

## Central Hudson

| RESIDENTIAL SERVICE                                   | MONTH OF: <u>Jan-10</u> |                     |
|---|-------------------------|---------------------|
| ITEM DESCRIPTION                                      | TOTALS                  |                     |
|   | Customer                | Dollars             |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>25,462</b>           | <b>\$13,067,861</b> |
| 2.Final Termination Notices This Month                | 21,279                  | \$9,949,928         |
| 3a.Unresolved Arrears (FTN Expired)                   | 12,906                  | \$6,263,205         |
| 3b.Accounts Eligible For Field Action                 | 12,906                  | \$6,263,205         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>400</b>              | <b>\$459,672</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 400                     | \$459,672           |
| 4c.Terminations For Non-Pmt - Service Limiter         | 400                     | \$459,672           |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | n/a                     | n/a                 |
| 5 Reconnections for Non-Pmt.                          | <b>187</b>              | <b>\$174,568</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 74                      | \$136,004           |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 113                     | \$130,430           |
| 6a.Active DPA's At The Beginning Of This Month        | 3,867                   | \$5,759,663         |
| 6b.Deferred Payment Agreements Made                   | 1,993                   | \$1,670,389         |
| 6c.Deferred Payment Agreements Reinstated             | 249                     |                     |
| 6d.Deferred Payment Agreements Defaulted              | 3,842                   | \$3,603,176         |
| 6e.Deferred Payment Agreements Satisfied              |                         |                     |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>3,870</b>            | <b>\$5,823,175</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 15%                     | 45%                 |
| <b>7a.Uncollectables This Month</b>                   | <b>1,250</b>            | <b>\$747,068</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 48%                     |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | 586                     | \$597,429           |
| <b>8. Residential Sales</b>                           | <b>242,064</b>          | <b>\$37,228,812</b> |
| 9a.Residential Bankruptcies                           | 18                      | \$33,699            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 1%                      | 5%                  |
| 10a.Final Bills Issued This Month                     | 1,625                   | \$340,755           |
| 10b.Final Bills With Arrears This Month               | 347                     | \$171,365           |
| 10c.Final Bills With One or More DPA (last 12 months) | 338                     | \$179,201           |
| 11. Deposits Received This Month                      | 235                     | \$60,806            |

**Notes:** Please enter any special notes here. **Non-residentia**  
**Accounts with Deposits, and not all non-residential accounts.**  
**Effective with the November 2009 report, both Residential & Non Residential "**

## Central Hudson

| RESIDENTIAL SERVICE                                   | MONTH OF: <b>Feb-10</b> |                     |
|---|-------------------------|---------------------|
| ITEM DESCRIPTION                                      | TOTALS                  |                     |
|   | Customer                | Dollars             |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>24,775</b>           | <b>\$13,002,849</b> |
| 2.Final Termination Notices This Month                | 22,522                  | \$10,749,451        |
| 3a.Unresolved Arrears (FTN Expired)                   | 12,355                  | \$5,860,588         |
| 3b.Accounts Eligible For Field Action                 | 12,355                  | \$5,860,588         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>309</b>              | <b>\$365,063</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 309                     | \$365,063           |
| 4c.Terminations For Non-Pmt - Service Limiter         | 309                     | \$365,063           |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | n/a                     | n/a                 |
| 5.Reconnections for Non-Pmt.                          | <b>134</b>              | <b>\$116,411</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 71                      | \$137,361           |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 94                      | \$101,997           |
| 6a.Active DPA's At The Beginning Of This Month        | 3,870                   | \$5,823,175         |
| 6b.Deferred Payment Agreements Made                   | 1,876                   | \$1,671,947         |
| 6c.Deferred Payment Agreements Reinstated             | 178                     |                     |
| 6d.Deferred Payment Agreements Defaulted              | 3,939                   | \$3,857,995         |
| 6e.Deferred Payment Agreements Satisfied              |                         |                     |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>3,855</b>            | <b>\$5,963,897</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 16%                     | 46%                 |
| <b>7a.Uncollectables This Month</b>                   | <b>1,109</b>            | <b>\$610,453</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 46%                     |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | 526                     | \$484,364           |
| <b>8. Residential Sales</b>                           | <b>229,556</b>          | <b>40,415,708</b>   |
| 9a.Residential Bankruptcies                           | 18                      | \$34,585            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 2%                      | 6%                  |
| 10a.Final Bills Issued This Month                     | 1,522                   | \$355,922           |
| 10b.Final Bills With Arrears This Month               | 347                     | \$163,719           |
| 10c.Final Bills With One or More DPA (last 12 months) | 341                     | \$180,742           |
| 11. Deposits Received This Month                      | 211                     | \$49,248            |

**Notes:** Please enter any special notes here. **Non-residentia**  
**Accounts with Deposits, and not all non-residential accounts.**  
**Effective with the November 2009 report, both Residential & Non Residential "**

| Central Hudson      |  | Mar-10              |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>25,443</b>       | <b>\$13,275,546</b> |
| 2.                  | Final Termination Notices This Month               | 23,451              | \$12,445,547        |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 15,997              | \$8,211,346         |
| 3b.                 | Accounts Eligible For Field Action                 | 15,997              | \$8,211,346         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>405</b>          | <b>\$435,029</b>    |
| 4b.                 | Terminations For Non-Pmt - Heat Related            | 405                 | \$435,029           |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0                 |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         | n/a                 | n/a                 |
| 5                   | Reconnections for Non-Pmt.                         | 213                 | \$175,893           |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 81                  | \$114,606           |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 129                 | \$160,676           |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>3,855</b>        | <b>\$5,963,897</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 2,405               | \$2,123,300         |
| 6c.                 | Deferred Payment Agreements Reinstated             | 230                 |                     |
| 6d.                 | Deferred Payment Agreements Defaulted              | 4,782               | \$5,193,235         |
| 6e.                 | Deferred Payment Agreements Satisfied              |                     |                     |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>3,901</b>        | <b>\$5,938,077</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 15%                 | 45%                 |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>1,240</b>        | <b>\$797,018</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 47%                 |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 655                 | \$552,439           |
| 8.                  | <b>Residential Sales</b>                           | <b>255,049</b>      | <b>40,075,500</b>   |
| 9a.                 | Residential Bankruptcies                           | 15                  | \$10,953            |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 1%                  | 1%                  |
| 10a.                | Final Bills Issued This Month                      | 2,033               | \$559,486           |
| 10b.                | Final Bills With Arrears This Month                | 519                 | \$322,569           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 494                 | \$312,134           |
| 11.                 | Deposits Received This Month                       | 163                 | \$44,613            |

| Central Hudson   |                |                     |
|--|----------------|---------------------|
| RESIDENTIAL SERVICE MONTH OF:                          |                | Apr-10              |
| ITEM DESCRIPTION                                       | TOTALS         |                     |
|  | Customer       | Dollars             |
| <b>1.Arrears Greater Than Sixty Days</b>               | <b>25,062</b>  | <b>\$13,438,583</b> |
| 2.Final Termination Notices This Month                 | 23,215         | \$11,501,695        |
| 3a.Unresolved Arrears (FTN Expired)                    | 13,911         | \$7,127,112         |
| 3b.Accounts Eligible For Field Action                  | 13,911         | \$7,127,112         |
| <b>4a.Terminations For Non-Payment - All</b>           | <b>1,523</b>   | <b>\$1,440,947</b>  |
| 4b.Terminations For Non-Pmt - Heat Related             | <b>1,523</b>   | <b>\$1,440,947</b>  |
| 4c.Terminations For Non-Pmt - Service Limiter          | 0              | \$0                 |
| 4d.Term. Other Than Non-Pmt. or Cust. Request          | n/a            | n/a                 |
| 5 Reconnections for Non-Pmt.                           | <b>845</b>     | <b>\$631,580</b>    |
| 5a.Reconnects Due To HEAP or DSS                       | 187            | \$290,076           |
| 5b.Reconnects Due To Deferred Payment Agrmt.           | 444            | \$483,630           |
| 6a.Active DPA's At The Beginning Of This Month         | 3,901          | \$5,938,077         |
| 6b.Deferred Payment Agreements Made                    | 2,488          | \$2,245,147         |
| 6c.Deferred Payment Agreements Reinstated              | 178            |                     |
| 6d.Deferred Payment Agreements Defaulted               | 4,602          | \$5,051,046         |
| 6e.Deferred Payment Agreements Satisfied               |                |                     |
| <b>6f.Active DPA's At The End Of This Month</b>        | <b>4,134</b>   | <b>\$6,152,089</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days               | 16%            | 46%                 |
| <b>7a.Uncollectables This Month</b>                    | <b>1,010</b>   | <b>\$495,638</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service      | 50%            |                     |
| 7c.Resid. UCB Accounts with One or More DPA            | 455            | \$522,371           |
| <b>8. Residential Sales</b>                            | <b>241,237</b> | <b>31,568,829</b>   |
| 9a.Residential Bankruptcies                            | 12             | \$17,874            |
| 9b.Percent Of Bankruptcies Compared To All UCB's       | 1%             | 4%                  |
| 1 0a.Final Bills Issued This Month                     | 2,266          | \$571,794           |
| 1 0b.Final Bills With Arrears This Month               | 604            | \$341,601           |
| 1 0c.Final Bills With One or More DPA (last 12 months) | 525            | \$317,377           |
| 11. Deposits Received This Month                       | 259            | \$66,697            |



| Central Hudson      |  | 5//2010             |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>25,818</b>       | <b>\$13,821,237</b> |
| 2.                  | Final Termination Notices This Month               | 22,343              | \$10,836,455        |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 14,022              | \$6,863,874         |
| 3b.                 | Accounts Eligible For Field Action                 | 14,022              | \$6,863,874         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>1,603</b>        | <b>\$1,611,365</b>  |
| 4b.                 | Terminations For Non-Pmt - Heat Related            | <b>1,603</b>        | <b>\$1,611,365</b>  |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0                 |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         | n/a                 | n/a                 |
| 5                   | Reconnections for Non-Pmt.                         | <b>828</b>          | <b>\$673,222</b>    |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 151                 | \$261,114           |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 570                 | \$609,852           |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>4,134</b>        | <b>\$6,152,089</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 2,183               | \$1,868,725         |
| 6c.                 | Deferred Payment Agreements Reinstated             | 146                 |                     |
| 6d.                 | Deferred Payment Agreements Defaulted              | 4,639               | \$5,035,951         |
| 6e.                 | Deferred Payment Agreements Satisfied              |                     |                     |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>4,167</b>        | <b>\$6,019,576</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 16%                 | 44%                 |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>924</b>          | <b>\$398,355</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 53%                 |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 402                 | \$334,795           |
| 8.                  | <b>Residential Sales</b>                           | <b>242,319</b>      | <b>26,322,629</b>   |
| 9a.                 | Residential Bankruptcies                           | 12                  | \$13,005            |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 1%                  | 3%                  |
| 10a.                | Final Bills Issued This Month                      | 2,094               | \$493,340           |
| 10b.                | Final Bills With Arrears This Month                | 535                 | \$302,622           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 519                 | \$303,692           |
| 11.                 | Deposits Received This Month                       | 227                 | \$56,268            |

| Central Hudson      |  | Jun-10              |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>24,729</b>       | <b>\$13,727,427</b> |
| 2.                  | Final Termination Notices This Month               | 22,160              | \$9,811,088         |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 12,892              | \$6,196,594         |
| 3b.                 | Accounts Eligible For Field Action                 | 12,892              | \$6,196,594         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>1,545</b>        | <b>\$1,501,711</b>  |
| 4b.                 | Terminations For Non-Pmt - Heat Related            | <b>1,545</b>        | <b>\$1,501,711</b>  |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0                 |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         | n/a                 | n/a                 |
| 5.                  | Reconnections for Non-Pmt.                         | <b>769</b>          | <b>\$577,032</b>    |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 86                  | \$167,581           |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 621                 | \$690,903           |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>4,167</b>        | <b>\$6,019,576</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 2,193               | \$1,941,428         |
| 6c.                 | Deferred Payment Agreements Reinstated             | 184                 |                     |
| 6d.                 | Deferred Payment Agreements Defaulted              | 5,050               | \$4,929,022         |
| 6e.                 | Deferred Payment Agreements Satisfied              |                     |                     |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>4,095</b>        | <b>\$7,516,364</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 17%                 | 55%                 |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>897</b>          | <b>\$405,996</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 51%                 |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 399                 | \$345,423           |
| 8.                  | <b>Residential Sales</b>                           | <b>240,901</b>      | <b>25,925,575</b>   |
| 9a.                 | Residential Bankruptcies                           | 9                   | \$7,474             |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 1%                  | 2%                  |
| 10a.                | Final Bills Issued This Month                      | 2,862               | \$625,483           |
| 10b.                | Final Bills With Arrears This Month                | 658                 | \$364,742           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 678                 | \$382,877           |
| 11.                 | Deposits Received This Month                       | 263                 | \$60,936            |

| Central Hudson   |  | RESIDENTIAL SERVICE |  | Jul-10       |  |
|------------------|--|---------------------|--|--------------|--|
|                  |  | MONTH OF:           |  | TOTALS       |  |
| ITEM DESCRIPTION |  | Customer            |  | Dollars      |  |
| 1.               | <b>Arrears Greater Than Sixty Days</b>             | 24,331              |  | \$13,194,925 |  |
| 2.               | Final Termination Notices This Month               | 21,461              |  | \$9,322,272  |  |
| 3a.              | Unresolved Arrears (FTN Expired)                   | 12,956              |  | \$6,057,967  |  |
| 3b.              | Accounts Eligible For Field Action                 | 12,956              |  | \$6,057,967  |  |
| 4a.              | <b>Terminations For Non-Payment - All</b>          | 1,246               |  | \$1,389,992  |  |
| 4b.              | Terminations For Non-Pmt - Heat Related            | 1,246               |  | \$1,389,992  |  |
| 4c.              | Terminations For Non-Pmt - Service Limiter         | 0                   |  | \$0          |  |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request         | n/a                 |  | n/a          |  |
| 5                | Reconnections for Non-Pmt.                         | 541                 |  | \$488,336    |  |
| 5a.              | Reconnects Due To HEAP or DSS                      | 114                 |  | \$221,859    |  |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.          | 541                 |  | \$627,480    |  |
| 6a.              | <b>Active DPA's At The Beginning Of This Month</b> | 4,095               |  | \$7,516,364  |  |
| 6b.              | Deferred Payment Agreements Made                   | 1,905               |  | \$1,539,356  |  |
| 6c.              | Deferred Payment Agreements Reinstated             | 248                 |  |              |  |
| 6d.              | Deferred Payment Agreements Defaulted              | 4,493               |  | \$4,324,729  |  |
| 6e.              | Deferred Payment Agreements Satisfied              | n/a                 |  | n/a          |  |
| 6f.              | <b>Active DPA's At The End Of This Month</b>       | 3,886               |  | \$7,306,928  |  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days              | 16%                 |  | 55%          |  |
| 7a.              | <b>Uncollectables This Month</b>                   | 964                 |  | \$522,937    |  |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service     | 51%                 |  |              |  |
| 7c.              | Resid. UCB Accounts with One or More DPA           | 449                 |  | \$452,403    |  |
| 8.               | <b>Residential Sales</b>                           | 240,526             |  | 30,220,791   |  |
| 9a.              | Residential Bankruptcies                           | 23                  |  | \$21,753     |  |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's      | 2%                  |  | 4%           |  |
| 10a.             | Final Bills Issued This Month                      | 2,442               |  | \$577,799    |  |
| 10b.             | Final Bills With Arrears This Month                | 572                 |  | \$334,113    |  |
| 10c.             | Final Bills With One or More DPA (last 12 months)  | 583                 |  | \$359,022    |  |
| 11.              | Deposits Received This Month                       | 373                 |  | \$87,963     |  |

| Central Hudson      |  |                     |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | Aug-10              |                     |
|                     |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>24,264</b>       | <b>\$12,942,576</b> |
| 2.                  | Final Termination Notices This Month               | 22,605              | \$9,883,572         |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 12,096              | \$5,189,478         |
| 3b.                 | Accounts Eligible For Field Action                 | 12,096              | \$5,189,478         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>1,161</b>        | <b>\$1,126,034</b>  |
| 4b.                 | Terminations For Non-Pmt - Heat Related            | 1,161               | \$1,126,034         |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0                 |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         | n/a                 | n/a                 |
| 5                   | Reconnections for Non-Pmt.                         | 587                 | \$471,564           |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 88                  | \$123,432           |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 480                 | \$512,694           |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>3,886</b>        | <b>\$7,306,928</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 2,023               | \$1,599,919         |
| 6c.                 | Deferred Payment Agreements Reinstated             | 376                 |                     |
| 6d.                 | Deferred Payment Agreements Defaulted              | 4,658               | \$4,530,464         |
| 6e.                 | Deferred Payment Agreements Satisfied              | n/a                 | n/a                 |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>3,631</b>        | <b>\$5,538,366</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 15%                 | 43%                 |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>1,112</b>        | <b>\$656,880</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 51%                 |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 572                 | \$611,465           |
| 8.                  | <b>Residential Sales</b>                           | <b>240,529</b>      | <b>36,983,751</b>   |
| 9a.                 | Residential Bankruptcies                           | 17                  | \$32,903            |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 2%                  | 5%                  |
| 10a.                | Final Bills Issued This Month                      | 2,787               | \$663,744           |
| 10b.                | Final Bills With Arrears This Month                | 675                 | \$360,733           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 611                 | \$370,721           |
| 11.                 | Deposits Received This Month                       | 340                 | \$72,631            |

| Central Hudson   |                |                     |
|--|----------------|---------------------|
| RESIDENTIAL SERVICE MONTH OF:                          |                | Sep-10              |
| ITEM DESCRIPTION                                       | TOTALS         |                     |
|  | Customer       | Dollars             |
| <b>1.Arrears Greater Than Sixty Days</b>               | <b>23,866</b>  | <b>\$12,634,049</b> |
| 2.Final Termination Notices This Month                 | 22,906         | \$10,815,443        |
| 3a.Unresolved Arrears (FTN Expired)                    | 13,765         | \$5,821,929         |
| 3b.Accounts Eligible For Field Action                  | 13,765         | \$5,821,929         |
| <b>4a.Terminations For Non-Payment - All</b>           | <b>1,350</b>   | <b>\$1,177,282</b>  |
| 4b.Terminations For Non-Pmt - Heat Related             | <b>1,350</b>   | <b>\$1,177,282</b>  |
| 4c.Terminations For Non-Pmt - Service Limiter          | 0              | \$0                 |
| 4d.Term. Other Than Non-Pmt. or Cust. Request          | n/a            | n/a                 |
| 5 Reconnections for Non-Pmt.                           | <b>703</b>     | <b>\$497,235</b>    |
| 5a.Reconnects Due To HEAP or DSS                       | 81             | \$109,396           |
| 5b.Reconnects Due To Deferred Payment Agrmt.           | 515            | \$511,456           |
| 6a.Active DPA's At The Beginning Of This Month         | 3,631          | \$5,538,366         |
| 6b.Deferred Payment Agreements Made                    | 2,138          | \$1,543,865         |
| 6c.Deferred Payment Agreements Reinstated              | 394            |                     |
| 6d.Deferred Payment Agreements Defaulted               | 4,196          | \$4,297,278         |
| 6e.Deferred Payment Agreements Satisfied               | n/a            | n/a                 |
| <b>6f.Active DPA's At The End Of This Month</b>        | <b>3,871</b>   | <b>\$5,509,624</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days               | 16%            | 44%                 |
| <b>7a.Uncollectables This Month</b>                    | <b>1,106</b>   | <b>\$737,730</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service      | 50%            |                     |
| 7c.Resid. UCB Accounts with One or More DPA            | 575            | \$541,308           |
| <b>8. Residential Sales</b>                            | <b>239,991</b> | <b>35,578,785</b>   |
| 9a.Residential Bankruptcies                            | 25             | \$40,219            |
| 9b.Percent Of Bankruptcies Compared To All UCB's       | 2%             | 5%                  |
| 1 0a.Final Bills Issued This Month                     | 2,682          | \$748,460           |
| 1 0b.Final Bills With Arrears This Month               | 778            | \$423,349           |
| 1 0c.Final Bills With One or More DPA (last 12 months) | 676            | \$439,530           |
| 11. Deposits Received This Month                       | 307            | \$69,118            |

| Central Hudson      |  | Oct-10              |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>24,745</b>       | <b>\$12,702,411</b> |
| 2.                  | Final Termination Notices This Month               | 24,348              | \$11,349,150        |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 13,706              | \$6,147,799         |
| 3b.                 | Accounts Eligible For Field Action                 | 13,706              | \$6,147,799         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>1,477</b>        | <b>\$1,256,808</b>  |
| 4b.                 | Terminations For Non-Pmt - Heat Related            | 1,477               | \$1,256,808         |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0                 |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         | n/a                 | n/a                 |
| 5                   | Reconnections for Non-Pmt.                         | <b>823</b>          | <b>\$579,170</b>    |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 137                 | \$193,283           |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 441                 | \$396,820           |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>3,871</b>        | <b>\$5,509,624</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 2,387               | \$1,616,845         |
| 6c.                 | Deferred Payment Agreements Reinstated             | 309                 |                     |
| 6d.                 | Deferred Payment Agreements Defaulted              | 4,441               | \$4,261,871         |
| 6e.                 | Deferred Payment Agreements Satisfied              | n/a                 | n/a                 |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>4,198</b>        | <b>\$5,761,018</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 17%                 | 45%                 |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>1,203</b>        | <b>\$716,730</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 49%                 |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 595                 | \$614,283           |
| 8.                  | <b>Residential Sales</b>                           | <b>240,798</b>      | <b>29,025,768</b>   |
| 9a.                 | Residential Bankruptcies                           | 9                   | \$9,378             |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 1%                  | 1%                  |
| 10a.                | Final Bills Issued This Month                      | 2,630               | \$725,801           |
| 10b.                | Final Bills With Arrears This Month                | 666                 | \$412,339           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 640                 | \$443,431           |
| 11.                 | Deposits Received This Month                       | 239                 | \$65,942            |

| Central Hudson      |  | Nov-10              |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>25,352</b>       | <b>\$13,055,427</b> |
| 2.                  | Final Termination Notices This Month               | 22,388              | \$9,602,516         |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 13,807              | \$6,077,409         |
| 3b.                 | Accounts Eligible For Field Action                 | 13,807              | \$6,077,409         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>563</b>          | <b>\$525,168</b>    |
| 4b.                 | Terminations For Non-Pmt - Heat Related            | 563                 | \$525,168           |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0                 |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         | n/a                 | n/a                 |
| 5                   | Reconnections for Non-Pmt.                         | <b>302</b>          | <b>\$253,273</b>    |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 104                 | \$137,221           |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 112                 | \$88,905            |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>4,198</b>        | <b>\$5,761,018</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 1,929               | \$1,329,378         |
| 6c.                 | Deferred Payment Agreements Reinstated             | 595                 |                     |
| 6d.                 | Deferred Payment Agreements Defaulted              | 3,887               | \$3,556,539         |
| 6e.                 | Deferred Payment Agreements Satisfied              | n/a                 | n/a                 |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>4,060</b>        | <b>\$5,369,194</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 16%                 | 41%                 |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>972</b>          | <b>\$620,119</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 42%                 |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 570                 | \$563,577           |
| 8.                  | <b>Residential Sales</b>                           | <b>239,735</b>      | <b>26,152,628</b>   |
| 9a.                 | Residential Bankruptcies                           | 12                  | \$14,474            |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 1%                  | 2%                  |
| 10a.                | Final Bills Issued This Month                      | 2,510               | \$549,897           |
| 10b.                | Final Bills With Arrears This Month                | 586                 | \$311,034           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 589                 | \$346,418           |
| 11.                 | Deposits Received This Month                       | 290                 | \$74,840            |

## MONTHLY COLLECTIONS REPORT

### Central Hudson

**RESIDENTIAL SERVICE**

**MONTH OF:** Dec-10

| ITEM DESCRIPTION                                       | TOTALS         |                    |
|--|----------------|--------------------|
|  | Customer       | Dollars            |
| <b>1. Arrears Greater Than Sixty Days</b>              | 24,355         | \$12,409,325       |
| 2. Final Termination Notices This Month                | 22,909         | \$9,195,678        |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,384         | \$5,854,663        |
| 3b. Accounts Eligible For Field Action                 | 13,384         | \$5,854,663        |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>304</b>     | <b>\$261,046</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 304            | \$261,046          |
| 4c. Terminations For Non-Pmt - Service Limiter         | 304            | \$261,046          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | n/a            | n/a                |
| 5 Reconnections for Non-Pmt.                           | <b>206</b>     | <b>\$137,928</b>   |
| 5a. Reconnects Due To HEAP or DSS                      | 58             | \$82,605           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 69             | \$58,867           |
| 6a. Active DPA's At The Beginning Of This Month        | 4,060          | \$5,369,194        |
| 6b. Deferred Payment Agreements Made                   | 1,713          | \$1,200,667        |
| 6c. Deferred Payment Agreements Reinstated             | 820            |                    |
| 6d. Deferred Payment Agreements Defaulted              | 3,616          | \$3,021,876        |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,711</b>   | <b>\$4,754,191</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15%            | 38%                |
| <b>7a. Uncollectables This Month</b>                   | <b>1,008</b>   | <b>\$702,366</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44%            |                    |
| 7c. Resid. UCB Accounts with One or More DPA           | 602            | \$614,997          |
| <b>8. Residential Sales</b>                            | <b>237,070</b> | <b>31,351,831</b>  |
| 9a. Residential Bankruptcies                           | 14             | \$32,832           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 5%                 |
| 10a. Final Bills Issued This Month                     | 1,936          | \$380,350          |
| 10b. Final Bills With Arrears This Month               | 428            | \$184,393          |
| 10c. Final Bills With One or More DPA (last 12 months) | 430            | \$206,124          |
| 11. Deposits Received This Month                       | 275            | \$75,132           |



**MONTHLY COLLECTIONS REPORT****CON EDISON OF NY**RESIDENTIAL SERVICE MONTH OF: Jan-10

| ITEM DESCRIPTION  | TOTALS           |                      |
|---|------------------|----------------------|
|   | Customer         | Dollars              |
| <b>1.Arrears Greater Than Sixty Days</b>                | <b>253,430</b>   | <b>\$169,711,760</b> |
| 2.Final Termination Notices This Month                  | 232,701          | \$70,849,431         |
| 3a.Unresolved Arrears (FTN Expired)                     | N/A              | N/A                  |
| 3b.Accounts Eligible For Field Action                   | N/A              | N/A                  |
| <b>4a.Terminations For Non-Payment - All</b>            | <b>8,754</b>     | <b>\$6,708,000</b>   |
| 4b.Terminations For Non-Pmt - Heat Related              | N/A              | N/A                  |
| 4c.Terminations For Non-Pmt - Service Limiter           | N/A              | N/A                  |
| 4d.Term. Other Than Non-Pmt. or Cust. Request           | N/A              | N/A                  |
| 5 Reconnections for Non-Pmt.                            | <b>6,653</b>     | <b>\$3,527,000</b>   |
| 5a.Reconnects Due To HEAP or DSS                        | 787              | N/A                  |
| 5b.Reconnects Due To Deferred Payment Agrmt. *          |                  |                      |
| 6a.Active DPA's At The Beginning Of This Month          | <b>161217</b>    | <b>\$68,224,586</b>  |
| 6b.Deferred Payment Agreements Made                     | <b>33,121</b>    | <b>\$23,774,443</b>  |
| 6c.Deferred Payment Agreements Reinstated               | <b>36,160</b>    | <b>\$11,974,814</b>  |
| 6d.Deferred Payment Agreements Defaulted                | <b>14,333</b>    | <b>\$9,603,911</b>   |
| 6e.Deferred Payment Agreements Satisfied                | <b>23,124</b>    | <b>\$7,914,265</b>   |
| <b>6f.Active DPA's At The End Of This Month</b>         | <b>161,445</b>   | <b>\$67,074,079</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days                |                  |                      |
| <b>7a.Uncollectables This Month</b>                     | <b>6,881</b>     | <b>\$3,991,134</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service *     |                  |                      |
| 7c.Resid. UCB Accounts with One or More DPA *           |                  |                      |
| <b>8. Residential Sales</b>                             | <b>2,822,325</b> | <b>\$379,192,735</b> |
| 9a.Residential Bankruptcies                             | 46               | \$72,442             |
| 9b.Percent Of Bankruptcies Compared To All UCB's        | 0.67%            | 1.82%                |
| 10a.Final Bills Issued This Month (Res & NonRes)        | 74,165           | \$25,885,113         |
| 10b.Final Bills With Arrears This Month                 | 47,693           | \$20,027,377         |
| 10c.Final Bills With One or More DPA (last 12 months) * |                  |                      |
| 11. Deposits Received This Month                        | N/A              | N/A                  |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT****CON EDISON OF NY**RESIDENTIAL SERVICE MONTH OF: Feb-10

| ITEM DESCRIPTION  | TOTALS           |                      |
|---|------------------|----------------------|
|   | Customer         | Dollars              |
| <b>1.Arrears Greater Than Sixty Days</b>                | <b>244,606</b>   | <b>\$169,305,774</b> |
| 2.Final Termination Notices This Month                  | 228,534          | \$71,536,622         |
| 3a.Unresolved Arrears (FTN Expired)                     | N/A              | N/A                  |
| 3b.Accounts Eligible For Field Action                   | N/A              | N/A                  |
| <b>4a.Terminations For Non-Payment - All</b>            | <b>5,337</b>     | <b>\$4,098,000</b>   |
| 4b.Terminations For Non-Pmt - Heat Related              | N/A              | N/A                  |
| 4c.Terminations For Non-Pmt - Service Limiter           | N/A              | N/A                  |
| 4d.Term. Other Than Non-Pmt. or Cust. Request           | N/A              | N/A                  |
| 5 Reconnections for Non-Pmt.                            | <b>4,796</b>     | <b>\$2,750,000</b>   |
| 5a.Reconnects Due To HEAP or DSS                        | 584              | N/A                  |
| 5b.Reconnects Due To Deferred Payment Agrmt. *          |                  |                      |
| 6a.Active DPA's At The Beginning Of This Month          | <b>161445</b>    | <b>\$67,074,079</b>  |
| 6b.Deferred Payment Agreements Made                     | <b>29,703</b>    | <b>\$24,248,296</b>  |
| 6c.Deferred Payment Agreements Reinstated               | <b>36,486</b>    | <b>\$11,590,864</b>  |
| 6d.Deferred Payment Agreements Defaulted                | <b>10,240</b>    | <b>\$7,626,056</b>   |
| 6e.Deferred Payment Agreements Satisfied                | <b>24,582</b>    | <b>\$8,442,309</b>   |
| <b>6f.Active DPA's At The End Of This Month</b>         | <b>157,569</b>   | <b>\$66,967,331</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days                |                  |                      |
| <b>7a.Uncollectables This Month</b>                     | <b>4,516</b>     | <b>\$2,687,960</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service *     |                  |                      |
| 7c.Resid. UCB Accounts with One or More DPA *           |                  |                      |
| <b>8. Residential Sales</b>                             | <b>2,822,808</b> | <b>\$370,073,865</b> |
| 9a.Residential Bankruptcies                             | 73               | \$75,647             |
| 9b.Percent Of Bankruptcies Compared To All UCB's        | 1.62%            | 2.81%                |
| 10a.Final Bills Issued This Month (Res & NonRes)        | 68,199           | \$19,397,069         |
| 10b.Final Bills With Arrears This Month                 | 44,477           | \$18,547,130         |
| 10c.Final Bills With One or More DPA (last 12 months) * |                  |                      |
| 11. Deposits Received This Month                        | N/A              | N/A                  |

**Notes:** Please enter any special notes here.

| MONTHLY COLLECTIONS REPORT                              |                  |                      |
|---|------------------|----------------------|
| CON EDISON OF NY  |                  |                      |
| RESIDENTIAL SERVICE MONTH OF: <u>Mar-10</u>             |                  |                      |
| ITEM DESCRIPTION  | TOTALS           |                      |
|   | Customer         | Dollars              |
| <b>1.Arrears Greater Than Sixty Days</b>                | <b>240,652</b>   | <b>\$169,882,346</b> |
| 2.Final Termination Notices This Month                  | 217,374          | \$67,955,840         |
| 3a.Unresolved Arrears (FTN Expired)                     | N/A              | N/A                  |
| 3b.Accounts Eligible For Field Action                   | N/A              | N/A                  |
| <b>4a.Terminations For Non-Payment - All</b>            | <b>6,501</b>     | <b>\$5,141,000</b>   |
| 4b.Terminations For Non-Pmt - Heat Related              | N/A              | N/A                  |
| 4c.Terminations For Non-Pmt - Service Limiter           | N/A              | N/A                  |
| 4d.Term. Other Than Non-Pmt. or Cust. Request           | N/A              | N/A                  |
| 5 Reconnections for Non-Pmt.                            | <b>4,740</b>     | <b>\$2,564,000</b>   |
| 5a.Reconnects Due To HEAP or DSS                        |                  | N/A                  |
| 5b.Reconnects Due To Deferred Payment Agrmt. *          |                  |                      |
| 6a.Active DPA's At The Beginning Of This Month          | <b>157,569</b>   | <b>\$67,150,403</b>  |
| 6b.Deferred Payment Agreements Made                     | <b>33,713</b>    | <b>\$28,558,668</b>  |
| 6c.Deferred Payment Agreements Reinstated               | <b>37,581</b>    | <b>\$12,295,332</b>  |
| 6d.Deferred Payment Agreements Defaulted                | <b>15,780</b>    | <b>\$10,614,051</b>  |
| 6e.Deferred Payment Agreements Satisfied                | <b>29,443</b>    | <b>\$10,337,495</b>  |
| <b>6f.Active DPA's At The End Of This Month</b>         | <b>151,139</b>   | <b>\$67,150,403</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days                |                  |                      |
| <b>7a.Uncollectables This Month</b>                     | <b>4,620</b>     | <b>\$2,587,981</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service *     |                  |                      |
| 7c.Resid. UCB Accounts with One or More DPA *           |                  |                      |
| <b>8. Residential Sales</b>                             | <b>2,829,157</b> | <b>\$319,127,203</b> |
| 9a.Residential Bankruptcies                             | 52               | \$8,785              |
| 9b.Percent Of Bankruptcies Compared To All UCB's        | 1.13%            | 0.34%                |
| 10a.Final Bills Issued This Month (Res & NonRes)        | 65,427           | \$20,722,319         |
| 10b.Final Bills With Arrears This Month                 | 42,594           | \$18,332,837         |
| 10c.Final Bills With One or More DPA (last 12 months) * |                  |                      |
| 11. Deposits Received This Month                        | N/A              | N/A                  |

| MONTHLY COLLECTIONS REPORT                               |                  |               |
|--|------------------|---------------|
| CON EDISON OF NY   |                  |               |
| RESIDENTIAL SERVICE                                      | MONTH OF: Apr-10 |               |
| ITEM DESCRIPTION   | TOTALS           |               |
|  | Customer         | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>                | 229,989          | \$165,431,786 |
| 2. Final Termination Notices This Month                  | 215,111          | \$65,049,762  |
| 3a. Unresolved Arrears (FTN Expired)                     | N/A              | N/A           |
| 3b. Accounts Eligible For Field Action                   | N/A              | N/A           |
| 4a. <b>Terminations For Non-Payment - All</b>            | 9,427            | \$9,021,000   |
| 4b. Terminations For Non-Pmt - Heat Related              | N/A              | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter           | N/A              | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request           | N/A              | N/A           |
| 5. Reconnections for Non-Pmt.                            | 6,431            | \$4,404,000   |
| 5a. Reconnects Due To HEAP or DSS                        | 879              | N/A           |
| 5b. Reconnects Due To Deferred Payment Agrmt. *          |                  |               |
| 6a. Active DPA's At The Beginning Of This Month          | 151,139          | \$ 67,150,403 |
| 6b. Deferred Payment Agreements Made                     | 35,568           | \$31,707,070  |
| 6c. Deferred Payment Agreements Reinstated               | 35,125           | \$11,511,633  |
| 6d. Deferred Payment Agreements Defaulted                | 16,557           | \$11,555,523  |
| 6e. Deferred Payment Agreements Satisfied                | 26,753           | \$9,031,160   |
| 6f. <b>Active DPA's At The End Of This Month</b>         | 149,744          | \$70,480,052  |
| 6g. Percent Of DPA's In Arrears > 60 Days                |                  |               |
| 7a. <b>Uncollectables This Month</b>                     | 4,087            | \$2,414,564   |
| 7b. Percent Of UCB's with Less Than 1 Year Service *     |                  |               |
| 7c. Resid. UCB Accounts with One or More DPA *           |                  |               |
| 8. <b>Residential Sales</b>                              | 2,833,588        | \$282,501,055 |
| 9a. Residential Bankruptcies                             | 60               | \$77,031      |
| 9b. Percent Of Bankruptcies Compared To All UCB's        | 1.47%            | 3.19%         |
| 10a. Final Bills Issued This Month (Res & NonRes)        | 60,242           | \$22,575,206  |
| 10b. Final Bills With Arrears This Month                 | 41,422           | \$20,997,234  |
| 10c. Final Bills With One or More DPA (last 12 months) * |                  |               |
| 11. Deposits Received This Month                         | N/A              | N/A           |

**MONTHLY COLLECTIONS REPORT****CON EDISON OF NY**RESIDENTIAL SERVICE MONTH OF: May-10

| ITEM DESCRIPTION  | TOTALS           |                      |
|---|------------------|----------------------|
|   | Customer         | Dollars              |
| <b>1.Arrears Greater Than Sixty Days</b>                | <b>230,409</b>   | <b>\$165,146,327</b> |
| 2.Final Termination Notices This Month                  | 228,975          | \$66,618,927         |
| 3a.Unresolved Arrears (FTN Expired)                     | N/A              | N/A                  |
| 3b.Accounts Eligible For Field Action                   | N/A              | N/A                  |
| <b>4a.Terminations For Non-Payment - All</b>            | <b>10,000</b>    | <b>\$9,403,000</b>   |
| 4b.Terminations For Non-Pmt - Heat Related              | N/A              | N/A                  |
| 4c.Terminations For Non-Pmt - Service Limiter           | N/A              | N/A                  |
| 4d.Term. Other Than Non-Pmt. or Cust. Request           | N/A              | N/A                  |
| 5 Reconnections for Non-Pmt.                            | <b>7,804</b>     | <b>\$4,761,000</b>   |
| 5a.Reconnects Due To HEAP or DSS                        | 972              | N/A                  |
| 5b.Reconnects Due To Deferred Payment Agrmt. *          |                  |                      |
| 6a.Active DPA's At The Beginning Of This Month          | <b>149,744</b>   | <b>\$70,480,052</b>  |
| 6b.Deferred Payment Agreements Made                     | <b>32,616</b>    | <b>\$27,922,002</b>  |
| 6c.Deferred Payment Agreements Reinstated               | <b>33,134</b>    | <b>\$11,197,878</b>  |
| 6d.Deferred Payment Agreements Defaulted                | <b>14,498</b>    | <b>\$9,981,489</b>   |
| 6e.Deferred Payment Agreements Satisfied                | <b>24,668</b>    | <b>\$8,482,412</b>   |
| <b>6f.Active DPA's At The End Of This Month</b>         | <b>150,100</b>   | <b>\$72,834,402</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days                |                  |                      |
| <b>7a.Uncollectables This Month</b>                     | <b>3,462</b>     | <b>\$2,185,495</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service *     |                  |                      |
| 7c.Resid. UCB Accounts with One or More DPA *           |                  |                      |
| <b>8. Residential Sales</b>                             | <b>2,835,627</b> | <b>\$277,114,284</b> |
| 9a.Residential Bankruptcies                             | 50               | \$46,861             |
| 9b.Percent Of Bankruptcies Compared To All UCB's        | 1.44%            | 2.14%                |
| 10a.Final Bills Issued This Month (Res & NonRes)        | 76,896           | \$24,228,004         |
| 10b.Final Bills With Arrears This Month                 | 48,528           | \$23,310,605         |
| 10c.Final Bills With One or More DPA (last 12 months) * |                  |                      |
| 11. Deposits Received This Month                        | N/A              | N/A                  |

**Notes:** Please enter any special notes here.

**CON EDISON OF NY**

| RESIDENTIAL SERVICE                                      |           | MONTH OF: Jun-10 |  |
|--|-----------|------------------|--|
| ITEM DESCRIPTION   |           | TOTALS           |  |
|  | Customer  | Dollars          |  |
| 1. <b>Arrears Greater Than Sixty Days</b>                | 231,598   | \$170,962,135    |  |
| 2. Final Termination Notices This Month                  | 232,701   | \$70,849,431     |  |
| 3a. Unresolved Arrears (FTN Expired)                     | N/A       | N/A              |  |
| 3b. Accounts Eligible For Field Action                   | N/A       | N/A              |  |
| 4a. <b>Terminations For Non-Payment - All</b>            | 9,434     | \$8,077,000      |  |
| 4b. Terminations For Non-Pmt - Heat Related              | N/A       | N/A              |  |
| 4c. Terminations For Non-Pmt - Service Limiter           | N/A       | N/A              |  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request           | N/A       | N/A              |  |
| 5. Reconnections for Non-Pmt.                            | 7,536     | \$4,501,000      |  |
| 5a. Reconnects Due To HEAP or DSS                        | 981       | N/A              |  |
| 5b. Reconnects Due To Deferred Payment Agrmt. *          |           |                  |  |
| 6a. Active DPA's At The Beginning Of This Month          | 150,100   | \$ 72,834,402    |  |
| 6b. Deferred Payment Agreements Made                     | 34,775    | \$27,408,483     |  |
| 6c. Deferred Payment Agreements Reinstated               | 37,362    | \$13,000,976     |  |
| 6d. Deferred Payment Agreements Defaulted                | 16,239    | \$11,636,353     |  |
| 6e. Deferred Payment Agreements Satisfied                | 27,140    | \$9,099,487      |  |
| 6f. <b>Active DPA's At The End Of This Month</b>         | 148,648   | \$71,890,249     |  |
| 6g. Percent Of DPA's In Arrears > 60 Days                |           |                  |  |
| 7a. <b>Uncollectables This Month</b>                     | 5,462     | \$3,037,699      |  |
| 7b. Percent Of UCB's with Less Than 1 Year Service *     |           |                  |  |
| 7c. Resid. UCB Accounts with One or More DPA *           |           |                  |  |
| 8. <b>Residential Sales</b>                              | 2,830,745 | \$337,962,469    |  |
| 9a. Residential Bankruptcies                             | 74        | \$77,233         |  |
| 9b. Percent Of Bankruptcies Compared To All UCB's        | 1.35%     | 2.54%            |  |
| 10a. Final Bills Issued This Month (Res & NonRes)        | 72,739    | \$25,376,808     |  |
| 10b. Final Bills With Arrears This Month                 | 46,333    | \$23,717,780     |  |
| 10c. Final Bills With One or More DPA (last 12 months) * |           |                  |  |
| 11. Deposits Received This Month                         | N/A       | N/A              |  |

**CON EDISON OF NY**

| RESIDENTIAL SERVICE MONTH OF: <u>Jul-10</u>         |                  |                      |
|---|------------------|----------------------|
|   | TOTALS           |                      |
| ITEM DESCRIPTION                                    | Customer         | Dollars              |
| <b>Arrears Greater Than Sixty Days</b>              | <b>232,811</b>   | <b>\$186,813,778</b> |
| Final Termination Notices This Month                | 239,468          | \$74,235,702         |
| Unresolved Arrears (FTN Expired)                    | N/A              | N/A                  |
| Accounts Eligible For Field Action                  | N/A              | N/A                  |
| <b>Terminations For Non-Payment - All</b>           | <b>6,687</b>     | <b>\$6,505,000</b>   |
| Terminations For Non-Pmt - Heat Related             | N/A              | N/A                  |
| Terminations For Non-Pmt - Service Limiter          | N/A              | N/A                  |
| Term. Other Than Non-Pmt. or Cust. Request          | N/A              | N/A                  |
| Reconnections for Non-Pmt.                          | 5,472            | \$3,617,000          |
| Reconnects Due To HEAP or DSS                       | 778              | N/A                  |
| Reconnects Due To Deferred Payment Agrmt. *         |                  |                      |
| Active DPA's At The Beginning Of This Month         | 148,648          | \$71,890,249         |
| Deferred Payment Agreements Made                    | 36,160           | \$27,090,356         |
| Deferred Payment Agreements Reinstated              | 35,701           | \$12,967,178         |
| Deferred Payment Agreements Defaulted               | 15,234           | \$11,415,386         |
| <b>Deferred Payment Agreements Satisfied</b>        | <b>24,605</b>    | <b>\$8,725,868</b>   |
| <b>Active DPA's At The End Of This Month</b>        | <b>146,224</b>   | <b>\$69,863,739</b>  |
| Percent Of DPA's In Arrears > 60 Days               |                  |                      |
| <b>Uncollectables This Month</b>                    | <b>5,641</b>     | <b>\$3,474,814</b>   |
| Percent Of UCB's with Less Than 1 Year Service *    |                  |                      |
| Resid. UCB Accounts with One or More DPA *          |                  |                      |
| <b>Residential Sales</b>                            | <b>2,822,808</b> | <b>\$455,786,950</b> |
| Residential Bankruptcies                            | 65               | \$96,531             |
| Percent Of Bankruptcies Compared To All UCB's       | 1.15%            | 2.78%                |
| Final Bills Issued This Month (Res & NonRes)        | 78,154           | \$24,410,533         |
| Final Bills With Arrears This Month                 | 48,814           | \$22,750,714         |
| Final Bills With One or More DPA (last 12 months) * |                  |                      |
| Deposits Received This Month                        | N/A              | N/A                  |

**CON EDISON OF NY**

| RESIDENTIAL SERVICE                                      |           | MONTH OF: Aug-10 |  |
|--|-----------|------------------|--|
| ITEM DESCRIPTION   |           | TOTALS           |  |
|  | Customer  | Dollars          |  |
| 1. <b>Arrears Greater Than Sixty Days</b>                | 220,085   | \$188,642,109    |  |
| 2. Final Termination Notices This Month                  | 257,912   | \$87,647,540     |  |
| 3a. Unresolved Arrears (FTN Expired)                     | N/A       | N/A              |  |
| 3b. Accounts Eligible For Field Action                   | N/A       | N/A              |  |
| 4a. <b>Terminations For Non-Payment - All</b>            | 8,365     | \$8,476,000      |  |
| 4b. Terminations For Non-Pmt - Heat Related              | N/A       | N/A              |  |
| 4c. Terminations For Non-Pmt - Service Limiter           | N/A       | N/A              |  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request           | N/A       | N/A              |  |
| 5. Reconnections for Non-Pmt.                            | 6,447     | \$4,718,000      |  |
| 5a. Reconnects Due To HEAP or DSS                        | 831       | N/A              |  |
| 5b. Reconnects Due To Deferred Payment Agrmt. *          |           |                  |  |
| 6a. Active DPA's At The Beginning Of This Month          | 146,224   | \$ 69,863,739    |  |
| 6b. Deferred Payment Agreements Made                     | 48,854    | \$37,225,514     |  |
| 6c. Deferred Payment Agreements Reinstated               | 36,036    | \$13,545,043     |  |
| 6d. Deferred Payment Agreements Defaulted                | 17,135    | \$11,620,894     |  |
| 6e. Deferred Payment Agreements Satisfied                | 22,645    | \$8,761,396      |  |
| 6f. <b>Active DPA's At The End Of This Month</b>         | 153,361   | \$74,741,500     |  |
| 6g. Percent Of DPA's In Arrears > 60 Days                |           |                  |  |
| 7a. <b>Uncollectables This Month</b>                     | 6,601     | \$3,878,429      |  |
| 7b. Percent Of UCB's with Less Than 1 Year Service *     |           |                  |  |
| 7c. Resid. UCB Accounts with One or More DPA *           |           |                  |  |
| 8. <b>Residential Sales</b>                              | 2,838,999 | \$413,585,680    |  |
| 9a. Residential Bankruptcies                             | 91        | \$106,261        |  |
| 9b. Percent Of Bankruptcies Compared To All UCB's        | 1.38%     | 2.74%            |  |
| 10a. Final Bills Issued This Month (Res & NonRes)        | 81,844    | \$26,553,618     |  |
| 10b. Final Bills With Arrears This Month                 | 52,132    | \$24,360,743     |  |
| 10c. Final Bills With One or More DPA (last 12 months) * |           |                  |  |
| 11. Deposits Received This Month                         | N/A       | N/A              |  |



**CON EDISON OF NY**

| RESIDENTIAL SERVICE                                      |           | MONTH OF: Sep-10 |  |
|--|-----------|------------------|--|
| ITEM DESCRIPTION   |           | TOTALS           |  |
|  | Customer  | Dollars          |  |
| 1. <b>Arrears Greater Than Sixty Days</b>                | 224,581   | \$191,160,847    |  |
| 2. Final Termination Notices This Month                  | 266,432   | \$91,051,575     |  |
| 3a. Unresolved Arrears (FTN Expired)                     | N/A       | N/A              |  |
| 3b. Accounts Eligible For Field Action                   | N/A       | N/A              |  |
| 4a. <b>Terminations For Non-Payment - All</b>            | 9,770     | \$9,926,000      |  |
| 4b. Terminations For Non-Pmt - Heat Related              | N/A       | N/A              |  |
| 4c. Terminations For Non-Pmt - Service Limiter           | N/A       | N/A              |  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request           | N/A       | N/A              |  |
| 5. Reconnections for Non-Pmt.                            | 7,583     | \$5,570,000      |  |
| 5a. Reconnects Due To HEAP or DSS                        | 1,168     | N/A              |  |
| 5b. Reconnects Due To Deferred Payment Agrmt. *          |           |                  |  |
| 6a. Active DPA's At The Beginning Of This Month          | 153,361   | \$ 74,741,500    |  |
| 6b. Deferred Payment Agreements Made                     | 58,024    | \$44,050,598     |  |
| 6c. Deferred Payment Agreements Reinstated               | 31,502    | \$12,170,237     |  |
| 6d. Deferred Payment Agreements Defaulted                | 21,956    | \$13,258,003     |  |
| 6e. Deferred Payment Agreements Satisfied                | 22,035    | \$8,571,223      |  |
| 6f. <b>Active DPA's At The End Of This Month</b>         | 169,136   | \$83,772,240     |  |
| 6g. Percent Of DPA's In Arrears > 60 Days *              |           |                  |  |
| 7a. <b>Uncollectibles This Month</b>                     | 5,688     | \$3,373,958      |  |
| 7b. Percent Of UCB's with Less Than 1 Year Service *     |           |                  |  |
| 7c. Resid. UCB Accounts with One or More DPA *           |           |                  |  |
| 8. <b>Residential Sales</b>                              | 2,822,808 | \$342,898,495    |  |
| 9a. Residential Bankruptcies                             | 40        | \$56,657         |  |
| 9b. Percent Of Bankruptcies Compared To All UCB's        | 0.70%     | 1.68%            |  |
| 10a. Final Bills Issued This Month (Res & NonRes)        | 79,453    | \$27,883,073     |  |
| 10b. Final Bills With Arrears This Month                 | 52,294    | \$26,159,328     |  |
| 10c. Final Bills With One or More DPA (last 12 months) * |           |                  |  |
| 11. Deposits Received This Month                         | N/A       | N/A              |  |

