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February 15, 2019

**VIA ELECTRONIC DELIVERY**

Honorable Kathleen H. Burgess  
Secretary  
New York State Public Service Commission  
Three Empire State Plaza, 19<sup>th</sup> Floor  
Albany, New York 12223-1350

**Re: Case 04-M-0159 - Proceeding on Motion of the Commission to  
Examine of the Safety of Electric Transmission and Distribution  
Systems - 2018 ANNUAL REPORT**

Dear Secretary Burgess:

Niagara Mohawk Power Corporation d/b/a National Grid (“Niagara Mohawk”) submits for filing its *2018 Annual Stray Voltage Testing and Facility Inspection Report* in the above proceeding.

Should you have any questions or concerns, please do not hesitate to contact me. Thank you for your time and attention.

Respectfully submitted,

*/s/ Karla M. Corpus*

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Senior Counsel

Enc.

**State of New York  
Public Service Commission**

**Case 04-M-0159**

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**Niagara Mohawk Power Corporation  
d/b/a National Grid**

**Stray Voltage Testing and Facility Inspection**

**2018 Annual Report**

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Report on the results of stray voltage testing and facility inspections  
for the 12-month period ended December 31, 2018

**February 15, 2019**

## Table of Contents

<b>I.</b>	<b>Background</b>	<b>1</b>
<b>II.</b>	<b>Company Overview</b>	<b>1</b>
<b>III.</b>	<b>Stray Voltage Testing Program</b>	<b>2</b>
<b>IV.</b>	<b>Facility Inspection Program</b>	<b>4</b>
<b>V.</b>	<b>Company Facilities</b>	<b>5</b>
<b>VI.</b>	<b>Annual Performance Targets</b>	<b>6</b>
<b>VII.</b>	<b>Certifications</b>	<b>9</b>
<b>VIII.</b>	<b>Analysis of Causes of Findings and Stray Voltage</b>	<b>9</b>
<b>IX.</b>	<b>Analysis of Inspection Results</b>	<b>10</b>
<b>X.</b>	<b>Quality Assurance</b>	<b>12</b>

## **I. Background**

The New York State Public Service Commission’s (“Commission”) Electric Safety Standards adopted on January 5, 2005 in Case 04-M-0159, with subsequent revisions issued on July 21, 2005, December 15, 2008, March 22, 2013, and January 13, 2015 (collectively referred to herein as the “Safety Standards” or “Order”), require annual stray voltage testing of certain electric facilities accessible to the public and inspections of utility electric facilities on a minimum of a five-year cycle.

In the March 22, 2013 Order, the Commission revised the annual testing requirement for stray voltage. Under the revision, overhead distribution facilities, underground residential distribution (“URD”) facilities, overhead and underground transmission structures, and substation fences will be tested for stray voltage at least once every five years. Streetlights and underground distribution facilities will continue to be tested annually.

This report describes Niagara Mohawk Power Corporation’s d/b/a National Grid (“Niagara Mohawk” or “Company”) stray voltage detection program and facility inspection program conducted for the 12-month period ended December 31, 2018.

## **II. Company Overview**

Niagara Mohawk provides electric service to approximately 1,600,000 customers in a service area of approximately 25,000 square miles in New York State. The Company operates an electric transmission and distribution system. For the stray voltage detection and facility inspection programs, Niagara Mohawk divides its system into subprograms to schedule and track testing and inspections. The subprograms include the Company’s (a) distribution overhead system, (b) distribution and transmission underground system, (c) streetlight system, (d) transmission overhead system, and (e) substations.

### **a. Distribution Overhead System**

Niagara Mohawk’s distribution overhead system consists of structures supporting circuits energized at voltages of up to 15kV and spans close to 32,000 miles. Stray voltage testing of the distribution system is currently performed by Niagara Mohawk and contractors. Facility inspections of the distribution system are currently performed by the Company’s internal workforce and contractors.

### **b. Distribution and Transmission Underground System**

Niagara Mohawk’s distribution and transmission underground system is made up of facilities such as manholes, hand-holes, vaults, and switchgear. Fiberglass hand holes are exempt from stray voltage testing under the Safety Standards.<sup>1</sup> Stray voltage testing of the Company’s underground system is currently performed by contractors. Facility inspections of the underground system are currently performed by contractors.

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<sup>1</sup> See July 21, 2005 Order, at 23; March 22, 2013 Order, at Appendix A, 3(c).

**c. Streetlight System**

Niagara Mohawk's streetlight system contains underground fed metallic streetlight standards and municipally-owned streetlights and traffic control devices. Overhead fed streetlights on wooden poles are not counted within the streetlight program for stray voltage testing. For the underground fed metallic streetlight standards, contractors perform the stray voltage testing at night when the lights are operational. Stray voltage testing on traffic control devices takes place in conjunction with the contractors' testing of the overhead and underground systems during the daytime hours. The streetlight facility inspections on Company-owned facilities take place during the day and are performed by an external workforce.

**d. Transmission Overhead System**

Niagara Mohawk's transmission overhead system, which includes the sub-transmission system, consists of structures that support circuits energized at voltages of 12 kV, 23kV, 34.5kV, 46kV, 69kV, 115kV, 230kV, and 345kV. The transmission system spans the entire state and is approximately 8,465 miles in length. Stray voltage testing on the transmission system is performed by Niagara Mohawk and contractors.

**e. Substations**

There are 875 substations in Niagara Mohawk's service territory. Stray voltage results for substation fences were collected internally by the operating group. The initial dataset identified 875 substation locations to be tested of which a number of these are customer-owned locations.

**III. Stray Voltage Testing Program**

During the calendar year that ended December 31, 2018, the Company conducted stray voltage testing of 100% of all Company and non-Company owned metallic streetlights and traffic signals and 100% of all publicly accessible Company-owned underground distribution facilities that are capable of conducting electricity. In addition, the Company conducted stray voltage testing of its publicly accessible overhead distribution facilities, URD facilities, overhead and underground transmission structures, and substation fences that are capable of conducting electricity.

In addition, and in compliance with the Safety Standards, Niagara Mohawk:

- a. Immediately safeguarded and/or mitigated all voltage findings  $\geq 1.0$  volt. In instances where the stray voltage finding was determined to be caused by customer-owned equipment, the area was immediately made safe and the customer or responsible person associated with the premises was notified of the unsafe condition and the need for the customer to arrange for a permanent repair. Voltage findings determined to be caused by a Company-owned facility were immediately safeguarded and/or mitigated. All permanent repairs were made within 45 days.

- b. Tested all publicly accessible structures and sidewalks within a 30 foot radius of the electric facility or streetlight where there was a stray voltage finding  $\geq 1.0$  volt.
- c. Responded, investigated, and mitigated positive findings of shock incidents reported by the public.

Niagara Mohawk visited 403,132 facilities for stray voltage testing in calendar year 2018. Testing was not required on 130,417 facilities because: the facilities are wood utility poles that have no attached appurtenances capable of conducting electricity; or the facilities' electrically conductive appurtenances are not accessible to the public (pre-wired wood); the facilities are enclosed in fiberglass (non-conductive materials); the facilities are de-energized; and/or the facilities are inaccessible to the public.

Inaccessible facilities include:

- a. Locked Gate/Fence – Poles behind locked gates and fences that are not accessible to the public, (e.g., facilities located in fenced areas owned by other utilities such as water companies).
- b. Dangerous Grades – Poles located on cliffs and other dangerous grades are generally inaccessible to Company personnel and the general public and are approached only under urgent circumstances. The performance of stray voltage testing on these facilities would constitute an unacceptable risk to the employee.
- c. Company Property – Poles located on Company property such as substations are accessible only to Company personnel and authorized contractors.
- d. Vaults – Structures located inside buildings. These structures are accessible only to Company and building maintenance personnel.
- e. Limited Access Highway Facilities – Structures located on highways and highway exit and entrance ramps. The performance of stray voltage testing on these structures would constitute an unacceptable risk to the employee.

As required by the Safety Standards, Niagara Mohawk performed 3,142 miles of mobile testing system scans between January 1, 2018 and December 31, 2018. A summary of the results of the mobile testing scans is contained in Appendix 8, which is a copy of the Company's revised mobile scan report filed with the Commission on January 2, 2019.

#### **IV. Facility Inspection Program**

The Safety Standards require Niagara Mohawk to visually inspect approximately 20% of its facilities annually, resulting in a five-year inspection goal for all facilities to be inspected.

Niagara Mohawk visually inspects its overhead distribution and transmission systems on a five-year cycle from the ground, as prescribed by the Safety Standards.

In addition, Niagara Mohawk performs the following inspections, some of which are recurring on specific cycles, some of which are scheduled on an as-needed basis:

- Aerial Infrared – Helicopter-based thermographic imaging of connections and equipment.
- Tower Footing – Embedded support structure that supports a transmission tower.
- Wood Pole – Inspection of the wood pole at and below the ground line.
- Aerial Patrols – Helicopter based visual examination of transmission facilities and equipment.
- Comprehensive Helicopter Patrol – A comprehensive methodical examination of all components comprising the transmission system by helicopter.

Niagara Mohawk’s ground-based visual inspection program is segmented into five categories: distribution facility inspection; underground facility inspections; streetlight inspections; transmission facility inspections; and substation inspections.<sup>2</sup> Each program is summarized by its associated procedure document. The inspections include visual inspections of the assets to determine if deficiencies exist. Deficiencies are captured by codes entered into handheld computers. Data is then downloaded for review and follow up work.

In accordance with the Safety Standards, Niagara Mohawk uses the following severity levels to establish priority for repairs and scheduling:

- a. Level I – Repair as soon as possible but not longer than one week. A Level I classification represents an actual or imminent safety hazard to the public or a serious and immediate threat to the delivery of power. Critical safety hazards present at the time of the inspection shall be guarded until the hazard is mitigated.
- b. Level II – Repair within one year. A Level II classification represents conditions that are likely to fail prior to the next inspection cycle and represent a threat to safety and/or reliability should a failure occur prior to repair.

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<sup>2</sup> Substation inspections are more complex than those performed on other facilities and differ in variety of ways including, but not limited to: inspection schedules, system that captures inspection data, and work prioritization (supervisory review determines work to be completed versus Levels I-IV). Substation inspection procedure and protocols are provided in Attachment 15 (400.13.2 Substation Maintenance Visual and Operational (V&O) Inspection).

- c. Level III – Repair within three years. A Level III classification represents conditions that do not present immediate safety or operational concerns and would likely have a minimal impact on the safe and reliable delivery of power should a failure occur prior to repair.
- d. Level IV – A Level IV classification represents conditions found, but repairs are not needed at this time. Level IV is used to track atypical conditions that do not require repair within a five-year timeframe. This level is used for future monitoring purposes and planning proactive maintenance activities.

In accordance with the Safety Standards, when a temporary repair is located during an inspection or is performed by the Company, best efforts are made to make a permanent repair of the facility within 90 days. Temporary repairs that remain on the system for more than 90 days are due to extraordinary circumstances (*e.g.*, storms and outage constraints), and usually require extensive repair activity. Niagara Mohawk has compiled a list of exceptions of temporary repairs that still remain in place after the 90 day requirement. The list and justifications can be found in Appendix 5 of this report.

Niagara Mohawk provides classroom and field training to personnel inspecting facilities in accordance with the Company’s Electric Operating Procedures (“EOPs”). The classroom training covers topics including: EOPs, distribution maintenance inspection and elevated voltage testing training, Computapole handheld training, Computapole database training, distribution vegetation training, geographic information system training, feeder patrols training, and basic electricity training.

The Company provides new distribution inspectors with training upon hiring, with ongoing yearly refresher courses. As part of the refresher training, Niagara Mohawk updates all training materials due for updates from the following year. Specifically, the updates are done yearly using relevant EOPs and Company standards that have been updated.

## **V. Company Facilities**

Niagara Mohawk has approximately 1,525,333 individual facilities that must be visited for stray voltage testing and approximately 1,604,420 individual facilities that require a facility inspection. These facilities are broken down into the following five main categories and are summarized in the tables beginning on page 9:

- a. Distribution Overhead – The Company’s testing criteria for distribution overhead facilities involves testing all Company-owned or jointly-owned wood poles with utility electrical facilities located on both public thoroughfares and customer property, including backyards or alleys. Stray voltage testing is performed on all wooden poles with metallic attachments (*e.g.* ground wires, ground rods, anchor guy wires, or riser pipes), and/or any electrical equipment within reach of the general public. Distribution overhead facilities are included in both the stray voltage and facility inspection programs.



b. Distribution and Transmission Underground Facilities –The Company’s testing criteria for underground facilities involves testing all subsurface structures, including above ground, pad-mounted structures. Included in the underground facilities are padmount switchgear cases, padmount transformer cases, electric utility manhole covers, submersible transformer covers, electric utility handhole covers, network vaults, and grates. These facilities are included in both the stray voltage and facility inspection programs. Inspections of the underground system involve underground and padmount assets.

c. Streetlights and Traffic Signals – Streetlights include Company-owned metal pole streetlights and municipal-owned metal pole streetlights to which the Company provides service. The testing criteria for streetlights and traffic signals involves testing all metal pole streetlights, traffic signals, and pedestrian crosswalk signals located on publicly accessible thoroughfares. Stray voltage testing of streetlights is performed at night while the fixtures are energized. Privately-owned light fixtures are not included in the stray voltage testing program, per the Safety Standards.<sup>3</sup> All Company-owned streetlights are included in the facility inspection program.

d. Substation Fences - Niagara Mohawk operates and maintains 875 substation facilities that are necessary for the operation of the electric grid. These substations are fenced in for security, as well as to ensure the safety of the general public. Substation fences are included in the stray voltage testing program.

e. Transmission Overhead Structures – The testing criteria for transmission overhead structures involves testing all structures, guys, and down leads attached to the facilities. Transmission structures support circuit voltages of 12 kV and greater. Transmission poles with distribution underbuild are included in the transmission category. All transmission structures are included in both the stray voltage and facility inspection programs.

## **VI. Annual Performance Targets**

In compliance with the Safety Standards, Niagara Mohawk met the annual performance target for stray voltage testing of 20% of overhead distribution facilities, URD facilities, overhead and underground transmission structures, and substation fences, as well as 100% of metallic streetlights and underground distribution facilities. In addition, in compliance with the Safety Standards, Niagara Mohawk met the annual performance target for inspection of approximately 20% (*i.e.*, 95% of the annual target of 20%, or 19%) of its electric facilities for the period that ended December 31, 2018.

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<sup>3</sup> March 22, 2013 Order, at Appendix A, §§ 1(d) and 3(a).

The results are summarized in the tables below.

*Stray Voltage Testing Results*

<b>Elevated Voltage Testing Annual Summary</b>			
<b>Program</b>	<b>Total Units</b>	<b>Units Completed in 2018</b>	<b>% Completed</b>
Distribution**	1,307,387	267,323	20.447
Underground	28,211	28,211	100.000
Streetlights*	84,672	84,672	100.000
Transmission**	104,188	22,051	21.164
Substation	875	875	100.000

\*Note: Streetlights include traffic controls but exclude fiberglass standards.

\*\*Note: Pursuant to the March 22, 2013 Order, the Company is required to test 100% of streetlights and underground distribution facilities annually. Overhead distribution facilities, URD facilities, overhead and underground transmission structures, and substation fences are required to be tested at least once every five years.

**Facility Inspection Program Results**

<b>Category</b>	<b>Total System Units</b>	<b>Units Completed in 2018</b>	<b>Actual Inspected in 2018</b>
Overhead Distribution	1,264,189	251,012	19.855%
Overhead Transmission	104,507	22,310	21.347%
Underground	99,358	25,046	25.207%
Pad-mounted Transformers	70,843	17,161	24.223%
Streetlights	65,523	14,532	22.187%
<b>TOTAL</b>	<b>1,604,420</b>	<b>330,061</b>	<b>20.571%</b>

**Inspection Performance Summaries**

*Overhead Distribution Facilities*

<b>Inspection Year</b>	<b>Number of Overhead Distribution Structures Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	255,736	21%
2016	258,385	21%
2017	260,764	21%
2018	251,012	20%

Overhead Transmission Facilities

<b>Inspection Year</b>	<b>Number of Overhead Transmission Facilities Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	22,679	22%
2016	22,303	22%
2017	24,012	23%
2018	22,310	21%

Underground Facilities

<b>Inspection Year</b>	<b>Number of Underground Facilities Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	17,254	18%
2016	17,582	19%
2017	19,460	20%
2018	25,046	25%

Padmount Transformers

<b>Inspection Year</b>	<b>Number of Padmount Transformers Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	12,268	19%
2016	13,985	21%
2017	13,793	20%
2018	17,161	24%

Streetlights

<b>Inspection Year</b>	<b>Number of Streetlights Inspected</b>	<b>% of Overall System Inspected (Cumulative)</b>
2015	12,664	19%
2016	13,264	20%
2017	13,198	20%
2018	14,532	22%

## **VII. Certifications**

Pursuant to Section 7 of Appendix A of the Safety Standards, the president or officer of each utility with direct responsibility for overseeing stray voltage testing and facility inspections shall provide an annual certification to the Commission that the utility has, to the best of his or her knowledge, exercised due diligence in carrying out a plan, including quality assurance, that is designed to meet the stray voltage testing and inspection requirements, and that the utility has:

- Tested its publicly accessible electric facilities and street lights in accordance with the Safety Standards, and
- Inspected the requisite number of electric facilities.

The certifications are attached as Appendix 17 to this report.

## **VIII. Analysis of Causes of Findings and Stray Voltage**

The Safety Standards require the electric utilities to perform an inventory on all stray voltage findings and report on the number of these findings each year. Section 1(f) of the December 15, 2008 Order defines a finding as “any confirmed voltage reading on an electric facility or streetlight greater than or equal to 1 volt measured using a volt meter and 500 ohm shunt resistor.” Section 1(c) defines stray voltage as “voltage conditions on electric facilities that should not ordinarily exist. These conditions may be due to one or more factors, including, but not limited to, damaged cables, deteriorated, frayed, or missing insulation, improper maintenance, or improper installation.” Utilities are required to report on all findings whether or not the voltage is normal to the electric system.

Niagara Mohawk identified 93 instances of stray voltage during the Company’s manual stray voltage testing program in 2018. These voltages resulted from a variety of conditions including: deterioration of conductors; age of equipment; exposure to the elements; and various customer related issues. A majority (55) of stray voltage conditions identified were on street light/traffic signal structures.

The following table contains a breakdown of the causes of stray voltage findings identified through the Company’s 2018 manual testing effort. Niagara Mohawk has repaired and/or mitigated all findings that were determined to be hazardous. Mobile testing findings are addressed in the Mobile Stray Voltage Testing Report attached as Appendix 8.

Structure Type	Cause of Stray Voltage	Stray Voltages Found
Distribution	Arrestor	2
Distribution	Down Ground	1
Distribution	Equip Other	1
Distribution	Ground Connection	5
Distribution	Guy	2
Street Lights – Traffic Signals	Cable & Ground	1
Street Lights – Traffic Signals	Cable Feed	1
Street Lights – Traffic Signals	Equip Other	3
Street Lights – Traffic Signals	Ground Connection	9
Street Lights – Traffic Signals	Lamp Wiring	4
Street Lights – Traffic Signals	Luminaire Change	2
Street Lights – Traffic Signals	Neutral	15
Street Lights – Traffic Signals	None Required	12
Street Lights – Traffic Signals	Remade All Connections	8
Transmission	Down Ground	12
Transmission	Ground Connection	13
Transmission	Guy	1
Transmission	None Required	1
<b>TOTAL</b>		<b>93</b>

In accordance with the Safety Standards, when Niagara Mohawk discovered a finding on an electric facility or streetlight during stray voltage testing, the Company tested all publicly accessible structures and sidewalks within a minimum 30-foot radius of the electric facility or streetlight. Niagara Mohawk did not identify any additional findings associated with the initial test structure as a result of the 30-foot radius testing.

## **IX. Analysis of Inspection Results**

Note: Total Number of Deficiencies may add up to more than the total Locations with Deficiencies due to deficiencies on multiple facilities at a single location.

### *Overhead Distribution Structures*

*Table of Locations with Deficiencies*

Locations Inspected	Locations w/ Deficiencies	% Locations w/ Deficiencies
251,012	113,832	45.349%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	1,896	0.928%
2	456	0.223%
3	41,447	20.307%
4	160,302	78.540%
Total:	204,101	100.000%

*Overhead Transmission Facilities*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
22,310	18,276	81.918%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	10	0.029%
2	193	0.573%
3	2,474	7.353%
4	30,967	92.043%
Total:	33,644	100.000%

*Underground Facilities*

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
25,046	13,149	52.499%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	295	1.810%
2	896	5.498%
3	130	0.797%
4	14,973	91.892%
Total:	16,294	100.000%

Pad-mount Transformers

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
17,161	4,633	26.997%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	64	0.630%
2	502	4.941%
3	62	0.610%
4	9,530	93.817%
Total:	10,158	100.000%

Streetlights

*Table of Locations with Deficiencies*

<b>Locations Inspected</b>	<b>Locations w/ Deficiencies</b>	<b>% Locations w/ Deficiencies</b>
14,532	9,547	65.696%

*Breakdown of Locations with Deficiencies*

<b>Priority Rating</b>	<b>Number of Deficiencies</b>	<b>% Deficiencies Found</b>
1	0	00.000%
2	339	2.474%
3	2	0.014%
4	13,360	97.511%
Total:	13,701	100.000%

In 2018, Niagara Mohawk identified an overall total of 277,898 deficiencies:

- Priority Rating 1 Total = 2,265, or 0.815% of the overall total.
- Priority Rating 2 Total = 2,386, or 0.858% of the overall total.
- Priority Rating 3 Total = 44,115, or 15.874% of the overall total.
- Priority Rating 4 Total = 229,132 (inventory), or 82.451% of the overall total.

**X. Quality Assurance**

**Electric Quality Assurance/Quality Control Program**

National Grid's Elevated Voltage ("EV") and Visual Inspection & Maintenance ("I&M") Quality Assurance/Quality Control program provides for increased program continuity, monthly audits for monitoring of program performance, and assurance that a Quality Assurance/Quality Control ("QA/QC") program independent of the EV and I&M work groups is maintained.

Separate of the independent Electric QA/QC program, Quality Control (“QC”) audits are conducted by National Grid I&M supervisory staff. The purpose of the QC audits is to self-validate recorded findings involving all distribution, transmission, and sub-transmission assets that have been inspected to identify potential maintenance codes and elevated voltage issues. Conversely, the independent Electric QA/QC program encompasses a quantitative random sampling of the entire population of inspection results derived from the field audited EV testing and I&M inspections.

**I&M Risk Levels Identified**

The analysis of the QA/QC I&M Program data is intended to identify the nature and magnitude of Risk Level 1 and 2 as applicable to the I&M Program results.

<b>Electric QA/QC I&amp;M Risk Level Definitions</b>
QA/QC program involves performing an additional QA/QC audit of randomly-selected assets having been previously assessed by the field inspector, with the intent of verifying previously identified maintenance codes.
<p><b><u>Risk 1</u></b></p> <ul style="list-style-type: none"> <li>• Reliability/ Safety Concern.</li> <li>• Identified facility/component repaired or replaced within one week of the inspection date.</li> </ul>
<p><b><u>Risk 2</u></b></p> <ul style="list-style-type: none"> <li>• Facility/component condition that must be repaired/replaced within 1 year.</li> <li>• QA/QC identification of maintenance codes which may affect reliability.</li> </ul>
<p><b><u>Risk 3</u></b></p> <ul style="list-style-type: none"> <li>• Facility/component condition that must be repaired/replaced within 3 years.</li> <li>• QA/QC identification of maintenance codes which may not affect reliability.</li> <li>• The QA/QC auditor determined the original I&amp;M inspector’s maintenance code was incorrect.</li> <li>• The independent QA/QC auditor determines a data quality issue.</li> </ul>

**Asset Inspection & Maintenance Audits**

National Grid’s Electric QA/QC group audited (6,024) distribution, transmission and sub-transmission assets that had been field inspected for maintenance during 2018. The method used to confirm and/or achieve the required quality of asset audits, involved follow-up field audit by QA/QC personnel through a monthly random sample, with the intent of verifying identified maintenance codes derived from the population of assets inspected by field force operations during calendar year 2018. This process captured incorrect or missed maintenance codes and noted timeliness of repairs when evident. In order to achieve a minimum 95% level of confidence, applicable to the entire population of inspection data and resulting random sample analysis, commonly applied statistical principles were utilized to conduct the audit process.

The QA/QC field audit process is designed to validate the field inspector findings. Results are considered to be passing when there is a match between the field inspection maintenance codes and QA/QC follow-up audit results. Based upon the accrued inspection data provided by the Company’s Inspections Department,



and the findings identified through follow-up QA/QC process, the overall accuracy of field inspection findings that impacts reliability (Risk 1 and Risk 2), was validated at 97%.

**2018 Field Inspections – QA/QC Audit Results**

The following table illustrates the population and breakdown of assets inspected by field force and compliance percentages related to system reliability concerns (Risk Levels 1 & 2 findings) identified through QA/QC process during calendar year 2018:

Asset Category	I&M Field Inspector	QA/QC Field Auditor		QA/QC Risk Levels		Compliance Percent (%)
		Assets Audited	MCodes Audited	Risk 1	Risk 2	
<b>Distribution</b>	251,012	5256	7380	8	212	97%
<b>Sub-Transmission</b>	17,224	464	861	0	11	99%
<b>Transmission</b>	5,086	304	511	0	11	98%
<b>Total Compliance Percent</b>						<b>97%</b>

**QA/QC I&M Audit Analysis**

National Grid desires a minimum threshold for inspection compliance percentage at 95%. QA/QC analysis of regional findings by misidentified maintenance codes and also missed maintenance codes are conducted for the purpose of determining compliance percentage of maintenance code trending for a particular region.

- Misidentified MCode – When the field Inspector incorrectly identifies a maintenance code for a condition found at a structure.
- Missed MCode – When the QA/QC Inspector identifies a maintenance code that the field inspector did not account for at a structure.

If the compliance percentage is less than 95% to 90%, the electric QA/QC group will conduct further analysis of accrued data for potential trending. Operations will be responsible for corrective action where applicable. If the validation accuracy is less than 90%, Operations is responsible for further trending analysis and/or corrective action and implantation plan to improve field force inspections.

### QA/QC Misidentified Maintenance Code Trends

Region	QA/QC Misidentified MCodes	MCode Description	Trending Quantity	Total Sample Size Audited YTD	Compliance Percent
48	153-Dist	Transformer – LA blown, missing/improper	16	977	98%
51	221-Dist	Guy – Not in compliance with NESC Code	14	1102	99%
54	221-Dist	Guy – Not in compliance with NESC Code	17	926	98%
57	221-Dist	Guy – Not in compliance with NESC Code	10	986	99%
60	221-Dist	Guy – Not in compliance with NESC Code	10	1286	99%
62	221-Dist	Guy – Not in compliance with NESC Code	13	995	99%

### QA/QC Missed Maintenance Code Trends

Region	QA/QC added MCodes	MCode Description	QTY	Total Sample Size Audited YTD	Compliance Percent
48	099-Dist	Street Light – Not Bonded	13	977	99%
	152-Dist	Transformer – Missing ground wire	19		98%
	153-Dist	Transformer – LA blown, missing/improper	11		99%
	215-Dist	Guy – Guy Span not in compliance w/Code	21		98%
	291-Dist	Riser – Improper/Missing Bond	10		99%
51	155-Dist	Transformer – Animal Guards Required	10	1102	99%
	207-Dist	Switch – Blown/Missing/Improper	10		
	215-Dist	Guy – Guy Span not in compliance w/Code	15		99%
	221-Dist	Guy – Not in compliance with NESC Code	15		99%
	291-Dist	Riser – Improper/Missing Bond	10		99%
54	099-Dist	Street Light – Not Bonded	23	926	98%
	155-Dist	Transformer – Animal Guards Required	18		98%
	215-Dist	Guy – Guy Span not in compliance w/Code	15		98%
	221-Dist	Guy – Not in compliance with NESC Code	15		98%
	291-Dist	Riser – Improper/Missing Bond	10		99%
56	221-Dist	Guy – Not in compliance with NESC Code	12	432	97%
57	221-Dist	Guy – Not in compliance with NESC Code	11	986	99%
60	221-Dist	Guy – Not in compliance with NESC Code	17	1286	99%
62	118-Dist	Pole – Stencil/ correction required	11	995	99%
	153-Dist	Transformer – LA blown, missing/improper	17		98%
	221-Dist	Guy – Not in compliance with NESC Code	24		98%

#### **I&M Results – Repairs**

Per the Safety Standards, the QA/QC program is responsible to verify permanent repairs have been made in response to field force operations inspections performed, along with the timeliness of the repair. The 2018 field force inspection process yielded the following asset deficiencies and repair activities for I&M defined Level 1, Level 2, and Level 3 priorities:

### Summary of Deficiencies and Repair Activity Resulting from the Inspection Process

Year	Priority Level / Repair Expected		Deficiencies Found (Total)	Repaired Within Required Time Frame	Repaired Past Required Due Date	Not Repaired and Not Due	Not Repaired – Overdue
2018							
	I	Within 1 week	2265	2180	85	0	0
	II	Within 1 year	2386	670	0	1716	0
	III	Within 3 years	44115	362	0	43753	0
	IV	N/A	229132	64246	0	164886	0
	Temp Repairs	Within 90 days	89	70	5	6	8

The QA/QC group performed 357 Level 1 only follow-up field audits and validated that the 330 repairs were completed within the required time frame and 27 Level 1 had not been repaired and were overdue at time of audit.

#### **Elevated Voltage (EV) Assets Audited**

The National Grid QA/QC 2018 EV Field Audit program targeted an overall minimum confidence level of 95% applicable to field force operations inspection of its Distribution, Underground, Transmission and Sub-Transmission assets. Additionally, a minimum confidence level of 98% should be realized for tested streetlights and traffic controls. The inspection process requires elevated voltage testing be conducted for each utility asset that is capable of conducting electricity and is publicly accessible. In order for each QA/QC EV audit to have successfully “passed”, the following test parameters must be validated:

- The voltage recording shall be below established regulatory thresholds ( $\leq 1$  volt or mitigated)

All assets having a “testable object” were in fact tested by the field Inspector.

#### **EV Risks Identified**

The analysis of the QA/QC EV Program data is intended to identify the nature and magnitude of Risk 1 & 2 as applicable to the EV Program results.

### Electric QA/QC EV Risk Level Definitions

QA/QC program methodology involved performing an additional QA/QC audit of randomly-selected assets having been previously tested by field inspector. In order for the QA/QC test to have ‘passed”, it must confirm that all assets having a ‘testable object’ were in fact tested.

#### **Risk 1**

- An elevated voltage reading was identified by the EV field tester and the independent QA/QC auditor found the voltage not mitigated below regulatory/company thresholds after the 45 days. The QA/QC auditor measured a voltage that exceeds the regulatory/ company thresholds greater than or equal to 1 volt.

#### **Risk 2**

- The EV field tester determined there was not a testable object, and the independent QA/QC auditor identifies a testable component existed at the audited asset.
- The EV field tester determined there was in fact a testable component and the independent QA/QC auditor revealed no testable component at the audited asset.

#### **Risk 3**

- The EV field tester and or the independent QA/QC field auditor deem the structure inaccessible or non-testable.
- The independent QA/QC field auditor determines a data quality issue.
- Reasonable effort to effectively eliminate the stray voltage condition on overhead Sub-Transmission or Transmission structures was attempted but in some cases cannot achieve a reading of 1 volt or less after mitigation due to neutral currents and induced voltages.

**2018 QA/QC EV Field Asset Audit Results**

The QA/QC group audited **6322** elevated voltage assets for Distribution, Underground, Transmission, Sub-Transmission and Streetlights during eight operating regions.

**QA/QC EV Assets Audited**

<b>Region</b>	<b>QA/QC Assets Audit Totals</b>
48	858
50	581
51	839
54	798
56	555
57	844
60	928
62	919
<b>Total</b>	<b>6322</b>

**Total QA/QC EV Asset Audits Totals by Category Type**

<b>Category Type</b>	<b>Region 48</b>	<b>Region 50</b>	<b>Region 51</b>	<b>Region 54</b>	<b>Region 56</b>	<b>Region 57</b>	<b>Region 60</b>	<b>Region 62</b>	<b>Totals</b>
Distribution	684	475	755	612	356	651	677	771	<b>4981</b>
Underground	63	22	14	28	17	33	14	16	<b>207</b>
Sub Trans	29	59	36	34	49	41	149	35	<b>432</b>
Transmission	34	22	12	18	51	31	30	33	<b>231</b>
Streetlights	48	3	22	106	82	88	58	64	<b>471</b>
<b>Totals</b>	<b>858</b>	<b>581</b>	<b>839</b>	<b>798</b>	<b>555</b>	<b>844</b>	<b>928</b>	<b>919</b>	<b>6322</b>

**2018 QA/QC EV Field Asset Audit Results – Risk Level**

**Risk Level 1 Identified**

The National Grid 2018 QA/QC EV audits achieved an overall confidence level of **100%** for Risk Level 1 for distribution, underground, transmission and sub-transmission assets.

Additionally, an overall confidence level of **100%** for Risk 1 Level was achieved for the electric QA/QC EV streetlight/ traffic control audits.

**QA/QC Risk 1 Level Identified**

<b><u>Category Type</u></b>	<b>Region 48</b>	<b>Region 50</b>	<b>Region 51</b>	<b>Region 54</b>	<b>Region 56</b>	<b>Region 57</b>	<b>Region 60</b>	<b>Region 62</b>	<b><u>Total</u></b>
Distribution	0	0	0	0	0	0	0	0	0
Underground	0	0	0	0	0	0	0	0	0
Sub Trans	0	0	0	0	0	0	0	0	0
Transmission	0	0	0	0	0	0	0	0	0
Streetlights	0	0	0	0	0	0	0	0	0
<b>Totals</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**Risk Level 2 Identified**

A total of 196 QA/QC EV audits (approximately 3% of 6322 audits performed) resulted in Risk Level 2 being identified. The National Grid 2018 QA/QC EV audits achieved an overall confidence level **97%** accuracy of identification of testable components.

**QA/QC Risk Level 2 Identified**

<b><u>Category Type</u></b>	<b>Region 48</b>	<b>Region 50</b>	<b>Region 51</b>	<b>Region 54</b>	<b>Region 56</b>	<b>Region 57</b>	<b>Region 60</b>	<b>Region 62</b>	<b><u>Total</u></b>
Distribution	38	15	37	24	15	22	26	14	<b>191</b>
Underground	1	1	0	0	0	0	0	0	<b>2</b>
Sub Trans	0	0	0	1	0	0	0	0	<b>1</b>
Transmission	0	1	0	0	0	0	0	1	<b>2</b>
Streetlights	0	0	0	0	0	0	0	0	<b>0</b>
<b>Totals</b>	<b>39</b>	<b>17</b>	<b>37</b>	<b>25</b>	<b>15</b>	<b>22</b>	<b>26</b>	<b>15</b>	<b>196</b>

**QA/QC EV Audit Analysis – Risk Level 1 & 2**

(1) Category Type: Distribution, Underground, Sub-Transmission & Transmission

Region	Dist, UG, Sub-T, Trans			Compliance Percent	Electric QA/QC Additional Analysis Required	Operations Corrective Action Required
	Risk 1	Risk 2	Assets Audited		≥90% and ≤95%	<90%
48	0	39	810	95%	X	
50	0	17	578	97%		
51	0	37	817	95%	X	
54	0	15	692	98%		
56	0	15	473	97%		
57	0	22	756	97%		
60	0	26	870	97%		
62	0	15	855	98%		

**Note:** In regions where QA/QC field audits validated the minimum confidence level to have been met or exceeded, no additional analysis or Corrective action is required (N/A).

- If the validation accuracy range is 90% to 95%, (Distribution, Underground, Sub-Transmission & Transmission) the electric QA/QC group will conduct further analysis of accrued data for potential trending. Operations will be responsible for corrective action where applicable.

If the validation accuracy is less than 90%, (Distribution, Underground, Sub-Transmission & Transmission) Operations is responsible for further trending analysis and/or corrective action and implementation plan to improve field force inspections.



**QA/QC EV Audit Analysis – Risk Level 1 & 2**

(2) Category Type: Streetlights & Traffic Controls

Regions	Street Lights & Traffic Controls			Compliance Percent	Electric QA/QC Additional Analysis Required	Operations Corrective Action Required
	Risk 1	Risk 2	Total Sample Size Audited YTD			
					≥95% and ≤98%	<95%
48	0	0	48	100%		
50	0	0	3	100%		
51	0	0	22	100%		
54	0	0	106	100%		
56	0	0	82	100%		
57	0	0	88	100%		
60	0	0	58	100%		
62	0	0	64	100%		

**Note:** In regions where QA/QC field audits validated the minimum confidence level to have been met or exceeded, no additional analysis or Corrective action is required (N/A).

- If the validation accuracy range is 95% to 98%, (Street Lights & Traffic Controls) the electric QA/QC group will conduct further analysis of accrued data for potential trending. Operations will be responsible for corrective action where applicable.
- If the validation accuracy is less than 95%, (Street Lights & Traffic Controls) Operations is responsible for further trending analysis and/or corrective action and implantation plan to improve field force inspections

**Summary**

**QA/QC I&M Audit Program**

The National Grid Electric QA/QC analysis of the Missed maintenance codes (defects) conducted in 2018 by the National Grid QA/QC team concluded that the following:

Distribution

Maintenance Code 221 (Guy – Not in compliance with NESC Code) was missed repetitively across the NY territory. QA/QC discovered 183 errors applicable to maintenance Code 221.

### Sub-Transmission

Maintenance Code 584 (Misc. – Install/Replace Warning Sign) was missed repetitively across the NY territory. QA/QC discovered 14 errors applicable to maintenance Code 584.

### Transmission

Maintenance Code 528 (Pole – Aerial Number Missing) was missed repetitively across the NY territory. QA/QC discovered 18 errors applicable to maintenance Code 528.

#### **Action item:**

The Electric QA/QC and Electric Operations conducted further analysis of the data file and additional investigation into identification of deficiency causal factors. Corrective actions have been assigned to the appropriate regional Inspection groups.

### **QA/QC EV Program**

No Risk Level 1 deficiencies for Distribution, Underground, Sub-Transmission and Transmission were identified through the QA/QC audit process. Based upon the compliance percentage of QA/QC inspection program findings (100% accuracy), further analysis of the accrued QA/QC EV inspection data is not warranted.

**Action Item:** NA

## **APPENDIX SUMMARY**

**Appendix 1: Stray Voltage Testing Summary**

**Appendix 2: Summary of Energized Objects**

**Appendix 3: Summary of Shock Reports from the Public**

**Appendix 4: Summary of Deficiencies and Repair Activity Resulting from the Inspection Process**

**Appendix 5: Temporary Repair Exceptions**

**Appendix 6: Inspections Summary**

**Appendix 7: Summary of Overdue Repairs**

**Appendix 8: Mobile Testing**

**Appendix 9: NG-USA EOP G016 Equipment Elevated Voltage Testing**

**Appendix 10: NG-USA EOP D004 Distribution Line Patrol and Maintenance**

**Appendix 11: NG-USA EOP UG006 Underground Inspection and Maintenance**

**Appendix 12: NG-USA EOP T007.01 Transmission and Sub Transmission Ground Level Visual Inspection**

**Appendix 13: NG-USA EOP G017 Street Light Standard Inspection Program**

**Appendix 14: NG-USA EOP G004 Shock Complaints**

**Appendix 15: NG-USA SMP 400.13.2 Substation Maintenance Visual and Operational (V&O) Inspection**

**Appendix 16: NG-USA EOP G029 Tracking Temporary Repairs to Electric System**

**Appendix 17: Certifications**

# **Appendix 1**

## **Stray Voltage Testing Summary**

Appendix 1

Stray Voltage Testing Summary

Nationalgrid	Total System Units Requiring Testing	Units Completed	Percent Completed	Units with Voltage Found (>= 1.0v)	Percent of Units Tested with Voltage (>= 1.0v)	Units Classified as Inaccessible
Data as of December 31, 2018						
Distribution Facilities	1,307,387	267,323	20.45%	11	0.004%	2,706
Underground Facilities	28,211	28,211	100.00%	0	0.000%	3,126
Street Lights / Traffic Signals	84,672	84,672	100.00%	55	0.065%	859
Substation Fences	875	875	100.00%	0	0.000%	520
Transmission	104,188	22,051	21.16%	27	0.12%	2
<b>TOTAL</b>	1,525,333	403,132	26.43%	93	0.02%	7,213

## **Appendix 2**

# **Summary of Energized Objects**

## Appendix 2

### Summary of Energized Objects (Manual Testing)

nationalgrid	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	3	6	2	11	7	0	4
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	2	1	3	3	0	0
Guy (915)	3	4	0	7	3	0	4
Riser (916)	0	0	0	0	0	0	0
Other	0	0	1	1	1	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	37	18	0	55	55	0	0
Metal Street Light Pole (971/981)	35	17	0	52	52	0	0
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	3	1	0	4	4	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	19	6	2	27	27	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	1	0	0	1	1	0	0
Ground (933)	11	6	2	19	19	0	0
Guy (934)	0	0	0	0	0	0	0
Other	8	0	0	8	8	0	0
<b>Totals</b>	59	30	4	93	89	0	4

NOTE - National Grid is only mitigating those locations where voltage is confirmed to be 1.0 volts or greater

NOTE - Individual facility counts (pole, ground, guy, etc) may add up to more than the total on a summary line due to voltage on multiple facilities at a single location or pole

NOTE - "Other" category generally includes incorrect facility types reported (example - a pole code turned in for voltage found on an underground device).


