

LMI EE/BE Webinar

February 9, 2026

Q/A Summary

Notes

1. The webinar recording, slide deck, and compiled Q&A will be posted after the event in the Department's Document and Matter Management system (DMM) in Case 25-M-0249.
<https://documents.dps.ny.gov/public/MatterManagement/CaseMaster.aspx?MatterCaseNo=25-M-0249&CaseSearch=Search>
2. To subscribe to email notifications of filings in the Document and Matter Management System (DMM), please find the Case/Matter number you are interested in at <https://documents.dps.ny.gov/public/common/search.html> then click the "Subscribe to Service List" at the top right of the page. For further assistance with DMM you may call the Public Affairs Office at (518) 474-7080. For questions regarding Party Lists, please call (518) 474-4521.
3. If you have input on the topics that should be discussed at the mid-April LMI EE/BE Performance Management Quarterly Meeting, please share your thoughts by filling out the form located at: <https://forms.office.com/g/iE1X3LR1DL>

Questions/Comments

EmPower+

1. **Q: Are contractors able to put in applications for customers who meet the new income limits?**
A: Starting on March 18th, 2026 contractors will be able to submit applications for customers who are using categorical income verification. This includes award letters from HEAP, SNAP, WAP, SSI, TANF, Public Assistance.
2. **Q: Will IRA incentives applied to Low Income projects as well?**
A: Yes, IRA incentives are applied to Low-Income projects that require over \$10,000 in incentives.
3. **Q: What is the upstate/downstate divide that is used to differentiate incentive levels?**
A: Per Section 5.5 of the EmPower+ program manual "Downstate" is defined as addresses in counties south of and including Dutchess and Ulster counties.
4. **Q: How do interested parties join the mailing list to learn about NYSERDA contractor meetings?**
A: You can sign up to receive announcements and updates from NYSERDA on the EmPower+ program here: <https://hpwescontractorsupport.com/sign-up-for-program-announcements-updates/>
5. **Q: Where can I locate the contractor recording Scott mentioned? How can I get added to the contractor distribution list for meetings and program communications?**
A: Materials and recordings of previous contractor-focused meetings can be found online here: <https://hpwescontractorsupport.com/webinars/>

You can sign up to receive announcements and updates from NYSERDA on the EmPower+ program here: <https://hpwescontractorsupport.com/sign-up-for-program-announcements-updates/>

AMP-Up (Upstate Affordable Multifamily)

1. Q: Has that concierge service been awarded to a subcontractor? Are the Hubs expected to do that?

A: The concierge service is being provided by existing NYSERDA Owner's Representative Contractors. The Regional Clean Energy Hubs are not expected to provide that service. Approved contractors in the Owner's Representative Services for Multifamily Buildings serving the upstate market will be fulfilling the concierge service for AMP Up.

2. Q: Is joining the MREP Network the mechanism to be available to both the upstate AMP-Up and market rate multifamily programs overseen by NYSERDA?

A: The MREP Network (Multifamily Contractor Network) will be leveraged to service the upstate AMP Up program. NYSERDA is evaluating the use of the MREP Network to support other initiatives. More information on the MREP Network, including how to apply to provide services, can be found online at: <https://www.nyserda.ny.gov/multifamilycontractornetwork>.

3. Q: Can manufacturers sit in on the Multifamily Contractor Network calls to learn about program updates?

A: The Multifamily Contractor Network calls are available only to approved contractors in that network. The Multifamily Team will also have public events to share program updates more broadly with the market. Any entities that want to be informed about NYSERDA multifamily program updates are also encouraged to join the NYSERDA Multifamily newsletter at <https://www.nyserda.ny.gov/All-Programs/Multifamily-Building-Programs/Email-List>.

