

**MONTHLY LOW INCOME REPORT**

**NMPC**

**Energy Affordability Program**

**MONTH ENDING:**

**3/31/2026**

<u>ITEM DESCRIPTION</u>		<u>CUSTOMERS</u>		
		<u>Electric Only</u>	<u>Gas Only</u>	<u>Combination</u>
1a	Rate Discounts Participants - Total	97,887	2,518	59,793
1b	Tier 1	71,918	273	6,240
1c	Tier 2	5,218	801	18,957
1d	Tier 3	18,250	1,434	33,677
1e	Tier 4	2,501	10	919
1f	Tier 5	0	0	0
1g	New Enrollments	2,655	90	2,065
1h	Exited Customers	1,133	61	714
<b>Arrears forgiveness participants - Total</b>				
2a	Arrears forgiveness participants - Total	N/A	N/A	N/A
2b	New enrollments	N/A	N/A	N/A
2c	Exited customers	N/A	N/A	N/A
2d	Completed	N/A	N/A	N/A
2e	Defaulted	N/A	N/A	N/A
2f	Cancelled (customer request)	N/A	N/A	N/A
2g	Other	N/A	N/A	N/A
3	Participant reconnection fees waived - Total	25	0	1
<b>Energy efficiency program participant referrals - Total</b>				
4a	Energy efficiency program participant referrals - Total	3,833	0	0
4b	EmPower NY	3,833	0	0
4c	Other - Empower replacement program (HEAT)	N/A	N/A	N/A
<b>DOLLARS</b>				
		<u>Electric</u>	<u>Gas</u>	
5a	Rate discounts - Amount expended	\$ 6,117,405	\$ 867,204	
5b	Over / under collection	\$ 648,509	\$ (37,642)	
6a	Arrears forgiveness - Amount expended	\$ -	\$ -	
6b	Over / under collection	\$ -	\$ -	
7a*	Reconnection fee waivers - Total	\$ 2,218	\$ 18	
7b	Over / under collection	\$ -	\$ -	
8***	Average bill - Heating	\$ 266	\$ 183	
9***	Average bill - Non-Heating	\$ 163	\$ 50	
10a	Total Over/Under Collection	\$ 648,509	\$ (37,642)	
10b**	Regulatory Asset/Liability Balance - End of Month	\$ 499,920	\$ (2,021,304)	
<b>COLLECTION DATA</b>				
		<u>Customers</u>	<u>Dollars</u>	
11	Participants Arrears - Total	72,123	\$ 151,059,525	
12	Termination Notice sent to Participants	9,796	\$ 16,006,451	
13a	Participants Terminated	36	\$ 129,967	
13b	Heat - Related	7	\$ 22,407	
14a	Participants Reconnected	35	\$ 122,597	
14b	Due to HEAP / DSS	1	\$ 2,722	
14c	Due to DPA	11	\$ 43,659	
15a****	Active Participants DPAs - beginning of period	19,442	\$ 38,374,980	
15b****	DPAs Made	7,770	\$ 17,782,213	
15c****	DPAs Reinstated	3,325	\$ 6,044,730	
15d****	DPAs Defaulted	6,184	\$ 12,910,877	
15e****	DPAs Satisfied	940	\$ 895,130	
15f****	Active Participants DPAs - end of period	20,292	\$ 42,624,638	
15g	Participants DPAs in Arrears >60	19,130	\$ 32,531,074	
16	Participant Uncollectible	654	\$ 1,325,759	
17	Budget Billing Participants	60,740	\$ 50,514,160	
17a	Credit Reconciliations (over collections)	13,308	\$ 978,993	
17b	Credit Reconciliations (under collections)	47,432	\$ 12,639,145	
*7a -Reconnection Fee Waivers - Reconnection fee waivers for electric only customers are reported under Electric. Reconnection fee waivers for gas only & combination customers are reported under gas.				
***8 & 9 - Average Bill Heating & Non-Heating - Represents the undiscounted low income average bill				
**10b - Amount in excess of the rate allowances will be deferred for future recovery from customers. Any under-expenditure will be deferred for future use in a low income program.				
****15a - 15f DPA dollars represent the original DPA agreement amount. The Customer Service System tables do not store current DPA balances.				
<b>March 2026 Self Certification Data:</b>				
<u>Dual Commodity (Tier 1)</u>		148		
<u>Electric Heat (Tier 1)</u>		57		
<u>Electric Non-Heat (Tier 1)</u>		361		
<u>Gas Heat (Tier 1)</u>		1		
<u>Gas Non-Heat (Tier 1)</u>		1		