## **Appendix 3**


### **Summary of Shock Reports from the Public**





Appendix 3

Summary of Shock Reports from the Public

 2018 1st Quarter January 1, 2018 - March 31, 2018		Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>		<b>21</b>	<b>21</b>
	Unsubstantiated	2	2
	Normally Energized Equipment	1	1
	Stray Voltage:		
	Person	17	17
	Animal	1	1
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>			
	Person	1	1
	Animal		
<b>III. Voltage Source:</b>		<b>18</b>	<b>18</b>
	Utility Responsibility		
	Issue with primary, joint, or transformer		
	Secondary joint (Crab)		
	SL service Line	1	1
	Abandoned SL service line		
	Defective service line		
	Abandoned service line		
	OH Secondary		
	OH Service		
	OH Service neutral	4	4
	Pole		
	Riser		
	Other	1	1
	Customer Responsibility		
	Contractor damage	1	1
	Customer equipment/wiring	11	11
	Other Utility/Gov't Agency Responsibility		
	SL Base Connection		
	SL Internal wiring or light fixture		
	Overhead equipment		
<b>IV. Voltage Range:</b>		<b>18</b>	<b>18</b>
	1.0V to 4.4V		
	4.5V to 24.9V	1	1
	25V and above	1	1
	Unknown	16	16

 2018 2nd Quarter April 1, 2018 - June 30, 2018		Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>		<b>37</b>	<b>58</b>
	Unsubstantiated	11	13
	Normally Energized Equipment	2	3
	Stray Voltage:		
	Person	24	41
	Animal		1
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>			
	Person	2	3
	Animal		
<b>III. Voltage Source:</b>		<b>24</b>	<b>42</b>
	Utility Responsibility		
	Issue with primary, joint, or transformer	1	1
	Secondary joint (Crab)		
	SL service Line		1
	Abandoned SL service line		
	Defective service line		
	Abandoned service line		
	OH Secondary		
	OH Service	6	6
	OH Service neutral	3	7
	Pole		
	Riser		
	Other	1	2
	Customer Responsibility		
	Contractor damage		1
	Customer equipment/wiring	13	24
	Other Utility/Gov't Agency Responsibility		
	SL Base Connection		
	SL Internal wiring or light fixture		
	Overhead equipment		
<b>IV. Voltage Range:</b>		<b>24</b>	<b>42</b>
	1.0V to 4.4V	2	2
	4.5V to 24.9V	1	2
	25V and above	2	3
	Unknown	19	35

 2018 3rd Quarter July 1, 2018 - September 30, 2018		Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>		<b>55</b>	<b>113</b>
	Unsubstantiated	7	20
	Normally Energized Equipment	4	7
	Stray Voltage:		
	Person	43	84
	Animal	1	2
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>			
	Person	5	9
	Animal		
<b>III. Voltage Source:</b>		<b>44</b>	<b>86</b>
	Utility Responsibility		
	Issue with primary, joint, or transformer	4	5
	Secondary joint (Crab)		
	SL service Line	1	2
	Abandoned SL service line		
	Defective service line		
	Abandoned service line		
	OH Secondary	1	1
	OH Service	7	13
	OH Service neutral	5	12
	Pole	1	1
	Riser		
	Other	2	4
	Customer Responsibility		
	Contractor damage	3	4
	Customer equipment/wiring	20	44
	Other Utility/Gov't Agency Responsibility		
	SL Base Connection		
	SL Internal wiring or light fixture		
	Overhead equipment		
<b>IV. Voltage Range:</b>		<b>44</b>	<b>86</b>
	1.0V to 4.4V	1	3
	4.5V to 24.9V	5	7
	25V and above	7	10
	Unknown	31	66

 <b>2018 4th Quarter</b> <b>October 1, 2018 - December 31, 2018</b>		Quarterly Update	Yearly Total
<b>I. Total shock calls received:</b>		<b>20</b>	<b>133</b>
	Unsubstantiated	2	22
	Normally Energized Equipment	1	8
	Stray Voltage:		
	Person	15	99
	Animal	2	4
<b>II. Injuries Sustained/Medical Attention Received Due To SV</b>			
	Person	2	11
	Animal		
<b>III. Voltage Source:</b>		<b>20</b>	<b>106</b>
	Utility Responsibility		
	Issue with primary, joint, or transformer		5
	Secondary joint (Crab)		
	SL service Line		2
	Abandoned SL service line		
	Defective service line		
	Abandoned service line		
	OH Secondary		1
	OH Service	1	14
	OH Service neutral	1	13
	Pole	1	2
	Riser		
	Other	2	6
	Customer Responsibility		
	Contractor damage	1	5
	Customer equipment/wiring	14	58
	Other Utility/Gov't Agency Responsibility		
	SL Base Connection		
	SL Internal wiring or light fixture		
	Overhead equipment		
<b>IV. Voltage Range:</b>		<b>20</b>	<b>106</b>
	1.0V to 4.4V		3
	4.5V to 24.9V	5	12
	25V and above	2	12
	Unknown	13	79

## **Appendix 4**

### **Summary of Deficiencies and Repair Activity Resulting from the Inspection Process**

# Appendix 4

## Summary of Deficiencies and Repair Activity Resulting from the Inspection Process

Detail of Deficiencies by Facilities	2014				2015				2016				2017				2018				
	Priority Level	I	II	III	Temp Repairs	I	II	III	Temp Repairs	I	II	III	Temp Repairs	I	II	III	Temp Repairs	I	II	III	Temp Repairs
	Repair Expected	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days	Within 1 week	Within 1 year	Within 3 years	Within 90 days
<b>Overhead Facilities</b>																					
Repaired in Time Frame	408	21150	30031	139	700	10718	52927	157	894	6484	17589	56	978	4701	4739	111	1825	171	349	64	
Repaired - Overdue	5	1423	1414	4	40	659	1491	17	19	230	111	15	46	271	0	13	71	0	0	5	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	34787	0	0	0	38318	0	0	285	41098	6	
Not Repaired - Overdue	0	127	289	0	0	57	4262	0	0	16	0	0	0	185	0	2	0	0	0	5	
<b>Total Overhead Facilities</b>	<b>413</b>	<b>22700</b>	<b>31734</b>	<b>143</b>	<b>740</b>	<b>11434</b>	<b>58680</b>	<b>174</b>	<b>913</b>	<b>6730</b>	<b>52487</b>	<b>71</b>	<b>1024</b>	<b>5157</b>	<b>43057</b>	<b>126</b>	<b>1896</b>	<b>456</b>	<b>41447</b>	<b>80</b>	
<b>Underground Facilities</b>																					
Repaired in Time Frame	119	848	229	9	84	494	39	4	125	481	23	2	153	668	8	1	286	302	3	1	
Repaired - Overdue	1	116	0	0	5	42	0	0	4	48	0	0	0	6	0	0	9	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	14	0	0	0	5	0	0	594	127	0	
Not Repaired - Overdue	0	1	0	0	0	5	1	0	0	0	0	0	0	31	0	1	0	0	0	1	
<b>Total Underground Facilities</b>	<b>120</b>	<b>965</b>	<b>229</b>	<b>9</b>	<b>89</b>	<b>541</b>	<b>40</b>	<b>4</b>	<b>129</b>	<b>529</b>	<b>37</b>	<b>2</b>	<b>153</b>	<b>705</b>	<b>13</b>	<b>2</b>	<b>295</b>	<b>896</b>	<b>130</b>	<b>2</b>	
<b>Pad Mount Facilities</b>																					
Repaired in Time Frame	41	459	45	12	50	429	46	4	51	520	23	2	65	429	8	2	59	179	8	2	
Repaired - Overdue	0	8	2	0	0	17	0	0	2	17	0	0	0	8	0	1	5	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	45	0	0	0	43	0	0	323	54	0	
Not Repaired - Overdue	0	0	0	0	0	1	15	0	0	1	0	0	0	42	0	0	0	0	0	0	
<b>Total Pad Mount Facilities</b>	<b>41</b>	<b>467</b>	<b>47</b>	<b>12</b>	<b>50</b>	<b>447</b>	<b>61</b>	<b>4</b>	<b>53</b>	<b>538</b>	<b>68</b>	<b>2</b>	<b>65</b>	<b>479</b>	<b>51</b>	<b>3</b>	<b>64</b>	<b>502</b>	<b>62</b>	<b>2</b>	
<b>Street Light Facilities</b>																					
Repaired in Time Frame	0	135	6	0	2	193	2	0	0	121	0	0	0	341	0	0	0	10	0	0	
Repaired - Overdue	0	1	0	0	7	7	0	0	0	8	0	0	0	2	0	0	0	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0	329	2	0	
Not Repaired - Overdue	0	0	1	0	0	1	0	0	0	0	0	0	0	15	0	0	0	0	0	0	
<b>Total Street Light Facilities</b>	<b>0</b>	<b>136</b>	<b>7</b>	<b>0</b>	<b>9</b>	<b>201</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>129</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>358</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>339</b>	<b>2</b>	<b>0</b>	
<b>Transmission Facilities</b>																					
Repaired in Time Frame	10	329	1613	3	13	267	1324	6	4	136	381	0	8	127	38	1	10	8	2	2	
Repaired - Overdue	0	146	438	0	2	31	410	1	3	36	0	0	1	9	0	3	0	0	0	0	
Not Repaired - Not Due	0	0	0	0	0	0	0	0	0	0	2397	0	0	0	3576	0	0	185	2472	0	
Not Repaired - Overdue	0	7	399	0	0	58	909	0	0	29	0	0	0	95	0	0	0	0	0	2	
<b>Total Transmission Facilities</b>	<b>10</b>	<b>482</b>	<b>2450</b>	<b>3</b>	<b>15</b>	<b>356</b>	<b>2643</b>	<b>7</b>	<b>7</b>	<b>201</b>	<b>2778</b>	<b>0</b>	<b>9</b>	<b>231</b>	<b>3614</b>	<b>4</b>	<b>10</b>	<b>193</b>	<b>2474</b>	<b>4</b>	

**Summary of Deficiencies and Repair Activity Resulting from the Inspection Process - Level IV Conditions**

<b>Overhead Facilities</b>	<b>2014</b>		<b>2015</b>		<b>2016</b>		<b>2017</b>		<b>2018</b>	
	<b>Number of Conditions Found</b>	<b>Number of Conditions Repaired</b>	<b>Number of Conditions Found</b>	<b>Number of Conditions Repaired</b>	<b>Number of Conditions Found</b>	<b>Number of Conditions Repaired</b>	<b>Number of Conditions Found</b>	<b>Number of Conditions Repaired</b>	<b>Number of Conditions Found</b>	<b>Number of Conditions Repaired</b>
<b>Overhead Facilities</b>										
<b>Pole Condition</b>										
Pole Condition	56518	34489	53509	36304	54633	36777	50024	32600	46076	30212
Grounding System	45968	22	10528	4121	22116	0	23367	4319	23821	9205
Anchors/Guy Wire	55725	9266	33081	14305	52678	13874	54550	9906	53855	9976
Cross Arm/Bracing	1285	0	1323	0	1780	1	1678	2	832	1
Riser	2	1	1	0	3	0	1	0	772	0
<b>Conductors</b>										
Primary Wire/Broken Ties	0	0	1	0	0	0	2	2	1	0
Secondary Wire	2	1	1	0	0	0	0	0	0	0
Neutral	0	0	0	0	0	0	0	0	0	0
Insulators	5660	0	8338	0	8594	0	7311	4	5678	2
<b>Pole Equipment</b>										
Transformers	22200	3	27914	0	23011	0	21221	20	21513	5
Cutouts	3403	4	408	26	128	0	1	0	2	0
Lightning Arrestors	3150	2	3731	0	5447	0	5994	2	5820	0
Other Equipment	359	0	623	48	961	55	789	90	1442	354
<b>Miscellaneous</b>										
Trimming Related	2173	0	590	0	0	0	0	0	0	0
Other	73	22	100	26	64	7	78	10	490	16
<b>Overhead Facilities Total</b>	<b>196518</b>	<b>43810</b>	<b>140148</b>	<b>54830</b>	<b>169415</b>	<b>50714</b>	<b>165016</b>	<b>46955</b>	<b>160302</b>	<b>49771</b>
<b>Transmission Facilities</b>										
<b>Towers/Poles</b>										
Steel Towers	667	0	1464	0	753	0	739	0	519	0
Poles	1956	0	3356	1	4951	0	6749	0	5561	0
Anchors/Guy Wire	743	397	1156	686	1195	797	1997	1319	1299	970
Crossarm/Brace	0	0	2	0	4	0	60	0	0	0
Grounding System	1072	0	451	0	52	0	684	0	46	0
<b>Conductors</b>										
Cable	26	1	25	0	5	0	16	0	7	0
Static/Neutral	1	0	0	0	0	0	0	0	0	0
Insulators	160	0	220	0	201	0	247	0	167	0
<b>Miscellaneous</b>										
Right of Way Condition	285	0	246	0	118	0	205	0	89	0
Other	13779	3329	21023	4142	23537	4068	27205	6070	23279	4080
<b>Transmission Facilities Total</b>	<b>18689</b>	<b>3727</b>	<b>27943</b>	<b>4829</b>	<b>30816</b>	<b>4865</b>	<b>37902</b>	<b>7389</b>	<b>30967</b>	<b>5050</b>

Underground Facilities										
<b>Underground Structures</b>										
Damaged Cover	22	0	9	0	1	0	0	0	0	0
Damaged Structure	719	151	392	50	242	52	70	62	125	43
Congested Structure	0	0	0	0	0	0	0	0	0	0
Damaged Equipment	239	24	231	19	224	12	217	6	227	6
<b>Conductors</b>										
Primary Cable	0	0	0	0	0	0	0	0	0	0
Secondary Cable	0	0	0	0	0	0	0	0	0	0
Neutral Cable	0	0	0	0	0	0	0	0	0	0
Racking Needed	1	0			0	0	0	0	0	0
<b>Miscellaneous</b>										
Other	7570	1892	8131	2656	8931	2885	9321	2871	14621	4099
<b>Underground Facilities Total</b>	<b>8551</b>	<b>2067</b>	<b>8763</b>	<b>2725</b>	<b>9398</b>	<b>2949</b>	<b>9608</b>	<b>2939</b>	<b>14973</b>	<b>4148</b>
Pad Mount Transformers										
<b>Underground Structures</b>										
Damaged Structure	1625	642	1822	660	2400	906	1978	1017	2224	676
Damaged Equipment	2	2	0	0	2	2	2	2	4	4
Damaged Cable	0	0	0	0	0	0	0	0	0	0
Oil Leak	2	1	1	0	2	0	8	0	3	0
Off Pad	0	0	0	0	0	0	0	0	1	0
Lock/Latch/Penta	0	0	0	0	0	0	0	0	0	0
<b>Miscellaneous</b>										
Other	4506	2918	5273	3590	5686	3881	4953	3283	7298	4592
<b>Pad Mount Transformer Total</b>	<b>6135</b>	<b>3563</b>	<b>7096</b>	<b>4250</b>	<b>8090</b>	<b>4789</b>	<b>6941</b>	<b>4302</b>	<b>9530</b>	<b>5272</b>
Streetlights										
<b>Streetlight</b>										
Base/Standard/Light	5195	5	6801	113	8252	11	13696	0	10545	5
Handhole/Service Box	0	0	0	0	0	0	0	0	0	0
Service/Internal Wiring	982	2	4146	63	3174	8	451	1	1215	0
Access Cover	1522	2	1834	32	1343	3	1641	184	1489	0
<b>Miscellaneous</b>										
Other	279	1	135	2	15	0	414	1	111	0
<b>Streetlight Total</b>	<b>7978</b>	<b>10</b>	<b>12916</b>	<b>210</b>	<b>12784</b>	<b>22</b>	<b>16202</b>	<b>186</b>	<b>13360</b>	<b>5</b>
Total Level IV Conditions										
<b>Overall Total</b>	<b>237,871</b>	<b>53,177</b>	<b>196,866</b>	<b>66,844</b>	<b>230,503</b>	<b>63,339</b>	<b>235,669</b>	<b>61,771</b>	<b>229,132</b>	<b>64,246</b>



### Summary of Deficiencies and Repair Activity Resulting from the Inspection Process

Year	Priority Level / Repair Expected		Deficiencies Found (Total)	Repaired In Time Frame	Repaired - Overdue	Not Repaired - Not Due	Not Repaired - Overdue
<b>2014</b>	I	Within 1 week	584	578	6	0	0
	II	Within 1 year	24750	22921	1694	0	135
	III	Within 3 years	34467	31924	1854	0	689
	IV	N/A	237871	53177	0	184694	0
	Temp Repairs	Within 90 days	167	163	4	0	0
<b>2015</b>	I	Within 1 week	903	849	54	0	0
	II	Within 1 year	12979	12101	756	0	122
	III	Within 3 years	61426	54338	1901	0	5187
	IV	N/A	196869	66846	0	130023	0
	Temp Repairs	Within 90 days	189	171	18	0	0
<b>2016</b>	I	Within 1 week	1102	1074	28	0	0
	II	Within 1 year	8127	7742	339	0	46
	III	Within 3 years	55370	18016	111	37243	0
	IV	N/A	230503	63339	0	167164	0
	Temp Repairs	Within 90 days	75	60	15	0	0
<b>2017</b>	I	Within 1 week	1251	1204	47	0	0
	II	Within 1 year	6930	6266	296	0	368
	III	Within 3 years	46737	4793	0	41944	0
	IV	N/A	235669	61771	0	173898	0
	Temp Repairs	Within 90 days	135	115	17	0	3
<b>2018</b>	I	Within 1 week	2265	2180	85	0	0
	II	Within 1 year	2386	670	0	1716	0
	III	Within 3 years	44115	362	0	43753	0
	IV	N/A	229132	64246	0	164886	0
	Temp Repairs	Within 90 days	89	70	5	6	8

# **Appendix 5**

## **Temporary Repair Exceptions**

## Appendix 5

### Temporary Repair Exceptions

National Grid has 8 temporary repair exceptions to report.

#### Distribution

Feeder#	Line#	Pole#	Location	Region	Op District	Date Inspected	Comments	Maint Code	Priority	Comments	Work Order#	Quantity
5871	296	31R-1	POPLAR CT.	48	01	04/13/2018		115	9	STREETLIGHT RISER		1
0661	17	11	EAST SCIOTA	51	10	05/23/2018	pole top split temp fix with 2 crossarm pieces 1 on each side	116	9	see comments		1
87552	51	29	STORRS HARBOR RD.	57	13	08/30/2018	crossarm bolted to top of pole	116	9	see comments		1
32757	108	4	T/O P-68 WESTERN AVE (GABRIEL TERRACE)	60	30	05/29/2018	OMSTKT#1036678 LVL1 MADE SAFE BY NALBOH ON 6/1/18 PER J.D. POLE WILL BE REMOVED IN THE NEAR FUTURE FOR NEW BUILDING CONSTRUCTION.	111	9	pole to be removed		1
41555	44	3	burke rd	62	39	07/17/2018	OMSTKT#1106438 LVL1 COMP BY WEIBOH ON 7/18/18 PER M.K.	950	9			1

#### Underground

Feeder#	Line#	Structure ID	Structure Type	Location	Region	District	Date Inspected	Comments	Maint Code	Priority	Comments	Work Order#
6054	5636	106R	HH	106 RANDWOOD DR	48	01	06/13/2018	HAS BEEN PREVIOUSLY WIRED CLOSED	600	9	NEEDS BOLTS	

#### Transmission

Feeder#	Line#	Structure ID	Structure Type	Location	Region	District	Date Inspected	Comments	Maint Code	Priority	Comments	Work Order#
T5080-2		616	H-	BETWEEN CO RT 19 + CO RT 8	60	33	08/22/2018	LVL1 MADE SAFE ON 8/28/18 BY	511	9	WOODPECKER /HOLLOW	

								TLS PER JS. CHANGED TO LVL9. P				
A0819		152	SI	BETWEEN CHEESE FACTORY + SARLES FERRY	62	39	09/27/2018		511	9	POLE TOP DECAY	

# **Appendix 6**

## **Inspections Summary**

Appendix 6

2018 PSC QTR 4 REPORT								
NATIONAL GRID		2015	2016	2017	2018	2019	2015-2019	2015-2019
2015- 2019 Inspection Summary		Total System Units	Units Completed	Units Completed	Units Completed	Units Completed	Units Completed	Percent Completed
Distribution - Unique Inspections	1,264,189	255,736	258,385	260,764	251,012		1,025,897	81.15%
Distribution - Total Inspections	0	256,914	259,889	261,640	252,304		1,030,747	n/a
Underground Facilities - Unique	99,358	17,254	17,582	19,460	25,046		79,342	79.85%
Underground Facilities - Total	0	17,956	18,550	19,914	25,559		81,979	n/a
URD - Unique Inspections	70,843	12,268	13,985	13,793	17,161		57,207	80.75%
URD -Total Inspections	0	12,295	14,053	13,813	17,198		57,359	n/a
Street Light / Traffic Sig - Unique	65,523	12,664	13,264	13,198	14,532		53,658	81.89%
Street Light / Traffic Sig - Total	0	12,702	13,329	13,305	14,627		53,963	n/a
Transmission - Unique Inspections	104,507	22,679	22,303	24,012	22,310		91,304	87.37%
Transmission - Total Inspections	0	22,957	22,353	24,214	22,352		91,876	n/a
<b>Grand Total - Unique Inspections</b>	<b>1,604,420</b>	<b>320,601</b>	<b>325,519</b>	<b>331,227</b>	<b>330,061</b>		<b>1,307,408</b>	<b>81.49%</b>

# **Appendix 7**

## **Summary of Overdue Repairs**

Appendix 7

Summary of Overdue Repairs for Level II Repairs										
Year	Facilities	-- Repaired -- Number of Days Overdue				-- Not Repaired -- Number of Days Overdue				Comments
		1-30	31-90	91-180	>180	1-30	31-90	91-180	>180	
2014	Distribution				5				131	NOT REPAIRED: 131 Items
	Transmission								4	NOT REPAIRED: 4 Items
	Subtransmission				7				4	NOT REPAIRED: 4 Items
	Underground								1	NOT REPAIRED: 1 Item
	Pad-mounts									
	Streetlights									
2015	Distribution				3				58	NOT REPAIRED: 58 Items
	Transmission								1	NOT REPAIRED: 1 Item
	Subtransmission								67	NOT REPAIRED: 67 Items
	Underground				3				5	NOT REPAIRED: 5 Items
	Pad-mounts									
	Streetlights									
2016	Distribution				4			18	29	NOT REPAIRED: 47 Items
	Transmission			10	2				2	NOT REPAIRED: 2 Items
	Subtransmission				3				28	NOT REPAIRED: 28 Items
	Underground			19	14			2	7	NOT REPAIRED: 9 Items
	Pad-mounts									
	Streetlights									
2017	Distribution	83				95	102			NOT REPAIRED: 197 Items
	Transmission					3	46			NOT REPAIRED: 49 Items
	Subtransmission					4	3			NOT REPAIRED: 7 Items
	Underground					5	3			NOT REPAIRED: 8 Items
	Pad-mounts									
	Streetlights									
2018	Distribution									
	Transmission									
	Subtransmission									
	Underground									
	Pad-mounts									
	Streetlights									



**Summary of Overdue Repairs for Level III Repairs**

Year	Facilities	-- Repaired -- Number of Days Overdue				-- Not Repaired -- Number of Days Overdue				Comments
		1-30	31-90	91-180	>180	1-30	31-90	91-180	>180	
2014	Distribution		2	15	1			46	254	<b>NOT REPAIRED: 300 Items</b>
	Sub Transmission		6					10	96	<b>NOT REPAIRED: 106 Items</b>
	Transmission		10	46	6			108	313	<b>NOT REPAIRED: 421 Items</b>
	Underground									
	Pad-mounts									
	Streetlights									
2015	Distribution	73				231	158			<b>NOT REPAIRED: 389 Items</b>
	Sub Transmission					91	131			<b>NOT REPAIRED: 222 Items</b>
	Transmission					9	12			<b>NOT REPAIRED: 21 Items</b>
	Underground									
	Pad-mounts									
	Streetlights									
2016	Distribution									
	Sub Transmission									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									
2017	Distribution									
	Sub Transmission									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									
2018	Distribution									
	Sub Transmission									
	Transmission									
	Underground									
	Pad-mounts									
	Streetlights									

# **Appendix 8**

## **Mobile Testing**



Karla M. Corpus  
Senior Counsel  
NY Regulatory

January 2, 2018

**VIA ELECTRONIC DELIVERY**

Honorable Kathleen H. Burgess  
Secretary  
New York State Public Service Commission  
Three Empire State Plaza, 19<sup>th</sup> Floor  
Albany, New York 12223-1350

**Re: Case 10-E-0271– In the Matter of Examining the Mobile Testing Requirements of the Electric Safety Standards**

**2018 MOBILE STRAY VOLTAGE TESTING REPORT**

**ERRATA FILING**

Dear Secretary Burgess:

I am writing in connection with the Niagara Mohawk Power Corporation d/b/a National Grid (“Niagara Mohawk”) 2018 Mobile Stray Voltage Testing Report (“Report”) filed on December 7, 2018 in the above proceeding. It has come to the attention of Niagara Mohawk that there was an error in the filed Report on page 3, Section E, in the Repairs column. Please discard the Report filed on December 7, 2018 and replace it with the attached revised 2018 Mobile Stray Voltage Testing Report.

Should you have any questions or concerns, please do not hesitate to contact me. Thank you for your time and attention.

Respectfully submitted,

*/s/ Karla M. Corpus*

Karla M. Corpus  
Senior Counsel

Enc.

**2018 Mobile Stray Voltage Testing Report  
December 5, 2018**

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**A. Background**

Niagara Mohawk Power Corporation d/b/a National Grid (“Niagara Mohawk” or “Company”) submits its 2018 Mobile Stray Voltage Testing Report (“Report”) pursuant to the Public Service Commission’s *Order Adopting Changes to Electric Safety Standards* issued December 15, 2008 in Case 04-M-0159 and *Orders Requiring Additional Mobile Stray Voltage Testing* issued July 21, 2010 and June 23, 2011 in Case 10-E-0271 (collectively, the “Orders”). In compliance with the Commission’s Orders, Niagara Mohawk’s 2018 mobile testing consisted of one mobile scan in Albany and Niagara Falls and two mobile scans in Buffalo. The results of the mobile scans are detailed in the tables below.

Niagara Mohawk utilized Power Survey LLC (“Power Survey”) to conduct the mobile scans. Niagara Mohawk also utilized Power Survey to perform the mobile scans in 2009 through 2017.

**B. Mobile Testing Verification Process**

Niagara Mohawk verifies a stray voltage finding made by the mobile scan by using its own internal testing verification procedure as outlined in Section V of the Company’s Electric Operating Procedure NG-USA EOP G016. Verification entails using an HD probe to test all metallic objects in the area using a ground reference point as close as practical to the facility being tested up to 25 feet. In the event a suitable ground source cannot be located within the 25 foot range, the Company employs Power Survey’s verification procedure, which allows for using a ground reference point of within 100 feet of the structure.

**C. Mobile Testing Results by City**

**1. Albany**

Testing began in Albany on October 22, 2018 and was completed on October 25, 2018 with the following results:

- a. Total stray voltage findings = 108
- b. Stray voltage findings at 4.4v and below = 82 (76%)
- c. Stray voltage findings at 4.5v and above = 26 (24%)
- d. Miles scanned = 223
- e. Niagara Mohawk structures scanned = 4,624

	<i>Events/Hits</i>					
	2013	2014	2015	2016	2017	2018
<i>Albany</i>	106	127	116	88	121	108
88% of events in 2018 were found on streetlights						

**2. Niagara Falls**

Testing began in Niagara Falls on May 9, 2018 and was completed on May 11, 2018 with the following results:

- a. Total stray voltage findings = 32
- b. Stray voltage findings at 4.4v and below = 29 (91%)
- c. Stray voltage findings at 4.5v and above = 3 (9%)
- d. Miles scanned = 53
- e. Niagara Mohawk structures scanned = 1,312

<i>Events/Hits</i>						
	2013	2014	2015	2016	2017	2018
<i>Niagara Falls</i>	12	13	53	34	31	32
100% of events in 2018 were found on streetlights						

**3. Buffalo**

Niagara Mohawk conducted two separate mobile scans of Buffalo in 2018. The first mobile scan began on April 23, 2018 and was completed on June 8, 2018 with the following results:

- a. Total stray voltage findings = 338
- b. Stray voltage findings at 4.4v and below = 306 (91%)
- c. Stray voltage findings at 4.5v and above = 32 (9%)
- d. Miles scanned = 1,475
- e. Niagara Mohawk structures scanned = 27,813

The second mobile scan began on August 27, 2018 and was completed on October 4, 2018 with the following results:

- a. Total stray voltage findings = 318
- b. Stray voltage findings at 4.4v and below = 254 (80%)
- c. Stray voltage findings at 4.5v and above = 64 (20%)
- d. Miles scanned = 1,391<sup>1</sup>
- e. Niagara Mohawk structures scanned = 27,746

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<sup>1</sup> Variances in mileages and structures scanned can be attributable to route reconfiguration due to construction, road blocks, and private roads.

<i>Events/Hits</i>												
	2013 – Scan 1	2013 - Scan 2	2014 – Scan 1	2014 - Scan 2	2015 – Scan 1	2015 - Scan 2	2016 – Scan 1	2016 - Scan 2	2017 – Scan 1	2017 - Scan 2	2018 – Scan 1	2018 - Scan 2
<i>Buffalo</i>	345	570	450	293	471	605	417	432	328	278	338	318
100% of events in 2018 were found on streetlights												

A majority of the 2018 findings were below 4.5v in Albany (76%), Niagara Falls (91%), and Buffalo (91% in Scan 1 and 80% in Scan 2).

**D. Mobile Testing Repair/Mitigation Efforts**

As of December 5, 2018, Niagara Mohawk completed 99% of the total permanent repairs in Buffalo (Scan 1 & Scan 2), Niagara Falls, and Albany.

A summary table illustrating repair status by region can be found in Appendices A-E. These tables are updated as of December 5, 2018.

**E. Mobile Testing Program Costs**

As of December 5, 2018, the mobile scan surveys totaled \$1,882,881.

City	Actual Miles	Events Found	Event Rate	Repairs	Mobile Inspection Cost
Buffalo Scan 1	1,475	338	0.22	338	\$1,810,462
Buffalo Scan 2	1,391	318	0.22	312	
Niagara Falls	53	32	0.60	32	\$32,918
Albany	223	108	0.48	108	\$39,501
Total	3,142	796	0.25	790	\$1,882,881

**F. Mobile and Manual Testing Program Comparison**

It cost the Company on average six times more to conduct mobile testing (per mile cost) when compared to manual testing (per unit cost) in Albany, Niagara Falls, and Buffalo in 2018.

<b>2018 Estimated Costs</b>	<b>Albany</b>		<b>Niagara Falls</b>		<b>Buffalo Scan 1 &amp; 2</b>	
	<b>Manual</b>	<b>Mobile</b>	<b>Manual</b>	<b>Mobile</b>	<b>Manual</b>	<b>Mobile</b>
<b>Non-Streetlighting Eqp.</b>	\$15,070 <sup>2</sup>	\$39,501	\$3,636	\$32,918	\$88,792	\$1,810,462
<b>Metallic Streetlighting Eqp.</b>	\$3,808		\$1,659		\$24,580	
<b>Delta</b>	<b>Δ \$20,623</b>		<b>Δ \$27,623</b>		<b>Δ \$1,697,090</b>	

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<sup>2</sup> The estimated manual testing costs are based on the per unit cost of conducting a manual elevated voltage test in Albany, Niagara Falls, and Buffalo and the number of facilities scanned during mobile testing in 2018. The numbers reflect what it would have cost the Company had it performed manual testing in these cities in 2018.


**Appendix A**

<b>NY Stray Voltage Mobile Testing Summary Report 2018</b>						
12/5/2018						
	<b>Buffalo Scan 1</b>	<b>Buffalo Scan 2</b>	<b>N. Falls</b>	<b>Albany</b>	<b>Grand Total</b>	
<b>Testing Summary</b>						
Total Number of Events	338	318	32	108	<b>796</b>	
<i>At or Above 4.5 Volts</i>	32	64	3	26	<b>125</b>	
<i>Between 1.0 and 4.4 Volts</i>	306	254	29	82	<b>671</b>	
Total NGRID Owned Events	338	318	32	108	<b>796</b>	
<i>At or Above 4.5 Volts</i>	32	64	3	26	<b>125</b>	
<i>Between 1.0 and 4.4 Volts</i>	306	254	29	82	<b>671</b>	
Total Private Owned Events	69	83	1	0	<b>153</b>	
<i>At or Above 4.5 Volts</i>	19	20	0	0	<b>39</b>	
<i>Between 1.0 and 4.4 Volts</i>	50	63	1	0	<b>114</b>	
Survey Percent Complete by City						
<i>Buffalo (Scan 1)</i>	1475				<b>100.00%</b>	
<i>Buffalo (Scan 2)</i>		1391			<b>100.00%</b>	
<i>Niagara Falls</i>			53		<b>100.00%</b>	
<i>Albany</i>				223	<b>100.00%</b>	
Total Miles To Be Scanned (estimates)	1,475	1,391	53	223	<b>3,142</b>	
<b>NY Stray Voltage Mobile Testing Repair Summary Report 2018</b>						
12/5/2018						
	<b>Buffalo Scan 1</b>	<b>Buffalo Scan 2</b>	<b>N. Falls</b>	<b>Albany</b>	<b>Grand Total</b>	
<b>Repair Summary</b>						
<b>NGRID Repairs</b>						
Required	338	318	32	108	<b>796</b>	
Completed	338	312	32	108	<b>790</b>	
Pending (All repairs)	0	6	0	0	<b>6</b>	
Pending (De-energized streetlights)	0	6	0	0	<b>6</b>	
Exceeding 45 Days	0	0	0	0	<b>0</b>	
Percent Complete	100.00%	98.11%	100.00%	100.00%	<b>99.24%</b>	
TOH Repairs	2	12	0	0	<b>14</b>	
TOH Complete	2	6	0	0	<b>8</b>	
TOH Pending	0	6	0	0	<b>6</b>	
TOH Exceeding 90 Days	0	0	0	0	<b>0</b>	
TOH Percent Complete	100.00%	50.00%	100.00%	100.00%	<b>57.14%</b>	
<b>Private Repairs</b>						
Required	69	83	1	0	<b>153</b>	
Completed	69	83	1	0	<b>153</b>	
Pending	0	0	0	0	<b>0</b>	
Exceeding 45 Days	0	0	0	0	<b>0</b>	
Percent Complete	100.00%	100.00%	100.00%	100.00%	<b>100.00%</b>	
<b>Total Repairs Pending</b>	0	6	0	0	<b>6</b>	
<b>Total Repairs Complete</b>	338	312	32	108	<b>790</b>	
<b>Total Repairs Percent Complete</b>	100.00%	98.11%	100.00%	100.00%	<b>99.24%</b>	



Appendix B

Summary of Energized Objects - Mobile Testing - City of Niagara Falls


 Data as of December 5, 2018	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	29	2	1	32	32	0	0
Metal Street Light Pole (971/981)	29	2	1	32	32	0	0
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	0	0	0	0	0	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	0	0	0	0	0	0	0
<b>Totals</b>	29	2	1	32	32	0	0

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

Appendix C

**Summary of Energized Objects - Mobile Testing - City of Albany**


 Data as of December 5, 2018	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	1	0	0	1	1	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	1	0	0	1	1	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	73	26	0	99	99	0	0
Metal Street Light Pole (971/981)	69	26	0	95	95	0	0
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	2	0	0	2	2	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	2	0	0	2	2	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	8	0	0	8	8	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	8	0	0	8	8	0	0
<b>Totals</b>	82	26	0	108	108	0	0

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

Appendix D

**Summary of Energized Objects - Mobile Testing - City of Buffalo Scan 1**


 Data as of December 5, 2018	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	306	26	6	338	338	0	0
Metal Street Light Pole (971/981)	306	26	6	338	338	0	0
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	0	0	0	0	0	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	0	0	0	0	0	0	0
<b>Totals</b>	<b>306</b>	<b>26</b>	<b>6</b>	<b>338</b>	<b>338</b>	<b>0</b>	<b>0</b>

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

Appendix E

Summary of Energized Objects - Mobile Testing - City of Buffalo Scan 2

 Data as of December 5, 2018	Initial Readings				Readings After Mitigation		
	1 - 4.4 V	4.5 - 24.9 V	> 25 V	Total	< 1 V	1 - 4.4 V	> 4.5 V
<b>Distribution Facilities</b>	0	0	0	0	0	0	0
Pole (910)	0	0	0	0	0	0	0
Ground (914)	0	0	0	0	0	0	0
Guy (915)	0	0	0	0	0	0	0
Riser (916)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Underground Facilities</b>	0	0	0	0	0	0	0
Handhole / Pull box (950)	0	0	0	0	0	0	0
Manhole (951)	0	0	0	0	0	0	0
Padmount Switchgear (952)	0	0	0	0	0	0	0
Padmount Transformer (953)	0	0	0	0	0	0	0
Vault – Cover/Door (954)	0	0	0	0	0	0	0
Pedestal	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Street Lights / Traffic Signals</b>	254	58	6	318	309	3	0
Metal Street Light Pole (971/981)	254	58	6	318	309	3	0
Traffic Signal Pole (991)	0	0	0	0	0	0	0
Control Box (992)	0	0	0	0	0	0	0
Pedestrian Crossing Pole (993)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Substation Fences</b>	0	0	0	0	0	0	0
Fence (995)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Transmission</b>	0	0	0	0	0	0	0
Lattice Tower (931)	0	0	0	0	0	0	0
Pole (930)	0	0	0	0	0	0	0
Ground (933)	0	0	0	0	0	0	0
Guy (934)	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0
<b>Miscellaneous Facilities</b>	0	0	0	0	0	0	0
Sidewalk	0	0	0	0	0	0	0
Gate/Fence/Awning*	0	0	0	0	0	0	0
Control Box	0	0	0	0	0	0	0
Scaffolding	0	0	0	0	0	0	0
Bus Shelter	0	0	0	0	0	0	0
Fire Hydrant	0	0	0	0	0	0	0
Phone Booth	0	0	0	0	0	0	0
Water Pipe	0	0	0	0	0	0	0
Riser	0	0	0	0	0	0	0
Other**	0	0	0	0	0	0	0
<b>Totals</b>	254	58	6	318	309	3	0

\*Includes railing

\*\*Including but not limited to manhole cover, sewer cover, no parking sign, parking meter, private sign, stop sign, storm grate.

