

February 13, 2018

**VIA ELECTRONIC FILING**

Honorable Kathleen H. Burgess  
Secretary  
New York State Public Service Commission  
Three Empire State Plaza  
Albany, New York 12223-1350

**Re: Case 04-M-0159 – Proceeding on Motion of the Commission to Examine the Safety of Electric Transmission and Distribution Systems – 2017 ANNUAL REPORT**

Dear Secretary Burgess:

Niagara Mohawk Power Corporation d/b/a National Grid submits for filing its *2017 Annual Stray Voltage Testing and Facility Inspection Report* in the above proceeding.

Should you have any questions or concerns, please do not hesitate to contact me. Thank you for your time and attention.

Respectfully submitted,

/s/Patric R. O'Brien

Patric R. O'Brien

Attachments

**State of New York  
Public Service Commission**

**Case 04-M-0159**

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**Niagara Mohawk Power Corporation  
d/b/a National Grid**

**Stray Voltage Testing and Facility Inspection**

**2017 Annual Report**

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Report on the results of stray voltage testing and facility inspections  
for the 12-month period ended December 31, 2017

**February 13, 2018**

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## **I. Background**

The New York State Public Service Commission’s (“Commission”) Electric Safety Standards adopted on January 5, 2005 in Case 04-M-0159, with subsequent revisions issued on July 21, 2005, December 15, 2008, March 22, 2013, and January 13, 2015 (collectively referred to herein as the “Safety Standards” or “Order”), require annual stray voltage testing of certain electric facilities accessible to the public and inspections of utility electric facilities on a minimum of a five-year cycle.

In the March 22, 2013 Order, the Commission revised the annual testing requirement for stray voltage. Under the revision, overhead distribution facilities, underground residential distribution (“URD”) facilities, overhead and underground transmission structures, and substation fences will be tested for stray voltage at least once every five years. Streetlights and underground distribution facilities will continue to be tested annually.

This report describes Niagara Mohawk Power Corporation’s d/b/a National Grid (“Niagara Mohawk” or “Company”) stray voltage detection program and facility inspection program conducted for the 12-month period ended December 31, 2017.

## **II. Company Overview**

Niagara Mohawk provides electric service to approximately 1,600,000 customers in a service area of approximately 25,000 square miles in New York State. The Company operates an electric transmission and distribution system. For the stray voltage detection and facility inspection programs, Niagara Mohawk divides its system into subprograms to schedule and track testing and inspections. The subprograms include the Company’s (a) distribution overhead system, (b) distribution and transmission underground system, (c) streetlight system, (d) transmission overhead system, and (e) substations.

### **a. Distribution Overhead System**

Niagara Mohawk’s distribution overhead system consists of structures supporting circuits energized at voltages of up to 15kV and spans close to 32,000 miles. Stray voltage testing of the distribution system is currently performed by Niagara Mohawk and contractors. Facility inspections of the distribution system are currently performed by the Company’s internal workforce and contractors.

### **b. Distribution and Transmission Underground System**

Niagara Mohawk’s distribution and transmission underground system is made up of facilities such as manholes, hand-holes, vaults, and switchgear. Fiberglass hand holes are exempt from stray voltage testing under the Safety Standards.<sup>1</sup> Stray voltage testing of the Company’s underground system is currently performed by contractors. Facility inspections of the underground system are currently performed by contractors.

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<sup>1</sup> See July 21, 2005 Order, at 23; March 22, 2013 Order, at Appendix A, 3(c).

**c. Streetlight System**

Niagara Mohawk's streetlight system contains underground fed metallic streetlight standards and municipally-owned streetlights and traffic control devices. Overhead fed streetlights on wooden poles are not counted within the streetlight program for stray voltage testing. For the underground fed metallic streetlight standards, contractors perform the stray voltage testing at night when the lights are operational. Stray voltage testing on traffic control devices takes place in conjunction with the contractors' testing of the overhead and underground systems during the daytime hours. The streetlight facility inspections on Company-owned facilities take place during the day and are performed by an external workforce.

**d. Transmission Overhead System**

Niagara Mohawk's transmission overhead system, which includes the sub-transmission system, consists of structures that support circuits energized at voltages of 12 kV, 23kV, 34.5kV, 46kV, 69kV, 115kV, 230kV, and 345kV. The transmission system spans the entire state and is approximately 8,465 miles in length. Stray voltage testing on the transmission system is performed by Niagara Mohawk and contractors.

**e. Substations**

There are 883 substations in Niagara Mohawk's service territory. Stray voltage results for substation fences were collected internally by the operating group. The initial dataset identified 883 substation locations to be tested of which a number of these are customer-owned locations.

**III. Stray Voltage Testing Program**

During the calendar year that ended December 31, 2017, the Company conducted stray voltage testing of 100% of all Company and non-Company owned metallic streetlights and traffic signals and 100% of all publicly accessible Company-owned underground distribution facilities that are capable of conducting electricity. In addition, the Company conducted stray voltage testing of its publicly accessible overhead distribution facilities, URD facilities, overhead and underground transmission structures, and substation fences that are capable of conducting electricity.

In addition, and in compliance with the Safety Standards, Niagara Mohawk:

- a. Immediately safeguarded and/or mitigated all voltage findings  $\geq 1.0$  volt. In instances where the stray voltage finding was determined to be caused by customer-owned equipment, the area was immediately made safe and the customer or responsible person associated with the premises was notified of the unsafe condition and the need for the customer to arrange for a permanent repair. Voltage findings determined to be caused by a Company-owned facility were immediately safeguarded and/or mitigated. All permanent repairs were made within 45 days.

- b. Tested all publicly accessible structures and sidewalks within a 30 foot radius of the electric facility or streetlight where there was a stray voltage finding  $\geq 1.0$  volt.
- c. Responded, investigated, and mitigated positive findings of shock incidents reported by the public.

Niagara Mohawk visited 411,853 facilities for stray voltage testing in calendar year 2017. Testing was not required on 133,443 facilities because: the facilities are wood utility poles that have no attached appurtenances capable of conducting electricity; or the facilities' electrically conductive appurtenances are not accessible to the public (pre-wired wood); the facilities are enclosed in fiberglass (non-conductive materials); the facilities are de-energized; and/or the facilities are inaccessible to the public.

Inaccessible facilities include:

- a. Locked Gate/Fence – Poles behind locked gates and fences that are not accessible to the public, (e.g., facilities located in fenced areas owned by other utilities such as water companies).
- b. Dangerous Grades – Poles located on cliffs and other dangerous grades are generally inaccessible to Company personnel and the general public and are approached only under urgent circumstances. The performance of stray voltage testing on these facilities would constitute an unacceptable risk to the employee.
- c. Company Property – Poles located on Company property such as substations are accessible only to Company personnel and authorized contractors.
- d. Vaults – Structures located inside buildings. These structures are accessible only to Company and building maintenance personnel.
- e. Limited Access Highway Facilities – Structures located on highways and highway exit and entrance ramps. The performance of stray voltage testing on these structures would constitute an unacceptable risk to the employee.

As required by the Safety Standards, Niagara Mohawk performed 3,026 miles of mobile testing system scans between January 1, 2017 and December 31, 2017. A summary of the results of the mobile testing scans is contained in Appendix 8, which is a copy of the Company's mobile scan report filed with the Commission on November 21, 2017.

#### **IV. Facility Inspection Program**

The Safety Standards require Niagara Mohawk to visually inspect approximately 20% of its facilities annually, resulting in a five-year inspection goal for all facilities to be inspected.

Niagara Mohawk visually inspects its overhead distribution and transmission systems on a five-year cycle from the ground, as prescribed by the Safety Standards.

In addition, Niagara Mohawk performs the following inspections, some of which are recurring on specific cycles, some of which are scheduled on an as-needed basis:

- Aerial Infrared – Helicopter-based thermographic imaging of connections and equipment.
- Tower Footing – Embedded support structure that supports a transmission tower.
- Wood Pole – Inspection of the wood pole at and below the ground line.
- Aerial Patrols – Helicopter based visual examination of transmission facilities and equipment.
- Comprehensive Helicopter Patrol – A comprehensive methodical examination of all components comprising the transmission system by helicopter.

Niagara Mohawk’s ground-based visual inspection program is segmented into five categories: distribution facility inspection; underground facility inspections; streetlight inspections; transmission facility inspections; and substation inspections.<sup>2</sup> Each program is summarized by its associated procedure document. The inspections include visual inspections of the assets to determine if deficiencies exist. Deficiencies are captured by codes entered into handheld computers. Data is then downloaded for review and follow up work.

In accordance with the Safety Standards, Niagara Mohawk uses the following severity levels to establish priority for repairs and scheduling:

- a. Level I – Repair as soon as possible but not longer than one week. A Level I classification represents an actual or imminent safety hazard to the public or a serious and immediate threat to the delivery of power. Critical safety hazards present at the time of the inspection shall be guarded until the hazard is mitigated.
- b. Level II – Repair within one year. A Level II classification represents conditions that are likely to fail prior to the next inspection cycle and represent a threat to safety and/or reliability should a failure occur prior to repair.

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<sup>2</sup> Substation inspections are more complex than those performed on other facilities and differ in variety of ways including, but not limited to: inspection schedules, system that captures inspection data, and work prioritization (supervisory review determines work to be completed versus Levels I-IV). Substation inspection procedure and protocols are provided in Attachment 15 (400.13.2 Substation Maintenance Visual and Operational (V&O) Inspection).

- c. Level III – Repair within three years. A Level III classification represents conditions that do not present immediate safety or operational concerns and would likely have a minimal impact on the safe and reliable delivery of power should a failure occur prior to repair.
- d. Level IV – A Level IV classification represents conditions found, but repairs are not needed at this time. Level IV is used to track atypical conditions that do not require repair within a five-year timeframe. This level is used for future monitoring purposes and planning proactive maintenance activities.

In accordance with the Safety Standards, when a temporary repair is located during an inspection or is performed by the Company, best efforts are made to make a permanent repair of the facility within 90 days. Temporary repairs that remain on the system for more than 90 days are due to extraordinary circumstances (*e.g.*, storms and outage constraints), and usually require extensive repair activity. Niagara Mohawk has compiled a list of exceptions of temporary repairs that still remain in place after the 90 day requirement. The list and justifications can be found in Appendix 5 of this report.

Niagara Mohawk provides classroom and field training to personnel inspecting facilities in accordance with the Company’s Electric Operating Procedures (“EOPs”). The classroom training covers topics including: EOPs, distribution maintenance inspection and elevated voltage testing training, Computapole handheld training, Computapole database training, distribution vegetation training, geographic information system training, feeder patrols training, and basic electricity training.

The Company provides new distribution inspectors with training upon hiring, with ongoing yearly refresher courses. As part of the refresher training, Niagara Mohawk updates all training materials due for updates from the following year. Specifically, the updates are done yearly using relevant EOPs and Company standards that have been updated.

## **V. Company Facilities**

Niagara Mohawk has approximately 1,521,796 individual facilities that must be visited for stray voltage testing and approximately 1,578,716 individual facilities that require a facility inspection. These facilities are broken down into the following five main categories and are summarized in the tables beginning on page 9:

- a. **Distribution Overhead** – The Company’s testing criteria for distribution overhead facilities involves testing all Company-owned or jointly-owned wood poles with utility electrical facilities located on both public thoroughfares and customer property, including backyards or alleys. Stray voltage testing is performed on all wooden poles with metallic attachments (*e.g.* ground wires, ground rods, anchor guy wires, or riser pipes), and/or any electrical equipment within reach of the general public. Distribution overhead facilities are included in both the stray voltage and facility inspection programs.



b. Distribution and Transmission Underground Facilities –The Company’s testing criteria for underground facilities involves testing all subsurface structures, including above ground, pad-mounted structures. Included in the underground facilities are padmount switchgear cases, padmount transformer cases, electric utility manhole covers, submersible transformer covers, electric utility handhole covers, network vaults, and grates. These facilities are included in both the stray voltage and facility inspection programs. Inspections of the underground system involve underground and padmount assets.

c. Streetlights and Traffic Signals – Streetlights include Company-owned metal pole streetlights and municipal-owned metal pole streetlights to which the Company provides service. The testing criteria for streetlights and traffic signals involves testing all metal pole streetlights, traffic signals, and pedestrian crosswalk signals located on publicly accessible thoroughfares. Stray voltage testing of streetlights is performed at night while the fixtures are energized. Privately-owned light fixtures are not included in the stray voltage testing program, per the Safety Standards.<sup>3</sup> All Company-owned streetlights are included in the facility inspection program.

d. Substation Fences - Niagara Mohawk operates and maintains 883 substation facilities that are necessary for the operation of the electric grid. These substations are fenced in for security, as well as to ensure the safety of the general public. Substation fences are included in the stray voltage testing program.

e. Transmission Overhead Structures – The testing criteria for transmission overhead structures involves testing all structures, guys, and down leads attached to the facilities. Transmission structures support circuit voltages of 12 kV and greater. Transmission poles with distribution underbuild are included in the transmission category. All transmission structures are included in both the stray voltage and facility inspection programs.

## **VI. Annual Performance Targets**

In compliance with the Safety Standards, Niagara Mohawk met the annual performance target for stray voltage testing of 20% of overhead distribution facilities, URD facilities, overhead and underground transmission structures, and substation fences, as well as 100% of metallic streetlights and underground distribution facilities. In addition, in compliance with the Safety Standards, Niagara Mohawk met the annual performance target for inspection of approximately 20% (*i.e.*, 95% of the annual target of 20%, or 19%) of its electric facilities for the period that ended December 31, 2017.

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<sup>3</sup> March 22, 2013 Order, at Appendix A, §§ 1(d) and 3(a).

The results are summarized in the tables below.

*Stray Voltage Testing Results*

<b>Elevated Voltage Testing Annual Summary</b>			
<b>Program</b>	<b>Total Units</b>	<b>Units Completed in 2017</b>	<b>% Completed</b>
Distribution**	1,304,484	274,732	21.060
Underground	28,234	28,234	100.000
Streetlights*	84,528	84,528	100.000
Transmission**	103,667	23,476	22.645
Substation	883	883	100.000

\*Note: Streetlights include traffic controls but exclude fiberglass standards.

\*\*Note: Pursuant to the March 22, 2013 Order, the Company is required to test 100% of streetlights and underground distribution facilities annually. Overhead distribution facilities, URD facilities, overhead and underground transmission structures, and substation fences are required to be tested at least once every five years.

**Facility Inspection Program Results**

<b>Category</b>	<b>Total System Units</b>	<b>Units Completed in 2017</b>	<b>Actual Inspected in 2017</b>
Overhead Distribution	1,246,001	260,764	20.928%
Overhead Transmission	103,824	24,012	23.127%
Underground	95,361	19,460	20.406%
Pad-mounted Transformers	67,692	13,793	20.376%
Streetlights	65,838	13,198	20.046%
<b>TOTAL</b>	<b>1,578,716</b>	<b>331,227</b>	<b>20.980%</b>

**Inspection Performance Summaries**

*Overhead Distribution Facilities*

<b>Inspection Year</b>	<b>Number of Overhead Distribution Structures Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	255,736	21%
2016	258,385	21%
2017	260,764	21%

Overhead Transmission Facilities

<b>Inspection Year</b>	<b>Number of Overhead Transmission Facilities Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	22,679	22%
2016	22,303	22%
2017	24,012	23%

Underground Facilities

<b>Inspection Year</b>	<b>Number of Underground Facilities Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	17,254	18%
2016	17,582	19%
2017	19,460	20%

Padmount Transformers

<b>Inspection Year</b>	<b>Number of Padmount Transformers Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	12,268	19%
2016	13,985	21%
2017	13,793	20%

Streetlights

<b>Inspection Year</b>	<b>Number of Streetlights Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	12,664	19%
2016	13,264	20%
2017	13,198	20%

## **VII. Certifications**

Pursuant to Section 7 of Appendix A of the Safety Standards, the president or officer of each utility with direct responsibility for overseeing stray voltage testing and facility inspections shall provide an annual certification to the Commission that the utility has, to the best of his or her knowledge, exercised due diligence in carrying out a plan, including quality assurance, that is designed to meet the stray voltage testing and inspection requirements, and that the utility has:

- Tested its publicly accessible electric facilities and street lights in accordance with the Safety Standards, and
- Inspected the requisite number of electric facilities.

The certifications are attached as Appendix 17 to this report.

## **VIII. Analysis of Causes of Findings and Stray Voltage**

The Safety Standards require the electric utilities to perform an inventory on all stray voltage findings and report on the number of these findings each year. Section 1(f) of the December 15, 2008 Order defines a finding as “any confirmed voltage reading on an electric facility or streetlight greater than or equal to 1 volt measured using a volt meter and 500 ohm shunt resistor.” Section 1(c) defines stray voltage as “voltage conditions on electric facilities that should not ordinarily exist. These conditions may be due to one or more factors, including, but not limited to, damaged cables, deteriorated, frayed, or missing insulation, improper maintenance, or improper installation.” Utilities are required to report on all findings whether or not the voltage is normal to the electric system.

Niagara Mohawk identified 119 instances of stray voltage during the Company’s manual stray voltage testing program in 2017. These voltages resulted from a variety of conditions including: deterioration of conductors; age of equipment; exposure to the elements; and various customer related issues. A majority (86) of stray voltage conditions identified were on street light/traffic signal structures.

The following table contains a breakdown of the causes of stray voltage findings identified through the Company’s 2017 manual testing effort. Niagara Mohawk has repaired and/or mitigated all findings that were determined to be hazardous. Mobile testing findings are addressed in the Mobile Stray Voltage Testing Report attached as Appendix 8.

<b>Structure Type</b>	<b>Cause of Stray Voltage</b>	<b>Stray Voltages Found</b>
Distribution	Down Ground	3
Distribution	Guy	2
Distribution	Insulator	2
Distribution	Service Wire	1
Street Lights – Traffic Signals	Cable & Ground	5
Street Lights – Traffic Signals	Equip Other	6
Street Lights – Traffic Signals	Ground Connection	20
Street Lights – Traffic Signals	Lamp Wiring	1
Street Lights – Traffic Signals	Luminaire Change	1
Street Lights – Traffic Signals	Neutral	24
Street Lights – Traffic Signals	None Required	17
Street Lights – Traffic Signals	Remade All Connections	2
Street Lights – Traffic Signals	Service Wire	1
Transmission	Cable & Ground	3
Transmission	Down Ground	6
<b>TOTAL</b>		<b>94</b>

In accordance with the Safety Standards, when Niagara Mohawk discovered a finding on an electric facility or streetlight during stray voltage testing, the Company tested all publicly accessible structures and sidewalks within a minimum 30-foot radius of the electric facility or streetlight. Niagara Mohawk did not identify any additional findings associated with the initial test structure as a result of the 30-foot radius testing.

## **IX. Analysis of Inspection Results**

Note: Total Number of Deficiencies may add up to more than the total Locations with Deficiencies due to deficiencies on multiple facilities at a single location.

### *Overhead Distribution Structures*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
260,764	122,054	46.806%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	1,024	0.464%
2	5,736	2.604%
3	47,366	21.508%
4	166,096	75.422%
Total:	220,222	100.000%

*Overhead Transmission Facilities*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
24,012	20,376	84.857%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	9	0.021%
2	261	0.625%
3	3,595	8.612%
4	37,877	90.740%
Total:	41,742	100.000%

*Underground Facilities*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
19,460	9,462	48.622%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	156	1.476%
2	727	6.882%
3	65	0.615%
4	10,037	91.370%
Total:	10,985	100.000%

Pad-mount Transformers

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
13,793	3,373	24.454%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	62	0.834%
2	460	6.189%
3	0	00.000%
4	6,910	92.976%
Total:	7,432	100.000%

Streetlights

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
13,198	10,138	76.814%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	0	0.000%
2	383	2.298%
3	42	0.252%
4	16,238	97.449%
Total:	16,663	100.000%

In 2017, Niagara Mohawk identified an overall total of 297,044 deficiencies:

- Priority Rating 1 Total = 1,251, or 0.421% of the overall total.
- Priority Rating 2 Total = 7,567, or 2.547% of the overall total.
- Priority Rating 3 Total = 51,068, or 17.192% of the overall total.
- Priority Rating 4 Total = 237,158 (inventory), or 79.839% of the overall total.

**X. Quality Assurance**

**Electric Quality Assurance/Quality Control Program**

National Grid's Elevated Voltage ("EV") and Visual Inspection & Maintenance ("I&M") Quality Assurance/Quality Control program provides for increased program continuity, monthly audits for monitoring of program performance, and assurance that a Quality Assurance/Quality Control ("QA/QC") program independent of the EV and I&M work groups is maintained.

Separate of the independent Electric QA/QC program, Quality Control (“QC”) audits are conducted by National Grid I&M supervisory staff. The purpose of the QC audits is to self-validate recorded findings involving all distribution, transmission, and sub-transmission assets that have been inspected to identify potential maintenance codes and elevated voltage issues. Conversely, the independent Electric QA/QC program encompasses a quantitative random sampling of the entire population of inspection results derived from the field audited EV testing and I&M inspections.

**I&M Risk Levels Identified**

The analysis of the QA/QC I&M Program data is intended to identify the nature and magnitude of Risk Level 1 and 2 as applicable to the I&M Program results.

<b>Electric QA/QC I&amp;M Risk Level Definitions</b>
QA/QC program involves performing an additional QA/QC audit of randomly-selected assets having been previously assessed by the field inspector, with the intent of verifying previously identified maintenance codes.
<p><b><u>Risk 1</u></b></p> <ul style="list-style-type: none"> <li>• Reliability/ Safety Concern.</li> <li>• Identified facility/component repaired or replaced within one week of the inspection date.</li> </ul>
<p><b><u>Risk 2</u></b></p> <ul style="list-style-type: none"> <li>• Facility/component condition that must be repaired/replaced within 1 year.</li> <li>• QA/QC identification of maintenance codes which may affect reliability.</li> </ul>
<p><b><u>Risk 3</u></b></p> <ul style="list-style-type: none"> <li>• Facility/component condition that must be repaired/replaced within 3 years.</li> <li>• QA/QC identification of maintenance codes that may not affect reliability.</li> <li>• The QA/QC auditor determined the original I&amp;M inspector’s maintenance code was incorrect.</li> <li>• The independent QA/QC auditor determines a data quality issue.</li> </ul>

**Asset Inspection & Maintenance Audits**

National Grid’s Electric QA/QC group audited (6,428) distribution, transmission, and sub-transmission assets that had been field inspected for maintenance during 2017. The method used to confirm and/or achieve the required quality of asset audits involved follow-up field audit by QA/QC personnel through a monthly random sample, with the intent of verifying identified maintenance codes derived from the population of assets inspected by field force operations during calendar year 2017. This process captured incorrect or missed maintenance codes and noted timeliness of repairs when evident. To achieve a minimum 95% level of confidence applicable to the entire population of inspection data and resulting random sample analysis, commonly applied statistical principles were utilized to conduct the audit process.

The QA/QC field audit process is designed to validate the field inspector findings. Results are considered to be passing when there is a match between the field inspection maintenance codes and QA/QC follow-up



audit results. Based upon the accrued inspection data provided by the Company’s Inspections Department, and the findings identified through follow-up QA/QC process, the overall accuracy of field inspection findings that impacts reliability (Risk 1 and Risk 2), was validated at 97%.

**2017 Field Inspections – QA/QC Audit Results**

The following table illustrates the population and breakdown of assets inspected by field force and compliance percentages related to system reliability concerns (Risk Levels 1 and 2 findings) identified through the QA/QC process during calendar year 2017:

Asset Category	I&M Field Inspector	QA/QC Field Auditor		QA/QC Risk Levels		Compliance Percent (%)
		Assets Audited	MCodes Audited	Risk 1	Risk 2	
<b>Distribution</b>	260,764	5,751	7,734	2	290	96%
<b>Sub-Transmission</b>	10,376	337	646	0	9	99%
<b>Transmission</b>	13,636	340	629	0	7	99%
<b>Total Compliance Percent</b>						<b>97%</b>

**QA/QC I&M Audit Analysis**

The Company desires a minimum threshold for inspection compliance percentage at 95%. QA/QC analysis of regional findings by misidentified maintenance codes and also missed maintenance codes are conducted for the purpose of determining compliance percentage of maintenance code trending for a particular region.

- Misidentified MCode – When the field Inspector incorrectly identifies a maintenance code for a condition found at a structure.
- Missed MCode – When the QA/QC Inspector identifies a maintenance code that the field inspector did not account for at a structure.

If the compliance percentage is less than 95% to 90%, the electric QA/QC group will conduct further analyses of accrued data for potential trending. Operations will be responsible for corrective action where applicable. If the validation accuracy is less than 90%, Operations is responsible for further trending analysis and/or corrective action and implantation plan to improve field force inspections.

**QA/QC Misidentified Maintenance Code Trends**

Region	QA/QC Misidentified MCodes	MCode Description	Trending Quantity	Total Sample Size Audited YTD	Compliance Percent
48	215-Dist	Guy – Guy Span not in compliance w/Code	18	1130	98%
51	212-Dist	Ground – Guard Required	12	1074	99%
54	221-Dist	Guy – Not in compliance with NESC Code	10	761	99%
56	212-Dist	Ground – Guard Required	11	471	98%
	221-Dist	Guy – Not in compliance with NESC Code	11		98%
60	221-Dist	Guy – Not in compliance with NESC Code	13	1330	99%
62	153-Dist	Transformer – LA blown, missing/improper	14	1517	99%
	212-Dist	Ground – Guard Required	10		99%
	221-Dist	Guy – Not in compliance with NESC Code	35		98%

**QA/QC Missed Maintenance Code Trends**

Region	QA/QC added MCodes	MCode Description	QTY	Total Sample Size Audited YTD	Compliance Percent
48	115-Dist	Riser – Guard required	10	1130	99%
	118-Dist	Pole – Stencil/ correction required	10		99%
	152-Dist	Transformer – Missing ground wire	25		98%
	153-Dist	Transformer – LA blown, missing/improper	12		99%
	155-Dist	Transformer – Animal Guards Required	13		99%
	207-Dist	Switch – L.A. Blown/ Missing /Improper	14		99%
	215-Dist	Guy – Guy Span not in compliance w/Code	34		97%
	221-Dist	Guy – Not in compliance with NESC Code	19		98%
51	155-Dist	Transformer – Animal Guards Required	15	1074	99%
	215-Dist	Guy – Guy Span Not in compliance with NESC Code	11		99%

54	155-Dist	Transformer – Animal Guards Required	10	761	99%
	156-Dist	Transformer – NonStd Bond of X-O Bushings	11		99%
	215-Dist	Guy – Guy Span not in compliance w/Code	14		98%
56	220-Dist	Guy – Guy Wire Marker missing	22	471	95%
	221-Dist	Guy – Not in compliance with NESC Code	12		97%
	264-Dist	MISC - Transmission Overbuilt	10		98%

Region	QA/QC added MCodes	MCode Description	QT Y	Total Sample Size Audited YTD	Compliance Percent
57	157-Dist	Transformer – Improper/Missing Bond	12	925	99%
60	221-Dist	Guy – Not in compliance with NESC Code	15	1330	99%
62	118-Dist	Pole – Stencil/ correction required	17	1571	99%
	153-Dist	Transformer – LA blown, missing/improper	14		99%
	212-Dist	Ground – Guard required	22		99%
	220-Dist	Guy – Guy Wire Marker missing	13		99%
	221-Dist	Guy – Not in compliance with NESC Code	33		98%

### **I&M Results – Repairs**

Per the Safety Standards, the QA/QC program is responsible to verify permanent repairs have been made in response to field force operations inspections performed, along with the timeliness of the repair. The 2017 field force inspection process yielded the following asset deficiencies and repair activities for I&M defined Level 1, Level 2, and Level 3 priorities:

### Summary of Deficiencies and Repair Activity Resulting from the Inspection Process

Year	Priority Level / Repair Expected		Deficiencies Found (Total)	Repaired Within Required Time Frame	Repaired Past Required Due Date	Not Repaired and Not Due	Not Repaired – Overdue
2017							
	I	Within 1 week	1251	1204	47	0	0
	II	Within 1 year	7567	2602	0	4965	0
	III	Within 3 years	51068	1455	0	49613	0
	IV	N/A	237158	61703	0	175455	0
	Temp Repairs	Within 90 days	135	111	6	5	13

The QA/QC group performed 309 Level 1 only follow-up field audits and validated that the 290 repairs were completed within the required time frame and 19 Level 1 had not been repaired and were overdue at the time of the audit.

#### **Elevated Voltage (EV) Assets Audited**

The Company's QA/QC 2017 EV Field Audit program targeted an overall minimum confidence level of 95% applicable to field force operations inspection of its Distribution, Underground, Transmission, and Sub-Transmission assets. Additionally, a minimum confidence level of 98% should be realized for tested streetlights and traffic controls. The inspection process requires elevated voltage testing be conducted for each utility asset that is capable of conducting electricity and is publicly accessible. For each QA/QC EV audit to have successfully "passed," the following test parameters must be validated:

- The voltage recording shall be below established regulatory thresholds ( $\leq 1$  volt or mitigated)
- All assets having a "testable object" were in fact tested by the field Inspector.

#### **EV Risks Identified**

The analysis of the QA/QC EV Program data is intended to identify the nature and magnitude of Risk 1 and 2 as applicable to the EV Program results.

Electric QA/QC EV Risk Level Definitions	
QA/QC program methodology involved performing an additional QA/QC audit of randomly-selected assets having been previously tested by field inspector. For the QA/QC test to have “passed,” it must confirm that all assets having a “testable object” were in fact tested.	
<b><u>Risk 1</u></b>	
<ul style="list-style-type: none"> <li>• An elevated voltage reading was identified by the EV field tester and the independent QA/QC auditor found the voltage not mitigated below regulatory/company thresholds after the 45 days.</li> <li>• The QA/QC auditor measured a voltage that exceeds the regulatory/ company thresholds greater than or equal to <u>1 volt</u>.</li> </ul>	
<b><u>Risk 2</u></b>	
<ul style="list-style-type: none"> <li>• The EV field tester determined there was not a testable object, and the independent QA/QC auditor identifies a testable component existed at the audited asset.</li> <li>• The EV field tester determined there was in fact a testable component and the independent QA/QC auditor revealed no testable component at the audited asset.</li> </ul>	
<b><u>Risk 3</u></b>	
<ul style="list-style-type: none"> <li>• The EV field tester and or the independent QA/QC field auditor deem the structure inaccessible or non-testable.</li> <li>• The independent QA/QC field auditor determines a data quality issue.</li> <li>• Reasonable effort to effectively eliminate the stray voltage condition on overhead Sub-Transmission or Transmission structures was attempted but in some cases cannot achieve a reading of 1 volt or less after mitigation due to neutral currents and induced voltages.</li> </ul>	

### **2017 QA/QC EV Field Asset Audit Results**

The QA/QC group audited **5296** elevated voltage assets for Distribution, Underground, Transmission and Sub-Transmission during eight operating regions.

QA/QC EV Assets Audited	
Region	QA/QC Assets Audit Totals
48	857
50	391
51	649
54	599
56	449
57	709
60	694

62	948
<b>Total</b>	<b>5296</b>

**Total QA/QC EV Asset Audits Totals by Category Type**

<b>Category Type</b>	<b>Region 48</b>	<b>Region 50</b>	<b>Region 51</b>	<b>Region 54</b>	<b>Region 56</b>	<b>Region 57</b>	<b>Region 60</b>	<b>Region 62</b>	<b>Totals</b>
Distribution	732	286	571	483	343	611	506	808	<b>4340</b>
Underground	79	15	23	54	51	14	103	106	<b>445</b>
Sub Trans	31	59	31	37	38	56	18	20	<b>290</b>
Transmission	15	31	24	25	17	28	67	14	<b>221</b>
Streetlights	246	37	44	159	151	63	236	74	<b>1010</b>
<b>Totals</b>	<b>1103</b>	<b>428</b>	<b>693</b>	<b>758</b>	<b>600</b>	<b>772</b>	<b>930</b>	<b>1022</b>	<b>6306</b>

**2017 QA/QC EV Field Asset Audit Results – Risk Level**

**Risk Level 1 Identified**

The Company’s 2017 QA/QC EV audits achieved an overall confidence level of **100%** for Risk Level 1 for distribution, underground, transmission, and sub-transmission assets.

Additionally, an overall confidence level of **100%** for Risk 1 Level was achieved for the electric QA/QC EV streetlight/ traffic control audits.

**QA/QC Risk 1 Level Identified**

<b>Category Type</b>	<b>Region 48</b>	<b>Region 50</b>	<b>Region 51</b>	<b>Region 54</b>	<b>Region 56</b>	<b>Region 57</b>	<b>Region 60</b>	<b>Region 62</b>	<b>Total</b>
Distribution	0	0	0	0	0	0	0	0	0
Underground	0	0	0	0	0	0	0	0	0
Sub Trans	0	0	0	0	0	0	0	0	0
Transmission	0	0	0	0	0	0	0	0	0
Streetlights	0	0	0	0	0	0	0	0	0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Risk Level 2 Identified**

A total of 202 QA/QC EV audits (approximately 3% of 6306 audits performed) resulted in Risk Level 2 being identified. The Company’s 2017 QA/QC EV audits achieved an overall confidence level **97%** accuracy of identification of testable components.

**QA/QC Risk Level 2 Identified**

<u>Category Type</u>	<b>Region 48</b>	<b>Region 50</b>	<b>Region 51</b>	<b>Region 54</b>	<b>Region 56</b>	<b>Region 57</b>	<b>Region 60</b>	<b>Region 62</b>	<u>Total</u>
Distribution	35	6	21	33	10	18	7	23	<b>153</b>
Underground	9	0	18	10	0	0	0	0	<b>37</b>
Sub Trans	5	4	0	1	0	0	0	1	<b>11</b>
Transmission	0	0	0	0	0	0	0	0	<b>0</b>
Streetlights	1	0	0	0	0	0	0	0	<b>1</b>
<b>Totals</b>	<b>50</b>	<b>10</b>	<b>39</b>	<b>44</b>	<b>10</b>	<b>18</b>	<b>7</b>	<b>24</b>	<b>202</b>

**QA/QC EV Audit Analysis – Risk Level 1 & 2**

(1) Category Type: Distribution, Underground, Sub-Transmission & Transmission

<b>Region</b>	<b>Dist, UG, Sub-T, Trans</b>			<b>Compliance Percent</b>	<b>Electric QA/QC Additional Analysis Required</b>	<b>Operations Corrective Action Required</b>
	<b>Risk 1</b>	<b>Risk 2</b>	<b>Assets Audited</b>		<b>≥90% and ≤95%</b>	<b>&lt;90%</b>
<b>48</b>	0	49	857	94%	X	
<b>50</b>	0	10	391	97%		
<b>51</b>	0	39	649	94%	X	
<b>54</b>	0	44	599	93%	X	
<b>56</b>	0	10	449	98%		
<b>57</b>	0	18	709	97%		
<b>60</b>	0	7	694	99%		
<b>62</b>	0	24	948	97%		

**Note:** In regions where QA/QC field audits validated the minimum confidence level to have been met or exceeded, no additional analysis or Corrective action is required (N/A).

