

Case No. 12-M-0476 et al.

EDI Business/Technical Working Groups Agenda

October 22, 2020 – 10:00 AM to 12:00 PM

GTM link: <https://global.gotomeeting.com/join/806330517>

Conference Call Information:

Toll Free Phone Numbers: 1-872-240-3412

Meeting ID: 806330517

- 1) **Welcome**
 - a. Attendance
 - b. Review/modify agenda
 - c. DPS staff remarks

- 2) **24-month meter data:** Josh Pasquariello
 - a. Reminder from Josh P to utilities asking for them to provide an answer on how long they keep the meter data. Utilities to update the Market Change spreadsheet for this issue by October 29.

- 3) **Work Paper: Market Change Implementation:** Kim Wall
 - Expectation set by working group chairs for utilities to update dates in the GISB EDI Standards section. Kim Wall states an update from the utilities in this section is necessary as old dates are present in that section as well as other sections in the work paper (notably the TLS Upgrade section).
 - Josh P has opted to send out workpaper spreadsheet to utilities to make it easier for the utilities to update the requested dates. Utilities to update the Market Change spreadsheet for the GISB/NAESB and TLS sections as well as the historical usage mentioned above by October 29.

- 4) **Utility CIS Upgrades and EDI changes:** Kim
 - a. Kim Wall inquires if utilities can couple EDI Changes with their CIS changes.
 - b. Idea discussed about updating EDI guides to establish future use protocols for EDI processing in New York State.
 - c. The point of the idea is to update EDI processing in lock step with other CIS updates. The idea being that with improved CIS function, EDI functioning can also be improved instead of having separate improvement projects. A large update effort across the board could be a more efficient way to make changes as opposed to making one off change projects.

- 5) **Officer Elections:** Kim Wall

Kim proposed an Idea for “officer elections” where participants on the call join the leadership team to assist with the various tasks involved in planning agendas, updating work papers, etc. The idea would be to have any new participants join in the next calendar year. Anyone with an interest in serving on the 2021 leadership team should reach out to a member of the current team (John Sheevers, Josh Pasquariello, Stephen Wilson or Kim Wall before our next call.

- 6) **867 Change Option Estimates:** John Sheevers
 - Only received from NYSEG.
 - Questions about the staff requests:

7) **Other Business:** John Sheevers

-Tom Dougherty- Calls attention to utility specific EDI guides. Requests they be looked into so that the correct links are present on the site. Please see <https://www3.dps.ny.gov/W/PSCWeb.nsf/All/D451B370CF92145585257EC400579737?OpenDocument>

Any updates to links should be provided to John Sheevers.

O&R/ConEd EDI Issues with 814 file processing

-Jim Wade w/ customized energy- Sometimes getting the 814 HU response, but faces significant delays in receiving responses on the enrollment request. Jim asks if the issue was fixed, if there are still delays, etc. Rachel w/ Constellation voiced the issue is affecting them as well.

-Eric with ConEd stated they are still facing some issues with 814 responses and 867 transactions. Eric stated there were changes to the IT team in May 2020 that may have contributed to the error. Eric also asked ESCOs/EDI Providers if they are seeing any of the delayed transactions trickling through and seeing the original enrollment date honored. ESCOs/EDI Providers had not looked into this at the time of the call. Eric called to attention one of the contributing factors of the problem, a large influx of 814 HU transactions. He asks ESCOs/Providers to stagger the requests so as to not overburden their systems.

David Tidman stated that the issue with ConEd is less impactful then whats happening with O&R.

O&R still stated that the issue is ongoing, and they are working with their IT team to resolve the matter. They stated that some of the data is being released, but there are still issues.

Rachel with Constellation asks if the enrollment date would still be honored despite the delay in file process. Bianca Merine with O&R stated that she could not guarantee that the original date would be honored, but stated that the next meter read date would be the start date for the enrollment.

-Jim Wade asks if there can be improved communication from utilities about the issue. He states it is causing down-stream issues for their services and causes issues with supplier enrollments.

-Kim Wall suggests a weekly call between utilities, ESCOs, and EDI Providers.

-There is a long term affect on ESCOs and EDI Providers that call participants addressed with respect to this issue.

-Bianca Merine with O&R states that it would be incredibly difficult for them to honor the original enrollment dates given the delays. She states that they would either have to move the date to the next enrollment period, or they would have to get a new enrollment request.

-Tom Dougherty addresses the fact that the backlog is causing real financial issues with customers, especially on the commercial end of the spectrum. He states that the issue is not just an EDI processing issue now but is now a broader financial impact on customers.

8) **Establish Date/Time for Next Meeting**

November 19th, 2020 at 10:00am

9) **Final Adjournment**

11:00am

Attendees

Frank Nunes - EC Infosystems	Gary Lawrence - Energy Services Group
Rachel Nessore – Constellation	Amy Delooza – Agway
Kim Wall – HansenX	Pete Foster – NYSEG RGE
Mike Mastroianni – Fluent Energy	Jeff Begley – NOCO Energy
Mike Bachan – Central Hudson	Stephen Wilson – Vistra Energy
Steve Armstrong – NYSEG RGE	Julie Goodchild – Direct Energy
Keeni Joseph – Spark	Tom Dougherty – Market Wise
Josh Pasquariello – National Grid	David Tidman – Constellation
Bianca Merine – O&R	Samantha Curry – Starion Energy
Deidre Davis - Constellation	Ashley Walton - Constellation
Jim Wade – Customized Energy	Nicole Barker – National Fuel
Ophelia Heard – ENGIE	Debbie Rabago – Ambit Energy
Eric Heaton – ConEd	Jen Lorenzini – Central Hudson