## **Appendix 9**

# **NG-USA EOP G016 Equipment Elevated Voltage Testing**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 1 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

## **INTRODUCTION**

The purpose of this procedure is to outline the requirements for the equipment elevated voltage testing on National Grid Facilities in New York, Massachusetts and Rhode Island as required by:

1. New York Public Service Commission’s “Electric Safety Standards” issued on January 5, 2005, the New York Public Service Commission’s “Order Adopting Changes to Electric Safety Standards” issued and effective on December 15, 2008.
2. New York Public Service Commission’s “Order Requiring Additional Mobile Stray Voltage Testing” issued and effective on July 21, 2010 and the New York’s Public Service Commission “Order Granting Petition In Part and Modifying Electric Safety Standards” issued and effective on March 22, 2013.
3. Rhode Island Public Utilities Commission in Docket 4237 “Order to Establish a Contact Voltage Detection, Repair and Reporting Program” issued on November 9, 2012, and the subsequent order issued on February 1, 2013.
4. Massachusetts Department of Telecommunications and Energy provided a series of recommendations on December 9, 2005, that have been included in this procedure.

While there are variances in requirements between New York, Massachusetts, and Rhode Island driven by particular regulatory requirements in each State, the minimum requirements are based on sound utility practice.

## **PURPOSE**

This procedure applies to all personnel involved (employees or contractors) with or responsible for the testing, mitigation/repair and reporting of facilities designated by this EOP for equipment elevated voltage testing. It should be noted that the term “Contact Voltage” has been adopted and is used in the EOP (refer to EOP-DEF).

## **ACCOUNTABILITY**

1. T&D Work Methods, Electrical Material & Design Standards
  - a. Update Procedure as Necessary
  - b. Provide personnel guidance and assistance as requested.
2. Operations – Inspection & Maintenance
  - a. Ensure the program as outlined in this EOP is implemented properly and timely.
  - b. Ensure that the program as outlined in the EOP is completed each year.
  - c. Provide qualified personnel to complete equipment elevated voltage testing.
  - d. Ensure all qualified personal have been trained on performing equipment elevated voltage testing.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 2 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

3. Quality Assurance Quality Control
  - a. Ensure a QAQC program has been implemented as part of the mandatory requirements for New York and Massachusetts Regulators.
  - b. QAQC Inspector shall randomly audit elevated voltage testing performed to ensure testing completeness and accuracy.
4. Equipment Elevated Voltage Inspector
  - a. Demonstrate the ability to perform equipment elevated voltage testing per this procedure
  - b. Demonstrate the ability to become proficient in the use of the appropriate database.
  - c. Perform walking patrols, collect information, edit data, and guard unsafe facilities.
  - d. Attend the equipment elevated voltage training program and demonstrate competency with the equipment.
5. Learning & Development
  - a. Provide training upon request
6. Distribution Asset Management
  - a. Provide input into program revisions.
  - b. Ensure the equipment elevated voltage program as outlined in this EOP is implemented, budgeted, and sanctioned properly and timely.

## **REFERENCES**

NYPSC Order 04-M-0159  
 NYPSC Order Adopting Changes to Electric Safety Standards  
 NYPSC Order Requiring Additional Mobile Stray Voltage Testing  
 RIPUC Docket 4237 Order 20871 (November 9, 2012) and Order 20950 (February 1, 2013)  
 Proposed Rhode Island Electric Contact Voltage Program, Revised October 2, 2012 (Docket 4237)  
 NYPSC Order Granting Petition in Part and Modifying Electric Safety Standards  
 Applicable National Grid Safety Rules & Procedures  
 Testing Equipment Operation Instructions  
 NG EOP-DEF – EOP Definitions

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 3 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

**DOCUMENT CONTENTS**

Table of Contents

1.0 SAFETY REQUIREMENTS..... 4

2.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS  
REQUIRED – NEW YORK..... 4

3.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS  
REQUIRED – RHODE ISLAND..... 7

4.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS  
REQUIRED – MASSACHUSETTS..... 8

5.0 TEST EQUIPMENT..... 9

6.0 TEST PROCEDURE ..... 10

7.0 CORRECTIVE ACTION REQUIREMENTS FOR EQUIPMENT ELEVATED VOLTAGE  
FINDINGS..... 12

8.0 EQUIPMENT ELEVATED VOLTAGE DATABASE..... 15

9.0 NEW YORK ANNUAL REPORTING AND CERTIFICATION REQUIREMENTS ..... 16

10.0 MASSACHUSETTS REPORTING REQUIREMENTS ..... 18

11.0 RHODE ISLAND REPORTING REQUIREMENTS..... 19

12.0 TYPE OF EQUIPMENT - APPENDIX A ..... 20

13.0 EXCEPTION APPROVALS..... 21

14.0 REVISION HISTORY ..... 22

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 4 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

## **1.0 SAFETY REQUIREMENTS**

- 1.1 All work shall be performed in accordance with:
  - 1.1.1 National Grid Employee Safety Handbook
  - 1.1.2 Applicable National Grid EOP's
- 1.2 All applicable and appropriate Personal Protective Equipment (PPE) shall be worn.
- 1.3 The employee in charge of the work shall conduct a written pre-job brief with the employees involved prior to the start of each job. Using the Job Brief Form as an aide, discussions for performing the work should include:
- 1.4 Minimum Approach Distances (MAD) to energized lines or exposed live parts shall be maintained.
- 1.5 Identify if a Process Hazard Assessment (PHA) is required. Refer to NG-EOP G037 "Process Hazard Analysis".
- 1.6 Identify if an ARC flash assessment is required. Refer to NG-EOP G035 "ARC Flash Awareness and Mitigation" and Work Methods Infonet site for Arc Flash Table to determine working distance and energy levels – see link below:  
[http://us3infonet/sites/eng\\_delivery\\_svcs/Pages/ArcFlashMitigation.aspx](http://us3infonet/sites/eng_delivery_svcs/Pages/ArcFlashMitigation.aspx)

## **2.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – NEW YORK**

- 2.1 Street Lights and Municipally Owned Facilities
  - 2.1.1 Company owned metallic street lighting standards shall be one hundred percent (100%) tested for equipment elevated voltage annually.
    - a. This test is to be performed while the light is operating.
  - 2.1.2 Municipally owned street light systems that National Grid directly provides energy to shall be one hundred percent (100%) tested for equipment elevated voltage annually.
    - a. National Grid is responsible to complete this testing unless assurances of the completion of required testing and transfer of such test data are made by the appropriate municipality.
    - b. This test is to be performed while the light is operating.
  - 2.1.3 Municipally owned metallic traffic signal standards and accessible devices shall be one hundred percent (100%) tested annually for equipment elevated voltage.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 5 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

2.1.4 All street lights identified on public thoroughfares regardless of ownership shall be one hundred percent (100%) tested annually for equipment elevated voltage.

2.1.5 All street lights under a maintenance contract shall be one hundred percent (100%) tested annually for equipment elevated voltage.

a. Exceptions not requiring equipment elevated voltage testing:

- i. Private lighting, park associations, parking lots, fiberglass (or other non-conductive) street light standards.
- ii. Locations where street light standards are not publicly accessible, such as facilities located in the center of highways that cannot be accessed without stopping traffic or creating potentially hazardous situations for the worker and/or public.

## 2.2 National Grid Electric Substation Fences

2.2.1 Metallic fencing surrounding substations with National Grid Facilities shall be tested for equipment elevated voltage annually. This fencing can be customer owned for customer stations, if a National Grid facility is part of the station.

## 2.3 Overhead Distribution Facilities

2.3.1 Towers and/or metallic poles with distribution facilities shall be tested for equipment elevated voltage at an annual rate of twenty percent (20%) in conjunction with field inspections on a five-year cycle.

2.3.2 The following equipment on wood distribution poles requires equipment elevated voltage testing at an annual rate of twenty percent (20%) in conjunction with field inspections on a five-year cycle:

- a. Metallic riser guard or conduit (company or non-company).
- b. Uncovered or uninsulated down ground (company or non-company).
- c. Down guy wire (company or non-company).
- d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole within reach from the ground.

2.3.3 Exceptions: Customer meters and customer meter poles are excluded.

## 2.4 Overhead Transmission Facilities

2.4.1 Towers and/or metallic poles with transmission facilities shall be tested for equipment elevated voltage at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle.

2.4.2 The following equipment on wood transmission poles or structures require equipment elevated voltage testing at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle:

- a. Metallic riser guard or conduit (company or non-company).

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 6 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

- b. Uncovered or uninsulated down ground (company or non-company).
- c. Down guy wire (company or non-company).
- d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole or structure within reach from the ground.

## 2.5 Underground Facilities

- 2.5.1 Equipment elevated voltage testing is required on all of the following equipment where accessible to the public.
- a. All metallic manhole covers, vault covers and grates, junction box covers, and handhole covers at an annual rate of one hundred percent (100%).
- 2.5.2 Pad-mounted transformers and switchgear are tested at an annual rate of twenty percent (20%) in conjunction with field inspections on a five-year cycle.
- 2.5.3 Starting in 2010 and continuing thereafter, unless changed by subsequent order of the NY Public Service Commission:
- a. Two (2) mobile stray voltage surveys shall be conducted at an annual rate of one hundred percent (100%) in Buffalo
  - b. One (1) mobile stray voltage survey is required to be conducted at an annual rate of one hundred percent (100%) in Albany and Niagara Falls.
- 2.5.4 Exceptions: Non-metallic concrete or fiberglass pads, handholes or pull/splice boxes are not required to be tested.

## 2.6 Daily Job Site Test Requirements

- 2.6.1 Each job site where National Grid personnel or its contractors complete a work assignment, they shall perform the following:
- a. Perform an equipment elevated voltage test at the start and at the end of the work day or at the start and at the completion of the assignment. This testing requirement is considered good utility practice and does not require specific documentation.
- 2.6.2 Exceptions:
- a. Electric substation fencing will not require equipment elevated voltage testing unless scheduled as part of the inspection program or if work was done on the fencing.
  - b. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

## 2.7 Exemptions

- 2.7.1 No testing is required inside a completely fenced in area where access is denied to the general public and where access is only achieved by climbing a fence. Good judgment is required by the tester in these scenarios.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 7 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

**3.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – RHODE ISLAND**

3.1 Company Owned Street Lights

- 3.1.1 Company owned metallic street lighting standards are required to be tested for equipment elevated voltage on a three-year cycle.
- 3.1.2 Exceptions: Testing shall not be completed at locations where street light standards are not publicly accessible, such as facilities located in the center of highways that cannot be accessed without stopping traffic or creating potentially hazardous situations for the worker and/or the public.

3.2 Overhead Distribution Facilities

- 3.2.1 Towers and/or metallic poles with distribution facilities shall be tested for equipment elevated voltage at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle.
- 3.2.2 The following equipment on wood distribution poles or structures require equipment elevated voltage testing at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle:
  - a. Metallic riser guard or conduit (company or non-company).
  - b. Uncovered or uninsulated down ground (company or non-company).
  - c. Down guy wire (company or non-company).
  - d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole or structure within reach from the ground.

3.3 Underground Facilities

- 3.3.1 Equipment elevated voltage testing at an annual rate of twenty-percent (20%), to be completed on a five-year cycle:
  - a. Metallic manhole covers, vault covers and grates, junction box covers, handhole covers
  - b. Pad-mounted transformers, secondary pedestals, and pad-mounted switchgears.
- 3.3.2 Starting in Fiscal Year 2013 and continuing thereafter, unless changed by subsequent order of the Rhode Island Public Utilities Commission, mobile contact voltage surveys will be performed in designated Contact Voltage Areas (CVA).
- 3.3.3 The mobile surveys will be performed at an annual rate of twenty-percent (20%), to be completed on a five-year cycle  
  
 Exceptions: Non-metallic concrete or fiberglass pads, handholes or pull/splice boxes are not required to be tested.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 8 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

### 3.4 Daily Job Site Test Requirements

3.4.1 Each job site where National Grid personnel or its contractors complete a work assignment:

- a. An equipment elevated voltage test shall be taken at the start and at the end of the work day or at start and at the completion of the assignment. This testing requirement is considered good utility practice and does not require specific documentation.

### 3.4.2 Exceptions

- a. Electric substation fencing will not require equipment elevated voltage testing unless scheduled as part of the inspection program or if work was done on the fencing.
- b. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

### 3.5 Exemptions

3.5.1 See Section 2.7.1

## **4.0 FACILITIES WHERE EQUIPMENT ELEVATED VOLTAGE TESTING/DOCUMENTATION IS REQUIRED – MASSACHUSETTS**

### 4.1 Company Owned Street Lights

- 4.1.1 Company owned metallic street lighting standards are required to be tested for equipment elevated voltage at an annual rate of twenty-percent (20%) on a five year cycle.
- 4.1.2 Exceptions: Testing shall not be completed at locations where street light standards are not publicly accessible, such as facilities located in the center of highways that cannot be accessed without stopping traffic or creating potentially hazardous situations for the worker and/or public.

### 4.2 Overhead Distribution Facilities

- 4.2.1 Towers and/or metallic poles with distribution facilities shall be tested for equipment elevated voltage at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle.
- 4.2.2 The following equipment on wood distribution poles or structures require equipment elevated voltage testing at an annual rate of twenty-percent (20%) in conjunction with field inspections on a five-year cycle:
  - a. Metallic riser guard or conduit (company or non-company).

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 9 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

- b. Uncovered or uninsulated down ground (company or non-company).
- c. Down guy wire (company or non-company).
- d. Any other publicly accessible conductive piece of equipment (company or non-company) on the pole within reach from the ground.

#### 4.3 Underground Facilities

4.3.1 Equipment elevated voltage testing at an annual rate of twenty-percent (20%), to be completed on a five-year cycle:

- a. All metallic manhole covers, vault covers and grates, junction box covers, handhole covers
- b. Pad-mounted transformers, secondary pedestals, and pad-mounted switchgears.

4.3.2 Exceptions: Non-metallic concrete or fiberglass pads or handholes or pull/splice boxes are not required to be tested.

#### 4.4 Daily Job Site Test Requirements

4.4.1 Each job site where National Grid personnel or its contractors complete a work assignment:

- a. An equipment elevated voltage test shall be taken at the start and at the end of the work day or at the start and at the completion of the assignment. This testing requirement is considered good utility practice and does not require specific documentation.
- b. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

4.4.2 Exceptions

- a. Substation fencing will not require equipment elevated voltage testing unless scheduled as part of the inspection program or if work was done on the fencing.
- b. In a storm situation, where mutual aid is required, testing by other than National Grid personnel will not be required.

#### 4.5 Exemptions

4.5.1 See Section 2.7.1

### **5.0 TEST EQUIPMENT**

5.1 A hand held device (proximity detection unit) that is capable of detecting voltage from 5 to 600 VAC.

5.2 A portable AC digital high impedance volt meter must have the ability to take readings with and without an input load impedance of 500 ohms.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 10 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

- 5.3 The handheld devices utilized shall be certified by an independent test laboratory as being able to reliably detect voltages from 5-600 VAC. The following units have been certified:
- 5.3.1 HD Electric Stray Voltage Detector model LV-5
  - 5.3.2 Fluke 85
  - 5.3.3 Fluke 87
  - 5.3.4 Fluke 170 series or equivalent
  - 5.3.5 Fluke 175
  - 5.3.6 Fluke 177
  - 5.3.7 Fluke 179
  - 5.3.8 Fluke 187
  - 5.3.9 Fluke 189
- 5.4 Mobile Contact Voltage Detection Equipment:
- 5.4.1 Narda 8950/10 Stray Voltage System
  - 5.4.2 SVD2000 Stray Voltage Mobile Detector

## **6.0 TEST PROCEDURE**

- 6.1 Job Safety Requirements
- 6.1.1 At minimum, the following information shall be communicated to all personnel at the beginning of each shift for equipment elevated voltage testing:
- a. Structures are never to be touched with a bare hand while performing the tests, only the proximity detector or meter probe is to be used to make contact with the facilities.
  - b. Appropriate PPE shall be worn.
  - c. Each individual needs to be aware of his/her surroundings at all times.
  - d. Make sure to observe all traffic before entering a street.
  - e. Traffic safety vest (DOT Compliant Class III) shall be worn at all times when exposed to traffic. Be aware that when bending down, the visibility benefits of the traffic safety vest are diminished.
  - f. Obey all traffic control devices.
  - g. When working in the street, face oncoming traffic whenever possible.
- 6.2 Measurements for detecting elevated voltages will be performed in accordance with the following:
- 6.2.1 Initial measurements for the presence of voltage shall be made using a certified proximity detection unit, refer to Section 5.3

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 11 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

- a. To verify the proper operation of the proximity detector, follow operating instructions for the particular unit being utilized, this is to be done daily.
  - b. After verification that the detection unit is working, approach the area/equipment to be tested. The proximity detector will illuminate prior to touching the area/equipment being tested if voltage is present. If the proximity detector does not illuminate in close proximity to the area/equipment touch the area/equipment to be tested with the probe of the unit.
- 6.2.2 If voltage is detected, re-test using a portable AC voltmeter (The 500 ohm resistor is NOT used in this initial test):
- a. Measurements with a portable AC voltmeter shall be taken on clean bare metallic surface (structure, ground wire, etc.)
  - b. When using a portable AC voltmeter, connection shall be made to suitable neutral or ground source with the common (black) lead.
    - 1. In locations where the neutral or ground point is at a distance in excess of the voltmeter lead length
      - i. The connection to the neutral/ground shall be made with up to 25' of # 16 stranded copper lead wire (covered).
      - ii. The other end of which shall be securely connected to the common (black) probe of the meter.
      - iii. When using such "extension leads" appropriate care shall be taken in the placement of such leads so as to not create a physical hazard to workers, pedestrian or vehicular traffic.
    - 2. In locations where a system ground is not available, or the existing ground registered voltage upon the proximity test
      - i. A metal rod shall be firmly embedded into the earth to a minimum depth of 6" to create a ground reference point for the measurement to be taken.
      - ii. An alternate method is available for obtaining a ground reference point utilizing an aluminum plate in lieu of driving a ground rod. The reference point should be as close as practicable to the facility being tested to simulate an equipment elevated voltage touch potential situation (3' to 4'.) On occasion longer leads may be necessary to find undisturbed earth (up to 25'.)
  - c. The "live" meter (red) probe lead shall then be placed into contact with the structure under inspection to determine the voltage.



nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 12 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

1. Voltage readings greater than 30 volts AC shall be recorded in the database for the site.
  2. For voltage readings less than 30 volts, install a 500 ohm input load impedance resistor on the volt meter. Take another voltage measurement and record this voltage in the database for the site.
- 6.2.3 Measurements for elevated voltages/contact voltage using mobile technology will be performed in accordance with the following:
- a. Mobile testing is performed by contract crews driving pre-determined routes in Contact Voltage Areas searching for elevated voltage levels.
  - b. The equipment used is mounted to vehicles and detects contact voltage levels greater than 1 volt while driving at speeds of up to 25 mph near underground facilities.
  - c. Once elevated voltages are detected the crew stops and performs a thorough check with certified manual testing equipment to determine if there is contact voltage present.
- 6.2.4 Any positive indications by either mobile testing or hand held tools shall be followed up with voltage measurements on the target structures.
- a. Voltage measurements shall be taken in accordance with Section 6.2.2 above.
  - b. The investigators shall verify that a suitable ground (i.e. a ground that is not energized) is used as a reference. Ground source location shall be marked with tape, paint or flag for future testing of repair work.
- 6.2.5 A Total Harmonic Distortion (THD) test method will be implemented as a pilot for Rhode Island mobile elevated voltage testing. THD will be determined by the use of a Fluke Power Quality clamp meter or a Fluke scope meter both of which have the ability to measure THD.

## **7.0 CORRECTIVE ACTION REQUIREMENTS FOR EQUIPMENT ELEVATED VOLTAGE FINDINGS**

### 7.1 Manual Testing

#### 7.1.1 New York

If equipment elevated voltage condition is found and verified by the Test Procedure in Section 6.0, the site is to be guarded by a person or a protective barrier until made safe by Company personnel or if municipally owned, made safe by the owner or company.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 13 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

- a. If the voltage measures less than 1 volt and is found to be consistent with system operation design (no visual evidence of a problem upon review) **No further action is required.**
- b. If the voltage measures greater than or equal to 1 volts and less than 4.5 volts:
  - i. The asset can either be guarded in person or by a protective barrier that prevents public contact.
  - ii. Contact your supervisor for required action. Sound judgment shall be utilized in this application.
- c. If the voltage measures greater than or equal to 4.5 volts:
  - i. It shall be guarded by an equipment elevated voltage inspector or a Company employee that has been trained to stand by on energized facilities.
  - ii. Immediate response is required using the notification in Section 7.3.

#### 7.1.2 Massachusetts and Rhode Island

If equipment elevated voltage condition is found and verified by the Test Procedure in Section 6.0, the site is to be guarded by a person or a protective barrier until made safe by Company personnel or if municipally owned, made safe by the owner or company.

- a. If the voltage measures less than 4.5 volts and is found to be consistent with system operation design (no visual evidence of a problem upon review) **No further action is required.**
- b. If the voltage measures greater than 4.5 volts and less than 8 volts:
  - i. The asset shall be guarded in person or by a protective barrier that prevents public contact.
  - ii. Contact your supervisor for required action. Sound judgment shall be utilized in this application.
- c. If the voltage measurement is greater than 8 volts:
  - i. It shall be guarded by an equipment elevated voltage inspector or a Company employee who has been trained to stand by on energized facilities.
  - ii. Immediate response is required using the notification in Section 7.3.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 14 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

## 7.2 Mobile Testing

### 7.2.1 Rhode Island Total Harmonic Distortion Pilot

Under the Total Harmonic Distortion (THD) pilot in Section 6.2.5, if during mobile testing of the Contact Voltage Area the voltage measures greater than 1 volt and less than 4.5 volts and has a total harmonic distortion of less than 10% the voltage will be considered contact voltage.

- a. These areas will be safeguarded from the public and permanent repairs will be made.
- b. If the total harmonic distortion is greater than 10% (no visual evidence of a problem upon review) **No further action is required.**

### 7.2.2 New York and Rhode Island

In the event of an elevated/contact voltage finding on an electric facility or a street light, all publicly accessible structures and sidewalks within a minimum 30 foot radius of the electric facility or street light must be tested for stray voltage.

## 7.3 The following notification process for personnel to respond shall be utilized.

### 7.3.1 Notification by location:

- a. New York Regional Control Center 1-877-716-4996
- b. New England Regional Control Center, North
  1. Western, Central, North & Granite 1-508-421-7879
- c. New England Regional Control Center, South
  1. Southeast, South Shore & Ocean State (RI) 1-508-421-7885

### 7.3.2 Inform the System operator that this is an equipment elevated voltage call, and provide the following information:

- a. Inspector name, Company (if not National Grid)
- b. Address where the problem is identified; include facility number, circuit number, ownership, type of equipment and unique ID.
- c. Voltage found and whether they are physically guarding or leaving the site after flagging and installing a protective barrier. National Grid personnel or designee will be assigned to respond.

## 7.4 Temporary repairs may be used to mitigate the equipment elevated voltage thereby removing the need to guard the site.

## 7.5 Permanent repairs to the equipment shall be made within 45 days of the occurrence, except as noted in Section 7.6

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 15 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

- 7.6 If permanent repairs cannot be made within 45 days due to extraordinary circumstances, the company shall periodically perform site visits to monitor the condition of the temporary repair. For New York, all exceptions shall be identified and justified in the annual reporting of the program to the NYPSC.
- 7.7 The contractor and/or equipment elevated voltage Inspector may detect a minimal voltage level that is attributable to the design of the facility and not the result of an improper condition, no corrective action is required in this instance.
- 7.8 Angel Guards
- 7.8.1 Individuals conducting the equipment elevated voltage tests on street light standards shall have a supply of “Angel guards” available for installation if the cover is missing or wires are found to be exposed to the public at the time of testing.
- 7.8.2 Angel guards shall only be installed after the testing of the street light standard is complete and there is no indication of equipment elevated voltage above 1 volt (NY) and 4.5 volts (RI and MA)
- 7.8.3 Repairs have been completed to correct the equipment elevated voltage.
- 7.9 The equipment elevated voltage inspector shall report any potentially hazardous conditions found on National Grid facilities seen visually during the survey process.
- 7.10 Customer Owned Equipment
- 7.10.1 Where the Company finds equipment elevated voltage above the allowable thresholds and identifies its source as customer-owned equipment:
- a. The Company shall guard the site and notify the customer or a responsible person, as appropriate, that a potentially hazardous situation exists.
  - b. The Company shall advise the customer or responsible person that the cause of the equipment elevated voltage shall be immediately remedied.
- 7.10.2 Company personnel are encouraged to work with the customer to determine and rectify the problem. If the customer agrees to accept the Company’s assistance, the Company may charge a reasonable cost for this effort.
- a. The Company may temporarily remove a customer’s meter or take such other actions as are appropriate and necessary to protect the public.

## **8.0 EQUIPMENT ELEVATED VOLTAGE DATABASE**

- 8.1 The equipment elevated voltage database will be populated with information that is collected by the inspector using a hand-held device. The database shall be easily searchable for information and reporting.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 16 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

8.2 The equipment elevated voltage inspector shall populate the following Information fields for manual testing:

Survey Date	Inspectors Name
Region	GPS Taken
District	Pre-load Match
Contractor	Equipment EV Test Required
GIS ID/Asset # (Unique ID)	Voltage Found Y/N
Facility Type	Voltage Measurement
Owner	Type of Equipment (Appendix A)
Feeder/Circuit	Immediate Action Taken
Line #	Person Notified
Tax District	Permanent Repair Date
Pole/Structure/Equipment ID	Type of Repair
Street Name	Person Responsible for repair (Employee ID)

8.3 Information fields required to be completed for facilities for mobile testing

Survey Date	Street Name
Region	GPS taken
District	Voltage Found Y/N
Contractor	Voltage Measurements
Facility Type	Type of Equipment (see Appendix A)
Owner	Immediate Action Taken
Pole/Structure/Equipment ID	Person Notified
Permanent Repair Date	Type of Repair

## **9.0 NEW YORK ANNUAL REPORTING AND CERTIFICATION REQUIREMENTS**

- 9.1 Each Regional program supervisor shall provide certification to the program manager that the Region they supervise has complied with the equipment elevated voltage testing and inspection program as ordered by the PSC.
- 9.2 The program manager shall provide certification to the Vice President Distribution Network Strategy and the Senior Vice President of Customer Operations & Maintenance that the organization has complied with the equipment elevated voltage testing and inspection program as ordered by the PSC.
- 9.3 Written certification of the completion and results of every equipment elevated voltage test and inspection shall be completed, as well as a certification that all unsafe conditions identified have been remediated by appropriate company personnel.
- 9.4 The President or officer with direct responsibility for overseeing the equipment elevated voltage testing and inspection shall provide an annual certification to the NYPSC that the Company has tested all of its publicly accessible conductive surface electric facilities and all street lights, as well as completed all required inspections.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 17 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

- 9.5 The President or officer with direct responsibility for overseeing facility inspections shall provide an annual certification to the Commission that the utility is in compliance with its inspection program and has inspected the requisite number of electric facilities. Additionally, at the end of the five-year inspection cycle, the officer shall certify that all of the utility's electric facilities have been inspected at least once.
- 9.6 The annual reporting and certification is required by February 15 of each year. In addition to certifications, it shall address the following:
- 9.6.1 Details the results of equipment elevated voltage test results and inspections conducted over the 12-month period ending December 31 of the prior calendar year.
  - 9.6.2 Addresses the performance mechanism contained in Section 10 of the PSC Order Adopting Changes to Electric Safety Standard effective December 15, 2008 (December 15, 2008 Order).
  - 9.6.3 Contain certification described in 9.3, 9.4 and 9.5 of this section.
  - 9.6.4 Contain a breakdown of the voltage findings in a tabular format as detailed in Attachment 1 of the December 15, 2008 Order; for all findings that result in a reading of 1 V or more after completion of mitigation efforts, a detail report of company efforts shall be provided.
  - 9.6.5 Contain a breakdown of the shock reports received from the public as detailed in Attachment 2 of the December 15, 2008 Order.
  - 9.6.6 Discussion of the analysis undertaken on the causes of the stray voltage within the Company's electric system, the conclusions drawn there from, the preventative and remedial measures identified, and the Company's plan to implement those measures.
  - 9.6.7 Description of the priority levels used to gauge the severity of a deficiency, including repair timeframes, and details the requirements for training personnel to properly identify and categorize the deficiencies.
  - 9.6.8 Contain a breakdown of facilities to be inspected, unique inspection conducted per year, and the cumulative number of unique inspections conducted to meet the five year requirement.
  - 9.6.9 Contain a breakdown of the deficiencies found, permanent repair actions taken by year, whether a repair was completed within the required timeframe, and the number of deficiencies awaiting repair. This information should be provided on a yearly basis by priority level and by equipment groupings as detailed in Attachment 3 of the December 15, 2008 Order.
  - 9.6.10 Contain a review and analysis of the inspection results. The review should identify areas of concern along with remedial actions or future plans to alleviate inadequacies in current program assets.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 18 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

- 9.6.11 Description of the quality assurance program along with the results from quality assurance activities conducted during the year.
- 9.6.12 Any additional information that is pertinent to the issues addressed by the safety standards should also be included.
- 9.7 The Company shall file reports on their mobile stray voltage testing with the Secretary of the New York PSC within 45 days after completion of the mobile testing or February 15, of each year. The filing shall include the historic results and costs associated with the manual test program in each area listed in Section 2.5 of this procedure.
- 9.8 The Company is required by the December 15, 2008 Order to have independence in the quality assurance program required by the order. The management and personnel performing the quality assurance activities shall be separate from those performing the required stray voltage testing and inspection activities.
- 9.9 The Company shall maintain its written certification and other documentary proof of its testing at its' Albany, Buffalo, and Syracuse office facilities. These documents shall be made available to the public for review upon request.

## **10.0 MASSACHUSETTS REPORTING REQUIREMENTS**

- 10.1 National Grid shall submit an annual report that includes the following:
  - 10.1.1 Annual reports that list inspection and testing data, including number of inspections conducted by equipment type.
  - 10.1.2 Number of equipment elevated voltage events detected by inspection personnel versus call-ins or notification by third parties.
  - 10.1.3 Variance reports on current year inspection targets.
  - 10.1.4 Equipment elevated voltage events detected on equipment that is not included in equipment elevated voltage equipment inspection schedules (which will enable the Massachusetts DPU to determine if the company is inspecting and testing the correct equipment).
  - 10.1.5 Number of exceptional or non-routine events that required reporting to OSHA or other government organizations due to injuries or other substantive impacts
  - 10.1.6 Description of the quality assurance program along with the results from quality assurance activities conducted during the year.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 19 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

## **11.0 Rhode Island Reporting Requirements**

- 11.1 National Grid shall submit an annual Contact Voltage Compliance report that includes the following in a searchable form:
- 11.1.1 Event record number
  - 11.1.2 Location of testing
  - 11.1.3 Date and time of testing
  - 11.1.4 Company or customer asset
  - 11.1.5 Failed equipment type
  - 11.1.6 Voltage recorded
  - 11.1.7 Personal injuries to members of the public, pets or property damage
  - 11.1.8 Any other equipment involved and age
  - 11.1.9 Prior incidents at this location in the past five years
  - 11.1.10 Corrective actions taken at the location and date taken
  - 11.1.11 Number of customers if service is interrupted while making repairs
  - 11.1.12 Duration of interruption
  - 11.1.13 Summary of investigation into cause of the incident
  - 11.1.14 Number of calls to the company “shock” line
  - 11.1.15 Total repair costs by Contact Voltage Area
  - 11.1.16 All information as provided for in Section 8.3

The Company will provide a summary of the above information as part of the report. In addition, the Company will include a recommendation for which specific CVAs will be tested the following year, whether there are any recommended changes to the CVAs and whether there are any advances in technology for detection of elevated voltages.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 20 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

## 12.0 TYPE OF EQUIPMENT - APPENDIX A

TYPE	CODE	EQUIPMENT DESCRIPTION
Distribution	910	Pole
	911	Regulator
	912	Sectionalizer
	913	Recloser
	914	Ground
	915	Guy
	916	Riser
	917	Switch Handle Mechanical Operated
	929	Distribution – Other (use comments)
Transmission	930	Pole
	931	Tower
	932	Guy
	933	Ground
	934	Riser
	935	Switch Hand Mechanical Operator
	949	Transmission – Other (use comments)
Underground	950	Handhole
	951	Manhole
	952	Switchgear
	953	Transformer
	954	Vault – Cover/Door
	969	Underground – Other (use comments)
Street Light	970	Handhole
	971	Standard
	979	Street light – Other (use comments)
Customer Street Light/Other	980	Handhole
	981	Standard
	989	Customer SL/Other – Other (use comments)
Traffic Control	990	Handhole
	991	Standard
	992	Control Box
	993	Pedestrian Crossing Pole
	999	Traffic control – Other (use comments)

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 21 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

### **13.0 EXCEPTION APPROVAL**

- 13.1 It is recognized that situations may arise that are not covered by this procedure
- 13.2 When this occurs, an exception may be approved
- 13.3 The person in charge of the work shall
  - 13.3.1 Develop a work plan detailing
    - a. The need for an exception to the EOP
    - b. Additional safeguards to be employed
  - 13.3.2 Provide the work plan to and obtain approval from all of:
    - a. The manager in charge of the work
    - b. The manager of T&D Work Methods
    - c. A manager from Safety
  - 13.3.3 Alternatively approval may be obtained from a designee of any of the above
- 13.4 If agreement cannot be obtained at the manager level
  - 13.4.1 The request shall be forwarded to the Director levels
    - a. Director's may assign a designee
- 13.5 After approval is obtained.
  - 13.5.1 The work plan shall be reviewed with all workers who will participate in the job
    - a. All workers need to agree on the work plan
    - b. Document the exception on the job brief
- 13.6 T&D Work Methods shall publish a Memorandum documenting the approval
  - 13.6.1 A copy of the work plan shall be included
  - 13.6.2 Such memorandum shall be sent to all stakeholders and approvers
  - 13.6.3 The memo shall be stored for the record

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G016</b> Page 22 of 22
	<b>Equipment Elevated Voltage Testing</b>	Version 3.0 – 04/19/18

#### **14.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	04/01/11	This document supersedes document dated 08/17/09.
2.0	09/30/13	This document supersedes document date 04/01/11.
3.0	04/19/18	Revised the following: Formatting changes, broke paragraphs into subsections Accountability Section, Added "Quality Assurance Quality Control" group and removed "Network Strategy" and replaced with "Asset Management" Removed the Definitions Section Section 1 Added new "Safety Requirements" section 2.0 Renumbered section to revised listing 2.1.1 – 2.14 Revised language to include the percent rate of 100% 3.3.1 Added percent rate of 20% for underground testing in Rhode Island 4.11 Added percent rate of 20% for street light testing in Massachusetts 4.3.1 Added percent rate of 20% for underground testing in Massachusetts 7.3.1b.c Revised phone numbers for Northborough control center 7.8 Added "Angel Guard" Title and revised subsections 8.0 Database requirements, added language and formatted facilities list 13.0 7. Added new Exception Approval Section

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# **Appendix 10**

## **NG-USA EOP D004 Distribution Line Patrol and Maintenance**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE DISTRIBUTION OVERHEAD</b>	Doc. # <b>NG-EOP D004</b> Page 1 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

## **INTRODUCTION**

The purpose of this procedure is to outline the requirements for the patrol and maintenance activities associated with National Grid Distribution feeders.

The inspection procedures shall be dictated by the individual states regulatory agency. If the regulatory agency in a specific state (MA & RI) does not require inspection procedures the inspections can still be performed in those states per this EOP but are not required.

The Distribution Maintenance Program was designed to provide for a patrol and inspection of each distribution feeder once every five (5) years. The patrols are conducted by a Distribution Inspector identifying all required maintenance on a *Windows®* based hand held computer. The maintenance items identified through this patrol are separated into five priority levels 1, 2, 3, 4 and 9. The maintenance codes identified default to the appropriate priority level. The default priority level can be adjusted by the individual performing the inspection based on actual field conditions. These priority levels are defined as follows:

*Level 1* - An identified facility/component or tree condition that shall be repaired/replaced within 1 week.

*Level 2* - Identified facility/component condition that shall be repaired/replaced within 1 year or as scheduled by Program Management for NE.

*Level 3* – Identified facility/component condition that shall be repaired/replaced within 3 years or as scheduled by Program Management for NE.

*Level 4* – This priority category is to collect inventory information on actual field conditions to be used by Investment Strategy and Work Planning.

*Level 9* – This priority category is to collect inventory information for temporary repairs made by operations to restore service or maintain public safety until permanent repairs can be made.

All Level 1 priority conditions identified in the field shall be called in by the Distribution Inspector as follows:

1. Notification by location:

New York: System Operations Dispatch 1-877-716-4996

NE North: Bay State West & Central: Northborough Control Center 1-508-421-7879

NE North: North & Granite: Northborough Control Center 1-508-421-7879

NE South: Bay State South & Ocean State (RI): Northborough Control Center 1-508-421-7885

2. Detailed information provided to the regional notification location:

a. Identify yourself as a Company Distribution Inspector and your work reporting area.

b. Details of the Level 1 Priority Condition:

i. Problem found.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE DISTRIBUTION OVERHEAD</b>	Doc. # <b>NG-EOP D004</b> Page 2 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

- ii. District, Feeder No., Line No., Tax District and Pole No.
- iii. Street address and any additional information that would assist in finding the location of the problem.
- iv. If you are standing by or have secured the location.

3. Notify area Inspections Supervisor for follow-up.

**PURPOSE**

This procedure applies to all personnel involved with or responsible for the inspection and repair of Overhead (OH) Distribution facilities, Underground Residential Developments (URDs) and Underground Commercial Developments (UCDs).

**ACCOUNTABILITY**

- 1. T&D O&M Services
  - A. Update Procedure as Necessary
  - B. Provide personnel guidance and assistance as requested.
- 2. Operations
  - A. Ensure the work generated by the Distribution Maintenance Program and assigned by Asset Strategy and Investment Planning is completed in the appropriate time frame.
  - B. Request assistance from Distribution Line Contracting when necessary to complete work assigned in the appropriate time frame.
- 3. Distribution Line Contracting
  - A. At the request of Operations obtain, schedule and manage contractors to perform inspections and required maintenance.
  - B. Provide input into program revisions.
- 4. Distribution Inspector
  - A. Demonstrate the ability to identify maintenance concerns and the aptitude to become proficient in the use of a hand held computer and desktop computer.
  - B. Demonstrate the understanding and requirements of this NG EOP D004.
  - C. Possess the ability to do walking patrols, collect information on a hand held, download to a desk top computer, edit data, provide requested information/reports/work tickets to supervision, and track/close out work completed in the database system.
- 5. Distribution Network Strategy
  - A. Select program codes/circuits to be scheduled for maintenance repair work using data collected through Distribution Maintenance Program.
  - B. Approve changes to the maintenance code table.
  - C. Select circuits to be patrolled for a running five-year cycle.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE DISTRIBUTION OVERHEAD</b>	Doc. # <b>NG-EOP D004</b> Page 3 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

- D. Provide input into program revisions.
- 6. Inspections
  - A. Ensure circuits scheduled for patrol are completed each year.
  - B. Provide qualified personnel as inspectors to provide consistent and accurate identified maintenance concerns/problems.
  - C. Provide program management.
  - D. Report System Maintenance progress monthly by Division.
- 7. Process and Systems.
  - A. Provide and support database.

**REFERENCES**

National Grid Safety Procedures  
National Grid Employee Safety Handbook  
NY PSC Order 04-M-0159  
NY PSC Order Adopting Changes to Electric Safety Standard, December 2008  
Elevated Equipment Voltage Testing NG-EOP G016  
Underground Inspection NG-EOP UG006  
Massachusetts DTE Directive 12/9/05

**TRAINING**

Provided by appropriate National Grid training program.

