



For Safety.  
For Family.  
For Community.

**Participating Member Agreement**

The undersigned hereby applies for admission as a **Participating Member** of Dig Safely New York, Inc. ("Dig Safely"), located at 6706 Collamer Road, East Syracuse, New York 13057 and, in connection therewith, **covenants and agrees** when accepted as a Participating Member:

1. To participate actively in the work of Dig Safely, to end that (a) Dig Safely operating policies, plans, and procedures can be coordinated with those of applicant and (b) Dig Safely can provide with maximum effectiveness and efficiency the communications service which applicant seeks in becoming a Participating Member;
2. To pay promptly the charges as fixed annually by Dig Safely Board of Directors (as described below);
3. To waive and disclaim, and applicant hereby does waive and disclaim, any and all claims for damages arising solely out of the operation of the communications service to be provided by Dig Safely, including claims for damage resulting from negligence in the operation of said communications service by Dig Safely, its agents, servants, or employees from and after the date of applicant's acceptance as a Participating Member;
4. To abide by the by-laws and operating procedures of Dig Safely;

Applicant: Eight Point Wind, LLC  
(Organization)

I, Joseph T. Gallagher Jr., represent and warrant  
(Print Name)

that I am legally authorized to execute this application and bind the organization to the above covenants and agreements and, by my signature, do so bind the organization; and that Dig Safely, can justifiably rely on these representations and warranties in accepting the organization as a Participating Member.

Joseph T. Gallagher  
(Signature)

9/17/21  
(Date)

Project Manager  
(Title)

**Toni Schmidt &  
Kristin VanDeusen**  
Member Support

Phone: 315.437.7394 ext. 4900  
Fax: 315.437.2621  
database@DigSafelyNewYork.com

**Dig Safely New York, Inc**  
6706 Collamer Road,  
East Syracuse, NY 13057

[www.DigSafelyNewYork.com](http://www.DigSafelyNewYork.com)

Location Requests

811 or 1.800.962.7962

Member Support/Web Services

1.800.309.8289

<b>Dig Safely New York, Inc. office use only:</b>	
Date Received: _____ / _____ / _____	
Approved by: _____	Title: <u>Board Secretary</u>
Date: _____	Revised 8/24/2011



Your Partner in  
Damage Prevention

<b>Member Information</b>										
Full Corporate Name:		NextEra Energy Resources, LLC								
<b>Member Manager</b>										
The highest level of authority within a company or government office for the membership.										
Member Manager		Sean Harrington								
Mailing Address		NextEra Energy Resources, LLC CPM/JB, 700 Universe Blvd.								
			City		Juno Beach		State		FL	
			Zip		33408					
Phone	(561) 694-3614			Fax				Cell	(305) 342-0468	
Email Address		Sean.Harrington@nee.com								
<b>Billing Contact</b>										
The Member Manager is responsible to provide the Billing contact information. The Billing contact is responsible for the receipt and processing payment of bills from Dig Safely New York. Every member must designate a Billing contact, even if the membership is currently exempt. Exempt members are responsible for Late Ticket charges and optional Add on services. Dig Safely New York payment terms are net 30 days.										
Contact Name or Payment Center			Joseph T. Gallagher Jr. - Eight Point Wind Project Manager							
Mailing Address		NextEra Energy Resources, LLC CPM/JB, 700 Universe Blvd.								
			City		Juno Beach		State		FL	
			Zip		33408					
Phone	(864) 448-8329			Fax				Cell	(864) 420-5519	
Email Address		Joseph.Gallagher@nee.com								
<b>Would you like paperless billing? Please Check Yes or No</b>							Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
<b>Service Area Manager</b>										
The Member Manager is responsible to provide the Service Area Manager information. The Member Manager can also be the Service Area Manager. The Service Area Manager is a point of contact for the service area and has permission from the Member Manager to make decisions for the day-to-day operations within the Service Area. These decisions may include changes to the hours of operation, ticket delivery methods, map updates and contact changes for the service area.										
Service Area Name		Eight Point Wind, LLC			Service Area Manager		Joseph Gallagher			
<b>Member Manager Authorization</b>										
As the Member Manager, it is agreed that the member will accurately provide mapping information regarding the geographic location of its underground facilities. It is agreed that the information provided will be relied upon by Dig Safely New York and that this information primarily determines if my membership will be notified of proposed work or excavation. The member facility operator agrees to comply with the requirements of NYS Code Rule 753, e.g., Automated Positive Response, as well as Dig Safely New York's By-Laws and Operating Procedures.										
I authorize the designated Service Area Manager(s) to make decisions regarding the day-to-day operations for the Service Area.										
Member Manager Signature				X <i>Joseph T. Gallagher</i>			Date: 9/17/21			
Print Name: Joseph T. Gallagher Jr.						Title: Project Manager				
<b>Please initial that you have reviewed and/or made any necessary changes to the following attached documents:</b>										
<b>Additional Documents:</b>						<b>Initial below:</b>				
Member Responsibilities Sheet						JTG				
Manual Voice Calls										
Member Agreement (separate attachment)						JTG				
Gas Emergency Sheet (separate attachment)										

