

February 14, 2013

**VIA ELECTRONIC FILING**

Honorable Jeffrey Cohen  
Acting Secretary  
New York State Public Service Commission  
Three Empire State Plaza  
Albany, New York 12223-1350

**Re: Case 04-M-0159 – Proceeding on Motion of the Commission to Examine the Safety of Electric Transmission and Distribution Systems – 2012 ANNUAL REPORT**

Dear Acting Secretary Cohen:

Niagara Mohawk Power Corporation d/b/a National Grid submits for filing its *2012 Annual Stray Voltage Testing and Facility Inspection Report* in the above proceeding.

Should you have any questions or concerns, please do not hesitate to contact me. Thank you for your time and attention.

Respectfully submitted,

/s/Patric R. O'Brien

Patric R. O'Brien

Attachments

**State of New York  
Public Service Commission**

**Case 04-M-0159**

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**Niagara Mohawk Power Corporation  
d/b/a National Grid**

**Stray Voltage Testing and Facility Inspection**

**2012 Annual Report**

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Report on the results of stray voltage testing and facility inspections  
for the 12-month period ended December 31, 2012

**February 15, 2013**

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## **I. Background**

The New York State Public Service Commission's ("Commission") Electric Safety Standards adopted on January 5, 2005 in Case 04-M-0159, with subsequent revisions issued on July 21, 2005, and December 15, 2008 (collectively referred to herein as the "Safety Standards" or "Order"), requires electric utilities in New York State to test annually their publicly accessible transmission and distribution facilities for stray voltage and to inspect their electric facilities on a five year cycle.

This report describes Niagara Mohawk Power Corporation's d/b/a National Grid ("Niagara Mohawk" or "Company") stray voltage detection program and facility inspection program conducted for the 12-month period ended December 31, 2012.

## **II. Company Overview**

Niagara Mohawk provides electric service to approximately 1,600,000 customers in a service area of approximately 25,000 square miles in New York State. The Company operates an electric transmission and distribution system. For the stray voltage detection and facility inspection programs, Niagara Mohawk divided its system into subprograms to schedule and track testing and inspections. The subprograms include the Company's (a) distribution overhead system, (b) distribution and transmission underground system, (c) streetlight system, (d) transmission overhead system, and (e) substations.

### **a. Distribution Overhead System**

Niagara Mohawk's distribution overhead system consists of structures supporting circuits energized at voltages of up to 15kV and spans close to 32,000 miles. Stray voltage testing of the distribution system is currently performed by contractors. Facility inspections of the distribution system are currently performed by the Company's internal workforce.

### **b. Distribution and Transmission Underground System**

Niagara Mohawk's distribution and transmission underground system is made up of facilities such as manholes, hand-holes, vaults, URD pad mounted transformers, and switchgear. Fiberglass hand holes are exempt from stray voltage testing under the Safety Standards.<sup>1</sup> Stray voltage testing of the Company's underground system is currently performed by contractors. Facility inspections of the underground system are currently performed by the Company's internal workforce.

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<sup>1</sup> See July 21, 2005 Order, at 23; December 15, 2008 Order, at Appendix A, § 3(a).

**c. Streetlight System**

Niagara Mohawk's streetlight system contains underground fed metallic streetlight standards and municipally-owned streetlights and traffic control devices. Overhead fed streetlights on wooden poles are not counted within the streetlight program for stray voltage testing. For the underground fed metallic streetlight standards, contractors perform the stray voltage testing at night when the lights are operational. The traffic control stray voltage testing takes place in conjunction with the contractors' testing of the overhead and underground systems during the daytime hours. The streetlight facility inspections on Company-owned facilities take place during the day and are performed by an external workforce.

**d. Transmission Overhead System**

Niagara Mohawk's transmission overhead system, which includes the sub-transmission system, consists of structures that support circuits energized at voltages of 12 kV, 23kV, 34.5kV, 46kV, 69kV, 115kV, 230kV, and 345kV. The transmission system spans the entire State and is approximately 8,465 miles in length. Stray voltage testing on the transmission system is performed by contractors.

**e. Substations**

There are 908 substations in Niagara Mohawk's New York State service territory. Stray voltage results for substation fences were collected internally by the operating group. The initial dataset identified 908 substation locations to be tested of which a number of these are customer-owned locations.

**III. Stray Voltage Testing Program**

During the calendar year ended December 31, 2012, Niagara Mohawk conducted stray voltage testing of 100% of its publicly accessible transmission and distribution facilities that are capable of conducting electricity and 100% of all Company and non-Company owned metallic streetlights and traffic signals.

In addition, and in compliance with the Safety Standards, Niagara Mohawk:

- a. Immediately safeguarded and/or mitigated all voltage findings  $\geq 1.0$  volt. In instances where the stray voltage finding was determined to be caused by customer-owned equipment, the area was immediately made safe and the customer or responsible person associated with the premises was notified of the unsafe condition and the need for the customer to arrange for a permanent repair. Voltage findings determined to be caused by a utility-owned facility were immediately safeguarded and/or mitigated. All permanent repairs were made within 45 days.
- b. Tested all publicly accessible structures and sidewalks within a 30 foot radius of the electric facility or streetlight where there was a stray voltage finding  $\geq 1.0$  volt.

- c. Responded, investigated, and mitigated positive findings of shock incidents reported by the public.

All facilities that comprise Niagara Mohawk transmission and distribution system were visited. Of the 1,532,604 facilities visited for stray voltage testing, 380,050 did not require testing because: the facilities are wood utility poles that have no attached appurtenances capable of conducting electricity; their electrically conductive appurtenances are not accessible to the public (pre-wired wood); the facilities are enclosed in fiberglass (non-conductive materials); de-energized facilities; and/or the facilities are inaccessible to the public.

Inaccessible facilities include:

- a. Locked Gate/Fence – Poles behind locked gates and fences that are not accessible to the public, *i.e.*, facilities located in fenced areas owned by other utilities, such as water companies.
- b. Dangerous Grades – Poles located on cliffs and other dangerous grades are generally inaccessible to Company personnel and the general public and are approached only under urgent circumstances. The performance of stray voltage testing on these facilities would constitute an unacceptable risk to the employee.
- c. Company Property – Poles located on Company property, such as substations, are accessible only to Company personnel and authorized contractors.
- d. Vaults - Structures located inside buildings. These structures are accessible only to Company and building maintenance personnel.
- e. Limited Access Highway Facilities – Structures located on highways and exit and entrance highway ramps. The performance of stray voltage testing on these structures would constitute an unacceptable risk to the employee.

As required by the Safety Standards, Niagara Mohawk performed 2,799 miles of mobile testing system scans between January 1, 2012 and December 31, 2012. A summary of the results of the mobile testing scans is contained in Appendix 8, which is a copy of the Company's mobile scan report filed with the Commission on January 10, 2013.

#### **IV. Facility Inspection Program**

The Safety Standards require Niagara Mohawk to visually inspect approximately 20% of its facilities annually, resulting in a five year inspection goal for all facilities to be inspected. The year ended December 31, 2012 was the third year of the Cycle 2 inspection program.

Niagara Mohawk visually inspects its overhead distribution and transmission systems on a five-year cycle, from the ground, as prescribed by the Safety Standards.

In addition, Niagara Mohawk also performs the following inspections, some of which are recurring on specific cycles, some of which are scheduled on an as-needed basis:

- Aerial Infrared – Helicopter based thermographic imaging of connections and equipment.
- Tower Footing – Embedded support structure that supports a transmission tower.
- Wood Pole – Inspection of the wood pole at and below the ground line.
- Aerial Patrols – Helicopter based visual examination of transmission facilities and equipment.
- Comprehensive Helicopter Patrol – A comprehensive methodical examination of all components comprising the transmission system by helicopter.

Niagara Mohawk’s ground-based visual inspection program is segmented into five categories: distribution facility inspection; underground facility inspections; streetlights inspections; transmission facility inspections; and substation inspections.<sup>2</sup> Each program is summarized by its associated procedure document. The inspections include visual inspections of the assets to determine if deficiencies exist. Deficiencies are captured by codes entered into handheld computers. Data is then downloaded for review and follow up work.

In accordance with the Safety Standards, Niagara Mohawk uses the following severity levels to establish priority for repairs and scheduling:

- a. Level I – Repair as soon as possible but not longer than one week. A Level I classification represents an actual or imminent safety hazard to the public or a serious and immediate threat to the delivery of power. Critical safety hazards present at the time of the inspection shall be guarded until the hazard is mitigated.
- b. Level II – Repair within one year. A Level II classification represents conditions that are likely to fail prior to the next inspection cycle and represent a threat to safety and/or reliability should a failure occur prior to repair.

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<sup>2</sup> Substation inspections are more complex than those performed on other facilities and differ in variety of ways including, but not limited to: inspection schedules, system that captures inspection data, and work prioritization (supervisory review determines work to be completed versus Levels I-IV). Substation inspection procedure and protocols are provided in Attachment 15 (SMS 400.06.1 entitled “Substation V&O Inspection Standard” and SMP 400.06.2 entitled “Substation V&O Inspection Procedure”).

- c. Level III – Repair within three years. A Level III classification represents conditions that do not present immediate safety or operational concerns and would likely have a minimal impact on the safe and reliable delivery of power should a failure occur prior to repair.
- d. Level IV – A Level IV classification represents conditions found but repairs are not needed at this time. Level IV is used to track atypical conditions that do not require repair within a five year timeframe. This level is used for future monitoring purposes and planning proactive maintenance activities.

In accordance with the Safety Standards, when a temporary repair is located during an inspection or is performed by the Company, best efforts are made to make a permanent repair of the facility within 90 days. Temporary repairs that remain on the system for more than 90 days are due to extraordinary circumstances, *i.e.*, storms, outage constraints, and usually require extensive repair activity. Niagara Mohawk has compiled a list of exceptions of temporary repairs that still remain in place after the 90 day requirement. The list and justifications can be found in Appendix 5 of this report.

Niagara Mohawk provides classroom and field training to personnel inspecting facilities per the Company’s Electric Operating Procedures (“EOPs”). The classroom training covers topics including: EOPs, distribution maintenance inspection and elevated voltage testing training, Computapole handheld training, Computapole database training, distribution vegetation training, geographic information system training, feeder patrols training, and basic electricity training.

The Company provides new distribution inspectors with training upon hiring, with ongoing yearly refresher courses. As part of the refresher training, Niagara Mohawk updates all training materials due for updates from the following year. Specifically, the updates are done yearly using relevant EOPs and Company standards that have been updated.

## V. Company Facilities

Niagara Mohawk has approximately 1,532,604 individual facilities that must be visited for stray voltage testing and approximately 1,563,974 individual facilities that require a facility inspection. These facilities are broken down into the following five main categories and are summarized in the tables on page 9:

- a. Distribution Overhead – The Company’s testing criterion for distribution overhead facilities involves testing all Company-owned or joint-owned wood poles with utility electrical facilities located on both public thoroughfares and customer property, including backyards or alleys. Stray voltage testing is performed on all wooden poles with metallic attachments, such as ground wires, ground rods, anchor guy wires, riser pipes, or any electrical equipment within reach of the general public. Distribution overhead facilities are included in both the stray voltage and facility inspection programs.



b. Distribution and Transmission Underground Facilities –The Company’s testing criterion for underground facilities involves testing all subsurface structures, including above ground, pad-mounted structures. Included in the underground facilities are padmount switchgear cases, padmount transformer cases, electric utility manhole covers, submersible transformer covers, electric utility handhole covers, network vaults, and grates. These facilities are included in both the stray voltage and facility inspection programs. Inspections of the underground system involve underground and padmount assets.

c. Streetlights and Traffic Signals –Streetlights include Company-owned metal pole streetlights and municipal-owned metal pole streetlights to which the Company provides service. The testing criterion for streetlights and traffic signals involves testing all metal pole streetlights, traffic signals, and pedestrian crosswalk signals located on publicly accessible thoroughfares. Stray voltage testing of streetlights is performed at night while the fixtures are energized. Privately-owned light fixtures are not included in the stray voltage testing program, per the Safety Standards.<sup>3</sup> All Company-owned streetlights are included in the facility inspection program.

d. Substation Fences - Niagara Mohawk operates and maintains 908 substation facilities that are necessary for the operation of the electric grid. These substations are fenced in for security, as well as to ensure the safety of the general public. Substation fences are included in the stray voltage testing program.

e. Transmission Overhead Structures –The testing criteria for transmission overhead structures involves testing all structures, guys, and down leads attached to the facilities. Transmission structures support circuit voltages of 12 kV and greater. Transmission poles with distribution underbuild are included in the transmission category. All transmission structures are included in both the stray voltage and facility inspection programs.

## **VI. Annual Performance Targets**

In compliance with the Safety Standards, Niagara Mohawk met the annual performance target for stray voltage testing of 100% of electric facilities and streetlights for the calendar year ended December 31, 2012.

In addition, in compliance with the Safety Standards, Niagara Mohawk met the yearly performance target for inspection of approximately 20% (*i.e.*, 95% of the annual target of 20%, or 19%) of its electric facilities for the period ended December 31, 2012.

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<sup>3</sup> December 15, 2008 Order, at Appendix A, § 1(d).

The results are summarized in the tables below.

*Stray Voltage Testing Results*

<b>Elevated Voltage Testing Annual Summary</b>			
<b>Program</b>	<b>Total Units</b>	<b>Units Completed</b>	<b>% Completed</b>
Distribution	1,248,807	1,248,807	100
Underground	95,395	95,395	100
Streetlights*	88,401	88,401	100
Transmission	99,093	99,093	100
Substation	908	908	100

\*Note: Streetlights include traffic controls but exclude fiberglass standards.

**Facility Inspection Program Results**

<b>Category</b>	<b>Total System Units</b>	<b>Units Completed in 2012</b>	<b>Actual Inspected in 2012</b>
Overhead Distribution	1,234,714	266,755	22%
Overhead Transmission	104,006	24,913	24%
Underground	94,019	19,128	20%
Pad-mounted Transformers	65,397	12,861	20%
Streetlights	65,838	14,996	23%
<b>TOTAL</b>	<b>1,563,974</b>	<b>338,653</b>	<b>22%</b>

**Inspection Performance Summary**

*Overhead Distribution Facilities*

<b>Inspection Year</b>	<b>Number of Overhead Distribution Structures Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2010	232,604	19%
2011	246,005	20%
2012	266,755	22%

Overhead Transmission Facilities

<b>Inspection Year</b>	<b>Number of Overhead Transmission Facilities Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2010	20,369	21%
2011	27,148	26%
2012	24,913	24%

Underground Facilities

<b>Inspection Year</b>	<b>Number of Underground Facilities Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2010	17,624	20%
2011	19,987	21%
2012	19,128	20%

Padmount Transformers

<b>Inspection Year</b>	<b>Number of Padmount Transformers Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2010	10,619	17%
2011	12,846	20%
2012	12,861	20%

Streetlights

<b>Inspection Year</b>	<b>Number of Streetlights Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2010	5,200	8%
2011	35,733	54%
2012	14,996	23%

**VII. Certifications**

Pursuant to section 7 of Appendix A of the Safety Standards, the president or officer of each utility with direct responsibility for overseeing stray voltage testing and facility inspections shall provide an annual certification to the Commission that the utility has, to the best of his or her knowledge, exercised due diligence in carrying out a plan, including quality assurance, that is designed to meet the stray voltage testing and inspection requirements, and that the utility has:

- Tested all of its publicly accessible electric facilities and street lights, and
- Inspected the requisite number of electric facilities.

The certifications are attached as Appendix 17 to this report.

### **VIII. Analysis of Causes of Findings and Stray Voltage**

The Safety Standards require the electric utilities to perform an inventory on all stray voltage findings and report on the number of these findings each year. Section 1(f) of the December 15, 2008 Order defines a finding as “[a]ny confirmed voltage reading on an electric facility or streetlight greater than or equal to 1 volt measured using a volt meter and 500 ohm shunt resistor.” Section 1(c) defines stray voltage as “[v]oltage conditions on electric facilities that should not ordinarily exist. These conditions may be due to one or more factors, including, but not limited to, damaged cables, deteriorated, frayed, or missing insulation, improper maintenance, or improper installation.” Utilities are required to report on all findings whether or not the voltage is normal to the electric system.

Niagara Mohawk identified 486 instances of stray voltage during the stray voltage testing program in 2012. These voltages resulted from a variety of conditions including: deterioration of conductors; age of equipment; exposure to the elements; and various customer related issues. A majority (184) of stray voltage conditions identified were on distribution. The ground connection on distribution was the leading cause of stray voltage findings.

The following table contains a breakdown of the causes of stray voltage findings identified through the Company’s 2012 manual testing effort. Niagara Mohawk has repaired and/or mitigated all findings that were determined to be hazardous. Mobile testing findings are addressed in the Mobile Stray Voltage Testing Report attached as Appendix 8.

<b>Structure Type</b>	<b>Cause of Stray Voltage</b>	<b>Stray Voltages Found</b>
Distribution	Cable & Ground	1
Distribution	Down Ground	2
Distribution	Equipment – Other	28
Distribution	Ground Connection	73
Distribution	Guy	54
Distribution	Induce Voltage	5
Distribution	Insulator	1
Distribution	Neutral	5
Distribution	None Required	8
Distribution	Remade All Connections	2
Distribution	Service Wire	1
Distribution	Customer Problem	4
Underground	Service Wire	1
Street Lights – Traffic Signals	Cable & Ground	16
Street Lights – Traffic Signals	Cable Feed	2
Street Lights – Traffic Signals	Down Ground	1

Street Lights – Traffic Signals	Equipment – Other	5
Street Lights – Traffic Signals	Ground Connection	75
Street Lights – Traffic Signals	Guy	1
Street Lights – Traffic Signals	Luminaire Change	13
Street Lights – Traffic Signals	Neutral	23
Street Lights – Traffic Signals	None Required	6
Street Lights – Traffic Signals	Remade All Connections	3
Street Lights – Traffic Signals	Customer Problem	1
Transmission	Info Missing	7
Transmission	Down Ground	11
Transmission	Equipment Other	62
Transmission	Ground Connection	16
Transmission	Guy	3
Transmission	None Required	9
TOTAL		439

In accordance with the Safety Standards, when Niagara Mohawk discovered a finding on an electric facility or streetlight during stray voltage testing, the Company tested all publicly accessible structures and sidewalks within a minimum 30 foot radius of the electric facility or streetlight. Niagara Mohawk did not identify any additional findings associated with the initial test structure as a result of the 30-foot radius testing.

## **IX. Analysis of Inspection Results**

Note: Total Number of Deficiencies may add up to more than the total Locations w/ Deficiencies due to deficiencies on multiple facilities at a single location.

### *Overhead Distribution Structures*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
266,755	136,477	51%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	360	0.13%
2	32,170	12.23%
3	24,797	9.43%
4	205,602	78.19%
Total:	262,929	100%

*Overhead Transmission Facilities*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
24,913	12,390	50%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	21	0.10%
2	636	3.24%
3	3,224	16.45%
4	15,708	80.18%
Total:	19,589	100%

*Underground Facilities*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
19,128	6,048	32%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	68	1.03%
2	1,731	26.36%
3	135	2.05%
4	4,631	70.54%
Total:	6,565	100%

*Pad-mount Transformers*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
12,861	1,952	15%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	33	0.52%
2	281	4.49%
3	26	0.41%
4	5,915	94.56%
Total:	6,255	100%

Streetlights

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
14,996	5,529	37%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	0	0.00%
2	546	6.46%
3	1	0.01%
4	7,897	93.52%
Total:	8,444	100%

In 2012, Niagara Mohawk identified an overall total of 303,782 deficiencies:

- Priority Rating 1 Total = 482, or 0.15% of the overall total.
- Priority Rating 2 Total = 35,364, or 11.64% of the overall total.
- Priority Rating 3 Total = 28,183, or 9.27% of the overall total.
- Priority Rating 4 Total = 239,753 (inventory), or 78.92% of the overall total.

**X. Quality Assurance**

**Quality Assurance Program – Enhancements**

Historically, Niagara Mohawk’s Elevated Voltage (“EV”) and Visual Inspection (“IM”) QA/QC Program has been vendor supported with independent administrative oversight provided through the Company’s former I&M Compliance Department. As a result of the Company’s re-organization in late 2011, administration and execution of this program was transitioned to the Company’s Operations Performance QA/QC Department commencing with calendar year 2012. This revised approach provides for increased program continuity, monthly monitoring of program performance, and continued assurance that a Quality Assurance (“QA”) program independent of the EV and IM work groups is maintained.

Niagara Mohawk’s re-calibrated QA/QC program related to its annual EV and IM inspections has resulted in the development and production of one all encompassing annual report for distribution and transmission (this Section X), as opposed to separate reports.<sup>4</sup>

Separate of the independent QA program, Quality Control (“QC”) assessments are conducted by Niagara Mohawk’s IM supervisory staff and the Company’s EV contractor QC inspector. The purpose of these assessments is to self-validate recorded findings involving all distribution, transmission, and sub-transmission assets having been field force inspected for the purpose of identifying potential maintenance and elevated voltage issues. Conversely, the QA program encompasses a quantitative random sampling of the entire population of field inspection results derived from the field assessed EV and IM assets.

The re-calibrated approach to the Company’s QA program has resulted in the following revisions and program enhancements:

- Alignment of historical Level 1, 2, and 3 findings to Risk 1, 2, and 3 based definitions.
- Increased focus on system reliability concerns.
- Minimized time lapse between the initial field inspection and follow-up QA assessment (targeted 30 day window).
- Monthly reporting of inspections, non-compliances broken out by risk levels.
- Potential reduction in redundant assessment of the same asset.
- More robust random sampling (broken out by region and district).
- Real time reporting back to the IM compliance group for assignment of corrective actions.

**Findings Revision:** The conversion of program findings from “Level” to “Risk” categories was implemented in 2012 for the purpose of readily identifying potential risk of asset failure to Niagara Mohawk.

### QA/QC IM Program Revisions

Historical QA/QC Approach (pre 2012)	Re-Calibrated QA/QC Approach - 2012
QA/QC program methodology involved performing an additional QA inspection of randomly-selected assets having been previously inspected by supervisory personnel, with more emphasis on incorrect Computapole Levels than missed additional maintenance codes.	QA program methodology involved performing an additional QA inspection of randomly-selected assets having been previously assessed by the field inspector, with the intent of verifying previously identified maintenance codes.
<u><b>Level 1</b></u> <ul style="list-style-type: none"> <li>• Reliability/ Safety Concern</li> <li>• Identified facility/component repaired or replaced within one week of the inspection date</li> </ul>	<u><b>Risk 1 (Previous Level 1)</b></u> <ul style="list-style-type: none"> <li>• Reliability/ Safety Concern</li> <li>• Identified facility/component repaired or replaced within one week of the inspection date</li> </ul>
<u><b>Level 2</b></u> <ul style="list-style-type: none"> <li>• Facility/component condition that must be repaired/replaced within 1 year</li> </ul>	<u><b>Risk 2 (Previous Level 2)</b></u> <ul style="list-style-type: none"> <li>• Facility/component condition that must be repaired/replaced within 1 year</li> <li>• QA/QC identification of maintenance codes that may affect reliability.</li> </ul>

<sup>4</sup> In 2011, for example, Appendix 17 was the report for transmission assets. Transmission assets are now included in Section X.



<u>Level 3</u> <ul style="list-style-type: none"> <li>Facility/component condition that must be repaired/replaced within 3 year</li> </ul>	<u>Risk 3 (Previous Level 3)</u> <ul style="list-style-type: none"> <li>Facility/component condition that must be repaired/replaced within 3 year</li> <li>QA/QC identification of maintenance codes that may not affect reliability</li> <li>The QA/QC inspector determined the original IM inspector's maintenance code was incorrect.</li> </ul> <p><b>Note: Risk 3 ID's are not tied to reliability.</b></p>
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**Quality Assurance/Quality Control (“QA/QC”) Assessment Program – Asset Inspections (“IM”)**

Niagara Mohawk’s QA/QC group performed QA asset assessments on distribution, transmission and sub-transmission assets that had been field inspected in 2012. The method used to confirm and/or achieve the required quality of asset assessments involved follow-up field inspections by QA personnel through a random sample process that is designed to quantitatively validate field inspector findings. Results are considered to be passing when there is a match between the field inspection and QA/QC follow-up inspection findings.

**2012 Field Inspection IM Program:**

The population and breakdown of assets inspected by field force operations during calendar year 2012 is as follows:

- Distribution: 266,755 (locations)
- Transmission: 11,540
- Sub-transmission: 13,373

**Results – QA/QC Asset Inspection**

The following table illustrates field inspection accuracy related to system reliability concerns (Risk 1 & 2 findings) identified through QA/QC process during calendar year 2012

**2012 IM Results – QA Asset Inspections Risk 1 & 2**

<u>Asset Category</u>	<u>QA Inspection Locations</u>	<u>Risks (Levels) Identified</u>	<u>Field inspection accuracy (%)</u>
<b>Distribution</b>	1144	Risk 1 = 0 Risk 2 = 89 <b>Total = 89</b>	92.2%
<b>Transmission</b>	56	Risk 1 = 0 Risk2 = 4 <b>Total = 4</b>	92.8%

<b>Sub-Transmission</b>	46	Risk1 = 0 Risk 2 = 1 <b>Total = 1</b>	97.8%
<b>Totals</b>	<b>1246</b>	<b>94</b>	<b>92.4%</b>

**Analysis of Asset IM Inspections**

Niagara Mohawk desires a minimum threshold for inspection accuracy at 95%. QA/QC analysis of regional findings by additional maintenance codes is conducted for the purpose of determining percent validated accuracy.

**QA/QC Validated Accuracy (VA) Percentage = Total # of Risks ÷ Total Sample size (100)-100**

Ex Region 48:    VA% = (22/183)  
                               = (.12 x 100) – 100  
                               VA% = 88

- < 95% to 90% Validated accuracy: QA/QC conducts further analysis of accrued data for potential trending. Operations are responsible for corrective action where applicable.
- < 90% Validated Accuracy: Operations is responsible for further trending analysis and/or corrective action

**Note:** In regions where QA field inspections validated the minimum confidence level to have been met or exceeded, no additional analysis or corrective action is required. Accordingly, involved fields within the following tables are identified as being “Not Applicable” (N/A), with A/R denoting that additional action is required.

**QA/QC Risk Analysis of IM Distribution findings per Region**

Regions	Computapole Maintenance Code	Maintenance Code % Validated	>90% and < 95% Validated Accuracy	<90% validated accuracy
			Additional Analysis Required of QA/QC	Corrective Action Required of Operations
48	212	88%		A/R
50	212	85%		A/R
51	212	73%		A/R
	225	92%	A/R	
54	118	87%		A/R
	212	79%		A/R
56	212	79%		A/R
	225	94%	A/R	
57	212	89%		A/R
60	118	94%	A/R	
62	NA	NA	N/A	NA

**QA/QC Risk Analysis of IM Transmission & Sub-transmission findings per Region**

Regions	Computapole Maintenance Code		Maintenance Code Percent Validated		>90% But <95% Validated Accuracy		<90% Validated Accuracy	
					Additional Analysis Required of QA/QC		Corrective Action Required of OPS	
	SubT	Trans	SubT	Trans	SubT	Trans	SubT	Trans
48	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
50	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
51	551	N/A	81%	N/A	N/A	N/A	A/R	N/A
	527	N/A	87%	N/A	N/A	N/A	A/R	N/A
	511	N/A	87%	N/A	N/A	N/A	A/R	N/A
54	N/A	584	NA	83%	N/A	N/A	N/A	A/R
	581	N/A	88%	N/A	N/A	N/A	A/R	N/A
56	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
57	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
60	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
62	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

**IM Results – Repairs**

Per the Safety Standards, the Quality Assurance program is responsible to verify that permanent repairs have been made in response to field force operations inspections performed, along with the

timeliness of the repairs. The 2012 field force inspection process yielded the following asset deficiencies and repair activities for the I&M defined Level 1, Level 2, and Level 3 priorities:

**Summary of Deficiencies and Repair Activity Resulting from the Inspection Process**

Year	Priority Level / Repair Expected		Deficiencies Found (Total)	Repaired Within Required Time Frame	Repaired Past Required Due Date	Not Repaired and Not Due	Not Repaired – Overdue
2012	I	Within 1 week	482	480	2	0	0
	II	Within 1 year	35364	6846	0	28518	0
	III	Within 3 years	28183	1418	0	26765	0

**QA/QC IM Results – Level 1 Repairs**

The QA/QC department performed 42 Level 1 follow-up field assessments and validated that the repairs were completed within the required time frame.

**2012 QA Assessment Program - EV**

Niagara Mohawk’s 2012 EV field inspection program targeted an overall minimum confidence level of 95% applicable to field force operations inspection of its distribution, underground, transmission and sub-transmission assets. Additionally, a minimum confidence level of 98% should be realized for tested streetlights. The inspection process requires elevated voltage testing be conducted for each utility asset that is capable of conducting electricity, along with having the ability of the general public to access said asset. In order for each QA/QC EV inspection to have successfully “passed,” the following test parameters must be validated:

- The voltage recording shall be below established regulatory thresholds ( ≤1 volt or mitigated)
- All assets having a “testable object” were in fact tested by the field inspector.

**EV Risks Identified:** The analysis of the QA EV Program data is intended to identify the nature and magnitude of Risk 1 & 2 as applicable to the EV Program results.

**QA/QC EV Program Revisions**

Historical QA/QC Approach (pre 2012)	Re-Calibrated Approach – 2012
QA program methodology involved performing an additional QA inspection of randomly-selected assets having been previously assessed by supervisory personnel. In order for the QA/QC test to have “passed,” it must confirm that all assets having a “testable object” were in fact tested.	QA program methodology involved performing an additional QA inspection of randomly-selected assets having been previously assessed by field inspector. In order for the QA/QC test to have “passed,” it must confirm that all assets having a “testable object” were in fact tested.

<p><b><u>PSC Reportable Failure</u></b></p> <ul style="list-style-type: none"> <li>• A PSC Reportable Testing Failure occurs when both the EV Tester and the QC (Self Assessment ) both have determined that there was no testable object, but the independent QA inspector determined that a testable object does exist</li> </ul>	<p><b><u>Risk 1 (Previous PSC Reportable Failure)</u></b></p> <ul style="list-style-type: none"> <li>• An elevated voltage reading was indentified by the EV field tester and the independent QA field inspection found the voltage not mitigated below regulatory/company thresholds 45 days.</li> <li>• The QA inspector measured a voltage that exceeds the regulatory/ company thresholds Greater than or equal to 1 Volt.</li> </ul>
<p><b><u>QC Data Quality Failure</u></b></p> <ul style="list-style-type: none"> <li>• QC Data Quality failures occurred when the independent assessor’s test result differed from the results identified by the testing organization <ul style="list-style-type: none"> <li>• Data quality failure is considered to be an over testing and data recording issue</li> <li>• Data failure involved the self QC inspector determined a testable object did not exist. In this scenario, the independent QA Inspector and the EV inspector determined there was in fact a testable component</li> <li>• Data failure is related to the self QC inspector determining that a testable object did exist, when both the independent inspector and the EV Field Tester determined a testable component did not exist</li> </ul> </li> </ul>	<p><b><u>Risk 2 (Previous Data Quality Failure )</u></b></p> <ul style="list-style-type: none"> <li>• The EV field tester determined there was not a testable object, and the independent QA inspector identifies a testable component existed at the involved structure.</li> <li>• The EV field tester determined there was in fact a testable component existed and the independent QA field inspection revealed no testable component at the involved structure</li> </ul>
	<p><b><u>Risk 3</u></b></p> <ul style="list-style-type: none"> <li>• The EV field tester and/or the independent QA field inspector deems the structure inaccessible or non testable</li> <li>• Reasonable effort to effectively eliminate the stray voltage condition on overhead sub-transmission or transmission structures was attempted but in some cases cannot achieve a reading of 1 V or less after mitigation due to neutral currents and induced voltages.</li> </ul>

The 2012 QA field inspection program involved 3,432 cumulative elevated voltage inspections across the eight operating regions within Upstate N.Y.

**Total QA EV Inspection Population**

Upstate NY Regions	# of Inspections
Region # 48 – Frontier	162
Region # 50 – Genesee	331
Region # 51 – Southwest	224
Region # 54 – Central	888
Region # 56 - Mohawk Valley	687
Region # 57 – Northern	327



### QA/QC Summary of Risk 1 Condition Identified

Category Type	Region 48	Region 50	Region 51	Region 54	Region 56	Region 57	Region 60	Region 62	Total
Distribution	0	0	0	1	1	2	1	0	5
Underground	0	0	0	0	0	0	0	1	1
Transmission	0	0	1	0	0	0	0	0	1
Sub Trans	0	0	0	0	0	0	0	0	0
Streetlights	0	0	0	4	2	0	1	2	9
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>5</b>	<b>3</b>	<b>2</b>	<b>2</b>	<b>3</b>	<b>16</b>

### RISK 2 & 3 Conditions

A total of 183 EV inspections (approximately 5% of 3,432 inspection population) resulted in Risk 2 and Risk 3 being identified. An analysis of the data verified 95% accuracy of identification of testable components.