**DOCUMENT CONTENTS**

Table of Contents

1.0 DISTRIBUTION PATROL..... 4

2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES ..... 6

3.0 DISTRIBUTION MAINTENANCE DATA BASE ..... 6

4.0 MAINTENANCE SCHEDULE..... 6

5.0 COMPLETION OF MAINTENANCE CODES ..... 7

6.0 REVISION HISTORY ..... 7

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FILE: NG-EOP D004– DISTRIBUTION LINE PATROL AND MAINTENANCE SMM	ORIGINATING DEPARTMENT: T&D O&M SERVICES	SPONSOR: JONATHAN GONYNOR

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE DISTRIBUTION OVERHEAD</b>	Doc. # <b>NG-EOP D004</b> Page 4 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

## 1.0 DISTRIBUTION PATROL

### 1.1 New York

- 1.1.1 Distribution Patrols are conducted by a Distribution Inspector that has been trained to identify deficiencies or non-standard construction conditions on National Grid facilities.
- 1.1.2 Distribution patrols are scheduled in such a manner that each distribution feeder is examined in the field once every five (5) years. In NY, the patrols shall be completed by December 31 due to regulatory reporting.
- 1.1.3 New Distribution Feeders added to the system will be incorporated through our Geographic Information System (GIS) system and added to the appropriate inspection cycle.
- 1.1.4 If the Distribution Inspector finds unmapped facilities from the information supplied from GIS, the inspector shall add the information into the *Windows*® based hand held computer for maintenance tracking purposes. NG-EOP G011, Preparation and Distribution of Electric Facilities Records, identifies the correct procedure for updating GIS records, if needed.

### 1.2 Rhode Island

- 1.2.1 Distribution Patrols are conducted by a Distribution Inspector that has been trained to identify deficiencies or non-standard construction conditions on National Grid facilities.
- 1.2.2 Distribution patrols are scheduled in such a manner that each distribution feeder is examined in the field once every five (5) years. In RI the patrols shall be completed by March 31. The most current Distribution Patrol schedule can be found in the Distribution Maintenance Program data base (RPT 1310 Feeder Patrol Status).
- 1.2.3 New Distribution Feeders added to the system will be incorporated through our Geographic Information System (GIS) system and added to the appropriate inspection cycle.
- 1.2.4 If the Distribution Inspector finds unmapped facilities from the information supplied from GIS, the inspector shall add the information into the *Windows*® based hand held computer for maintenance tracking purposes. NG-EOP G011, Preparation and Distribution of Electric Facilities Records, identifies the correct procedure for updating GIS records, if needed.

### 1.3 Massachusetts

- 1.3.1 Distribution Patrols are conducted by a Distribution Inspector that has been trained to identify deficiencies or non-standard construction conditions on National Grid facilities.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE DISTRIBUION OVERHEAD</b>	Doc. # <b>NG-EOP D004</b> Page 5 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

- 1.3.2 Distribution patrols are scheduled in such a manner that each distribution feeder is examined in the field once every five (5) years. In MA, the patrols shall be completed by December 31 due to regulatory reporting. The most current Distribution Patrol schedule can be found in the Distribution Maintenance Program data base (RPT 1310 Feeder Patrol Status).
- 1.3.3 New Distribution Feeders added to the system will be incorporated through our Geographic Information System (GIS) system and added to the appropriate inspection cycle.
- 1.3.4 If the Distribution Inspector finds unmapped facilities from the information supplied from GIS, the inspector shall add the information into the *Windows*® based hand held computer for maintenance tracking purposes. NG-EOP G011, Preparation and Distribution of Electric Facilities Records, identifies the correct procedure for updating GIS records, if needed.
- 1.4 Records
  - 1.4.1 Distribution Patrol data is recorded by the Distribution Inspector on a *Windows*® based hand held computer and downloaded to the Distribution Maintenance Program.
  - 1.4.2 The Distribution Inspector should also complete maintenance code 118 - stencil installed and maintenance code 220 - guy wire marker, maintenance code 660 - switchgear missing nomenclature, maintenance code 681- transformer missing nomenclature, and maintenance code 745 - enclosure missing nomenclature if found deficient upon inspection while at the site or enter the appropriate code as a Level 4 maintenance item including a comment.
  - 1.4.3 Maintenance Codes are shown on the Distribution Field Survey Worksheet #NG0236 (Page 8). The Distribution Field Survey Worksheet can be used by the field to record maintenance items and is used for informational purposes only.
  - 1.4.4 The latest distribution maintenance codes are downloaded to the hand held computer each time there is a change that affects the maintenance code table contained in the Distribution Maintenance Database. Printed copies of the latest maintenance code tables may be obtained by running a report on the look up tables from the Distribution Maintenance Database.
- 1.5 The *Windows*® based hand held computer is to be used as the primary vehicle for recording maintenance problems in the field. There may be times where it is not practicable to use the hand held computer. In these cases, the person performing the inspection should record the information on the Distribution Field Survey Worksheet #NG0236).

<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>

Once complete, the Distribution Field Survey Worksheet information shall be input into the Distribution Maintenance Database by the inspector, clerk, or supervisor or their designee.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP D004</b>
	<b>DISTRIBUION OVERHEAD</b>	Page 6 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

## **2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

2.1 This EOP requires the visual inspection of the following facilities as designated above for New York, Rhode Island or Massachusetts:

2.1.1

Wood Pole Mounted Street Light

2.1.2 Poles

2.1.3 Crossarms

2.1.4 Insulators

2.1.5 Primary

2.1.6 Transformers

2.1.7 Capacitor

2.1.8 Regulator

2.1.9 Sectionalizer

2.1.10 Recloser

2.1.11 Switches

2.1.12 Ground

2.1.13 Guy

2.1.14 Anchor

2.1.15 Secondary

2.1.16 Service

2.1.17 ROW

2.1.18 GIS

2.1.19 Spacer Cable

2.1.20 Cutout

2.1.21 Risers

2.1.22 Switchgear

2.1.23 Padmount Transformers

2.1.24 Enclosures

## **3.0 DISTRIBUTION MAINTENANCE DATA BASE**

3.1 The Distribution Maintenance Database consists of information collected in the field down loaded from the *Windows*® based hand held computer and data gathered from other sources entered from the desktop computer. The *Windows*® based hand held computer can be down loaded to any National Grid desk top computer that is connected to the network by an employee that has been authorized to perform this function. The Distribution Maintenance Database is used by various departments throughout National Grid to generate maintenance reports and cost estimates.

3.2 The Distribution Maintenance Database contains information to be used by Asset Strategy and Investment Planning to track maintenance codes that may affect reliability (R), affect reliability that have a specific program in place to address (RP), or may not directly affect reliability (NR):

## **4.0 MAINTENANCE SCHEDULE**

4.1 Maintenance activities are scheduled by maintenance codes. Maintenance codes are given a priority level to aide in the scheduling of work assuring a safe and reliable distribution system.

4.2 All “Level 1 Priority” conditions identified shall be repaired/corrected within 1 week.

4.3 NY Only - all “Level 2 Priority” conditions identified shall be repaired/corrected within 1 year. In NE, work will be reviewed, prioritized and scheduled according to the Annual Work Plan

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE DISTRIBUTION OVERHEAD</b>	Doc. # <b>NG-EOP D004</b> Page 7 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

- 4.4 NY Only - All “Level 3 Priority” conditions shall be repaired within 3 years. In NE, work will be reviewed, prioritized and scheduled according to the Annual Work Plan
- 4.5 All Level 4 Priority is for inventory purposes only.
- 4.6 All Level 9 priority conditions should be completed within 90 days. Level 9 priority conditions not completed within 90 days, the company shall periodically perform site visits to monitor the condition of the temporary repair. Refer to NG-EOP G029 – Tracking Temporary Repairs to Electric System for details on Level 9 priority conditions.
- 4.7 NY Only - Once the Distribution Feeder is completed in the Distribution Maintenance Database or 21 days have elapsed since the inspection, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Distribution Design. Level 1 Priority maintenance codes are communicated by the Distribution Inspector directly to the field operations group for the area where the feeder is located.

**5.0 COMPLETION OF MAINTENANCE CODES**

- 5.1 Level 1 priority maintenance codes completion process:
  - 5.1.1 Distribution Inspector contacts System Operations Dispatch (SOD) providing information on the Level 1 maintenance item and fills out a Level 1 Priority Report Form (page 11).
  - 5.1.2 SOD generates a **ABB OMS** order from Regional Control
  - 5.1.3 Inspections Supervisor captures ABB OMS ID # and details for Level 1 maintenance item status. Inspections Supervisor tracks Level 1 maintenance status with operations ensuring that the Level 1 item is completed within 1 week. Inspection Supervisor closes out the Level 1 maintenance item in the Distribution Maintenance Database by adding the ABB OMS ID # number to maintenance record.
- 5.2 NY Only - Level 2 and Level 3 priority maintenance codes are completed in the Distribution Maintenance database once the 699 requirement is completed in STORMS for the work request associated with the maintenance code.

***ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID DISTRIBUTION STANDARDS.***

***ALL MAINTENANCE WORK PERFORMED THAT WAS IDENTIFIED ON THE WORK ORDER OR DISCOVERED DURING THE REPLACEMENT/REPAIR/CORRECTION OF THE ORIGINAL MAINTENANCE PROBLEM SHALL BE LISTED ON THE DATABASE AND THEN CLOSED OUT WHEN COMPLETE.***

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP D004</b>
	<b>DISTRIBUTION OVERHEAD</b>	Page 8 of 9
	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

**Reference Only**

**DISTRIBUTION FIELD SURVEY WORKSHEET**



REGION	DISTRICT	EMPLOYEE ID	DATE
FEEDER	TAX DISTRICT/TOWN	MAP #	
LINE # / ROUTE #	POLE #/SUFFIX #		
LOCATION			
# MAIN LINE CATV ATTACHMENT 1 2 3 4 5	# MAIN LINE TELEPHONE ATTACHMENT 1 2 3 4 5	STREET LIGHT ATTACHED <input type="checkbox"/> Yes <input type="checkbox"/> No	
<b>WOOD POLE MOUNTED STREET LIGHT</b>	<b>REGULATOR</b>	<b>SPACER CABLE</b>	<b>P/Q</b>
098 1,2 (NR) <input type="checkbox"/> Street Light Hazard Cond. /	170 1,2 (NR) <input type="checkbox"/> Oil Weeping /	270 1,2,3,9 (R) <input type="checkbox"/> Damaged/Missing Spacer /	/
099 2 (NR) <input type="checkbox"/> Not Bonded /	171 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	271 1,2,3,9 (R) <input type="checkbox"/> Bracket Damage /	/
<b>POLE</b>	172 2 (R) <input type="checkbox"/> Missing Ground Wire /	272 3 (R) <input type="checkbox"/> Bracket Not Bonded /	/
106 3,9 (NR) <input type="checkbox"/> Dbl Wood-NG Trnsf Req'd /	174 4 (NR) <input type="checkbox"/> Control Cab Height/Ground /	273 3 (R) <input type="checkbox"/> Messenger Not Bonded /	/
107 4 (NR) <input type="checkbox"/> Dbl Wood-Tel Trnsf Req'd /	175 3 (R) <input type="checkbox"/> Improper/Missing Bond /	274 3 (R) <input type="checkbox"/> Messenger Guard Missing /	/
108 4 (NR) <input type="checkbox"/> Dbl Wood-CATV Trnsf Req'd /	176 3 (R) <input type="checkbox"/> Animal Guard Missing /	276 3 (R) <input type="checkbox"/> Uncovered Splice /	/
110 1,2,9 (R) <input type="checkbox"/> Broken/severely damaged /	177 3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	<b>CUTOUT</b>	
111 1,2,3,4 (RP) <input type="checkbox"/> Visual Rotting Grd Line /		280 2 (R) <input type="checkbox"/> Defective Cutout /	/
112 1,2,3 (RP) <input type="checkbox"/> Woodpecker Holes - Replace /	<b>SECTIONALIZER</b>	281 2 (R) <input type="checkbox"/> Potted Porcelain /	/
113 3 (NR) <input type="checkbox"/> CuNap Treated Bthmark Yr /	180 1,2 (NR) <input type="checkbox"/> Oil Weeping /	287 4 (NR) <input type="checkbox"/> 3 Phase Equip Mount /	/
114 2 (R) <input type="checkbox"/> Woodpecker Holes /	181 2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	288 3 (NR) <input type="checkbox"/> S&C SMD - 20 Power Fuse /	/
115 1,2,3,9 (NR) <input type="checkbox"/> Riser Guard Req'd /	182 2 (R) <input type="checkbox"/> Missing Ground Wire /	<b>RISER</b>	
116 1,2,3,9 (RP) <input type="checkbox"/> Visual Rotting Pole Top /	183 4 (NR) <input type="checkbox"/> Control Cab Height/Ground /	290 1,2,3,9 (NR) <input type="checkbox"/> Impropr Cable Supp/Term /	/
117 1,2 (NR) <input type="checkbox"/> Leaning Pole /	184 3 (R) <input type="checkbox"/> Improper/Missing Bond /	291 2 (R) <input type="checkbox"/> Improper/Missing Bond /	/
118 4 P (NR) <input type="checkbox"/> Stencil / Correction Req'd /	185 3 (R) <input type="checkbox"/> Animal Guard Missing /	292 3 (R) <input type="checkbox"/> Animal Guard Missing /	/
119 4 (NR) <input type="checkbox"/> Bird's Nest /	186 3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	293 2,3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	/
<b>CROSSARM</b>	<b>RECLOSER</b>	<b>CONDUCTOR</b>	
120 1,2,4,9 (R) <input type="checkbox"/> Damage Arm /	190 1,2 (R) <input type="checkbox"/> Oil Weeping /	300 4 (NR) <input type="checkbox"/> Pool Clearance /	/
121 1,2,4,9 (NR) <input type="checkbox"/> Loose/Defective Pins /	191 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	<b>HANDHOLES</b>	
122 3 (NR) <input type="checkbox"/> Wooden Pine 13.2kv /	192 2 (R) <input type="checkbox"/> Missing Ground Wire /	600 1,2,9 (NR) <input type="checkbox"/> Broken/Damaged/Unsecured /	/
123 1,2,4,9 (R) <input type="checkbox"/> Loose Brace, Hrdwr /	193 4 (NR) <input type="checkbox"/> Control Cab Height/Ground /	601 4 (NR) <input type="checkbox"/> Improper Grade /	/
124 1,2,4,9 (R) <input type="checkbox"/> Damage Dbl Crossarm /	194 3 (R) <input type="checkbox"/> Improper/Missing Bond /	602 P (NR) <input type="checkbox"/> Missing Nomenclature /	/
125 1,2,4,9 (R) <input type="checkbox"/> Damage Alley Arm /	195 3 (R) <input type="checkbox"/> Animal Guard Missing /	603 1 (R) <input type="checkbox"/> Secondary Needs Repair /	/
127 1,2 (R) <input type="checkbox"/> Primary On Arm /	196 2,3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	604 4 (NR) <input type="checkbox"/> Other (use comments) /	/
128 3,9 (R) <input type="checkbox"/> Loose Ridge Pin /	197 2 (R) <input type="checkbox"/> TripSaver - Light On /	605 4 (NR) <input type="checkbox"/> Excessive Vegetation /	/
<b>INSULATOR</b>	<b>SWITCH</b>	<b>SWITCHGEAR</b>	
130 1,2 (R) <input type="checkbox"/> Broken/Cracked/Flashed /	203 1,2 (R) <input type="checkbox"/> Gang Oper'd Defective /	651 1,2,3 (R) <input type="checkbox"/> Barrier Brkn/Dmgd/Unsec /	/
131 1,2,9 (R) <input type="checkbox"/> Floating /	204 1,2,3 (R) <input type="checkbox"/> Single Phase Defective /	652 1,2 (NR) <input type="checkbox"/> Base Broken/Damaged /	/
132 4 (NR) <input type="checkbox"/> I7 Aluminum Capped /	205 3 (R) <input type="checkbox"/> Improper/Missing Bond /	656 1,2,9 (R) <input type="checkbox"/> Door Broken/Damaged /	/
133 3 (R) <input type="checkbox"/> Non-Standard Voltage /	207 3,4 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	657 1 (NR) <input type="checkbox"/> Excessive Vegetation /	/
134 4 (NR) <input type="checkbox"/> AL Cap Assoc w/Switch/Fuse /	208 2 (NR) <input type="checkbox"/> Handle Not Bonded /	660 P (NR) <input type="checkbox"/> Missing Nomenclature /	/
<b>PRIMARY</b>	<b>GROUND</b>	661 4 (NR) <input type="checkbox"/> Other /	/
140 1,2,9 (R) <input type="checkbox"/> Insuff. Grnd Clearance /	210 1,2,9 (R) <input type="checkbox"/> Wire Broken/Loose /	662 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling /	/
141 1,2,3 <input type="checkbox"/> Damaged Cond/Brkn Strands /	211 1,2 (R) <input type="checkbox"/> Hazard Condition /	<b>PAD TRANSFORMER</b>	
142 1 (NR) <input type="checkbox"/> Limbs on Primary /	212 3 (NR) <input type="checkbox"/> Guard Req'd /	673 1,2 (R) <input type="checkbox"/> Door Broken/Damaged /	/
145 1,2,3 (R) <input type="checkbox"/> Dmg'd Stirups/Connector /	213 3,4 (NR) <input type="checkbox"/> Non Standard /	676 4 (NR) <input type="checkbox"/> Excessive Vegetation /	/
146 1,2,3 (R) <input type="checkbox"/> Improper Sag /	214 3,9 (NR) <input type="checkbox"/> Not Bonded to Neutral /	681 4,P (NR) <input type="checkbox"/> Missing Nomenclature /	/
147 3 (R) <input type="checkbox"/> LA Missing Transition /	<b>GUY</b>	684 1,2 (NR) <input type="checkbox"/> Oil Weeping /	/
148 3 (R) <input type="checkbox"/> LA Missing End of Line /	215 3(NR) <input type="checkbox"/> Guy-Span Not In Compliance w/Code /	685 1,2,3,4,9 (NR) <input type="checkbox"/> Pad Broken/Damaged /	/
149 3 (R) <input type="checkbox"/> LA Blown /	220 4,P (NR) <input type="checkbox"/> Guy Wire Marker /	686 4 (NR) <input type="checkbox"/> Protection (Ballards) /	/
<b>TRANSFORMER</b>	221 3 (NR) <input type="checkbox"/> Not in Compliance w/Code /	687 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling /	/
150 1,2 (NR) <input type="checkbox"/> Oil Weeping /	222 3,9 (NR) <input type="checkbox"/> Excessive Slack /	688 1,2,9 (NR) <input type="checkbox"/> Pushed Off Base /	/
151 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	223 1,2,3,9 (R) <input type="checkbox"/> Broken Wire /	<b>ENCLOSURES</b>	
152 2 (R) <input type="checkbox"/> Missing Ground Wire /	226 1,2,3,9 (NR) <input type="checkbox"/> Req'd - Jt. Owned /	740 1,2,3,4 (R) <input type="checkbox"/> Base Broken/Cracked /	/
153 2,3,4 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	227 1,2,3,9 (NR) <input type="checkbox"/> Req'd - Sole NG /	741 1,2,3,9 P (R) <input type="checkbox"/> Door Brkn/Dmgd/Unsec /	/
154 3,4 (NR) <input type="checkbox"/> Not in Use /	<b>ANCHOR</b>	743 4 (NR) <input type="checkbox"/> Excessive Vegetation /	/
155 3,4 (R) <input type="checkbox"/> Animal guards required /	231 1 (NR) <input type="checkbox"/> Limb on Secondary /	745 4 P (R) <input type="checkbox"/> Missing Nomenclature /	/
156 3 (NR) <input type="checkbox"/> Non Std Install of Gap /	232 1,2,9 (NR) <input type="checkbox"/> Improper Sag /	746 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling /	/
157 2 (R) <input type="checkbox"/> Improper/Missing Bond /	234 1,2,3,9 (NR) <input type="checkbox"/> Floating /	<b>POLE INSPECTION</b>	
<b>CAPACITOR</b>	<b>SERVICE</b>	801 1,2,3,4 (R) <input type="checkbox"/> Identified Priority Pole /	/
160 1,2 (NR) <input type="checkbox"/> Oil Weeping /	240 1 (NR) <input type="checkbox"/> Ins. Loose from House /	802 1,2,3,4 (R) <input type="checkbox"/> Identified Reject Pole /	/
161 1,2 (R) <input type="checkbox"/> Bulging /	241 1 (NR) <input type="checkbox"/> Limb on Service /	803 4 (NR) <input type="checkbox"/> Excessive Checking /	/
162 1,2 (R) <input type="checkbox"/> Bushings Broken/Cracked /	243 1,9 (NR) <input type="checkbox"/> Non Std/Unsecured /	804 4 (NR) <input type="checkbox"/> Climbing Inspection /	/
163 2 (R) <input type="checkbox"/> Missing Ground Wire /	<b>ROW</b>		
164 2 (NR) <input type="checkbox"/> Blown Fuse /	250 4 (NR) <input type="checkbox"/> Brush/Tree/Washout /		
165 3 (NR) <input type="checkbox"/> Improper/Missing Bond /	<b>GIS</b>		
166 3 (R) <input type="checkbox"/> Animal Guard Missing /	260 4(NR) <input type="checkbox"/> Map Doesn't Match Field /		
167 3 (R) <input type="checkbox"/> LA Blown/Missing/Improper /	261 4(NR) <input type="checkbox"/> Pole/Line Numbering Error /		
168 4 (NR) <input type="checkbox"/> Control Cab Height/Ground /	262 4(NR) <input type="checkbox"/> Equip/Hardware/Missing /		
169 4 (NR) <input type="checkbox"/> Capacitor Out of Service /	263 4(NR) <input type="checkbox"/> Equip Removed in Field, Remove From GIS /		
	264 4(NR) <input type="checkbox"/> Misc.-Transmission Overbuilt /		
	269 4 (NR) <input type="checkbox"/> Other GPS/GIS Errors /		
Comments:		<b>KEY</b>	
		P/Q = Priority / Quantity	
		NR = Maint. Code May Not Direct Affect Reliability	
		R = Maint. Code May Affect Reliability	
		RP = Maint. Code May Affect Reliability and Has Spec'c Program to Place to Address	

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	<b>DISTRIBUTION LINE PATROL AND MAINTENANCE</b>	Version 3.0 – 04/25/17

Level “1” & Elevated Voltage Priority Report Form

**Any Level “1” Priority or Elevated Voltage condition found must be called into Dispatch.**

Feeder: \_\_\_\_\_

Line #: \_\_\_\_\_

Pole #: \_\_\_\_\_

Closest Meter #: \_\_\_\_\_

Street Address: \_\_\_\_\_

City/Town: \_\_\_\_\_

Level “1” Priority/Elevated Voltage condition found.

\_\_\_\_\_

\_\_\_\_\_

**Call Dispatch to inform that this is either an Elevated Voltage call or an Inspection issue.**

Dispatcher notified: \_\_\_\_\_

Date/Time: \_\_\_\_\_

Inspector: \_\_\_\_\_

**6.0 REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	04/01/11	This document supersedes document dated 08/17/09.
2.0	04/27/15	This document supersedes document dated 12/03/14
3.0	04/25/17	4 Year Revision - 4 Year Revision, Separated by state and removed priority levels 2 & 3 for MA & RI, NY Remains the same, Aligned with UG 006 for uniformity.

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# **Appendix 11**

## **NG-USA EOP UG006 Underground Inspection and Maintenance**



nationalgrid	<b>ELECTRIC OPERATING PROCEDURE UNDERGROUND</b>	Doc. # <b>NG-EOP UG006</b> Page 1 of 16
	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

## **INTRODUCTION**

The purpose of this procedure is to outline the requirements for the patrol and maintenance activities associated with National Grid’s underground transmission and distribution facilities.

The inspection procedures shall be dictated by the individual states regulatory agency. If the regulatory agency in a specific state (MA & RI) does not require inspection procedures the inspections can still be performed in those states per this EOP but are not required.

This program is designed for the patrol and designated maintenance of underground facilities on a five year schedule for New York. The inspections in Massachusetts and Rhode Island will be completed through working inspections. The Inspector or crew member will record all required maintenance on an approved National Grid database.

The underground distribution facility maintenance items identified through this patrol or working inspection are separated into four priority levels 1, 2, 3, and 4. The maintenance codes identified default to the appropriate priority level. The default priority level can be adjusted by the individual performing the inspection based on actual field conditions. These priority Levels are defined as follows:

Level 1 - All “Level 1 Priority” conditions identified shall be repaired / corrected within 1 week.

Level 2 – NY Only - All “Level 2 Priority” conditions identified shall be repaired / corrected within 1 year. In RI & MA work will be reviewed, prioritized and scheduled according to the Annual Work Plan

Level 3 – NY Only - All “Level 3 Priority” conditions shall be repaired within 3 years. In RI & MA work will be reviewed, prioritized and scheduled according to the Annual Work Plan.

Level 4 – All “Level 4 Priority” conditions are for inventory purposes only.

All Level 1 priority conditions identified in the field by a contractor shall notify their PMCC contact. The PMCC contact shall notify dispatch and local underground supervision.

Any Level 1 priority conditions identified in the field by National Grid crews shall notify dispatch and their local supervision.

All Level 1 priority conditions identified in the field by the Underground Inspector shall be called in as follows:

1. Notification by location:
  - a. New York: contact System Operations Dispatch 1-877-716-4996.
  - b. Bay State West & Central and North & Granite: Northboro Control Center 1-508-421-7879.
  - c. Bay State South and Ocean State: Northboro Control Center 1-508-421-7885.
2. Detailed information provided to the regional notification location:
  - a. Identify yourself as a Company Underground Inspector, Crew Member, Supervisor or PMCC contact and your work reporting area.
  - b. Details of the Level 1 Priority Condition:

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

- i. Problem found.
- ii. District, Circuit/Feeder No., Line No., Tax District and Manhole/Vault No.
- iii. Street address and any additional information that would assist in finding the location of the problem.
- iv. If you are standing by or have secured the location.

## **PURPOSE**

This procedure applies to all personnel involved with or responsible for the inspection or maintenance of underground transmission and distribution facilities.

## **ACCOUNTABILITY**

1. Electric Systems Engineering
  - A. Update procedure as necessary.
2. Operations
  - A. Ensure the components of the procedure are implemented.
  - B. Ensure workers are trained in this procedure.
  - C. Provide revision input as necessary.
  - D. Ensure the work generated by the Distribution Maintenance Program and assigned by Asset Strategy and Investment Planning is completed in the appropriate time frame.
  - E. Request assistance from Distribution Line Contracting when necessary to complete work assigned in the appropriate time frame.
3. Distribution Line Contracting
  - A. At the request of Operations obtain, schedule and manage contractors to perform inspections and required maintenance.
  - B. Provide input into program revisions.
4. Distribution Network Strategy
  - A. Select program codes/circuits to be scheduled for maintenance repair work using data collected through Distribution Maintenance Program.
  - B. Approve changes to the maintenance code table.
  - C. Select circuits to be patrolled for a running five-year cycle.
  - D. Provide input into program revisions.
5. Inspections
  - A. Ensure circuits scheduled for patrol are completed each year.
6. Employees
  - A. Demonstrate the understanding of the procedure.

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

B. Comply with the requirements of the procedure.

## **REFERENCES**

NY PSC Order 04-M-0159  
 NY PSC Order Order Adopting Changes to Electric Safety Standard, December 2008  
 National Grid Safety Procedures  
 National Grid Employee Safety Handbook  
 NG-EOP D004 Distribution Line Patrol and Maintenance  
 NG-EOP G011 Preparation and Distribution of Electric Facilities Records  
 NG-EOP G016 Elevated Equipment Voltage Testing  
 NG-EOP UG001 Infrared Non-Contact Thermometer Inspection Requirement for Underground Equipment  
 NG-EOP T007 Transmission Line Patrol and Maintenance  
 Massachusetts DTE Directive 12/9/05  
 US Sanction Paper, MA FY15 Distribution Inspection and Maintenance (I&M) Program USSC-14-080  
 Signed by Lee S. Eckert 4/7/14

## **DEFINITIONS**

**Desktop Computer:** A personal computer that is connected to the National Grid network and used to download the Hand Held device and retrieve the information in the form of reports.

**Elevated Equipment Voltage Test:** An A.C. rms voltage difference between utility equipment and the earth, or to nearby grounded facilities that exceeds the highest perceptible voltage levels for humans.

**Hand Held Computer:** An electronic data recording device that is used in the field to create a record of conditions found.

**Handhole:** An enclosure identified for use in underground systems, provided with an open or closed bottom, and sized to allow personnel to reach into, but not enter, for the purpose of installing, operating, or maintaining equipment or wiring or both.

**Infrared Inspection:** An inspection conducted to detect abnormal heating conditions associated with separable connectors. An infrared inspection is required before work begins in an enclosed space, enclosure, pad-mounted transformer or pad-mounted switchgear.

**Inspector:** A qualified worker who can identify deficiencies or non-standard construction conditions on National Grid facilities.

**Manhole:** An enclosure identified for use in underground systems, provided with an open or closed bottom, and sized to allow personnel to enter, for the purpose of installing, operating, or maintaining equipment or wiring or both.

**Patrol:** An assessment of National Grid facilities for the purpose of determining the condition of the facility and any associated components.

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

**Secondary Splice Box:** An enclosure identified for use in underground systems. A secondary splice box may be required where the customer’s number of secondary cables exceeds the maximum allowed amount on the transformer.

**Service Box:** See Handhole.

**Shall:** The word “shall” indicates provisions that are mandatory.

**Should:** The word “should” indicates provisions that are normally and generally practical for the specified conditions.

**Submersible Equipment:** Electric equipment such as transformers and switches that, are generally located within a Handhole, Manhole, or Vault.

**URD:** Underground Residential Distribution

**UCD:** Underground Commercial Distribution

**Underground Distribution Facilities:** Manholes, vaults, hand-holes and service boxes, pad-mounted equipment and the components and equipment contained in these structures.

**User:** An individual who the program administrator has authorized to use the inspection reporting program.

**Vault:** An enclosure, above or below ground, which personnel may enter and which is used for the purpose of installing, operating, or maintaining equipment or wiring or both.

**TRAINING**

Provided by appropriate National Grid training program.

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

**DOCUMENT CONTENTS**

Table of Contents

1.0 PATROLS ..... 5

2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES ..... 7

3.0 MAINTENANCE DATABASE ..... 9

4.0 MAINTENANCE SCHEDULE ..... 9

5.0 COMPLETION OF MAINTENANCE CODES ..... 9

6.0 MANHOLE INSPECTION SHEET ..... 10

7.0 REVISION HISTORY ..... 16

**1.0 PATROLS**

1.1 New York

1.1.1 Inspection of underground equipment will be scheduled in such a manner that each underground facility will be examined once every five years. These patrols shall be completed by December 31<sup>st</sup> of the schedule year.

1.1.2 One-fifth of all underground utility components should be inspected each year. URD and UCD facilities shall be inspected on the existing overhead distribution circuit schedule. Additionally all riser poles are inspected in accordance with the Transmission and Distribution Overhead Inspection Programs, NG-EOP T007 and NG-EOP D004. Refer to NG-EOP UG001 for infrared, non-contact thermometer inspections of separable connectors. An elevated equipment voltage test shall be completed at each location, refer to NG-EOP G016. Customer owned manholes and vaults that enclose National Grid equipment shall require the inspection of these National Grid facilities. A manhole inspection sheet shall be completed per the patrol intervals as stated in section 6.0. The manhole inspection sheet shall be filled out at the same time the patrols are completed.

1.1.3 The Inspection group is responsible to create the patrol schedule for their respective Regions for the remainder of underground facilities. The Inspector uses a Windows® based hand held computer to record region, district, employee ID, feeder number, structure ID number, GPS location, tax zone, line number, comments and maintenance problem codes. The Inspector while patrolling should also complete the following maintenance codes if found deficient upon inspection: 602 – Handhole missing nomenclature, 617 – manhole missing nomenclature, 639 - network transformer- missing nomenclature, 660 –

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

switchgear missing nomenclature, 681 – transformer missing nomenclature, and 707 – vaults improper nomenclature. The Inspector will input the code into the Windows® based handheld as required, as well as completing the work unit in the handheld upon field completion while at the site. If the Inspector finds unmapped facilities from the information supplied from the Geographic Information System (GIS), refer to NG-EOP G011, Preparation and Distribution of Electric Facilities Records, for required procedure for corrections.

## 1.2 Rhode Island

1.2.1 A working inspection on underground facilities is required for all manholes, vaults, handholes, splice boxes, junction boxes, pad-mounted transformers, switchgear and submersible equipment, each time a crew performs work at one of these facilities. The format for data collected shall follow this EOP. Refer to NG-EOP UG001 for infrared, non-contact thermometer inspections of separable connectors. An elevated equipment voltage test shall be completed at each location, refer to NG-EOP G016. Customer owned manholes and vaults that enclose National Grid equipment shall require a working inspection of these National Grid facilities. A manhole inspection sheet shall be completed during a working inspection as stated in section 6.0. The manhole inspection sheet shall be filled out at the same time the working inspections are completed.

1.2.2 The crew shall record the region, district, employee ID, feeder number, structure ID number, GPS location, line number, comments and maintenance problem codes. The crew while inspecting, should also complete the following maintenance codes if found deficient upon inspection, 602 – Handhole missing nomenclature, 617 – manhole missing nomenclature, 639 - network transformer-missing nomenclature, 660 – switchgear missing nomenclature, 681 – transformer missing nomenclature, and 707 – vaults improper nomenclature. The crew will input the code into the Windows® based handheld as required, as well as completing the work unit in the handheld upon field completion while at the site. If the crew finds unmapped facilities from the information supplied from GIS, refer to NG-EOP G011, Preparation and Distribution of Electric Facilities Records, for required procedure for corrections. Crews shall perform working inspections by using either a handheld data entry unit or paper inspection logs requiring data entry by clerical support.

## 1.3 Massachusetts

1.3.1 A working inspection on underground facilities is required for all manholes, vaults, handholes, splice boxes, junction boxes, pad-mounted transformers, switchgear and submersible equipment, each time a crew performs work at one of these facilities. The format for data collected shall follow this EOP. Refer to NG-EOP UG001 for infrared, non-contact thermometer inspections of separable connectors. An elevated equipment voltage test shall be completed at each location, refer to NG-EOP G016. Customer owned manholes and vaults that enclose National Grid equipment shall require a working inspection of these National Grid facilities. A manhole inspection sheet shall be completed during a

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

working inspection as stated in section 6.0. The manhole inspection sheet shall be filled out at the same time the working inspections are completed.

- 1.3.2 The crew shall record the region, district, employee ID, feeder number, structure ID number, GPS location, line number, comments and maintenance problem codes. The crew while inspecting, should also complete the following maintenance codes if found deficient upon inspection, 602 – Handhole missing nomenclature, 617 – manhole missing nomenclature, 639 - network transformer-missing nomenclature, 660 – switchgear missing nomenclature, 681 – transformer missing nomenclature, and 707 – vaults improper nomenclature. The crew will input the code into the Windows® based handheld as required, as well as completing the work unit in the handheld upon field completion while at the site. If the crew finds unmapped facilities from the information supplied from GIS, refer to NG-EOP G011, Preparation and Distribution of Electric Facilities Records, for required procedure for corrections. Crews shall perform working inspections by using either a handheld data entry unit or paper inspection logs requiring data entry by clerical support.

## **2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

- 2.1 This EOP requires the visual inspection of the following facilities as designated above for New York, Rhode Island or Massachusetts and may require pumping to assure a proper inspection:
- 2.1.1 Manholes
  - 2.1.2 Vaults
  - 2.1.3 Handholes – non-fiberglass
  - 2.1.4 Splice boxes – non-fiberglass
  - 2.1.5 Junction boxes – non-fiberglass
  - 2.1.6 Pad-mounted transformers
  - 2.1.7 Pad-mounted switchgears
  - 2.1.8 Submersible equipment
  - 2.1.9 Handholes – fiberglass do not require opening
  - 2.1.10 Splice boxes – fiberglass do not require opening
  - 2.1.11 Junction boxes – fiberglass do not require opening

Maintenance Codes are shown on the Underground Field Survey Worksheet (Form NG-0244). The Underground Field Survey Worksheet should be used by the field to record maintenance items. Printed copies of the latest maintenance code tables may be obtained by running a report on the look up tables from the Underground Maintenance Database.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE UNDERGROUND</b>	Doc. # <b>NG-EOP UG006</b> Page 8 of 16
	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

**INSPECTION PROGRAM AND MAINTENANCE CODES - FORM NG0244**



UNDERGROUND FIELD SURVEY WORKSHEET									
DATE:			INSPECTOR NAME:				EMPLOYEE ID		
DIVISION			DISTRICT				FEEDER:		
TOWN:		STREET:		POLE, MANHOLE, VAULT #			SUFFIX #		
Handhole	Manhole	Net Protect	Net XFMR's	Switchgear	Transformer				
Vault	Trench	Submersible	Pull Box	Other	Equipment #				
MANHOLES, HANDHOLES, VAULT STRUCTURES				EV Test Required: <input type="checkbox"/> Yes <input type="checkbox"/> No Voltage Action Taken: <input type="checkbox"/> Repaired <input type="checkbox"/> De-energized					
Water (in hole) <input type="checkbox"/> Yes <input type="checkbox"/> No				EV Found Voltage: <input type="checkbox"/> Yes <input type="checkbox"/> No					
Gas Monitor Readings					Alarm Setting				
Lower Explosive Limit (LEL)					10% or above				
Oxygen (O <sub>2</sub> )					% below 19.5, above				
Carbon Monoxide (CO)					33 ppm				
Hydrogen Sulfide (H <sub>2</sub> S)					10 ppm				
GIS			P/Q	SWITCHGEAR			P/Q		
260 4 (NR) <input type="checkbox"/> GIS map doesn't match field			/	657 F (NR) <input type="checkbox"/> Excessive vegetation			/		
261 4 (NR) <input type="checkbox"/> GIS Pole/line numbering in error on GIS			/	659 2 (R) <input type="checkbox"/> Missing ground			/		
262 4 (NR) <input type="checkbox"/> GIS equip/hardware missing in GIS			/	660 P (NR) <input type="checkbox"/> Missing nomenclature			/		
263 4 (NR) <input type="checkbox"/> GIS equip removed in field, remove from GIS			/	661 4 (NR) <input type="checkbox"/> Other			/		
269 4 (NR) <input type="checkbox"/> GIS Other GPS/GIS Errors			/	662 4 (NR) <input type="checkbox"/> Rusted/Paint Peeling			/		
HANDHOLES					TRANSFORMER				
600 2 (NR) <input type="checkbox"/> Broken/damaged/unsecured			/	672 1,2,3 (R) <input type="checkbox"/> Bushing Broken/Cracked			/		
602 P (NR) <input type="checkbox"/> Missing nomenclature			/	673 1,2,3 (R) <input type="checkbox"/> Door Broken/damaged/unsecure			/		
603 1 (R) <input type="checkbox"/> Secondary needs repair			/	675 1,2,3 (R) <input type="checkbox"/> Elbows/tracking/burned			/		
604 4 (NR) <input type="checkbox"/> Other (use comments)			/	676 F (NR) <input type="checkbox"/> Excessive vegetation			/		
MANHOLE					680 1 (R) <input type="checkbox"/> Missing Ground				
610 2 (NR) <input type="checkbox"/> Ground rods missing			/	681 P (NR) <input type="checkbox"/> Missing nomenclature			/		
611 2 (R) <input type="checkbox"/> Cable/Joint leaking			/	682 4 (NR) <input type="checkbox"/> Mud/debris			/		
612 2 (NR) <input type="checkbox"/> Cables bonded/grid defective			/	684 1,2 (NR) <input type="checkbox"/> Oil Weeping			/		
614 1,2,3,4 (NR) <input type="checkbox"/> Cracked/broken			/	685 1,2,3,4 (NR) <input type="checkbox"/> Pad broken/damaged			/		
615 3 (R) <input type="checkbox"/> Fire proofing			/	686 4 (NR) <input type="checkbox"/> Protection (ballards) damage			/		
616 4 (NR) <input type="checkbox"/> Improper grade			/	687 4 (NR) <input type="checkbox"/> Rusted/Paint peeling			/		
617 P (NR) <input type="checkbox"/> Missing nomenclature			/	688 1,2 (NR) <input type="checkbox"/> Pad Pushed Off Base			/		
620 2 (NR) <input type="checkbox"/> Rerack			/	TRENCH					
621 1,2,3,4 (NR) <input type="checkbox"/> Ring/cover repair/replace			/	690 1 (R) <input type="checkbox"/> Exposed Cable			/		
622 1,4 (NR) <input type="checkbox"/> Roof condition – use comments			/	692 4 (NR) <input type="checkbox"/> Path – Sunken			/		
623 1,4 (NR) <input type="checkbox"/> Chimney Condition – comments			/	VAULTS					
624 4 (NR) <input type="checkbox"/> Manhole needs cleaning			/	700 2 (NR) <input type="checkbox"/> Cable missing bond			/		
625 1 (R) <input type="checkbox"/> Secondary needs repair			/	702 1,2,3,4 (NR) <input type="checkbox"/> Cracked/broken			/		
626 4 (NR) <input type="checkbox"/> No Holes in Manhole Cover			/	703 1,2,4 (NR) <input type="checkbox"/> Damaged/broken cover			/		
NETWORK PROTECTOR					704 1,2,4 (NR) <input type="checkbox"/> Damaged/broken door				
630 2 (R) <input type="checkbox"/> Barriers broken/damage			/	705 1,2,4 (NR) <input type="checkbox"/> Damaged/broken ladder			/		
632 1 (R) <input type="checkbox"/> Oil leak			/	706 1,2,3,4, P (NR) <input type="checkbox"/> Improper grade			/		
633 2 (NR) <input type="checkbox"/> Worn/damaged gasket			/	707 4, P (NR) <input type="checkbox"/> Improper nomenclature			/		
NETWORK TRANSFORMER					708 4 (NR) <input type="checkbox"/> Light not working				
635 2 (R) <input type="checkbox"/> Bushing Broken/cracked			/	712 4 (NR) <input type="checkbox"/> Sump pump broken			/		
637 2 (R) <input type="checkbox"/> Low oil			/	713 1 (R) <input type="checkbox"/> Secondary needs repair			/		
638 1 (NR) <input type="checkbox"/> Missing ground			/	SUBMERSIBLE EQUIPMENT					
639 P (NR) <input type="checkbox"/> Missing nomenclature			/	720 1,2,3,4 (R) <input type="checkbox"/> Excess Corrosion			/		
642 1, 2 (R) <input type="checkbox"/> Oil Weeping			/	721 1,2,3,4 (R) <input type="checkbox"/> Physical damage			/		
643 4 (NR) <input type="checkbox"/> Rusted/paint peel			/	722 1,2 (R) <input type="checkbox"/> Leaking			/		
SWITCHGEAR					ANODES				
651 1,2,3 (R) <input type="checkbox"/> Barrier broken/damaged/unsecure			/	730 3 (R) <input type="checkbox"/> Missing			/		
652 1,2,3 (NR) <input type="checkbox"/> Base broken/damaged			/	731 3 (NR) <input type="checkbox"/> Need replacement			/		
654 2 (R) <input type="checkbox"/> Cable not bonded			/	KEY					
656 1,2,3 (R) <input type="checkbox"/> Door Broken/Damaged			/	PQ = Priority Quantity					
					NR = Maint. Code May Not Directly Affect Reliab.				
					R = Maint. Code May Affect Reliability				
					RP = Maint. Code May Affect Reliab. and Has Specific Program to Place to Address				
Comments:									

NG-0244 7/09

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

### **3.0 MAINTENANCE DATABASE**

3.1 The Maintenance Database consists of data downloaded from the Windows® based hand held and data entered from the desktop computer. The Windows® based hand held used in the field, can be downloaded to any National Grid desk top computer that is connected to the network and the inspector or crew member is logged on as a valid user of the UG Maintenance program. The National Grid desktop computer is also used to generate various reports and work tickets depending on the user's need. These reports are utilized to schedule and accomplish distribution maintenance work.