4. Q: Is there any funding for health and safety measures such as mold or lead abatement?

A: No, the program does not currently offer health and safety funding, but that is an area that NYSERDA plans to explore. The LMI EE/BE Order authorized up to 10% of LMI program budgets could be used towards remediating health and safety barriers to building weatherization and imposed additional reporting requirements to better understand the scope and nature of health and safety barriers more broadly.

5. Q: Can the funding available for resilience support lead, asbestos, mold, and knob and tube wiring? (There are no lead programs for 5+ unit buildings)

A: No, the current resilience enhancements target floodproofing, electrical panel considerations, electrification for heat vulnerable populations and hurricane resistant windows.

6. Q: Why is Regional Greenhouse Gas Initiative (RGGI) funding only used for market rate projects?

A: RGGI funding for NYSERDA's Affordable Multifamily Program Upstate (AMP Up) is exclusively for affordable projects and market rate projects are not eligible for the AMP Up program. RGGI funding for AMP Up will be used to support income eligible buildings that do not pay into the system benefits charge and to support resilience enhancements. From a broader perspective, RGGI funding is used to support many NYSERDA programs with differing eligibility requirements, but for the purposes of the AMP Up program, it will only be used to support affordable multifamily projects.

7. Q: Does joining the MREP network put a contractor "into play" for all other multifamily programs administered by NYSERDA?

A: The MREP Network (Multifamily Contractor Network) will be leveraged for upstate AMP-Up. NYSERDA will continue to explore other offerings that the contractor network may support.

If participants have additional questions or wish to follow-up on NYSERDA's affordable multifamily programs, contact the team at multifamilyinfo@nyserdanyc.gov.

Direct Injection

1. Q: Can you clarify, is Direct Injection implemented by NYSERDA or another entity?

A: Direct Injection is co-implemented by NYSERDA and NYS HCR (“Clean Energy Initiative”) and NYC HPD (“Resilient & Equitable Decarbonization Initiative”). HCR and HPD directly interface with eligible program participants (regulated affordable housing seeking to refinance through either entity) and set program eligibility and requirements via their respective Term Sheets and agency guidelines. NYSERDA directly funds the associated project scopes and technical assistance required to support them throughout the project lifecycle.

2. Q: Can direct injection programs receive incentives for heat pumps alone or does the project scope need to include building envelope upgrades as well?

A: Generally, participants must incorporate some level of building envelope upgrades into their scope if they are pursuing space heating incentives. They do not need to do so for water heating incentives. Please refer to the NYSHCR and NYCHPD websites for the most recent term sheets for specifics.

3. Q: Is there a chance that municipal housing authorities can participate in this program, if they are not regulated by HCR?

A: No, only buildings that have regulatory agreements with HPD and HCR are eligible to participate in the Direct Injection program.

AMEEP

1. Q: Where can we find participating contractors in our downstate region for this program?

A: A complete contractor list can be found under “Participating Contractors and Energy Service Providers List” here: <https://www.nyserdanyc.gov/All-Programs/Multifamily-Building-Programs/NYS-Affordable-Multifamily-Energy-Efficiency-Program>

2. Can Hubs have specific points of contact for each Program Administrator?

A: Hubs should work with their NYSERDA Program Managers for any collaboration needs with the utilities.

New Construction Technical Assistance

1. For the new construction TA programs, will there be a qualified network of providers? Will customers be able to choose an independent service provider? (Or both?)

A: There will be both a qualified network of providers and the option to choose an Independent Service Provider.

Workforce Development

1. Q: Will the Workforce Development Assessment incorporate the regional barriers analysis done by each hub last year?

A: Yes, a detailed review of the RABA reports is part of the assessment process, and that valuable content will be factored in.

2. Q: Will the Energy Hubs be active in promoting these work force development initiatives?

A: NYSERDA will share information on Workforce Development program updates and new programs with the Regional Clean Energy Hubs. Promotion of EE/BE Workforce Development initiatives by the Hubs through their regional and community engagement channels will continue similar to promotion of NYSERDA Workforce Development opportunities under past programs.