



April 24, 2026

Honorable Michelle L. Phillips
Secretary
New York State Public Service Commission
Three Empire State Plaza
Albany, NY 12223

Re: Case 14-M-0565 – Proceeding on Motion of the Commission to Examine Programs to Address Energy Affordability for Low Income Utility Customers

Case 16-G-0257 – Proceeding on Motion of the Commission as to the Rates, Charges, Rules and Regulations of National Fuel Gas Distribution Corporation for Gas Service

Case 23-M-0298 – In the Matter of Budget Appropriations of Enhance Energy Affordability Program.

Dear Secretary Phillips,

On April 2, 2026 National Fuel Gas Distribution Corporation (“Distribution or the “Company”) requested an extension until April 30, 2026 to submit our joint low and moderate income reports for February 2026 to modify and test our reporting logic for arrears data using the definition of “greater than 60 days past due.” On April 8, 2026, the Company was notified by the Secretary our extension request was granted until April 30, 2026

Accordingly, pursuant to the New York State Public Service Commission’s *Order Adopting Low Income Program Modifications and Directing Utility Filings* (issued and effective May 20, 2016, in Case 14-M-0565) and *Order Establishing Rates for Gas Service* (issued and effective April 20, 2017, in Case 16-G-0257), National Fuel Gas Distribution Corporation submits its Energy Affordability Program (“EAP”) Monthly Report for the month ended February 28, 2026.

In accordance with Ordering Clause 9 of the *Order Adopting Enhanced Energy Affordability Policy and Directing Utility Filings* (dated July 17, 2025), the Company also submits its joint low- and moderate-income, Enhanced Energy Affordability Policy (“EEAP”) Monthly Report for the same period.

If you have any questions regarding this filing, please contact the undersigned at your convenience.

Respectfully submitted,

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MONTHLY LOW-INCOME REPORT

National Fuel Gas Distribution Corporation

Energy Affordability Program (EAP)

MONTH ENDING: 2/28/2026

ITEM DESCRIPTION	CUSTOMERS		
	Electric-only	Gas-only	Combination
1 Rate discount participants - Total		70,716	
1a Tier 1		6,204	
1b Tier 2		23,832	
Tier 2.1		9,553	
Tier 2.2		14,279	
1c Tier 3		39,150	
1d Tier 4		1,530	
1e New enrollments		4,876	
1g Exited customers		435	
2a. Arrears forgiveness participants - Total		N/A	
2b. New enrollments		N/A	
2c. Exited customers		N/A	
2d. Completed		N/A	
2e. Defaulted		N/A	
2f. Cancelled (customer request)		N/A	
2g. Other		N/A	
4a. Energy Efficiency program participant referrals - Total		3,000	
4b. EmPower-NY		3,000	
4c. Other			
3. Participant reconnection fees waived - Total		N/A	
DOLLARS			
	Electric	Gas	
5a. Rate discounts - Amount expended		\$1,689,075.00	
5b. Over/undercollection		\$623,446.00	
6a. Arrears forgiveness - Amount expended		N/A	
6b. Over/undercollection		N/A	
7a. Reconnection fee waivers - Total		N/A	
7b. Remaining balance		N/A	
8. Average bill - Heating		\$178.43	
9. Average bill - Non-heating		\$50.39	
10a. Total Over/Under Collection		\$2,495,930.00	
10b. Regulator Asset/(Liability) Balance-End of Quarter		\$4,589,449.73	
COLLECTION DATA			
	Customers	Dollars	
11. Participant Arrears - Total	15,176	\$9,489,355.75	
12. Termination notices sent to participants	6,564	\$5,932,661.34	
13a. Participants terminated	0	\$0.00	
13b. Heat-related	0	\$0.00	
14a. Participants reconnected	1	\$461.00	
14b. Due to HEAP/DSS	1	\$461.00	
14c. Due to DPA	0	\$0.00	
15a. Active participant DPAs - Beginning of Period	5,179	\$3,958,978.15	
15b. DPAs made	3,226	\$3,410,123.05	
15c. DPAs reinstated	16	\$11,943.47	
15d. DPAs defaulted	390	\$336,267.09	
15e. DPAs satisfied	306	\$119,010.08	
15f. Active participant DPAs - End of Period	5,678	\$4,634,139.16	
15g. Participant DPAs in Arrears >60 days	5,120	\$2,934,351.07	
16. Participant Uncollectibles	2,304	\$2,967,581.68	
17. Budget Billing Participants	53,901		
17a. Credit Reconciliations (overcollection)	10,485	(\$829,769.45)	
17b. Debit Reconciliations (undercollection)	40,663	\$7,050,844.63	