### **4.0 MAINTENANCE SCHEDULE**

- 4.1 Maintenance activities are identified by maintenance codes. Maintenance codes are given a priority level to aide in the scheduling of work assuring a safe and reliable underground system.
- 4.2 All "Level 1 Priority" conditions identified shall be repaired/corrected within 1 week.
- 4.3 NY Only - All "Level 2 Priority" conditions identified shall be repaired/corrected within 1 year. In RI & MA work will be reviewed, prioritized and scheduled according to the Annual Work Plan.
- 4.4 NY Only - All "Level 3 Priority" conditions shall be repaired within 3 years. In RI & MA work will be reviewed, prioritized and scheduled according to the Annual Work Plan.
- 4.5 All "Level 4 Priority" conditions are for inventory purposes only.
- 4.6 NY Only - Once the Underground sequence is completed in the Underground Maintenance Database, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Underground Engineering.

### **5.0 COMPLETION OF MAINTENANCE CODES**

5.1 The completion of Level 1 priority maintenance codes is performed by the field operations Supervisor or their designee. Level 2 and Level 3 priority maintenance codes are completed in the Underground Maintenance database once the 699 requirement is completed in STORMS for the work request associated with the maintenance code.

***ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID UNDERGROUND CONSTRUCTION STANDARDS.***

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE UNDERGROUND</b>	Doc. # <b>NG-EOP UG006</b> Page 10 of 16
	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

**6.0 MANHOLE INSPECTION SHEET – FORM NG0453**

- 6.1 The Manhole Inspection Sheet (Form NG0453) shall be filled out for every manhole, heavy duty handhole, primary pullbox or network secondary or radial secondary handhole. The definition of a manhole or heavy duty handhole can be found in Section 33 of the Underground Construction Standards. The sheet can be filled out on a paper form or an electronic device.
- 6.2 A manhole inspection sheet shall be completed per the patrol intervals or during a working inspection as stated in section 1.0. The manhole inspection sheet shall be filled out at the same time the patrols or working inspections are completed.
- 6.3 Operations will determine who will complete the manhole inspections sheets. If the individual completing the manhole inspection sheet finds unmapped facilities or incorrectly mapped facilities, refer to NG-EOP G011, Preparation and Distribution of Electric Facilities Records, for the required procedure for corrections.
- 6.4 The integrity of the secondary cables is critical to the proper operation of the network secondary system. It is possible that any secondary cable is either burned open or has a limiter which has operated, thus the affected cable will not be carrying any current.
  - 6.4.1 When working in a manhole, heavy duty handhole, primary pullbox or network secondary or radial secondary handhole with network secondary conductors:
    - 1. Visually inspect secondary conductors looking for any burned, overheated or otherwise damaged insulation.
    - 2. Check temperature of secondary conductors using the heat gun. Extremes of temperature or differences between sets going in the same direction are of interest.
    - 3. Take current readings on each phase in each set. All cables should have some current. Cables with no current are of interest as they are likely burned off or have an open limiter. This information should be logged on the manhole inspection sheet.
    - 4. If an open limiter is found during the inspection the open limiter shall be reported to Operations. Operations shall replace the open limiters expeditiously.
- 6.5 The manhole inspection sheets shall be given to the local engineering department for that respective region.
- 6.6 The local engineering department shall review the details of the manhole inspection sheets and determine the status and/or corrective action needed for their regional system.

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

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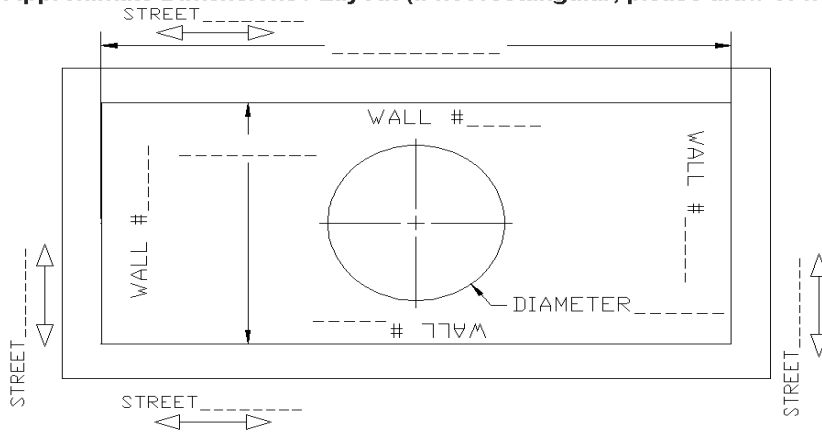
**Manhole Inspection Sheet**

Survey Date: \_\_\_\_\_ Manhole / Pullbox / Handhole Number \_\_\_\_\_

City / Town: \_\_\_\_\_ Streets / Intersect \_\_\_\_\_

**Manhole / Pullbox / Handhole Construction (circle one):** Brick Concrete Block Pre-cast

**Approximate Dimensions / Layout (If not rectangular, please draw or note).**



**Manhole Cover:**

Standard "NM"?

- Yes
- No

Standard Two - Piece?

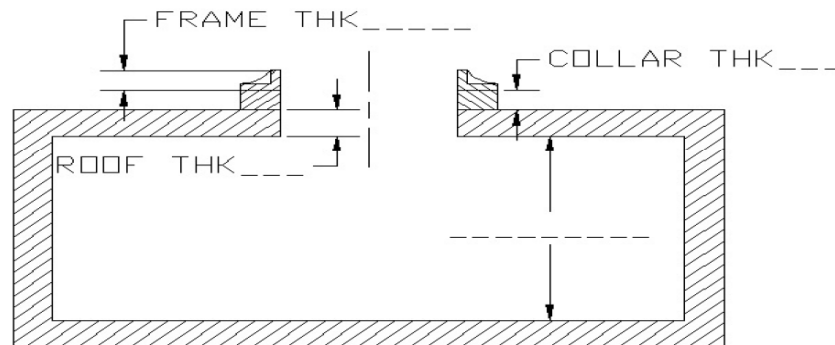
- Yes
- No

Flat Steel Covers?

- Yes
- No

If Yes, # of Covers? \_\_\_\_\_

**Collar Material (circle one):** Concrete Brick Other \_\_\_\_\_



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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

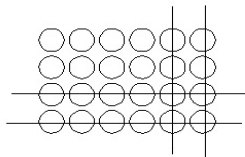
Wall # \_\_\_ Conduit Material (Circle One):      Fiber   Tile   Steel   PVC   Conduit Sizes \_\_\_

Wall # \_\_\_ Conduit Material (Circle One):      Fiber   Tile   Steel   PVC   Conduit Sizes \_\_\_

Wall # \_\_\_ Conduit Material (Circle One):      Fiber   Tile   Steel   PVC   Conduit Sizes \_\_\_

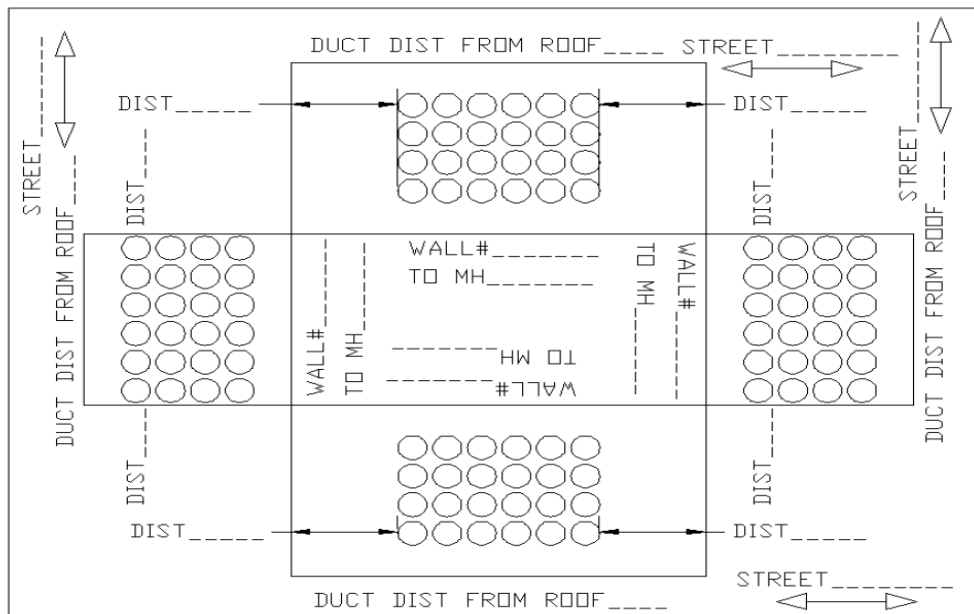
Wall # \_\_\_ Conduit Material (Circle One):      Fiber   Tile   Steel   PVC   Conduit Sizes \_\_\_

**Duct-line Configuration:** Cross-out conduits in image below to illustrate configuration on each wall (2H4W example below). Additionally please fill in approximately measurements from duct-lines to roofs and walls. For multiple duct-lines, draw and note as appropriate.



**Duct-line Occupancy Key:**  
**A** – Abandon Cable  
**E** – Empty  
**P** – Primary  
**S** – Secondary  
**SL** – Street Light  
**SV** – Service Conductor  
**F** – Fiber / Communications

When possible please note empty conduits, circuit #'s, and cable sizes.



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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

Wall # \_\_\_\_\_

Secondary Sets:

PILC: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Lead Sheathed Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

EPR / Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Customer / Building Services:

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Additional Comments / Other Work Required: \_\_\_\_\_

Wall # \_\_\_\_\_

Secondary Sets:

PILC: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Lead Sheathed Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

EPR / Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Customer / Building Services:

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Additional Comments / Other Work Required: \_\_\_\_\_

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

Wall # \_\_\_\_\_

Secondary Sets:

PILC: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Lead Sheathed Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

EPR / Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Customer / Building Services:

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Additional Comments / Other Work Required: \_\_\_\_\_

Wall # \_\_\_\_\_

Secondary Sets:

PILC: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Lead Sheathed Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

EPR / Rubber: # Sets \_\_\_\_\_ Conductor Size \_\_\_\_\_ Neutral Size \_\_\_\_\_

Customer / Building Services:

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Address: \_\_\_\_\_ # Sets \_\_\_\_\_ Conductor Size / Type \_\_\_\_\_ Neutral Size \_\_\_\_\_

Additional Comments / Other Work Required: \_\_\_\_\_

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	<b>UNDERGROUND</b>	Page 15 of 16
	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

Secondary Bus Type:

Lead Wiped Secondary Splices:     No             Yes; if Yes # sets?\_\_\_\_\_

Crabs:     No             Yes

If Yes, Open Positions?  No             Yes    # Open Positions\_\_\_\_\_

Moles:     No             Yes

If Yes; Open Positions?  No             Yes    # Open Positions\_\_\_\_\_

Is there currently adequate space for Cable Limiters?     Yes             No

If there is not adequate space for Cable Limiters please note required work to accommodate installation (Mole Relocation, Civil Work, etc):\_\_\_\_\_

Is there Cathodic Protection currently installed?             Yes             No

Rack Insulators Required? (Broke or Missing)  Yes             No    If Yes, How many?\_\_\_\_\_

Environmental Cleaning Required?     Yes             No

Amp Measurements Per Secondary Cable:

Phase	Phase	Phase

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	<b>UNDERGROUND INSPECTION AND MAINTENANCE</b>	Version 1.0 – 11/25/14

**REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	11/25/14	This document supersedes document dated 08/17/09.

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## **Appendix 12**

### **NG-USA EOP T007.01 Transmission and Sub Transmission Ground Level Visual Inspection**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 1 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

## **INTRODUCTION**

This document applies to all National Grid Transmission and Sub-Transmission assets as defined by NG-EOP T007.00. It also applies to anyone performing inspection and maintenance activities on these assets. This procedure shall be executed by qualified personnel as determined by training specific to the task.

## **PURPOSE**

This procedure defines the requirements for the ground level visual inspection of Transmission and Sub-Transmission assets.

## **ACCOUNTABILITY**

- 1 T&D Work Methods
  - A Update procedure as necessary
- 2 Project Management & Complex Construction / Electric Operations
  - A Ensure that this procedure is understood and implemented
  - B Ensure that all personal are trained in this procedure
  - C Repair problems found during inspections according to follow-up prioritization criteria
- 3 T&D Maintenance / Electric Operations / Inspections
  - A Schedule and coordinate inspections for transmission and sub-transmission assets
  - B Ensure inspections as outlined in the fiscal year work plan are safely and properly executed
  - C Ensure worker understanding and comprehension of the requirements of this EOP
- 4 Employee
  - A Demonstrate the understanding of this procedure
  - B Comply with the requirements of this procedure

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	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 2 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

## COORDINATION

Specific planned inspections performed under this procedure will be coordinated by the following work groups via a work plan document to be released prior to the start of each fiscal year.

National Grid Project Management & Complex Construction  
T&D Maintenance  
Electric Operations  
Inspections

## REFERENCES

National Grid Employee Safety Handbook  
NG-EOP G016 Elevated Equipment Voltage Testing  
NG-EOP T007.00 Line Inspections and Maintenance Activities  
NG-EOP T007.02 Aerial Visual Inspection  
NG-EOP T007.04 Steel Structure Foundation/Footer Inspection and Repair  
NG-EOP T007.05 Wood Pole Inspection and Treatment  
NY PSC Order 04-M-0159  
NY PSC Order Adopting Changes to Electric Safety Standard, December 2008  
MA General Law #220 CMR 125 Section 20

## DEFINITIONS

**Ground Level Visual Inspection:** Inspection performed from a ground position, movement between inspection points may be by vehicle or foot

**Hand Held Computer:** A data recording device that is used in the field to create a record of conditions found for the purposes of communicating this data to a maintenance management system

**Inspection:** A careful viewing of assets to find defects and other problems that require maintenance or monitoring

**Inspection and Maintenance Program:** Planned program for inspecting and maintaining transmission and sub-transmission lines

**Inspector:** Qualified personnel who identify defects via a specific type of inspection

**Maintenance:** Work to correct defects or other problems, often generated through the inspection process

**Maintenance Management System (MMS):** A computer application that schedules and tracks inspections and/or maintenance work

**National Grid Representative:** National Grid personnel designated as the point of contact for a contracted inspector

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 3 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**Pocket:** A void in a pole resulting from damage, weathering or decay which may lower the strength of the pole

**Qualified Personnel:** Personnel trained to safely perform a specific inspection

**Work Plan:** A document published each fiscal year listing all inspection and maintenance scheduled for the year

**TRAINING**

Provided by L&D upon request by user department

**DOCUMENT CONTENTS**

Table of Contents

1.0 GENERAL..... 4

2.0 INSPECT STEEL CONDITION ..... 4

3.0 INSPECT STEEL GRILLAGE FOUNDATION ..... 5

4.0 INSPECT CONCRETE FOUNDATION ..... 5

5.0 INSPECT WOOD POLE AND STRUCTURE - OVERALL ..... 6

6.0 INSPECT WOOD POLE – INDIVIDUAL..... 7

7.0 INSPECT STEEL POLE AND STRUCTURE..... 8

8.0 INSPECT CONDUCTOR ..... 8

9.0 INSPECT INSULATORS/HARDWARE ..... 9

10.0 INSPECT FOUNDATION: ..... 9

11.0 INSPECT RIGHT OF WAY: ..... 9

12.0 INSPECT MISCELLANEOUS: ..... 10

13.0 INSPECT SWITCH: ..... 10

14.0 DOCUMENT GIS DATA ISSUES..... 12

15.0 ENGINEERING-SPECIFIC INSPECTION ..... 12

16.0 TEMPORARY REPAIRS..... 14

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FILE: NG-EOP T007.01 GROUND LEVEL VISUAL INSPECTION TPH	ORIGINATING DEPARTMENT: ELECTRIC SYSTEMS ENGINEERING	SPONSOR: CHRIS KELLY

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 4 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

17.0 REVISION HISTORY ..... 14

APPENDIX A – TRANSMISSION FIELD SURVEY WORKSHEET ..... 15

APPENDIX B – STEEL EVALUATION RATINGS ..... 16

APPENDIX C – CONCRETE EVALUATION RATINGS & MATRIX..... 17

APPENDIX D – WOOD STRUCTURE EVALUATION..... 19

APPENDIX E – INDIVIDUAL WOOD POLE EVALUATION ..... 25

APPENDIX F – STEEL POLE AND STRUCTURE EVALUATION ..... 26

APPENDIX G – CONDUCTOR AND LINE HARDWARE EVALUATION..... 28

APPENDIX H – FOUNDATION EVALUATION ..... 32

APPENDIX I – ROW / MISC. / SWITCH / GIS EVALUATION..... 33

**1.0 GENERAL**

- 1.1 All assets shall be physically visited and inspected
  - 1.1.1 All potential defects can be identified
  - 1.1.2 Inspected from ground level
    - a. Use binoculars or scopes as needed
  - 1.1.3 Exceptions must have approval from the appropriate department manager and be documented in the MMS
  - 1.1.4 Inspect structures in the order they exist
    - a. Use appropriate inspection procedure for the asset
- 1.2 Inspections recorded in Computapole
  - 1.2.1 This procedure arranged in same order as Computapole priority codes
  - 1.2.2 Some Computapole codes do not apply to this procedure
  - 1.2.3 Refer to Appendix J for a complete list of Computapole codes
    - a. Including valid levels and STORMS qualifiers

**2.0 INSPECT STEEL CONDITION**

- 2.1 Grading Reference:
  - 2.1.1 Appendix B ‘Steel Evaluation Ratings’ (1-6)
    - a. Assign a Rating as appropriate

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 5 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

- 2.2 Inspect the following:
  - 2.2.1 Steel condition
  - 2.2.2 Weathering steel for excessive corrosion of joints
    - a. Report any excessive corrosion of weathering steel joints to Transmission Maintenance
- 2.3 Inspection Note:
  - 2.3.1 Grade all steel collectively
    - a. The overall rating shall be the worst 5% of
      - 1. Members on a tower
      - 2. Discrete area on a steel pole
    - b. Or the rating of the worst critical members
      - 1. Tower legs
      - 2. Insulator attachment points
  - 2.3.2 Rating of 4 and higher requires additional review
    - a. Additional photos and notes shall be taken to assist the review
  - 2.3.3 Rating of 6:
    - a. Used at the discretion of the Inspector
      - 1. Due to special circumstances
      - 2. The reason shall be noted on the report

### **3.0 INSPECT STEEL GRILLAGE FOUNDATION**

- 3.1 Grading Reference:
  - 3.1.1 Appendix B – ‘Steel Evaluation Ratings’ (1-6)
    - a. Assign a Rating as appropriate
- 3.2 Inspect the following:
  - 3.2.1 Steel condition above grade

### **4.0 INSPECT CONCRETE FOUNDATION**

- 4.1 Grading Reference:
  - 4.1.1 Appendix C – ‘Concrete Evaluation Rating / Matrix’ (1-5)
    - a. Assign a Rating as appropriate
- 4.2 Inspect for the following:
  - 4.2.1 Poor workmanship, including honeycombing

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 6 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

- 4.2.2 Cracking, including pattern or solitary cracks
- 4.2.3 Disintegration and deterioration of concrete
- 4.2.4 Distortion/movement resulting in change in alignment of structure components
- 4.2.5 Seepage – movement of water/fluids through pores
- 4.2.6 Spalling – development of fragments
- 4.2.7 Delamination
- 4.2.8 Degradation of steel/concrete interface
- 4.2.9 Excessive corrosion of reinforcement
- 4.2.10 Condition of anchor bolts
  - a. All hardware present and tight
- 4.3 Rating of 5:
  - 4.3.1 Used at the discretion of the Inspector
    - a. Due to special circumstances
    - b. The reason shall be noted on the report

## **5.0 INSPECT WOOD POLE AND STRUCTURE - OVERALL**

- 5.1 Grading Reference:
  - 5.1.1 Appendix D – ‘Wood Structure Evaluation’ (Priority 1-4)
    - a. Use the indicated code
      - 1. Assign a Priority to each item
- 5.2 Inspect for the following:
  - 5.2.1 Code 510 – Broken
  - 5.2.2 Code 511 – Visual rotting/hollow sounding
    - a. Level 4 shall be assigned and
      - 1. Scheduled for Wood Pole inspection
    - b. Unless deemed an immediate failure risk
  - 5.2.3 Code 512 – Leaning
  - 5.2.4 Code 513 – Replace single arm
  - 5.2.5 Code 514 – Replace double arm
  - 5.2.6 Code 515 – Repair brace
  - 5.2.7 Code 516 – Replace brace
  - 5.2.8 Code 517 – Replace anchor

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 7 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

- 5.2.9 Code 518 – Install anchor
- 5.2.10 Code 519 – Repair/replace guy wire
- 5.2.11 Code 521 – Tighten guy wire
- 5.2.12 Code 522 – Replace guy shield
- 5.2.13 Code 524 – Guy bonding
- 5.2.14 Code 525 – Lightning damage
- 5.2.15 Code 526 – Woodpecker damage
- 5.2.16 Code 527 – Insects
- 5.2.17 Code 528 – Aerial number missing

## **6.0 INSPECT WOOD POLE – INDIVIDUAL**

- 6.1 Grading Reference:
  - 6.1.1 Appendix E - 'Individual Wood Pole Evaluation' (Priority 1-4)
    - a. Use the indicated code
      - 1. Assign a Priority to each item
- 6.2 C-Truss
  - 6.2.1 Is considered a permanent repair
  - 6.2.2 Significant deterioration of pole shall be graded as if no C-Truss was installed
- 6.3 Identify pole inspection / repair
  - 6.3.1 Document tag left after Wood Pole Inspection and Treatment
    - a. EOP T007.05
  - 6.3.2 Level 4 only
- 6.4 Inspect for the following:
  - 6.4.1 Code 901 – Identified priority pole
  - 6.4.2 Code 902 – Identified reject pole
  - 6.4.3 Code 903 – Excessive checking
  - 6.4.4 Code 904 – Climbing inspection required
  - 6.4.5 Code 905 – No inspection tag

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 8 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

## **7.0 INSPECT STEEL POLE AND STRUCTURE**

### 7.1 Grading Reference:

7.1.1 Appendix F – ‘Steel Pole and Structure Evaluation’ (Priority 1-4)

a. Use the indicated code

1. Assign a Priority to each item

### 7.2 Inspect for the following:

7.2.1 Code 531 - Broken legs

7.2.2 Code 532 - Aerial number missing

7.2.3 Code 534 - Loose or missing bolts/hardware

7.2.4 Code 535 - Anti climb equipment damaged/missing

7.2.5 Code 536 - Vegetation on tower

7.2.6 Code 537 - Structure damage

7.2.7 Code 538 - Tower needs straightening

7.2.8 Code 539 - Arms damaged

## **8.0 INSPECT CONDUCTOR**

### 8.1 Grading Reference:

8.1.1 Appendix G – ‘Conductor and Line Hardware Evaluation’ (Priority 1- 4)

a. Use the indicated code

1. Assign a Priority to each item

### 8.2 Inspect for the following:

8.2.1 Code 541 - Conductor condition overall

8.2.2 Code 542 - Static wire condition overall

8.2.3 Code 543 - Ground wire condition overall

8.2.4 Code 544 - Sleeve/splice/connector condition

8.2.5 Code 546 - Clearance issues

### 8.3 Transmission Maintenance may revise Priority for conductor damage

8.3.1 Based on mechanical and electrical loading

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 9 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

## **9.0 INSPECT INSULATORS/HARDWARE**

9.1 Grading Reference:

9.1.1 Appendix G – ‘Conductor and Line Hardware Evaluation’ (Priority 1- 4)

- a. Use the indicated code
  1. Assign a Priority to each item

9.2 Multiple insulator strings shall be evaluated individually

9.3 Inspect for the following:

- 9.3.1 Code 551 – Insulator damage
- 9.3.2 Code 552 – Insulators out of plumb
- 9.3.3 Code 553 - Hardware loose or damaged
- 9.3.4 Code 555 - Lightning arrestor issues

## **10.0 INSPECT FOUNDATION:**

10.1 Grading Reference:

10.1.1 Appendix H – ‘Foundation Evaluation’ (Priority 1-4)

- a. Use the indicated code
  1. Assign a Priority to each item

10.2 Inspect for the following:

- 10.2.1 Code 563 – Erosion

## **11.0 INSPECT RIGHT OF WAY:**

11.1 Grading Reference:

11.1.1 Appendix I – ‘ROW / Misc. / Switch / GIS Evaluation’ (Priority 1-4 or F)

- a. Use the indicated code
  1. Assign a Priority to each item

11.1.2 All Code 574 – Danger Trees rated as an “F”

11.2 Inspect for the following:

- 11.2.1 Code 571 – Erosion
- 11.2.2 Code 572 – Encroachments
- 11.2.3 Code 573 – Debris
- 11.2.4 Code 574 - Danger trees
  - a. Priority F

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 10 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

11.2.5 Code 575 - Broken gates

11.2.6 Code 576 - Oil/Gas/Hazmat situation

## **12.0 INSPECT MISCELLANEOUS:**

12.1 Grading Reference:

12.1.1 Appendix I – ‘ROW / Misc. / Switch / GIS Evaluation’ (Priority 1-4 or P)

a. Use the indicated code

1. Assign a Priority to each item

12.2 Visually inspect for the following:

12.2.1 Code 581 - Structure not marked – ground level

12.2.2 Code 582 - Switch damaged (see Section 13)

12.2.3 Code 583 - Switch grounding damaged (see Section 13)

12.2.4 Code 584 - Install warning sign

12.2.5 Code 585 - Replace warning sign

12.2.6 Code 586 - Remove steps

12.2.7 Code 587 - Add dirt and tamp

12.2.8 Code 589 - Bird Nest

12.2.9 Code 590 - Excessive bird perching

## **13.0 INSPECT SWITCH:**

13.1 Grading Reference:

13.1.1 Appendix I – ‘ROW / Misc. / Switch / GIS Evaluation’ (Priority 1-4)

a. Use the indicated code

1. Assign a Priority to each item

13.1.2 With the switch in service

a. Refer to EOP T006 for further information

13.1.3 Single code is used for most of this inspection

a. Record problem details

13.2 Inspect for the following:

13.2.1 Code 582 Noise

a. Arcing or other abnormal noise

1. Leave the area immediately

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 11 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

2. Contact the appropriate control center
- 13.2.2 Code 582 Insulators
    - a. Surface contamination
    - b. Tracking
    - c. Damaged porcelain
  - 13.2.3 Code 582 Primary Connections
    - a. Overheating
      1. Discoloration of or heat rising from connections
    - b. Cracks
    - c. Loose connections
  - 13.2.4 Code 582 Live Parts
    - a. Blades properly turned into jaws
    - b. Damaged, misaligned or missing arcing horns
    - c. Damaged, misaligned or missing parts
  - 13.2.5 Code 582 Load Break Interrupters
    - a. Damage
    - b. Deterioration
  - 13.2.6 Code 582 Operating Mechanism
    - a. Properly locked
    - b. Operating pipe / Interphase linkage
      1. Broken
      2. Bent
    - c. Manual operating mechanism for
      1. Damage
      2. Deterioration
      3. Missing parts
  - 13.2.7 Code 583 Operating Mechanism Ground
    - a. Broken
    - b. Loose
    - c. Missing

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 12 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

## **14.0 DOCUMENT GIS DATA ISSUES**

- 14.1 Grading Reference:
  - 14.1.1 Appendix I – ‘ROW / Misc. / Switch / GIS Evaluation’ (Priority 4 Only)
    - a. Use the indicated code
    - b. Include a note describing the problem / correction required
- 14.2 Document all mismatches between the GIS and the field:
  - 14.2.1 Code 760 - GIS map mismatch
  - 14.2.2 Code 761 - GIS – equipment stencil mismatch
  - 14.2.3 Code 762 - GIS – equipment/hardware missing
  - 14.2.4 Code 763 - GIS – equipment removed in field
  - 14.2.5 Code 769 - GIS – other GPS/GIS errors

## **15.0 ENGINEERING-SPECIFIC INSPECTION**

- 15.1 Additional guidelines for Inspections related to engineering activities
  - 15.1.1 Not to be included in the regular Ground Level Visual Inspection
- 15.2 Guidelines below shall be used by engineers
  - 15.2.1 To complete and interpret field Inspection data
  - 15.2.2 As part of preliminary engineering as specified in SP.06.01.101 “Transmission Engineering and Design Services”
- 15.3 Guidance provided in Sections 15.4 and 15.5 shall be used in completing engineering analysis of lines
- 15.4 Priority Descriptions
  - 15.4.1 Priority 1 – Reserved for immediate and substantial threats to public safety and/or system reliability. These should generally be very rare.
  - 15.4.2 Priority 2 – Items which require repair due to a near term risk of failure, the repairs should not wait for the normal two-year project life cycle
  - 15.4.3 Priority 3 – Repairs are required, but a more deliberate approach can be taken over a two-year period
  - 15.4.4 Priority 4 – Repairs should be completed if the work is incidental to another project, but the item can wait for the next Inspection cycle for further assessment
- 15.5 The following information shall be determined and documented:
  - 15.5.1 Asset Information
    - a. Structure Number
    - b. Circuit

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 13 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

- c. Tower/Pole ID#
  - 1. Include circuit according to National Grid nomenclature
- d. Structure Location Latitude and Longitude
- e. Structure Ground line elevation
- f. Structure City or Town and State

15.5.2 Inspection

- a. Year Installed
- b. Tower/Pole Size / Class
- c. Structure Height (above grade)
- d. Structure Type
- e. Structure surface finish:
  - 1. Painted
  - 2. Galvanized
  - 3. Weathered
  - 4. Foundation type
- f. Structure condition and overall rating
- g. Steel distress or deterioration
- h. Concrete foundation condition and overall rating
- i. Concrete foundation distress or deterioration
- j. Concrete foundation surface mapping diagram
- k. Mechanical or fire damage
- l. Broken hardware
  - 1. Insulators
  - 2. Adversely impacted structural components
- m. Document adjacent roads, railroads, parks, etc
- n. Frequently accessible by the general public
- o. Unusual conditions or safety hazards
- p. Digital photographs
- q. Field sketches of foundation condition

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	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 14 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**16.0 TEMPORARY REPAIRS**

- 16.1 Some defects may have been repaired temporarily
  - 16.1.1 Temporary repairs shall be inspected monthly by Transmission Inspections
  - 16.1.2 Until repairs made permanent
- 16.2 If an Inspector encounters a temporary repair
  - 16.2.1 Defect shall be reported with a note indicating a temporary repair

**17.0 REVISION HISTORY**

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	06/01/15	Supersedes Transmission Line Maintenance Specification PR 06.01.601.001 dated 4/18/11. Re-number as part of EOP T007. Complete revision to put in EOP format; update department names; move appendices to back of document; change to outline format.