### QA/QC Summary of Risk 2 & 3 Conditions Identified

Category Type	Region 48	Region 50	Region 51	Region 54	Region 56	Region 57	Region 60	Region 62	Total
Distribution	6	7	1	46	22	30	16	1	129
Underground	1	0	0	0	1	0	0	0	2
Transmission	0	1	0	1	3	5	4	0	14
Sub Trans	0	1	0	13	5	0	5	0	24
Streetlights	1	0	2	2	1	0	0	8	14
<b>Totals</b>	<b>8</b>	<b>9</b>	<b>3</b>	<b>62</b>	<b>32</b>	<b>35</b>	<b>25</b>	<b>9</b>	<b>183</b>

### Analysis of Asset EV Inspections

#### QA/QC Analysis of Regional findings by Risk Levels

- < 95% validated accuracy (distribution, sub-transmission & transmission) – QA/QC to conduct further analysis and assign additional corrective action as warranted.
- < 98% validated accuracy (Street Lights) – QA/QC to conduct further analysis and assign additional corrective action as warranted.

**Note:** In regions where QA field inspections validated the minimum confidence level to have been met or exceeded, no additional analysis or corrective action is required. Accordingly, involved fields

within the following tables are identified as being “Not Applicable” (N/A), with A/R denoting that additional action is required.

**QA/QC Analysis of Risk 1 & 2 EV Distribution, SubT & Transmission findings per Region**

Regions	Number of EV Risks 1 & 2 Failures		Elevated Voltage % Validated Accuracy		>90% and < 95% validated accuracy Additional QA/QC Analysis Required		<90% validated accuracy Corrective Action Required of Operations	
	Street Lights	Dist (D) SubT(S) Trans(T)	Street Lights	Dist (D) SubT(S) Trans(T)	Street Lights	Dist (D) SubT(S) Trans(T)	Street Lights	Dist (D) SubT(S) Trans(T)
48	N/A	(6) D Risk 2	N/A	92%	NA	A/R	N/A	N/A
50	N/A	N/A	N/A	N/A	NA	N/A	N/A	N/A
51	N/A	N/A	N/A	N/A	NA	N/A	N/A	N/A
54	N/A	(41) D Risk 2	N/A	91%	NA	A/R	N/A	N/A
	N/A	(12)S Risk 2	N/A	88%	NA	N/A	N/A	A/R
56	N/A	N/A	N/A	N/A	NA	N/A	N/A	N/A
57	N/A	(19)D Risk 2	N/A	92%	NA	A/R	N/A	N/A
60	N/A	(14)D Risk 2	N/A	91%	NA	A/R	N/A	N/A
62	(5) S Risk 2	N/A	96%	N/A	A/R	N/A	N/A	N/A

**Summary**

**Asset Inspection (IM) Program**

QA/QC’s analysis of the Additional Maintenance codes missed (defects) conducted in 2012 by the Company’s Quality Assurance team concluded that two Computapole maintenance codes were missed repetitively (52% of the entire defects sample size). QA/QC discovered 175 errors applicable to maintenance Code 212 (ground guard required) maintenance along with 58 errors associated with maintenance Code 118 (Stencil/ correction required). QA/QC analysis of the involved findings revealed that procedural requirements applicable to ground guard protection (Code 212) require clarification. Additionally, the identified stencil issues (Code 118) require correction in the field.

**Action item:** Niagara Mohawk’s Work Methods team has been asked to review the internal procedure applicable to required ground guard protection (Code 212 deficiencies) and provide clarification of procedural requirements along with communication of such to the IM field inspection organization. Additionally,



Operations shall install/replace stenciling on the 58 structures having been identified as deficient. QA/QC will validate completion of both corrective action items during calendar year 2013 through a review of involved records and or documentation.

### **Asset Inspection (EV) Program**

A total of nine streetlight and six non-streetlight EV Risk 1 deficiencies were identified through the independent QA inspection process. Based upon the validated accuracy of QA inspection program findings (99% accuracy), further analysis of the accrued QA EV inspection data is not warranted.

**Action Item:** Where the confidence level applicable to Risk 2 findings falls below the desired 95% confidence level, QA/QC will conduct further analysis of accrued data for identification of potential trending. In the event the completed analysis identifies potential field force operations knowledge, skill or training issues, Electric Operations will be responsible for the development and execution of required corrective action.

## **APPENDIX SUMMARY**

**Appendix 1: Stray Voltage Testing Summary**

**Appendix 2: Summary of Energized Objects**

**Appendix 3: Summary of Shock Reports from the Public**

**Appendix 4: Summary of Deficiencies and Repair Activity Resulting from the Inspection Process**

**Appendix 5: Temporary Repair Exceptions**

**Appendix 6: Inspections Summary**

**Appendix 7: Summary of Overdue Repairs**

**Appendix 8: Mobile Testing**

**Appendix 9: NG-USA EOP G016 Elevated Equipment Voltage Testing**

**Appendix 10: NG-USA EOP D004 Distribution Line Patrol and Maintenance**

**Appendix 11: NG-USA EOP UG006 Underground Inspection and Maintenance**

**Appendix 12: NG-USA PR 06.01.601.001 Transmission Line Maintenance Procedure**

**Appendix 13: NG-USA EOP G017 Street Light Standard Inspection Program**

**Appendix 14: NG-USA EOP G004 Shock Complaints**

**Appendix 15: NG-USA SMS 400.06.1 Substation V&O Inspection Standard and SMP 400.06.2 Substation Inspection Procedure**

**Appendix 16: NG-USA EOP G029 Tracking Temporary Repairs To Electric System**


**Appendix 17: Certifications**

# **Appendix 1**

## **Stray Voltage Testing Summary**

Appendix 1

Stray Voltage Testing Summary

	Total System Units Requiring Testing	Units Completed	Percent Completed	Units with Voltage Found (>= 1.0v)	Percent of Units Tested with Voltage (>= 1.0v )	Units Classified as Inaccessible
Testing Summary						
<b>Distribution Facilities</b> Monthly Update	1,248,807	1,248,807 36,725	100.00% 2.94%	200 1	0.016% 0.003%	10,805 714
<b>Underground Facilities</b> Monthly Update	95,395	95,395 1,839	100.00% 1.93%	1	0.001% 0.000%	1,079 69
<b>Street Lights / Traffic Signals</b> Monthly Update	88,401	88,401 5,005	100.00% 5.66%	160 1	0.181% 0.020%	716 90
<b>Substation Fences</b> Monthly Update	908	908 117	100.00% 12.89%			
<b>Transmission</b> Monthly Update	99,093	99,093 2,454	100.00% 2.48%	125 12	0.13% 0.49%	4,693 222
<b>TOTAL</b> Monthly Update	1,532,604	1,532,604 46,023	100.00% 3.00%	486 14	0.03% 0.03%	17,293 1,095

## **Appendix 2**

### **Summary of Energized Objects**

Appendix 2

Summary of Energized Objects (Manual Testing)


nationalgrid	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	177	17	6	200	173	11	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	52	9	2	63	52	5	0
Guy (915)	98	1	0	99	87	5	0
Riser (916)	16	2	2	20	16	2	0
Other	22	5	2	29	28	0	0
<b>Underground Facilities</b>	1	0	0	1	1	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	1	0	0	1	1	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	59	94	7	160	146	0	0
Metal Street Light Pole (971/981)	47	92	6	145	141	0	0
Traffic Signal Pole (991)	0	0	1	1	1	0	0
Control Box (992)	2	1	0	3	3	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	10	1	0	11	1	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	117	8	0	125	102	2	4
Lattice Tower (931)	32	0	0	32	21	0	0
Pole (930)	2	0	0	2	2	0	0
Ground (933)	95	8	0	103	81	2	4
Guy (934)	0	0	0	0	0	0	0
Other	21	1	0	22	19	0	0
<b>Totals</b>	354	119	13	486	422	13	4

## **Appendix 3**


### **Summary of Shock Reports from the Public**


Appendix 3

Summary of Shock Reports from the Public


 2012 1st Quarter January 1, 2012 - March 31, 2012	Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>	<b>22</b>	<b>22</b>
Unsubstantiated	2	2
Normally Energized Equipment	5	5
Stray Voltage:		
Person	14	14
Animal	1	1
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>		
Person	4	4
Animal		
<b>III. Voltage Source:</b>	<b>15</b>	<b>15</b>
Utility Responsibility		
Issue with primary, joint, or transformer	3	3
Secondary joint (Crab)		
SL service Line		
Abandoned SL service line		
Defective service line		
Abandoned service line		
OH Secondary		
OH Service	3	3
OH Service neutral		
Pole		
Riser		
Other	2	2
Customer Responsibility		
Contractor damage		
Customer equipment/wiring	7	7
Other Utility/Gov't Agency Responsibility		
SL Base Connection		
SL Internal wiring or light fixture		
Overhead equipment		
<b>IV. Voltage Range:</b>	<b>15</b>	<b>15</b>
1.0V to 4.4V	2	2
4.5V to 24.9V	1	1
25V and above	1	1
Unknown	11	11



 2012 2nd Quarter April 1, 2012 - June 30, 2012	Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>	<b>26</b>	<b>48</b>
Unsubstantiated	2	4
Normally Energized Equipment	6	11
Stray Voltage:		
Person	17	31
Animal	1	2
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>		<b>5</b>
Person	1	5
Animal		
<b>III. Voltage Source:</b>	<b>18</b>	<b>33</b>
Utility Responsibility		
Issue with primary, joint, or transformer	3	6
Secondary joint (Crab)		
SL service Line		
Abandoned SL service line		
Defective service line		
Abandoned service line		
OH Secondary		
OH Service		3
OH Service neutral	1	1
Pole		
Riser		
Other	1	3
Customer Responsibility		
Contractor damage	1	1
Customer equipment/wiring	12	19
Other Utility/Gov't Agency Responsibility		
SL Base Connection		
SL Internal wiring or light fixture		
Overhead equipment		
<b>IV. Voltage Range:</b>	<b>18</b>	<b>33</b>
1.0V to 4.4V	2	4
4.5V to 24.9V	1	2
25V and above	6	7
Unknown	9	20

 2012 3rd Quarter July 1, 2012 - September 30, 2012	Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>	<b>49</b>	<b>97</b>
Unsubstantiated	7	11
Normally Energized Equipment	15	26
Stray Voltage:		
Person	26	57
Animal	1	3
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>		<b>8</b>
Person	3	8
Animal		
<b>III. Voltage Source:</b>	<b>27</b>	<b>60</b>
Utility Responsibility		
Issue with primary, joint, or transformer	1	7
Secondary joint (Crab)		
SL service Line		
Abandoned SL service line		
Defective service line		
Abandoned service line		
OH Secondary		
OH Service	5	8
OH Service neutral	5	6
Pole		
Riser		
Other	2	5
Customer Responsibility		
Contractor damage		1
Customer equipment/wiring	14	33
Other Utility/Gov't Agency Responsibility		
SL Base Connection		
SL Internal wiring or light fixture		
Overhead equipment		
<b>IV. Voltage Range:</b>	<b>27</b>	<b>60</b>
1.0V to 4.4V	1	5
4.5V to 24.9V	2	4
25V and above	4	11
Unknown	20	40

**\*3rd Quarter Report Includes 1 Shock Report from June\***

 2012 4th Quarter October 1, 2012 - December 31, 2012	Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>	<b>16</b>	<b>113</b>
Unsubstantiated	2	13
Normally Energized Equipment	3	29
Stray Voltage:		
Person	10	67
Animal	1	4
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>		<b>17</b>
Person	3	11
Animal	6	6
<b>III. Voltage Source:</b>	<b>11</b>	<b>71</b>
Utility Responsibility		
Issue with primary, joint, or transformer	2	9
Secondary joint (Crab)		
SL service Line		
Abandoned SL service line		
Defective service line		
Abandoned service line		
OH Secondary		
OH Service	1	9
OH Service neutral		6
Pole		
Riser		
Other		5
Customer Responsibility		
Contractor damage		1
Customer equipment/wiring	8	41
Other Utility/Gov't Agency Responsibility		
SL Base Connection		
SL Internal wiring or light fixture		
Overhead equipment		
<b>IV. Voltage Range:</b>	<b>11</b>	<b>71</b>
1.0V to 4.4V	1	6
4.5V to 24.9V		4
25V and above	2	13
Unknown	8	48

## **Appendix 4**

### **Summary of Deficiencies and Repair Activity Resulting from the Inspection Process**

Appendix 4

Summary of Deficiencies and Repair Activity Resulting from the Inspection Process

Overhead Facilities Priority Level	2010				2011				2012			
	I	II	III	Temp Repairs	I	II	III	Temp Repairs	I	II	III	Temp Repairs
	Repair Expected Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days
<b>Poles</b>												
<b>Pole Condition</b>												
Number of Deficiencies	26	2282	7495	33	20	3741	2893	54	54	6,398	4,690	87
Repaired in Time Frame	25	1895	2791	30	19	3389	535	47	54	751	117	74
Repaired - Overdue	1	387	0	3	1	252	0	7	0	0	0	4
Not Repaired - Not Due	0	0	4704	0	0	0	2358	0	0	5,647	4,573	7
Not Repaired - Overdue	0	0	0	0	0	100	0	0	0	0	0	2
<b>Grounding System</b>												
Number of Deficiencies	50	3617	8253	0	61	3545	966	1	64	7,218	2,426	4
Repaired in Time Frame	50	3562	4195	0	61	3369	388	1	64	1,859	258	3
Repaired - Overdue	0	55	0	0	0	116	0	0	0	0	0	1
Not Repaired - Not Due	0	0	4058	0	0	0	578	0	0	5,359	2,168	0
Not Repaired - Overdue	0	0	0	0	0	60	0	0	0	0	0	0
<b>Anchors/Guy Wire</b>												
Number of Deficiencies	3	2093	5104	13	2	940	6901	16	3	818	8,696	35
Repaired in Time Frame	3	1983	1644	12	2	772	1252	16	3	138	230	31
Repaired - Overdue	0	110	0	1	0	113	0	0	0	0	0	0
Not Repaired - Not Due	0	0	3460	0	0	0	5649	0	0	680	8,466	4
Not Repaired - Overdue	0	0	0	0	0	55	0	0	0	0	0	0
<b>Cross Arm/Bracing</b>												
Number of Deficiencies	41	735	2994	0	30	940	81	5	36	883	122	10
Repaired in Time Frame	41	703	1342	0	30	891	11	5	36	174	16	8
Repaired - Overdue	0	32	0	0	0	33	0	0	0	0	0	1
Not Repaired - Not Due	0	0	1652	0	0	0	70	0	0	709	106	1
Not Repaired - Overdue	0	0	0	0	0	16	0	0	0	0	0	0
<b>Riser</b>												
Number of Deficiencies	2	1235	538	0	11	1857	769	2	7	2,932	595	6
Repaired in Time Frame	2	1207	318	0	11	1775	302	2	6	877	73	4
Repaired - Overdue	0	28	0	0	0	70	0	0	1	0	0	0
Not Repaired - Not Due	0	0	220	0	0	0	467	0	0	2,055	522	2
Not Repaired - Overdue	0	0	0	0	0	12	0	0	0	0	0	0

Conductors													
<b>Primary Wire/Broken Ties</b>													
Number of Deficiencies	104	203	87	2	90	211	40	4	61	348	31	4	
Repaired in Time Frame	104	202	24	2	89	202	13	4	61	25	0	3	
Repaired - Overdue	0	1	0	0	1	9	0	0	0	0	0	1	
Not Repaired - Not Due	0	0	63	0	0	0	27	0	0	323	31	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Secondary Wire</b>													
Number of Deficiencies	24	134	592	7	60	318	789	3	36	330	1,129	26	
Repaired in Time Frame	23	132	314	7	58	294	99	3	36	50	30	24	
Repaired - Overdue	1	2	0	0	2	24	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	278	0	0	0	690	0	0	280	1,099	2	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Neutral</b>													
Number of Deficiencies	0	0	0	0	0	0	0	0	0	0	0	0	
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0	
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Insulators</b>													
Number of Deficiencies	18	219	295	2	14	357	225	4	24	327	542	2	
Repaired in Time Frame	17	211	150	1	14	343	48	4	24	57	10	2	
Repaired - Overdue	1	8	0	1	0	12	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	145	0	0	0	177	0	0	270	532	0	
Not Repaired - Overdue	0	0	0	0	0	2	0	0	0	0	0	0	

Pole Equipment												
<b>Transformers</b>												
Number of Deficiencies	3	7546	1363	1	2	5862	1706	0	5	5,244	2,680	3
Repaired in Time Frame	3	6859	1240	1	2	5669	874	0	5	980	435	3
Repaired - Overdue	0	687	0	0	0	91	0	0	0	0	0	0
Not Repaired - Not Due	0	0	123	0	0	0	832	0	0	4,264	2,245	0
Not Repaired - Overdue	0	0	0	0	0	102	0	0	0	0	0	0
<b>Cutouts</b>												
Number of Deficiencies	45	70	7260	2	46	5233	0	0	47	5,881	0	3
Repaired in Time Frame	45	69	2409	2	45	4812	0	0	46	1,347	0	2
Repaired - Overdue	0	1	0	0	1	409	0	0	1	0	0	1
Not Repaired - Not Due	0	0	4851	0	0	0	0	0	0	4,534	0	0
Not Repaired - Overdue	0	0	0	0	0	12	0	0	0	0	0	0
<b>Lightning Arrestors</b>												
Number of Deficiencies	0	4	1267	0	0	99	577	0	0	170	603	1
Repaired in Time Frame	0	4	448	0	0	86	240	0	0	18	33	1
Repaired - Overdue						13	0	0	0	0	0	0
Not Repaired - Not Due	0	0	819	0	0	0	337	0	0	152	570	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Other Equipment</b>												
Number of Deficiencies	1	1061	1298	0	3	1807	1455	1	1	1,621	1,467	1
Repaired in Time Frame	1	1049	693	0	3	1747	413	1	1	282	160	1
Repaired - Overdue	0	12	0	0	0	59	0	0	0	0	0	0
Not Repaired - Not Due	0	0	605	0	0	0	1042	0	0	1,339	1,307	0
Not Repaired - Overdue	0	0	0	0	0	1	0	0	0	0	0	0

Miscellaneous												
<b>Trimming Related</b>												
Number of Deficiencies	20	0	1336	0	32	0	1291	0	22	0	1,816	0
Repaired in Time Frame	20	0	347	0	32	0	3	0	22	0	3	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	989	0	0	0	1288	0	0	0	1,813	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Temporary Repairs</b>												
Number of Temp Repairs	0	0	0	0	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Other</b>												
Number of Deficiencies	0	1	0	0	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	1	0	0	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Overhead Facilities Total												
<b>Total</b>												
Number of Deficiencies	337	19200	37882	73	371	24910	17693	90	360	32,170	24,797	182
Repaired in Time Frame	334	17877	15915	63	366	23349	4178	83	358	6,558	1,365	156
Repaired - Overdue	3	1323	0	10	5	1201	0	7	2	0	0	8
Not Repaired - Not Due	0	0	21967	0	0	0	13515	0	0	25,612	23,432	16
Not Repaired - Overdue	0	0	0	0	0	360	0	0	0	0	0	2



Transmission Facilities	2010				2011				2012				
	Priority Level	I	II	III	Temp Repairs	I	II	III	Temp Repairs	I	II	III	Temp Repairs
	Repair Expected	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days
<b>Towers/Poles</b>													
<b>Steel Towers</b>													
Number of Deficiencies	0	12	45	0	0	8	121	0	1	14	137	0	
Repaired in Time Frame	0	12	43	0	0	2	11	0	1	0	0	0	
Repaired - Overdue	0	0	0	0	0	3	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	2	0	0	0	110	0	0	14	137	0	
Not Repaired - Overdue	0	0	0	0	0	3	0	0	0	0	0	0	
<b>Poles</b>													
Number of Deficiencies	0	35	635	0	1	200	1301	9	0	376	1971	3	
Repaired in Time Frame	0	31	182	0	0	117	154	1	0	21	25	0	
Repaired - Overdue	0	2	0	0	1	16	0	6	0	0	0	0	
Not Repaired - Not Due	0	0	453	0	0	0	1147	0	0	355	1946	0	
Not Repaired - Overdue	0	2	0	0	0	67	0	2	0	0	0	3	
<b>Anchors/Guy Wire</b>													
Number of Deficiencies	0	9	123	0	0	9	170	0	0	22	158	0	
Repaired in Time Frame	0	9	64	0	0	9	38	0	0	4	3	0	
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	59	0	0	0	132	0	0	18	155	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Crossarm/Brace</b>													
Number of Deficiencies	0	13	84	0	2	24	140	2	0	23	91	0	
Repaired in Time Frame	0	12	43	0	2	15	17	1	0	2	1	0	
Repaired - Overdue	0	0	0	0	0	1	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	41	0	0	0	123	0	0	21	90	0	
Not Repaired - Overdue	0	1	0	0	0	8	0	1	0	0	0	0	
<b>Grounding System</b>													
Number of Deficiencies	0	25	192	0	0	12	243	0	0	57	240	0	
Repaired in Time Frame	0	2	169	0	0	10	169	0	0	9	0	0	
Repaired - Overdue	0	23	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	23	0	0	0	74	0	0	48	240	0	
Not Repaired - Overdue	0	0	0	0	0	2	0	0	0	0	0	0	

Conductors													
<b>Cable</b>													
Number of Deficiencies	0	2	6	0	6	6	37	1	2	4	4	0	0
Repaired in Time Frame	0	2	2	0	6	5	21	1	2	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	4	0	0	0	16	0	0	4	4	0	0
Not Repaired - Overdue	0	0	0	0	0	1	0	0	0	0	0	0	0
<b>Static/Neutral</b>													
Number of Deficiencies	0	4	21	0	0	5	57	0	0	3	14	0	0
Repaired in Time Frame	0	4	15	0	0	2	46	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	6	0	0	0	11	0	0	3	14	0	0
Not Repaired - Overdue	0	0	0	0	0	3	0	0	0	0	0	0	0
<b>Insulators</b>													
Number of Deficiencies	1	42	193	0	4	35	498	0	2	30	414	0	0
Repaired in Time Frame	1	40	121	0	4	30	169	0	2	13	9	0	0
Repaired - Overdue	0	2	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	72	0	0	0	329	0	0	17	405	0	0
Not Repaired - Overdue	0	0	0	0	0	5	0	0	0	0	0	0	0

Miscellaneous												
<b>Right of Way Condition</b>												
Number of Deficiencies	0	0	6	0	0	0	8	0	0	0	40	0
Repaired in Time Frame	0	0	6	0	0	0	0	0	0	0	6	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	8	0	0	0	34	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Temporary Repairs</b>												
Number of Temp Repairs	0	0	0	0	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Other</b>												
Number of Deficiencies	10	36	38	0	13	39	16	0	16	107	155	0
Repaired in Time Frame	9	32	21	0	12	34	3	0	16	5	4	0
Repaired - Overdue	1	4	0	0	1	4	0	0	0	0	0	0
Not Repaired - Not Due	0	0	17	0	0	0	13	0	0	102	151	0
Not Repaired - Overdue	0	0	0	0	0	1	0	0	0	0	0	0
Transmission FacilitiesTotal												
<b>Total</b>												
Number of Deficiencies	11	178	1343	6	26	338	2591	12	21	636	3224	3
Repaired in Time Frame	10	144	666	2	24	224	628	3	21	54	48	0
Repaired - Overdue	1	31	0	4	2	24	0	6	0	0	0	0
Not Repaired - Not Due	0	0	677	0	0	0	1963	0	0	582	3176	0
Not Repaired - Overdue	0	3	0	0	0	90	0	3	0	0	0	3

Underground Facilities	2010				2011				2012			
Priority Level	I	II	III	Temp Repairs	I	II	III	Temp Repairs	I	II	III	Temp Repairs
Repair Expected	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days
<b>Underground Structures</b>												
<b>Damaged Cover</b>												
Number of Deficiencies	0	12	85	0	1	3	43	1	2	0	49	0
Repaired in Time Frame	0	12	74	0	1	3	22	1	2	0	4	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	11	0	0	0	21	0	0	0	45	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Damaged Structure</b>												
Number of Deficiencies	30	569	14	0	67	597	4	4	63	212	13	9
Repaired in Time Frame	30	568	2	0	67	457	0	4	63	104	0	8
Repaired - Overdue	0	1	0	0	0	125	0	0	0	0	0	0
Not Repaired - Not Due	0	0	12	0	0	0	4	0	0	108	13	0
Not Repaired - Overdue	0	0	0	0	0	15	0	0	0	0	0	1
<b>Congested Structure</b>												
Number of Deficiencies	0	0	0	0	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Damaged Equipment</b>												
Number of Deficiencies	1	15	0	0	1	9	0	0	1	7	0	0
Repaired in Time Frame	1	15	0	0	1	9	0	0	1	1	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	6	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0

Conductors												
<b>Primary Cable</b>												
Number of Deficiencies	0	49	0	0	0	13	0	0	0	11	0	0
Repaired in Time Frame	0	43	0	0	0	12	0	0	0	0	0	0
Repaired - Overdue	0	6	0	0	0	1	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	11	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Secondary Cable</b>												
Number of Deficiencies	3	0	0	0	1	0	0	0	2	0	0	0
Repaired in Time Frame	3	0	0	0	1	0	0	0	2	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Neutral Cable</b>												
Number of Deficiencies	0	0	0	0	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Racking Needed</b>												
Number of Deficiencies	0	303	0	0	0	207	0	1	0	490	0	0
Repaired in Time Frame	0	278	0	0	0	131	0	0	0	12	0	0
Repaired - Overdue	0	25	0	0	0	76	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	478	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	1	0	0	0	0

Miscellaneous												
<b>Temporary Repairs</b>												
Number of Temp Repairs	0	0	0	0	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Other</b>												
Number of Deficiencies	0	835	82	0	0	942	248	0	0	1011	73	0
Repaired in Time Frame	0	753	41	0	0	623	177	0	0	44	0	0
Repaired - Overdue	0	82	0	0	0	303	0	0	0	0	0	0
Not Repaired - Not Due	0	0	41	0	0	0	71	0	0	967	73	0
Not Repaired - Overdue	0	0	0	0	0	16	0	0	0	0	0	0
Underground Facilities Total												
<b>Total</b>												
Number of Deficiencies	34	1783	181	0	70	1771	295	6	68	1731	135	9
Repaired in Time Frame	34	1669	117	0	70	1235	199	5	68	161	4	8
Repaired - Overdue	0	114	0	0	0	505	0	0	0	0	0	0
Not Repaired - Not Due	0	0	64	0	0	0	96	0	0	1570	131	0
Not Repaired - Overdue	0	0	0	0	0	31	0	1	0	0	0	1

Pad Mount Transformers	2010				2011				2012				
	Priority Level	I	II	III	Temp Repairs	I	II	III	Temp Repairs	I	II	III	Temp Repairs
	Repair Expected	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days
<b>Pad Mount Transformers</b>													
<b>Damaged Structure</b>													
Number of Deficiencies	11	119	43	0	10	118	43	0	9	116	25	0	
Repaired in Time Frame	11	119	10	0	10	109	3	0	9	28	1	0	
Repaired - Overdue					0	9	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	33	0	0	0	40	0	0	88	24	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Damaged Equipment</b>													
Number of Deficiencies	0	0	0	0	0	0	1	0	0	3	1	0	
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0	
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	1	0	0	3	1	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Cable Condition</b>													
Number of Deficiencies	0	0	0	0	0	0	0	0	0	0	0	0	
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0	
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Oil Leak</b>													
Number of Deficiencies	2	41	0	0	3	74	0	0	8	50	0	0	
Repaired in Time Frame	2	41	0	0	3	71	0	0	8	1	0	0	
Repaired - Overdue	0	0	0	0	0	3	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	49	0	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Off Pad</b>													
Number of Deficiencies	23	105	0	0	10	149	0	1	16	100	0	1	
Repaired in Time Frame	23	102	0	0	10	143	0	1	16	24	0	1	
Repaired - Overdue	0	3	0	0	0	6	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	76	0	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Lock/Latch/Penta</b>													
Number of Deficiencies	0	0	0	0	0	0	0	0	0	0	0	0	
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0	
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0	
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0	

Miscellaneous												
<b>Temporary Repairs</b>												
Number of Temp Repairs	0	0	0	1	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	0	0	1	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Other</b>												
Number of Deficiencies	0	3	8	0	0	1	0	0	0	12	0	0
Repaired in Time Frame	0	3	8	0	0	1	0	0	0	2	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	10	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Pad Mount Total												
<b>Total</b>												
Number of Deficiencies	36	268	51	1	23	342	44	1	33	281	26	1
Repaired in Time Frame	36	265	18	1	23	324	3	1	33	55	1	1
Repaired - Overdue	0	3	0	0	0	18	0	0	0	0	0	0
Not Repaired - Not Due	0	0	33	0	0	0	41	0	0	226	25	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0



<b>Overhead Facilities</b>	<b>2010</b>				<b>2011</b>				<b>2012</b>			
Priority Level	I	II	III	Temp Repairs	I	II	III	Temp Repairs	I	II	III	Temp Repairs
Repair Expected	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days
<b>Streetlight</b>												
<b>Base/Standard/Light</b>												
Number of Deficiencies	0	0	0	0	0	683	7	0	0	397	0	0
Repaired in Time Frame	0	0	0	0	0	632	7	0	0	16	0	0
Repaired - Overdue	0	0	0	0	0	7	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	381	0	0
Not Repaired - Overdue	0	0	0	0	0	44	0	0	0	0	0	0
<b>Handhole/Service Box</b>												
Number of Deficiencies	0	0	0	0	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Service/Internal Wiring</b>												
Number of Deficiencies	2309	0	0	0	1	19	3	0	0	0	0	0
Repaired in Time Frame	2309	0	0	0	1	18	3	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	1	0	0	0	0	0	0
<b>Access Cover</b>												
Number of Deficiencies	0	6	0	0	0	1	2	0	0	0	1	0
Repaired in Time Frame	0	6	0	0	0	1	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	2	0	0	0	1	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0

Miscellaneous												
<b>Temporary Repairs</b>												
Number of Temp Repairs	0	0	0	0	0	0	0	0	0	0	0	0
Repaired in Time Frame	0	0	0	0	0	0	0	0	0	0	0	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
<b>Other</b>												
Number of Deficiencies	0	0	0	0	0	0	18	1	0	0	149	0
Repaired in Time Frame	0	0	0	0	0	0	7	1	0	0	2	0
Repaired - Overdue	0	0	0	0	0	0	0	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	147	0
Not Repaired - Overdue	0	0	0	0	0	0	11	0	0	0	0	0
Streetlight Total												
<b>Total</b>												
Number of Deficiencies	2309	6	0	0	0	1	721	13	0	0	546	1
Repaired in Time Frame	2309	6	0	0	0	1	658	11	0	0	18	0
Repaired - Overdue	0	0	0	0	0	0	7	0	0	0	0	0
Not Repaired - Not Due	0	0	0	0	0	0	0	2	0	0	528	1
Not Repaired - Overdue	0	0	0	0	0	0	56	0	0	0	0	0

**Summary of Deficiencies and Repair Activity Resulting from the Inspection Process - Level IV  
Conditions**

<b>Overhead Facilities</b>	<b>2010</b>		<b>2011</b>		<b>2012</b>	
	<b>Number of Conditions Found</b>	<b>Number of Conditions Repaired</b>	<b>Number of Conditions Found</b>	<b>Number of Conditions Repaired</b>	<b>Number of Conditions Found</b>	<b>Number of Conditions Repaired</b>
<b>Overhead Facilities</b>						
<b>Pole Condition</b>						
Pole Condition	28442	20147	26504	16856	39,241	26,520
Grounding System	71189	2	12666	0	31,761	0
Anchors/Guy Wire	44865	18413	48642	13223	56,922	16,877
Cross Arm/Bracing	16354	2	2103	1	2,335	0
Riser	0	0	0	0	0	0
<b>Conductors</b>						
Primary Wire/Broken Ties	1198	0	1044	0	915	0
Secondary Wire	445	0	0	0	0	0
Neutral			0	0	0	0
Insulators	18864	3	9084	1	8,499	0
<b>Pole Equipment</b>						
Transformers	28910	333	24965	15	26,787	84
Cutouts	23814	0	28359	1	35,706	0
Lightning Arrestors	1685	0	2818	0	2,740	0
Other Equipment	11964	0	370	0	410	1
<b>Miscellaneous</b>						
Trimming Related	670	0	378	0	229	0
Other	27	1	46	0	57	0
<b>Overhead Facilities Total</b>	<b>248427</b>	<b>38901</b>	<b>156979</b>	<b>30097</b>	<b>205,602</b>	<b>43,482</b>

Transmission Facilities						
<b>Towers/Poles</b>						
Steel Towers	161	0	142	0	231	0
Poles	856	4	3499	11	2730	1
Anchors/Guy Wire	595	224	224	213	737	447
Crossarm/Brace	1	0	0	0	0	0
Grounding System	47	7	43	0	40	0
<b>Conductors</b>						
Cable	14	0	9	0	37	0
Static/Neutral	0	0	0	0	2	0
Insulators	205	1	138	0	239	0
<b>Miscellaneous</b>						
Right of Way Condition	376	1	369	0	342	0
Other	5723	2105	7924	2962	11350	3683
<b>Transmission Facilities Total</b>	<b>7978</b>	<b>2342</b>	<b>12348</b>	<b>3186</b>	<b>15,708</b>	<b>4,131</b>
Underground Facilities						
<b>Underground Structures</b>						
Damaged Cover	73	2	10	0	7	0
Damaged Structure	352	128	225	63	320	91
Congested Structure	0	0	0	0	0	0
Damaged Equipment	189	6	124	4	142	3
<b>Conductors</b>						
Primary Cable	4	4	2	2	1	1
Secondary Cable	5	5	11	11	4	4
Neutral Cable	0	0	0	0	0	0
Racking Needed	25	25	23	23	6	6
<b>Miscellaneous</b>						
Other	6044	2421	5643	1935	4151	1049
<b>Underground Facilities Total</b>	<b>6692</b>	<b>2591</b>	<b>6038</b>	<b>2038</b>	<b>4,631</b>	<b>1,154</b>

<b>Pad Mount Transformers</b>						
<b>Underground Structures</b>						
Damaged Structure	2236	1825	3036	2197	2148	1649
Damaged Equipment	0	0	0	0	0	0
Damaged Cable	0	0	0	0	0	0
Oil Leak	0	0	0	0	0	0
Off Pad	0	0	0	0	0	0
Lock/Latch/Penta	0	0	0	0	0	0
<b>Miscellaneous</b>						
Other	5221	4203	5824	4822	3767	2869
<b>Pad Mount Transformer Total</b>	<b>7457</b>	<b>6028</b>	<b>8860</b>	<b>7019</b>	<b>5,915</b>	<b>4,518</b>
<b>Streetlights</b>						
<b>Streetlight</b>						
Base/Standard/Light	0	0	6996	3	6016	0
Handhole/Service Box	0	0	0	0	0	0
Service/Internal Wiring	0	0	4696	0	390	0
Access Cover	0	0	11142	1	1269	0
<b>Miscellaneous</b>						
Other	0	0	260	0	222	0
<b>Streetlight Total</b>	<b>0</b>	<b>0</b>	<b>23094</b>	<b>4</b>	<b>7,897</b>	<b>0</b>
<b>Total Level IV Conditions</b>						
<b>Overall Total</b>	<b>270,554</b>	<b>49,862</b>	<b>207,319</b>	<b>42,344</b>	<b>239,753</b>	<b>53,285</b>

Year	Priority Level / Repair Expected	Deficiencies Found (Total)	Repaired In Time Frame	Repaired - Overdue	Not Repaired - Not Due	Not Repaired - Overdue	
<b>2010</b>							
	I	Within 1 week	2727	2723	4	0	0
	II	Within 1 year	21435	19961	1471	0	3
	III	Within 3 years	39457	16722	0	22735	0
	IV	N/A	270553	49862	0	220691	0
	Temp Repairs	Within 90 days	80	66	14	0	0
<b>2011</b>							
	I	Within 1 week	491	484	7	0	0
	II	Within 1 year	28082	25790	1,755	0	537
	III	Within 3 years	20636	5,019	0	15617	0
	IV	N/A	207320	42344	0	164976	0
	Temp Repairs	Within 90 days	109	92	13	0	4
<b>2012</b>							
	I	Within 1 week	482	480	2	0	0
	II	Within 1 year	35364	6846	0	28518	0
	III	Within 3 years	28183	1418	0	26765	0
	IV	N/A	239754	53285	0	186469	0
	Temp Repairs	Within 90 days	195	165	8	16	6

## **Appendix 5**

# **Temporary Repair Exceptions**

## Appendix 5

### Temporary Repair Exceptions

National Grid has 6 temporary repair exceptions to report.

