

5-9-12

DEAR CHAIRMAN BROWN, COMMISSIONERS, AND SECRETARY BRILLING

NY state attorney general, ERIC SCHNEIDERMAN recently intervened with the PSC's Verizon quality proceedings. I urge you to follow his recommendations, which the C.W.A. has argued for years.

Mr. Schneiderman found that Verizon's workforce reductions are reducing service quality. As a Verizon cable splicee, I want to provide high quality service. I work hard and need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers not cut more. I urge you to follow the Attorney General's guidance to make Verizon protect jobs, and therefore customer service as well.

Sincerely,
Mike CARR
631 FENWORTH BLVD
FRANKLIN SQ, NY 11010

DEAR CHAIRMAN BROWN, COMMISSIONERS, AND
SECRETARY BRILLING:

NEW YORK STATE ATTORNEY GENERAL ERIC
SCHNEIDERMAN RECENTLY INTERVIEWED WITH THE
PSC'S VERIZON SERVICE QUALITY PROCEEDING. I
URGE YOU TO FOLLOW HIS RECOMMENDATIONS,
WHICH CWA HAS ARGUED FOR YEARS.

THE A.G. FOUND THAT VERIZON'S
WORKFORCE REDUCTIONS ARE REDUCING SERVICE
QUALITY. AS A VERIZON FIELD TECHNICIAN,
I WANT TO PROVIDE HIGH-QUALITY SERVICE. I
WORK HARD - AND I NEED MY JOB.

EVERYDAY I SEE THE NEGATIVE EFFECTS
OF WORKFORCE REDUCTIONS. VERIZON MUST HIRE
WORKERS, NOT CUT MORE. I URGE YOU TO FOLLOW
THE ATTORNEY GENERAL'S GUIDANCE: MAKE
VERIZON PROTECT JOBS, AND THEREBY
CUSTOMER SERVICE AS WELL.

SINCERELY,

CHRISTOPHER DUNSTON
22 ARCADIA DR.
DIX HILLS, N.Y. 11746

Dear Chairman Brown, Commissioners, and
Secretary Brilling:

New York State Attorney General Eric Schneiderman
recently intervened with the PSC's Verizon
Service Quality proceeding. I urge you to
follow his recommendations, which CWA has agreed
for years.

The AG found that Verizon's workforce
reductions are reducing service quality. As a Verizon
Central Office Technician, I want to provide high-
quality service. I work hard - and I need my job.

Every day I see the negative effects of workforce
reductions. Verizon must hire workers, not cut more.
I urge you to follow the Attorney General's
guidance: make Verizon protect jobs, and thereby
customer service as well.

Sincerely, Michael Fico

Michael Fico

Lisa Taylor
125 S. Bayview Av
Freeport NY 11520

May 10, 2012

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has urged for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Central Office Technician, I want to provide high-quality service. I work hard - and need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Lisa Taylor
Verizon Central Office Technician

Dear Chairman Brown, and Secretary
Brilling,

New York State Attorney General
Eric Schneiderman recently intervened
with the PSC's Verizon Quality proceeding.
I urge you to follow his recommendations,
which CWA has argued for years.

We do fear that Verizon's workforce
reductions are reducing service quality. As
a Verizon Central office technician, I want
to provide high quality service. I work hard
and I need my job.

Every day I see the negative effects of
workforce reductions. Verizon must hire
workers, not cut more. I urge you to follow
the Attorney General's guidance; make
Verizon protect jobs, and thereby
customer service as well.

Sincerely,
Daniel D'Hara

DANIEL D'HARA

24 PEMBROKE ST.

WILSON PARK N.Y.

11596-

5-10-12

Robert P Lilja JR
18 Hepsher Lane
Farmingdale, N.Y. 11735

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the ~~PC~~'s Verizon Service Quality proceeding. I urge you to follow his recommendations, which the ~~CWA~~ has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Central Office technician, I want to provide high-quality service. I work hard and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,
Robert P Lilja JR

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Central office technician, I want to provide high quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Karen Hauser

12 Hughes Lane
No Babylon NY 11703

A

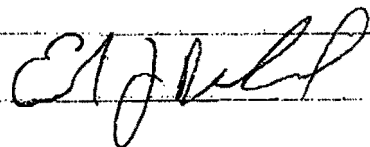
Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Central Office Technician, I want to provide high-quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,



Eric J. Richardson

489 Benedict Ave.

Tarrytown, NY 10591

5/8/12

Dear Chairman Bawn, Commissioners, and Secretary Belling

New York State Attorney General
Eric Schneiderman recently intervened with
the PSC's Verizon Service Quality proceeding.
I urge you to follow his recommendations,
which CWA has argued for years.