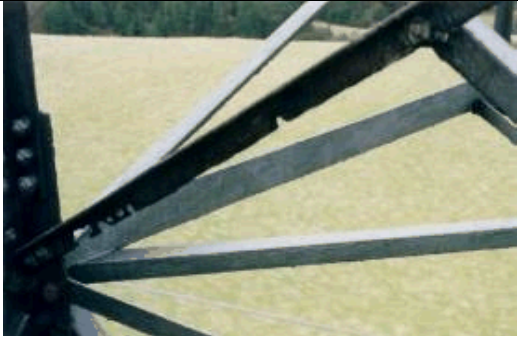



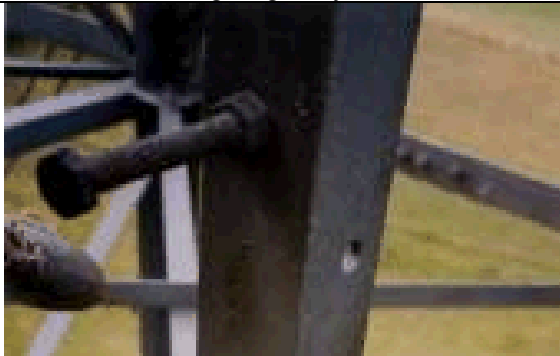
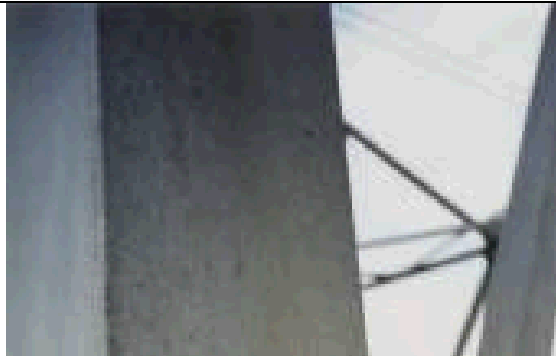
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**APPENDIX A – TRANSMISSION FIELD SURVEY WORKSHEET**

TRANSMISSION FIELD SURVEY WORKSHEET						
Patrolled Circuit/No.	Unique ID	Pole/Tower No.		Voltage	District	
Additional Circuit/No.	Unique ID					
Area	Between _____ Rd. And _____ Rd.	Date	Employee ID			
TYPE	<input type="checkbox"/> A) Single <input type="checkbox"/> B) H. Frame <input type="checkbox"/> C) 3 Pole <input type="checkbox"/> D) 4 Pole <input type="checkbox"/> E) 5 Pole <input type="checkbox"/> F) 6 Pole <input type="checkbox"/> G) Flex-Tower <input type="checkbox"/> H) Square-Tower <input type="checkbox"/> I) Hairpin <input type="checkbox"/> J) Other					
MATERIAL	<input type="checkbox"/> A) Wood (fill in information for each pole, i.e., 2 pole, 3 pole, 4 pole, etc.) Height _____ Class _____ Year Set _____ Manufacturer _____ Year Last Treated _____ Treatment <input type="checkbox"/> A) External <input type="checkbox"/> B) Internal <input type="checkbox"/> C) Both <input type="checkbox"/> D) Other <input type="checkbox"/> E) Unknown <input type="checkbox"/> F) None <input type="checkbox"/> B) Steel <input type="checkbox"/> C) Lattice					
CONFIGURATION	<input type="checkbox"/> Deadend <input type="checkbox"/> Tangent <input type="checkbox"/> Switch Structure <input type="checkbox"/> Davit Arm <input type="checkbox"/> Stand Off <input type="checkbox"/> Other					
STEEL/LATTICE CONDITION	(Circle One) 1 2 3 4 5 6		FOUNDATION: STEEL CONCRETE		(Circle One) 1 2 3 4 5 6	
POLE *	Sub. No.	Priority Qty	CONDUCTOR **		Circuit No.	Priority Qty
*Enter Sub No. if a Multiple Structure			**Enter Circuit No. if More Than Circuit on Pole			
510 1, 2 (R) <input type="checkbox"/> Broken		/	541 1,2,3 (R) <input type="checkbox"/> Conductor			/
511 1,4 (RP) <input type="checkbox"/> Visual Rotting		/	542 1,2,3 (R) <input type="checkbox"/> Static			/
512 1,2,3,4 (R) <input type="checkbox"/> Leaning		/	543 1,2,3 (R) <input type="checkbox"/> Ground Wire			/
513 1,2,3 (R) <input type="checkbox"/> Replace Single Arms		/	544 1,2,3 (R) <input type="checkbox"/> Sleeve/Conn.			/
514 1,2,3 (R) <input type="checkbox"/> Replace Double Arm		/	546 1,4 (NR) <input type="checkbox"/> Under 25 Ft.			/
515 1,2,3 (R) <input type="checkbox"/> Repair Braces		/	LINE HARDWARE			
516 1,2,3 (R) <input type="checkbox"/> Replace Braces		/	551 1,2,3,4 (R) <input type="checkbox"/> Insulators/Dam			/
517 1,2 (R) <input type="checkbox"/> Replace Anchor		/	552 4 (R) <input type="checkbox"/> Insulator Plumb			/
518 1,2,3,4 (R) <input type="checkbox"/> Install Anchor		/	553 1,2,3,4 (R) <input type="checkbox"/> Hardware Dam			/
519 1,2,3 (R) <input type="checkbox"/> Repair/Replace Guy Wire		/	555 2 (R) <input type="checkbox"/> Lightning Arrestor			/
521 2,3 (R) <input type="checkbox"/> Tighten Guy Wire		/	FOUNDATION – GENERAL			
522 P (NR) <input type="checkbox"/> Replace/Install Guy Shield		/	563 1,2,3,4 (R) <input type="checkbox"/> Erosion			/
524 4 (R) <input type="checkbox"/> Guy Not Bonded		/				
525 1,2,3,4 (RP) <input type="checkbox"/> Lightning Damage		/				
526 2,3,4 (RP) <input type="checkbox"/> Woodpecker Damage		/	RIGHT OF WAY			
527 2,4 (RP) <input type="checkbox"/> Insects		/	571 1,2,4 (NR) <input type="checkbox"/> Erosion			/
528 4 (NR) <input type="checkbox"/> Aerial Number Missing		/	572 4 (NR) <input type="checkbox"/> Encroachments			/
TOWER			573 4 (NR) <input type="checkbox"/> Debris			/
531 1,2 (R) <input type="checkbox"/> Tower Legs Broken		/	574 F (R) <input type="checkbox"/> Danger Tree			/
532 4 (NR) <input type="checkbox"/> Aerial Numbers Missing		/	575 4 (NR) <input type="checkbox"/> Gate Broke			/
534 1,2,3 (R) <input type="checkbox"/> Loose Bolts/Hard		/	576 4 (NR) <input type="checkbox"/> Oil/Gas Leak			/
535 4 (NR) <input type="checkbox"/> Repair Anti-Climb		/				
536 F (R) <input type="checkbox"/> Vegetation On Tower		/	MISCELLANEOUS			
537 1,2,3 (R) <input type="checkbox"/> Structure Damage		/	581 4,P (NR) <input type="checkbox"/> Stencil/Line/ Struct No. Ground level			/
538 1,2,3,4 (R) <input type="checkbox"/> Straighten Tower		/	582 1,2,3,4 (R) <input type="checkbox"/> Switch Damaged			/
539 1,2,3,4 (R) <input type="checkbox"/> Arms Damaged		/	583 2 (R) <input type="checkbox"/> Damaged Ground			/
POLE INSPECTION			584 4,P (NR) <input type="checkbox"/> Install/Replace Warning Sign			/
901 4 (RP) <input type="checkbox"/> Identified Priority Pole		/	586 4 (NR) <input type="checkbox"/> Remove Steps			/
902 4 (RP) <input type="checkbox"/> Identified Reject Pole		/	587 3,4 (R) <input type="checkbox"/> Add Dirt & Tamp			/
903 4 (RP) <input type="checkbox"/> Excess Checking		/	589 1,3,4 (R) <input type="checkbox"/> Bird Nest			/
904 4 (RP) <input type="checkbox"/> Climbing Inspection Req'd		/	590 4 (R) <input type="checkbox"/> Bird Perching			/
905 4 (RP) <input type="checkbox"/> No Inspection Tag		/	GIS			
NR–Maint. Code may not directly affect reliab. R–Maint. Code may affect reliability. RP – Maintenance Code may affect and has specific program in place to address.  Comments on rear of sheet NG0237 (12/09)			760 4 (NR) <input type="checkbox"/> GIS Map Doesn't Match Field			/
			761 4 (NR) <input type="checkbox"/> GIS Equip. Stenciling In Error			/
			762 4 (NR) <input type="checkbox"/> GIS Equip/Hardware Missing			/
			763 4 (NR) <input type="checkbox"/> GIS Equip. Removed In Field			/
			769 4 (NR) <input type="checkbox"/> GIS Other GPS/GIS Errors			/

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 16 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**APPENDIX B – STEEL EVALUATION RATINGS**


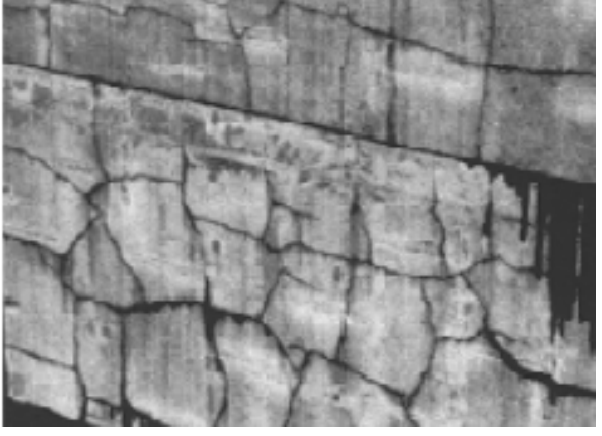




	
<p>Rating 6 – “Very Severe Deterioration” Perforated Element – severe physical damage</p>	<p>Rating 5 – “Significant Pitting” Significant pitting – loss of section clearly visible, edges feathered/thinned</p>
	
<p>Rating 4 – “Light Pitting” Some very light edge roughening. Loss of greater majority of coating and zinc layers. Corroded surface would dominate surface preparation – remedial action using wire brush, scraper and brushed paint not sufficient to give greatly increase life</p>	<p>Rating 3 – “Light Corrosion” Very light surface corrosion, majority of coating intact</p>
	
<p>Rating 2 – “Intact” Paint coating over all surface – overcoat may not be intact and some very small areas (&lt;1%) of light corrosion may be present. Galvanizing intact except for some very small areas (&lt;1%) of light corrosion</p>	<p>Rating 1 – “Serviceable” Fully painted – overcoat and undercoat intact Fully galvanized – coating intact</p>

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 17 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**APPENDIX C – CONCRETE EVALUATION RATINGS & MATRIX**

	
Honeycombing Construction faults, poor workmanship	Pattern Cracking
	
Disintegration Deterioration of concrete into small fragments	Erosion/Abrasion
	
Seepage Movement of water or other fluids through pores Distortion or Movement Change in alignment of the components of a structure	Spalling Development of fragments Delamination Degradation of steel/concrete interface

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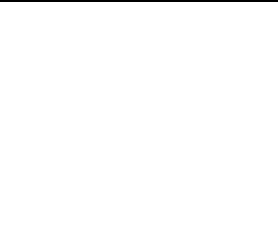
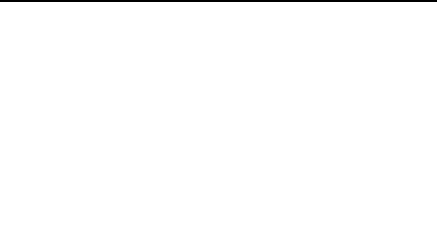
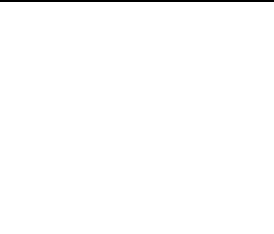
nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 18 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

		Overall Foundation Rating				
		Very Severe Deterioration 5	Severe Deterioration 4	Medium Deterioration 3	Light Deterioration 2	Serviceable 1
Concrete Foundation Condition Categories	Cracking	Wide cracks (over 0.08" width)	Medium Cracks (between 0.04" and 0.08" width)	Fine Cracks (0.04" width)	Negligible	Negligible
	Disintegration	Very Severe Disintegration (loss of mortar and coarse aggregate at a depth greater than 0.8")	Severe Disintegration (loss of mortar between 0.4" and 0.8" around coarse aggregate)	Medium Disintegration (loss of surface mortar between 0.2" and 0.4" and exposure of coarse aggregate)	Light Disintegration (no exposure of coarse aggregate)	Negligible
	Spalling	Large spall (greater than 0.8" in depth and greater than 6" in any dimension)	Small spall (not greater than 0.8" in depth or greater than 6" in any dimension)	Negligible	Negligible	Negligible

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 19 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

## APPENDIX D – WOOD STRUCTURE EVALUATION

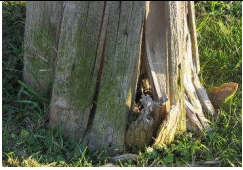

<b>Typical Pole Defects</b>		
<b>Bark Inclusion</b>	<b>Checking (Solitary)</b>	<b>Checking (Around Periphery of Pole)</b>
		
The growth of the main stem around a dead branch	The separation of fibers parallel to the grain and extending towards the center of the pole	Multiple checks around entire pole circumference
<b>Cross Break</b>	<b>Mechanical Damage</b>	<b>Split</b>
		
The separation of fibers perpendicular or at an angle to the grain	Transportation and erection damage due to machinery such as chainsaws or cranes	The cracking of a pole due to mechanical connections or the intersection of checks
<b>Dead Streak</b>	<b>Decay</b>	<b>Decay Knot</b>
		
The growth of the main stem around the dead wood	The softening of the pole due to fungal growth	Knots which have decayed and can extend towards the center of the pole
<b>Pocket</b>		
A Solitary Check, a series of checks at one location, or area of decay at the surface of the wood pole		

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 20 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15


**510 Pole – Broken**  
- Used when pole is broken due to impact, stress etc.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
Damage poses significant risk of imminent failure	Damage is not an immediate threat to the integrity of the network or to public safety	N/A	N/A

**511 Pole – Visual Rotting**  
Used for physical damage which compromises the strength and/or integrity of the pole (checking, dead streak, bark inclusion, cross break, decay, burning, hollow sounding pole)

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
Damage poses significant risk of imminent failure	N/A	N/A	All Others

**512 Pole – Leaning**  
Used when pole/structure is out of plumb(excludes raked angle structures which are intentionally out of plumb due to line angle)

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
Leaning pole which in Inspector's judgment poses immediate and substantial threat to public safety and/or system reliability	Pole top deflection in Inspector's judgment poses a near-term risk to structure integrity	Slope > 2" per 10' pole height	All other leaning poles

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 21 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

<b>513 Pole – Replace Single Arm</b>			
- Used for damaged single arms. Arm refers to any horizontal member extending out from the main structure generally to support the conductor.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Arm damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of arm causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A
<b>514 Pole – Replace Double Arm</b>			
- Used for damaged double arms.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Arm damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of arm causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A
<b>515 Pole – Repair Braces</b>			
- Used for damage to braces. Braces refer to intermediate members that connect parts of the structure.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Brace damage poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of brace causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A
<b>516 Pole – Replace Braces</b>			
- Used for damage to braces or missing braces. Braces refer to intermediate members that connect parts of the structure.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Brace damage or lack of brace poses immediate and substantial threat to public safety and/or system reliability	Substantial damage to cross section of brace or lack of brace causing the arm to deflect – failure may occur under non-extreme loading	Appreciable damage – failure may occur under extreme loading	N/A

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 22 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**517 Pole – Replace Anchor**  
- Used for damage to anchor rod or head or pull out of the anchor

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Guy failure poses immediate and substantial threat to public safety and/or system reliability	Anchor rod has corroded substantially or is broken, or anchor has pulled out and is no longer functioning as a structural member, or a guy should be present but is not	Appreciable damage – failure may occur under extreme loading	Superficial damage – but will not fail in 5 years


**518 Pole – Install Anchor**  
- Used when necessary anchor is missing

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Damage poses immediate and substantial threat to public safety and/or system reliability	Damage is not an immediate threat to the integrity of the network or to public safety	N/A	N/A





**519 Pole – Repair/Replace Guy Wire**  
- Used when a guy wire or its associated hardware, included fiberglass or wood rods, are in need of repair or replacement

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Guy failure poses immediate and substantial threat to public safety and/or system reliability	Guy is broken or seriously compromised (e.g. broken strands)	Guy is currently structurally sound, but has been compromised by corrosion, damage, etc.	N/A

**521 Pole – Tighten Guy Wire**  
- Used when a guy wire has gone slack, as from anchor pull out, structure movement, etc.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
N/A	Slack guy is causing excessive structure deflection or overstress of other guys	Slack guy is not causing excessive structure deflection or overstress of other guys or the structure	N/A

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # NG-EOP T007.01 Page 23 of 40 Version 1.0 –06/01/15
	<b>TRANSMISSION and Sub TRANSMISSION</b>	
	<b>GROUND LEVEL VISUAL INSPECTION</b>	

<b>522 Pole – Replace Guy Shield</b>			
- Used when guy shield is damaged. Inspector should install a new one.			
All Priority Level “P” Perform			
<b>524 Pole – Guy Not Bonded</b>			
- Used when guy bond is inadequate or missing			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Guy not bonded
<b>525 Pole – Lightning Damage</b>			
- Used when pole is damaged due to lightning.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			
Damage in Inspector’s judgment poses immediate and substantial threat to public safety and/or system reliability	Non-serviceable Damage	Serviceable Damage	Superficial Damage
<b>526 Pole – Woodpecker Damage</b>			
- Used when pole is damaged by woodpeckers creating nests in pole			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			
N/A	Several Large (>5”) Diameter Holes	Single Large (>5”) Diameter Holes	Several Small (<5”) Diameter Holes

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b> Page 24 of 40 Version 1.0 –06/01/15
	<b>TRANSMISSION and Sub TRANSMISSION</b>	
	<b>GROUND LEVEL VISUAL INSPECTION</b>	

<b>527 Pole – Insects</b>			
- Used when pole is damaged by insects			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Damage poses significant risk of imminent failure	N/A	N/A	All other noticeable damage
<b>528 Pole – Aerial Number Missing</b>			
- Used when aerial numbers are not installed where required			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Aerial numbers are required at all road crossing, all structures ending in zero, and the first and last structures of a line.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b> Page 25 of 40 Version 1.0 –06/01/15
	<b>TRANSMISSION and Sub TRANSMISSION</b>	
	<b>GROUND LEVEL VISUAL INSPECTION</b>	

**APPENDIX E – INDIVIDUAL WOOD POLE EVALUATION**


<b>901 Osmose – Identified Priority Pole</b>			
- Used to document pole identified as a priority reject on Wood Pole Groundline Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b>902 Osmose – Identified Reject Pole</b>			
- Used to document pole identified as a reject on Wood Pole Groundline Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b>903 Osmose – Inspect Excessive Check (not reject)</b>			
- Used to document pole identified as having excessive checking on Wood Pole Ground Line Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b>904 Osmose – Climbing Inspection Required (not reject)</b>			
- Used to document pole identified as needing a climbing inspection on Wood Pole Ground Line Inspection			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All
<b>905 Osmose – No Inspection Tag</b>			
- Used to document pole that has no evidence of prior Wood Pole Inspections. Not required for poles under 10 years old.			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	All

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b> Page 26 of 40 Version 1.0 –06/01/15
	<b>TRANSMISSION and Sub TRANSMISSION</b>	
	<b>GROUND LEVEL VISUAL INSPECTION</b>	

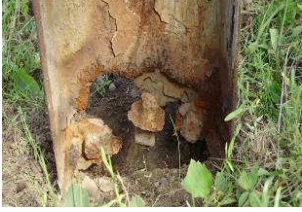


## **APPENDIX F – STEEL POLE AND STRUCTURE EVALUATION**

<b>531 Tower – Tower Legs Broken- Used when tower legs are broken</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Leg damage which in Inspector's judgment poses immediate and substantial threat to public safety and/or system reliability	Leg damage which in Inspector's judgment poses a near-term risk to structure integrity	N/A	N/A
<b>532 Tower – Aerial Number Missing- Used when aerial numbers are not installed where required</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Aerial numbers are required at all road crossing, all structures ending in zero, and the first and last structures of a line
<b>534 Tower – Loose Bolts/Hardware- Used loose or missing connections on hardware</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			
Missing connections on members in judgment of Inspector pose an immediate and substantial threat to public safety and/or system reliability	Missing connections	Loose Connections	N/A
<b>535 Tower – Repair Anti-Climb- Used to repair anti-climb device</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Anti-climbing device needs repair
<b>536 Tower – Vegetation on Tower</b>			
-Used when vegetation needs to be cleared from tower			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
<b>All Priority Level "F" - Forestry</b>			

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b> Page 27 of 40 Version 1.0 –06/01/15
	<b>TRANSMISSION and Sub TRANSMISSION</b>	
	<b>GROUND LEVEL VISUAL INSPECTION</b>	

**537 Tower – Structure Damage**  
- Used for broken, bent or missing members on tower

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
			
Damage in judgment of Inspector poses and immediate and substantial threat to public safety and/or system reliability	Broken or nearly broken members	Damage/Excessive bending on minor members	N/A

**538 Tower – Straighten Tower**  
- Used when tower is out of alignment





Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Leaning tower in judgment of Inspector poses immediate and substantial threat to public safety and/or system reliability	Substantial deflection, near-term risk to structural stability	Appreciable deflection, ability of tower to sustain extreme loading conditions may be compromised	Aesthetic only

**539 Tower – Arms Damaged**  
- Used when the arms on a tower are damaged

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Damaged arms in Inspector's judgment pose an immediate and substantial threat to public safety and/or system reliability	Arm damage poses a risk of failure under routine loading e.g. a near term risk of failure	Arm damage poses a risk of failure under heavy loading	Superficial damage only

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b> Page 28 of 40 Version 1.0 –06/01/15
	<b>TRANSMISSION and Sub TRANSMISSION</b>	
	<b>GROUND LEVEL VISUAL INSPECTION</b>	

Appendix G – Conductor and Line Hardware Evaluation

<b>541 Conductor – Bird Caging (Add comment – Bird Caging)</b>			
- Used to rate conductor bird caging.			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	 Bird Caging
<b>541 Conductor – Broken (Add comment – Broken Conductor)</b>			
- Used to rate conductor damage.			
Note: TransLOME may revise priority levels based on an engineering evaluation of factors such as mechanical and electrical loading.			
<b>230kV and Above</b>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 Any broken conductors	N/A	N/A	N/A
<b>115kV and Below</b>			
Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 Significant percentage of broken strands	 Small percentage of broken strands	N/A	N/A

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 29 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**543 Conductor – Ground Wire**

- Used for any damage to the ground leads on the structure

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Ground wire damage in judgment of Inspector poses an immediate and substantial threat to public safety and/or system reliability; this includes a loose ground wire near the top of the pole which may be a risk to contact the conductor	Ground wire missing or disconnected/broken on 3 or more adjacent structures	Ground wire missing or disconnected/broken on isolated structures only, or ground wire is loose near the base of the pole where there is no risk of contacting the conductor	N/A

**544 Conductor – Sleeve/Connector**

- Used for damage to splices or connectors on the shield/static wire or conductors

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Failure in judgment of Inspector poses an immediate and substantial threat to public safety and/or system reliability	Visible physical damage to connector/splice/conductor	Visible corrosion at splice/connector	N/A

**546 Conductor – Under 25 Feet**

- Used for substandard clearances and conductors with excessive sag.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Conductor poses significant risk of danger to the public	N/A	N/A	General Guidelines by Voltage: <ul style="list-style-type: none"> <li>• 69kV – 115kV 25 ft</li> <li>• 230kV – 345kV 30 ft</li> </ul> Clearances must meet requirements of latest National Electric Safety Code, as well as local requirements (e.g. MA CMR)

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 30 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**551 Line Hardware – Insulator Damage**

- Used for chipped or broken insulators

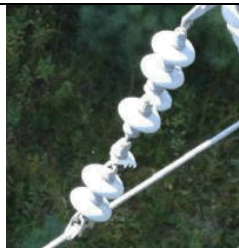
Insulators that are physically separated are Level 1

- NOTE: A chipped or cracked insulator (porcelain damage does not reach more than ½ way to the center of the insulator) is not be counted as a damaged insulator if damage is not severe. This is up to the inspector’s discretion.

Number of Insulators in String	Number of Damaged Insulators of per String			
	Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
Any	Any Separation	N/A	N/A	N/A
5	2 or more	1	N/A	N/A
6	2 or more	1	N/A	N/A
7	3 or more	2	1	N/A
8	3 or more	2	1	N/A
9	3 or more	2	1	N/A
10	4 or more	3	2	1
11	4 or more	3	2	1
12	4 or more	3	2	1
13	4 or more	3	2	1
14	5 or more	3 or 4	2	1
15	5 or more	4	2 or 3	1
16	5 or more	4	2 or 3	1
17	6 or more	4 or 5	2 or 3	1
18	6 or more	4 or 5	2 or 3	1
19	6 or more	4 or 5	3	2 or less
20	6 or more	5	3 or 4	2 or less
21	7 or more	5 or 6	3 or 4	2 or less

Broken Insulators

Separated Insulators



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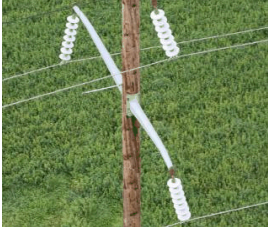
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SPONSOR:  
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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 31 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

<b>552 Line Hardware – Insulator Plumb</b>			
<b>- Used for insulators unintentionally out of plumb</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			
N/A	N/A	N/A	Usually a sign of high amplitude conductor movement, galloping.
<b>553 Line Hardware – Hardware Damage</b>			
<b>Used for any damage to other line hardware</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Hardware damage in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability	Structural Hardware damage which poses a near-term risk to structural integrity	Structural Hardware damage, e.g. damaged connections	Cosmetic Damage
<b>555 Line Hardware – Lightning Arrestor</b>			
<b>Used when a lightning arrestor is damaged or has failed</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	Arrestor has failed. Lightning arrestors fail by disconnecting and falling away from the conductor	N/A	N/A


nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b> Page 32 of 40 Version 1.0 –06/01/15
	<b>TRANSMISSION and Sub TRANSMISSION</b>	
	<b>GROUND LEVEL VISUAL INSPECTION</b>	

**APPENDIX H – FOUNDATION EVALUATION**

<b>563 Foundation – Erosion</b>			
<b>Used for any erosion around foundations</b>			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Erosion in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability	Erosion is compromising structural integrity	Structure not yet at risk, but erosion appears to be progressing at a significant rate	Small erosion, may eventually become significant

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 33 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**APPENDIX I – ROW / MISC. / SWITCH / GIS EVALUATION**

<b>571 Right of Way – Erosion</b>			
Used for any overall erosion in ROW			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Erosion exposes counterpoise and presents a significant danger to public and/or vehicular traffic	Erosion exposes counterpoise and presents a danger to public	N/A	Any other ROW erosion, i.e. washed out road or culverts
<b>572 Right of Way - Encroachments</b>			
Used for any unapproved use of ROW or things too close to lines			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	 Any encroachments
<b>573 Right of Way – Debris</b>			
Used for any debris in ROW			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Any debris in ROW blocking access
<b>574 Right of Way – Danger Tree</b>			
Used for any danger trees adjacent to lines			
<b>REPORT ALL TO TRANSMISSION FORESTRY</b>			
<b>Voltage</b>	<b>Vertical or Lateral Clearance</b>	<b>All Priority Level “F” - Forestry</b>	
23 – 46 kV			
69 kV			
115 kV			
230 kV			
345 kV			
<b>575 Right of Way – Gate Broken</b>			
Used for broken ROW gates			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Broken Gate

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	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 34 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

<b>576 Right of Way – Oil/Gas Leak</b>			
-Used for any oil, gas leaks or other foreign substances in ROW. Notify System Delivery immediately			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
			Oil/Gas found in ROW
<b>581 Misc – Stencil Line/Structure Number at Ground</b>			
- Used when line/structure number is missing. Inspector to stencil structure			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level P</b>	<b>Priority Level 4</b>
N/A	N/A	Inspector stencils number	Inspector cannot stencil number
<b>582 Misc – Switch Damaged</b>			
Used when switch is damaged			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
Visible arcing is present or condition could result in immediate failure.	Switch may fail, burning and other evidence of arcing	Switch may not be able to be operated, but likely won't fail and put the line out of service	Insignificant damage
<b>583 Misc – Damaged Switch Ground</b>			
Used for damaged switch grounds			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	Ground grid is exposed or lead is damaged	N/A	N/A
<b>584 Misc – Install/Replace Warning Sign</b>			
Used for damaged or missing warning signs. Warning signs required on both sides of all structures (2 signs total).			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level P</b>	<b>Priority Level 4</b>
N/A	Install warning signs at all structures that are adjacent to roads, regularly traveled pedestrian thoroughfares, or places where persons frequently gather (such as schools or public playgrounds)	Sign installed/replaced by Inspector	Install/replace signs at a low risk location where public interaction is not likely.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 35 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**585 Misc – Replace Signs**  
Used for missing aerial structure signs. Aerial circuit and structure ID is required on all structures at road crossings, the first and last structures of a line, and all structures ending in zero.

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Install/replace signs



**586 Misc – Remove Steps**  
Steps must be removed at least 10' from the ground line

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
N/A	N/A	N/A	Remove steps


**587 Misc – Add Dirt and Tamp**  
Used on poles when fill dirt is insufficient

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4

**589 Misc – Bird Nest**  
Used when bird nests are found on line

Priority Level 1	Priority Level 2	Priority Level 3	Priority Level 4
 <p>Bird nest in Inspector's judgment poses and immediate and substantial risk to public safety and/or system reliability</p>	N/A	 <p>Limited risk of bird contact but nest should be removed</p>	No risk of contact such as very small nests or those at bottom of structure.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # NG-EOP T007.01
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 36 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

<b>589 Misc – Bird Perching</b>			
Used when bird perching could lead to problems			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	 <p>Birds perching on line or evidence of bird perching on line.</p>
<b>760 GIS – Map Does Not Match Field</b>			
Used when GIS map does not match field			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error
<b>761 GIS – Equipment Stenciling in Error in GIS</b>			
Used when equipment labels do not match GIS			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error
<b>762 GIS – Equipment/Hardware Missing in GIS</b>			
Used when equipment is missing in GIS			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error
<b>763 GIS – Equipment Removed in field, Remove from GIS</b>			
Used when equipment has been removed from the field but not in GIS			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error
<b>769 GIS – Other GPS/GIS Errors</b>			
Used for all other GIS errors			
<b>Priority Level 1</b>	<b>Priority Level 2</b>	<b>Priority Level 3</b>	<b>Priority Level 4</b>
N/A	N/A	N/A	Note error

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 37 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

**Appendix J – COMPUTAPOLE CODES / PRIORITY LEVEL**

<b>Code</b>	<b>Description</b>	<b>Funding</b>	<b>Default Level</b>	<b>Valid Levels</b>
		<b>Notes: 6 &amp; 7</b>	<b>Notes: 1 thru 5</b>	<b>Notes: 1 thru 5</b>
501	Osmose – identified priority pole	C	3	2
502	Osmose – identified reject pole	C	3	3
503	Osmose – Insp excessive check (not reject)	C	4	4
504	Osmose – Climbing Insp req'd (not reject)	C	4	4
901	Osmose – identified priority pole	E	4	4
902	Osmose – identified reject pole	E	4	4
903	Osmose – Insp excessive check (not reject)	E	4	4
904	Osmose – Climbing Insp req'd (not reject)	E	4	4
510	Pole – Broken	C	2	1 2
511	Pole – Visual Rotting	C	3	1 4
512	Pole – Leaning	E	4	1 2 3 4
513	Pole – Replace Single Arm	C	3	1 2 3
514	Pole – Replace Double Arms	C	3	1 2 3
515	Pole – Repair Braces	E	3	1 2 3
516	Pole – Replace Braces	E	3	1 2 3
517	Pole - Replace Anchor	E	2	1 2
518	Pole – Install Anchor	C	3	1 2 3 4
519	Pole – Repair/Replace Guy Wire	E	3	1 2 3
521	Pole – Tighten Guy Wire	E	3	2 3
522	Pole – Replace/Install Guy Wire	E	P	P
524	Pole – Guy Not Bonded	E	4	4
525	Pole – Lightning Damage	C	3	1 2 3 4
526	Pole – Woodpecker Damage	E	3	2 3 4
527	Pole – Insects	E	3	1 4
528	Pole – Aerial Number Missing	E	4	4
531	Tower – Tower Legs Broken	E	2	1 2
532	Tower – Aerial Number Missing	E	4	4

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	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 38 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

<b>Code</b>	<b>Description</b>	<b>Funding Notes: 6 &amp; 7</b>	<b>Default Level Notes: 1 thru 5</b>	<b>Valid Levels Notes: 1 thru 5</b>
534	Tower – Loose Bolts/Hardware	E	3	1 2 3
535	Tower – Repair Anti-Climb	E	4	4
536	Tower – Vegetation on Tower	E	F	F
537	Tower – Structure Damage	E	3	1 2 3
538	Tower – Straighten Tower	E	3	1 2 3 4
539	Tower – Arms Damaged	E	3	1 2 3 4
540	Conductor – Infrared Problem	E	3	1 2 3
541	Conductor – Conductor	E	3	1 2 3
542	Conductor – Static	E	3	1 2 3
543	Conductor – Ground Wire	E	3	1 2 3
544	Conductor – Sleeve/Connector	E	3	1 2 3
546	Conductor – Under 25 ft.	E	4	1 4
547	Infrared Problem Identified	E	2	1 2 4
551	Line HDW – Insulator Damaged	E	3	1 2 3 4
552	Line HDW – Insulator Plumb	E	4	4
553	Line HDW – Hardware Damaged	E	3	1 2 3 4
555	Line HDW – Lightning Arrestor	C	2	2
556	Line HDW – Infrared Problem	C	3	1 2 3
563	Foundation – Erosion	E	3	1 2 3 4
571	Right of Way – Erosion	E	4	1 2 4
572	Right of Way – Encroachments	E	4	4
573	Right of Way – Debris	E	4	4
574	Right of Way – Danger Tree	E	F	F
575	Right of Way – Gate Broke	E	4	4
576	Right of Way – Oil/Gas Leak	E	4	4
581	Misc – Stencil Line/Structure Number at Ground	E	P	4 P
582	Misc – Switch Damaged	E	3	1 2 3 4
583	Misc – Damaged Switch Ground	E	2	2

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b>
	<b>TRANSMISSION and Sub TRANSMISSION</b>	Page 39 of 40
	<b>GROUND LEVEL VISUAL INSPECTION</b>	Version 1.0 –06/01/15

<b>Code</b>	<b>Description</b>	<b>Funding Notes: 6 &amp; 7</b>	<b>Default Level Notes: 1 thru 5</b>	<b>Valid Levels Notes: 1 thru 5</b>
584	Misc – Install/Replace Warning Sign	E	4	4 P
585	Misc – Replace Signs	E	4	4
586	Misc – Remove Steps	E	4	4
587	Misc – Add Dirt and Tamp	E	3	3 4
588	Switch – Infrared Problem	E	3	1 2 3
589	Misc – Bird Nest	E	3	1 3 4
590	Misc – Bird Perching	E	4	4
760	GIS – Map Doesn't Match Field	E	4	4
761	GIS – Equip. Stenciling In Error	E	4	4
762	GIS – Equip/Hardware Missing	E	4	4
763	GIS – Equip. Removed in Field	E	4	4
764	Remove from GIS	E	4	4
769	GIS- Other GPS/GIS Errors	E	4	4

Notes

1. Level 1 code:
  - Do not enter STORMS
  - The defect shall be reported immediately
  - The work shall be completed within a week
  - A confirming work order shall be used to track costs
2. Level 2 and 3 codes:
  - Pass through STORMS and Design
3. Level 4 code:
  - Are for notation only
  - Do not enter STORMS
4. Level P code:
  - Defect corrected by the inspector
5. Level F code:
  - Go to Forestry

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP T007.01</b> Page 40 of 40 Version 1.0 –06/01/15
	<b>TRANSMISSION and Sub TRANSMISSION</b>	
	<b>GROUND LEVEL VISUAL INSPECTION</b>	

- 6. E is Expense
- 7. C is Capex

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# **Appendix 13**

## **NG-USA EOP G017 Street Light Standard Inspection Program**



nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G017</b> Page 1 of 6
	<b>STREET LIGHT STANDARD INSPECTION PROGRAM</b>	Version 2.0 – 08/07/15

## INTRODUCTION

The purpose of this procedure is to outline the requirements for the inspection cycle for Street Light Standard installations owned by National Grid.

The inspection shall include identifying and reporting the physical condition of street lighting equipment on street lighting standards. Street lights attached to wood poles are inspected as part of the Overhead Distribution Inspection Patrol covered by NG-EOP D004.

All street lighting equipment will be inspected for physical damage, potentially hazardous conditions or obvious deterioration.

Inspections will be recorded on a Windows® based hand held computer. The maintenance items identified during this inspection will be separated into four priority levels 1, 2, 3, and 4. The problem codes identified default to the appropriate level. The default level can be adjusted by the individual performing the inspection based on actual field conditions. These priority levels are defined as follows:

Level 1- An identified facility/component or tree condition that shall be repaired/replaced within 1 week. ↙

Level 2 - Identified facility/component condition that shall be repaired/replaced within 1 year. ↙

Level 3 – Identified facility/component condition that shall be repaired/replaced within 3 years. ↙

Level 4 – This priority category is to collect inventory information on actual field conditions to be used by Asset Strategy.

All Level 1 priority conditions identified in the field shall be called in by the Inspector as follows:

1. Notification by location:
  - a. New York: contact System Operations Dispatch 1-877-716-4996. ↙
  - b. NE North: Bay State West & Central and North & Granite: Northborough Control Center 1-508-421-7879
  - c. NE South: Bay State South and Ocean State: Northborough Control Center 1-508-421-7885 ↙
2. Detailed information provided to the regional notification location:
  - a. Identify yourself as a Company Inspector and your work reporting area.
  - b. Details of the Level 1 Priority Condition:
    - i. Problem found.
    - ii. District, Feeder No., Line No., Tax District and Pole No.
    - iii. Street address and any additional information that would assist in finding the location of the problem.
    - iv. If you are standing by or have secured the location.
3. Notification to area Inspections Supervisor for follow-up.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G017</b> Page 2 of 6
	<b>STREET LIGHT STANDARD INSPECTION PROGRAM</b>	Version 2.0 – 08/07/15

Equipment will be inspected on a five year cycle such that one-fifth of the inspections should be scheduled on an established annual basis.

## **PURPOSE**

This procedure applies to all personnel involved with or responsible for the inspection and maintenance of street lighting standards and associated facilities owned by National Grid.

## **ACCOUNTABILITY**

1. Electric System Engineering
  - A. Update program as necessary
2. Operations
  - A. Provide qualified personnel as the distribution inspectors, to provide consistent and accurate data or to contact Distribution Line Contracting for contracting where applicable.
3. Distribution Inspector
  - A. Demonstrate the ability to identify maintenance items and the aptitude to become proficient in the use of a hand held computer and desktop computer.
  - B. Demonstrate the understanding and requirements of this EOP.
  - C. Possess the ability to do patrols, collect information on a hand held, down load to a desktop computer, edit data, provide requested information/reports/work tickets to supervision, and track/close out work completed in the database.
4. Inspections
  - A. Provide qualified personnel to inspect where applicable.
  - B. Ensure all inspectors have been trained.
5. Distribution Line Contracting
  - A. At the request of Operations/Distribution Network Strategy obtain, schedule and manage contractors to perform inspections and perform required maintenance.
6. Distribution Network Strategy
  - A. Provide input into program revisions.
  - B. Ensure the program as outlined in this EOP is completed each year.
  - C. To develop and/or revise a five-year inspection schedule of all facilities covered by this EOP.
  - D. Develop Outdoor Lighting Asset Strategy
7. Process and Systems
  - A. Provide and support database.

## **REFERENCES**

National Grid Safety Procedures  
 National Grid Employee Safety Handbook  
 NY PSC Order 04-M-0159  
 NY PSC Order Order Adopting Changes to Electric Safety Standard, December 2008

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G017</b>
	<b>GENERAL</b>	Page 3 of 6
	<b>STREET LIGHT STANDARD INSPECTION PROGRAM</b>	Version 2.0 – 08/07/15

Elevated Equipment Voltage NG- EOP G016

**TRAINING**

Provide training upon request.

**DOCUMENT CONTENTS**

Table of Contents

1.0 STREET LIGHT PATROLS ..... 3

2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES ..... 4

3.0 STREET LIGHT MAINTENANCE DATABASE/REPORTS ..... 5

4.0 MAINTENANCE SCHEDULE ..... 5

5.0 COMPLETION ..... 5

6.0 REVISION HISTORY ..... 6

**1.0 STREET LIGHT PATROLS**

- 1.1 Street Lighting inspections will be performed as patrols and are conducted by a street light qualified worker or contractor.
- 1.2 The patrols are scheduled in such a manner that street lighting facilities are inspected once every five years.
- 1.3 The Outdoor Lighting group is responsible for creating and/or revising this schedule for the respective geographic areas.
- 1.4 The Distribution Inspector or contractor uses a Windows® based hand held computer to record employee ID, region, district, street lighting installation standard number, GPS location, Priority Level 1, 2, 3 and 4 maintenance items, and comments. The listing of these maintenance items are shown in Table I. Any new facilities added to the system will be incorporated through our Customer Service System – Outdoor Lighting (CSS-OL) database and added to the appropriate inspection cycle.
- 1.5 The street light standards inspections scheduled for the year shall be completed by December 31<sup>st</sup>.
- 1.6 The inspector shall place the CSS-OL street light standard number on the facility if not found numbered during the patrol.

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	<b>GENERAL</b>	Page 4 of 6
	<b>STREET LIGHT STANDARD INSPECTION PROGRAM</b>	Version 2.0 – 08/07/15

## **2.0 EQUIPMENT TO BE INSPECTED AND MAINTENANCE CODES**

- 2.1 Luminaires
- 2.2 Arms
- 2.3 Standards
- 2.4 Foundations

**TABLE I  
PRIORITY 1, 2 and 3 MAINTENANCE ITEMS FOR OUTDOOR LIGHTING**

<b>Category</b>	<b>CODE</b>	<b>Default Priority</b>	<b>Description</b>
Luminaire	300	2	Light "ON" Day
	301	2	Replace Lens
	302	4	Clean
	303	4	Paint
	304	4	Replace Wattage Label
	305	2	Wires Exposed
	306	2	Damaged - Replace
	307	4	Missing
	308	4	Other - Comments
Arm	320	2	Damaged - Replace
	321	4	Damaged - Repair
	322	4	Rust - Paint
	323	4	Other - Comments
Standard	330	4	Structure Damage - Replace
	331	4	Damaged/Leaning - Repair
	332	4	Paint/Maintenance
	333	P	Access Cover - Replace
	334	4	Bad Wiring - Repair
	335	4	Stencil Required
	336	2	Temporary Overhead *
	337	2	Ground - Repair
	338	4	Knockdown/Missing
	339	4	Other – Comments
	344	P	Standard Repair 1 Patch
	345	P	Standard Repair 2 Patches
	346	P	Standard Repair 3 Patches
	347	P	Standard Repair Wrap material applied
	348	P	Standard Repair Angel Guard
	349	P	Knockdown Box/Cone Installed
Foundation	350	4	Damaged/Leaning - Repair
	351	4	Anchor Bolts Damaged
	352	4	Elevated - Repair
	353	4	Other - Comments

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G017</b>
	<b>GENERAL</b>	Page 5 of 6
	<b>STREET LIGHT STANDARD INSPECTION PROGRAM</b>	Version 2.0 – 08/07/15

**Note: The default priority of Level 4 for missing luminaries and street light standards is utilized for informational use only. If the street light standard is missing or missing a luminaire, the item shall be reviewed with records, if found to be a required and an active asset it shall be changed to a Level 1 priority.**

**\*Refer to EOP NG-EOP G029 (Tracking Temporary Repairs to Electric System) for tracking and reporting of temporary repairs.**

### **3.0 STREET LIGHT MAINTENANCE DATABASE/REPORTS**

- 3.1 The Street Light Maintenance Data Base consists of records downloaded from the hand held computers and information entered from the desktop computers.
- 3.2 The records can be downloaded to the database through any desktop computer that is connected to the network and the inspector is logged on as a valid user of the Street Light Standard Inspection program.
- 3.3 The desktop computer is also used to generate various reports and work tickets, depending on the user's need. These reports/work tickets are utilized to schedule and accomplish distribution maintenance work.

### **4.0 MAINTENANCE SCHEDULE**

- 4.1 Maintenance activities are scheduled by priority Levels.
  - 4.1.1 All "Level 1 Priority" conditions identified shall be repaired/corrected within 1 week.
  - 4.1.2 All "Level 2 Priority" conditions identified shall be repaired/corrected within 1 year.
  - 4.1.3 All "Level 3 Priority" conditions must be repaired within 3 years. Level 4 Priority is for inventory purposes only.
- 4.2 Once the Street Light Patrol is completed in the Street Light Maintenance Database or 21 days have elapsed since the inspection, the Level 2 and Level 3 Priority maintenance codes are downloaded into STORMS. Expense maintenance work goes straight to scheduling while the capital work goes to Distribution Design. Level 1 Priority maintenance codes are communicated by the Distribution Inspector directly to the field operations group for the area where the feeder is located.