Notes:

Beginning in February 2026, a change in methodology was implemented for calculating the Dollars column for Collection Data which impacts Rows 11, Rows 15a - 15g, and Row 16. Previous reports showed collection data dollars that included all amounts owed by a customer for all accounts they have with National Fuel. The reported collection dollars were not account specific. With this and future reports, only arrears specific to EAP enrolled accounts are reported. Arrears data calculations for this and future reports will be considered greater than 60 days past due.

A further change in methodology is made to Row 1g. Prior reports showed Exited Customers for the most recent 3 months (quarter). National Fuel never switched this row when it transitioned from quarterly to monthly reporting. Prospectively, Row 1g reports only exited customers for the month.

A final change to Row 17 data is made with this report and prospectively. The number of Budget Billing Participants will now include those customers whose plan was reconciled in the month reported. Previously, the reports failed to include those customers whose plans were tried up during the month.

MONTHLY LOW-INCOME REPORT

National Fuel Gas Distribution Corporation

Enhanced Energy Affordability Program (EEAP)

MONTH ENDING: 2/28/2026

ITEM DESCRIPTION	CUSTOMERS		
	Electric-only	Gas-only	Combination
1 Rate discount participants - Total		21	
1i Tier 5		7	
1j Tier 6		4	
1k Tier 7		10	
1e New enrollments		21	
1g Exited customers		0	
2a. Arrears forgiveness participants - Total		N/A	
2b. New enrollments		N/A	
2c. Exited customers		N/A	
2d. Completed		N/A	
2e. Defaulted		N/A	
2f. Cancelled (customer request)		N/A	
2g. Other		N/A	
4a. Energy Efficiency program participant referrals - Total		N/A	
4b. EmPower-NY		N/A	
4c. Other		N/A	
3. Participant reconnection fees waived - Total		N/A	
DOLLARS			
	Electric	Gas	
5a. Rate discounts - Amount expended		\$27.60	
5b. Over/undercollection		N/A	
6a. Arrears forgiveness - Amount expended		N/A	
6b. Over/undercollection		N/A	
7a. Reconnection fee waivers - Total		N/A	
7b. Remaining balance		N/A	
8. Average bill - Heating			
9. Average bill - Non-heating			
10a. Total Over/Under Collection		N/A	
10b. Regulator Asset/(Liability) Balance-End of Quarter		\$27.60	
COLLECTION DATA			
	Customers	Dollars	
11. Participant Arrears - Total	2	\$515.78	
12. Termination notices sent to participants	0	\$0.00	
13a. Participants terminated	0	\$0.00	
13b. Heat-related	0	\$0.00	
14a. Participants reconnected	0	\$0.00	
14b. Due to HEAP/DSS	0	\$0.00	
14c. Due to DPA	0	\$0.00	
15a. Active participant DPAs - Beginning of Period	0	\$0.00	
15b. DPAs made	0	\$0.00	
15c. DPAs reinstated	0	\$0.00	
15d. DPAs defaulted	0	\$0.00	
15e. DPAs satisfied	0	\$0.00	
15f. Active participant DPAs - End of Period	1	\$404.14	
15g. Participant DPAs in Arrears >60 days	1	\$253.40	
16. Participant Uncollectibles	0	\$0.00	
17. Budget Billing Participants	3		
17a. Credit Reconciliations (overcollection)	1	(\$31.78)	
17b. Debit Reconciliations (undercollection)	2	\$306.55	

Notes:

Rate discounts expended are indicative of customers who were billed after our first EEAP enrollment on February 9, 2026. Referrals to the Empower+ program are not occurring at this time, as this is a Pilot Program. The Enhanced Energy Affordability Program does not have a specific rate allowance, therefore rows 5b and 10a are not applicable. Average heating and non-heating monthly billed amounts are unavailable for February 2026 as first enrollment into EEAP occurred on 2/9/2026 and would not include the accounts billed previously for the month.