- If the validation accuracy range is 90% to 95% (Distribution, Underground, Sub-Transmission, and Transmission), the electric QA/QC group will conduct further analysis of accrued data for potential trending. Operations will be responsible for corrective action where applicable.
- If the validation accuracy is less than 90% (Distribution, Underground, Sub-Transmission, and Transmission), Operations is responsible for further trending analysis and/or corrective action and implantation plan to improve field force inspections.



**QA/QC EV Audit Analysis – Risk Level 1 & 2**

(2) Category Type: Streetlights & Traffic Controls

Regions	Street Lights & Traffic Controls			Compliance Percent	Electric QA/QC Additional Analysis Required	Operations Corrective Action Required
	Risk 1	Risk 2	Total Sample Size Audited YTD			
					≥95% and ≤98%	<95%
48	0	1	246	99%		
50	0	0	37	100%		
51	0	0	44	100%		
54	0	0	159	100%		
56	0	0	151	100%		
57	0	0	63	100%		
60	0	0	236	100%		
62	0	0	74	100%		

**Note:** In regions where QA/QC field audits validated the minimum confidence level to have been met or exceeded, no additional analysis or Corrective action is required (N/A).

- If the validation accuracy range is 95% to 98% (Street Lights and Traffic Controls), the electric QA/QC group will conduct further analysis of accrued data for potential trending. Operations will be responsible for corrective action where applicable.
- If the validation accuracy is less than 95% (Street Lights & Traffic Controls) Operations is responsible for further trending analysis and/or corrective action and implantation plan to improve field force inspections

**Summary**

**QA/QC I&M Audit Program**

The Company's Electric QA/QC analysis of the Missed maintenance codes (defects) conducted in 2017 by the National Grid QA/QC team concluded that the following:

**Distribution**

Maintenance Code 221 (Guy – Not in compliance with NESC Code) was missed repetitively across the NY territory. QA/QC discovered 201 errors applicable to maintenance Code 221.

### Sub-Transmission

Maintenance Code 528 (Pole.-Aerial Number Missing) was missed repetitively across the NY territory. QA/QC discovered 21 errors applicable to maintenance Code 528.

### Transmission

Maintenance Code 581 (Misc.-Stencil/Line Number) was missed repetitively across the NY territory. QA/QC discovered 21 errors applicable to maintenance Code 581.

#### **Action item:**

The Electric QA/QC and Electric Operations conducted further analysis of the data file and additional investigation into identification of deficiency causal factors. Corrective actions have been assigned to the appropriate regional Inspection groups.

### **QA/QC EV Program**

No Risk Level 1 deficiencies for Distribution, Underground, Sub-Transmission and Transmission were identified through the QA/QC audit process. Based upon the compliance percentage of QA/QC inspection program findings (100% accuracy), further analysis of the accrued QA/QC EV inspection data is not warranted.

**Action Item:** NA

## **APPENDIX SUMMARY**

**Appendix 1: Stray Voltage Testing Summary**

**Appendix 2: Summary of Energized Objects**

**Appendix 3: Summary of Shock Reports from the Public**

**Appendix 4: Summary of Deficiencies and Repair Activity Resulting from the Inspection Process**

**Appendix 5: Temporary Repair Exceptions**

**Appendix 6: Inspections Summary**

**Appendix 7: Summary of Overdue Repairs**

**Appendix 8: Mobile Testing**

**Appendix 9: NG-USA EOP G016 Equipment Elevated Voltage Testing**

**Appendix 10: NG-USA EOP D004 Distribution Line Patrol and Maintenance**

**Appendix 11: NG-USA EOP UG006 Underground Inspection and Maintenance**

**Appendix 12: NG-USA EOP T007.01 Transmission and Sub Transmission Ground Level Visual Inspection**

**Appendix 13: NG-USA EOP G017 Street Light Standard Inspection Program**

**Appendix 14: NG-USA EOP G004 Shock Complaints**

**Appendix 15: NG-USA SMP 400.13.2 Substation Maintenance Visual and Operational (V&O) Inspection**

**Appendix 16: NG-USA EOP G029 Tracking Temporary Repairs To Electric System**

**Appendix 17: Certifications**

# **Appendix 1**

## **Stray Voltage Testing Summary**

Appendix 1

Stray Voltage Testing Summary

Nationalgrid	Total System Units Requiring Testing	Units Completed	Percent Completed	Units with Voltage Found ( $\geq 1.0v$ )	Percent of Units Tested with Voltage ( $\geq 1.0v$ )	Units Classified as Inaccessible
Data as of December 31, 2017						
Distribution Facilities	1,304,484	274,732	21.06%	23	0.008%	3,087
Underground Facilities	28,234	28,234	100.00%	1	0.004%	1,787
Street Lights / Traffic Signals	84,528	84,528	100.00%	86	0.102%	936
Substation Fences	883	883	100.00%			177
Transmission	103,667	23,476	22.65%	9	0.04%	
<b>TOTAL</b>	1,521,796	411,853	27.06%	119	0.03%	5,987

## **Appendix 2**

### **Summary of Energized Objects**

## Appendix 2

### Summary of Energized Objects (Manual Testing)

nationalgrid	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	19	3	1	23	7	1	0
Pole (910)	0	0	1	1	1	0	0
Ground (914)	3	2	0	5	2	0	0
Guy (915)	18	1	0	19	4	1	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	1	0	0	1	0	0	0
Handhole / Pull box (950)	1	0	0	1	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	57	27	2	86	77	0	0
Metal Street Light Pole (971/981)	58	27	2	87	78	0	0
Traffic Signal Pole (991)	0	1	0	1	1	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	9	0	0	9	9	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	5	0	0	5	5	0	0
Guy (934)	0	0	0	0	0	0	0
Other	4	0	0	4	4	0	0
<b>Totals</b>	86	30	3	119	93	1	0

NOTE - National Grid is only mitigating those locations where voltage is confirmed to be 1.0 volts or greater

NOTE - Individual facility counts (pole, ground, guy, etc) may add up to more than the total on a summary line due to voltage on multiple facilities at a single location or pole

NOTE - "Other" category generally includes incorrect facility types reported (example - a pole code turned in for voltage found on an underground device).


## **Appendix 3**


### **Summary of Shock Reports from the Public**





Appendix 3

Summary of Shock Reports from the Public

 2017 1st Quarter January 1, 2017 - March 31, 2017	Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>	<b>23</b>	<b>23</b>
Unsubstantiated	3	3
Normally Energized Equipment		
Stray Voltage:		
Person	20	20
Animal		
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>		
Person		
Animal		
<b>III. Voltage Source:</b>	<b>20</b>	<b>20</b>
Utility Responsibility		
Issue with primary, joint, or transformer	4	4
Secondary joint (Crab)		
SL service Line		
Abandoned SL service line		
Defective service line		
Abandoned service line		
OH Secondary	1	1
OH Service	2	2
OH Service neutral	1	1
Pole		
Riser		
Other		
Customer Responsibility		
Contractor damage		
Customer equipment/wiring	12	12
Other Utility/Gov't Agency Responsibility		
SL Base Connection		
SL Internal wiring or light fixture		
Overhead equipment		
<b>IV. Voltage Range:</b>	<b>20</b>	<b>20</b>
1.0V to 4.4V	1	1
4.5V to 24.9V	2	2
25V and above	2	2
Unknown	15	15

 2017 2nd Quarter April 1, 2017 - June 30, 2017		Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>		<b>38</b>	<b>61</b>
	Unsubstantiated	3	6
	Normally Energized Equipment	3	3
	Stray Voltage:		
	Person	31	51
	Animal	1	1
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>			
	Person	3	3
	Animal		
<b>III. Voltage Source:</b>		<b>32</b>	<b>52</b>
	Utility Responsibility		
	Issue with primary, joint, or transformer	5	9
	Secondary joint (Crab)		
	SL service Line		
	Abandoned SL service line		
	Defective service line		
	Abandoned service line		
	OH Secondary	1	2
	OH Service	3	5
	OH Service neutral	3	4
	Pole		
	Riser		
	Other		
	Customer Responsibility		
	Contractor damage	1	1
	Customer equipment/wiring	19	31
	Other Utility/Gov't Agency Responsibility		
	SL Base Connection		
	SL Internal wiring or light fixture		
	Overhead equipment		
<b>IV. Voltage Range:</b>		<b>32</b>	<b>52</b>
	1.0V to 4.4V	1	2
	4.5V to 24.9V	2	4
	25V and above	5	7
	Unknown	24	39

 2017 3rd Quarter July 1, 2017 - September 30, 2017		Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>		<b>33</b>	<b>94</b>
	Unsubstantiated	2	8
	Normally Energized Equipment	2	5
	Stray Voltage:		
	Person	29	80
	Animal		1
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>			
	Person	2	5
	Animal		
<b>III. Voltage Source:</b>		<b>29</b>	<b>81</b>
	Utility Responsibility		
	Issue with primary, joint, or transformer	6	15
	Secondary joint (Crab)		
	SL service Line	2	2
	Abandoned SL service line		
	Defective service line		
	Abandoned service line		
	OH Secondary		2
	OH Service	4	9
	OH Service neutral	1	5
	Pole	1	1
	Riser		
	Other	5	5
	Customer Responsibility		
	Contractor damage		1
	Customer equipment/wiring	10	41
	Other Utility/Gov't Agency Responsibility		
	SL Base Connection		
	SL Internal wiring or light fixture		
	Overhead equipment		
<b>IV. Voltage Range:</b>		<b>29</b>	<b>81</b>
	1.0V to 4.4V	1	3
	4.5V to 24.9V	3	7
	25V and above	5	12
	Unknown	20	59

 2017 4th Quarter October 1, 2017 - December 31, 2017		Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>		<b>21</b>	<b>115</b>
	Unsubstantiated	5	13
	Normally Energized Equipment		5
	Stray Voltage:		
	Person	16	96
	Animal		1
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>			
	Person	1	6
	Animal		
<b>III. Voltage Source:</b>		<b>16</b>	<b>97</b>
	Utility Responsibility		
	Issue with primary, joint, or transformer	1	16
	Secondary joint (Crab)		
	SL service Line		2
	Abandoned SL service line		
	Defective service line		
	Abandoned service line		
	OH Secondary		2
	OH Service	3	12
	OH Service neutral	2	7
	Pole	1	2
	Riser		
	Other		5
	Customer Responsibility		
	Contractor damage	1	2
	Customer equipment/wiring	8	49
	Other Utility/Gov't Agency Responsibility		
	SL Base Connection		
	SL Internal wiring or light fixture		
	Overhead equipment		
<b>IV. Voltage Range:</b>		<b>16</b>	<b>97</b>
	1.0V to 4.4V		3
	4.5V to 24.9V		7
	25V and above		12
	Unknown	16	75

## **Appendix 4**

### **Summary of Deficiencies and Repair Activity Resulting from the Inspection Process**

Appendix 4

Summary of Deficiencies and Repair Activity Resulting from the Inspection Process

Detail of Deficiencies by Facilities	2013				2014				2015				2016				2017					
	Priority Level		III	Temp Repairs	I		II		III	Temp Repairs	I		II		III	Temp Repairs	I		II		III	Temp Repairs
	Within 1 week	Within 1 year			Within 1 week	Within 1 year	Within 1 week	Within 1 year			Within 1 week	Within 1 year	Within 1 week	Within 1 year			Within 1 week	Within 1 year	Within 1 week	Within 1 year		
<b>Overhead Facilities</b>																						
Repaired in Time Frame	326	17906	16695	134	408	21154	29299	139	700	10718	29437	157	894	6482	7887	56	978	2173	1432	107		
Repaired - Overdue	2	767	767	15	5	1418	1215	4	40	657	0	17	19	211	0	15	46	0	0	5		
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	31056	0	0	0	48215	0	0	3563	45934	5		
Not Repaired - Overdue	0	8	132	0	0	128	1220	0	0	59	0	0	0	37	0	0	0	0	0	9		
<b>Total Overhead Facilities</b>	<b>328</b>	<b>18681</b>	<b>17594</b>	<b>149</b>	<b>413</b>	<b>22700</b>	<b>31734</b>	<b>143</b>	<b>740</b>	<b>11434</b>	<b>60493</b>	<b>174</b>	<b>913</b>	<b>6730</b>	<b>56102</b>	<b>71</b>	<b>1024</b>	<b>5736</b>	<b>47366</b>	<b>126</b>		
<b>Underground Facilities</b>																						
Repaired in Time Frame	219	648	140	7	124	869	274	13	87	504	37	8	131	499	26	3	156	193	7	3		
Repaired - Overdue	6	511	47	3	1	116	2	0	5	39	0	0	4	6	0	0	0	0	0	0		
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	64	0	0	0	79	0	0	534	58	0		
Not Repaired - Overdue	0	67	103	0	0	3	0	0	0	9	0	0	0	44	0	0	0	0	0	1		
<b>Total Underground Facilities</b>	<b>225</b>	<b>1226</b>	<b>290</b>	<b>10</b>	<b>125</b>	<b>988</b>	<b>276</b>	<b>13</b>	<b>92</b>	<b>552</b>	<b>101</b>	<b>8</b>	<b>135</b>	<b>549</b>	<b>105</b>	<b>3</b>	<b>156</b>	<b>727</b>	<b>65</b>	<b>4</b>		
<b>Pad Mount Facilities</b>																						
Repaired in Time Frame	42	272	0	4	36	438	0	8	47	419	0	0	45	502	0	1	62	148	0	0		
Repaired - Overdue	1	21	0	1	0	4	0	0	0	16	0	0	2	4	0	0	0	0	0	1		
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	312	0	0		
Not Repaired - Overdue	0	43	0	0	0	2	0	0	0	1	0	0	0	12	0	0	0	0	0	0		
<b>Total Pad Mount Facilities</b>	<b>43</b>	<b>336</b>	<b>0</b>	<b>5</b>	<b>36</b>	<b>444</b>	<b>0</b>	<b>8</b>	<b>47</b>	<b>436</b>	<b>0</b>	<b>0</b>	<b>47</b>	<b>518</b>	<b>0</b>	<b>1</b>	<b>62</b>	<b>460</b>	<b>0</b>	<b>1</b>		
<b>Street Light Facilities</b>																						
Repaired in Time Frame	0	549	0	0	0	135	6	0	2	194	1	0	0	121	0	0	0	46	0	0		
Repaired - Overdue	0	72	0	0	0	1	0	0	7	7	0	0	0	7	0	0	0	0	0	0		
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	18	0	0	0	33	0	0	337	42	0		
Not Repaired - Overdue	0	14	1	0	0	4	12	0	0	13	0	0	0	28	0	0	0	0	0	0		
<b>Total Street Light Facilities</b>	<b>0</b>	<b>635</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>140</b>	<b>18</b>	<b>0</b>	<b>9</b>	<b>214</b>	<b>19</b>	<b>0</b>	<b>0</b>	<b>156</b>	<b>33</b>	<b>0</b>	<b>0</b>	<b>383</b>	<b>42</b>	<b>0</b>		
<b>Transmission Facilities</b>																						
Repaired in Time Frame	13	257	912	0	10	329	1487	3	13	265	432	6	4	133	146	0	8	42	16	1		
Repaired - Overdue	2	120	107	0	0	138	188	0	2	23	0	1	3	18	0	0	1	0	0	0		
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	2218	0	0	0	2759	0	0	219	3579	0		
Not Repaired - Overdue	0	28	248	0	0	15	775	0	0	68	0	0	0	52	0	0	0	0	0	3		
<b>Total Transmission Facilities</b>	<b>15</b>	<b>405</b>	<b>1267</b>	<b>0</b>	<b>10</b>	<b>482</b>	<b>2450</b>	<b>3</b>	<b>15</b>	<b>356</b>	<b>2650</b>	<b>7</b>	<b>7</b>	<b>203</b>	<b>2905</b>	<b>0</b>	<b>9</b>	<b>261</b>	<b>3595</b>	<b>4</b>		

**Summary of Deficiencies and Repair Activity Resulting from the Inspection Process - Level IV Conditons**

Overhead Facilities	2013		2014		2015		2016		2017	
	Number of Conditions Found	Number of Conditions Repaired	Number of Conditions Found	Number of Conditions Repaired	Number of Conditions Found	Number of Conditions Repaired	Number of Conditions Found	Number of Conditions Repaired	Number of Conditions Found	Number of Conditions Repaired
<b>Overhead Facilities</b>										
<b>Pole Condition</b>										
Pole Condition	45536	27254	56522	34489	53532	36304	54640	36777	49977	32602
Grounding System	35173	1	45968	22	10430	1	22116	0	23364	4317
Anchors/Guy Wire	52737	13553	55725	9266	33081	14306	52678	13874	54547	9904
Cross Arm/Bracing	1656	0	1285	0	1323	0	1709	1	1348	2
Riser	1	0	2	1	0	0	3	0	0	0
<b>Conductors</b>										
Primary Wire/Broken Ties	880	0			1	0	0	0	0	0
Secondary Wire	1	0	2	1	1	0	0	0	0	0
Neutral	0	0	0	0	0	0	0	0	0	0
Insulators	6550	1	5660	0	8338	0	8594	0	7311	4
<b>Pole Equipment</b>										
Transformers	26462	15	22200	3	27914	0	23011	0	21220	19
Cutouts	42126	1	3403	4	408	26	128	0	1	0
Lightning Arrestors	2441	0	3150	2	3731	0	5447	0	5992	2
Other Equipment	382	1	359	0	623	48	962	55	791	87
<b>Miscellaneous</b>										
Trimming Related	2227	399	3007	14	1528	0	1483	0	1478	0
Other	14	0	69	22	77	26	50	7	67	10
<b>Overhead Facilities Total</b>	<b>216186</b>	<b>41225</b>	<b>197352</b>	<b>43824</b>	<b>140987</b>	<b>50711</b>	<b>170821</b>	<b>50714</b>	<b>166096</b>	<b>46947</b>
<b>Transmission Facilities</b>										
<b>Towers/Poles</b>										
Steel Towers	144	2	777	49	1486	0	776	0	812	0
Poles	2964	3	1956	0	3348	1	4820	0	6720	0
Anchors/Guy Wire	922	603	743	397	1156	686	1195	797	1987	1315
Crossarm/Brace	0	0	0	0	2	0	4	0	60	0
Grounding System	17	0	1072	0	451	0	52	0	684	0
<b>Conductors</b>										
Cable	77	0	26	1	25	0	5	0	16	0
Static/Neutral	0	0	1	0	0	0	0	0	0	0
Insulators	160	0	160	0	220	0	200	0	247	0
<b>Miscellaneous</b>										
Right of Way Condition	558	34	314	25	276	1	138	0	244	0
Other	13455	5752	13779	3329	21022	4142	23532	4068	27107	6036
<b>Transmission Facilities Total</b>	<b>18297</b>	<b>6394</b>	<b>18828</b>	<b>3801</b>	<b>27986</b>	<b>4830</b>	<b>30722</b>	<b>4865</b>	<b>37877</b>	<b>7351</b>

Underground Facilities										
<b>Underground Structures</b>										
Damaged Cover	5	1	22	0	9	0	1	0	0	0
Damaged Structure	272	107	729	61	397	35	244	51	47	40
Congested Structure	0	0	0	0	0	0	0	0	0	0
Damaged Equipment	235	1	213	0	223	0	192	0	205	1
<b>Conductors</b>										
Primary Cable	0	0	0	0	0	0	0	0	0	0
Secondary Cable	2	2	0	0	0	0	0	0	0	0
Neutral Cable	0	0	0	0	0	0	0	0	0	0
Racking Needed	4	4	1	0	0	0	0	0	0	0
<b>Miscellaneous</b>										
Other	6933	1515	7627	1922	8219	2728	8930	2891	9785	2936
<b>Underground Facilities Total</b>	<b>7451</b>	<b>1630</b>	<b>8592</b>	<b>1983</b>	<b>8848</b>	<b>2763</b>	<b>9367</b>	<b>2942</b>	<b>10037</b>	<b>2977</b>
Pad Mount Transformers										
<b>Underground Structures</b>										
Damaged Structure	2189	788	1712	666	1893	679	2463	918	2039	1022
Damaged Equipment	0	0	0	0	0	0	0	0	0	0
Damaged Cable	0	0	0	0	0	0	0	0	0	0
Oil Leak	0	0	2	1	1	0	2	0	8	0
Off Pad	0	0	0	0	0	0	0	0	0	0
Lock/Latch/Penta	0	0	0	0	0	0	0	0	0	0
<b>Miscellaneous</b>										
Other	4534	2544	4409	2888	5133	3520	5663	3875	4863	3220
<b>Pad Mount Transformer Total</b>	<b>6723</b>	<b>3332</b>	<b>6123</b>	<b>3555</b>	<b>7027</b>	<b>4199</b>	<b>8128</b>	<b>4793</b>	<b>6910</b>	<b>4242</b>
Streetlights										
<b>Streetlight</b>										
Base/Standard/Light	4465	0	5195	5	6954	115	8377	11	13712	0
Handhole/Service Box	0	0	0	0	0	0	0	0	0	0
Service/Internal Wiring	866	0	983	2	4146	63	3178	8	451	1
Access Cover	2116	0	1522	2	1834	32	1343	3	1641	184
<b>Miscellaneous</b>										
Other	52	0	283	1	142	2	33	0	434	1
<b>Streetlight Total</b>	<b>7499</b>	<b>0</b>	<b>7983</b>	<b>10</b>	<b>13076</b>	<b>212</b>	<b>12931</b>	<b>22</b>	<b>16238</b>	<b>186</b>
Total Level IV Conditions										
<b>Overall Total</b>	<b>256,156</b>	<b>52,581</b>	<b>238,878</b>	<b>53,173</b>	<b>197,924</b>	<b>62,715</b>	<b>231,969</b>	<b>63,336</b>	<b>237,158</b>	<b>61,703</b>



## Summary of Deficiencies and Repair Activity Resulting from the Inspection Process

Year	Priority Level / Repair Expected		Deficiencies Found (Total)	Repaired In Time Frame	Repaired - Overdue	Not Repaired - Not Due	Not Repaired - Overdue
<b>2013</b>	I	Within 1 week	611	600	11	0	0
	II	Within 1 year	21283	19632	1491	0	160
	III	Within 3 years	19152	17747	921	0	484
	IV	N/A	256159	52581	0	203578	0
	Temp Repairs	Within 90 days	164	145	19	0	0
<b>2014</b>	I	Within 1 week	584	578	6	0	0
	II	Within 1 year	24754	22925	1677	0	152
	III	Within 3 years	34478	31066	1405	0	2007
	IV	N/A	238878	53173	0	185705	0
	Temp Repairs	Within 90 days	167	163	4	0	0
<b>2015</b>	I	Within 1 week	903	849	54	0	0
	II	Within 1 year	12992	12100	742	0	150
	III	Within 3 years	63263	29907	0	33356	0
	IV	N/A	198429	62715	0	135714	0
	Temp Repairs	Within 90 days	189	171	18	0	0
<b>2016</b>	I	Within 1 week	1102	1074	28	0	0
	II	Within 1 year	8156	7737	246	0	173
	III	Within 3 years	59145	8059	0	51086	0
	IV	N/A	232390	63336	0	169054	0
	Temp Repairs	Within 90 days	75	60	15	0	0
<b>2017</b>	I	Within 1 week	1251	1204	47	0	0
	II	Within 1 year	7567	2602	0	4965	0
	III	Within 3 years	51068	1455	0	49613	0
	IV	N/A	237158	61703	0	175455	0
	Temp Repairs	Within 90 days	135	111	6	5	13

# **Appendix 5**

## **Temporary Repair Exceptions**

## Appendix 5

### Temporary Repair Exceptions

National Grid has 16 temporary repair exceptions to report.

#### Distribution

Feeder#	Line#	Pole#	Location	Region	Op District	Date Inspected	Comments	Maint Code	Priority	Comments	Work Order#	Quantity
45153	9	38-3	HAYES RD (SMITH LANE)	60	30	10/18/2017	might need a new stub pole because guywire goes over a driveway	223	9			1
39253	7	55	CO HWY 110	62	35	10/17/2017		211	9			1
45153	10	24-1	SUNSET RD	60	30	10/11/2017	service wire tied to p 24-1	290	9	see com		1
30351	20	5	TAP OFF P-21 TAGHKONIC RD	60	33	10/06/2017		123	9	Tied with rope		1
16454	191	13-1	YATES ST	60	30	09/28/2017	OMSTKT#709049 LVL1 MADE SAFE BY NALBUG ON 9/29/17 PER B.S. TURNED INTO LVL9	115	9	Need underground		1
30351	20	1	TAP OFF P-21 TAGHKONIC RD	60	33	09/14/2017	REINSP ON 12/13/17 BY SG. OMSTKT#700077 LVL1 MADE SAFE BY HUDSOH ON 9/15/17 PER M.S. CHANGED TO LVL9 NEEDS TRACK MACHINE. TREE ISSUE CLEARED ON 9/14/17	127	9			1
30351	2	23	BEAVER RDE/JACKSON CRNRS RD	60	33	09/13/2017	REINSP ON 12/13/17 BY SG. ROCK DRILL NEEDED TO COMPLETE	223	9	rope tied to tree		1
30351	12	128	RT 2	60	33	09/13/2017	REINSP ON 12/13/17 BY SG. OMSTKT#600910 LVL1 MADE SAFE BY HUDSOH ON 9/18/17 PER M.S. CHANGED TO LVL9. NEEDS ROCK DRILL	111	9			1
34733	52	30	EMINENCE RD	62	37	09/05/2017		223	9	rope tied to p-30		1
04252	12	133	STATE HWY 8	62	40	08/16/2017	REINSP ON 11/14/17, 12/28/17 BY S.G. OMSTKT# 675841 LVL 1 MADE SAFE BY WARROH ON 8/18/17 PER R.D. MADE INTO LVL9 REQUIRES MAJOR OUTAGE	270	9			1
38551	20	138	STATE HWY 9N	62	41	05/03/2017	REINSP ON 8/1/17, 9/14/17, 11/8/17, 12/28/17 BY S.G. DUE TO CUSTOMER/R.O.W ISSUES.	223	9			1
38551	69	1	P.HENRY- W'PORT RD[TAP OFF P.121-1/2]	62	41	05/03/2017	REINSP ON 8/4/17, 9/14/17, 11/8/17, 12/28/17 BY S.G. DUE TO RAILROAD	115	9			1

**Underground**

Feeder#	Line#	Structure ID	Structure Type	Location	Region	District	Date Inspected	Comments	Maint Code	Priority	Comments	Work Order#
3761	5114	28	MH	FRANKLIN ST	48	01	07/16/2017		625	9		

**Transmission**

Feeder#	Line#	Structure ID	Structure Type	Location	Region	District	Date Inspected	Comments	Maint Code	Priority	Comments	Work Order#
T5170/t5180		44	SQ	ROW BETWEEN MAPLE HILL + VANHOSE N RD	60	30	08/27/2017	THIS IS A STEEL STRUCTURE THAT HAS GUY WIRES ATTACHED AND NEEDS GUY SHIELDS. ALSO 1 GUY IS TIED OFF TO A RR TIE WEDGED BETWEEN 2 TREES NEEDS ANCHOR	518	9	GUY TIED TO RR TIE	
T5530		95	H-	BETWEEN STORM HILL + EDELMAN N RD	60	31	06/20/17	CROSSARM IS HELD TOGETHER WITH STEEL PLATES	514	9	PLATTED TOGETHER	
T5530		133	H-	BETWEEN PINE VALLEY RD + NYS RT 7	60	31	06/14/2017	CROSSARM BEING HELD TOGETHER BUY METAL PLATES.	514	9	PLATTED TOGETHER	

# **Appendix 6**

## **Inspections Summary**

Appendix 6

2017 PSC QTR 4 REPORT

2017 PSC QTR 4 REPORT								
NATIONAL GRID		2015	2016	2017	2018	2019	2015-2019	2015-2019
2015- 2019 Inspection Summary		Total System Units	Units Completed	Units Completed	Units Completed	Units Completed	Units Completed	Percent Completed
Distribution - Unique Inspections	1,246,001	255,736	258,385	260,764			774,885	62.19%
Distribution - Total Inspections	0	256,914	259,889	261,640			778,443	n/a
Underground Facilities - Unique	95,361	17,254	17,582	19,460			54,296	56.94%
Underground Facilities - Total	0	17,956	18,550	19,914			56,420	n/a
URD - Unique Inspections	67,692	12,268	13,985	13,793			40,046	59.16%
URD - Total Inspections	0	12,295	14,053	13,813			40,161	n/a
Street Light / Traffic Sig - Unique	65,838	12,664	13,264	13,198			39,126	59.43%
Street Light / Traffic Sig - Total	0	12,702	13,329	13,305			39,336	n/a
Transmission - Unique Inspections	103,824	22,679	22,303	24,012			68,994	66.45%
Transmission - Total Inspections	0	22,957	22,353	24,214			69,524	n/a
<b>Grand Total - Unique Inspections</b>	<b>1,578,716</b>	<b>320,601</b>	<b>325,519</b>	<b>331,227</b>			<b>977,347</b>	<b>61.91%</b>

# **Appendix 7**

## **Summary of Overdue Repairs**

Appendix 7

Summary of Overdue Repairs for Level II Repairs										
Year	Facilities	-- Repaired -- Number of Days Overdue				-- Not Repaired -- Number of Days Overdue				Comments
		1-30	31-90	91-180	>180	1-30	31-90	91-180	>180	
2013	Distribution				11				8	Not Repaired: 8 Items
	Subtransmission								16	Not Repaired: 16 Items
	Transmission								16	Not Repaired: 16 Items
	Underground								62	Not Repaired: 62 Items
	Pad-mounts									
	Streetlights									
2014	Distribution								128	Not Repaired: 128 Items
	Subtransmission								11	Not Repaired: 11 Items
	Transmission								8	Not Repaired: 8 Items
	Underground								1	Not Repaired: 1 Items
	Pad-mounts									
	Streetlights									
2015	Distribution				3				59	Not Repaired: 59 Items
	Subtransmission				1				69	Not Repaired: 69 Items
	Transmission								1	Not Repaired: 1 Items
	Underground				2				8	Not Repaired: 8 Items
	Pad-mounts									
	Streetlights									
2016	Distribution						11	18	8	Not Repaired: 37 Items
	Subtransmission							21	23	Not Repaired: 44 Items
	Transmission						10	4	7	Not Repaired: 21 Items
	Underground						17	25		Not Repaired: 42 Items
	Pad-mounts									
	Streetlights									
2017	Distribution									
	Subtransmission									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									



**Summary of Overdue Repairs for Level III Repairs**

Year	Facilities	-- Repaired --				-- Not Repaired --				Comments
		Number of Days Overdue				Number of Days Overdue				
		1-30	31-90	91-180	>180	1-30	31-90	91-180	>180	
2013	Distribution				1				130	<b>Not Repaired: 130 Items</b>
	Subtransmission				12				256	<b>Not Repaired: 256 Items</b>
	Transmission								16	<b>Not Repaired: 16 Items</b>
	Underground								100	<b>Not Repaired: 100 Items</b>
	Pad-mounts									
	Streetlights									
2014	Distribution		14	9	2		156	597	327	<b>Not Repaired: 1080 Items</b>
	Subtransmission		6				78	28	68	<b>Not Repaired: 174 Items</b>
	Transmission	127	7	5			191	313	466	<b>Not Repaired: 970 Items</b>
	Underground									
	Pad-mounts									
	Streetlights									
2015	Distribution									
	Subtransmission									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									
2016	Distribution									
	Subtransmission									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									
2017	Distribution									
	Subtransmission									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									

# **Appendix 8**

## **Mobile Testing**

November 21, 2017

**VIA ELECTRONIC FILING**

Honorable Kathleen H. Burgess  
Secretary  
New York State Public Service Commission  
Three Empire State Plaza  
Albany, New York 12223-1350

**Re: Case 10-E-0271 – In the Matter of Examining the Mobile Testing Requirements of the Electric Safety Standards**

Dear Secretary Burgess:

Niagara Mohawk Power Corporation d/b/a National Grid (“Niagara Mohawk”) submits for filing its 2017 Mobile Stray Voltage Testing Report pursuant to the Commission’s *Order Adopting Changes to Electric Safety Standards* issued December 15, 2008 in Case 04-M-0159 and *Orders Requiring Additional Mobile Stray Voltage Testing* issued July 21, 2010 and June 23, 2011 in Case 10-E-0271. The report details the results of Niagara Mohawk’s mobile testing in the cities of Buffalo, Niagara Falls, and Albany during 2017.

Should you have any questions or concerns, please do not hesitate to contact me. Thank you for your time and attention.

Respectfully submitted,

/s/Patric R. O'Brien  
Patric R. O'Brien

## 2017 Mobile Stray Voltage Testing Report November 21, 2017

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### A Background

Niagara Mohawk Power Corporation d/b/a National Grid (“Niagara Mohawk” or “Company”) submits its 2017 Mobile Stray Voltage Testing Report (“Report”) pursuant to the Public Service Commission’s *Order Adopting Changes to Electric Safety Standards* issued December 15, 2008 in Case 04-M-0159 and *Orders Requiring Additional Mobile Stray Voltage Testing* issued July 21, 2010 and June 23, 2011 in Case 10-E-0271 (collectively, the “Orders”). In compliance with the Commission’s Orders, Niagara Mohawk’s 2017 mobile testing consisted of one mobile scan in Albany and Niagara Falls and two mobile scans in Buffalo. The results of the mobile scans are detailed in the tables below.

Niagara Mohawk utilized Power Survey LLC (“Power Survey”) to conduct the mobile scans. Niagara Mohawk also utilized Power Survey to perform the mobile scans in 2009 through 2016.

### B. Mobile Testing Verification Process

Niagara Mohawk verifies a stray voltage finding made by the mobile scan by using its own internal testing verification procedure as outlined in Section V of the Company’s Electric Operating Procedure NG-USA EOP G016. Verification entails using an HD probe to test all metallic objects in the area using a ground reference point as close as practical to the facility being tested up to 25 feet. In the event a suitable ground source cannot be located within the 25 foot range, the Company employs Power Survey’s verification procedure, which allows for using a ground reference point of within 100 feet of the structure.