Service Area Information							
Service Area Name	Steuben County, New York						
Service Area Code	607						
Facility Information							
Check each type of facility your membership owns or operate and will be marking or clearing:							
Water	<input type="checkbox"/>	Highway	<input type="checkbox"/>	Culverts	<input type="checkbox"/>		
Fiber	<input checked="" type="checkbox"/>	Electric	<input type="checkbox"/>	Gas	<input type="checkbox"/>		
Traffic Signals	<input type="checkbox"/>	Telephone	<input type="checkbox"/>	Street Lighting	<input type="checkbox"/>		
Sanitary Sewer	<input type="checkbox"/>	Storm Sewer	<input type="checkbox"/>	CATV	<input type="checkbox"/>		
Gas Transmission Pipe	<input type="checkbox"/>		<input type="checkbox"/>	UG Fiber Optic Cable	<input checked="" type="checkbox"/>		
Business Hours							
List the hours for the office where the tickets are sent. If the business hours of this receiving office change, the Service Area Manager is required to notify Dig Safely New York of the proposed change by email or fax at least one week prior.							
	Sun	Mon	Tues	Wed	Thurs	Fri	Sat
Open	Start	Start	Start	Start	Start	Start	Start
		0900	0900	0900	0900	0900	
Close	End	End	End	End	End	End	End
		1600	1600	1600	1600	1600	
Check if office is staffed 24 hours / 7 days				<input type="checkbox"/>			
Holidays							
Please check any holidays observed by the office receiving the location requests. The Service Area Manager will need to provide a list of holidays each year to Dig Safely New York. Please verify and add any additional holiday dates and half day hours							
Holidays	Date	Select	Holidays	Date	Select		
New Year's Day	12/31/21	<input checked="" type="checkbox"/>	Veterans Day	11/11/21	<input type="checkbox"/>		
Martin Luther King Day	01/18/21	<input type="checkbox"/>	Thanksgiving Day	11/25/21	<input checked="" type="checkbox"/>		
Presidents Day	02/15/21	<input type="checkbox"/>	Day After Thanksgiving	11/26/21	<input checked="" type="checkbox"/>		
Good Friday	04/3/21	<input type="checkbox"/>	Christmas Eve	12/23/21	<input checked="" type="checkbox"/>		
Memorial Day	05/31/21	<input checked="" type="checkbox"/>	Christmas Day	12/24/21	<input checked="" type="checkbox"/>		
Independence Day	07/05/21	<input checked="" type="checkbox"/>	New Year's Eve	12/30/21	<input checked="" type="checkbox"/>		
Labor Day	09/6/21	<input checked="" type="checkbox"/>	Christmas Week	27-31 Dec	<input checked="" type="checkbox"/>		
Columbus Day	10/11/21	<input type="checkbox"/>			<input type="checkbox"/>		
Election Day	11/3/21	<input type="checkbox"/>			<input type="checkbox"/>		
Check if no Holidays are observed because you are staffed 24/7					<input type="checkbox"/>		

**\*\*NOTE\*\***

Office hours and holidays are used to configure voice calls and ticket deliveries. Please be aware if your office is on a Holiday, members are still responsible to respond to location requests that are due. If you have any questions, please reach out to Dig Safely New York Member Support department.

