



Massapequa Water District

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Commissioners

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June 25, 2021

Hon. Michelle L. Phillips
Secretary to the Commission
New York State Public Service Commission
Three Empire State Plaza
Albany, New York 12223-1350

Re: Matter 20-01676 - Implementation of the Public Service Law §§ 32, 89-b, 89-l, 91, 216
and General Business Law § 399-zzzzz (Chapter 106 of the Laws of 2021)

Dear Secretary Philips:

Massapequa Water District does not terminate or disconnect water service for nonpayment to any customer, whether commercial or residential, within our service area. The District does not impose penalties or late fees for nonpayment until such time that a lien has been made against a property due to nonpayment of a water bill. Prior to the expansion of the moratorium, the District offered residential customers who have experienced financial hardship due to the COVID-19 pandemic the option to defer payment through March 31, 2021.

In addition to the District's policies mentioned above, Massapequa Water District's Implementation Plan for Public Service Law §§ 32, 89-b, 89-l is as follows:

1. Expand the eligibility for payment deferral to include small business customers with 25 or fewer employees who have experienced financial hardship due to the COVID-19 state of emergency.
2. Notify customers of the extension of the timeframe for moratorium protections from May 11, 2021 through December 31, 2021 and that payment will be deferred until July 1, 2022. Notifications will be printed on each bill and arrears letter that is issued and will also be posted on the District's website at www.massapequawater.com.
3. The District will not place a lien on any property until after July 1, 2022 for a customer who has applied for payment deferral as a result of financial hardship due to the COVID-19 pandemic.
4. Prior to placing anyone on the District's lien list this year, the consumer will receive additional notification that they can apply for a COVID-19 payment deferral.

*Committed to deliver and preserve our water supply for the welfare, health and safety
of the inhabitants of the Massapequa Water District.*

Enclosed please find a copy of the District's payment deferral form that can be found on our website. Below is the notice that is printed on each water bill and arrears letter.

Pursuant to Public Service Law §§ 32, 89-b, 89-l, 91, 216 and General Business Law § 399-zzzzz: Residential and Small Business Consumers with 25 or fewer employees, who are experiencing "a change in financial circumstances due to the COVID-19 state of emergency" are eligible to defer payment of their utility bills. If you meet any of these criteria, please visit our website at www.massapequawater.com to complete a payment deferral application.

If you have any questions about Massapequa Water District's implementation of Public Service Law §§ 32, 89-b, 89-l, 91, 216, please reach out to me at (516) 798 - 5269.

Best Regards,



Kameka Wittal
Business Manager