#### Distribution

Feeder#	Line#	Pole#	Location	Region	Op District	Date Inspected	Comments	Maint Code	Priority	Comments	Work Order#	Quantity
13851	13	73	Rice Rd (aka River Rd)	60	32	4/5/2012	04/12/12 CHANGED TO LEVEL 9 PER B DESARBO. ENVIRONMENTAL- LINE BEING RETIRED/MOVED - NEEDS ATTENTION NEUTRAL FLOATING ALSO -	111	9	needs att.a.s.a.p		1
13851	13	73	Rice Rd (aka River Rd)	60	32	4/5/2012	04/12/12 CHANGED TO LEVEL 9 PER B DESARBO. ENVIRONMENTAL- LINE BEING RETIRED/MOVED - NEEDS ATTENTION NEUTRAL FLOATING ALSO -	116	9	very rotten		1

#### Underground

Feeder#	Line#	Structure#	Location	Region	Op District	Date Inspected	Comments	Maint Code	Priority	Comments	Work Order#	Quantity
67761	90	2-1	Pinetree Dr	56	19	5/3/2012		600	9			1



## Transmission

Circuit ID#	Structure#	Region	District	Location	Structure Type	Date Inspected	Maint Code	Priority	Quantity	Comments	Circuit Name	Work Order#
A0620	3.	57	28	Lee Rd	SI	5/4/2012	510	9			23 Eel Weir to Heuvelton (A0620)	
S6130	39	60	30	ROW Between Jericho Rd + Elm St.	SI	5/2/2012	511	9		Pole Is heavily Decayed at Bottom. Osmose tagged Priority And temporary Rienforcement Straps around Existing pole to a old Pole Butt That is also decayed. ASAP. Strapped to old pole	5 Bethlehem to Selkirk (S6130)	13633653
S7470	437A	62	39		SI	9/26/2012	511	9		SECURED WITH ROPE TEMP REPAIR PER SARATOGA LINE SUPERVISORS. POLE TOP + BOTTOM	11 Brook Rd. to Ballston (S7470)	

## **Appendix 6**

### **Inspections Summary**

## 2012 PSC QTR 4 REPORT

NATIONAL GRID		2010	2011	2012	2013	2014		
2010- 2014 Inspection Summary	Total System Units	Units Completed	Units Completed	Units Completed	Units Completed	Units Completed	2010 - 2014 Units Completed	2010 - 2014 Percent Completed
Distribution - Unique Inspections	1,234,714	232,604	246,005	266,755	0	0	745,364	60.37%
Distribution - Total Inspections	0	233,011	246,657	267,055	0	0	746,723	n/a
Underground Facilities - Unique	94,019	17,624	19,987	19,128	0	0	56,739	60.35%
Underground Facilities - Total	0	19,143	20,306	19,461	0	0	58,910	n/a
URD - Unique Inspections	65,397	10,619	12,846	12,861	0	0	36,326	55.55%
URD -Total Inspections	0	10,628	12,858	12,871	0	0	36,357	n/a
Street Light / Traffic Sig - Unique	65,838	5,200	35,733	14,996	0	0	55,929	84.95%
Street Light / Traffic Sig - Total	0	5,200	36,159	15,231	0	0	56,590	n/a
Transmission - Unique Inspections	104,006	20,369	27,148	24,913	0	0	72,430	69.64%
Transmission - Total Inspections	0	20,924	27,454	25,190	0	0	73,568	n/a
Grand Total - Unique Inspections	1,563,974	286,416	341,719	338,653	0	0	966,788	61.82%

## **Appendix 7**

### **Summary of Overdue Repairs**

Appendix 7

Summary of Overdue Repairs for Level II Repairs

Year	Facilities	-- Repaired -- Number of Days Overdue				-- Not Repaired -- Number of Days Overdue				Comments
		1-30	31-90	91-180	>180	1-30	31-90	91-180	>180	
2009	Distribution									
	Transmission									
	Subtransmission									
	Underground									
	Pad-mounts									
	Streetlights									
2010	Distribution									
	Transmission									
	Subtransmission								3	<b>NOT REPAIRED: 3 Items</b>
	Underground									
	Pad-mounts									
	Streetlights									
2011	Distribution	308	33				267	54		<b>NOT REPAIRED: 321 Items</b>
	Transmission	1	2					2	1	<b>NOT REPAIRED: 3 Items</b>
	Subtransmission		1				8	88	5	<b>NOT REPAIRED: 101 Items</b>
	Underground	37	76	15		13	16	1	1	<b>NOT REPAIRED: 31 Items</b>
	Pad-mounts									
	Streetlights									
2012	Distribution					24				<b>NOT REPAIRED: 24 Items</b>
	Transmission									
	Subtransmission									
	Underground					10				<b>NOT REPAIRED: 10 Items</b>
	Pad-mounts									
	Streetlights									

### Summary of Overdue Repairs for Level III Repairs

Year	Facilities	-- Repaired -- Number of Days Overdue				-- Not Repaired -- Number of Days Overdue				Comments
		1-30	31-90	91-180	>180	1-30	31-90	91-180	>180	
2009	Distribution	116	3	2		145	478	5	5	<b>NOT REPAIRED: 633 Items</b>
	Sub-T	3	11	3			118	35	29	<b>NOT REPAIRED: 182 Items</b>
	Transmission		16		2		12	1	122	<b>NOT REPAIRED: 135 Items</b>
	Underground									
	Pad-mounts									
	Streetlights									
2010	Distribution									
	Sub-T									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									
2011	Distribution									
	Sub-T									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									
2012	Distribution									
	Sub-T									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									

# **Appendix 8**

## **Mobile Testing**

January 10, 2013

**VIA ELECTRONIC FILING**

Honorable Jeffrey C. Cohen  
Secretary  
New York State Public Service Commission  
Three Empire State Plaza  
Albany, New York 12223-1350

**Re: Case 10-E-0271 – In the Matter of Examining the Mobile Testing Requirements of the Electric Safety Standards**

Dear Secretary Brillling:

Niagara Mohawk Power Corporation d/b/a National Grid (“Niagara Mohawk”) submits for filing its 2012 Mobile Stay Voltage Testing Report pursuant to the Commission’s *Orders Requiring Additional Mobile Stray Voltage Testing*, issued July 21, 2010 and June 23, 2011 in the above proceeding. The report details the results of Niagara Mohawk’s mobile testing in the cities of Buffalo, Niagara Falls, and Albany during 2012.

Should you have any questions or concerns, please do not hesitate to contact me. Thank you for your time and attention.

Respectfully submitted,

*/s/Patric R. O'Brien*

Patric R. O'Brien





**2012 Mobile Stray Voltage Testing Report  
January 10, 2013**

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**A Background**

Niagara Mohawk Power Corporation d/b/a National Grid (“Niagara Mohawk” or “Company”) submits its 2012 Mobile Stray Voltage Testing Report (“Report”) pursuant to the Public Service Commission’s *Orders Requiring Additional Mobile Stray Voltage Testing*, issued July 21, 2010 and June 23, 2011 in Case 10-E-0271 (“Orders”). In compliance with the Commission’s Orders, Niagara Mohawk’s 2012 mobile testing consisted of one mobile scan in Albany and Niagara Falls and two mobile scans in Buffalo. The results of the mobile scans are detailed in the tables below.

Niagara Mohawk utilized Power Survey LLC (“Power Survey”), which is currently the sole source vendor for mobile testing in New York State, to conduct the mobile scans. Niagara Mohawk also utilized Power Survey to perform the mobile scans for the Company in 2009, 2010, and 2011.

**B. Mobile Testing Verification Process**

Niagara Mohawk verifies a stray voltage finding made by the mobile scan by using its own internal testing verification procedure as outlined in Section V of the Company’s Electric Operating Procedure NG-USA EOP G016. This entails using an HD probe to test all metallic objects in the area using a ground reference point. The ground reference point shall be as close as practical to the facility being tested up to 25 feet. In the event this method cannot verify the finding, the Company employs Power Survey’s verification procedure, which allows for using a ground reference point of within 100 feet of the structure.

**C. Mobile Testing Results by City**

**1. Albany**

Testing began in Albany on October 8, 2012 and was completed on October 12, 2012 with the following results:

- a. Total stray voltage findings = 168
- b. Stray voltage findings at 4.4v and below = 133 (79%)
- c. Stray voltage findings at 4.5v and above = 35 (21%)
- d. Miles scanned = 235
- e. Niagara Mohawk structures scanned = 4,776

<i>Events/Hits</i>				
	2009	2010	2011	2012
<i>Albany</i>	<b>101</b>	<b>217</b>	<b>148</b>	<b>168</b>
94% of events in 2012 were found on streetlights				

## 2. Niagara Falls

Testing began in Niagara Falls on May 31, 2012 and was completed on June 1, 2012 with the following results:

- a. Total stray voltage findings = 15
- b. Stray voltage findings at 4.4v and below = 13 (87%)
- c. Stray voltage findings at 4.5v and above = 2 (13%)
- d. Miles scanned = 33
- e. Niagara Mohawk structures scanned = 1,358

<i>Events/Hits</i>				
	2009	2010	2011	2012
<i>Niagara Falls</i>	<b>54</b>	<b>11</b>	<b>47</b>	<b>15</b>
93% of events in 2012 were found on streetlights				

## 3. Buffalo

Niagara Mohawk conducted two separate mobile scans of Buffalo in 2012. The first mobile scan began on May 7, 2012 and was completed on May 31, 2012 with the following results:

- a. Total stray voltage findings = 316
- b. Stray voltage findings at 4.4v and below = 230 (73%)
- c. Stray voltage findings at 4.5v and above = 86 (27%)
- d. Miles scanned = 1,213
- e. Niagara Mohawk structures scanned = 27,699

The second mobile scan began on August 6, 2012 and was completed on September 10, 2012 with the following results:

- a. Total stray voltage findings = 260
- b. Stray voltage findings at 4.4v and below = 199 (77%)
- c. Stray voltage findings at 4.5v and above = 61 (23%)
- d. Miles scanned = 1,318<sup>1</sup>
- e. Niagara Mohawk structures scanned = 28,050<sup>2</sup>

<i>Events/Hits</i>							
	2009	2010-Scan 1	2010-Scan 2	2011-Scan 1	2011-Scan 2	2012-Scan 1	2012-Scan 2
<i>Buffalo</i>	<b>2,678</b>	<b>931</b>	<b>837</b>	<b>714</b>	<b>566</b>	<b>316</b>	<b>260</b>
Approx 87% of events were found on streetlights (2012 Scans 1 & 2)							

A majority of the 2012 findings were below 4.5v in Albany (79%), Niagara Falls (87%), and Buffalo (73% in Scan 1 and 77% in Scan 2).

<sup>1</sup> Variances in mileages are directly attributable to the same crews performing both scans and optimizing their routes during the second scan resulting in less overlap.

<sup>2</sup> Variances in scanned structures are attributable to unscannable assets due to inaccessible roadways due to construction, road blocks, and private roads.

**D. Mobile Testing Repair/Mitigation Efforts**

As of December 20, 2012, Niagara Mohawk has completed 100% of the total repairs in Buffalo (Scan 1 & Scan 2), Niagara Falls, and Albany.

A summary table illustrating repair status by region can be found in Appendices A-E. These tables are updated as of January 2, 2013.

**E. Mobile Testing Program Costs**

As of December 20, 2012, the mobile scan surveys totaled \$1,960,200.

City	Actual Miles	Events Found	Event Rate	Repairs	Mobile Inspection Cost
Buffalo Scan 1	1,213	316	0.26	316	\$1,881,000
Buffalo Scan 2	1,318	260	0.20	260	
Niagara Falls	33	15	0.45	15	\$36,000
Albany	235	168	0.71	168	\$43,200
Total	2,799	759		759	\$1,960,200

**F. Mobile and Manual Testing Program Comparison**

It cost the Company on average 14 times more to conduct mobile testing (per mile cost) when compared to manual testing (per unit cost) in Albany, Niagara Falls, and Buffalo in 2012.

2012 Estimated Costs	Albany		Niagara Falls		Buffalo Scan 1 & 2	
	Manual <sup>3</sup>	Mobile	Manual	Mobile	Manual	Mobile
Non-Streetlighting Eqp.	\$7,811	\$43,200	\$1,789	\$36,000	\$42,043	\$1,881,000
Metallic Streetlighting Eqp.	\$3,162		\$891		\$12,868	
<b>Delta</b>	Δ \$32,227		Δ \$33,320		Δ \$1,826,089	


<sup>3</sup> The estimated manual testing costs are based on the per unit cost of conducting a manual elevated voltage test in Albany, Niagara Falls, and Buffalo and the number of facilities scanned during mobile testing in 2012. The numbers reflect what it would have cost the Company had it performed manual testing in these cities in 2012.

## Appendix A Mobile Testing & Repair Summary

NY Stray Voltage Mobile Testing Summary Report 2012					
01/02/2013					
	Buffalo Scan 1	Buffalo Scan 2	N. Falls	Albany	Grand Total
<b>Testing Summary</b>					
Total Number of Events	316	260	15	168	759
<i>At or Above 4.5 Volts</i>	86	61	2	35	184
<i>Between 1.0 and 4.4 Volts</i>	230	199	13	133	575
Total NGRID Owned Events (streetlights)	316	260	15	168	759
<i>At or Above 4.5 Volts</i>	86	61	2	35	184
<i>Between 1.0 and 4.4 Volts</i>	230	199	13	133	575
Total Private Owned Events	0	0	0	0	0
<i>At or Above 4.5 Volts</i>	0	0	0	0	0
<i>Between 1.0 and 4.4 Volts</i>	0	0	0	0	0
Survey Percent Complete by City					
<i>Buffalo (Scan 1)</i>	1213				100.00%
<i>Buffalo (Scan 2)</i>		1318			100.00%
<i>Niagara Falls</i>			33		100.00%
<i>Albany</i>				235	100.00%
Total Miles To Be Scanned (estimates)	1,213	1,318	33	235	2,799
NY Stray Voltage Mobile Testing Repair Summary Report 2012					
01/02/2013					
	Buffalo Scan 1	Buffalo Scan 2	N. Falls	Albany	Grand Total
<b>Repair Summary</b>					
<b>NGRID Repairs</b>					
Required	316	260	15	168	759
Completed	316	260	15	168	759
Pending (All repairs)	0	0	0	0	0
Pending (De-energized streetlights)	0	0	0	0	0
Exceeding 45 Days	7	2	0	1	10
Percent Complete	100.00%	100.00%	100.00%	100.00%	100.00%
TOH Repairs	5	9	0	0	14
TOH Complete	5	9	0	0	14
TOH Pending	0	0	0	0	0
TOH Exceeding 90 Days	0	0	0	0	0
TOH Percent Complete	100.00%	100.00%	0.00%	0.00%	100.00%
<b>Private Repairs</b>					
Required	0	0	0	0	0
Completed	0	0	0	0	0
Pending	0	0	0	0	0
Exceeding 45 Days	0	0	0	0	0
Percent Complete	0.00%	0.00%	0.00%	0.00%	0.00%
<b>Total Repairs Pending</b>	0	0	0	0	0
<b>Total Repairs Complete</b>	316	260	15	168	759
<b>Total Repairs Percent Complete</b>	100.00%	100.00%	100.00%	100.00%	100.00%

## Appendix B

### Summary of Energized Objects - Mobile Testing - City of Albany


 Data as of January 2, 2013	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	124	32	2	158	158	0	0
Metal Street Light Pole (971/981)	115	30	2	147	147	0	0
Traffic Signal Pole (991)	8	1	0	9	9	0	0
Control Box (992)	1	1	0	2	2	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	9	1	0	10	10	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	1	0	1	1	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	9	0	0	9	9	0	0
<b>Totals</b>	133	33	2	168	168	0	0

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

## Appendix C

### Summary of Energized Objects - Mobile Testing - City of Niagara Falls


 Data as of January 2, 2013	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	12	2	0	14	14	0	0
Metal Street Light Pole (971/981)	12	2	0	14	14	0	0
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	1	0	0	1	1	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	1	0	0	1	1	0	0
<b>Totals</b>	13	2	0	15	15	0	0

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

## Appendix D

### Summary of Energized Objects - Mobile Testing - City of Buffalo Scan 1


 Data as of January 2, 2013	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	220	63	19	302	302	0	0
Metal Street Light Pole (971/981)	209	54	17	280	280	0	0
Traffic Signal Pole (991)	9	9	1	19	19	0	0
Control Box (992)	2	0	1	3	3	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	10	3	1	14	14	0	0
Sidewalk	1	0	0	1	1	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	1	0	0	1	1	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	8	3	1	12	12	0	0
<b>Totals</b>	230	66	20	316	316	0	0

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

## Appendix E

### Summary of Energized Objects - Mobile Testing - City of Buffalo Scan 2

 Data as of January 2, 2013	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	184	55	4	243	243	0	0
Metal Street Light Pole (971/981)	168	48	3	219	219	0	0
Traffic Signal Pole (991)	15	7	1	23	23	0	0
Control Box (992)	1	0	0	1	1	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	15	2	0	17	17	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	1	1	0	2	2	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	14	1	0	15	15	0	0
<b>Totals</b>	199	57	4	260	260	0	0

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.



## **Appendix 9**

### **NG-EOP G016**

# **Equipment Elevated Voltage Testing**

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## **INTRODUCTION**

The purpose of this procedure is to outline the requirements for the annual equipment elevated voltage testing on National Grid Facilities in New York as required by the New York Public Service Commission's "Electric Safety Standards" issued on January 5, 2005, the New York Public Service Commission's "Order Adopting Changes to Electric Safety Standards issued and effective on December 15, 2008 and the New York Public Service Commission's "Order Requiring Additional Mobile Stray Voltage Testing" issued and effective on July 21, 2010. Additionally the Massachusetts Department of Telecommunications and Energy provided a series of recommendations on December 9, 2005, that have been included in this procedure.

This procedure also outlines corporate requirements for equipment elevated voltage testing in New Hampshire and Rhode Island. The variance in requirements between New York, Massachusetts, New Hampshire, and Rhode Island is based on sound utility practice versus regulatory requirements.

## **PURPOSE**

This procedure applies to all personnel involved with or responsible for the testing of facilities designated by this EOP for equipment elevated voltage.

## **ACCOUNTABILITY**


1. Distribution Engineering Services
  - A. Update program as necessary.
  - B. Provide field support and training upon request.
  - C. Act as liaison with existing database vendor when required.
2. Inspections
  - A. Ensure the equipment elevated voltage program as outlined in this EOP is implemented properly and timely.
  - B. Ensure that the program as outlined in the EOP is completed each year.
  - C. Provide qualified personnel to complete equipment elevated voltage testing.
  - D. Ensure all equipment elevated voltage testers have been trained.
3. C&MS Management
  - A. When requested by Field Operations/Distribution Network Strategy obtain, schedule and manage contractors to perform equipment elevated voltage testing.
  - B. Ensure all equipment elevated voltage testers have been trained.
  - C. Manage contractual terms and conditions including all change orders and resource requirements.

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- D. Establish a process for the delivery of work, collection of data, invoice verification and payment, and reporting to local management and Distribution Network Strategy.
- E. Manage any established support processes such as back office support or data entry clerks.
- 4. Equipment elevated Voltage Inspector
  - A. Demonstrate the ability and proficiency to perform equipment elevated voltage testing per this EOP.
  - B. Demonstrate the ability to become proficient in the use of the appropriate database.
  - C. Possess the ability to do walking patrols, collect information, edit data, and guard unsafe facilities.
  - D. Attend equipment elevated voltage training program.
- 5. T&D Technical Training
  - A. Provide training upon request.
- 6. Distribution Network Strategy
  - A. Provide input into program revisions.
  - B. Ensure the equipment elevated voltage program as outlined in this EOP is implemented properly and timely.
  - C. Ensure the program as outlined in the EOP is completed each year.
  - D. Provide qualified personnel to complete equipment elevated voltage testing.
  - E. Ensure all equipment elevated voltage testers have been trained.
  - F. Provide program management.
- 7. Process and Systems
  - A. Provide and support database.

**REFERENCES**

NYPSC Order 04-M-0159  
 NYPSC Order Adopting Changes to Electric Safety Standards  
 NYPSC Order Requiring Additional Mobile Stray Voltage Testing   
 Applicable National Grid Safety Rules & Procedures  
 Testing Equipment Operation Instructions

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**DEFINITIONS**

**Stray Voltage:** As defined by NYPSC the term “Stray Voltage” means voltage conditions on electric facilities that should not ordinarily exist.

**Stray Voltage Testing:** The process of checking an electric facility for stray voltage using a device capable of reliably detecting and audibly and/or visually signaling voltages in the range of 6 to 600 volts.

**Proximity Detection Unit:** A low voltage hand held detector used to test exposed metallic surfaces and conductors for the presence of low voltage from 6V to 600V.

**Equipment Elevated Voltage Inspector:** The individual performing the equipment elevated voltage inspection. 

**Handheld Computer:** An electronic Data recording device that is used in the field to create a record of conditions found.

**Equipment Elevated Voltage:** An A.C. rms voltage difference between utility equipment and the earth, or to nearby grounded facilities that exceeds the lowest perceptible voltage levels for humans.

**Finding:** Any confirmed voltage reading on an electric facility or streetlight greater than or equal to 1V measured using a volt meter and a 500 ohm shunt resistor.

**Mitigation:** Corrective actions performed by the utility to address the stray voltage finding.

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**1.0 FACILITIES WHERE EQUIPMENT ELEVATE VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – NEW YORK**

1.1 Street Lights and Municipally Owned Facilities

- 1.1.1 Company owned metallic street lighting standards are required to be tested for equipment elevated voltage annually. This test is to be performed while the light is operating.
- 1.1.2 Municipally owned street light systems that National Grid directly provides energy to must be tested for equipment elevated voltage annually. National Grid will complete this testing unless assurances of the completion of required testing and transfer of such test data are made by the appropriate municipality. This test is to be performed while the light is operating.
- 1.1.3 Municipal owned metallic traffic signal standards and accessible devices are to be tested annually for equipment elevated voltage by National Grid.
- 1.1.4 All street lights identified on public thoroughfares regardless of ownership are to be tested annually.
- 1.1.5 All street lights under a maintenance contract are to be tested annually. Exceptions not requiring equipment elevated voltage testing: private lighting, park associations, parking lots, fiberglass (or other non-conductive) street light standards, and locations where street light standards are not publicly accessible, such as facilities located in the center of highways that cannot be accessed without stopping traffic or creating potentially hazardous situations for the worker and/or public.

1.2 National Grid Substation Fences

- 1.2.1 Metallic fencing surrounding substations with National Grid Facilities shall be tested for equipment elevated voltage annually. This fencing can be customer owned for customer stations, if a National Grid facility is part of the station.

1.3 Overhead Distribution Facilities

- 1.3.1 Towers and/or metallic poles with distribution facilities shall be tested annually for equipment elevated voltage.
- 1.3.2 The following equipment on wood distribution poles requires annual equipment elevated voltage testing:
  - 1. Metallic riser guard or conduit (company or non-company).
  - 2. Uncovered or uninsulated down ground (company or non-company).
  - 3. Down guy (company or non-company).
  - 4. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole within reach from the ground.
- 1.3.3 Exceptions: Customer meters and customer meter poles are excluded.

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1.4 Overhead Transmission Facilities

- 1.4.1 Towers and/or metallic poles with transmission facilities shall be tested annually for equipment elevated voltage.
- 1.4.2 The following equipment on wood transmission poles or structures require annual equipment elevated voltage testing:
  - a. Metallic riser guard or conduit (company or non-company).
  - b. Uncovered or uninsulated down ground (company or non-company).
  - c. Down guy (company or non-company).
  - d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole or structure within reach from the ground.

1.5 Underground Facilities

- 1.5.1 Annual equipment elevated voltage testing is required on all of the following equipment where accessible to the public.
- 1.5.2 All metallic manhole covers, vault covers and grates, junction box covers, handhole covers, pad mount transformers, and switchgear.
- 1.5.3 Starting in 2010 and continuing thereafter, unless changed by subsequent order of the NY Public Service Commission, two mobile stray voltage surveys shall be conducted annually in Buffalo and one mobile stray voltage survey is required to be conducted annually in Albany and Niagara Falls.
- 1.5.4 Exceptions: Non-metallic concrete or fiberglass pads or handholes are not required to be tested.

1.6 Daily Job Site Test Requirements

- 1.6.1 Each job site where National Grid personnel or its contractors complete a work assignment shall be tested for equipment elevated voltage at the end of the work day or the completion of the assignment. **This testing requirement is considered good utility practice and does not require specific documentation.**
- 1.6.2 Exceptions:
  - a. Substation fencing will not require equipment elevated voltage testing unless scheduled as part of the inspection program or if work was done on the fencing.
  - b. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

1.7 Exemptions

- 1.7.1 A completely fenced in area where access is denied to the general public and where access is only achieved by climbing a fence. Good judgment is required by the tester in these scenarios.

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**2.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – NEW HAMSHIRE AND RHODE ISLAND**

- 2.1 Company Owned Street Lights
  - 2.1.1 Testing will be performed during each outage investigation notification and the data will be recorded for each instance.
- 2.2 Overhead Distribution Facilities
  - 2.2.1 Wood distribution poles require testing to be completed on metallic risers in conjunction with the distribution patrol program covered by NG-USA EOP D004.
  - 2.2.2 Documentation is only required on metallic risers found to be at an elevated voltage requiring repair. Testing data is not required for a facility that is found to be operating as designed.
- 2.3 Underground Facilities
  - 2.3.1 Testing for equipment elevated voltage shall be done while completing scheduled inspections of underground equipment covered by NG-USA EOP UG006, Underground Inspection and Maintenance. The following items are to be tested on a five year cycle, padmount transformers, switchgears, and metallic handhole covers.
  - 2.3.2 Testing for equipment elevated voltage shall be completed on underground facilities while completing working inspections covered by NG-USA EOP UG006. The metallic items to be tested are manholes covers, vault covers, handhole covers, splice box covers, junction box covers, padmount transformers, switchgear, and submersible equipment covers.
- 2.4 Daily Job Site Test Requirements
  - 2.4.1 Each job site where National Grid personnel or its contractors complete a work assignment shall be tested for equipment elevated voltage at the end of the work day or the completion of the assignment. **This testing requirement is considered good utility practice and does not require specific documentation.**
    - a. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.
- 2.5 Exemptions
  - 2.5.1 A completely fenced in area where access is denied to the general public and where access is only achieved by climbing a fence. Good judgment is required by the tester in these scenarios.



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**3.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – MASSACHUSETTS**

3.1 Company Owned Street Lights

- 3.1.1 Company owned metallic street lighting standards are required to be tested for equipment elevated voltage on a five year cycle.
- 3.1.2 Exceptions: Testing shall not be completed at locations where street light standards are not publicly accessible, such as facilities located in the center of highways that cannot be accessed without stopping traffic or creating potentially hazardous situations for the worker and/or public.

3.2 Overhead Distribution Facilities

- 3.2.1 Wood distribution poles require testing to be completed as noted below in conjunction with the distribution patrol program covered by NG-USA EOP D004.
- 3.2.2 The following equipment on wood distribution poles requires annual equipment elevated voltage testing:
  - a. Metallic riser guard or conduit (company or non-company).
  - b. Uncovered or uninsulated down ground (company or non-company).
  - c. Down guy (company or non-company).
  - d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole within reach from the ground.

3.3 Underground Facilities

- 3.3.1 Equipment elevated voltage testing is required on all of the following equipment where accessible to the public on a five year cycle.
  - a. All metallic manhole covers, vault covers and grates, junction box covers, handhole covers, pad mount transformers, secondary pedestals, and switchgear.

Exceptions: Non-metallic concrete or fiberglass pads or handholes are not required to be tested.

3.4 Daily Job Site Test Requirements

- 3.4.1 Each job site where National Grid personnel or its contractors complete a work assignment shall be tested for equipment elevated voltage at the end of the work day or the completion of the assignment. **This testing requirement is considered good utility practice and does not require specific documentation.**
  - a. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

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### 3.5 Exemptions

3.5.1 A completely fenced in area where access is denied to the general public and where access is only achieved by climbing a fence. Good judgment is required by the tester in these scenarios.

## **4.0 TEST EQUIPMENT**

- 4.1 A hand held device (proximity detection unit) that is capable of detecting voltage from 6 volts to 600 volts.
- 4.2 A portable AC digital high impedance volt meter must have the ability to take readings with and without an input load impedance of 500 ohms.
- 4.3 The handheld devices utilized must be certified by an independent test laboratory as being able to reliably detect voltages of 6 – 600 volts. The following units have been certified:
- 4.3.1 HD Electric model LV-S-5 (5-600 volts).
- Fluke 85
  - Fluke 87
  - Fluke 170 series or equivalent
  - Fluke 175
  - Fluke 177
  - Fluke 179
  - Fluke 187
  - Fluke 189

## **5.0 TEST PROCEDURE**

### 5.1 Job Briefing

- 5.1.1 At minimum, the following information must be communicated to all personnel at the beginning of each shift for equipment elevated voltage testing:
- a. Structures are never to be touched with a bare hand while performing the tests, only the voltage detector or meter probe is to be used to make contact with the facilities.
  - b. Appropriate PPE must be worn.
  - c. Each individual needs to be aware of his/her surroundings at all times.
  - d. Make sure to observe all traffic before entering a street, either at intersections or any other point.
  - e. Traffic safety vest (DOT Compliant Class II) is to be worn at all times when exposed to traffic. Be aware that when bending down, the visibility benefits of the traffic safety vest are diminished.
  - f. Obey all traffic control devices.
  - g. When working in the street, face oncoming traffic whenever possible.