<b>Contacts</b>	
The following is a list the contact names within the service area and a description of their responsibilities. Mapping and Positive Response contacts will have usernames and passwords to access our website to respond to tickets or create maps. We do not keep passwords; users can request a temporary through the website when logging in if necessary. For your security, please remember usernames and passwords should never be shared.	
<b>Stakeout Contact</b>	
The Stakeout contact name and number will be listed on each location request as the point of contact for the excavator. Excavators may call with questions about the mark out or a lack of a response by the Service Area. There is only one Stakeout contact per service area and is required.	
<b>The Stakeout contact's name:</b>	Robert Askew
<b>Design Contact</b>	
The Design contact is the point of contact for surveyors, engineers and others who are requesting pre-excavation information through a Design ticket. This contacts name and phone number will be included on the Design ticket for the requestor. There is only one Design contact per service area and is required.	
<b>The Design contact's name:</b>	Zackry Holdaway
<b>Disaster Recovery Contact</b>	
The Disaster Recovery contact is the person who would be called in the event that Dig Safely New York experiences a serious technical issue such as a system crash or natural disaster. This contact would be the person Dig Safely New York would call to dispatch an emergency request. The Disaster Recovery Contact must be available on a 24/7 basis. There is only one Disaster Recovery Contact and it is required.	
<b>Disaster Recovery contact's name:</b>	Jason Hunter
<b>Mapping Contact</b>	
The Mapping contact is responsible for configuration and maintenance of the geographic information of the underground facilities for the service area. This information is relied upon to determine if the service area will receive the location request. You may assign more than one mapping contact but <b>only one</b> can access the map at one time. So, we suggest no more than two.	
<b>Mapping Contact's name:</b>	Zackry Holdaway
<b>Mapping Contact's name:</b>	Robin Dunn
<b>Mapping Contact's name:</b>	
<b>Positive Response Contact</b> Zackry Holdaway	
This contact will be the person who enters the response for each of the location requests the service area receives. Each service area requires at least one positive response contact, but we suggest no more than three. <b>Members, who use a locating service or a service provider and enter responses through their system, will not need a positive response contact.</b>	
<b>Positive Response Contact:</b>	Zackry Holdaway
<b>Positive Response Contact:</b>	Robin Dunn
<b>Positive Response Contact:</b>	

**Contact Information**

Fill out the contact information for each of the contacts listed on the previous page.

Contact Name		Robert Askew						
Mailing Address		NextEra Energy Resources, LLC, 700 Universe Blvd.						
	City	Juno Beach			State	FL	Zip	33408
Phone	(607) 542-5001			Fax		Cell	(254) 227-4954	
Email Address		Robert.Askew@nee.com						

Contact Name		Zackry Holdaway						
Mailing Address		NextEra Energy Resources, LLC, 700 Universe Blvd.						
	City	Juno Beach			State	FL	Zip	33408
Phone	(607) 542-5001			Fax		Cell	(801) 834-2074	
Email Address		Zackry.Holdaway@nee.com						

Contact Name		Robin Dunn						
Mailing Address		NextEra Energy Resources, LLC, 700 Universe Blvd.						
	City	Juno Beach			State	FL	Zip	33408
Phone	(607)542-5001			Fax		Cell	(325) 933-0012	
Email Address		Robin.Dunn@nee.com						

Contact Name		Jason Hunter						
Mailing Address		NextEra Energy Resources, LLC, 700 Universe Blvd.						
	City	Juno Beach			State	FL	Zip	33408
Phone	(607)542-5001			Fax		Cell	(254) 722-8928	
Email Address		Jason.Hunter@nee.com						

Contact Name								
Mailing Address								
	City				State		Zip	
Phone				Fax		Cell		
Email Address								

Contact Name								
Mailing Address								
	City				State		Zip	
Phone				Fax		Cell		
Email Address								

Contact Name								
Mailing Address								
	City				State		Zip	
Phone				Fax		Cell		
Email Address								