### C. Mobile Testing Results by City

#### 1. Albany

Testing began in Albany on October 9, 2017 and was completed on October 13, 2017 with the following results:

- a. Total stray voltage findings = 121
- b. Stray voltage findings at 4.4v and below = 95 (79%)
- c. Stray voltage findings at 4.5v and above = 26 (22%)
- d. Miles scanned = 220
- e. Niagara Mohawk structures scanned = 4,585

<i>Events/Hits</i>					
	2013	2014	2015	2016	2017
<i>Albany</i>	106	127	116	88	121
94% of events in 2017 were found on streetlights					

## 2. Niagara Falls

Testing began in Niagara Falls on May 17, 2017 and was completed on May 19, 2017 with the following results:

- a. Total stray voltage findings = 31
- b. Stray voltage findings at 4.4v and below = 17 (55%)
- c. Stray voltage findings at 4.5v and above = 14 (45%)
- d. Miles scanned = 44
- e. Niagara Mohawk structures scanned = 1,305

<i>Events/Hits</i>					
	2013	2014	2015	2016	2017
<i>Niagara Falls</i>	12	13	53	34	31
100% of events in 2017 were found on streetlights					

## 3. Buffalo

Niagara Mohawk conducted two separate mobile scans of Buffalo in 2017. The first mobile scan began on April 18, 2017 and was completed on June 3, 2017 with the following results:

- a. Total stray voltage findings = 328
- b. Stray voltage findings at 4.4v and below = 285 (87%)
- c. Stray voltage findings at 4.5v and above = 43 (13%)
- d. Miles scanned = 1,349
- e. Niagara Mohawk structures scanned = 27,716

The second mobile scan began on August 21, 2017 and was completed on September 28, 2017 with the following results:

- a. Total stray voltage findings = 278
- b. Stray voltage findings at 4.4v and below = 233 (84%)
- c. Stray voltage findings at 4.5v and above = 45 (16%)
- d. Miles scanned = 1,413<sup>1</sup>
- e. Niagara Mohawk structures scanned = 27,740

	2013 – Scan 1	2013 - Scan 2	2014 – Scan 1	2014 - Scan 2	2015 – Scan 1	2015 - Scan 2	2016 – Scan 1	2016 - Scan 2	2017 – Scan 1	2017 - Scan 2
<i>Buffalo</i>	345	570	450	293	471	605	417	432	328	278
100% of events were found on streetlights (2017 Scans 1 & 2)										

<sup>1</sup> Variances in mileages and structures scanned can be attributable to route reconfiguration due to construction, road blocks, and private roads.

A majority of the 2017 findings were below 4.5v in Albany (79%), Niagara Falls (55%), and Buffalo (87% in Scan 1 and 84% in Scan 2).

**D. Mobile Testing Repair/Mitigation Efforts**

As of November 20, 2017, Niagara Mohawk completed 96% of the total permanent repairs in Buffalo (Scan 1 & Scan 2), Niagara Falls, and Albany.

A summary table illustrating repair status by region can be found in Appendices A-E. These tables are updated as of November 20, 2017.

**E. Mobile Testing Program Costs**

As of November 20, 2017, the mobile scan surveys totaled \$1,864,776.

City	Actual Miles	Events Found	Event Rate	Repairs	Mobile Inspection Cost
Buffalo Scan 1	1,349	328	0.24	328	\$1,792,357
Buffalo Scan 2	1,413	278	0.20	272	
Niagara Falls	44	31	0.71	31	\$32,918
Albany	220	121	0.55	101	\$39,501
Total	3,026	758	0.25	732	\$1,864,776

**F. Mobile and Manual Testing Program Comparison**

It cost the Company on average six times more to conduct mobile testing (per mile cost) when compared to manual testing (per unit cost) in Albany, Niagara Falls, and Buffalo in 2017.

	Albany		Niagara Falls		Buffalo Scan 1 & 2	
	Manual	Mobile	Manual	Mobile	Manual	Mobile
<b>2017 Estimated Costs</b>						
<b>Non-Streetlighting Eqp.</b>	\$13,672 <sup>2</sup>	\$45,907	\$3,316	\$32,918	\$81,030	\$1,792,357
<b>Metallic Streetlighting Eqp.</b>	\$3,612		\$1,569		\$23,349	
<b>Delta</b>	Δ\$33,162		Δ\$28,033		Δ\$1,687,978	

<sup>2</sup> The estimated manual testing costs are based on the per unit cost of conducting a manual elevated voltage test in Albany, Niagara Falls, and Buffalo and the number of facilities scanned during mobile testing in 2017. The numbers reflect what it would have cost the Company had it performed manual testing in these cities in 2017.


Appendix A

Mobile Testing & Repair Summary

NY Stray Voltage Mobile Testing Summary Report 2017					
11/20/2017					
	Buffalo Scan 1	Buffalo Scan 2	N. Falls	Albany	Grand Total
<b>Testing Summary</b>					
Total Number of Events	328	278	31	121	758
<i>At or Above 4.5 Volts</i>	43	45	14	26	128
<i>Between 1.0 and 4.4 Volts</i>	285	233	17	95	630
Total NGRID Owned Events	328	278	31	121	758
<i>At or Above 4.5 Volts</i>	43	45	14	26	128
<i>Between 1.0 and 4.4 Volts</i>	285	233	17	95	630
Total Private Owned Events	75	48	0	0	123
<i>At or Above 4.5 Volts</i>	15	6	0	0	21
<i>Between 1.0 and 4.4 Volts</i>	60	42	0	0	102
Survey Percent Complete by City					
<i>Buffalo (Scan 1)</i>	1349				100.00%
<i>Buffalo (Scan 2)</i>		1413			100.00%
<i>Niagara Falls</i>			44		100.00%
<i>Albany</i>				220	100.00%
Total Miles To Be Scanned (estimates)	1,349	1,413	44	220	3,026
<b>NY Stray Voltage Mobile Testing Repair Summary Report 2017</b>					
11/20/2017					
	Buffalo Scan 1	Buffalo Scan 2	N. Falls	Albany	Grand Total
<b>Repair Summary</b>					
<b>NGRID Repairs</b>					
Required	328	278	31	121	758
Completed	328	272	31	101	732
Pending (All repairs)	0	6	0	20	26
Pending (De-energized streetlights)	0	0	0	7	7
Exceeding 45 Days	0	2	0	0	2
Percent Complete	100.00%	97.84%	100.00%	83.47%	96.56%
TOH Repairs	7	6	0	0	13
TOH Complete	7	0	0	0	7
TOH Pending	0	6	0	0	6
TOH Exceeding 90 Days	0	0	0	0	0
TOH Percent Complete	100.00%	0.00%	100.00%	100.00%	53.84%
<b>Private Repairs</b>					
Required	75	48	0	0	123
Completed	75	48	0	0	123
Pending	0	0	0	0	0
Exceeding 45 Days	0	0	0	0	0
Percent Complete	100.00%	100.00%	100.00%	100.00%	100.00%
<b>Total Repairs Pending</b>	0	6	0	20	26
<b>Total Repairs Complete</b>	328	272	31	101	732
<b>Total Repairs Percent Complete</b>	100.00%	97.84%	100.00%	83.47%	96.56%

## Appendix B

### Summary of Energized Objects - Mobile Testing - City of Niagara Falls

 Data as of November 20, 2017	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	17	9	5	31	31	0	0
Metal Street Light Pole (971/981)	17	9	5	31	31	0	0
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	0	0	0	0	0	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	0	0	0	0	0	0	0
<b>Totals</b>	17	9	5	31	31	0	0


\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.



## Appendix C

### Summary of Energized Objects - Mobile Testing - City of Albany


 Data as of November 20, 2017	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	90	21	5	116	116	0	0
Metal Street Light Pole (971/981)	88	21	5	114	114	0	0
Traffic Signal Pole (991)	1	0	0	1	1	0	0
Control Box (992)	1	0	0	1	1	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	5	0	0	5	5	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	5	0	0	5	5	0	0
<b>Totals</b>	95	21	5	121	121	0	0

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

## Appendix D

### Summary of Energized Objects - Mobile Testing - City of Buffalo Scan 1


 Data as of November 20, 2017	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	285	38	5	328	327	0	1
Metal Street Light Pole (971/981)	285	38	5	328	327	0	1
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	0	0	0	0	0	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	0	0	0	0	0	0	0
<b>Totals</b>	285	38	5	328	327	0	1

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

## Appendix E

### Summary of Energized Objects - Mobile Testing - City of Buffalo Scan 2

 Data as of November 20, 2017	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	233	42	3	278	276	0	2
Metal Street Light Pole (971/981)	233	42	3	278	276	0	2
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	0	0	0	0	0	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	0	0	0	0	0	0	0
<b>Totals</b>	233	42	3	278	276	0	2

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

## **Appendix 9**

# **NG-USA EOP G016 Equipment Elevated Voltage Testing**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G016</b>
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## **INTRODUCTION**

The purpose of this procedure is to outline the requirements for the annual equipment elevated voltage testing on National Grid Facilities in New York as required by the New York Public Service Commission's "Electric Safety Standards" issued on January 5, 2005, the New York Public Service Commission's "Order Adopting Changes to Electric Safety Standards issued and effective on December 15, 2008, the New York Public Service Commission's "Order Requiring Additional Mobile Stray Voltage Testing" issued and effective on July 21, 2010 and the New York's Public Service Commission "Order Granting Petition In Part and Modifying Electric Safety Standards" issued and effective on March 22, 2013.

This procedure also outlines requirements for equipment elevated voltage testing in Rhode Island and requirements by the Rhode Island Public Utilities Commission in Docket 4237 "Order to Establish a Contact Voltage Detection, Repair and Reporting Program" issued on November 9, 2012, and the subsequent order issued on February 1, 2013.

Additionally the Massachusetts Department of Telecommunications and Energy provided a series of recommendations on December 9, 2005, that have been included in this procedure.

While there are variances in requirements between New York, Massachusetts, and Rhode Island driven by particular regulatory requirements in each State, the minimum requirements are based on sound utility practice.

## **PURPOSE**

This procedure applies to all personnel involved with or responsible for the testing, repair and reporting of facilities designated by this EOP for equipment elevated voltage. It should be noted that the term "Contact Voltage" has been adopted and is used in the EOP (refer to definitions section).

## **ACCOUNTABILITY**

1. Standards, Policies and Codes
  - A. Update program as necessary.
  - B. Provide personnel guidance and assistance as requested.
2. Inspections & Maintenance
  - A. Ensure the equipment elevated voltage program as outlined in this EOP is implemented properly and timely.
  - B. Ensure that the program as outlined in the EOP is completed each year.
  - C. Provide qualified personnel to complete equipment elevated voltage testing.
  - D. Ensure all equipment elevated voltage inspectors have been trained.

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3. Equipment Elevated Voltage Inspector

- A. Demonstrate the ability and proficiency to perform equipment elevated voltage testing per this EOP.
- B. Demonstrate the ability to become proficient in the use of the appropriate database.
- C. Possess the ability to do walking patrols, collect information, edit data, and guard unsafe facilities.
- D. Attend equipment elevated voltage training program.

4. Learning & Development

- A. Provide training upon request.

5. Distribution Network Strategy

- A. Provide input into program revisions.
- B. Ensure the equipment elevated voltage program as outlined in this EOP is implemented properly and timely.
- C. Ensure the program as outlined in the EOP is completed each year.
- D. Provide qualified personnel to complete equipment elevated voltage testing.
- E. Ensure all equipment elevated voltage inspectors have been trained.
- F. Provide program management.

**REFERENCES**

NYPSC Order 04-M-0159  
NYPSC Order Adopting Changes to Electric Safety Standards  
NYPSC Order Requiring Additional Mobile Stray Voltage Testing  
RIPUC Docket 4237 Order 20871 (November 9, 2012) and Order 20950 (February 1, 2013)  
Proposed Rhode Island Electric Contact Voltage Program, Revised October 2, 2012 (Docket 4237)  
NYSpsc Order Granting Petition in Part and Modifying Electric Safety Standards  
Applicable National Grid Safety Rules & Procedures  
Testing Equipment Operation Instructions

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## DEFINITIONS

**Contact Voltage** (Draft definition as defined by the Working Group of the Institute of Electrical and Electronic Engineers (IEEE)): Voltage resulting from abnormal power system conditions that may be present between two conductive surfaces that can come into contact by members of the general public and/or animals. Contact voltage is caused by power system fault current as it flows through the impedance of available fault current pathways. Contact voltage is not related to normal system operation and can exist at levels that may be hazardous.

**Contact Voltage Area (CVA):** Designated underground distribution areas within the cities of Providence, Pawtucket, Newport and Woonsocket established in the “proposed Rhode Island Electric Contact Voltage Program”, Revised October 2, 2012 (Docket 4237).

**Equipment Elevated Voltage:** An A.C. rms voltage difference between utility equipment and the earth, or to nearby grounded facilities that exceeds the lowest perceptible voltage levels for humans.

**Equipment Elevated Voltage Inspector:** The individual performing the equipment elevated voltage inspection.

**Finding:** Any confirmed voltage reading on an electric facility or streetlight greater than or equal to 1V measured using a volt meter and a 500 ohm shunt resistor.

**Handheld Computer:** An electronic data recording device that is used in the field to create a record of conditions found.

**Mitigation:** Corrective actions performed by the utility to address the stray voltage finding.

**Proximity Detection Unit:** A low voltage hand held detector used to test exposed metallic surfaces and conductors for the presence of low voltage from 6V to 600V.

**Shall:** The word shall is to be understood as mandatory.

**Should:** The word should is to be understood as advisory.

**Stray Voltage:** As defined by NYPSC the term “Stray Voltage” means voltage conditions on electric facilities that should not ordinarily exist.

**Stray Voltage Testing:** The process of checking an electric facility for stray voltage using a device capable of reliably detecting and audibly and/or visually signaling voltages in the range of 6 to 600 volts.

**Total Harmonic Distortion (THD):** This term has come into common usage to define either voltage or current “distortion factor.”

**Distortion Factor (harmonic factor):** The ratio of the root-mean-squared of the harmonic content to the root-mean-squared value of the fundamental quantity, expressed as a percent of the fundamental.

$$DF = \sqrt{\frac{\text{sum of squares of amplitudes of all harmonics}}{\text{square of amplitude of fundamental}}} * 100\%$$

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**1.0 FACILITIES WHERE EQUIPMENT ELEVATE VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – NEW YORK**



1.1 Street Lights and Municipally Owned Facilities

- 1.1.1 Company owned metallic street lighting standards are required to be tested for equipment elevated voltage annually. This test is to be performed while the light is operating.
- 1.1.2 Municipally owned street light systems that National Grid directly provides energy to shall be tested for equipment elevated voltage annually. National Grid will complete this testing unless assurances of the completion of required testing and transfer of such test data are made by the appropriate municipality. This test is to be performed while the light is operating.
- 1.1.3 Municipal owned metallic traffic signal standards and accessible devices are to be tested annually for equipment elevated voltage by National Grid.
- 1.1.4 All street lights identified on public thoroughfares regardless of ownership are to be tested annually.
- 1.1.5 All street lights under a maintenance contract are to be tested annually. Exceptions not requiring equipment elevated voltage testing: private lighting, park associations, parking lots, fiberglass (or other non-conductive) street light standards, and locations where street light standards are not publicly accessible, such as facilities located in the center of highways that cannot be accessed without stopping traffic or creating potentially hazardous situations for the worker and/or public.

1.2 National Grid Substation Fences

- 1.2.1 Metallic fencing surrounding substations with National Grid Facilities shall be tested for equipment elevated voltage annually. This fencing can be customer owned for customer stations, if a National Grid facility is part of the station.

1.3 Overhead Distribution Facilities

- 1.3.1 Towers and/or metallic poles with distribution facilities shall be tested for equipment elevated voltage at an annual rate of twenty percent (20%) in conjunction with field inspections on a five-year cycle. 
- 1.3.2 The following equipment on wood distribution poles requires equipment elevated voltage testing at an annual rate of twenty percent (20%) in conjunction with field inspections on a five-year cycle: 
  - 1. Metallic riser guard or conduit (company or non-company).
  - 2. Uncovered or uninsulated down ground (company or non-company).
  - 3. Down guy (company or non-company).
  - 4. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole within reach from the ground.

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1.3.3 Exceptions: Customer meters and customer meter poles are excluded.

1.4 Overhead Transmission Facilities

1.4.1 Towers and/or metallic poles with transmission facilities shall be tested for equipment elevated voltage at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle.

1.4.2 The following equipment on wood transmission poles or structures require equipment elevated voltage testing at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle:

- a. Metallic riser guard or conduit (company or non-company).
- b. Uncovered or uninsulated down ground (company or non-company).
- c. Down guy (company or non-company).
- d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole or structure within reach from the ground.

1.5 Underground Facilities

1.5.1 Annual equipment elevated voltage testing is required on all of the following equipment where accessible to the public.

- a. All metallic manhole covers, vault covers and grates, junction box covers, and handhole covers.

1.5.2 Pad-mounted transformers and switchgear are tested at an annual rate of twenty percent (20%) in conjunction with field inspections on a five-year cycle.

1.5.3 Starting in 2010 and continuing thereafter, unless changed by subsequent order of the NY Public Service Commission, two mobile stray voltage surveys shall be conducted annually in Buffalo and one mobile stray voltage survey is required to be conducted annually in Albany and Niagara Falls.

1.5.4 Exceptions: Non-metallic concrete or fiberglass pads or handholes or pull/splice boxes are not required to be tested.

1.6 Daily Job Site Test Requirements

1.6.1 Each job site where National Grid personnel or its contractors complete a work assignment shall be tested for equipment elevated voltage at the start and at the end of the work day or at the start or at the completion of the assignment. This testing requirement is considered good utility practice and does not require specific documentation.

1.6.2 Exceptions:

- a. Substation fencing will not require equipment elevated voltage testing unless scheduled as part of the inspection program or if work was done on the fencing.
- b. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

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1.7 Exemptions

1.7.1 A completely fenced in area where access is denied to the general public and where access is only achieved by climbing a fence. Good judgment is required by the tester in these scenarios.

**2.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – RHODE ISLAND**

2.1 Company Owned Street Lights

2.1.1 Company owned metallic street lighting standards are required to be tested for equipment elevated voltage on a three-year cycle.

2.1.2 Exceptions: Testing shall not be completed at locations where street light standards are not publicly accessible, such as facilities located in the center of highways that cannot be accessed without stopping traffic or creating potentially hazardous situations for the worker and/or the public.

2.2 Overhead Distribution Facilities

2.2.1 Towers and/or metallic poles with transmission facilities shall be tested for equipment elevated voltage at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle..

2.2.2 The following equipment on wood transmission poles or structures require equipment elevated voltage testing at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle:

- a. Metallic riser guard or conduit (company or non-company).
- b. Uncovered or uninsulated down ground (company or non-company).
- c. Down guy (company or non-company).
- d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole or structure within reach from the ground.

2.3 Underground Facilities

2.3.1 Testing for equipment elevated voltage shall be done while completing scheduled inspections of underground equipment covered by NG-EOP UG006, Underground Inspection and Maintenance. The following items are to be tested on a five year cycle, pad-mounted transformers, pad-mounted switchgears, and metallic handhole covers.

2.3.2 Testing for equipment elevated voltage shall be completed on underground facilities while completing working inspections covered by NG-EOP UG006. The metallic items to be tested are manholes covers, vault covers and grates, handhole covers, splice box covers, junction box covers, pad-mounted transformers, pad-mounted switchgears, and submersible equipment covers.

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2.3.3 Starting in Fiscal Year 2013 and continuing thereafter, unless changed by subsequent order of the Rhode Island Public Utilities Commission, mobile contact voltage surveys will be performed in designated Contact Voltage Areas (CVA) The mobile surveys will be performed on a five-year cycle. A survey of 100 percent of the CVA will be performed the first year of the program followed by 20 percent of the CVA in successive years.

2.4 Daily Job Site Test Requirements

2.4.1 Each job site where National Grid personnel or its contractors complete a work assignment shall be tested for equipment elevated voltage at the start and at the end of the work day or at start and at the completion of the assignment. This testing requirement is considered good utility practice and does not require specific documentation.

- a. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

2.5 Exemptions

2.5.1 A completely fenced in area where access is denied to the general public and where access is only achieved by climbing a fence. Good judgment is required by the tester in these scenarios.

**3.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – MASSACHUSETTS**

3.1 Company Owned Street Lights

3.1.1 Company owned metallic street lighting standards are required to be tested for equipment elevated voltage on a five year cycle.

3.1.2 Exceptions: Testing shall not be completed at locations where street light standards are not publicly accessible, such as facilities located in the center of highways that cannot be accessed without stopping traffic or creating potentially hazardous situations for the worker and/or public.

3.2 Overhead Distribution Facilities

3.2.1 Towers and/or metallic poles with transmission facilities shall be tested for equipment elevated voltage at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle.

3.2.2 The following equipment on wood transmission poles or structures require equipment elevated voltage testing at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle:

- a. Metallic riser guard or conduit (company or non-company).
- b. Uncovered or uninsulated down ground (company or non-company).
- c. Down guy (company or non-company).

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- d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole within reach from the ground.

### 3.3 Underground Facilities

3.3.1 Equipment elevated voltage testing is required on all of the following equipment where accessible to the public on a five year cycle.

- a. All metallic manhole covers, vault covers and grates, junction box covers, handhole covers, pad-mounted transformers, secondary pedestals, and pad-mounted switchgears.

Exceptions: Non-metallic concrete or fiberglass pads or handholes or pull/splice boxes are not required to be tested.

### 3.4 Daily Job Site Test Requirements

3.4.1 Each job site where National Grid personnel or its contractors complete a work assignment shall be tested for equipment elevated voltage at the start and at the end of the work day or at the start or at the completion of the assignment. This testing requirement is considered good utility practice and does not require specific documentation.

- a. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

### 3.5 Exemptions

3.5.1 A completely fenced in area where access is denied to the general public and where access is only achieved by climbing a fence. Good judgment is required by the tester in these scenarios.

## **4.0 TEST EQUIPMENT**

4.1 A hand held device (proximity detection unit) that is capable of detecting voltage from 6 volts to 600 volts.

4.2 A portable AC digital high impedance volt meter must have the ability to take readings with and without an input load impedance of 500 ohms.

4.3 The handheld devices utilized shall be certified by an independent test laboratory as being able to reliably detect voltages of 6 – 600 volts. The following units have been certified:

4.3.1 HD Electric model LV-S-5 (5-600 volts).

- Fluke 85
- Fluke 87
- Fluke 170 series or equivalent
- Fluke 175
- Fluke 177
- Fluke 179
- Fluke 187
- Fluke 189

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- 4.4 Mobile Voltage Detection Equipment:
- Narda 8950/10 Stray Voltage System
  - SVD2000 Stray Voltage Mobile Detector

**5.0 TEST PROCEDURE**

5.1 Job Briefing

- 5.1.1 At minimum, the following information shall be communicated to all personnel at the beginning of each shift for equipment elevated voltage testing:
- a. Structures are never to be touched with a bare hand while performing the tests, only the voltage detector or meter probe is to be used to make contact with the facilities.
  - b. Appropriate PPE shall be worn.
  - c. Each individual needs to be aware of his/her surroundings at all times.
  - d. Make sure to observe all traffic before entering a street, either at intersections or any other point.
  - e. Traffic safety vest (DOT Compliant Class II) is to be worn at all times when exposed to traffic. Be aware that when bending down, the visibility benefits of the traffic safety vest are diminished.
  - f. Obey all traffic control devices.
  - g. When working in the street, face oncoming traffic whenever possible.

5.2 Measurements for voltages will be performed in accordance with the following:

- 5.2.1 Initial measurements for the presence of voltage shall be made using a certified proximity detection unit as noted in the testing equipment certified equipment list in Section 4.0, 4.3.
- a. To verify the proper operation of the proximity detector, follow operating instructions for the particular certified unit being utilized, this is to be done daily.
  - b. After verification that the detection unit is working, approach the area/equipment to be tested. The proximity detector will illuminate prior to touching the area/equipment being tested if voltage is present. If the proximity detector does not illuminate in close proximity to the area/equipment touch the area/equipment to be tested with the probe of the unit.
- 5.2.2 If this test detects voltage, repeat the test with the portable AC voltmeter (The 500 ohm resistor is NOT used in this initial test):
- a. Measurements with a portable AC voltmeter shall be taken on clean bare metallic surface (structure, ground wire, etc.)
  - b. When using a portable AC voltmeter, connection shall be made to suitable neutral or ground source with the common (black) lead.

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1. In locations where the neutral or ground point is at a distance in excess of the voltmeter lead length, the connection to the neutral/ground shall be made with up to 25' of # 16 stranded copper lead wire (covered), the other end of which shall be securely connected to the negative (black) probe of the meter. When using such "extension leads" appropriate care shall be taken in the placement of such leads so as to not create a physical hazard to workers, pedestrian or vehicular traffic.
  2. In locations where a system ground is not available, or the existing ground registered voltage upon the proximity test, a metal rod shall be firmly embedded into the earth to a depth of no less than 6" to create a ground reference point for the measurement to be taken. An alternate method is available for obtaining a ground reference point utilizing an aluminum plate in lieu of driving a ground rod. The reference point should be as close as practicable to the facility being tested to simulate an equipment elevated voltage situation (3' to 4'.) On occasion longer leads may be necessary to find undisturbed earth (up to 25'.)
- c. The "live" meter probe lead shall then be placed into contact with the structure under inspection to determine the voltage.
1. Voltages readings greater than 30 volts shall be recorded in the database for the site.
  2. For voltage readings less than 30 volts, install a 500 ohm input load impedance resistor on the volt meter. Take another voltage measurement and record this voltage in the database for the site.
- 5.2.3 Measurements for elevated voltages/contact voltage using mobile technology will be performed in accordance with the following:
- a. Mobile testing is performed by contract crews driving pre-determined routes in Contact Voltage Areas searching for elevated voltage levels. The equipment used is mounted to vehicles and detects voltage levels greater than 1 volt while driving at speeds of up to 25 mph near underground facilities. Once elevated voltages are detected the crew stops and performs a thorough check with certified manual testing equipment to determine if there is contact voltage present.
- 5.2.4 Any positive indications by either mobile testing or hand held tools shall be followed up with multi-meter measurements on the target structures. Voltage measurements shall be taken in accordance with Section 5.2.2 above. The investigators shall verify that a suitable ground (i.e. a ground that is not energized) is used as a reference. Ground source location shall be marked with tape, paint or flag for future testing of repair work.
- 5.2.5 A Total Harmonic Distortion (THD) test method will be implemented as a pilot for Rhode Island mobile elevated voltage testing. THD will be determined by the

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use of a Fluke Power Quality clamp meter or a Fluke scope meter both of which have the ability to measure THD.

## **6.0 CORRECTIVE ACTION REQUIREMENTS FOR ELEVATED VOLTAGE FINDINGS**

### 6.1 State Specific Requirements

#### 6.1.1 New York

If equipment elevated voltage condition is found and verified by the Test Procedure in Section 5.0, the site is to be guarded until made safe by Company personnel or if municipally owned, made safe by the owner or company. Guarded for the purpose of this EOP is defined as guarded by a person or a protective barrier that prevents public contact if the equipment elevated voltage found is greater than 1 volt. **If the voltage measures less than 1 volt and is found to be consistent with system operation design (no visual evidence of a problem upon review) no further action is required.** If the voltage measures greater than or equal to 1 volts and less than 4.5 volts it can either be guarded in person or by a protective barrier that prevents public contact, contact your supervisor for required action. Sound judgment shall be utilized in this application. If the voltage measurement is greater than or equal to 4.5 volts it shall be guarded by an equipment elevated voltage inspector or a Company employee that has been trained to stand by on energized facilities, and immediate response is required using the notification in Section 6.3 below.

#### 6.1.2 Massachusetts and Rhode Island

If equipment elevated voltage condition is found and verified by the Test Procedure in Section 5.0, the site is to be guarded until made safe by Company personnel or if municipally owned, made safe by the owner or company. Guarded for the purpose of this EOP is defined as guarded by a person or a protective barrier that prevents public contact if the equipment elevated voltage found is greater than 4.5 volts. **If the voltage measures less than 4.5 volts and is found to be consistent with system operation design (no visual evidence of a problem upon review) no further action is required.** If the voltage measures greater than 4.5 volts and less than 8 volts it can either be guarded in person or by a protective barrier that prevents public contact, contact your supervisor for required action. Sound judgment shall be utilized in this application. If the voltage measurement is greater than 8 volts it shall be guarded by an equipment elevated voltage inspector or a Company employee who has been trained to stand by on energized facilities; an immediate response is required using the notification in section 6.3 below

#### 6.1.3 Rhode Island Total Harmonic Distortion Pilot

Under the Total Harmonic Distortion (THD) pilot in Section 5.2.5, if during mobile testing of the Contact Voltage Area the voltage measures greater than 1 volt and less than 4.5 volts and has a total harmonic distortion of less than 10% the voltage will be considered contact voltage. These areas will then be safeguarded from the public and permanent repairs will be made. If the total harmonic

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distortion is greater than 10% and no visual defects are found, no further action will be required.

6.1.4 New York and Rhode Island

In the event of an elevated voltage finding on an electric facility or street light during the stray voltage test procedure, all publicly accessible structures and sidewalks within a minimum 30 foot radius of the electric facility or street light must be tested for stray voltage.

6.2 The following notification process for personnel to respond shall be utilized.

6.2.1 Notification by location:

a. New York: contact Systems Operations Dispatch 1-877-716-4996

b. New England North, Northborough Distribution Control Center:

1. North Shore (MA) 1-877-247-3606
2. Merrimack Valley (MA) 1-877-247-3607
3. Central (MA) 1-877-247- 3608
4. Western (MA) 1-877-247-3609

c. New England South, Northborough Distribution Control Center

1. Capital (RI) 1-877-247-3610
2. Coastal (RI) 1-877-247-3599
3. Southeast (MA) 1-877-411-3812
4. South Shore (MA) 1-877-411-5599

6.2.2 Inform the operator that this is an equipment elevated voltage call, giving inspector name, company (if not National Grid), unique ID, address where problem is identified, facility number, circuit number, ownership, type of equipment, voltage found and whether they are physically guarding or leaving the site after flagging and installing a protective barrier. National Grid personnel or designee will be assigned to respond.

6.3 Temporary repairs may be used to correct the equipment elevated voltage thereby removing the need to guard the site.

6.4 Except as noted in Section 6, 6.6, permanent repairs to the equipment shall be made within 45 days of the occurrence.

6.5 If permanent repairs can not be made within 45 days due to extraordinary circumstances, the company shall periodically perform site visits to monitor the condition of the temporary repair. For New York, all exceptions shall be identified and justified in the annual reporting of the program to the NYPSC.

6.6 The Stray Voltage Tester/Equipment elevated Voltage Inspector may detect a minimal voltage level that is attributable to the design of the facility and not the result of an improper condition, no corrective action is required in this instance.

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- 6.7 The individuals conducting the equipment elevated voltage tests on street light standards shall have a supply of “Angel guards” available for installation if the cover is missing or wires are found to be exposed to the public at the time of testing. Angel guards shall only be installed after the testing of the street light standard is complete and 1) there is no indication of equipment elevated voltage above 1 volt, or 2) repairs have been completed to correct the equipment elevated voltage.
- 6.8 The equipment elevated voltage inspector shall report any potentially hazardous conditions found on National Grid facilities seen visually during the survey process.
- 6.9 Customer Owned Equipment
- 6.9.1 Where the Company finds equipment elevated voltage above 1 volt and identifies its source as customer-owned equipment, the Company shall guard the site and notify the customer or a responsible person, as appropriate, that a potentially hazardous situation exists. The Company shall advise the customer or responsible person that the cause of the equipment elevated voltage shall be immediately remedied.
- 6.9.2 Company personnel are encouraged to work with the customer to determine and rectify the problem. If the customer agrees to accept the Company’s assistance, the Company may charge a reasonable cost for this effort.
- a. The Company may temporarily remove a customer’s meter or take such other actions as are appropriate and necessary to protect the public.

## **7.0 DATABASE REQUIREMENTS**

- 7.1 The database in use shall be easily searchable for information and reporting.
- 7.2 Information fields required to be completed for facilities:
- Survey Date
  - Region
  - District
  - Contractor
  - GIS ID/Asset # (Unique ID)
  - Facility Type
  - Owner
  - Feeder/Circuit
  - Line #
  - Tax District
  - Pole/Structure/Equipment ID
  - Street Name
  - Inspectors Name
  - GPS Taken
  - Pre-load Match
  - Equipment elevated Voltage Test Required
  - Voltage Found Y/N
  - Voltage Measurement

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Type of Equipment (See Appendix A)  
 Immediate Action Taken  
 Person Notified  
 Permanent Repair Date  
 Type of Repair  
 Person Responsible for repair (Employee ID)

7.3 Information fields required to be completed for facilities in mobile testing

Survey Date  
 Region  
 District  
 Contractor  
 Facility Type  
 Owner  
 Pole/Structure/Equipment ID  
 Street Name  
 GPS taken  
 Voltage Measurements  
 Type of Equipment (see Appendix A)  
 Immediate Action Taken  
 Person Notified  
 Permanent Repair Date  
 Type of Repair

**8.0 NEW YORK ANNUAL REPORTING AND CERTIFICATION REQUIREMENTS**

- 8.1 Each Regional program supervisor shall provide certification to the program manager that the Region they supervise has complied with the equipment elevated voltage testing and inspection program as ordered by the PSC.
- 8.2 The program manager shall provide certification to the Vice President Distribution Network Strategy and the Senior Vice President of Customer Operations & Maintenance that the organization has complied with the equipment elevated voltage testing and inspection program as ordered by the PSC.
- 8.3 Written certification of the completion and results of every equipment elevated voltage test and inspection shall be completed, as well as a certification that all unsafe conditions identified have been remediated by appropriate company personnel.
- 8.4 The President or officer with direct responsibility for overseeing the equipment elevated voltage testing and inspection shall provide an annual certification to the NYPS&C that the Company has tested all of its publicly accessible conductive surface electric facilities and all street lights, as well as completed all required inspections.
- 8.5 The President or officer with direct responsibility for overseeing facility inspections shall provide an annual certification to the Commission that the utility is in compliance with its inspection program and has inspected the requisite number of electric facilities. Additionally, at the end of the five-year inspection cycle, the officer shall certify that all of the utility's electric facilities have been inspected at least once.

