
Home Phone: _____
Alternate Phone: _____

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:

Name: _____
(as it appears on bank statement)
9-Digit Routing Number: _____
Bank Account Number: _____
Name of Bank: _____
Signature: _____ Date: _____

For program terms and details, visit nyseg.com/eft-terms

Service Address:

Page 3 of 4

NYSEG DETAILED ACCOUNT ACTIVITY

Electricity Service - Street Lighting
Electricity Rate - 12101 NYSEG Supply Service

Service from: 06/01/22 - 06/30/22
PoD ID:

Electricity Delivery Charges

Delivery charge	1593	kwh	@	0.02745	43.73
SBC charge	1593	kwh	@	0.004311	6.87
Transition charge	1593	kwh	@	0.00164052	2.61
Revenue decoupling mech	1593	kwh	@	0.025928	41.30
70W HPS light	62	lamps	@	3.53	218.86
150W HPS light	6	lamps	@	3.53	21.18

Subtotal Electricity Delivery \$334.55

Electricity Supply Charges

Supply Charge	1593	kwh	@	0.03592058	57.22
Merchant function charge	1593	kwh	@	0.002058	3.28

Subtotal Electricity Supply \$60.50

Electricity Taxes and Surcharges

Taxes on delivery charges	@	1.1796%	3.95
Taxes on supply charges	@	1.1796%	0.71

Subtotal Electricity Taxes and Surcharges \$4.66

Total Electricity Cost	\$399.71
-------------------------------	-----------------

Total Energy Charges	\$399.71
-----------------------------	-----------------

Miscellaneous Charges

06/30/22	Payment & billing svcs charge	0.90
06/30/22	Payment & billing svcs GRT	0.01

Total Miscellaneous Charges	\$0.91
------------------------------------	---------------

Terms and Definitions

Delivery charge: what you pay NYSEG to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

Payment & billing service GRT: Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.

Basic service charge: includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

Residential consumer discount: monthly payment received from the New York Power Authority (NYPA) to be used for the benefit of residential customers. It is included in the Transition Charge.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

System Benefits Charge (SBC): a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA.

Revenue decoupling mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge also collects costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at nyseg.com, by downloading our Mobile App, using our automated phone system at 800.600.2275 or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.



Statement Date: June 02, 2022

Amount Due: \$226.74

Service Address:

Page 1 of 4

Next Scheduled Read Date: On or about June 30, 2022

Account Summary

Previous invoice	\$270.19
Payments received as of 06/01/22	-270.19
Balance forward	0.00
Energy charges	225.84
Miscellaneous charges	0.90
Payment due upon receipt.	\$226.74

Street Lighting

See details beginning on page 3

See messages on page 2

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Think of the minutes, money and natural resources you'll save by doing business online or by phone 24/7.

Visit nyseg.com to:

- View and pay your bill online
- Submit and view meter readings
- Enroll and manage budget billing
- Enroll in Autopay

Call our self-service line at 1.800.600.2275 for billing information, provide a meter reading and to pay by phone.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation to NYSEG and RG&E Project SHARE Heating Fund. Learn more at nyseg.com.

Please return bottom portion with your payment. Make checks payable to NYSEG.




 NYSEG
 P.O. BOX 847812
 BOSTON, MA 02284-7812

Account Number
Late Fee After
06/25/22
Due Upon Receipt
\$226.74
Amount Paid
\$

Please do not write below this line.

101001362612100000226740000022674

Messages

The NYSEG price for providing electricity supply during this billing period was \$0.07412935/kwh which includes a Merchant Function Charge of \$0.0020/kwh. If you decide to shop for electricity supply, you can compare this information with prices offered by energy services companies (ESCOs). You could achieve some tax savings if you switch to an ESCO. Additionally, if the ESCO includes its charges on your NYSEG bill, you would not have to pay NYSEG's bill issuance charge. If you buy electricity from an ESCO, NYSEG will continue to deliver the electricity to you and you will continue to pay NYSEG for delivery, transition and basic service charges.