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5.2 Measurements for voltages will be performed in accordance with the following:

5.2.1 Initial measurements for the presence of voltage shall be made using a certified proximity detection unit as noted in the testing equipment certified equipment list in Section 4.0, 4.3.

- a. To verify the proper operation of the proximity detector, follow operating instructions for the particular certified unit being utilized, this is to be done daily.
- b. After verification that the detection unit is working, approach the area/equipment to be tested. The proximity detector will illuminate prior to touching the area/equipment being tested if voltage is present. If the proximity detector does not illuminate in close proximity to the area/equipment touch the area/equipment to be tested with the probe of the unit.

5.2.2 If this test detects voltage, repeat the test with the portable AC voltmeter (The 500 ohm. Resistor is NOT used in this initial test):

- a. Measurements with a portable AC voltmeter shall be taken on clean bare metallic surface (structure, ground wire, etc.)
- b. When using a portable AC voltmeter, connection shall be made to suitable neutral or ground source with the common (black) lead.
  1. In locations where the neutral or ground point is at a distance in excess of the voltmeter lead length, the connection to the neutral/ground shall be made with up to 25' of # 16 stranded copper lead wire (covered), the other end of which shall be securely connected to the negative (black) probe of the meter. When using such "extension leads" appropriate care shall be taken in the placement of such leads so as to not create a physical hazard to workers, pedestrian or vehicular traffic.
  2. In locations where a system ground is not available, or the existing ground registered voltage upon the proximity test, a metal rod shall be firmly embedded into the earth to a depth of no less than 6" to create a ground reference point for the measurement to be taken. An alternate method is available for obtaining a ground reference point utilizing an aluminum plate in lieu of driving a ground rod. The reference point should be as close as practicable to the facility being tested to simulate an equipment elevated voltage situation (3' to 4'.) On occasion longer leads may be necessary to find undisturbed earth (up to 25'.)
- c. The "live" meter probe lead shall then be placed into contact with the structure under inspection to determine the voltage.
  1. Voltages readings greater than 30 volts shall be recorded in the database for the site.

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2. For voltage readings less than 30 volts, install a 500 ohm input load impedance resistor on the volt meter. Take another voltage measurement and record this voltage in the database for the site.

## **6.0 CORRECTIVE ACTION REQUIREMENTS FOR ELEVATED VOLTAGE FINDINGS**

### 6.1

#### 6.1.1 New York

If an equipment elevated voltage condition is found and verified by the Test Procedure in Section 5.0, the site is to be guarded until made safe by Company personnel or if municipally owned, made safe by the owner or company. Guarded for the purpose of this EOP is defined as guarded by a person or a protective barrier that prevents public contact if the equipment elevated voltage found is greater than 1 volt. **If the voltage measures less than 1 volt and is found to be consistent with system operation design (no visual evidence of a problem upon review) no further action is required.** If the voltage measures greater than or equal to 1 volts and less than 4.5 volts it can either be guarded in person or by a protective barrier that prevents public contact, contact your supervisor for required action. It is expected that sound judgment shall be utilized in this application. If the voltage measurement is greater than or equal to 4.5 volts it must be guarded by an equipment elevated voltage inspector or a Company employee that has been trained to stand by on energized facilities, and immediate response is required using the notification in Section 6.3 below.

#### 6.1.2 New England

If an equipment elevated voltage condition is found and verified by the Test Procedure in Section 5.0, the site is to be guarded until made safe by Company personnel or if municipally owned, made safe by the owner or company. Guarded for the purpose of this EOP is defined as guarded by a person or a protective barrier that prevents public contact if the equipment elevated voltage found is greater than 4.5 volts. **If the voltage measures less than 4.5 volts and is found to be consistent with system operation design (no visual evidence of a problem upon review) no further action is required.** If the voltage measures greater than 4.5 volts and less than 8 volts it can either be guarded in person or by a protective barrier that prevents public contact, contact your supervisor for required action. It is expected that sound judgment shall be utilized in this application. If the voltage measurement is greater than 8 volts it must be guarded by an equipment elevated voltage inspector or a Company employee that has been trained to stand by on energized facilities; and immediate response is required using the notification in section 6.3 below

- 6.2 In the event of an elevated voltage finding on an electric facility or streetlight during the stray voltage Test Procedure, all publicly accessible structures and sidewalks within a minimum 30 foot radius of the electric facility or streetlight must be tested for stray voltage for New York.

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- 6.3 The following notification process for personnel to respond shall be utilized.
- 6.3.1 Notification by location:
- a. New York: contact Systems Operations Dispatch 1-877-716-4996
  - b. Bay State West and North & Granite: Westboro Control Center 508-389-9032.
  - c. Bay State South and Ocean State: Lincoln Control Center 401-335-6075.
- 6.3.2 Inform the operator that this is an equipment elevated voltage call, giving inspector name, company (if not National Grid), unique ID, address where problem is identified, facility number, circuit number, ownership, type of equipment, voltage found and whether they are physically guarding or leaving the site after flagging and installing a protective barrier. National Grid personnel or designee will be assigned to respond.
- 6.4 Temporary repairs may be used to correct the equipment elevated voltage thereby removing the need to guard the site.
- 6.5 Except as noted in Section 6, 6.6, permanent repairs to the equipment shall be made within 45 days of the occurrence.
- 6.6 If permanent repairs can not be made within 45 days due to extraordinary circumstances, the company shall periodically perform site visits to monitor the condition of the temporary repair. For New York, all exceptions must be identified and justified in the annual reporting of the program to the NYPSC.
- 6.7 The Stray Voltage Tester/Equipment elevated Voltage Inspector may detect a minimal voltage level that is attributable to the design of the facility and not the result of an improper condition, no corrective action is required in this instance.
- 6.8 The individuals conducting the equipment elevated voltage tests on street light standards shall have a supply of "Angel guards" available for installation if the cover is missing or wires are found to be exposed to the public at the time of testing. Angel guards shall only be installed after the testing of the street light standard is complete and 1) there is no indication of equipment elevated voltage above 1 volt, or 2) repairs have been completed to correct the equipment elevated voltage.
- 6.9 The equipment elevated voltage inspector shall report any potentially hazardous conditions found on National Grid facilities seen visually during the survey process.
- 6.10 Customer Owned Equipment
- 6.10.1 Where the Company finds equipment elevated voltage above 1 volt and identifies its source as customer-owned equipment, the Company shall guard the site and notify the customer or a responsible person, as appropriate, that a potentially hazardous situation exists. The Company shall advise the customer or responsible person that the cause of the equipment elevated voltage must be immediately remedied.

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- 6.10.2 Company personnel are encouraged to work with the customer to determine and rectify the problem. If the customer agrees to accept the Company's assistance, the Company may charge a reasonable cost for this effort.
- a. The Company may temporarily remove a customer's meter or take such other actions as are appropriate and necessary to protect the public.

## **7.0 DATABASE REQUIREMENTS**

- 7.1 The database in use shall be easily searchable for information and reporting.
- 7.2 Information fields required to be completed for facilities:
- Survey Date
  - Region
  - District
  - Contractor
  - GIS ID/Asset # (Unique ID)
  - Facility Type
  - Owner
  - Feeder/Circuit
  - Line #
  - Tax District
  - Pole/Structure/Equipment ID
  - Street Name
  - Inspectors Name
  - GPS Taken
  - Pre-load Match
  - Equipment elevated Voltage Test Required
  - Voltage Found Y/N
  - Voltage Measurement
  - Type of Equipment (See Appendix A)
  - Immediate Action Taken
  - Person Notified
  - Permanent Repair Date
  - Type of Repair
  - Person Responsible for repair (Employee ID)

## **8.0 NEW YORK ANNUAL REPORTING AND CERTIFICATION REQUIREMENTS**

- 8.1 Each Regional program supervisor shall provide certification to the program manager that the Region they supervise has complied with the equipment elevated voltage testing and inspection program as ordered by the PSC.
- 8.2 The program manager shall provide certification to the Vice President Distribution Network Strategy and the Senior Vice President of Customer Operations & Maintenance that the organization has complied with the equipment elevated voltage testing and inspection program as ordered by the PSC.

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- 8.3 Written certification of the completion and results of every equipment elevated voltage test and inspection shall be completed, as well as a certification that all unsafe conditions identified have been remediated by appropriate company personnel.
- 8.4 The President or officer with direct responsibility for overseeing the equipment elevated voltage testing and inspection shall provide an annual certification to the NYPSC that the Company has tested all of its publicly accessible conductive surface electric facilities and all street lights, as well as completed all required inspections.
- 8.5 The President or officer with direct responsibility for overseeing facility inspections shall provide an annual certification to the Commission that the utility is in compliance with its inspection program and has inspected the requisite number of electric facilities. Additionally, at the end of the five-year inspection cycle, the officer shall certify that all of the utility's electric facilities have been inspected at least once.
- 8.6 The annual reporting and certification is required by February 15 of each year. In addition to certifications, it shall address the following:
- 8.6.1 Details the results of stray voltage test results and inspections conducted over the 12-month period ending December 31 of the prior calendar year. (A separate report will be required for inspections from November 1 – December 31, 2008 to account for transition to calendar year reporting.)
  - 8.6.2 Addresses the performance mechanism contained in Section 10 of the PSC Order Adopting Changes to Electric Safety Standard effective December 15, 2008 (December 15, 2008 Order).
  - 8.6.3 Contain certification describe in 8.3, 8.4 and 8.5 of this section.
  - 8.6.4 Contain a breakdown of the voltage findings in a tabular format as detailed in Attachment 1 of the December 15, 2008 Order; for all findings that result in a reading of 1 V or more after completion of mitigation efforts, a detail report of company efforts shall be provided.
  - 8.6.5 Contain a breakdown of the shock reports received from the public as detailed in Attachment 2 of the December 15, 2008 Order.
  - 8.6.6 Discussion of the analysis undertaken on the causes of the stray voltage within the Company's electric system, the conclusions drawn there from, the preventative and remedial measures identified, and the Company's plan to implement those measures.
  - 8.6.7 Description of the priority levels used to gauge the severity of a deficiency, including repair timeframes, and details the requirements for training personnel to properly identify and categorize the deficiencies.
  - 8.6.8 Contain a breakdown of facilities to be inspected, unique inspection conducted per year, and the cumulative number of unique inspections conducted to meet the five year requirement.
  - 8.6.9 Contain a breakdown of the deficiencies found, permanent repair actions taken by year, whether a repair was completed within the required timeframe, and the

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number of deficiencies awaiting repair. This information should be provided on a yearly basis by priority level and by equipment groupings as detailed in Attachment 3 of the December 15, 2008 Order.

- 8.6.10 Contain a review and analysis of the inspection results. Identifying areas of concern along with remedial actions or future plans to alleviate inadequacies in current program assets.
- 8.6.11 Description of the quality assurance program along with the results from quality assurance activities conducted during the year.
- 8.6.12 Any additional information that is pertinent to the issues addressed by the safety standards should also be included.
- 8.7 The Company shall file reports on their mobile stray voltage testing with the Secretary of the New York PSC within 45 days after completion of the mobile testing or February 15, 2011, whichever is earliest, and in each subsequent year. The filing shall include the historic results and costs associated with the manual test program in each area listed in Section 1.5 of this procedure.
- 8.8 The Company is required by the December 15, 2008 Order to have independence in the quality assurance program required by the order. The management and personnel performing the quality assurance activities shall be separate from those performing the required stray voltage testing and inspection activities.
- 8.9 The Company shall maintain its written certification and other documentary proof of its testing at its' Albany, Buffalo, and Syracuse office facilities. These documents shall be made available to the public for review upon request.

**9.0 MASSACHUSETTS REPORTING REQUIREMENTS**

- 9.1 National Grid shall submit an annual report that includes the following:
  - 9.1.1 Annual reports that list inspection and testing data, including number of inspections conducted by equipment type.
  - 9.1.2 Number of equipment elevated voltage events detected by inspection personnel versus call-ins or notification by third parties.
  - 9.1.3 Variance reports on current year inspection targets.
  - 9.1.4 Equipment elevated voltage events detected on equipment that is not included in equipment elevated voltage equipment inspection schedules (which will enable the DTE to determine if the company is inspecting and testing the correct equipment).
  - 9.1.5 Number of exceptional or non-routine events that required reporting to OSHA or other government organizations due to injuries or other substantive impacts.

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**10.0 TYPE OF EQUIPMENT - APPENDIX A**

TYPE	CODE	EQUIPMENT DESCRIPTION
Distribution	910	Pole
	911	Regulator
	912	Sectionalizer
	913	Recloser
	914	Ground
	915	Guy
	916	Riser
	917	Switch Handle Mechanical Operated
	929	Distribution – Other (use comments)
Transmission	930	Pole
	931	Tower
	932	Guy
	933	Ground
	934	Riser
	935	Switch Hand Mechanical Operator
	949	Transmission – Other (use comments)
Underground	950	Handhole
	951	Manhole
	952	Switchgear
	953	Transformer
	954	Vault – Cover/Door
	969	Underground – Other (use comments)
Street Light	970	Handhole
	971	Standard
	979	Street light – Other (use comments)
Customer Street Light/Other	980	Handhole
	981	Standard
	989	Customer SL/Other – Other (use comments)
Traffic Control	990	Handhole
	991	Standard
	992	Control Box
	993	Pedestrian Crossing Pole
	999	Traffic control – Other (use comments)

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**11.0 REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	04/01/11	This document supersedes document dated 08/17/09.

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# **Appendix 10**

## **NG-EOP D004**

### **Distribution Line Patrol and Maintenance**

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	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 1.0 – 04/01/11

## **INTRODUCTION**

The purpose of this procedure is to outline the requirements for the patrol and maintenance activities associated with National Grid Distribution feeders. The Distribution Maintenance Program was designed to provide for a patrol and subsequent maintenance of each distribution feeder once every five (5) years in NY and once every six (6) years in NE. The patrols are conducted by a Distribution Inspector identifying all required maintenance on a *Windows®* based hand held computer. The maintenance items identified through this patrol are separated into four priority levels 1, 2, 3, and 4. The problem codes identified default to the appropriate priority level. The default priority level can be adjusted by the individual performing the inspection based on actual field conditions. These priority levels are defined as follows:

*Level 1* - An identified facility/component or tree condition that must be repaired/replaced within 1 week.

*Level 2* - Identified facility/component condition that must be repaired/replaced within 1 year.

*Level 3* – Identified facility/component condition that must be repaired/replaced within 3 years.

*Level 4* – This priority category is to collect inventory information on actual field conditions to be used by Investment Strategy and Work Planning.

All Level 1 priority conditions identified in the field shall be called in by the Distribution Inspector as follows:

Notification by location:

New York: System Operations Dispatch 1-877-716-4996

NE North: Westboro Control Center 1-508-421-7879

NE South: Lincoln Control Center 1-508-421-7885

Detailed information provided to the regional notification location:

Identify yourself as a Company Distribution Inspector and your work reporting area.

Details of the Level 1 Priority Condition:

Problem found.

District, Feeder No., Line No., Tax District and Pole No.

Street address and any additional information that would assist in finding the location of the problem.

If you are standing by or have secured the location.

Notification to area Inspections Supervisor for follow-up.

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## **PURPOSE**

This procedure applies to all personnel involved with or responsible for the inspection and repair of Overhead (OH) Distribution facilities, Underground Residential Developments (URDs) and Underground Commercial Developments (UCDs).

## **ACCOUNTABILITY**

1. Distribution Engineering Services
  - A. Update EOP as necessary.
2. Customer Operations
  - A. Ensure the work generated by the Distribution Maintenance Program and assigned by Asset Strategy and Investment Planning is completed in the appropriate time frame.
  - B. Request assistance from CMS when necessary to complete work assigned in the appropriate time frame.
3. Contract Management Services
  - A. At the request of Customer Operations obtain, schedule and manage contractors to perform inspections and required maintenance.
  - B. Provide input into program revisions.
4. Distribution Inspector
  - A. Demonstrate the ability to identify maintenance concerns and the aptitude to become proficient in the use of a hand held computer and desktop computer.
  - B. Demonstrate the understanding and requirements of this NG-EOP D004.
  - C. Possess the ability to do walking patrols, collect information on a hand held, download to a desk top computer, edit data, provide requested information/reports/work tickets to supervision, and track/close out work completed in the database system.
5. Distribution Asset Strategy
  - A. Select program codes/circuits to be scheduled for maintenance repair work using data collected through Distribution Maintenance Program.
  - B. Approve changes to the maintenance code table.
  - C. Select circuits to be patrolled for a running five-year cycle.
  - D. Provide input into program revisions.
6. Inspections
  - A. Ensure circuits scheduled for patrol are completed each year.
  - B. Provide qualified personnel as inspectors to provide consistent and accurate identified maintenance concerns/problems.
  - C. Provide program management.
  - D. Report System Maintenance progress monthly by Division.

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7. Process and Systems.
  - A. Provide and support database.

## **REFERENCES**

Applicable National Grid Safety Rules and Procedures  
NY PSC Order 04-M-0159  
NY PSC Order Order Adopting Changes to Electric Safety Standard, December 2008  
Elevated Equipment Voltage Testing NG-EOP G016  
Underground Inspection NG USA EOP UG006  
Massachusetts DTE Directive 12/9/05

## **DEFINITIONS**

**Patrol:** A walking/vehicle assessment of National Grid distribution facilities for the purpose of determining the condition of the facility and its associated components.

**Hand Held Computer:** A *Windows*® based data recording device that is used in the field to create a record of conditions found.

**Desktop Computer:** A personal computer that is connected to the National Grid network that is used to download the Hand Held Computer and retrieve the information in the form of reports.

**Distribution Inspector:** An employee that has been trained to identify deficiencies or non-standard construction conditions on National Grid facilities.

## **TRAINING**

Provide training upon request.

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## 1.0 DISTRIBUTION PATROL

- 1.1 Distribution Patrols are conducted by a Distribution Inspector that has been trained to identify deficiencies or non-standard construction conditions on National Grid facilities. Distribution patrols are scheduled in such a manner that each distribution feeder is examined in the field once every five (5) years in NY and once every six (6) years in NE. In NY, the patrols shall be completed by December 31 due to regulatory reporting. In NE the patrols shall be completed by March 31. The most current Distribution Patrol schedule can be found in the Distribution Maintenance Program data base (RPT 1310 Feeder Patrol Status). New Distribution Feeders added to the system will be incorporated through our Geographic Information System (GIS) system and added to the appropriate inspection cycle. If the Distribution Inspector finds unmapped facilities from the information supplied from GIS, the inspector shall add the information into the *Windows*® based hand held computer for maintenance tracking purposes. NG-USA EOP G011, Preparation and Distribution of Electric Facilities Records, identifies the correct procedure for updating GIS records, if needed.
- 1.2 Distribution Patrol data is recorded by the Distribution Inspector on a *Windows*® based hand held computer and downloaded to the Distribution Maintenance Program. The Distribution Inspector shall also complete maintenance code 118, stencil installed and maintenance code 220, guy wire marker, maintenance code 660, switchgear missing nomenclature, maintenance code 681, transformer missing nomenclature, and maintenance code 745, enclosure missing nomenclature if found deficient upon inspection while at the site. Maintenance Codes are shown on the Distribution Field Survey Worksheet #NG0236 (Page 7). The Distribution Field Survey Worksheet can be used by the field to record maintenance items and is used for informational purposes only. The latest distribution maintenance codes are downloaded to the Hand Held Computer each time there is a change that affects the maintenance code table contained in the Distribution Maintenance Database. Printed copies of the latest maintenance code tables may be obtained by running a report on the look up tables from the Distribution Maintenance Database.
- 1.3 The *Windows*® based hand held computer is to be used as the primary vehicle for recording maintenance problems in the field. There may be times where it is not practicable to use the hand held computer. In these cases, the person performing the inspection should record the information on the Distribution Field Survey Worksheet #NG0236).

<http://docuweb3:8092/ngs/servlet/NgStreamer?name=NG0236+Dist+Field+Survey+Wksht+D004>

Once complete, the Distribution Field Survey Worksheet information must be input into the Distribution Maintenance Database by the inspector, clerk, or supervisor or their designee.



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## **2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

Wood Pole Mounted Street Light

Poles

Crossarms

Insulators

Primary

Transformers

Capacitor

Regulator

Sectionalizer

Recloser

Switches

Ground

Guy

Anchor

Secondary

Service

ROW

GIS

Spacer Cable

Cutout

Risers

Switchgear

Padmount Transformers

Enclosures

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**DISTRIBUTION FIELD SURVEY WORKSHEET**



REGION	DISTRICT	EMPLOYEE ID	DATE
FEEDER	TAX DISTRICT/TOWN	MAP #	
LINE # / ROUTE #	POLE #/SUFFIX #		
LOCATION			
# MAIN LINE CATV ATTACHMENT 1 2 3 4 5	# MAIN LINE TELEPHONE ATTACHMENT 1 2 3 4 5	STREET LIGHT ATTACHED <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>WOOD POLE MOUNTED STREET LIGHT</b>	<b>SECTIONALIZER</b>	<b>CUTOUT</b>	<b>P/Q</b>
098 1,2,9 (NR) <input type="checkbox"/> Street Light Hazard Cond.	180 1,2,9 (NR) <input type="checkbox"/> Oil Weeping	280 1,2,9 (R) <input type="checkbox"/> Defective Cutout	/
099 2,9 (NR) <input type="checkbox"/> Not Bonded	181 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked	281 2 (R) <input type="checkbox"/> Potted Porcelain	/
	182 2,9 (R) <input type="checkbox"/> Missing Ground Wire	282 4 (NR) <input type="checkbox"/> Banded Porcelain	/
<b>POLE</b>	183 4 (NR) <input type="checkbox"/> Control Cab Height/Ground	283 4 (NR) <input type="checkbox"/> Enclosed	/
106 3 (NR) <input type="checkbox"/> Dbl Wood-NG Trnsf Req'd	184 3,9 (R) <input type="checkbox"/> Improper/Missing Bond	284 4 (NR) <input type="checkbox"/> Non Porcelain	/
107 4 (NR) <input type="checkbox"/> Dbl Wood-Tel Trnsf Req'd	185 3,9 (R) <input type="checkbox"/> Animal Guard Missing	285 4 (NR) <input type="checkbox"/> Hybrid	/
108 4 (NR) <input type="checkbox"/> Dbl Wood-CATV Trnsf Req'd	186 3,9 (R) <input type="checkbox"/> LA Blown/Missing/Improper	286 4 (R) <input type="checkbox"/> SpurTap Not Fused	/
110 1,2,9 (R) <input type="checkbox"/> Broken/severely damaged		289 4 (NR) <input type="checkbox"/> Other	/
111 1,2,3,4 (RP) <input type="checkbox"/> Visual Rotting Grd Line	<b>RECLOSER</b>		
113 3 (NR) <input type="checkbox"/> CuNap Treated Bthmark Yr	190 1,2,9 (NR) <input type="checkbox"/> Oil Weeping	<b>RISER</b>	
114 2,4 (R) <input type="checkbox"/> Woodpecker Holes	191 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked	290 1,2,3,9 (NR) <input type="checkbox"/> Impropr Cable Supp/Term	/
115 1,2,3,9 (NR) <input type="checkbox"/> Riser Guard Req'd	192 2,9 (R) <input type="checkbox"/> Missing Ground Wire	291 2,9 (R) <input type="checkbox"/> Improper/Missing Bond	/
116 1,2,3,4 (RP) <input type="checkbox"/> Visual Rotting Pole Top	193 4 (NR) <input type="checkbox"/> Control Cab Height/Ground	292 3,9 (R) <input type="checkbox"/> Animal Guard Missing	/
117 1,2 (NR) <input type="checkbox"/> Leaning Pole	194 3,9 (R) <input type="checkbox"/> Improper/Missing Bond	293 2,3,9 (R) <input type="checkbox"/> LA Blown/Missing/Improper	/
118 P (NR) <input type="checkbox"/> Stencil / Correction Req'd	195 3,9 (R) <input type="checkbox"/> Animal Guard Missing	<b>INFRARED</b>	
119 4 (NR) <input type="checkbox"/> Bird's Nest	196 2,3,9 (R) <input type="checkbox"/> LA Blown/Missing/Improper	400 1,2,3,9 (R) <input type="checkbox"/> Problem - Switch	/
<b>CROSSARM</b>	<b>SWITCH</b>	401 1,2,3,9 (R) <input type="checkbox"/> Problem - Cutout	/
120 1,2,4,9 (R) <input type="checkbox"/> Damage Arm	203 1,2 (R) <input type="checkbox"/> Gang Oper'd Defective	402 1,2,3,9 (R) <input type="checkbox"/> Problem - Splice	/
121 1,2,4 (NR) <input type="checkbox"/> Loose/Defective Pins	204 1,2,3,9 (R) <input type="checkbox"/> Single Phase Defective	403 1,2,3,9 (R) <input type="checkbox"/> Problem - Other	/
122 3,9 (NR) <input type="checkbox"/> Wooden Pine 13.2kv	205 3,9 (R) <input type="checkbox"/> Improper/Missing Bond	<b>HANDHOLES</b>	
123 1,2,4 (R) <input type="checkbox"/> Loose Brace, Hrdwr	207 3,4,9 (R) <input type="checkbox"/> LA Blown/Missing/Improper	600 1,2,9 (NR) <input type="checkbox"/> Broken/Damaged/Unsecured	/
124 1,2,4,9 (R) <input type="checkbox"/> Damage Dbl Crossarm	208 2,9 (NR) <input type="checkbox"/> Handle Not Bonded	602 P (NR) <input type="checkbox"/> Missing Nomenclature	/
125 1,2,4,9 (R) <input type="checkbox"/> Damage Alley Arm	<b>GROUND</b>	603 1 (R) <input type="checkbox"/> Secondary Needs Repair	/
127 1,2,9 (R) <input type="checkbox"/> Primary On Arm	210 1,2,9 (R) <input type="checkbox"/> Wire Broken/Loose	604 4 (NR) <input type="checkbox"/> Other (use comments)	/
<b>INSULATOR</b>	211 1,2,9 (R) <input type="checkbox"/> Hazard Condition	<b>SWITCHEAR</b>	
130 1,2 (R) <input type="checkbox"/> Broken/Cracked/Flashed	212 3,4 (NR) <input type="checkbox"/> Guard Req'd	651 1,2,3,9 (R) <input type="checkbox"/> Barrier Brkn/Dmgd/Unsec	/
131 1,2,9 (R) <input type="checkbox"/> Floating	213 3,4 (NR) <input type="checkbox"/> Non Standard	652 1,2 (NR) <input type="checkbox"/> Base Broken/Damaged	/
132 3,4 (NR) <input type="checkbox"/> 17 Aluminum Capped	214 3,9 (NR) <input type="checkbox"/> Not Bonded to Neutral	654 2,9 (R) <input type="checkbox"/> Cable Not Bonded	/
133 3,9 (R) <input type="checkbox"/> Non-Standard Voltage	<b>GUY</b>	656 2,9 (R) <input type="checkbox"/> Door Broken/Damaged	/
134 3,4 (NR) <input type="checkbox"/> AL Cap Assoc w/Switch/Fuse	220 P (NR) <input type="checkbox"/> Guy Wire Marker	657 F (NR) <input type="checkbox"/> Excessive Vegetation	/
<b>PRIMARY</b>	221 2,9 (NR) <input type="checkbox"/> Not in Compliance w/Code	659 2,9 (R) <input type="checkbox"/> Missing Ground	/
140 1,2,9 (R) <input type="checkbox"/> Insuff. Grnd Clearance	222 3,9 (NR) <input type="checkbox"/> Excessive Slack	660 P (NR) <input type="checkbox"/> Missing Nomenclature	/
141 1,2,3,9 <input type="checkbox"/> Damaged Cond/Brkn Strands	223 1,2,3,9 (R) <input type="checkbox"/> Broken Wire	661 4 (NR) <input type="checkbox"/> Other	/
142 1, F (NR) <input type="checkbox"/> Limbs on Primary	225 4 (NR) <input type="checkbox"/> Guy not Bonded/Isolated per Standards	662 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling	/
145 1,2,3,9 (R) <input type="checkbox"/> Dmg'd Stirrups/Connector	<b>ANCHOR</b>	<b>PAD TRANSFORMER</b>	
146 2,3 (R) <input type="checkbox"/> Improper Sag	226 1,2,3,9 (NR) <input type="checkbox"/> Req'd - Jt. Owned	672 1,2,3,9 (R) <input type="checkbox"/> Bushing Broken/Cracked	/
147 4 (R) <input type="checkbox"/> LA Missing Transition	227 1,2,3,9 (NR) <input type="checkbox"/> Req'd - Sole NG	673 1,2,P (R) <input type="checkbox"/> Door Broken/Damaged	/
148 4 (R) <input type="checkbox"/> LA Missing End of Line	<b>SECONDARY</b>	675 1,2 (R) <input type="checkbox"/> Elbows/Terminator/Tracking/Burned	/
149 3,9 (R) <input type="checkbox"/> LA Blown	231 1,F (NR) <input type="checkbox"/> Limb on Secondary	676 F (NR) <input type="checkbox"/> Excessive Vegetation	/
<b>TRANSFORMER</b>	232 1,2 (NR) <input type="checkbox"/> Improper Sag	680 2,9 (R) <input type="checkbox"/> Missing Ground	/
150 1,2,9 (NR) <input type="checkbox"/> Oil Weeping	234 1,2,3,9 (NR) <input type="checkbox"/> Floating	681 P (NR) <input type="checkbox"/> Missing Nomenclature	/
151 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked	<b>SERVICE</b>	684 1,2,9 (NR) <input type="checkbox"/> Oil Weeping	/
152 2 (R) <input type="checkbox"/> Missing Ground Wire	240 1 (NR) <input type="checkbox"/> Ins. Loose from House	685 1,2,3,4,9 (NR) <input type="checkbox"/> Pad Broken/Damaged	/
153 2,4 (R) <input type="checkbox"/> LA Blown/Missing/Improper	241 1,F (NR) <input type="checkbox"/> Limb on Service	686 4 (NR) <input type="checkbox"/> Protection (Ballards)	/
155 4 (R) <input type="checkbox"/> Animal guards required	243 1 (NR) <input type="checkbox"/> Non Std/Unsecured	687 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling	/
156 3,9 (NR) <input type="checkbox"/> Non Std Install of Gap	<b>ROW</b>	<b>ENCLOSURES</b>	
157 2,9 (R) <input type="checkbox"/> Improper/Missing Bond	250 F (NR) <input type="checkbox"/> Brush/Tree/Washout	740 1,2,3,4,9 (R) <input type="checkbox"/> Base Broken/Cracked	/
<b>CAPACITOR</b>	<b>GIS</b>	741 1,2,3,9,P (R) <input type="checkbox"/> Door Brkn/Dmgd/Unsec	/
160 1,2,9 (NR) <input type="checkbox"/> Oil Weeping	260 4 (NR) <input type="checkbox"/> Map Doesn't Match Field	742 1,2,3,9 (R) <input type="checkbox"/> Elbows Tracking/Burned	/
161 1,2,9 (R) <input type="checkbox"/> Bulging	261 4 (NR) <input type="checkbox"/> Pole/Line Numbering Error	743 F (NR) <input type="checkbox"/> Excessive Vegetation	/
162 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked	262 4 (NR) <input type="checkbox"/> Equip/Hardware/Missing	744 2 (NR) <input type="checkbox"/> Missing Ground	/
163 2,9 (NR) <input type="checkbox"/> Missing Ground Wire	263 4 (NR) <input type="checkbox"/> Equip Removed in Field, Remove From GIS	745 P (NR) <input type="checkbox"/> Missing Nomenclature	/
164 2,9 (NR) <input type="checkbox"/> Blown Fuse	269 4I (NR) <input type="checkbox"/> Other GPS/GIS Errors	746 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling	/
165 3,9 (NR) <input type="checkbox"/> Improper/Missing Bond	<b>POLE INSPECTION</b>	<b>KEY</b>	
166 3,9 (R) <input type="checkbox"/> Animal Guard Missing	270 1,2,3,9 (R) <input type="checkbox"/> Damaged/Missing Spacer	P/Q = Priority / Quantity	
167 3,9 (R) <input type="checkbox"/> LA Blown/Missing/Improper	271 1,2,3,9 (R) <input type="checkbox"/> Bracket Damage	NR = Maint. Code May Not Direct Affect Reliability	
168 4 (NR) <input type="checkbox"/> Control Cab Height/Ground	272 3,9 (R) <input type="checkbox"/> Bracket Not Bonded	R = Maint. Code May Affect Reliability	
<b>REGULATOR</b>	273 3,9 (R) <input type="checkbox"/> Messenger Not Bonded	RP = Maint. Code May Affect Reliability and Has Specific Program to Place to Address	
170 1,2,9 (NR) <input type="checkbox"/> Oil Weeping	274 3,9 (R) <input type="checkbox"/> Messenger Guard Missing		
171 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked	276 3,9 (R) <input type="checkbox"/> Uncovered Splice		
172 2,9 (R) <input type="checkbox"/> Missing Ground Wire			
174 4 (NR) <input type="checkbox"/> Control Cab Height/Ground			
175 3,9 (R) <input type="checkbox"/> Improper/Missing Bond			
176 3,9 (R) <input type="checkbox"/> Animal Guard Missing			
177 3,9 (R) <input type="checkbox"/> LA Blown/Missing/Improper			

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### **3.0 DISTRIBUTION MAINTENANCE DATA BASE**

- 3.1 The Distribution Maintenance database consists of information collected in the field down loaded from the *Windows*® based hand held computer and data gathered from other sources entered from the desktop computer. The *Windows*® based hand held computer can be down loaded to any National Grid desk top computer that is connected to the network by an employee that has been authorized to perform this function. The Distribution Maintenance database is used by various departments throughout National Grid to generate maintenance reports and cost estimates.
- 3.2 The Distribution Maintenance database contains information to be used by Asset Strategy and Investment Planning to track maintenance codes that may affect reliability (R), affect reliability that have a specific program in place to address (RP), or may not directly affect reliability (NR):

### **4.0 MAINTENANCE SCHEDULE**

- 4.1 Maintenance activities are scheduled by priority Levels. All “Level 1 Priority” conditions identified must be repaired/corrected within 1 week. All “Level 2 Priority” conditions identified must be repaired/corrected within 1 year. All “Level 3 Priority” conditions must be repaired within 3 years. Level 4 Priority is for inventory purposes only.
- 4.2 Once the Distribution Feeder is completed in the Distribution Maintenance Database or 21 days have elapsed since the inspection, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Distribution Design. Level 1 Priority maintenance codes are communicated by the Distribution Inspector directly to the field operations group for the area where the feeder is located.