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- 8.6 The annual reporting and certification is required by February 15 of each year. In addition to certifications, it shall address the following:
- 8.6.1 Details the results of stray voltage test results and inspections conducted over the 12-month period ending December 31 of the prior calendar year. (A separate report will be required for inspections from November 1 – December 31, 2008 to account for transition to calendar year reporting.)
  - 8.6.2 Addresses the performance mechanism contained in Section 10 of the PSC Order Adopting Changes to Electric Safety Standard effective December 15, 2008 (December 15, 2008 Order).
  - 8.6.3 Contain certification describe in 8.3, 8.4 and 8.5 of this section.
  - 8.6.4 Contain a breakdown of the voltage findings in a tabular format as detailed in Attachment 1 of the December 15, 2008 Order; for all findings that result in a reading of 1 V or more after completion of mitigation efforts, a detail report of company efforts shall be provided.
  - 8.6.5 Contain a breakdown of the shock reports received from the public as detailed in Attachment 2 of the December 15, 2008 Order.
  - 8.6.6 Discussion of the analysis undertaken on the causes of the stray voltage within the Company's electric system, the conclusions drawn there from, the preventative and remedial measures identified, and the Company's plan to implement those measures.
  - 8.6.7 Description of the priority levels used to gauge the severity of a deficiency, including repair timeframes, and details the requirements for training personnel to properly identify and categorize the deficiencies.
  - 8.6.8 Contain a breakdown of facilities to be inspected, unique inspection conducted per year, and the cumulative number of unique inspections conducted to meet the five year requirement.
  - 8.6.9 Contain a breakdown of the deficiencies found, permanent repair actions taken by year, whether a repair was completed within the required timeframe, and the number of deficiencies awaiting repair. This information should be provided on a yearly basis by priority level and by equipment groupings as detailed in Attachment 3 of the December 15, 2008 Order.
  - 8.6.10 Contain a review and analysis of the inspection results. Identifying areas of concern along with remedial actions or future plans to alleviate inadequacies in current program assets.
  - 8.6.11 Description of the quality assurance program along with the results from quality assurance activities conducted during the year.
  - 8.6.12 Any additional information that is pertinent to the issues addressed by the safety standards should also be included.

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- 8.7 The Company shall file reports on their mobile stray voltage testing with the Secretary of the New York PSC within 45 days after completion of the mobile testing or February 15, 2011, whichever is earliest, and in each subsequent year. The filing shall include the historic results and costs associated with the manual test program in each area listed in Section 1.5 of this procedure.
- 8.8 The Company is required by the December 15, 2008 Order to have independence in the quality assurance program required by the order. The management and personnel performing the quality assurance activities shall be separate from those performing the required stray voltage testing and inspection activities.
- 8.9 The Company shall maintain its written certification and other documentary proof of its testing at its' Albany, Buffalo, and Syracuse office facilities. These documents shall be made available to the public for review upon request.

**9.0 MASSACHUSETTS REPORTING REQUIREMENTS**

- 9.1 National Grid shall submit an annual report that includes the following:
  - 9.1.1 Annual reports that list inspection and testing data, including number of inspections conducted by equipment type.
  - 9.1.2 Number of equipment elevated voltage events detected by inspection personnel versus call-ins or notification by third parties.
  - 9.1.3 Variance reports on current year inspection targets.
  - 9.1.4 Equipment elevated voltage events detected on equipment that is not included in equipment elevated voltage equipment inspection schedules (which will enable the DTE to determine if the company is inspecting and testing the correct equipment).
  - 9.1.5 Number of exceptional or non-routine events that required reporting to OSHA or other government organizations due to injuries or other substantive impacts

**10.0 Rhode Island Reporting Requirements**

- 10.1 National Grid shall submit an annual report that includes the following in a searchable form:
  - 10.1.1 Event record number
  - 10.1.2 Location of testing
  - 10.1.3 Date and time of testing
  - 10.1.4 Company or customer asset
  - 10.1.5 Failed equipment type
  - 10.1.6 Voltage recorded
  - 10.1.7 Personal injuries to members of the public, pets or property damage

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- 10.1.8 Any other equipment involved and age
- 10.1.9 Prior incidents at this location in the past five years
- 10.1.10 Corrective actions taken at the location and date taken
- 10.1.11 Number of customers if service is interrupted while making repairs
- 10.1.12 Duration of interruption
- 10.1.13 Summary of investigation into cause of the incident
- 10.1.14 Number of calls to the company “shock” line
- 10.1.15 Total repair costs by Contact Voltage Area
- 10.1.16 All information as provided for in Section 7.3

The Company will provide a summary of the above information as part of the report. In addition, the Company will include a recommendation for which specific CVAs will be tested the following year, whether there are any recommended changes to the CVAs and whether there are any advances in technology for detection of elevated voltages.

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## **11.0 TYPE OF EQUIPMENT - APPENDIX A**

<b>TYPE</b>	<b>CODE</b>	<b>EQUIPMENT DESCRIPTION</b>
Distribution	910	Pole
	911	Regulator
	912	Sectionalizer
	913	Recloser
	914	Ground
	915	Guy
	916	Riser
	917	Switch Handle Mechanical Operated
	929	Distribution – Other (use comments)
Transmission	930	Pole
	931	Tower
	932	Guy
	933	Ground
	934	Riser
	935	Switch Hand Mechanical Operator
	949	Transmission – Other (use comments)
Underground	950	Handhole
	951	Manhole
	952	Switchgear
	953	Transformer
	954	Vault – Cover/Door
	969	Underground – Other (use comments)
Street Light	970	Handhole
	971	Standard
	979	Street light – Other (use comments)
Customer Street Light/Other	980	Handhole
	981	Standard
	989	Customer SL/Other – Other (use comments)
Traffic Control	990	Handhole
	991	Standard
	992	Control Box
	993	Pedestrian Crossing Pole
	999	Traffic control – Other (use comments)

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**12.0 REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	04/01/11	This document supersedes document dated 08/17/09.
2.0	09/30/13	This document supersedes document dated 04/01/11.

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# **Appendix 10**

## **NG-USA EOP D004 Distribution Line Patrol and Maintenance**

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## **INTRODUCTION**

The purpose of this procedure is to outline the requirements for the patrol and maintenance activities associated with National Grid Distribution feeders.

The inspection procedures shall be dictated by the individual states regulatory agency. If the regulatory agency in a specific state (MA & RI) does not require inspection procedures the inspections can still be performed in those states per this EOP but are not required.

The Distribution Maintenance Program was designed to provide for a patrol and inspection of each distribution feeder once every five (5) years. The patrols are conducted by a Distribution Inspector identifying all required maintenance on a *Windows®* based hand held computer. The maintenance items identified through this patrol are separated into five priority levels 1, 2, 3, 4 and 9. The maintenance codes identified default to the appropriate priority level. The default priority level can be adjusted by the individual performing the inspection based on actual field conditions. These priority levels are defined as follows:

*Level 1* - An identified facility/component or tree condition that shall be repaired/replaced within 1 week.

*Level 2* - Identified facility/component condition that shall be repaired/replaced within 1 year or as scheduled by Program Management for NE.

*Level 3* – Identified facility/component condition that shall be repaired/replaced within 3 years or as scheduled by Program Management for NE.

*Level 4* – This priority category is to collect inventory information on actual field conditions to be used by Investment Strategy and Work Planning.

*Level 9* – This priority category is to collect inventory information for temporary repairs made by operations to restore service or maintain public safety until permanent repairs can be made.

All Level 1 priority conditions identified in the field shall be called in by the Distribution Inspector as follows:

1. Notification by location:

New York: System Operations Dispatch 1-877-716-4996

NE North: Bay State West & Central: Northborough Control Center 1-508-421-7879

NE North: North & Granite: Northborough Control Center 1-508-421-7879

NE South: Bay State South & Ocean State (RI): Northborough Control Center 1-508-421-7885

2. Detailed information provided to the regional notification location:

a. Identify yourself as a Company Distribution Inspector and your work reporting area.

b. Details of the Level 1 Priority Condition:

i. Problem found.

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- ii. District, Feeder No., Line No., Tax District and Pole No.
- iii. Street address and any additional information that would assist in finding the location of the problem.
- iv. If you are standing by or have secured the location.

3. Notify area Inspections Supervisor for follow-up.

**PURPOSE**

This procedure applies to all personnel involved with or responsible for the inspection and repair of Overhead (OH) Distribution facilities, Underground Residential Developments (URDs) and Underground Commercial Developments (UCDs).

**ACCOUNTABILITY**

- 1. T&D O&M Services
  - A. Update Procedure as Necessary
  - B. Provide personnel guidance and assistance as requested.
- 2. Operations
  - A. Ensure the work generated by the Distribution Maintenance Program and assigned by Asset Strategy and Investment Planning is completed in the appropriate time frame.
  - B. Request assistance from Distribution Line Contracting when necessary to complete work assigned in the appropriate time frame.
- 3. Distribution Line Contracting
  - A. At the request of Operations obtain, schedule and manage contractors to perform inspections and required maintenance.
  - B. Provide input into program revisions.
- 4. Distribution Inspector
  - A. Demonstrate the ability to identify maintenance concerns and the aptitude to become proficient in the use of a hand held computer and desktop computer.
  - B. Demonstrate the understanding and requirements of this NG EOP D004.
  - C. Possess the ability to do walking patrols, collect information on a hand held, download to a desk top computer, edit data, provide requested information/reports/work tickets to supervision, and track/close out work completed in the database system.
- 5. Distribution Network Strategy
  - A. Select program codes/circuits to be scheduled for maintenance repair work using data collected through Distribution Maintenance Program.
  - B. Approve changes to the maintenance code table.
  - C. Select circuits to be patrolled for a running five-year cycle.

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- D. Provide input into program revisions.
- 6. Inspections
  - A. Ensure circuits scheduled for patrol are completed each year.
  - B. Provide qualified personnel as inspectors to provide consistent and accurate identified maintenance concerns/problems.
  - C. Provide program management.
  - D. Report System Maintenance progress monthly by Division.
- 7. Process and Systems.
  - A. Provide and support database.

**REFERENCES**

National Grid Safety Procedures  
National Grid Employee Safety Handbook  
NY PSC Order 04-M-0159  
NY PSC Order Adopting Changes to Electric Safety Standard, December 2008  
Elevated Equipment Voltage Testing NG-EOP G016  
Underground Inspection NG-EOP UG006  
Massachusetts DTE Directive 12/9/05

**TRAINING**

Provided by appropriate National Grid training program.

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## 1.0 DISTRIBUTION PATROL

### 1.1 New York

- 1.1.1 Distribution Patrols are conducted by a Distribution Inspector that has been trained to identify deficiencies or non-standard construction conditions on National Grid facilities.
- 1.1.2 Distribution patrols are scheduled in such a manner that each distribution feeder is examined in the field once every five (5) years. In NY, the patrols shall be completed by December 31 due to regulatory reporting.
- 1.1.3 New Distribution Feeders added to the system will be incorporated through our Geographic Information System (GIS) system and added to the appropriate inspection cycle.
- 1.1.4 If the Distribution Inspector finds unmapped facilities from the information supplied from GIS, the inspector shall add the information into the *Windows*® based hand held computer for maintenance tracking purposes. NG-EOP G011, Preparation and Distribution of Electric Facilities Records, identifies the correct procedure for updating GIS records, if needed.

### 1.2 Rhode Island

- 1.2.1 Distribution Patrols are conducted by a Distribution Inspector that has been trained to identify deficiencies or non-standard construction conditions on National Grid facilities.
- 1.2.2 Distribution patrols are scheduled in such a manner that each distribution feeder is examined in the field once every five (5) years. In RI the patrols shall be completed by March 31. The most current Distribution Patrol schedule can be found in the Distribution Maintenance Program data base (RPT 1310 Feeder Patrol Status).
- 1.2.3 New Distribution Feeders added to the system will be incorporated through our Geographic Information System (GIS) system and added to the appropriate inspection cycle.
- 1.2.4 If the Distribution Inspector finds unmapped facilities from the information supplied from GIS, the inspector shall add the information into the *Windows*® based hand held computer for maintenance tracking purposes. NG-EOP G011, Preparation and Distribution of Electric Facilities Records, identifies the correct procedure for updating GIS records, if needed.

### 1.3 Massachusetts

- 1.3.1 Distribution Patrols are conducted by a Distribution Inspector that has been trained to identify deficiencies or non-standard construction conditions on National Grid facilities.

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- 1.3.2 Distribution patrols are scheduled in such a manner that each distribution feeder is examined in the field once every five (5) years. In MA, the patrols shall be completed by December 31 due to regulatory reporting. The most current Distribution Patrol schedule can be found in the Distribution Maintenance Program data base (RPT 1310 Feeder Patrol Status).
- 1.3.3 New Distribution Feeders added to the system will be incorporated through our Geographic Information System (GIS) system and added to the appropriate inspection cycle.
- 1.3.4 If the Distribution Inspector finds unmapped facilities from the information supplied from GIS, the inspector shall add the information into the *Windows*® based hand held computer for maintenance tracking purposes. NG-EOP G011, Preparation and Distribution of Electric Facilities Records, identifies the correct procedure for updating GIS records, if needed.
- 1.4 Records
  - 1.4.1 Distribution Patrol data is recorded by the Distribution Inspector on a *Windows*® based hand held computer and downloaded to the Distribution Maintenance Program.
  - 1.4.2 The Distribution Inspector should also complete maintenance code 118 - stencil installed and maintenance code 220 - guy wire marker, maintenance code 660 - switchgear missing nomenclature, maintenance code 681- transformer missing nomenclature, and maintenance code 745 - enclosure missing nomenclature if found deficient upon inspection while at the site or enter the appropriate code as a Level 4 maintenance item including a comment.
  - 1.4.3 Maintenance Codes are shown on the Distribution Field Survey Worksheet #NG0236 (Page 8). The Distribution Field Survey Worksheet can be used by the field to record maintenance items and is used for informational purposes only.
  - 1.4.4 The latest distribution maintenance codes are downloaded to the hand held computer each time there is a change that affects the maintenance code table contained in the Distribution Maintenance Database. Printed copies of the latest maintenance code tables may be obtained by running a report on the look up tables from the Distribution Maintenance Database.
- 1.5 The *Windows*® based hand held computer is to be used as the primary vehicle for recording maintenance problems in the field. There may be times where it is not practicable to use the hand held computer. In these cases, the person performing the inspection should record the information on the Distribution Field Survey Worksheet #NG0236).

<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>

Once complete, the Distribution Field Survey Worksheet information shall be input into the Distribution Maintenance Database by the inspector, clerk, or supervisor or their designee.

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## **2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

2.1 This EOP requires the visual inspection of the following facilities as designated above for New York, Rhode Island or Massachusetts:

2.1.1

Wood Pole Mounted Street Light

2.1.2 Poles

2.1.3 Crossarms

2.1.4 Insulators

2.1.5 Primary

2.1.6 Transformers

2.1.7 Capacitor

2.1.8 Regulator

2.1.9 Sectionalizer

2.1.10 Recloser

2.1.11 Switches

2.1.12 Ground

2.1.13 Guy

2.1.14 Anchor

2.1.15 Secondary

2.1.16 Service

2.1.17 ROW

2.1.18 GIS

2.1.19 Spacer Cable

2.1.20 Cutout

2.1.21 Risers

2.1.22 Switchgear

2.1.23 Padmount Transformers

2.1.24 Enclosures

## **3.0 DISTRIBUTION MAINTENANCE DATA BASE**

3.1 The Distribution Maintenance Database consists of information collected in the field down loaded from the *Windows*® based hand held computer and data gathered from other sources entered from the desktop computer. The *Windows*® based hand held computer can be down loaded to any National Grid desk top computer that is connected to the network by an employee that has been authorized to perform this function. The Distribution Maintenance Database is used by various departments throughout National Grid to generate maintenance reports and cost estimates.

3.2 The Distribution Maintenance Database contains information to be used by Asset Strategy and Investment Planning to track maintenance codes that may affect reliability (R), affect reliability that have a specific program in place to address (RP), or may not directly affect reliability (NR):

## **4.0 MAINTENANCE SCHEDULE**

4.1 Maintenance activities are scheduled by maintenance codes. Maintenance codes are given a priority level to aide in the scheduling of work assuring a safe and reliable distribution system.

4.2 All “Level 1 Priority” conditions identified shall be repaired/corrected within 1 week.

4.3 NY Only - all “Level 2 Priority” conditions identified shall be repaired/corrected within 1 year. In NE, work will be reviewed, prioritized and scheduled according to the Annual Work Plan

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- 4.4 NY Only - All “Level 3 Priority” conditions shall be repaired within 3 years. In NE, work will be reviewed, prioritized and scheduled according to the Annual Work Plan
- 4.5 All Level 4 Priority is for inventory purposes only.
- 4.6 All Level 9 priority conditions should be completed within 90 days. Level 9 priority conditions not completed within 90 days, the company shall periodically perform site visits to monitor the condition of the temporary repair. Refer to NG-EOP G029 – Tracking Temporary Repairs to Electric System for details on Level 9 priority conditions.
- 4.7 NY Only - Once the Distribution Feeder is completed in the Distribution Maintenance Database or 21 days have elapsed since the inspection, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Distribution Design. Level 1 Priority maintenance codes are communicated by the Distribution Inspector directly to the field operations group for the area where the feeder is located.

**5.0 COMPLETION OF MAINTENANCE CODES**

- 5.1 Level 1 priority maintenance codes completion process:
  - 5.1.1 Distribution Inspector contacts System Operations Dispatch (SOD) providing information on the Level 1 maintenance item and fills out a Level 1 Priority Report Form (page 11).
  - 5.1.2 SOD generates a **ABB OMS** order from Regional Control
  - 5.1.3 Inspections Supervisor captures ABB OMS ID # and details for Level 1 maintenance item status. Inspections Supervisor tracks Level 1 maintenance status with operations ensuring that the Level 1 item is completed within 1 week. Inspection Supervisor closes out the Level 1 maintenance item in the Distribution Maintenance Database by adding the ABB OMS ID # number to maintenance record.
- 5.2 NY Only - Level 2 and Level 3 priority maintenance codes are completed in the Distribution Maintenance database once the 699 requirement is completed in STORMS for the work request associated with the maintenance code.

*ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID DISTRIBUTION STANDARDS.*

*ALL MAINTENANCE WORK PERFORMED THAT WAS IDENTIFIED ON THE WORK ORDER OR DISCOVERED DURING THE REPLACEMENT/REPAIR/CORRECTION OF THE ORIGINAL MAINTENANCE PROBLEM SHALL BE LISTED ON THE DATABASE AND THEN CLOSED OUT WHEN COMPLETE.*

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Reference Only

DISTRIBUTION FIELD SURVEY WORKSHEET



REGION	DISTRICT	EMPLOYEE ID	DATE
FEEDER	TAX DISTRICT/TOWN	MAP #	
LINE # / ROUTE #	POLE #/SUFFIX #		
LOCATION			
# MAIN LINE CATV ATTACHMENT 1 2 3 4 5	# MAIN LINE TELEPHONE ATTACHMENT 1 2 3 4 5	STREET LIGHT ATTACHED <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>WOOD POLE MOUNTED STREET LIGHT</b>	<b>REGULATOR</b>	<b>SPACER CABLE</b>	<b>P/Q</b>
098 1,2 (NR) <input type="checkbox"/> Street Light Hazard Cond. /	170 1,2 (NR) <input type="checkbox"/> Oil Weeping /	270 1,2,3,9 (R) <input type="checkbox"/> Damaged/Missing Spacer /	/
099 2 (NR) <input type="checkbox"/> Not Bonded /	171 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	271 1,2,3,9 (R) <input type="checkbox"/> Bracket Damage /	/
<b>POLE</b>	172 2 (R) <input type="checkbox"/> Missing Ground Wire /	272 3 (R) <input type="checkbox"/> Bracket Not Bonded /	/
106 3,9 (NR) <input type="checkbox"/> Dbl Wood-NG Trnsf Req'd /	174 4 (NR) <input type="checkbox"/> Control Cab Height/Ground /	273 3 (R) <input type="checkbox"/> Messenger Not Bonded /	/
107 4 (NR) <input type="checkbox"/> Dbl Wood-Tel Trnsf Req'd /	175 3 (R) <input type="checkbox"/> Improper/Missing Bond /	274 3 (R) <input type="checkbox"/> Messenger Guard Missing /	/
108 4 (NR) <input type="checkbox"/> Dbl Wood-CATV Trnsf Req'd /	176 3 (R) <input type="checkbox"/> Animal Guard Missing /	276 3 (R) <input type="checkbox"/> Uncovered Splice /	/
110 1,2,9 (R) <input type="checkbox"/> Broken/severely damaged /	177 3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	<b>CUTOUT</b>	
111 1,2,3,4 (RP) <input type="checkbox"/> Visual Rotting Grd Line /		280 2 (R) <input type="checkbox"/> Defective Cutout /	/
112 1,2,3 (RP) <input type="checkbox"/> Woodpecker Holes - Replace /	<b>SECTIONALIZER</b>	281 2 (R) <input type="checkbox"/> Potted Porcelain /	/
113 3 (NR) <input type="checkbox"/> CuNap Treated Bthmark Yr /	180 1,2 (NR) <input type="checkbox"/> Oil Weeping /	287 4 (NR) <input type="checkbox"/> 3 Phase Equip Mount /	/
114 2 (R) <input type="checkbox"/> Woodpecker Holes /	181 2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	288 3 (NR) <input type="checkbox"/> S&C SMD - 20 Power Fuse /	/
115 1,2,3,9 (NR) <input type="checkbox"/> Riser Guard Req'd /	182 2 (R) <input type="checkbox"/> Missing Ground Wire /	<b>RISER</b>	
116 1,2,3,9 (RP) <input type="checkbox"/> Visual Rotting Pole Top /	183 4 (NR) <input type="checkbox"/> Control Cab Height/Ground /	290 1,2,3,9 (NR) <input type="checkbox"/> Impropr Cable Supp/Term /	/
117 1,2 (NR) <input type="checkbox"/> Leaning Pole /	184 3 (R) <input type="checkbox"/> Improper/Missing Bond /	291 2 (R) <input type="checkbox"/> Improper/Missing Bond /	/
118 4 P (NR) <input type="checkbox"/> Stencil / Correction Req'd /	185 3 (R) <input type="checkbox"/> Animal Guard Missing /	292 3 (R) <input type="checkbox"/> Animal Guard Missing /	/
119 4 (NR) <input type="checkbox"/> Bird's Nest /	186 3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	293 2,3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	/
<b>CROSSARM</b>	<b>RECLOSER</b>	<b>CONDUCTOR</b>	
120 1,2,4,9 (R) <input type="checkbox"/> Damage Arm /	190 1,2 (R) <input type="checkbox"/> Oil Weeping /	300 4 (NR) <input type="checkbox"/> Pool Clearance /	/
121 1,2,4,9 (NR) <input type="checkbox"/> Loose/Defective Pins /	191 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	<b>HANDHOLES</b>	
122 3 (NR) <input type="checkbox"/> Wooden Pine 13.2kv /	192 2 (R) <input type="checkbox"/> Missing Ground Wire /	600 1,2,9 (NR) <input type="checkbox"/> Broken/Damaged/Unsecured /	/
123 1,2,4,9 (R) <input type="checkbox"/> Loose Brace, Hrdwr /	193 4 (NR) <input type="checkbox"/> Control Cab Height/Ground /	601 4 (NR) <input type="checkbox"/> Improper Grade /	/
124 1,2,4,9 (R) <input type="checkbox"/> Damage Dbl Crossarm /	194 3 (R) <input type="checkbox"/> Improper/Missing Bond /	602 P (NR) <input type="checkbox"/> Missing Nomenclature /	/
125 1,2,4,9 (R) <input type="checkbox"/> Damage Alley Arm /	195 3 (R) <input type="checkbox"/> Animal Guard Missing /	603 1 (R) <input type="checkbox"/> Secondary Needs Repair /	/
127 1,2 (R) <input type="checkbox"/> Primary On Arm /	196 2,3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	604 4 (NR) <input type="checkbox"/> Other (use comments) /	/
128 3,9 (R) <input type="checkbox"/> Loose Ridge Pin /	197 2 (R) <input type="checkbox"/> TripSaver - Light On /	605 4 (NR) <input type="checkbox"/> Excessive Vegetation /	/
<b>INSULATOR</b>	<b>SWITCH</b>	<b>SWITCHGEAR</b>	
130 1,2 (R) <input type="checkbox"/> Broken/Cracked/Flashed /	203 1,2 (R) <input type="checkbox"/> Gang Oper'd Defective /	651 1,2,3 (R) <input type="checkbox"/> Barrier Brkn/Dmgd/Unsec /	/
131 1,2,9 (R) <input type="checkbox"/> Floating /	204 1,2,3 (R) <input type="checkbox"/> Single Phase Defective /	652 1,2 (NR) <input type="checkbox"/> Base Broken/Damaged /	/
132 4 (NR) <input type="checkbox"/> 17 Aluminum Capped /	205 3 (R) <input type="checkbox"/> Improper/Missing Bond /	656 1,2,9 (R) <input type="checkbox"/> Door Broken/Damaged /	/
133 3 (R) <input type="checkbox"/> Non-Standard Voltage /	207 3,4 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	657 1 (NR) <input type="checkbox"/> Excessive Vegetation /	/
134 4 (NR) <input type="checkbox"/> AL Cap Assoc w/Switch/Fuse /	208 2 (NR) <input type="checkbox"/> Handle Not Bonded /	660 P (NR) <input type="checkbox"/> Missing Nomenclature /	/
<b>PRIMARY</b>	<b>GROUND</b>	661 4 (NR) <input type="checkbox"/> Other /	/
140 1,2,9 (R) <input type="checkbox"/> Insuff. Grnd Clearance /	210 1,2,9 (R) <input type="checkbox"/> Wire Broken/Loose /	662 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling /	/
141 1,2,3 <input type="checkbox"/> Damaged Cond/Brkn Strands /	211 1,2 (R) <input type="checkbox"/> Hazard Condition /	<b>PAD TRANSFORMER</b>	
142 1 (NR) <input type="checkbox"/> Limbs on Primary /	212 3 (NR) <input type="checkbox"/> Guard Req'd /	673 1,2 (R) <input type="checkbox"/> Door Broken/Damaged /	/
145 1,2,3 (R) <input type="checkbox"/> Dmg'd Stirups/Connector /	213 3,4 (NR) <input type="checkbox"/> Non Standard /	676 4 (NR) <input type="checkbox"/> Excessive Vegetation /	/
146 1,2,3 (R) <input type="checkbox"/> Improper Sag /	214 3,9 (NR) <input type="checkbox"/> Not Bonded to Neutral /	681 4,P (NR) <input type="checkbox"/> Missing Nomenclature /	/
147 3 (R) <input type="checkbox"/> LA Missing Transition /	<b>GUY</b>	684 1,2 (NR) <input type="checkbox"/> Oil Weeping /	/
148 3 (R) <input type="checkbox"/> LA Missing End of Line /	215 3(NR) <input type="checkbox"/> Guy-Span Not In Compliance w/Code /	685 1,2,3,4,9 (NR) <input type="checkbox"/> Pad Broken/Damaged /	/
149 3 (R) <input type="checkbox"/> LA Blown /	220 4,P (NR) <input type="checkbox"/> Guy Wire Marker /	686 4 (NR) <input type="checkbox"/> Protection (Ballards) /	/
<b>TRANSFORMER</b>	221 3 (NR) <input type="checkbox"/> Not in Compliance w/Code /	687 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling /	/
150 1,2 (NR) <input type="checkbox"/> Oil Weeping /	222 3,9 (NR) <input type="checkbox"/> Excessive Slack /	688 1,2,9 (NR) <input type="checkbox"/> Pushed Off Base /	/
151 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	223 1,2,3,9 (R) <input type="checkbox"/> Broken Wire /	<b>ENCLOSURES</b>	
152 2 (R) <input type="checkbox"/> Missing Ground Wire /	226 1,2,3,9 (NR) <input type="checkbox"/> Req'd - Jt. Owned /	740 1,2,3,4 (R) <input type="checkbox"/> Base Broken/Cracked /	/
153 2,3,4 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	227 1,2,3,9 (NR) <input type="checkbox"/> Req'd - Sole NG /	741 1,2,3,9 P (R) <input type="checkbox"/> Door Brkn/Dmgd/Unsec /	/
154 3,4 (NR) <input type="checkbox"/> Not in Use /	<b>ANCHOR</b>	743 4 (NR) <input type="checkbox"/> Excessive Vegetation /	/
155 3,4 (R) <input type="checkbox"/> Animal guards required /	231 1 (NR) <input type="checkbox"/> Limb on Secondary /	745 4 P (R) <input type="checkbox"/> Missing Nomenclature /	/
156 3 (NR) <input type="checkbox"/> Non Std Install of Gap /	232 1,2,9 (NR) <input type="checkbox"/> Improper Sag /	746 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling /	/
157 2 (R) <input type="checkbox"/> Improper/Missing Bond /	234 1,2,3,9 (NR) <input type="checkbox"/> Floating /	<b>POLE INSPECTION</b>	
<b>CAPACITOR</b>	<b>SERVICE</b>	801 1,2,3,4 (R) <input type="checkbox"/> Identified Priority Pole /	/
160 1,2 (NR) <input type="checkbox"/> Oil Weeping /	240 1 (NR) <input type="checkbox"/> Ins. Loose from House /	802 1,2,3,4 (R) <input type="checkbox"/> Identified Reject Pole /	/
161 1,2 (R) <input type="checkbox"/> Bulging /	241 1 (NR) <input type="checkbox"/> Limb on Service /	803 4 (NR) <input type="checkbox"/> Excessive Checking /	/
162 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	243 1,9 (NR) <input type="checkbox"/> Non Std/Unsecured /	804 4 (NR) <input type="checkbox"/> Climbing Inspection /	/
163 2 (R) <input type="checkbox"/> Missing Ground Wire /	<b>ROW</b>		
164 2 (NR) <input type="checkbox"/> Blown Fuse /	250 4 (NR) <input type="checkbox"/> Brush/Tree/Washout /		
165 3 (NR) <input type="checkbox"/> Improper/Missing Bond /	<b>GIS</b>		
166 3 (R) <input type="checkbox"/> Animal Guard Missing /	260 4(NR) <input type="checkbox"/> Map Doesn't Match Field /		
167 3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	261 4(NR) <input type="checkbox"/> Pole/Line Numbering Error /		
168 4 (NR) <input type="checkbox"/> Control Cab Height/Ground /	262 4(NR) <input type="checkbox"/> Equip/Hardware/Missing /		
169 4 (NR) <input type="checkbox"/> Capacitor Out of Service /	263 4(NR) <input type="checkbox"/> Equip Removed in Field, Remove From GIS /		
	264 4(NR) <input type="checkbox"/> Misc.-Transmission Overbuilt /		
	269 4 (NR) <input type="checkbox"/> Other GPS/GIS Errors /		
		<b>KEY</b>	
		P/Q = Priority / Quantity	
		NR = Maint. Code May Not Direct Affect Reliability	
		R = Maint. Code May Affect Reliability	
		RP = Maint. Code May Affect Reliability and Has Spec'c Program to Place to Address	
Comments:			

NG0236 (02.15)

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE DISTRIBUTION OVERHEAD</b>	Doc. # <b>NG-EOP D004</b> Page 9 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

Level “1” & Elevated Voltage Priority Report Form

**Any Level “1” Priority or Elevated Voltage condition found must be called into Dispatch.**

Feeder: \_\_\_\_\_

Line #: \_\_\_\_\_

Pole #: \_\_\_\_\_

Closest Meter #: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/Town: \_\_\_\_\_

Level “1” Priority/Elevated Voltage condition found.

\_\_\_\_\_

\_\_\_\_\_

**Call Dispatch to inform that this is either an Elevated Voltage call or an Inspection issue.**

Dispatcher notified: \_\_\_\_\_

Date/Time: \_\_\_\_\_

Inspector: \_\_\_\_\_

**6.0 REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	04/01/11	This document supersedes document dated 08/17/09.
2.0	04/27/15	This document supersedes document dated 12/03/14
3.0	04/25/17	4 Year Revision - 4 Year Revision, Separated by state and removed priority levels 2 & 3 for MA & RI, NY Remains the same, Aligned with UG 006 for uniformity.

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FILE: NG-EOP D004– DISTRIBUTION LINE PATROL AND MAINTENANCE SMM	ORIGINATING DEPARTMENT: ELECTRIC SYSTEMS ENGINEERING	SPONSOR: JONATHAN GONYNOR

# **Appendix 11**

## **NG-USA EOP UG006 Underground Inspection and Maintenance**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE UNDERGROUND</b>	Doc. # <b>NG-EOP UG006</b> Page 1 of 16
	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

## INTRODUCTION

The purpose of this procedure is to outline the requirements for the patrol and maintenance activities associated with National Grid's underground transmission and distribution facilities.

The inspection procedures shall be dictated by the individual states regulatory agency. If the regulatory agency in a specific state (MA & RI) does not require inspection procedures the inspections can still be performed in those states per this EOP but are not required.

This program is designed for the patrol and designated maintenance of underground facilities on a five year schedule for New York. The inspections in Massachusetts and Rhode Island will be completed through working inspections. The Inspector or crew member will record all required maintenance on an approved National Grid database.

The underground distribution facility maintenance items identified through this patrol or working inspection are separated into four priority levels 1, 2, 3, and 4. The maintenance codes identified default to the appropriate priority level. The default priority level can be adjusted by the individual performing the inspection based on actual field conditions. These priority Levels are defined as follows:

Level 1 - All "Level 1 Priority" conditions identified shall be repaired / corrected within 1 week.

Level 2 – NY Only - All "Level 2 Priority" conditions identified shall be repaired / corrected within 1 year. In RI & MA work will be reviewed, prioritized and scheduled according to the Annual Work Plan

Level 3 – NY Only - All "Level 3 Priority" conditions shall be repaired within 3 years. In RI & MA work will be reviewed, prioritized and scheduled according to the Annual Work Plan.

Level 4 – All "Level 4 Priority" conditions are for inventory purposes only.

All Level 1 priority conditions identified in the field by a contractor shall notify their PMCC contact. The PMCC contact shall notify dispatch and local underground supervision.

Any Level 1 priority conditions identified in the field by National Grid crews shall notify dispatch and their local supervision.

All Level 1 priority conditions identified in the field by the Underground Inspector shall be called in as follows:

1. Notification by location:
  - a. New York: contact System Operations Dispatch 1-877-716-4996.
  - b. Bay State West & Central and North & Granite: Northboro Control Center 1-508-421-7879.
  - c. Bay State South and Ocean State: Northboro Control Center 1-508-421-7885.
2. Detailed information provided to the regional notification location:
  - a. Identify yourself as a Company Underground Inspector, Crew Member, Supervisor or PMCC contact and your work reporting area.
  - b. Details of the Level 1 Priority Condition:

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- i. Problem found.
- ii. District, Circuit/Feeder No., Line No., Tax District and Manhole/Vault No.
- iii. Street address and any additional information that would assist in finding the location of the problem.
- iv. If you are standing by or have secured the location.

