

Dear [NAME],

This letter is to inform you about your enrollment in the Hudson Valley Community Power, Community Choice Aggregation (CCA) program, and the impact participation will have on your Central Hudson bill because of your enrollment in budget billing. Because enrollment in the CCA program changes your electric supplier, **you will receive an out of season true up to your budget**, either a credit or amount due for the electricity you used *before* joining the CCA program.

CCA is a New York-approved program that allows your municipality to purchase energy supply on behalf of their residents and you will be enrolled in this program in July through your municipality. You have received a letter on municipal letterhead that provides details of this program, electric supply pricing, opt-out options and contact information for the program administrator. Additional information regarding CCA is available on our website at <https://www.cenhud.com/en/my-energy/my-energy-options/energy-choice/community-choice-aggregation/>

Hudson Valley Community Power, your municipality's CCA program is administered by Joule Assets. Central Hudson will remain responsible for energy delivery services and billing, if you receive natural gas service, your gas supply is not impacted by this program.

### **Central Hudson Budget Billing Impacts**

1. Your Central Hudson account is enrolled in Budget Billing. Because enrollment in the CCA program changes your electric supplier, **you will receive an out of season true up** associated with the change in supplier through your enrollment with this program. This means that your next Central Hudson bill will include an adjustment (stated on the top line in the bill summary section on the first page of your bill) to reflect your *actual usage* at market supply rates for electricity *before* enrollment in the CCA.<sup>1</sup> This adjustment may be:
  - a) A credit if you used less electricity than your budget term calculated, or you made an overpayment; or
  - b) An amount due if you used more electricity than your budget term calculated, or you underpaid.

If you are unable to pay your budget bill reconciliation in full, Central Hudson offers no-cost payment plans without fees to help you pay off your balance in monthly installments. To enroll in a payment plan, visit the "Deferred Payment Agreement" section of [www.CentralHudson.com](http://www.CentralHudson.com).

2. Your account will remain in Budget Billing and your monthly installment will be maintained at the current amount until your regular annual adjustment month (also stated in the bill summary on the first page of your bill), when your account will be reconciled once again.<sup>2</sup> In the month after your annual reconciliation, a new budget payment amount will be set, which could be higher or lower than the amount for your previous term. At that time, the new monthly budget amount will reflect your energy usage at the supply prices provided by your new supplier.

Our intent is for this communication to assist you with understanding your energy bill and why your next Central Hudson bill may include an unexpected amount due.

If you have any questions regarding account impacts associated with CCA program enrollment, please contact us through one of the following methods:

**Enter our standard contact closing info (email, phone, chat, etc)**

Sincerely,

Customer Account Services

<sup>1</sup> If you are a natural gas customer, your budget plan for the gas portion of your bill will not be impacted.

<sup>2</sup> Accounts with a budget plan adjustment month occurring in July will receive a new budget payment amount in August for the new plan term.