With market energy prices increasing, we have many free services to help you understand and manage your energy use. If you purchase your supply from us, we pass through that cost without profit. Visit nyseg.com/UnderstandYourUsage for more information that can help put you in control of your monthly energy bills.

If you are planning a project that requires digging, protect yourself and others from injury, and prevent damage to underground utility lines. Please call UDig NY at 811 between two and 10 days before you start to dig. You can also use an online form at UDigNY.org.

As of June 1, your Transition charge includes the Electric Vehicle (EV) Make-Ready surcharge to recover costs and incentives paid to participants in the EV Infrastructure Make-Ready Programs.

Receive bills based on your actual energy use by submitting your meter reading using our Mobile App - even in hard-to-read places with our flashlight feature! Learn how by watching our video at nyseg.com.

Contact Information

Service or billing questions:

1.800.572.1111, 7 a.m. to 7 p.m., (M-F)

Payment arrangements:

1.888.315.1755, 7 a.m. to 7 p.m., (M-F)

Self service line:

1.800.600.2275, 24 hours a day

Power interruptions or emergencies

1.800.572.1131, 24 hours a day

Natural gas emergencies or if you smell gas:

1.800.572.1121, 24 hours a day

Hearing/speech impaired (TTY):

Dial 711 (New York Relay Service)

Electronically:

Use our "Write to NYSEG" form at nyseg.com

By mail:

NYSEG Customer Service
P.O. Box 5240
Binghamton, NY 13902-5240

Payment address:

NYSEG
P.O. Box 847812
Boston, MA 02284-7812

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

Street: _____

_____ Apt: _____

City: _____

State: _____ ZIP: _____

Home Phone: _____

Alternate Phone: _____

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:

Name: _____

(as it appears on bank statement)

9-Digit Routing Number: _____

Bank Account Number: _____

Name of Bank: _____

Signature: _____ Date: _____

For program terms and details, visit nyseg.com/eft-terms

Service Address:

Page 3 of 4

NYSEG DETAILED ACCOUNT ACTIVITY

Electricity Service - Street Lighting
Electricity Rate - 12101 NYSEG Supply Service

 Service from: 05/01/22 - 05/31/22
 PoD ID:

Electricity Delivery Charges

Delivery charge	804	kwh	@	0.02745	22.07
SBC charge	804	kwh	@	0.004311	3.47
Transition charge	804	kwh	@	-0.00021448	-0.17
Revenue decoupling mech	804	kwh	@	0.025928	20.85
70W HPS light	34	lamps	@	3.53	120.02

Subtotal Electricity Delivery					\$166.24
--------------------------------------	--	--	--	--	-----------------

Electricity Supply Charges

Supply Charge	804	kwh	@	0.07217825	58.03
Merchant function charge	804	kwh	@	0.001947	1.57

Subtotal Electricity Supply					\$59.60
------------------------------------	--	--	--	--	----------------

Total Electricity Cost					\$225.84
-------------------------------	--	--	--	--	-----------------

Total Energy Charges					\$225.84
-----------------------------	--	--	--	--	-----------------

Miscellaneous Charges

06/02/22	Payment & billing svcs charge				0.90
----------	-------------------------------	--	--	--	------

Total Miscellaneous Charges					\$0.90
------------------------------------	--	--	--	--	---------------

Terms and Definitions

Delivery charge: what you pay NYSEG to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by NYSEG or a supplier other than NYSEG.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than NYSEG will not be assessed this charge by NYSEG if their ESCO's supply charges appear on their NYSEG bill, however, their energy supplier may charge a similar fee.

Payment & billing service GRT: Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.

Basic service charge: includes a portion of the cost of the meter, meter reading, billing and part of the cost for delivery service. Appears on your bill whether or not you use any electricity or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

Residential consumer discount: monthly payment received from the New York Power Authority (NYPA) to be used for the benefit of residential customers. It is included in the Transition Charge.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than NYSEG are not charged by NYSEG for this service.