## **PURPOSE**

This procedure applies to all personnel involved with or responsible for the inspection or maintenance of underground transmission and distribution facilities.

## **ACCOUNTABILITY**

1. Electric Systems Engineering
  - A. Update procedure as necessary.
2. Operations
  - A. Ensure the components of the procedure are implemented.
  - B. Ensure workers are trained in this procedure.
  - C. Provide revision input as necessary.
  - D. Ensure the work generated by the Distribution Maintenance Program and assigned by Asset Strategy and Investment Planning is completed in the appropriate time frame.
  - E. Request assistance from Distribution Line Contracting when necessary to complete work assigned in the appropriate time frame.
3. Distribution Line Contracting
  - A. At the request of Operations obtain, schedule and manage contractors to perform inspections and required maintenance.
  - B. Provide input into program revisions.
4. Distribution Network Strategy
  - A. Select program codes/circuits to be scheduled for maintenance repair work using data collected through Distribution Maintenance Program.
  - B. Approve changes to the maintenance code table.
  - C. Select circuits to be patrolled for a running five-year cycle.
  - D. Provide input into program revisions.
5. Inspections
  - A. Ensure circuits scheduled for patrol are completed each year.
6. Employees
  - A. Demonstrate the understanding of the procedure.

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B. Comply with the requirements of the procedure.

## **REFERENCES**

NY PSC Order 04-M-0159  
 NY PSC Order Order Adopting Changes to Electric Safety Standard, December 2008  
 National Grid Safety Procedures  
 National Grid Employee Safety Handbook  
 NG-EOP D004 Distribution Line Patrol and Maintenance  
 NG-EOP G011 Preparation and Distribution of Electric Facilities Records  
 NG-EOP G016 Elevated Equipment Voltage Testing  
 NG-EOP UG001 Infrared Non-Contact Thermometer Inspection Requirement for Underground Equipment  
 NG-EOP T007 Transmission Line Patrol and Maintenance  
 Massachusetts DTE Directive 12/9/05  
 US Sanction Paper, MA FY15 Distribution Inspection and Maintenance (I&M) Program USSC-14-080  
 Signed by Lee S. Eckert 4/7/14

## **DEFINITIONS**

**Desktop Computer:** A personal computer that is connected to the National Grid network and used to download the Hand Held device and retrieve the information in the form of reports.

**Elevated Equipment Voltage Test:** An A.C. rms voltage difference between utility equipment and the earth, or to nearby grounded facilities that exceeds the highest perceptible voltage levels for humans.

**Hand Held Computer:** An electronic data recording device that is used in the field to create a record of conditions found.

**Handhole:** An enclosure identified for use in underground systems, provided with an open or closed bottom, and sized to allow personnel to reach into, but not enter, for the purpose of installing, operating, or maintaining equipment or wiring or both.

**Infrared Inspection:** An inspection conducted to detect abnormal heating conditions associated with separable connectors. An infrared inspection is required before work begins in an enclosed space, enclosure, pad-mounted transformer or pad-mounted switchgear.

**Inspector:** A qualified worker who can identify deficiencies or non-standard construction conditions on National Grid facilities.

**Manhole:** An enclosure identified for use in underground systems, provided with an open or closed bottom, and sized to allow personnel to enter, for the purpose of installing, operating, or maintaining equipment or wiring or both.

**Patrol:** An assessment of National Grid facilities for the purpose of determining the condition of the facility and any associated components.

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**Secondary Splice Box:** An enclosure identified for use in underground systems. A secondary splice box may be required where the customer’s number of secondary cables exceeds the maximum allowed amount on the transformer.

**Service Box:** See Handhole.

**Shall:** The word “shall” indicates provisions that are mandatory.

**Should:** The word “should” indicates provisions that are normally and generally practical for the specified conditions.

**Submersible Equipment:** Electric equipment such as transformers and switches that, are generally located within a Handhole, Manhole, or Vault.

**URD:** Underground Residential Distribution

**UCD:** Underground Commercial Distribution

**Underground Distribution Facilities:** Manholes, vaults, hand-holes and service boxes, pad-mounted equipment and the components and equipment contained in these structures.

**User:** An individual who the program administrator has authorized to use the inspection reporting program.

**Vault:** An enclosure, above or below ground, which personnel may enter and which is used for the purpose of installing, operating, or maintaining equipment or wiring or both.

## **TRAINING**

Provided by appropriate National Grid training program.

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**1.0 PATROLS**

1.1 New York

- 1.1.1 Inspection of underground equipment will be scheduled in such a manner that each underground facility will be examined once every five years. These patrols shall be completed by December 31<sup>st</sup> of the schedule year.
- 1.1.2 One-fifth of all underground utility components should be inspected each year. URD and UCD facilities shall be inspected on the existing overhead distribution circuit schedule. Additionally all riser poles are inspected in accordance with the Transmission and Distribution Overhead Inspection Programs, NG-EOP T007 and NG-EOP D004. Refer to NG-EOP UG001 for infrared, non-contact thermometer inspections of separable connectors. An elevated equipment voltage test shall be completed at each location, refer to NG-EOP G016. Customer owned manholes and vaults that enclose National Grid equipment shall require the inspection of these National Grid facilities. A manhole inspection sheet shall be completed per the patrol intervals as stated in section 6.0. The manhole inspection sheet shall be filled out at the same time the patrols are completed.
- 1.1.3 The Inspection group is responsible to create the patrol schedule for their respective Regions for the remainder of underground facilities. The Inspector uses a Windows® based hand held computer to record region, district, employee ID, feeder number, structure ID number, GPS location, tax zone, line number, comments and maintenance problem codes. The Inspector while patrolling should also complete the following maintenance codes if found deficient upon inspection: 602 – Handhole missing nomenclature, 617 – manhole missing nomenclature, 639 - network transformer- missing nomenclature, 660 –

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switchgear missing nomenclature, 681 – transformer missing nomenclature, and 707 – vaults improper nomenclature. The Inspector will input the code into the Windows® based handheld as required, as well as completing the work unit in the handheld upon field completion while at the site. If the Inspector finds unmapped facilities from the information supplied from the Geographic Information System (GIS), refer to NG-EOP G011, Preparation and Distribution of Electric Facilities Records, for required procedure for corrections.

## 1.2 Rhode Island

1.2.1 A working inspection on underground facilities is required for all manholes, vaults, handholes, splice boxes, junction boxes, pad-mounted transformers, switchgear and submersible equipment, each time a crew performs work at one of these facilities. The format for data collected shall follow this EOP. Refer to NG-EOP UG001 for infrared, non-contact thermometer inspections of separable connectors. An elevated equipment voltage test shall be completed at each location, refer to NG-EOP G016. Customer owned manholes and vaults that enclose National Grid equipment shall require a working inspection of these National Grid facilities. A manhole inspection sheet shall be completed during a working inspection as stated in section 6.0. The manhole inspection sheet shall be filled out at the same time the working inspections are completed.

1.2.2 The crew shall record the region, district, employee ID, feeder number, structure ID number, GPS location, line number, comments and maintenance problem codes. The crew while inspecting, should also complete the following maintenance codes if found deficient upon inspection, 602 – Handhole missing nomenclature, 617 – manhole missing nomenclature, 639 - network transformer-missing nomenclature, 660 – switchgear missing nomenclature, 681 – transformer missing nomenclature, and 707 – vaults improper nomenclature. The crew will input the code into the Windows® based handheld as required, as well as completing the work unit in the handheld upon field completion while at the site. If the crew finds unmapped facilities from the information supplied from GIS, refer to NG-EOP G011, Preparation and Distribution of Electric Facilities Records, for required procedure for corrections. Crews shall perform working inspections by using either a handheld data entry unit or paper inspection logs requiring data entry by clerical support.

## 1.3 Massachusetts

1.3.1 A working inspection on underground facilities is required for all manholes, vaults, handholes, splice boxes, junction boxes, pad-mounted transformers, switchgear and submersible equipment, each time a crew performs work at one of these facilities. The format for data collected shall follow this EOP. Refer to NG-EOP UG001 for infrared, non-contact thermometer inspections of separable connectors. An elevated equipment voltage test shall be completed at each location, refer to NG-EOP G016. Customer owned manholes and vaults that enclose National Grid equipment shall require a working inspection of these National Grid facilities. A manhole inspection sheet shall be completed during a

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working inspection as stated in section 6.0. The manhole inspection sheet shall be filled out at the same time the working inspections are completed.

- 1.3.2 The crew shall record the region, district, employee ID, feeder number, structure ID number, GPS location, line number, comments and maintenance problem codes. The crew while inspecting, should also complete the following maintenance codes if found deficient upon inspection, 602 – Handhole missing nomenclature, 617 – manhole missing nomenclature, 639 - network transformer-missing nomenclature, 660 – switchgear missing nomenclature, 681 – transformer missing nomenclature, and 707 – vaults improper nomenclature. The crew will input the code into the Windows® based handheld as required, as well as completing the work unit in the handheld upon field completion while at the site. If the crew finds unmapped facilities from the information supplied from GIS, refer to NG-EOP G011, Preparation and Distribution of Electric Facilities Records, for required procedure for corrections. Crews shall perform working inspections by using either a handheld data entry unit or paper inspection logs requiring data entry by clerical support.

## **2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

- 2.1 This EOP requires the visual inspection of the following facilities as designated above for New York, Rhode Island or Massachusetts and may require pumping to assure a proper inspection:
- 2.1.1 Manholes
  - 2.1.2 Vaults
  - 2.1.3 Handholes – non-fiberglass
  - 2.1.4 Splice boxes – non-fiberglass
  - 2.1.5 Junction boxes – non-fiberglass
  - 2.1.6 Pad-mounted transformers
  - 2.1.7 Pad-mounted switchgears
  - 2.1.8 Submersible equipment
  - 2.1.9 Handholes – fiberglass do not require opening
  - 2.1.10 Splice boxes – fiberglass do not require opening
  - 2.1.11 Junction boxes – fiberglass do not require opening

Maintenance Codes are shown on the Underground Field Survey Worksheet (Form NG-0244). The Underground Field Survey Worksheet should be used by the field to record maintenance items. Printed copies of the latest maintenance code tables may be obtained by running a report on the look up tables from the Underground Maintenance Database.

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**INSPECTION PROGRAM AND MAINTENANCE CODES - FORM NG0244**



UNDERGROUND FIELD SURVEY WORKSHEET																													
DATE:			INSPECTOR NAME:				EMPLOYEE ID																						
DIVISION			DISTRICT				FEEDER:																						
TOWN:		STREET:		POLE, MANHOLE, VAULT #			SUFFIX #																						
Handhole	Manhole	Net Protect	Net XFMR's	Switchgear	Transformer																								
Vault	Trench	Submersible	Pull Box	Other	Equipment #																								
MANHOLES, HANDHOLES, VAULT STRUCTURES				EV Test Required: <input type="checkbox"/> Yes <input type="checkbox"/> No Voltage Action Taken: <input type="checkbox"/> Repaired <input type="checkbox"/> De-energized																									
Water (in hole) <input type="checkbox"/> Yes <input type="checkbox"/> No				EV Found Voltage: <input type="checkbox"/> Yes <input type="checkbox"/> No																									
<table border="1"> <thead> <tr> <th colspan="2">Gas Monitor Readings</th> <th colspan="2">Alarm Setting</th> </tr> </thead> <tbody> <tr> <td>Lower Explosive Limit (LEL)</td> <td></td> <td colspan="2">10% or above</td> </tr> <tr> <td>Oxygen (O<sub>2</sub>)</td> <td></td> <td colspan="2">% below 19.5, above</td> </tr> <tr> <td>Carbon Monoxide (CO)</td> <td></td> <td colspan="2">33 ppm</td> </tr> <tr> <td>Hydrogen Sulfide (H<sub>2</sub>S)</td> <td></td> <td colspan="2">10 ppm</td> </tr> </tbody> </table>					Gas Monitor Readings		Alarm Setting		Lower Explosive Limit (LEL)		10% or above		Oxygen (O <sub>2</sub> )		% below 19.5, above		Carbon Monoxide (CO)		33 ppm		Hydrogen Sulfide (H <sub>2</sub> S)		10 ppm						
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GIS		P/Q	SWITCHGEAR			P/Q																							
260 4 (NR) <input type="checkbox"/> GIS map doesn't match field		/	657 F (NR) <input type="checkbox"/> Excessive vegetation			/																							
261 4 (NR) <input type="checkbox"/> GIS Pole/line numbering in error on GIS		/	659 2 (R) <input type="checkbox"/> Missing ground			/																							
262 4 (NR) <input type="checkbox"/> GIS equip/hardware missing in GIS		/	660 P (NR) <input type="checkbox"/> Missing nomenclature			/																							
263 4 (NR) <input type="checkbox"/> GIS equip removed in field, remove from GIS		/	661 4 (NR) <input type="checkbox"/> Other			/																							
269 4 (NR) <input type="checkbox"/> GIS Other GPS/GIS Errors		/	662 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling			/																							
HANDHOLES					TRANSFORMER																								
600 2 (NR) <input type="checkbox"/> Broken/damaged/unsecured		/	672 1,2,3 (R) <input type="checkbox"/> Bushing Broken/Cracked			/																							
602 P (NR) <input type="checkbox"/> Missing nomenclature		/	673 1,2,3 (R) <input type="checkbox"/> Door Broken/damaged/unsecure			/																							
603 1 (R) <input type="checkbox"/> Secondary needs repair		/	675 1,2,3 (R) <input type="checkbox"/> Elbows/tracking/burned			/																							
604 4 (NR) <input type="checkbox"/> Other (use comments)		/	676 F (NR) <input type="checkbox"/> Excessive vegetation			/																							
MANHOLE					TRENCH																								
610 2 (NR) <input type="checkbox"/> Ground rods missing		/	680 1 (R) <input type="checkbox"/> Missing Ground			/																							
611 2 (R) <input type="checkbox"/> Cable/Joint leaking		/	681 P (NR) <input type="checkbox"/> Missing nomenclature			/																							
612 2 (NR) <input type="checkbox"/> Cables bonded/grid defective		/	682 4 (NR) <input type="checkbox"/> Mud/debris			/																							
614 1,2,3,4 (NR) <input type="checkbox"/> Cracked/broken		/	684 1,2 (NR) <input type="checkbox"/> Oil Weeping			/																							
615 3 (R) <input type="checkbox"/> Fire proofing		/	685 1,2,3,4 (NR) <input type="checkbox"/> Pad broken/damaged			/																							
616 4 (NR) <input type="checkbox"/> Improper grade		/	686 4 (NR) <input type="checkbox"/> Protection (ballards) damage			/																							
617 P (NR) <input type="checkbox"/> Missing nomenclature		/	687 4 (NR) <input type="checkbox"/> Rusted/Paint peeling			/																							
620 2 (NR) <input type="checkbox"/> Rerack		/	688 1,2 (NR) <input type="checkbox"/> Pad Pushed Off Base			/																							
621 1,2,3,4 (NR) <input type="checkbox"/> Ring/cover repair/replace		/	690 1 (R) <input type="checkbox"/> Exposed Cable			/																							
622 1,4 (NR) <input type="checkbox"/> Roof condition – use comments		/	692 4 (NR) <input type="checkbox"/> Path – Sunken			/																							
623 1,4 (NR) <input type="checkbox"/> Chimney Condition – comments		/	VAULTS																										
624 4 (NR) <input type="checkbox"/> Manhole needs cleaning		/	700 2 (NR) <input type="checkbox"/> Cable missing bond			/																							
625 1 (R) <input type="checkbox"/> Secondary needs repair		/	702 1,2,3,4 (NR) <input type="checkbox"/> Cracked/broken			/																							
626 4 (NR) <input type="checkbox"/> No Holes in Manhole Cover		/	703 1,2,4 (NR) <input type="checkbox"/> Damaged/broken cover			/																							
NETWORK PROTECTOR					VAULTS																								
630 2 (R) <input type="checkbox"/> Barriers broken/damage		/	704 1,2,4 (NR) <input type="checkbox"/> Damaged/broken door			/																							
632 1 (R) <input type="checkbox"/> Oil leak		/	705 1,2,4 (NR) <input type="checkbox"/> Damaged/broken ladder			/																							
633 2 (NR) <input type="checkbox"/> Worn/damaged gasket		/	706 1,2,3,4, P (NR) <input type="checkbox"/> Improper grade			/																							
NETWORK TRANSFORMER					VAULTS																								
635 2 (R) <input type="checkbox"/> Bushing Broken/cracked		/	707 4, P (NR) <input type="checkbox"/> Improper nomenclature			/																							
637 2 (R) <input type="checkbox"/> Low oil		/	708 4 (NR) <input type="checkbox"/> Light not working			/																							
638 1 (NR) <input type="checkbox"/> Missing ground		/	712 4 (NR) <input type="checkbox"/> Sump pump broken			/																							
639 P (NR) <input type="checkbox"/> Missing nomenclature		/	713 1 (R) <input type="checkbox"/> Secondary needs repair			/																							
642 1, 2 (R) <input type="checkbox"/> Oil Weeping		/	SUBMERSIBLE EQUIPMENT																										
643 4 (NR) <input type="checkbox"/> Rusted/paint peel		/	720 1,2,3,4 (R) <input type="checkbox"/> Excess Corrosion			/																							
SWITCHGEAR					ANODES																								
651 1,2,3 (R) <input type="checkbox"/> Barrier broken/damaged/unsecure		/	730 3 (R) <input type="checkbox"/> Missing			/																							
652 1,2,3 (NR) <input type="checkbox"/> Base broken/damaged		/	731 3 (NR) <input type="checkbox"/> Need replacement			/																							
654 2 (R) <input type="checkbox"/> Cable not bonded		/	KEY																										
656 1,2,3 (R) <input type="checkbox"/> Door Broken/Damaged		/	PQ = Priority Quantity																										
Comments:																													
NR = Maint. Code May Not Directly Affect Reliab. R = Maint. Code May Affect Reliability RP = Maint. Code May Affect Reliab. and Has Specific Program to Place to Address																													

NG-0244 7/09

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### **3.0 MAINTENANCE DATABASE**

3.1 The Maintenance Database consists of data downloaded from the Windows® based hand held and data entered from the desktop computer. The Windows® based hand held used in the field, can be downloaded to any National Grid desk top computer that is connected to the network and the inspector or crew member is logged on as a valid user of the UG Maintenance program. The National Grid desktop computer is also used to generate various reports and work tickets depending on the user’s need. These reports are utilized to schedule and accomplish distribution maintenance work.

### **4.0 MAINTENANCE SCHEDULE**

- 4.1 Maintenance activities are identified by maintenance codes. Maintenance codes are given a priority level to aide in the scheduling of work assuring a safe and reliable underground system.
- 4.2 All “Level 1 Priority” conditions identified shall be repaired/corrected within 1 week.
- 4.3 NY Only - All “Level 2 Priority” conditions identified shall be repaired/corrected within 1 year. In RI & MA work will be reviewed, prioritized and scheduled according to the Annual Work Plan.
- 4.4 NY Only - All “Level 3 Priority” conditions shall be repaired within 3 years. In RI & MA work will be reviewed, prioritized and scheduled according to the Annual Work Plan.
- 4.5 All “Level 4 Priority” conditions are for inventory purposes only.
- 4.6 NY Only - Once the Underground sequence is completed in the Underground Maintenance Database, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Underground Engineering.

### **5.0 COMPLETION OF MAINTENANCE CODES**

5.1 The completion of Level 1 priority maintenance codes is performed by the field operations Supervisor or their designee. Level 2 and Level 3 priority maintenance codes are completed in the Underground Maintenance database once the 699 requirement is completed in STORMS for the work request associated with the maintenance code.

***ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID UNDERGROUND CONSTRUCTION STANDARDS.***

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**6.0 MANHOLE INSPECTION SHEET – FORM NG0453**

- 6.1 The Manhole Inspection Sheet (Form NG0453) shall be filled out for every manhole, heavy duty handhole, primary pullbox or network secondary or radial secondary handhole. The definition of a manhole or heavy duty handhole can be found in Section 33 of the Underground Construction Standards. The sheet can be filled out on a paper form or an electronic device.
- 6.2 A manhole inspection sheet shall be completed per the patrol intervals or during a working inspection as stated in section 1.0. The manhole inspection sheet shall be filled out at the same time the patrols or working inspections are completed.
- 6.3 Operations will determine who will complete the manhole inspections sheets. If the individual completing the manhole inspection sheet finds unmapped facilities or incorrectly mapped facilities, refer to NG-EOP G011, Preparation and Distribution of Electric Facilities Records, for the required procedure for corrections.
- 6.4 The integrity of the secondary cables is critical to the proper operation of the network secondary system. It is possible that any secondary cable is either burned open or has a limiter which has operated, thus the affected cable will not be carrying any current.
  - 6.4.1 When working in a manhole, heavy duty handhole, primary pullbox or network secondary or radial secondary handhole with network secondary conductors:
    - 1. Visually inspect secondary conductors looking for any burned, overheated or otherwise damaged insulation.
    - 2. Check temperature of secondary conductors using the heat gun. Extremes of temperature or differences between sets going in the same direction are of interest.
    - 3. Take current readings on each phase in each set. All cables should have some current. Cables with no current are of interest as they are likely burned off or have an open limiter. This information should be logged on the manhole inspection sheet.
    - 4. If an open limiter is found during the inspection the open limiter shall be reported to Operations. Operations shall replace the open limiters expeditiously.
- 6.5 The manhole inspection sheets shall be given to the local engineering department for that respective region.
- 6.6 The local engineering department shall review the details of the manhole inspection sheets and determine the status and/or corrective action needed for their regional system.

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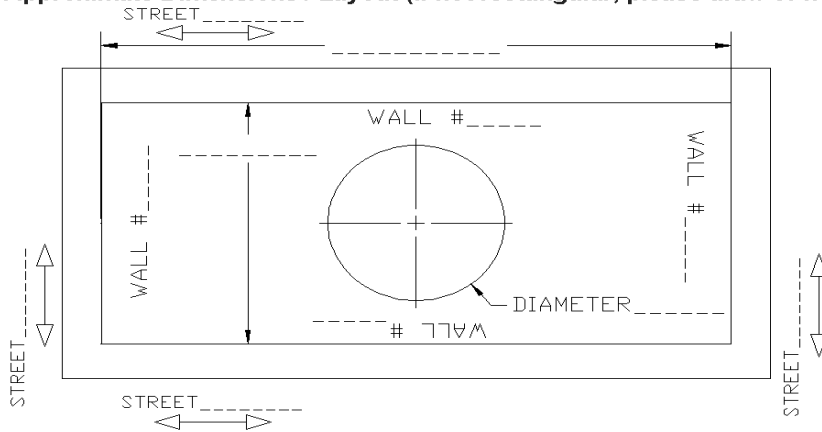
**Manhole Inspection Sheet**

Survey Date: \_\_\_\_\_ Manhole / Pullbox / Handhole Number \_\_\_\_\_

City / Town: \_\_\_\_\_ Streets / Intersect \_\_\_\_\_

**Manhole / Pullbox / Handhole Construction (circle one):** Brick Concrete Block Pre-cast

**Approximate Dimensions / Layout (If not rectangular, please draw or note).**



**Manhole Cover:**

Standard "NM"?

- Yes
- No

Standard Two - Piece?

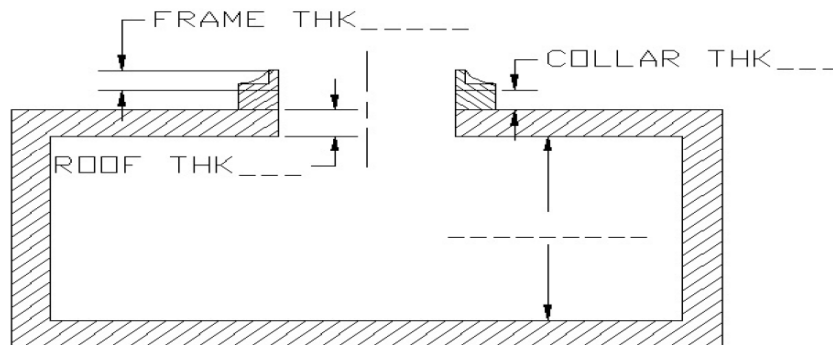
- Yes
- No

Flat Steel Covers?

- Yes
- No

If Yes, # of Covers? \_\_\_\_\_

**Collar Material (circle one):** Concrete Brick Other \_\_\_\_\_



NG0453 (08/14)

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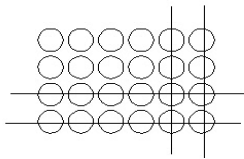
Wall # \_\_\_\_ Conduit Material (Circle One):      Fiber   Tile   Steel   PVC   Conduit Sizes \_\_\_\_

Wall # \_\_\_\_ Conduit Material (Circle One):      Fiber   Tile   Steel   PVC   Conduit Sizes \_\_\_\_

Wall # \_\_\_\_ Conduit Material (Circle One):      Fiber   Tile   Steel   PVC   Conduit Sizes \_\_\_\_

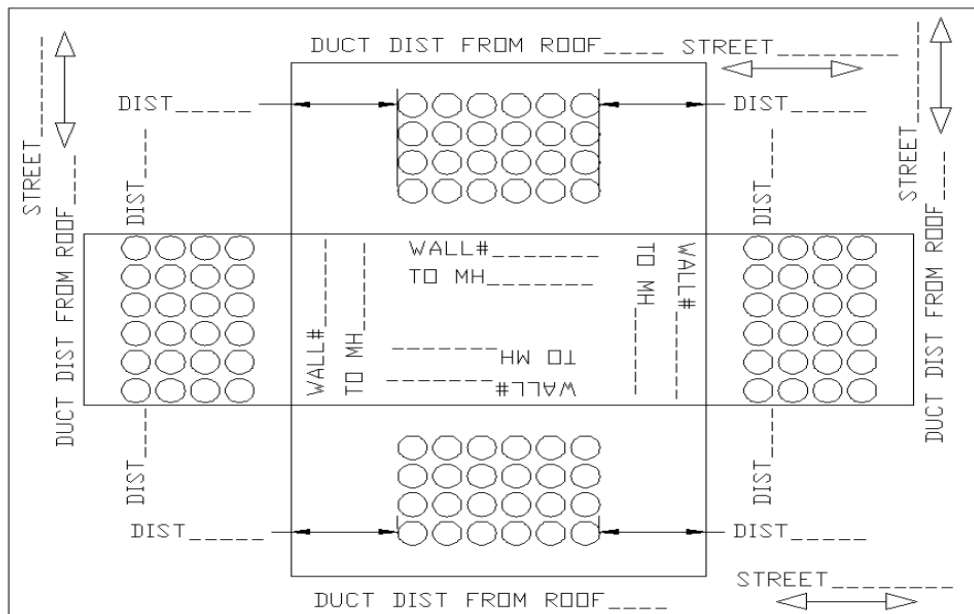
Wall # \_\_\_\_ Conduit Material (Circle One):      Fiber   Tile   Steel   PVC   Conduit Sizes \_\_\_\_

**Duct-line Configuration:** Cross-out conduits in image below to illustrate configuration on each wall (2H4W example below). Additionally please fill in approximately measurements from duct-lines to roofs and walls. For multiple duct-lines, draw and note as appropriate.



**Duct-line Occupancy Key:**  
**A** – Abandon Cable  
**E** – Empty  
**P** – Primary  
**S** – Secondary  
**SL** – Street Light  
**SV** – Service Conductor  
**F** – Fiber / Communications

When possible please note empty conduits, circuit #'s, and cable sizes.



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Wall # \_\_\_\_\_

Secondary Sets:

PILC: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Lead Sheathed Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

EPR / Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Customer / Building Services:

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Additional Comments / Other Work Required: \_\_\_\_\_

Wall # \_\_\_\_\_

Secondary Sets:

PILC: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Lead Sheathed Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

EPR / Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Customer / Building Services:

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Additional Comments / Other Work Required: \_\_\_\_\_

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Wall # \_\_\_\_\_

Secondary Sets:

PILC: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Lead Sheathed Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

EPR / Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Customer / Building Services:

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Additional Comments / Other Work Required: \_\_\_\_\_

Wall # \_\_\_\_\_

Secondary Sets:

PILC: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Lead Sheathed Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

EPR / Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Customer / Building Services:

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Additional Comments / Other Work Required: \_\_\_\_\_

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**Secondary Bus Type:**

Lead Wiped Secondary Splices:  No  Yes; if Yes # sets? \_\_\_\_\_

Crabs:  No  Yes

If Yes, Open Positions?  No  Yes # Open Positions \_\_\_\_\_

Moles:  No  Yes

If Yes; Open Positions?  No  Yes # Open Positions \_\_\_\_\_

Is there currently adequate space for Cable Limiters?  Yes  No

If there is not adequate space for Cable Limiters please note required work to accommodate installation (Mole Relocation, Civil Work, etc): \_\_\_\_\_

Is there Cathodic Protection currently installed?  Yes  No

Rack Insulators Required? (Broke or Missing)  Yes  No If Yes, How many? \_\_\_\_\_

Environmental Cleaning Required?  Yes  No

**Amp Measurements Per Secondary Cable:**

Phase	Phase	Phase

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**REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	11/25/14	This document supersedes document dated 08/17/09.

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## **Appendix 12**

# **NG-USA EOP T007.01 Transmission and Sub Transmission Ground Level Visual Inspection**

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	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 1 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

## INTRODUCTION

This document applies to all National Grid Transmission and Sub-Transmission assets as defined by NG-EOP T007.00. It also applies to anyone performing inspection and maintenance activities on these assets. This procedure shall be executed by qualified personnel as determined by training specific to the task.

## PURPOSE

This procedure defines the requirements for the ground level visual inspection of Transmission and Sub-Transmission assets.

## ACCOUNTABILITY

- 1 T&D Work Methods
  - A Update procedure as necessary
- 2 Project Management & Complex Construction / Electric Operations
  - A Ensure that this procedure is understood and implemented
  - B Ensure that all personal are trained in this procedure
  - C Repair problems found during inspections according to follow-up prioritization criteria
- 3 T&D Maintenance / Electric Operations / Inspections
  - A Schedule and coordinate inspections for transmission and sub-transmission assets
  - B Ensure inspections as outlined in the fiscal year work plan are safely and properly executed
  - C Ensure worker understanding and comprehension of the requirements of this EOP
- 4 Employee
  - A Demonstrate the understanding of this procedure
  - B Comply with the requirements of this procedure

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	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

## COORDINATION

Specific planned inspections performed under this procedure will be coordinated by the following work groups via a work plan document to be released prior to the start of each fiscal year.