**CON EDISON OF NY**

| RESIDENTIAL SERVICE                                      |           | MONTH OF: Oct-10 |  |
|--|-----------|------------------|--|
| ITEM DESCRIPTION   |           | TOTALS           |  |
|  | Customer  | Dollars          |  |
| 1. <b>Arrears Greater Than Sixty Days</b>                | 253,447   | \$199,782,980    |  |
| 2. Final Termination Notices This Month                  | 251,029   | \$81,678,187     |  |
| 3a. Unresolved Arrears (FTN Expired)                     | N/A       | N/A              |  |
| 3b. Accounts Eligible For Field Action                   | N/A       | N/A              |  |
| 4a. <b>Terminations For Non-Payment - All</b>            | 8,782     | \$8,468,000      |  |
| 4b. Terminations For Non-Pmt - Heat Related              | N/A       | N/A              |  |
| 4c. Terminations For Non-Pmt - Service Limiter           | N/A       | N/A              |  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request           | N/A       | N/A              |  |
| 5. Reconnections for Non-Pmt.                            | 7,782     | \$5,403,000      |  |
| 5a. Reconnects Due To HEAP or DSS                        | 1,004     | N/A              |  |
| 5b. Reconnects Due To Deferred Payment Agrmt. *          | N/A       | N/A              |  |
| 6a. Active DPA's At The Beginning Of This Month          | 169,136   | \$ 83,772,240    |  |
| 6b. Deferred Payment Agreements Made                     | 53,371    | \$41,297,194     |  |
| 6c. Deferred Payment Agreements Reinstated               | 33,049    | \$12,485,893     |  |
| 6d. Deferred Payment Agreements Defaulted                | 18,442    | \$12,288,783     |  |
| 6e. Deferred Payment Agreements Satisfied                | 24,051    | \$9,222,256      |  |
| 6f. <b>Active DPA's At The End Of This Month</b>         | 185,332   | \$92,181,643     |  |
| 6g. Percent Of DPA's In Arrears > 60 Days *              | N/A       | N/A              |  |
| 7a. <b>Uncollectibles This Month</b>                     | 5,682     | \$3,312,915      |  |
| 7b. Percent Of UCB's with Less Than 1 Year Service *     | N/A       | N/A              |  |
| 7c. Resid. UCB Accounts with One or More DPA *           | N/A       | N/A              |  |
| 8. <b>Residential Sales</b>                              | 2,849,382 | \$271,846,545    |  |
| 9a. Residential Bankruptcies                             | 23        | \$82,294         |  |
| 9b. Percent Of Bankruptcies Compared To All UCB's        | 0.40%     | 2.48%            |  |
| 10a. Final Bills Issued This Month (Res & NonRes)        | 73,727    | \$28,018,419     |  |
| 10b. Final Bills With Arrears This Month                 | 50,260    | \$26,809,131     |  |
| 10c. Final Bills With One or More DPA (last 12 months) * | N/A       | N/A              |  |
| 11. Deposits Received This Month                         | N/A       | N/A              |  |

**CON EDISON OF NY**

| RESIDENTIAL SERVICE                                      |           | MONTH OF: Nov-10 |  |
|--|-----------|------------------|--|
| ITEM DESCRIPTION   |           | TOTALS           |  |
|  | Customer  | Dollars          |  |
| 1. <b>Arrears Greater Than Sixty Days</b>                | 286,068   | \$208,592,615    |  |
| 2. Final Termination Notices This Month                  | 242,476   | \$78,618,769     |  |
| 3a. Unresolved Arrears (FTN Expired)                     | N/A       | N/A              |  |
| 3b. Accounts Eligible For Field Action                   | N/A       | N/A              |  |
| 4a. <b>Terminations For Non-Payment - All</b>            | 7,137     | \$6,130,000      |  |
| 4b. Terminations For Non-Pmt - Heat Related              | N/A       | N/A              |  |
| 4c. Terminations For Non-Pmt - Service Limiter           | N/A       | N/A              |  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request           | N/A       | N/A              |  |
| 5. Reconnections for Non-Pmt.                            | 5,915     | \$3,785,000      |  |
| 5a. Reconnects Due To HEAP or DSS                        | 791       | N/A              |  |
| 5b. Reconnects Due To Deferred Payment Agrmt. *          | N/A       | N/A              |  |
| 6a. Active DPA's At The Beginning Of This Month          | 185,332   | \$ 92,181,643    |  |
| 6b. Deferred Payment Agreements Made                     | 42,813    | \$32,848,024     |  |
| 6c. Deferred Payment Agreements Reinstated               | 35,851    | \$15,009,756     |  |
| 6d. Deferred Payment Agreements Defaulted                | 14,656    | \$9,599,728      |  |
| 6e. Deferred Payment Agreements Satisfied                | 25,713    | \$8,869,670      |  |
| 6f. <b>Active DPA's At The End Of This Month</b>         | 193,297   | \$94,340,331     |  |
| 6g. Percent Of DPA's In Arrears > 60 Days *              | N/A       | N/A              |  |
| 7a. <b>Uncollectibles This Month</b>                     | 6,042     | \$3,823,953      |  |
| 7b. Percent Of UCB's with Less Than 1 Year Service *     | N/A       | N/A              |  |
| 7c. Resid. UCB Accounts with One or More DPA *           | N/A       | N/A              |  |
| 8. <b>Residential Sales</b>                              | 2,848,460 | \$285,729,262    |  |
| 9a. Residential Bankruptcies                             | 22        | \$70,506         |  |
| 9b. Percent Of Bankruptcies Compared To All UCB's        | 0.36%     | 1.84%            |  |
| 10a. Final Bills Issued This Month (Res & NonRes)        | 77,662    | \$26,565,875     |  |
| 10b. Final Bills With Arrears This Month                 | 51,846    | \$25,893,694     |  |
| 10c. Final Bills With One or More DPA (last 12 months) * | N/A       | N/A              |  |
| 11. Deposits Received This Month                         | N/A       | N/A              |  |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**

**MONTH OF:** Dec-10

| ITEM DESCRIPTION   | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>                | <b>303,846</b>   | <b>\$224,504,478</b> |
| 2. Final Termination Notices This Month                  | 230,322          | \$74,109,318         |
| 3a. Unresolved Arrears (FTN Expired)                     | N/A              | N/A                  |
| 3b. Accounts Eligible For Field Action                   | N/A              | N/A                  |
| <b>4a. Terminations For Non-Payment - All</b>            | <b>3,275</b>     | <b>\$2,654,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related              | N/A              | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter           | N/A              | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request           | N/A              | N/A                  |
| 5. Reconnections for Non-Pmt.                            | 3,159            | \$1,871,000          |
| 5a. Reconnects Due To HEAP or DSS                        | 479              | N/A                  |
| 5b. Reconnects Due To Deferred Payment Agrmt. *          | N/A              | N/A                  |
| 6a. Active DPA's At The Beginning Of This Month          | 193,297          | \$ 94,340,331        |
| 6b. Deferred Payment Agreements Made                     | 36,591           | \$27,540,897         |
| 6c. Deferred Payment Agreements Reinstated               | 37,300           | \$14,054,540         |
| 6d. Deferred Payment Agreements Defaulted                | 21,737           | \$14,617,343         |
| 6e. Deferred Payment Agreements Satisfied                | 22,477           | \$7,819,938          |
| <b>6f. Active DPA's At The End Of This Month</b>         | <b>190,402</b>   | <b>\$91,088,181</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *              | N/A              | N/A                  |
| <b>7a. Uncollectibles This Month</b>                     | <b>6,382</b>     | <b>\$4,104,295</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service *     | N/A              | N/A                  |
| 7c. Resid. UCB Accounts with One or More DPA *           | N/A              | N/A                  |
| <b>8. Residential Sales</b>                              | <b>2,850,096</b> | <b>\$349,584,219</b> |
| 9a. Residential Bankruptcies                             | 21               | \$27,020             |
| 9b. Percent Of Bankruptcies Compared To All UCB's        | 0.33%            | 0.66%                |
| 10a. Final Bills Issued This Month (Res & NonRes)        | 60,733           | \$23,298,234         |
| 10b. Final Bills With Arrears This Month                 | 41,924           | \$22,043,870         |
| 10c. Final Bills With One or More DPA (last 12 months) * | N/A              | N/A                  |
| 11. Deposits Received This Month                         | N/A              | N/A                  |

**National Grid UNY**

**RESIDENTIAL SERVICE**

MONTH OF: **Jan-10**

| TOTALS  |                         |
|---|-------------------------|
| ITEM DESCRIPTION                                      |                         |
|   | Customer Dollars        |
| <b>1.Arrears Greater Than Sixty Days</b>              | 240,068 \$187,783,685   |
| 2.Final Termination Notices This Month                | 92,576 \$60,211,381     |
| 3a.Unresolved Arrears (FTN Expired)                   | 55,793 \$76,063,257     |
| 3b.Accounts Eligible For Field Action                 | 30 \$52,155             |
| <b>4a.Terminations For Non-Payment - All</b>          | 7 \$5,994               |
| 4b.Terminations For Non-Pmt - Heat Related            | 2 \$1,094               |
| 4c.Terminations For Non-Pmt - Service Limiter         |                         |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |                         |
| 5 Reconnections for Non-Pmt.                          |                         |
| 5a.Reconnects Due To HEAP or DSS                      | 0 \$0                   |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 1 \$536                 |
| 6a.Active DPA's At The Beginning Of This Month        | 99,434 \$92,391,873     |
| 6b.Deferred Payment Agreements Made                   | 13,313 \$12,518,777     |
| 6c.Deferred Payment Agreements Reinstated             | 30,541 \$25,519,430     |
| 6d.Deferred Payment Agreements Defaulted              | 25,951 \$29,206,724     |
| 6e.Deferred Payment Agreements Satisfied              | 3,034 \$275,900         |
| <b>6f.Active DPA's At The End Of This Month</b>       | 99,717 \$87,663,072     |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 41.54% 46.68%           |
| <b>7a.Uncollectables This Month</b>                   | 7,427 \$5,352,761       |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 38.39%                  |
| 7c.Resid. UCB Accounts with One or More DPA           | 3,272 \$3,554,476       |
| <b>8. Residential Sales</b>                           | 1,446,691 \$285,070,532 |
| 9a.Residential Bankruptcies                           | 81 \$133,436            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 1.09% 2.49%             |
| 10a.Final Bills Issued This Month                     | 20,032 \$5,850,925      |
| 10b.Final Bills With Arrears This Month               | 6,015 \$4,033,436       |
| 10c.Final Bills With One or More DPA (last 12 months) | 3,868 \$2,150,929       |
| 11. Deposits Received This Month                      | 165 \$27,390            |

**Notes:** Please enter any special notes here.

NOTE: 1. Non-Residential Arrears Greater Than Sixty Days starting in April 2009 - d

**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****Feb-10**

| <b>TOTALS</b>  |                 |                |
|--|-----------------|----------------|
| <i>ITEM DESCRIPTION</i>                                |                 |                |
|  | <b>Customer</b> | <b>Dollars</b> |
| <b>1.Arrears Greater Than Sixty Days</b>               | 233,312         | \$188,616,856  |
| 2.Final Termination Notices This Month                 | 88,573          | \$63,796,893   |
| 3a.Unresolved Arrears (FTN Expired)                    | 55,017          | \$82,417,960   |
| 3b.Accounts Eligible For Field Action                  | 35              | \$68,102       |
| <b>4a.Terminations For Non-Payment - All</b>           | 13              | \$22,136       |
| 4b.Terminations For Non-Pmt - Heat Related             | 2               | \$5,871        |
| 4c.Terminations For Non-Pmt - Service Limiter          |                 |                |
| 4d.Term. Other Than Non-Pmt. or Cust. Request          |                 |                |
| 5 Reconnections for Non-Pmt.                           |                 |                |
| 5a.Reconnects Due To HEAP or DSS                       | 1               | \$326          |
| 5b.Reconnects Due To Deferred Payment Agrmt.           | 1               | \$93           |
| <b>6a.Active DPA's At The Beginning Of This Month</b>  | 99,717          | \$87,663,072   |
| 6b.Deferred Payment Agreements Made                    | 13,172          | \$13,506,744   |
| 6c.Deferred Payment Agreements Reinstated              | 27,501          | \$23,202,936   |
| 6d.Deferred Payment Agreements Defaulted               | 30,223          | \$35,851,997   |
| 6e.Deferred Payment Agreements Satisfied               | 4,438           | \$205,236      |
| <b>6f.Active DPA's At The End Of This Month</b>        | 97,168          | \$86,536,362   |
| 6g.Percent Of DPA's In Arrears > 60 Days               | 41.65%          | 45.88%         |
| <b>7a.Uncollectables This Month</b>                    | 6,001           | \$1,906,464    |
| 7b.Percent Of UCB's with Less Than 1 Year Service      | 42.21%          |                |
| 7c.Resid. UCB Accounts with One or More DPA            | 2,546           | \$2,469,039    |
| <b>8. Residential Sales</b>                            | 1,456,064       | \$257,506,177  |
| 9a.Residential Bankruptcies                            | 85              | \$140,595      |
| 9b.Percent Of Bankruptcies Compared To All UCB's       | 1.42%           | 7.37%          |
| 1 0a.Final Bills Issued This Month                     | 21,392          | \$6,402,492    |
| 1 0b.Final Bills With Arrears This Month               | 6,436           | \$4,539,227    |
| 1 0c.Final Bills With One or More DPA (last 12 months) | 4,215           | \$2,347,854    |
| 11. Deposits Received This Month                       | 136             | \$20,492       |

**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****Mar-10**

| <b>TOTALS</b>   |                 |                |
|---|-----------------|----------------|
| <i>ITEM DESCRIPTION</i>                               |                 |                |
|   | <b>Customer</b> | <b>Dollars</b> |
| <b>1.Arrears Greater Than Sixty Days</b>              | 229,712         | \$201,131,792  |
| 2.Final Termination Notices This Month                | 98,771          | \$71,007,502   |
| 3a.Unresolved Arrears (FTN Expired)                   | 53,947          | \$82,025,376   |
| 3b.Accounts Eligible For Field Action                 | 6,753           | \$11,349,819   |
| <b>4a.Terminations For Non-Payment - All</b>          | 2,606           | \$4,131,404    |
| 4b.Terminations For Non-Pmt - Heat Related            | 967             | \$2,147,170    |
| 4c.Terminations For Non-Pmt - Service Limiter         |                 |                |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |                 |                |
| 5 Reconnections for Non-Pmt.                          |                 |                |
| 5a.Reconnects Due To HEAP or DSS                      | 454             | \$1,095,477    |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 640             | \$921,663      |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | 97,168          | \$86,536,362   |
| 6b.Deferred Payment Agreements Made                   | 17,663          | \$21,116,196   |
| 6c.Deferred Payment Agreements Reinstated             | 24,191          | \$20,459,915   |
| 6d.Deferred Payment Agreements Defaulted              | 33,625          | \$39,459,916   |
| 6e.Deferred Payment Agreements Satisfied              | 4,050           | \$274,956      |
| <b>6f.Active DPA's At The End Of This Month</b>       | 98,461          | \$91,586,517   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 42.86%          | 45.54%         |
| <b>7a.Uncollectables This Month</b>                   | 6,750           | \$1,188,377    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 44.96%          |                |
| 7c.Resid. UCB Accounts with One or More DPA           | 2,791           | \$2,966,379    |
| <b>8. Residential Sales</b>                           | 1,456,407       | \$241,478,704  |
| 9a.Residential Bankruptcies                           | 170             | \$401,037      |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 2.52%           | 33.75%         |
| 10a.Final Bills Issued This Month                     | 26,768          | \$9,093,399    |
| 10b.Final Bills With Arrears This Month               | 8,273           | \$6,902,457    |
| 10c.Final Bills With One or More DPA (last 12 months) | 5,661           | \$3,918,154    |
| 11. Deposits Received This Month                      | 5               | \$417          |

| NIMO RESIDENTIAL SERVICE MONTH OF:                    |           | Apr-10        |
|---|-----------|---------------|
| ITEM DESCRIPTION                                      | TOTALS    |               |
|   | Customer  | Dollars       |
| <b>1.Arrears Greater Than Sixty Days</b>              | 240,218   | \$214,862,736 |
| 2.Final Termination Notices This Month                | 90,177    | \$65,704,583  |
| 3a.Unresolved Arrears (FTN Expired)                   | 52,437    | \$79,268,984  |
| 3b.Accounts Eligible For Field Action                 | 13,259    | \$26,874,781  |
| <b>4a.Terminations For Non-Payment - All</b>          | 5,327     | \$10,051,557  |
| 4b.Terminations For Non-Pmt - Heat Related            | 2,270     | \$5,542,161   |
| 4c.Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5 Reconnections for Non-Pmt.                          |           |               |
| 5a.Reconnects Due To HEAP or DSS                      | 1,099     | \$3,250,730   |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 1,150     | \$1,901,002   |
| 6a.Active DPA's At The Beginning Of This Month        | 98,461    | \$91,586,517  |
| <b>6b.Deferred Payment Agreements Made</b>            | 15,725    | \$18,041,891  |
| 6c.Deferred Payment Agreements Reinstated             | 30,557    | \$27,352,508  |
| 6d.Deferred Payment Agreements Defaulted              | 24,659    | \$30,254,509  |
| 6e.Deferred Payment Agreements Satisfied              | 3,263     | \$285,779     |
| <b>6f.Active DPA's At The End Of This Month</b>       | 107,728   | \$103,114,390 |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 44.85%    | 47.99%        |
| <b>7a.Uncollectables This Month</b>                   | 4,800     | \$405,886     |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 48.44%    |               |
| 7c.Resid. UCB Accounts with One or More DPA           | 1,899     | \$1,983,139   |
| <b>8. Residential Sales</b>                           | 1,464,902 | \$190,389,840 |
| 9a.Residential Bankruptcies                           | 154       | \$289,792     |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 3.21%     | 71.40%        |
| 10a.Final Bills Issued This Month                     | 26,705    | \$9,893,164   |
| 10b.Final Bills With Arrears This Month               | 8,684     | \$8,058,066   |
| 10c.Final Bills With One or More DPA (last 12 months) | 5,940     | \$4,668,442   |
| 11. Deposits Received This Month                      | 0         | \$0           |



**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****May-10**

| <b>TOTALS</b>   |                 |                |
|---|-----------------|----------------|
| <i>ITEM DESCRIPTION</i>                               |                 |                |
|   | <b>Customer</b> | <b>Dollars</b> |
| <b>1.Arrears Greater Than Sixty Days</b>              | 246,224         | \$219,484,158  |
| 2.Final Termination Notices This Month                | 86,797          | \$65,671,063   |
| 3a.Unresolved Arrears (FTN Expired)                   | 46,996          | \$70,260,925   |
| 3b.Accounts Eligible For Field Action                 | 24,669          | \$42,081,057   |
| <b>4a.Terminations For Non-Payment - All</b>          | 9,592           | \$15,270,124   |
| 4b.Terminations For Non-Pmt - Heat Related            | 3,799           | \$8,042,199    |
| 4c.Terminations For Non-Pmt - Service Limiter         |                 |                |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |                 |                |
| 5 Reconnections for Non-Pmt.                          |                 |                |
| 5a.Reconnects Due To HEAP or DSS                      | 1,091           | \$2,844,351    |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 2,766           | \$3,880,107    |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | 107,728         | \$103,114,390  |
| 6b.Deferred Payment Agreements Made                   | 12,865          | \$12,889,573   |
| 6c.Deferred Payment Agreements Reinstated             | 29,546          | \$27,842,668   |
| 6d.Deferred Payment Agreements Defaulted              | 28,450          | \$33,690,588   |
| 6e.Deferred Payment Agreements Satisfied              | 3,624           | \$343,669      |
| <b>6f.Active DPA's At The End Of This Month</b>       | 106,650         | \$100,036,974  |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 43.31%          | 45.58%         |
| <b>7a.Uncollectables This Month</b>                   | 4,918           | \$2,435,670    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 48.88%          |                |
| 7c.Resid. UCB Accounts with One or More DPA           | 1,940           | \$2,162,627    |
| <b>8. Residential Sales</b>                           | 1,455,910       | \$154,415,224  |
| 9a.Residential Bankruptcies                           | 119             | \$214,230      |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 2.42%           | 8.80%          |
| 10a.Final Bills Issued This Month                     | 31,698          | \$12,353,941   |
| 10b.Final Bills With Arrears This Month               | 9,987           | \$10,254,236   |
| 10c.Final Bills With One or More DPA (last 12 months) | 7,024           | \$5,950,536    |
| 11. Deposits Received This Month                      | 3               | \$493          |

**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****Jun-10**

| <b>TOTALS</b>  |                  |                      |
|--|------------------|----------------------|
| <i>ITEM DESCRIPTION</i>                                |                  |                      |
|  | <b>Customer</b>  | <b>Dollars</b>       |
| <b>1.Arrears Greater Than Sixty Days</b>               | <b>242,193</b>   | <b>\$225,893,798</b> |
| 2.Final Termination Notices This Month                 | <b>98,985</b>    | <b>\$73,079,066</b>  |
| 3a.Unresolved Arrears (FTN Expired)                    | <b>44,237</b>    | <b>\$67,885,102</b>  |
| 3b.Accounts Eligible For Field Action                  | <b>25,428</b>    | <b>\$38,583,847</b>  |
| <b>4a.Terminations For Non-Payment - All</b>           | <b>8,990</b>     | <b>\$12,780,274</b>  |
| 4b.Terminations For Non-Pmt - Heat Related             | <b>3,338</b>     | <b>\$5,897,745</b>   |
| 4c.Terminations For Non-Pmt - Service Limiter          |                  |                      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request          |                  |                      |
| 5 Reconnections for Non-Pmt.                           |                  |                      |
| 5a.Reconnects Due To HEAP or DSS                       | <b>77</b>        | <b>\$155,757</b>     |
| 5b.Reconnects Due To Deferred Payment Agrmt.           | <b>3,108</b>     | <b>\$3,596,783</b>   |
| <b>6a.Active DPA's At The Beginning Of This Month</b>  | <b>106,650</b>   | <b>\$100,036,974</b> |
| 6b.Deferred Payment Agreements Made                    | <b>15,655</b>    | <b>\$13,588,428</b>  |
| 6c.Deferred Payment Agreements Reinstated              | <b>31,538</b>    | <b>\$29,481,769</b>  |
| 6d.Deferred Payment Agreements Defaulted               | <b>29,697</b>    | <b>\$34,325,557</b>  |
| 6e.Deferred Payment Agreements Satisfied               | <b>4,100</b>     | <b>\$382,210</b>     |
| <b>6f.Active DPA's At The End Of This Month</b>        | <b>111,099</b>   | <b>\$102,656,178</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days               | <b>45.87%</b>    | <b>45.44%</b>        |
| <b>7a.Uncollectables This Month</b>                    | <b>6,994</b>     | <b>\$5,116,594</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service      | <b>45.81%</b>    |                      |
| 7c.Resid. UCB Accounts with One or More DPA            | <b>3,026</b>     | <b>\$3,882,024</b>   |
| <b>8. Residential Sales</b>                            | <b>1,456,973</b> | <b>\$153,397,077</b> |
| 9a.Residential Bankruptcies                            | <b>213</b>       | <b>\$365,972</b>     |
| 9b.Percent Of Bankruptcies Compared To All UCB's       | <b>3.05%</b>     | <b>7.15%</b>         |
| 1 0a.Final Bills Issued This Month                     | <b>40,506</b>    | <b>\$13,086,974</b>  |
| 1 0b.Final Bills With Arrears This Month               | <b>12,379</b>    | <b>\$11,269,605</b>  |
| 1 0c.Final Bills With One or More DPA (last 12 months) | <b>8,727</b>     | <b>\$6,834,558</b>   |
| 11. Deposits Received This Month                       | <b>8</b>         | <b>\$1,201</b>       |

**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****Jul-10**

| <b>TOTALS</b>   |                  |                      |
|---|------------------|----------------------|
| <i>ITEM DESCRIPTION</i>                               |                  |                      |
|   | <b>Customer</b>  | <b>Dollars</b>       |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>245,342</b>   | <b>\$222,306,945</b> |
| 2.Final Termination Notices This Month                | <b>95,054</b>    | <b>\$70,260,798</b>  |
| 3a.Unresolved Arrears (FTN Expired)                   | <b>40,515</b>    | <b>\$63,327,098</b>  |
| 3b.Accounts Eligible For Field Action                 | <b>21,506</b>    | <b>\$32,774,219</b>  |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>6,639</b>     | <b>\$9,985,108</b>   |
| 4b.Terminations For Non-Pmt - Heat Related            | <b>2,574</b>     | <b>\$4,910,050</b>   |
| 4c.Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5 Reconnections for Non-Pmt.                          |                  |                      |
| 5a.Reconnects Due To HEAP or DSS                      | <b>12</b>        | <b>\$32,800</b>      |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | <b>1,851</b>     | <b>\$2,525,218</b>   |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>111,099</b>   | <b>\$102,656,178</b> |
| 6b.Deferred Payment Agreements Made                   | <b>12,962</b>    | <b>\$11,437,014</b>  |
| 6c.Deferred Payment Agreements Reinstated             | <b>34,405</b>    | <b>\$31,466,687</b>  |
| 6d.Deferred Payment Agreements Defaulted              | <b>30,218</b>    | <b>\$32,881,484</b>  |
| 6e.Deferred Payment Agreements Satisfied              | <b>3,877</b>     | <b>\$287,039</b>     |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>108,407</b>   | <b>\$99,064,492</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days              | <b>44.19%</b>    | <b>44.56%</b>        |
| <b>7a.Uncollectables This Month</b>                   | <b>6,397</b>     | <b>\$5,632,502</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | <b>44.11%</b>    |                      |
| 7c.Resid. UCB Accounts with One or More DPA           | <b>2,817</b>     | <b>\$3,812,438</b>   |
| <b>8. Residential Sales</b>                           | <b>1,471,696</b> | <b>\$197,360,619</b> |
| 9a.Residential Bankruptcies                           | <b>188</b>       | <b>\$382,657</b>     |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | <b>2.94%</b>     | <b>6.79%</b>         |
| 10a.Final Bills Issued This Month                     | <b>32,881</b>    | <b>\$11,534,448</b>  |
| 10b.Final Bills With Arrears This Month               | <b>10,380</b>    | <b>\$9,857,129</b>   |
| 10c.Final Bills With One or More DPA (last 12 months) | <b>7,582</b>     | <b>\$6,054,919</b>   |
| 11. Deposits Received This Month                      | <b>306</b>       | <b>\$56,254</b>      |

**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****Aug-10**

| <b>TOTALS</b>   |                 |                |
|---|-----------------|----------------|
| <i>ITEM DESCRIPTION</i>                               |                 |                |
|   | <b>Customer</b> | <b>Dollars</b> |
| <b>1.Arrears Greater Than Sixty Days</b>              | 235,296         | \$215,821,335  |
| 2.Final Termination Notices This Month                | 96,720          | \$67,210,075   |
| 3a.Unresolved Arrears (FTN Expired)                   | 41,333          | \$63,249,904   |
| 3b.Accounts Eligible For Field Action                 | 21,686          | \$32,206,323   |
| <b>4a.Terminations For Non-Payment - All</b>          | 7,694           | \$10,836,111   |
| 4b.Terminations For Non-Pmt - Heat Related            | 2,874           | \$4,935,364    |
| 4c.Terminations For Non-Pmt - Service Limiter         |                 |                |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |                 |                |
| 5 Reconnections for Non-Pmt.                          |                 |                |
| 5a.Reconnects Due To HEAP or DSS                      | 13              | \$34,461       |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 2,547           | \$3,071,191    |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | 108,407         | \$99,064,492   |
| 6b.Deferred Payment Agreements Made                   | 14,185          | \$12,491,002   |
| 6c.Deferred Payment Agreements Reinstated             | 25,300          | \$22,881,871   |
| 6d.Deferred Payment Agreements Defaulted              | 34,280          | \$37,488,390   |
| 6e.Deferred Payment Agreements Satisfied              | 3,927           | \$361,747      |
| <b>6f.Active DPA's At The End Of This Month</b>       | 101,932         | \$93,693,677   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 43.32%          | 43.41%         |
| <b>7a.Uncollectables This Month</b>                   | 9,726           | \$7,239,160    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 41.86%          |                |
| 7c.Resid. UCB Accounts with One or More DPA           | 4,468           | \$5,575,721    |
| <b>8. Residential Sales</b>                           | 1,480,410       | \$201,774,474  |
| 9a.Residential Bankruptcies                           | 224             | \$339,040      |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 2.30%           | 4.68%          |
| 10a.Final Bills Issued This Month                     | 37,196          | \$12,181,685   |
| 10b.Final Bills With Arrears This Month               | 11,658          | \$10,319,561   |
| 10c.Final Bills With One or More DPA (last 12 months) | 8,124           | \$6,144,170    |
| 11. Deposits Received This Month                      | 363             | \$59,999       |

**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****Sep-10**

| <b>TOTALS</b>   |                 |                |
|---|-----------------|----------------|
| <i>ITEM DESCRIPTION</i>                               |                 |                |
|   | <b>Customer</b> | <b>Dollars</b> |
| <b>1.Arrears Greater Than Sixty Days</b>              | 239,786         | \$210,106,251  |
| 2.Final Termination Notices This Month                | 111,009         | \$80,752,251   |
| 3a.Unresolved Arrears (FTN Expired)                   | 45,565          | \$66,809,995   |
| 3b.Accounts Eligible For Field Action                 | 20,131          | \$26,508,145   |
| <b>4a.Terminations For Non-Payment - All</b>          | 7,581           | \$9,510,157    |
| 4b.Terminations For Non-Pmt - Heat Related            | 2,784           | \$4,411,070    |
| 4c.Terminations For Non-Pmt - Service Limiter         |                 |                |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |                 |                |
| 5 Reconnections for Non-Pmt.                          |                 |                |
| 5a.Reconnects Due To HEAP or DSS                      | 7               | \$8,733        |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 2,475           | \$2,732,678    |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | 101,932         | \$93,693,677   |
| 6b.Deferred Payment Agreements Made                   | 15,762          | \$12,285,589   |
| 6c.Deferred Payment Agreements Reinstated             | 28,951          | \$26,111,875   |
| 6d.Deferred Payment Agreements Defaulted              | 34,815          | \$35,954,072   |
| 6e.Deferred Payment Agreements Satisfied              | 4,220           | \$385,874      |
| <b>6f.Active DPA's At The End Of This Month</b>       | 101,330         | \$90,624,502   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 42.26%          | 43.13%         |
| <b>7a.Uncollectables This Month</b>                   | 8,875           | \$6,686,998    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 41.32%          |                |
| 7c.Resid. UCB Accounts with One or More DPA           | 4,175           | \$5,120,906    |
| <b>8. Residential Sales</b>                           | 1,483,805       | \$173,518,945  |
| 9a.Residential Bankruptcies                           | 171             | \$280,752      |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 1.93%           | 4.20%          |
| 10a.Final Bills Issued This Month                     | 33,325          | \$10,696,831   |
| 10b.Final Bills With Arrears This Month               | 10,331          | \$8,982,487    |
| 10c.Final Bills With One or More DPA (last 12 months) | 7,470           | \$5,189,328    |
| 11. Deposits Received This Month                      | 219             | \$44,868       |

**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****Oct-10**

| <b>TOTALS</b>  |                  |                      |
|--|------------------|----------------------|
| <i>ITEM DESCRIPTION</i>                                |                  |                      |
|  | <b>Customer</b>  | <b>Dollars</b>       |
| <b>1.Arrears Greater Than Sixty Days</b>               | <b>249,518</b>   | <b>\$205,593,668</b> |
| 2.Final Termination Notices This Month                 | <b>100,331</b>   | <b>\$68,512,033</b>  |
| 3a.Unresolved Arrears (FTN Expired)                    | <b>48,027</b>    | <b>\$70,390,250</b>  |
| 3b.Accounts Eligible For Field Action                  | <b>11,910</b>    | <b>\$15,356,581</b>  |
| <b>4a.Terminations For Non-Payment - All</b>           | <b>4,524</b>     | <b>\$5,928,558</b>   |
| 4b.Terminations For Non-Pmt - Heat Related             | <b>1,774</b>     | <b>\$2,850,964</b>   |
| 4c.Terminations For Non-Pmt - Service Limiter          |                  |                      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request          |                  |                      |
| 5 Reconnections for Non-Pmt.                           |                  |                      |
| 5a.Reconnects Due To HEAP or DSS                       | <b>1</b>         | <b>\$2,280</b>       |
| 5b.Reconnects Due To Deferred Payment Agrmt.           | <b>1,604</b>     | <b>\$1,882,102</b>   |
| <b>6a.Active DPA's At The Beginning Of This Month</b>  | <b>101,330</b>   | <b>\$90,624,502</b>  |
| 6b.Deferred Payment Agreements Made                    | <b>14,911</b>    | <b>\$10,767,508</b>  |
| 6c.Deferred Payment Agreements Reinstated              | <b>30,209</b>    | <b>\$26,375,175</b>  |
| 6d.Deferred Payment Agreements Defaulted               | <b>33,969</b>    | <b>\$34,440,548</b>  |
| 6e.Deferred Payment Agreements Satisfied               | <b>4,416</b>     | <b>\$325,100</b>     |
| <b>6f.Active DPA's At The End Of This Month</b>        | <b>100,629</b>   | <b>\$87,807,076</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days               | <b>40.33%</b>    | <b>42.71%</b>        |
| <b>7a.Uncollectables This Month</b>                    | <b>7,165</b>     | <b>\$4,601,760</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service      | <b>41.33%</b>    |                      |
| 7c.Resid. UCB Accounts with One or More DPA            | <b>3,285</b>     | <b>\$4,022,091</b>   |
| <b>8. Residential Sales</b>                            | <b>1,475,007</b> | <b>\$148,818,196</b> |
| 9a.Residential Bankruptcies                            | <b>232</b>       | <b>\$332,970</b>     |
| 9b.Percent Of Bankruptcies Compared To All UCB's       | <b>3.24%</b>     | <b>7.24%</b>         |
| 1 0a.Final Bills Issued This Month                     | <b>32,172</b>    | <b>\$9,086,666</b>   |
| 1 0b.Final Bills With Arrears This Month               | <b>8,973</b>     | <b>\$7,611,535</b>   |
| 1 0c.Final Bills With One or More DPA (last 12 months) | <b>6,580</b>     | <b>\$4,295,771</b>   |
| 11. Deposits Received This Month                       | <b>215</b>       | <b>\$49,650</b>      |

**Niagara Mohawk Power Corp****RESIDENTIAL SERVICE MONTH OF:****Nov-10**

| <b>TOTALS</b>   |                  |                      |
|---|------------------|----------------------|
| <i>ITEM DESCRIPTION</i>                               |                  |                      |
|   | <b>Customer</b>  | <b>Dollars</b>       |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>249,562</b>   | <b>\$211,523,410</b> |
| 2.Final Termination Notices This Month                | <b>85,887</b>    | <b>\$57,867,722</b>  |
| 3a.Unresolved Arrears (FTN Expired)                   | <b>50,364</b>    | <b>\$76,188,331</b>  |
| 3b.Accounts Eligible For Field Action                 | <b>2,568</b>     | <b>\$5,263,574</b>   |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>909</b>       | <b>\$1,819,415</b>   |
| 4b.Terminations For Non-Pmt - Heat Related            | <b>391</b>       | <b>\$944,456</b>     |
| 4c.Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5 Reconnections for Non-Pmt.                          |                  |                      |
| 5a.Reconnects Due To HEAP or DSS                      | <b>296</b>       | <b>\$676,533</b>     |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | <b>0</b>         | <b>\$0</b>           |
| 6a.Active DPA's At The Beginning Of This Month        | <b>100,629</b>   | <b>\$87,807,076</b>  |
| 6b.Deferred Payment Agreements Made                   | <b>11,004</b>    | <b>\$8,334,509</b>   |
| 6c.Deferred Payment Agreements Reinstated             | <b>23,290</b>    | <b>\$20,020,521</b>  |
| 6d.Deferred Payment Agreements Defaulted              | <b>35,511</b>    | <b>\$35,325,625</b>  |
| 6e.Deferred Payment Agreements Satisfied              | <b>4,449</b>     | <b>\$255,576</b>     |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>91,490</b>    | <b>\$79,957,124</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days              | <b>36.66%</b>    | <b>37.80%</b>        |
| <b>7a.Uncollectables This Month</b>                   | <b>7,553</b>     | <b>\$2,137,336</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | <b>39.45%</b>    |                      |
| 7c.Resid. UCB Accounts with One or More DPA           | <b>3,348</b>     | <b>\$3,697,497</b>   |
| <b>8. Residential Sales</b>                           | <b>1,467,652</b> | <b>\$175,585,049</b> |
| 9a.Residential Bankruptcies                           | <b>133</b>       | <b>\$211,230</b>     |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | <b>1.76%</b>     | <b>9.88%</b>         |
| 10a.Final Bills Issued This Month                     | <b>29,280</b>    | <b>\$7,326,558</b>   |
| 10b.Final Bills With Arrears This Month               | <b>8,645</b>     | <b>\$5,955,259</b>   |
| 10c.Final Bills With One or More DPA (last 12 months) | <b>5,711</b>     | <b>\$2,965,507</b>   |
| 11. Deposits Received This Month                      | <b>206</b>       | <b>\$42,608</b>      |

# MONTHLY COLLECTIONS REPORT

## Niagara Mohawk Power Corp

**RESIDENTIAL SERVICE** MONTH OF: Dec-10

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>243,753</b>   | <b>\$200,616,710</b> |
| 2. Final Termination Notices This Month                | 99,835           | \$63,048,057         |
| 3a. Unresolved Arrears (FTN Expired)                   | 56,985           | \$82,291,485         |
| 3b. Accounts Eligible For Field Action                 | 470              | \$798,473            |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>90</b>        | <b>\$199,238</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 36               | \$107,713            |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5 Reconnections for Non-Pmt.                           |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | 36               | \$114,869            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 11               | \$6,670              |
| 6a. Active DPA's At The Beginning Of This Month        | 91,490           | \$79,957,124         |
| 6b. Deferred Payment Agreements Made                   | 12,038           | \$9,749,774          |
| 6c. Deferred Payment Agreements Reinstated             | 29,677           | \$26,327,301         |
| 6d. Deferred Payment Agreements Defaulted              | 32,083           | \$31,128,598         |
| 6e. Deferred Payment Agreements Satisfied              | 6,548            | \$278,684            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>88,659</b>    | <b>\$77,557,972</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 36.37%           | 38.66%               |
| <b>7a. Uncollectables This Month</b>                   | <b>7,926</b>     | <b>\$1,197,532</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.04%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,078            | \$3,255,193          |
| <b>8. Residential Sales</b>                            | <b>1,445,863</b> | <b>\$224,259,913</b> |
| 9a. Residential Bankruptcies                           | 302              | \$463,534            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.81%            | 38.71%               |
| 10a. Final Bills Issued This Month                     | 23,645           | \$6,131,455          |
| 10b. Final Bills With Arrears This Month               | 6,564            | \$4,568,966          |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,554            | \$2,174,648          |
| 11. Deposits Received This Month                       | 151              | \$31,668             |



NYSEG

| RESIDENTIAL SERVICE                                   | MONTH OF: <u>Jan-10</u> |                      |
|---|-------------------------|----------------------|
| ITEM DESCRIPTION                                      | TOTALS                  |                      |
|   | Customer                | Dollars              |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>77,442</b>           | <b>\$23,661,064</b>  |
| 2.Final Termination Notices This Month                | 92,052                  | \$21,550,288         |
| 3a.Unresolved Arrears (FTN Expired)                   | 38,147                  | \$9,505,535          |
| 3b.Accounts Eligible For Field Action                 | 26,946                  | Not Available        |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>863</b>              | <b>\$414,603</b>     |
| 4b.Terminations For Non-Pmt - Heat Related            | 378                     | \$252,236            |
| 4c.Terminations For Non-Pmt - Service Limiter         | 24                      | \$31,589             |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 104                     |                      |
| 5 Reconnections for Non-Pmt.                          | <b>710</b>              | <b>\$182,950</b>     |
| 5a.Reconnects Due To HEAP or DSS                      | 211                     | \$77,106             |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 98                      | \$6,442              |
| 6a.Active DPA's At The Beginning Of This Month        | 35,771                  | \$20,275,057         |
| 6b.Deferred Payment Agreements Made                   | 6,192                   | \$2,949,116          |
| 6c.Deferred Payment Agreements Reinstated             | 0                       | \$0                  |
| 6d.Deferred Payment Agreements Defaulted              | 11,966                  | \$2,366,549          |
| 6e.Deferred Payment Agreements Satisfied              | Not Available           | Not Available        |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>35,802</b>           | <b>\$20,527,209</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 46.23%                  | 86.76%               |
| <b>7a.Uncollectables This Month</b>                   | <b>4,474</b>            | <b>\$2,350,911</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available           |                      |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available           | Not Available        |
| <b>8. Residential Sales</b>                           | <b>988,380</b>          | <b>\$113,294,950</b> |
| 9a.Residential Bankruptcies                           | 178                     | \$39,080             |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 3.98%                   | 1.66%                |
| 10a.Final Bills Issued This Month                     | 7,386                   | \$2,208,222          |
| 10b.Final Bills With Arrears This Month               | 3,893                   | \$1,237,498          |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available           | Not Available        |
| 11. Deposits Received This Month                      | 449                     | \$135,607            |

**Notes:** Please enter any special notes here.

## NYSEG

| RESIDENTIAL SERVICE MONTH OF: <u>Feb-10</u>           |                |                     |
|---|----------------|---------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>Dollars    |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>80,203</b>  | <b>\$21,676,334</b> |
| 2.Final Termination Notices This Month                | 87,378         | \$22,501,261        |
| 3a.Unresolved Arrears (FTN Expired)                   | 37,697         | \$10,436,654        |
| 3b.Accounts Eligible For Field Action                 | 24,161         | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>902</b>     | <b>\$423,248</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 445            | \$276,101           |
| 4c.Terminations For Non-Pmt - Service Limiter         | 16             | \$12,424            |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 64             |                     |
| 5 Reconnections for Non-Pmt.                          | <b>641</b>     | <b>\$189,026</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 118            | \$51,873            |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 113            | \$13,127            |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>35,802</b>  | <b>\$20,527,209</b> |
| 6b.Deferred Payment Agreements Made                   | 6,562          | \$4,251,538         |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d.Deferred Payment Agreements Defaulted              | 10,851         | \$2,462,378         |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>36,512</b>  | <b>\$22,387,042</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 45.52%         | 103.28%             |
| <b>7a.Uncollectables This Month</b>                   | <b>2,778</b>   | <b>-\$311,097</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                           | <b>988,553</b> | <b>\$98,728,903</b> |
| 9a.Residential Bankruptcies                           | 144            | \$57,726            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 5.18%          | -18.56%             |
| 10a.Final Bills Issued This Month                     | 7,435          | \$2,404,488         |
| 10b.Final Bills With Arrears This Month               | 4,005          | \$1,451,129         |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                      | 328            | \$99,788            |

## NYSEG

| RESIDENTIAL SERVICE MONTH OF: <u>Mar-10</u>           |                |                       |
|---|----------------|-----------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>s<br>Dollars |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>78,033</b>  | <b>\$23,072,328</b>   |
| 2.Final Termination Notices This Month                | 93,142         | \$23,495,541          |
| 3a.Unresolved Arrears (FTN Expired)                   | 50,316         | \$13,939,345          |
| 3b.Accounts Eligible For Field Action                 | 29,519         | Not Available         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>2,456</b>   | <b>\$1,171,961</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 1,076          | \$608,419             |
| 4c.Terminations For Non-Pmt - Service Limiter         | 17             | \$22,504              |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 81             |                       |
| 5 Reconnections for Non-Pmt.                          | <b>1,164</b>   | <b>\$318,362</b>      |
| 5a.Reconnects Due To HEAP or DSS                      | 182            | \$72,361              |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 175            | \$16,867              |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>36,512</b>  | <b>\$22,387,042</b>   |
| 6b.Deferred Payment Agreements Made                   | 7,943          | \$4,591,262           |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                   |
| 6d.Deferred Payment Agreements Defaulted              | 10,222         | \$2,722,227           |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available         |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>38,714</b>  | <b>\$24,409,714</b>   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 49.61%         | 105.80%               |
| <b>7a.Uncollectables This Month</b>                   | <b>2,893</b>   | <b>-\$215,947</b>     |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                       |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available         |
| <b>8. Residential Sales</b>                           | <b>987,584</b> | <b>\$85,999,760</b>   |
| 9a.Residential Bankruptcies                           | 306            | \$84,302              |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 10.58%         | -39.04%               |
| 10a.Final Bills Issued This Month                     | 9,903          | \$3,474,227           |
| 10b.Final Bills With Arrears This Month               | 4,953          | \$1,945,100           |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available         |
| 11. Deposits Received This Month                      | 406            | \$159,503             |

## NYSEG

| RESIDENTIAL SERVICE MONTH OF: <u>Apr-10</u>           |                |                     |
|---|----------------|---------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>Dollars    |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>78,274</b>  | <b>\$26,138,607</b> |
| 2.Final Termination Notices This Month                | 89,837         | \$20,849,192        |
| 3a.Unresolved Arrears (FTN Expired)                   | 40,150         | \$10,661,804        |
| 3b.Accounts Eligible For Field Action                 | 31,729         | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>3,918</b>   | <b>\$1,588,429</b>  |
| 4b.Terminations For Non-Pmt - Heat Related            | 2,098          | \$1,073,119         |
| 4c.Terminations For Non-Pmt - Service Limiter         | 16             | \$11,814            |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 67             |                     |
| 5 Reconnections for Non-Pmt.                          | <b>1,261</b>   | <b>\$368,927</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 199            | \$80,936            |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 190            | \$19,433            |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>38,714</b>  | <b>\$24,409,714</b> |
| 6b.Deferred Payment Agreements Made                   | 7,391          | \$5,014,880         |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d.Deferred Payment Agreements Defaulted              | 13,160         | \$2,703,281         |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>40,395</b>  | <b>\$25,635,352</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 51.61%         | 98.07%              |
| <b>7a.Uncollectables This Month</b>                   | <b>2,919</b>   | <b>\$580,785</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                           | <b>989,330</b> | <b>\$67,358,657</b> |
| 9a.Residential Bankruptcies                           | 209            | \$99,762            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 7.16%          | 17.18%              |
| 10a.Final Bills Issued This Month                     | 9,911          | \$4,032,469         |
| 10b.Final Bills With Arrears This Month               | 5,429          | \$2,059,187         |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                      | 714            | \$343,575           |

## NYSEG

| RESIDENTIAL SERVICE MONTH OF: <u>May-10</u>           |                |                       |
|---|----------------|-----------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>s<br>Dollars |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>82,190</b>  | <b>\$28,140,101</b>   |
| 2.Final Termination Notices This Month                | 68,861         | \$14,578,582          |
| 3a.Unresolved Arrears (FTN Expired)                   | 35,630         | \$8,640,007           |
| 3b.Accounts Eligible For Field Action                 | 30,823         | Not Available         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>5,846</b>   | <b>\$2,473,844</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 3,107          | \$1,685,061           |
| 4c.Terminations For Non-Pmt - Service Limiter         | 13             | \$6,038               |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 95             |                       |
| 5 Reconnections for Non-Pmt.                          | <b>5,305</b>   | <b>\$1,322,112</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 399            | \$185,299             |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 741            | \$83,438              |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>40,395</b>  | <b>\$25,635,352</b>   |
| 6b.Deferred Payment Agreements Made                   | 6,565          | \$3,216,691           |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                   |
| 6d.Deferred Payment Agreements Defaulted              | 11,894         | \$2,124,686           |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available         |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>41,219</b>  | <b>\$25,837,211</b>   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 50.15%         | 91.82%                |
| <b>7a.Uncollectables This Month</b>                   | <b>2,882</b>   | <b>\$774,691</b>      |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                       |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available         |
| <b>8. Residential Sales</b>                           | <b>989,736</b> | <b>\$55,868,951</b>   |
| 9a.Residential Bankruptcies                           | 183            | \$91,796              |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 6.35%          | 11.85%                |
| 10a.Final Bills Issued This Month                     | 10,276         | \$3,406,399           |
| 10b.Final Bills With Arrears This Month               | 5,558          | \$2,010,689           |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available         |
| 11. Deposits Received This Month                      | 933            | \$287,524             |