System Benefits Charge (SBC): a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA.

Revenue decoupling mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "NYSEG Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity and/or natural gas industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge also collects costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at nyseg.com, by downloading our Mobile App, using our automated phone system at 800.600.2275 or at any of NYSEG's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.



Statement Date: June 30, 2022

Amount Due: \$567.05

Service Address:

Next Scheduled Read Date: On or about July 31, 2022

Page 1 of 4

TEST INVOICE (Q37/800)

EBPP

Account Summary

Previous invoice	\$71.09
Payments received as of 05/19/22	0.00
Balance forward	\$71.09
Energy charges	495.03
Miscellaneous charges	0.93
Payment due upon receipt.	\$567.05

Street Lighting

See details beginning on page 3

See messages on page 2

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Think of the minutes, money and natural resources you'll save by doing business online or by phone 24/7.

Visit rge.com to:

- View and pay your bill online
- Submit and view meter readings
- Enroll and manage budget billing
- Enroll in Autopay

Call our self-service line at 1.800.295.7323 for billing information, provide a meter reading and to pay by phone.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation to RG&E and NYSEG Project SHARE Heating Fund. Learn more at rge.com.

Please return bottom portion with your payment. Make checks payable to RG&E.



RG&E
P.O. BOX 847813
BOSTON, MA 02284-7813

Account Number
Late Fee After
07/23/22
Due Upon Receipt
\$567.05
Amount Paid
\$

Please do not write below this line.

002001128260300000495960000056705

Messages

A review of your account indicates you have an overdue balance. Please pay this balance today to avoid a late payment charge and possible collection action.

This bill reflects current charges after corrections were made to your previous bill(s). Your amount due is located on page one of this bill, both in the account summary section at the top of the page and on the payment stub at the bottom. If you would like a record of your past energy use, charges and payments, please visit rge.com. (Login by clicking on "Energy Use" and then go to "Account Detail.")

With market energy prices increasing, we have many free services to help you understand and manage your energy use. If you purchase your supply from us, we pass through that cost without profit. Visit rge.com/UnderstandYourUsage for more information that can help put you in control of your monthly energy bills.

If you are planning a project that requires digging, protect yourself and others from injury, and prevent damage to underground utility lines. Please call UDig NY at 811 between two and 10 days before you start to dig. You can also use an online form at UDigNY.org.

As of June 1, your Transition charge includes the Electric Vehicle (EV) Make-Ready surcharge to recover costs and incentives paid to participants in the EV Infrastructure Make-Ready Programs.

Receive bills based on your actual energy use by submitting your meter reading using our Mobile App - even in hard-to-read places with our flashlight feature! Learn how by watching our video at rge.com.

Contact Information

Service or billing questions:
1.800.743.2110, 7 a.m. to 7 p.m. (M-F)
Payment arrangements:
1.877.266.3492, 7 a.m. to 7 p.m. (M-F)
Self service line:
1.800.295.7323, 24 hours a day
Power interruptions or emergencies
1.800.743.1701, 24 hours a day
Natural gas emergencies or if you smell gas:
1.800.743.1702, 24 hours a day
Hearing/speech impaired (TTY):
1.800.962.3293

Electronically:
Use our "Write to RG&E" form at rge.com

By mail:
RG&E Customer Service
89 East Avenue
Rochester, NY 14649-0001

Payment address:
RG&E
P.O. Box 847813
Boston, MA 02284-7813

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

Street: _____
_____ Apt: _____
City: _____
State: _____ ZIP: _____
Home Phone: _____
Alternate Phone: _____

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:


Name: _____
(as it appears on bank statement)
9-Digit Routing Number: _____
Bank Account Number: _____
Name of Bank: _____
Signature: _____ Date: _____

For program terms and details, visit rge.com/eft-terms

Please do not write below this line.