The AG found that Verizon's workforce
reductions are reducing service quality. I
work hard - and I need my job. As a
Verizon Admin Assistant, I want to provide high
quality service.

Everyday I see the negative effects
of workforce reduction, Verizon must here
waters not cut more. I urge you to
follow the Attorney General's guidance:
make Verizon protect jobs, and thereby
customer service as well.

Sincerely,
Eric M. Farland

DEAR:

CHAIRMAN BROWN. COMMISSIONERS, AND
SECRETARY BRILLING:

NEW YORK STATE ATTORNEY GENERAL ERIC
SCHNEIDERMAN RECENTLY INTERVIEWED WITH
PSC'S VERIZON SERVICE QUALITY PROCEEDING I
URGE YOU TO FOLLOW HIS RECOMMENDATIONS, WHICH
CWA HAS ARGUED FOR YEARS.

THE AG FOUND THAT VERIZON'S WORKFORCE
REDUCTIONS ARE REDUCING SERVICE QUALITY.
AS A VERIZON ADMINISTRATIVE ASSISTANCE.

I WANT TO PROVIDE HIGH QUALITY SERVICE.
I WORK HARD AND I NEED MY JOB.

EVERY DAY I SEE THE NEGATIVE EFFECTS
OF WORKFORCE REDUCTIONS. VERIZON MUST
HIRE WORKERS, NOT CUT MORE. I URGE YOU
FOLLOW THE ATTORNEY GENERAL GUIDANCE.
MAKE VERIZON PROTECT JOBS AND THEREBY
CUSTOMER SERVICE AS WELL.

Sincerely,

INGER DAVIS

119 E 233RD ST #3B,
BRONX, N.Y. 10470

Dear Chairman Brown, Commissioners, and Secretary Brilling,

New York State Attorney General Eric
Schnidderman recently intervened with the
PSC's Verizon Service Quality proceeding.

I urge you to follow his recommendations,
which CWA has argued for years.

The AB found that Verizon's workforce
reductions are reducing service quality. As a
Verizon TTA, I want to provide high-quality
service. I work hard - and I need my job.

Everyday I see the negative effects of workforce
reductions. Verizon must hire workers, not cut more.
I urge you to follow the Attorney General's guidance:
make Verizon protect jobs, and thereby customer
service as well.

Sincerely,

Joseph CARDILLA

465 PARKER AVE. PLAINEDGE, N.J. 07756

Dear Chairman Brown, Commissioners, and Secretary Brelling;

New York State Attorney General Eric Schneiderman recently interviewed with the P.D.C.'s Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The A.G. found that Verizon's workforce reductions are reducing service quality. As a Verizon COT, I want to provide high quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,
George Groumbos
GEORGE GROUMBOS
1 BLUEBERRY HILL
NORTHPORT, N.Y. 11768

5/8/2012

Dear Chairman Brown, Commissioners, and
Secretary Brilling:

New York State ATTORNEY General ERIC
Schneiderman recently intervened with
the PSC's Verizon Service Quality proceeding.
I urge you to follow his recommendations
which CWA has argued for years.

the AG found that Verizon's workforce
reductions are reducing quality service.
As a Verizon administrative assistant,
I want to provide high quality service.
I work hard and I need my job.

Everyday I see the negative effects of
workforce reductions. Verizon must hire
cut more. I urge you to follow

A Attorney General's guidance: make
Verizon protected jobs, and thereby customer
service

Sincerely,

Natalie Baptiste

205B Beach Breeze Place

Ardenne NY 11692

Dear Chairman Brown, Commissioners, and Secretary Brallier:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has urged for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Administrative Assistant, I want to provide high-quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Daphne Archie

Daphne Archie
5 Linden Place
Roosevelt, N.Y. 11575

Dear Chairman Brown, Commissioners, and
Secretary Brilling!

New York State Attorney General Eric
Schneiderman recently intervened with
P.S.C.'s Verizon Service Quality proceedings.
I urge you to follow his recommendations,
which CWA has argued for years.

The AG found that Verizon's
workforce reductions are reducing
service quality. As a Verizon dispatch
clerk, I want to provide high quality
service. I work hard - and I need my job.