<b>The Service Area Map</b>			
Dig Safely New York offers two different methods for registering the geographic location of your underground facilities, electronic entry (exporting or mapping with polygons) or Manual entry (by place look up).			
<b>Map Updates</b>			
Dig Safely New York conducts map updates yearly or whenever there is a software update available. The member will be notified through email if any of these updates will possibly affect their active service area map. Members will need to either accept or reject the changes. <b>If the member does not accept or reject changes all changes will be added and may result in additional tickets received.</b>			
<b>About Electronic Entry</b>			
Electronic entry gives the member the ability to draw or import a defined buried facility registration. All registrations use a versioning system which allows a member to revise, activate and revert to a previous registration. All updates will remain pending and inactive until Dig Safely New York receives direct notice by form or email to release the new version. Dig Safely New York will not manually edit or draw facility locations on your behalf over the phone and they are not responsible for the accuracy of your description of underground facility locations relative to our mapping system. To use the electronic entry option, the designated Mapping contact would use their username and password provided by Dig Safely New York to access the map through the website. The map currently can only be accessed using Internet Explorer version 8 or 10. Member Support can provide instructions and extra assistance can be scheduled if needed.			
<b>About Manual Entry (Place Look Up)</b>			
Manual entry is a more traditional method for your underground facilities location registration, based on boundaries of legally incorporated municipal places (cities, towns, and villages). Your mapping contact must provide a list of each and every city, town or village where you have underground facilities. Points of interest are not accepted (zip codes, hamlets). Census designated places (DDP's) are also not generally appropriate as they do not have legally surveyed boundaries. Dig Safely New York reserves the right to reject geographic references that do not comply with our internal procedures for "Place Lookups". A list of your "places" can be sent to you upon request.			
<b>Member Mapping Responsibilities</b>			
It is the responsibility of the member to update their maps when their facilities grow or are removed. Members are also urged to review their service area maps yearly and to participate actively in any of the map updates they are included in. <i>Members are responsible to respond to all tickets their service area receives.</i>			
<b>Your service area map is created by</b>			
Electronic Entry (Polygon or Imports)	<input type="checkbox"/>	Manual Entry (Place Look Up)	<input checked="" type="checkbox"/>
<b>The active Polygon look up was completed on</b>			<b>By:</b>

**\*\*Note\*\***

Your service area map plays a major part in defining when you are notified on a location request. Members are responsible to maintain their service area maps using the necessary browsers & software that are compatible & meet our requirements.

**Destinations: How do you want to receive your location requests?****Notice Routing and Rules**

You are required to receive tickets 24/7 but you may need them sent to different places at different times. For example, you may want to have all your tickets sent to an email except you want your design tickets to go to the design contacts fax number. You can also elect to have more than one destination so one copy goes to a fax and a copy goes to an email or another fax. Please be advised there are extra charges for multiple destinations. If you have a situation and you are not sure the best way to set it up, our Member Support can help by providing you the available options. **Please note:** If a destination is expected to receive over 1200 tickets a year, you cannot use a fax as your preferred device. Members receiving over 1200 faxes will receive fee of \$1 per location request. Also, if your tickets are failing to deliver to the preferred device, Dig Safely New York will attempt to contact your delivery contact. If we are unable to make contact, we may switch to your alternate delivery method.

**Delivery Contacts (Required, 1 contact but 2 is suggested)**

These are the individuals we would call to resolve device problems if tickets are not delivering.

Main Contact Name	Jason Hunter	Destination	eightpointwindfarm@gmail.com
Main Contact Phone Number	(607) 542-5001	Cell	(254) 722-8928
Alternate Contact Name	Joseph Gallagher	Destination	eightpointwindfarm@gmail.com
Alternate Phone Number	(864) 448-8329	Cell	(864) 420-5519
Alternate Contact Name		Destination	
Alternate Phone Number		Cell	

**Delivery Rules**

Destination Name	Eight Point Wind, LLC						
Destination Email	eightpointwindfarm@gmail.com					XML	<input type="checkbox"/>
Alternate Email						XML	<input type="checkbox"/>
Types of Tickets Received	Regular	<input checked="" type="checkbox"/>	Emergency	<input checked="" type="checkbox"/>	Priority	<input checked="" type="checkbox"/>	
	Design	<input checked="" type="checkbox"/>	Meeting	<input type="checkbox"/>	Insufficient	<input checked="" type="checkbox"/>	
When to send tickets	24/7	<input checked="" type="checkbox"/>	Outside of Business Hours	<input checked="" type="checkbox"/>	During Business Hours	<input checked="" type="checkbox"/>	
Send an End of Day Audit	<input type="checkbox"/>		Send even if no tickets were received			<input type="checkbox"/>	

**Additional Delivery Rules**

Destination Name							
Destination Email						XML	<input type="checkbox"/>
Alternate Email						XML	<input type="checkbox"/>
Types of Tickets Received	Regular	<input type="checkbox"/>	Emergency	<input type="checkbox"/>	Priority	<input type="checkbox"/>	
	Design	<input type="checkbox"/>	Meeting	<input type="checkbox"/>	Insufficient	<input type="checkbox"/>	
When to send tickets	24/7	<input type="checkbox"/>	Outside of Business Hours	<input type="checkbox"/>	During Business Hours	<input type="checkbox"/>	
Send an End of Day Audit	<input type="checkbox"/>		Send even if no tickets were received			<input type="checkbox"/>	

