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January 8, 2016

Via U.S. Mail

Honorable Kathleen H. Burgess
Secretary
New York State Public Service Commission
3 Empire State Plaza
Albany, New York 12233

Re: Case 15-C-0168 212/646/917/732 NPA Overlay

Dear Secretary Burgess:

In compliance with the Commission's order in Case 15-C-0168 dated November 23, 2015, RCLEC, Inc. ("RCLEC") will implement the following plans and procedures to educate our customers about the new 332 area code overlay which will become effective on June 10, 2017 for the existing Manhattan 212/646/917 area:

- RCLEC will educate its internal departments that interact with customers, including but not limited to, the Network Operations Center, Customer Service, Account Management, and Sales about the new overlay area code beginning in September 2016.

- RCLEC will send the attached notice to its customers no less than 90 days prior to the implementation of the new 332 NPA on or before March 1, 2017.

- RCLEC will update its website with the new 332 NPA overlay announcement no later than May 31, 2017. In addition, the website will provide a link to the NY DPS website.

- Because RCLEC is exclusively a wholesale telecommunications service provider with no end-user customers, it will work with its provider customers to ensure their end users receive notice about the overlay numbering change.

If you have any technical or numbering questions please contact Jeff Slater at jeff.slater@rclec.com. Please contact me with any questions or concerns at anita@icommlaw.com or 415-699-7885.

Sincerely,

/s/Anita Taff-Rice

NOTICE TO CUSTOMERS
New Area Code 332 To Be Added As An Overlay in the Manhattan 212/646/917 Service Area

The North American Numbering Plan Administrator (NANPA) notified the New York Public Service Commission ("NY{SC") last year that the inventory of telephone numbers in Manhattan is being depleted and asked for approval of the addition of a new 332 area code to be added to the area currently served by the 212/646/917 area codes. This is known as an area code overlay.

What is an area code overlay?

An overlay is the addition of another area code (332) to the same geographic region as an existing area code (212/646/917). **An overlay does not require customers to change their existing area code.**

Who will be affected?

The new 332 area code will serve the same geographic area currently served by the existing 212/646/917 area codes.

What will be the new dialing procedure?

There will be no change to current dialing procedures. To complete local and long distance calls, the current dialing procedure requires callers to dial **1 + area code + telephone number.** The same dialing procedure will apply to telephone numbers assigned to the new 332 area code.

When will the change begin?

Beginning **June 10, 2017**, new telephone lines or services may be assigned numbers using the new 332 area code.

What will remain the same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the overlay.
- What is a local call now will remain a local call regardless of the number of digits dialed.
- You will continue to dial 1+ area code + telephone number for all local and long distance calls.
- Dialing non-standard numbers such as 911 will remain the same.

Where can you get additional information?

If you have any questions regarding information provided in this notice, please call 1-877-888-3156 or visit the Department of Public Service Commission of New York's website at http://www.dps.ny.gov/ for further information.