Everyday I see the negative effects
of workforce reductions. Verizon must
hire workers, not cut more. I urge you to
follow the Attorney General's guidance!
Make Verizon protect jobs, and thereby
customer service as well.

Sincerely,

Mary C Flynn

18 Lawelton Ave

Selden N.Y. 11784

Dear Chairman Brown, Commissioners, and
Secretary Brilling:

New York State Attorney General
Eric Schneiderman recently intervened with
the PSC's Verizon Service Quality Proceeding.
I urge you to follow his recommendations,
which CWA has argued for years.

The AG found that Verizon's workforce
reductions are reducing service quality. As
a Verizon C.O.T. (central office tech), I want
to provide high quality service. I work hard
and I need my job.

Everyday I see the negative effects
of workforce reductions. Verizon must hire
workers, not cut more. I urge you to follow
the Attorney General's guidance: MAKE Verizon
protect jobs, and thereby customer services
as well

Sincerely



Donald R. Parker
411 Ontario St.
Rortonsoma NY. 11779

DEAR CHAIRMAN BROWN, COMMISSIONERS, AND
SECRETARY BRILLIN:

NEW YORK STATE ATTORNEY GENERAL ERIC
SCHNEIDERMAN RECENTLY INTERVIEWED WITH
THE PSC'S VERIZON SERVICE QUALITY
PROCEEDINGS. I URGE YOU TO FOLLOW HIS
RECOMMENDATIONS, WHICH CWA HAS USED
FOR YEARS.

THE AG FOUND THAT VERIZON'S WORKFORCE
REDUCTIONS ARE REDUCING SERVICE QUALITY.
AS A VERIZON TELECOM TECHNICAL ASSOCIATE,
I WANT TO PROVIDE HIGH-QUALITY SERVICE.
I WORK HARD - AND I NEED MY JOB.

EVERY DAY I SEE THE NEGATIVE
EFFECTS OF WORKFORCE REDUCTIONS. VERIZON
MUST HIRE WORKERS, NOT CUT MORE. I
URGE YOU TO FOLLOW THE ATTORNEY GENERAL'S
GUIDANCE: MAKE VERIZON PROTECT JOBS, AND
THEREBY CUSTOMER SERVICE AS WELL.

Sincerely,

DANNY GIANONIZAKI
193 STERRY ST.
EAST ISLIP, N.Y. 11730

Dear Chairman Brox, Commissioners and Secretary Brilling;

New York State Attorney General Eric Schneiderman, recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon translations administrator, I want to provide high-quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely Daisy Delgado (Daisy Delgado)

19 Richard Street
West Hempstead N.Y. 11552

Dear Chairman Brown, Commissioners, and Secretary Brilling

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Administrative Assistant, I want to provide quality service. I work hard and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,
Ms. Nicole White

Dear Chairman Brown, Commissioners, & Secretary
Brilling:

New York State Attorney General Eric
Schneiderman recently intervened with the
PSC's Verizon Service Quality proceeding. I urge
you to follow his recommendations, which CWA
has argued for years.

The AG found that Verizon's workforce reductions
are reducing service quality. As a Verizon
C.P.T., I want to provide high quality service.
I work hard and I need my job.

Everyday I see the negative effects of
workplace reductions. Verizon must hire
workers, not cut more. I urge you to follow
the Attorney General's guidance: make
Verizon protect jobs, and thereby customer
service as well.

Sincerely,

Richard McGlenn

Richard McGlenn
236 Brook Street
Catdale, N.Y. 11769

Dear Chairman Brown, Commissioners and Secretary Brilling:

New York State Attorney General Eric Schneiderman

Recently intervened with the PSC's Verizon service Quality Proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's Workforce reductions are reducing service quality. As a Verizon TTA I want to provide high-quality service. I work hard - and need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the AG's guidance: Make Verizon Protect Jobs, and thereby customer service as well.

Sincerely,

Chris Muench
108 Cleveland Ave
Long Beach NY
11561

May 8, 2012

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon TTA technician, I want to provide high quality service. I work hard - and I NEED my job.

Everyday I see the negative effects of workforce reduction. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Catherine Passaretti
729 Fenworth Blvd.
Franklin Sq, NY
11010

Dear Chairman Brown, Commissioners and
Secretary Brilling:

New York State Attorney General Eric
Schneiderman recently intervened with the
P.S.C.'s Verizon Service Quality proceeding.
I urge you to follow his recommendations
which CWA has argued for years.