**Additional Delivery Rules**

Destination Name							
Destination Email						XML	<input type="checkbox"/>
Alternate Email						XML	<input type="checkbox"/>
Types of Tickets Received:	Regular	<input type="checkbox"/>	Emergency	<input type="checkbox"/>	Priority	<input type="checkbox"/>	
	Design	<input type="checkbox"/>	Meeting	<input type="checkbox"/>	Insufficient	<input type="checkbox"/>	
When to send tickets	24/7	<input type="checkbox"/>	Outside of Business Hours	<input type="checkbox"/>	During Business Hours	<input type="checkbox"/>	
Send an End of Day Audit	<input type="checkbox"/>		Send even if no tickets were received			<input type="checkbox"/>	

**Manual Voice Calls**

**This is an optional service and is available at an additional cost of \$5.00 per locate transmission. The intention of this service is to dispatch a location request in one call.** With this feature enabled, a customer service representative will physically call, notify, and dispatch the designated "Voice call contact" the information within the location request.

**Voice Call Requirements**

Please review the following requirements, if you have questions about voice calls, our Member Support will be able to assist you.

1. This service provides for the one single telephone number you have designated to be called. The goal is to dispatch or verify receipt of a request with that one single call.
2. One optional phone number will be accepted but only called if we cannot reach the first number.
3. The telephone number you designate must be either answered by (A) a human being that can verify the reception of the notice or manually take the location request information or (B) an answering machine stating your company name with an instruction to leave a message.
4. Please ensure the voice call contact is aware of the reason for the call, the times they may receive a call, and the nature of the information to be given. The voice call contact will need to either verify they have the information or take the information. Please do not ask our operator to call back.
5. The contact will need to confirm receipt of the location request or take the information within a timely manner (within 5 minutes).
6. Our representatives will not always be able to be placed on hold due to processing emergency calls. If on hold our representatives will end the call if an emergency comes in or if the hold time is greater than 5 minutes.
7. Dig Safely New York discourages the use of 911 centers and police stations for this type of voice call. If a member needs to use this type of center to receive voice calls, they must make certain these centers are educated and understand what an "emergency locate, stakeout or dig" is. This is not a request for a police or fire response.
8. If your contact receives a message, please have your contact call our call center to verify they have received their message. If they do not call back our operators may keep trying or you may receive a notice of the failure for us to contact your voice call person.
9. Please be aware in some cases your company may be the ones actually doing the excavation. If the ticket is called during the time you are scheduled to receive voice calls, a voice call will be generated, and our operator will call to dispatch.

<b>Do you elect to receive After Hours Voice calls?</b>		Yes	<input type="checkbox"/>	No	<input checked="" type="checkbox"/>
Contact Name or Center	Eight Point Wind, LLC				
Contact Phone Number	(607) 542-5001	Cell	<input type="checkbox"/>	Phone	<input type="checkbox"/>
Optional Alternate Name or Center					
Optional Contact Phone Number		Cell	<input type="checkbox"/>	Phone	<input type="checkbox"/>
Location Types	<b>Emergency</b>	<input checked="" type="checkbox"/>	<b>Priority</b>	<input checked="" type="checkbox"/>	<b>Insufficient</b>
When to Voice Call	<b>Outside Business Hours</b>	<input checked="" type="checkbox"/>	<b>During Business Hours</b>	<input checked="" type="checkbox"/>	<b>Other 24/7</b>
					<input type="checkbox"/>

**\*\*NEW\*\***

If you would like Dig Safely New York to leave a detailed message of the location request (Ticket Number, Address, Field Contact) please check the box below. If you choose this option, you can still call our contact center at 1-800-962-7962 option 2 and then select option 1 (for emergency) to obtain the ticket information if needed. If you select this option Dig Safely New York will leave only leave one detailed message.

Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>
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**Gas Emergency Contacts and Gas Emergency Calls: (Required if a Gas Facility Operator)**

**Each operator of an underground facility containing gas or liquid petroleum products shall provide means for accepting emergency calls and prompt field assistance to such calls on a 24 hour per day basis.**

The number provided will be given to anyone who contacts Dig Safely New York to report a Gas Emergency. The caller is advised to contact the number directly.

