



June 9, 2026

Sent via USPS and Email

Mohsen Hassan
[REDACTED]
[REDACTED]

Michael Camello
Consolidated Edison Company of New York, Inc.
4 Irving Place
New York, New York 10003

RE: Hassan v Consolidated Edison
DMM # 26-E-0403
Case # 611148

Dear Mr. Hassan and Mr. Camello,

This is to acknowledge receipt of the appeal by Mohsen Hassan (Complainant) of the decision issued by an informal hearing officer of the Office of Consumer Services in the Department of Public Service that was issued on May 15, 2026 in the above-referenced case. A copy of the appeal is attached hereto.

Staff will review the appeal for the purpose of making a recommendation to the Commission. Consolidated Edison Company of New York, Inc. (Consolidated Edison) may submit a response to the appeal to the Secretary, the docket, and to the customer representative by July 9, 2026.

If necessary, staff may also request additional written information and/or records from the customer or the utility. If this occurs, the party producing the information needs to provide a copy of the information to the other party, who will then be given an opportunity to comment.

If the parties resolve the dispute and customers' concerns in the appeal letter, the parties are directed to promptly inform this office and the Secretary in writing of such resolution.

After reviewing the matter, the Commission may decide to uphold, overturn, vacate, remand, or modify the hearing officer's decision – in whole or in part. The Commission also has the discretion to order a formal evidentiary hearing if it finds it appropriate under the circumstances. However, appeals are usually decided based upon the written materials submitted by the parties. After the Commission issues a written determination, the parties will be informed of the Commission's action.

To ensure prompt notice of filings and agency actions, parties can sign up for electronic notices via the Department of Public Service's electronic Document and Matter Management (DMM) system. Parties are responsible for providing and maintaining current and accurate email addresses to participate in the DMM system. The DMM case number assigned to this matter is referenced above. Please use this number and the case title in all future correspondence regarding this case.

Please be aware that under the complaint procedures established by the Department, the customer is responsible for paying any undisputed billed amounts to avoid credit action on the part of the utility.

Sincerely,

Maria Federica LaFace
Legal Assistant
ConsumerAppeals@dps.ny.gov

cc: DMM Case Docket
Edward Sherwin, Esq.