The A.D. found that Verizon's
workforce reductions are reducing
service quality. As a Verizon Administrative
Assistant, I want to provide
high-quality service. I work hard -
and I need my job!

Everyday I see the negative
effects of workforce reductions.
Verizon must hire workers, not cut
more. I urge you to follow the
Attorney General's guidance:
make Verizon protect jobs, and
thereby customer service as well.

Sincerely,

Mary Brown
95 Whittier Ct.
Middle Island, NY 11953

DEAR Chairman Brown, Commissioners and
Secretary Brilling:

NEW YORK State Attorney General
Eric Schneiderman recently intervened with
the PSC's Verizon Service Quality proceeding.
I urge you to follow his recommendations which
CWA has argued for years.

The AG found that Verizon's workforce
reductions are reducing service quality.
As a Verizon Administrative Assistant,
I want to provide high quality service.
I work hard - and I need my job.

Everyday I see the negative effects
of workforce reductions. Verizon must hire
workers, not cut more. I urge you to follow
the Attorney General's guidance: make Verizon
protect jobs, and thereby customer service as
well.

Sincerely

Yasmin Lawson
1067 Vermont St
Brooklyn NY 11207

Steven Birmingham
147 Beech Street
Floral Park, NY 11001

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow L's recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Field Technician, I want to provide high-quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Steve Bf

DEAR CHAIRMAN BROWN, COMMISSIONERS, AND SECRETARY BILLING:

NEW YORK STATE ATTORNEY GENERAL ERIC SCHNEIDERMAN RECENTLY INTERVIEWED WITH THE PSC'S VERIZON SERVICE QUALITY PROCEEDING. I URGE YOU TO FOLLOW HIS RECOMMENDATIONS, WHICH CWA HAS ARGUED FOR YEARS.

THE AG FOUND THAT VERIZON'S WORKFORCE REDUCTIONS ARE REDUCING SERVICE QUALITY. AS A VERIZON FIELD TECHNICIAN, I WANT TO PROVIDE HIGH-QUALITY SERVICE. I WORK HARD - AND I NEED MY JOB

EVERYDAY I SEE THE NEGATIVE EFFECTS OF WORKFORCE REDUCTIONS. VERIZON MUST HIRE WORKERS, NOT CUT MORE. I URGE YOU TO FOLLOW THE ATTORNEY GENERAL'S GUIDANCE: MAKE VERIZON PROTECT JOBS, AND THEREBY CUSTOMER SERVICE AS WELL.

SINCERELY *Peter DeMarco*

PETER DEMARCO

46 ALEXANDER AVENUE

FARMINGDALE, NY 11735

Dear Chairman Brown, Commissioners, and Secretary Brilling :

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon field technician, I want to provide high-quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Michael Shelley

260 N. Boston Ave

Massapequa NY 11758

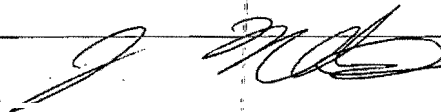
DEAR CHAIRMAN BROWN, COMMISSIONERS AND
SECRETARY BRILLING

NEW YORK STATE ATTORNEY GENERAL ERIC
SCHNEIDERMAN RECENTLY INTERVIEWED WITH THE PSC'S
VERIZON SERVICE QUALITY PROCEEDINGS. I URGE YOU
TO FOLLOW HIS RECOMMENDATIONS, WHICH CWA HAS
ARGUED FOR YEARS.

THE AG FOUND THAT VERIZON'S WORKFORCE
REDUCTIONS ARE REDUCING SERVICE QUALITY. AS A
VERIZON FIELD TECH, I WANT TO PROVIDE
HIGH-QUALITY SERVICE. I WORK HARD - AND I
NEED MY JOB.

EVERYDAY I SEE NEGATIVE EFFECTS OF
WORKFORCE REDUCTIONS. VERIZON MUST HIRE WORKERS,
NOT CUT MORE. I URGE YOU TO FOLLOW THE
ATTORNEY GENERAL'S GUIDANCE: MAKE VERIZON
PROTECT JOBS, AND THEREBY CUSTOMER SERVICE
AS WELL.

Sincerely, John Netska



86 Beecher RD
N. Babylon, NY 11703

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon lineman, I want to provide high quality service. I work hard, & I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, & thereby customer service as well.