### **5.0 COMPLETION OF MAINTENANCE CODES**

- 5.1 Level 1 priority maintenance codes completion process:
  - 5.1.1 Distribution Inspector contacts System Operations Dispatch (SOD) providing information on the Level 1 maintenance item and fills out a Level 1 Priority Report Form (page 10).
  - 5.1.2 SOD generates a PowerOn order from Regional Control.
  - 5.1.3 Inspections Supervisor captures PowerON ID # and details for Level 1 maintenance item status. Inspections Supervisor tracks Level 1 maintenance status with operations ensuring that the Level 1 item is completed within 1 week. Inspection Supervisor closes out the Level 1 maintenance item in the Distribution Maintenance Database by adding the PowerOn ID # number to maintenance record.

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- 5.2 Level 2 and Level 3 priority maintenance codes are completed in the Distribution Maintenance database once the 699 requirement is completed in STORMS for the work request associated with the maintenance code.

*ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID DISTRIBUTION STANDARDS.*

*ALL MAINTENANCE WORK PERFORMED THAT WAS IDENTIFIED ON THE WORK ORDER OR DISCOVERED DURING THE REPLACEMENT/REPAIR/CORRECTION OF THE ORIGINAL MAINTENANCE PROBLEM MUST BE LISTED ON THE DATABASE AND THEN CLOSED OUT WHEN COMPLETE.*

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Level “1” & Elevated Voltage Priority Report Form

**Any Level “1” Priority or Elevated Voltage condition found must be called into Dispatch.**

Feeder: \_\_\_\_\_

Line #: \_\_\_\_\_

Pole #: \_\_\_\_\_

Closest Meter #: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/Town: \_\_\_\_\_

Level “1” Priority/Elevated Voltage condition found.

\_\_\_\_\_  
\_\_\_\_\_

**Call Dispatch to inform that this is either an Elevated Voltage call or an Inspection issue.**

Dispatcher notified: \_\_\_\_\_

Date/Time: \_\_\_\_\_

Inspector: \_\_\_\_\_

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## **6.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	04/01/11	This document supersedes document dated 08/17/09.

# **Appendix 11**

**NG-USA EOP UG006**

**Underground Inspection and Maintenance**

 <b>ELECTRIC OPERATING PROCEDURES</b>	<b>Doc No.:</b> NG-USA EOP UG006
	<b>Page:</b> Page 1 of 8
	<b>Date:</b> 08/17/09
<b>SUBJECT:</b> Underground Inspection and Maintenance	<b>SECTION:</b> Underground

**GENERAL INFORMATION:**

The purpose of this procedure is to outline the requirements for the patrol and maintenance activities associated with National Grid’s underground transmission and distribution facilities.

The variance in inspection procedures in New York, Massachusetts, New Hampshire, and Rhode Island service territories is due to the requirements of New York Public Service Order 04-M-0159 and the Massachusetts Department of Telecommunications and Energy recommendations of December 9 2005, which is incremental to National Grid in New York and Massachusetts.

This program is designed for the patrol and designated maintenance of underground facilities on a five year schedule. The Inspector will record all required maintenance on an approved National Grid database.

The underground distribution facility maintenance items identified through this patrol are separated into four priority levels 1, 2, 3, and 4. The problem codes identified default to the appropriate priority level. The default priority level can be adjusted by the individual performing the inspection based on actual field conditions. These priority Levels are defined as follows:

*Level 1*- An identified facility/component or tree condition that must be repaired/replaced within 1 week.

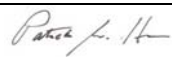
*Level 2* - Identified facility/component condition that must be repaired/replaced within 1 year.

*Level 3* – Identified facility/component condition that must be repaired/replaced within 3 years.

*Level 4* – This priority category is to collect inventory information on actual field conditions to be used by Investment Strategy and Work Planning.

All Level 1 priority conditions identified in the field shall be called in by the Underground Inspector as follows:

1. Notification by location:
  - a. New York: contact System Operations Dispatch 1-877-716-4996.
  - b. Bay State West and North & Granite: Westboro Control Center 1-508-389-9032.
  - c. Bay State South, and Ocean State: Lincoln Control Center 1-401-335-6075.
  
2. Detailed information provided to the regional notification location:
  - a. Identify yourself as a Company Underground Inspector and your work reporting area.
  - b. Details of the Level 1 Priority Condition:
    - i. Problem found.
    - ii. District, Circuit/Feeder No., Line No., Tax District and Manhole/vault No.
    - iii. Street address and any additional information that would assist in finding the location of the problem.
    - iv. If you are standing by or have secured the location.

Supersedes Document Dated: 06/26/08	Authorized By: Director-Distribution Engrg. Services	Approved By:  SVP- Network Strategy
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**APPLICABILITY:**

This procedure applies to all personnel involved with or responsible for the inspection or maintenance of underground transmission and distribution facilities.

**DEFINITIONS:**

**Desktop Computer:** A personal computer that is connected to the National Grid network and used to download the Hand Held device and retrieve the information in the form of reports.

**Elevated Equipment Voltage Test:** An A.C. rms voltage difference between utility equipment and the earth, or to nearby grounded facilities that exceeds the highest perceptible voltage levels for humans.

**Hand Held Computer:** An electronic data recording device that is used in the field to create a record of conditions found.

**Hand-Hole:** An enclosure identified for use in underground systems, provided with an open or closed bottom, and sized to allow personnel to reach into, but not enter, for the purpose of installing, operating, or maintaining equipment or wiring or both.

**Infrared Inspection:** An inspection conducted to detect abnormal heating conditions associated with separable connectors. An infrared inspection is required before work begins in an enclosed space, enclosure, padmounted transformer or padmounted switchgear.

**Inspector:** A qualified worker who can identify deficiencies or non-standard construction conditions on National Grid facilities.

**Manhole:** An enclosure identified for use in underground systems, provided with an open or closed bottom, and sized to allow personnel to enter, for the purpose of installing, operating, or maintaining equipment or wiring or both.

**Patrol:** An assessment of National Grid facilities for the purpose of determining the condition of the facility and any associated components.

**Secondary Splice Box:** An enclosure identified for use in underground systems. A secondary splice box may be required where the customer's number of secondary cables exceeds the maximum allowed amount on the transformer.

**Service Box:** See Hand-hole

**Submersible Equipment:** Electric equipment such as transformers and switches that, are generally located within a Hand-hole, Manhole, or Vault.

**URD:** Underground Residential Distribution

**UCD:** Underground Commercial Distribution

**Underground Distribution Facilities:** Manholes, vaults, hand-holes and service boxes, padmounted equipment and the components and equipment contained in these structures. (See GENERAL INFORMATION above).

**User:** An individual who the program administrator has authorized to use the inspection reporting program.

**Vault:** An enclosure, above or below ground, which personnel may enter and which is used for the purpose of installing, operating, or maintaining equipment or wiring or both.

**PROGRAM ADMINISTRATOR:**

Distribution Engineering Services

**SCOPE:**

Underground Transmission and Distribution Facility Maintenance

- I. Patrols
- II. Equipment to be Inspected and Maintenance Codes
- III. Maintenance database
- IV. Maintenance Schedule
- V. Completion of Maintenance Codes
- VI. Responsibilities

**I. PATROLS**

**1. New York**

Inspection of underground equipment will be scheduled in such a manner that each underground facility will be examined once every five years. These patrols shall be completed by December 31<sup>st</sup> of the schedule year.

One-fifth of all underground utility components should be inspected each year. URD and UCD facilities shall be inspected on the existing overhead distribution circuit schedule. Additionally all riser poles are inspected in accordance with the Transmission and Distribution Overhead Inspection Programs, NG-USA EOP T007 and NG-USA EOP D004. Customer owned manholes and vaults that enclose National Grid equipment shall require the inspection of these National Grid facilities.

The Inspection group is responsible to create the patrol schedule for their respective Regions for the remainder of underground facilities. The Inspector uses a Windows based hand held computer to record region, district, employee ID, feeder number, structure ID number, GPS location, tax zone, line number, comments and maintenance problem codes. The Inspector while patrolling shall also complete the following maintenance codes if found deficient upon inspection: 602 – Handhole missing nomenclature, 617 – manhole missing nomenclature, 639 - network transformer- missing nomenclature, 660 – switchgear missing nomenclature, 681 – transformer missing nomenclature, and 707 – vaults improper nomenclature. The Inspector will input the code into the Windows based handheld as required, as well as completing the work unit in the handheld upon field completion while at the site. If the Inspector finds unmapped facilities from the information supplied from the Geographic Information System (GIS), refer to NG-USA EOP G011, Preparation and Distribution of Electric Facilities Records, for required procedure for corrections.

**2. New Hampshire and Rhode Island**

Inspection of designated underground equipment will be scheduled in such a manner that each designated Underground Facility will be examined once every five years. These patrols shall be completed by March 31<sup>st</sup> of the fiscal year.

One-fifth of all metallic handholes, padmount transformers and switchgear shall be inspected annually. The metallic handhole covers shall be opened for a visual inspection. An external visual inspection shall be completed on the padmount transformers and switchgear. Additionally all separable components in the

metallic handholes are to be inspected by infrared. Refer to NG-USA EOP UG001 for infrared procedure. A “Level 1 Priority” shall be assigned to a temperature gradient greater than 20°, although it is recognized that consideration must be taken as to whether a customer outage will occur at this time and the negative impact the outage could have on the customer. This may require scheduling an outage with the customer within one week to satisfy this requirement. A “Level 2 Priority” shall be assigned to a temperature gradient between 10° and 20°. A “Level 3 Priority” shall be assigned to a temperature gradient less than 10°. Additionally, an elevated equipment voltage test shall be completed at each location, refer to NG-USA EOP-G016.

A working inspection on underground facilities is required for all manholes, vaults, handholes, splice boxes, junction boxes, padmount transformers, switchgear and submersible equipment, each time a crew performs work at one of these facilities. The format for data collected shall follow this EOP. All separable components in these facilities are to be inspected by infrared. Additionally an elevated equipment voltage test shall be completed at each location, refer to NG-USA EOP-G016.

All transmission riser poles are inspected in accordance with the Transmission NG-USA EOP-T007.

The Inspection group is responsible to create the patrol schedule for their respective Regions for the designated underground facilities. The Inspector uses a hand held computer to record region, district, employee ID, feeder number, structure ID number, GPS location, line number, comments and maintenance problem codes. The Inspector, while patrolling or crew while inspecting, shall also complete the following maintenance codes if found deficient upon inspection, 602 – Handhole missing nomenclature, 617 – manhole missing nomenclature, 639 - network transformer- missing nomenclature, 660 – switchgear missing nomenclature, 681 – transformer missing nomenclature, and 707 – vaults improper nomenclature. The Inspector will input the code into the Windows based handheld as required, as well as completing the work unit in the handheld upon field completion while at the site. If the Inspector finds unmapped facilities from the information supplied from GIS, refer to NG-USA EOP G011, Preparation and Distribution of Electric Facilities Records, for required procedure for corrections. Crews performing working inspections are to follow the same protocol for inspections by using either a handheld data entry unit or paper inspection logs requiring data entry by clerical support.

### 3. Massachusetts

Inspection of designated underground equipment will be scheduled in such a manner that each designated Underground Facility will be examined once every five years. These patrols shall be completed by March 31 of the fiscal year.

One-fifth of all manholes, vaults, metallic handholes, padmount transformers and switchgear shall be inspected annually. The metallic handhole covers shall be opened for a visual inspection. Manholes and vaults shall be opened and entered for inspection. An external visual inspection shall be completed on the padmount transformers and switchgear. Additionally all separable components in the metallic handholes, manholes, and vaults are to be inspected by infrared. Refer to NG-USA EOP UG001 for infrared procedure. A “Level 1 Priority” shall be assigned to a temperature gradient greater than 20°, although it is recognized that consideration must be taken as to whether a customer outage will occur at this time and the negative impact the outage could have on the customer. This may require scheduling an outage with the customer within one week to satisfy this requirement. A “Level 2 Priority” shall be assigned to a temperature gradient between 10° and 20°. A “Level 3 Priority” shall be assigned to a temperature gradient less than 10°. Additionally, an elevated equipment voltage test shall be completed at each location, refer to NG-USA EOP-G016.

A working inspection on underground facilities is required for all manholes, vaults, splice boxes, junction boxes, padmount transformers, switchgear and submersible equipment, each time a crew performs work at one of these facilities. The format for data collected shall follow this EOP. All separable components in these facilities are to be inspected by infrared. Additionally an elevated equipment voltage test shall be completed at each location, refer to NG-USA EOP-G016.

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## **II. EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

This EOP requires the visual inspection of the following facilities as designated above for New York, New Hampshire, Rhodes Island or Massachusetts, which require opening, and may require pumping on some items to assure a proper inspection:

- Manholes
- Vaults
- Handholes – non-fiberglass
- Splice boxes – non-fiberglass
- Junction boxes – non-fiberglass
- Pad mount transformers
- Pad mount switchgears
- Submersible equipment
- Handholes – fiberglass do not require opening
- Splice boxes – fiberglass do not require opening
- Junction boxes – fiberglass do not require opening

Maintenance Codes are shown on the Underground Field Survey Worksheet (Table 1). The Underground Field Survey Worksheet can be used by the field to record maintenance items and is used for informational purposes only. The latest transmission maintenance codes are downloaded to the Hand Held Computer each time there is a change that affects the maintenance code table contained in the Underground Maintenance Database. Printed copies of the latest maintenance code tables may be obtained by running a report on the look up tables from the Underground Maintenance Database.

**INSPECTION PROGRAM AND MAINTENANCE CODES**

**TABLE 1**

UNDERGROUND FIELD SURVEY WORKSHEET																													
DATE:			INSPECTOR NAME:				EMPLOYEE ID																						
DIVISION			DISTRICT				FEEDER:																						
TOWN:		STREET:			POLE, MANHOLE, VAULT #			SUFFIX #																					
Handhole		Manhole		Net Protect		Net XFMR's		Switchgear																					
Vault		Trench		Submersible		Pull Box		Other																					
MANHOLES, HANDHOLES, VAULT STRUCTURES					EV Test Required: Yes No Voltage Action Taken: Repaired De-energized																								
Water (in hole) Yes No					EV Found Voltage: Yes No																								
<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th colspan="2">Gas Monitor Readings</th> <th colspan="2">Alarm Setting</th> </tr> </thead> <tbody> <tr> <td>Lower Explosive Limit (LEL)</td> <td></td> <td colspan="2">10% or above</td> </tr> <tr> <td>Oxygen (O<sub>2</sub>)</td> <td></td> <td colspan="2">% below 19.5, above</td> </tr> <tr> <td>Carbon Monoxide (CO)</td> <td></td> <td colspan="2">33 ppm</td> </tr> <tr> <td>Hydrogen Sulfide (H<sub>2</sub>S)</td> <td></td> <td colspan="2">10 ppm</td> </tr> </tbody> </table>					Gas Monitor Readings		Alarm Setting		Lower Explosive Limit (LEL)		10% or above		Oxygen (O <sub>2</sub> )		% below 19.5, above		Carbon Monoxide (CO)		33 ppm		Hydrogen Sulfide (H <sub>2</sub> S)		10 ppm						
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GIS			P/Q	SWITCHGEAR				P/Q																					
260 4 (NR)	GIS map doesn't match field		/	657 F (NR)	Excessive vegetation			/																					
261 4 (NR)	GIS Pole/line numbering in error on GIS		/	659 2 (R)	Missing ground			/																					
262 4 (NR)	GIS equip/hardware missing in GIS		/	660 P (NR)	Missing nomenclature			/																					
263 4 (NR)	GIS equip removed in field, remove from GIS		/	661 4 (NR)	Other			/																					
269 4 (NR)	GIS Other GPS/GIS Errors		/	662 4 (NR)	Rusted/Paint Peeling			/																					
HANDHOLES				TRANSFORMER																									
600 2 (NR)	Broken/damaged/unsecured		/	672 1,2,3 (R)	Bushing Broken/Cracked			/																					
602 P (NR)	Missing nomenclature		/	673 1,2,3 (R)	Door Broken/damaged/unsecure			/																					
603 1 (R)	Secondary needs repair		/	675 1,2,3 (R)	Elbows/tracking/burned			/																					
604 4 (NR)	Other (use comments)		/	676 F (NR)	Excessive vegetation			/																					
MANHOLE				TRENCH																									
610 2 (NR)	Ground rods missing		/	680 1 (R)	Missing Ground			/																					
611 2 (R)	Cable/Joint leaking		/	681 P (NR)	Missing nomenclature			/																					
612 2 (NR)	Cables bonded/grid defective		/	682 4 (NR)	Mud/debris			/																					
614 1,2,3,4 (NR)	Cracked/broken		/	684 1,2 (NR)	Oil Weeping			/																					
615 3 (R)	Fire proofing		/	685 1,2,3,4 (NR)	Pad broken/damaged			/																					
616 4 (NR)	Improper grade		/	686 4 (NR)	Protection (ballards) damage			/																					
617 P (NR)	Missing nomenclature		/	687 4 (NR)	Rusted/Paint peeling			/																					
620 2 (NR)	Rerack		/	688 1,2 (NR)	Pad Pushed Off Base			/																					
NETWORK PROTECTOR				VAULTS																									
621 1,2,3,4 (NR)	Ring/cover repair/replace		/	700 2 (NR)	Cable missing bond			/																					
622 1,4 (NR)	Roof condition – use comments		/	702 1,2,3,4 (NR)	Cracked/broken			/																					
623 1,4 (NR)	Chimney Condition – comments		/	703 1,2,4 (NR)	Damaged/broken cover			/																					
624 4 (NR)	Manhole needs cleaning		/	704 1,2,4 (NR)	Damaged/broken door			/																					
625 1 (R)	Secondary needs repair		/	705 1,2,4 (NR)	Damaged/broken ladder			/																					
626 4 (NR)	No Holes in Manhole Cover		/	706 1,2,3,4,P (NR)	Improper grade			/																					
NETWORK TRANSFORMER				SUBMERSIBLE EQUIPMENT																									
630 2 (R)	Barriers broken/damage		/	707 4,P (NR)	Improper nomenclature			/																					
632 1 (R)	Oil leak		/	708 4 (NR)	Light not working			/																					
633 2 (NR)	Worn/damaged gasket		/	712 4 (NR)	Sump pump broken			/																					
635 2 (R)	Bushing Broken/cracked		/	713 1 (R)	Secondary needs repair			/																					
637 2 (R)	Low oil		/	ANODES																									
638 1 (NR)	Missing ground		/	730 3 (R)	Missing			/																					
639 P (NR)	Missing nomenclature		/	731 3 (NR)	Need replacement			/																					
642 1, 2 (R)	Oil Weeping		/	KEY																									
643 4 (NR)	Rusted/paint peel		/	PQ = Priority Quantity																									
SWITCHGEAR				NR = Maint.Code May Not Directly Affect Reliab.																									
651 1,2,3 (R)	Barrier broken/damaged/unsecure		/	R = Maint. Code May Affect Reliability																									
652 1,2,3 (NR)	Base broken/damaged		/	RP = Maint. Code May Affect Reliab. and Has Specific Program to Place to Address																									
654 2 (R)	Cable not bonded		/																										
656 1,2,3 (R)	Door Broken/Damaged		/																										
Comments:																													

### III. MAINTENANCE DATABASE

The Maintenance database consists of data downloaded from the Windows based hand held and data entered from the desktop computer. The Windows based hand held used in the field, can be downloaded to any National Grid desk top computer that is connected to the network and the inspector is logged on as a valid user of the UG Maintenance program. The National Grid desktop computer is also used to generate various reports and work tickets depending on the user's need. These reports are utilized to schedule and accomplish distribution maintenance work.

### IV. MAINTENANCE SCHEDULE

Maintenance activities are scheduled by priority Levels. All "Level 1 Priority" conditions identified must be repaired/corrected within 1 week. All "Level 2 Priority" conditions identified must be repaired/corrected within 1 year. All "Level 3 Priority" conditions must be repaired within 3 years. Level 4 Priority is for inventory purposes only.

Once the Underground Circuit/Feeder is completed in the Underground Maintenance Database, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Underground Engineering. Level 1 Priority maintenance codes are communicated by the Underground Inspector directly to the field operations group for the area where the feeder is located.

### V. COMPLETION OF MAINTENANCE CODES

The completion of Level 1 priority maintenance codes is performed by the field operations Supervisor or their designee. Level 2 and Level 3 priority maintenance codes are completed in the Underground Maintenance database once the 699 requirement is completed in STORMS for the work request associated with the maintenance code.

*ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID UNDERGROUND CONSTRUCTION STANDARDS.*

### VI. RESPONSIBILITIES:

Distribution Engineering Services

1. Update program as necessary.

Customer Operations

1. Ensure the Underground Maintenance Program as outlined in this EOP is implemented properly and timely.
2. Select circuits to be patrolled for a running five-year cycle and ensure that the circuits scheduled for patrol are completed each year.
3. Provide qualified personnel as the inspectors, to provide consistent and accurate identified maintenance concerns/problems.
4. Ensure program is completed annually as required.

Underground Inspector

1. Demonstrate the ability to identify maintenance concerns and the aptitude to become proficient in the use of a hand held computer and desktop computer.
2. Demonstrate the understanding and requirements of this EOP.
3. Possess the ability to do walking patrols, collect information on a hand held, download to a desktop computer, edit data, provide requested information/reports/work tickets to supervision, and track/close out work completed in the database.

Contract Management Services

1. At the request of Customer Operations/Distribution Network Strategy obtain, schedule and manage contractors to perform inspections and perform required maintenance.
2. Ensure the Underground Maintenance Program as outlined in this EOP is implemented properly and timely.
3. Provide inspectors where applicable.
4. Ensure inspectors are trained.
5. Provide program management.
6. Ensure program is completed annually as required.

Asset Strategy and Policy

1. Provide input into program revisions.
2. Provide program management.
3. Ensure program is completed annually as required.
4. Ensure the Underground Maintenance Program as outlined in this EOP is implemented properly and timely.

Process and Systems

1. Provide and support database.

T&D Technical Training

1. Provide training upon request.

**REFERENCE:**

NY PSC Order 04-M-0159

NY PSC Order Order Adopting Changes to Electric Safety Standard, December 2008

Applicable National Grid Safety Rules and Procedures

Distribution Line Patrol and Maintenance NG-USA EOP D004

Elevated Equipment Voltage Testing NG USA EOP-G016

Transmission Line Patrol and Maintenance NG USA EOP – T007

Massachusetts DTE Directive 12/9/05

**NG-USA EOP UG006**

**“Underground Inspection and Maintenance”**

**08/17/09**

Changed levels from ABC to 1234 and added Underground Field Survey Worksheet.



## **Appendix 12**

**PR 06.01.601.001**

**Transmission Line Maintenance Procedure**

nationalgrid	<b>TRANSMISSION LINE MAINTENANCE PROCEDURE</b>	Doc.# <b>PR 06.01.601.001</b> Page 1 of 38
	<b>Ground Based Visual Inspection</b>	Version 2.1 – 02/03/2011

# Ground Based Visual Inspection

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### Revision History

Version	Date	Revision	Author	Reviewer	Approver
1.0	02/02/2010	Initial	J.M.McGrath		M.S.Browne
2.0	01/07/2011	Code changes, corrections	J.M.McGrath		M.S.Browne
2.1	2/3/2011	Code changes, warning sign revision, changed wood pole evaluation methodology	J.M.McGrath		M.S.Browne

Note: This document supersedes EOP T007 – Transmission Line Patrol and GL 06.01.118 – Visual Inspection of Transmission Line Assets

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## FORWARD

### 1.0 General

- 1.1 The purpose of this procedure is to outline the requirements for the visual Inspection from ground level of National Grid US transmission circuits.
- 1.2 All applicable safety and environmental rules must be followed when executing these Inspections. Inspectors shall be aware of hazards that may be encountered.
- 1.3 Inspectors shall be notified by TLOME for all changes to this document and are to be trained yearly on this procedure. New Inspectors shall be trained on this document prior to performing this inspection.
- 1.4 This procedure is associated with Specification SP.06.01.601.000, Transmission Line Inspection and Maintenance.

### 2.0 Administration

- 2.1 Maintenance of this document is the responsibility of Transmission Line Operations and Maintenance Engineering (TLOME).
- 2.2 Specific planned work performed under this procedure will be coordinated by TLOME via a Work Plan document to be released prior to the start of each fiscal year.

### 3.0 Application

- 3.1 This document applies to all overhead line assets managed by National Grid US Transmission as defined by Transmission Group Procedure 12 (TGP 12) and applies to anyone performing Inspection and Maintenance activities on these assets. It is expected that this procedure be executed by Qualified Personnel as determined by training specific to the task performed.

### 4.0 References

- 4.1 Transmission Line Inspection and Maintenance Specification, SP.06.01.601.000
- 4.2 Transmission Line Switch Inspection Procedure, PR.06.01.601.008
- 4.3 Transmission Wood Pole Inspection and Treatment Procedure, PR.06.01.601.005
- 4.4 Transmission Steel Structure Foundation/Footer Inspection and Repair SP.06.01.601.004
- 4.5 National Grid Employee Safety Handbook

### 5.0 Definitions

- 5.1 Ground Based Visual Inspection – An Inspection performed from a stationary ground position. Movement along the line between Inspection points may be by vehicle or foot

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- 5.2 Hand Held Computer – A data recording device that is used in the field to create a record of conditions found for the purposes of communicating this data to a Maintenance Management System
- 5.3 Inspection – A careful viewing of assets to find defects and other problems that require Maintenance or monitoring
- 5.4 Inspection and Maintenance Program – National Grid’s planned program for Inspecting and Maintaining its transmission lines.
- 5.5 Inspector – Qualified Personnel who identify defects via a specific type of Inspection
- 5.6 Maintenance – Work to correct defects or other problems. This work is often generated through the Inspection process
- 5.7 Maintenance Management System (MMS) – A computer application that schedules and tracks Inspections and/or Maintenance work
- 5.8 National Grid Representative – National Grid personnel designated as the point of contact for a contracted inspector
- 5.9 Pocket – A void in a pole resulting from damage, weathering or decay. This may lower the strength of the pole.
- 5.10 Qualified Personnel – Personnel trained to safely perform a specific Inspection.
- 5.11 Work Plan – A document published each fiscal year that, among other things, lists all Inspection and Maintenance scheduled for the year.

**6.0 Follow Up Prioritization**

- 6.1 Assets are to be assessed as follows:
  - All assets are to be graded based on worst critical member/location or discrete area, i.e. the weakest link of the asset.
  - Each steel structure, pole or member is to be graded according to Sections 10 and 11 of this procedure, using scales found in Appendix B, for engineering reference.
  - Each concrete foundation is to be graded according to Section 12 of this procedure, using scales found in Appendix C, for engineering reference.
  - Switches shall be inspected according to Procedure Section 21. Defects shall be assigned a Maintenance Priority Level of 1 to 4 per Appendix I.
  - All other assets shall be inspected according to the applicable section and defects found shall be assigned a Maintenance Priority Level of 1 to 4 in accordance with Appendices D-I.
- 6.2 Once reported, defects shall be repaired or addressed as follows per Transmission Line Inspection and Maintenance Specification, SP.06.01.601.000:
  - Level 1 – Address within 1 week\*
  - Level 2 – Address within 6 months\*\*
  - Level 3 – Address within 3 years\*\*
  - Level 4 – Monitor condition or use for studies

\* Time period starts on the day the problem is found  
 \*\*Time period starts when the defect is entered into Computapole

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- 6.3 Any exceptions to the grading guide below shall only be made with approval of TLOME. Any changes to levels already entered into Computapole shall only be made with approval of TLOME.
- 6.4 All Level 1 conditions shall be reported no later than two hours after discovery as follows:
- New York – Contact Transmission Control Center @ (315) 460-2110
  - New England – Contact Transmission Control Center @ (800) 423-6029
  - Indicate problem found
  - Indicate circuit and structure number
  - Indicate street address and any additional information that would assist in identifying the location
  - Indicate if you are standing by or have safely secured the location
  - Indicate whether someone from In House Construction or Engineering is required for evaluation (immediate or not)
- 6.5 In cases where, in the judgment of the inspector, a serious safety issue may exist, the Inspector may be required to stand by a defect until other personnel arrive. This may be by the decision of the inspector or other groups. It is extremely important that the Inspector keep themselves and others a safe distance away from any hazards that are encountered. In such cases, the Safety group or National Grid Representative may also be advised.

## 7.0 Documentation

- 7.1 Information gathered from the Ground Based Visual Inspection shall be documented in the Computapole Maintenance Management System via the Hand Held Computer. If the computer isn't available, information can be temporarily documented on the Transmission Field Survey Worksheet in Appendix A.

## 8.0 Other Inspections

- 8.1 This document may be utilized in conjunction with other Inspections and condition assessments such as engineering walk-downs etc. by personnel not typically engaged in Inspections. If any defects are found that are considered Level 1, it is expected that Section 6 above shall be followed. All Level 1 and 2 defects found shall also be reported to the following:
- Manager of TLOME, via phone or email, as soon as possible.
- 8.2 It is strongly encouraged that Level 1 and 2 defects found be evaluated by personnel from In House Construction or Transmission Inspections as soon as possible. This may not be necessary if the Inspection is being performed by someone with sufficient knowledge of transmission line construction that can fully understand the impact of the defect.

## 9.0 Responsibilities

- 9.1 Transmission Line O&M Engineering

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- Create the transmission line portion of the Work Plan outlining the circuits that are to be inspected and otherwise addressed according to this specification in a given fiscal year.
- Provide guidance and support for the execution of the Inspection and Maintenance Program
- Approve exceptions as noted above

9.2 System Delivery

- Ensure the Inspection Program as outlined in the Fiscal Year Work Plan is safely executed according to this specification and its associated procedures in a timely manner.
- Repair problems found during Inspection

9.3 Transmission Inspections

- Provide National Grid Representative when contractors are used
- Be qualified to perform specific Inspections and identify defects.
- Be qualified to perform applicable basic Maintenance such as the installation of guy guards and stenciling.
- Follow all applicable National Grid US Safety Rules.
- Demonstrate the understanding and requirements of this specification and all related procedures and guidelines.

9.4 Transmission Investment Management

- Track performance of Work Plan completion
- Track performance of Maintenance within assigned priority level time frames

9.5 Transmission Network Asset Strategy

- Provide input into program revisions.

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## PROCEDURE

### 10.0 General

- 10.1 All assets must be physically visited and visually inspected so that all potential defects can be identified. Exceptions must have approval from the appropriate department manager and be documented in the Maintenance Management System.
- 10.2 The intent of this procedure is to visit assets in order as they physically exist in the field and apply the appropriate Inspection to each asset. To conform to the current Maintenance Management System input process, the steps in this procedure are arranged so as to line up numerically with the Computapole Maintenance priority codes.
- 10.3 All elements of this procedure are intended to be performed from ground level. Tools to facilitate a clear, close up view of assets, such as binoculars or scopes, should be used where necessary.
- 10.4 Some Computapole codes do not apply to this Inspection and are not included in this procedure. A complete list of Computapole codes including valid levels and STORMS qualifiers is in Appendix J.

### 11.0 Inspect Steel Condition

- 11.1 Grading Reference:
  - Appendix B - Steel Evaluation Categories (1-6 Rating)
- 11.2 Inspection Note:
  - Grade all steel collectively. The overall tower rating shall be assigned as the visual rating of the worst 5% of members on the tower or discrete area on the steel pole, or the visual rating of the worst critical members, e.g. tower legs and insulator attachment points, whichever is worse.
  - Structures rated as 4 or worse will require additional review, so additional photos and notes should be taken to assist in structure evaluation.
  - At the discretion of the Inspector, any structure may be classified as 6 “Very Severe Deterioration” due to special circumstances. The reason for this must be reported in the Inspection report.
- 11.3 Visually inspect for the following:
  - Steel condition
  - Weathering steel for excessive corrosion of joints. Report any excessive corrosion of weathering steel joints to Transmission Line O&M Engineering.

