



Welcome to Just Energy!

Dear

We would like to thank you for choosing Just Energy as your preferred energy supplier and making a positive environmental impact.

By enrolling in our Plan, you'll benefit from:

- ✓
- ✓
- ✓
- ✓

We're working to ensure your enrollment with us is processed quickly. Once complete, you will see our name and toll-free customer service number on your Utility bill.

SEE REVERSE FOR ACCOUNT INFORMATION

[Redacted]

[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
	[Redacted]	[Redacted]		
	[Redacted]	[Redacted]		
[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
	[Redacted]	[Redacted]		
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[Redacted]

[Redacted]

[Redacted]

[Redacted]

Electric and Natural Gas Customer Disclosure Statement

Electric and Natural Gas Generation Supplier Information

Pass Through Charges and Fees

Price Structure

Contract Term/Length

Contract Start Date

Rescission

Cancellation/Early Termination Fees

Late Payment Fee	
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Renewal Terms

Statement Regarding Savings

Electric and Natural Gas Customer Disclosure Statement

Electric and Natural Gas Generation Supplier Information

Pass Through Charges and Fees

[REDACTED]

Price Structure

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Cancellation/Early Termination Fees

Late Payment Fee

[illegible]

Statement Regarding Savings	



NATURAL GAS AND ELECTRICITY RATESHIELD PLUS PLAN
(Customer Agreement)

P.O. Box 2210, Buffalo, New York 14240-2210
☎ 1.866.587.8674 📠 1.888.548.7690 🌐 justenergy.com ✉ cswest@justenergy.com

Customer Information

The Customer is responsible for ensuring the accuracy of the information set out below.

Signing Date _____

This Agreement is for a: ☒ Account Holder ☐ Spouse of Account Holder or Power of Attorney

Account Holder ("Customer", as written on utility bill. Provide full legal name if a business).

Billing Address	Unit Number	Street Number	Street Name	Zip Code
City	County	State	Country	
Mobile <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Mobile <input type="checkbox"/> Yes <input type="checkbox"/> No	E-Mail		
Preferred Phone (with ext.)		Contact Mobile*	Alternative Phone	

*I consent to be contacted about my services or any other energy related offers via a live, automated or pre-recorded telephone call or text message at the mobile number(s) indicated. I understand this is not required for my enrollment with Just Energy.

This Agreement is for a: ☐ Single Location (complete Service Address below) ☐ Multiple Locations (complete attached Schedule "A" only)

Service Address	Unit Number	Street Number	Street Name	Zip Code
City	County	State	Country	

Customer Disclosure Statement (Essential Agreement Information)

THE CUSTOMER APPOINTS Just Energy New York Corp. ("Just Energy") as its supplier of natural gas and/or electricity ("Energy") to each Location enrolled under this Agreement. BY SIGNING THIS AGREEMENT THE CUSTOMER UNDERSTANDS AND ACCEPTS:

• [Redacted text block containing multiple lines of text, likely representing a list of locations or terms]

The Customer has received a completed and signed copy of this Agreement (including the attached General Terms and Conditions and any attached schedule of Multiple Locations), has read and agreed to it, and has been orally advised of its right to cancel without penalty within three business days from the signing date of this Agreement. See the attached notice of cancellation form for an explanation of this right. Just Energy extends the cancellation period to 30 days after the date of the first bill. Customer has received a copy of the Consumer Bill of Rights prior to the sales presentation. The undersigned represents having the full and proper authority to bind the Customer to this Agreement.

CUSTOMER SIGNATURE: _____ PRINT NAME & TITLE: _____

T [Redacted text block]

General Terms and Conditions

[Redacted text block]

[Redacted text block]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]