National Grid Project Management & Complex Construction  
T&D Maintenance  
Electric Operations  
Inspections

## REFERENCES

National Grid Employee Safety Handbook  
NG-EOP G016 Elevated Equipment Voltage Testing  
NG-EOP T007.00 Line Inspections and Maintenance Activities  
NG-EOP T007.02 Aerial Visual Inspection  
NG-EOP T007.04 Steel Structure Foundation/Footer Inspection and Repair  
NG-EOP T007.05 Wood Pole Inspection and Treatment  
NY PSC Order 04-M-0159  
NY PSC Order Adopting Changes to Electric Safety Standard, December 2008  
MA General Law #220 CMR 125 Section 20

## DEFINITIONS

**Ground Level Visual Inspection:** Inspection performed from a ground position, movement between inspection points may be by vehicle or foot

**Hand Held Computer:** A data recording device that is used in the field to create a record of conditions found for the purposes of communicating this data to a maintenance management system

**Inspection:** A careful viewing of assets to find defects and other problems that require maintenance or monitoring

**Inspection and Maintenance Program:** Planned program for inspecting and maintaining transmission and sub-transmission lines

**Inspector:** Qualified personnel who identify defects via a specific type of inspection

**Maintenance:** Work to correct defects or other problems, often generated through the inspection process

**Maintenance Management System (MMS):** A computer application that schedules and tracks inspections and/or maintenance work

**National Grid Representative:** National Grid personnel designated as the point of contact for a contracted inspector

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**Pocket:** A void in a pole resulting from damage, weathering or decay which may lower the strength of the pole

**Qualified Personnel:** Personnel trained to safely perform a specific inspection

**Work Plan:** A document published each fiscal year listing all inspection and maintenance scheduled for the year

**TRAINING**

Provided by L&D upon request by user department

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**1.0 GENERAL**

- 1.1 All assets shall be physically visited and inspected
  - 1.1.1 All potential defects can be identified
  - 1.1.2 Inspected from ground level
    - a. Use binoculars or scopes as needed
  - 1.1.3 Exceptions must have approval from the appropriate department manager and be documented in the MMS
  - 1.1.4 Inspect structures in the order they exist
    - a. Use appropriate inspection procedure for the asset
- 1.2 Inspections recorded in Computapole
  - 1.2.1 This procedure arranged in same order as Computapole priority codes
  - 1.2.2 Some Computapole codes do not apply to this procedure
  - 1.2.3 Refer to Appendix J for a complete list of Computapole codes
    - a. Including valid levels and STORMS qualifiers

**2.0 INSPECT STEEL CONDITION**

- 2.1 Grading Reference:
  - 2.1.1 Appendix B ‘Steel Evaluation Ratings’ (1-6)
    - a. Assign a Rating as appropriate

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- 2.2 Inspect the following:
  - 2.2.1 Steel condition
  - 2.2.2 Weathering steel for excessive corrosion of joints
    - a. Report any excessive corrosion of weathering steel joints to Transmission Maintenance
- 2.3 Inspection Note:
  - 2.3.1 Grade all steel collectively
    - a. The overall rating shall be the worst 5% of
      - 1. Members on a tower
      - 2. Discrete area on a steel pole
    - b. Or the rating of the worst critical members
      - 1. Tower legs
      - 2. Insulator attachment points
  - 2.3.2 Rating of 4 and higher requires additional review
    - a. Additional photos and notes shall be taken to assist the review
  - 2.3.3 Rating of 6:
    - a. Used at the discretion of the Inspector
      - 1. Due to special circumstances
      - 2. The reason shall be noted on the report

### **3.0 INSPECT STEEL GRILLAGE FOUNDATION**

- 3.1 Grading Reference:
  - 3.1.1 Appendix B – ‘Steel Evaluation Ratings’ (1-6)
    - a. Assign a Rating as appropriate
- 3.2 Inspect the following:
  - 3.2.1 Steel condition above grade

### **4.0 INSPECT CONCRETE FOUNDATION**

- 4.1 Grading Reference:
  - 4.1.1 Appendix C – ‘Concrete Evaluation Rating / Matrix’ (1-5)
    - a. Assign a Rating as appropriate
- 4.2 Inspect for the following:
  - 4.2.1 Poor workmanship, including honeycombing

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- 4.2.2 Cracking, including pattern or solitary cracks
- 4.2.3 Disintegration and deterioration of concrete
- 4.2.4 Distortion/movement resulting in change in alignment of structure components
- 4.2.5 Seepage – movement of water/fluids through pores
- 4.2.6 Spalling – development of fragments
- 4.2.7 Delamination
- 4.2.8 Degradation of steel/concrete interface
- 4.2.9 Excessive corrosion of reinforcement
- 4.2.10 Condition of anchor bolts
  - a. All hardware present and tight
- 4.3 Rating of 5:
  - 4.3.1 Used at the discretion of the Inspector
    - a. Due to special circumstances
    - b. The reason shall be noted on the report

**5.0 INSPECT WOOD POLE AND STRUCTURE - OVERALL**

- 5.1 Grading Reference:
  - 5.1.1 Appendix D – ‘Wood Structure Evaluation’ (Priority 1-4)
    - a. Use the indicated code
      - 1. Assign a Priority to each item
- 5.2 Inspect for the following:
  - 5.2.1 Code 510 – Broken
  - 5.2.2 Code 511 – Visual rotting/hollow sounding
    - a. Level 4 shall be assigned and
      - 1. Scheduled for Wood Pole inspection
    - b. Unless deemed an immediate failure risk
  - 5.2.3 Code 512 – Leaning
  - 5.2.4 Code 513 – Replace single arm
  - 5.2.5 Code 514 – Replace double arm
  - 5.2.6 Code 515 – Repair brace
  - 5.2.7 Code 516 – Replace brace
  - 5.2.8 Code 517 – Replace anchor

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- 5.2.9 Code 518 – Install anchor
- 5.2.10 Code 519 – Repair/replace guy wire
- 5.2.11 Code 521 – Tighten guy wire
- 5.2.12 Code 522 – Replace guy shield
- 5.2.13 Code 524 – Guy bonding
- 5.2.14 Code 525 – Lightning damage
- 5.2.15 Code 526 – Woodpecker damage
- 5.2.16 Code 527 – Insects
- 5.2.17 Code 528 – Aerial number missing

## **6.0 INSPECT WOOD POLE – INDIVIDUAL**

- 6.1 Grading Reference:
  - 6.1.1 Appendix E - 'Individual Wood Pole Evaluation' (Priority 1-4)
    - a. Use the indicated code
      - 1. Assign a Priority to each item
- 6.2 C-Truss
  - 6.2.1 Is considered a permanent repair
  - 6.2.2 Significant deterioration of pole shall be graded as if no C-Truss was installed
- 6.3 Identify pole inspection / repair
  - 6.3.1 Document tag left after Wood Pole Inspection and Treatment
    - a. EOP T007.05
  - 6.3.2 Level 4 only
- 6.4 Inspect for the following:
  - 6.4.1 Code 901 – Identified priority pole
  - 6.4.2 Code 902 – Identified reject pole
  - 6.4.3 Code 903 – Excessive checking
  - 6.4.4 Code 904 – Climbing inspection required
  - 6.4.5 Code 905 – No inspection tag

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## **7.0 INSPECT STEEL POLE AND STRUCTURE**

### 7.1 Grading Reference:

#### 7.1.1 Appendix F – ‘Steel Pole and Structure Evaluation’ (Priority 1-4)

- a. Use the indicated code
  1. Assign a Priority to each item

### 7.2 Inspect for the following:

- 7.2.1 Code 531 - Broken legs
- 7.2.2 Code 532 - Aerial number missing
- 7.2.3 Code 534 - Loose or missing bolts/hardware
- 7.2.4 Code 535 - Anti climb equipment damaged/missing
- 7.2.5 Code 536 - Vegetation on tower
- 7.2.6 Code 537 - Structure damage
- 7.2.7 Code 538 - Tower needs straightening
- 7.2.8 Code 539 - Arms damaged

## **8.0 INSPECT CONDUCTOR**

### 8.1 Grading Reference:

#### 8.1.1 Appendix G – ‘Conductor and Line Hardware Evaluation’ (Priority 1- 4)

- a. Use the indicated code
  1. Assign a Priority to each item

### 8.2 Inspect for the following:

- 8.2.1 Code 541 - Conductor condition overall
- 8.2.2 Code 542 - Static wire condition overall
- 8.2.3 Code 543 - Ground wire condition overall
- 8.2.4 Code 544 - Sleeve/splice/connector condition
- 8.2.5 Code 546 - Clearance issues

### 8.3 Transmission Maintenance may revise Priority for conductor damage

- 8.3.1 Based on mechanical and electrical loading

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**9.0 INSPECT INSULATORS/HARDWARE**

9.1 Grading Reference:

9.1.1 Appendix G – ‘Conductor and Line Hardware Evaluation’ (Priority 1- 4)

- a. Use the indicated code
  - 1. Assign a Priority to each item

9.2 Multiple insulator strings shall be evaluated individually

9.3 Inspect for the following:

- 9.3.1 Code 551 – Insulator damage
- 9.3.2 Code 552 – Insulators out of plumb
- 9.3.3 Code 553 - Hardware loose or damaged
- 9.3.4 Code 555 - Lightning arrestor issues

**10.0 INSPECT FOUNDATION:**

10.1 Grading Reference:

10.1.1 Appendix H – ‘Foundation Evaluation’ (Priority 1-4)

- a. Use the indicated code
  - 1. Assign a Priority to each item

10.2 Inspect for the following:

- 10.2.1 Code 563 – Erosion

**11.0 INSPECT RIGHT OF WAY:**

11.1 Grading Reference:

11.1.1 Appendix I – ‘ROW / Misc. / Switch / GIS Evaluation’ (Priority 1-4 or F)

- a. Use the indicated code
  - 1. Assign a Priority to each item

11.1.2 All Code 574 – Danger Trees rated as an “F”

11.2 Inspect for the following:

- 11.2.1 Code 571 – Erosion
- 11.2.2 Code 572 – Encroachments
- 11.2.3 Code 573 – Debris
- 11.2.4 Code 574 - Danger trees
  - a. Priority F

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11.2.5 Code 575 - Broken gates

11.2.6 Code 576 - Oil/Gas/Hazmat situation

**12.0 INSPECT MISCELLANEOUS:**

12.1 Grading Reference:

12.1.1 Appendix I – ‘ROW / Misc. / Switch / GIS Evaluation’ (Priority 1-4 or P)

a. Use the indicated code

1. Assign a Priority to each item

12.2 Visually inspect for the following:

12.2.1 Code 581 - Structure not marked – ground level

12.2.2 Code 582 - Switch damaged (see Section 13)

12.2.3 Code 583 - Switch grounding damaged (see Section 13)

12.2.4 Code 584 - Install warning sign

12.2.5 Code 585 - Replace warning sign

12.2.6 Code 586 - Remove steps

12.2.7 Code 587 - Add dirt and tamp

12.2.8 Code 589 - Bird Nest

12.2.9 Code 590 - Excessive bird perching

**13.0 INSPECT SWITCH:**

13.1 Grading Reference:

13.1.1 Appendix I – ‘ROW / Misc. / Switch / GIS Evaluation’ (Priority 1-4)

a. Use the indicated code

1. Assign a Priority to each item

13.1.2 With the switch in service

a. Refer to EOP T006 for further information

13.1.3 Single code is used for most of this inspection

a. Record problem details

13.2 Inspect for the following:

13.2.1 Code 582 Noise

a. Arcing or other abnormal noise

1. Leave the area immediately

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2. Contact the appropriate control center
- 13.2.2 Code 582 Insulators
    - a. Surface contamination
    - b. Tracking
    - c. Damaged porcelain
  - 13.2.3 Code 582 Primary Connections
    - a. Overheating
      1. Discoloration of or heat rising from connections
    - b. Cracks
    - c. Loose connections
  - 13.2.4 Code 582 Live Parts
    - a. Blades properly turned into jaws
    - b. Damaged, misaligned or missing arcing horns
    - c. Damaged, misaligned or missing parts
  - 13.2.5 Code 582 Load Break Interrupters
    - a. Damage
    - b. Deterioration
  - 13.2.6 Code 582 Operating Mechanism
    - a. Properly locked
    - b. Operating pipe / Interphase linkage
      1. Broken
      2. Bent
    - c. Manual operating mechanism for
      1. Damage
      2. Deterioration
      3. Missing parts
  - 13.2.7 Code 583 Operating Mechanism Ground
    - a. Broken
    - b. Loose
    - c. Missing

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## **14.0 DOCUMENT GIS DATA ISSUES**

### 14.1 Grading Reference:

- 14.1.1 Appendix I – ‘ROW / Misc. / Switch / GIS Evaluation’ (Priority 4 Only)
- Use the indicated code
  - Include a note describing the problem / correction required

### 14.2 Document all mismatches between the GIS and the field:

- 14.2.1 Code 760 - GIS map mismatch
- 14.2.2 Code 761 - GIS – equipment stencil mismatch
- 14.2.3 Code 762 - GIS – equipment/hardware missing
- 14.2.4 Code 763 - GIS – equipment removed in field
- 14.2.5 Code 769 - GIS – other GPS/GIS errors

## **15.0 ENGINEERING-SPECIFIC INSPECTION**

### 15.1 Additional guidelines for Inspections related to engineering activities

- 15.1.1 Not to be included in the regular Ground Level Visual Inspection

### 15.2 Guidelines below shall be used by engineers

- 15.2.1 To complete and interpret field Inspection data
- 15.2.2 As part of preliminary engineering as specified in SP.06.01.101 “Transmission Engineering and Design Services”

### 15.3 Guidance provided in Sections 15.4 and 15.5 shall be used in completing engineering analysis of lines

### 15.4 Priority Descriptions

- 15.4.1 Priority 1 – Reserved for immediate and substantial threats to public safety and/or system reliability. These should generally be very rare.
- 15.4.2 Priority 2 – Items which require repair due to a near term risk of failure, the repairs should not wait for the normal two-year project life cycle
- 15.4.3 Priority 3 – Repairs are required, but a more deliberate approach can be taken over a two-year period
- 15.4.4 Priority 4 – Repairs should be completed if the work is incidental to another project, but the item can wait for the next Inspection cycle for further assessment

### 15.5 The following information shall be determined and documented:

- 15.5.1 Asset Information
- Structure Number
  - Circuit

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- c. Tower/Pole ID#
  - 1. Include circuit according to National Grid nomenclature
- d. Structure Location Latitude and Longitude
- e. Structure Ground line elevation
- f. Structure City or Town and State

15.5.2 Inspection

- a. Year Installed
- b. Tower/Pole Size / Class
- c. Structure Height (above grade)
- d. Structure Type
- e. Structure surface finish:
  - 1. Painted
  - 2. Galvanized
  - 3. Weathered
  - 4. Foundation type
- f. Structure condition and overall rating
- g. Steel distress or deterioration
- h. Concrete foundation condition and overall rating
- i. Concrete foundation distress or deterioration
- j. Concrete foundation surface mapping diagram
- k. Mechanical or fire damage
- l. Broken hardware
  - 1. Insulators
  - 2. Adversely impacted structural components
- m. Document adjacent roads, railroads, parks, etc
- n. Frequently accessible by the general public
- o. Unusual conditions or safety hazards
- p. Digital photographs
- q. Field sketches of foundation condition

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**16.0 TEMPORARY REPAIRS**

- 16.1 Some defects may have been repaired temporarily
  - 16.1.1 Temporary repairs shall be inspected monthly by Transmission Inspections
  - 16.1.2 Until repairs made permanent
- 16.2 If an Inspector encounters a temporary repair
  - 16.2.1 Defect shall be reported with a note indicating a temporary repair

**17.0 REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	06/01/15	Supersedes Transmission Line Maintenance Specification PR 06.01.601.001 dated 4/18/11. Re-number as part of EOP T007. Complete revision to put in EOP format; update department names; move appendices to back of document; change to outline format.

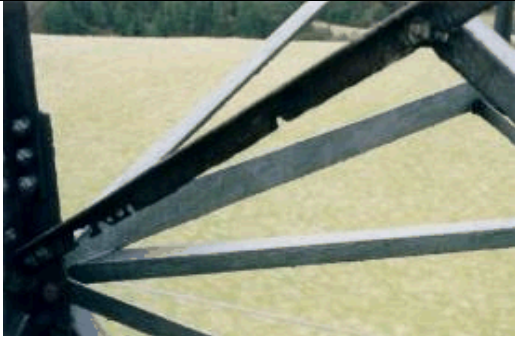



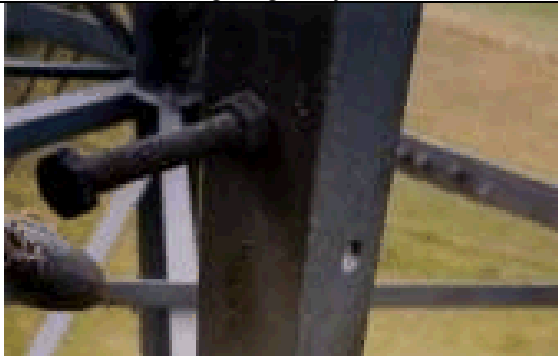
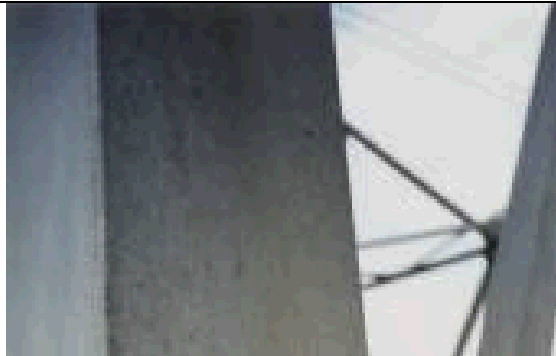
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**APPENDIX A – TRANSMISSION FIELD SURVEY WORKSHEET**

TRANSMISSION FIELD SURVEY WORKSHEET						
Patrolled Circuit/No.	Unique ID	Pole/Tower No.		Voltage	District	
Additional Circuit/No.	Unique ID					
Area	Between _____ Rd. And _____ Rd.	Date	Employee ID			
TYPE	<input type="checkbox"/> A) Single <input type="checkbox"/> B) H. Frame <input type="checkbox"/> C) 3 Pole <input type="checkbox"/> D) 4 Pole <input type="checkbox"/> E) 5 Pole <input type="checkbox"/> F) 6 Pole <input type="checkbox"/> G) Flex-Tower <input type="checkbox"/> H) Square-Tower <input type="checkbox"/> I) Hairpin <input type="checkbox"/> J) Other					
MATERIAL	<input type="checkbox"/> A) Wood (fill in information for each pole, i.e., 2 pole, 3 pole, 4 pole, etc.) Height _____ Class _____ Year Set _____ Manufacturer _____ Year Last Treated _____ Treatment <input type="checkbox"/> A) External <input type="checkbox"/> B) Internal <input type="checkbox"/> C) Both <input type="checkbox"/> D) Other <input type="checkbox"/> E) Unknown <input type="checkbox"/> F) None <input type="checkbox"/> B) Steel <input type="checkbox"/> C) Lattice					
CONFIGURATION	<input type="checkbox"/> Deadend <input type="checkbox"/> Tangent <input type="checkbox"/> Switch Structure <input type="checkbox"/> Davit Arm <input type="checkbox"/> Stand Off <input type="checkbox"/> Other					
STEEL/LATTICE CONDITION	(Circle One) 1 2 3 4 5 6		FOUNDATION: STEEL CONCRETE		(Circle One) 1 2 3 4 5 6	
POLE *	Sub. No.	Priority Qty	CONDUCTOR **		Circuit No.	Priority Qty
*Enter Sub No. if a Multiple Structure			**Enter Circuit No. if More Than Circuit on Pole			
510 1,2 (R) <input type="checkbox"/> Broken		/	541 1,2,3 (R) <input type="checkbox"/> Conductor			/
511 1,4 (RP) <input type="checkbox"/> Visual Rotting		/	542 1,2,3 (R) <input type="checkbox"/> Static			/
512 1,2,3,4 (R) <input type="checkbox"/> Leaning		/	543 1,2,3 (R) <input type="checkbox"/> Ground Wire			/
513 1,2,3 (R) <input type="checkbox"/> Replace Single Arms		/	544 1,2,3 (R) <input type="checkbox"/> Sleeve/Conn.			/
514 1,2,3 (R) <input type="checkbox"/> Replace Double Arm		/	546 1,4 (NR) <input type="checkbox"/> Under 25 Ft.			/
515 1,2,3 (R) <input type="checkbox"/> Repair Braces		/	LINE HARDWARE			
516 1,2,3 (R) <input type="checkbox"/> Replace Braces		/	551 1,2,3,4 (R) <input type="checkbox"/> Insulators/Dam			/
517 1,2 (R) <input type="checkbox"/> Replace Anchor		/	552 4 (R) <input type="checkbox"/> Insulator Plumb			/
518 1,2,3,4 (R) <input type="checkbox"/> Install Anchor		/	553 1,2,3,4 (R) <input type="checkbox"/> Hardware Dam			/
519 1,2,3 (R) <input type="checkbox"/> Repair/Replace Guy Wire		/	555 2 (R) <input type="checkbox"/> Lightning Arrestor			/
521 2,3 (R) <input type="checkbox"/> Tighten Guy Wire		/	FOUNDATION – GENERAL			
522 P (NR) <input type="checkbox"/> Replace/Install Guy Shield		/	563 1,2,3,4 (R) <input type="checkbox"/> Erosion			/
524 4 (R) <input type="checkbox"/> Guy Not Bonded		/				
525 1,2,3,4 (RP) <input type="checkbox"/> Lightning Damage		/				
526 2,3,4 (RP) <input type="checkbox"/> Woodpecker Damage		/	RIGHT OF WAY			
527 2,4 (RP) <input type="checkbox"/> Insects		/	571 1,2,4 (NR) <input type="checkbox"/> Erosion			/
528 4 (NR) <input type="checkbox"/> Aerial Number Missing		/	572 4 (NR) <input type="checkbox"/> Encroachments			/
TOWER			573 4 (NR) <input type="checkbox"/> Debris			/
531 1,2 (R) <input type="checkbox"/> Tower Legs Broken		/	574 F (R) <input type="checkbox"/> Danger Tree			/
532 4 (NR) <input type="checkbox"/> Aerial Numbers Missing		/	575 4 (NR) <input type="checkbox"/> Gate Broke			/
534 1,2,3 (R) <input type="checkbox"/> Loose Bolts/Hard		/	576 4 (NR) <input type="checkbox"/> Oil/Gas Leak			/
535 4 (NR) <input type="checkbox"/> Repair Anti-Climb		/				
536 F (R) <input type="checkbox"/> Vegetation On Tower		/	MISCELLANEOUS			
537 1,2,3 (R) <input type="checkbox"/> Structure Damage		/	581 4,P (NR) <input type="checkbox"/> Stencil/Line/ Struct No. Ground level			/
538 1,2,3,4 (R) <input type="checkbox"/> Straighten Tower		/	582 1,2,3,4 (R) <input type="checkbox"/> Switch Damaged			/
539 1,2,3,4 (R) <input type="checkbox"/> Arms Damaged		/	583 2 (R) <input type="checkbox"/> Damaged Ground			/
POLE INSPECTION			584 4,P (NR) <input type="checkbox"/> Install/Replace Warning Sign			/
901 4 (RP) <input type="checkbox"/> Identified Priority Pole		/	586 4 (NR) <input type="checkbox"/> Remove Steps			/
902 4 (RP) <input type="checkbox"/> Identified Reject Pole		/	587 3,4 (R) <input type="checkbox"/> Add Dirt & Tamp			/
903 4 (RP) <input type="checkbox"/> Excess Checking		/	589 1,3,4 (R) <input type="checkbox"/> Bird Nest			/
904 4 (RP) <input type="checkbox"/> Climbing Inspection Req'd		/	590 4 (R) <input type="checkbox"/> Bird Perching			/
905 4 (RP) <input type="checkbox"/> No Inspection Tag		/	GIS			
NR–Maint. Code may not directly affect reliab. R–Maint. Code may affect reliability. RP – Maintenance Code may affect and has specific program in place to address.  Comments on rear of sheet NG0237 (12/09)			760 4 (NR) <input type="checkbox"/> GIS Map Doesn't Match Field			/
			761 4 (NR) <input type="checkbox"/> GIS Equip. Stenciling In Error			/
			762 4 (NR) <input type="checkbox"/> GIS Equip/Hardware Missing			/
			763 4 (NR) <input type="checkbox"/> GIS Equip. Removed In Field			/
			769 4 (NR) <input type="checkbox"/> GIS Other GPS/GIS Errors			/

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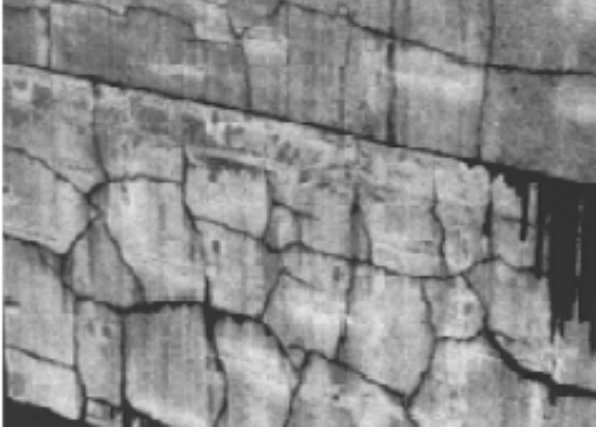




**APPENDIX B – STEEL EVALUATION RATINGS**

	
Rating 6 – “Very Severe Deterioration” Perforated Element – severe physical damage	Rating 5 – “Significant Pitting” Significant pitting – loss of section clearly visible, edges feathered/thinned
	
Rating 4 – “Light Pitting” Some very light edge roughening. Loss of greater majority of coating and zinc layers. Corroded surface would dominate surface preparation – remedial action using wire brush, scraper and brushed paint not sufficient to give greatly increase life	Rating 3 – “Light Corrosion” Very light surface corrosion, majority of coating intact
	
Rating 2 – “Intact” Paint coating over all surface – overcoat may not be intact and some very small areas (<1%) of light corrosion may be present. Galvanizing intact except for some very small areas (<1%) of light corrosion	Rating 1 – “Serviceable” Fully painted – overcoat and undercoat intact Fully galvanized – coating intact

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**APPENDIX C – CONCRETE EVALUATION RATINGS & MATRIX**

	
Honeycombing Construction faults, poor workmanship	Pattern Cracking
	
Disintegration Deterioration of concrete into small fragments	Erosion/Abrasion
	
Seepage Movement of water or other fluids through pores Distortion or Movement Change in alignment of the components of a structure	Spalling Development of fragments Delamination Degradation of steel/concrete interface

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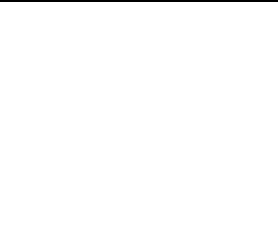
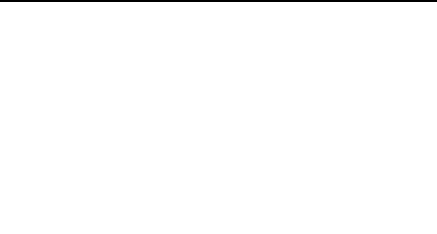
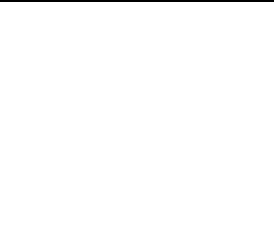
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		Overall Foundation Rating				
		Very Severe Deterioration 5	Severe Deterioration 4	Medium Deterioration 3	Light Deterioration 2	Serviceable 1
Concrete Foundation Condition Categories	Cracking	Wide cracks (over 0.08" width)	Medium Cracks (between 0.04" and 0.08" width)	Fine Cracks (0.04" width)	Negligible	Negligible
	Disintegration	Very Severe Disintegration (loss of mortar and coarse aggregate at a depth greater than 0.8")	Severe Disintegration (loss of mortar between 0.4" and 0.8" around coarse aggregate)	Medium Disintegration (loss of surface mortar between 0.2" and 0.4" and exposure of coarse aggregate)	Light Disintegration (no exposure of coarse aggregate)	Negligible
	Spalling	Large spall (greater than 0.8" in depth and greater than 6" in any dimension)	Small spall (not greater than 0.8" in depth or greater than 6" in any dimension)	Negligible	Negligible	Negligible

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## APPENDIX D – WOOD STRUCTURE EVALUATION

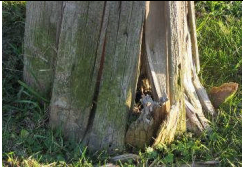

<b>Typical Pole Defects</b>		
<b>Bark Inclusion</b>	<b>Checking (Solitary)</b>	<b>Checking (Around Periphery of Pole)</b>
		
The growth of the main stem around a dead branch	The separation of fibers parallel to the grain and extending towards the center of the pole	Multiple checks around entire pole circumference
<b>Cross Break</b>	<b>Mechanical Damage</b>	<b>Split</b>
		
The separation of fibers perpendicular or at an angle to the grain	Transportation and erection damage due to machinery such as chainsaws or cranes	The cracking of a pole due to mechanical connections or the intersection of checks
<b>Dead Streak</b>	<b>Decay</b>	<b>Decay Knot</b>
		
The growth of the main stem around the dead wood	The softening of the pole due to fungal growth	Knots which have decayed and can extend towards the center of the pole
<b>Pocket</b>		
A Solitary Check, a series of checks at one location, or area of decay at the surface of the wood pole		

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**510 Pole – Broken**  
- Used when pole is broken due to impact, stress etc.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
Damage poses significant risk of imminent failure	Damage is not an immediate threat to the integrity of the network or to public safety	N/A	N/A

**511 Pole – Visual Rotting**  
Used for physical damage which compromises the strength and/or integrity of the pole (checking, dead streak, bark inclusion, cross break, decay, burning, hollow sounding pole)

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
Damage poses significant risk of imminent failure	N/A	N/A	All Others

**512 Pole – Leaning**  
Used when pole/structure is out of plumb(excludes raked angle structures which are intentionally out of plumb due to line angle)

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
Leaning pole which in Inspector's judgment poses immediate and substantial threat to public safety and/or system reliability	Pole top deflection in Inspector's judgment poses a near-term risk to structure integrity	Slope > 2" per 10' pole height	All other leaning poles



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<b>513 Pole – Replace Single Arm</b> - Used for damaged single arms. Arm refers to any horizontal member extending out from the main structure generally to support the conductor.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Arm damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of arm causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A
<b>514 Pole – Replace Double Arm</b> - Used for damaged double arms.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Arm damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of arm causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A
<b>515 Pole – Repair Braces</b> - Used for damage to braces. Braces refer to intermediate members that connect parts of the structure.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Brace damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of brace causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A
<b>516 Pole – Replace Braces</b> - Used for damage to braces or missing braces. Braces refer to intermediate members that connect parts of the structure.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Brace damage or lack of brace poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of brace or lack of brace causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A

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**517 Pole – Replace Anchor**  
- Used for damage to anchor rod or head or pull out of the anchor

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Guy failure poses immediate and substantial threat to public safety and/or system reliability	Anchor rod has corroded substantially or is broken, or anchor has pulled out and is no longer functioning as a structural member, or a guy should be present but is not	Appreciable damage – failure may occur under extreme loading	Superficial damage – but will not fail in 5 years


**518 Pole – Install Anchor**  
- Used when necessary anchor is missing

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Damage poses immediate and substantial threat to public safety and/or system reliability	Damage is not an immediate threat to the integrity of the network or to public safety	N/A	N/A





**519 Pole – Repair/Replace Guy Wire**  
- Used when a guy wire or its associated hardware, included fiberglass or wood rods, are in need of repair or replacement

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Guy failure poses immediate and substantial threat to public safety and/or system reliability	Guy is broken or seriously compromised (e.g. broken strands)	Guy is currently structurally sound, but has been compromised by corrosion, damage, etc.	N/A

**521 Pole – Tighten Guy Wire**  
- Used when a guy wire has gone slack, as from anchor pull out, structure movement, etc.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
N/A	Slack guy is causing excessive structure deflection or overstress of other guys	Slack guy is not causing excessive structure deflection or overstress of other guys or the structure	N/A

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<b>522 Pole – Replace Guy Shield</b>			
- Used when guy shield is damaged. Inspector should install a new one.			
All Priority Level “P” Perform			
<b>524 Pole – Guy Not Bonded</b>			
- Used when guy bond is inadequate or missing			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Guy not bonded
<b>525 Pole – Lightning Damage</b>			
- Used when pole is damaged due to lightning.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			
Damage in Inspector’s judgment poses immediate and substantial threat to public safety and/or system reliability	Non-serviceable Damage	Serviceable Damage	Superficial Damage
<b>526 Pole – Woodpecker Damage</b>			
- Used when pole is damaged by woodpeckers creating nests in pole			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			
N/A	Several Large (>5” Diameter Holes)	Single Large (>5” Diameter Holes)	Several Small (<5” Diameter Holes)

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<b>527 Pole – Insects</b>			
- Used when pole is damaged by insects			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Damage poses significant risk of imminent failure	N/A	N/A	All other noticeable damage
<b>528 Pole – Aerial Number Missing</b>			
- Used when aerial numbers are not installed where required			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Aerial numbers are required at all road crossing, all structures ending in zero, and the first and last structures of a line.

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**APPENDIX E – INDIVIDUAL WOOD POLE EVALUATION**

<b>901 Osmose – Identified Priority Pole</b>			
- Used to document pole identified as a priority reject on Wood Pole Groundline Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b>902 Osmose – Identified Reject Pole</b>			
- Used to document pole identified as a reject on Wood Pole Groundline Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b>903 Osmose – Inspect Excessive Check (not reject)</b>			
- Used to document pole identified as having excessive checking on Wood Pole Ground Line Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b>904 Osmose – Climbing Inspection Required (not reject)</b>			
- Used to document pole identified as needing a climbing inspection on Wood Pole Ground Line Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b>905 Osmose – No Inspection Tag</b>			
- Used to document pole that has no evidence of prior Wood Pole Inspections. Not required for poles under 10 years old.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All

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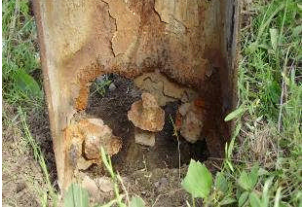


## **APPENDIX F – STEEL POLE AND STRUCTURE EVALUATION**

<b>531 Tower – Tower Legs Broken- Used when tower legs are broken</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Leg damage which in Inspector's judgment poses immediate and substantial threat to public safety and/or system reliability	Leg damage which in Inspector's judgment poses a near-term risk to structure integrity	N/A	N/A
<b>532 Tower – Aerial Number Missing- Used when aerial numbers are not installed where required</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Aerial numbers are required at all road crossing, all structures ending in zero, and the first and last structures of a line
<b>534 Tower – Loose Bolts/Hardware- Used loose or missing connections on hardware</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			
Missing connections on members in judgment of Inspector pose an immediate and substantial threat to public safety and/or system reliability	Missing connections	Loose Connections	N/A
<b>535 Tower – Repair Anti-Climb- Used to repair anti-climb device</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Anti-climbing device needs repair
<b>536 Tower – Vegetation on Tower</b>			
-Used when vegetation needs to be cleared from tower			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
<b>All Priority Level "F" - Forestry</b>			

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**537 Tower – Structure Damage**  
- Used for broken, bent or missing members on tower

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
Damage in judgment of Inspector poses and immediate and substantial threat to public safety and/or system reliability	Broken or nearly broken members	Damage/Excessive bending on minor members	N/A

**538 Tower – Straighten Tower**  
- Used when tower is out of alignment

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Leaning tower in judgment of Inspector poses immediate and substantial threat to public safety and/or system reliability	Substantial deflection, near-term risk to structural stability	Appreciable deflection, ability of tower to sustain extreme loading conditions may be compromised	Aesthetic only


**539 Tower – Arms Damaged**  
- Used when the arms on a tower are damaged

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Damaged arms in Inspector's judgment pose an immediate and substantial threat to public safety and/or system reliability	Arm damage poses a risk of failure under routine loading e.g. a near term risk of failure	Arm damage poses a risk of failure under heavy loading	Superficial damage only

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Appendix G – Conductor and Line Hardware Evaluation

**541 Conductor – Bird Caging (Add comment – Bird Caging)**  
- Used to rate conductor bird caging.



Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	 Bird Caging

**541 Conductor – Broken (Add comment – Broken Conductor)**  
- Used to rate conductor damage.  
Note: TransLOME may revise priority levels based on an engineering evaluation of factors such as mechanical and electrical loading.

**230kV and Above**

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 Any broken conductors	N/A	N/A	N/A

**115kV and Below**

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 Significant percentage of broken strands	 Small percentage of broken strands	N/A	N/A



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**543 Conductor – Ground Wire**

- Used for any damage to the ground leads on the structure

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Ground wire damage in judgment of Inspector poses an immediate and substantial threat to public safety and/or system reliability; this includes a loose ground wire near the top of the pole which may be a risk to contact the conductor	Ground wire missing or disconnected/broken on 3 or more adjacent structures	Ground wire missing or disconnected/broken on isolated structures only, or ground wire is loose near the base of the pole where there is no risk of contacting the conductor	N/A

**544 Conductor – Sleeve/Connector**

- Used for damage to splices or connectors on the shield/static wire or conductors

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Failure in judgment of Inspector poses an immediate and substantial threat to public safety and/or system reliability	Visible physical damage to connector/splice/conductor	Visible corrosion at splice/connector	N/A

**546 Conductor – Under 25 Feet**

- Used for substandard clearances and conductors with excessive sag.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Conductor poses significant risk of danger to the public	N/A	N/A	General Guidelines by Voltage: <ul style="list-style-type: none"> <li>• 69kV – 115kV 25 ft</li> <li>• 230kV – 345kV 30 ft</li> </ul> Clearances must meet requirements of latest National Electric Safety Code, as well as local requirements (e.g. MA CMR)

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**551 Line Hardware – Insulator Damage**

- Used for chipped or broken insulators

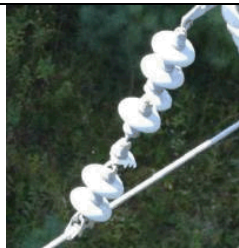
Insulators that are physically separated are Level 1

- NOTE: A chipped or cracked insulator (porcelain damage does not reach more than ½ way to the center of the insulator) is not be counted as a damaged insulator if damage is not severe. This is up to the inspector’s discretion.