### 12.0 Inspect Steel Grillage Foundation

- 12.1 Grading Reference:
  - Appendix B - Steel Evaluation Categories (1-6 Rating)
- 12.2 Visually inspect for the following:
  - Steel condition above grade

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### 13.0 Inspect Concrete Foundation

- 13.1 Grading Reference:
- Appendix C - Concrete Evaluation (1-5 Rating)
- 13.2 Inspection Note:
- At the Inspector's discretion, any structure foundation may be classified as 5: Very Severe Deterioration. The reason for this must be given in the Inspection report.
- 13.3 Visually inspect for the following:
- Poor workmanship, including honeycombing
  - Cracking, including pattern or solitary cracks
  - Disintegration and deterioration of concrete
  - Distortion/movement resulting in change in alignment of structure components
  - Seepage – movement of water/fluids through pores
  - Spalling – development of fragments
  - Delamination
  - Degradation of steel/concrete interface
  - Excessive corrosion of reinforcement
  - Condition of anchor bolts. Ensure all hardware present and tight.

### 14.0 Inspect Wood Poles and Structures - Overall

- 14.1 Grading Reference:
- Appendix D (Maintenance Priority Level 1-4 Rating)
- 14.2 Sound pole, visually inspect for the following and grade using the indicated code (note – unless an immediate risk of failure exists, poles with visual rotting and/or hollow sound should be classified as a Level 4 and scheduled for a Wood Pole Inspection):
- Code 510 - Broken
  - Code 511 - Visual rotting/hollow sounding pole
  - Code 512 - Leaning
  - Code 513 - Replace single arm
  - Code 514 - Replace double arm
  - Code 515 - Repair brace
  - Code 516 - Replace brace
  - Code 517 - Replace anchor
  - Code 518 - Install anchor
  - Code 519 – Repair/replace guy wire
  - Code 521 - Tighten guy wire
  - Code 522 - Replace guy shield
  - Code 524 - Guy bonding
  - Code 525 - Lightning damage
  - Code 526 - Woodpecker damage
  - Code 527 - Insects
  - Code 528 - Aerial number missing

### 15.0 Inspect Wood Poles – Individual

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- 15.1 Grading Reference:
- Appendix E (Maintenance Priority Level 1-4 Rating)
- 15.2 Note: A C-Truss repair is not considered a temporary repair. However, if a pole with a C-Truss is significantly deteriorated, it shall be graded as if no C-Truss was installed.
- 15.3 Identify via badge left after Wood Pole Groundline Inspection. Use only Level 4 and are meant to be a documentation of pole labeling that results from the Wood Pole Groundline Inspection:
- Code 901 - Identified priority pole
  - Code 902 - Identified reject pole
  - Code 903 - Excessive checking
  - Code 904 - Climbing inspection required
  - Code 905 - No inspection tag

### 16.0 Inspect Steel Poles and Structures

- 16.1 Grading Reference:
- Appendix F (Maintenance Priority Level 1-4 Rating)
- 16.2 Visually inspect for the following and grade using the indicated code:
- Code 531 - Broken legs
  - Code 532 - Aerial number missing
  - Code 534 - Loose or missing bolts/hardware
  - Code 535 - Anti climb equipment damaged/missing
  - Code 536 - Vegetation on tower
  - Code 537 - Structure damage
  - Code 538 - Tower needs straightening
  - Code 539 - Arms damaged

### 17.0 Inspect Conductor

- 17.1 Grading Reference:
- Appendix G (Maintenance Priority Level 1-4 Rating)
- 17.2 Note: TLOME may revise levels for conductor damage based on factors such as mechanical and electrical loading.
- 17.3 Visually inspect for the following and grade using the indicated code:
- Code 541 - Conductor condition overall
  - Code 542 - Static wire condition overall
  - Code 543 - Ground wire condition overall
  - Code 544 - Sleeve/splice/connector condition
  - Code 546 - Clearance issues

### 18.0 Inspect Insulators/Hardware

- 18.1 Grading Reference:
- Appendix G (Maintenance Priority Level 1-4 Rating)
- 18.2 Note – Where multiple strings of insulators are encountered, each string shall be evaluated on its own.

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- 18.3 Visually inspect for the following and grade using the indicated code:
- Code 551 - Insulator damage
  - Code 552 - Insulators out of plumb
  - Code 553 - Hardware loose or damaged
  - Code 555 - Lightning arrestor issues

### 19.0 Inspect Foundation – General

- 19.1 Grading Reference:
- Appendix H (Maintenance Priority Level 1-4 Rating)
- 19.2 Visually inspect for the following and grade using the indicated code:
- Code 563 - Erosion

### 20.0 Inspect Right of Way

- 20.1 Grading Reference:
- Appendix I (Maintenance Priority Level 1-4 Rating)
  - All Code 574 – Danger Trees rated as an “F”
- 20.2 Visually inspect for the following and grade using the indicated code:
- Code 571 - Erosion
  - Code 572 - Encroachments
  - Code 573 - Debris
  - Code 574 - Danger trees
  - Code 575 - Broken gates
  - Code 576 - Oil/Gas/Hazmat leak

### 21.0 Inspect Miscellaneous

- 21.1 Grading Reference:
- Appendix I (Maintenance Priority Level 1-4 Rating)
- 21.2 Visually inspect for the following and grade using the indicated code:
- Code 581 - Structure not marked – ground level
  - Code 582 - Switch damaged (see below)
  - Code 583 - Switch ground damaged (see below)
  - Code 584 - Install warning sign
  - Code 585 - Replace warning sign
  - Code 586 - Remove steps
  - Code 587 - Add dirt and tamp
  - Code 589 - Bird Nest
  - Code 590 - Excessive bird perching

### 22.0 Inspect Switch – Visual Inspection

- 22.1 Grading Reference:
- Appendix I (Maintenance Priority Level 1-4 Rating)
- 22.2 Inspection Note:
- This inspection can be performed from the ground with the switch in service. Refer to the Line Switch Inspection Procedure, PR06.01.601.008 for further

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information. Since one code is used for most of this inspection, note problem details.

22.3 Visually inspect for the following and grade using the indicated code:

- Code 582 Noise – Arcing and other abnormal noise, if energized. If disconnect switches are making unusual noises while energized, leave the area immediately and contact the appropriate control center.
- Code 582 Insulators – Surface contamination, tracing, damaged porcelain
- Code 582 Primary Connections – Discoloration of or heat rising from connections (overheating), cracks, visibly loose connections
- Code 582 Live Parts – Blades properly turned into jaws (horizontal), damaged or misaligned arcing horns, damaged, misaligned or missing parts
- Code 582 Load break interrupters – Damage or deterioration
- Code 582 Operating mechanism – Properly locked, operating pipe for breakage, bending, phase to phase linkage for breakage, bending, manual operating mechanism for damage, deterioration or missing parts
- Code 583 Operating mechanism properly grounded

### 23.0 Document GIS Data Issues

23.1 Grading Reference:

- Appendix I (Maintenance Priority Level 1-4 Rating)

23.2 Document all mismatches between the GIS and the field as follows:

- Code 760 - GIS map mismatch
- Code 761 - GIS – equipment stencil mismatch
- Code 762 - GIS – equipment/hardware missing
- Code 763 - GIS – equipment removed in field
- Code 769 - GIS – other GPS/GIS errors

### 24.0 Engineering-Specific Inspection

24.1 This section contains additional guidelines for Inspections related to engineering activities and is not to be included in the regular Ground Based Visual Inspection. The guidelines presented below shall be used by engineers completing and interpreting field Inspections as part of preliminary engineering as specified in SP.06.01.101 “Transmission Engineering and Design Services”.

24.2 The sum total of the guidance provided in sections 9 through 23 shall be used in completing engineering analysis of lines.

24.3 Notes on Priority Codes

- Priority 1 – Reserved for immediate and substantial threats to public safety and/or system reliability. These should generally be very rare
- Priority 2 – Items which require repair due to a near term risk of failure, the repairs should not wait for the normal two-year project life cycle
- Priority 3 – Repairs are required, but a more deliberate approach can be taken over a two-year period

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- Priority 4 – Repairs should be completed if the work is incidental to another project, but the item can wait for the next Inspection cycle for further assessment

24.4 The following features or defects shall be determined and documented:

- Asset Information
  - Structure Number
  - Circuit
  - Tower/Pole ID# including circuit according to National Grid nomenclature
  - Tower/Pole Location in Latitude/Longitude format
  - Tower/Pole Groundline elevation
  - Structure location (City/Town and State)
- Visual Inspection
  - Year Installed
  - Tower/Pole Height
  - Structure Height
  - Structure Type
  - Structure Description (painted/galvanized/weathered/foundation)
  - Structure condition(s) and overall rating
  - Presence of steel distress or deterioration
  - Concrete foundation condition(s) and overall rating
  - Presence of concrete foundation distress or deterioration
  - Concrete foundation surface mapping diagram
  - Mechanical or fire damage
  - Broken hardware such as insulators or adversely impacted structural components such as foundations
  - Adjacent roads, railroads, parks, and other areas considered frequently accessible by the general public
  - Any unusual conditions or safety hazards
  - Digital photographs
  - Field sketches of foundation condition

## 25.0 Temporary Repairs

- 25.1 Some defects encountered may have been repaired temporarily. These defects shall be inspected monthly by Transmission Inspections, until a permanent repair is completed.
- 25.2 If an Inspector encounters a temporary repair, the defect shall still be reported with a note indicating a temporary repair.

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## Appendix A – Transmission Field Survey Worksheet

TRANSMISSION FIELD SURVEY WORKSHEET						
Patrolled Circuit/No.	Unique ID	Pole/Tower No.	Voltage	District		
Additional Circuit/No.	Unique ID					
Area	Between _____ Rd. And _____ Rd.	Date	Employee ID			
TYPE	<input type="checkbox"/> A) Single <input type="checkbox"/> B) H. Frame <input type="checkbox"/> C) 3 Pole <input type="checkbox"/> D) 4 Pole <input type="checkbox"/> E) 5 Pole <input type="checkbox"/> F) 6 Pole <input type="checkbox"/> G) Flex-Tower <input type="checkbox"/> H) Square-Tower <input type="checkbox"/> I) Hairpin <input type="checkbox"/> J) Other					
MATERIAL	<input type="checkbox"/> A) Wood (fill in information for each pole, i.e., 2 pole, 3 pole, 4 pole, etc.) Height _____ Class _____ Year Set _____ Manufacturer _____ Year Last Treated _____ Treatment <input type="checkbox"/> A) External <input type="checkbox"/> B) Internal <input type="checkbox"/> C) Both <input type="checkbox"/> D) Other <input type="checkbox"/> E) Unknown <input type="checkbox"/> F) None <input type="checkbox"/> B) Steel <input type="checkbox"/> C) Lattice					
CONFIGURATION	<input type="checkbox"/> Deadend <input type="checkbox"/> Tangent <input type="checkbox"/> Switch Structure <input type="checkbox"/> Davit Arm <input type="checkbox"/> Stand Off <input type="checkbox"/> Other					
STEEL/LATTICE CONDITION	(Circle One) 1 2 3 4 5 6	FOUNDATION: STEEL CONCRETE		(Circle One) 1 2 3 4 5 6 1 2 3 4 5		
POLE *	Sub. No.	Priority Qty	CONDUCTOR **	Circuit No.	Priority Qty	
*Enter Sub No. if a Multiple Structure			**Enter Circuit No. if More Than Circuit on Pole			
510 1, 2 (R) <input type="checkbox"/> Broken		/	541 1,2,3 (R) <input type="checkbox"/> Conductor		/	
511 1,4 (RP) <input type="checkbox"/> Visual Rotting		/	542 1,2,3 (R) <input type="checkbox"/> Static		/	
512 1,2,3,4 (R) <input type="checkbox"/> Leaning		/	543 1,2,3 (R) <input type="checkbox"/> Ground Wire		/	
513 1,2,3 (R) <input type="checkbox"/> Replace Single Arms		/	544 1,2,3 (R) <input type="checkbox"/> Sleeve/Conn.		/	
514 1,2,3 (R) <input type="checkbox"/> Replace Double Arm		/	546 1,4 (NR) <input type="checkbox"/> Under 25 Ft.		/	
515 1,2,3 (R) <input type="checkbox"/> Repair Braces		/	LINE HARDWARE			
516 1,2,3 (R) <input type="checkbox"/> Replace Braces		/	551 1,2,3,4 (R) <input type="checkbox"/> Insulators/Dam		/	
517 1,2 (R) <input type="checkbox"/> Replace Anchor		/	552 4 (R) <input type="checkbox"/> Insulator Plumb		/	
518 1,2,3,4 (R) <input type="checkbox"/> Install Anchor		/	553 1,2,3,4 (R) <input type="checkbox"/> Hardware Dam		/	
519 1,2,3 (R) <input type="checkbox"/> Repair/Replace Guy Wire		/	555 2 (R) <input type="checkbox"/> Lightning Arrestor		/	
521 2,3 (R) <input type="checkbox"/> Tighten Guy Wire		/	FOUNDATION – GENERAL			
522 P (NR) <input type="checkbox"/> Replace/Install Guy Shield		/	563 1,2,3,4 (R) <input type="checkbox"/> Erosion		/	
524 4 (R) <input type="checkbox"/> Guy Not Bonded		/				
525 1,2,3,4 (RP) <input type="checkbox"/> Lightning Damage		/				
526 2,3,4 (RP) <input type="checkbox"/> Woodpecker Damage		/	RIGHT OF WAY			
527 2,4 (RP) <input type="checkbox"/> Insects		/	571 1,2,4 (NR) <input type="checkbox"/> Erosion		/	
528 4 (NR) <input type="checkbox"/> Aerial Number Missing		/	572 4 (NR) <input type="checkbox"/> Encroachments		/	
TOWER			573 4 (NR) <input type="checkbox"/> Debris		/	
531 1,2 (R) <input type="checkbox"/> Tower Legs Broken		/	574 F (R) <input type="checkbox"/> Danger Tree		/	
532 4 (NR) <input type="checkbox"/> Aerial Numbers Missing		/	575 4 (NR) <input type="checkbox"/> Gate Broke		/	
534 1,2,3 (R) <input type="checkbox"/> Loose Bolts/Hard		/	576 4 (NR) <input type="checkbox"/> Oil/Gas Leak		/	
535 4 (NR) <input type="checkbox"/> Repair Anti-Climb		/				
536 F (R) <input type="checkbox"/> Vegetation On Tower		/	MISCELLANEOUS			
537 1,2,3 (R) <input type="checkbox"/> Structure Damage		/	581 4,P (NR) <input type="checkbox"/> Stencil/Line/ Struct No. Ground level		/	
538 1,2,3,4 (R) <input type="checkbox"/> Straighten Tower		/	582 1,2,3,4 (R) <input type="checkbox"/> Switch Damaged		/	
539 1,2,3,4 (R) <input type="checkbox"/> Arms Damaged		/	583 2 (R) <input type="checkbox"/> Damaged Ground		/	
POLE INSPECTION			584 4,P (NR) <input type="checkbox"/> Install/Replace Warning Sign		/	
901 4 (RP) <input type="checkbox"/> Identified Priority Pole		/	586 4 (NR) <input type="checkbox"/> Remove Steps		/	
902 4 (RP) <input type="checkbox"/> Identified Reject Pole		/	587 3,4 (R) <input type="checkbox"/> Add Dirt & Tamp		/	
903 4 (RP) <input type="checkbox"/> Excess Checking		/	589 1,3,4 (R) <input type="checkbox"/> Bird Nest		/	
904 4 (RP) <input type="checkbox"/> Climbing Inspection Req'd		/	590 4 (R) <input type="checkbox"/> Bird Perching		/	
905 4 (RP) <input type="checkbox"/> No Inspection Tag		/	GIS			
NR=Maint. Code may not directly affect reliab. R=Maint. Code may affect reliability. RP = Maintenance Code may affect and has specific program in place to address.			760 4 (NR) <input type="checkbox"/> GIS Map Doesn't Match Field		/	
			761 4 (NR) <input type="checkbox"/> GIS Equip. Stenciling In Error		/	
			762 4 (NR) <input type="checkbox"/> GIS Equip./Hardware Missing		/	
			763 4 (NR) <input type="checkbox"/> GIS Equip. Removed In Field Remove from GIS		/	
			769 4 (NR) <input type="checkbox"/> GIS Other GPS/GIS Errors		/	
Comments on rear of sheet NG0237 (12/09)						



## Appendix B – Steel Evaluation Categories



Visual Rating 6 – Very Severe Deterioration  
Perforated Element – severe physical damage



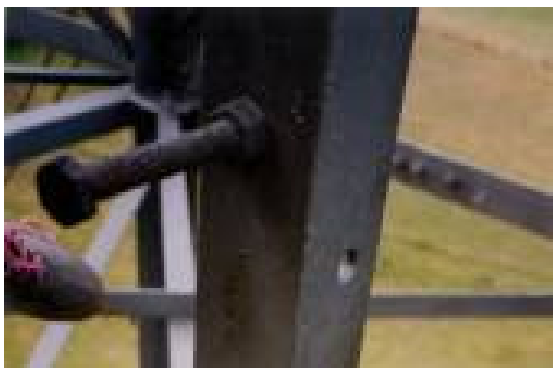
Visual Rating 5 – Significant Pitting  
Significant pitting – loss of section clearly visible, edges feathered/thinned



Visual Rating 4 – Light Pitting  
Some very light edge roughening. Loss of greater majority of coating and zinc layers. Corroded surface would dominate surface preparation – remedial action using wire brush, scraper and brushed paint not sufficient to give greatly increase life



Visual Rating 3 – Light Corrosion  
Very light surface corrosion, majority of coating intact



Visual Rating 2 – Intact  
Paint coating over all surface – overcoat may not be intact and some very small areas (<1%) of light corrosion may be present. Galvanizing intact except for some very small areas (<1%) of light corrosion



Visual Rating 1 – Serviceable  
Fully painted – overcoat and undercoat intact  
Fully galvanized – coating intact



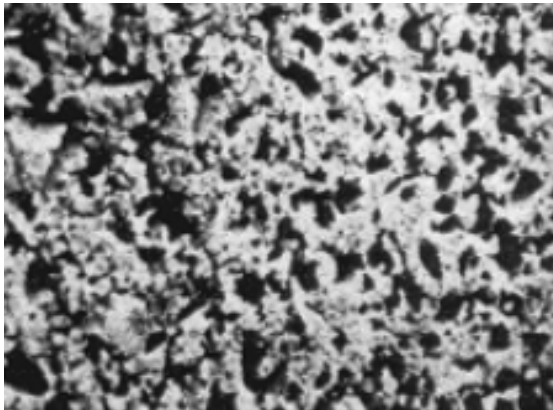
**Appendix C – Concrete Evaluation Categories/Rating Matrix**



Honeycombing  
Construction faults, poor workmanship



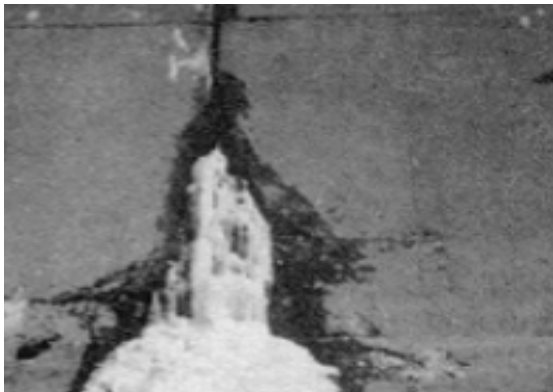
Pattern Cracking



Disintegration  
Deterioration of concrete into small fragments



Erosion/Abrasion



Seepage  
Movement of water or other fluids through pores










Spalling  
Development of fragments

Distortion or Movement  
Change in alignment of the components of a structure

Delamination  
Degradation of steel/concrete interface


		Overall Foundation Rating				
		Very Severe Deterioration 5	Severe Deterioration 4	Medium Deterioration 3	Light Deterioration 2	Serviceable 1
Concrete Foundation Condition Categories	Cracking	Wide cracks (over 0.08" width)	Medium Cracks (between 0.04" and 0.08" width)	Fine Cracks (0.04" width)	Negligible	Negligible
	Disintegration	Very Severe Disintegration (loss of mortar and coarse aggregate at a depth greater than 0.8")	Severe Disintegration (loss of mortar between 0.4" and 0.8" around coarse aggregate)	Medium Disintegration (loss of surface mortar between 0.2" and 0.4" and exposure of coarse aggregate)	Light Disintegration (no exposure of coarse aggregate)	Negligible
	Spalling	Large spall (greater than 0.8" in depth and greater than 6" in any dimension)	Small spall (not greater than 0.8" in depth or greater than 6" in any dimension)	Negligible	Negligible	Negligible

## Appendix D – Wood Poles and Structures Evaluation

<b>Typical Pole Defects</b>		
<b>Bark Inclusion</b>	<b>Checking (Solitary)</b>	<b>Checking (Around Periphery of Pole)</b>
 <p>The growth of the main stem around a dead branch</p>	 <p>The separation of fibers parallel to the grain and extending towards the center of the pole</p>	 <p>Multiple checks around entire pole circumference</p>
<b>Cross Break</b>	<b>Mechanical Damage</b>	<b>Split</b>
 <p>The separation of fibers perpendicular or at an angle to the grain</p>	 <p>Transportation and erection damage due to machinery such as chainsaws or cranes</p>	 <p>The cracking of a pole due to mechanical connections or the intersection of checks</p>
<b>Dead Streak</b>	<b>Decay</b>	<b>Decay Knot</b>
 <p>The growth of the main stem around the dead wood</p>	 <p>The softening of the pole due to fungal growth</p>	 <p>Knots which have decayed and can extend towards the center of the pole</p>
<b>Pocket</b>		
<p>A Solitary Check, a series of checks at one location, or area of decay at the surface of the wood pole</p>		



**510 Pole – Broken**

- Used when pole is broken due to impact, stress etc.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Damage poses significant risk of imminent failure	 <p>Damage is not an immediate threat to the integrity of the network or to public safety</p>	N/A	N/A


**511 Pole – Visual Rotting**

- Used for physical damage which compromises the strength and/or integrity of the pole (checking, dead streak, bark inclusion, cross break, decay, burning, hollow sounding pole)

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 <p>Damage poses significant risk of imminent failure</p>	N/A	N/A	 <p>All Others</p>


**512 Pole – Leaning**

- Used when pole/structure is out of plumb(excludes raked angle structures which are intentionally out of plumb due to line angle)

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Leaning pole which in Inspector's judgment poses immediate and substantial threat to public safety and/or system reliability	Pole top deflection in Inspector's judgment poses a near-term risk to structure integrity	 <p>Slope &gt; 2" per 10' pole height</p>	All other leaning poles

**513 Pole – Replace Single Arm**

• Used for damaged single arms. Arm refers to any horizontal member extending out from the main structure generally to support the conductor.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Arm damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of arm causing the arm to deflect – failure may occur under non-extreme loading	 <p>Appreciable damage – failure may occur under extreme loading</p>	N/A

**514 Pole – Replace Double Arm**

• Used for damaged double arms.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Arm damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of arm causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A

**515 Pole – Repair Braces**


• Used for damage to braces. Braces refer to intermediate members that connect parts of the structure.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Brace damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of brace causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A

**516 Pole – Replace Braces**

• Used for damage to braces or missing braces. Braces refer to intermediate members that connect parts of the structure.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Brace damage or lack of brace poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of brace or lack of brace causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A

<b>517 Pole – Replace Anchor</b>			
<ul style="list-style-type: none"> <li>• Used for damage to anchor rod or head or pull out of the anchor</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Guy failure poses immediate and substantial threat to public safety and/or system reliability	Anchor rod has corroded substantially or is broken, or anchor has pulled out and is no longer functioning as a structural member, or a guy should be present but is not	Appreciable damage – failure may occur under extreme loading	Superficial damage – but will not fail in 5 years
<b>518 Pole – Install Anchor</b>			
<ul style="list-style-type: none"> <li>• Used when necessary anchor is missing</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Damage poses immediate and substantial threat to public safety and/or system reliability	Damage is not an immediate threat to the integrity of the network or to public safety	N/A	N/A
<b>519 Pole – Repair/Replace Guy Wire</b>			
<ul style="list-style-type: none"> <li>• Used when a guy wire or its associated hardware, included fiberglass or wood rods, are in need of repair or replacement</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Guy failure poses immediate and substantial threat to public safety and/or system reliability	Guy is broken or seriously compromised (e.g. broken strands)	Guy is currently structurally sound, but has been compromised by corrosion, damage, etc.	N/A
<b>521 Pole – Tighten Guy Wire</b>			
<ul style="list-style-type: none"> <li>• Used when a guy wire has gone slack, as from anchor pull out, structure movement, etc.</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	Slack guy is causing excessive structure deflection or overstress of other guys	 <p>Slack guy is not causing excessive structure deflection or overstress of other guys or the structure</p>	N/A

**522 Pole – Replace Guy Shield**

• Used when guy shield is damaged. Inspector should install a new one.

**All Priority Level “P” Perform**


**524 Pole – Guy Not Bonded**

• Used when guy bond is inadequate or missing

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Guy not bonded

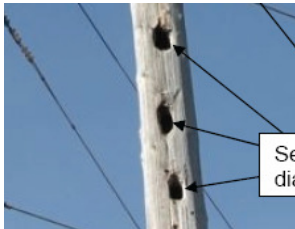

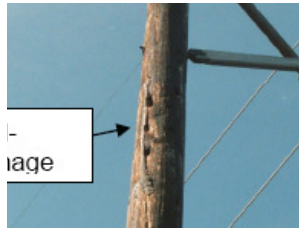
**525 Pole – Lightning Damage**

• Used when pole is damaged due to lightning.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Damage in Inspector's judgment poses immediate and substantial threat to public safety and/or system reliability	Non-serviceable Damage	 <p>Serviceable Damage</p>	Superficial Damage

**526 Pole – Woodpecker Damage**

• Used when pole is damaged by woodpeckers creating nests in pole

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	 <p>Several Large (&gt;5") Diameter Holes</p>	 <p>Single Large (&gt;5") Diameter Holes</p>	 <p>Several Small (&lt;5") Diameter Holes</p>

**527 Pole – Insects**

- Used when pole is damaged by insects

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Damage poses significant risk of imminent failure	N/A	N/A	All other noticeable damage

**528 Pole – Aerial Number Missing**

- Used when aerial numbers are not installed where required


Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Aerial numbers are required at all road crossing, all structures ending in zero, and the first and last structures of a line.



**Appendix E – Individual Wood Pole Evaluation**




<b><u>901 Osmose – Identified Priority Pole</u></b>			
• Used to document pole identified as a priority reject on Wood Pole Groundline Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b><u>902 Osmose – Identified Reject Pole</u></b>			
• Used to document pole identified as a reject on Wood Pole Groundline Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b><u>903 Osmose – Inspect Excessive Check (not reject)</u></b>			
• Used to document pole identified as having excessive checking on Wood Pole Ground Line Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b><u>904 Osmose – Climbing Inspection Required (not reject)</u></b>			
• Used to document pole identified as needing a climbing inspection on Wood Pole Ground Line Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b><u>905 Osmose – No Inspection Tag</u></b>			
• Used to document pole that has no evidence of prior Wood Pole Inspections. Not required for poles under 10 years old.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All

## Appendix F – Steel Poles and Structures Evaluation

<b>531 Tower – Tower Legs Broken</b>			
<ul style="list-style-type: none"> <li>Used when tower legs are broken</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Leg damage which in Inspector's judgment poses immediate and substantial threat to public safety and/or system reliability	Leg damage which in Inspector's judgment poses a near-term risk to structure integrity	N/A	N/A
<b>532 Tower – Aerial Number Missing</b>			
<ul style="list-style-type: none"> <li>Used when aerial numbers are not installed where required</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Aerial numbers are required at all road crossing, all structures ending in zero, and the first and last structures of a line.
<b>534 Tower – Loose Bolts/Hardware</b>			
<ul style="list-style-type: none"> <li>Used loose or missing connections on hardware</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Missing connections on members in judgment of Inspector pose an immediate and substantial threat to public safety and/or system reliability	Missing connections	 Loose Connections	N/A
<b>535 Tower – Repair Anti-Climb</b>			
<ul style="list-style-type: none"> <li>Used to repair anti-climb device</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Anti-climbing device needs repair
<b>536 Tower – Vegetation on Tower</b>			
<ul style="list-style-type: none"> <li>Used when vegetation needs to be cleared from tower</li> </ul>			
<b>All Priority Level "F" - Forestry</b>			

**537 Tower – Structure Damage**

- Used for broken, bent or missing members on tower

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 <p>Damage in judgment of Inspector poses and immediate and substantial threat to public safety and/or system reliability</p>	 <p>Broken or nearly broken members</p>	 <p>Damage/Excessive bending on minor members</p>	N/A

**538 Tower – Straighten Tower**

- Used when tower is out of alignment





Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
<p>Leaning tower in judgment of Inspector poses immediate and substantial threat to public safety and/or system reliability</p>	<p>Substantial deflection, near-term risk to structural stability</p>	<p>Appreciable deflection, ability of tower to sustain extreme loading conditions may be compromised</p>	<p>Aesthetic only</p>

**539 Tower – Arms Damaged**

- Used when the arms on a tower are damaged

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
<p>Damaged arms in Inspector's judgment pose an immediate and substantial threat to public safety and/or system reliability</p>	<p>Arm damage poses a risk of failure under routine loading e.g. a near term risk of failure</p>	<p>Arm damage poses a risk of failure under heavy loading</p>	<p>Superficial damage only</p>


## Appendix G – Conductor and Line Hardware Evaluation

<b>541 Conductor – Bird Caging (Add comment – Bird Caging)</b>			
<ul style="list-style-type: none"> <li>• Used to rate conductor bird caging.</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	 Bird Caging
<b>541 Conductor – Broken (Add comment – Broken Conductor)</b>			
<ul style="list-style-type: none"> <li>• Used to rate conductor damage.</li> <li>• Note: TLOME may revise priority levels based on an engineering evaluation of factors such as mechanical and electrical loading.</li> </ul>			
<b>230kV and Above</b>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 Any broken conductors	N/A	N/A	N/A
<b>115kV and Below</b>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 Significant percentage of broken strands	 Small percentage of broken strands	N/A	N/A



**542 Conductor – Static**

- Used to rate static wire damage.
- Note: TLOME may revise priority levels based on an engineering evaluation of factors such as mechanical and electrical loading.

**230kV and Above**

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 Any broken conductors	N/A	N/A	N/A

**115kV and Below**

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 Significant percentage of broken strands	 Small percentage of broken strands	Exterior damage which does not pose a near-term threat	N/A

**543 Conductor – Ground Wire**

- Used for any damage to the ground leads on the structure

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Ground wire damage in judgment of Inspector poses an immediate and substantial threat to public safety and/or system reliability; this includes a loose ground wire near the top of the pole which may be a risk to contact the conductor	Ground wire missing or disconnected/broken on 3 or more adjacent structures	Ground wire missing or disconnected/broken on isolated structures only, or ground wire is loose near the base of the pole where there is no risk of contacting the conductor	N/A

**544 Conductor – Sleeve/Connector**

- Used for damage to splices or connectors on the shield/static wire or conductors

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Failure in judgment of Inspector poses an immediate and substantial threat to public safety and/or system reliability	Visible physical damage to connector/splice/conductor	Visible corrosion at splice/connector	N/A

**546 Conductor – Under 25 Feet**

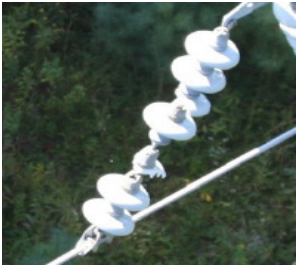

- Used for substandard clearances and conductors with excessive sag.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Conductor poses significant risk of danger to the public	N/A	N/A	General Guidelines by Voltage: <ul style="list-style-type: none"> <li>• 69kV – 115kV 25 ft</li> <li>• 230kV – 345kV 30 ft</li> </ul> Clearances must meet requirements of latest National Electric Safety Code, as well as local requirements (e.g. MA CMR)

### 551 Line Hardware – Insulator Damage


- Used for chipped or broken insulators.
  - Insulators that are physically separated are always Level 1
- NOTE: A chipped or cracked insulator (porcelain damage does not reach more than ½ way to the center of the insulator) may not be counted as a damaged insulator if damage is not severe. This is up to the inspector’s discretion.

Number of Insulators in String	Number of Damaged Insulators per String			
	Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Any	Any Physical Separation	N/A	N/A	N/A
5	2 or more	1	N/A	N/A
6	2 or more	1	N/A	N/A
7	3 or more	2	1	N/A
8	3 or more	2	1	N/A
9	3 or more	2	1	N/A
10	4 or more	3	2	1
11	4 or more	3	2	1
12	4 or more	3	2	1
13	4 or more	3	2	1
14	5 or more	3 or 4	2	1
15	5 or more	4	2 or 3	1
16	5 or more	4	2 or 3	1
17	6 or more	4 or 5	2 or 3	1
18	6 or more	4 or 5	2 or 3	1
19	6 or more	4 or 5	3	2 or less
20	6 or more	5	3 or 4	2 or less
21	7 or more	5 or 6	3 or 4	2 or less

Broken Insulators	Separated Insulators
	

### 552 Line Hardware – Insulator Plumb

- Used for insulators unintentionally out of plumb

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
N/A	N/A	N/A	Usually a sign of high amplitude conductor movement, galloping.

