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Home Energy Assistance Program

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Have a Gas Emergency?

Call [1-800-444-3130](tel:1-800-444-3130)

24 Hours a Day

811 Call Before You Dig

Call [8-1-1](tel:8-1-1) or [1-800-242-1778](tel:1-800-242-1778) before you dig to have your utility lines marked for free.

[LEARN MORE](#)

Home Energy Assistance Program

If you need help paying your heating bills, the Home Energy Assistance Program (HEAP) can help. This federally funded program provides assistance to eligible customers. HEAP opened on November 2, 2020 and is based on the last four weeks of your income. HEAP is scheduled to close on Friday, April 30, 2021.

Grant amounts vary and will be provided only while HEAP funding remains available. The maximum Regular HEAP grant for customers that use natural gas to heat their home is \$416. A family of four earning \$60,226 or less may qualify for assistance this year. Apply early because funds are very limited and are distributed on a first-come, first-served basis. See the chart below to see if you qualify.

[HOW TO APPLY](#)

Household Size	Monthly Gross Income
1	\$2,610
2	\$3,413
3	\$4,216
4	\$5,019
5	\$5,822

6	\$6,625
Household Size	Monthly Gross Income
7	\$6,775
8	\$6,926
9	\$7,077
10	\$7,277
11	\$7,378
12	\$7,755
12+	Add \$560 per person

Emergency Benefits

You must have a shutoff notice to apply for the emergency HEAP benefit.

Beginning January 4, 2021, if you received a regular HEAP benefit, you may call or visit your county office to apply for a \$350 emergency HEAP benefit. As of March 8, 2021, a second emergency benefit is available to eligible customers.

Callers should be prepared with their case number, Social Security number, utility account number, household income and resource amounts (bank account balance, etc.).

[1-877-443-2743](tel:1-877-443-2743)

[Find a HEAP office >>](#)

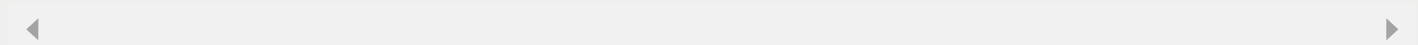
Statewide Low-Income Program

Customers who receive HEAP grants are also automatically enrolled in the Statewide Low-Income Program (SLIP), created to provide monthly discounts on gas delivery charges. The discount amount is based on the amount of the HEAP grant they receive.

Find your tier-based credit below, beginning on the next month's gas bill*:

Tier	SLIP Tier Description	Discount
1	HEAP grant less than or equal to \$350	\$3
2.1	HEAP grant is equal to \$385	\$3
2.2	HEAP grant is equal to \$381	\$17
3	HEAP grant is equal to \$416	\$28
4	DSS Direct Voucher enrolled customers	\$13

**SLIP credits may not exceed your delivery charges. Any excess will carry over to the next month's gas bill. Recipients of emergency HEAP will receive the Tier 1 discount.*



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EMPLOYEE LOGIN

EMPLOYEE/RETIREE PORTAL



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