Sincerely, Michael 

Michael Norman

28 Mark Dr.

Holbrook, NY 11741

Dear Chairman Brown, Commissioners, and Secretary Brilling

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's work force reductions are reducing service quality. As a Verizon field technician, I want to provide high-quality service. I work hard - and I need my job.

Every day I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

VINCENT BONAVITA

424 TWIN LANE S.

WANTAGH N.Y., 11793

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendation, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon field technician, I want to provide high quality service. I work hard and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,
James J. Barnes
47 Beachwood Dr.
Babylon NY 11702

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Field Tech, I want to provide high-quality service. I work hard - and I need my job.

Everyday I see the negative of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance; make Verizon protect jobs, and thereby customer service as well.

Sincerely,

 Scott Basedow

Scott Basedow
114 Lincoln Pl
Massapequa NY 11758

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon field Technician, I want to provide high quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Dennis Reed

26 Spencer Dr.

Bethpage, NY 11714

Alberto Corone

784 Newbridge Rd

N. Bellmore, NY 11710

Dear Chairman Brown, Commissioners,
and Secretary Brilling:

New York States Attorney General Eric
Schneiderman recently intervened with
the PSC's Verizon Service Quality
proceeding. I urge you to follow his
recommendation, which CWA has
argued for years.

The AG found that Verizon's
workforce reductions are reducing
service quality. As a Verizon
Field Technician - Lineman, I want
to provide high quality service. I
work hard - and I need my job.
Everyday I see the negative effects
of workforce reductions. Verizon
must hire workers, not cut more.
I urge you to follow the Attorney
General's guidance: make Verizon
protect jobs, and thereby customer
service as well.

Sincerely,

97 Ocean Ave
Massapequa NY 11758

Anthony Spina

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon Lineman, I want to provide high-quality service. I work hard - and I need my job.

Everyday I see the negative effects of work force reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Michael D. Smith

50 Lawler Ln

Bay Shore N.Y. 11706

5/9/12

Dear Chairman Brown, Commissioners, and Secretary
Bulling:

New York State Attorney General Eric
Schneiderman recently intervened with the PSC
Verizon Service Quality proceeding. I urge you
to follow his recommendations, which CWA has
argued for years.

The AG found that Verizon's workforce reduc-
tions are reducing service quality. As a Verizon
lineman, I want to provide high-quality
service. I work hard - and I need my job.

Everyday I see the negative effects of workforce
reductions. Verizon must hire workers, not cut more.
I urge you to follow the Attorney General's
guidance: make Verizon protect jobs, and thereby
customer service as well.

Sincerely,

Allan J. Balchi

Allan J. Balchi
24 Jefferson Landing Circle
Port Jefferson, NY 11777

A Fitzpatrick

AIANA Fitzpatrick
262 Smith Ave
Islip NY 11751

DEAR CHAIRMAN BROWN, COMMISSIONERS & SECRETARY
BRILLING,

NEW YORK STATE ATTORNEY GENERAL ERIC
SCHNEIDERMAN RECENTLY INTERVENED WITH THE
PSC'S VERIZON SERVICE QUALITY PROCEEDING. I
URGE YOU TO FOLLOW HIS RECOMMENDATIONS, WHICH
CWA HAS ARGUED FOR YEARS.

THE AG FOUND THAT VERIZON'S WORKFORCE
REDUCTIONS ARE REDUCING SERVICE QUALITY. AS A
VERIZON SERVICE TECH I WANT TO PROVIDE HIGH
QUALITY SERVICE. I WORK HARD - AND I NEED MY JOB.

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OF WORKFORCE REDUCTIONS. VERIZON MUST HIRE
WORKERS, NOT CUT MORE. I URGE YOU TO FOLLOW THE
ATTORNEY GENERALS GUIDANCE: MAKE VERIZON
PROTECT JOBS, AND THEREBY CUSTOMER SERVICE AS
WELL.

SINCERELY,
CHARLES SULLIVAN
44 CLINTON ST
BABYLON, N.Y. 11702

DEAR CHAIRMAN BROWN, COMMISSIONERS & SECRETARY BRILLING

NEW YORK STATE ATTORNEY GENERAL
ERIC SCHNEIDERMAN RECENTLY INTERVIEWED WITH
THE PSC'S VERIZON SERVICE QUALITY PROCEEDING.

