On-Bill Recovery Report Form

Con Edison September 2021

All are cumulative for reporting period unless noted "s/s" (snapshot)

			Quarterly Reporting Period				Calendar Year To Date				Life of Program			
			Residential		Non-Residential		Residential		Non-Residential		Residential		Non-Residential	
			Customers	Dollars	Customers	Dollars	Customers	Dollars	Customers	Dollars	Customers	Dollars	Customers	Dollars
Program Participants in Arrears (>60 Days) (s/s)	Utility Service		39	102,366.30	1	479.21								
	OBR Charges		79	83,875.24	3	8,516.52								
Program Participants Sent Final Termination Notices	Utility Service (if separable)													
	OBR Charges (if separable)		0	0.00	0	0.00	0	0.00	0	0	116	77,078.84	2	363.53
Program Participants Terminated	Utility Service (if separable)													
	OBR Charges (if separable)		0	0.00	0	0.00	0	-	0	0	9	38,728.04	0	0
Program Participants Reconnected	Utility Service (if separable)													
	OBR Charges (if separable)		0	0.00	0	0.00	0	-	0	0	6	7,701.87	0	0
Program Participants with Active DPAs (s/s)	Utility Service (if separable)													
	OBR Charges (if separable)		17	27,007.36	0	0.00								
Program Participant Final Bills	Utility Service (if separable)	Current	1	10.30	0	0.00	0	0	0	0	0	0	0	0
		Arrears	1	9.17	0	0.00	0	0	0	0	0	0	0	0
	OBR Charges (if separable)	Current	0	0.00	0	0.00	0	0	0	0	0	0	0	0
		Arrears	0	0.00	0	0.00	0	0	0	0	0	0	0	0
Program Participants' Utility Service Charged Off by Utility			0	0.00	0	0.00	0	0	0	0	0	0	0	0
Program Participants' OBR Charges Charged Back to NYSERDA for Non-Pmt.			0	0.00	0	0.00	0	0	0	0	0	0	0	0

On-Bill Recovery Report Form

To be Reported by NYSERDA Separately For Each Utility Service Territory

All are cumulative for reporting period unless noted "s/s" (snapshot)

			Quarterly Reporting Period				Calendar Year To Date				Life of Program			
			Residential		Non-Residential		Residential		Non-Residential		Residential		Non-Residential	
			Customers	Dollars	Customers	Dollars	Customers	Dollars	Customers	Dollars	Customers	Dollars	Customers	Dollars
Applicants	Received													
	Processed													
	Approved													
	Denied													
Participants	Pending (s/s)													
	Closed (s/s)													
	Purchased													
	Total													
On-Bill Loans	Total													
	Average Loan Amount													
	Average Loan Payment													
	Average Current Balance													
	Average Original Term (Months)													
	Average Term Remaining (Months)													
Off-Bill Loans	Total	Voluntary												
		Involuntary (nonpayment)												
	Average Loan Amount													
	Average Loan Payment													
	Average Current Balance													
	Average Original Term (Months)													
	Average Term Remaining (Months)													
Expenditures	Administrative/General													
	Marketing													
	Implementation/Services													
	Evaluation													
	Total													
Net Program Impacts Achieved - Total and Supplemented by Rebates	kW Reductions - Total/Rebate													
	kWh Reductions - Total/Rebate													
	Therm Reductions - Total/Rebate													
Complaints - On-Bill	Initial	Opened (Amt. in Dispute)												
		Pending (Amt. in Dispute) (s/s)												
		Closed (Credit Adj.)												
		Avg. Days to Respond												
	Appeal	Opened (Amt. in Dispute)												
		Pending (Amt. in Dispute) (s/s)												
		Closed (Credit Adj.)												
		Avg. Days to Respond												
Complaints - Off-Bill	Initial	Opened (Amt. in Dispute)												
		Pending (Amt. in Dispute) (s/s)												
		Closed (Credit Adj.)												
		Avg. Days to Respond												
	Appeal	Opened (Amt. in Dispute)												
		Pending (Amt. in Dispute) (s/s)												
		Closed (Credit Adj.)												
		Avg. Days to Respond												