NYSEG

| RESIDENTIAL SERVICE                                    | MONTH OF: <u>Jun-10</u> |                     |
|--|-------------------------|---------------------|
| ITEM DESCRIPTION                                       | TOTALS                  |                     |
|  | Customer                | Dollars             |
| <b>1.Arrears Greater Than Sixty Days</b>               | <b>82,633</b>           | <b>\$28,849,899</b> |
| 2.Final Termination Notices This Month                 | 69,607                  | \$12,489,011        |
| 3a.Unresolved Arrears (FTN Expired)                    | 39,881                  | \$8,405,193         |
| 3b.Accounts Eligible For Field Action                  | 32,633                  | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>           | <b>5,541</b>            | <b>\$2,497,982</b>  |
| 4b.Terminations For Non-Pmt - Heat Related             | 2,721                   | \$1,607,289         |
| 4c.Terminations For Non-Pmt - Service Limiter          | 19                      | \$20,538            |
| 4d.Term. Other Than Non-Pmt. or Cust. Request          | 62                      |                     |
| 5 Reconnections for Non-Pmt.                           | <b>3,091</b>            | <b>\$737,759</b>    |
| 5a.Reconnects Due To HEAP or DSS                       | 141                     | \$87,283            |
| 5b.Reconnects Due To Deferred Payment Agrmt.           | 476                     | \$76,432            |
| 6a.Active DPA's At The Beginning Of This Month         | 41,219                  | <b>\$25,837,211</b> |
| 6b.Deferred Payment Agreements Made                    | 5,640                   | \$3,066,245         |
| 6c.Deferred Payment Agreements Reinstated              | 0                       | \$0                 |
| 6d.Deferred Payment Agreements Defaulted               | 13,630                  | \$2,022,407         |
| 6e.Deferred Payment Agreements Satisfied               | Not Available           | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>        | <b>43,270</b>           | <b>\$26,881,517</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days               | 52.36%                  | 93.18%              |
| <b>7a.Uncollectables This Month</b>                    | <b>3,410</b>            | <b>\$546,800</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service      | Not Available           |                     |
| 7c.Resid. UCB Accounts with One or More DPA            | Not Available           | Not Available       |
| <b>8. Residential Sales</b>                            | <b>989,395</b>          | <b>\$53,372,673</b> |
| 9a.Residential Bankruptcies                            | 195                     | \$58,287            |
| 9b.Percent Of Bankruptcies Compared To All UCB's       | 5.72%                   | 10.66%              |
| 1 0a.Final Bills Issued This Month                     | 14,841                  | \$4,064,961         |
| 1 0b.Final Bills With Arrears This Month               | 7,191                   | \$2,271,733         |
| 1 0c.Final Bills With One or More DPA (last 12 months) | Not Available           | Not Available       |
| 11. Deposits Received This Month                       | 918                     | \$337,204           |

NYSEG

| RESIDENTIAL SERVICE MONTH OF: <u>Jul-10</u>       |                  |                     |
|---|------------------|---------------------|
| ITEM DESCRIPTION                                  | TOTALS           |                     |
|   | Customer Dollars |                     |
| <b>Arrears Greater Than Sixty Days</b>            | <b>84,599</b>    | <b>\$28,890,359</b> |
| Final Termination Notices This Month              | 67,844           | \$10,674,244        |
| Unresolved Arrears (FTN Expired)                  | 29,705           | \$5,430,949         |
| Accounts Eligible For Field Action                | 26,690           | Not Available       |
| <b>Terminations For Non-Payment - All</b>         | <b>3,270</b>     | <b>\$1,344,830</b>  |
| Terminations For Non-Pmt - Heat Related           | 1,740            | \$933,449           |
| Terminations For Non-Pmt - Service Limiter        | 18               | \$16,621            |
| Term. Other Than Non-Pmt. or Cust. Request        | 72               |                     |
| Reconnections for Non-Pmt.                        | <b>2,847</b>     | <b>\$570,162</b>    |
| Reconnects Due To HEAP or DSS                     | 127              | \$56,343            |
| Reconnects Due To Deferred Payment Agrmt.         | 428              | \$38,713            |
| Active DPA's At The Beginning Of This Month       | 43,270           | \$26,881,517        |
| <b>Deferred Payment Agreements Made</b>           | <b>4,925</b>     | <b>\$2,018,249</b>  |
| Deferred Payment Agreements Reinstated            | 0                | \$0                 |
| Deferred Payment Agreements Defaulted             | 16,138           | \$2,218,222         |
| Deferred Payment Agreements Satisfied             | Not Available    | Not Available       |
| <b>Active DPA's At The End Of This Month</b>      | <b>45,015</b>    | <b>\$26,835,296</b> |
| Percent Of DPA's In Arrears > 60 Days             | 53.21%           | 92.89%              |
| <b>Uncollectables This Month</b>                  | <b>3,489</b>     | <b>\$1,488,028</b>  |
| Percent Of UCB's with Less Than 1 Year Service    | Not Available    |                     |
| Resid. UCB Accounts with One or More DPA          | Not Available    | Not Available       |
| <b>Residential Sales</b>                          | <b>991,709</b>   | <b>\$64,791,624</b> |
| Residential Bankruptcies                          | 176              | \$34,903            |
| Percent Of Bankruptcies Compared To All UCB's     | 5.04%            | 2.35%               |
| Final Bills Issued This Month                     | 12,155           | \$3,225,165         |
| Final Bills With Arrears This Month               | 5,688            | \$1,809,166         |
| Final Bills With One or More DPA (last 12 months) | Not Available    | Not Available       |
| Deposits Received This Month                      | 620              | \$193,369           |

## NYSEG

| RESIDENTIAL SERVICE MONTH OF: <u>Aug-10</u>           |                |                       |
|---|----------------|-----------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>s<br>Dollars |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>86,779</b>  | <b>\$27,568,073</b>   |
| 2.Final Termination Notices This Month                | 73,289         | \$12,097,881          |
| 3a.Unresolved Arrears (FTN Expired)                   | 29,702         | \$5,214,364           |
| 3b.Accounts Eligible For Field Action                 | 25,852         | Not Available         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>3,921</b>   | <b>\$1,634,782</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 1,833          | \$1,007,447           |
| 4c.Terminations For Non-Pmt - Service Limiter         | 17             | \$17,365              |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 99             |                       |
| 5 Reconnections for Non-Pmt.                          | <b>2,353</b>   | <b>\$480,339</b>      |
| 5a.Reconnects Due To HEAP or DSS                      | 89             | \$31,607              |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 310            | \$25,210              |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>45,015</b>  | <b>\$26,835,296</b>   |
| 6b.Deferred Payment Agreements Made                   | 4,697          | \$2,315,816           |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                   |
| 6d.Deferred Payment Agreements Defaulted              | 17,329         | \$2,501,821           |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available         |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>43,095</b>  | <b>\$25,000,531</b>   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 49.66%         | 90.69%                |
| <b>7a.Uncollectables This Month</b>                   | <b>4,048</b>   | <b>\$1,807,649</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                       |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available         |
| <b>8. Residential Sales</b>                           | <b>990,933</b> | <b>\$66,966,974</b>   |
| 9a.Residential Bankruptcies                           | 163            | \$44,846              |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 4.03%          | 2.48%                 |
| 10a.Final Bills Issued This Month                     | 14,420         | \$3,404,411           |
| 10b.Final Bills With Arrears This Month               | 6,775          | \$1,787,113           |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available         |
| 11. Deposits Received This Month                      | 1,163          | \$382,840             |



## NYSEG

| RESIDENTIAL SERVICE MONTH OF: <u>Sep-10</u>           |                |                       |
|---|----------------|-----------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>s<br>Dollars |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>89,984</b>  | <b>\$27,291,900</b>   |
| 2.Final Termination Notices This Month                | 81,070         | \$13,642,526          |
| 3a.Unresolved Arrears (FTN Expired)                   | 40,753         | \$7,531,496           |
| 3b.Accounts Eligible For Field Action                 | 30,056         | Not Available         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>4,158</b>   | <b>\$1,690,478</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 1,810          | \$971,590             |
| 4c.Terminations For Non-Pmt - Service Limiter         | 12             | \$12,811              |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 74             |                       |
| 5 Reconnections for Non-Pmt.                          | <b>2,498</b>   | <b>\$499,547</b>      |
| 5a.Reconnects Due To HEAP or DSS                      | 89             | \$33,664              |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 338            | \$29,041              |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>43,095</b>  | <b>\$25,000,531</b>   |
| 6b.Deferred Payment Agreements Made                   | 7,763          | \$4,444,998           |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                   |
| 6d.Deferred Payment Agreements Defaulted              | 19,545         | \$2,866,537           |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available         |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>49,144</b>  | <b>\$28,791,220</b>   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 54.61%         | 105.49%               |
| <b>7a.Uncollectables This Month</b>                   | <b>3,110</b>   | <b>\$722,848</b>      |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                       |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available         |
| <b>8. Residential Sales</b>                           | <b>990,690</b> | <b>\$66,242,742</b>   |
| 9a.Residential Bankruptcies                           | 136            | \$44,714              |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 4.37%          | 6.19%                 |
| 10a.Final Bills Issued This Month                     | 12,466         | \$3,035,790           |
| 10b.Final Bills With Arrears This Month               | 6,119          | \$1,729,269           |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available         |
| 11. Deposits Received This Month                      | 688            | \$263,095             |

## NYSEG

| RESIDENTIAL SERVICE MONTH OF: <u>Oct-10</u>           |                |                       |
|---|----------------|-----------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>s<br>Dollars |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>81,807</b>  | <b>\$27,478,962</b>   |
| 2.Final Termination Notices This Month                | 71,072         | \$11,697,313          |
| 3a.Unresolved Arrears (FTN Expired)                   | 32,609         | \$5,848,076           |
| 3b.Accounts Eligible For Field Action                 | 23,754         | Not Available         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>3,325</b>   | <b>\$1,398,445</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 1,494          | \$781,151             |
| 4c.Terminations For Non-Pmt - Service Limiter         | 3              | \$1,516               |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 104            |                       |
| 5 Reconnections for Non-Pmt.                          | <b>3,077</b>   | <b>\$636,764</b>      |
| 5a.Reconnects Due To HEAP or DSS                      | 134            | \$52,959              |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 436            | \$27,756              |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>49,144</b>  | <b>\$28,791,220</b>   |
| 6b.Deferred Payment Agreements Made                   | 5,204          | \$3,120,610           |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                   |
| 6d.Deferred Payment Agreements Defaulted              | 18,473         | \$2,678,859           |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available         |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>49,942</b>  | <b>\$28,859,480</b>   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 61.05%         | 105.02%               |
| <b>7a.Uncollectables This Month</b>                   | <b>3,110</b>   | <b>\$786,522</b>      |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                       |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available         |
| <b>8. Residential Sales</b>                           | <b>991,377</b> | <b>\$57,478,120</b>   |
| 9a.Residential Bankruptcies                           | 169            | \$21,310              |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 5.43%          | 2.71%                 |
| 10a.Final Bills Issued This Month                     | 11,998         | \$2,859,295           |
| 10b.Final Bills With Arrears This Month               | 6,596          | \$1,639,369           |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available         |
| 11. Deposits Received This Month                      | 600            | \$212,446             |

## NYSEG

| RESIDENTIAL SERVICE                                   | MONTH OF: <u>Nov-10</u> |                     |
|---|-------------------------|---------------------|
| ITEM DESCRIPTION                                      | TOTALS                  |                     |
|   | Customer                | Dollars             |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>81,906</b>           | <b>\$27,599,991</b> |
| 2.Final Termination Notices This Month                | 79,848                  | \$12,171,452        |
| 3a.Unresolved Arrears (FTN Expired)                   | 35,838                  | \$6,523,795         |
| 3b.Accounts Eligible For Field Action                 | 17,655                  | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>806</b>              | <b>\$318,696</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 411                     | \$233,924           |
| 4c.Terminations For Non-Pmt - Service Limiter         | 1                       | \$87                |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | 21                      |                     |
| 5 Reconnections for Non-Pmt.                          | <b>530</b>              | <b>\$129,582</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 218                     | \$65,015            |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 52                      | \$4,877             |
| 6a.Active DPA's At The Beginning Of This Month        | 49,942                  | <b>\$28,859,480</b> |
| 6b.Deferred Payment Agreements Made                   | 3,456                   | \$1,827,272         |
| 6c.Deferred Payment Agreements Reinstated             | 0                       | \$0                 |
| 6d.Deferred Payment Agreements Defaulted              | 22,474                  | \$3,093,516         |
| 6e.Deferred Payment Agreements Satisfied              | Not Available           | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>48,848</b>           | <b>\$28,121,869</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 59.64%                  | 101.89%             |
| <b>7a.Uncollectables This Month</b>                   | <b>3,280</b>            | <b>\$762,066</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available           |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available           | Not Available       |
| <b>8. Residential Sales</b>                           | <b>991,036</b>          | <b>\$64,150,337</b> |
| 9a.Residential Bankruptcies                           | 115                     | \$48,279            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 3.51%                   | 6.34%               |
| 10a.Final Bills Issued This Month                     | 10,204                  | \$2,189,904         |
| 10b.Final Bills With Arrears This Month               | 5,444                   | \$1,230,640         |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available           | Not Available       |
| 11. Deposits Received This Month                      | 535                     | \$171,971           |

## MONTHLY COLLECTIONS REPORT

### NYSEG

RESIDENTIAL SERVICE

MONTH OF: Dec-10

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>81,575</b>  | <b>\$27,643,553</b> |
| 2. Final Termination Notices This Month                | 73,266         | \$11,929,802        |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,078         | \$6,075,368         |
| 3b. Accounts Eligible For Field Action                 | 17,716         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>106</b>     | <b>\$40,930</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 50             | \$23,540            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 88             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>102</b>     | <b>\$25,340</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 33             | \$12,604            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 13             | \$2,129             |
| 6a. Active DPA's At The Beginning Of This Month        | 48,848         | \$28,121,869        |
| 6b. Deferred Payment Agreements Made                   | 3,231          | \$1,636,492         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 19,807         | \$2,904,242         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>48,006</b>  | <b>\$27,633,206</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 58.85%         | 99.96%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,761</b>   | <b>\$999,787</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>993,199</b> | <b>\$83,708,688</b> |
| 9a. Residential Bankruptcies                           | 173            | \$37,310            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.60%          | 3.73%               |
| 10a. Final Bills Issued This Month                     | 8,583          | \$2,083,167         |
| 10b. Final Bills With Arrears This Month               | 4,611          | \$978,150           |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 360            | \$105,315           |

**Orange & Rockland**

**RESIDENTIAL SERVICE MONTH OF:**

**Jan-10**

| <b>TOTALS</b>   |                 |                     |
|---|-----------------|---------------------|
| <i>ITEM DESCRIPTION</i>                               |                 |                     |
|   | <b>Customer</b> | <b>Dollars</b>      |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>15,086</b>   | <b>\$6,482,838</b>  |
| 2.Final Termination Notices This Month                | 16,468          | \$4,916,469         |
| 3a.Unresolved Arrears (FTN Expired)                   | 4,024           | \$2,062,384         |
| 3b.Accounts Eligible For Field Action                 | 4,705           | \$2,975,021         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>504</b>      | <b>\$451,906</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            |                 |                     |
| 4c.Terminations For Non-Pmt - Service Limiter         | 111             | \$93,405            |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         |                 |                     |
| 5 Reconnections for Non-Pmt.                          |                 |                     |
| 5a.Reconnects Due To HEAP or DSS                      | 56              | \$44,700            |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 32              | \$29,186            |
| 6a.Active DPA's At The Beginning Of This Month        | 6,465           | \$6,766,108         |
| 6b.Deferred Payment Agreements Made                   | 1,114           | \$857,131           |
| 6c.Deferred Payment Agreements Reinstated             | 731             | \$729,873           |
| 6d.Deferred Payment Agreements Defaulted              | 1,395           | \$345,112           |
| 6e.Deferred Payment Agreements Satisfied              | 266             |                     |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>6,649</b>    | <b>\$6,792,669</b>  |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 44.07%          | 104.78%             |
| <b>7a.Uncollectables This Month</b>                   | <b>142</b>      | <b>\$232,317</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | 65.87%          |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | 97              | \$109,377           |
| <b>8. Residential Sales</b>                           | <b>194,587</b>  | <b>\$66,955,769</b> |
| 9a.Residential Bankruptcies                           | 16              | \$10,603            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 11.27%          | 4.56%               |
| 10a.Final Bills Issued This Month                     | 2,075           | \$775,121           |
| 10b.Final Bills With Arrears This Month               | 1,401           | \$700,891           |
| 10c.Final Bills With One or More DPA (last 12 months) | 202             | \$205,496           |
| 11. Deposits Received This Month                      | 11              | \$6,692             |

**Notes:** Please enter any special notes here.

| <b>Orange &amp; Rockland</b> |  | <b>Feb-10</b>               |                     |
|------------------------------|--|-----------------------------|---------------------|
| <b>RESIDENTIAL SERVICE</b>   |  | <b>MONTH OF:<br/>TOTALS</b> |                     |
| <i>ITEM DESCRIPTION</i>      |  | <b>Customer</b>             | <b>Dollars</b>      |
| 1.                           | <b>Arrears Greater Than Sixty Days</b>             | <b>16,117</b>               | <b>\$6,942,440</b>  |
| 2.                           | Final Termination Notices This Month               | 16,200                      | \$6,119,382         |
| 3a.                          | Unresolved Arrears (FTN Expired)                   | 4,260                       | \$2,402,310         |
| 3b.                          | Accounts Eligible For Field Action                 | 4,619                       | \$3,056,190         |
| 4a.                          | <b>Terminations For Non-Payment - All</b>          | <b>252</b>                  | <b>\$215,953</b>    |
| 4b.                          | Terminations For Non-Pmt - Heat Related            |                             |                     |
| 4c.                          | Terminations For Non-Pmt - Service Limiter         | 56                          | \$53,200            |
| 4d.                          | Term. Other Than Non-Pmt. or Cust. Request         |                             |                     |
| 5.                           | Reconnections for Non-Pmt.                         |                             |                     |
| 5a.                          | Reconnects Due To HEAP or DSS                      | 18                          | \$9,525             |
| 5b.                          | Reconnects Due To Deferred Payment Agrmt.          | 8                           | \$13,380            |
| 6a.                          | <b>Active DPA's At The Beginning Of This Month</b> | <b>6,666</b>                | <b>\$6,792,669</b>  |
| 6b.                          | Deferred Payment Agreements Made                   | 1,140                       | \$1,031,465         |
| 6c.                          | Deferred Payment Agreements Reinstated             | 681                         | \$662,539           |
| 6d.                          | Deferred Payment Agreements Defaulted              | 2,081                       | \$723,289           |
| 6e.                          | Deferred Payment Agreements Satisfied              | 277                         |                     |
| 6f.                          | <b>Active DPA's At The End Of This Month</b>       | <b>6,129</b>                | <b>\$6,295,704</b>  |
| 6g.                          | Percent Of DPA's In Arrears > 60 Days              | 38.03%                      | 90.68%              |
| 7a.                          | <b>Uncollectables This Month</b>                   | <b>54</b>                   | <b>\$135,404</b>    |
| 7b.                          | Percent Of UCB's with Less Than 1 Year Service     | 61.99%                      |                     |
| 7c.                          | Resid. UCB Accounts with One or More DPA           | 69                          | \$58,085            |
| 8.                           | <b>Residential Sales</b>                           | <b>194,559</b>              | <b>\$65,107,606</b> |
| 9a.                          | Residential Bankruptcies                           | 29                          | \$5,667             |
| 9b.                          | Percent Of Bankruptcies Compared To All UCB's      | 53.70%                      | 4.19%               |
| 10a.                         | Final Bills Issued This Month                      | 2,470                       | \$1,016,374         |
| 10b.                         | Final Bills With Arrears This Month                | 1,766                       | \$947,123           |
| 10c.                         | Final Bills With One or More DPA (last 12 months)  | 239                         | \$241,248           |
| 11.                          | Deposits Received This Month                       | 7                           | \$2,467             |

| Orange & Rockland   |  | Mar-10              |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>17,063</b>       | <b>\$8,007,441</b>  |
| 2.                  | Final Termination Notices This Month               | 16,534              | \$6,648,191         |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 5,451               | \$3,480,671         |
| 3b.                 | Accounts Eligible For Field Action                 | 5,223               | \$4,017,914         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>374</b>          | <b>\$426,883</b>    |
| 4b.                 | Terminations For Non-Pmt - Heat Related            |                     |                     |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 45                  | \$49,466            |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         |                     |                     |
| 5.                  | Reconnections for Non-Pmt.                         |                     |                     |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 27                  | \$16,325            |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 17                  | \$23,333            |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>6,310</b>        | <b>\$6,295,704</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 1,672               | \$1,693,911         |
| 6c.                 | Deferred Payment Agreements Reinstated             | 889                 | \$918,090           |
| 6d.                 | Deferred Payment Agreements Defaulted              | 1,692               | \$531,415           |
| 6e.                 | Deferred Payment Agreements Satisfied              | 286                 |                     |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>6,893</b>        | <b>\$7,292,365</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 40.40%              | 91.07%              |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>-2</b>           | <b>\$116,842</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 64.95%              |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 58                  | \$43,203            |
| 8.                  | <b>Residential Sales</b>                           | <b>194,579</b>      | <b>\$54,876,383</b> |
| 9a.                 | Residential Bankruptcies                           | 29                  | \$22,105            |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | -1450.00%           | 18.92%              |
| 10a.                | Final Bills Issued This Month                      | 2,023               | \$890,213           |
| 10b.                | Final Bills With Arrears This Month                | 1,452               | \$821,849           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 209                 | \$242,791           |
| 11.                 | Deposits Received This Month                       | 13                  | \$3,669             |

| <b>Orange &amp; Rockland</b> |  |                             |                     |
|------------------------------|--|-----------------------------|---------------------|
| <b>RESIDENTIAL SERVICE</b>   |  | <b>Apr-10</b>               |                     |
|                              |  | <b>MONTH OF:<br/>TOTALS</b> |                     |
| <i>ITEM DESCRIPTION</i>      |  | <b>Customer</b>             | <b>Dollars</b>      |
| 1.                           | <b>Arrears Greater Than Sixty Days</b>             | <b>18,113</b>               | <b>\$8,886,996</b>  |
| 2.                           | Final Termination Notices This Month               | 18,094                      | \$7,021,848         |
| 3a.                          | Unresolved Arrears (FTN Expired)                   | 5,231                       | \$3,067,799         |
| 3b.                          | Accounts Eligible For Field Action                 | 9,128                       | \$6,047,298         |
| 4a.                          | <b>Terminations For Non-Payment - All</b>          | <b>1,067</b>                | <b>\$1,287,190</b>  |
| 4b.                          | Terminations For Non-Pmt - Heat Related            |                             |                     |
| 4c.                          | Terminations For Non-Pmt - Service Limiter         | 18                          | \$21,363            |
| 4d.                          | Term. Other Than Non-Pmt. or Cust. Request         |                             |                     |
| 5.                           | Reconnections for Non-Pmt.                         |                             |                     |
| 5a.                          | Reconnects Due To HEAP or DSS                      | 76                          | \$53,098            |
| 5b.                          | Reconnects Due To Deferred Payment Agrmt.          | 78                          | \$92,622            |
| 6a.                          | <b>Active DPA's At The Beginning Of This Month</b> | <b>6,803</b>                | <b>\$7,292,365</b>  |
| 6b.                          | Deferred Payment Agreements Made                   | 1,778                       | \$1,793,571         |
| 6c.                          | Deferred Payment Agreements Reinstated             | 1,072                       | \$1,102,131         |
| 6d.                          | Deferred Payment Agreements Defaulted              | 1,534                       | \$438,949           |
| 6e.                          | Deferred Payment Agreements Satisfied              | 239                         |                     |
| 6f.                          | <b>Active DPA's At The End Of This Month</b>       | <b>7,880</b>                | <b>\$8,529,701</b>  |
| 6g.                          | Percent Of DPA's In Arrears > 60 Days              | 43.50%                      | 95.98%              |
| 7a.                          | <b>Uncollectables This Month</b>                   | <b>-55</b>                  | <b>\$158,134</b>    |
| 7b.                          | Percent Of UCB's with Less Than 1 Year Service     | 66.14%                      |                     |
| 7c.                          | Resid. UCB Accounts with One or More DPA           | 61                          | \$78,028            |
| 8.                           | <b>Residential Sales</b>                           | <b>194,480</b>              | <b>\$37,846,238</b> |
| 9a.                          | Residential Bankruptcies                           | 25                          | \$5,814             |
| 9b.                          | Percent Of Bankruptcies Compared To All UCB's      | -45.45%                     | 3.68%               |
| 10a.                         | Final Bills Issued This Month                      | 2,532                       | \$1,165,814         |
| 10b.                         | Final Bills With Arrears This Month                | 1,781                       | \$1,100,648         |
| 10c.                         | Final Bills With One or More DPA (last 12 months)  | 301                         | \$357,834           |
| 11.                          | Deposits Received This Month                       | 80                          | \$14,309            |



| <b>Orange &amp; Rockland</b> |  |                             |                     |
|------------------------------|--|-----------------------------|---------------------|
| <b>RESIDENTIAL SERVICE</b>   |  | <b>May-10</b>               |                     |
|                              |  | <b>MONTH OF:<br/>TOTALS</b> |                     |
| <i>ITEM DESCRIPTION</i>      |  | <b>Customer</b>             | <b>Dollars</b>      |
| 1.                           | <b>Arrears Greater Than Sixty Days</b>             | <b>18,090</b>               | <b>\$8,887,080</b>  |
| 2.                           | Final Termination Notices This Month               | 14,639                      | \$4,617,796         |
| 3a.                          | Unresolved Arrears (FTN Expired)                   | 4,713                       | \$2,521,278         |
| 3b.                          | Accounts Eligible For Field Action                 | 4,987                       | \$3,177,011         |
| 4a.                          | <b>Terminations For Non-Payment - All</b>          | <b>1,649</b>                | <b>\$1,766,998</b>  |
| 4b.                          | Terminations For Non-Pmt - Heat Related            |                             |                     |
| 4c.                          | Terminations For Non-Pmt - Service Limiter         | 0                           | \$0                 |
| 4d.                          | Term. Other Than Non-Pmt. or Cust. Request         |                             |                     |
| 5.                           | Reconnections for Non-Pmt.                         |                             |                     |
| 5a.                          | Reconnects Due To HEAP or DSS                      | 129                         | \$79,335            |
| 5b.                          | Reconnects Due To Deferred Payment Agrmt.          | 195                         | \$211,464           |
| 6a.                          | <b>Active DPA's At The Beginning Of This Month</b> | <b>7,871</b>                | <b>\$8,529,701</b>  |
| 6b.                          | Deferred Payment Agreements Made                   | 1,575                       | \$1,428,929         |
| 6c.                          | Deferred Payment Agreements Reinstated             | 1,133                       | \$1,141,139         |
| 6d.                          | Deferred Payment Agreements Defaulted              | 1,807                       | \$467,779           |
| 6e.                          | Deferred Payment Agreements Satisfied              | 255                         |                     |
| 6f.                          | <b>Active DPA's At The End Of This Month</b>       | <b>8,517</b>                | <b>\$9,116,710</b>  |
| 6g.                          | Percent Of DPA's In Arrears > 60 Days              | 47.08%                      | 102.58%             |
| 7a.                          | <b>Uncollectables This Month</b>                   | <b>12</b>                   | <b>\$231,379</b>    |
| 7b.                          | Percent Of UCB's with Less Than 1 Year Service     | 62.10%                      |                     |
| 7c.                          | Resid. UCB Accounts with One or More DPA           | 66                          | \$82,852            |
| 8.                           | <b>Residential Sales</b>                           | <b>194,477</b>              | <b>\$30,758,623</b> |
| 9a.                          | Residential Bankruptcies                           | 18                          | \$6,056             |
| 9b.                          | Percent Of Bankruptcies Compared To All UCB's      | 150.00%                     | 2.62%               |
| 10a.                         | Final Bills Issued This Month                      | 2,727                       | \$1,284,712         |
| 10b.                         | Final Bills With Arrears This Month                | 1,948                       | \$1,231,685         |
| 10c.                         | Final Bills With One or More DPA (last 12 months)  | 351                         | \$459,265           |
| 11.                          | Deposits Received This Month                       | 117                         | \$16,432            |

**Orange & Rockland**

**RESIDENTIAL SERVICE MONTH OF: Jun-10**

| <i>ITEM DESCRIPTION</i>                           | <b>TOTALS</b>           |                     |
|---|-------------------------|---------------------|
|   | <b>Customer Dollars</b> |                     |
| <b>Arrears Greater Than Sixty Days</b>            | <b>17,262</b>           | <b>\$8,571,755</b>  |
| Final Termination Notices This Month              | 14,154                  | \$4,017,101         |
| Unresolved Arrears (FTN Expired)                  | 4,296                   | \$2,190,229         |
| Accounts Eligible For Field Action                | 4,348                   | \$2,417,145         |
| <b>Terminations For Non-Payment - All</b>         | <b>1,366</b>            | <b>\$1,183,673</b>  |
| Terminations For Non-Pmt - Heat Related           |                         |                     |
| Terminations For Non-Pmt - Service Limiter        | 0                       | \$0                 |
| Term. Other Than Non-Pmt. or Cust. Request        |                         |                     |
| Reconnections for Non-Pmt.                        |                         |                     |
| Reconnects Due To HEAP or DSS                     | 41                      | \$42,705            |
| Reconnects Due To Deferred Payment Agrmt.         | 144                     | \$115,822           |
| Active DPA's At The Beginning Of This Month       | 8,554                   | \$9,116,710         |
| <b>Deferred Payment Agreements Made</b>           | <b>1,194</b>            | <b>\$1,023,196</b>  |
| Deferred Payment Agreements Reinstated            | 1,088                   | \$1,111,426         |
| Deferred Payment Agreements Defaulted             | 1,937                   | \$457,299           |
| Deferred Payment Agreements Satisfied             | 284                     |                     |
| <b>Active DPA's At The End Of This Month</b>      | <b>8,615</b>            | <b>\$9,086,579</b>  |
| Percent Of DPA's In Arrears > 60 Days             | 49.91%                  | 106.01%             |
| <b>Uncollectables This Month</b>                  | <b>35</b>               | <b>\$154,129</b>    |
| Percent Of UCB's with Less Than 1 Year Service    | 56.92%                  |                     |
| Resid. UCB Accounts with One or More DPA          | 59                      | \$70,997            |
| <b>Residential Sales</b>                          | <b>194,429</b>          | <b>\$33,415,015</b> |
| Residential Bankruptcies                          | 32                      | \$3,634             |
| Percent Of Bankruptcies Compared To All UCB's     | 91.43%                  | 2.36%               |
| Final Bills Issued This Month                     | 2,672                   | \$1,051,895         |
| Final Bills With Arrears This Month               | 1,839                   | \$994,772           |
| Final Bills With One or More DPA (last 12 months) | 317                     | \$389,692           |
| Deposits Received This Month                      | 99                      | \$17,935            |

**Orange & Rockland****RESIDENTIAL SERVICE MONTH OF: Jul-10**

| <i>ITEM DESCRIPTION</i>                           | <b>TOTALS</b>           |                     |
|---|-------------------------|---------------------|
|   | <b>Customer Dollars</b> |                     |
| <b>Arrears Greater Than Sixty Days</b>            | <b>16,277</b>           | <b>\$7,921,199</b>  |
| Final Termination Notices This Month              | 16,478                  | \$4,559,555         |
| Unresolved Arrears (FTN Expired)                  | 4,918                   | \$2,351,937         |
| Accounts Eligible For Field Action                | 4,665                   | \$2,481,890         |
| <b>Terminations For Non-Payment - All</b>         | <b>1,123</b>            | <b>\$918,019</b>    |
| Terminations For Non-Pmt - Heat Related           |                         |                     |
| Terminations For Non-Pmt - Service Limiter        | 0                       | \$0                 |
| Term. Other Than Non-Pmt. or Cust. Request        |                         |                     |
| Reconnections for Non-Pmt.                        |                         |                     |
| Reconnects Due To HEAP or DSS                     | 43                      | \$39,334            |
| Reconnects Due To Deferred Payment Agrmt.         | 93                      | \$76,952            |
| Active DPA's At The Beginning Of This Month       | 8,396                   | \$9,086,579         |
| <b>Deferred Payment Agreements Made</b>           | <b>1,111</b>            | <b>\$995,482</b>    |
| Deferred Payment Agreements Reinstated            | 1,164                   | \$1,242,102         |
| Deferred Payment Agreements Defaulted             | 1,825                   | \$431,511           |
| Deferred Payment Agreements Satisfied             | 308                     |                     |
| <b>Active DPA's At The End Of This Month</b>      | <b>8,538</b>            | <b>\$9,017,275</b>  |
| Percent Of DPA's In Arrears > 60 Days             | 52.45%                  | 113.84%             |
| <b>Uncollectables This Month</b>                  | <b>233</b>              | <b>\$417,208</b>    |
| Percent Of UCB's with Less Than 1 Year Service    | 64.75%                  |                     |
| Resid. UCB Accounts with One or More DPA          | 105                     | \$133,668           |
| <b>Residential Sales</b>                          | <b>194,571</b>          | <b>\$46,115,046</b> |
| Residential Bankruptcies                          | 8                       | \$7,134             |
| Percent Of Bankruptcies Compared To All UCB's     | 3.43%                   | 1.71%               |
| Final Bills Issued This Month                     | 2,801                   | \$973,216           |
| Final Bills With Arrears This Month               | 1,869                   | \$903,572           |
| Final Bills With One or More DPA (last 12 months) | 343                     | \$372,089           |
| Deposits Received This Month                      | 32                      | \$6,549             |

| Orange & Rockland   |  | Aug-10              |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>15,919</b>       | <b>\$7,400,006</b>  |
| 2.                  | Final Termination Notices This Month               | 15,510              | \$4,692,329         |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 4,187               | \$2,117,969         |
| 3b.                 | Accounts Eligible For Field Action                 | 4,592               | \$2,522,036         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>1,050</b>        | <b>\$897,141</b>    |
| 4b.                 | Terminations For Non-Pmt - Heat Related            |                     |                     |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0                 |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         |                     |                     |
| 5                   | Reconnections for Non-Pmt.                         |                     |                     |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 42                  | \$38,125            |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 110                 | \$114,283           |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>8,361</b>        | <b>\$9,017,275</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 1,342               | \$1,070,590         |
| 6c.                 | Deferred Payment Agreements Reinstated             | 1,117               | \$1,088,085         |
| 6d.                 | Deferred Payment Agreements Defaulted              | 2,285               | \$596,697           |
| 6e.                 | Deferred Payment Agreements Satisfied              | 284                 |                     |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>8,251</b>        | <b>\$8,638,144</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 51.83%              | 116.73%             |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>252</b>          | <b>\$413,211</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 69.75%              |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 108                 | \$150,623           |
| 8.                  | <b>Residential Sales</b>                           | <b>194,538</b>      | <b>\$49,376,871</b> |
| 9a.                 | Residential Bankruptcies                           | 16                  | \$17,364            |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 6.35%               | 4.20%               |
| 10a.                | Final Bills Issued This Month                      | 2,629               | \$1,027,936         |
| 10b.                | Final Bills With Arrears This Month                | 1,837               | \$957,168           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 324                 | \$367,140           |
| 11.                 | Deposits Received This Month                       | 25                  | \$8,704             |

| Orange & Rockland   |  | Sep-10              |              |
|---------------------|--|---------------------|--------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |              |
| ITEM DESCRIPTION    |  | Customer            | Dollars      |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | 16,112              | \$7,179,316  |
| 2.                  | Final Termination Notices This Month               | 17,621              | \$5,665,246  |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 4,769               | \$2,390,671  |
| 3b.                 | Accounts Eligible For Field Action                 | 4,651               | \$2,416,275  |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | 1,048               | \$818,189    |
| 4b.                 | Terminations For Non-Pmt - Heat Related            |                     |              |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0          |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         |                     |              |
| 5.                  | Reconnections for Non-Pmt.                         |                     |              |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 42                  | \$30,324     |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 109                 | \$75,497     |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | 8,305               | \$8,638,144  |
| 6b.                 | Deferred Payment Agreements Made                   | 1,596               | \$1,224,405  |
| 6c.                 | Deferred Payment Agreements Reinstated             | 1,206               | \$1,127,986  |
| 6d.                 | Deferred Payment Agreements Defaulted              | 2,429               | \$659,337    |
| 6e.                 | Deferred Payment Agreements Satisfied              | 324                 |              |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | 8,354               | \$8,480,316  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 51.85%              | 118.12%      |
| 7a.                 | <b>Uncollectables This Month</b>                   | 77                  | \$344,616    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 69.17%              |              |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 108                 | \$152,585    |
| 8.                  | <b>Residential Sales</b>                           | 194,384             | \$42,075,616 |
| 9a.                 | Residential Bankruptcies                           | 19                  | \$15,186     |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 24.68%              | 4.41%        |
| 10a.                | Final Bills Issued This Month                      | 2,784               | \$1,015,538  |
| 10b.                | Final Bills With Arrears This Month                | 1,836               | \$943,257    |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 341                 | \$380,011    |
| 11.                 | Deposits Received This Month                       | 9                   | \$3,343      |

| Orange & Rockland   |  | Oct-10              |              |
|---------------------|--|---------------------|--------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |              |
| ITEM DESCRIPTION    |  | Customer            | Dollars      |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | 17,922              | \$7,712,594  |
| 2.                  | Final Termination Notices This Month               | 18,677              | \$5,717,077  |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 5,130               | \$2,573,068  |
| 3b.                 | Accounts Eligible For Field Action                 | 4,124               | \$2,153,872  |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | 450                 | \$400,730    |
| 4b.                 | Terminations For Non-Pmt - Heat Related            |                     |              |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0          |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         |                     |              |
| 5.                  | Reconnections for Non-Pmt.                         |                     |              |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 24                  | \$19,394     |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 52                  | \$44,357     |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | 8,254               | \$8,480,316  |
| 6b.                 | Deferred Payment Agreements Made                   | 1,430               | \$1,099,006  |
| 6c.                 | Deferred Payment Agreements Reinstated             | 1,076               | \$1,020,836  |
| 6d.                 | Deferred Payment Agreements Defaulted              | 1,959               | \$484,851    |
| 6e.                 | Deferred Payment Agreements Satisfied              | 331                 |              |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | 8,470               | \$8,486,329  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 47.26%              | 110.03%      |
| 7a.                 | <b>Uncollectables This Month</b>                   | 183                 | \$320,612    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 62.96%              |              |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 106                 | \$122,868    |
| 8.                  | <b>Residential Sales</b>                           | 194,519             | \$31,408,009 |
| 9a.                 | Residential Bankruptcies                           | 11                  | \$13,256     |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 6.01%               | 4.13%        |
| 10a.                | Final Bills Issued This Month                      | 2,683               | \$998,384    |
| 10b.                | Final Bills With Arrears This Month                | 1,813               | \$948,649    |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 336                 | \$337,494    |
| 11.                 | Deposits Received This Month                       | 17                  | \$7,762      |

| Orange & Rockland   |  | Nov-10              |                     |
|---------------------|--|---------------------|---------------------|
| RESIDENTIAL SERVICE |  | MONTH OF:<br>TOTALS |                     |
| ITEM DESCRIPTION    |  | Customer            | Dollars             |
| 1.                  | <b>Arrears Greater Than Sixty Days</b>             | <b>18,432</b>       | <b>\$8,128,456</b>  |
| 2.                  | Final Termination Notices This Month               | 14,488              | \$4,200,222         |
| 3a.                 | Unresolved Arrears (FTN Expired)                   | 4,737               | \$2,152,574         |
| 3b.                 | Accounts Eligible For Field Action                 | 7,593               | \$3,888,941         |
| 4a.                 | <b>Terminations For Non-Payment - All</b>          | <b>167</b>          | <b>\$230,857</b>    |
| 4b.                 | Terminations For Non-Pmt - Heat Related            |                     |                     |
| 4c.                 | Terminations For Non-Pmt - Service Limiter         | 0                   | \$0                 |
| 4d.                 | Term. Other Than Non-Pmt. or Cust. Request         |                     |                     |
| 5                   | Reconnections for Non-Pmt.                         |                     |                     |
| 5a.                 | Reconnects Due To HEAP or DSS                      | 18                  | \$9,382             |
| 5b.                 | Reconnects Due To Deferred Payment Agrmt.          | 14                  | \$19,360            |
| 6a.                 | <b>Active DPA's At The Beginning Of This Month</b> | <b>8,391</b>        | <b>\$8,486,329</b>  |
| 6b.                 | Deferred Payment Agreements Made                   | 1,086               | \$834,389           |
| 6c.                 | Deferred Payment Agreements Reinstated             | 1,019               | \$988,342           |
| 6d.                 | Deferred Payment Agreements Defaulted              | 2,148               | \$493,167           |
| 6e.                 | Deferred Payment Agreements Satisfied              | 349                 |                     |
| 6f.                 | <b>Active DPA's At The End Of This Month</b>       | <b>7,999</b>        | <b>\$8,004,943</b>  |
| 6g.                 | Percent Of DPA's In Arrears > 60 Days              | 43.40%              | 98.48%              |
| 7a.                 | <b>Uncollectables This Month</b>                   | <b>154</b>          | <b>\$237,484</b>    |
| 7b.                 | Percent Of UCB's with Less Than 1 Year Service     | 65.08%              |                     |
| 7c.                 | Resid. UCB Accounts with One or More DPA           | 109                 | \$130,467           |
| 8.                  | <b>Residential Sales</b>                           | <b>194,520</b>      | <b>\$33,639,985</b> |
| 9a.                 | Residential Bankruptcies                           | 25                  | \$6,594             |
| 9b.                 | Percent Of Bankruptcies Compared To All UCB's      | 16.23%              | 2.78%               |
| 10a.                | Final Bills Issued This Month                      | 2,475               | \$716,106           |
| 10b.                | Final Bills With Arrears This Month                | 1,576               | \$647,332           |
| 10c.                | Final Bills With One or More DPA (last 12 months)  | 273                 | \$214,846           |
| 11.                 | Deposits Received This Month                       | 57                  | \$16,638            |

# MONTHLY COLLECTIONS REPORT

## Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF:

Dec-10

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,305</b>  | <b>\$7,475,538</b>  |
| 2. Final Termination Notices This Month                | 15,268         | \$4,486,233         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,045          | \$2,040,698         |
| 3b. Accounts Eligible For Field Action                 | 4,443          | \$2,521,001         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>126</b>     | <b>\$108,712</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 3              | \$2,243             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5 Reconnections for Non-Pmt.                           |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 12             | \$5,927             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 8              | \$8,526             |
| 6a. Active DPA's At The Beginning Of This Month        | 8,096          | \$8,004,943         |
| 6b. Deferred Payment Agreements Made                   | 943            | \$691,441           |
| 6c. Deferred Payment Agreements Reinstated             | 870            | \$839,930           |
| 6d. Deferred Payment Agreements Defaulted              | 1,997          | \$448,316           |
| 6e. Deferred Payment Agreements Satisfied              | 501            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,411</b>   | <b>\$7,490,402</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.83%         | 100.20%             |
| <b>7a. Uncollectables This Month</b>                   | <b>-56</b>     | <b>\$238,078</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 63.51%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 104            | \$120,475           |
| <b>8. Residential Sales</b>                            | <b>194,882</b> | <b>\$46,321,113</b> |
| 9a. Residential Bankruptcies                           | 16             | \$11,071            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -28.57%        | 4.65%               |
| 10a. Final Bills Issued This Month                     | 2,253          | \$749,477           |
| 10b. Final Bills With Arrears This Month               | 1,498          | \$687,091           |
| 10c. Final Bills With One or More DPA (last 12 months) | 277            | \$265,284           |
| 11. Deposits Received This Month                       | 10             | \$8,932             |



RG&amp;E

| RESIDENTIAL SERVICE MONTH OF: <u>Jan-10</u>           |                |                     |
|---|----------------|---------------------|
| ITEM DESCRIPTION                                      | TOTALS         |                     |
|   | Customer       | Dollars             |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>54,963</b>  | <b>\$34,016,397</b> |
| 2.Final Termination Notices This Month                | 44,178         | \$16,290,829        |
| 3a.Unresolved Arrears (FTN Expired)                   | 18,410         | \$7,907,866         |
| 3b.Accounts Eligible For Field Action                 | 14,094         | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>1,005</b>   | <b>\$1,194,385</b>  |
| 4b.Terminations For Non-Pmt - Heat Related            | 800            | \$1,089,169         |
| 4c.Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable | Not Applicable      |
| 5 Reconnections for Non-Pmt.                          | <b>1,133</b>   | <b>\$394,830</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 539            | \$249,017           |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 210            | \$28,991            |
| 6a.Active DPA's At The Beginning Of This Month        | 28,592         | \$24,883,540        |
| 6b.Deferred Payment Agreements Made                   | 4,245          | \$3,745,286         |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d.Deferred Payment Agreements Defaulted              | 9,396          | \$2,110,709         |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>28,879</b>  | <b>\$25,949,668</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 52.54%         | 76.29%              |
| <b>7a.Uncollectables This Month</b>                   | <b>3,116</b>   | <b>\$3,034,391</b>  |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                           | <b>602,458</b> | <b>\$69,407,896</b> |
| 9a.Residential Bankruptcies                           | 192            | \$10,217            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 6.16%          | 0.34%               |
| 10a.Final Bills Issued This Month                     | 4,106          | \$2,535,585         |
| 10b.Final Bills With Arrears This Month               | 2,419          | \$1,939,249         |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                      | 113            | \$31,724            |