**553 Line Hardware – Hardware Damage**

- Used for any damage to other line hardware

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Hardware damage in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability	Structural Hardware damage which poses a near-term risk to structural integrity	Structural Hardware damage, e.g. damaged connections	Cosmetic Damage

**555 Line Hardware – Lightning Arrestor**

- Used when a lightning arrestor is damaged or has failed


Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	Arrestor has failed. Lightning arrestors fail by disconnecting and falling away from the conductor	N/A	N/A




## Appendix H – Foundation Evaluation



<b>563 Foundation – Erosion</b>			
• Used for any erosion around foundations			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Erosion in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability	Erosion is compromising structural integrity	Structure not yet at risk, but erosion appears to be progressing at a significant rate	Small erosion, may eventually become significant


**Appendix I – ROW/Misc./Switch/GIS Evaluation**

<b><u>571 Right of Way – Erosion</u></b>			
<ul style="list-style-type: none"> <li>Used for any overall erosion in ROW</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Erosion exposes counterpoise and presents a significant danger to public and/or vehicular traffic	Erosion exposes counterpoise and presents a danger to public	N/A	Any other ROW erosion, i.e. washed out road or culverts
<b><u>572 Right of Way - Encroachments</u></b>			
<ul style="list-style-type: none"> <li>Used for any unapproved use of ROW or things too close to lines</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	 <p>Any encroachments</p>
<b><u>573 Right of Way – Debris</u></b>			
<ul style="list-style-type: none"> <li>Used for any debris in ROW</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Any debris in ROW blocking access
<b><u>574 Right of Way – Danger Tree</u></b>			
<ul style="list-style-type: none"> <li>Used for any danger trees adjacent to lines</li> </ul> <p><b>REPORT ALL TO TRANSMISSION FORESTRY</b></p>			
<u>Voltage</u>	<u>Vertical or Lateral Clearance</u>	<p align="center"><b>All Priority Level “F” - Forestry</b></p>	
23 – 46kV	4' or less		
69kV	6' or less		
115kV	10' or less		
230kV	14' or less		
345kV	18' or less		
<b><u>575 Right of Way – Gate Broken</u></b>			
<ul style="list-style-type: none"> <li>Used for broken ROW gates</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Broken gate
<b><u>576 Right of Way – Oil/Gas Leak</u></b>			
<ul style="list-style-type: none"> <li>Used for any oil, gas leaks or other foreign substances in ROW. Notify System Delivery immediately</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Oil/gas found in ROW

<b>581 Misc – Stencil Line/Structure Number at Ground</b>			
• Used when line/structure number is missing. Inspector to stencil structure			
Priority Level 1	Priority Level 2	Priority Level P	Priority Level 4
N/A	N/A	Inspector stencils number	Inspector cannot stencil number
<b>581 Misc – Stencil Line/Structure Number at Ground</b>			
• Used when line/structure number is missing. Inspector to stencil structure.			
All Priority Level “P” - Perform			
<b>582 Misc – Switch Damaged</b>			
• Used when switch is damaged			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Visible arcing is present or condition could result in immediate failure.	Switch may fail, burning and other evidence of arcing	Switch may not be able to be operated, but likely won't fail and put the line out of service	Insignificant damage
<b>583 Misc – Damaged Switch Ground</b>			
• Used for damaged switch grounds			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	Ground grid is exposed or lead is damaged	N/A	N/A
<b>584 Misc – Install/Replace Warning Sign</b>			
• Used for damaged or missing warning signs. Warning signs required on both sides of all structures (2 signs total).			
Priority Level 1	Priority Level 2	Priority Level P	Priority Level 4
N/A	Install warning signs at all structures that are adjacent to roads, regularly traveled pedestrian thoroughfares, or places where persons frequently gather (such as schools or public playgrounds)	Sign installed/replaced by Inspector	Install/replace signs at a low risk location where public interaction is not likely.
<b>585 Misc – Replace Signs</b>			
• Used for missing aerial structure signs. Aerial circuit and structure ID is required on all structures at road crossings, the first and last structures of a line, and all structures ending in zero.			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Install/replace signs
<b>586 Misc – Remove Steps</b>			
• Steps must be removed at least 10' from the ground line			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Remove steps

<b>587 Misc – Add Dirt and Tamp</b>			
<ul style="list-style-type: none"> <li>Used on poles when fill dirt is insufficient</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	Structure may be weakened by absence of tamped dirt around base	 <p>Dirt and tamping required around base of pole</p>

<b>589 Misc – Bird Nest</b>			
<ul style="list-style-type: none"> <li>Used when bird nests are found on line</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 <p>Bird nest in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability</p>	N/A	 <p>Limited risk of bird contact but nest should be removed</p>	<p>No risk of contact such as very small nests or those at bottom of structure</p>

<b>589 Misc – Bird Perching</b>			
<ul style="list-style-type: none"> <li>Used when bird perching could lead to problems</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	 <p>Birds perching on line or evidence of bird perching on line</p>

<b>760 GIS – Map Does Not Match Field</b>			
<ul style="list-style-type: none"> <li>Used when GIS map does not match field</li> </ul>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Note error

**761 GIS – Equipment Stenciling in Error in GIS**

- Used when equipment labels do not match GIS

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Note error

**762 GIS – Equipment/Hardware Missing in GIS**

- Used when equipment is missing on GIS

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Note error

**763 GIS – Equipment Removed in Field, Remove from GIS**

- Used when equipment has been removed in field but not on GIS

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Note error

**769 GIS – Other GPS/GIS Errors**

- Used for all other GIS errors

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Note error

## Appendix J – Complete List of Computapole Codes

Code	Description	CAP/EXP	Default Level	Valid Levels
501	OSMOSE - Identified priority pole	C	3	2
502	OSMOSE - Identified reject pole	C	3	3
503	OSMOSE - Insp excessive check (not rej)	C	4	4
504	OSMOSE - Climbing Insp re'q ( not rej)	C	4	4
901	OSMOSE - Identified priority pole	E	4	4
902	OSMOSE - Identified reject pole	E	4	4
903	OSMOSE - Insp excessive check (not rej)	E	4	4
904	OSMOSE - Climbing Insp re'q ( not rej)	E	4	4
510	POLE - Broken	C	2	12
511	POLE - Visual Rotting	C	3	14
512	POLE - Leaning	E	4	1234
513	POLE - Replace Single Arms	C	3	123
514	POLE - Replace Double Arms	C	3	123
515	POLE - Repair Braces	E	3	123
516	POLE - Replace Braces	E	3	123
517	POLE - Replace Anchor	E	2	12
518	POLE - Install Anchor	C	3	1234
519	POLE - Repair/Replace Guy Wire	E	3	123
521	POLE - Tighten Guy Wire	E	3	23
522	POLE - Replace/Install Guy Shield	E	P	P
524	POLE - Guy Not Bonded	E	4	4
525	POLE - Lightning Damage	C	3	1234
526	POLE - Woodpecker Damage	E	3	234
527	POLE - Insects	E	3	14
528	POLE - Aerial Number Missing	E	4	4
531	TOWER - Tower Legs Broken	E	2	12
532	TOWER - Aerial number Missing	E	4	4
534	TOWER - Loose Bolts/Hard	E	3	123
535	TOWER - Repair Anti-Climb	E	4	4
536	TOWER - Vegetation on Tower	E	F	F
537	TOWER - Structure Damage	E	3	123
538	TOWER - Straighten Tower	E	3	1234
539	TOWER - Arms Damaged	E	3	1234
540	CONDUCTOR - Infrared Problem	E	3	123
541	CONDUCTOR - Conductor	E	3	123
542	CONDUCTOR - Static	E	3	123
543	CONDUCTOR - Ground Wire	E	3	123
544	CONDUCTOR - Sleeve/Conn	E	3	123
546	CONDUCTOR - Under 25 ft	E	4	14
547	Infrared Problem Identified	E	2	124
552	LINE HDW - Insulator Plumb	E	4	4
553	LINE HDW - Hardware Dam	E	3	1234
555	LINE HDW - Lightning Arrestor	C	2	2
556	LINE HDW - Infrared Problem	C	3	123
563	FOUNDATION - Erosion	E	3	1234
571	RIGHT OF WAY - Erosion	E	4	124
572	RIGHT OF WAY - Encroachments	E	4	4
573	RIGHT OF WAY - Debris	E	4	4
574	RIGHT OF WAY - Danger Tree	E	F	F
575	RIGHT OF WAY - Gate Broke	E	4	4

Code	Description	CAP/EXP	Default Level	Valid Levels
576	RIGHT OF WAY - Oil/Gas Leak	E	4	4
581	MISC - Stencil Lin/Struct num at ground	E	P	4,P
582	MISC - Switch Damaged	E	3	1234
583	MISC - Damaged Switch Ground	E	2	2
584	MISC - Install/Replace Warning Sign	E	4	4P
585	MISC - Replace Signs	E	4	4
586	MISC - Remove Steps	E	4	4
587	MISC - Add Dirt and Tamp	E	3	34
588	Switch - Infrared Problem	E	3	123
589	MISC - Bird Nest	E	3	134
590	MISC - Bird Perching	E	4	4
760	GIS - Map Doesn't Match Field	E	4	4
761	GIS - Equip. Stenciling In Error	E	4	4
762	GIS - Equip/Hardware Missing	E	4	4
764	GIS - Equip. Removed In Field Remove from GIS	E	4	4
769	GIS - Other GPS/GIS Errors	E	4	4

### Notes

1. All Level 1 codes do not enter STORMS. The expectation is that the situation will be reported immediately, work complete within a week and a confirming work order used to track costs.
2. All Level 2 and 3 codes pass through STORMS and Design
3. All Level P codes imply that work was done by the inspector to correct defect
4. All Level F codes go to Forestry
5. All Level 4 codes are for notation only, they do not enter STORMS
6. All codes marked "E" are expense
7. All codes marked "C" are capex

## **Appendix 13**

**NG-EOP G017**

**Street Light Standard Inspection Program**



nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G017</b> Page 1 of 8
	<b>STREET LIGHT STANDARD INSPECTION PROGRAM</b>	Version 1.0 - 02/16/10

## **INTRODUCTION**

The purpose of this procedure is to outline the requirements for the inspection cycle for Street Light Standard installations owned by National Grid.

The inspection shall include identifying and reporting the physical condition of street lighting equipment on street lighting standards. Street lights attached to wood poles are inspected as part of the Overhead Distribution Inspection Patrol covered by NG-USA EOP D004.

All street lighting equipment will be inspected for physical damage, potentially hazardous conditions or obvious deterioration.

Inspections will be recorded on a Windows® based hand held computer. The maintenance items identified during this inspection will be separated into four priority levels 1, 2, 3, and 4. The problem codes identified default to the appropriate level. The default level can be adjusted by the individual performing the inspection based on actual field conditions. These priority levels are defined as follows:

Level 1- An identified facility/component or tree condition that must be repaired/replaced within 1 week.

Level 2 - Identified facility/component condition that must be repaired/replaced within 1 year.

Level 3 – Identified facility/component condition that must be repaired/replaced within 3 years.

Level 4 – This priority category is to collect inventory information on actual field conditions to be used by Investment Strategy and Work Planning.

All Level 1 priority conditions identified in the field shall be called in by the Inspector as follows:

1. Notification by location:
  - a. New York: contact System Operations Dispatch 1-877-716-4996.
  - b. NE North: Westboro Control Center 1-508-389-9032.
  - c. NE South: Lincoln Control Center 1-401-335-6075.
2. Detailed information provided to the regional notification location:
  - a. Identify yourself as a Company Inspector and your work reporting area.
  - b. Details of the Level 1 Priority Condition:
    - i. Problem found.
    - ii. District, Feeder No., Line No., Tax District and Pole No.
    - iii. Street address and any additional information that would assist in finding the location of the problem.
    - iv. If you are standing by or have secured the location.
3. Notification to area Inspections Supervisor for follow-up.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G017</b> Page 2 of 8
	<b>STREET LIGHT STANDARD INSPECTION PROGRAM</b>	Version 1.0 - 02/16/10

Equipment will be inspected on a five year cycle such that one-fifth of the inspections should be scheduled on an established annual basis.

## **PURPOSE**

This procedure applies to all personnel involved with or responsible for the inspection and maintenance of street lighting standards and associated facilities owned by National Grid.

## **ACCOUNTABILITY**

1. Distribution Engineering Services
  - A. Update program as necessary
  - B. Provide field support and training as requested.
2. Customer Operations
  - A. Provide qualified personnel as the distribution inspectors, to provide consistent and accurate data or to contact Contract Management Services for contracting where applicable.
3. Distribution Inspector
  - A. Demonstrate the ability to identify maintenance items and the aptitude to become proficient in the use of a hand held computer and desktop computer.
  - B. Demonstrate the understanding and requirements of this National Grid EOP.
  - C. Possess the ability to do patrols, collect information on a hand held, down load to a desktop computer, edit data, provide requested information/reports/work tickets to supervision, and track/close out work completed in the database.  
Provide qualified personnel to inspect where applicable.
  - D. Ensure all inspectors have been trained.
4. Contract Management Services
  - A. At the request of Customer Operations/Distribution Network Strategy obtain, schedule and manage contractors to perform inspections and perform required maintenance.
5. Network Asset Strategy
  - A. Provide input into program revisions.
  - B. Ensure the program as outlined in this EOP is completed each year.
  - C. To develop and/or revise a five-year inspection schedule of all facilities covered by this EOP.
  - D. Develop Outdoor Lighting Asset Strategy
6. Process and Systems
  - A. Provide and support database.

## **COORDINATION**

Not Applicable

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G017</b> Page 3 of 8
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**REFERENCES**

Applicable National Grid Safety Rules and Procedures  
 NY PSC Order 04-M-0159  
 NY PSC Order Adopting Changes to Electric Safety Standard, December 2008  
 Elevated Equipment Voltage NG-USA EOP G016

**DEFINITIONS**

**Patrol:** A walking assessment of distribution facilities for the purpose of determining the condition of the facility and it's associated components.

**Hand Held Computer:** A portable, self-contained electronic data recording device used to create a record of conditions found in the field.

**Inspector:** A qualified employee or contractor who can identify deficiencies, or non-standard construction conditions, on the Company's street light facilities.

**Valid User:** An individual who has been authorized to use the Street Lighting Maintenance Program by the Program Administrator.

**Street Light Standard:** A metallic or fiberglass shaft and arm assembly which supports street lighting luminaire(s) and associated wiring.

**TRAINING**

T&D Technical Training - Provide training upon request.

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## **1.0 STREET LIGHT PATROLS**

Street Lighting inspections will be performed as patrols and are conducted by a street light qualified worker. The patrols are scheduled in such a manner that street lighting facilities are inspected once every five years. The Outdoor Lighting group is responsible for creating and/or revising this schedule for the respective geographic areas. The Distribution Inspector uses a Windows® based hand held computer to record employee ID, region, district, street lighting installation standard number, GPS location, Priority Level 1, 2, 3 and 4 maintenance items, and comments. The listing of these maintenance items are shown in Table I. Any new facilities added to the system will be incorporated through our Customer Service System – Outdoor Lighting (CSS-OL) database and added to the appropriate inspection cycle. The street light standards inspections scheduled for the year shall be completed by December 31<sup>st</sup>. The inspector shall place the CSS-OL street light standard number on the facility if not found numbered during the patrol.

## **2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

- 2.1 Luminaires
- 2.2 Arms
- 2.3 Standards
- 2.4 Foundations
- 2.5 Conductor

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**TABLE I**

**PRIORITY 1, 2 and 3 MAINTENANCE ITEMS FOR OUTDOOR LIGHTING**

Category	CODE	Default Priority	Description
Luminaire	300	2	Light "ON" Day
	301	2	Replace Lens
	302	4	Clean
	303	4	Paint
	304	4	Replace Wattage Label
	305	1	Wires Exposed
	306	2	Damaged - Replace
	307	4	Missing
	308	4	Other - Comments
Arm	320	2	Damaged - Replace
	321	4	Damaged - Repair
	322	4	Rust - Paint
	323	4	Other - Comments
Standard	330	2	Structure Damage - Replace
	331	4	Damaged/Leaning - Repair
	332	4	Paint/Maintenance
	333	1	Access Cover - Replace
	334	4	Bad Wiring - Repair
	335	4	Stencil Required
	336	2	Temporary Overhead *
	337	2	Ground - Repair
	338	4	Knockdown/Missing
	339	4	Other - Comments
Foundation	350	4	Damaged/Leaning - Repair
	351	4	Anchor Bolts Damaged
	352	4	Elevated - Repair
	353	4	Other - Comments

**Note: The default priority of Level 4 for missing luminaires and street light standards is utilized for informational use only. If the street light standard is missing or missing a luminaire, the item shall be reviewed with records, if found to be a required and an active asset it shall be changed to a Level 1 priority.**

**\*Refer to EOP NG-EOP G029 (Tracking Temporary Repairs to Electric System) for tracking and reporting of temporary repairs.**

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### **3.0 STREET LIGHT MAINTENANCE DATABASE/REPORTS**

The Street Light Maintenance Data Base consists of records downloaded from the hand held computers and information entered from the desktop computers. The records can be downloaded to the database through any desktop computer that is connected to the network and the inspector is logged on as a valid user of the Street Light Standard Inspection program. The desktop computer is also used to generate various reports and work tickets, depending on the user's need. These reports/work tickets are utilized to schedule and accomplish distribution maintenance work.

### **4.0 MAINTENANCE SCHEDULE**

Maintenance activities are scheduled by priority Levels. All "Level 1 Priority" conditions identified must be repaired/corrected within 1 week. All "Level 2 Priority" conditions identified must be repaired/corrected within 1 year. All "Level 3 Priority" conditions must be repaired within 3 years. Level 4 Priority is for inventory purposes only.

Once the Street Light Patrol is completed in the Street Light Maintenance Database or 21 days have elapsed since the inspection, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Distribution Design. Level 1 Priority maintenance codes are communicated by the Distribution Inspector directly to the field operations group for the area where the feeder is located.

### **5.0 COMPLETION**

The completion of Level 1 priority maintenance codes is performed by the field operations Supervisor or their designee. Level 2 and Level 3 priority maintenance codes are tracked in the Street Light Maintenance database and placed into the Customer Service System – Outdoor Lighting (CSS-OL) database. CSS-OL database automatically initiates a STORMS order. CSS-OL database is updated once the associated STORMS orders are complete for the work request associated with the maintenance code from the Street Light Database.

***ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID DISTRIBUTION STANDARDS.***

***ALL MAINTENANCE WORK PREFORMED THAT WAS IDENTIFIED ON THE WORK ORDER OR DISCOVERED DURING THE REPLACEMENT/REPAIR/CORRECTION OF THE ORGINAL MAINTENANCE PROBLEM MUST BE LISTED ON THE DATABASE AND THEN CLOSED OUT WHEN COMPLETE***

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**6.0 REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	02/16/10	This document supercedes document dated 07/25/05.

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# **Appendix 14**

## **NG-EOP G004 Shock Complaints**

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	<b>GENERAL</b>	Page 1 of 7
	<b>Shock Complaints</b>	Version 1.0 – 07/14/11

## **INTRODUCTION**

This procedure describes the requirements for investigating and reporting on a customer's shock complaint. A shock complaint is a customer call that states a person has received a shock. When investigating of a shock complaint, Company field personnel must determine if the shock was caused by faulty customer equipment, a neutral-to-earth voltage associated with the Company's distribution system, or an external DC voltage source. Regardless of the cause, a shock complaint is considered an emergency and shall be dispatched as soon as possible. The appropriate Dispatch or Control Center shall be notified of all shock incidents by the field, and all communications shall be completed as required by National Grid Electric Operating Procedure NG-EOP G009.

## **PURPOSE**

This document details specific steps that should be followed when National Grid receives a shock complaint call.

## **ACCOUNTABILITY**

1. Distribution Engineering Services
  - A. Update procedure as necessary
2. Operations
  - A. Ensure that this procedure is understood and implemented
  - B. Ensure that all personal are trained in this procedure.
3. Employee
  - A. Demonstrate the understanding of this procedure.
  - B. Comply with the requirements of this procedure.

## **COORDINATION**

N/A

## **REFERENCES**

National Grid Employee Safety Handbook  
 National Grid Safety and Health Policies & Procedures  
 NG-USA EOP G003 Shock and/or Neutral-to-Earth Voltage Complaint  
 NG-EOP G009 Personal Injury Accidents/Newsworthy Event Reports  
 Metering Services Department Procedure MS505 Shock Complaint  
 Metering Services Department Procedure MS508 Warning Tag Electric  
 National Grid OH Construction Standards

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G004</b>
	<b>GENERAL</b>	Page 2 of 7
	<b>Shock Complaints</b>	Version 1.0 – 07/14/11

**DEFINITIONS**

**Shock Voltage:** Voltage between two points that is high enough to be perceptible to people.

**Primary Voltage:** All distribution circuit cables or conductors energized at 4, 15, 23, or 34.5 kV.

**Shall:** The word shall is to be understood as mandatory.

**Should:** The word should is understood as recommended.

**TRAINING**

Provide line personnel with training, through progression schools and as necessary.

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2.0 ORDER PROCESSING ..... 2

3.0 INVESTIGATION ..... 3

4.0 REVISION HISTORY ..... 7

**1.0 SAFETY**

- 1.1 All work shall be performed in accordance with the National Grid Employee Safety Handbook and all appropriate National Grid Electric Operating Procedures.
- 1.2 All appropriate Personal Protective Equipment including, but not limited to, hard hat, safety glasses/eye protection, rubber protective equipment, appropriate footwear and FR clothing shall be worn when performing work as required by the National Grid Employee Safety Handbook and applicable work procedures.

**2.0 ORDER PROCESSING**

- 2.1 Regardless of the cause, all shock complaints are considered an emergency order type that requires immediate dispatch. When the Customer Contact Center (CCC) receives a call from a customer stating that a person has received a shock, the CCC:
  - 2.1.1 Immediately transfers to Dispatch any calls from 911 officials with an associated emergency or life threatening situation.

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- 2.1.2 Retrieve the customer's account information and verify the customer's account information on the Account window.
- 2.1.3 Inform the customer that someone needs to be present at the premise in order for the shock complaint to be investigated. Inform the customer that their service may be disconnected if no one is present at the premise and a problem is detected.
- 2.1.4 Complete the Issue Investigation Order for Account or a Service Order Form (paper copy) in its entirety and fax the completed form to the appropriate dispatch office when the Customer Service System is down.
- 2.1.5 Call Dispatch office to verify receipt the Investigation Order or the Faxed Service Order.

### **3.0 INVESTIGATION**

- 3.1 The individual investigating (generally a field service representative) a shock complaint shall:
  - 3.1.1 Initiate Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1) <http://infonetus/formscatalogweb/forms/NG0024.pdf>  
Use this form on **every** shock complaint order, even when the individual conducting the investigation resolves the problem him/herself without involving outside departments.
  - 3.1.2 Make the first check with a National Grid approved testing device between a known ground source and the origin of the shock.
  - 3.1.3 If the test between the ground and the shock source indicates higher than secondary voltages:
    - a. Safely evacuate customer(s) from the premise.
    - b. Contact Customer Meter Services Supervisor and System Operations Dispatch from a remote location and request Electric Operations assistance.
    - c. Safeguard and keep the hazardous area clear until Electric Operations provides relief.
  - 3.1.4 If the test between ground and the source of the shock indicates secondary or lower voltages:
    - a. Connect an AC multi-range voltmeter (such as Fluke 87) that provides true RMS at the same location and observe the readings. Leave the voltmeter connected at this location.
    - b. Check for proper bonding. If additional bonding is required, assist or advise the customer accordingly.
    - c. Open the customer's main breaker(s)/fuse(s), remove the meter and observe the voltmeter.

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1. If voltage drops to zero, the problem is within the customer's equipment.
  - i. Reinstall meter and close main breaker(s)/fuse(s).
  - ii. Isolate the trouble circuit by opening each breaker/fuse one at a time until the voltage reading on the voltmeter drops to zero.
  - iii. Identify equipment and wiring on troubled circuit.
  - iv. Isolate and disconnect troubled equipment or wiring and issue an Electric Warning Tag Form NG0023 (Exhibit 2).  
<http://infonetus/formscatalogweb/forms/NG0023.pdf>
  - v. The individual conducting the investigation shall inform the customer to contact a licensed electrician or appliance repair person to check out internal wiring or appliances.
  - vi. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1).
2. If the voltage does not drop to zero, each customer on the same secondary shall be disconnected in the same manner as above. Any other customers in close proximity and with a common water supply may also have to be checked. In each case, the voltmeter should remain connected at the original complaint's premise.
3. If voltage is still present after steps 1 & 2 have been completed, it will be necessary to determine if the condition is the result of a neutral-to-earth AC source or a DC voltage. Connect the AC-DC multi-range voltmeter that provides true RMS and use the DC scale to observe readings:
  - i. If DC voltage is measured, the problem is with a DC source (i.e., cable TV, telephone). Inform the customer that the problem is with a source that National Grid cannot correct or check.
  - ii. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1).
  - iii. Notify Communications Companies.
4. If voltage is still present after steps 1 & 2 have been completed and the voltage is AC:
  - i. Further investigation is required by the Engineering Lab in NE or the Meter and Test Department in NY as per Electric Operating Procedure G003 – Shock and/or Neutral-to-Earth Voltage Complaint.
  - ii. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1) and forward to the Engineering Lab in NE or the Meter and Test Department in NY.

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**EXHIBIT 2**  
**“Warning Notice” Form #NG0023**  
<http://infonetus/formscatalogweb/forms/NG0023.pdf>

## WARNING NOTICE

### TO OUR CUSTOMER

M \_\_\_\_\_  
 \_\_\_\_\_

In response to your request we have inspected your electrical installation and found the cause of your service failure to be as follows:

\_\_\_\_\_ Short in \_\_\_\_\_

\_\_\_\_\_ Defective \_\_\_\_\_

\_\_\_\_\_ Overloaded Branch Circuit

\_\_\_\_\_ General Overload

\_\_\_\_\_ Over-fused Branch Circuits

\_\_\_\_\_

NOTE: Replacing of blown fuses will not correct the trouble listed above.

We recommend that you call your:

\_\_\_\_\_ Electrical Contractor

\_\_\_\_\_ Appliance Repairman

to make the necessary repairs.

# nationalgrid

SERVICE REP \_\_\_\_\_

DATE \_\_\_\_\_

NG0023(01.06)

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#### **4.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	07/14/11	This document supersedes document dated 02/01/07.

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# **Appendix 15**

**SMS 400.06.1**

**Substation V&O Inspection Standard**

**and**

**SMP 400.06.2**

**Substation Inspection Procedure**

nationalgrid	<b>SUBSTATION MAINTENANCE Standard</b>	Doc. # <b>SMS 400.06.1</b> Page 1 of 4
	<b>Visual and Operational Inspection (V&amp;O)</b>	Version 2.0 – 06/30/09

**INTRODUCTION**

Substation Inspection or Visual and Operational (V&O) Inspection of each Substation and Switchyard is a key element in the National Grid USA preventive maintenance program. V&O Inspections are performed with the apparatus in service and are designed to detect abnormal conditions before the apparatus is damaged or a customer outage occurs. Data collected during the V&O Inspection is one of the elements used by AIMMS to prioritize individual apparatus for complete and diagnostic inspections.

**PURPOSE**

N/A

**ACCOUNTABILITY**

N/A

**COORDINATION**

N/A

**REFERENCES**

N/A

**DEFINITIONS**

N/A

**TRAINING**

N/A

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3.0 V&O GUIDELINES..... 2

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	<b>Visual and Operational Inspection (V&amp;O)</b>	Version 2.0 – 06/30/09

## **1.0 SCHEDULE**

- 1.1 Each transmission and distribution substation and switchyard will have a V&O Inspection at least bimonthly.

## **2.0 PROBLEMS AND DISCREPANCIES**

- 2.1 Severe Trouble shall be reported to the responsible Control Center and the person in charge of the substation immediately.
- 2.1.1 The employee shall secure the area and warn unauthorized people to stay clear of the danger.
- 2.1.2 A severe trouble condition is a situation that is hazardous to the system operation and/or National Grid employees or the public.
- 2.2 Problems and discrepancies found should be repaired during the V&O Inspection whenever possible.
- 2.3 Problems and discrepancies not corrected during the V&O Inspection shall be recorded on the Inspection Card (Apparatus Inspections) or as a note in the PDA (Station V&O Inspections).
- 2.3.1 The Supervisor reviewing the inspection shall generate follow-up work orders to document the required work.

## **3.0 V&O GUIDELINES**

- 3.1 To provide uniform and effective V&O Inspections throughout National Grid, the Substation Maintenance Standards and Procedures Books should be referenced for detailed information on the inspection of each type of apparatus.
- 3.1.1 Some of the typical items to be checked include: air, hydraulic and gas pressures, operation counters, oil levels and temperatures, and visual condition.
- 3.2 The station should be inspected for cracked or broken line terminators, bus supports and post insulators, heat discolored wire and wire terminations and blown surge arresters. All fuses and disconnects should be checked for proper seating and heat discoloration.
- 3.3 Alarm and communication radios operation should be verified. The telephones should be checked for proper operation.
- 3.4 Station Service secondary supplies should be checked alive and transfer switches checked for correct position.
- 3.5 Structures and foundations should be inspected for deterioration, damage and paint condition.
- 3.6 Substation security measures must be checked for proper operation and signs of unauthorized entry. This includes: fencing, gates, warning signs, entry alarms, locks and chains.
- 3.7 General substation housekeeping should also be taken care of.

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File: SMS 400.06.1 Visual and Operational Inspection	Originating Department: Substation O&M Services	Sponsor: Donald T. Angell

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	<b>Visual and Operational Inspection (V&amp;O)</b>	Version 2.0 – 06/30/09

#### **4.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	12/26/06	Corrected - Formatting Changed - Header title, Document number prefix Changed - First page footer to reference Documentum Removed – Subtitle Added – AIMMS PM numbers
1.1	05/23/07	Document Added - Documentum Version # to headers Added - File name to footer
1.2	08/20/07	Problems And Discrepancies Added - Section
2.0	06/30/09	Converted to new EDO format - content unchanged

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File: SMS 400.06.1 Visual and Operational Inspection	Originating Department: Substation O&M Services	Sponsor: Donald T. Angell

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File: SMS 400.06.1 Visual and Operational Inspection	Originating Department: Substation O&M Services	Sponsor: Donald T. Angell

## VISUAL AND OPERATIONAL (V&O) INSPECTION

### **INTRODUCTION**

This procedure describes the methods used to perform Visual and Operational (V&O) Inspections of electrical substations used in the transmission and distribution of electricity.

### **PURPOSE**

V&O Inspections, are performed with the apparatus in service, and are used to:

- Verify the security of fences, gates etc. that prevent entry of the public, and provide a legal record of their inspection.

- Detect any hazards to company employees or the public.

- Verify that animal protection measures are present and in good condition.

- Detect abnormal conditions before the apparatus is damaged or a customer outage occurs.

- Collect data (counter readings, fault operations etc.) used to prioritize individual apparatus inspections.

- Collect data (regulator travels, load readings, relay targets etc.) used for system operation purposes.

### **ACCOUNTABILITY**

Substation and other Supervisors supervising inspection and maintenance activities.

Substation and other Workers performing inspection and maintenance activities.

### **REFERENCES**

National Grid USA Safety Handbook

SMS 400.13.1 Oil Leak Reporting Procedure

SMS 400.08.1 Trouble Reporting Procedure

EP-14 Oil Filled Electrical Equipment Management

Manufacturer's Installation, Operating, and Maintenance manuals for the specific equipment to be inspected.

Manufacturer's operating manuals for the specific test equipment to be used.

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**1. Test Equipment Required.**

- 1.1 Digital Multi-meter, IEC 1010-1 Cat. IV
  - 1) Spare battery
- 1.2 Recloser Battery test meter with load test feature.
  - a) For Form 3 Recloser battery tests.

**2. Materials Required.**

- 2.1 PDA with National Grid V&O software installed.
- 2.2 Clipboard
- 2.3 Binoculars
- 2.4 Flashlight
- 2.5 Magnet for resetting drag hands
- 2.6 Additional items listed in Appendix A

**3. Initial Substation Entry**

- 3.1 Personal Protective Equipment.
  - 1) Minimum requirement is ANSI Z41/EH rated safety footwear, hard hat and safety glasses.
- 3.2 Vehicles entering substation.
  - 1) Lower and/or insure antennas will maintain minimum approach distances to energized conductors and apparatus.
  - 2) Use extreme caution when maneuvering to avoid hitting apparatus or violating Minimum Approach Distances.

**4. Inspect Yard**

- 4.1 Perform a quick initial inspection for:
- 1) Alarms.
  - 2) Cut or removed ground grid or ground grid connections.
  - 3) Obvious damage.
  - 4) Security of gates, fence and locks.
  - 5) Unusual noises.