Gas Emergency Contact Name or Center	
--------------------------------------	--

Gas Emergency Number	
----------------------	--

You can also elect to receive a voice call from our operators to notify you of a gas emergency call. Members sometimes use this feature due to callers choosing not to place the call directly.

Gas Emergency Voice Call Name or Center	
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Gas Emergency Number	
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## **Member Responsibilities Sheet**

### **Member Information and Changes:**

It is the responsibility of the Member to notify Dig Safely New York's Member Support whenever there is a change to their profile. Please be sure to provide proper time, at least 10 business days prior to any major changes. Such as switching service providers, locate companies, company dissolving, and company name change due to being a timely process for Dig Safely New York and the Member.

Member profiles and additional documents are sent to the Member by Dig Safely New York and should be returned in a timely manner. It is important to have the most up to date information on file.

### **Positive Response (Automated Positive Response or APR)**

Automated Positive Response (APR) is a system established by the one-call notification system to furnish a single point of contact between member operators and excavators for the purpose of communicating the status of an excavation location request as provided by the member operators. As of January 4, 2012, the NYCRR Part 753 was amended; part of the amendment is the inclusion of Automated Positive Response (APR). Effective May 31, 2012: all members of Dig Safely New York, Inc. must use the APR system.

### **APR Contact Responsibilities**

- Members must respond to all tickets their company receives.
- Enter the response status prior to the start date and time listed on the location request.
- If there is more than one department, collect all responses from your departments and provide one response to the APR system.
- When entering response codes on the web comments can be entered. Please keep in mind excavators may not see or hear the comment if they use the phone to retrieve their response.
- If a response code is changed, the member is responsible to contact the excavator directly and make them aware of the change.
- If a delay code such code 54 and 55 is used the members must contact the excavator directly to make arrangements with the excavator.
- We encourage our users not to share usernames and passwords.
- Members are responsible to monitor their tickets daily to make sure they receive and respond to all tickets on time.

### **Stay Familiar with Dig Safely New York**

As this is an ever-changing industry, it is also recommended Members become familiar with the responsibilities of facility owners as defined in **New York State Code Rule 753**. This information can be found on our website

[www.digsafelynewyork.com](http://www.digsafelynewyork.com)

### **Return your Profile to:**

**Dig Safely New York**

**Member Support**

**6067 Collamer Rd**

**East Syracuse, NY 13057**

**Email: [database@digsafelynewyork.com](mailto:database@digsafelynewyork.com)**

Member Utilities with questions regarding their membership, please visit <https://my.digsafelynewyork.com> and select the Exactix Support Member Utilities to submit a service desk request.

If you are a member who is also an excavator and would like to enter your location requests online, please go to: <https://my.digsafelynewyork.com> and select the Exactix Support for Excavators and complete a service desk request to get permissions added.



**Three-Part Billing Structure:**

**Part I: Unscreened Call Volume (UCV)**

The average number of location requests the Call Center processes within your registered "Place" during the previous twelve months. Charges vary by screening method.

<b>UNSCREENED CALL VOLUME</b>	<b>2021 RATES</b>
Polygon Lookup	\$ 0.26

**Part II: Affected Service Area**

This charge is a result of your service area being listed on a location request. Your service area was affected by the pending excavation.

<b>AFFECTED SERVICE AREA</b>	<b>2021 RATES</b>
Per Ticket Processed	\$ 1.05

**Part III: Location Request Transmission Charge**

This charge is for the transmission of a location request. Charges vary by delivery method.

<b>LOCATION REQUEST TRANSMISSION</b>	<b>2021 RATES</b>
E-mail	\$ 0.32
Voice Call	\$ 5.00

**Possible Additional Charges:**

Late Notice: Per APR re-notification

<b>LATE TICKETS</b>	<b>2021 RATES</b>
Daily Late Charge	\$ 2.00

**Note:** Exempt-Participating Members are allowed one service area with one copy of a location requests in that service area at no charge. Any additional services will be charged at the above rates.

If you have any questions regarding these rate increases please contact Nicole Massett, Corporate Bookkeeper, by phone: (315)437-7394 or email: [books@digsafelynewyork.com](mailto:books@digsafelynewyork.com).

Your company will be billed according to the most recent service area profile information we have on file. If you would like to change details within your profile member support can be reached by phone: 800-309-8283 or email: [database@digsafelynewyork.com](mailto:database@digsafelynewyork.com)