Number of Insulators in String	Number of Damaged Insulators of per String			
	Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Any	Any Separation	N/A	N/A	N/A
5	2 or more	1	N/A	N/A
6	2 or more	1	N/A	N/A
7	3 or more	2	1	N/A
8	3 or more	2	1	N/A
9	3 or more	2	1	N/A
10	4 or more	3	2	1
11	4 or more	3	2	1
12	4 or more	3	2	1
13	4 or more	3	2	1
14	5 or more	3 or 4	2	1
15	5 or more	4	2 or 3	1
16	5 or more	4	2 or 3	1
17	6 or more	4 or 5	2 or 3	1
18	6 or more	4 or 5	2 or 3	1
19	6 or more	4 or 5	3	2 or less
20	6 or more	5	3 or 4	2 or less
21	7 or more	5 or 6	3 or 4	2 or less

Broken Insulators

Separated Insulators



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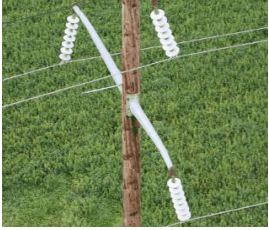
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FILE: NG-EOP T007.01 GROUND LEVEL VISUAL INSPECTION TPH

ORIGINATING DEPARTMENT:  
ELECTRIC SYSTEMS ENGINEERING

SPONSOR:  
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<b>552 Line Hardware – Insulator Plumb</b>			
<b>- Used for insulators unintentionally out of plumb</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			
N/A	N/A	N/A	Usually a sign of high amplitude conductor movement, galloping.
<b>553 Line Hardware – Hardware Damage</b>			
<b>Used for any damage to other line hardware</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Hardware damage in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability	Structural Hardware damage which poses a near-term risk to structural integrity	Structural Hardware damage, e.g. damaged connections	Cosmetic Damage
<b>555 Line Hardware – Lightning Arrestor</b>			
<b>Used when a lightning arrestor is damaged or has failed</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	Arrestor has failed. Lightning arrestors fail by disconnecting and falling away from the conductor	N/A	N/A


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**APPENDIX H – FOUNDATION EVALUATION**

<b>563 Foundation – Erosion</b>			
<b>Used for any erosion around foundations</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Erosion in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability	Erosion is compromising structural integrity	Structure not yet at risk, but erosion appears to be progressing at a significant rate	Small erosion, may eventually become significant

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**APPENDIX I – ROW / MISC. / SWITCH / GIS EVALUATION**

<b>571 Right of Way – Erosion</b>			
Used for any overall erosion in ROW			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Erosion exposes counterpoise and presents a significant danger to public and/or vehicular traffic	Erosion exposes counterpoise and presents a danger to public	N/A	Any other ROW erosion, i.e. washed out road or culverts
<b>572 Right of Way - Encroachments</b>			
Used for any unapproved use of ROW or things too close to lines			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	 Any encroachments
<b>573 Right of Way – Debris</b>			
Used for any debris in ROW			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Any debris in ROW blocking access
<b>574 Right of Way – Danger Tree</b>			
Used for any danger trees adjacent to lines			
<b>REPORT ALL TO TRANSMISSION FORESTRY</b>			
<b>Voltage</b>	<b>Vertical or Lateral Clearance</b>	<b>All Priority Level “F” - Forestry</b>	
23 – 46 kV			
69 kV			
115 kV			
230 kV			
345 kV			
<b>575 Right of Way – Gate Broken</b>			
Used for broken ROW gates			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Broken Gate

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<b>576 Right of Way – Oil/Gas Leak</b>			
-Used for any oil, gas leaks or other foreign substances in ROW. Notify System Delivery immediately			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			Oil/Gas found in ROW
<b>581 Misc – Stencil Line/Structure Number at Ground</b>			
- Used when line/structure number is missing. Inspector to stencil structure			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level P</b>	<b>Priority Level 4</b>
N/A	N/A	Inspector stencils number	Inspector cannot stencil number
<b>582 Misc – Switch Damaged</b>			
Used when switch is damaged			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Visible arcing is present or condition could result in immediate failure.	Switch may fail, burning and other evidence of arcing	Switch may not be able to be operated, but likely won't fail and put the line out of service	Insignificant damage
<b>583 Misc – Damaged Switch Ground</b>			
Used for damaged switch grounds			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	Ground grid is exposed or lead is damaged	N/A	N/A
<b>584 Misc – Install/Replace Warning Sign</b>			
Used for damaged or missing warning signs. Warning signs required on both sides of all structures (2 signs total).			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level P</b>	<b>Priority Level 4</b>
N/A	Install warning signs at all structures that are adjacent to roads, regularly traveled pedestrian thoroughfares, or places where persons frequently gather (such as schools or public playgrounds)	Sign installed/replaced by Inspector	Install/replace signs at a low risk location where public interaction is not likely.

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**585 Misc – Replace Signs**  
Used for missing aerial structure signs. Aerial circuit and structure ID is required on all structures at road crossings, the first and last structures of a line, and all structures ending in zero.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Install/replace signs



**586 Misc – Remove Steps**  
Steps must be removed at least 10' from the ground line

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Remove steps


**587 Misc – Add Dirt and Tamp**  
Used on poles when fill dirt is insufficient

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4

**589 Misc – Bird Nest**  
Used when bird nests are found on line

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 <p>Bird nest in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability</p>	N/A	 <p>Limited risk of bird contact but nest should be removed</p>	No risk of contact such as very small nests or those at bottom of structure.

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<b>589 Misc – Bird Perching</b>			
Used when bird perching could lead to problems			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	 <p>Birds perching on line or evidence of bird perching on line.</p>
<b>760 GIS – Map Does Not Match Field</b>			
Used when GIS map does not match field			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error
<b>761 GIS – Equipment Stenciling in Error in GIS</b>			
Used when equipment labels do not match GIS			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error
<b>762 GIS – Equipment/Hardware Missing in GIS</b>			
Used when equipment is missing in GIS			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error
<b>763 GIS – Equipment Removed in field, Remove from GIS</b>			
Used when equipment has been removed from the field but not in GIS			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error
<b>769 GIS – Other GPS/GIS Errors</b>			
Used for all other GIS errors			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error



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**Appendix J – COMPUTAPOLE CODES / PRIORITY LEVEL**

<b>Code</b>	<b>Description</b>	<b>Funding</b>	<b>Default Level</b>	<b>Valid Levels</b>
		<b>Notes: 6 &amp; 7</b>	<b>Notes: 1 thru 5</b>	<b>Notes: 1 thru 5</b>
501	Osmose – identified priority pole	C	3	2
502	Osmose – identified reject pole	C	3	3
503	Osmose – Insp excessive check (not reject)	C	4	4
504	Osmose – Climbing Insp req'd (not reject)	C	4	4
901	Osmose – identified priority pole	E	4	4
902	Osmose – identified reject pole	E	4	4
903	Osmose – Insp excessive check (not reject)	E	4	4
904	Osmose – Climbing Insp req'd (not reject)	E	4	4
510	Pole – Broken	C	2	1 2
511	Pole – Visual Rotting	C	3	1 4
512	Pole – Leaning	E	4	1 2 3 4
513	Pole – Replace Single Arm	C	3	1 2 3
514	Pole – Replace Double Arms	C	3	1 2 3
515	Pole – Repair Braces	E	3	1 2 3
516	Pole – Replace Braces	E	3	1 2 3
517	Pole - Replace Anchor	E	2	1 2
518	Pole – Install Anchor	C	3	1 2 3 4
519	Pole – Repair/Replace Guy Wire	E	3	1 2 3
521	Pole – Tighten Guy Wire	E	3	2 3
522	Pole – Replace/Install Guy Wire	E	P	P
524	Pole – Guy Not Bonded	E	4	4
525	Pole – Lightning Damage	C	3	1 2 3 4
526	Pole – Woodpecker Damage	E	3	2 3 4
527	Pole – Insects	E	3	1 4
528	Pole – Aerial Number Missing	E	4	4
531	Tower – Tower Legs Broken	E	2	1 2
532	Tower – Aerial Number Missing	E	4	4

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<b>Code</b>	<b>Description</b>	<b>Funding Notes: 6 &amp; 7</b>	<b>Default Level Notes: 1 thru 5</b>	<b>Valid Levels Notes: 1 thru 5</b>
534	Tower – Loose Bolts/Hardware	E	3	1 2 3
535	Tower – Repair Anti-Climb	E	4	4
536	Tower – Vegetation on Tower	E	F	F
537	Tower – Structure Damage	E	3	1 2 3
538	Tower – Straighten Tower	E	3	1 2 3 4
539	Tower – Arms Damaged	E	3	1 2 3 4
540	Conductor – Infrared Problem	E	3	1 2 3
541	Conductor – Conductor	E	3	1 2 3
542	Conductor – Static	E	3	1 2 3
543	Conductor – Ground Wire	E	3	1 2 3
544	Conductor – Sleeve/Connector	E	3	1 2 3
546	Conductor – Under 25 ft.	E	4	1 4
547	Infrared Problem Identified	E	2	1 2 4
551	Line HDW – Insulator Damaged	E	3	1 2 3 4
552	Line HDW – Insulator Plumb	E	4	4
553	Line HDW – Hardware Damaged	E	3	1 2 3 4
555	Line HDW – Lightning Arrestor	C	2	2
556	Line HDW – Infrared Problem	C	3	1 2 3
563	Foundation – Erosion	E	3	1 2 3 4
571	Right of Way – Erosion	E	4	1 2 4
572	Right of Way – Encroachments	E	4	4
573	Right of Way – Debris	E	4	4
574	Right of Way – Danger Tree	E	F	F
575	Right of Way – Gate Broke	E	4	4
576	Right of Way – Oil/Gas Leak	E	4	4
581	Misc – Stencil Line/Structure Number at Ground	E	P	4 P
582	Misc – Switch Damaged	E	3	1 2 3 4
583	Misc – Damaged Switch Ground	E	2	2

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<b>Code</b>	<b>Description</b>	<b>Funding Notes: 6 &amp; 7</b>	<b>Default Level Notes: 1 thru 5</b>	<b>Valid Levels Notes: 1 thru 5</b>
584	Misc – Install/Replace Warning Sign	E	4	4 P
585	Misc – Replace Signs	E	4	4
586	Misc – Remove Steps	E	4	4
587	Misc – Add Dirt and Tamp	E	3	3 4
588	Switch – Infrared Problem	E	3	1 2 3
589	Misc – Bird Nest	E	3	1 3 4
590	Misc – Bird Perching	E	4	4
760	GIS – Map Doesn't Match Field	E	4	4
761	GIS – Equip. Stenciling In Error	E	4	4
762	GIS – Equip/Hardware Missing	E	4	4
763	GIS – Equip. Removed in Field	E	4	4
764	Remove from GIS	E	4	4
769	GIS- Other GPS/GIS Errors	E	4	4

Notes

1. Level 1 code:
  - Do not enter STORMS
  - The defect shall be reported immediately
  - The work shall be completed within a week
  - A confirming work order shall be used to track costs
2. Level 2 and 3 codes:
  - Pass through STORMS and Design
3. Level 4 code:
  - Are for notation only
  - Do not enter STORMS
4. Level P code:
  - Defect corrected by the inspector
5. Level F code:
  - Go to Forestry

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- 6. E is Expense
- 7. C is Capex

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## **Appendix 13**

# **NG-USA EOP G017 Street Light Standard Inspection Program**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G017</b>
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## INTRODUCTION


The purpose of this procedure is to outline the requirements for the inspection cycle for Street Light Standard installations owned by National Grid.


The inspection shall include identifying and reporting the physical condition of street lighting equipment on street lighting standards. Street lights attached to wood poles are inspected as part of the Overhead Distribution Inspection Patrol covered by NG-EOP D004.

All street lighting equipment will be inspected for physical damage, potentially hazardous conditions or obvious deterioration.

Inspections will be recorded on a Windows® based hand held computer. The maintenance items identified during this inspection will be separated into four priority levels 1, 2, 3, and 4. The problem codes identified default to the appropriate level. The default level can be adjusted by the individual performing the inspection based on actual field conditions. These priority levels are defined as follows:



Level 1- An identified facility/component or tree condition that shall be repaired/replaced within 1 week. 

Level 2 - Identified facility/component condition that shall be repaired/replaced within 1 year. 

Level 3 – Identified facility/component condition that shall be repaired/replaced within 3 years. 

Level 4 – This priority category is to collect inventory information on actual field conditions to be used by Asset Strategy.

All Level 1 priority conditions identified in the field shall be called in by the Inspector as follows:

1. Notification by location:
  - a. New York: contact System Operations Dispatch 1-877-716-4996. 
  - b. NE North: Bay State West & Central and North & Granite: Northborough Control Center 1-508-421-7879
  - c. NE South: Bay State South and Ocean State: Northborough Control Center 1-508-421-7885 
2. Detailed information provided to the regional notification location:
  - a. Identify yourself as a Company Inspector and your work reporting area.
  - b. Details of the Level 1 Priority Condition:
    - i. Problem found.
    - ii. District, Feeder No., Line No., Tax District and Pole No.
    - iii. Street address and any additional information that would assist in finding the location of the problem.
    - iv. If you are standing by or have secured the location.
3. Notification to area Inspections Supervisor for follow-up.

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Equipment will be inspected on a five year cycle such that one-fifth of the inspections should be scheduled on an established annual basis.

## **PURPOSE**

This procedure applies to all personnel involved with or responsible for the inspection and maintenance of street lighting standards and associated facilities owned by National Grid.

## **ACCOUNTABILITY**

1. Electric System Engineering
  - A. Update program as necessary
2. Operations
  - A. Provide qualified personnel as the distribution inspectors, to provide consistent and accurate data or to contact Distribution Line Contracting for contracting where applicable.
3. Distribution Inspector
  - A. Demonstrate the ability to identify maintenance items and the aptitude to become proficient in the use of a hand held computer and desktop computer.
  - B. Demonstrate the understanding and requirements of this EOP.
  - C. Possess the ability to do patrols, collect information on a hand held, down load to a desktop computer, edit data, provide requested information/reports/work tickets to supervision, and track/close out work completed in the database.
4. Inspections
  - A. Provide qualified personnel to inspect where applicable.
  - B. Ensure all inspectors have been trained.
5. Distribution Line Contracting
  - A. At the request of Operations/Distribution Network Strategy obtain, schedule and manage contractors to perform inspections and perform required maintenance.
6. Distribution Network Strategy
  - A. Provide input into program revisions.
  - B. Ensure the program as outlined in this EOP is completed each year.
  - C. To develop and/or revise a five-year inspection schedule of all facilities covered by this EOP.
  - D. Develop Outdoor Lighting Asset Strategy
7. Process and Systems
  - A. Provide and support database.

## **REFERENCES**

National Grid Safety Procedures  
 National Grid Employee Safety Handbook  
 NY PSC Order 04-M-0159  
 NY PSC Order Order Adopting Changes to Electric Safety Standard, December 2008

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Elevated Equipment Voltage NG- EOP G016

**TRAINING**

Provide training upon request.

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4.0 MAINTENANCE SCHEDULE ..... 5

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**1.0 STREET LIGHT PATROLS**

- 1.1 Street Lighting inspections will be performed as patrols and are conducted by a street light qualified worker or contractor.
- 1.2 The patrols are scheduled in such a manner that street lighting facilities are inspected once every five years.
- 1.3 The Outdoor Lighting group is responsible for creating and/or revising this schedule for the respective geographic areas.
- 1.4 The Distribution Inspector or contractor uses a Windows® based hand held computer to record employee ID, region, district, street lighting installation standard number, GPS location, Priority Level 1, 2, 3 and 4 maintenance items, and comments. The listing of these maintenance items are shown in Table I. Any new facilities added to the system will be incorporated through our Customer Service System – Outdoor Lighting (CSS-OL) database and added to the appropriate inspection cycle.
- 1.5 The street light standards inspections scheduled for the year shall be completed by December 31<sup>st</sup>.
- 1.6 The inspector shall place the CSS-OL street light standard number on the facility if not found numbered during the patrol.

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## **2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

- 2.1 Luminaires
- 2.2 Arms
- 2.3 Standards
- 2.4 Foundations

**TABLE I  
PRIORITY 1, 2 and 3 MAINTENANCE ITEMS FOR OUTDOOR LIGHTING**

<b>Category</b>	<b>CODE</b>	<b>Default Priority</b>	<b>Description</b>
Luminaire	300	2	Light "ON" Day
	301	2	Replace Lens
	302	4	Clean
	303	4	Paint
	304	4	Replace Wattage Label
	305	2	Wires Exposed
	306	2	Damaged - Replace
	307	4	Missing
	308	4	Other - Comments
Arm	320	2	Damaged - Replace
	321	4	Damaged - Repair
	322	4	Rust - Paint
	323	4	Other - Comments
Standard	330	4	Structure Damage - Replace
	331	4	Damaged/Leaning - Repair
	332	4	Paint/Maintenance
	333	P	Access Cover - Replace
	334	4	Bad Wiring - Repair
	335	4	Stencil Required
	336	2	Temporary Overhead *
	337	2	Ground - Repair
	338	4	Knockdown/Missing
	339	4	Other – Comments
	344	P	Standard Repair 1 Patch
	345	P	Standard Repair 2 Patches
	346	P	Standard Repair 3 Patches
	347	P	Standard Repair Wrap material applied
	348	P	Standard Repair Angel Guard
	349	P	Knockdown Box/Cone Installed
Foundation	350	4	Damaged/Leaning - Repair
	351	4	Anchor Bolts Damaged
	352	4	Elevated - Repair
	353	4	Other - Comments

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**Note: The default priority of Level 4 for missing luminaries and street light standards is utilized for informational use only. If the street light standard is missing or missing a luminaire, the item shall be reviewed with records, if found to be a required and an active asset it shall be changed to a Level 1 priority.**

**\*Refer to EOP NG-EOP G029 (Tracking Temporary Repairs to Electric System) for tracking and reporting of temporary repairs.**

### **3.0 STREET LIGHT MAINTENANCE DATABASE/REPORTS**

- 3.1 The Street Light Maintenance Data Base consists of records downloaded from the hand held computers and information entered from the desktop computers.
- 3.2 The records can be downloaded to the database through any desktop computer that is connected to the network and the inspector is logged on as a valid user of the Street Light Standard Inspection program.
- 3.3 The desktop computer is also used to generate various reports and work tickets, depending on the user's need. These reports/work tickets are utilized to schedule and accomplish distribution maintenance work.

### **4.0 MAINTENANCE SCHEDULE**

- 4.1 Maintenance activities are scheduled by priority Levels.
  - 4.1.1 All "Level 1 Priority" conditions identified shall be repaired/corrected within 1 week.
  - 4.1.2 All "Level 2 Priority" conditions identified shall be repaired/corrected within 1 year.
  - 4.1.3 All "Level 3 Priority" conditions must be repaired within 3 years. Level 4 Priority is for inventory purposes only.
- 4.2 Once the Street Light Patrol is completed in the Street Light Maintenance Database or 21 days have elapsed since the inspection, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Distribution Design. Level 1 Priority maintenance codes are communicated by the Distribution Inspector directly to the field operations group for the area where the feeder is located.

### **5.0 COMPLETION**

- 5.1 The completion of Level 1 priority maintenance codes is performed by the field operations Supervisor or their designee.
- 5.2 Level 2 and Level 3 priority maintenance codes are tracked in the Street Light Maintenance database and placed into the Customer Service System – Outdoor Lighting

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(CSS-OL) database. CSS-OL database automatically initiates a STORMS order. CSS-OL database is updated once the associated STORMS orders are complete for the work request associated with the maintenance code from the Street Light Database.

*ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID DISTRIBUTION STANDARDS.*

*ALL MAINTENANCE WORK PREFORMED THAT WAS IDENTIFIED ON THE WORK ORDER OR DISCOVERED DURING THE REPLACEMENT/REPAIR/CORRECTION OF THE ORIGINAL MAINTENANCE PROBLEM SHALL BE LISTED ON THE DATABASE AND THEN CLOSED OUT WHEN COMPLETE.*

## **6.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	02/16/10	This document supercedes document dated 07/25/05.
2.0	08/07/15	This document supercedes document dated 02/16/10.

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# **Appendix 14**

## **NG-USA EOP G004 Shock Complaints**

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## **INTRODUCTION**

This procedure describes the requirements for investigating and reporting on a customer's shock complaint. A shock complaint is a customer call that states a person has received an electric shock. When investigating a shock complaint, Company field personnel shall determine if the shock was caused by faulty customer equipment, a neutral-to-earth voltage associated with the Company's distribution system, or an external DC voltage source. Regardless of the cause, a shock complaint is considered an emergency and shall be dispatched and investigated as soon as possible. The appropriate Dispatch or Control Center shall be notified of all shock incidents by the field. Shocks that involve injury, require medical attention or are fatal, all communications shall be completed as required by National Grid Electric Operating Procedure NG-EOP G009 Personal Injury Accident/Newsworthy Event Reports.

## **PURPOSE**

This document details specific steps that shall be followed when National Grid receives a shock complaint call.

## **ACCOUNTABILITY**

1. Electric Systems Engineering/T&D Work Methods
  - A. Update procedure as necessary.
2. Management & Supervision
  - A. Ensure the components of the procedure are implemented.
  - B. Ensure workers are trained in this procedure.
  - C. Provide procedure revision input as necessary.
3. Employees
  - A. Demonstrate an understanding of this procedure.
  - B. Comply with the requirements of this procedure.

## **REFERENCES**

National Grid Employee Safety Handbook  
 National Grid Safety and Health Policies & Procedures  
 NG-EOP G003 Neutral-to-Earth Voltage Complaint  
 NG-EOP G009 Personal Injury Accidents/Newsworthy Event Reports  
 Metering Services Department Procedure MS505 Shock Complaint  
 Metering Services Department Procedure MS508 Warning Tag Electric  
 National Grid OH Construction Standards

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**DEFINITIONS**

**Primary Voltage:** All distribution circuit cables or conductors energized at 4, 15, 23, or 34.5 kV.

**Shock Voltage:** Voltage between two points that is high enough to be perceptible to people.

**Shall:** The word “shall” indicates provisions that are mandatory.

**Should:** The word “should” indicates provisions that are normally and generally practical for the specified conditions.

**TRAINING**

Provided by the employees supervisor or department head and appropriate National Grid Training Program.

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2.0 ORDER PROCESSING ..... 2

3.0 INVESTIGATION ..... 3

4.0 REVISION HISTORY ..... 7

**1.0 SAFETY**

- 1.1 All work shall be performed in accordance with the National Grid Employee Safety Handbook and all appropriate National Grid Electric Operating Procedures.
- 1.2 All appropriate Personal Protective Equipment including, but not limited to, hard hat, safety glasses/eye protection, rubber protective equipment, appropriate footwear and FR clothing shall be worn when performing work as required by the National Grid Employee Safety Handbook and applicable work procedures.

**2.0 ORDER PROCESSING**

- 2.1 Regardless of the cause, all shock complaints are considered an emergency order type that requires immediate dispatch. When the Customer Contact Center (CCC) receives a call from a customer stating that a person has received a shock, the CCC:
  - 2.1.1 Immediately transfers to Dispatch any calls from 911 officials with an associated emergency or life threatening situation.

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- 2.1.2 Retrieves the customer's account information and verifies the customer's account information on the Account window.
- 2.1.3 Informs the customer that someone needs to be present at the premise in order for the shock complaint to be investigated and Informs the customer that their service may be disconnected if no one is present at the premise and a problem is detected.
- 2.1.4 Completes the Issue Investigation Order for Account or a Service Order Form (paper copy) in its entirety and faxes the completed form to the appropriate dispatch office when the Customer Service System is down.
- 2.1.5 Calls Dispatch office to verify receipt of the Issue Investigation Order for Account or the faxed Service Order Form.

### **3.0 INVESTIGATION**

- 3.1 The individual investigating a shock complaint (generally a field service representative) shall:
  - 3.1.1 Initiate Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1)  
<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>
  - 3.1.2 Use this form on **every** shock complaint order, even when the individual conducting the investigation resolves the problem without involving outside departments.
  - 3.1.3 Make the first check with a National Grid approved testing device between a known ground source and the origin of the shock.
  - 3.1.4 If the test between the ground and the shock source indicates higher than secondary voltages:
    - a. Safely evacuate customer(s) from the premise.
    - b. Contact Customer Meter Services Supervisor and System Operations Dispatch from a remote location and request Electric Operations assistance.
    - c. Safeguard and keep the hazardous area clear until Electric Operations provides relief.
  - 3.1.5 If the test between ground and the source of the shock indicates secondary or lower voltages:
    - a. Connect an AC multi-range voltmeter (such as Fluke 87) that provides true RMS at the same location and observe the readings. Leave the voltmeter connected at this location.
    - b. Check for proper bonding. If additional bonding is required, assist or advise the customer accordingly.

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- c. Open the customer's main breaker(s)/fuse(s), remove the meter and observe the voltmeter.
1. If voltage drops to zero, the problem is within the customer's equipment.
    - i. Reinstall meter and close main breaker(s)/fuse(s).
    - ii. Isolate the trouble circuit by opening each breaker/fuse one at a time until the voltage reading on the voltmeter drops to zero.
    - iii. Identify equipment and wiring on troubled circuit.
    - iv. Isolate and disconnect troubled equipment or wiring and issue an Electric Warning Tag Form NG0023 (Exhibit 2).  
<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>
    - v. The individual conducting the investigation shall inform the customer to contact a licensed electrician or appliance repair person to check out internal wiring or appliances.
    - vi. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1).
  2. If the voltage does not drop to zero, each customer on the same secondary shall be disconnected in the same manner as above. Any other customers in close proximity and with a common water supply may also have to be checked. In each case, the voltmeter should remain connected at the original complaint's premise.
  3. If voltage is still present after steps 1 & 2 have been completed, it will be necessary to determine if the condition is the result of a neutral-to-earth AC source or a DC voltage. Connect the AC-DC multi-range voltmeter that provides true RMS and use the DC scale to observe readings:
    - i. If DC voltage is measured, the problem is with a DC source (i.e., cable TV, telephone). Inform the customer that the problem is with a source that National Grid cannot correct or check.
    - ii. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1).
    - iii. Notify Communications Companies.
  4. If voltage is still present after steps 1 & 2 have been completed and the voltage is AC:
    - i. Further investigation is required by the Engineering Lab in NE or the Meter and Test Department in NY per NG-EOP G003 – Shock and/or Neutral-to-Earth Voltage Complaint.
    - ii. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1) and

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**EXHIBIT 2**  
**“Warning Notice” Form #NG0023**  
<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>

# WARNING NOTICE

## TO OUR CUSTOMER

M \_\_\_\_\_  
 \_\_\_\_\_

In response to your request we have inspected your electrical installation and found the cause of your service failure to be as follows:

- \_\_\_\_\_ Short in \_\_\_\_\_
- \_\_\_\_\_ Defective \_\_\_\_\_
- \_\_\_\_\_ Overloaded Branch Circuit
- \_\_\_\_\_ General Overload
- \_\_\_\_\_ Over-fused Branch Circuits
- \_\_\_\_\_
- \_\_\_\_\_

NOTE: Replacing of blown fuses will not correct the trouble listed above.

We recommend that you call your:

- \_\_\_\_\_ Electrical Contractor
- \_\_\_\_\_ Appliance Repairman

to make the necessary repairs.



SERVICE REP \_\_\_\_\_

DATE \_\_\_\_\_

NG0023(01.06)

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#### **4.0 REVISION HISTORY**

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# **Appendix 15**

## **NG-USA SMP 400.13.2 Substation Maintenance Visual and Operational (V&O) Inspection**

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	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 1.0 - 08/31/12

## **INTRODUCTION**

This procedure describes the methods used to perform Visual and Operational (V&O) Inspections of electrical substations used in the transmission and distribution of electricity.

## **PURPOSE**

V&O Inspections, are performed with the apparatus in service, and are used to:

Verify the security of fences, gates etc. that prevent entry of the public, and provide a legal record of their inspection.

Detect any hazards to company employees or the public.

Verify that animal protection measures are present and in good condition.

Detect abnormal conditions before the apparatus is damaged or a customer outage occurs.

Collect data (counter readings, fault operations etc.) used to prioritize individual apparatus inspections.

Collect data (regulator travels, load readings, relay targets etc.) used for system operation purposes.

Not all equipment is listed in CMMS such as bus & line surge arrestors, distribution PTs/CTs, etc. which are considered consumables and found in stock. Any problems with such devices shall be noted in the mobile device under station general and supervision advised of these conditions.

## **ACCOUNTABILITY**

Substation and other Supervisors supervising inspection and maintenance activities.

Substation and other Workers performing inspection and maintenance activities.

## **COORDINATION**

Not Applicable.

## **REFERENCES**

National Grid USA Safety Handbook

SMS 400.21.1 Oil Leak Reporting Procedure

SMS 400.15.1 Trouble Reporting Procedure

EP-14 Oil Filled Electrical Equipment Management

Manufacturer's Installation, Operating, and Maintenance manuals for the specific equipment to be inspected.

Manufacturer's operating manuals for the specific test equipment to be used.

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**DEFINITIONS**

CMMS - Computerized Maintenance Management System

**TRAINING**

Not Applicable.

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## **1.0 TEST EQUIPMENT REQUIRED**

- 1.1 Digital Multi-meter, IEC 1010-1 Cat. IV
  - 1.1.1 Spare battery
- 1.2 Recloser Battery test meter with load test feature.
  - 1.2.1 For Form 3 Recloser battery tests.
- 1.3 AB Chance Digital Phasor
  - 1.3.1 For testing Delta Bus grounds

## **2.0 MATERIALS REQUIRED**

- 2.1 Mobile Device with National Grid V&O software installed.
- 2.2 Clipboard
- 2.3 Binoculars
- 2.4 Flashlight
- 2.5 Magnet for resetting drag hands
- 2.6 Additional items listed in Appendix A

## **3.0 INITIAL SUBSTATION ENTRY**

- 3.1 Personal Protective Equipment
  - 3.1.1 Minimum requirement is ANSI Z41/EH rated safety footwear, hard hat and safety glasses.
- 3.2 Vehicles entering substation
  - 3.2.1 Lower and/or insure antennas will maintain minimum approach distances to energized conductors and apparatus.
  - 3.2.2 Use extreme caution when maneuvering to avoid hitting apparatus or violating Minimum Approach Distances.

## **4.0 INSPECT YARD**

- 4.1 Perform a quick initial inspection for:
  - 4.1.1 Alarms.
  - 4.1.2 Cut or removed ground grid or ground grid connections.
  - 4.1.3 Obvious damage.
  - 4.1.4 Security of gates, fence and locks.
  - 4.1.5 Unusual noises.

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## **5.0 NOTIFY THE SYSTEM OPERATOR**

- 5.1 Inform them you are in the Station for a V&O Inspection and that you will be testing alarms.
- 5.2 Ask System Operator if any equipment has been tagged out or relays blocked.

## **6.0 REPORTING AND CORRECTING PROBLEMS AND DISCREPANCIES**

- 6.1 Severe Trouble shall be reported to the responsible Control Center and the person in charge of the substation immediately.
  - 6.1.1 The employee shall secure the area and warn unauthorized people to stay clear of the danger.
  - 6.1.2 A severe trouble condition is a situation that is hazardous to the system operation and/or National Grid employees or the public.
    - a. See Trouble Reporting Appendix at the end of this document for additional information on trouble reporting.
- 6.2 See the section Oil Leak Reporting for information on reporting oil leaks.
- 6.3 Document all paint and preservation problems.
  - 6.3.1 Rust, corrosion, or fading to the point where primer, or bare metal shows.
- 6.4 Problems and discrepancies found should be repaired during the V&O Inspection whenever possible.
- 6.5 Problems and discrepancies not corrected during the V&O Inspection shall be recorded on the Mobile Device as a note in all cases (Station V&O Inspections).
  - 6.5.1 Must inform Supervisor of noted problems.
  - 6.5.2 The Supervisor reviewing the inspection shall generate follow-up work orders to document the required work.
- 6.6 Record findings in the Mobile Device
  - 6.6.1 Record other readings or problems as Notes in the Mobile Device
  - 6.6.2 If performing an apparatus inspection record the V&O Inspection portion in the V&O section of the Inspection Card.

## **7.0 CONTROL HOUSE**

- 7.1 Check control house door locks working and in good condition.
- 7.2 Station Log Book
  - 7.2.1 Enter the date, time and employee names that are performing the V&O Inspection.

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- 7.2.2 Check the Station Log Book for abnormal conditions that can be corrected during the V&O Inspection.
  - a. After the V&O Inspection, record all abnormal problems found in the Log Book, with red pen, and whether they were corrected or not.
- 7.3 SPCC - SPCC locations only.
  - 7.3.1 Verify SPCC Plan is available at the substation.
  - 7.3.2 Verify SPCC notification list posted.
  - 7.3.3 Check oil spill containment kits complete and in good condition.
- 7.4 Control Panels
  - 7.4.1 Indicating Lights
    - a. Check that the indicating lights on the control board are working.
    - b. Check the available stock of spare bulbs; restock as necessary.
    - c. Inspect rear of Control boards for any signs of overheating, burned wiring, moisture, etc.
- 7.5 Noises - Listen for any unusual noises from relays, modules, RAPRs, timer circuits etc.
- 7.6 Relay targets and alarms.
  - 7.6.1 Record targets and alarms on the V&O Report and in the station log book.
    - a. List the apparatus affected indicating circuit designation, phase and type of relay or alarm,
  - 7.6.2 Reset and report relay targets and alarms to the System Operator and your supervisor.
- 7.7 Reclosing Relays
  - 7.7.1 Check that reclosing relays are in service.
    - a. Record any reclosing relays that are off and tagged.
    - b. Report any reclosing relays that are off and not tagged to the System Operator.
  - 7.7.2 Verify mechanical reclosing relays are in the start or zero position.
- 7.8 Ground Trip Switches (cutouts)
  - 7.8.1 Check that all ground trip relays are in service (ON).
    - a. Record any ground trip switches that are off and tagged.
    - b. Report any ground trip switches that are off and not tagged to the System Operator.
- 7.9 Bus Transfer Schemes
  - 7.9.1 Check both buses alive (load ammeters, bus voltmeters bus alive lights).