I URGE YOU TO FOLLOW HIS RECOMMENDATIONS,
WHICH CWA HAS ARGUED FOR YEARS.

THE AG FOUND THAT VERIZON'S WORKFORCE
REDUCTIONS ARE REDUCING SERVICE QUALITY.

I WORK HARD - AND I NEED MY JOB.

EVERYDAY I SEE THE NEGATIVE EFFECTS
OF WORKFORCE REDUCTIONS. VERIZON MUST
HIRE WORKERS, NOT CUT MORE. I URGE YOU
TO FOLLOW THE ATTORNEY GENERAL'S GUIDANCE;
MAKE VERIZON PROTECT JOBS, AND THEREBY
CUSTOMER SERVICE AS WELL.

SINCERELY

Charles R. Innamorato
CHARLES R. INNAMORATO
61 BIRCHWOOD CT. WEST
SYOSSET, N.Y. 11791

David Hanni
28 Locust Ave.
Farmingville N.Y. 11738

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General

Eric Schweiderman recently intervened with the P.S.C.'s Service Quality proceeding. I urge you to follow his recommendations, which C.W.A. has argued for years.

The A.G. found that Verizon's workforce reductions are reducing Service Quality. As a Verizon Lineman, I want to provide high-quality Service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby Customer Service as well.

Sincerely,
David Hanni

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceedings. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon lineman, I want to provide high-quality service. I work hard - and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Tim Sheehan
60 Greenwood Ave
East Islip.

Dear Chairman Brown, Commissioners, and
Secretary Brilling:

New York State Attorney General Eric
Schneiderman recently intervened
with the PSC's Verizon Service proceeding.
I urge you to follow his recommendations,
which CWA has argued for years.

The AG found that Verizon's work force
reductions are reducing service quality.
As a Verizon field technician, I want
to provide high-quality service. I work
hard - and I need my job.

Everyday I see the negative effects
of work force reductions. Verizon must
hire workers, not cut more. I urge
you to follow the Attorney General's
guidance: make Verizon protect jobs,
and thereby customer service as well.

Sincerely,

Joanne ZEGEL
16 ABBEY Lane
E. Setauket NY 11733

Dear Chairman Brown, Commissioners,
and Secretary Brilling:

New York State Attorney General
Eric Schneiderman recently interviewed
with the PSC's Verizon Service Quality
proceeding. I urge you to follow
his recommendations, which CWA has
urged for years.

The AG found that Verizon's
workforce reductions are reducing service
quality. As a Verizon Facility Assistant
I want to provide high quality service.
I work hard - and I need my job.

Everyday I see the negative
effects of workforce reductions.
Verizon must hire workers, not cut
more. I urge you to follow the Attorney
General's guidance: make Verizon protect
jobs, and thereby customer service
as well.

Sincerely,
Ellen K. Hum

Ellen K Ham

474 W 148th Street Apt #2A

New York, N.Y. 10031

Dear Chairman Brown,
Commissioners,
and Secretary Brilling

5/10/12

New York State Attorney General
Eric Schneiderman recently interviewed with
the PSC's Verizon Service Quality proceeding.
I urge you to follow his recommendations, which
CWA has argued for years.

The AG found that Verizon's work force
reductions are reducing service quality. As a
Verizon Lineman, I want to provide high
quality service. I work hard - and I need
my job.

Every day I see the negative effects of
work force reductions. Verizon must hire
workers, not cut more. I urge you to
follow the Attorney General's guidance;
make Verizon protect jobs, and thereby
customer service as well.

Sincerely,

Ronald P. McDermott
103 Smith Lane
Centereach, N.Y. 11720

Dear Chairman Brown, Commissioners

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon work force reductions are reducing service quality. As a Verizon Technician, I want to provide high quality service. I work hard and need my job.

Everyday I see the negative effects of workforce reductions. Verizon must keep workers not cut more. I urge you to follow the Attorney General's guidance. Make Verizon protect jobs, and thereby customer service as well.

Sincerely

PAUL J LIPPERTSHAUSER
69 BERKSHIRE RD
BETHPAGE NY 11714

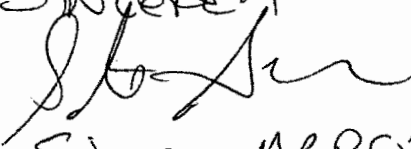
5-10-2012

DEAR CHAIRMAN BROWN, COMMISSIONERS, AND SEC. BRILLING.

