A CITY - TOWN JOINT VENTURE

April 23, 2014

Carol McTague Office of Telecommunications New York State Dept. of Public Service 3 Empire State Plaza Albany, NY 12223-1350

Dear Ms. McTague,

It is my understanding that the New York State Public Service Commission is seeking comments from local franchising authorities regarding the proposed merger between Time Warner Cable and Comcast. The Lockport Community Cable Commission, as franchising authority for the City and Town of Lockport, has a 31 year commitment to PEG access channels in our community. We believe that these channels are a clear representation of cable television effectively serving the public interest and we hope that PEG issues are taken into consideration as this merger is studied.

We are strongly concerned that the integrity of the PEG channels be maintained as they are a "lifeline" to the community, particularly for the elderly, the disabled and those with limited incomes. We have encountered numerous frustrations with Time Warner's unwillingness to treat these channels at the same level as broadcast and satellite-delivered channels on the system. Technical quality of the PEG channels is generally inferior to that of the other channels. Our access operator, Lockport Community Television, has upgraded its production equipment to full High Definition capability, yet we have been unable to secure carriage of the channels in HD. Recent software changes in the system have made it difficult for subscribers without cable boxes to locate the channels. Attempts to resolve these issues have been frustrated by Time Warner's lack of authority at the local level, a situation that will likely worsen if the new company is larger and even less locally oriented.

The Commission has been trying, unsuccessfully, to renew our franchise agreement, which expired in 2002, with Time Warner Cable since their acquisition of Adelphia in 2006. Most of the issues we have been unable to come to terms with pertain to the public, educational and government access channels. They include funding support, channel capacity and technical quality, among others. Time Warner has, to date, rejected almost all of our requests regarding PEG and has refused to thoroughly discuss many of these issues in detail. We

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have been left with the impression that Time Warner has no intention to negotiate in good faith on these matters.

Given that the fundamental mission of PEG channels is to serve the public interest, we request that the Public Service Commission make PEG requirements a key priority as it decides whether or not to approve the merger. The PSC has had a long-standing commitment with regard to the use of cable television to better our communities. We trust that this commitment will continue.

Thank you for your consideration.

Sincerely,  $\mathcal{U}$ on aluw Patricia George

Chair, Lockport Community Cable Commission