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- 7.9.2 Check timers reset
- 7.9.3 Check that the sequence timers in normal position
- 7.9.4 Check transfer scheme auto
  - a. Record any auto transfer switches that are manual or off and tagged.
  - b. Report any auto transfer switches that are manual or off and not tagged to the System Operator.
- 7.9.5 Check tie breakers properly setup (setup varies by station scheme).
- 7.10 High Side Transfer Schemes
  - 7.10.1 Check both lines alive (load ammeters, line alive lights).
  - 7.10.2 Check timers reset
  - 7.10.3 Check that the sequence timers in normal position
  - 7.10.4 Check transfer scheme auto
    - a. Record any auto transfer switches that are manual or off, and tagged.
    - b. Report any auto transfer switches that are manual or off, and not tagged to the System Operator.
  - 7.10.5 Check air break/circuit breaker/circuit switcher status (open or closed).
- 7.11 Annunciator and Alarm Test Switches
  - 7.11.1 Annunciator panel
    - a. Move toggle switches, that are not tagged, to the TEST position to check lights. This will send an alarm to the Control Center.
    - b. To clear trouble condition, turn the toggle switch to the reset position, then back to ON.
    - c. Check with supervisor before testing any switches that are in the off position.
    - d. Verify the System Operator received the alarms.
  - 7.11.2 Test Switches
    - a. If the alarm light is on perform steps b) through f).
    - b. Verify the System Operator received the alarm.
    - c. Open knife blades one by one and leave open until the light goes out and the alarm clears.
    - d. Close the knife switches opened one at a time, checking for alarm indications.
    - e. When the alarm light comes on reopen the last switch closed and continue closing the rest. This will find multiple alarms, if present.

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- f. Operating the knife switches does not reset this type of alarm system. The light only stays out when the trouble condition has cleared.

7.11.3 Repair of alarm conditions.

- a. Alarm conditions should be corrected during the V&O Inspection.
- b. If the alarm condition can not be corrected during the V&O:
  - 1. The alarm should be cleared by opening the test twitch or turning the annunciator switch to OFF.
  - 2. The switch should be tagged with the date, reason and inspectors name.
  - 3. Both the System Operator and your supervisor should be notified that the alarm condition exists and the alarm point is off.

7.12 Radio Alarms

- 7.12.1 Inspect condition of radio system for damage, and proper operation.
- 7.12.2 If individual alarms have not been sent to the System Operator send a test alarm to from the radio cabinet.
  - a. Verify the System Operator received the alarm.
- 7.12.3 Make sure cabinet door is closed so the receiver voice communication is disabled.

7.13 Tags and Clearance and Control switching forms and Supplies

- 7.13.1 Check the stock of Clearance and Control Tags.
  - a. Restock as necessary.
- 7.13.2 Check the stock of Ground Device Identification Tickets (GDIT).
  - a. Restock as necessary.
- 7.13.3 Check the stock of Filed Switching Order Pads
  - a. Restock as necessary.
- 7.13.4 Check that pens (red and blue/black) and pencils are available.
  - a. Restock as necessary.

7.14 Control House Heating and Lighting

- 7.14.1 Test control house lighting.
  - a. Replace any defective bulbs, or ballasts or sockets.
- 7.14.2 Test emergency lighting.
  - a. Replace batteries if needed
- 7.14.3 Inspect heaters, fans and thermostats for proper operation. Make sure fans are not broken or bound up and they are in good working order.

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- 7.15 Station Service and Transfer Switch
  - 7.15.1 Check transfer switch on preferred supply
  - 7.15.2 Check transfer switch for damage or overheating.
  - 7.15.3 Test and record preferred and alternate secondary voltages at transfer panel.
- 7.16 Check AC supply panels for:
  - 7.16.1 Tripped circuit breakers.
  - 7.16.2 Circuit breakers in the proper position.
- 7.17 Check DC Circuit Breaker of Fuse Panel
  - 7.17.1 Check DC supply panels for:
    - a. Tripped circuit breakers or blown fuses.
    - b. Circuit breakers in the proper position.
- 7.18 Protective Grounds
  - 7.18.1 Check that grounds in station are in sets of 3 and that they are hung up properly.
  - 7.18.2 Check that the phase end and ground clamps are in good working order.
  - 7.18.3 Lubricate as required.
  - 7.18.4 Inspect for the cracked or cut insulation and broken conductor strands.
  - 7.18.5 Replace or repair damaged protective grounds. Do not leave damaged grounds at the station.
- 7.19 Switch Sticks
  - 7.19.1 Inspect Switch Sticks and Grounding Sticks for current dielectric test date.
    - a. Send out of date sticks to lab for testing or;
    - b. Test locally using approved methods, test equipment and competent, trained personnel.
  - 7.19.2 Inspect Switch Sticks and Grounding Sticks for surface contamination, damage and proper operation.
    - a. Clean if necessary
  - 7.19.3 Insure Switching and Grounding Sticks are stored properly.
- 7.20 Fire Equipment
  - 7.20.1 Inspect fire extinguishers to be properly secured and in their marked locations.
  - 7.20.2 Update inspection cards.
  - 7.20.3 Record out of date fire extinguishers on the V&O and record for future replacement.
  - 7.20.4 Discharged fire extinguishers shall be reported to the appropriate supervisor for recharging.

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- 7.20.5 Discharged or partially discharged fire extinguisher shall be removed from the substation.
- 7.21 Phone Lists
  - 7.21.1 Verify local and regional System Operator phone numbers are posted and correct.
  - 7.21.2 Verify that the emergency telephone list is posted and clearly visible at each telephone location.
- 7.22 Cleanliness and General Condition
  - 7.22.1 Clean control house floors and sanitary facilities, empty wastebaskets and dust as necessary.
  - 7.22.2 Inspect control house for water leaks.
  - 7.22.3 Check for signs of animal entry into control house.
- 7.23 Turn on yard lights, so they can be checked during the Yard Inspection.

## **8.0 YARD INSPECTION**

- 8.1 Unusual Noises
  - 8.1.1 Be alert for arcing, gurgling and pinging noises which could indicate imminent and violent equipment failure.
- 8.2 Walk the fence and inspect:
  - 8.2.1 Barbed wire - Strands to be intact and tight.
  - 8.2.2 Fence fabric - Holes or breaks in the chain link.
  - 8.2.3 Fence Ties - Loose or missing fence tie wires.
  - 8.2.4 Fence Erosion - Signs of erosion or digging under the fence.
    - a. Space below fence should be less than 3 inches.
  - 8.2.5 Grounding - For all newly constructed or additions/modifications to existing substations, ground conductor and connections secure and connected at every other fence post. Posts on both sides of gates should be grounded.
  - 8.2.6 Fence Posts - Sound, not rusted through at ground level and not been raised by frost.
  - 8.2.7 Check that there are no available climbing opportunities that would assist access both internal and external to the substation fence within 10 feet.
- 8.3 Gates
  - 8.3.1 Test gates for proper operation.
    - a. Gates should swing easily out of the way.
  - 8.3.2 When closed, the gates should be chained tightly, or locked, with minimal space.

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- 8.3.3 Verify locking chains, hardware and locks present and in good condition.
- 8.3.4 Grounding - For all newly constructed or additions/modifications to existing substations, ground conductor and connections secure and connected at every other fence post. Posts on both sides of gates should be grounded.
- 8.4 Check for proper “Danger High Voltage” warning signs:
  - 8.4.1 Every 50 feet along perimeter of fence.
  - 8.4.2 On gates and on non-hinged side of gate. (see National Grid Standard #0105)
- 8.5 Substation yard security problems shall be corrected or reported immediately to supervisor.
- 8.6 Vandalism related problems should be specifically recorded as such, and reported to supervisor.
- 8.7 Yard Lights
  - 8.7.1 Check all yard lights working. (Yard lights should have been turned on during control house inspection.)
  - 8.7.2 Repair broken bulbs, glass fixtures, spot light heads, or other lighting that needs attention.
    - a. If work cannot be completed safely and while maintaining safe work clearances or if special equipment such as a bucket truck is needed, note on the V&O report.
- 8.8 Vegetation
  - 8.8.1 Check for any growth of trees or vegetation in fence and gate areas that animals or people could use to climb over the fence.
    - a. Cut or record for the Arborist to have removed.
  - 8.8.2 Record vegetation growth within the substation that requires spraying or removal.
- 8.9 Bus and structure.
  - 8.9.1 On Delta Buses (2400 V & 4800 V) shall be checked for grounds and noted in the mobile device.
  - 8.9.2 Record missing or damaged animal protection devices.
  - 8.9.3 Inspect insulators for:
    - a. Broken, chipped or damaged skirts.
    - b. Carbon tracking or flash over.
    - c. Surface contamination (dirt, rust, salt spray etc.).
    - d. Broken or damaged insulators should be recorded on V&O Report.
  - 8.9.4 Broken porcelain should be picked up off the ground.
  - 8.9.5 Visually inspect current and voltage transformers for damage or signs of overheating.

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- 8.9.6 Visually inspect arresters for:
  - a. Blown or damaged arresters
  - b. Surface contamination
- 8.9.7 Visually inspect potheads and cable terminators for:
  - a. Damage and leaking compound.
  - b. Surface contamination
- 8.9.8 Report unusual noises immediately and record them on the V&O Report.
- 8.10 Structure and apparatus ground connections
  - 8.10.1 Inspect for any cut, broken or missing ground connections to apparatus, structures and guy wires.
  - 8.10.2 Inspect static wires and record any problems.
  - 8.10.3 Visually Inspect Station Service Transformers for:
    - a. Evidence of oil leaks on transformer tank, and on the ground.
    - b. Bushing damage or surface contamination.
    - c. Damaged or improperly closed primary fuses.
    - d. Output Voltage if not previously measured at station service transfer switch.
- 8.11 Inspect equipment and structure foundations.
  - 8.11.1 Large cracks.
  - 8.11.2 Settling (not level).
  - 8.11.3 Deterioration (large areas of surface erosion, stone showing).
- 8.12 Inspect Cableways
- 8.13 Damage, missing or broken cover sections and deterioration.
- 8.14 Inspect buildings junction boxes, structures etc. for overall paint condition
  - 8.14.1 Record items needing attention.
- 8.15 Clean up substation yard.
  - 8.15.1 Remove broken porcelain, debris, and trash
  - 8.15.2 If area requires major clean up or crushed stone requires leveling, note on V&O Report.
  - 8.15.3 If equipment or materials are intentionally stored in the yard insure that they are neatly placed and not a hazard to personal. Barricade area if necessary.
    - a. Storage should be in compliance with SMS 499.10.1 Substation Work Area Identification Procedure.

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## **9.0 OIL LEAK REPORTING**

- 9.1 Oil filled apparatus must be inspected for any signs of leaks.
- 9.1.1 The oil leak status shall be recorded for each piece of oil filled apparatus that has an oil leak screen in the Mobile Device.
- 9.1.2 Leaks from small apparatus that do not have an oil leak screen in the Mobile Device should be recorded in a Mobile Device notes screen.
- 9.2 Oil Leak Status Codes
- 9.2.1 Oil leaks are categorized as follows:
- a. Unknown - Unknown is used to indicate that no information has been entered in CMMS for this equipment.
  - b. Clean - Apparatus is dry and shows no evidence of oil leaks.
  - c. Repaired - A leak is found and repaired, note the repairs made.
  - d. Weep - Anytime the external surface of a piece of apparatus is wet with oil. Note the location and, if possible, cause of the leak.
  - e. Leak - Oil is running off or about to run off the external surface of containers or electrical apparatus. Required Action
- 9.3 Leaks categorized as Leak require immediate action to stop the leak or contain the released oil.
- 9.4 All leaks require creation of a Leak Report Work Order.
- 9.4.1 When the supervisor reviews the V&O inspection work order round screen all leak status changes and notes will show up as exceptions.
- 9.4.2 The Supervisor will then create a Leak Report Work order (Type LR) in Work Order Tracking or Quick Reporting.
- 9.5 Leaks from PCB Equipment
- 9.5.1 If a leak is discovered from equipment classified as over 500 ppm PCB cleanup must begin within 48 hours (40 CFR 761.30(a)(1)(x)).
- 9.5.2 The inspection records must also include:
- a. The location of the leak;
  - b. The estimate of fluid released;
  - c. The date and description of any cleanup, containment, repair or replacement;
  - d. The results of any containment (for example, was containment successful or not).
  - e. The daily inspection results required for uncorrected, active leaks (refer to Environmental Procedure EP-14).

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- f. The records must be available for inspection by the EPA and must be maintained for at least three years after disposal of the equipment.

## **10.0 APPARATUS INSPECTIONS**

Refer to the V&O Inspection sections of the following SMS's for apparatus inspections.

### 10.1 Circuit Breakers

- 10.1.1 SMP 401.01.2 - Air Magnetic Circuit Breaker Maintenance Procedure
- 10.1.2 SMP 401.02.2 - Oil Circuit Breaker Maintenance Procedure
- 10.1.3 SMP 401.03.2 - Vacuum Circuit Breaker Maintenance Procedure
- 10.1.4 SMP 401.04.2 - Air Blast Circuit Breaker Maintenance Procedure5
- 10.1.5 SMP 401.05.2 - Two Pressure Gas Circuit Breaker Maintenance Procedure
- 10.1.6 SMP 401.06.2 - Gas Puffer Circuit Breaker Maintenance Procedure
- 10.1.7 SMP 401.07.2 - Station Recloser Maintenance Procedure
- 10.1.8 SMP 401.08.2 - Vacuum Switch Maintenance Procedure

### 10.2 Transformers

- 10.2.1 SMP 402.01.2 - Power - 15 MVA and above Maintenance Procedure
- 10.2.2 SMP 402.02.2 - Power - Below 15 MVA Maintenance Procedure
- 10.2.3 SMP 402.03.2 - Dry Type Transformer Maintenance Procedure

### 10.3 Instrument Transformers

- 10.3.1 SMP 403.01.2 - Currents, Potentials and Metering Maintenance Procedure  
Voltage Regulators
- 10.3.2 SMP 404.01.2 - Step Voltage Regulator Maintenance Procedure
- 10.3.3 SMP 404.02.2 - Induction Voltage Regulator Procedure

### 10.4 Emergency Generators

- 10.4.1 SMP 405.01.2 - Emergency Generators Maintenance Procedure

### 10.5 Batteries & Chargers

- 10.5.1 SMP 406.01.2 - Lead/Acid Battery Maintenance Procedure
- 10.5.2 SMP 406.03.2 - Static Chargers Maintenance Procedure

### 10.6 Sensing Devices

- 10.6.1 SMP 407.01.2 - Bushing Potential Device Maintenance Procedure
- 10.6.2 SMP 407.02.2 - Coupling Capacitors and CCVTs Maintenance Procedure
- 10.6.3 SMP 407.03.2 - Wave Trap Maintenance Procedure
- 10.6.4 SMP 407.04.2 - Resistive Coupled Potential Device Maintenance Procedure

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- 10.7 Capacitors
  - 10.7.1 SMP 408.01.2 - Station Capacitor below 69kV Maintenance Procedure
- 10.8 Disconnect Switches
  - 10.8.1 SMP 409.01.2 - Disconnect Switches Maintenance Procedure
  - 10.8.2 SMP 409.02.2 - Circuit Switchers Maintenance Procedure
  - 10.8.3 SMP 409.03.2 - High Speed Grounding Switch Maintenance Procedure
  - 10.8.4 SMP 409.04.2 - Gas Insulated Disconnect Switch Maintenance Procedure
  - 10.8.5 SMP 409.05.2 - Gas Insulated Ground Switch Maintenance Procedure
- 10.9 Load Tap Changer
  - 10.9.1 SMP 412.01.2 - Load Tap Changer Maintenance Procedure
- 10.10 Reactors
  - 10.10.1 SMP 413.01.2 - Dry Type Reactor Maintenance Procedure
  - 10.10.2 SMP 413.02.2 - Oil Filled Reactor Maintenance Standard
- 10.11 Metal Clad Bus and Switchgear
  - 10.11.1 SMP 417.02.2 - Metal Clad Bus, Switchgear and Substation Maintenance Procedure
- 10.12 Surge Arresters
  - 10.12.1 SMS 419.01.1 - Surge Arrester Standard (with arrester identification guide)
  - 10.12.2 SMP 419.01.2 - Surge Arrester Maintenance Procedure
- 10.13 Network Protectors
  - 10.13.1 NG-EOP UG022 - Network Transformer & Protector

## **11.0 FINAL CHECKLIST**

- 11.1 Turnoff yard lights
- 11.2 Verify all abnormal conditions found are entered in station log book.
- 11.3 Call the System Operator and notify them that the V&O Inspection has been completed and you will be leaving the station.
  - 11.3.1 Report any abnormal conditions, alarms or relay targets found.
- 11.4 Turn control house lights off and lock doors.
- 11.5 Re-arm security alarms.
- 11.6 Close and securely lock gate.
- 11.7 Turn in completed V&O Inspection Report to supervisor.
- 11.8 Connect Mobile Device to the network and sync the device to the CMMS .

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## **12.0 APPENDIX A - ADDITIONAL MATERIALS**

Not all of the listed items will be required in all areas. It is suggested that the items required for a particular area be stocked in the vehicle used for V&O Inspections or a large container that can be taken when inspections are to be done.

### 12.1 Cleaning Supplies

12.1.1 Broom and dust pan

12.1.2 Rags

12.1.3 Trash bags

### 12.2 Repair and Maintenance

12.2.1 Shovel

12.2.2 Ladder

12.2.3 Electrical tape

12.2.4 Small hand tools

### 12.3 Personal Protective Equipment

12.3.1 Acid resistant gloves

12.3.2 Face Shield and Apron

### 12.4 Station Supplies

12.4.1 Spare Station Log Books

12.4.2 System Operator (phone number) cards

12.4.3 Spare operations counter cards

12.4.4 Pen, pencils and erasers (red pencil for trouble)

12.4.5 Clearance and Control Tags

a. Red Tags

b. Non-Reclose Assurance (NRA) Tags

c. Hold Tags

d. Station Control (SCT) Tags

e. Worker Placards

12.4.6 Ground Device Identification Tickets (GDIT)

12.4.7 Clearance and Control Switching forms

### 12.5 Security Supplies

12.5.1 Spare Padlocks Locks:

a. Long shank 5105873

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- b. Short shank 5105872
- 12.5.2 Chain for gates
- 12.5.3 Fence tie wire
- 12.5.4 Fence fabric
- 12.5.5 Warning signs 0810029
- 12.6 Indicating Lamps and Lenses:
  - 12.6.1 Switchboard LED (Red) S/C 5100183
  - 12.6.2 Lens Cap (Red) S/C 5695322
  - 12.6.3 Switchboard LED (Green) S/C 5100184
  - 12.6.4 Lens Cap (Green) S/C 5695321
  - 12.6.5 Switchboard LED (Amber & White) S/C 5100185
  - 12.6.6 Lens Cap (Amber) S/C 5695320
  - 12.6.7 Lens Cap (White) S/C 5100186
  - 12.6.8 Switchboard Lamp 24EX S/C 5844590
  - 12.6.9 Switchboard Lamp 145 Volt, 15W S/C 5841410
  - 12.6.10 Indicating Bulb type 49 S/C 5843078
  - 12.6.11 Indicating Bulb type 47 S/C 5843100
  - 12.6.12 18 Volt Miniature 0.11A Automotive S/C 5843110
  - 12.6.13 Indicating 35V, .06A S/C 5843132
  - 12.6.14 Indicating type 43A S/C 5843250
  - 12.6.15 Switchboard Lamp 24X S/C 5844610
  - 12.6.16 Switchboard Lamp 55C S/C 5844630
  - 12.6.17 Indicating Lamp 120 P.S.B. S/C 5841359
  - 12.6.18 (for V.S.A. Reclosers)
- 12.7 Incandescent Lamps:
  - 12.7.1 Incandescent Lamp 75 Watt S/C 5841739
  - 12.7.2 Incandescent Lamp 100 Watt S/C 5841840
  - 12.7.3 Incandescent Lamp 135 Watt S/C 5842001
  - 12.7.4 Incandescent Lamp 200 Watt S/C 5842150
  - 12.7.5 Mogul Base Lamp 500 Watt S/C 5842390
  - 12.7.6 Flood Lamp PAR 38 100 Watt S/C 5842045
- 12.8 Fluorescent Lamps:

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- 12.8.1 8 FT Single Pin Lamp 75 Watt S/C 5841050
- 12.8.2 4 FT Bi - Pin Lamp 40 Watt S/C 5840950
- 12.8.3 4 FT Single Pin Lamp 40 Watt S/C 5840940
- 12.8.4 8 FT Recessed Pin Lamp 105 Watt S/C 5841130
- 12.9 Spare emergency light batteries
- 12.10 Spare fuses
- 12.11 Recloser control and trip fuses
  - 12.11.1 Reclosers often use time delay fuses that are similar in appearance to AGC types. If the wrong type fuse is installed it will blow after a couple of operations.
  - 12.11.2 Cartridge fuses
    - a. 5A
    - b. 10A
    - c. 15A
    - d. 20A
    - e. 30 A
  - 12.11.3 AGC Fuses
    - a. 2 A slow blow and instantaneous
    - b. 5A slow blow and instantaneous
    - c. 10A slow blow and instantaneous
    - d. 20A slow blow and instantaneous
- 12.12 Spare nitrogen bottles
- 12.13 Battery Supplies
  - 12.13.1 5 Gallon distilled water and battery filler S/C 5599778
  - 12.13.2 Battery NO SMOKING Signs S/C 5483448
  - 12.13.3 Extra hydrometer S/C 5474448
  - 12.13.4 Extra thermometer S/C 487304
  - 12.13.5 Baking Soda
  - 12.13.6 Spare eyewash bottles S/C 5890600
  - 12.13.7 Nylon brush to clean battery posts
  - 12.13.8 Battery grease
- 12.14 Spare recloser batteries

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### **13.0 APPENDIX B – TROUBLE REPORTING**

#### 13.1 Trouble

13.1.1 The term trouble is defined as any condition which occurs on the equipment that has or could affect the ability of that equipment to perform its required function.

#### 13.2 Severe Trouble

13.2.1 A severe trouble condition is a situation that is immediately hazardous to the system operation and/or personnel. These troubles are immediately reported to the System Operator and to the person in charge of the substation. The employee shall secure the area and warn unauthorized people to stay clear of the danger.

##### 13.2.2 Examples of Severe Trouble

- a. Dead station battery
- b. Blown bushings or cable terminator
- c. Downed live lines
- d. Multiple broken support insulators
- e. Electrical fires
- f. Grounds cut in station
- g. Loss of station service power
- h. Broken pole or structure
- i. Blown By-Pass/shunt arresters on regulators
- j. Low oil levels
- k. Unusually noises

#### 13.3 Not Immediately Fixable Trouble

13.3.1 These troubles are reported to the System Operator and the person in charge of the substation. They shall also be noted on the V&O form and station logbook in red and scheduled for repair at a later date.

##### 13.3.2 Examples of Not Immediately Fixable Trouble

- a. Surge Arrester blown
- b. Broken operating rods on disconnects
- c. Damaged bus support insulators

#### 13.4 Fixable Trouble

13.4.1 Fixable items should be repaired as they are discovered during the V&O Inspection. This insures that the station is maintained in the best possible

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operating condition and prevents unnecessary return trips. The items fixed should be noted on the V&O Report and in the station logbook.

13.4.2 Examples of Fixable Trouble

- a. Low Battery electrolyte
- b. Replacing blown lamps
- c. Changing filters
- d. Installing missing covers
- e. Installing signs
- f. Repairing holes in fence
- g. Installing new locks
- h. Cleaning and repairing oil leaks
- i. Tightening compressor belts
- j. Changing recloser batteries
- k. Replacing control fuses
- l. Changing nitrogen bottles
- m. Changing Silica Gel turned pink or white
- n. Cleaning and repairing leaks

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## 14.0 REVISION HISTORY

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	12/26/06	Initial version of document Corrected - Formatting Changed - Header title, Document number prefix Removed - Subtitle Changed - First page footer to reference Documentum
1.1	02/22/07	Corrected - Formatting and grammar
1.2	04/06/07	Materials Required Removed – Infrared Thermometer Additional –Materials Changed – Switching Order pads to Clearance and Control switching forms Control House Changed – Switching Order/Markup Pads to Clearance and Control switching forms
1.3	05/23/07	Document Added - Documentum Version # to headers Added - File name to footer
1.4	07/02/07	Yard Inspection Moved – Be alert for unusual noises to beginning of section Added – Foundations Added – Cableways Apparatus Inspections Added – Metal Clad Bus, Switchgear and Substation Changed – SMS to SMP (33 places)
1.5	07/26/07	Control House Removed - Verify Check Lists Posted - New England only
1.6	08/20/07	Reporting Changed - Section name to Reporting and Correcting Problems and Discrepancies Revised 0 Section extensively revised Materials Required Removed - Substation V&O Inspection Report form, Report from last V&O Inspection, Substation V&O Checklist form
1.7	09/30/07	Switch Sticks Added - or; Test locally using approved methods, test equipment and competent, trained personnel.
1.0	08/31/12	Document Number - Changed “SMP 400.06.2” to “SMP 400.13.2” Originating Department - Changed from “Substation O&M Services” to “Substation Work Methods” Sponsor - Changed “Donald T. Angell” to “Susan Fleck” PURPOSE - Added 2 <sup>nd</sup> paragraph COORDINATION - Added REFERENCES - Changed “SMS 400.13.1” to “SMS 400.21.1” and “SMS 400.08.1” to “SMS 400.15.1” DEFINITIONS - Added TRAINING - Added Section 1.3 - Added Section 2.1 - Changed “PDA with National ...” to “Mobile Device with National ...”

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Section 6.5 - Changed "... shall be recorded on the Inspection Card (Apparatus Inspections) or as a note in the PDA (Station V&O Inspections)." to "... shall be recorded on the Mobile Device as a note in all cases (Station V&O Inspections)."

Section 6.5.1 - Added and renumbered accordingly

Section 6.6 - Changed "Record findings in the PDA if listed in the PDA "round"" to "Record findings in the Mobile Device"

Section 6.6.1 - Changed "...as Notes in the PDA" to "...as Notes in the Mobile Device"

Section 8.2.5 - Replaced

Section 8.2.7 - Added

Section 8.3.4 - Added

Section 8.9.1 - Added and renumbered accordingly

Section 9.1.1 - Changed "...leak screen in the PDA" to "...leak screen in the Mobile Device."

Section 9.1.2 - Changed "...screen in the PDA should be recorded in a PDA notes screen." to "...screen in the Mobile Device should be recorded in a Mobile Device notes screen."

Section 9.2.1.a - Changed "... been entered in AIMMS for this equipment." to "... been entered in CMMS for this equipment."

Section 10.13.1 - Replaced

Section 11.8 - Replaced

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## **Appendix 16**

# **NG-USA EOP G029 Tracking Temporary Repairs To Electric System**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 1 of 5
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 1.0 – 05/07/10

## **INTRODUCTION**

The purpose of this procedure is to outline the steps to be taken when a temporary repair is made to the electric system to restore service or maintain public safety until a permanent repair can be made. Every effort should be made to make permanent repairs within 90 days. For those rare exceptions when permanent repairs are not made within 90 days, special reporting and periodic site visits are required to monitor the temporary repairs until the permanent repairs are completed.

## **PURPOSE**

This procedure applies to all personnel who are responsible for initiating temporary repairs along with employees who are responsible for designing, planning, scheduling and construction of permanent repairs made at locations where temporary repairs were made to restore service or maintain public safety.

## **ACCOUNTABILITY**

1. Distribution Engineering Services
  - A. Update procedure as necessary.
2. Customer Operations
  - A. Ensure the components of the procedure are implemented.
  - B. Ensure workers are trained in this procedure.
  - C. Provide revision input as necessary.
3. Workers
  - A. Demonstrate the understanding of the procedure.
  - B. Comply with the requirements of the procedure.
4. Inspections
  - A. Ensure components of this procedure are implemented.
  - B. Track temporary repairs identified by Inspections
  - C. Provide periodic inspections of temporary repairs greater than 90 days.
  - D. Compile and submit report to PSC.

## **COORDINATION**

Not Applicable

## **REFERENCES**

State of New York Public Service Commission Order 04-M-0159  
 State of New York Public Service Commission Order 04-M-0159 Adopting Changes to Electric Safety Standards Effective December 15, 2008.

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## **DEFINITIONS**

**Confirming Work Request:** Any emergency work completed in the field, does not require scheduling and is not billable to a 3<sup>rd</sup> party.

**Level 9:** This priority category is used when a temporary repair is identified in the field by Inspections.

**Non-confirming Work Request:** Any emergency work not completed in the field, requires scheduling and is not billable to a 3<sup>rd</sup> party.

**Permanent Repair:** Repaired in accordance with National Grid Standards.

**Property Damage Claim:** Billable emergency work.

## **TRAINING**

Provided by appropriate National Grid training program.

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### **1.0 TEMPORARY REPAIRS MADE BY OPERATIONS**

Temporary repairs that are made by operations to restore service or maintain public safety until permanent repairs can be made; are recorded by Distribution Support Services utilizing a pre-formatted form that will require all pertinent information needed in order for the Temporary Repair to be entered into the Maintenance Database. The form will then be e-mailed to a 'group' mailbox that the Inspections Department Administrative staff will be authorized to access. Information from the attached form will be used by the admins to enter the Temporary Repair into the Maintenance Database with the appropriate maintenance code, and assigned a priority of Level 9. The Level 9 would indicate that this a temporary repair that should be completed within 90 days. Maintenance codes assigned a Level 9 will be downloaded from the maintenance database nightly into STORMS. Level 9 codes associated with a maintenance item will be assigned directly to Scheduling to be scheduled within 20 business days. Level 9 codes that require design will be downloaded from maintenance database and placed in the work queue for the Distribution Design Supervisor or Engineering Supervisor for the appropriate area. Scheduling will have 20 business days to schedule the Level 9 work request to the field for completion.

### **2.0 TEMPORARY REPAIRS DISCOVERED BY INSPECTIONS**

Temporary repairs located by Inspections during an inspection are to be recorded in the Maintenance Database with the appropriate maintenance code and with an assigned priority Level 9. The Level 9 would indicate that this a temporary repair that should be completed within 90 days. Maintenance codes assigned a Level 9 will be downloaded from the maintenance database nightly into STORMS. Level 9 codes associated with a maintenance item will be assigned directly to Scheduling to be scheduled within 20 business days. Level 9 codes that require design will be downloaded from maintenance database and placed in the work queue for the Distribution Design Supervisor or Engineering Supervisor for the appropriate area. Scheduling will have 20 business days to schedule the Level 9 work request to the field for completion.

### **3.0 TEMPORARY OVERHEAD REPAIRS (TOH)**

Temporary overhead repairs (TOH) are utilized by operations to restore service while the underground cable that generally serves the facilities is being repaired. TOH's that meet National Grid Overhead Standards for construction would not be considered a temporary repair that would need to be tracked under this procedure. TOH's not meeting National Grid Overhead Standards for construction are required to be tracked under this procedure as a temporary repair and follow the process outlined in paragraph 1 above.

### **4.0 TEMPORARY REPAIRS NOT COMPLETED WITHIN 90 DAYS**

Every effort should be made to complete temporary repairs within 90 days. In extraordinary circumstances, which may include major storms, where repairs may extend beyond 90 days (exceptions), the company shall periodically perform site visits to monitor the condition of the temporary repairs. The company shall also report these exceptions as part of the reporting requirements outlined in the State of New York Public Service Commission Order 04-M-0159 Adopting Changes to Electric Safety Standards Effective December 15, 2008.

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The Inspections group is responsible for tracking all temporary repairs that extend beyond 90 days. The initial periodic inspection should take place after 90 days and every 45 days until the permanent repair is made. The Inspection supervisor should run a report from the maintenance database for open Level 9 codes. The periodic inspection time frame lines up with the periodic inspection requirements for the elevated voltage findings requirements and could be run at the same intervals.

**It is strongly encouraged that these temporary repairs be completed as soon as practicable to limit the burden of tracking these repairs.**

## **5.0 NYS PUBLIC SERVICE COMMISSION REPORTING**

Temporary repairs that are beyond 90 days must be identified and justified as part of the reporting requirements of the PSC Orders referenced below. The 90 days time period commences on the day the temporary repair was made or the day the temporary repair was located. Inspections will be responsible for consolidating the temporary repair information from operations and from the maintenance database in order to prepare the report that will be submitted to the PSC. The report will identify the temporary repairs that exceeded 90 days, the periodic site visit information and the justification for the repair taking longer than 90 days. Inspections shall file the report by February 15 each year.

## **6.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	05/07/10	This is a new document.

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# **Appendix 17**

## **Certifications**



residential distribution (“URD”) facilities, overhead and underground transmission facilities, and substation fences owned by the Company at least once every five years (“Facilities”), all as identified through a good faith effort by the Company for stray voltage (the “Stray Voltage Testing Program”).

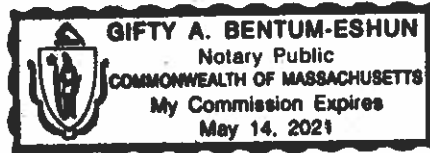
3. I am responsible for overseeing the Company’s Stray Voltage Testing Program.
4. I hereby certify that, to the best of my knowledge, information, and belief the Company has implemented and completed its Stray Voltage Testing Program for the Twelve Month Period. Except for untested structures that are identified as inaccessible in the Company’s Annual Report, submitted herewith, the Company is unaware of any Facilities, Underground Distribution Facilities, or Streetlights that were not tested during the Twelve-Month Period in accordance with the Stray Voltage Testing Program.
5. I make this certification subject to the condition and acknowledgement that it is reasonably possible that, notwithstanding the Company’s good faith implementation and completion of the Stray Voltage Testing Program, there may be Facilities, Underground Distribution Facilities, and Streetlights that, inadvertently, may not have been tested or were not discovered or known after reasonable review of Company records and reasonable visual inspection of the areas of the service territory where Facilities, Underground

Distribution Facilities, and Streetlights were known to exist or reasonably expected to be found.

  
\_\_\_\_\_  
Keith P. McAfee

Sworn to before me on this 12<sup>th</sup> day of February, 2018

Notary Public: Gifty A. Bentum-Eshun





3. I am responsible for overseeing the Company's Facility Inspection Program.
4. I hereby certify that, to the best of my knowledge, information, and belief the Company has implemented and completed its Facility Inspection Program to inspect approximately 20% of its Facilities during calendar year 2017, to comply with the five-year inspection cycle required under the Orders.



Keith P. McAfee

Sworn to before me on this 12<sup>th</sup> day of February, 2018

Notary Public: *Gifty A. Bentum-Eshun*

