

[illegible]

Pilot Statewide Survey	1Q25		2Q25		3Q25		4Q25	
Survey Response Rate	3.7%		3.4%		3.3%			
Surveys Issued	13,524		10,579		10,691			
Total Survey Responses	505	100%	363	100%	349	100%		
Very satisfied	194	38%	153	43%	142	41%		
Satisfied	103	20%	74	20%	64	18%		
Neither satisfied nor dissatisfied	62	12%	33	9%	32	9%		
Dissatisfied	46	9%	37	10%	42	12%		
Very dissatisfied	10	2%	6	1%	8	2%		