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Gas Service Line Installation

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Have a Gas Emergency?

Call [1-800-444-3130](tel:1-800-444-3130)

24 Hours a Day

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811 Call Before You Dig

Call [8-1-1](tel:8-1-1) before you dig to have your utility lines marked for free.

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When it comes to your home, you want to use the best materials and products available. When you add natural gas to your residence, you're adding the safe, economical, efficient, clean and reliable selection for your heating needs. It's more affordable than other home heating options and it's better for the environment. But before a gas service line can be installed, the following guidelines must be met:

- The foundation must be completed, and the selected meter site must be marked, backfilled to final grade and free of obstructions such as building materials, dirt piles and scaffolding.
- The house must be piped before requesting a service line.
- For existing buildings, the house piping must be installed and/or proof of purchase of natural gas heating equipment must be provided.
- Applicants must complete a certificate verifying compliance with minimum insulation standards.
- All necessary permits must be obtained from the proper authorities prior to installation of a service line.

Typically, meters will be installed outside the residence, opposite the driveway, and no further than five feet from the front corner of the house. However, we may install the meter in another location that we determine to be reasonably accessible, convenient and safe.

Get Started

Completing the service installation process involves three simple steps:

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Step 1

If you've met the requirements above and are ready to get started, you can, at no obligation, complete the [online application](#) to initiate the process. Once submitted, installation will be scheduled with our construction crews and completed based on current backlogs.

[ONLINE APPLICATION](#)



Step 2

A representative will assess whether or not payment is required based on your completed application and a field investigation at your home.



Step 3

If required, pay for your service line. Then contact the New Services Department to schedule your installation.

National Fuel New Services Department

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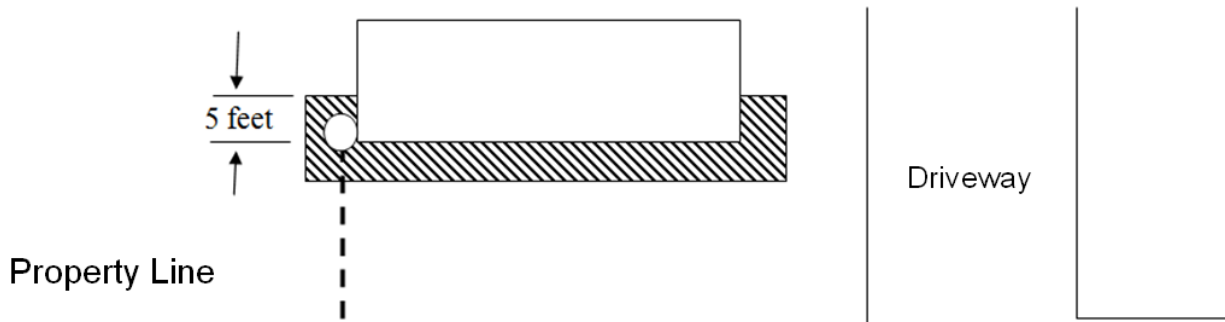
365 Mineral Springs Road #3
Buffalo, NY 14210

Local: [716-827-2343](tel:716-827-2343)

Toll-free: [1-800-365-3234](tel:1-800-365-3234)