**Notes:** Please enter any special notes here.

| RESIDENTIAL SERVICE MONTH OF: <u>Feb-10</u>           |                |                     |
|---|----------------|---------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>Dollars    |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>52,706</b>  | <b>\$34,219,164</b> |
| 2.Final Termination Notices This Month                | 43,982         | \$18,531,464        |
| 3a.Unresolved Arrears (FTN Expired)                   | 18,559         | \$9,993,814         |
| 3b.Accounts Eligible For Field Action                 | 12,643         | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>1,330</b>   | <b>\$1,795,076</b>  |
| 4b.Terminations For Non-Pmt - Heat Related            | 1,101          | \$1,672,962         |
| 4c.Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5 Reconnections for Non-Pmt.                          | <b>1,205</b>   | <b>\$497,623</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 489            | \$259,361           |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 222            | \$46,742            |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>28,879</b>  | <b>\$25,949,668</b> |
| 6b.Deferred Payment Agreements Made                   | 4,206          | \$4,354,482         |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d.Deferred Payment Agreements Defaulted              | 9,075          | \$2,432,598         |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>28,995</b>  | <b>\$27,705,024</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 55.01%         | 80.96%              |
| <b>7a.Uncollectables This Month</b>                   | <b>2,420</b>   | <b>-\$1,088,202</b> |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                           | <b>603,100</b> | <b>\$64,157,032</b> |
| 9a.Residential Bankruptcies                           | 158            | \$52,642            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 6.53%          | -4.84%              |
| 10a.Final Bills Issued This Month                     | 4,769          | \$3,487,647         |
| 10b.Final Bills With Arrears This Month               | 3,031          | \$2,788,104         |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                      | 119            | \$37,142            |

| RESIDENTIAL SERVICE MONTH OF: <u>Mar-10</u>           |                |                     |
|---|----------------|---------------------|
| ITEM DESCRIPTION                                      | TOTALS         |                     |
|   | Customer       | Dollars             |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>51,343</b>  | <b>\$35,861,518</b> |
| 2.Final Termination Notices This Month                | 51,212         | \$21,150,966        |
| 3a.Unresolved Arrears (FTN Expired)                   | 27,076         | \$13,279,657        |
| 3b.Accounts Eligible For Field Action                 | 13,966         | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>2,058</b>   | <b>\$2,520,067</b>  |
| 4b.Terminations For Non-Pmt - Heat Related            | 1,726          | \$2,344,857         |
| 4c.Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable | Not Applicable      |
| 5 Reconnections for Non-Pmt.                          | <b>1,804</b>   | <b>\$662,857</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 629            | \$358,506           |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 289            | \$50,966            |
| 6a.Active DPA's At The Beginning Of This Month        | 28,995         | \$27,705,024        |
| 6b.Deferred Payment Agreements Made                   | 5,131          | \$5,163,171         |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d.Deferred Payment Agreements Defaulted              | 12,125         | \$2,682,568         |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>29,531</b>  | <b>\$29,323,677</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 57.52%         | 81.77%              |
| <b>7a.Uncollectables This Month</b>                   | <b>1,816</b>   | <b>-\$582,346</b>   |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                           | <b>602,542</b> | <b>\$55,002,456</b> |
| 9a.Residential Bankruptcies                           | 178            | \$57,005            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 9.80%          | -9.79%              |
| 10a.Final Bills Issued This Month                     | 5,813          | \$5,297,595         |
| 10b.Final Bills With Arrears This Month               | 3,420          | \$3,443,006         |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                      | 113            | \$32,553            |

| RESIDENTIAL SERVICE MONTH OF: <u>Apr-10</u>       |                  |                     |
|---|------------------|---------------------|
|   | TOTALS           |                     |
| ITEM DESCRIPTION                                  | Customer Dollars |                     |
| <b>Arrears Greater Than Sixty Days</b>            | <b>51,095</b>    | <b>\$39,563,179</b> |
| Final Termination Notices This Month              | 48,809           | \$18,599,034        |
| Unresolved Arrears (FTN Expired)                  | 22,500           | \$10,424,995        |
| Accounts Eligible For Field Action                | 17,381           | Not Available       |
| <b>Terminations For Non-Payment - All</b>         | <b>2,378</b>     | <b>\$2,658,380</b>  |
| Terminations For Non-Pmt - Heat Related           | 2,043            | \$2,495,542         |
| Terminations For Non-Pmt - Service Limiter        | Not Applicable   | Not Applicable      |
| Term. Other Than Non-Pmt. or Cust. Request        | Not Applicable   |                     |
| Reconnections for Non-Pmt.                        | <b>1,225</b>     | <b>\$528,212</b>    |
| Reconnects Due To HEAP or DSS                     | 459              | \$284,230           |
| Reconnects Due To Deferred Payment Agrmt.         | 216              | \$33,399            |
| Active DPA's At The Beginning Of This Month       | 29,531           | \$29,323,677        |
| <b>Deferred Payment Agreements Made</b>           | <b>5,020</b>     | <b>\$4,860,429</b>  |
| Deferred Payment Agreements Reinstated            | 0                | \$0                 |
| Deferred Payment Agreements Defaulted             | 10,640           | \$2,700,159         |
| Deferred Payment Agreements Satisfied             | Not Available    | Not Available       |
| <b>Active DPA's At The End Of This Month</b>      | <b>30,433</b>    | <b>\$30,603,725</b> |
| Percent Of DPA's In Arrears > 60 Days             | 59.56%           | 77.35%              |
| <b>Uncollectables This Month</b>                  | <b>2,066</b>     | <b>-\$186,424</b>   |
| Percent Of UCB's with Less Than 1 Year Service    | Not Available    |                     |
| Resid. UCB Accounts with One or More DPA          | Not Available    | Not Available       |
| <b>Residential Sales</b>                          | <b>603,650</b>   | <b>\$43,103,061</b> |
| Residential Bankruptcies                          | 166              | \$61,716            |
| Percent Of Bankruptcies Compared To All UCB's     | 8.03%            | -33.11%             |
| Final Bills Issued This Month                     | 6,094            | \$4,633,460         |
| Final Bills With Arrears This Month               | 3,710            | \$3,596,814         |
| Final Bills With One or More DPA (last 12 months) | Not Available    | Not Available       |
| Deposits Received This Month                      | 133              | \$46,316            |

| RESIDENTIAL SERVICE MONTH OF: <u>May-10</u>           |                |                       |
|---|----------------|-----------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>s<br>Dollars |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>53,040</b>  | <b>\$42,164,370</b>   |
| 2.Final Termination Notices This Month                | 38,558         | \$12,986,384          |
| 3a.Unresolved Arrears (FTN Expired)                   | 19,391         | \$8,236,645           |
| 3b.Accounts Eligible For Field Action                 | 15,462         | Not Available         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>3,161</b>   | <b>\$3,835,914</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 2,659          | \$3,535,294           |
| 4c.Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable        |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                       |
| 5 Reconnections for Non-Pmt.                          | <b>3,026</b>   | <b>\$1,136,052</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 624            | \$435,130             |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 604            | \$109,092             |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>30,433</b>  | <b>\$30,603,725</b>   |
| 6b.Deferred Payment Agreements Made                   | 4,778          | \$4,475,231           |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                   |
| 6d.Deferred Payment Agreements Defaulted              | 8,953          | \$1,891,839           |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available         |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>31,333</b>  | <b>\$31,511,321</b>   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 59.07%         | 74.73%                |
| <b>7a.Uncollectables This Month</b>                   | <b>1,942</b>   | <b>\$465,722</b>      |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                       |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available         |
| <b>8. Residential Sales</b>                           | <b>603,018</b> | <b>\$35,152,028</b>   |
| 9a.Residential Bankruptcies                           | 176            | \$31,946              |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 9.06%          | 6.86%                 |
| 10a.Final Bills Issued This Month                     | 6,169          | \$5,029,365           |
| 10b.Final Bills With Arrears This Month               | 3,666          | \$3,491,288           |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available         |
| 11. Deposits Received This Month                      | 159            | \$51,759              |

| <i>RG&amp;E ITEM DESCRIPTION</i>                  | <b>Customer Dollars</b> |                     |
|---|-------------------------|---------------------|
| <b>Arrears Greater Than Sixty Days</b>            | <b>54,388</b>           | <b>\$43,232,464</b> |
| Final Termination Notices This Month              | 40,401                  | \$11,072,823        |
| Unresolved Arrears (FTN Expired)                  | 23,155                  | \$7,942,718         |
| Accounts Eligible For Field Action                | 17,536                  | Not Available       |
| <b>Terminations For Non-Payment - All</b>         | <b>3,602</b>            | <b>\$3,910,579</b>  |
| Terminations For Non-Pmt - Heat Related           | 3,035                   | \$3,569,835         |
| Terminations For Non-Pmt - Service Limiter        | Not Applicable          | Not Applicable      |
| Term. Other Than Non-Pmt. or Cust. Request        | Not Applicable          |                     |
| Reconnections for Non-Pmt.                        | <b>2,331</b>            | <b>\$843,280</b>    |
| Reconnects Due To HEAP or DSS                     | 431                     | \$292,554           |
| Reconnects Due To Deferred Payment Agrmt.         | 518                     | \$115,411           |
| Active DPA's At The Beginning Of This Month       | 31,333                  | \$31,511,321        |
| <b>Deferred Payment Agreements Made</b>           | <b>4,166</b>            | <b>\$3,941,641</b>  |
| Deferred Payment Agreements Reinstated            | 0                       | \$0                 |
| Deferred Payment Agreements Defaulted             | 10,673                  | \$1,942,169         |
| Deferred Payment Agreements Satisfied             | Not Available           | Not Available       |
| <b>Active DPA's At The End Of This Month</b>      | <b>33,143</b>           | <b>\$33,079,766</b> |
| Percent Of DPA's In Arrears > 60 Days             | 60.94%                  | 76.52%              |
| <b>Uncollectables This Month</b>                  | <b>2,672</b>            | <b>\$1,012,349</b>  |
| Percent Of UCB's with Less Than 1 Year Service    | Not Available           |                     |
| Resid. UCB Accounts with One or More DPA          | Not Available           | Not Available       |
| <b>Residential Sales</b>                          | <b>602,238</b>          | <b>\$33,278,675</b> |
| Residential Bankruptcies                          | 150                     | \$51,296            |
| Percent Of Bankruptcies Compared To All UCB's     | 5.61%                   | 5.07%               |
| Final Bills Issued This Month                     | 8,437                   | \$5,702,575         |
| Final Bills With Arrears This Month               | 5,624                   | \$4,377,116         |
| Final Bills With One or More DPA (last 12 months) | Not Available           | Not Available       |
| Deposits Received This Month                      | 184                     | \$66,900            |

| <i>RG&amp;E</i>                                   |                |                     |
|---|----------------|---------------------|
|   | Customer       | Dollars             |
| <b>Arrears Greater Than Sixty Days</b>            | <b>55,821</b>  | <b>\$43,598,753</b> |
| Final Termination Notices This Month              | 36,592         | \$8,141,634         |
| Unresolved Arrears (FTN Expired)                  | 16,169         | \$4,511,085         |
| Accounts Eligible For Field Action                | 13,455         | Not Available       |
| <b>Terminations For Non-Payment - All</b>         | <b>2,140</b>   | <b>\$2,288,239</b>  |
| Terminations For Non-Pmt - Heat Related           | 1,749          | \$2,049,663         |
| Terminations For Non-Pmt - Service Limiter        | Not Applicable | Not Applicable      |
| Term. Other Than Non-Pmt. or Cust. Request        | Not Applicable |                     |
| Reconnections for Non-Pmt.                        | <b>1,931</b>   | <b>\$627,650</b>    |
| Reconnects Due To HEAP or DSS                     | 377            | \$225,579           |
| Reconnects Due To Deferred Payment Agrmt.         | 385            | \$72,449            |
| Active DPA's At The Beginning Of This Month       | 33,143         | \$33,079,766        |
| Deferred Payment Agreements Made                  | 3,317          | \$2,686,426         |
| <b>Deferred Payment Agreements Reinstated</b>     | <b>0</b>       | <b>\$0</b>          |
| Deferred Payment Agreements Defaulted             | 11,417         | \$1,829,371         |
| Deferred Payment Agreements Satisfied             | Not Available  | Not Available       |
| <b>Active DPA's At The End Of This Month</b>      | <b>34,183</b>  | <b>\$33,234,486</b> |
| Percent Of DPA's In Arrears > 60 Days             | 61.24%         | 76.23%              |
| <b>Uncollectables This Month</b>                  | <b>2,334</b>   | <b>\$2,193,095</b>  |
| Percent Of UCB's with Less Than 1 Year Service    | Not Available  |                     |
| Resid. UCB Accounts with One or More DPA          | Not Available  | Not Available       |
| <b>Residential Sales</b>                          | <b>603,891</b> | <b>\$37,543,522</b> |
| Residential Bankruptcies                          | 132            | \$33,939            |
| Percent Of Bankruptcies Compared To All UCB's     | 5.66%          | 1.55%               |
| Final Bills Issued This Month                     | 6,902          | \$4,836,287         |
| Final Bills With Arrears This Month               | 4,445          | \$3,473,006         |
| Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| Deposits Received This Month                      | 148            | \$51,097            |

RG&E

| RESIDENTIAL SERVICE MONTH OF: <u>Aug-10</u>       |                  |                     |
|---|------------------|---------------------|
| ITEM DESCRIPTION                                  | TOTALS           |                     |
|   | Customer Dollars |                     |
| <b>Arrears Greater Than Sixty Days</b>            | <b>57,517</b>    | <b>\$42,143,392</b> |
| Final Termination Notices This Month              | 37,379           | \$8,019,203         |
| Unresolved Arrears (FTN Expired)                  | 15,631           | \$4,019,028         |
| Accounts Eligible For Field Action                | 14,365           | Not Available       |
| <b>Terminations For Non-Payment - All</b>         | <b>2,568</b>     | <b>\$2,570,359</b>  |
| Terminations For Non-Pmt - Heat Related           | 2,001            | \$2,284,104         |
| Terminations For Non-Pmt - Service Limiter        | Not Applicable   | Not Applicable      |
| Term. Other Than Non-Pmt. or Cust. Request        | Not Applicable   |                     |
| Reconnections for Non-Pmt.                        | <b>1,786</b>     | <b>\$469,541</b>    |
| Reconnects Due To HEAP or DSS                     | 256              | \$122,237           |
| Reconnects Due To Deferred Payment Agrmt.         | 328              | \$42,578            |
| Active DPA's At The Beginning Of This Month       | 34,183           | \$33,234,486        |
| <b>Deferred Payment Agreements Made</b>           | <b>3,160</b>     | <b>\$2,667,154</b>  |
| Deferred Payment Agreements Reinstated            | 0                | \$0                 |
| Deferred Payment Agreements Defaulted             | 12,396           | \$2,076,286         |
| Deferred Payment Agreements Satisfied             | Not Available    | Not Available       |
| <b>Active DPA's At The End Of This Month</b>      | <b>32,859</b>    | <b>\$31,869,819</b> |
| Percent Of DPA's In Arrears > 60 Days             | 57.13%           | 75.62%              |
| <b>Uncollectables This Month</b>                  | <b>2,578</b>     | <b>\$2,311,124</b>  |
| Percent Of UCB's with Less Than 1 Year Service    | Not Available    |                     |
| Resid. UCB Accounts with One or More DPA          | Not Available    | Not Available       |
| <b>Residential Sales</b>                          | <b>603,065</b>   | <b>\$35,222,420</b> |
| Residential Bankruptcies                          | 147              | \$29,719            |
| Percent Of Bankruptcies Compared To All UCB's     | 5.70%            | 1.29%               |
| Final Bills Issued This Month                     | 7,825            | \$4,376,325         |
| Final Bills With Arrears This Month               | 5,081            | \$3,100,141         |
| Final Bills With One or More DPA (last 12 months) | Not Available    | Not Available       |
| Deposits Received This Month                      | 332              | \$88,077            |



RG&amp;E

| RESIDENTIAL SERVICE MONTH OF: <u>Sep-10</u>           |                |                       |
|---|----------------|-----------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>s<br>Dollars |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>58,054</b>  | <b>\$40,538,432</b>   |
| 2.Final Termination Notices This Month                | 41,438         | \$8,344,152           |
| 3a.Unresolved Arrears (FTN Expired)                   | 19,617         | \$4,854,030           |
| 3b.Accounts Eligible For Field Action                 | 10,606         | Not Available         |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>2,496</b>   | <b>\$2,223,504</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 1,970          | \$1,960,535           |
| 4c.Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable        |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                       |
| 5 Reconnections for Non-Pmt.                          | <b>1,474</b>   | <b>\$349,088</b>      |
| 5a.Reconnects Due To HEAP or DSS                      | 178            | \$64,309              |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 257            | \$26,645              |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>32,859</b>  | <b>\$31,869,819</b>   |
| 6b.Deferred Payment Agreements Made                   | 4,147          | \$4,384,949           |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                   |
| 6d.Deferred Payment Agreements Defaulted              | 15,048         | \$2,421,009           |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available         |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>35,857</b>  | <b>\$34,819,781</b>   |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 61.76%         | 85.89%                |
| <b>7a.Uncollectables This Month</b>                   | <b>2,557</b>   | <b>\$2,080,263</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                       |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available         |
| <b>8. Residential Sales</b>                           | <b>604,077</b> | <b>\$32,955,839</b>   |
| 9a.Residential Bankruptcies                           | 137            | \$36,305              |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 5.36%          | 1.75%                 |
| 10a.Final Bills Issued This Month                     | 6,798          | \$3,625,092           |
| 10b.Final Bills With Arrears This Month               | 4,566          | \$2,783,716           |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available         |
| 11. Deposits Received This Month                      | 218            | \$81,741              |

RG&amp;E

| RESIDENTIAL SERVICE MONTH OF: <u>Oct-10</u>           |                |                     |
|---|----------------|---------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>Dollars    |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>54,758</b>  | <b>\$39,312,489</b> |
| 2.Final Termination Notices This Month                | 33,359         | \$6,344,970         |
| 3a.Unresolved Arrears (FTN Expired)                   | 15,539         | \$3,512,136         |
| 3b.Accounts Eligible For Field Action                 | 11,828         | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>2,157</b>   | <b>\$2,202,539</b>  |
| 4b.Terminations For Non-Pmt - Heat Related            | 1,656          | \$1,931,627         |
| 4c.Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5 Reconnections for Non-Pmt.                          | <b>2,289</b>   | <b>\$573,140</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 258            | \$83,769            |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 352            | \$36,453            |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>35,857</b>  | <b>\$34,819,781</b> |
| 6b.Deferred Payment Agreements Made                   | 3,085          | \$3,060,365         |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d.Deferred Payment Agreements Defaulted              | 13,108         | \$1,992,202         |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>35,774</b>  | <b>\$34,349,801</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 65.33%         | 87.38%              |
| <b>7a.Uncollectables This Month</b>                   | <b>3,125</b>   | <b>\$1,909,880</b>  |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                           | <b>605,030</b> | <b>\$32,467,961</b> |
| 9a.Residential Bankruptcies                           | 148            | \$26,742            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 4.74%          | 1.40%               |
| 10a.Final Bills Issued This Month                     | 6,738          | \$3,722,434         |
| 10b.Final Bills With Arrears This Month               | 4,584          | \$2,815,946         |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                      | 207            | \$72,517            |

RG&amp;E

| RESIDENTIAL SERVICE MONTH OF: <u>Nov-10</u>           |                |                     |
|---|----------------|---------------------|
| ITEM DESCRIPTION                                      | Customer       | TOTAL<br>Dollars    |
| <b>1.Arrears Greater Than Sixty Days</b>              | <b>54,140</b>  | <b>\$38,524,571</b> |
| 2.Final Termination Notices This Month                | 40,536         | \$7,443,459         |
| 3a.Unresolved Arrears (FTN Expired)                   | 17,442         | \$4,027,742         |
| 3b.Accounts Eligible For Field Action                 | 7,827          | Not Available       |
| <b>4a.Terminations For Non-Payment - All</b>          | <b>1,033</b>   | <b>\$969,707</b>    |
| 4b.Terminations For Non-Pmt - Heat Related            | 824            | \$852,665           |
| 4c.Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d.Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5 Reconnections for Non-Pmt.                          | <b>628</b>     | <b>\$197,876</b>    |
| 5a.Reconnects Due To HEAP or DSS                      | 292            | \$122,717           |
| 5b.Reconnects Due To Deferred Payment Agrmt.          | 98             | \$11,236            |
| <b>6a.Active DPA's At The Beginning Of This Month</b> | <b>35,774</b>  | <b>\$34,349,801</b> |
| 6b.Deferred Payment Agreements Made                   | 2,267          | \$2,133,242         |
| 6c.Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d.Deferred Payment Agreements Defaulted              | 15,268         | \$2,360,628         |
| 6e.Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f.Active DPA's At The End Of This Month</b>       | <b>35,166</b>  | <b>\$33,921,386</b> |
| 6g.Percent Of DPA's In Arrears > 60 Days              | 64.95%         | 88.05%              |
| <b>7a.Uncollectables This Month</b>                   | <b>3,086</b>   | <b>\$853,019</b>    |
| 7b.Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c.Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                           | <b>605,444</b> | <b>\$39,463,890</b> |
| 9a.Residential Bankruptcies                           | 152            | \$23,787            |
| 9b.Percent Of Bankruptcies Compared To All UCB's      | 4.93%          | 2.79%               |
| 10a.Final Bills Issued This Month                     | 6,244          | \$3,005,337         |
| 10b.Final Bills With Arrears This Month               | 3,986          | \$1,930,261         |
| 10c.Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                      | 202            | \$59,240            |

**MONTHLY COLLECTIONS REPORT***RG&E***RESIDENTIAL SERVICE****MONTH OF:****Dec-10**

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>52,656</b>   | <b>\$37,881,137</b> |
| 2. Final Termination Notices This Month                | 38,974          | \$8,093,457         |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,126          | \$4,041,871         |
| 3b. Accounts Eligible For Field Action                 | 9,298           | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>305</b>      | <b>\$182,847</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 209             | \$148,556           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable  | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable  |                     |
| 5 Reconnections for Non-Pmt.                           | <b>302</b>      | <b>\$84,128</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 86              | \$42,409            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 49              | \$4,406             |
| 6a. Active DPA's At The Beginning Of This Month        | 35,166          | \$33,921,386        |
| 6b. Deferred Payment Agreements Made                   | 2,458           | \$2,030,386         |
| 6c. Deferred Payment Agreements Reinstated             | 0               | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 14,036          | \$2,385,258         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available   | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>35,115</b>   | <b>\$33,917,801</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.69%          | 89.54%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,062</b>    | <b>\$1,147,102</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available   |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available   | Not Available       |
| <b>8. Residential Sales</b>                            | <b>607,376</b>  | <b>\$56,882,113</b> |
| 9a. Residential Bankruptcies                           | 51              | \$32,114            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.67%           | 2.80%               |
| 10a. Final Bills Issued This Month                     | 4,833           | \$2,280,571         |
| 10b. Final Bills With Arrears This Month               | 3,460           | \$1,354,146         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available   | Not Available       |
| 11. Deposits Received This Month                       | 184             | \$50,776            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Jan-11

| ITEM DESCRIPTION                                       | TOTALS         |                    |
|--|----------------|--------------------|
|  | Customer       | Dollars            |
| <b>1. Arrears Greater Than Sixty Days</b>              | 23,986         | \$12,132,327       |
| 2. Final Termination Notices This Month                | 22,546         | \$9,910,238        |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,344         | \$5,725,963        |
| 3b. Accounts Eligible For Field Action                 | 13,344         | \$5,725,963        |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>186</b>     | <b>\$187,100</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>186</b>     | <b>\$187,100</b>   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 186            | \$187,100          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | n/a            | n/a                |
| 5. Reconnections for Non-Pmt.                          | <b>96</b>      | <b>\$85,714</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 44             | \$57,192           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 43             | \$35,880           |
| 6a. Active DPA's At The Beginning Of This Month        | 3,711          | \$4,754,191        |
| 6b. Deferred Payment Agreements Made                   | 1,715          | \$1,275,616        |
| 6c. Deferred Payment Agreements Reinstated             | 998            | n/a                |
| 6d. Deferred Payment Agreements Defaulted              | 3,255          | \$2,951,733        |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,567</b>   | <b>\$4,655,226</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15%            | 38%                |
| <b>7a. Uncollectables This Month</b>                   | <b>1,234</b>   | <b>\$782,542</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%            |                    |
| 7c. Resid. UCB Accounts with One or More DPA           | 711            | \$812,244          |
| <b>8. Residential Sales</b>                            | <b>241,798</b> | <b>29,753,069</b>  |
| 9a. Residential Bankruptcies                           | 9              | \$29,569           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 4%                 |
| 10a. Final Bills Issued This Month                     | 1,428          | \$320,554          |
| 10b. Final Bills With Arrears This Month               | 336            | \$158,237          |
| 10c. Final Bills With One or More DPA (last 12 months) | 325            | \$158,803          |
| 11. Deposits Received This Month                       | 201            | \$48,046           |

# MONTHLY COLLECTIONS REPORT

## Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Dec-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>24,528</b>  | <b>\$12,603,578</b> |
| 2. Final Termination Notices This Month                | 24,157         | \$9,236,795         |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,638         | \$6,140,873         |
| 3b. Accounts Eligible For Field Action                 | 14,638         | \$6,140,873         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>279</b>     | <b>\$242,835</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 279            | \$242,835           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 191            | \$156,076           |
| 5a. Reconnects Due To HEAP or DSS                      | 18             | \$ 29,533           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 60             | \$52,461            |
| 6a. Active DPA's At The Beginning Of This Month        | 3,535          | \$4,530,820         |
| 6b. Deferred Payment Agreements Made                   | 1,408          | \$894,993           |
| 6c. Deferred Payment Agreements Reinstated             | 1,481          | \$1,683,072         |
| 6d. Deferred Payment Agreements Defaulted              | 3,707          | \$3,382,923         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,452</b>   | <b>\$4,484,111</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14%            | 36%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>1,147</b>   | <b>\$765,930</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 645            | \$673,190           |
| <b>8. Residential Sales</b>                            | <b>236,785</b> | <b>\$21,342,618</b> |
| 9a. Residential Bankruptcies                           | 11             | \$17,356            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                  |
| 10a. Final Bills Issued This Month                     | 2,110          | \$430,101           |
| 10b. Final Bills With Arrears This Month               | 448            | \$212,724           |
| 10c. Final Bills With One or More DPA (last 12 months) | 512            | \$247,555           |
| 11. Deposits Received This Month                       | 209            | \$56,727            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Feb-11

| ITEM DESCRIPTION                                       | TOTALS         |                    |
|--|----------------|--------------------|
|  | Customer       | Dollars            |
| <b>1. Arrears Greater Than Sixty Days</b>              | 23,389         | \$12,137,880       |
| 2. Final Termination Notices This Month                | 24,426         | \$12,043,016       |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,701         | \$5,620,819        |
| 3b. Accounts Eligible For Field Action                 | 11,701         | \$5,620,819        |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>247</b>     | <b>\$263,316</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 247            | \$263,316          |
| 4c. Terminations For Non-Pmt - Service Limiter         | 247            | \$263,316          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | n/a            | n/a                |
| 5 Reconnections for Non-Pmt.                           | 141            | \$124,699          |
| 5a. Reconnects Due To HEAP or DSS                      | 40             | \$63,189           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 41             | \$44,184           |
| 6a. Active DPA's At The Beginning Of This Month        | 3,567          | \$4,655,226        |
| 6b. Deferred Payment Agreements Made                   | 1,464          | \$1,099,939        |
| 6c. Deferred Payment Agreements Reinstated             | 1,163          | n/a                |
| 6d. Deferred Payment Agreements Defaulted              | 2,811          | \$2,554,615        |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,249</b>   | <b>\$4,526,815</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14%            | 37%                |
| <b>7a. Uncollectables This Month</b>                   | <b>1,087</b>   | <b>\$572,966</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 47%            |                    |
| 7c. Resid. UCB Accounts with One or More DPA           | 551            | \$483,701          |
| <b>8. Residential Sales</b>                            | <b>244,276</b> | <b>49,693,317</b>  |
| 9a. Residential Bankruptcies                           | 7              | \$8,733            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                 |
| 10a. Final Bills Issued This Month                     | 1,471          | \$376,285          |
| 10b. Final Bills With Arrears This Month               | 312            | \$168,303          |
| 10c. Final Bills With One or More DPA (last 12 months) | 315            | \$180,934          |
| 11. Deposits Received This Month                       | 195            | \$49,617           |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Mar-11

| ITEM DESCRIPTION                                       | TOTALS         |                    |
|--|----------------|--------------------|
|  | Customer       | Dollars            |
| <b>1. Arrears Greater Than Sixty Days</b>              | 23,539         | \$12,509,982       |
| 2. Final Termination Notices This Month                | 24,837         | \$13,524,395       |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,888         | \$6,964,992        |
| 3b. Accounts Eligible For Field Action                 | 12,888         | \$6,964,992        |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>441</b>     | <b>\$398,133</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 441            | \$398,133          |
| 4c. Terminations For Non-Pmt - Service Limiter         | 95             | \$90,899           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | n/a            | n/a                |
| 5. Reconnections for Non-Pmt.                          | 263            | \$188,186          |
| 5a. Reconnects Due To HEAP or DSS                      | 98             | \$131,646          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 83             | \$83,076           |
| 6a. Active DPA's At The Beginning Of This Month        | 3,249          | \$4,526,815        |
| 6b. Deferred Payment Agreements Made                   | 2,088          | \$1,744,574        |
| 6c. Deferred Payment Agreements Reinstated             | 1,452          | n/a                |
| 6d. Deferred Payment Agreements Defaulted              | 2,842          | \$2,818,455        |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,388</b>   | <b>\$5,706,013</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14%            | 46%                |
| <b>7a. Uncollectables This Month</b>                   | <b>985</b>     | <b>\$529,583</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 46%            |                    |
| 7c. Resid. UCB Accounts with One or More DPA           | 627            | \$545,922          |
| <b>8. Residential Sales</b>                            | <b>242,477</b> | <b>42,360,211</b>  |
| 9a. Residential Bankruptcies                           | 12             | \$10,387           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                 |
| 10a. Final Bills Issued This Month                     | 2,049          | \$685,760          |
| 10b. Final Bills With Arrears This Month               | 541            | \$348,409          |
| 10c. Final Bills With One or More DPA (last 12 months) | 505            | \$386,221          |
| 11. Deposits Received This Month                       | 249            | \$68,760           |



## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Apr-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>24,983</b>  | <b>\$13,783,719</b> |
| 2. Final Termination Notices This Month                | 25,539         | \$13,092,538        |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,405         | \$6,987,749         |
| 3b. Accounts Eligible For Field Action                 | 12,405         | \$6,987,749         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,199</b>   | <b>\$1,092,737</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,199          | \$1,092,737         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | <b>765</b>     | <b>\$573,926</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 193            | \$290,213           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 187            | \$178,594           |
| 6a. Active DPA's At The Beginning Of This Month        | 3,388          | \$5,706,013         |
| 6b. Deferred Payment Agreements Made                   | 2,248          | \$1,872,831         |
| 6c. Deferred Payment Agreements Reinstated             | 1,275          | n/a                 |
| 6d. Deferred Payment Agreements Defaulted              | 2,759          | \$2,951,733         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,933</b>   | <b>\$5,248,541</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16%            | 38%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>909</b>     | <b>\$556,458</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 45%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 519            | \$517,697           |
| <b>8. Residential Sales</b>                            | <b>239,179</b> | <b>\$33,591,544</b> |
| 9a. Residential Bankruptcies                           | 7              | \$9,262             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                  |
| 10a. Final Bills Issued This Month                     | 2,181          | \$618,784           |
| 10b. Final Bills With Arrears This Month               | 566            | \$347,797           |
| 10c. Final Bills With One or More DPA (last 12 months) | 512            | \$329,393           |
| 11. Deposits Received This Month                       | 177            | \$47,310            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: May-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>25,229</b>  | <b>\$14,284,579</b> |
| 2. Final Termination Notices This Month                | 24,093         | \$11,749,488        |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,704         | \$7,382,590         |
| 3b. Accounts Eligible For Field Action                 | 12,704         | \$7,382,590         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,881</b>   | <b>\$1,561,187</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,881          | \$1,561,187         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 1,243          | \$904,800           |
| 5a. Reconnects Due To HEAP or DSS                      | 216            | \$281,857           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 402            | \$362,050           |
| 6a. Active DPA's At The Beginning Of This Month        | 3,933          | \$5,248,541         |
| 6b. Deferred Payment Agreements Made                   | 1,754          | \$1,421,490         |
| 6c. Deferred Payment Agreements Reinstated             | 1,562          | n/a                 |
| 6d. Deferred Payment Agreements Defaulted              | 2,779          | \$2,839,841         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,807</b>   | <b>\$5,124,032</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16%            | 37%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>671</b>     | <b>\$221,691</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 46%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 343            | \$275,003           |
| <b>8. Residential Sales</b>                            | <b>238,813</b> | <b>\$26,206,881</b> |
| 9a. Residential Bankruptcies                           | 6              | \$9,081             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 4%                  |
| 10a. Final Bills Issued This Month                     | 2,032          | \$562,014           |
| 10b. Final Bills With Arrears This Month               | 473            | \$333,731           |
| 10c. Final Bills With One or More DPA (last 12 months) | 519            | \$350,320           |
| 11. Deposits Received This Month                       | 223            | \$55,232            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Jun-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>24,948</b>  | <b>\$14,324,199</b> |
| 2. Final Termination Notices This Month                | 24,114         | \$10,343,722        |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,439         | \$5,868,499         |
| 3b. Accounts Eligible For Field Action                 | 11,439         | \$5,868,499         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,101</b>   | <b>\$2,146,878</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,101          | \$2,146,878         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 1,349          | \$1,193,192         |
| 5a. Reconnects Due To HEAP or DSS                      | 215            | \$ 375,259          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 427            | \$462,157           |
| 6a. Active DPA's At The Beginning Of This Month        | 3,807          | \$5,124,032         |
| 6b. Deferred Payment Agreements Made                   | 1,828          | \$1,319,684         |
| 6c. Deferred Payment Agreements Reinstated             | 1,867          | n/a                 |
| 6d. Deferred Payment Agreements Defaulted              | 2,429          | \$1,923,588         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,849</b>   | <b>\$2,389,288</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15%            | 36%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>750</b>     | <b>\$429,913</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 54%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 342            | \$315,814           |
| <b>8. Residential Sales</b>                            | <b>239,275</b> | <b>\$24,059,091</b> |
| 9a. Residential Bankruptcies                           | 5              | \$8,141             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                  |
| 10a. Final Bills Issued This Month                     | 2,605          | \$618,146           |
| 10b. Final Bills With Arrears This Month               | 638            | \$355,146           |
| 10c. Final Bills With One or More DPA (last 12 months) | 638            | \$371,805           |
| 11. Deposits Received This Month                       | 319            | \$76,790            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Jul-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>24,038</b>  | <b>\$13,684,168</b> |
| 2. Final Termination Notices This Month                | 23,217         | \$9,176,945         |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,935         | \$5,731,842         |
| 3b. Accounts Eligible For Field Action                 | 11,935         | \$5,731,842         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,557</b>   | <b>\$1,570,413</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,557          | \$1,570,413         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | <b>966</b>     | <b>\$887,744</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 172            | \$ 269,158          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 323            | \$326,550           |
| 6a. Active DPA's At The Beginning Of This Month        | <b>3,849</b>   | <b>\$2,389,288</b>  |
| 6b. Deferred Payment Agreements Made                   | 1,377          | \$1,062,412         |
| 6c. Deferred Payment Agreements Reinstated             | 1,794          | n/a                 |
| 6d. Deferred Payment Agreements Defaulted              | 2,035          | \$1,584,129         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,649</b>   | <b>\$5,033,042</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16%            | 17%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>903</b>     | <b>\$420,194</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 49%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 465            | \$526,413           |
| <b>8. Residential Sales</b>                            | <b>238,559</b> | <b>\$26,521,118</b> |
| 9a. Residential Bankruptcies                           | 16             | \$31,458            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%             | 7%                  |
| 10a. Final Bills Issued This Month                     | 2,258          | \$570,919           |
| 10b. Final Bills With Arrears This Month               | 514            | \$344,221           |
| 10c. Final Bills With One or More DPA (last 12 months) | 574            | \$371,791           |
| 11. Deposits Received This Month                       | 242            | \$56,931            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Aug-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>23,432</b>  | <b>\$12,926,285</b> |
| 2. Final Termination Notices This Month                | 24,063         | \$9,347,066         |
| 3a. Unresolved Arrears (FTN Expired)                   | 10,981         | \$4,709,970         |
| 3b. Accounts Eligible For Field Action                 | 10,981         | \$4,709,970         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,592</b>   | <b>\$1,312,374</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>1,592</b>   | <b>\$1,312,374</b>  |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5 Reconnections for Non-Pmt.                           | <b>1,037</b>   | <b>\$769,660</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 124            | \$ 179,975          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 386            | \$315,712           |
| 6a. Active DPA's At The Beginning Of This Month        | <b>3,649</b>   | <b>\$5,033,042</b>  |
| 6b. Deferred Payment Agreements Made                   | 1,506          | \$1,136,914         |
| 6c. Deferred Payment Agreements Reinstated             | 1,854          | n/a                 |
| 6d. Deferred Payment Agreements Defaulted              | 4,562          | \$4,366,916         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,322</b>   | <b>\$4,731,246</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16%            | 39%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>946</b>     | <b>\$538,981</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 52%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 519            | \$517,992           |
| <b>8. Residential Sales</b>                            | <b>237,666</b> | <b>\$32,679,769</b> |
| 9a. Residential Bankruptcies                           | 15             | \$14,173            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%             | 3%                  |
| 10a. Final Bills Issued This Month                     | 2,657          | \$733,654           |
| 10b. Final Bills With Arrears This Month               | 589            | \$343,596           |
| 10c. Final Bills With One or More DPA (last 12 months) | 669            | \$444,608           |
| 11. Deposits Received This Month                       | 294            | \$64,458            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF:

Sep-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>24,758</b>  | <b>\$12,986,211</b> |
| 2. Final Termination Notices This Month                | 22,658         | \$10,953,374        |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,213         | \$5,488,131         |
| 3b. Accounts Eligible For Field Action                 | 13,213         | \$5,488,131         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,310</b>   | <b>\$1,142,280</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,310          | \$1,142,280         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5 Reconnections for Non-Pmt.                           | <b>853</b>     | <b>\$650,477</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 95             | \$ 149,817          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 299            | \$286,802           |
| 6a. Active DPA's At The Beginning Of This Month        | 3,322          | \$4,731,246         |
| 6b. Deferred Payment Agreements Made                   | 1,237          | \$854,943           |
| 6c. Deferred Payment Agreements Reinstated             | 1,792          | \$2,089,258         |
| 6d. Deferred Payment Agreements Defaulted              | 4,149          | \$4,223,488         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,867</b>   | <b>\$4,182,354</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%            | 36%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>958</b>     | <b>\$598,581</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 47%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 524            | \$515,529           |
| <b>8. Residential Sales</b>                            | <b>237,128</b> | <b>\$32,939,159</b> |
| 9a. Residential Bankruptcies                           | 19             | \$22,520            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%             | 4%                  |
| 10a. Final Bills Issued This Month                     | 2,695          | \$790,566           |
| 10b. Final Bills With Arrears This Month               | 690            | \$424,204           |
| 10c. Final Bills With One or More DPA (last 12 months) | 715            | \$508,110           |
| 11. Deposits Received This Month                       | 204            | \$50,264            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF:

Oct-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>24,635</b>  | <b>\$12,790,965</b> |
| 2. Final Termination Notices This Month                | 26,496         | \$11,175,886        |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,273         | \$6,023,293         |
| 3b. Accounts Eligible For Field Action                 | 14,273         | \$6,023,293         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,512</b>   | <b>\$1,210,451</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,512          | \$1,210,451         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | <b>984</b>     | <b>\$712,708</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 95             | \$118,542           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 376            | \$325,314           |
| 6a. Active DPA's At The Beginning Of This Month        | 2,867          | \$4,182,354         |
| 6b. Deferred Payment Agreements Made                   | 2,072          | \$1,422,122         |
| 6c. Deferred Payment Agreements Reinstated             | 1,952          | \$2,387,579         |
| 6d. Deferred Payment Agreements Defaulted              | 4,121          | \$4,011,100         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,384</b>   | <b>\$4,534,840</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 12%            | 33%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>1,021</b>   | <b>\$565,542</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 49%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 559            | \$537,640           |
| <b>8. Residential Sales</b>                            | <b>236,044</b> | <b>\$26,876,337</b> |
| 9a. Residential Bankruptcies                           | 8              | \$12,885            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                  |
| 10a. Final Bills Issued This Month                     | 2,131          | \$639,160           |
| 10b. Final Bills With Arrears This Month               | 578            | \$366,041           |
| 10c. Final Bills With One or More DPA (last 12 months) | 589            | \$426,908           |
| 11. Deposits Received This Month                       | 283            | \$80,920            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Nov-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>25,213</b>  | <b>\$13,018,081</b> |
| 2. Final Termination Notices This Month                | 24,574         | \$9,692,258         |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,735         | \$6,462,426         |
| 3b. Accounts Eligible For Field Action                 | 15,735         | \$6,462,426         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>399</b>     | <b>\$406,499</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 399            | \$406,499           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 210            | \$168,916           |
| 5a. Reconnects Due To HEAP or DSS                      | 67             | \$ 118,252          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 80             | \$82,107            |
| 6a. Active DPA's At The Beginning Of This Month        | 3,384          | \$4,534,840         |
| 6b. Deferred Payment Agreements Made                   | 1,602          | \$1,024,781         |
| 6c. Deferred Payment Agreements Reinstated             | 1,888          | \$2,268,735         |
| 6d. Deferred Payment Agreements Defaulted              | 3,673          | \$3,471,209         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,535</b>   | <b>\$4,530,820</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%            | 35%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>1,065</b>   | <b>\$615,473</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 45%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 570            | \$593,954           |
| <b>8. Residential Sales</b>                            | <b>239,785</b> | <b>\$24,458,769</b> |
| 9a. Residential Bankruptcies                           | 13             | \$15,631            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 3%                  |
| 10a. Final Bills Issued This Month                     | 2,276          | \$450,745           |
| 10b. Final Bills With Arrears This Month               | 499            | \$224,589           |
| 10c. Final Bills With One or More DPA (last 12 months) | 540            | \$258,081           |
| 11. Deposits Received This Month                       | 269            | \$79,425            |



# MONTHLY COLLECTIONS REPORT

## Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Dec-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>24,528</b>  | <b>\$12,603,578</b> |
| 2. Final Termination Notices This Month                | 24,157         | \$9,236,795         |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,638         | \$6,140,873         |
| 3b. Accounts Eligible For Field Action                 | 14,638         | \$6,140,873         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>279</b>     | <b>\$242,835</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 279            | \$242,835           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 191            | \$156,076           |
| 5a. Reconnects Due To HEAP or DSS                      | 18             | \$ 29,533           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 60             | \$52,461            |
| 6a. Active DPA's At The Beginning Of This Month        | 3,535          | \$4,530,820         |
| 6b. Deferred Payment Agreements Made                   | 1,408          | \$894,993           |
| 6c. Deferred Payment Agreements Reinstated             | 1,481          | \$1,683,072         |
| 6d. Deferred Payment Agreements Defaulted              | 3,707          | \$3,382,923         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,452</b>   | <b>\$4,484,111</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14%            | 36%                 |
| <b>7a. Uncollectables This Month</b>                   | <b>1,147</b>   | <b>\$765,930</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 645            | \$673,190           |
| <b>8. Residential Sales</b>                            | <b>236,785</b> | <b>\$21,342,618</b> |
| 9a. Residential Bankruptcies                           | 11             | \$17,356            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                  |
| 10a. Final Bills Issued This Month                     | 2,110          | \$430,101           |
| 10b. Final Bills With Arrears This Month               | 448            | \$212,724           |
| 10c. Final Bills With One or More DPA (last 12 months) | 512            | \$247,555           |
| 11. Deposits Received This Month                       | 209            | \$56,727            |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jan-11**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| 1. <b>Arrears Greater Than Sixty Days</b>              | <b>299,216</b>   | <b>\$228,120,550</b> |
| 2. Final Termination Notices This Month                | 244,703          | \$84,025,448         |
| 3a. Unresolved Arrears (FTN Expired)                   | N/A              | N/A                  |
| 3b. Accounts Eligible For Field Action                 | N/A              | N/A                  |
| 4a. <b>Terminations For Non-Payment - All</b>          | <b>4,742</b>     | <b>\$4,487,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 648              | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A              | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A              | N/A                  |
| 5. Reconnections for Non-Pmt.                          | <b>3,901</b>     | <b>\$2,733,000</b>   |
| 5a. Reconnects Due To HEAP or DSS                      | 598              | N/A                  |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | N/A              | N/A                  |
| 6a. Active DPA's At The Beginning Of This Month        | <b>190,402</b>   | <b>\$ 91,088,181</b> |
| 6b. Deferred Payment Agreements Made                   | <b>37,807</b>    | <b>\$30,120,343</b>  |
| 6c. Deferred Payment Agreements Reinstated             | <b>43,953</b>    | <b>\$16,355,245</b>  |
| 6d. Deferred Payment Agreements Defaulted              | <b>14,874</b>    | <b>\$11,523,668</b>  |
| 6e. Deferred Payment Agreements Satisfied              | <b>25,281</b>    | <b>\$8,533,862</b>   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | <b>188,651</b>   | <b>\$89,387,635</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | N/A              | N/A                  |
| 7a. <b>Uncollectibles This Month</b>                   | <b>6,597</b>     | <b>\$4,608,538</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | N/A              | N/A                  |
| 7c. Resid. UCB Accounts with One or More DPA           | N/A              | N/A                  |
| 8. <b>Residential Sales</b>                            | <b>2,855,176</b> | <b>\$380,515,950</b> |
| 9a. Residential Bankruptcies                           | 16               | \$29,758             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.24%            | 0.65%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 67,981           | \$21,314,891         |
| 10b. Final Bills With Arrears This Month               | 45,093           | \$20,219,768         |
| 10c. Final Bills With One or More DPA (last 12 months) | N/A              | N/A                  |
| 11. Deposits Received This Month                       | N/A              | N/A                  |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Feb-11**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>287,576</b>   | <b>\$221,698,124</b> |
| 2. Final Termination Notices This Month                | 240,119          | \$84,077,339         |
| 3a. Unresolved Arrears (FTN Expired)                   | N/A              | N/A                  |
| 3b. Accounts Eligible For Field Action                 | N/A              | N/A                  |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>6,162</b>     | <b>\$6,494,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,030            | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A              | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A              | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 4,574            | \$3,132,000          |
| 5a. Reconnects Due To HEAP or DSS                      | 562              | N/A                  |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | N/A              | N/A                  |
| 6a. Active DPA's At The Beginning Of This Month        | 188,651          | \$ 89,387,634        |
| 6b. Deferred Payment Agreements Made                   | 34,689           | \$30,760,556         |
| 6c. Deferred Payment Agreements Reinstated             | 41,752           | \$15,320,812         |
| 6d. Deferred Payment Agreements Defaulted              | 10,308           | \$7,757,414          |
| 6e. Deferred Payment Agreements Satisfied              | 26,127           | \$9,412,577          |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>183,317</b>   | <b>\$88,962,433</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 63.7%            | 40.1%                |
| <b>7a. Uncollectibles This Month</b>                   | <b>5,132</b>     | <b>\$3,606,517</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | N/A              |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | N/A              | N/A                  |
| <b>8. Residential Sales</b>                            | <b>2,853,043</b> | <b>\$366,223,910</b> |
| 9a. Residential Bankruptcies                           | 23               | \$148,693            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.45%            | 4.12%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 65,203           | \$21,015,933         |
| 10b. Final Bills With Arrears This Month               | 42,998           | \$19,744,895         |
| 10c. Final Bills With One or More DPA (last 12 months) | N/A              | N/A                  |
| 11. Deposits Received This Month                       | 6,546            | \$ 636,978           |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Mar-11**

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 271,425   | \$212,289,110 |
| 2. Final Termination Notices This Month                | 221,177   | \$78,908,971  |
| 3a. Unresolved Arrears (FTN Expired)                   | 28,864    | NA            |
| 3b. Accounts Eligible For Field Action                 | 56,207    | 54,860,000    |
| 4a. <b>Terminations For Non-Payment - All</b>          | 9,019     | \$8,090,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,923     | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A       | N/A           |
| 5. Reconnections for Non-Pmt.                          | 6,697     | \$4,121,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 825       | 833,000       |
| 5b. Reconnects Due To Deferred Payment Agrmt. *C       |           |               |
| 6a. Active DPA's At The Beginning Of This Month        | 183,317   | \$ 88,962,433 |
| 6b. Deferred Payment Agreements Made                   | 41,895    | \$39,286,839  |
| 6c. Deferred Payment Agreements Reinstated             | 41,709    | \$15,418,607  |
| 6d. Deferred Payment Agreements Defaulted              | 14,698    | \$11,605,628  |
| 6e. Deferred Payment Agreements Satisfied              | 30,781    | \$11,025,937  |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 177,808   | \$91,327,460  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65.5%     | 43.0%         |
| 7a. <b>Uncollectibles This Month</b>                   | 5,568     | \$3,939,387   |
| 7b. Percent Of UCB's with Less Than 1 Year Service *C  |           |               |
| 7c. Resid. UCB Accounts with One or More DPA           |           |               |
| 8. <b>Residential Sales</b>                            | 2,858,371 | \$321,677,944 |
| 9a. Residential Bankruptcies                           | 12        | \$57,923      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.22%     | 1.47%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 62,371    | \$22,569,647  |
| 10b. Final Bills With Arrears This Month               | 41,206    | \$21,040,498  |
| 10c. Final Bills With One or More DPA (last 12 months) |           |               |
| 11. Deposits Received This Month                       | 6,571     | \$ 650,812    |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Apr-11**

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 261,820   | \$205,172,562 |
| 2. Final Termination Notices This Month                | 220,369   | \$75,534,101  |
| 3a. Unresolved Arrears (FTN Expired)                   | 29,227    | NA            |
| 3b. Accounts Eligible For Field Action                 | 54,930    | \$55,681,712  |
| 4a. <b>Terminations For Non-Payment - All</b>          | 8,987     | \$8,902,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A       | N/A           |
| 5. Reconnections for Non-Pmt.                          | 6,762     | \$4,378,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 736       | 0             |
| 5b. Reconnects Due To Deferred Payment Agrmt. *C       | 0         | 0             |
| 6a. Active DPA's At The Beginning Of This Month        | 177,808   | \$ 91,327,460 |
| 6b. Deferred Payment Agreements Made                   | 37,251    | \$35,733,110  |
| 6c. Deferred Payment Agreements Reinstated             | 35,631    | \$13,926,222  |
| 6d. Deferred Payment Agreements Defaulted              | 16,162    | \$12,250,339  |
| 6e. Deferred Payment Agreements Satisfied              | 24,509    | \$8,804,179   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 177,456   | \$9,523,858   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 67.8%     | 4.6%          |
| 7a. <b>Uncollectibles This Month</b>                   | 3,844     | \$2,886,354   |
| 7b. Percent Of UCB's with Less Than 1 Year Service *C  | 0.0%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 0         | \$0           |
| 8. <b>Residential Sales</b>                            | 2,860,952 | \$285,084,391 |
| 9a. Residential Bankruptcies                           | 20        | \$52,396      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.52%     | 1.82%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 69,559    | \$24,770,984  |
| 10b. Final Bills With Arrears This Month               | 45,087    | \$23,715,288  |
| 10c. Final Bills With One or More DPA (last 12 months) | 0         | \$0           |
| 11. Deposits Received This Month                       | 6,683     | \$ 662,401    |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**May-11**

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 256,407   | \$198,435,861 |
| 2. Final Termination Notices This Month                | 225,530   | \$76,058,789  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,651    | 23,444,509    |
| 3b. Accounts Eligible For Field Action                 | 54,889    | \$0           |
| 4a. <b>Terminations For Non-Payment - All</b>          | 8,086     | \$8,157,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,024     | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A       | N/A           |
| 5 Reconnections for Non-Pmt.                           | 6,427     | \$4,346,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 644       | 725,000       |
| 5b. Reconnects Due To Deferred Payment Agrmt. *C       | 0         | 0             |
| 6a. Active DPA's At The Beginning Of This Month        | 177,456   | \$ 95,238,858 |
| 6b. Deferred Payment Agreements Made                   | 35,202    | \$32,927,462  |
| 6c. Deferred Payment Agreements Reinstated             | 37,735    | \$15,518,686  |
| 6d. Deferred Payment Agreements Defaulted              | 16,162    | \$12,250,339  |
| 6e. Deferred Payment Agreements Satisfied              | 25,513    | \$9,120,450   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 174,900   | \$32,927,462  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13.7%     | 16.6%         |
| 7a. <b>Uncollectibles This Month</b>                   | 3,678     | \$2,881,677   |
| 7b. Percent Of UCB's with Less Than 1 Year Service *C  | 0.0%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 0         | \$0           |
| 8. <b>Residential Sales</b>                            | 2,862,760 | \$270,983,381 |
| 9a. Residential Bankruptcies                           | 46        | \$50,674      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.25%     | 1.76%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 68,919    | \$28,520,773  |
| 10b. Final Bills With Arrears This Month               | 44,784    | \$27,494,713  |
| 10c. Final Bills With One or More DPA (last 12 months) | 0         | \$0           |
| 11. Deposits Received This Month                       | 6,802     | \$ 633,135    |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jun-11**

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 258,072   | \$205,533,588 |
| 2. Final Termination Notices This Month                | 229,056   | \$77,508,459  |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,479    | 5,648,537     |
| 3b. Accounts Eligible For Field Action                 |           | NA            |
| 4a. <b>Terminations For Non-Payment - All</b>          | 6,436     | \$7,271,000   |
| 4b. Terminations For Non-Pmt - Heat Related            |           | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A       | N/A           |
| 5 Reconnections for Non-Pmt.                           | 5,087     | \$3,861,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 582       | 772,000       |
| 5b. Reconnects Due To Deferred Payment Agrmt. *C       |           |               |
| 6a. Active DPA's At The Beginning Of This Month        | 174,900   | \$96,204,978  |
| 6b. Deferred Payment Agreements Made                   | 34,366    | \$29,947,784  |
| 6c. Deferred Payment Agreements Reinstated             | 40,325    | \$ 17,185,505 |
| 6d. Deferred Payment Agreements Defaulted              | 17,549    | \$14,187,408  |
| 6e. Deferred Payment Agreements Satisfied              | 25,235    | \$9,260,215   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 169,628   | \$93,305,377  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65.7%     | 45.4%         |
| 7a. <b>Uncollectibles This Month</b>                   | 4,771     | \$3,369,128   |
| 7b. Percent Of UCB's with Less Than 1 Year Service *C  | 0.0%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           |           |               |
| 8. <b>Residential Sales</b>                            | 2,861,438 | \$337,275,208 |
| 9a. Residential Bankruptcies                           | 18        | \$84,163      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.38%     | 2.50%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 70,156    | \$27,223,974  |
| 10b. Final Bills With Arrears This Month               | 44,924    | \$25,376,514  |
| 10c. Final Bills With One or More DPA (last 12 months) |           |               |
| 11. Deposits Received This Month                       | 6,902     | \$ 643,180    |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jul-11**

