

Procedures used to obtain authorization to access customer historical usage or credit information

1. Customer authorization is required to obtain historic usage and credit information.
2. Electree LLC shall inform customer of the following:
 - a. The type of information being obtained (e.g., historic usage)
 - b. To whom the information will be provided to. (e.g., Comp Energy LLC internal employees)
 - c. How the information will be used (e.g., to develop a price proposal)
 - d. How long the authorization will be valid (typically the length of the sales agreement).
3. The sales agreement between Electree LLC and the customer will contain verifiable proof of customer authorization. Electree LLC will retain the sales agreement for at least two years or the length of the sales agreement (whichever is longer).
4. The utility can block ESCOs' access to customer information upon customer request.
5. Electree LLC and its employees shall comply with statutory and regulatory requirements pertaining to applicable state and federal do-not-call registries.