**5. Notify the System Operator**

- 5.1 Inform them you are in the Station for a V&O Inspection and that you will be testing alarms.  
5.2 Ask System Operator if any equipment has been tagged out or relays blocked.

**6. Reporting and Correcting Problems and Discrepancies**

- 6.1 Severe Trouble shall be reported to the responsible Control Center and the person in charge of the substation immediately.
- 1) The employee shall secure the area and warn unauthorized people to stay clear of the danger.
  - 2) A severe trouble condition is a situation that is hazardous to the system operation and/or National Grid employees or the public.
    - a) See Trouble Reporting Appendix at the end of this document for additional information on trouble reporting.
- 6.2 See the section Oil Leak Reporting for information on reporting oil leaks.
- 6.3 Document all paint and preservation problems.
- 1) Rust, corrosion, or fading to the point where primer, or bare metal shows.
- 6.4 Problems and discrepancies found should be repaired during the V&O Inspection whenever possible.
- 6.5 Problems and discrepancies not corrected during the V&O Inspection shall be recorded on the Inspection Card (Apparatus Inspections) or as a note in the PDA (Station V&O Inspections).
- 1) The Supervisor reviewing the inspection shall generate follow-up work orders to document the required work.
- 6.6 Record findings in the PDA if listed in the PDA "round".
- 1) Record other readings or problems as Notes in the PDA
  - 2) If performing an apparatus inspection record the V&O Inspection portion in the V&O section of the Inspection Card.



## 7. Control House

- 7.1 Check control house door locks working and in good condition.
- 7.2 Station Log Book
  - 1) Enter the date, time and employee names that are performing the V&O Inspection.
  - 2) Check the Station Log Book for abnormal conditions that can be corrected during the V&O Inspection.
    - a) After the V&O Inspection, record all abnormal problems found in the Log Book, with red pen, and whether they were corrected or not.
- 7.3 SPCC – SPCC locations only.
  - 1) Verify SPCC Plan is available at the substation.
  - 2) Verify SPCC notification list posted.
  - 3) Check oil spill containment kits complete and in good condition.
- 7.4 Control Panels
  - 1) Indicating Lights
    - a) Check that the indicating lights on the control board are working.
    - b) Check the available stock of spare bulbs; restock as necessary.
    - c) Inspect rear of Control boards for any signs of overheating, burned wiring, moisture, etc.
- 7.5 Noises - Listen for any unusual noises from relays, modules, RAPRs, timer circuits etc.
- 7.6 Relay targets and alarms.
  - 1) Record targets and alarms on the V&O Report and in the station log book.
    - a) List the apparatus affected indicating circuit designation, phase and type of relay or alarm,
  - 2) Reset and report relay targets and alarms to the System Operator and your supervisor.
- 7.7 Reclosing Relays
  - 1) Check that reclosing relays are in service.
    - a) Record any reclosing relays that are off and tagged.
    - b) Report any reclosing relays that are off and not tagged to the System Operator.
  - 2) Verify mechanical reclosing relays are in the start or zero position.
- 7.8 Ground Trip Switches (cutouts)
  - 1) Check that all ground trip relays are in service (ON).
    - a) Record any ground trip switches that are off and tagged.
    - b) Report any ground trip switches that are off and not tagged to the System Operator.

7.9 Bus Transfer Schemes

- 1) Check both buses alive (load ammeters, bus voltmeters bus alive lights).
- 2) Check timers reset
- 3) Check that the sequence timers in normal position
- 4) Check transfer scheme auto
  - a) Record any auto transfer switches that are manual or off and tagged.
  - b) Report any auto transfer switches that are manual or off and not tagged to the System Operator.
- 5) Check tie breakers properly setup (setup varies by station scheme).

7.10 High Side Transfer Schemes

- 1) Check both lines alive (load ammeters, line alive lights).
- 2) Check timers reset
- 3) Check that the sequence timers in normal position
- 4) Check transfer scheme auto
  - a) Record any auto transfer switches that are manual or off, and tagged.
  - b) Report any auto transfer switches that are manual or off, and not tagged to the System Operator.
- 5) Check air break/circuit breaker/circuit switcher status (open or closed).

7.11 Annunciator and Alarm Test Switches

- 1) Annunciator panel
  - a) Move toggle switches, that are not tagged, to the TEST position to check lights. This will send an alarm to the Control Center.
  - b) To clear trouble condition, turn the toggle switch to the reset position, then back to ON.
  - c) Check with supervisor before testing any switches that are in the off position.
  - d) Verify the System Operator received the alarms.
- 2) Test Switches
  - a) If the alarm light is on perform steps b) through f).
  - b) Verify the System Operator received the alarm.
  - c) Open knife blades one by one and leave open until the light goes out and the alarm clears.
  - d) Close the knife switches opened one at a time, checking for alarm indications.
  - e) When the alarm light comes on reopen the last switch closed and continue closing the rest. This will find multiple alarms, if present.
  - f) Operating the knife switches does not reset this type of alarm system. The light only stays out when the trouble condition has cleared.

- 3) Repair of alarm conditions.
  - a) Alarm conditions should be corrected during the V&O Inspection.
  - b) If the alarm condition can not be corrected during the V&O:
    - The alarm should be cleared by opening the test twitch or turning the annunciator switch to OFF.
    - The switch should be tagged with the date, reason and inspectors name.
    - Both the System Operator and your supervisor should be notified that the alarm condition exists and the alarm point is off.

#### 7.12 Radio Alarms

- 1) Inspect condition of radio system for damage, and proper operation.
- 2) If individual alarms have not been sent to the System Operator send a test alarm to from the radio cabinet.
  - a) Verify the System Operator received the alarm.
- 3) Make sure cabinet door is closed so the receiver voice communication is disabled.

#### 7.13 Tags and Clearance and Control switching forms and Supplies

- 1) Check the stock of Clearance and Control Tags.
  - a) Restock as necessary.
- 2) Check the stock of Ground Device Identification Tickets (GDIT).
  - a) Restock as necessary.
- 3) Check the stock of Filed Switching Order Pads
  - a) Restock as necessary.
- 4) Check that pens (red and blue/black) and pencils are available.
  - a) Restock as necessary.

#### 7.14 Control House Heating and Lighting

- 1) Test control house lighting.
  - a) Replace any defective bulbs, or ballasts or sockets.
- 2) Test emergency lighting.
  - a) Replace batteries if needed
- 3) Inspect heaters, fans and thermostats for proper operation. Make sure fans are not broken or bound up and they are in good working order.

#### 7.15 Station Service and Transfer Switch

- 1) Check transfer switch on preferred supply
- 2) Check transfer switch for damage or overheating.
- 3) Test and record preferred and alternate secondary voltages at transfer panel.

#### 7.16 Check AC supply panels for:

- 1) Tripped circuit breakers.
- 2) Circuit breakers in the proper position.

#### 7.17 Check DC Circuit Breaker of Fuse Panel

- 1) Check DC supply panels for:
  - a) Tripped circuit breakers or blown fuses.
  - b) Circuit breakers in the proper position.

7.18 Protective Grounds

- 1) Check that grounds in station are in sets of 3 and that they are hung up properly.
- 2) Check that the phase end and ground clamps are in good working order.
- 3) Lubricate as required.
- 4) Inspect for the cracked or cut insulation and broken conductor strands.
- 5) Replace or repair damaged protective grounds. Do not leave damaged grounds at the station.

7.19 Switch Sticks

- 1) Inspect Switch Sticks and Grounding Sticks for current dielectric test date.
  - a) Send out of date sticks to lab for testing or;
  - b) Test locally using approved methods, test equipment and competent, trained personnel.
- 2) Inspect Switch Sticks and Grounding Sticks for surface contamination, damage and proper operation.
  - a) Clean if necessary
- 3) Insure Switching and Grounding Sticks are stored properly.

7.20 Fire Equipment

- 1) Inspect fire extinguishers to be properly secured and in their marked locations.
- 2) Update inspection cards.
- 3) Record out of date fire extinguishers on the V&O and record for future replacement.
- 4) Discharged fire extinguishers shall be reported to the appropriate supervisor for recharging.
- 5) Discharged or partially discharged fire extinguisher shall be removed from the substation.

7.21 Phone Lists

- 1) Verify local and regional System Operator phone numbers are posted and correct.
- 2) Verify that the emergency telephone list is posted and clearly visible at each telephone location.

7.22 Cleanliness and General Condition -

- 1) Clean control house floors and sanitary facilities, empty wastebaskets and dust as necessary.
- 2) Inspect control house for water leaks.
- 3) Check for signs of animal entry into control house.

7.23 Turn on yard lights, so they can be checked during the Yard Inspection.

**8. Yard Inspection**

8.1 Unusual Noises

- 1) Be alert for arcing, gurgling and pinging noises which could indicate imminent and violent equipment failure.

8.2 Walk the fence and inspect:

- 1) Barbed wire - Strands to be intact and tight.
- 2) Fence fabric - Holes or breaks in the chain link.

- 3) Fence Ties - Loose or missing fence tie wires.
  - 4) Fence Erosion - Signs of erosion or digging under the fence.
    - a) Space below fence should be less than 3 inches.
  - 5) Grounding - Ground conductor and connections secure and connected at every other fence post. Posts on both sides of gates should be grounded.
  - 6) Fence Posts – Sound, not rusted through at ground level and not been raised by frost.
- 8.3 Gates
- 1) Test gates for proper operation.
    - a) Gates should swing easily out of the way.
  - 2) When closed, the gates should be chained tightly, or locked, with minimal space.
  - 3) Verify locking chains, hardware and locks present and in good condition.
- 8.4 Check for proper “Danger High Voltage” warning signs:
- 1) Every 50 feet along perimeter of fence.
  - 2) On gates and on non-hinged side of gate. (see National Grid Standard #0105)
- 8.5 Substation yard security problems shall be corrected or reported immediately to supervisor.
- 8.6 Vandalism related problems should be specifically recorded as such, and reported to supervisor.
- 8.7 Yard Lights
- 1) Check all yard lights working. (Yard lights should have been turned on during control house inspection.)
  - 2) Repair broken bulbs, glass fixtures, spot light heads, or other lighting that needs attention.
    - a) If work cannot be completed safely and while maintaining safe work clearances or if special equipment such as a bucket truck is needed, note on the V&O report.
- 8.8 Vegetation
- 1) Check for any growth of trees or vegetation in fence and gate areas that animals or people could use to climb over the fence.
    - a) Cut or record for the Arborist to have removed.
  - 2) Record vegetation growth within the substation that requires spraying or removal.
- 8.9 Bus and structure.
- 1) Record missing or damaged animal protection devices.
  - 2) Inspect insulators for:
    - a) Broken, chipped or damaged skirts.
    - b) Carbon tracking or flash over.
    - c) Surface contamination (dirt, rust, salt spray etc.).
    - d) Broken or damaged insulators should be recorded on V&O Report.
  - 3) Broken porcelain should be picked up off the ground.
  - 4) Visually inspect current and voltage transformers for damage or signs of overheating.
  - 5) Visually inspect arresters for:
    - a) Blown or damaged arresters
    - b) Surface contamination

- 6) Visually inspect potheads and cable terminators for:
  - a) Damage and leaking compound.
  - b) Surface contamination
- 7) Report unusual noises immediately and record them on the V&O Report.
- 8.10 Structure and apparatus ground connections
  - 1) Inspect for any cut, broken or missing ground connections to apparatus, structures and guy wires.
  - 2) Inspect static wires and record any problems.
  - 3) Visually Inspect Station Service Transformers for:
    - a) Evidence of oil leaks on transformer tank, and on the ground.
    - b) Bushing damage or surface contamination.
    - c) Damaged or improperly closed primary fuses.
    - d) Output Voltage if not previously measured at station service transfer switch.
- 8.11 Inspect equipment and structure foundations.
  - 1) Large cracks.
  - 2) Settling (not level).
  - 3) Deterioration (large areas of surface erosion, stone showing).
- 8.12 Inspect Cableways
- 8.13 Damage, missing or broken cover sections and deterioration.
- 8.14 Inspect buildings junction boxes, structures etc. for overall paint condition
  - a) Record items needing attention.
- 8.15 Clean up substation yard.
  - 1) Remove broken porcelain, debris, and trash
  - 2) If area requires major clean up or crushed stone requires leveling, note on V&O Report.
  - 3) If equipment or materials are intentionally stored in the yard insure that they are neatly placed and not a hazard to personal. Barricade area if necessary.
    - a) Storage should be in compliance with SMS 499.10.1 Substation Work Area Identification Procedure.

## **9. Oil Leak Reporting**

- 9.1 Oil filled apparatus must be inspected for any signs of leaks.
  - 1) The oil leak status shall be recorded for each piece of oil filled apparatus that has an oil leak screen in the PDA.
  - 2) Leaks from small apparatus that do not have an oil leak screen in the PDA should be recorded in a PDA notes screen.
- 9.2 Oil Leak Status Codes
  - 1) Oil leaks are categorized as follows:
    - a) Unknown – Unknown is used to indicate that no information has been entered in AIMMS for this equipment.
    - b) Clean - Apparatus is dry and shows no evidence of oil leaks.

- c) Repaired – A leak is found and repaired, note the repairs made.
  - d) Weep - Anytime the external surface of a piece of apparatus is wet with oil. Note the location and, if possible, cause of the leak.
  - e) Leak - Oil is running off or about to run off the external surface of containers or electrical apparatus. Required Action
- 9.3 Leaks categorized as Leak require immediate action to stop the leak or contain the released oil.
- 9.4 All leaks require creation of a Leak Report Work Order.
- 1) When the supervisor reviews the V&O inspection work order round screen all leak status changes and notes will show up as exceptions.
  - 2) The Supervisor will then create a Leak Report Work order (Type LR) in Work Order Tracking or Quick Reporting.
- 9.5 Leaks from PCB Equipment
- 1) If a leak is discovered from equipment classified as over 500 ppm PCB cleanup must begin within 48 hours (40 CFR 761.30(a)(1)(x)).
  - 2) The inspection records must also include:
    - a) The location of the leak;
    - b) The estimate of fluid released;
    - c) The date and description of any cleanup, containment, repair or replacement;
    - d) The results of any containment (for example, was containment successful or not).
    - e) The daily inspection results required for uncorrected, active leaks (refer to Environmental Procedure EP-14).
    - f) The records must be available for inspection by the EPA and must be maintained for at least three years after disposal of the equipment.

## **10. Apparatus Inspections**

Refer to the V&O Inspection sections of the following SMS's for apparatus inspections.

### Circuit Breakers

- SMP 401.01.2 – Air Magnetic Circuit Breaker Maintenance Procedure
- SMP 401.02.2 – Oil Circuit Breaker Maintenance Procedure
- SMP 401.03.2 – Vacuum Circuit Breaker Maintenance Procedure
- SMP 401.04.2 – Air Blast Circuit Breaker Maintenance Procedure<sup>5</sup>
- SMP 401.05.2 – Two Pressure Gas Circuit Breaker Maintenance Procedure
- SMP 401.06.2 – Gas Puffer Circuit Breaker Maintenance Procedure
- SMP 401.07.2 – Station Recloser Maintenance Procedure
- SMP 401.08.2 – Vacuum Switch Maintenance Procedure

### Transformers

- SMP 402.01.2 – Power – 15 MVA and above Maintenance Procedure
- SMP 402.02.2 – Power – Below 15 MVA Maintenance Procedure
- SMP 402.03.2 – Dry Type Transformer Maintenance Procedure

Instrument Transformers

- SMP 403.01.2 – Currents, Potentials and Metering Maintenance Procedure Voltage Regulators
- SMP 404.01.2 – Step Voltage Regulator Maintenance Procedure
- SMP 404.02.2 – Induction Voltage Regulator Procedure

Emergency Generators

- SMP 405.01.2 – Emergency Generators Maintenance Procedure

Batteries & Chargers

- SMP 406.01.2 – Lead/Acid Battery Maintenance Procedure
- SMP 406.03.2 – Static Chargers Maintenance Procedure

Sensing Devices

- SMP 407.01.2 – Bushing Potential Device Maintenance Procedure
- SMP 407.02.2 – Coupling Capacitors and CCVTs Maintenance Procedure
- SMP 407.03.2 – Wave Trap Maintenance Procedure
- SMP 407.04.2 – Resistive Coupled Potential Device Maintenance Procedure

Capacitors

- SMP 408.01.2 – Station Capacitor below 69kV Maintenance Procedure

Disconnect Switches

- SMP 409.01.2 – Disconnect Switches Maintenance Procedure
- SMP 409.02.2 – Circuit Switchers Maintenance Procedure
- SMP 409.03.2 – High Speed Grounding Switch Maintenance Procedure
- SMP 409.04.2 – Gas Insulated Disconnect Switch Maintenance Procedure
- SMP 409.05.2 – Gas Insulated Ground Switch Maintenance Procedure

Load Tap Changer

- SMP 412.01.2 – Load Tap Changer Maintenance Procedure

Reactors

- SMP 413.01.2 – Dry Type Reactor Maintenance Procedure
- SMP 413.02.2 – Oil Filled Reactor Maintenance Standard

Metal Clad Bus and Switchgear

- SMP 417.02.2 – Metal Clad Bus, Switchgear and Substation Maintenance Procedure

Surge Arresters

- SMP 419.01.2 – Surge Arrester Maintenance Procedure

Network Protectors

- SMP 421.03.2 – Network Transformers and Protectors Maintenance Procedure



## **11. Final Checklist**

- 11.1 Turnoff yard lights
- 11.2 Verify all abnormal conditions found are entered in station log book.
- 11.3 Call the System Operator and notify them that the V&O Inspection has been completed and you will be leaving the station.
  - a) Report any abnormal conditions, alarms or relay targets found.
- 11.4 Turn control house lights off and lock doors.
- 11.5 Re-arm security alarms.
- 11.6 Close and securely lock gate.
- 11.7 Turn in completed V&O Inspection Report to supervisor.
- 11.8 Return PDA to cradle and upload Station Inspection "round".

## **12. Appendix A. - Additional Materials**

Not all of the listed items will be required in all areas. It is suggested that the items required for a particular area be stocked in the vehicle used for V&O Inspections or a large container that can be taken when inspections are to be done.

- 12.1 Cleaning Supplies
  - 1) Broom and dust pan
  - 2) Rags
  - 3) Trash bags
- 12.2 Repair and Maintenance
  - 1) Shovel
  - 2) Ladder
  - 3) Electrical tape
  - 4) Small hand tools
- 12.3 Personal Protective Equipment
  - 1) Acid resistant gloves
  - 2) Face Shield and Apron
- 12.4 Station Supplies
  - 1) Spare Station Log Books
  - 2) System Operator (phone number) cards
  - 3) Spare operations counter cards
  - 4) Pen, pencils and erasers (red pencil for trouble)
  - 5) Clearance and Control Tags
    - a) Red Tags
    - b) Non-Reclose Assurance (NRA) Tags
    - c) Hold Tags
    - d) Station Control (SCT) Tags
    - e) Worker Placards
  - 6) Ground Device Identification Tickets (GDIT)
  - 7) Clearance and Control Switching forms

12.5 Security Supplies

- 1) Spare Padlocks Locks:
  - a) Long shank 5105873
  - b) Short shank 5105872
- 2) Chain for gates
- 3) Fence tie wire
- 4) Fence fabric
- 5) Warning signs 0810029

12.6 Indicating Lamps and Lenses:

- 1) Switchboard. LED (Red) S/C 5100183
- 2) Lens Cap (Red) S/C 5695322
- 3) Switchboard. LED (Green) S/C 5100184
- 4) Lens Cap (Green) S/C 5695321
- 5) Switchboard. LED (Amber & White) S/C 5100185
- 6) Lens Cap (Amber) S/C 5695320
- 7) Lens Cap (White) S/C 5100186
- 8) Switchboard Lamp 24EX S/C 5844590
- 9) Switchboard Lamp 145 Volt, 15W S/C 5841410
- 10) Indicating Bulb type 49 S/C 5843078
- 11) Indicating Bulb type 47 S/C 5843100
- 12) 18 Volt Miniature 0.11A Automotive S/C 5843110
- 13) Indicating 35V, .06A S/C 5843132
- 14) Indicating type 43A S/C 5843250
- 15) Switchboard Lamp 24X S/C 5844610
- 16) Switchboard Lamp 55C S/C 5844630
- 17) Indicating Lamp 120 P.S.B. S/C 5841359
- 18) (for V.S.A. Reclosers)

12.7 Incandescent Lamps:

- 1) Incandescent Lamp 75 Watt S/C 5841739
- 2) Incandescent Lamp 100 Watt S/C 5841840
- 3) Incandescent Lamp 135 Watt S/C 5842001
- 4) Incandescent Lamp 200 Watt S/C 5842150
- 5) Mogul Base Lamp 500 Watt S/C 5842390 Flood lamp PAR 38 100 Watt S/C 5842045
- 6) Fluorescent Lamps:
- 7) 8 FT Single Pin Lamp 75 Watt S/C 5841050
- 8) 4 FT Bi - Pin Lamp 40 Watt S/C 5840950
- 9) 4 FT Single Pin Lamp 40 Watt S/C 5840940
- 10) 8 FT Recessed Pin Lamp 105 Watt S/C 5841130

12.8 Spare emergency light batteries

12.9 Spare fuses

12.10 Recloser control and trip fuses

- a) Reclosers often use time delay fuses that are similar in appearance to AGC types. If the wrong type fuse is installed it will blow after a couple of operations.
- 2) Cartridge fuses
  - a) 5A
  - b) 10A
  - c) 15A
  - d) 20A
  - e) 30 A
- 3) AGC Fuses
  - a) 2 A slow blow and instantaneous
  - b) 5A slow blow and instantaneous
  - c) 10A slow blow and instantaneous
  - d) 20A slow blow and instantaneous

12.11 Spare nitrogen bottles

12.12 Battery Supplies

- a) 5 Gallon distilled water and battery filler S/C 5599778
- b) Battery NO SMOKING Signs S/C 5483448
- c) Extra hydrometer S/C 5474448
- d) Extra thermometer S/C 487304
- e) Baking Soda
- f) Spare eyewash bottles S/C 5890600
- g) Nylon brush to clean battery posts
- h) Battery grease

12.13 Spare recloser batteries

### **13. Appendix B – Trouble Reporting**

#### 13.1 Trouble

- 1) The term trouble is defined as any condition which occurs on the equipment that has or could affect the ability of that equipment to perform its required function.

#### 13.2 Severe Trouble

- 1) A severe trouble condition is a situation that is immediately hazardous to the system operation and/or personnel. These troubles are immediately reported to the System Operator and to the person in charge of the substation. The employee shall secure the area and warn unauthorized people to stay clear of the danger.
- 2) Examples of Severe Trouble
  - a) Dead station battery
  - b) Blown bushings or cable terminator
  - c) Downed live lines
  - d) Multiple broken support insulators
  - e) Electrical fires
  - f) Grounds cut in station
  - g) Loss of station service power
  - h) Broken pole or structure
  - i) Blown by pass/shunt arresters on regulators
  - j) Low oil levels
  - k) Unusually noises

#### 13.3 Not Immediately Fixable Trouble

- 1) These troubles are reported to the System Operator and the person in charge of the substation. They shall also be noted on the V&O form and station logbook in red and scheduled for repair at a later date.

#### 13.4 Examples of Not Immediately Fixable Trouble

- a) Surge Arrester blown
- b) Broken operating rods on disconnects
- c) Damaged bus support insulators

#### 13.5 Fixable Trouble

- 1) Fixable items should be repaired as they are discovered during the V&O Inspection. This insures that the station is maintained in the best possible operating condition and prevents unnecessary return trips. The items fixed should be noted on the V&O Report and in the station logbook.
- 2) Examples of Fixable Trouble
  - a) Low Battery electrolyte
  - b) Replacing blown lamps
  - c) Changing filters
  - d) Installing missing covers

- e) Installing signs
- f) Repairing holes in fence
- g) Installing new locks
- h) Cleaning and repairing oil leaks
- i) Tightening compressor belts
- j) Changing recloser batteries
- k) Replacing control fuses
- l) Changing nitrogen bottles
- m) Changing Silica Gel turned pink or white
- n) Cleaning and repairing leaks

**14. Record of Revisions**

Revision	Changes
08/20/2007	Reporting Changed – Section name to Reporting and Correcting Problems and Discrepancies Revised – Section extensively revised  Materials Required Removed - Substation V&O Inspection Report form, Inspection Report from last V&O Inspection, Substation V&O Checklist form.
09/30/2007	Switch Sticks Added - or; Test locally using approved methods, test equipment and competent, trained personnel.

## **Appendix 16**

### **NG-EOP G029**

# **Tracking Temporary Repairs to Electric System**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 1 of 5
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 1.0 – 05/07/10

## **INTRODUCTION**

The purpose of this procedure is to outline the steps to be taken when a temporary repair is made to the electric system to restore service or maintain public safety until a permanent repair can be made. Every effort should be made to make permanent repairs within 90 days. For those rare exceptions when permanent repairs are not made within 90 days, special reporting and periodic site visits are required to monitor the temporary repairs until the permanent repairs are completed.

## **PURPOSE**

This procedure applies to all personnel who are responsible for initiating temporary repairs along with employees who are responsible for designing, planning, scheduling and construction of permanent repairs made at locations where temporary repairs were made to restore service or maintain public safety.

## **ACCOUNTABILITY**

1. Distribution Engineering Services
  - A. Update procedure as necessary.
2. Customer Operations
  - A. Ensure the components of the procedure are implemented.
  - B. Ensure workers are trained in this procedure.
  - C. Provide revision input as necessary.
3. Workers
  - A. Demonstrate the understanding of the procedure.
  - B. Comply with the requirements of the procedure.
4. Inspections
  - A. Ensure components of this procedure are implemented.
  - B. Track temporary repairs identified by Inspections
  - C. Provide periodic inspections of temporary repairs greater than 90 days.
  - D. Compile and submit report to PSC.

## **COORDINATION**

Not Applicable

## **REFERENCES**

State of New York Public Service Commission Order 04-M-0159  
 State of New York Public Service Commission Order 04-M-0159 Adopting Changes to Electric Safety Standards Effective December 15, 2008.

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File: NG-EOP G029 Tracking Temporary Repairs to Electric System	Originating Department: Distribution Engineering Services	Sponsor: Patrick Hogan

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	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 1.0 – 05/07/10

## **DEFINITIONS**

**Confirming Work Request:** Any emergency work completed in the field, does not require scheduling and is not billable to a 3<sup>rd</sup> party.

**Level 9:** This priority category is used when a temporary repair is identified in the field by Inspections.

**Non-confirming Work Request:** Any emergency work not completed in the field, requires scheduling and is not billable to a 3<sup>rd</sup> party.

**Permanent Repair:** Repaired in accordance with National Grid Standards.

**Property Damage Claim:** Billable emergency work.

## **TRAINING**

Provided by appropriate National Grid training program.

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File: NG-EOP G029 Tracking Temporary Repairs to Electric System	Originating Department: Distribution Engineering Services	Sponsor: Patrick Hogan



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### **1.0 TEMPORARY REPAIRS MADE BY OPERATIONS**

Temporary repairs that are made by operations to restore service or maintain public safety until permanent repairs can be made; are recorded by Distribution Support Services utilizing a pre-formatted form that will require all pertinent information needed in order for the Temporary Repair to be entered into the Maintenance Database. The form will then be e-mailed to a 'group' mailbox that the Inspections Department Administrative staff will be authorized to access. Information from the attached form will be used by the admins to enter the Temporary Repair into the Maintenance Database with the appropriate maintenance code, and assigned a priority of Level 9. The Level 9 would indicate that this a temporary repair that should be completed within 90 days. Maintenance codes assigned a Level 9 will be downloaded from the maintenance database nightly into STORMS. Level 9 codes associated with a maintenance item will be assigned directly to Scheduling to be scheduled within 20 business days. Level 9 codes that require design will be downloaded from maintenance database and placed in the work queue for the Distribution Design Supervisor or Engineering Supervisor for the appropriate area. Scheduling will have 20 business days to schedule the Level 9 work request to the field for completion.

### **2.0 TEMPORARY REPAIRS DISCOVERED BY INSPECTIONS**

Temporary repairs located by Inspections during an inspection are to be recorded in the Maintenance Database with the appropriate maintenance code and with an assigned priority Level 9. The Level 9 would indicate that this a temporary repair that should be completed within 90 days. Maintenance codes assigned a Level 9 will be downloaded from the maintenance database nightly into STORMS. Level 9 codes associated with a maintenance item will be assigned directly to Scheduling to be scheduled within 20 business days. Level 9 codes that require design will be downloaded from maintenance database and placed in the work queue for the Distribution Design Supervisor or Engineering Supervisor for the appropriate area. Scheduling will have 20 business days to schedule the Level 9 work request to the field for completion.

### **3.0 TEMPORARY OVERHEAD REPAIRS (TOH)**

Temporary overhead repairs (TOH) are utilized by operations to restore service while the underground cable that generally serves the facilities is being repaired. TOH's that meet National Grid Overhead Standards for construction would not be considered a temporary repair that would need to be tracked under this procedure. TOH's not meeting National Grid Overhead Standards for construction are required to be tracked under this procedure as a temporary repair and follow the process outlined in paragraph 1 above.

### **4.0 TEMPORARY REPAIRS NOT COMPLETED WITHIN 90 DAYS**

Every effort should be made to complete temporary repairs within 90 days. In extraordinary circumstances, which may include major storms, where repairs may extend beyond 90 days (exceptions), the company shall periodically perform site visits to monitor the condition of the temporary repairs. The company shall also report these exceptions as part of the reporting requirements outlined in the State of New York Public Service Commission Order 04-M-0159 Adopting Changes to Electric Safety Standards Effective December 15, 2008.

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The Inspections group is responsible for tracking all temporary repairs that extend beyond 90 days. The initial periodic inspection should take place after 90 days and every 45 days until the permanent repair is made. The Inspection supervisor should run a report from the maintenance database for open Level 9 codes. The periodic inspection time frame lines up with the periodic inspection requirements for the elevated voltage findings requirements and could be run at the same intervals.

**It is strongly encouraged that these temporary repairs be completed as soon as practicable to limit the burden of tracking these repairs.**

### **5.0 NYS PUBLIC SERVICE COMMISSION REPORTING**

Temporary repairs that are beyond 90 days must be identified and justified as part of the reporting requirements of the PSC Orders referenced below. The 90 days time period commences on the day the temporary repair was made or the day the temporary repair was located. Inspections will be responsible for consolidating the temporary repair information from operations and from the maintenance database in order to prepare the report that will be submitted to the PSC. The report will identify the temporary repairs that exceeded 90 days, the periodic site visit information and the justification for the repair taking longer than 90 days. Inspections shall file the report by February 15 each year.

### **6.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	05/07/10	This is a new document.

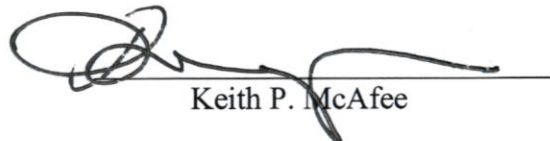
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# **Appendix 17**

## **Certifications**



3. I am responsible for overseeing the Company's Stray Voltage Testing Program.
4. I hereby certify that, to the best of my knowledge, information, and belief the Company has implemented and completed its Stray Voltage Testing Program for the Twelve Month Period. Except for untested structures that are identified as temporarily inaccessible in the Company's Annual Report, submitted herewith, the Company is unaware of any Facilities or Streetlights that were not tested during the Twelve-Month Period.
5. I make this certification subject to the condition and acknowledgement that it is reasonably possible that, notwithstanding the Company's good faith implementation and completion of the Stray Voltage Testing Program, there may be Facilities and Streetlights that, inadvertently, may not have been tested or were not discovered or known after reasonable review of Company records and reasonable visual inspection of the areas of the service territory where Facilities and Streetlights were known to exist or reasonably expected to be found.



Keith P. McAfee

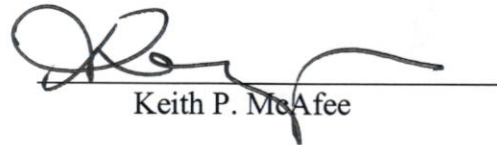
Sworn to before me on this 14 day of February, 2013

Notary Public: 

**Joseph F. Weber**  
**Notary Public, State of New York**  
**No. 01WE8037383**  
**Qualified in Schenectady County**  
**Expires 2/14** 14



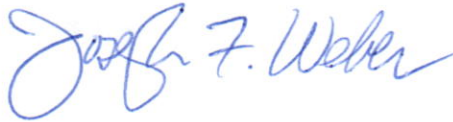
3. I am responsible for overseeing the Company's Facility Inspection Program.
4. I hereby certify that, to the best of my knowledge, information, and belief the Company has implemented and completed its Facility Inspection Program to inspect approximately 20 % of its Facilities during calendar year 2012, in order to comply with the five-year inspection cycle required under the Orders.



Keith P. McAfee

Sworn to before me on this 14 day of February, 2013

Notary Public:



**Joseph F. Weber**  
**Notary Public, State of New York**  
**No. 01WE8037383**  
**Qualified in Schenectady County**  
**Expires 2/14/14**