NEW YORK STATE ATTORNEY GENERAL
ERIC SCHLESINGERMAN RECENTLY INTERVIEWED WITH
THE PSC'S VERIZON SERVICE QUALITY PROCEEDING.
I URGE YOU TO FOLLOW ITS RECOMMENDATIONS
WHICH CWA HAS ARGUED FOR YEARS.

THE AG FOUND THAT VERIZON'S WORKFORCE
REDUCTIONS ARE REDUCING SERVICE QUALITY. AS A
VERIZON LINEMAN, I WANT TO PROVIDE HIGH-
QUALITY SERVICE. I WORK HARD. AND NEED MY JOB.

EVERYDAY I SEE THE NEGATIVES OF
WORKFORCE REDUCTIONS. VERIZON MUST HIRE WORKERS
NOT CUT MORE. I URGE YOU TO FOLLOW THE
ATTORNEY GENERAL'S GUIDANCE. MAKE VERIZON
PROTECT JOBS, AND THEREBY CUSTOMER SERVICE
AS WELL.

Sincerely


STEVE ARROYO
23 BRENNAN PL.
DOER PARK NY 11729.

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon lineperson, I want to provide high quality service. I work hard - and I need my job.

Every day, I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow Attorney General's guidance: Make Verizon protect jobs, and thereby customer service as well.

Sincerely

DONALD GALL
13 BROOKVIEW LANE
MANALAPAN, New Jersey
07726

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General
Eric Schneiderman recently intervened with
the PSC's Verizon Service Quality proceeding.
I urge you to follow his recommendations,
which CWA has argued for years.

The AG found that Verizon's
workforce reductions are reducing service
quality. As a Verizon Field Tech, I want
to provide high quality service. I work hard-
and I need my job.

Everyday I see the negative effects
of workforce reductions. Verizon must
hire workers, not cut more. I urge you
to follow the Attorney General's guidance:
make Verizon protect jobs, and thereby
customer service as well.

Sincerely,
James Centauro
21 8th Avenue
S. Farmingdale, NY 11735

MAY 9th 2012

Dear Chairman Brown,
Commissioners, and Secretary Brilling.

New York State Attorney General Eric Schneiderman recently interviewed with the PSC's Verizon Service Quality proceeding. I URGE you to follow his recommendations, which, CWA HAS ARGUED FOR "YEARS"!

THE AG found that Verizon's workforce reductions ARE reducing service quality. AS A Verizon LINEMAN, I WANT to provide high quality service. I work hard and i need my job.

Every day i see the negative effects of workforce reductions. Verizon must hire workers, not cut more, I URGE you to follow the Attorney General's guidance. MAKE Verizon protect jobs, AND thereby customer service as well

Sincerely,

THOMAS THEILING
36 New York Ave
Deer Park, N.Y. 11729

BILL PALMER

TCATH

CABLE PLACE N.Y. 11514

Dear Chairman Brown, Commissioners and Secretary Brilling,
New York State Attorney General Eric Schneiderman
recently intervened with the PSC's Verizon Service Quality
proceeding. I urge you to follow his recommendations,
which CWA has argued for years.

The AG found that Verizon's workforce reductions
are reducing service quality. As a Verizon lineman, I want
to provide high quality service. I work hard - and I
need my job.

Everyday I see the negative effects of workforce reductions.
Verizon must hire workers, not cut more. I urge you to
follow the Attorney General's guidance: make Verizon
protect jobs, and thereby customer service as well.

Sincerely,

Bill Palmer

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon Service Quality proceeding. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. My father is a Verizon lineman, wants to provide high-quality service. He works hard and he needs his job.

Every day I see the negative effects of work force reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely,

Eric D'Ambrosio

127 Monell Ave. Islip NY 11751

Dear Chairman Brown, Commissioners, and Secretary Brilling:

New York State Attorney General Eric Schneiderman recently intervened with the PSC's Verizon service Quality proceedings. I urge you to follow his recommendations, which CWA has argued for years.

The AG found that Verizon's workforce reductions are reducing service quality. As a Verizon fireman, I want to provide high-quality service. I work hard and I need my job.

Everyday I see the negative effects of workforce reductions. Verizon must hire workers, not cut more. I urge you to follow the Attorney General's guidance: make Verizon protect jobs, and thereby customer service as well.

Sincerely
Peta D'Ambrosio
Peter D'Ambrosio
127 Morell Ave
Islip N.Y. 11751