Service Address:

Page 3 of 4

RG&E DETAILED ACCOUNT ACTIVITY

Electricity Service - PSC18 SC1 - Streetlighting
Electricity Rate - ESCO Supply Service

 Service from: 12/01/21 - 06/30/22
 PoD ID:

Electricity Delivery Charges

Transition charge - Dec	503	kwh	@	-0.00018277	-0.09
Transition charge - Jan	488	kwh	@	-0.00034277	-0.17
Transition charge - Feb	418	kwh	@	-0.00009277	-0.04
Transition charge - Mar	397	kwh	@	-0.00011277	-0.04
Transition charge - Apr	334	kwh	@	-0.00029277	-0.10
Transition charge - May	300	kwh	@	0.00013123	0.04
Transition charge - Jun	268	kwh	@	0.00037623	0.10
Revenue decoupling mech	2708	kwh	@	0.000346	0.94
SBC charge - Dec	503	kwh	@	0.005655	2.84
SBC charge - Jun	2205	kwh	@	0.004972	10.96
70W HPS lamp charge - Apr	1	lamp	@	9.61	9.61
70W HPS lamp charge - Jun	1	lamp	@	4.00	4.00
2800L Inc Lamp Chg-Dusk/Da-Apr	5	lamps	@	26.928	134.64
2800L Inc Lamp Chg-Dusk/Da-Jun	5	lamps	@	11.198	55.99
5A-INC open-arm-wood pole-Apr	5	units	@	10.58	52.90
5A-INC open-arm-wood pole-Jun	5	units	@	4.40	22.00
Type 9c/31c HPS/LED mx 150-Apr	1	unit	@	32.69	32.69
Type 9c/31c HPS/LED mx 150-Jun	1	unit	@	13.59	13.59
Overhead wire - Apr	215	feet	@	0.0807907	17.37
Overhead wire - Jun	215	feet	@	0.0335814	7.22
Conduit and cable - Apr	96	feet	@	0.57083333	54.80
Conduit and cable - Jun	96	feet	@	0.23739583	22.79
Direct buried cable - Apr	43	feet	@	0.26465116	11.38
Direct buried cable - Jun	43	feet	@	0.11	4.73
Cable in conduit by others-Apr	128	feet	@	0.20351563	26.05
Cable in conduit by others-Jun	128	feet	@	0.08460938	10.83

Subtotal Electricity Delivery	\$495.03
-------------------------------	----------

Total Electricity Cost	\$495.03
-------------------------------	-----------------

Total Energy Charges	\$495.03
-----------------------------	-----------------

Miscellaneous Charges

06/30/22 Payment & billing svcs charge	0.93
--	------

Total Miscellaneous Charges	\$0.93
------------------------------------	---------------

Terms and Definitions

Delivery charge: what you pay RG&E to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by RG&E or a supplier other than RG&E.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than RG&E will not be assessed this charge by RG&E if their ESCO's supply charges appear on their RG&E bill, however, their energy supplier may charge a similar fee.

Payment & billing service GRT: Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.

Customer charge: includes a portion of the cost of the meter, meter reading and part of the cost of delivery service. Appears on your bill whether or not you use any electricity and/or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

Residential consumer discount: monthly payment received from the New York Power Authority (NYPA) to be used for the benefit of residential customers. It is included in the Transition Charge.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than RG&E are not charged by RG&E for this service.

System Benefits Charge (SBC): a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA.

Revenue decoupling mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "RG&E Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for different programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge collects the costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at rge.com, by downloading our Mobile App, using our automated phone system at 800.295.7323 or at any of RG&E's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.



Statement Date: June 02, 2022

Amount Due: \$47.23

Service Address:

Next Scheduled Read Date: On or about June 30, 2022

Account Summary

Previous invoice	\$45.93
Payments received as of 06/01/22	-45.93
Balance forward	0.00
Energy charges	46.30
Miscellaneous charges	0.93
Payment due upon receipt.	\$47.23

Street Lighting

See details beginning on page 3

See messages on page 2

To avoid a 1.5% late payment charge, please ensure payment is received by the date displayed below.

Think of the minutes, money and natural resources you'll save by doing business online or by phone 24/7.

