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January 6, 2016

VIA ELECTRONIC FILING

Honorable Kathleen Burgess, Secretary
New York State Public Service Commission
3 Empire State Plaza, 19th Floor
Albany, New York 12223

Re: Case 15-C-0168 – Petition of the North American Numbering Plan Administrator on Behalf of the New York Telecommunications Industry for Relief of the 212/646/917 NPA

Dear Secretary Burgess:

Level 3 Communications, LLC and its affiliates (Broadwing Communications, LLC; Global Crossing Local Services, Inc.; TelCove Operations, LLC; and tw telecom of new york l.p.) respectfully submit the attached 212/646/917 Area Code Overlay Customer Outreach and Education Plan Proposal in response to the Commission's Order Approving Overlay of the 212 Area Code Region issued November 23, 2015 in the above-referenced proceeding.

Any questions about this filing may be directed to me at (585) 255-1425 or diane.peters@level3.com.

Sincerely,



Diane L. Peters

Enclosure

cc: Carolyn Ridley, Senior Director of State Public Policy (via email)

**Level 3 Communications, LLC's¹ New York 212/646/917 Area Code Overlay
Customer Outreach and Education Plan Proposal**

Introduction

On November 19, 2015, the New York Public Service Commission ("Commission") issued an Order Approving Overlay of the 212 Area Code Region in Case 015-C-0168. Under the order, the new 332 numbering plan area ("NPA") will serve the same geographic region currently served by the existing 212/646/917 NPA overlay complex which covers the borough of Manhattan in New York City.

The Order further directs all carriers holding numbering resources in the 212/626/917 Numbering Plan Area to file individual plans for outreach and education programs to acquaint customers with the establishment of the new area code and its operation.

Calendar of Events

The industry and Level 3 agree that a total of nine months is needed to implement an effective customer education plan, prepare carriers' networks and activate the new area code, as shown below:

Commission Order:	November 19, 2015
Start of Network Preparation and Customer Education:	September 10, 2016
Completion of Network Preparation and Customer Education	May 10, 2017
Earliest New NPA Central Office Code Activation Date:	June 10, 2017

Customer Education Scope

The following messages must be clearly communicated to businesses and residential customers in the 332 NPA as part of the customer education plan:

1. The new 332 area code is needed to meet the demand for telephone numbers and will be "overlaid" or superimposed over the area now served by the 212/646/917 area code complex.
2. Telephone numbers, including the current area code, will not change.
3. Local calling areas will not change.
4. The price of a call, coverage area, rates and services will not change due to the overlay.

¹ This filing is also submitted on behalf of the following entities: Broadwing Communications, LLC; Global Crossing Local Services, Inc.; TelCove Operations, LLC; and tw telecom of new york l.p.

5. Since 1 + 10-digit dialing is already in place for this area, the existing dialing plan for the 212-646-917 NPA will continue with the introduction of the new 332 NPAs as follows:

Type of call	Call terminating in	Dialing plan
Local Call	Home NPA	1 + 10-digits (1+NPA-NXX-XXXX)*
Local Call	Foreign NPA	1 + 10-digits (1+NPA-NXX-XXXX)
Toll Call	FNPA	1 + 10-digits (1+NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (1+NPA-NXX-XXXX)

*Permissively as 10 digits (Home NPA-NXX-XXXX)

6. Dialing 211, 311, 411, 511, 611, 711, 811, 911 services offered in the 212/646/917 area code will not be affected by the overlay, and those calls will still complete with just three digits.
7. Starting June 10, 2017, customers requesting new telephone lines or services in the 212/646/917 NPA may be assigned telephone numbers with the new 332 area code.

Customer Outreach and Education Plan

To raise customer awareness of the new 332 area code as detailed above, Level 3 intends to send a notice (via bill insert or separate mailing) to affected customers during April 2017. A copy of the notice is attached hereto. In addition, a copy of the notice will also be posted on Level 3's website at the same time the notice is sent to customers.

Area Code Overlay Approved for the New York 212/646/917 Area Code

To ensure a continuing supply of telephone numbers, the new 332 area code will be added to the area currently served by the 212/646/917 area codes. This is known as an area code overlay.

What is an area code overlay?

An overlay is the addition of another area code (332) to the same geographic region as an existing area code (212/646/917). **An overlay does not require customers to change their existing area code.**

Who will be affected?

The 212/646/917 area codes serve the borough of Manhattan. The new **332 area code** will serve the same geographic area currently served by the existing 212/646/917 area codes.

What will be the new dialing procedure?

There will be no change to current dialing procedures. To complete local and long distance calls, the current dialing procedure requires callers to dial **1 + area code + telephone number**. The same dialing procedure will apply to telephone numbers assigned to the new 332 area code.

When will the change begin?

Beginning **June 10, 2017**, new telephone lines or services may be assigned numbers using the new 332 area code.

What will remain the same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You will continue to dial 1+ area code + telephone number for all local and long distance calls.
- You can still dial just three digits to reach 911.
- If 211, 311, 411, 511, 611, 711 or 811 are currently available in your community you will still dial these codes with just three digits.

Who may you contact with questions?

If you have any questions regarding information provided in this notice, please call Level 3 at 1-800-829-0420 or access www.level3.com for more information. You can also visit the Department of Public Service Commission of New York's website at <http://www.dps.ny.gov/> for further information.