### **5.0 COMPLETION**

- 5.1 The completion of Level 1 priority maintenance codes is performed by the field operations Supervisor or their designee.
- 5.2 Level 2 and Level 3 priority maintenance codes are tracked in the Street Light Maintenance database and placed into the Customer Service System – Outdoor Lighting

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G017</b> Page 6 of 6
	<b>STREET LIGHT STANDARD INSPECTION PROGRAM</b>	Version 2.0 – 08/07/15

(CSS-OL) database. CSS-OL database automatically initiates a STORMS order. CSS-OL database is updated once the associated STORMS orders are complete for the work request associated with the maintenance code from the Street Light Database.

*ALL MAINTENANCE WORK IS TO BE COMPLETED PER NATIONAL GRID DISTRIBUTION STANDARDS.*

*ALL MAINTENANCE WORK PREFORMED THAT WAS IDENTIFIED ON THE WORK ORDER OR DISCOVERED DURING THE REPLACEMENT/REPAIR/CORRECTION OF THE ORIGINAL MAINTENANCE PROBLEM SHALL BE LISTED ON THE DATABASE AND THEN CLOSED OUT WHEN COMPLETE.*

## **6.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	02/16/10	This document supercedes document dated 07/25/05.
2.0	08/07/15	This document supercedes document dated 02/16/10.

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# **Appendix 14**

## **NG-USA EOP G004 Shock Complaints**

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G004</b>
	<b>GENERAL</b>	Page 1 of 7
	<b>Shock Complaints</b>	Version 2.0 – 04/27/15

## **INTRODUCTION**

This procedure describes the requirements for investigating and reporting on a customer's shock complaint. A shock complaint is a customer call that states a person has received an electric shock. When investigating a shock complaint, Company field personnel shall determine if the shock was caused by faulty customer equipment, a neutral-to-earth voltage associated with the Company's distribution system, or an external DC voltage source. Regardless of the cause, a shock complaint is considered an emergency and shall be dispatched and investigated as soon as possible. The appropriate Dispatch or Control Center shall be notified of all shock incidents by the field. Shocks that involve injury, require medical attention or are fatal, all communications shall be completed as required by National Grid Electric Operating Procedure NG-EOP G009 Personal Injury Accident/Newsworthy Event Reports.

## **PURPOSE**

This document details specific steps that shall be followed when National Grid receives a shock complaint call.

## **ACCOUNTABILITY**

1. Electric Systems Engineering/T&D Work Methods
  - A. Update procedure as necessary.
2. Management & Supervision
  - A. Ensure the components of the procedure are implemented.
  - B. Ensure workers are trained in this procedure.
  - C. Provide procedure revision input as necessary.
3. Employees
  - A. Demonstrate an understanding of this procedure.
  - B. Comply with the requirements of this procedure.

## **REFERENCES**

National Grid Employee Safety Handbook  
 National Grid Safety and Health Policies & Procedures  
 NG-EOP G003 Neutral-to-Earth Voltage Complaint  
 NG-EOP G009 Personal Injury Accidents/Newsworthy Event Reports  
 Metering Services Department Procedure MS505 Shock Complaint  
 Metering Services Department Procedure MS508 Warning Tag Electric  
 National Grid OH Construction Standards

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G004</b>
	<b>GENERAL</b>	Page 2 of 7
	<b>Shock Complaints</b>	Version 2.0 – 04/27/15

**DEFINITIONS**

**Primary Voltage:** All distribution circuit cables or conductors energized at 4, 15, 23, or 34.5 kV.

**Shock Voltage:** Voltage between two points that is high enough to be perceptible to people.

**Shall:** The word “shall” indicates provisions that are mandatory.

**Should:** The word “should” indicates provisions that are normally and generally practical for the specified conditions.

**TRAINING**

Provided by the employees supervisor or department head and appropriate National Grid Training Program.

**DOCUMENT CONTENTS**

Table of Contents

1.0 SAFETY ..... 2

2.0 ORDER PROCESSING ..... 2

3.0 INVESTIGATION ..... 3

4.0 REVISION HISTORY ..... 7

**1.0 SAFETY**

- 1.1 All work shall be performed in accordance with the National Grid Employee Safety Handbook and all appropriate National Grid Electric Operating Procedures.
- 1.2 All appropriate Personal Protective Equipment including, but not limited to, hard hat, safety glasses/eye protection, rubber protective equipment, appropriate footwear and FR clothing shall be worn when performing work as required by the National Grid Employee Safety Handbook and applicable work procedures.

**2.0 ORDER PROCESSING**

- 2.1 Regardless of the cause, all shock complaints are considered an emergency order type that requires immediate dispatch. When the Customer Contact Center (CCC) receives a call from a customer stating that a person has received a shock, the CCC:
  - 2.1.1 Immediately transfers to Dispatch any calls from 911 officials with an associated emergency or life threatening situation.

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	<b>GENERAL</b>	Page 3 of 7
	<b>Shock Complaints</b>	Version 2.0 – 04/27/15

- 2.1.2 Retrieves the customer's account information and verifies the customer's account information on the Account window.
- 2.1.3 Informs the customer that someone needs to be present at the premise in order for the shock complaint to be investigated and Informs the customer that their service may be disconnected if no one is present at the premise and a problem is detected.
- 2.1.4 Completes the Issue Investigation Order for Account or a Service Order Form (paper copy) in its entirety and faxes the completed form to the appropriate dispatch office when the Customer Service System is down.
- 2.1.5 Calls Dispatch office to verify receipt of the Issue Investigation Order for Account or the faxed Service Order Form.

### **3.0 INVESTIGATION**

- 3.1 The individual investigating a shock complaint (generally a field service representative) shall:
  - 3.1.1 Initiate Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1)  
<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>
  - 3.1.2 Use this form on **every** shock complaint order, even when the individual conducting the investigation resolves the problem without involving outside departments.
  - 3.1.3 Make the first check with a National Grid approved testing device between a known ground source and the origin of the shock.
  - 3.1.4 If the test between the ground and the shock source indicates higher than secondary voltages:
    - a. Safely evacuate customer(s) from the premise.
    - b. Contact Customer Meter Services Supervisor and System Operations Dispatch from a remote location and request Electric Operations assistance.
    - c. Safeguard and keep the hazardous area clear until Electric Operations provides relief.
  - 3.1.5 If the test between ground and the source of the shock indicates secondary or lower voltages:
    - a. Connect an AC multi-range voltmeter (such as Fluke 87) that provides true RMS at the same location and observe the readings. Leave the voltmeter connected at this location.
    - b. Check for proper bonding. If additional bonding is required, assist or advise the customer accordingly.

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G004</b>
	<b>GENERAL</b>	Page 4 of 7
	<b>Shock Complaints</b>	Version 2.0 – 04/27/15

- c. Open the customer's main breaker(s)/fuse(s), remove the meter and observe the voltmeter.
1. If voltage drops to zero, the problem is within the customer's equipment.
    - i. Reinstall meter and close main breaker(s)/fuse(s).
    - ii. Isolate the trouble circuit by opening each breaker/fuse one at a time until the voltage reading on the voltmeter drops to zero.
    - iii. Identify equipment and wiring on troubled circuit.
    - iv. Isolate and disconnect troubled equipment or wiring and issue an Electric Warning Tag Form NG0023 (Exhibit 2).  
<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>
    - v. The individual conducting the investigation shall inform the customer to contact a licensed electrician or appliance repair person to check out internal wiring or appliances.
    - vi. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1).
  2. If the voltage does not drop to zero, each customer on the same secondary shall be disconnected in the same manner as above. Any other customers in close proximity and with a common water supply may also have to be checked. In each case, the voltmeter should remain connected at the original complaint's premise.
  3. If voltage is still present after steps 1 & 2 have been completed, it will be necessary to determine if the condition is the result of a neutral-to-earth AC source or a DC voltage. Connect the AC-DC multi-range voltmeter that provides true RMS and use the DC scale to observe readings:
    - i. If DC voltage is measured, the problem is with a DC source (i.e., cable TV, telephone). Inform the customer that the problem is with a source that National Grid cannot correct or check.
    - ii. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1).
    - iii. Notify Communications Companies.
  4. If voltage is still present after steps 1 & 2 have been completed and the voltage is AC:
    - i. Further investigation is required by the Engineering Lab in NE or the Meter and Test Department in NY per NG-EOP G003 – Shock and/or Neutral-to-Earth Voltage Complaint.
    - ii. Record this information on the Shock and/or Neutral to Earth Voltage Complaint Investigation Form NG0024 (Exhibit 1) and

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G004</b>
	<b>Shock Complaints</b>	Page 5 of 7 Version 2.0 – 04/27/15

forward to the Engineering Lab in NE or the Meter and Test Department in NY.

**EXHIBIT 1**

**“Shock and/or Neutral-to-Earth Voltage Complaint Investigation Report” (Form #NG0024)**  
<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>

**SHOCK AND/OR NEUTRAL TO EARTH  
VOLTAGE COMPLAINT INVESTIGATION REPORT**



Customers's Name		Phone
Street, Road, Etc.	Circuit	Pole or Enclosure
City, Town, Village		

TEST LOCATION SKETCH

CIRCUIT CONFIGURATION	A.C. Volts		D.C. Volts		CORRECTIVE ACTION
	As Found	As Left	As Found	As Left	
Normal					
Meter Removed					

REMARKS

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DATE: \_\_\_\_\_ BY: \_\_\_\_\_

NG0024 (11.06)

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE</b>	Doc. # <b>NG-EOP G004</b>
	<b>GENERAL</b>	Page 6 of 7
	<b>Shock Complaints</b>	Version 2.0 – 04/27/15

**EXHIBIT 2**  
**“Warning Notice” Form #NG0023**  
<https://teams.nationalgrid.com/sites/Syracuse/SitePages/Home.aspx>

# WARNING NOTICE

## TO OUR CUSTOMER

M \_\_\_\_\_  
 \_\_\_\_\_

In response to your request we have inspected your electrical installation and found the cause of your service failure to be as follows:

- \_\_\_\_\_ Short in \_\_\_\_\_
- \_\_\_\_\_ Defective \_\_\_\_\_
- \_\_\_\_\_ Overloaded Branch Circuit
- \_\_\_\_\_ General Overload
- \_\_\_\_\_ Over-fused Branch Circuits
- \_\_\_\_\_
- \_\_\_\_\_

NOTE: Replacing of blown fuses will not correct the trouble listed above.

We recommend that you call your:

- \_\_\_\_\_ Electrical Contractor
- \_\_\_\_\_ Appliance Repairman

to make the necessary repairs.



SERVICE REP \_\_\_\_\_

DATE \_\_\_\_\_

NG0023(01.06)

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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G004</b> Page 7 of 7
	<b>Shock Complaints</b>	Version 2.0 – 04/27/15

#### **4.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
1.0	07/14/11	This document supersedes document dated 02/01/07.
2.0	04/27/15	This document supersedes document dated 07/14/11.

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# **Appendix 15**

## **NG-USA SMP 400.13.2 Substation Maintenance Visual and Operational (V&O) Inspection**

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 1 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

## **INTRODUCTION**

This procedure describes the methods used to perform Visual and Operational (V&O) Inspections of electrical substations used in the transmission and distribution of electricity.

## **PURPOSE**

V&O Inspections, are performed with the apparatus in service, and are used to:

- Verify the security of fences, gates etc. that prevent entry of the public, and provide a legal record of their inspection.
- Detect any hazards to company employees or the public.
- Verify that animal protection measures are present and in good condition.
- Detect abnormal conditions before the apparatus is damaged or a customer outage occurs.
- Collect data (counter readings, fault operations etc.) used to prioritize individual apparatus inspections.
- Collect data (regulator travels, load readings, relay targets etc.) used for system operation purposes.

Not all equipment is listed in CMMS such as bus & line surge arrestors, distribution PTs/CTs, etc. which are considered consumables and found in stock. Any problems with such devices shall be noted in the mobile device under station general and supervision advised of these conditions.

## **ACCOUNTABILITY**

Functional Groups engaged in performing Substation Inspections.

Substation and other Supervisors supervising inspection and maintenance activities.

Substation and other Workers performing inspection and maintenance activities.

## **COORDINATION**

Substation Management who schedule, review, and follow up on reported V&O observations.

## **REFERENCES**

National Grid USA Safety Handbook

SMS 400.21.1 Oil Leak Reporting Procedure

SMS 400.15.1 Trouble Reporting Procedure

EP-14 Oil Filled Electrical Equipment Management

Manufacturer's Installation, Operating, and Maintenance manuals for the specific equipment to be inspected.

Manufacturer's operating manuals for the specific test equipment to be used.

## **DEFINITIONS**

CMMS - Computerized Maintenance Management System

## **TRAINING**

Included as part of the L&D Training Modules.

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nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 2 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

**DOCUMENT CONTENTS**

Table of Contents

1.0 TEST EQUIPMENT REQUIRED ..... 3

2.0 MATERIALS REQUIRED ..... 3

3.0 INITIAL SUBSTATION ENTRY ..... 3

4.0 INSPECT YARD..... 3

5.0 NOTIFY THE SYSTEM OPERATOR ..... 4

6.0 REPORTING AND CORRECTING PROBLEMS AND DISCREPANCIES ..... 4

7.0 CONTROL HOUSE ..... 4

8.0 YARD INSPECTION ..... 9

9.0 OIL LEAK REPORTING ..... 12

10.0 APPARATUS INSPECTIONS ..... 13

11.0 FINAL CHECKLIST ..... 14

12.0 APPENDIX A - ADDITIONAL MATERIALS ..... 15

13.0 APPENDIX B – TROUBLE REPORTING ..... 18

14.0 REVISION HISTORY ..... 20

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 3 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

### **1.0 TEST EQUIPMENT REQUIRED**

- 1.1 Digital Multi-meter, IEC 1010-1 Cat. IV
  - 1.1.1 Spare battery
- 1.2 Recloser Battery test meter with load test feature.
  - 1.2.1 For Form 3 Recloser battery tests.
- 1.3 AB Chance Digital Phasor
  - 1.3.1 For testing Delta Bus grounds

### **2.0 MATERIALS REQUIRED**

- 2.1 Mobile Device with National Grid V&O software installed.
- 2.2 Clipboard
- 2.3 Binoculars
- 2.4 Flashlight
- 2.5 Magnet for resetting drag hands
- 2.6 Additional items listed in Appendix A

### **3.0 INITIAL SUBSTATION ENTRY**

- 3.1 Personal Protective Equipment
  - 3.1.1 Minimum requirement is ANSI Z41/EH rated safety footwear, hard hat and safety glasses.
- 3.2 Vehicles entering substation
  - 3.2.1 Lower and/or insure antennas will maintain minimum approach distances to energized conductors and apparatus.
  - 3.2.2 Use extreme caution when maneuvering to avoid hitting apparatus or violating Minimum Approach Distances.
  - 3.2.3 Verify gate is securely closed after substation entry.
- 3.3 Station Log Book
  - 3.3.1 Enter the date, time and employee names that are performing the V&O Inspection.
  - 3.3.2 Check the Station Log Book for abnormal conditions that can be corrected during the V&O Inspection.
    - a. After the V&O Inspection, record all abnormal problems found in the Log Book, with red pen, and whether they were corrected or not.

### **4.0 INSPECT YARD**

- 4.1 Perform a quick initial inspection for:
  - 4.1.1 Alarms.
  - 4.1.2 Cut or removed ground grid or ground grid connections.

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nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 4 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- 4.1.3 Obvious damage.
- 4.1.4 Security of gates, fence and locks.
- 4.1.5 Unusual noises.

**5.0 NOTIFY THE SYSTEM OPERATOR**

- 5.1 Inform them you are in the Station for a V&O Inspection and that you will be testing alarms.
- 5.2 Ask System Operator if any equipment has been tagged out or relays blocked.

**6.0 REPORTING AND CORRECTING PROBLEMS AND DISCREPANCIES**

- 6.1 Severe Trouble shall be reported to the responsible Control Center and the person in charge of the substation immediately.
  - 6.1.1 The employee shall secure the area and warn all personnel in the area or substation to stay clear of the danger.
  - 6.1.2 A severe trouble condition is a situation that is hazardous to the system operation and/or National Grid employees or contractors and the public.
    - a. See Trouble Reporting Appendix at the end of this document for additional information on trouble reporting.
- 6.2 See the section Oil Leak Reporting for information on reporting oil leaks.
- 6.3 Document all paint and preservation problems.
  - 6.3.1 Rust, corrosion, or fading to the point where primer, or bare metal shows.
- 6.4 Problems and discrepancies found should be repaired during the V&O Inspection whenever possible.
- 6.5 Problems and discrepancies not corrected during the V&O Inspection shall be recorded in the mobile device during the Substation V&O Inspection or as a note on the equipment Inspection Card when conducting equipment maintenance activities.
  - 6.5.1 Must inform Supervisor of noted problems.
  - 6.5.2 The Supervisor reviewing the mobile device inspection report or the equipment Inspection Cards shall generate follow-up work orders in CMMS to document the required work.
- 6.6 Record findings in the Mobile Device
  - 6.6.1 Record other readings or problems as Notes in the Mobile Device
  - 6.6.2 If performing an apparatus inspection record the V&O Inspection portion in the V&O section of the equipment Inspection Card.

**7.0 CONTROL HOUSE**

- 7.1 Check control house door locks working and in good condition
  - 7.1.1 Ensure all applicable signs are installed for the facility as required following **SMP 400.103.2 Substation Signs**. Contact Substation O&M Services for guidance as necessary.

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nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 5 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- 7.2 Check control house first floor windows closed, locked and in good condition
  - 7.2.2 When equipped with security grates ensure that they are properly secured to the building.
- 7.3 SPCC - SPCC locations only.
  - 7.3.1 Verify SPCC Plan is available at the substation.
  - 7.3.2 Verify SPCC notification list posted.
  - 7.3.3 Check oil spill containment kits complete and in good condition.
- 7.4 Control Panels
  - 7.4.1 Indicating Lights
    - a. Check that the indicating lights on the control board are working.
    - b. Check the available stock of spare bulbs; restock as necessary.
    - c. Inspect rear of Control boards for any signs of overheating, burned wiring, moisture, etc.
- 7.5 Noises - Listen for any unusual noises from relays, modules, RAPRs, timer circuits etc.
- 7.6 Relay targets and alarms.
  - 7.6.1 Record targets and alarms on the V&O Report and in the station log book.
    - a. List the apparatus affected indicating circuit designation, phase and type of relay or alarm.
  - 7.6.2 Reset and report relay targets and alarms to the System Operator and your supervisor.
- 7.7 Reclosing Relays
  - 7.7.1 Check that reclosing relays are in service.
    - a. Record any reclosing relays that are off and tagged.
    - b. Report any reclosing relays that are off and not tagged to the System Operator.
  - 7.7.2 Verify mechanical reclosing relays are in the start or zero position.
- 7.8 Ground Trip Switches (cutouts)
  - 7.8.1 Check that all ground trip relays are in service (ON).
    - a. Record any ground trip switches that are off and tagged.
    - b. Report any ground trip switches that are off and not tagged to the System Operator.
- 7.9 Bus Transfer Schemes
  - 7.9.1 Check both buses alive (load ammeters, bus voltmeters bus alive lights).
  - 7.9.2 Check timers reset
  - 7.9.3 Check that the sequence timers in normal position
  - 7.9.4 Check transfer scheme auto
    - a. Record any auto transfer switches that are manual or off and tagged.
    - b. Report any auto transfer switches that are manual or off and not tagged to the System Operator.
  - 7.9.5 Check tie breakers properly setup (setup varies by station scheme).

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 6 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

7.10 High Side Transfer Schemes

7.10.1 Check both lines alive (load ammeters, line alive lights).

7.10.2 Check timers reset

7.10.3 Check that the sequence timers in normal position

7.10.4 Check transfer scheme auto

- a. Record any auto transfer switches that are manual or off, and tagged.
- b. Report any auto transfer switches that are manual or off, and not tagged to the System Operator.

7.10.5 Check air break/circuit breaker/circuit switcher status (open or closed).

7.11 Annunciator and Alarm Test Switches

7.11.1 Annunciator panel

- a. Move toggle switches, that are not tagged, to the TEST position to check lights. This will send an alarm to the Control Center.
- b. To clear trouble condition, turn the toggle switch to the reset position, then back to ON.
- c. Check with supervisor before testing any switches that are in the off position.
- d. Verify the System Operator received the alarms.

7.11.2 Test Switches

- a. If the alarm light is on perform steps b) through f).
- b. Verify the System Operator received the alarm.
- c. Open knife blades one by one and leave open until the light goes out and the alarm clears.
- d. Close the knife switches opened one at a time, checking for alarm indications.
- e. When the alarm light comes on reopen the last switch closed and continue closing the rest. This will find multiple alarms, if present.
- f. Operating the knife switches does not reset this type of alarm system. The light only stays out when the trouble condition has cleared.

7.11.3 Repair of alarm conditions.

- a. Alarm conditions should be corrected during the V&O Inspection.
- b. If the alarm condition can not be corrected during the V&O:
  1. The alarm should be cleared by opening the test twitch or turning the annunciator switch to OFF.
  2. The switch should be tagged with the date, reason and inspectors name.
  3. Both the System Operator and your supervisor should be notified that the alarm condition exists and the alarm point is off.

7.12 Radio Alarms (if applicable)

7.12.1 Inspect condition of radio system for damage, and proper operation.

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE</b>	Doc. # <b>SMP 400.13.2</b>
	<b>Procedure</b>	Page 7 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- 7.12.2 If individual alarms have not been sent to the System Operator send a test alarm to from the radio cabinet.
  - a. Verify the System Operator received the alarm.
- 7.12.3 Make sure cabinet door is closed so the receiver voice communication is disabled.
- 7.13 Tags and Clearance and Control switching forms and Supplies
  - 7.13.1 Check the stock of Clearance and Control Tags.
    - a. Restock as necessary.
  - 7.13.2 Check the stock of Ground Device Identification Tickets (GDIT).
    - a. Restock as necessary.
  - 7.13.3 Check the stock of Filed Switching Order Pads
    - a. Restock as necessary.
  - 7.13.4 Check that pens (red and blue/black) and pencils are available.
    - a. Restock as necessary.
- 7.14 Control House Heating and Cooling Systems and Lighting
  - 7.14.1 Test control house lighting.
    - a. Replace any defective bulbs, or ballasts or sockets.
  - 7.14.2 Test Emergency Lighting
    - a. Replace batteries if needed
    - b. Replace any defect bulbs or sockets.
  - 7.14.3 Inspect HVAC system:
    - a. Fans
      - 1. Make sure fans are not broken or bound up and they are in good working order.
    - b. Heaters
    - c. Cooling Unit
    - d. Thermostats for proper operation and proper control settings.
    - e. Report any operational problems that do not meet manufacture spec.
    - f. In the absence of HVAC check that building heaters and ventilators are functioning.
- 7.15 Station Service and Transfer Switch
  - 7.15.1 Check transfer switch on preferred supply
  - 7.15.2 Check transfer switch for damage or overheating.
  - 7.15.3 Test and record preferred and alternate secondary voltages at transfer panel.
- 7.16 Check AC supply panels for:
  - 7.16.1 Proper labels with voltage and circuit information
  - 7.16.2 Tripped circuit breakers.
  - 7.16.3 Circuit breakers in the proper position.

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 8 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- 7.17 Check DC Circuit Breaker / Fuse Panel for:
  - 7.17.1 Proper labels with voltage and circuit information.
  - 7.17.2 Tripped circuit breakers or blown fuses.
- 7.18 Protective Grounds [if applicable]
  - 7.18.1 Inspect personal protective grounds for current inspection sticker
  - 7.18.2 Check that grounds in station are in sets of 3 and that they are hung up properly.
  - 7.18.3 Check that the phase end and ground clamps are in good working order.
  - 7.18.4 Lubricate as required.
  - 7.18.5 Inspect for the cracked or cut insulation and broken conductor strands.
  - 7.18.6 Replace or repair damaged protective grounds. Do not leave damaged grounds at the station.
- 7.19 Switch Sticks [if applicable]
  - 7.19.1 Inspect Switch Sticks and Grounding Sticks for current dielectric test date.
    - a. Send out of date sticks to lab for testing or;
    - b. Test locally using approved methods, test equipment and competent, trained personnel.
  - 7.19.2 Inspect Switch Sticks and Grounding Sticks for surface contamination, damage and proper operation.
    - a. Clean if necessary
  - 7.19.3 Insure Switching and Grounding Sticks are stored properly.
- 7.20 Fire Equipment
  - 7.20.1 Inspect fire extinguishers to be properly secured and in their marked locations.
  - 7.20.2 Update inspection cards.
  - 7.20.3 Record out of date fire extinguishers on the V&O and record for future replacement.
  - 7.20.4 Discharged fire extinguishers shall be reported to the appropriate supervisor for recharging.
  - 7.20.5 Discharged or partially discharged fire extinguisher shall be removed from the substation.
  - 7.20.6 Check that the fire & smoke alarms function & alarm to the RTU if so equipped
- 7.21 Eyewash Stations
  - 7.21.1 Ensure Battery eyewash station is within 25 feet of the battery installation
    - a. Verify area immediately beneath eye wash station is clear of obstructions and designated with floor tape markings.
  - 7.21.2 Inspect for leaks and current expiration sticker.
  - 7.21.3 Reference SMS 406.10.1 for further details.
- 7.22 Phone Lists
  - 7.22.1 Verify local and regional System Operator phone numbers are posted and correct.

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 9 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- 7.22.2 Verify that the emergency telephone list is posted and clearly visible at each telephone location.
- 7.23 Cleanliness and General Condition
  - 7.23.1 Clean control house floors and sanitary facilities, empty wastebaskets and dust as necessary.
  - 7.23.2 Inspect control house for water leaks.
  - 7.23.3 Check for signs of animal entry into control house.
- 7.24 Intrusion Alarms & Security System
  - 7.24.1 Check that the door switches and alarms function and activate the security system as designed.

**8.0 YARD INSPECTION**

- 8.1 Unusual Noises
  - 8.1.1 Be alert for arcing, gurgling and pinging noises which could indicate imminent and violent equipment failure.
- 8.2 Walk the fence, inspect, and record any findings in the comments section of the inspection card for:
  - 8.2.1 Barbed wire - Strands to be intact and tight.
  - 8.2.2 Fence fabric - Holes or breaks in the chain link.
  - 8.2.3 Fence Ties - Loose or missing fence tie wires.
  - 8.2.4 Fence Erosion - Signs of erosion or digging under the fence.
    - a. Space below fence should be less than 3 inches. If greater than 3 inches it should be noted for additional grading.
  - 8.2.5 Grounding - For all newly constructed or additions/modifications to existing substations, ground conductor and connections secure and connected at every other fence post. Posts on both sides of gates should be grounded.
  - 8.2.6 Fence Posts - Sound, not rusted through at ground level and not been raised by frost.
  - 8.2.7 Check that there are no available climbing opportunities that would assist access both internal and external to the substation fence within 10 feet.
  - 8.2.8 Check for private abutting fence(s) to the substation fence.
- 8.3 Gates
  - 8.3.1 Test gates for proper operation.
    - a. Gates should swing easily out of the way.
  - 8.3.2 When closed, the gates should be chained tightly, or locked, with minimal space.
  - 8.3.3 Verify locking chains, hardware and locks present and in good condition.
  - 8.3.4 Grounding - For all newly constructed or additions/modifications to existing substations, ground conductor and connections secure and connected at every other fence post. Posts on both sides of gates should be grounded.



nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 10 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- 8.4 Wildlife/Trail Cameras utilized for Company Vehicle Parking or Material Storage
  - 8.4.1 Ensure cameras are secure and operating properly
  - 8.4.2 Replace batteries if needed
- 8.5 Inspect that the 911 SUBSTATION NAME AND ADDRESS, WARNING KEEP OUT, and NOTICE NO TRESSPASSING signs are properly installed and legible. Inspect and confirm all substation signage conforms to SMP 499.103.2.
  - 8.5.1 Missing or faded signs are to be replaced or make a note in the mobile device for follow up: Refer to SMP 499.103.2 Substation Signage for installation details.
- 8.6 Substation yard security problems shall be corrected or reported immediately to supervisor.
- 8.7 Vandalism related problems should be specifically recorded as such, and reported to supervisor.
- 8.8 Yard Lights
  - 8.8.1 Check that all yard lighting is functioning.
    - a. Photo control
    - b. Time clock
    - c. EMS (if applicable)
    - d. Ensure proper light distribution
    - e. Ensure Emergency lighting is functioning (If applicable)
  - 8.8.2 Repair broken bulbs, glass fixtures, spot light heads, or other lighting that needs attention.
    - a. If work cannot be completed safely and while maintaining safe work clearances or if special equipment such as a bucket truck is needed, note on the V&O report.
- 8.9 Vegetation
  - 8.9.1 Check for growth of trees or vegetation in fence and gate areas that animals or people could use to climb over the fence. Vegetation should not be allowed to overhang from outside the perimeter fence into the station yard.
    - a. Cut or record for the Arborist to have removed.
    - b. Check to ensure local ordinances are not violated for tree plantings before cutting or removing vegetation.
  - 8.9.2 Record live vegetation growth within the substation that requires spraying or removal.
- 8.10 Bus and structure.
  - 8.10.1 On Delta Buses (2400 V & 4800 V) shall be checked for grounds and noted in the mobile device.
  - 8.10.2 Record missing or damaged animal protection devices.
  - 8.10.3 Inspect insulators for:
    - a. Broken, chipped or damaged skirts.
    - b. Carbon tracking or flash over.
    - c. Surface contamination (dirt, rust, salt spray etc.).

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 11 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- d. Broken or damaged insulators should be recorded on V&O Report.
- 8.10.4 Broken porcelain should be picked up off the ground.
- 8.10.5 Visually inspect current and voltage transformers for damage or signs of overheating.
- 8.10.6 Visually inspect arresters for:
  - a. Blown or damaged arresters
  - b. Surface contamination
- 8.10.7 Visually inspect potheads and cable terminators for:
  - a. Damage and leaking compound.
  - b. Surface contamination
- 8.10.8 Report unusual noises immediately and record them on the V&O Report.
- 8.11 Structure and apparatus ground connections
  - 8.11.1 Inspect for any cut, broken or missing ground connections to apparatus, structures and guy wires.
  - 8.11.2 Inspect static wires and record any problems.
  - 8.11.3 Inspect that bushings installed in a spare transformer (both high and low side bushings) and surge arresters are bonded together and connected to the transformer tank or system ground.
  - 8.11.4 Visually Inspect Station Service Transformers for:
    - a. Evidence of oil leaks on transformer tank, and on the ground.
    - b. Bushing damage or surface contamination.
    - c. Damaged or improperly closed primary fuses.
    - d. Output Voltage if not previously measured at station service transfer switch.
- 8.12 Inspect equipment and structure foundations.
  - 8.12.1 Large cracks.
  - 8.12.2 Settling (not level).
  - 8.12.3 Deterioration (large areas of surface erosion, stone showing).
- 8.13 Inspect Cableways
- 8.14 Damage, missing or broken cover sections and deterioration.
- 8.15 Inspect buildings junction boxes, structures etc. for overall paint condition
  - 8.15.1 Record items needing attention.
- 8.16 Wild Life Control Measures
  - 8.16.1 If applicable, inspect animal fence for proper working power supply, broken sections, gaps between panels, shorted sections of mesh, and grounded entry gate per manufacturer specification and station drawings.
  - 8.16.2 Ensure power supply is on after V&O inspection.
- 8.17 Clean up substation yard.
  - 8.17.1 Remove broken porcelain, debris, and trash
  - 8.17.2 If area requires major clean up or crushed stone requires leveling, note on V&O Report.

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 12 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- 8.17.3 If equipment or materials are intentionally stored in the yard insure that they are neatly placed and not a hazard to personal. Barricade area if necessary.
- a. Storage should be in compliance with SMS 499.10.1 Substation Work Area Identification Procedure.

## **9.0 OIL LEAK REPORTING**

- 9.1 Oil filled apparatus must be inspected for any signs of leaks.
  - 9.1.1 The oil leak status shall be recorded for each piece of oil filled apparatus that has an oil leak screen in the Mobile Device.
  - 9.1.2 Leaks from small apparatus that do not have an oil leak screen in the Mobile Device should be recorded in a Mobile Device notes screen.
- 9.2 Oil Leak Status Codes
  - 9.2.1 Oil leaks are categorized as follows:
    - a. Unknown - Unknown is used to indicate that no information has been entered in CMMS for this equipment.
    - b. Clean - Apparatus is dry and shows no evidence of oil leaks.
    - c. Repaired - A leak is found and repaired, note the repairs made.
    - d. Weep - Anytime the external surface of a piece of apparatus is wet with oil. Note the location and, if possible, cause of the leak.
    - e. Leak - Oil is running off or about to run off the external surface of containers or electrical apparatus. Required Action
- 9.3 Leaks and/or weeps, categorized as such, require immediate attention to stop the leak/weep and to prevent a potential release of oil to the environment. (i.e. impacts to soil, stone containments, foundations, concrete slabs and/or water etc)
- 9.4 Leaks categorized as Leak require creation of a Leak Report Work Order.
  - 9.4.1 When the supervisor reviews the V&O inspection Validation Overrides all leak status changes and notes will show up as exceptions.
  - 9.4.2 The Supervisor will then create a Leak Report Work order (Type LR) in Work Order Tracking or Quick Reporting.
- 9.5 Leaks from PCB Equipment
  - 9.5.1 If a leak is discovered from equipment classified as over 500 ppm PCB cleanup must begin within 48 hours (40 CFR 761.30(a)(1)(x)).
  - 9.5.2 The inspection records must also include:
    - a. The location of the leak;
    - b. The estimate of fluid released;
    - c. The date and description of any cleanup, containment, repair or replacement;
    - d. The results of any containment (for example, was containment successful or not).

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 13 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- e. The daily inspection results required for uncorrected, active leaks (refer to Environmental Procedure EP-14).
- f. The records must be available for inspection by the EPA and must be maintained for at least three years after disposal of the equipment.

## **10.0 APPARATUS INSPECTIONS**

For further reference regarding V&O inspections of substation equipment, refer to the V&O section of the following Substation Maintenance Procedures (SMP), Substation Maintenance Standards (SMS), or Electric Operating Procedures (EOP).

### 10.1 Circuit Breakers

- 10.1.1 SMP 401.01.2 - Air Magnetic Circuit Breaker Maintenance Procedure
- 10.1.2 SMP 401.02.2 - Oil Circuit Breaker Maintenance Procedure
- 10.1.3 SMP 401.03.2 - Vacuum Circuit Breaker Maintenance Procedure
- 10.1.4 SMP 401.04.2 - Air Blast Circuit Breaker Maintenance Procedure
- 10.1.5 SMP 401.05.2 - Two Pressure Gas Circuit Breaker Maintenance Procedure
- 10.1.6 SMP 401.06.2 - Gas Puffer Circuit Breaker Maintenance Procedure
- 10.1.7 SMP 401.07.2 - Station Recloser Maintenance Procedure
- 10.1.8 SMP 401.08.2 - Vacuum Switch Maintenance Procedure

### 10.2 Transformers

- 10.2.1 SMP 402.01.2 - Power - 15 MVA and above Maintenance Procedure
- 10.2.2 SMP 402.02.2 - Power - Below 15 MVA Maintenance Procedure
- 10.2.3 SMP 402.03.2 - Dry Type Transformer Maintenance Procedure

### 10.3 Instrument Transformers & Voltage Regulators

- 10.3.1 SMP 403.01.2 - Instrument Transformers
- 10.3.2 SMP 404.01.2 - Step Voltage Regulator Maintenance Procedure
- 10.3.3 SMP 404.02.2 - Induction Voltage Regulator Procedure

### 10.4 Emergency Generators

- 10.4.1 SMP 405.01.2 - Emergency Generators Maintenance Procedure

### 10.5 Batteries & Chargers

- 10.5.1 SMP 406.01.2 - Lead/Acid Battery Maintenance Procedure
- 10.5.2 SMP 406.02.2 - Nickel-Cadmium Battery Procedure
- 10.5.3 SMP 406.03.2 - Static Chargers Maintenance Procedure

### 10.6 Sensing Devices

- 10.6.1 SMP 407.01.2 - Bushing Potential Device Maintenance Procedure
- 10.6.2 SMP 407.02.2 - Coupling Capacitors and CCVTs Maintenance Procedure
- 10.6.3 SMP 407.03.2 - Wave Trap Maintenance Procedure
- 10.6.4 SMP 407.04.2 - Resistive Coupled Potential Device Maintenance Procedure

### 10.7 Capacitors

- 10.7.1 SMP 408.01.2 - Capacitor Bank Maintenance Procedure

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 14 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- 10.8 Disconnect Switches
  - 10.8.1 SMP 409.01.2 - Disconnect Switches Maintenance Procedure
  - 10.8.2 SMP 409.02.2 - Circuit Switchers Maintenance Procedure
  - 10.8.3 SMP 409.03.2 - High Speed Grounding Switch Maintenance Procedure
  - 10.8.4 SMP 409.04.2 - Gas Insulated Disconnect Switch Maintenance Procedure
  - 10.8.5 SMP 409.05.2 - Gas Insulated Ground Switch Maintenance Procedure
- 10.9 Load Tap Changer
  - 10.9.1 SMP 412.01.2 - Load Tap Changer Maintenance Procedure
- 10.10 Reactors
  - 10.10.1 SMP 413.01.2 - Dry Type Reactor Maintenance Procedure
  - 10.10.2 SMP 413.02.2 - Oil Filled Reactor Maintenance Standard
- 10.11 Metal Clad Bus and Switchgear
  - 10.11.1 SMP 417.02.2 - Metal Clad Bus, Switchgear and Substation Maintenance Procedure
- 10.12 Surge Arresters
  - 10.12.1 SMS 419.01.1 - Surge Arrester Standard (with arrester identification guide)
  - 10.12.2 SMP 419.01.2 - Surge Arrester Maintenance Procedure
- 10.13 Network Protectors
  - 10.13.1 NG-EOP UG022 - Network Transformer & Protector

**11.0 FINAL CHECKLIST**

- 11.1 Turnoff yard lights
- 11.2 Verify all abnormal conditions found are entered in station log book.
- 11.3 Report any abnormal conditions, alarms or relay targets found.
- 11.4 Ensure control house first floor windows that are not equipped with grates are closed and locked
- 11.5 Turn control house lights off and lock doors.
- 11.6 Re-arm security alarms.
- 11.7 If applicable, ensure electric animal fence power supply is on.
- 11.8 Close and securely lock gate.
- 11.9 Call the System Operator and notify them that the V&O Inspection has been completed and you will be leaving the station. Connect Mobile Device to the network and sync the device to the CMMS upon return to the work platform.

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 15 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

## **12.0 APPENDIX A - ADDITIONAL MATERIALS**

Not all of the listed items will be required in all areas. It is suggested that the items required for a particular area be stocked in the vehicle used for V&O Inspections or a large container that can be taken when inspections are to be done.

- 12.1 Cleaning Supplies
  - 12.1.1 Broom and dust pan
  - 12.1.2 Rags
  - 12.1.3 Trash bags
- 12.2 Repair and Maintenance
  - 12.2.1 Shovel
  - 12.2.2 Ladder
  - 12.2.3 Electrical tape
  - 12.2.4 Small hand tools
- 12.3 Personal Protective Equipment
  - 12.3.1 Acid resistant gloves
  - 12.3.2 Face Shield and Apron
- 12.4 Station Supplies
  - 12.4.1 Spare Station Log Books
  - 12.4.2 System Operator (phone number) cards
  - 12.4.3 Spare operations counter cards
  - 12.4.4 Pen, pencils and erasers (red pencil for trouble)
  - 12.4.5 Clearance and Control Tags
    - a. Red Tags
    - b. Non-Reclose Assurance (NRA) Tags
    - c. Hold Tags
    - d. Station Control (SCT) Tags
    - e. Worker Placards
  - 12.4.6 Ground Device Identification Tickets (GDIT)
  - 12.4.7 Clearance and Control Switching forms
- 12.5 Security Supplies
  - 12.5.1 Spare Padlocks Locks:
    - a. Long shank 9309805
    - b. Short shank 9309806
  - 12.5.2 Chain for gates
  - 12.5.3 Sign, NOTICE NO TRASSPASSING 9390669
  - 12.5.4 Sign, WARNING KEEP OUT 9390668

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 16 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

12.5.5 Sign, 911 SUBSTATION NAME AND ADDRESS – Order following SMP 400.104.2 Substation 911 Sign Order Details procedure.