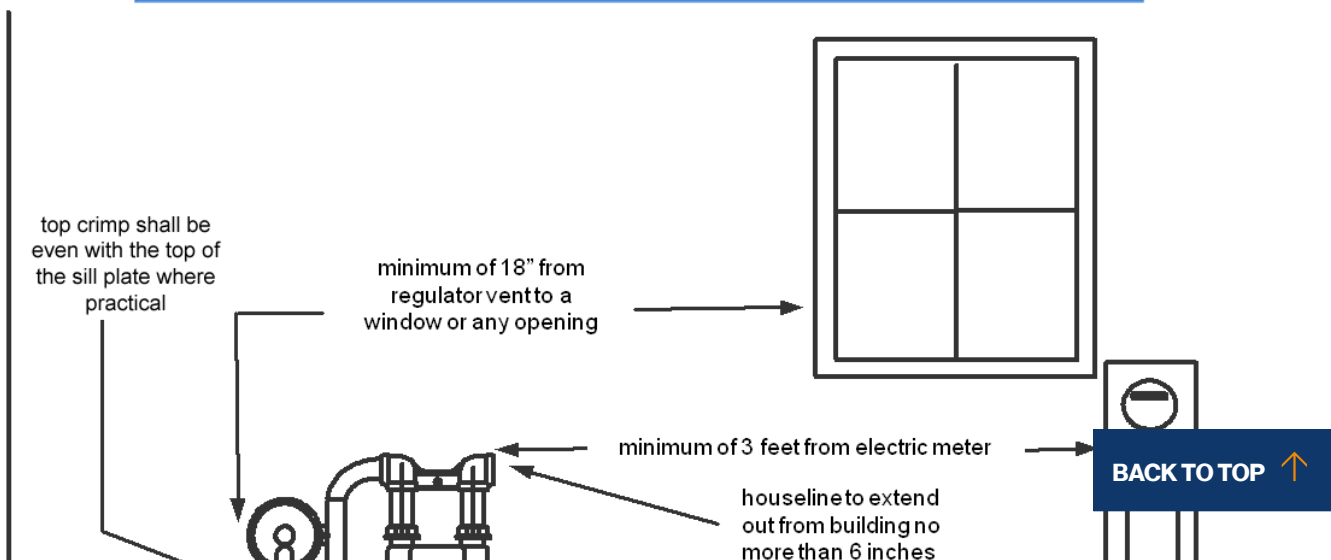
Fax: [716-827-2322](tel:716-827-2322)

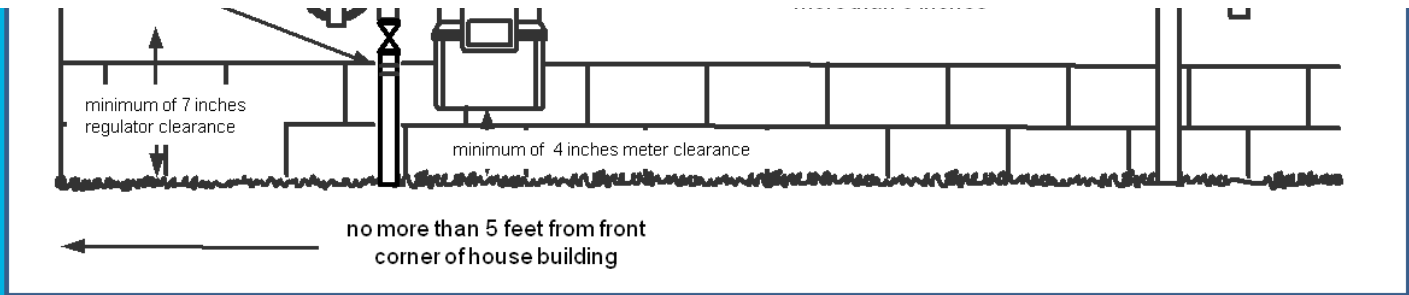
Typical Meter Installation



The service shall be perpendicular to the main and in a straight line directly to the meter location at the front wall or along the sidewall, no further than five (5) feet from the corner of the building. If there is a driveway, the meter will be on opposite side from the driveway.

Gas Meter Specifications





Excess Flow Valve

Where conditions permit their use, National Fuel can install an Excess Flow Valve (EFV) on your natural gas service line (the underground line that runs from the main line to the meter).

[LEARN MORE](#)

Get to Know How Suppliers Service You

If you're considering natural gas suppliers other than National Fuel for your new service line, we encourage you to approach your decision as if contracting for other services at your home. To help, we have several resources available for you.



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[Supplier FAQs >>](#)



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