| Segment: | REF Reference Identification (Reject Response Reasons) |
| :---: | :---: |
| Position: | 030 |
| Loop: | LIN Optional (Must Use) |
| Level: | Detail |
| Usage: | Optional (Dependent) |
| Max Use: | >1 |
| Purpose: | To specify identifying information |
| Syntax Notes: | 1 At least one of REF02 or REF03 is required. |
|  | 2 If either C04003 or C04004 is present, then the other is required. |
|  | 3 If either C04005 or C04006 is present, then the other is required. |
| Semantic Notes: Comments: Notes: | 1 REF04 contains data relating to the value cited in REF02. |
|  |  |
|  | Reject Response: Required (ASI01 = U) |
|  | Other Responses: Not Used |
|  | REF~7G~HUR |
|  | REF~7G~CAB |
|  | REF~7G~A13~HU NOT SUPPORTED |
|  | To send additional system message in an 814 ACCEPT response, please refer to the REF~1P segment. |


|  | Data Element Summary |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | Ref. <br> Des. | Data <br> Element | Name | Attributes |
| Mand. | REF01 | 128 | Reference Identificat | ation Qualifier $\quad$ M ID 2/3 |
|  |  |  | 7G $\quad$ Reason for Reject Response |  |
|  |  |  |  |  |
| Must Use | REF02 | 127 | Reference IdentificatA13 | ation X AN 1/30 |
|  |  |  |  | Other |
|  |  |  |  | See REF03. |
|  |  |  | A76 | Account \# not valid |
|  |  |  | A91 A | Account does not have service requested |
|  |  |  |  | Requested commodity does not exist on account. |
|  |  |  | CAB C | Customer Account Block |
|  |  |  | HUR H | Historical Usage not Released |
|  |  |  | HUU H | Historical Usage not Available |
|  |  |  |  | New Customer - No usage or non-usage information is available via EDI, e.g. this is a new customer. Limited non-usage information may exist; ESCOs should refer to the Utility Maintained EDI Guide to determine how to obtain information. |
|  |  |  | NIA | Not Interval Account |
|  |  |  | NMA | Net Metered Account |
|  |  |  |  | Interval Usage is not meaningful. 867 HU will be provided without interval usage. |
| Cond. | REF03 | 352 | DescriptionText information to clarify the reason for the reject response. REF03 must be sent when REF02 contains A13. |  |
|  |  |  |  |  |