12.6 Indicating Lamps and Lenses:

- 12.6.1 Switchboard LED (Red) 9309219
- 12.6.2 Lens Cap (Red) 9302874
- 12.6.3 Switchboard LED (Green) 9309218
- 12.6.4 Lens Cap (Green) 9302875
- 12.6.5 Switchboard LED (Amber & White) 9309217
- 12.6.6 Lens Cap (Amber) 9302876
- 12.6.7 Lens Cap (White) 9309216
- 12.6.8 Switchboard Lamp 24EX 9317548
- 12.6.9 Switchboard Lamp 145 Volt, 15W 9309684
- 12.6.10 Indicating Bulb type 49 9317550
- 12.6.11 Indicating Bulb type 47 9309672
- 12.6.12 18 Volt Miniature 0.11A Automotive 9309671
- 12.6.13 Indicating 35V, .06A 9309678
- 12.6.14 Indicating type 43A 9317549
- 12.6.15 Switchboard Lamp 24X 9317555
- 12.6.16 Switchboard Lamp 55C 9309483
- 12.6.17 Indicating Lamp 120 P.S.B. 9317601
- 12.6.18 (for V.S.A. Reclosers)

12.7 Incandescent Lamps:

- 12.7.1 Incandescent Lamp 75 Watt 9317577
- 12.7.2 Incandescent Lamp 100 Watt 9317554
- 12.7.3 Incandescent Lamp 135 Watt 9309687
- 12.7.4 Incandescent Lamp 200 Watt 9309675
- 12.7.5 Mogul Base Lamp 500 Watt 9317552
- 12.7.6 Flood Lamp PAR 38 100 Watt 9309677

12.8 Fluorescent Lamps:

- 12.8.1 8 FT Single Pin Lamp 75 Watt 9317604
- 12.8.2 4 FT Bi - Pin Lamp 40 Watt 9317607
- 12.8.3 4 FT Single Pin Lamp 40 Watt 9309708
- 12.8.4 8 FT Recessed Pin Lamp 105 Watt 9309685

12.9 Spare emergency light batteries

12.10 Spare fuses

12.11 Recloser control and trip fuses

12.11.1 Reclosers often use time delay fuses that are similar in appearance to AGC types. If the wrong type fuse is installed it will blow after a couple of operations.

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier



nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 17 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

12.11.2 Cartridge fuses

- a. 5A
- b. 10A
- c. 15A
- d. 20A
- e. 30 A

12.11.3 AGC Fuses

- a. 2 A slow blow and instantaneous
- b. 5A slow blow and instantaneous
- c. 10A slow blow and instantaneous
- d. 20A slow blow and instantaneous

12.12 Spare nitrogen bottles

12.13 Battery Supplies

12.13.1 5 Gallon distilled water and battery filler 9309551

12.13.2 Sign, Battery DANGER EXPLOSION HAZARD – CORROSIVE BATTERY ACID sign 9390657

12.13.3 Extra thermometer 9302854

12.13.4 Baking Soda

12.13.5 Spare eyewash bottles 9317059

12.13.6 Nylon brush to clean battery posts

12.13.7 Battery grease

12.14 Spare recloser batteries

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier



nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 18 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

### **13.0 APPENDIX B – TROUBLE REPORTING**

#### 13.1 Trouble

13.1.1 The term trouble is defined as any condition which occurs on the equipment that has or could affect the ability of that equipment to perform its required function.

#### 13.2 Severe Trouble

13.2.1 A severe trouble condition is a situation that is immediately hazardous to the system operation and/or personnel. These troubles are immediately reported to the System Operator and to the person in charge of the substation. The employee shall secure the area and warn unauthorized people to stay clear of the danger.

#### 13.2.2 Examples of Severe Trouble

- a. Dead station battery
- b. Blown bushings or cable terminator
- c. Downed live lines
- d. Multiple broken support insulators
- e. Electrical fires
- f. Grounds cut in station
- g. Loss of station service power
- h. Broken pole or structure
- i. Blown By-Pass/shunt arresters on regulators
- j. Low oil levels
- k. Unusually noises

#### 13.3 Not Immediately Fixable Trouble

13.3.1 These troubles are reported to the System Operator and the person in charge of the substation. They shall also be noted on the V&O form and station logbook in red and scheduled for repair at a later date.

#### 13.3.2 Examples of Not Immediately Fixable Trouble

- a. Surge Arrester blown
- b. Broken operating rods on disconnects
- c. Damaged bus support insulators

#### 13.4 Fixable Trouble

13.4.1 Fixable items should be repaired as they are discovered during the V&O Inspection if the inspectors can perform the fix safely, maintains all electrical clearances, and has the correct tools and materials to perform the repair. This insures that the station is maintained in the best possible operating condition and prevents unnecessary return trips. Repaired items are to be noted in the V&O Report and in the station logbook.

#### 13.4.2 Examples of Fixable Trouble

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 19 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

- a. Low Battery electrolyte
- b. Replacing blown lamps
- c. Changing filters
- d. Installing missing covers
- e. Installing signs
- f. Repairing holes in fence
- g. Installing new locks
- h. Cleaning and repairing oil leaks
- i. Tightening compressor belts
- j. Changing recloser batteries
- k. Replacing control fuses
- l. Changing nitrogen bottles
- m. Changing Silica Gel turned pink or white
- n. Cleaning and repairing leaks

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 20 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

## **14.0 REVISION HISTORY**

<b><u>Version</u></b>	<b><u>Date</u></b>	<b><u>Description of Revision</u></b>
0.0	xx/xx/xx	Initial version of document
1.0	12/26/06	Initial version of document Corrected - Formatting Changed - Header title, Document number prefix Removed - Subtitle Changed - First page footer to reference Documentum
1.1	02/22/02	Corrected - Formatting and grammar
1.2	04/06/07	Materials Required Removed – Infrared Thermometer Additional –Materials Changed – Switching Order pads to Clearance and Control switching forms Control House Changed – Switching Order/Markup Pads to Clearance and Control switching forms
1.3	05/23/07	Document Added - Documentum Version # to headers Added - File name to footer
1.4	07/02/07	Yard Inspection Moved – Be alert for unusual noises to beginning of section Added – Foundations Added – Cableways Apparatus Inspections Added – Metal Clad Bus, Switchgear and Substation Changed – SMS to SMP (33 places)
1.5	07/26/07	Control House Removed - Verify Check Lists Posted - New England only
1.6	08/20/07	Reporting Changed - Section name to Reporting and Correcting Problems and Discrepancies Revised 0 Section extensively revised Materials Required Removed - Substation V&O Inspection Report form, Report from last V&O Inspection, Substation V&O Checklist form
1.7	09/30/07	Switch Sticks Added - or; Test locally using approved methods, test equipment and competent, trained personnel.
1.0	08/31/12	Document Number - Changed “SMP 400.06.2” to “SMP 400.13.2” Originating Department - Changed from “Substation O&M Services” to “Substation Work Methods” Sponsor - Changed “Donald T. Angell” to “Susan Fleck” PURPOSE - Added 2nd paragraph COORDINATION - Added REFERENCES - Changed “SMS 400.13.1” to “SMS 400.21.1” and “SMS 400.08.1” to “SMS 400.15.1”

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 21 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

DEFINITIONS - Added  
TRAINING - Added  
Section 1.3 - Added  
Section 2.1 - Changed “PDA with National ...” to “Mobile Device with National ...”  
Section 6.5 - Changed “... shall be recorded on the Inspection Card (Apparatus Inspections) or as a note in the PDA (Station V&O Inspections).” to “... shall be recorded on the Mobile Device as a note in all cases (Station V&O Inspections).”  
Section 6.5.1 - Added and renumbered accordingly  
Section 6.6 - Changed “Record findings in the PDA if listed in the PDA “round”” to “Record findings in the Mobile Device”  
Section 6.6.1 - Changed “...as Notes in the PDA” to “...as Notes in the Mobile Device”  
Section 8.2.5 - Replaced  
Section 8.2.7 - Added  
Section 8.3.4 - Added  
Section 8.9.1 - Added and renumbered accordingly  
Section 9.1.1 - Changed “...leak screen in the PDA” to “...leak screen in the Mobile Device.”  
Section 9.1.2 - Changed “...screen in the PDA should be recorded in a PDA notes screen.” to “...screen in the Mobile Device should be recorded in a Mobile Device notes screen.”  
Section 9.2.1.a - Changed “... been entered in AIMMS for this equipment.” to “... been entered in CMMS for this equipment.”  
Section 10.13.1 - Replaced  
Section 11.8 – Replaced

2.0            06/01/18    Document updated per review cycle – WL  
Originating Department - Changed from “Substation Work Methods” to “Substation O&M Services”  
Sponsor - Changed “Susan Fleck” to “David R. Ethier”  
Document - Converted to 2010 format  
Accountability - Added “Functional Groups engaged in performing Substation Inspections”  
Coordination - Changed “Not Applicable.” to “Substation management who schedule, review, and follow-up on reported V&O observations.”  
Training - Changed “Not Applicable” to “Included as part of the L&D Training Modules”  
Section 3.2.3 - Added and re-numbered accordingly  
Section 3.3 - Added and re-numbered accordingly (Note: Previous Version Section 7.2)  
Section 6.1.1 - Changed “... area and warn unauthorized people to stay ...” to “... area and warn all personnel in the area or substation to stay ...”  
Section 6.1.2 - Changed “... National Grid employees or the public.” to “... National Grid employees or contractors and the public.”  
Section 6.5 - Changed “... shall be recorded on the Mobile Device as a note in all cases (Station V&O Inspections).” to “... shall be recorded in the mobile device during the Substation V&O Inspection or as a note on the equipment Inspection Card when conducting equipment maintenance activities.”  
Section 6.5.2 - Changed “... reviewing the inspection shall generate follow-up work orders to document ...” to “... reviewing the mobile device inspection report or the equipment Inspection Cards shall generate follow-up work orders in CMMS to document ...”  
Section 6.6.2 - Changed “... V&O section of the Inspection Card.” to “... V&O section of the equipment Inspection Card.”  
Section 7.1.1 - Added and re-numbered accordingly  
Section 7.2 - Added and re-numbered accordingly  
Section 7.3 - Previous Version Section 7.2 - Deleted and re-numbered accordingly  
Section 7.12 - Changed “Radio Alarms” to “Radio Alarms (if applicable)”  
Section 7.14 - Changed “Control House Heating and Lighting” to “Control House Heating and Cooling Systems and Lighting”  
Section 7.14.2.b - Added and re-numbered accordingly  
Section 7.14.3 - Changed “Inspect heaters, fans and thermostats for proper operation. Make sure fans are not broken or bound up and they are in good working order.” to “Inspect HVAC system”  
Sections 7.14.3.a - 7.14.3.f - Added and re-numbered accordingly  
Section 7.16.1 - Added and re-numbered accordingly

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 22 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

Section 7.17 - Changed "Check DC Circuit Breaker of Fuse Panel:" to "Check DC Circuit Breaker / Fuse Panel for:"

Section 7.17.1 - Changed "Check DC supply panel for:" to "Proper labels with voltage and circuit information."

Sections 7.17.2 - 7.17.3 - Added and re-numbered accordingly (Note: Previous Version Sections 7.17.1.a-7.17.1b)

Sections 7.17.1.a - 7.17.1.b - Previous Version - Deleted and re-numbered accordingly

Section 7.17.3 - Previous Section 7.17.1.b - Deleted and re-numbered accordingly

Section 7.18 - Changed "Protective Grounds" to "Protective Grounds (if applicable)"

Section 7.18.1 - Added and re-numbered accordingly

Section 7.19 - Changed "Switch Sticks" to "Switch Sticks (if applicable)"

Section 7.20.6 - Added and re-numbered accordingly

Section 7.21 - Added and re-numbered accordingly

Section 7.24 - Previous Section 7.23 - Changed "Turn on yard lights, so they can be checked during the Yard Inspection." to "Intrusion Alarms & Security System"

Section 7.24.1 - Added and re-numbered accordingly

Section 8.2 - Changed "Walk the fence and inspect:" to "Walk the fence, inspect, and record any findings in the comments section of the inspection card for:"

Section 8.2.4.a - Changed "... than 3 inches." to "... than 3 inches. If greater than 3 inches it should be noted for additional grading."

Section 8.2.8 - Added and re-numbered accordingly

Section 8.4 - Added and re-numbered accordingly

Section 8.5 - Previous Section 8.4 - Replaced entire section

Section 8.8.1 - Previous Section 8.7.1 - Changed "Check all yard lights working. (Yard lights should have been turned on during control house inspection.)" to "Check all yard lights working. (Yard lights should have been turned on during control house inspection.)"

Sections 8.8.1.a - 8.8.1.e - Added and re-numbered accordingly

Section 8.9.1 - Previous Section 8.8.1 - Changed "Check for any growth ... over the fence." to "Check for growth ... over the fence. Vegetation should not be allowed to overhang from outside the perimeter fence into the station yard."

Section 8.9.1.b - Previous Section 8.8.1.b - Added and re-numbered accordingly

Section 8.11.3 - Added and re-numbered accordingly

Section 8.16 - Added and re-numbered accordingly

Section 9.3 - Changed "Leaks categorized as Leak require immediate action to stop the leak or contain the released oil." to "Leaks and/or weeps, categorized as such, require immediate attention to stop the leak/weep and to prevent a potential release of oil to the environment. (i.e. impacts to soil, stone containments, foundations, concrete slabs and/or water etc)"

Section 9.4 - Changed "All leaks require ..." to "Leaks categorized as Leak require ..."

Section 9.4.1 - Changed "... reviews the V&O inspection work order round screen the leak status changes ..." to "... reviews the V&O inspection Validation Overrides all leak status changes ..."

Section 10.0 - Changed "Refer to the V&O Inspection sections of the following SMS's for the apparatus Inspections." to "For further reference regarding V&O inspections of substation equipment, refer to the V&O section of the following Substation Maintenance Procedures (SMP), Substation Maintenance Standards (SMS), or Electric Operating Procedures (EOP)."

Section 10.3 - Changed "Instrument Transformers" to "Instrument Transformers & Voltage Regulators"

Section 10.3.1 - Changed "SMP 403.01.2 - Currents, Potentials and Metering Maintenance Procedure Voltage Regulators" to "SMP 403.01.2 - Instrument Transformers"

Section 10.5.2 - Added and re-numbered accordingly

Section 10.7.1 - Changed "SMP 408.01.2 - Station Capacitor below 69kV Maintenance Procedure" to "SMP 408.01.2 - Capacitor Bank Maintenance Procedure"

Section 11.3 - Deleted and re-numbered accordingly

Section 11.3 - Previous Section 11.3.1 - Re-numbered accordingly

Section 11.4 - Added and re-numbered accordingly

Section 11.7 - Added and re-numbered accordingly

Section 11.8 - Previous Section 11.7 - Changed "Turn in completed V&O Inspection Report to supervisor." to "Call the System Operator and notify them that the V&O Inspection has been completed and you will be leaving the station."

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 23 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

Section 11.9 - Previous Section 11.8 - Changed "... device to the CMMS" to "... device to the CMMS upon return to the work platform."  
Sections 12.5.1.a - 12.5.1.b - Updated Item ID Numbers  
Section 12.5.3 - Changed "Fence tie wire" to "Sign, NOTICE NO TRASSPASSING 9390669"  
Section 12.5.4 - Changed "Fence fabric" to "Sign, WARNING KEEP OUT 9390668"  
Section 12.5.5 - Changed Warning signs 0810029" to "Sign, 911 SUBSTATION NAME AND ADDRESS – Order following SMP 400.104.2 Substation 911 Sign Order Details procedure"  
Sections 12.6.1 - 12.6.17 - Updated Item ID Numbers  
Sections 12.7.1 - 12.7.6 - Updated Item ID Numbers  
Sections 12.8.1 - 12.8.4 - Updated Item ID Numbers  
Section 12.13.1 - Updated Item ID Number  
Section 12.13.2 - Changed "Battery NO SMOKING Signs S/C 5483448" to "Sign, Battery DANGER EXPLOSION HAZARD – CORROSIVE BATTERY ACID sign 9390657"  
Section 12.13.3 - Deleted and re-numbered accordingly  
Section 12.13.3 - Previous Section 12.13.4 - Updated Item ID Number  
Section 12.13.5 - Previous Section 12.13.5 - Updated Item ID Number  
Section 13.4.1 - Changed "Fixable items ... the V&O Inspection. This insures ... unnecessary return trips. The items fixed should be noted on the V&O Report and in the station logbook." To "Fixable items ... the V&O Inspection if the inspectors can perform the fix safely, maintains all electrical clearances, and has the correct tools and materials to perform the repair. This insures ... unnecessary return trips. Repaired items are to be noted in the V&O Report and in the station logbook."

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

nationalgrid	<b>SUBSTATION MAINTENANCE Procedure</b>	Doc. # <b>SMP 400.13.2</b> Page 24 of 24
	<b>Visual and Operational (V&amp;O) Inspection</b>	Version 2.0 – 06/01/18

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SMP 400.13.2 Visual and Operational (V&O) Inspection	Originating Department: Substation O&M Services	Sponsor: David R. Ethier

## **Appendix 16**

# **NG-USA EOP G029 Tracking Temporary Repairs To Electric System**



nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 1 of 8
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 2.0 – 04/19/18

## **INTRODUCTION**

The purpose of this procedure is to outline the steps to be taken when a temporary repair is made to the primary/secondary electric system to restore service or maintain public safety until a permanent repair can be made. Every effort should be made to make permanent repairs to the primary/secondary electric system within 90 days. For those rare exceptions when permanent repairs are not made within 90 days, special reporting and periodic site visits are required to monitor the temporary repairs until the permanent repairs are completed. In Upstate NY, Temporary residential repairs should be made permanent within ten (10) days.

## **PURPOSE**

This procedure applies to all personnel who are responsible for initiating/inspecting/tracking temporary repairs along with employees who are responsible for designing, planning, scheduling and construction of permanent repairs made at locations where temporary repairs were made to restore service or maintain public safety.

## **ACCOUNTABILITY**

1. T&D O&M Services
  - A. Update procedure as necessary.
2. Operations
  - A. Ensure the components of the procedure are implemented.
  - B. Ensure workers are trained in this procedure.
  - C. Provide revision input as necessary.
  - D. Submit Temporary Waiver Form to Customer Order Fulfillment
3. Workers
  - A. Demonstrate the understanding of the procedure.
  - B. Comply with the requirements of the procedure.
4. Inspections
  - A. Ensure components of this procedure are implemented.
  - B. Track temporary repairs identified by Inspections
  - C. Provide periodic inspections of temporary repairs greater than 90 days.
  - D. Compile and submit report to New York Public Service Commission (PSC).
5. Customer Order Fulfillment
  - A. Administer, distribute and file Temporary Residential Connection Agreement
  - B. Enter into CSS on customer account

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 2 of 8
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 2.0 – 04/19/18

C. Track and enforce terms of agreement enforcing the ten (10) period for receiving electrical inspection for permanent connection or issuing a disconnect order.

**REFERENCES**

State of New York Public Service Commission Order 04-M-0159  
 State of New York Public Service Commission Order 04-M-0159 Adopting Changes to Electric Safety Standards Effective December 15, 2008.

**DOCUMENT CONTENTS**

Table of Contents

1.0 SAFETY ..... 2

2.0 TEMPORARY REPAIRS MADE BY OPERATIONS ..... 3

3.0 TEMPORARY REPAIRS DISCOVERED BY INSPECTIONS ..... 4

4.0 TEMPORARY OVERHEAD REPAIRS (TOH) ..... 4

5.0 TEMPORARY REPAIRS NOT MADE PERMANENT WITHIN 90 DAYS ..... 4

6.0 NYS PUBLIC SERVICE COMMISSION REPORTING ..... 5

7.0 TEMPORARY RESIDENTIAL SERVICE REPAIRS (UPSTATE NY ONLY) ..... 5

8.0 EXCEPTION APPROVAL ..... 6

**1.0 SAFETY**

- 1.1 All work shall be performed in accordance with:
  - 1.1.1 National Grid Employee Safety Handbook
  - 1.1.2 Applicable National Grid EOP's
- 1.2 All applicable and appropriate Personal Protective Equipment (PPE) shall be worn.
- 1.3 The employee in charge of the work shall conduct a written pre-job brief with the employees involved prior to the start of each job. Using the Job Brief Form as an aide, discussions for performing the work should include:
  - 1.3.1 Traffic control devices – Work Area Protection (WAP)

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 3 of 8
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 2.0 – 04/19/18

1.3.2 Emergency Events: communication methods (code blue), first responders, and closest hospital.

1.3.3 Add other specific topics to be discussed.

1.4 Minimum Approach Distances (MAD) to energized lines or exposed live parts shall be maintained (refer to Employee Safety Handbook Tables 2A, 2B and Appendix A for distances).

1.5 Identify if a Process Hazard Assessment (PHA) is required. Refer to NG-EOP-G037 “Process Hazard Analysis”

1.6 Identify if an ARC flash assessment is required. Refer to NG-EOP G035 “ARC Flash Awareness and Mitigation” and Work Methods Infonet site for Arc Flash Table to determine working distance and energy levels – see link below:

[http://us3infonet/sites/eng\\_delivery\\_svcs/Pages/ArcFlashMitigation.aspx#2015](http://us3infonet/sites/eng_delivery_svcs/Pages/ArcFlashMitigation.aspx#2015)

## **2.0 TEMPORARY REPAIRS MADE BY OPERATIONS**

2.1 Temporary repairs that are made by operations to restore service or maintain public safety until permanent repairs can be made should be forwarded to the Local Area Inspection Supervisor for tracking in the Maintenance Database.

2.2 Inspections Supervisor and/or his/her designee will enter the Temporary Repair into the Maintenance Database with the appropriate maintenance code, and assign a priority of Level 9.

2.3 The Level 9 indicates that this a temporary repair that should be made permanent within 90 days.

2.4 Level 9 codes associated with a maintenance item will be assigned directly to Scheduling to be scheduled within 20 business days.

2.5 Level 9 codes that require design will be downloaded from maintenance database and placed in the work queue for the Distribution Design Supervisor or Engineering Supervisor for the appropriate area.

2.6 Scheduling will have 20 business days to schedule the Level 9 work request to the field for completion within 90 days of the temporary repair.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 4 of 8
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 2.0 – 04/19/18

### **3.0 TEMPORARY REPAIRS DISCOVERED BY INSPECTIONS**

- 3.1 Temporary repairs located by Inspections during an inspection are to be recorded in the Maintenance Database with the appropriate maintenance code and with an assigned priority Level 9.
- 3.2 The Level 9 indicates that this is a temporary repair that should be made permanent within 90 days.
- 3.3 Level 9 codes associated with a maintenance item will be assigned directly to Scheduling to be scheduled within 20 business days.
- 3.4 Level 9 codes that require design will be downloaded from maintenance database and placed in the work queue for the Distribution Design Supervisor or Engineering Supervisor for the appropriate area.
- 3.5 Scheduling will have 20 business days to schedule the Level 9 work request to the field for completion within 90 days of the temporary repairs.

### **4.0 TEMPORARY OVERHEAD REPAIRS (TOH)**

- 4.1 Temporary overhead repairs (TOH) are utilized by operations to restore service while the underground cable that generally serves the facilities is being repaired.
- 4.2 TOH's that meet National Grid Overhead Standards for construction would not be considered a temporary repair that would need to be tracked under this procedure.
- 4.3 TOH's not meeting National Grid Overhead Standards for construction are required to be tracked under this procedure as a temporary repair and should follow the process outlined in paragraph 2.0 above.

### **5.0 TEMPORARY REPAIRS NOT MADE PERMANENT WITHIN 90 DAYS**

- 5.1 Every effort should be made to make temporary repairs permanent within 90 days.
- 5.2 In extraordinary circumstances, which may include major storms, where permanent repairs may extend beyond 90 days (exceptions), the company shall periodically perform site visits to monitor the condition of the temporary repairs.
- 5.3 In Upstate New York, the company shall also report these exceptions as part of the reporting requirements outlined in the State of New York Public Service Commission Order 04-M-0159 Adopting Changes to Electric Safety Standards Effective December 15, 2008.
- 5.4 The Inspections group is responsible for tracking all temporary repairs that extend beyond 90 days.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 5 of 8
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 2.0 – 04/19/18

- 5.5 The initial inspection should take place after 90 days and then periodic inspections should take place every 45 days until the permanent repair is made.
- 5.6 The Inspection supervisor should run a report from the maintenance database for open Level 9 codes.
- 5.7 The periodic inspection time frame lines up with the periodic inspection requirements for the elevated voltage findings requirements and could be run at the same intervals.

**It is strongly encouraged that these temporary repairs be made permanent as soon as practicable to limit the burden of tracking these repairs.**

**6.0 NYS PUBLIC SERVICE COMMISSION REPORTING (UPSTATE NY ONLY)**

- 6.1 Temporary repairs that are beyond 90 days shall be identified and justified as part of the reporting requirements of the PSC Orders referenced below.
- 6.2 The 90 day time period commences on the day the temporary repair was made or the day the temporary repair was located.
- 6.3 Inspections will be responsible for consolidating the temporary repair information from operations and from the maintenance database in order to prepare the report that will be submitted to the PSC.
- 6.4 The report will identify the temporary repairs that exceeded 90 days, the periodic site visit information and the justification for the repair taking longer than 90 days.
- 6.5 Inspections shall file the report by February 15 each year.

**7.0 TEMPORARY RESIDENTIAL SERVICE REPAIRS (UPSTATE NY ONLY)**

- 7.1 Temporary electric service connections under emergency conditions will only be made for residential customers where the Premise Owner agrees to make permanent repairs and obtain an approved electrical inspection of the repairs within ten (10) business days.
  - 7.1.1 An exception may be permitted by the Customer Fulfillment Department for extension as a result of major storms.
  - 7.1.2 Temporary residential services repairs are valid for no more than 10 business days.
- 7.2 A Temporary Residential Electric Service Connection Agreement (Agreement) (See Appendix A) must be executed by the Owner, or their designee and a Company Employee prior to installation of a temporary service.

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 6 of 8
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 2.0 – 04/19/18

- 7.3 Temporary residential electric service connections shall only be made under the following conditions:
- 7.3.1 When inspection agency services are not available.
  - 7.3.2 In the event of customer-owned equipment failure when electrical repair services are not available, such as:
    - a. Failure of the residential Customer's overhead service attachment bracket.
    - b. Loss of their service conductors (service entrance cable or underground service cable) between the service point and their service equipment.
  - 7.3.3 Under no circumstances shall Company employees work on customer-owned equipment including, but not limited to, replacing service attachment brackets or performing any repairs on service equipment or meter sockets.
  - 7.3.4 In the event of an emergency such as fire, flood, weather, or earth-related catastrophe, unless ordered otherwise by the Fire Marshall.
- 7.4 Copies of the executed Agreement shall be distributed in accordance with the copy distribution outlined at the bottom of the Agreement. It will be the responsibility of the Customer Fulfillment Department to track and enforce the terms of the executed Temporary Residential Electric Service Connection Agreement.
- 7.5 Temporarily residential services are not subject to NY Public Service Commission Reporting requirements.

## **8.0 EXCEPTION APPROVAL**

- 8.1 It is recognized that situations may arise that are not covered by this procedure
- 8.2 When this occurs, an exception may be approved
- 8.3 The person in charge of the work shall
- 8.3.1 Develop a work plan detailing
    - a. The need for an exception to the EOP
    - b. Additional safeguards to be employed
  - 8.3.2 Provide the work plan to and obtain approval from all of:
    - a. The manager in charge of the work
    - b. The manager of T&D Work Methods
    - c. A manager from Safety
  - 8.3.3 Alternatively approval may be obtained from a designee of any of the above
- 8.4 If agreement cannot be obtained at the manager level
- 8.4.1 The request shall be forwarded to the Director levels
    - a. Director's may assign a designee

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 7 of 8
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 2.0 – 04/19/18

8.5 After approval is obtained

8.5.1 The work plan shall be reviewed with all workers who will participate in the job

- a. All workers need to agree on the work plan
- b. Document the exception on the job brief

8.6 T&D Work Methods shall publish a Memorandum documenting the approval

8.6.1 A copy of the work plan shall be included

8.6.2 Such memorandum shall be sent to all stakeholders and approvers

8.6.3 The memo shall be stored for the record

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 8 of 8
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 2.0 – 04/19/18

REVISION HISTORY

<u>Version</u>	<u>Date</u>	<u>Description of Revision</u>
1.0	05/07/10	This is a new document.
2.0	04/19/18	Updated entire document to new format. Added Safety, Temporary Residential Service Repair (Upstate NY Only) and Exception Sections.

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FILE: NG-EOP G029 TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM MGA	ORIGINATING DEPARTMENT: T&D O&M SERVICES	SPONSOR: JONATHON GONYNOR
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nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 9 of 10
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 3.0 – 04/19/18

APPENDIX A



Niagara Mohawk Power Corporation D/B/A National Grid

## Temporary Residential Electric Service Connection Agreement

Subject to the terms and conditions of this Temporary Residential Electric Service Connection Agreement (the "Agreement"), Niagara Mohawk Power Corporation d/b/a National Grid (the "Company") agrees to temporarily reconnect this residential electric service at the Service Address specified below (the "Service Reconnection") for no more than ten (10) business days while the Owner secures the services of an electrician to make permanent repairs to the electric service (the "Repairs") and obtains an approved electrical inspection of those Repairs [unless either party is ordered otherwise by the Fire Marshall, Municipal Code Enforcement Agent, Authority Having Jurisdiction (AHJ), or a third party inspection agency operating under the authority of the AHJ.]

In consideration for the Company's implementation of the Service Reconnection, the Owner acknowledges and agrees to the following:

1. The Service Reconnection is a temporary service connection of an emergency nature and is not intended for the permanent or continued provision of service; and
2. The Company will disconnect the Service Reconnection if permanent Repairs are not made and an approved inspection thereof is not received within ten (10) business days of the Effective Date listed below; and
3. All Repairs must be inspected by the AHJ, or a third-party inspection organization acceptable to the AHJ within ten (10) business days of the Effective Date listed below; and
4. The Company is not responsible for any damages incurred as a result of the Service Reconnection or otherwise in connection with this Agreement; and
5. Any potential damage to the Owner's premises or otherwise that may occur as a result of the Service Reconnection without an approved inspection certificate may jeopardize the Owner's eligibility for fire and casualty insurance.
6. The Owner has read and understands the terms and conditions of this Agreement, which continue on the next page.

Owner Initials \_\_\_\_\_

Temporary Residential Service Address / Service City / Zip Code	
Effective Date ____/____/____	Repair and Inspection Deadline Date ____/____/____
Owner Name (Print)	Owner Name (Signature)
Owner Contact Telephone Number	
Owner's Electrician (to Make Repairs)	Electrical Inspection Agency
Company Employee Name (Print)	Company Employee Name (Signature)

nationalgrid	<b>ELECTRIC OPERATING PROCEDURE GENERAL</b>	Doc. # <b>NG-EOP G029</b> Page 10 of 10
	<b>TRACKING TEMPORARY REPAIRS TO ELECTRIC SYSTEM</b>	Version 3.0 – 04/19/18

## APPENDIX A



### Terms and Conditions

- RELEASE AND DISCLAIMERS:** This Agreement is limited to emergency temporary electric service connections made by the Company at Owner's request when electrical repair and inspection agency services are not readily available due to emergencies arising from accidental damage, weather, or earth-related catastrophes.

THE SERVICE RECONNECTION IS BEING MADE AT OWNER'S EXPRESS REQUEST AND SHALL BE AT OWNER'S SOLE AND EXCLUSIVE RISK AND LIABILITY. OWNER FOREVER WAIVES, RELEASES AND DISCHARGES THE COMPANY, ITS PARENTS AND AFFILIATES, AND THEIR RESPECTIVE OFFICERS, DIRECTORS, MEMBERS, MANAGERS, EMPLOYEES, SERVANTS, REPRESENTATIVES, CONTRACTORS, AGENTS, SUCCESSORS, AND ASSIGNS (EACH, INDIVIDUALLY, A "COMPANY PARTY" AND, COLLECTIVELY, THE "COMPANY PARTIES") FROM ANY AND ALL CLAIMS, SUITS, CAUSES OF ACTION AND/OR LIABILITY WHATSOEVER (INCLUDING, WITHOUT LIMITATION, LIABILITY FOR ANY LOSS, INJURY, OR DAMAGE FOR DEATH, PERSONAL INJURY OR PROPERTY DAMAGE) WHICH THE OWNER MAY NOW OR HEREAFTER HAVE AGAINST THE COMPANY AND/OR ANY COMPANY PARTY ARISING OUT OF OR RELATING TO THE SERVICE RECONNECTION OR THIS AGREEMENT. OWNER HEREBY ASSUMES ANY AND ALL RISK AND LIABILITY OF ANY KIND ARISING FROM OR IN CONNECTION WITH THE SERVICE RECONNECTION OR THIS AGREEMENT.

In no event, whether as a result of breach of contract, tort (including negligence and strict liability), or otherwise shall Company be liable in connection with this Agreement or the Service Reconnection for any special, indirect, incidental, penal, punitive or consequential damages of any nature, whether or not (i) such damages were reasonably foreseeable or (ii) Company was advised or aware that such damages might be incurred. The provisions of this Section shall survive termination, expiration, cancellation, or completion of this Agreement.
- NO WARRANTIES OR REPRESENTATIONS:** COMPANY MAKES NO COVENANTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES, WRITTEN OR ORAL, STATUTORY, EXPRESS OR IMPLIED, WITH RESPECT TO THE SERVICE RECONNECTION OR THIS AGREEMENT (INCLUDING, WITHOUT LIMITATION, ANY COVENANTS, GUARANTEES, REPRESENTATIONS OR WARRANTIES WITH RESPECT TO QUALITY, SAFETY, SUITABILITY OR FITNESS FOR A PARTICULAR PURPOSE, THE ABSENCE OF ANY DEFECTS, WHETHER LATENT OR PATENT, OR COMPLIANCE WITH ANY FEDERAL, STATE OR LOCAL LAWS, RULES, REGULATIONS OR ORDINANCES) ALL OF WHICH ARE HEREBY EXPRESSLY EXCLUDED AND DISCLAIMED. THIS AGREEMENT (INCLUDING, WITHOUT LIMITATION, ANY PERFORMANCE HEREUNDER) DOES NOT CONSTITUTE AN ELECTRICAL INSPECTION NOR DOES IT REPRESENT ANY RECOMMENDATION ON THE PART OF THE COMPANY REGARDING IMPLEMENTATION OF THE SERVICE RECONNECTION.

The provisions of this Section shall survive termination, expiration, cancellation, or completion of this Agreement.
- HOLD HARMLESS:** To the fullest extent permitted by applicable law, Owner shall at all times indemnify, defend (with counsel satisfactory to Company), and hold the Company, its parents and affiliates, and their respective officers, members, managers, directors, employees, servants, representatives, contractors, agents, successors, and assigns, harmless from and against any and all damages, costs (including, without limitation, reasonable attorney fees), expenses, losses, claims, demands, suits, recoveries, and liabilities (including, without limitation, liabilities to third parties and liabilities related to injury to, or death of, any person and damage to property), arising out of or relating to this Agreement, the Service Reconnection or the Company's performance or nonperformance of its obligations under this Agreement.

Owner shall take prompt action to defend and indemnify Company, its affiliates, parents, and their respective officers, members, managers, directors, employees, servants, representatives, contractors, agents, successors, and assigns, against claims, actual or threatened, but in no event later than notice by Company to Owner of the service of a notice, summons, complaint, petition or other service of process against Company alleging damage, injury, liability, or expenses that may be subject to indemnification hereunder. The Owner shall defend any such claim or threatened claim, including as applicable, engagement of legal counsel satisfactory to the Company, to respond to, defend, settle, or compromise any claim or threatened claim. Furthermore, Owner understands and agrees that it is responsible for any and all costs and expenses incurred by Company to enforce this indemnification provision.

The provisions of this Section shall survive termination, expiration, cancellation, or completion of this Agreement.
- MISCELLANEOUS:** This Agreement shall not be amended, superseded or modified, except in a writing signed by both parties. No term of this Agreement may be waived except in a writing signed by an authorized representative of the party against whom the amendment, modification, or waiver is sought to be enforced. Waiver of any provision herein shall not be deemed a waiver of any other provision herein, nor shall waiver of any breach of this Agreement be construed as a continuing waiver of other breaches of the same or other provisions of this Agreement. To the extent that any provision of this Agreement shall be held to be invalid, illegal or unenforceable, it shall be modified so as to give as much effect to the original intent of such provision as is consistent with applicable law and without affecting the validity, legality or enforceability of the remaining provisions of the Agreement. This Agreement shall be interpreted and enforced according to the laws of the State of New York and not those laws determined by application of New York's conflicts of law principles. Owner and Company each agree that there are no understandings, agreements, or representations, expressed or implied, with respect to the subject matter hereof other than those expressed herein. This Agreement supersedes and merges all prior discussions and understandings with respect to the subject matter hereof, and constitutes the entire agreement between the parties with respect to such subject matter.

# **Appendix 17**

## **Certifications**



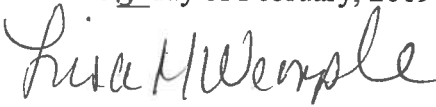
residential distribution (“URD”) facilities, overhead and underground transmission facilities, and substation fences owned by the Company at least once every five years (“Facilities”), all as identified through a good faith effort by the Company for stray voltage (the “Stray Voltage Testing Program”).

3. I am responsible for overseeing the Company’s Stray Voltage Testing Program.
4. I hereby certify that, to the best of my knowledge, information, and belief the Company has implemented and completed its Stray Voltage Testing Program for the Twelve Month Period. Except for untested structures that are identified as inaccessible in the Company’s Annual Report and those Facilities that were already tested at least once during the five-year period ended December 31, 2018, the Company is unaware of any Facilities, Underground Distribution Facilities, or Streetlights that were not tested during the Twelve-Month Period in accordance with the Stray Voltage Testing Program.
5. I make this certification subject to the condition and acknowledgement that it is reasonably possible that, notwithstanding the Company’s good faith implementation and completion of the Stray Voltage Testing Program, there may be Facilities, Underground Distribution Facilities, and Streetlights that, inadvertently, may not have been tested or were not discovered or known after reasonable review of Company records and reasonable visual inspection of the areas of the service territory where Facilities, Underground

Distribution Facilities, and Streetlights were known to exist or reasonably expected to be found.

  
\_\_\_\_\_  
Keith P. McAfee

Sworn to before me on this <sup>th</sup> 6 day of February, 2019

Notary Public: 

**LISA M. WEMPLE**  
Notary Public, State of New York  
Qualified in Fulton County No. 4984095  
Commission Expires July 15, 2019




3. I am responsible for overseeing the Company's Facility Inspection Program.
4. I hereby certify that, to the best of my knowledge, information, and belief the Company has implemented and completed its Facility Inspection Program to inspect approximately 20 % of its Facilities during calendar year 2018, to comply with the five-year inspection cycle required under the Orders.
5. I further certify that, to the best of my knowledge, information, and belief, the Company has inspected 100% of its Facilities for the five-year period ended December 31, 2018, except for those identified in the Company's Annual Report.

  
\_\_\_\_\_  
Keith P. McAfee

Sworn to before me on this 5<sup>th</sup> day of February, 2019

Notary Public:



LISA M. WEMPLE  
Notary Public, State of New York  
Qualified in Fulton County No. 4984095  
Commission Expires July 15, 2019