Visit rge.com to:


- View and pay your bill online
- Submit and view meter readings
- Enroll and manage budget billing
- Enroll in Autopay

Call our self-service line at **1.800.295.7323** for billing information, provide a meter reading and to pay by phone.

Add \$1, \$2, or \$5 to your payment to make a tax-deductible donation to RG&E and NYSEG Project SHARE Heating Fund. Learn more at rge.com.

Please return bottom portion with your payment. Make checks payable to RG&E.




 RG&E
 P.O. BOX 847813
 BOSTON, MA 02284-7813

Account Number
Late Fee After
06/25/22
Due Upon Receipt
\$47.23
Amount Paid
\$

Please do not write below this line.

Messages

With market energy prices increasing, we have many free services to help you understand and manage your energy use. If you purchase your supply from us, we pass through that cost without profit. Visit rge.com/UnderstandYourUsage for more information that can help put you in control of your monthly energy bills.

If you are planning a project that requires digging, protect yourself and others from injury, and prevent damage to underground utility lines. Please call UDig NY at 811 between two and 10 days before you start to dig. You can also use an online form at UDigNY.org.

As of June 1, your Transition charge includes the Electric Vehicle (EV) Make-Ready surcharge to recover costs and incentives paid to participants in the EV Infrastructure Make-Ready Programs.

Receive bills based on your actual energy use by submitting your meter reading using our Mobile App - even in hard-to-read places with our flashlight feature! Learn how by watching our video at rge.com.

Our FREE Mobile App makes managing your account easy and convenient. You can view and pay your bill, enroll in eBill and AutoPay, report an outage, submit a meter read, and more! Text APP to 743898 and we'll send you a link to download the app.

There are plenty of great reasons to sign up for eBill. Here are just a few: No more stamps, it's fast and secure, it's convenient, and it's good for the planet. Sign up today by using our Mobile App or visiting rge.com.

Contact Information

Service or billing questions:
1.800.743.2110, 7 a.m. to 7 p.m. (M-F)
Payment arrangements:
1.877.266.3492, 7 a.m. to 7 p.m. (M-F)
Self service line:
1.800.295.7323, 24 hours a day
Power interruptions or emergencies
1.800.743.1701, 24 hours a day
Natural gas emergencies or if you smell gas:
1.800.743.1702, 24 hours a day
Hearing/speech impaired (TTY):
1.800.962.3293

Electronically:
Use our "Write to RG&E" form at rge.com

By mail:
RG&E Customer Service
89 East Avenue
Rochester, NY 14649-0001

Payment address:
RG&E
P.O. Box 847813
Boston, MA 02284-7813

Mailing Address Changes

Please mark with an "X" for address and telephone changes.

Street: _____
_____ Apt: _____

City: _____

State: _____ ZIP: _____

Home Phone: _____

Alternate Phone: _____

Autopay

To sign up for Autopay, where we deduct your bill amount from your checking account 23 days after we mail your bill, please mark with an "X" and provide the following:

Name: _____
(as it appears on bank statement)

9-Digit Routing Number: _____

Bank Account Number: _____

Name of Bank: _____

Signature: _____ Date: _____

For program terms and details, visit rge.com/eft-terms

Please do not write below this line.

Service Address:

Page 3 of 4

RG&E DETAILED ACCOUNT ACTIVITY

Electricity Service - PSC18 SC1 - Streetlighting
Electricity Rate - ESCO Supply Service
Service from: 05/01/22 - 05/31/22
PoD ID:
Electricity Delivery Charges

Transition charge	111	kwh	@	0.00013123	0.01
Revenue decoupling mech	111	kwh	@	0.000346	0.04
SBC charge	111	kwh	@	0.004972	0.55
100W HPS lamp charge	2	lamps	@	2.64	5.28
150W HPS lamp charge	1	lamp	@	3.71	3.71
Type 9c/31c HPS/LED mx 150W	2	units	@	6.69	13.38
Type 13a/34a HPS/LED mx 400W	1	unit	@	9.13	9.13
Wood poles- company owned	1	pole	@	5.40	5.40
Overhead wire	238	feet	@	0.01652	3.93
Direct buried cable	90	feet	@	0.05415	4.87

Subtotal Electricity Delivery	\$46.30
-------------------------------	----------------

Total Electricity Cost	\$46.30
-------------------------------	----------------

Total Energy Charges	\$46.30
-----------------------------	----------------

Miscellaneous Charges

06/02/22 Payment & billing svcs charge	0.93
--	------

Total Miscellaneous Charges	\$0.93
------------------------------------	---------------

Terms and Definitions

Delivery charge: what you pay RG&E to transport energy to your home or business.

Supply charge: what you pay for the energy purchased for you by RG&E or a supplier other than RG&E.

Payment & billing services charge: the cost to produce and send you (electronically or paper) a bill and process payments. Customers who use an energy supplier (also known as an energy services company or ESCO) other than RG&E will not be assessed this charge by RG&E if their ESCO's supply charges appear on their RG&E bill, however, their energy supplier may charge a similar fee.

Payment & billing service GRT: Gross Receipts Tax collected by New York State and/or local municipalities. Rate varies depending on your town, village or city.

Customer charge: includes a portion of the cost of the meter, meter reading and part of the cost of delivery service. Appears on your bill whether or not you use any electricity and/or natural gas during the billing period.

Kilowatt-hours (kwh): measure of electricity use.

Residential consumer discount: monthly payment received from the New York Power Authority (NYPA) to be used for the benefit of residential customers. It is included in the Transition Charge.

ccf (hundreds of cubic feet): measure of volume of natural gas used. You are charged based on therms, the energy (heat) content of natural gas.

Merchant function charge: reflects the administrative costs of obtaining electricity and natural gas supply. Customers with a supplier other than RG&E are not charged by RG&E for this service.

System Benefits Charge (SBC): a state mandated charge for all electric and natural gas customers. The SBC is used to fund clean energy activities conducted by NYSERDA.

Revenue decoupling mechanism: a charge or credit on your bill that reflects the difference between forecast and actual delivery service revenues by service classification to encourage the promotion of energy efficiency and renewable technologies.

Weather adjustment: moderates natural gas bills during any extreme weather between October 1 and May 31. If temperatures during the billing period are colder than normal, customers typically receive a credit; if temperatures are warmer than normal, customers receive a charge.

Meter Mult (Meter Multiplier): when the actual amount of energy you use is more than can be registered on the meter, the meter displays a fraction of your actual use. A multiplier is then applied to determine your actual energy use. When a multiplier is used, it will be shown in the "Meter Mult" box under the "RG&E Detailed Account Activity" section of your bill.

Transition charge/surcharge: reflects the costs of making the electricity industry more competitive; includes associated credits and/or charges. For electricity, this charge also collects the cost for different programs such as: Value of Distributed Energy Resources (VDER) Value Stack Credits, Distribution Load Relief Programs, Rate Adjustment Mechanism (RAM), Non-Wire Alternatives (NWA), Earnings Adjustment Mechanism (EAM), Electric Vehicle (EV) Make Ready Surcharge and Energy Storage Deployment Cost Recovery. For gas, this surcharge collects the costs for the Rate Adjustment Mechanism (RAM), Earnings Adjustment Mechanism (EAM), and Non-Pipe Alternative (NPA).

Prorated bills: calculated by determining your average daily energy cost and multiplying it by the number of days in your billing period. Prorated bills are used only when your billing period is shorter or longer than usual.

Pay your bill by mail, at rge.com, by downloading our Mobile App, using our automated phone system at 800.295.7323 or at any of RG&E's authorized pay agents. If you pay in person, please bring your entire bill.

Payment is due when you receive your bill. Your payment must be postmarked by the "Late Fee After" date shown on page 1. If paying in person, payment must be made by the "Late Fee After" date. Payments received after the "Late Fee After" date will be subject to a 1.5% late payment charge per month.