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 255,199   | \$214,810,320 |
| 2. Final Termination Notices This Month                | 244,672   | \$87,062,871  |
| 3a. Unresolved Arrears (FTN Expired)                   | 10,570    | 2,740,201     |
| 3b. Accounts Eligible For Field Action                 |           | NA            |
| 4a. <b>Terminations For Non-Payment - All</b>          | 6,353     | \$6,362,000   |
| 4b. Terminations For Non-Pmt - Heat Related            |           | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A       | N/A           |
| 5. Reconnections for Non-Pmt.                          | 4,447     | \$3,148,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 497       | 584,000       |
| 5b. Reconnects Due To Deferred Payment Agrmt. *C       |           |               |
| 6a. Active DPA's At The Beginning Of This Month        | 169,628   | \$93,305,378  |
| 6b. Deferred Payment Agreements Made                   | 31,763    | \$25,560,227  |
| 6c. Deferred Payment Agreements Reinstated             | 38,782    | \$ 17,023,056 |
| 6d. Deferred Payment Agreements Defaulted              | 15,004    | \$12,115,404  |
| 6e. Deferred Payment Agreements Satisfied              | 22,965    | \$8,522,168   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 164,450   | \$89,028,338  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.4%     | 41.4%         |
| 7a. <b>Uncollectibles This Month</b>                   | 6,061     | \$4,543,128   |
| 7b. Percent Of UCB's with Less Than 1 Year Service *C  | 0.0%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           |           |               |
| 8. <b>Residential Sales</b>                            | 2,856,860 | \$426,248,144 |
| 9a. Residential Bankruptcies                           | 35        | \$20,291      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.58%     | 0.45%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 85,844    | \$26,756,172  |
| 10b. Final Bills With Arrears This Month               | 51,452    | \$25,339,106  |
| 10c. Final Bills With One or More DPA (last 12 months) |           |               |
| 11. Deposits Received This Month                       | 7,466     | \$ 658,216    |



# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Aug-11**

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 244,521   | \$222,748,107 |
| 2. Final Termination Notices This Month                | 268,172   | \$101,190,624 |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,439    | 2,853,447     |
| 3b. Accounts Eligible For Field Action                 | 67,082    | NA            |
| 4a. <b>Terminations For Non-Payment - All</b>          | 6,178     | \$6,844,000   |
| 4b. Terminations For Non-Pmt - Heat Related            |           | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A       | N/A           |
| 5. Reconnections for Non-Pmt.                          | 5,097     | \$3,950,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 629       | 764,000       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,111     | 795,302       |
| 6a. Active DPA's At The Beginning Of This Month        | 164,450   | \$89,028,338  |
| 6b. Deferred Payment Agreements Made                   | 40,444    | \$ 32,090,840 |
| 6c. Deferred Payment Agreements Reinstated             | 41,873    | \$18,839,097  |
| 6d. Deferred Payment Agreements Defaulted              | 21,756    | \$16,220,141  |
| 6e. Deferred Payment Agreements Satisfied              | 24,832    | \$9,924,297   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 162,509   | \$86,301,911  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 7,306     | \$4,728,151   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 20.0%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 922       | \$921,001     |
| 8. <b>Residential Sales</b>                            | 2,863,585 | \$438,483,408 |
| 9a. Residential Bankruptcies                           | 30        | \$45,098      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.41%     | 0.95%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 72,785    | \$26,866,178  |
| 10b. Final Bills With Arrears This Month               | 48,603    | \$24,940,056  |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,617     | \$2,128,782   |
| 11. Deposits Received This Month                       | 6,625     | \$ 589,391    |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Sep-11**

| ITEM DESCRIPTION                                       | TOTALS    |                  |
|--|-----------|------------------|
|  | Customer  | Dollars          |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 246,750   | \$225,692,300    |
| 2. Final Termination Notices This Month                | 281,411   | \$109,241,914    |
| 3a. Unresolved Arrears (FTN Expired)                   | 45,715    | \$ 21,066,545.88 |
| 3b. Accounts Eligible For Field Action                 | 75,121    | NA               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 7,469     | \$8,691,000      |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | N/A              |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A       | N/A              |
| 5 Reconnections for Non-Pmt.                           | 5,341     | \$4,215,000      |
| 5a. Reconnects Due To HEAP or DSS                      | 587       | 837,000          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,099     | 745,212          |
| 6a. Active DPA's At The Beginning Of This Month        | 162,509   | \$86,301,911     |
| 6b. Deferred Payment Agreements Made                   | 50,640    | \$ 39,721,041    |
| 6c. Deferred Payment Agreements Reinstated             | 38,660    | \$17,805,578     |
| 6d. Deferred Payment Agreements Defaulted              | 23,945    | \$15,846,069     |
| 6e. Deferred Payment Agreements Satisfied              | 24,775    | \$10,375,921     |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 169,803   | \$90,052,750     |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                  |
| 7a. <b>Uncollectibles This Month</b>                   | 5,983     | \$3,989,824      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 20.8%     |                  |
| 7c. Resid. UCB Accounts with One or More DPA           | 788       | \$830,213        |
| 8. <b>Residential Sales</b>                            | 2,867,354 | \$359,824,033    |
| 9a. Residential Bankruptcies                           | 41        | \$82,709         |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.69%     | 2.07%            |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 79,385    | \$26,883,572     |
| 10b. Final Bills With Arrears This Month               | 52,750    | \$25,092,352     |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,284     | \$2,004,362      |
| 11. Deposits Received This Month                       | 6,667     | \$ 641,336       |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Oct-11**

| ITEM DESCRIPTION                                       | TOTALS    |                  |
|--|-----------|------------------|
|  | Customer  | Dollars          |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 256,586   | \$224,757,004    |
| 2. Final Termination Notices This Month                | 270,505   | \$97,913,783     |
| 3a. Unresolved Arrears (FTN Expired)                   | 43,969    | \$ 20,616,004.81 |
| 3b. Accounts Eligible For Field Action                 | 54,880    | NA               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 8,743     | \$9,375,000      |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,294     | N/A              |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A       | N/A              |
| 5 Reconnections for Non-Pmt.                           | 7,037     | \$5,170,000      |
| 5a. Reconnects Due To HEAP or DSS                      | 748       | 948,000          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,424     | 959,133          |
| 6a. Active DPA's At The Beginning Of This Month        | 169,803   | \$90,052,750     |
| 6b. Deferred Payment Agreements Made                   | 49,458    | \$ 39,457,086    |
| 6c. Deferred Payment Agreements Reinstated             | 40,215    | \$17,930,933     |
| 6d. Deferred Payment Agreements Defaulted              | 16,205    | \$11,657,305     |
| 6e. Deferred Payment Agreements Satisfied              | 26,073    | \$10,392,708     |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 178,605   | \$93,967,455     |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                  |
| 7a. <b>Uncollectibles This Month</b>                   | 6,383     | \$3,862,057      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 18.7%     |                  |
| 7c. Resid. UCB Accounts with One or More DPA           | 820       | \$897,297        |
| 8. <b>Residential Sales</b>                            | 2,869,838 | \$293,292,757    |
| 9a. Residential Bankruptcies                           | 35        | -\$86,140        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.55%     | -2.23%           |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 73,132    | \$26,757,344     |
| 10b. Final Bills With Arrears This Month               | 50,515    | \$25,591,402     |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,175     | \$1,858,904      |
| 11. Deposits Received This Month                       | 6,735     | \$ 643,400       |

## MONTHLY COLLECTIONS REPORT

CON EDISON OF NY

## RESIDENTIAL SERVICE

MONTH OF:

|                  |   | TO               |
|------------------|---|------------------|
| ITEM DESCRIPTION |   | Customer         |
| 1.               | <b>Arrears Greater Than Sixty Days</b>            | <b>0</b>         |
| 2.               | Final Termination Notices This Month              | <b>253,958</b>   |
| 3a.              | Unresolved Arrears (FTN Expired)                  | <b>31,759</b>    |
| 3b.              | Accounts Eligible For Field Action                | <b>60,120</b>    |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | <b>5,234</b>     |
| 4b.              | Terminations For Non-Pmt - Heat Related           | <b>339</b>       |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | <b>N/A</b>       |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | <b>N/A</b>       |
| 5                | Reconnections for Non-Pmt.                        | <b>6,732</b>     |
| 5a.              | Reconnects Due To HEAP or DSS                     | <b>567</b>       |
| 5b.              | Reconnects Due To Deferred Payment                | <b>915</b>       |
| 6a.              | Active DPA's At The Beginning Of This Month       | <b>178,605</b>   |
| 6b.              | Deferred Payment Agreements Made                  | <b>38,943</b>    |
| 6c.              | Deferred Payment Agreements Reinstated            | <b>37,804</b>    |
| 6d.              | Deferred Payment Agreements Defaulted             | <b>15,440</b>    |
| 6e.              | Deferred Payment Agreements Satisfied             | <b>28,166</b>    |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | <b>180,727</b>   |
| 6g.              | Percent Of DPA's In Arrears > 60 Days             |                  |
| 7a.              | <b>Uncollectibles This Month</b>                  | <b>5,816</b>     |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | <b>20.9%</b>     |
| 7c.              | Resid. UCB Accounts with One or More DPA          | <b>746</b>       |
| 8.               | <b>Residential Sales</b>                          | <b>2,870,668</b> |
| 9a.              | Residential Bankruptcies                          | <b>33</b>        |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | <b>0.57%</b>     |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | <b>77,260</b>    |
| 10b.             | Final Bills With Arrears This Month               | <b>52,113</b>    |
| 10c.             | Final Bills With One or More DPA (last 12 months) | <b>2,079</b>     |
| 11.              | Deposits Received This Month                      | <b>6,857</b>     |



Nov-11

| FALS    |               |
|---------|---------------|
| Dollars |               |
|         | \$0           |
|         | \$90,614,930  |
| \$      | 12,707,247    |
| NA      |               |
|         | \$3,258,000   |
| N/A     |               |
| N/A     |               |
| N/A     |               |
|         | \$5,827,000   |
|         | 679,000       |
|         | 523,857       |
| \$      | 93,967,455    |
|         | \$30,319,032  |
|         | \$16,966,997  |
|         | \$11,691,379  |
|         | \$9,992,741   |
|         | \$92,992,113  |
|         | \$4,007,530   |
|         | \$826,606     |
|         | \$279,041,193 |
|         | \$27,373      |
|         | 0.68%         |
|         | \$25,378,074  |
|         | \$25,727,111  |
|         | \$1,683,921   |
| \$      | 670,011       |

## MONTHLY COLLECTIONS REPORT

CON EDISON OF NY

## RESIDENTIAL SERVICE

MONTH OF:

| ITEM DESCRIPTION |   | TOTAL       |
|------------------|---|-------------|
|                  |   | Customer    |
| 1.               | <b>Arrears Greater Than Sixty Days</b>            | 0           |
| 2.               | Final Termination Notices This Month              | 232,953     |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 34,203      |
| 3b.              | Accounts Eligible For Field Action                | 65,923      |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 3,739       |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 483         |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | N/A         |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | N/A         |
| 5.               | Reconnections for Non-Pmt.                        | 3,645       |
| 5a.              | Reconnects Due To HEAP or DSS                     | 422         |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 795         |
| 6a.              | Active DPA's At The Beginning Of This Month       | 180,727     |
| 6b.              | Deferred Payment Agreements Made                  | 33,676      |
| 6c.              | Deferred Payment Agreements Reinstated            | 41,462      |
| 6d.              | Deferred Payment Agreements Defaulted             | 19,191      |
| 6e.              | Deferred Payment Agreements Satisfied             | 25,706      |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 175,695     |
| 6g.              | Percent Of DPA's In Arrears > 60 Days             |             |
| 7a.              | <b>Uncollectibles This Month</b>                  | 6,705       |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 20.1%       |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 859         |
| 8.               | <b>Residential Sales</b>                          | 0 2,874,562 |
| 9a.              | Residential Bankruptcies                          | 5           |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 0.07%       |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 61,292      |
| 10b.             | Final Bills With Arrears This Month               | 43,800      |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 2,066       |
| 11.              | Deposits Received This Month                      | 5,688       |



Dec-11

|         |               |
|---------|---------------|
| ALS     |               |
| Dollars |               |
|         | \$0           |
|         | \$81,992,981  |
| \$      | 15,558,036    |
| NA      |               |
|         | \$4,030,000   |
| N/A     |               |
| N/A     |               |
| N/A     |               |
|         | \$2,731,000   |
|         | 621,000       |
|         | 570,667       |
| \$      | 92,992,113    |
|         | \$26,626,278  |
|         | \$18,127,970  |
|         | \$13,895,977  |
|         | \$9,045,969   |
|         | \$87,559,173  |
|         |               |
|         | \$4,251,435   |
|         |               |
|         | \$1,040,022   |
|         |               |
|         | \$308,002,239 |
|         |               |
|         | \$67,418      |
|         | 1.59%         |
|         |               |
|         | \$26,667,824  |
|         | \$24,172,210  |
|         | \$1,693,875   |
|         |               |
|         | \$552,872     |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jan-11

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 242,966   | \$200,746,526 |
| 2. Final Termination Notices This Month                | 105,659   | \$67,395,279  |
| 3a. Unresolved Arrears (FTN Expired)                   | 66,056    | \$97,727,459  |
| 3b. Accounts Eligible For Field Action                 | 38        | \$68,621      |
| 4a. Terminations For Non-Payment - All                 | 2         | \$4,158       |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0           |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0           |
| 6a. Active DPA's At The Beginning Of This Month        | 88,659    | \$77,557,972  |
| 6b. Deferred Payment Agreements Made                   | 17,590    | \$16,005,238  |
| 6c. Deferred Payment Agreements Reinstated             | 22,778    | \$18,325,096  |
| 6d. Deferred Payment Agreements Defaulted              | 28,853    | \$30,480,967  |
| 6e. Deferred Payment Agreements Satisfied              | 4,671     | \$487,341     |
| 6f. Active DPA's At The End Of This Month              | 90,209    | \$82,027,827  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37.13%    | 40.86%        |
| 7a. Uncollectables This Month                          | 7,412     | \$719,866     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.30%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,173     | \$3,316,358   |
| 8. Residential Sales                                   | 1,455,897 | \$271,776,522 |
| 9a. Residential Bankruptcies                           | 126       | \$177,727     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.70%     | 24.69%        |
| 10a. Final Bills Issued This Month                     | 22,413    | \$6,212,321   |
| 10b. Final Bills With Arrears This Month               | 6,607     | \$4,422,085   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,178     | \$2,242,266   |
| 11. Deposits Received This Month                       | 173       | \$38,021      |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Feb-11

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 236,329   | \$207,631,199 |
| 2. Final Termination Notices This Month                | 93,951    | \$64,983,498  |
| 3a. Unresolved Arrears (FTN Expired)                   | 62,219    | \$102,102,220 |
| 3b. Accounts Eligible For Field Action                 | 1,748     | \$4,107,316   |
| 4a. <b>Terminations For Non-Payment - All</b>          | 575       | \$1,194,956   |
| 4b. Terminations For Non-Pmt - Heat Related            | 203       | \$625,231     |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 169       | \$481,357     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 128       | \$245,223     |
| 6a. Active DPA's At The Beginning Of This Month        | 90,209    | \$82,027,827  |
| 6b. Deferred Payment Agreements Made                   | 16,121    | \$16,679,105  |
| 6c. Deferred Payment Agreements Reinstated             | 21,703    | \$18,555,064  |
| 6d. Deferred Payment Agreements Defaulted              | 27,208    | \$29,323,863  |
| 6e. Deferred Payment Agreements Satisfied              | 6,116     | \$428,386     |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 89,720    | \$85,518,296  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37.96%    | 41.19%        |
| 7a. <b>Uncollectables This Month</b>                   | 5,234     | -\$1,997,225  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43.33%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,931     | \$1,625,448   |
| 8. <b>Residential Sales</b>                            | 1,462,553 | \$272,560,998 |
| 9a. Residential Bankruptcies                           | 89        | \$142,674     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.70%     | -7.14%        |
| 10a. Final Bills Issued This Month                     | 20,653    | \$6,903,881   |
| 10b. Final Bills With Arrears This Month               | 6,098     | \$4,933,946   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,118     | \$2,344,912   |
| 11. Deposits Received This Month                       | 145       | \$33,728      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Mar-11

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 224,559   | \$219,217,898 |
| 2. Final Termination Notices This Month                | 110,551   | \$78,854,327  |
| 3a. Unresolved Arrears (FTN Expired)                   | 65,290    | \$105,394,748 |
| 3b. Accounts Eligible For Field Action                 | 3,546     | \$8,952,746   |
| 4a. Terminations For Non-Payment - All                 | 1,475     | \$3,422,668   |
| 4b. Terminations For Non-Pmt - Heat Related            | 511       | \$1,707,538   |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 307       | \$992,601     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 379       | \$823,388     |
| 6a. Active DPA's At The Beginning Of This Month        | 89,720    | \$85,518,296  |
| 6b. Deferred Payment Agreements Made                   | 20,060    | \$22,662,001  |
| 6c. Deferred Payment Agreements Reinstated             | 26,452    | \$23,299,820  |
| 6d. Deferred Payment Agreements Defaulted              | 31,468    | \$35,170,979  |
| 6e. Deferred Payment Agreements Satisfied              | 5,939     | \$542,438     |
| 6f. Active DPA's At The End Of This Month              | 92,225    | \$90,148,562  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.07%    | 41.12%        |
| 7a. Uncollectables This Month                          | 6,540     | \$1,883,875   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44.69%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,497     | \$2,401,352   |
| 8. Residential Sales                                   | 1,461,873 | \$253,989,195 |
| 9a. Residential Bankruptcies                           | 160       | \$311,767     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.45%     | 16.55%        |
| 10a. Final Bills Issued This Month                     | 25,042    | \$9,318,926   |
| 10b. Final Bills With Arrears This Month               | 7,829     | \$7,151,195   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,481     | \$3,791,170   |
| 11. Deposits Received This Month                       | 158       | \$40,672      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Apr-11

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 238,111   | \$232,319,846 |
| 2. Final Termination Notices This Month                | 94,467    | \$68,613,531  |
| 3a. Unresolved Arrears (FTN Expired)                   | 60,639    | \$104,958,647 |
| 3b. Accounts Eligible For Field Action                 | 9,344     | \$18,787,402  |
| 4a. <b>Terminations For Non-Payment - All</b>          | 3,938     | \$7,096,798   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,570     | \$3,883,330   |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 984       | \$2,586,603   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 547       | \$766,787     |
| 6a. Active DPA's At The Beginning Of This Month        | 92,225    | \$90,148,562  |
| 6b. Deferred Payment Agreements Made                   | 14,567    | \$13,218,678  |
| 6c. Deferred Payment Agreements Reinstated             | 27,319    | \$24,703,123  |
| 6d. Deferred Payment Agreements Defaulted              | 30,393    | \$35,753,603  |
| 6e. Deferred Payment Agreements Satisfied              | 4,616     | \$402,869     |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 90,331    | \$86,867,187  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37.94%    | 37.39%        |
| 7a. <b>Uncollectables This Month</b>                   | 9,657     | \$3,073,318   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 26.98%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,103     | \$2,062,067   |
| 8. <b>Residential Sales</b>                            | 1,464,817 | \$216,255,687 |
| 9a. Residential Bankruptcies                           | 180       | \$319,530     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.86%     | 10.40%        |
| 10a. Final Bills Issued This Month                     | 24,748    | \$9,412,878   |
| 10b. Final Bills With Arrears This Month               | 7,801     | \$7,627,676   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,461     | \$3,805,280   |
| 11. Deposits Received This Month                       | 135       | \$28,692      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: May-11

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>247,655</b>   | <b>\$241,556,458</b> |
| 2. Final Termination Notices This Month                | <b>98,084</b>    | <b>\$67,927,664</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | <b>58,463</b>    | <b>\$92,688,369</b>  |
| 3b. Accounts Eligible For Field Action                 | <b>25,293</b>    | <b>\$53,839,356</b>  |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>9,991</b>     | <b>\$20,862,526</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>4,176</b>     | <b>\$11,569,929</b>  |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | <b>1,783</b>     | <b>\$5,413,759</b>   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | <b>2,733</b>     | <b>\$4,786,012</b>   |
| 6a. Active DPA's At The Beginning Of This Month        | <b>90,331</b>    | <b>\$86,867,187</b>  |
| 6b. Deferred Payment Agreements Made                   | <b>17,669</b>    | <b>\$18,053,732</b>  |
| 6c. Deferred Payment Agreements Reinstated             | <b>22,231</b>    | <b>\$21,056,308</b>  |
| 6d. Deferred Payment Agreements Defaulted              | <b>30,603</b>    | <b>\$34,050,539</b>  |
| 6e. Deferred Payment Agreements Satisfied              | <b>4,967</b>     | <b>\$580,720</b>     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>90,442</b>    | <b>\$89,626,135</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | <b>36.52%</b>    | <b>37.10%</b>        |
| <b>7a. Uncollectables This Month</b>                   | <b>5,167</b>     | <b>\$2,021,952</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | <b>50.47%</b>    |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | <b>1,981</b>     | <b>\$2,078,803</b>   |
| <b>8. Residential Sales</b>                            | <b>1,474,071</b> | <b>\$169,027,164</b> |
| 9a. Residential Bankruptcies                           | <b>176</b>       | <b>\$281,654</b>     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | <b>3.41%</b>     | <b>13.93%</b>        |
| 10a. Final Bills Issued This Month                     | <b>34,005</b>    | <b>\$13,234,861</b>  |
| 10b. Final Bills With Arrears This Month               | <b>10,368</b>    | <b>\$11,070,134</b>  |
| 10c. Final Bills With One or More DPA (last 12 months) | <b>7,259</b>     | <b>\$5,528,160</b>   |
| 11. Deposits Received This Month                       | <b>157</b>       | <b>\$36,640</b>      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jun-11

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 236,903   | \$245,882,722 |
| 2. Final Termination Notices This Month                | 112,486   | \$81,100,368  |
| 3a. Unresolved Arrears (FTN Expired)                   | 55,686    | \$86,604,570  |
| 3b. Accounts Eligible For Field Action                 | 23,956    | \$46,566,015  |
| 4a. Terminations For Non-Payment - All                 | 8,542     | \$16,651,509  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,446     | \$8,676,576   |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 63        | \$138,772     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,845     | \$5,011,057   |
| 6a. Active DPA's At The Beginning Of This Month        | 90,442    | \$89,626,135  |
| 6b. Deferred Payment Agreements Made                   | 19,409    | \$19,105,885  |
| 6c. Deferred Payment Agreements Reinstated             | 30,353    | \$29,088,372  |
| 6d. Deferred Payment Agreements Defaulted              | 29,225    | \$31,984,853  |
| 6e. Deferred Payment Agreements Satisfied              | 4,901     | \$527,992     |
| 6f. Active DPA's At The End Of This Month              | 97,625    | \$96,718,059  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.21%    | 39.34%        |
| 7a. Uncollectables This Month                          | 7,007     | \$5,406,548   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 48.58%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,083     | \$3,653,899   |
| 8. Residential Sales                                   | 1,472,065 | \$156,758,645 |
| 9a. Residential Bankruptcies                           | 139       | \$268,413     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.98%     | 4.96%         |
| 10a. Final Bills Issued This Month                     | 35,582    | \$13,854,766  |
| 10b. Final Bills With Arrears This Month               | 11,188    | \$12,162,014  |
| 10c. Final Bills With One or More DPA (last 12 months) | 8,070     | \$6,441,297   |
| 11. Deposits Received This Month                       | 161       | \$29,209      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jul-11

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 240,848   | \$243,002,020 |
| 2. Final Termination Notices This Month                | 94,713    | \$67,292,429  |
| 3a. Unresolved Arrears (FTN Expired)                   | 50,422    | \$81,240,450  |
| 3b. Accounts Eligible For Field Action                 | 20,757    | \$36,518,178  |
| 4a. Terminations For Non-Payment - All                 | 6,138     | \$11,281,322  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,519     | \$5,885,443   |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 18        | \$55,577      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,974     | \$3,375,208   |
| 6a. Active DPA's At The Beginning Of This Month        | 97,625    | \$96,718,059  |
| 6b. Deferred Payment Agreements Made                   | 16,190    | \$15,285,878  |
| 6c. Deferred Payment Agreements Reinstated             | 29,108    | \$27,753,337  |
| 6d. Deferred Payment Agreements Defaulted              | 31,047    | \$33,901,461  |
| 6e. Deferred Payment Agreements Satisfied              | 4,712     | \$413,367     |
| 6f. Active DPA's At The End Of This Month              | 96,881    | \$95,675,163  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 40.22%    | 39.37%        |
| 7a. Uncollectables This Month                          | 6,204     | \$5,687,001   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 45.47%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,700     | \$3,202,566   |
| 8. Residential Sales                                   | 1,480,897 | \$174,129,045 |
| 9a. Residential Bankruptcies                           | 147       | \$298,867     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.37%     | 5.26%         |
| 10a. Final Bills Issued This Month                     | 31,809    | \$12,260,389  |
| 10b. Final Bills With Arrears This Month               | 10,090    | \$10,747,849  |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,326     | \$5,598,762   |
| 11. Deposits Received This Month                       | 178       | \$37,663      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Aug-11

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 233,178   | \$236,422,646 |
| 2. Final Termination Notices This Month                | 108,191   | \$75,991,342  |
| 3a. Unresolved Arrears (FTN Expired)                   | 49,634    | \$79,407,748  |
| 3b. Accounts Eligible For Field Action                 | 23,662    | \$36,555,560  |
| 4a. <b>Terminations For Non-Payment - All</b>          | 7,546     | \$12,019,919  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,690     | \$5,639,948   |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 18        | \$45,053      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,112     | \$2,593,743   |
| 6a. Active DPA's At The Beginning Of This Month        | 96,881    | \$95,675,163  |
| 6b. Deferred Payment Agreements Made                   | 16,682    | \$13,727,151  |
| 6c. Deferred Payment Agreements Reinstated             | 25,329    | \$24,064,310  |
| 6d. Deferred Payment Agreements Defaulted              | 37,078    | \$39,881,949  |
| 6e. Deferred Payment Agreements Satisfied              | 5,227     | \$447,774     |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 92,052    | \$89,765,081  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 39.48%    | 37.97%        |
| 7a. <b>Uncollectables This Month</b>                   | 9,414     | \$7,995,044   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43.62%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 4,026     | \$4,671,950   |
| 8. <b>Residential Sales</b>                            | 1,485,530 | \$193,186,562 |
| 9a. Residential Bankruptcies                           | 203       | \$314,751     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.16%     | 3.94%         |
| 10a. Final Bills Issued This Month                     | 39,633    | \$13,502,551  |
| 10b. Final Bills With Arrears This Month               | 12,185    | \$11,531,777  |
| 10c. Final Bills With One or More DPA (last 12 months) | 8,549     | \$5,989,721   |
| 11. Deposits Received This Month                       | 202       | \$42,283      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Sep-11

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>234,571</b>   | <b>\$226,733,827</b> |
| 2. Final Termination Notices This Month                | 115,518          | \$75,091,725         |
| 3a. Unresolved Arrears (FTN Expired)                   | 52,550           | \$78,261,134         |
| 3b. Accounts Eligible For Field Action                 | 21,589           | \$34,671,663         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>7,081</b>     | <b>\$11,189,663</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,400            | \$5,340,075          |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | 7                | \$13,487             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,829            | \$1,927,135          |
| 6a. Active DPA's At The Beginning Of This Month        | 92,052           | \$89,765,081         |
| 6b. Deferred Payment Agreements Made                   | 15,781           | \$10,891,771         |
| 6c. Deferred Payment Agreements Reinstated             | 21,609           | \$20,843,675         |
| 6d. Deferred Payment Agreements Defaulted              | 22,151           | \$22,599,261         |
| 6e. Deferred Payment Agreements Satisfied              | 4,908            | \$538,815            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>93,040</b>    | <b>\$89,809,918</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 39.66%           | 39.61%               |
| <b>7a. Uncollectables This Month</b>                   | <b>8,092</b>     | <b>\$8,672,970</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40.25%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,570            | \$4,348,691          |
| <b>8. Residential Sales</b>                            | <b>1,482,813</b> | <b>\$165,759,562</b> |
| 9a. Residential Bankruptcies                           | 119              | \$175,385            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.47%            | 2.02%                |
| 10a. Final Bills Issued This Month                     | 34,315           | \$11,661,635         |
| 10b. Final Bills With Arrears This Month               | 10,389           | \$9,935,628          |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,371            | \$5,330,620          |
| 11. Deposits Received This Month                       | 163              | \$39,512             |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Oct-11

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>237,960</b>   | <b>\$221,031,771</b> |
| 2. Final Termination Notices This Month                | 102,923          | \$66,107,211         |
| 3a. Unresolved Arrears (FTN Expired)                   | 54,148           | \$82,438,767         |
| 3b. Accounts Eligible For Field Action                 | 14,606           | \$21,723,380         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>4,668</b>     | <b>\$7,548,659</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,915            | \$3,830,301          |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | 1                | \$338                |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,404            | \$1,605,738          |
| 6a. Active DPA's At The Beginning Of This Month        | 93,040           | \$89,809,918         |
| 6b. Deferred Payment Agreements Made                   | 17,026           | \$12,163,579         |
| 6c. Deferred Payment Agreements Reinstated             | 20,288           | \$19,282,918         |
| 6d. Deferred Payment Agreements Defaulted              | 29,464           | \$29,735,634         |
| 6e. Deferred Payment Agreements Satisfied              | 5,224            | \$428,538            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>89,650</b>    | <b>\$84,761,204</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37.67%           | 38.35%               |
| <b>7a. Uncollectables This Month</b>                   | <b>7,773</b>     | <b>\$8,103,045</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.46%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,382            | \$3,854,263          |
| <b>8. Residential Sales</b>                            | <b>1,487,570</b> | <b>\$153,591,091</b> |
| 9a. Residential Bankruptcies                           | 168              | \$199,972            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.16%            | 2.47%                |
| 10a. Final Bills Issued This Month                     | 33,050           | \$10,507,766         |
| 10b. Final Bills With Arrears This Month               | 9,689            | \$9,028,344          |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,935            | \$4,661,177          |
| 11. Deposits Received This Month                       | 169              | \$33,834             |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Nov-11

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>236,337</b>   | <b>\$220,155,431</b> |
| 2. Final Termination Notices This Month                | <b>97,480</b>    | <b>\$65,322,958</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | <b>52,791</b>    | <b>\$84,082,174</b>  |
| 3b. Accounts Eligible For Field Action                 | <b>2,404</b>     | <b>\$4,375,702</b>   |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>663</b>       | <b>\$1,107,434</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>296</b>       | <b>\$613,689</b>     |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | <b>169</b>       | <b>\$458,686</b>     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | <b>90</b>        | <b>\$103,796</b>     |
| 6a. Active DPA's At The Beginning Of This Month        | <b>89,650</b>    | <b>\$84,761,204</b>  |
| 6b. Deferred Payment Agreements Made                   | <b>13,705</b>    | <b>\$9,760,224</b>   |
| 6c. Deferred Payment Agreements Reinstated             | <b>22,310</b>    | <b>\$20,103,478</b>  |
| 6d. Deferred Payment Agreements Defaulted              | <b>30,306</b>    | <b>\$28,096,620</b>  |
| 6e. Deferred Payment Agreements Satisfied              | <b>4,163</b>     | <b>\$273,505</b>     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>87,996</b>    | <b>\$85,280,711</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | <b>37.23%</b>    | <b>38.74%</b>        |
| <b>7a. Uncollectables This Month</b>                   | <b>8,731</b>     | <b>\$7,223,724</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | <b>36.36%</b>    |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | <b>3,516</b>     | <b>\$3,870,564</b>   |
| <b>8. Residential Sales</b>                            | <b>1,482,078</b> | <b>\$162,523,316</b> |
| 9a. Residential Bankruptcies                           | <b>170</b>       | <b>\$227,153</b>     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | <b>1.95%</b>     | <b>3.14%</b>         |
| 10a. Final Bills Issued This Month                     | <b>28,149</b>    | <b>\$7,472,493</b>   |
| 10b. Final Bills With Arrears This Month               | <b>7,990</b>     | <b>\$6,122,701</b>   |
| 10c. Final Bills With One or More DPA (last 12 months) | <b>5,503</b>     | <b>\$2,729,749</b>   |
| 11. Deposits Received This Month                       | <b>150</b>       | <b>\$31,135</b>      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Dec-11

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>230,115</b>   | <b>\$209,255,229</b> |
| 2. Final Termination Notices This Month                | <b>101,177</b>   | <b>\$56,597,052</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | <b>58,863</b>    | <b>\$91,055,658</b>  |
| 3b. Accounts Eligible For Field Action                 | <b>1,888</b>     | <b>\$2,715,531</b>   |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>551</b>       | <b>\$811,772</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>170</b>       | <b>\$322,738</b>     |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | <b>92</b>        | <b>\$208,500</b>     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | <b>117</b>       | <b>\$131,451</b>     |
| 6a. Active DPA's At The Beginning Of This Month        | <b>87,996</b>    | <b>\$85,280,711</b>  |
| 6b. Deferred Payment Agreements Made                   | <b>12,574</b>    | <b>\$6,988,225</b>   |
| 6c. Deferred Payment Agreements Reinstated             | <b>18,869</b>    | <b>\$16,685,097</b>  |
| 6d. Deferred Payment Agreements Defaulted              | <b>24,234</b>    | <b>\$24,176,152</b>  |
| 6e. Deferred Payment Agreements Satisfied              | <b>5,894</b>     | <b>\$272,887</b>     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>80,299</b>    | <b>\$72,881,262</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | <b>34.90%</b>    | <b>34.83%</b>        |
| <b>7a. Uncollectables This Month</b>                   | <b>9,127</b>     | <b>\$5,797,623</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | <b>34.46%</b>    |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | <b>3,396</b>     | <b>\$3,456,015</b>   |
| <b>8. Residential Sales</b>                            | <b>1,451,929</b> | <b>\$200,120,627</b> |
| 9a. Residential Bankruptcies                           | <b>169</b>       | <b>\$208,507</b>     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | <b>1.85%</b>     | <b>3.60%</b>         |
| 10a. Final Bills Issued This Month                     | <b>24,855</b>    | <b>\$6,689,563</b>   |
| 10b. Final Bills With Arrears This Month               | <b>6,834</b>     | <b>\$5,271,211</b>   |
| 10c. Final Bills With One or More DPA (last 12 months) | <b>4,884</b>     | <b>\$2,439,754</b>   |
| 11. Deposits Received This Month                       | <b>143</b>       | <b>\$30,845</b>      |

# MONTHLY COLLECTIONS REPORT

## NYSEG

### RESIDENTIAL SERVICE

MONTH OF: Jan-11

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>86,233</b>  | <b>\$26,370,469</b>  |
| 2. Final Termination Notices This Month                | 91,078         | \$16,450,658         |
| 3a. Unresolved Arrears (FTN Expired)                   | 34,885         | \$6,608,709          |
| 3b. Accounts Eligible For Field Action                 | 19,642         | Not Available        |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>816</b>     | <b>\$419,269</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 365            | \$216,569            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 61             |                      |
| 5. Reconnections for Non-Pmt.                          | <b>429</b>     | <b>\$115,887</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 125            | \$48,370             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 69             | \$6,102              |
| 6a. Active DPA's At The Beginning Of This Month        | 48,006         | \$27,633,206         |
| 6b. Deferred Payment Agreements Made                   | 4,560          | \$2,254,177          |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                  |
| 6d. Deferred Payment Agreements Defaulted              | 21,847         | \$3,896,757          |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available        |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>48,449</b>  | <b>\$27,979,750</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 56.18%         | 106.10%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,989</b>   | <b>\$470,211</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available        |
| <b>8. Residential Sales</b>                            | <b>991,456</b> | <b>\$102,509,385</b> |
| 9a. Residential Bankruptcies                           | 145            | \$55,012             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.85%          | 11.70%               |
| 10a. Final Bills Issued This Month                     | 7,665          | \$2,273,305          |
| 10b. Final Bills With Arrears This Month               | 4,307          | \$1,150,171          |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available        |
| 11. Deposits Received This Month                       | 413            | \$120,529            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

### RESIDENTIAL SERVICE

MONTH OF: Feb-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>91,353</b>  | <b>\$24,412,622</b> |
| 2. Final Termination Notices This Month                | 67,020         | \$13,810,800        |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,136         | \$4,604,480         |
| 3b. Accounts Eligible For Field Action                 | 13,065         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>418</b>     | <b>\$152,505</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 211            | \$93,409            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 61             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>239</b>     | <b>\$65,636</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 42             | \$22,443            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 35             | \$12,898            |
| 6a. Active DPA's At The Beginning Of This Month        | 48,449         | \$27,979,750        |
| 6b. Deferred Payment Agreements Made                   | 3,564          | \$2,050,696         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 15,665         | \$3,344,540         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>47,706</b>  | <b>\$28,183,906</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 52.22%         | 115.45%             |
| <b>7a. Uncollectables This Month</b>                   | <b>2,395</b>   | <b>\$233,153</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>991,401</b> | <b>\$96,922,131</b> |
| 9a. Residential Bankruptcies                           | 66             | -\$10,304           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.76%          | -4.42%              |
| 10a. Final Bills Issued This Month                     | 7,330          | \$2,414,381         |
| 10b. Final Bills With Arrears This Month               | 3,903          | \$1,154,809         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 280            | \$75,805            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

### RESIDENTIAL SERVICE

MONTH OF: Mar-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>88,760</b>  | <b>\$25,895,751</b> |
| 2. Final Termination Notices This Month                | 102,380        | \$22,883,883        |
| 3a. Unresolved Arrears (FTN Expired)                   | 44,328         | \$10,793,241        |
| 3b. Accounts Eligible For Field Action                 | 19,458         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,240</b>   | <b>\$667,995</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 633            | \$399,240           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 58             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>575</b>     | <b>\$192,710</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 100            | \$42,611            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 95             | \$11,465            |
| 6a. Active DPA's At The Beginning Of This Month        | 47,706         | \$28,183,906        |
| 6b. Deferred Payment Agreements Made                   | 5,692          | \$3,428,042         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 24,238         | \$5,513,306         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>51,620</b>  | <b>\$30,495,282</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 58.16%         | 117.76%             |
| <b>7a. Uncollectables This Month</b>                   | <b>2,648</b>   | <b>\$169,888</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>991,138</b> | <b>\$87,701,577</b> |
| 9a. Residential Bankruptcies                           | 202            | \$49,814            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 7.63%          | 29.32%              |
| 10a. Final Bills Issued This Month                     | 8,859          | \$3,191,569         |
| 10b. Final Bills With Arrears This Month               | 4,862          | \$1,553,454         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 313            | \$90,715            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:** Apr-11

| <i><b>ITEM DESCRIPTION</b></i>                         | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>90,102</b>   | <b>\$27,512,443</b> |
| 2. Final Termination Notices This Month                | 85,962          | \$18,043,231        |
| 3a. Unresolved Arrears (FTN Expired)                   | 37,482          | \$8,891,536         |
| 3b. Accounts Eligible For Field Action                 | 30,473          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,601</b>    | <b>\$1,357,214</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,589           | \$927,535           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 96              |                     |
| 5 Reconnections for Non-Pmt.                           | <b>1,766</b>    | <b>\$556,903</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 309             | \$135,025           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 298             | \$31,878            |
| 6a. Active DPA's At The Beginning Of This Month        | 51,620          | \$30,495,282        |
| 6b. Deferred Payment Agreements Made                   | 5,499           | \$3,081,539         |
| 6c. Deferred Payment Agreements Reinstated             | 0               | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 21,326          | \$4,620,739         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available   | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>50,950</b>   | <b>\$30,591,401</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 56.55%          | 111.19%             |
| <b>7a. Uncollectables This Month</b>                   | <b>2,534</b>    | <b>\$428,576</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available   |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available   | Not Available       |
| <b>8. Residential Sales</b>                            | <b>993,042</b>  | <b>\$76,449,740</b> |
| 9a. Residential Bankruptcies                           | 161             | \$74,221            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.35%           | 17.32%              |
| 10a. Final Bills Issued This Month                     | 8,581           | \$2,970,247         |
| 10b. Final Bills With Arrears This Month               | 4,711           | \$1,744,229         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available   | Not Available       |
| 11. Deposits Received This Month                       | 355             | \$122,635           |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:** May-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>94,836</b>  | <b>\$29,780,618</b> |
| 2. Final Termination Notices This Month                | 83,288         | \$16,592,417        |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,264         | \$8,007,146         |
| 3b. Accounts Eligible For Field Action                 | 26,760         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,231</b>   | <b>\$636,487</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 723            | \$455,783           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 31             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,024</b>   | <b>\$309,753</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 124            | \$56,345            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 136            | \$14,573            |
| 6a. Active DPA's At The Beginning Of This Month        | 50,950         | \$30,591,401        |
| 6b. Deferred Payment Agreements Made                   | 5,720          | \$2,922,133         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 21,777         | \$4,556,532         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>51,822</b>  | <b>\$30,622,687</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 54.64%         | 102.83%             |
| <b>7a. Uncollectables This Month</b>                   | <b>2,583</b>   | <b>\$482,902</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,403</b> | <b>\$59,128,724</b> |
| 9a. Residential Bankruptcies                           | 124            | \$52,108            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.80%          | 10.79%              |
| 10a. Final Bills Issued This Month                     | 9,948          | \$2,848,930         |
| 10b. Final Bills With Arrears This Month               | 5,116          | \$1,080,222         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 730            | \$348,094           |



# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:** Jun-11

| <i><b>ITEM DESCRIPTION</b></i>                         | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>96,564</b>   | <b>\$31,870,650</b> |
| 2. Final Termination Notices This Month                | 80,087          | \$14,874,084        |
| 3a. Unresolved Arrears (FTN Expired)                   | 46,844          | \$9,739,339         |
| 3b. Accounts Eligible For Field Action                 | 21,746          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>486</b>      | <b>\$197,244</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 282             | \$139,484           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 40              |                     |
| 5 Reconnections for Non-Pmt.                           | <b>358</b>      | <b>\$97,796</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 15              | \$5,915             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 78              | \$6,860             |
| 6a. Active DPA's At The Beginning Of This Month        | 51,822          | \$30,622,687        |
| 6b. Deferred Payment Agreements Made                   | 8,820           | \$3,672,167         |
| 6c. Deferred Payment Agreements Reinstated             | 0               | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 22,484          | \$4,372,072         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available   | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>56,069</b>   | <b>\$31,688,630</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 58.06%          | 99.43%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,220</b>    | <b>\$1,296,775</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available   |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available   | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,988</b>  | <b>\$55,880,687</b> |
| 9a. Residential Bankruptcies                           | 173             | \$46,457            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.37%           | 3.58%               |
| 10a. Final Bills Issued This Month                     | 12,311          | \$3,190,863         |
| 10b. Final Bills With Arrears This Month               | 6,122           | \$1,942,378         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available   | Not Available       |
| 11. Deposits Received This Month                       | 712             | \$249,349           |

# MONTHLY COLLECTIONS REPORT

## NYSEG

### RESIDENTIAL SERVICE

MONTH OF: Jul-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>99,043</b>  | <b>\$32,809,561</b> |
| 2. Final Termination Notices This Month                | 67,510         | \$11,794,981        |
| 3a. Unresolved Arrears (FTN Expired)                   | 33,706         | \$7,653,682         |
| 3b. Accounts Eligible For Field Action                 | 27,645         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,110</b>   | <b>\$973,507</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,021          | \$627,090           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 53             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>815</b>     | <b>\$200,115</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 34             | \$16,186            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 214            | \$18,031            |
| 6a. Active DPA's At The Beginning Of This Month        | 56,069         | \$31,688,630        |
| 6b. Deferred Payment Agreements Made                   | 7,287          | \$3,254,804         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 20,607         | \$3,573,987         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>57,472</b>  | <b>\$31,839,569</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 58.03%         | 97.04%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,022</b>   | <b>\$1,249,610</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>993,661</b> | <b>\$61,602,015</b> |
| 9a. Residential Bankruptcies                           | 131            | \$57,205            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.33%          | 4.58%               |
| 10a. Final Bills Issued This Month                     | 10,128         | \$2,647,983         |
| 10b. Final Bills With Arrears This Month               | 5,545          | \$1,808,053         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 387            | \$121,868           |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:** Aug-11

| <i><b>ITEM DESCRIPTION</b></i>                         | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>101,549</b>  | <b>\$33,852,156</b> |
| 2. Final Termination Notices This Month                | 78,524          | \$13,564,796        |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,623          | \$7,752,950         |
| 3b. Accounts Eligible For Field Action                 | 31,150          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,032</b>    | <b>\$1,464,534</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,448           | \$953,402           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 73              |                     |
| 5 Reconnections for Non-Pmt.                           | <b>2,955</b>    | <b>\$640,184</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 104             | \$42,026            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 617             | \$45,718            |
| 6a. Active DPA's At The Beginning Of This Month        | 57,472          | \$31,839,569        |
| 6b. Deferred Payment Agreements Made                   | 7,208           | \$3,214,242         |
| 6c. Deferred Payment Agreements Reinstated             | 0               | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 24,836          | \$4,215,235         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available   | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>59,047</b>   | <b>\$31,852,170</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 58.15%          | 94.09%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,979</b>    | <b>\$841,963</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available   |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available   | Not Available       |
| <b>8. Residential Sales</b>                            | <b>993,576</b>  | <b>\$62,041,110</b> |
| 9a. Residential Bankruptcies                           | 121             | \$13,350            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.06%           | 1.59%               |
| 10a. Final Bills Issued This Month                     | 13,475          | \$3,663,407         |
| 10b. Final Bills With Arrears This Month               | 7,391           | \$1,862,660         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available   | Not Available       |
| 11. Deposits Received This Month                       | 556             | \$196,610           |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:** Sep-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>103,449</b> | <b>\$34,098,852</b> |
| 2. Final Termination Notices This Month                | 78,239         | \$13,037,257        |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,773         | \$6,027,160         |
| 3b. Accounts Eligible For Field Action                 | 21,049         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,295</b>   | <b>\$621,411</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 553            | \$361,318           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 19             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>972</b>     | <b>\$205,456</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 26             | \$10,278            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 211            | \$17,263            |
| 6a. Active DPA's At The Beginning Of This Month        | 59,047         | \$31,852,170        |
| 6b. Deferred Payment Agreements Made                   | 5,675          | \$2,473,825         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 24,869         | \$4,256,815         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>59,758</b>  | <b>\$31,579,021</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 57.77%         | 92.61%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,359</b>   | <b>\$1,195,526</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,588</b> | <b>\$61,584,163</b> |
| 9a. Residential Bankruptcies                           | 200            | \$29,066            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.95%          | 2.43%               |
| 10a. Final Bills Issued This Month                     | 12,204         | \$2,688,318         |
| 10b. Final Bills With Arrears This Month               | 6,215          | \$1,579,811         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 345            | \$113,215           |

# MONTHLY COLLECTIONS REPORT

## NYSEG

### RESIDENTIAL SERVICE

MONTH OF: Oct-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>100,071</b> | <b>\$33,904,160</b> |
| 2. Final Termination Notices This Month                | 74,439         | \$12,923,443        |
| 3a. Unresolved Arrears (FTN Expired)                   | 34,083         | \$6,777,449         |
| 3b. Accounts Eligible For Field Action                 | 37,171         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,040</b>   | <b>\$1,481,923</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,254          | \$860,726           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 85             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,315</b>   | <b>\$497,533</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 72             | \$24,399            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 390            | \$26,560            |
| 6a. Active DPA's At The Beginning Of This Month        | 59,758         | \$31,579,021        |
| 6b. Deferred Payment Agreements Made                   | 5,815          | \$2,767,428         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 25,301         | \$4,364,574         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>60,638</b>  | <b>\$31,619,056</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.59%         | 93.26%              |
| <b>7a. Uncollectables This Month</b>                   | <b>4,417</b>   | <b>\$1,602,670</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>990,549</b> | <b>\$57,067,074</b> |
| 9a. Residential Bankruptcies                           | 159            | \$64,352            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.60%          | 4.02%               |
| 10a. Final Bills Issued This Month                     | 11,741         | \$3,064,364         |
| 10b. Final Bills With Arrears This Month               | 6,661          | \$1,900,182         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 330            | \$88,931            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

### RESIDENTIAL SERVICE

MONTH OF: Nov-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>102,028</b> | <b>\$34,103,057</b> |
| 2. Final Termination Notices This Month                | 76,224         | \$12,487,127        |
| 3a. Unresolved Arrears (FTN Expired)                   | 43,959         | \$9,121,714         |
| 3b. Accounts Eligible For Field Action                 | 16,009         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,101</b>   | <b>\$700,498</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 478            | \$424,873           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 86             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>511</b>     | <b>\$117,929</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 90             | \$29,181            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 98             | \$7,015             |
| 6a. Active DPA's At The Beginning Of This Month        | 60,638         | \$31,619,056        |
| 6b. Deferred Payment Agreements Made                   | 5,338          | \$2,431,771         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 27,509         | \$4,297,174         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>60,785</b>  | <b>\$30,965,603</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.58%         | 90.80%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,064</b>   | <b>\$796,350</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>990,096</b> | <b>\$63,658,346</b> |
| 9a. Residential Bankruptcies                           | 100            | \$10,604            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.26%          | 1.33%               |
| 10a. Final Bills Issued This Month                     | 10,131         | \$2,336,791         |
| 10b. Final Bills With Arrears This Month               | 5,771          | \$1,759,854         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 321            | \$93,484            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:** Dec-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>100,381</b> | <b>\$33,625,642</b> |
| 2. Final Termination Notices This Month                | 75,935         | \$12,750,936        |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,735         | \$5,712,513         |
| 3b. Accounts Eligible For Field Action                 | 16,913         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>488</b>     | <b>\$198,987</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 193            | \$92,120            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 58             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>448</b>     | <b>\$108,460</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 73             | \$25,051            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 98             | \$9,152             |
| 6a. Active DPA's At The Beginning Of This Month        | 60,785         | \$30,965,603        |
| 6b. Deferred Payment Agreements Made                   | 5,759          | \$2,541,488         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 26,982         | \$4,615,878         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>62,362</b>  | <b>\$31,365,581</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 62.13%         | 93.28%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,988</b>   | <b>\$983,801</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>991,455</b> | <b>\$74,606,365</b> |
| 9a. Residential Bankruptcies                           | 195            | \$134,004           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.89%          | 13.62%              |
| 10a. Final Bills Issued This Month                     | 9,736          | \$2,285,302         |
| 10b. Final Bills With Arrears This Month               | 5,200          | \$1,423,178         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 290            | \$77,341            |

## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Jan-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,159</b>  | <b>\$7,480,085</b>  |
| 2. Final Termination Notices This Month                | 15,833         | \$4,879,902         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,490          | \$2,484,593         |
| 3b. Accounts Eligible For Field Action                 | 4,940          | \$2,992,744         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>312</b>     | <b>\$330,703</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 26             | \$27,020            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 25             | \$12,398            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 31             | \$36,978            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,271          | \$7,490,402         |
| 6b. Deferred Payment Agreements Made                   | 1,105          | \$919,693           |
| 6c. Deferred Payment Agreements Reinstated             | 1,005          | \$944,368           |
| 6d. Deferred Payment Agreements Defaulted              | 2,199          | \$545,158           |
| 6e. Deferred Payment Agreements Satisfied              | 291            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,891</b>   | <b>\$6,940,814</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 40.16%         | 92.79%              |
| <b>7a. Uncollectables This Month</b>                   | <b>232</b>     | <b>\$307,595</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 65.76%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 124            | \$128,825           |
| <b>8. Residential Sales</b>                            | <b>195,033</b> | <b>\$65,986,697</b> |
| 9a. Residential Bankruptcies                           | 20             | \$9,134             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.62%          | 2.97%               |
| 10a. Final Bills Issued This Month                     | 1,984          | \$778,718           |
| 10b. Final Bills With Arrears This Month               | 1,332          | \$709,145           |
| 10c. Final Bills With One or More DPA (last 12 months) | 216            | \$219,677           |
| 11. Deposits Received This Month                       | 17             | \$8,343             |



## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Feb-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,127</b>  | <b>\$7,769,062</b>  |
| 2. Final Termination Notices This Month                | 16,662         | \$6,138,434         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,385          | \$2,486,284         |
| 3b. Accounts Eligible For Field Action                 | 4,732          | \$3,277,974         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>248</b>     | <b>\$250,170</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 5              | \$3,643             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 10             | \$6,021             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 30             | \$34,515            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,993          | \$6,940,814         |
| 6b. Deferred Payment Agreements Made                   | 1,252          | \$1,191,090         |
| 6c. Deferred Payment Agreements Reinstated             | 993            | \$971,344           |
| 6d. Deferred Payment Agreements Defaulted              | 2,125          | \$636,618           |
| 6e. Deferred Payment Agreements Satisfied              | 299            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,814</b>   | <b>\$7,019,469</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 39.79%         | 90.35%              |
| <b>7a. Uncollectables This Month</b>                   | <b>62</b>      | <b>\$115,900</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 63.47%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 64             | \$56,065            |
| <b>8. Residential Sales</b>                            | <b>195,026</b> | <b>\$62,724,752</b> |
| 9a. Residential Bankruptcies                           | 5              | \$7,482             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.06%          | 6.46%               |
| 10a. Final Bills Issued This Month                     | 1,937          | \$858,723           |
| 10b. Final Bills With Arrears This Month               | 1,343          | \$801,675           |
| 10c. Final Bills With One or More DPA (last 12 months) | 204            | \$214,017           |
| 11. Deposits Received This Month                       | 23             | \$4,211             |

## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Mar-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,690</b>  | <b>\$8,593,798</b>  |
| 2. Final Termination Notices This Month                | 16,721         | \$6,636,463         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,978          | \$3,051,445         |
| 3b. Accounts Eligible For Field Action                 | 4,472          | \$2,931,718         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>0</b>       | <b>\$0</b>          |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 0              | \$0                 |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0              | \$0                 |
| 6a. Active DPA's At The Beginning Of This Month        | 6,958          | \$7,019,469         |
| 6b. Deferred Payment Agreements Made                   | 1,518          | \$1,487,460         |
| 6c. Deferred Payment Agreements Reinstated             | 983            | \$925,372           |
| 6d. Deferred Payment Agreements Defaulted              | 1,781          | \$540,028           |
| 6e. Deferred Payment Agreements Satisfied              | 308            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,370</b>   | <b>\$7,697,357</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.66%         | 89.57%              |
| <b>7a. Uncollectables This Month</b>                   | <b>-69</b>     | <b>\$226,769</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 65.96%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 88             | \$79,099            |
| <b>8. Residential Sales</b>                            | <b>195,099</b> | <b>\$51,788,409</b> |
| 9a. Residential Bankruptcies                           | 23             | \$8,759             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -33.33%        | 3.86%               |
| 10a. Final Bills Issued This Month                     | 2,364          | \$942,106           |
| 10b. Final Bills With Arrears This Month               | 1,624          | \$862,321           |
| 10c. Final Bills With One or More DPA (last 12 months) | 250            | \$247,488           |
| 11. Deposits Received This Month                       | 30             | \$6,353             |

## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Apr-11

| ITEM DESCRIPTION                                       | TOTALS        |                     |
|--|---------------|---------------------|
|  | Customer      | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>18,981</b> | <b>\$9,759,852</b>  |
| 2. Final Termination Notices This Month                | 18,335        | \$6,930,844         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,739         | \$2,721,537         |
| 3b. Accounts Eligible For Field Action                 | 7,667         | \$5,524,100         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>0</b>      | <b>\$0</b>          |
| 4b. Terminations For Non-Pmt - Heat Related            |               |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |                     |
| 5. Reconnections for Non-Pmt.                          |               |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 0             | \$0                 |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0             | \$0                 |
| 6a. Active DPA's At The Beginning Of This Month        | 7,317         | \$7,697,357         |
| 6b. Deferred Payment Agreements Made                   | 1,223         | \$1,171,775         |
| 6c. Deferred Payment Agreements Reinstated             | 833           | \$824,134           |
| 6d. Deferred Payment Agreements Defaulted              | 1,590         | \$434,795           |
| 6e. Deferred Payment Agreements Satisfied              | 315           |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,468</b>  | <b>\$7,890,934</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 39.34%        | 80.85%              |
| <b>7a. Uncollectables This Month</b>                   | <b>20</b>     | <b>\$172,696</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.90%        |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 76            | \$84,261            |
| <b>8. Residential Sales</b>                            | <b>19,538</b> | <b>\$37,891,497</b> |
| 9a. Residential Bankruptcies                           | 22            | \$9,064             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 110.00%       | 5.25%               |
| 10a. Final Bills Issued This Month                     | 2,104         | \$789,866           |
| 10b. Final Bills With Arrears This Month               | 1,459         | \$747,962           |
| 10c. Final Bills With One or More DPA (last 12 months) | 237           | \$251,540           |
| 11. Deposits Received This Month                       | 50            | \$8,930             |

## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: May-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>19,051</b>  | <b>\$10,073,505</b> |
| 2. Final Termination Notices This Month                | 15,252         | \$5,277,468         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,945          | \$2,665,806         |
| 3b. Accounts Eligible For Field Action                 | 7,192          | \$5,370,064         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>899</b>     | <b>\$1,128,810</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 35             | \$49,562            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 83             | \$89,450            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,404          | \$7,890,934         |
| 6b. Deferred Payment Agreements Made                   | 1,441          | \$1,375,104         |
| 6c. Deferred Payment Agreements Reinstated             | 1,197          | \$1,286,285         |
| 6d. Deferred Payment Agreements Defaulted              | 1,741          | \$452,484           |
| 6e. Deferred Payment Agreements Satisfied              | 258            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>8,043</b>   | <b>\$8,482,378</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.22%         | 84.20%              |
| <b>7a. Uncollectables This Month</b>                   | <b>70</b>      | <b>\$167,294</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.91%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 55             | \$63,051            |
| <b>8. Residential Sales</b>                            | <b>195,104</b> | <b>\$30,621,942</b> |
| 9a. Residential Bankruptcies                           | 15             | \$13,859            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 21.43%         | 8.28%               |
| 10a. Final Bills Issued This Month                     | 2,083          | \$915,299           |
| 10b. Final Bills With Arrears This Month               | 1,469          | \$878,561           |
| 10c. Final Bills With One or More DPA (last 12 months) | 271            | \$301,459           |
| 11. Deposits Received This Month                       | 79             | \$10,433            |

## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Jun-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>18,063</b>  | <b>\$9,632,839</b>  |
| 2. Final Termination Notices This Month                | 15,115         | \$4,480,778         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,475          | \$2,562,148         |
| 3b. Accounts Eligible For Field Action                 | 5,183          | \$3,332,765         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>774</b>     | <b>\$889,754</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 39             | \$59,652            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 88             | \$90,158            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,953          | \$8,482,378         |
| 6b. Deferred Payment Agreements Made                   | 1,422          | \$1,340,759         |
| 6c. Deferred Payment Agreements Reinstated             | 1,126          | \$1,100,261         |
| 6d. Deferred Payment Agreements Defaulted              | 2,089          | \$508,466           |
| 6e. Deferred Payment Agreements Satisfied              | 260            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>8,152</b>   | <b>\$8,586,227</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.13%         | 89.13%              |
| <b>7a. Uncollectables This Month</b>                   | <b>68</b>      | <b>\$248,537</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 63.29%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 74             | \$69,478            |
| <b>8. Residential Sales</b>                            | <b>195,258</b> | <b>\$32,804,340</b> |
| 9a. Residential Bankruptcies                           | 20             | \$10,379            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 29.41%         | 4.18%               |
| 10a. Final Bills Issued This Month                     | 2,555          | \$1,120,074         |
| 10b. Final Bills With Arrears This Month               | 1,737          | \$1,064,371         |
| 10c. Final Bills With One or More DPA (last 12 months) | 314            | \$387,669           |
| 11. Deposits Received This Month                       | 68             | \$14,620            |

## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Jul-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,737</b>  | <b>\$8,985,978</b>  |
| 2. Final Termination Notices This Month                | 16,429         | \$4,478,598         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,300          | \$2,096,218         |
| 3b. Accounts Eligible For Field Action                 | 5,914          | \$3,442,112         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>823</b>     | <b>\$886,453</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 45             | \$46,960            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 81             | \$107,888           |
| 6a. Active DPA's At The Beginning Of This Month        | 7,954          | \$8,586,227         |
| 6b. Deferred Payment Agreements Made                   | 1,072          | \$1,045,375         |
| 6c. Deferred Payment Agreements Reinstated             | 853            | \$817,524           |
| 6d. Deferred Payment Agreements Defaulted              | 1,511          | \$373,658           |
| 6e. Deferred Payment Agreements Satisfied              | 304            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>8,064</b>   | <b>\$8,535,608</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.18%         | 94.99%              |
| <b>7a. Uncollectables This Month</b>                   | <b>98</b>      | <b>\$241,965</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 58.48%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 77             | \$96,093            |
| <b>8. Residential Sales</b>                            | <b>195,173</b> | <b>\$41,933,144</b> |
| 9a. Residential Bankruptcies                           | 16             | \$8,415             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 16.33%         | 3.48%               |
| 10a. Final Bills Issued This Month                     | 2,455          | \$1,028,304         |
| 10b. Final Bills With Arrears This Month               | 1,673          | \$839,173           |
| 10c. Final Bills With One or More DPA (last 12 months) | 310            | \$436,351           |
| 11. Deposits Received This Month                       | 46             | \$7,255             |

## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Aug-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,760</b>  | <b>\$8,429,539</b>  |
| 2. Final Termination Notices This Month                | 15,938         | \$4,830,446         |
| 3a. Unresolved Arrears (FTN Expired)                   | 3,926          | \$1,827,186         |
| 3b. Accounts Eligible For Field Action                 | 6,351          | \$3,845,234         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>900</b>     | <b>\$825,188</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 34             | \$25,695            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 91             | \$111,837           |
| 6a. Active DPA's At The Beginning Of This Month        | 7,916          | \$8,535,608         |
| 6b. Deferred Payment Agreements Made                   | 1,214          | \$1,119,143         |
| 6c. Deferred Payment Agreements Reinstated             | 758            | \$653,231           |
| 6d. Deferred Payment Agreements Defaulted              | 1,800          | \$473,362           |
| 6e. Deferred Payment Agreements Satisfied              | 309            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,779</b>   | <b>\$8,203,477</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.41%         | 97.32%              |
| <b>7a. Uncollectables This Month</b>                   | <b>89</b>      | <b>\$346,181</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.88%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 90             | \$116,294           |
| <b>8. Residential Sales</b>                            | <b>195,033</b> | <b>\$48,025,723</b> |
| 9a. Residential Bankruptcies                           | 12             | \$5,797             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 13.48%         | 1.67%               |
| 10a. Final Bills Issued This Month                     | 3,200          | \$1,281,887         |
| 10b. Final Bills With Arrears This Month               | 2,162          | \$1,199,998         |
| 10c. Final Bills With One or More DPA (last 12 months) | 404            | \$463,189           |
| 11. Deposits Received This Month                       | 15             | \$2,648             |

# MONTHLY COLLECTIONS REPORT

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Sep-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,593</b>  | <b>\$8,419,734</b>  |
| 2. Final Termination Notices This Month                | 16,969         | \$5,357,127         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,273          | \$2,776,230         |
| 3b. Accounts Eligible For Field Action                 | 7,782          | \$4,636,154         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>604</b>     | <b>\$581,751</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 20             | \$12,940            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 62             | \$68,144            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,796          | \$8,203,477         |
| 6b. Deferred Payment Agreements Made                   | 1,354          | \$1,133,046         |
| 6c. Deferred Payment Agreements Reinstated             | 776            | \$713,979           |
| 6d. Deferred Payment Agreements Defaulted              | 2,043          | \$537,234           |
| 6e. Deferred Payment Agreements Satisfied              | 288            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,595</b>   | <b>\$7,957,239</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 43.17%         | 94.51%              |
| <b>7a. Uncollectables This Month</b>                   | <b>108</b>     | <b>\$405,875</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.88%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 100            | \$150,858           |
| <b>8. Residential Sales</b>                            | <b>195,258</b> | <b>\$39,127,707</b> |
| 9a. Residential Bankruptcies                           | 21             | \$3,091             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 19.44%         | 0.76%               |
| 10a. Final Bills Issued This Month                     | 2,495          | \$843,938           |
| 10b. Final Bills With Arrears This Month               | 1,714          | \$773,626           |
| 10c. Final Bills With One or More DPA (last 12 months) | 322            | \$306,393           |
| 11. Deposits Received This Month                       | 10             | \$2,366             |



## MONTHLY COLLECTIONS REPORT

Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Oct-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,776</b>  | <b>\$8,595,490</b>  |
| 2. Final Termination Notices This Month                | 17,713         | \$5,307,770         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,215          | \$2,491,812         |
| 3b. Accounts Eligible For Field Action                 | 7,996          | \$4,736,655         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,576</b>   | <b>\$1,206,330</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 45             | \$31,392            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 139            | \$124,015           |
| 6a. Active DPA's At The Beginning Of This Month        | 7,447          | \$7,957,239         |
| 6b. Deferred Payment Agreements Made                   | 1,526          | \$1,170,619         |
| 6c. Deferred Payment Agreements Reinstated             | 843            | \$704,236           |
| 6d. Deferred Payment Agreements Defaulted              | 1,402          | \$338,131           |
| 6e. Deferred Payment Agreements Satisfied              | 315            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>8,099</b>   | <b>\$8,241,504</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.56%         | 95.88%              |
| <b>7a. Uncollectables This Month</b>                   | <b>33</b>      | <b>\$198,463</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.11%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 88             | \$100,855           |
| <b>8. Residential Sales</b>                            | <b>194,985</b> | <b>\$32,255,163</b> |
| 9a. Residential Bankruptcies                           | 12             | \$2,178             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 36.36%         | 1.10%               |
| 10a. Final Bills Issued This Month                     | 3,106          | \$1,119,257         |
| 10b. Final Bills With Arrears This Month               | 2,009          | \$1,059,237         |
| 10c. Final Bills With One or More DPA (last 12 months) | 362            | \$392,474           |
| 11. Deposits Received This Month                       | 10             | \$3,562             |

# MONTHLY COLLECTIONS REPORT

Orange & Rockland

**RESIDENTIAL SERVICE**

**MONTH OF: Nov-11**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,317</b>  | <b>\$8,116,787</b>  |
| 2. Final Termination Notices This Month                | 15,181         | \$4,316,891         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,912          | \$2,340,860         |
| 3b. Accounts Eligible For Field Action                 | 12,487         | \$6,028,736         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>98</b>      | <b>\$92,223</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 5              | \$2,413             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 13             | \$11,797            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,957          | \$8,241,504         |
| 6b. Deferred Payment Agreements Made                   | 1,000          | \$777,170           |
| 6c. Deferred Payment Agreements Reinstated             | 703            | \$639,824           |
| 6d. Deferred Payment Agreements Defaulted              | 2,071          | \$467,699           |
| 6e. Deferred Payment Agreements Satisfied              | 522            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,067</b>   | <b>\$7,232,002</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 40.81%         | 89.10%              |
| <b>7a. Uncollectables This Month</b>                   | <b>216</b>     | <b>\$432,948</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 58.77%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 137            | \$184,547           |
| <b>8. Residential Sales</b>                            | <b>195,164</b> | <b>\$33,815,511</b> |
| 9a. Residential Bankruptcies                           | 12             | \$14,494            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.56%          | 3.35%               |
| 10a. Final Bills Issued This Month                     | 2,563          | \$777,691           |
| 10b. Final Bills With Arrears This Month               | 1,710          | \$729,895           |
| 10c. Final Bills With One or More DPA (last 12 months) | 294            | \$272,199           |
| 11. Deposits Received This Month                       | 11             | \$4,463             |

# MONTHLY COLLECTIONS REPORT

Orange & Rockland

**RESIDENTIAL SERVICE**

MONTH OF:

**Dec-11**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,611</b>  | <b>\$8,187,598</b>  |
| 2. Final Termination Notices This Month                | 15,038         | \$4,517,437         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,346          | \$2,104,315         |
| 3b. Accounts Eligible For Field Action                 | 5,227          | \$3,006,221         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>307</b>     | <b>\$310,559</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 5              | \$5,746             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 30             | \$9,730             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 24             | \$27,269            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,111          | \$7,232,002         |
| 6b. Deferred Payment Agreements Made                   | 1,143          | \$915,022           |
| 6c. Deferred Payment Agreements Reinstated             | 887            | \$867,394           |
| 6d. Deferred Payment Agreements Defaulted              | 1,537          | \$329,600           |
| 6e. Deferred Payment Agreements Satisfied              | 380            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,224</b>   | <b>\$7,329,682</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.02%         | 89.52%              |
| <b>7a. Uncollectables This Month</b>                   | <b>11</b>      | <b>\$178,666</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.63%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 94             | \$113,092           |
| <b>8. Residential Sales</b>                            | <b>195,282</b> | <b>\$42,583,120</b> |
| 9a. Residential Bankruptcies                           | 18             | \$4,853             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 163.64%        | 2.72%               |
| 10a. Final Bills Issued This Month                     | 2,581          | \$831,017           |
| 10b. Final Bills With Arrears This Month               | 1,583          | \$759,069           |
| 10c. Final Bills With One or More DPA (last 12 months) | 261            | \$254,388           |
| 11. Deposits Received This Month                       | 15             | \$4,475             |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Jan-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>52,228</b>  | <b>\$37,230,426</b> |
| 2. Final Termination Notices This Month                | 48,281         | \$12,000,088        |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,315         | \$4,928,567         |
| 3b. Accounts Eligible For Field Action                 | 10,997         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>999</b>     | <b>\$795,172</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 765            | \$670,746           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>776</b>     | <b>\$241,893</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 230            | \$107,430           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 133            | \$12,016            |
| 6a. Active DPA's At The Beginning Of This Month        | 35,115         | \$33,917,801        |
| 6b. Deferred Payment Agreements Made                   | 3,280          | \$2,819,554         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 15,610         | \$3,448,469         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>35,769</b>  | <b>\$34,935,597</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 68.49%         | 93.84%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,162</b>   | <b>\$280,808</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>606,613</b> | <b>\$71,388,564</b> |
| 9a. Residential Bankruptcies                           | 76             | \$23,682            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.52%          | 8.43%               |
| 10a. Final Bills Issued This Month                     | 4,626          | \$2,682,202         |
| 10b. Final Bills With Arrears This Month               | 3,444          | \$1,572,369         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 172            | \$47,028            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Feb-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>56,272</b>  | <b>\$35,749,328</b> |
| 2. Final Termination Notices This Month                | 36,425         | \$10,321,790        |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,224         | \$3,468,483         |
| 3b. Accounts Eligible For Field Action                 | 9,352          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>419</b>     | <b>\$310,160</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 323            | \$256,223           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>383</b>     | <b>\$137,986</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 106            | \$57,641            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 81             | \$8,936             |
| 6a. Active DPA's At The Beginning Of This Month        | 35,769         | \$34,935,597        |
| 6b. Deferred Payment Agreements Made                   | 2,651          | \$2,412,306         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 11,949         | \$3,289,655         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>35,900</b>  | <b>\$35,540,942</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 63.80%         | 99.42%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,604</b>   | <b>\$101,663</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>606,468</b> | <b>\$66,326,079</b> |
| 9a. Residential Bankruptcies                           | 90             | \$22,724            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.61%          | 22.35%              |
| 10a. Final Bills Issued This Month                     | 4,532          | \$2,647,683         |
| 10b. Final Bills With Arrears This Month               | 2,914          | \$1,654,985         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 142            | \$35,698            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Mar-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>55,748</b>  | <b>\$37,401,552</b> |
| 2. Final Termination Notices This Month                | 58,403         | \$17,035,902        |
| 3a. Unresolved Arrears (FTN Expired)                   | 27,322         | \$8,797,623         |
| 3b. Accounts Eligible For Field Action                 | 11,907         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,728</b>   | <b>\$1,734,216</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,437          | \$1,550,911         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,173</b>   | <b>\$479,416</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 411            | \$228,377           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 181            | \$29,949            |
| 6a. Active DPA's At The Beginning Of This Month        | 35,900         | \$35,540,942        |
| 6b. Deferred Payment Agreements Made                   | 3,991          | \$3,567,233         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 18,035         | \$5,136,912         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>38,604</b>  | <b>\$37,749,024</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 69.25%         | 100.93%             |
| <b>7a. Uncollectables This Month</b>                   | <b>1,832</b>   | <b>-\$4,933</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>606,145</b> | <b>\$55,319,072</b> |
| 9a. Residential Bankruptcies                           | 162            | \$47,843            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.84%          | -969.95%            |
| 10a. Final Bills Issued This Month                     | 5,350          | \$3,648,873         |
| 10b. Final Bills With Arrears This Month               | 3,680          | \$2,430,333         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 181            | \$53,343            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Apr-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>56,372</b>  | <b>\$39,265,967</b> |
| 2. Final Termination Notices This Month                | 48,963         | \$13,404,977        |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,470         | \$6,872,794         |
| 3b. Accounts Eligible For Field Action                 | 16,774         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,392</b>   | <b>\$1,247,664</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,122          | \$1,069,855         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,582</b>   | <b>\$661,666</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 507            | \$288,917           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 237            | \$29,635            |
| 6a. Active DPA's At The Beginning Of This Month        | 38,604         | \$37,749,024        |
| 6b. Deferred Payment Agreements Made                   | 3,830          | \$3,278,222         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 16,443         | \$4,384,240         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>38,331</b>  | <b>\$37,724,658</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 68.00%         | 96.07%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,670</b>   | <b>\$171,475</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>607,417</b> | <b>\$48,185,649</b> |
| 9a. Residential Bankruptcies                           | 55             | \$62,814            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.29%          | 36.63%              |
| 10a. Final Bills Issued This Month                     | 5,042          | \$3,288,075         |
| 10b. Final Bills With Arrears This Month               | 3,237          | \$2,335,188         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 113            | \$31,138            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: May-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>58,787</b>  | <b>\$41,724,753</b> |
| 2. Final Termination Notices This Month                | 49,573         | \$12,959,784        |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,728         | \$6,235,950         |
| 3b. Accounts Eligible For Field Action                 | 18,543         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,017</b>   | <b>\$636,430</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 841            | \$551,560           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,112</b>   | <b>\$429,560</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 300            | \$175,305           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 166            | \$14,914            |
| 6a. Active DPA's At The Beginning Of This Month        | 38,331         | \$37,724,658        |
| 6b. Deferred Payment Agreements Made                   | 3,967          | \$3,401,512         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 16,644         | \$4,183,694         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>38,724</b>  | <b>\$37,949,297</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65.87%         | 90.95%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,718</b>   | <b>\$296,381</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>606,439</b> | <b>\$38,217,200</b> |
| 9a. Residential Bankruptcies                           | 77             | \$9,110             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.48%          | 3.07%               |
| 10a. Final Bills Issued This Month                     | 6,009          | \$3,243,404         |
| 10b. Final Bills With Arrears This Month               | 3,710          | \$2,378,394         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 152            | \$55,760            |



## RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Jun-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>59,941</b>  | <b>\$43,167,406</b> |
| 2. Final Termination Notices This Month                | 46,032         | \$10,866,104        |
| 3a. Unresolved Arrears (FTN Expired)                   | 28,079         | \$7,982,353         |
| 3b. Accounts Eligible For Field Action                 | 10,909         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>515</b>     | <b>\$415,442</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 411            | \$373,089           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>456</b>     | <b>\$161,705</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 97             | \$66,317            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 100            | \$12,241            |
| 6a. Active DPA's At The Beginning Of This Month        | 38,724         | \$37,949,297        |
| 6b. Deferred Payment Agreements Made                   | 5,404          | \$3,664,157         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 17,400         | \$4,062,986         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>40,559</b>  | <b>\$38,227,308</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 67.66%         | 88.56%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,080</b>   | <b>\$72,184</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>606,255</b> | <b>\$35,573,109</b> |
| 9a. Residential Bankruptcies                           | 178            | \$25,955            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.56%          | 35.96%              |
| 10a. Final Bills Issued This Month                     | 7,039          | \$4,155,558         |
| 10b. Final Bills With Arrears This Month               | 4,747          | \$2,970,944         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 129            | \$42,711            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Jul-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>61,885</b>  | <b>\$44,038,532</b> |
| 2. Final Termination Notices This Month                | 40,258         | \$9,205,188         |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,466         | \$6,534,040         |
| 3b. Accounts Eligible For Field Action                 | 16,910         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,372</b>   | <b>\$1,187,381</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,113          | \$1,066,099         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>655</b>     | <b>\$200,763</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 79             | \$50,055            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 149            | \$16,980            |
| 6a. Active DPA's At The Beginning Of This Month        | 40,559         | \$38,227,308        |
| 6b. Deferred Payment Agreements Made                   | 4,329          | \$3,222,879         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 15,484         | \$3,402,570         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>40,559</b>  | <b>\$37,801,165</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65.54%         | 85.84%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,058</b>   | <b>\$899,976</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>607,682</b> | <b>\$36,282,859</b> |
| 9a. Residential Bankruptcies                           | 155            | \$56,012            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 7.53%          | 6.22%               |
| 10a. Final Bills Issued This Month                     | 6,422          | \$4,143,028         |
| 10b. Final Bills With Arrears This Month               | 4,314          | \$2,942,718         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 69             | \$21,532            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Aug-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>64,313</b>  | <b>\$44,889,311</b> |
| 2. Final Termination Notices This Month                | 43,206         | \$9,548,404         |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,083         | \$5,973,707         |
| 3b. Accounts Eligible For Field Action                 | 17,058         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,061</b>   | <b>\$1,608,369</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,530          | \$1,434,545         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,148</b>   | <b>\$576,610</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 273            | \$141,741           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 407            | \$37,408            |
| 6a. Active DPA's At The Beginning Of This Month        | 40,559         | \$37,801,165        |
| 6b. Deferred Payment Agreements Made                   | 4,252          | \$3,164,242         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 17,630         | \$3,696,523         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>40,448</b>  | <b>\$36,987,839</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 62.89%         | 82.40%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,354</b>   | <b>\$1,153,014</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>606,889</b> | <b>\$35,469,148</b> |
| 9a. Residential Bankruptcies                           | 132            | \$30,924            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.61%          | 2.68%               |
| 10a. Final Bills Issued This Month                     | 7,918          | \$5,024,507         |
| 10b. Final Bills With Arrears This Month               | 5,339          | \$3,933,414         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 230            | \$64,529            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Sep-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>65,677</b>  | <b>\$44,509,892</b> |
| 2. Final Termination Notices This Month                | 44,239         | \$9,238,156         |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,879         | \$4,677,493         |
| 3b. Accounts Eligible For Field Action                 | 12,226         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,034</b>   | <b>\$914,109</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 771            | \$805,319           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>975</b>     | <b>\$246,945</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 153            | \$61,079            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 190            | \$15,956            |
| 6a. Active DPA's At The Beginning Of This Month        | 40,448         | \$36,987,839        |
| 6b. Deferred Payment Agreements Made                   | 3,581          | \$2,567,514         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 18,267         | \$3,762,644         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>40,648</b>  | <b>\$36,231,584</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61.89%         | 81.40%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,489</b>   | <b>\$1,601,607</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>607,792</b> | <b>\$34,067,952</b> |
| 9a. Residential Bankruptcies                           | 127            | \$38,449            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.10%          | 2.40%               |
| 10a. Final Bills Issued This Month                     | 7,129          | \$4,285,375         |
| 10b. Final Bills With Arrears This Month               | 4,526          | \$3,133,213         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 147            | \$37,522            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Oct-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>65,141</b>  | <b>\$43,868,800</b> |
| 2. Final Termination Notices This Month                | 38,387         | \$8,193,036         |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,825         | \$4,824,816         |
| 3b. Accounts Eligible For Field Action                 | 20,802         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,001</b>   | <b>\$1,595,925</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,516          | \$1,411,599         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,860</b>   | <b>\$456,388</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 203            | \$73,323            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 325            | \$27,431            |
| 6a. Active DPA's At The Beginning Of This Month        | 40,648         | \$36,231,584        |
| 6b. Deferred Payment Agreements Made                   | 3,285          | \$2,575,639         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 17,669         | \$3,633,281         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>41,014</b>  | <b>\$36,054,250</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 62.96%         | 82.19%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,724</b>   | <b>\$1,589,384</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>607,662</b> | <b>\$32,094,123</b> |
| 9a. Residential Bankruptcies                           | 125            | \$40,797            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.59%          | 2.57%               |
| 10a. Final Bills Issued This Month                     | 6,618          | \$3,948,252         |
| 10b. Final Bills With Arrears This Month               | 4,587          | \$2,926,383         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 154            | \$40,035            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Nov-11

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>65,740</b>  | <b>\$43,653,914</b> |
| 2. Final Termination Notices This Month                | 40,997         | \$8,408,593         |
| 3a. Unresolved Arrears (FTN Expired)                   | 23,712         | \$6,640,281         |
| 3b. Accounts Eligible For Field Action                 | 7,609          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>932</b>     | <b>\$914,209</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 721            | \$816,367           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>672</b>     | <b>\$180,328</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 194            | \$65,121            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 124            | \$17,291            |
| 6a. Active DPA's At The Beginning Of This Month        | 41,014         | \$36,054,250        |
| 6b. Deferred Payment Agreements Made                   | 2,893          | \$2,197,911         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 17,799         | \$3,280,571         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>40,706</b>  | <b>\$35,545,241</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61.92%         | 81.43%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,473</b>   | <b>\$1,415,889</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>608,137</b> | <b>\$38,257,791</b> |
| 9a. Residential Bankruptcies                           | 66             | -\$4,838            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.67%          | -0.34%              |
| 10a. Final Bills Issued This Month                     | 6,268          | \$3,377,384         |
| 10b. Final Bills With Arrears This Month               | 4,002          | \$2,314,920         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 119            | \$28,115            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Dec-11

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 62,927         | \$42,161,214   |
| 2. Final Termination Notices This Month                | 41,438         | \$8,830,206    |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,096         | \$3,392,401    |
| 3b. Accounts Eligible For Field Action                 | 9,306          | Not Available  |
| 4a. <b>Terminations For Non-Payment - All</b>          | 374            | \$161,482      |
| 4b. Terminations For Non-Pmt - Heat Related            | 270            | \$134,543      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 543            | \$163,331      |
| 5a. Reconnects Due To HEAP or DSS                      | 119            | \$43,516       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 115            | \$16,454       |
| 6a. Active DPA's At The Beginning Of This Month        | 40,706         | \$35,545,241   |
| 6b. Deferred Payment Agreements Made                   | 3,183          | \$2,219,983    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 18,019         | \$3,782,895    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 40,931         | \$35,504,144   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65%            | 84%            |
| 7a. <b>Uncollectables This Month</b>                   | 2,699          | \$869,198      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. <b>Residential Sales</b>                            | 609,378        | 48,228,587     |
| 9a. Residential Bankruptcies                           | 131            | \$66,546       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5%             | 8%             |
| 10a. Final Bills Issued This Month                     | 5,344          | \$2,891,739    |
| 10b. Final Bills With Arrears This Month               | 3,838          | \$1,793,656    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 112            | \$31,458       |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

**MONTH OF:** Jan-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>23,323</b>  | <b>\$12,107,765</b> |
| 2. Final Termination Notices This Month                | 23,249         | \$9,415,742         |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,867         | \$5,939,896         |
| 3b. Accounts Eligible For Field Action                 | 13,867         | \$5,939,896         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>669</b>     | <b>\$635,264</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 669            | \$635,264           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 390            | \$288,720           |
| 5a. Reconnects Due To HEAP or DSS                      | 156            | \$240,615           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 88             | \$63,987            |
| 6a. Active DPA's At The Beginning Of This Month        | 3,452          | \$4,484,111         |
| 6b. Deferred Payment Agreements Made                   | 1,264          | \$876,559           |
| 6c. Deferred Payment Agreements Reinstated             | 1,817          | \$2,133,380         |
| 6d. Deferred Payment Agreements Defaulted              | 3,822          | \$3,545,662         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,072</b>   | <b>\$4,165,781</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15%            | 37%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>1,225</b>   | <b>\$770,759</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 41%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 683            | \$674,564           |
| <b>8. Residential Sales</b>                            | <b>233,607</b> | <b>\$31,657,902</b> |
| 9a. Residential Bankruptcies                           | 11             | \$23,245            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 3%                  |
| 10a. Final Bills Issued This Month                     | 1,772          | \$401,068           |
| 10b. Final Bills With Arrears This Month               | 420            | \$226,353           |
| 10c. Final Bills With One or More DPA (last 12 months) | 416            | \$188,726           |
| 11. Deposits Received This Month                       | 239            | \$59,040            |



**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: Feb-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>21,619</b>   | <b>\$11,652,976</b> |
| 2. Final Termination Notices This Month                | 23,577          | \$9,847,177         |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,735          | \$5,201,633         |
| 3b. Accounts Eligible For Field Action                 | 11,735          | \$5,201,633         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>623</b>      | <b>\$478,656</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 623             | \$478,656           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 390             | \$233,000           |
| 5a. Reconnects Due To HEAP or DSS                      | 105             | \$137,727           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 75              | \$55,426            |
| 6a. Active DPA's At The Beginning Of This Month        | 3,072           | \$4,165,781         |
| 6b. Deferred Payment Agreements Made                   | 1,118           | \$844,919           |
| 6c. Deferred Payment Agreements Reinstated             | 1,620           | \$1,920,978         |
| 6d. Deferred Payment Agreements Defaulted              | 3,718           | \$3,634,793         |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,778</b>    | <b>\$4,024,566</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14%             | 36%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>1,025</b>    | <b>\$519,671</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 45%             |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 542             | \$521,789           |
| <b>8. Residential Sales</b>                            | <b>232,295</b>  | <b>\$35,963,897</b> |
| 9a. Residential Bankruptcies                           | 5               | \$6,057             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%              | 1%                  |
| 10a. Final Bills Issued This Month                     | 1,754           | \$380,920           |
| 10b. Final Bills With Arrears This Month               | 375             | \$191,522           |
| 10c. Final Bills With One or More DPA (last 12 months) | 418             | \$184,880           |
| 11. Deposits Received This Month                       | 200             | \$49,753            |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

**MONTH OF:** Mar-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>21,766</b>   | <b>\$11,585,863</b> |
| 2. Final Termination Notices This Month                | 23,750          | \$10,650,793        |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,333          | \$6,007,618         |
| 3b. Accounts Eligible For Field Action                 | 13,333          | \$6,007,618         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>574</b>      | <b>\$457,794</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 574             | \$457,794           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 381             | \$240,139           |
| 5a. Reconnects Due To HEAP or DSS                      | 102             | \$137,306           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 70              | \$62,714            |
| 6a. Active DPA's At The Beginning Of This Month        | 2,778           | \$4,024,566         |
| 6b. Deferred Payment Agreements Made                   | 1,380           | \$1,078,228         |
| 6c. Deferred Payment Agreements Reinstated             | 1,703           | \$2,100,521         |
| 6d. Deferred Payment Agreements Defaulted              | 4,132           | \$4,228,420         |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,706</b>    | <b>\$3,905,617</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%             | 35%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>1,026</b>    | <b>\$559,402</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 49%             |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 598             | \$564,672           |
| <b>8. Residential Sales</b>                            | <b>231,891</b>  | <b>\$32,897,328</b> |
| 9a. Residential Bankruptcies                           | 14              | \$15,631            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%              | 3%                  |
| 10a. Final Bills Issued This Month                     | 2,034           | \$453,880           |
| 10b. Final Bills With Arrears This Month               | 476             | \$242,588           |
| 10c. Final Bills With One or More DPA (last 12 months) | 458             | \$234,261           |
| 11. Deposits Received This Month                       | 221             | \$57,855            |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: Apr-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>21,498</b>  | <b>\$11,237,651</b> |
| 2. Final Termination Notices This Month                | 24,378         | \$10,293,326        |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,708         | \$5,691,380         |
| 3b. Accounts Eligible For Field Action                 | 12,708         | \$5,691,380         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,409</b>   | <b>\$1,156,282</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,409          | \$1,156,282         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 979            | \$692,779           |
| 5a. Reconnects Due To HEAP or DSS                      | 144            | \$ 224,145          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 196            | \$176,546           |
| 6a. Active DPA's At The Beginning Of This Month        | 2,706          | \$3,905,617         |
| 6b. Deferred Payment Agreements Made                   | 1,324          | \$1,047,760         |
| 6c. Deferred Payment Agreements Reinstated             | 1,606          | \$2,006,604         |
| 6d. Deferred Payment Agreements Defaulted              | 3,779          | \$3,891,543         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,696</b>   | <b>\$3,823,347</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%            | 35%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>928</b>     | <b>\$513,198</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 521            | \$500,493           |
| <b>8. Residential Sales</b>                            | <b>230,982</b> | <b>28,770,075</b>   |
| 9a. Residential Bankruptcies                           | 12             | \$5,638             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 1%                  |
| 10a. Final Bills Issued This Month                     | 1,905          | \$452,912           |
| 10b. Final Bills With Arrears This Month               | 422            | \$253,184           |
| 10c. Final Bills With One or More DPA (last 12 months) | 451            | \$252,149           |
| 11. Deposits Received This Month                       | 163            | \$39,931            |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: May-12

| ITEM DESCRIPTION                                       | TOTALS         |                         |
|--|----------------|-------------------------|
|  | Customer       | Dollars                 |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>21,956</b>  | <b>\$11,385,955</b>     |
| 2. Final Termination Notices This Month                | 23,574         | \$9,564,000             |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,417         | \$5,338,177             |
| 3b. Accounts Eligible For Field Action                 | 12,417         | \$5,338,177             |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,913</b>   | <b>\$1,436,558</b>      |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,913          | \$1,436,558             |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                     |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                     |
| 5. Reconnections for Non-Pmt.                          | 1,482          | \$996,604               |
| 5a. Reconnects Due To HEAP or DSS                      | 133            | \$ 174,855              |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 285            | \$236,720               |
| 6a. Active DPA's At The Beginning Of This Month        | 2,696          | \$3,823,347             |
| 6b. Deferred Payment Agreements Made                   | 1,682          | \$1,267,861             |
| 6c. Deferred Payment Agreements Reinstated             | 1,804          | \$2,124,179             |
| 6d. Deferred Payment Agreements Defaulted              | 4,240          | \$4,187,548             |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,866</b>   | <b>\$3,832,085</b>      |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 12%            | 34%                     |
| <b>7a. Uncollectable This Month</b>                    | <b>732</b>     | <b>\$239,841</b>        |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 51%            |                         |
| 7c. Resid. UCB Accounts with One or More DPA           | 340            | \$266,911               |
| <b>8. Residential Sales</b>                            | <b>229,276</b> | <b>\$ 31,420,333.00</b> |
| 9a. Residential Bankruptcies                           | 12             | \$11,564                |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%             | 5%                      |
| 10a. Final Bills Issued This Month                     | 2,244          | \$500,782               |
| 10b. Final Bills With Arrears This Month               | 501            | \$271,170               |
| 10c. Final Bills With One or More DPA (last 12 months) | 520            | \$275,199               |
| 11. Deposits Received This Month                       | 187            | \$46,736                |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

**MONTH OF:** Jun-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>21,789</b>   | <b>\$11,267,871</b> |
| 2. Final Termination Notices This Month                | 24,035          | \$8,754,098         |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,449          | \$5,025,460         |
| 3b. Accounts Eligible For Field Action                 | 12,449          | \$5,025,460         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,670</b>    | <b>\$1,234,062</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,670           | \$1,234,062         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 1,265           | \$821,652           |
| 5a. Reconnects Due To HEAP or DSS                      | 136             | \$ 212,773          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 212             | \$158,964           |
| 6a. Active DPA's At The Beginning Of This Month        | 2,866           | \$3,832,085         |
| 6b. Deferred Payment Agreements Made                   | 1,189           | \$871,435           |
| 6c. Deferred Payment Agreements Reinstated             | 1,756           | \$2,017,911         |
| 6d. Deferred Payment Agreements Defaulted              | 3,841           | \$3,556,149         |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,723</b>    | <b>\$3,816,696</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%             | 34%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>755</b>      | <b>\$299,122</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 52%             |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 390             | \$353,448           |
| <b>8. Residential Sales</b>                            | <b>229,198</b>  | <b>\$24,357,418</b> |
| 9a. Residential Bankruptcies                           | 13              | \$11,649            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%              | 4%                  |
| 10a. Final Bills Issued This Month                     | 2,585           | \$565,186           |
| 10b. Final Bills With Arrears This Month               | 578             | \$344,086           |
| 10c. Final Bills With One or More DPA (last 12 months) | 643             | \$338,851           |
| 11. Deposits Received This Month                       | 164             | \$33,590            |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

**MONTH OF:** Jul-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>20,940</b>   | <b>\$10,716,084</b> |
| 2. Final Termination Notices This Month                | 23,311          | \$8,576,158         |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,779          | \$5,183,905         |
| 3b. Accounts Eligible For Field Action                 | 12,779          | \$5,183,905         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,476</b>    | <b>\$1,140,726</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,476           | \$1,140,726         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 1,153           | \$741,005           |
| 5a. Reconnects Due To HEAP or DSS                      | 140             | \$220,535           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 205             | \$189,614           |
| 6a. Active DPA's At The Beginning Of This Month        | 2,723           | \$3,816,696         |
| 6b. Deferred Payment Agreements Made                   | 1,177           | \$1,058,162         |
| 6c. Deferred Payment Agreements Reinstated             | 589             | \$796,962           |
| 6d. Deferred Payment Agreements Defaulted              | 3,277           | \$3,003,634         |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,588</b>    | <b>\$3,904,623</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%             | 36%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>803</b>      | <b>\$417,200</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 50%             |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 426             | \$399,734           |
| <b>8. Residential Sales</b>                            | <b>227,340</b>  | <b>\$27,823,468</b> |
| 9a. Residential Bankruptcies                           | 10              | \$18,129            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%              | 4%                  |
| 10a. Final Bills Issued This Month                     | 2,474           | \$608,598           |
| 10b. Final Bills With Arrears This Month               | 560             | \$342,421           |
| 10c. Final Bills With One or More DPA (last 12 months) | 624             | \$361,523           |
| 11. Deposits Received This Month                       | 243             | \$61,654            |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: Aug-12

| ITEM DESCRIPTION                                       | TOTALS         |                         |
|--|----------------|-------------------------|
|  | Customer       | Dollars                 |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>19,486</b>  | <b>\$9,811,634</b>      |
| 2. Final Termination Notices This Month                | 24,893         | \$8,778,091             |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,557         | \$5,351,146             |
| 3b. Accounts Eligible For Field Action                 | 13,557         | \$5,351,146             |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,988</b>   | <b>\$1,394,978</b>      |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,988          | \$1,394,978             |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                     |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                     |
| 5. Reconnections for Non-Pmt.                          | 1,457          | \$876,870               |
| 5a. Reconnects Due To HEAP or DSS                      | 170            | \$ 217,652              |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 298            | \$239,984               |
| 6a. Active DPA's At The Beginning Of This Month        | 2,588          | \$3,904,623             |
| 6b. Deferred Payment Agreements Made                   | 1,014          | \$949,182               |
| 6c. Deferred Payment Agreements Reinstated             | 541            | \$770,322               |
| 6d. Deferred Payment Agreements Defaulted              | 2,201          | \$2,108,395             |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,544</b>   | <b>\$3,946,559</b>      |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%            | 40%                     |
| <b>7a. Uncollectable This Month</b>                    | <b>992</b>     | <b>\$436,349</b>        |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 50%            |                         |
| 7c. Resid. UCB Accounts with One or More DPA           | 546            | \$501,760               |
| <b>8. Residential Sales</b>                            | <b>226,629</b> | <b>\$ 33,937,477.00</b> |
| 9a. Residential Bankruptcies                           | 10             | \$9,529                 |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                      |
| 10a. Final Bills Issued This Month                     | 2,619          | \$703,561               |
| 10b. Final Bills With Arrears This Month               | 641            | \$384,779               |
| 10c. Final Bills With One or More DPA (last 12 months) | 694            | \$378,497               |
| 11. Deposits Received This Month                       | 246            | \$51,545                |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: Sep-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                      |
|--|-----------------|----------------------|
|  | <b>Customer</b> | <b>Dollars</b>       |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>19,380</b>   | <b>\$9,328,079</b>   |
| 2. Final Termination Notices This Month                | 24,810          | \$9,257,194          |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,003          | \$5,491,701          |
| 3b. Accounts Eligible For Field Action                 | 15,003          | \$5,491,701          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,350</b>    | <b>\$911,058</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,350           | \$911,058            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 1,005           | \$572,074            |
| 5a. Reconnects Due To HEAP or DSS                      | 84              | \$ 111,742           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 197             | \$170,550            |
| 6a. Active DPA's At The Beginning Of This Month        | 2,544           | \$3,946,559          |
| 6b. Deferred Payment Agreements Made                   | 907             | \$766,710            |
| 6c. Deferred Payment Agreements Reinstated             | 348             | \$503,423            |
| 6d. Deferred Payment Agreements Defaulted              | 1,484           | \$1,407,896          |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,571</b>    | <b>\$3,929,652</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%             | 42%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>899</b>      | <b>\$539,222</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 46%             |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 424             | \$475,572            |
| <b>8. Residential Sales</b>                            | <b>224,975</b>  | <b>\$ 32,263,519</b> |
| 9a. Residential Bankruptcies                           | 18              | \$32,231             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%              | 6%                   |
| 10a. Final Bills Issued This Month                     | 2,127           | \$632,626            |
| 10b. Final Bills With Arrears This Month               | 568             | \$361,248            |
| 10c. Final Bills With One or More DPA (last 12 months) | 586             | \$348,098            |
| 11. Deposits Received This Month                       | 234             | \$52,699             |



**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: Oct-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>19,922</b>  | <b>\$9,219,773</b>  |
| 2. Final Termination Notices This Month                | 25,939         | \$9,422,600         |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,326         | \$5,474,522         |
| 3b. Accounts Eligible For Field Action                 | 15,326         | \$5,474,522         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,327</b>   | <b>\$949,104</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,327          | \$949,104           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 984            | \$621,958           |
| 5a. Reconnects Due To HEAP or DSS                      | 107            | \$123,389           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 189            | \$162,083           |
| 6a. Active DPA's At The Beginning Of This Month        | 2,571          | \$3,929,652         |
| 6b. Deferred Payment Agreements Made                   | 1,467          | \$1,042,873         |
| 6c. Deferred Payment Agreements Reinstated             | 395            | \$566,649           |
| 6d. Deferred Payment Agreements Defaulted              | 1,698          | \$1,594,188         |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,991</b>   | <b>\$4,151,249</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13%            | 43%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>935</b>     | <b>\$396,027</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 46%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 597            | \$543,503           |
| <b>8. Residential Sales</b>                            | <b>225,993</b> | <b>\$26,782,384</b> |
| 9a. Residential Bankruptcies                           | 10             | \$16,035            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 4%                  |
| 10a. Final Bills Issued This Month                     | 2,492          | \$642,752           |
| 10b. Final Bills With Arrears This Month               | 594            | \$322,099           |
| 10c. Final Bills With One or More DPA (last 12 months) | 671            | \$365,784           |
| 11. Deposits Received This Month                       | 173            | \$43,494            |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

**MONTH OF:** Nov-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>21,722</b>   | <b>\$9,837,871</b>  |
| 2. Final Termination Notices This Month                | 25,553          | \$8,582,599         |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,899          | \$5,766,625         |
| 3b. Accounts Eligible For Field Action                 | 16,899          | \$5,766,625         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>381</b>      | <b>\$321,168</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 381             | \$321,168           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 213             | \$134,938           |
| 5a. Reconnects Due To HEAP or DSS                      | 76              | \$108,233           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 53              | \$36,285            |
| 6a. Active DPA's At The Beginning Of This Month        | 2,991           | \$4,151,249         |
| 6b. Deferred Payment Agreements Made                   | 927             | \$642,983           |
| 6c. Deferred Payment Agreements Reinstated             | 326             | \$414,511           |
| 6d. Deferred Payment Agreements Defaulted              | 1,472           | \$1,299,152         |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,873</b>    | <b>\$4,059,590</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14%             | 42%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>1,024</b>    | <b>\$434,514</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 46%             |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 548             | \$475,860           |
| <b>8. Residential Sales</b>                            | <b>223,529</b>  | <b>\$23,737,475</b> |
| 9a. Residential Bankruptcies                           | 15              | \$19,736            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%              | 5%                  |
| 10a. Final Bills Issued This Month                     | 2,088           | \$394,127           |
| 10b. Final Bills With Arrears This Month               | 423             | \$185,122           |
| 10c. Final Bills With One or More DPA (last 12 months) | 496             | \$203,514           |
| 11. Deposits Received This Month                       | 168             | \$49,181            |

# MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF: Dec-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>20,708</b>  | <b>\$8,925,763</b>  |
| 2. Final Termination Notices This Month                | 25,068         | \$8,003,322         |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,404         | \$5,456,526         |
| 3b. Accounts Eligible For Field Action                 | 15,404         | \$5,456,526         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>307</b>     | <b>\$211,028</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 307            | \$211,028           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                 |
| 5. Reconnections for Non-Pmt.                          | 220            | \$142,456           |
| 5a. Reconnects Due To HEAP or DSS                      | 40             | \$38,214            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 36             | \$24,178            |
| 6a. Active DPA's At The Beginning Of This Month        | 2,873          | \$4,059,590         |
| 6b. Deferred Payment Agreements Made                   | 926            | \$651,965           |
| 6c. Deferred Payment Agreements Reinstated             | 206            | \$253,839           |
| 6d. Deferred Payment Agreements Defaulted              | 1,129          | \$843,036           |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                 |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,845</b>   | <b>\$4,135,921</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14%            | 45%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>1,229</b>   | <b>\$689,114</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44%            |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 647            | \$583,638           |
| <b>8. Residential Sales</b>                            | <b>225,535</b> | <b>\$28,968,022</b> |
| 9a. Residential Bankruptcies                           | 6              | \$3,952             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%             | 1%                  |
| 10a. Final Bills Issued This Month                     | 1,897          | \$351,218           |
| 10b. Final Bills With Arrears This Month               | 360            | \$158,665           |
| 10c. Final Bills With One or More DPA (last 12 months) | 454            | \$157,479           |
| 11. Deposits Received This Month                       | 219            | \$62,240            |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Apr-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| 2. Final Termination Notices This Month                | <b>226,846</b>   | <b>\$80,706,456</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | 34,467           | \$ 18,139,785        |
| 3b. Accounts Eligible For Field Action                 | 59,029           | NA                   |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>9,021</b>     | <b>\$9,642,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,401            | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A           | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A           | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 6,870            | \$4,725,000          |
| 5a. Reconnects Due To HEAP or DSS                      | 684              | \$917,000            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,209            | \$829,302            |
| 6a. Active DPA's At The Beginning Of This Month        | 159,101          | \$ 80,840,893        |
| 6b. Deferred Payment Agreements Made                   | 28,743           | \$26,537,227         |
| 6c. Deferred Payment Agreements Reinstated             | 43,948           | \$18,290,436         |
| 6d. Deferred Payment Agreements Defaulted              | 14,056           | \$11,494,455         |
| 6e. Deferred Payment Agreements Satisfied              | 29,223           | \$10,677,615         |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>151,995</b>   | <b>\$ 79,036,209</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>3,333</b>     | <b>\$2,737,739</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 29.6%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 581              | \$589,618            |
| <b>8. Residential Sales</b>                            | <b>2,877,130</b> | <b>\$260,700,093</b> |
| 9a. Residential Bankruptcies                           | 26               | \$121,588            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.78%            | 4.44%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 66,128           | \$28,249,998         |
| 10b. Final Bills With Arrears This Month               | 44,202           | \$27,318,092         |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,993            | \$1,476,673          |
| <b>11. Deposits Received This Month</b>                | <b>6,546</b>     | <b>\$618,746</b>     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Aug-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| <b>2. Final Termination Notices This Month</b>         | <b>234,425</b>   | <b>\$89,942,428</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | 48,677           | \$ 21,190,512        |
| 3b. Accounts Eligible For Field Action                 | 85,492           | NA                   |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>8,541</b>     | <b>\$10,840,000</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,775            | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A           | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A           | N/A                  |
| 5 Reconnections for Non-Pmt.                           | 6,245            | \$5,651,000          |
| 5a. Reconnects Due To HEAP or DSS                      | 625              | \$929,000            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,219            | \$993,902            |
| 6a. Active DPA's At The Beginning Of This Month        | 129,222          | \$67,745,983         |
| 6b. Deferred Payment Agreements Made                   | 43,211           | \$36,185,996         |
| 6c. Deferred Payment Agreements Reinstated             | 39,197           | \$17,842,840         |
| 6d. Deferred Payment Agreements Defaulted              | 19,292           | \$13,965,716         |
| 6e. Deferred Payment Agreements Satisfied              | 26,461           | \$10,669,417         |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>129,445</b>   | <b>\$70,294,758</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>5,412</b>     | <b>\$3,957,081</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 22.4%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 698              | \$744,040            |
| <b>8. Residential Sales</b>                            | <b>2,879,333</b> | <b>\$410,643,782</b> |
| 9a. Residential Bankruptcies                           | -22              | \$31,495             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -0.41%           | 0.80%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 67,956           | \$29,050,173         |
| 10b. Final Bills With Arrears This Month               | 49,892           | \$26,527,756         |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,034            | \$1,750,745          |
| <b>11. Deposits Received This Month</b>                | <b>6,282</b>     | <b>\$600,134</b>     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Dec-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| 2. Final Termination Notices This Month                | <b>183,613</b>   | <b>\$64,532,315</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,358           | \$ 11,143,723        |
| 3b. Accounts Eligible For Field Action                 | 66,354           | NA                   |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,700</b>     | <b>\$4,317,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 413              | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A           | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A           | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 3,679            | \$2,898,000          |
| 5a. Reconnects Due To HEAP or DSS                      | 371              | \$593,000            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 734              | \$566,973            |
| 6a. Active DPA's At The Beginning Of This Month        | 168,050          | \$88,402,759         |
| 6b. Deferred Payment Agreements Made                   | 34,923           | \$30,743,061         |
| 6c. Deferred Payment Agreements Reinstated             | 25,436           | \$11,313,497         |
| 6d. Deferred Payment Agreements Defaulted              | 12,189           | \$8,507,171          |
| 6e. Deferred Payment Agreements Satisfied              | 11,102           | \$5,033,605          |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>161,519</b>   | <b>\$85,329,927</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>5,082</b>     | <b>\$4,559,931</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 26.3%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 699              | \$776,249            |
| <b>8. Residential Sales</b>                            | <b>2,885,939</b> | <b>\$309,501,969</b> |
| 9a. Residential Bankruptcies                           | 21               | \$64,900             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.41%            | 1.42%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 54,403           | \$24,575,066         |
| 10b. Final Bills With Arrears This Month               | 28,730           | \$24,667,077         |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,483            | \$1,234,534          |
| 11. Deposits Received This Month                       | 4,681            | \$430,302            |

## CON EDISON OF NY

## RESIDENTIAL SERVICE

MONTH OF:

Feb-12

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 0         | \$0           |
| 2. Final Termination Notices This Month                | 232,763   | \$85,956,829  |
| 3a. Unresolved Arrears (FTN Expired)                   | 28,798    | \$ 13,106,044 |
| 3b. Accounts Eligible For Field Action                 | 50,699    | NA            |
| 4a. <b>Terminations For Non-Payment - All</b>          | 7,700     | \$8,084,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,482     | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter *B      | N/A       | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      | N/A       | N/A           |
| 5 Reconnections for Non-Pmt.                           | 6,386     | \$4,643,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 5,662     | \$3,714,000   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,266     | \$933,827     |
| 6a. Active DPA's At The Beginning Of This Month        | 172,846   | \$ 85,106,735 |
| 6b. Deferred Payment Agreements Made                   | 31,600    | \$28,834,112  |
| 6c. Deferred Payment Agreements Reinstated             | 44,757    | \$18,619,837  |
| 6d. Deferred Payment Agreements Defaulted              | 9,584     | \$8,824,605   |
| 6e. Deferred Payment Agreements Satisfied              | 28,143    | \$10,122,250  |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 168,385   | \$83,794,272  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,071     | \$4,188,492   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 25.6%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 692       | \$722,667     |
| 8. <b>Residential Sales</b>                            | 2,875,670 | \$318,837,878 |
| 9a. Residential Bankruptcies                           | -9        | \$15,159      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -0.18%    | 0.36%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 72,101    | \$29,175,601  |
| 10b. Final Bills With Arrears This Month               | 46,962    | \$23,631,044  |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,163     | \$1,621,465   |
| 11. Deposits Received This Month                       | 6,307     | \$642,878     |

## CON EDISON OF NY

## RESIDENTIAL SERVICE

MONTH OF:

Jan-12

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 0         | \$0           |
| 2. Final Termination Notices This Month                | 233,124   | \$85,997,370  |
| 3a. Unresolved Arrears (FTN Expired)                   | 29,780    | \$ 13,531,586 |
| 3b. Accounts Eligible For Field Action                 | 57,492    | NA            |
| 4a. <b>Terminations For Non-Payment - All</b>          | 8,569     | \$9,098,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,224     | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A    | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A           |
| 5. Reconnections for Non-Pmt.                          | 5,718     | \$4,227,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 724       | 833,000       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,304     | 917,631       |
| 6a. Active DPA's At The Beginning Of This Month        | 175,695   | \$ 87,559,173 |
| 6b. Deferred Payment Agreements Made                   | 34,540    | \$28,649,885  |
| 6c. Deferred Payment Agreements Reinstated             | 44,892    | \$19,375,416  |
| 6d. Deferred Payment Agreements Defaulted              | 12,947    | \$10,440,573  |
| 6e. Deferred Payment Agreements Satisfied              | 27,461    | \$9,293,297   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 172,846   | \$85,106,735  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,528     | \$4,243,401   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 23.5%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 900       | \$1,040,339   |
| 8. <b>Residential Sales</b>                            | 2,874,735 | \$347,244,431 |
| 9a. Residential Bankruptcies                           | 17        | \$44,704      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.31%     | 1.05%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 70,922    | \$22,408,975  |
| 10b. Final Bills With Arrears This Month               | 47,003    | \$21,750,185  |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,828     | \$1,386,557   |
| 11. Deposits Received This Month                       | 5,991     | \$591,517     |



# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jul-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| 2. Final Termination Notices This Month                | <b>239,378</b>   | <b>\$82,865,413</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | <b>40,733</b>    | <b>\$ 17,773,007</b> |
| 3b. Accounts Eligible For Field Action                 | <b>79,988</b>    | <b>NA</b>            |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,421</b>     | <b>\$4,045,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>906</b>       | <b>N/A</b>           |
| 4c. Terminations For Non-Pmt - Service Limiter         | <b>*B N/A</b>    | <b>N/A</b>           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | <b>*B N/A</b>    | <b>N/A</b>           |
| 5. Reconnections for Non-Pmt.                          | <b>1,468</b>     | <b>\$1,649,000</b>   |
| 5a. Reconnects Due To HEAP or DSS                      | <b>169</b>       | <b>\$315,000</b>     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | <b>107</b>       | <b>\$133,616</b>     |
| 6a. Active DPA's At The Beginning Of This Month        | <b>142,243</b>   | <b>\$76,200,934</b>  |
| 6b. Deferred Payment Agreements Made                   | <b>19,594</b>    | <b>\$15,351,401</b>  |
| 6c. Deferred Payment Agreements Reinstated             | <b>38,120</b>    | <b>\$16,398,131</b>  |
| 6d. Deferred Payment Agreements Defaulted              | <b>19,240</b>    | <b>\$14,762,199</b>  |
| 6e. Deferred Payment Agreements Satisfied              | <b>26,235</b>    | <b>\$9,419,112</b>   |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>129,222</b>   | <b>\$67,745,983</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>5,702</b>     | <b>\$3,999,821</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | <b>21.2%</b>     |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | <b>821</b>       | <b>\$777,758</b>     |
| <b>8. Residential Sales</b>                            | <b>2,876,150</b> | <b>\$428,325,920</b> |
| 9a. Residential Bankruptcies                           | <b>27</b>        | <b>\$120,644</b>     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | <b>0.47%</b>     | <b>3.02%</b>         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | <b>70,728</b>    | <b>\$24,580,283</b>  |
| 10b. Final Bills With Arrears This Month               | <b>42,726</b>    | <b>\$23,120,528</b>  |
| 10c. Final Bills With One or More DPA (last 12 months) | <b>1,628</b>     | <b>\$1,271,486</b>   |
| 11. Deposits Received This Month                       | <b>6,494</b>     | <b>\$573,716</b>     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jun-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| 2. Final Termination Notices This Month                | <b>226,052</b>   | <b>\$76,917,643</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | 33,251           | \$ 16,626,270        |
| 3b. Accounts Eligible For Field Action                 | 61,308           | NA                   |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>7,379</b>     | <b>\$8,232,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,763            | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A           | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A           | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 6,034            | \$4,666,000          |
| 5a. Reconnects Due To HEAP or DSS                      | 633              | \$838,000            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,070            | \$797,498            |
| 6a. Active DPA's At The Beginning Of This Month        | 146,728          | \$78,114,648         |
| 6b. Deferred Payment Agreements Made                   | 29,845           | \$25,621,012         |
| 6c. Deferred Payment Agreements Reinstated             | 41,365           | \$18,022,778         |
| 6d. Deferred Payment Agreements Defaulted              | 14,693           | \$11,707,294         |
| 6e. Deferred Payment Agreements Satisfied              | 26,431           | \$9,325,905          |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>142,243</b>   | <b>\$76,200,934</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>4,841</b>     | <b>\$3,938,578</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 23.7%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 759              | \$728,565            |
| <b>8. Residential Sales</b>                            | <b>2,872,173</b> | <b>\$320,428,909</b> |
| 9a. Residential Bankruptcies                           | 0                | \$102,860            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.00%            | 2.61%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 74,647           | \$26,796,678         |
| 10b. Final Bills With Arrears This Month               | 45,721           | \$25,012,784         |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,930            | \$1,409,000          |
| 11. Deposits Received This Month                       | 6,954            | \$664,093            |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Mar-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| 2. Final Termination Notices This Month                | <b>219,436</b>   | <b>\$80,448,527</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | 29,620           | \$ 12,797,966        |
| 3b. Accounts Eligible For Field Action                 | 58,586           | NA                   |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>7,259</b>     | <b>\$6,865,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,289            | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A           | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A           | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 5,844            | \$3,747,000          |
| 5a. Reconnects Due To HEAP or DSS                      | 680              | \$749,000            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,191            | \$720,553            |
| 6a. Active DPA's At The Beginning Of This Month        | 168,385          | \$ 83,794,272        |
| 6b. Deferred Payment Agreements Made                   | 31,535           | \$29,075,898         |
| 6c. Deferred Payment Agreements Reinstated             | 42,751           | \$18,692,146         |
| 6d. Deferred Payment Agreements Defaulted              | 14,978           | \$13,902,729         |
| 6e. Deferred Payment Agreements Satisfied              | 30,584           | \$10,886,749         |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>159,101</b>   | <b>\$80,840,893</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>4,438</b>     | <b>\$3,792,724</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 29.4%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 783              | \$837,717            |
| <b>8. Residential Sales</b>                            | <b>2,879,469</b> | <b>\$300,990,250</b> |
| 9a. Residential Bankruptcies                           | 22               | \$87,332             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.50%            | 2.30%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 68,342           | \$29,919,146         |
| 10b. Final Bills With Arrears This Month               | 44,748           | \$24,543,266         |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,162            | \$1,586,957          |
| 11. Deposits Received This Month                       | 5,954            | \$581,096            |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**May-12**

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 0         | \$0           |
| 2. Final Termination Notices This Month                | 218,906   | \$75,772,480  |
| 3a. Unresolved Arrears (FTN Expired)                   | 37,796    | \$ 19,807,045 |
| 3b. Accounts Eligible For Field Action                 | 62,188    | NA            |
| 4a. <b>Terminations For Non-Payment - All</b>          | 8,690     | \$9,820,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,738     | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A    | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A           |
| 5 Reconnections for Non-Pmt.                           | 7,348     | \$5,290,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 711       | \$926,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,331     | \$1,085,735   |
| 6a. Active DPA's At The Beginning Of This Month        | 151,995   | \$79,036,209  |
| 6b. Deferred Payment Agreements Made                   | 31,176    | \$28,954,093  |
| 6c. Deferred Payment Agreements Reinstated             | 41,258    | \$17,800,000  |
| 6d. Deferred Payment Agreements Defaulted              | 16,921    | \$12,929,158  |
| 6e. Deferred Payment Agreements Satisfied              | 29,464    | \$10,068,133  |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 146,728   | \$78,114,648  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 4,945     | \$4,138,312   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 23.5%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 754       | \$742,065     |
| 8. <b>Residential Sales</b>                            | 2,874,233 | \$257,269,993 |
| 9a. Residential Bankruptcies                           | -9        | \$62,321      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -0.18%    | 1.51%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 66,281    | \$26,855,652  |
| 10b. Final Bills With Arrears This Month               | 44,134    | \$26,359,705  |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,949     | \$1,476,210   |
| 11. Deposits Received This Month                       | 6,589     | \$625,216     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Nov-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| 2. Final Termination Notices This Month                | <b>91,103</b>    | <b>\$52,371,725</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | <b>46,400</b>    | <b>\$ 18,699,073</b> |
| 3b. Accounts Eligible For Field Action                 | <b>72,198</b>    | <b>NA</b>            |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,794</b>     | <b>\$3,150,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>94</b>        | <b>N/A</b>           |
| 4c. Terminations For Non-Pmt - Service Limiter         | <b>*B N/A</b>    | <b>N/A</b>           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | <b>*B N/A</b>    | <b>N/A</b>           |
| 5. Reconnections for Non-Pmt.                          | <b>2,250</b>     | <b>\$1,766,000</b>   |
| 5a. Reconnects Due To HEAP or DSS                      | <b>232</b>       | <b>\$256,000</b>     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | <b>264</b>       | <b>\$180,003</b>     |
| 6a. Active DPA's At The Beginning Of This Month        | <b>168,123</b>   | <b>\$91,124,276</b>  |
| 6b. Deferred Payment Agreements Made                   | <b>33,956</b>    | <b>\$26,866,042</b>  |
| 6c. Deferred Payment Agreements Reinstated             | <b>29,892</b>    | <b>\$14,160,613</b>  |
| 6d. Deferred Payment Agreements Defaulted              | <b>15,099</b>    | <b>\$12,682,922</b>  |
| 6e. Deferred Payment Agreements Satisfied              | <b>1,923</b>     | <b>\$914,197</b>     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>168,050</b>   | <b>\$88,402,759</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>5,823</b>     | <b>\$5,161,062</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | <b>18.0%</b>     |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | <b>576</b>       | <b>\$672,800</b>     |
| <b>8. Residential Sales</b>                            | <b>2,881,644</b> | <b>\$285,787,281</b> |
| 9a. Residential Bankruptcies                           | <b>12</b>        | <b>\$137,886</b>     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | <b>0.21%</b>     | <b>2.67%</b>         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | <b>42,118</b>    | <b>\$29,616,412</b>  |
| 10b. Final Bills With Arrears This Month               | <b>22,466</b>    | <b>\$28,752,624</b>  |
| 10c. Final Bills With One or More DPA (last 12 months) | <b>1,382</b>     | <b>\$1,086,266</b>   |
| 11. Deposits Received This Month                       | <b>5,022</b>     | <b>\$455,230</b>     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Oct-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| 2. Final Termination Notices This Month                | <b>246,868</b>   | <b>\$91,872,538</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | 58,057           | \$ 24,750,616        |
| 3b. Accounts Eligible For Field Action                 | 65,728           | NA                   |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>9,051</b>     | <b>\$9,771,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,573            | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A           | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A           | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 7,900            | \$5,592,000          |
| 5a. Reconnects Due To HEAP or DSS                      | 693              | \$910,000            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,607            | \$1,064,755          |
| 6a. Active DPA's At The Beginning Of This Month        | 144,969          | \$79,980,814         |
| 6b. Deferred Payment Agreements Made                   | 58,228           | \$45,816,630         |
| 6c. Deferred Payment Agreements Reinstated             | 30,948           | \$15,045,991         |
| 6d. Deferred Payment Agreements Defaulted              | 21,354           | \$15,470,480         |
| 6e. Deferred Payment Agreements Satisfied              | 24,934           | \$9,875,214          |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>168,123</b>   | <b>\$91,124,276</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>5,392</b>     | <b>\$2,933,586</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 20.0%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 563              | \$556,237            |
| <b>8. Residential Sales</b>                            | <b>2,882,415</b> | <b>\$291,722,368</b> |
| 9a. Residential Bankruptcies                           | 18               | \$67,483             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.33%            | 2.30%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 73,840           | \$32,621,076         |
| 10b. Final Bills With Arrears This Month               | 50,188           | \$31,470,808         |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,923            | \$1,675,441          |
| 11. Deposits Received This Month                       | 5,916            | \$582,546            |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Sep-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>0</b>         | <b>\$0</b>           |
| 2. Final Termination Notices This Month                | <b>250,583</b>   | <b>\$95,948,597</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   | <b>42,163</b>    | <b>\$ 18,196,463</b> |
| 3b. Accounts Eligible For Field Action                 | <b>87,314</b>    | <b>NA</b>            |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>9,288</b>     | <b>\$11,016,000</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>3,151</b>     | <b>N/A</b>           |
| 4c. Terminations For Non-Pmt - Service Limiter         | <b>*B N/A</b>    | <b>N/A</b>           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | <b>*B N/A</b>    | <b>N/A</b>           |
| 5. Reconnections for Non-Pmt.                          | <b>7,314</b>     | <b>\$6,019,000</b>   |
| 5a. Reconnects Due To HEAP or DSS                      | <b>690</b>       | <b>\$1,004,000</b>   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | <b>1,292</b>     | <b>\$988,830</b>     |
| 6a. Active DPA's At The Beginning Of This Month        | <b>129,445</b>   | <b>\$79,980,814</b>  |
| 6b. Deferred Payment Agreements Made                   | <b>51,121</b>    | <b>\$40,652,650</b>  |
| 6c. Deferred Payment Agreements Reinstated             | <b>28,675</b>    | <b>\$13,822,427</b>  |
| 6d. Deferred Payment Agreements Defaulted              | <b>17,037</b>    | <b>\$11,653,914</b>  |
| 6e. Deferred Payment Agreements Satisfied              | <b>21,505</b>    | <b>\$9,022,183</b>   |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>144,969</b>   | <b>\$79,980,814</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   | <b>5,216</b>     | <b>\$4,156,432</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | <b>20.7%</b>     |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | <b>674</b>       | <b>\$654,135</b>     |
| <b>8. Residential Sales</b>                            | <b>2,882,687</b> | <b>\$387,214,149</b> |
| 9a. Residential Bankruptcies                           | <b>17</b>        | <b>\$83,706</b>      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | <b>0.33%</b>     | <b>2.01%</b>         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | <b>80,827</b>    | <b>\$29,087,236</b>  |
| 10b. Final Bills With Arrears This Month               | <b>51,935</b>    | <b>\$27,621,262</b>  |
| 10c. Final Bills With One or More DPA (last 12 months) | <b>1,990</b>     | <b>\$1,701,397</b>   |
| 11. Deposits Received This Month                       | <b>6,101</b>     | <b>\$592,902</b>     |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Apr-12

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>227,827</b>   | <b>\$214,658,279</b> |
| 2. Final Termination Notices This Month                | 89,805           | \$54,864,442         |
| 3a. Unresolved Arrears (FTN Expired)                   | 54,232           | \$91,286,478         |
| 3b. Accounts Eligible For Field Action                 | 10,719           | \$20,083,437         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,944</b>     | <b>\$7,245,845</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,360            | \$3,537,999          |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | 205              | \$624,460            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 751              | \$1,111,220          |
| 6a. Active DPA's At The Beginning Of This Month        | 80,740           | \$78,834,320         |
| 6b. Deferred Payment Agreements Made                   | 13,352           | \$11,527,268         |
| 6c. Deferred Payment Agreements Reinstated             | 23,288           | \$23,665,854         |
| 6d. Deferred Payment Agreements Defaulted              | 22,599           | \$23,152,269         |
| 6e. Deferred Payment Agreements Satisfied              | 5,685            | \$363,834            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>85,297</b>    | <b>\$86,601,888</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37.44%           | 40.34%               |
| <b>7a. Uncollectables This Month</b>                   | <b>4,288</b>     | <b>\$1,117,705</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 45.85%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,581            | \$1,421,059          |
| <b>8. Residential Sales</b>                            | <b>1,442,132</b> | <b>\$148,001,321</b> |
| 9a. Residential Bankruptcies                           | 84               | \$158,090            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.96%            | 14.14%               |
| 10a. Final Bills Issued This Month                     | 25,962           | \$8,091,502          |
| 10b. Final Bills With Arrears This Month               | 7,756            | \$6,817,445          |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,298            | \$3,055,652          |
| 11. Deposits Received This Month                       | 86               | \$16,307             |



# MONTHLY COLLECTIONS REPORT

## Niagara Mohawk Power Corp

**RESIDENTIAL SERVICE** MONTH OF: Aug-12

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>206,045</b>   | <b>\$206,769,309</b> |
| 2. Final Termination Notices This Month                | 113,888          | \$71,020,079         |
| 3a. Unresolved Arrears (FTN Expired)                   | 47,810           | \$79,486,557         |
| 3b. Accounts Eligible For Field Action                 | 24,612           | \$31,369,757         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>7,483</b>     | <b>\$9,691,231</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,008            | \$4,999,585          |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | 9                | \$23,102             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,607            | \$1,739,201          |
| 6a. Active DPA's At The Beginning Of This Month        | 80,114           | \$82,218,718         |
| 6b. Deferred Payment Agreements Made                   | 5,219            | \$4,283,993          |
| 6c. Deferred Payment Agreements Reinstated             | 25,156           | \$25,744,606         |
| 6d. Deferred Payment Agreements Defaulted              | 29,801           | \$31,067,088         |
| 6e. Deferred Payment Agreements Satisfied              | 4,885            | \$370,382            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>70,878</b>    | <b>\$72,648,216</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34.40%           | 35.13%               |
| <b>7a. Uncollectables This Month</b>                   | <b>9,733</b>     | <b>\$8,420,992</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.10%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,563            | \$3,577,612          |
| <b>8. Residential Sales</b>                            | <b>1,479,610</b> | <b>\$187,177,251</b> |
| 9a. Residential Bankruptcies                           | 160              | \$241,721            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.64%            | 2.87%                |
| 10a. Final Bills Issued This Month                     | 38,139           | \$11,260,343         |
| 10b. Final Bills With Arrears This Month               | 11,035           | \$9,400,728          |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,380            | \$4,298,797          |
| 11. Deposits Received This Month                       | 119              | \$22,586             |

# MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

**RESIDENTIAL SERVICE**

MONTH OF: Dec-12

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>226,902</b>   | <b>\$201,091,615</b> |
| 2. Final Termination Notices This Month                | 87,898           | \$45,894,090         |
| 3a. Unresolved Arrears (FTN Expired)                   | 66,003           | \$96,719,264         |
| 3b. Accounts Eligible For Field Action                 | 890              | \$1,547,339          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>365</b>       | <b>\$681,829</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 111              | \$318,422            |
| 4c. Terminations For Non-Pmt - Service Limiter         | -                | -                    |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -                | -                    |
| 5. Reconnections for Non-Pmt.                          | -                | -                    |
| 5a. Reconnects Due To HEAP or DSS                      | 70               | \$235,428            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 73               | \$77,895             |
| 6a. Active DPA's At The Beginning Of This Month        | 60,828           | \$60,442,685         |
| 6b. Deferred Payment Agreements Made                   | 7,232            | \$4,044,445          |
| 6c. Deferred Payment Agreements Reinstated             | 18,171           | \$20,838,626         |
| 6d. Deferred Payment Agreements Defaulted              | 22,079           | \$21,774,291         |
| 6e. Deferred Payment Agreements Satisfied              | 4,734            | \$153,534            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>60,672</b>    | <b>\$62,255,400</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26.74%           | 30.96%               |
| <b>7a. Uncollectables This Month</b>                   | <b>6,227</b>     | <b>\$3,747,228</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40.08%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,323            | \$1,742,048          |
| <b>8. Residential Sales</b>                            | <b>1,442,251</b> | <b>\$201,353,721</b> |
| 9a. Residential Bankruptcies                           | 74               | \$109,235            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.19%            | 2.92%                |
| 10a. Final Bills Issued This Month                     | 22,266           | \$5,002,495          |
| 10b. Final Bills With Arrears This Month               | 6,046            | \$3,691,990          |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,866            | \$1,301,243          |
| 11. Deposits Received This Month                       | 85               | \$16,199             |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Feb-12

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 220,110   | \$211,249,560 |
| 2. Final Termination Notices This Month                | 96,212    | \$61,517,739  |
| 3a. Unresolved Arrears (FTN Expired)                   | 61,739    | \$104,316,561 |
| 3b. Accounts Eligible For Field Action                 | 3,117     | \$5,966,353   |
| 4a. Terminations For Non-Payment - All                 | 935       | \$1,618,998   |
| 4b. Terminations For Non-Pmt - Heat Related            | 274       | \$818,167     |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 248       | \$643,611     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 110       | \$120,928     |
| 6a. Active DPA's At The Beginning Of This Month        | 80,091    | \$74,964,526  |
| 6b. Deferred Payment Agreements Made                   | 12,674    | \$10,910,813  |
| 6c. Deferred Payment Agreements Reinstated             | 24,987    | \$23,369,174  |
| 6d. Deferred Payment Agreements Defaulted              | 27,850    | \$27,869,515  |
| 6e. Deferred Payment Agreements Satisfied              | 7,840     | \$446,710     |
| 6f. Active DPA's At The End Of This Month              | 79,217    | \$75,721,865  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 35.99%    | 35.84%        |
| 7a. Uncollectables This Month                          | 5,255     | \$1,793,153   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 41.77%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,984     | \$1,779,485   |
| 8. Residential Sales                                   | 1,460,163 | \$213,682,121 |
| 9a. Residential Bankruptcies                           | 88        | \$218,466     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.67%     | 12.18%        |
| 10a. Final Bills Issued This Month                     | 24,150    | \$7,693,473   |
| 10b. Final Bills With Arrears This Month               | 7,456     | \$5,867,807   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,829     | \$2,640,119   |
| 11. Deposits Received This Month                       | 117       | \$26,441      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Jan-12

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 229,861   | \$208,057,809 |
| 2. Final Termination Notices This Month                | 109,427   | \$68,315,481  |
| 3a. Unresolved Arrears (FTN Expired)                   | 68,228    | \$106,677,031 |
| 3b. Accounts Eligible For Field Action                 | 1,907     | \$3,288,694   |
| 4a. Terminations For Non-Payment - All                 | 550       | \$931,366     |
| 4b. Terminations For Non-Pmt - Heat Related            | 154       | \$410,747     |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 195       | \$449,039     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0           |
| 6a. Active DPA's At The Beginning Of This Month        | 80,299    | \$72,881,262  |
| 6b. Deferred Payment Agreements Made                   | 12,690    | \$7,495,939   |
| 6c. Deferred Payment Agreements Reinstated             | 15,643    | \$13,685,598  |
| 6d. Deferred Payment Agreements Defaulted              | 20,721    | \$20,058,063  |
| 6e. Deferred Payment Agreements Satisfied              | 4,566     | \$326,201     |
| 6f. Active DPA's At The End Of This Month              | 80,091    | \$74,964,526  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34.84%    | 36.03%        |
| 7a. Uncollectables This Month                          | 7,515     | \$6,041,398   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37.74%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,047     | \$3,072,064   |
| 8. Residential Sales                                   | 1,468,959 | \$217,615,395 |
| 9a. Residential Bankruptcies                           | 122       | \$183,525     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.62%     | 3.04%         |
| 10a. Final Bills Issued This Month                     | 21,553    | \$5,833,599   |
| 10b. Final Bills With Arrears This Month               | 6,389     | \$4,363,286   |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,873     | \$1,937,807   |
| 11. Deposits Received This Month                       | 119       | \$21,287      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Jul-12

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 211,159   | \$215,491,028 |
| 2. Final Termination Notices This Month                | 101,019   | \$61,692,037  |
| 3a. Unresolved Arrears (FTN Expired)                   | 47,910    | \$78,956,357  |
| 3b. Accounts Eligible For Field Action                 | 20,399    | \$30,703,311  |
| 4a. Terminations For Non-Payment - All                 | 5,484     | \$8,216,620   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,015     | \$3,903,445   |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 4         | \$14,954      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,383     | \$1,647,956   |
| 6a. Active DPA's At The Beginning Of This Month        | 81,410    | \$81,729,612  |
| 6b. Deferred Payment Agreements Made                   | 11,819    | \$7,488,533   |
| 6c. Deferred Payment Agreements Reinstated             | 16,548    | \$16,196,817  |
| 6d. Deferred Payment Agreements Defaulted              | 17,051    | \$16,312,397  |
| 6e. Deferred Payment Agreements Satisfied              | 5,007     | \$400,118     |
| 6f. Active DPA's At The End Of This Month              | 80,114    | \$82,218,718  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37.94%    | 38.15%        |
| 7a. Uncollectables This Month                          | 5,781     | \$3,706,223   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44.68%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,248     | \$2,152,858   |
| 8. Residential Sales                                   | 1,470,459 | \$169,337,659 |
| 9a. Residential Bankruptcies                           | 176       | \$264,920     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.04%     | 7.15%         |
| 10a. Final Bills Issued This Month                     | 32,303    | \$8,619,950   |
| 10b. Final Bills With Arrears This Month               | 9,256     | \$7,336,072   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,372     | \$3,296,799   |
| 11. Deposits Received This Month                       | 113       | \$23,428      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Jun-12

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 218,144   | \$214,645,278 |
| 2. Final Termination Notices This Month                | 96,922    | \$59,303,633  |
| 3a. Unresolved Arrears (FTN Expired)                   | 47,961    | \$82,319,097  |
| 3b. Accounts Eligible For Field Action                 | 21,712    | \$31,375,916  |
| 4a. Terminations For Non-Payment - All                 | 5,923     | \$8,318,830   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,380     | \$4,427,099   |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          |           |               |
| 5a. Reconnects Due To HEAP or DSS                      | 12        | \$14,690      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,316     | \$1,340,068   |
| 6a. Active DPA's At The Beginning Of This Month        | 82,869    | \$83,733,842  |
| 6b. Deferred Payment Agreements Made                   | 11,865    | \$7,846,173   |
| 6c. Deferred Payment Agreements Reinstated             | 28,714    | \$28,225,614  |
| 6d. Deferred Payment Agreements Defaulted              | 24,491    | \$25,554,607  |
| 6e. Deferred Payment Agreements Satisfied              | 5,017     | \$374,810     |
| 6f. Active DPA's At The End Of This Month              | 84,407    | \$82,849,256  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 38.69%    | 38.60%        |
| 7a. Uncollectables This Month                          | 5,908     | \$4,134,974   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 46.60%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,306     | \$2,210,145   |
| 8. Residential Sales                                   | 1,464,589 | \$142,651,700 |
| 9a. Residential Bankruptcies                           | 113       | \$246,831     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.91%     | 5.97%         |
| 10a. Final Bills Issued This Month                     | 33,336    | \$9,367,822   |
| 10b. Final Bills With Arrears This Month               | 9,081     | \$7,960,211   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,485     | \$3,622,898   |
| 11. Deposits Received This Month                       | 85        | \$19,905      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF: Mar-12

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>208,115</b>   | <b>\$209,322,711</b> |
| 2. Final Termination Notices This Month                | 105,021          | \$65,969,315         |
| 3a. Unresolved Arrears (FTN Expired)                   | 62,191           | \$104,639,352        |
| 3b. Accounts Eligible For Field Action                 | 7,876            | \$12,459,178         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,247</b>     | <b>\$4,612,969</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,146            | \$2,309,316          |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | 626              | \$1,516,175          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 553              | \$680,150            |
| 6a. Active DPA's At The Beginning Of This Month        | 79,217           | \$75,721,865         |
| 6b. Deferred Payment Agreements Made                   | 13,659           | \$12,257,968         |
| 6c. Deferred Payment Agreements Reinstated             | 27,203           | \$25,524,246         |
| 6d. Deferred Payment Agreements Defaulted              | 27,660           | \$29,124,752         |
| 6e. Deferred Payment Agreements Satisfied              | 6,352            | \$346,141            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>80,740</b>    | <b>\$78,834,320</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 38.80%           | 37.66%               |
| <b>7a. Uncollectables This Month</b>                   | <b>6,110</b>     | <b>\$2,209,067</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44.03%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,384            | \$2,095,325          |
| <b>8. Residential Sales</b>                            | <b>1,459,558</b> | <b>\$188,392,700</b> |
| 9a. Residential Bankruptcies                           | 86               | \$111,296            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.41%            | 5.04%                |
| 10a. Final Bills Issued This Month                     | 24,903           | \$8,247,722          |
| 10b. Final Bills With Arrears This Month               | 8,032            | \$6,686,349          |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,302            | \$2,860,031          |
| 11. Deposits Received This Month                       | 99               | \$21,405             |

# MONTHLY COLLECTIONS REPORT

## Niagara Mohawk Power Corp

**RESIDENTIAL SERVICE** MONTH OF: May-12

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>213,874</b>   | <b>\$217,500,192</b> |
| 2. Final Termination Notices This Month                | 99,596           | \$66,459,521         |
| 3a. Unresolved Arrears (FTN Expired)                   | 46,794           | \$81,403,966         |
| 3b. Accounts Eligible For Field Action                 | 25,994           | \$39,049,156         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>9,453</b>     | <b>\$14,086,260</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,092            | \$6,116,931          |
| 4c. Terminations For Non-Pmt - Service Limiter         |                  |                      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                  |                      |
| 5. Reconnections for Non-Pmt.                          |                  |                      |
| 5a. Reconnects Due To HEAP or DSS                      | 47               | \$98,739             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,493            | \$2,808,180          |
| 6a. Active DPA's At The Beginning Of This Month        | 85,297           | \$86,601,888         |
| 6b. Deferred Payment Agreements Made                   | 13,450           | \$10,382,349         |
| 6c. Deferred Payment Agreements Reinstated             | 23,860           | \$22,782,817         |
| 6d. Deferred Payment Agreements Defaulted              | 27,720           | \$29,626,423         |
| 6e. Deferred Payment Agreements Satisfied              | 5,617            | \$436,077            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>82,869</b>    | <b>\$83,733,842</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 38.75%           | 38.50%               |
| <b>7a. Uncollectables This Month</b>                   | <b>6,065</b>     | <b>\$3,353,002</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 47.77%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,302            | \$2,108,618          |
| <b>8. Residential Sales</b>                            | <b>1,452,116</b> | <b>\$140,341,027</b> |
| 9a. Residential Bankruptcies                           | 34               | \$65,967             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.56%            | 1.97%                |
| 10a. Final Bills Issued This Month                     | 32,380           | \$11,196,666         |
| 10b. Final Bills With Arrears This Month               | 9,999            | \$9,813,399          |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,803            | \$4,451,926          |
| 11. Deposits Received This Month                       | 94               | \$19,801             |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Nov-12

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 232,855   | \$208,986,564 |
| 2. Final Termination Notices This Month                | 105,802   | \$59,060,618  |
| 3a. Unresolved Arrears (FTN Expired)                   | 67,447    | \$99,200,703  |
| 3b. Accounts Eligible For Field Action                 | 28        | \$29,628      |
| 4a. Terminations For Non-Payment - All                 | 2         | \$2,186       |
| 4b. Terminations For Non-Pmt - Heat Related            | 2         | \$2,186       |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1         | \$539         |
| 6a. Active DPA's At The Beginning Of This Month        | 67,325    | \$68,149,103  |
| 6b. Deferred Payment Agreements Made                   | 7,198     | \$4,311,645   |
| 6c. Deferred Payment Agreements Reinstated             | 18,518    | \$18,613,115  |
| 6d. Deferred Payment Agreements Defaulted              | 27,144    | \$29,179,663  |
| 6e. Deferred Payment Agreements Satisfied              | 2,751     | \$137,077     |
| 6f. Active DPA's At The End Of This Month              | 60,828    | \$60,442,685  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26.12%    | 28.92%        |
| 7a. Uncollectables This Month                          | 6,692     |               |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.81%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,577     | \$2,079,615   |
| 8. Residential Sales                                   | 1,470,111 | \$143,811,718 |
| 9a. Residential Bankruptcies                           | 90        | \$140,769     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.34%     |               |
| 10a. Final Bills Issued This Month                     | 26,941    | \$6,109,290   |
| 10b. Final Bills With Arrears This Month               | 7,505     | \$5,002,851   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,517     | \$1,827,103   |
| 11. Deposits Received This Month                       | 101       | \$20,597      |

# MONTHLY COLLECTIONS REPORT

## Niagara Mohawk Power Corp

**RESIDENTIAL SERVICE** MONTH OF: **Oct-12**

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>221,795</b>   | <b>\$202,862,499</b> |
| 2. Final Termination Notices This Month                | 116,422          | \$68,266,464         |
| 3a. Unresolved Arrears (FTN Expired)                   | 59,864           | \$88,693,595         |
| 3b. Accounts Eligible For Field Action                 | 12,405           | \$12,098,396         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>4,157</b>     | <b>\$4,833,611</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,709            | \$2,391,401          |
| 4c. Terminations For Non-Pmt - Service Limiter         | -                | -                    |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -                | -                    |
| 5. Reconnections for Non-Pmt.                          | -                | -                    |
| 5a. Reconnects Due To HEAP or DSS                      | 7                | \$22,933             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,434            | \$1,124,207          |
| 6a. Active DPA's At The Beginning Of This Month        | 68,249           | \$69,765,684         |
| 6b. Deferred Payment Agreements Made                   | 11,753           | \$7,352,942          |
| 6c. Deferred Payment Agreements Reinstated             | 18,376           | \$19,016,045         |
| 6d. Deferred Payment Agreements Defaulted              | 29,068           | \$30,161,351         |
| 6e. Deferred Payment Agreements Satisfied              | 3,973            | \$271,877            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>67,325</b>    | <b>\$68,149,103</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.35%           | 33.59%               |
| <b>7a. Uncollectables This Month</b>                   | <b>9,390</b>     | <b>\$4,594,924</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.13%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,111            | \$2,626,457          |
| <b>8. Residential Sales</b>                            | <b>1,478,165</b> | <b>\$128,669,057</b> |
| 9a. Residential Bankruptcies                           | 126              | \$158,914            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.34%            | 3.46%                |
| 10a. Final Bills Issued This Month                     | 34,894           | \$9,090,022          |
| 10b. Final Bills With Arrears This Month               | 9,877            | \$7,745,463          |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,513            | \$3,187,094          |
| 11. Deposits Received This Month                       | 109              | \$24,254             |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Sep-12

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 216,519   | \$203,450,566 |
| 2. Final Termination Notices This Month                | 100,863   | \$60,990,003  |
| 3a. Unresolved Arrears (FTN Expired)                   | 51,354    | \$82,168,346  |
| 3b. Accounts Eligible For Field Action                 | 20,135    | \$20,315,666  |
| 4a. Terminations For Non-Payment - All                 | 6,981     | \$7,552,301   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,013     | \$3,995,131   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 2         | \$4,812       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,635     | \$1,413,203   |
| 6a. Active DPA's At The Beginning Of This Month        | 70,878    | \$72,648,216  |
| 6b. Deferred Payment Agreements Made                   | 7,994     | \$5,671,181   |
| 6c. Deferred Payment Agreements Reinstated             | 22,846    | \$23,539,550  |
| 6d. Deferred Payment Agreements Defaulted              | 26,920    | \$29,268,105  |
| 6e. Deferred Payment Agreements Satisfied              | 3,716     | \$293,834     |
| 6f. Active DPA's At The End Of This Month              | 68,249    | \$69,765,684  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 31.52%    | 34.29%        |
| 7a. Uncollectables This Month                          | 6,820     | \$4,688,681   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 41.39%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,569     | \$2,328,306   |
| 8. Residential Sales                                   | 1,483,550 | \$169,490,166 |
| 9a. Residential Bankruptcies                           | 84        | \$208,578     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.23%     | 4.45%         |
| 10a. Final Bills Issued This Month                     | 29,651    | \$8,334,670   |
| 10b. Final Bills With Arrears This Month               | 8,683     | \$6,894,104   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,681     | \$2,970,234   |
| 11. Deposits Received This Month                       | 100       | \$18,723      |

# MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: Apr-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>107,006</b> | <b>\$32,873,633</b> |
| 2. Final Termination Notices This Month                | 75,169         | \$15,194,010        |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,282         | \$8,586,941         |
| 3b. Accounts Eligible For Field Action                 | 27,466         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,853</b>   | <b>\$1,504,835</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,537          | \$1,000,398         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 92             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,035</b>   | <b>\$591,406</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 87             | \$50,915            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 406            | \$52,441            |
| 6a. Active DPA's At The Beginning Of This Month        | 64,030         | <b>\$31,316,139</b> |
| 6b. Deferred Payment Agreements Made                   | 5,661          | \$3,309,724         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 28,203         | \$5,883,104         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>63,887</b>  | <b>\$31,053,319</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.17%         | 99.06%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,845</b>   | <b>\$734,204</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>990,695</b> | <b>\$62,755,908</b> |
| 9a. Residential Bankruptcies                           | 135            | \$7,427             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.77%          | 6.02%               |
| 10a. Final Bills Issued This Month                     | 8,398          | \$2,852,754         |
| 10b. Final Bills With Arrears This Month               | 4,873          | \$1,850,780         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 444            | \$201,401           |

MONTHLY COLLECTIONS REPORT  
NYSEG

RESIDENTIAL SERVICE

MONTH OF: Aug-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>106,963</b> | <b>\$32,815,833</b> |
| 2. Final Termination Notices This Month                | 77,795         | \$12,804,421        |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,132         | \$7,189,112         |
| 3b. Accounts Eligible For Field Action                 | 29,518         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,544</b>   | <b>\$1,578,055</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,613          | \$924,256           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 42             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,899</b>   | <b>\$597,720</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 68             | \$22,561            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 541            | \$40,612            |
| 6a. Active DPA's At The Beginning Of This Month        | 59,108         | \$28,928,628        |
| 6b. Deferred Payment Agreements Made                   | 6,419          | \$3,127,099         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 26,647         | \$4,184,916         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>60,023</b>  | <b>\$29,448,719</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 56.12%         | 89.74%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,772</b>   | <b>\$1,440,228</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>993,382</b> | <b>\$61,527,177</b> |
| 9a. Residential Bankruptcies                           | 130            | \$40,397            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.45%          | 2.80%               |
| 10a. Final Bills Issued This Month                     | 13,859         | \$3,269,233         |
| 10b. Final Bills With Arrears This Month               | 7,868          | \$2,375,390         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 546            | \$142,554           |

## MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: Feb-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>107,690</b> | <b>\$31,825,861</b> |
| 2. Final Termination Notices This Month                | 83,073         | \$17,252,421        |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,380         | \$9,325,713         |
| 3b. Accounts Eligible For Field Action                 | 20,643         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,236</b>   | <b>\$646,310</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 587            | \$400,863           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 8              |                     |
| 5. Reconnections for Non-Pmt.                          | <b>757</b>     | <b>\$223,146</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 101            | \$37,142            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 125            | \$17,922            |
| 6a. Active DPA's At The Beginning Of This Month        | 63,210         | <b>\$31,250,055</b> |
| 6b. Deferred Payment Agreements Made                   | 5,721          | \$3,034,766         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 29,913         | \$6,590,811         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>63,716</b>  | <b>\$31,526,598</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.17%         | 99.06%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,186</b>   | <b>\$702,773</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>990,252</b> | <b>\$86,516,379</b> |
| 9a. Residential Bankruptcies                           | 152            | \$42,281            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.77%          | 6.02%               |
| 10a. Final Bills Issued This Month                     | 8,121          | \$2,849,636         |
| 10b. Final Bills With Arrears This Month               | 4,691          | \$1,672,568         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 115            | \$44,710            |

## MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: Jan-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>103,000</b> | <b>\$33,607,619</b> |
| 2. Final Termination Notices This Month                | 84,443         | \$15,402,894        |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,854         | \$7,405,584         |
| 3b. Accounts Eligible For Field Action                 | 19,101         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,169</b>   | <b>\$606,277</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 588            | \$377,412           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 36             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>754</b>     | <b>\$200,378</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 172            | \$59,346            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 134            | \$14,408            |
| 6a. Active DPA's At The Beginning Of This Month        | 62,362         | \$31,365,581        |
| 6b. Deferred Payment Agreements Made                   | 6,067          | \$2,799,321         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 30,104         | \$5,628,794         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>63,210</b>  | <b>\$31,250,055</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61.37%         | 92.99%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,418</b>   | <b>\$1,149,620</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>990,361</b> | <b>\$93,901,787</b> |
| 9a. Residential Bankruptcies                           | 106            | \$59,654            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.10%          | 5.19%               |
| 10a. Final Bills Issued This Month                     | 8,023          | \$2,432,484         |
| 10b. Final Bills With Arrears This Month               | 4,509          | \$1,423,378         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 303            | \$81,100            |

MONTHLY COLLECTIONS REPORT  
 NYSEG

RESIDENTIAL SERVICE

MONTH OF: Jul-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>109,963</b> | <b>\$33,702,061</b> |
| 2. Final Termination Notices This Month                | 71,681         | \$11,694,987        |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,260         | \$6,090,403         |
| 3b. Accounts Eligible For Field Action                 | 26,685         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,429</b>   | <b>\$1,673,961</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,678          | \$1,071,669         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 62             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,599</b>   | <b>\$576,057</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 71             | \$29,775            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 434            | \$33,278            |
| 6a. Active DPA's At The Beginning Of This Month        | 60,538         | \$29,658,204        |
| 6b. Deferred Payment Agreements Made                   | 5,589          | \$2,727,793         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 27,218         | \$4,268,857         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>59,108</b>  | <b>\$28,928,628</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 53.75%         | 85.84%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,390</b>   | <b>\$1,457,414</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>991,379</b> | <b>\$59,488,661</b> |
| 9a. Residential Bankruptcies                           | 99             | \$43,113            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.92%          | 2.96%               |
| 10a. Final Bills Issued This Month                     | 10,961         | \$2,741,742         |
| 10b. Final Bills With Arrears This Month               | 6,307          | \$2,009,909         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 339            | \$81,900            |



# MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: Jun-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>109,113</b> | <b>\$33,665,304</b> |
| 2. Final Termination Notices This Month                | 63,473         | \$10,602,643        |
| 3a. Unresolved Arrears (FTN Expired)                   | 33,934         | \$6,546,538         |
| 3b. Accounts Eligible For Field Action                 | 25,310         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,218</b>   | <b>\$1,572,242</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,759          | \$1,062,069         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 52             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,822</b>   | <b>\$655,916</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 74             | \$28,782            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 482            | \$49,180            |
| 6a. Active DPA's At The Beginning Of This Month        | 61,591         | \$29,924,592        |
| 6b. Deferred Payment Agreements Made                   | 5,361          | \$2,658,927         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 26,147         | \$4,481,842         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>60,538</b>  | <b>\$29,658,204</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 55.48%         | 88.10%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,529</b>   | <b>\$989,245</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>993,600</b> | <b>\$53,799,172</b> |
| 9a. Residential Bankruptcies                           | 97             | \$108,995           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.34%          | 11.02%              |
| 10a. Final Bills Issued This Month                     | 11,721         | \$2,998,325         |
| 10b. Final Bills With Arrears This Month               | 5,773          | \$2,054,282         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 674            | \$195,855           |

## MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: March-12

| ITEM DESCRIPTION |   | TOTALS        |               |
|------------------|---|---------------|---------------|
|                  |   | Customer      | Dollars       |
| 1.               | <b>Arrears Greater Than Sixty Days</b>            | 107,681       | \$31,907,999  |
| 2.               | Final Termination Notices This Month              | 79,984        | \$16,777,804  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 42,383        | \$9,211,394   |
| 3b.              | Accounts Eligible For Field Action                | 20,633        | Not Available |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 1,069         | \$628,753     |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 541           | \$408,008     |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | 0             | \$0           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | 53            |               |
| 5.               | Reconnections for Non-Pmt.                        | 721           | \$234,139     |
| 5a.              | Reconnects Due To HEAP or DSS                     | 119           | \$53,570      |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 126           | \$17,457      |
| 6a.              | Active DPA's At The Beginning Of This Month       | 63,716        | \$31,526,598  |
| 6b.              | Deferred Payment Agreements Made                  | 6,061         | \$3,311,001   |
| 6c.              | Deferred Payment Agreements Reinstated            | 0             | \$0           |
| 6d.              | Deferred Payment Agreements Defaulted             | 29,289        | \$6,413,331   |
| 6e.              | Deferred Payment Agreements Satisfied             | Not Available | Not Available |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 64,030        | \$31,316,139  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days             | 59.46%        | 98.15%        |
| 7a.              | <b>Uncollectables This Month</b>                  | 3,337         | \$749,890     |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | Not Available |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | Not Available | Not Available |
| 8.               | <b>Residential Sales</b>                          | 991,576       | \$74,778,014  |
| 9a.              | Residential Bankruptcies                          | 150           | \$34,570      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 4.50%         | 4.61%         |
| 10a.             | Final Bills Issued This Month                     | 8,029         | \$2,777,949   |
| 10b.             | Final Bills With Arrears This Month               | 4,446         | \$1,772,053   |
| 10c.             | Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11.              | Deposits Received This Month                      | 145           | \$57,760      |

MONTHLY COLLECTIONS REPORT  
NYSEG

RESIDENTIAL SERVICE

MONTH OF: May-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>110,434</b> | <b>\$33,642,323</b> |
| 2. Final Termination Notices This Month                | 72,709         | \$12,744,965        |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,663         | \$8,283,375         |
| 3b. Accounts Eligible For Field Action                 | 33,158         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,958</b>   | <b>\$2,231,283</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,099          | \$1,422,281         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 66             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>3,235</b>   | <b>\$882,732</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 109            | \$60,668            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 579            | \$69,927            |
| 6a. Active DPA's At The Beginning Of This Month        | 63,887         | \$31,053,319        |
| 6b. Deferred Payment Agreements Made                   | 5,660          | \$2,965,998         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 28,783         | \$5,255,142         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>61,591</b>  | <b>\$29,924,592</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 55.77%         | 88.95%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,438</b>   | <b>\$1,458,398</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>990,367</b> | <b>\$54,590,274</b> |
| 9a. Residential Bankruptcies                           | 133            | \$73,525            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.87%          | 5.04%               |
| 10a. Final Bills Issued This Month                     | 10,209         | \$3,215,872         |
| 10b. Final Bills With Arrears This Month               | 5,922          | \$2,341,032         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 664            | \$223,663           |

MONTHLY COLLECTIONS REPORT  
NYSEG

RESIDENTIAL SERVICE

MONTH OF: Nov-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>107,273</b> | <b>\$31,495,491</b> |
| 2. Final Termination Notices This Month                | 75,140         | \$11,988,056        |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,442         | \$3,611,738         |
| 3b. Accounts Eligible For Field Action                 | 5,658          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>49</b>      | <b>\$14,470</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 26             | \$7,149             |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 59             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>70</b>      | <b>\$19,105</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 8              | \$3,408             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 18             | \$1,241             |
| 6a. Active DPA's At The Beginning Of This Month        | 61,492         | \$29,694,397        |
| 6b. Deferred Payment Agreements Made                   | 4,403          | \$2,000,891         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 27,197         | \$4,468,046         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>61,447</b>  | <b>\$29,576,102</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 57.28%         | 93.91%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,744</b>   | <b>\$1,186,500</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,722</b> | <b>\$68,747,616</b> |
| 9a. Residential Bankruptcies                           | 148            | \$58,325            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.95%          | 4.92%               |
| 10a. Final Bills Issued This Month                     | 9,390          | \$1,893,327         |
| 10b. Final Bills With Arrears This Month               | 4,918          | \$1,072,435         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 225            | \$64,267            |

## MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: Oct-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>106,576</b> | <b>\$31,683,043</b> |
| 2. Final Termination Notices This Month                | 75,815         | \$12,440,556        |
| 3a. Unresolved Arrears (FTN Expired)                   | 41,560         | \$7,822,632         |
| 3b. Accounts Eligible For Field Action                 | 26,828         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,252</b>   | <b>\$1,448,720</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,360          | \$808,895           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 83             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,649</b>   | <b>\$543,215</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 88             | \$23,467            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 472            | \$31,752            |
| 6a. Active DPA's At The Beginning Of This Month        | 60,787         | \$29,519,954        |
| 6b. Deferred Payment Agreements Made                   | 6,054          | \$2,831,795         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 27,066         | \$4,383,500         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>61,492</b>  | <b>\$29,694,397</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 57.70%         | 93.72%              |
| <b>7a. Uncollectables This Month</b>                   | <b>4,230</b>   | <b>\$1,402,532</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>991,817</b> | <b>\$58,082,111</b> |
| 9a. Residential Bankruptcies                           | 174            | \$109,430           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.11%          | 7.80%               |
| 10a. Final Bills Issued This Month                     | 11,568         | \$2,679,511         |
| 10b. Final Bills With Arrears This Month               | 6,278          | \$1,800,798         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 286            | \$66,908            |

MONTHLY COLLECTIONS REPORT  
NYSEG

RESIDENTIAL SERVICE

MONTH OF: Sep-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>106,312</b> | <b>\$31,952,823</b> |
| 2. Final Termination Notices This Month                | 71,654         | \$11,858,534        |
| 3a. Unresolved Arrears (FTN Expired)                   | 34,295         | \$6,272,977         |
| 3b. Accounts Eligible For Field Action                 | 26,496         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,828</b>   | <b>\$1,260,653</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,241          | \$694,888           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 21             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,166</b>   | <b>\$438,982</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 72             | \$23,778            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 393            | \$27,808            |
| 6a. Active DPA's At The Beginning Of This Month        | 60,023         | \$29,448,719        |
| 6b. Deferred Payment Agreements Made                   | 6,039          | \$2,637,205         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 23,892         | \$3,924,889         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>60,787</b>  | <b>\$29,519,954</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 57.18%         | 92.39%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,306</b>   | <b>\$939,371</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,902</b> | <b>\$61,454,638</b> |
| 9a. Residential Bankruptcies                           | 128            | -\$5,981            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.87%          | -0.64%              |
| 10a. Final Bills Issued This Month                     | 10,823         | \$2,607,649         |
| 10b. Final Bills With Arrears This Month               | 5,708          | \$1,805,610         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 318            | \$113,793           |

**MONTHLY COLLECTIONS REPORT**  
Orange & Rockland

**RESIDENTIAL SERVICE**MONTH OF: Apr-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,109</b>  | <b>\$8,135,449</b>  |
| 2. Final Termination Notices This Month                | 16,209         | \$5,605,560         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,267          | \$2,364,826         |
| 3b. Accounts Eligible For Field Action                 | 9,649          | \$5,335,707         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>832</b>     | <b>\$666,718</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 1              | \$1,373             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 27             | \$22,574            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 58             | \$57,410            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,886          | \$7,300,603         |
| 6b. Deferred Payment Agreements Made                   | 1,199          | \$1,060,784         |
| 6c. Deferred Payment Agreements Reinstated             | 947            | \$929,707           |
| 6d. Deferred Payment Agreements Defaulted              | 1,601          | \$373,959           |
| 6e. Deferred Payment Agreements Satisfied              | 302            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,129</b>   | <b>\$7,414,080</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.67%         | 91.13%              |
| <b>7a. Uncollectables This Month</b>                   | <b>-38</b>     | <b>\$210,193</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.94%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 80             | \$79,201            |
| <b>8. Residential Sales</b>                            | <b>195,614</b> | <b>\$32,043,547</b> |
| 9a. Residential Bankruptcies                           | 41             | \$6,654             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -107.89%       | 3.17%               |
| 10a. Final Bills Issued This Month                     | 2,250          | \$809,769           |
| 10b. Final Bills With Arrears This Month               | 1,538          | \$765,363           |
| 10c. Final Bills With One or More DPA (last 12 months) | 234            | \$220,884           |
| 11. Deposits Received This Month                       | 35             | \$6,656             |

**MONTHLY COLLECTIONS REPORT**  
Orange & Rockland

**RESIDENTIAL SERVICE**MONTH OF: Aug-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>14,352</b>   | <b>\$6,270,882</b>  |
| 2. Final Termination Notices This Month                | 16,834          | \$4,377,763         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,121           | \$2,032,712         |
| 3b. Accounts Eligible For Field Action                 | 5,940           | \$2,735,343         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,079</b>    | <b>\$617,364</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                 |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                 |                     |
| 5. Reconnections for Non-Pmt.                          |                 |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 36              | \$36,177            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 96              | \$73,637            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,805           | \$6,844,092         |
| 6b. Deferred Payment Agreements Made                   | 1,076           | \$796,559           |
| 6c. Deferred Payment Agreements Reinstated             | 870             | \$695,518           |
| 6d. Deferred Payment Agreements Defaulted              | 1,773           | \$353,076           |
| 6e. Deferred Payment Agreements Satisfied              | 268             |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,710</b>    | <b>\$6,755,036</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.75%          | 107.72%             |
| <b>7a. Uncollectables This Month</b>                   | <b>130</b>      | <b>\$284,401</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 63.30%          |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 80              | \$94,915            |
| <b>8. Residential Sales</b>                            | <b>195,642</b>  | <b>\$42,721,890</b> |
| 9a. Residential Bankruptcies                           | 6               | \$3,380             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.62%           | 1.19%               |
| 10a. Final Bills Issued This Month                     | 2,772           | \$861,351           |
| 10b. Final Bills With Arrears This Month               | 1,925           | \$797,841           |
| 10c. Final Bills With One or More DPA (last 12 months) | 342             | \$271,971           |
| 11. Deposits Received This Month                       | 25              | \$5,663             |



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Dec-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,130</b>  | <b>\$6,994,806</b>  |
| 2. Final Termination Notices This Month                | 16,453         | \$4,600,919         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,322          | \$2,438,544         |
| 3b. Accounts Eligible For Field Action                 | 10,172         | \$4,996,659         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>0</b>       | <b>\$0</b>          |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 0              | \$0                 |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 6              | \$0                 |
| 6a. Active DPA's At The Beginning Of This Month        | 6,050          | \$6,067,122         |
| 6b. Deferred Payment Agreements Made                   | 1,233          | \$882,541           |
| 6c. Deferred Payment Agreements Reinstated             | 1,034          | \$865,804           |
| 6d. Deferred Payment Agreements Defaulted              | 1,542          | \$296,674           |
| 6e. Deferred Payment Agreements Satisfied              | 354            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,421</b>   | <b>\$6,264,006</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37.48%         | 89.55%              |
| <b>7a. Uncollectables This Month</b>                   | <b>48</b>      | <b>\$188,141</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 65.28%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 89             | \$69,219            |
| <b>8. Residential Sales</b>                            | <b>195,732</b> | <b>\$47,462,479</b> |
| 9a. Residential Bankruptcies                           | 11             | \$5,210             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 22.92%         | 2.77%               |
| 10a. Final Bills Issued This Month                     | 2,692          | \$682,660           |
| 10b. Final Bills With Arrears This Month               | 1,652          | \$609,486           |
| 10c. Final Bills With One or More DPA (last 12 months) | 222            | \$159,450           |
| 11. Deposits Received This Month                       | 23             | \$4,804             |

# MONTHLY COLLECTIONS REPORT

## Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Feb-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,691</b>  | <b>\$7,931,643</b>  |
| 2. Final Termination Notices This Month                | 16,110         | \$5,427,805         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,689          | \$2,591,582         |
| 3b. Accounts Eligible For Field Action                 | 6,664          | \$4,030,433         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>420</b>     | <b>\$391,991</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 24             | \$21,935            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 15             | \$4,842             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 26             | \$31,540            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,832          | \$6,748,667         |
| 6b. Deferred Payment Agreements Made                   | 1,021          | \$882,460           |
| 6c. Deferred Payment Agreements Reinstated             | 1,014          | \$985,397           |
| 6d. Deferred Payment Agreements Defaulted              | 1,812          | \$433,874           |
| 6e. Deferred Payment Agreements Satisfied              | 310            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,745</b>   | <b>\$6,887,900</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 40.41%         | 86.84%              |
| <b>7a. Uncollectables This Month</b>                   | <b>-27</b>     | <b>\$128,840</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.91%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 79             | \$72,549            |
| <b>8. Residential Sales</b>                            | <b>195,401</b> | <b>\$49,040,372</b> |
| 9a. Residential Bankruptcies                           | 11             | \$2,142             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -40.74%        | 1.66%               |
| 10a. Final Bills Issued This Month                     | 2,273          | \$873,963           |
| 10b. Final Bills With Arrears This Month               | 1,574          | \$817,283           |
| 10c. Final Bills With One or More DPA (last 12 months) | 228            | \$245,339           |
| 11. Deposits Received This Month                       | 5              | \$14,546            |

**MONTHLY COLLECTIONS REPORT**  
Orange & Rockland

**RESIDENTIAL SERVICE**

**MONTH OF:** Jan-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,573</b>   | <b>\$8,014,346</b>  |
| 2. Final Termination Notices This Month                | 17,378          | \$5,193,798         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,776           | \$2,704,094         |
| 3b. Accounts Eligible For Field Action                 | 6,245           | \$3,564,894         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>302</b>      | <b>\$339,319</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                 |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 31              | \$34,478            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                 |                     |
| 5. Reconnections for Non-Pmt.                          |                 |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 21              | \$8,125             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 25              | \$29,739            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,101           | \$7,329,682         |
| 6b. Deferred Payment Agreements Made                   | 1,023           | \$814,771           |
| 6c. Deferred Payment Agreements Reinstated             | 801             | \$727,014           |
| 6d. Deferred Payment Agreements Defaulted              | 1,979           | \$434,810           |
| 6e. Deferred Payment Agreements Satisfied              | 267             |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,679</b>    | <b>\$6,748,667</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 38.01%          | 84.21%              |
| <b>7a. Uncollectables This Month</b>                   | <b>242</b>      | <b>\$396,034</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 66.89%          |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 137             | \$147,962           |
| <b>8. Residential Sales</b>                            | <b>195,390</b>  | <b>\$52,023,282</b> |
| 9a. Residential Bankruptcies                           | 13              | \$4,595             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.37%           | 1.16%               |
| 10a. Final Bills Issued This Month                     | 2,265           | \$770,985           |
| 10b. Final Bills With Arrears This Month               | 1,437           | \$705,658           |
| 10c. Final Bills With One or More DPA (last 12 months) | 230             | \$222,195           |
| 11. Deposits Received This Month                       | 10              | \$2,366             |

**MONTHLY COLLECTIONS REPORT**  
Orange & Rockland

**RESIDENTIAL SERVICE**MONTH OF: Jul-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>15,765</b>  | <b>\$6,804,505</b>  |
| 2. Final Termination Notices This Month                | 14,993         | \$3,581,786         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,004          | \$1,658,343         |
| 3b. Accounts Eligible For Field Action                 | 5,750          | \$2,799,626         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>920</b>     | <b>\$606,077</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 33             | \$23,582            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 89             | \$82,751            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,060          | \$7,340,316         |
| 6b. Deferred Payment Agreements Made                   | 880            | \$650,525           |
| 6c. Deferred Payment Agreements Reinstated             | 717            | \$624,570           |
| 6d. Deferred Payment Agreements Defaulted              | 1,653          | \$308,227           |
| 6e. Deferred Payment Agreements Satisfied              | 243            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,761</b>   | <b>\$6,844,092</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.89%         | 100.58%             |
| <b>7a. Uncollectables This Month</b>                   | <b>172</b>     | <b>\$286,507</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.45%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 80             | \$81,275            |
| <b>8. Residential Sales</b>                            | <b>195,633</b> | <b>\$39,559,383</b> |
| 9a. Residential Bankruptcies                           | 13             | \$931               |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 7.56%          | 0.32%               |
| 10a. Final Bills Issued This Month                     | 2,602          | \$735,009           |
| 10b. Final Bills With Arrears This Month               | 1,727          | \$684,561           |
| 10c. Final Bills With One or More DPA (last 12 months) | 266            | \$251,885           |
| 11. Deposits Received This Month                       | 37             | \$9,362             |

**MONTHLY COLLECTIONS REPORT**  
Orange & Rockland

**RESIDENTIAL SERVICE****MONTH OF:** Jun-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>15,730</b>   | <b>\$7,316,143</b>  |
| 2. Final Termination Notices This Month                | 16,205          | \$3,976,089         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,721           | \$2,105,865         |
| 3b. Accounts Eligible For Field Action                 | 6,176           | \$3,250,148         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>848</b>      | <b>\$720,443</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                 |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                 |                     |
| 5. Reconnections for Non-Pmt.                          |                 |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 35              | \$37,994            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 71              | \$70,408            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,203           | \$7,577,115         |
| 6b. Deferred Payment Agreements Made                   | 889             | \$680,682           |
| 6c. Deferred Payment Agreements Reinstated             | 794             | \$656,190           |
| 6d. Deferred Payment Agreements Defaulted              | 1,385           | \$271,219           |
| 6e. Deferred Payment Agreements Satisfied              | 290             |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,211</b>    | <b>\$7,340,316</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.84%          | 100.33%             |
| <b>7a. Uncollectables This Month</b>                   | <b>92</b>       | <b>\$221,275</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.38%          |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 99              | \$125,021           |
| <b>8. Residential Sales</b>                            | <b>195,739</b>  | <b>\$29,533,377</b> |
| 9a. Residential Bankruptcies                           | 14              | \$1,463             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 15.22%          | 0.66%               |
| 10a. Final Bills Issued This Month                     | 2,435           | \$594,705           |
| 10b. Final Bills With Arrears This Month               | 1,602           | \$584,177           |
| 10c. Final Bills With One or More DPA (last 12 months) | 252             | \$215,326           |
| 11. Deposits Received This Month                       | 53              | \$11,703            |

**MONTHLY COLLECTIONS REPORT**  
Orange & Rockland

**RESIDENTIAL SERVICE****MONTH OF:** Mar-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,052</b>   | <b>\$7,822,925</b>  |
| 2. Final Termination Notices This Month                | 18,009          | \$6,485,714         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,452           | \$3,116,875         |
| 3b. Accounts Eligible For Field Action                 | 7,218           | \$4,429,876         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>527</b>      | <b>\$462,924</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                 |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 4               | \$2,785             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                 |                     |
| 5. Reconnections for Non-Pmt.                          |                 |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 31              | \$14,005            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 28              | \$28,574            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,644           | \$6,887,900         |
| 6b. Deferred Payment Agreements Made                   | 1,169           | \$1,044,552         |
| 6c. Deferred Payment Agreements Reinstated             | 991             | \$1,005,831         |
| 6d. Deferred Payment Agreements Defaulted              | 1,414           | \$340,588           |
| 6e. Deferred Payment Agreements Satisfied              | 337             |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,053</b>    | <b>\$7,300,603</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 43.94%          | 93.32%              |
| <b>7a. Uncollectables This Month</b>                   | <b>7</b>        | <b>\$272,955</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.99%          |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 91              | \$99,432            |
| <b>8. Residential Sales</b>                            | <b>195,442</b>  | <b>\$44,271,286</b> |
| 9a. Residential Bankruptcies                           | 11              | \$18,162            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 157.14%         | 6.65%               |
| 10a. Final Bills Issued This Month                     | 2,387           | \$928,053           |
| 10b. Final Bills With Arrears This Month               | 1,629           | \$868,067           |
| 10c. Final Bills With One or More DPA (last 12 months) | 284             | \$311,508           |
| 11. Deposits Received This Month                       | 14              | \$6,037             |

**MONTHLY COLLECTIONS REPORT**  
Orange & Rockland

**RESIDENTIAL SERVICE**MONTH OF: May-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>15,624</b>  | <b>\$7,453,949</b>  |
| 2. Final Termination Notices This Month                | 15,290         | \$4,284,231         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,543          | \$2,982,756         |
| 3b. Accounts Eligible For Field Action                 | 7,706          | \$4,959,412         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,243</b>   | <b>\$1,059,882</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 1              | \$356               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 55             | \$74,827            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 126            | \$174,264           |
| 6a. Active DPA's At The Beginning Of This Month        | 7,163          | \$7,414,080         |
| 6b. Deferred Payment Agreements Made                   | 1,197          | \$1,049,137         |
| 6c. Deferred Payment Agreements Reinstated             | 869            | \$778,868           |
| 6d. Deferred Payment Agreements Defaulted              | 1,584          | \$342,277           |
| 6e. Deferred Payment Agreements Satisfied              | 317            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,328</b>   | <b>\$7,537,115</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.90%         | 101.12%             |
| <b>7a. Uncollectables This Month</b>                   | <b>70</b>      | <b>\$271,224</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 65.59%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 88             | \$115,089           |
| <b>8. Residential Sales</b>                            | <b>195,729</b> | <b>\$26,734,996</b> |
| 9a. Residential Bankruptcies                           | 22             | \$23,292            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 31.43%         | 8.59%               |
| 10a. Final Bills Issued This Month                     | 2,349          | \$836,936           |
| 10b. Final Bills With Arrears This Month               | 1,586          | \$794,327           |
| 10c. Final Bills With One or More DPA (last 12 months) | 248            | \$255,842           |
| 11. Deposits Received This Month                       | 68             | \$11,258            |

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Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Nov-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>20,638</b>  | <b>\$7,673,652</b>  |
| 2. Final Termination Notices This Month                | 13,375         | \$3,727,919         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,704          | \$1,855,236         |
| 3b. Accounts Eligible For Field Action                 | 7,573          | \$3,187,146         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>0</b>       | <b>\$0</b>          |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 0              | \$0                 |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 6              | \$4,482             |
| 6a. Active DPA's At The Beginning Of This Month        | 7,152          | \$6,865,316         |
| 6b. Deferred Payment Agreements Made                   | 655            | \$472,504           |
| 6c. Deferred Payment Agreements Reinstated             | 637            | \$602,370           |
| 6d. Deferred Payment Agreements Defaulted              | 2,130          | \$393,311           |
| 6e. Deferred Payment Agreements Satisfied              | 191            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,123</b>   | <b>\$6,067,122</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.67%         | 79.06%              |
| <b>7a. Uncollectables This Month</b>                   | <b>252</b>     | <b>\$289,555</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 65.28%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 109            | \$91,317            |
| <b>8. Residential Sales</b>                            | <b>195,584</b> | <b>\$33,418,742</b> |
| 9a. Residential Bankruptcies                           | 6              | \$193               |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.38%          | 0.07%               |
| 10a. Final Bills Issued This Month                     | 1,915          | \$412,564           |
| 10b. Final Bills With Arrears This Month               | 1,222          | \$379,971           |
| 10c. Final Bills With One or More DPA (last 12 months) | 154            | \$109,089           |
| 11. Deposits Received This Month                       | 9              | \$3,632             |



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Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF:

Oct-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,561</b>  | <b>\$6,736,218</b>  |
| 2. Final Termination Notices This Month                | 16,286         | \$4,355,721         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,731          | \$1,929,158         |
| 3b. Accounts Eligible For Field Action                 | 6,185          | \$2,805,698         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>908</b>     | <b>\$566,732</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 34             | \$19,579            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 91             | \$76,344            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,007          | \$6,829,206         |
| 6b. Deferred Payment Agreements Made                   | 1,250          | \$964,566           |
| 6c. Deferred Payment Agreements Reinstated             | 745            | \$552,938           |
| 6d. Deferred Payment Agreements Defaulted              | 1,678          | \$311,561           |
| 6e. Deferred Payment Agreements Satisfied              | 225            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,099</b>   | <b>\$6,865,316</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 40.42%         | 101.92%             |
| <b>7a. Uncollectables This Month</b>                   | <b>98</b>      | <b>\$206,550</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 59.37%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 71             | \$71,598            |
| <b>8. Residential Sales</b>                            | <b>195,482</b> | <b>\$26,648,248</b> |
| 9a. Residential Bankruptcies                           | 31             | \$2,646             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 31.63%         | 1.28%               |
| 10a. Final Bills Issued This Month                     | 2,586          | \$635,239           |
| 10b. Final Bills With Arrears This Month               | 1,657          | \$595,254           |
| 10c. Final Bills With One or More DPA (last 12 months) | 254            | \$166,149           |
| 11. Deposits Received This Month                       | 22             | \$5,654             |

**MONTHLY COLLECTIONS REPORT**  
Orange & Rockland

**RESIDENTIAL SERVICE****MONTH OF:** Sep-12

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                     |
|--|-----------------|---------------------|
|  | <b>Customer</b> | <b>Dollars</b>      |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>15,242</b>   | <b>\$6,276,794</b>  |
| 2. Final Termination Notices This Month                | 18,730          | \$5,183,899         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,500           | \$2,356,821         |
| 3b. Accounts Eligible For Field Action                 | 6,123           | \$2,921,260         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>991</b>      | <b>\$628,454</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                 |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                 |                     |
| 5. Reconnections for Non-Pmt.                          |                 |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 26              | \$20,917            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 82              | \$80,617            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,582           | \$6,755,036         |
| 6b. Deferred Payment Agreements Made                   | 1,369           | \$980,728           |
| 6c. Deferred Payment Agreements Reinstated             | 932             | \$748,537           |
| 6d. Deferred Payment Agreements Defaulted              | 1,639           | \$334,957           |
| 6e. Deferred Payment Agreements Satisfied              | 247             |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,997</b>    | <b>\$6,829,206</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.91%          | 108.80%             |
| <b>7a. Uncollectables This Month</b>                   | <b>131</b>      | <b>\$275,916</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.81%          |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 89              | \$85,377            |
| <b>8. Residential Sales</b>                            | <b>195,721</b>  | <b>\$37,241,494</b> |
| 9a. Residential Bankruptcies                           | 17              | \$12,013            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 12.98%          | 4.35%               |
| 10a. Final Bills Issued This Month                     | 2,686           | \$724,232           |
| 10b. Final Bills With Arrears This Month               | 1,786           | \$670,969           |
| 10c. Final Bills With One or More DPA (last 12 months) | 249             | \$188,534           |
| 11. Deposits Received This Month                       | 15              | \$10,248            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Apr-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>64,643</b>  | <b>\$42,026,312</b> |
| 2. Final Termination Notices This Month                | 44,885         | \$12,332,570        |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,647         | \$6,175,225         |
| 3b. Accounts Eligible For Field Action                 | 14,322         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,602</b>   | <b>\$1,169,732</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,282          | \$986,525           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,339</b>   | <b>\$501,836</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 206            | \$134,623           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 246            | \$36,067            |
| 6a. Active DPA's At The Beginning Of This Month        | <b>42,966</b>  | <b>\$36,971,775</b> |
| 6b. Deferred Payment Agreements Made                   | 3,890          | \$3,256,645         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 20,283         | \$5,609,523         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>42,730</b>  | <b>\$36,642,149</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.10%         | 87.19%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,365</b>   | <b>\$652,032</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>609,428</b> | <b>\$42,153,216</b> |
| 9a. Residential Bankruptcies                           | 114            | \$14,557            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.82%          | 2.23%               |
| 10a. Final Bills Issued This Month                     | 5,066          | \$3,265,912         |
| 10b. Final Bills With Arrears This Month               | 3,629          | \$2,524,546         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 129            | \$38,147            |

# MONTHLY COLLECTIONS REPORT

RG&E

RESIDENTIAL SERVICE

MONTH OF: Aug-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>68,373</b>  | <b>\$43,328,724</b> |
| 2. Final Termination Notices This Month                | 42,384         | \$8,928,767         |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,722         | \$5,468,723         |
| 3b. Accounts Eligible For Field Action                 | 12,180         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,374</b>   | <b>\$901,158</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,046          | \$789,887           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,605</b>   | <b>\$479,296</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 209            | \$105,127           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 334            | \$47,328            |
| 6a. Active DPA's At The Beginning Of This Month        | 39,176         | \$33,884,966        |
| 6b. Deferred Payment Agreements Made                   | 3,956          | \$2,945,443         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 17,852         | \$3,544,213         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>39,821</b>  | <b>\$34,120,882</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 58.24%         | 78.75%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,558</b>   | <b>\$1,746,743</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>609,726</b> | <b>\$36,832,531</b> |
| 9a. Residential Bankruptcies                           | 152            | \$66,579            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.94%          | 3.81%               |
| 10a. Final Bills Issued This Month                     | 7,754          | \$3,602,969         |
| 10b. Final Bills With Arrears This Month               | 5,261          | \$3,221,875         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 387            | \$122,445           |

# MONTHLY COLLECTIONS REPORT

RG&E

RESIDENTIAL SERVICE

MONTH OF: Feb-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>65,796</b>  | <b>\$40,991,945</b> |
| 2. Final Termination Notices This Month                | 45,929         | \$12,301,196        |
| 3a. Unresolved Arrears (FTN Expired)                   | 24,006         | \$6,916,644         |
| 3b. Accounts Eligible For Field Action                 | 20,643         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,071</b>   | <b>\$798,349</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 814            | \$699,858           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,079</b>   | <b>\$381,156</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 254            | \$129,967           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 211            | \$33,368            |
| 6a. Active DPA's At The Beginning Of This Month        | <b>41,280</b>  | <b>\$35,607,049</b> |
| 6b. Deferred Payment Agreements Made                   | 3,885          | \$3,138,187         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 19,928         | \$5,337,788         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>41,925</b>  | <b>\$36,322,714</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 63.72%         | 88.61%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,725</b>   | <b>\$111,679</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>608,920</b> | <b>\$57,764,414</b> |
| 9a. Residential Bankruptcies                           | 106            | \$10,707            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.14%          | 9.59%               |
| 10a. Final Bills Issued This Month                     | 4,745          | \$3,118,171         |
| 10b. Final Bills With Arrears This Month               | 3,416          | \$2,157,963         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 73             | \$13,296            |

# MONTHLY COLLECTIONS REPORT

RG&E

RESIDENTIAL SERVICE

MONTH OF: Jan-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>66,791</b>  | <b>\$41,244,531</b> |
| 2. Final Termination Notices This Month                | 46,345         | \$10,768,517        |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,754         | \$5,874,515         |
| 3b. Accounts Eligible For Field Action                 | 10,057         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,099</b>   | <b>\$916,807</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 840            | \$805,947           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>987</b>     | <b>\$289,317</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 266            | \$108,659           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 197            | \$25,466            |
| 6a. Active DPA's At The Beginning Of This Month        | 40,931         | \$35,504,144        |
| 6b. Deferred Payment Agreements Made                   | 3,860          | \$2,880,582         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 19,819         | \$4,534,662         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>41,280</b>  | <b>\$35,607,049</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61.80%         | 86.33%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,259</b>   | <b>\$991,070</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>608,963</b> | <b>\$59,562,557</b> |
| 9a. Residential Bankruptcies                           | 123            | \$61,413            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.44%          | 6.20%               |
| 10a. Final Bills Issued This Month                     | 4,516          | \$2,867,873         |
| 10b. Final Bills With Arrears This Month               | 3,418          | \$1,777,953         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 153            | \$51,919            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Jul-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>69,315</b>  | <b>\$44,195,021</b> |
| 2. Final Termination Notices This Month                | 39,443         | \$8,167,466         |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,609         | \$4,784,051         |
| 3b. Accounts Eligible For Field Action                 | 15,147         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,353</b>   | <b>\$1,007,486</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,026          | \$875,544           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,283</b>   | <b>\$359,297</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 124            | \$64,666            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 294            | \$33,242            |
| 6a. Active DPA's At The Beginning Of This Month        | 40,394         | \$34,918,775        |
| 6b. Deferred Payment Agreements Made                   | 3,525          | \$2,645,707         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 17,668         | \$3,544,589         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>39,176</b>  | <b>\$33,884,966</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 56.52%         | 76.67%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,232</b>   | <b>\$1,361,712</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>608,888</b> | <b>\$34,981,659</b> |
| 9a. Residential Bankruptcies                           | 40             | \$35,848            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.79%          | 2.63%               |
| 10a. Final Bills Issued This Month                     | 6,921          | \$3,578,214         |
| 10b. Final Bills With Arrears This Month               | 4,685          | \$2,906,706         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 230            | \$61,745            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Jun-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>68,377</b>  | <b>\$43,694,807</b> |
| 2. Final Termination Notices This Month                | 37,870         | \$8,180,569         |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,654         | \$5,734,463         |
| 3b. Accounts Eligible For Field Action                 | 12,328         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,569</b>   | <b>\$1,359,919</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,226          | \$1,216,411         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,901</b>   | <b>\$641,327</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 231            | \$162,172           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 385            | \$53,539            |
| 6a. Active DPA's At The Beginning Of This Month        | 40,930         | \$35,335,397        |
| 6b. Deferred Payment Agreements Made                   | 3,592          | \$2,759,785         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 18,072         | \$3,903,704         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>40,394</b>  | <b>\$34,918,775</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.08%         | 79.92%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,909</b>   | <b>\$1,049,797</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>610,381</b> | <b>\$32,536,406</b> |
| 9a. Residential Bankruptcies                           | 118            | \$38,046            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.18%          | 3.62%               |
| 10a. Final Bills Issued This Month                     | 6,893          | \$4,133,146         |
| 10b. Final Bills With Arrears This Month               | 4,347          | \$3,096,103         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 160            | \$49,080            |



## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF Mar-12

| ITEM DESCRIPTION |   | TOTALS         |                     |
|------------------|---|----------------|---------------------|
|                  |   | Customer       | Dollars             |
| 1.               | <b>Arrears Greater Than Sixty Days</b>            | <b>65,796</b>  | <b>\$41,172,185</b> |
| 2.               | Final Termination Notices This Month              | 46,293         | \$12,502,034        |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 21,867         | \$6,924,843         |
| 3b.              | Accounts Eligible For Field Action                | 10,184         | Not Available       |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | <b>939</b>     | <b>\$909,531</b>    |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 759            | \$828,305           |
| 4c.              | Terminations For Non-Pmt - Service Limitations    | Not Applicable | Not Applicable      |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | Not Applicable | Not Applicable      |
| 5.               | Reconnections for Non-Pmt.                        | <b>1,109</b>   | <b>\$463,529</b>    |
| 5a.              | Reconnects Due To HEAP or DSS                     | 226            | \$153,103           |
| 5b.              | Reconnects Due To Deferred Payment Agmt           | 153            | \$33,962            |
| 6a.              | Active DPA's At The Beginning Of This Month       | <b>41,925</b>  | <b>\$36,322,714</b> |
| 6b.              | Deferred Payment Agreements Made                  | 4,577          | \$3,668,508         |
| 6c.              | Deferred Payment Agreements Reinstated            | 0              | \$0                 |
| 6d.              | Deferred Payment Agreements Defaulted             | 19,937         | \$5,257,977         |
| 6e.              | Deferred Payment Agreements Satisfied             | Not Available  | Not Available       |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | <b>42,966</b>  | <b>\$36,971,775</b> |
| 6g.              | Percent Of DPA's In Arrears > 60 Days             | 63.72%         | 88.61%              |
| 7a.              | <b>Uncollectables This Month</b>                  | <b>2,296</b>   | <b>\$1,263,674</b>  |
| 7b.              | Percent Of UCB's with Less Than 1 Year Setback    | Not Available  |                     |
| 7c.              | Resid. UCB Accounts with One or More DPAs         | Not Available  | Not Available       |
| 8.               | <b>Residential Sales</b>                          | <b>609,812</b> | <b>\$50,887,563</b> |
| 9a.              | Residential Bankruptcies                          | 119            | \$194,562           |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 5.18%          | 15.40%              |
| 10a.             | Final Bills Issued This Month                     | 4,888          | \$3,329,526         |
| 10b.             | Final Bills With Arrears This Month               | 3,399          | \$2,375,569         |
| 10c.             | Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11.              | Deposits Received This Month                      | 71             | \$22,536            |

# MONTHLY COLLECTIONS REPORT

RG&E

RESIDENTIAL SERVICE

MONTH OF: May-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>68,221</b>  | <b>\$43,271,362</b> |
| 2. Final Termination Notices This Month                | 43,323         | \$10,013,870        |
| 3a. Unresolved Arrears (FTN Expired)                   | 24,497         | \$7,215,599         |
| 3b. Accounts Eligible For Field Action                 | 17,369         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,603</b>   | <b>\$3,352,380</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,176          | \$3,100,022         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,369</b>   | <b>\$933,557</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 297            | \$262,609           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 509            | \$79,193            |
| 6a. Active DPA's At The Beginning Of This Month        | 42,730         | \$36,642,149        |
| 6b. Deferred Payment Agreements Made                   | 3,941          | \$3,363,793         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 18,883         | \$4,435,404         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>40,930</b>  | <b>\$35,335,397</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.00%         | 81.66%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,891</b>   | <b>\$797,648</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>608,780</b> | <b>\$34,631,526</b> |
| 9a. Residential Bankruptcies                           | 107            | \$12,788            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.66%          | 1.60%               |
| 10a. Final Bills Issued This Month                     | 6,546          | \$3,665,899         |
| 10b. Final Bills With Arrears This Month               | 4,600          | \$3,380,660         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 172            | \$43,002            |

# MONTHLY COLLECTIONS REPORT

RG&E

RESIDENTIAL SERVICE

MONTH OF: Nov-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>67,286</b>  | <b>\$40,292,132</b> |
| 2. Final Termination Notices This Month                | 42,291         | \$8,519,774         |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,437         | \$3,109,273         |
| 3b. Accounts Eligible For Field Action                 | 3,373          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>94</b>      | <b>\$62,784</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 68             | \$54,292            |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>152</b>     | <b>\$41,431</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 40             | \$16,251            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 38             | \$3,632             |
| 6a. Active DPA's At The Beginning Of This Month        | 39,983         | \$32,939,976        |
| 6b. Deferred Payment Agreements Made                   | 2,809          | \$1,958,316         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 18,560         | \$3,763,152         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>39,910</b>  | <b>\$32,839,914</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.31%         | 81.50%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,012</b>   | <b>\$1,953,775</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>611,081</b> | <b>\$40,433,519</b> |
| 9a. Residential Bankruptcies                           | 110            | \$43,409            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.65%          | 2.22%               |
| 10a. Final Bills Issued This Month                     | 5,909          | \$2,475,625         |
| 10b. Final Bills With Arrears This Month               | 3,769          | \$1,750,745         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 272            | \$131,652           |

# MONTHLY COLLECTIONS REPORT

RG&E

RESIDENTIAL SERVICE

MONTH OF: Oct-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>67,939</b>  | <b>\$41,651,981</b> |
| 2. Final Termination Notices This Month                | 41,004         | \$8,216,963         |
| 3a. Unresolved Arrears (FTN Expired)                   | 23,131         | \$5,634,621         |
| 3b. Accounts Eligible For Field Action                 | 13,100         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,862</b>   | <b>\$1,238,212</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,425          | \$1,061,978         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,960</b>   | <b>\$531,526</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 203            | \$86,136            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 363            | \$41,993            |
| 6a. Active DPA's At The Beginning Of This Month        | 39,907         | \$33,327,689        |
| 6b. Deferred Payment Agreements Made                   | 3,552          | \$2,508,172         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 18,133         | \$3,633,993         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>39,983</b>  | <b>\$32,939,976</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 58.85%         | 79.08%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,029</b>   | <b>\$2,066,519</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>610,082</b> | <b>\$33,567,334</b> |
| 9a. Residential Bankruptcies                           | 135            | \$13,855            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.46%          | 0.67%               |
| 10a. Final Bills Issued This Month                     | 6,754          | \$3,517,819         |
| 10b. Final Bills With Arrears This Month               | 4,640          | \$2,838,905         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 300            | \$74,463            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Sep-12

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>67,567</b>  | <b>\$42,452,074</b> |
| 2. Final Termination Notices This Month                | 38,920         | \$8,005,498         |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,841         | \$4,584,799         |
| 3b. Accounts Eligible For Field Action                 | 12,468         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,410</b>   | <b>\$716,840</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 955            | \$548,176           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,662</b>   | <b>\$468,150</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 179            | \$78,902            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 334            | \$45,881            |
| 6a. Active DPA's At The Beginning Of This Month        | 39,821         | \$34,120,882        |
| 6b. Deferred Payment Agreements Made                   | 3,504          | \$2,369,009         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 16,692         | \$3,298,577         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>39,907</b>  | <b>\$33,327,689</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.06%         | 78.51%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,244</b>   | <b>\$911,664</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>610,516</b> | <b>\$34,851,429</b> |
| 9a. Residential Bankruptcies                           | 24             | \$10,190            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.07%          | 1.12%               |
| 10a. Final Bills Issued This Month                     | 6,628          | \$3,684,661         |
| 10b. Final Bills With Arrears This Month               | 4,451          | \$2,770,195         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 216            | \$61,140            |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Apr-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>19,385</b>  | <b>\$9,091,091</b>   |
| 2. Final Termination Notices This Month                | 25,517         | \$10,460,750         |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,148         | \$6,323,518          |
| 3b. Accounts Eligible For Field Action                 | 15,148         | \$6,323,518          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,753</b>   | <b>\$1,363,192</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,753          | \$1,363,192          |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | 1,293          | \$882,814            |
| 5a. Reconnects Due To HEAP or DSS                      | 107            | \$159,340            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 241            | \$235,802            |
| 6a. Active DPA's At The Beginning Of This Month        | 3,483          | \$5,413,351          |
| 6b. Deferred Payment Agreements Made                   | 1,560          | \$1,404,059          |
| 6c. Deferred Payment Agreements Reinstated             | 217            | \$342,335            |
| 6d. Deferred Payment Agreements Defaulted              | 1,620          | \$1,655,443          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,777</b>   | <b>\$5,863,317</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 18%            | 60%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>830</b>     | <b>\$216,325</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 50%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 459            | \$361,102            |
| <b>8. Residential Sales</b>                            | <b>222,619</b> | <b>\$ 32,889,112</b> |
| 9a. Residential Bankruptcies                           | 3              | \$5,432              |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%             | 3%                   |
| 10a. Final Bills Issued This Month                     | 2,234          | \$704,177            |
| 10b. Final Bills With Arrears This Month               | 547            | \$399,848            |
| 10c. Final Bills With One or More DPA (last 12 months) | 582            | \$366,667            |
| 11. Deposits Received This Month                       | 133            | \$34,511             |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Aug-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>19,999</b>  | <b>\$9,597,748</b>   |
| 2. Final Termination Notices This Month                | 25,500         | \$9,211,544          |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,161         | \$5,215,164          |
| 3b. Accounts Eligible For Field Action                 | 14,161         | \$5,215,164          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,501</b>   | <b>\$1,226,923</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,501          | \$1,226,923          |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | 1,070          | \$765,759            |
| 5a. Reconnects Due To HEAP or DSS                      | 126            | \$182,764            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 255            | \$238,024            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,278          | \$8,420,114          |
| 6b. Deferred Payment Agreements Made                   | 1,985          | \$1,560,018          |
| 6c. Deferred Payment Agreements Reinstated             | 248            | \$349,175            |
| 6d. Deferred Payment Agreements Defaulted              | 1,914          | \$1,568,743          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5,641</b>   | <b>\$8,096,176</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 31%            | 88%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>903</b>     | <b>\$311,701</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 543            | \$537,108            |
| <b>8. Residential Sales</b>                            | <b>219,737</b> | <b>\$ 32,889,537</b> |
| 9a. Residential Bankruptcies                           | 15             | \$30,038             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%             | 10%                  |
| 10a. Final Bills Issued This Month                     | 2,629          | \$677,113            |
| 10b. Final Bills With Arrears This Month               | 537            | \$349,587            |
| 10c. Final Bills With One or More DPA (last 12 months) | 600            | \$313,866            |
| 11. Deposits Received This Month                       | 212            | \$53,425             |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: Feb-13

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                      |
|--|-----------------|----------------------|
|  | <b>Customer</b> | <b>Dollars</b>       |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>19,403</b>   | <b>\$8,729,712</b>   |
| 2. Final Termination Notices This Month                | 25,487          | \$9,576,476          |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,428          | \$5,570,858          |
| 3b. Accounts Eligible For Field Action                 | 14,428          | \$5,570,858          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>576</b>      | <b>\$441,861</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 576             | \$441,861            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 385             | \$240,654            |
| 5a. Reconnects Due To HEAP or DSS                      | 83              | \$103,319            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 30              | \$30,801             |
| 6a. Active DPA's At The Beginning Of This Month        | 2,997           | \$4,425,511          |
| 6b. Deferred Payment Agreements Made                   | 1,320           | \$1,105,419          |
| 6c. Deferred Payment Agreements Reinstated             | 135             | \$170,372            |
| 6d. Deferred Payment Agreements Defaulted              | 1,238           | \$1,064,564          |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,294</b>    | <b>\$4,930,055</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15%             | 51%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>960</b>      | <b>\$282,971</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%             |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 519             | \$419,823            |
| <b>8. Residential Sales</b>                            | <b>223,291</b>  | <b>\$ 37,789,363</b> |
| 9a. Residential Bankruptcies                           | 5               | \$17,105             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%              | 6%                   |
| 10a. Final Bills Issued This Month                     | 1,866           | \$442,304            |
| 10b. Final Bills With Arrears This Month               | 414             | \$224,113            |
| 10c. Final Bills With One or More DPA (last 12 months) | 453             | \$210,943            |
| 11. Deposits Received This Month                       | 131             | \$31,023             |



**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: Jan-13

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                      |
|--|-----------------|----------------------|
|  | <b>Customer</b> | <b>Dollars</b>       |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>18,834</b>   | <b>\$8,573,218</b>   |
| 2. Final Termination Notices This Month                | 24,210          | \$8,688,483          |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,744          | \$5,514,225          |
| 3b. Accounts Eligible For Field Action                 | 15,744          | \$5,514,225          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>548</b>      | <b>\$442,739</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 548             | \$442,739            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 404             | \$268,130            |
| 5a. Reconnects Due To HEAP or DSS                      | 109             | \$ 138,512           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 44              | \$41,706             |
| 6a. Active DPA's At The Beginning Of This Month        | 2,845           | \$4,135,921          |
| 6b. Deferred Payment Agreements Made                   | 1,221           | \$969,628            |
| 6c. Deferred Payment Agreements Reinstated             | 229             | \$273,703            |
| 6d. Deferred Payment Agreements Defaulted              | 1,386           | \$1,071,805          |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>2,997</b>    | <b>\$4,425,511</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15%             | 48%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>1,020</b>    | <b>\$386,086</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44%             |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 610             | \$681,135            |
| <b>8. Residential Sales</b>                            | <b>225,706</b>  | <b>\$ 33,594,210</b> |
| 9a. Residential Bankruptcies                           | 13              | \$17,081             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%              | 4%                   |
| 10a. Final Bills Issued This Month                     | 1,703           | \$392,265            |
| 10b. Final Bills With Arrears This Month               | 362             | \$175,186            |
| 10c. Final Bills With One or More DPA (last 12 months) | 396             | \$184,237            |
| 11. Deposits Received This Month                       | 185             | \$43,875             |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

**MONTH OF:** Mar-13

| <b>ITEM DESCRIPTION</b>                                | <b>TOTALS</b>   |                      |
|--|-----------------|----------------------|
|  | <b>Customer</b> | <b>Dollars</b>       |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>18,748</b>   | <b>\$8,664,670</b>   |
| 2. Final Termination Notices This Month                | 26,644          | \$10,366,725         |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,066          | \$6,339,034          |
| 3b. Accounts Eligible For Field Action                 | 16,066          | \$6,339,034          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>554</b>      | <b>\$470,804</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 554             | \$470,804            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0               | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A             | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 384             | \$270,534            |
| 5a. Reconnects Due To HEAP or DSS                      | 74              | \$95,255             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 69              | \$62,748             |
| 6a. Active DPA's At The Beginning Of This Month        | 3,294           | \$4,930,055          |
| 6b. Deferred Payment Agreements Made                   | 1,391           | \$1,331,997          |
| 6c. Deferred Payment Agreements Reinstated             | 152             | \$210,230            |
| 6d. Deferred Payment Agreements Defaulted              | 1,404           | \$1,374,014          |
| 6e. Deferred Payment Agreements Satisfied              | n/a             | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>3,483</b>    | <b>\$5,413,351</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 18%             | 57%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>806</b>      | <b>\$188,057</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 45%             |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 464             | \$427,024            |
| <b>8. Residential Sales</b>                            | <b>222,552</b>  | <b>\$ 36,386,935</b> |
| 9a. Residential Bankruptcies                           | 9               | \$4,116              |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%              | 2%                   |
| 10a. Final Bills Issued This Month                     | 1,870           | \$522,960            |
| 10b. Final Bills With Arrears This Month               | 428             | \$252,060            |
| 10c. Final Bills With One or More DPA (last 12 months) | 472             | \$259,431            |
| 11. Deposits Received This Month                       | 130             | \$35,792             |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Dec-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>20,484</b>  | <b>\$9,316,012</b>   |
| 2. Final Termination Notices This Month                | 25,346         | \$8,634,512          |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,539         | \$5,177,666          |
| 3b. Accounts Eligible For Field Action                 | 14,539         | \$5,177,666          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>247</b>     | <b>\$237,047</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 247            | \$237,047            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | 177            | \$143,877            |
| 5a. Reconnects Due To HEAP or DSS                      | 33             | \$51,466             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |                |                      |
| 6a. Active DPA's At The Beginning Of This Month        | 5,685          | \$7,949,222          |
| 6b. Deferred Payment Agreements Made                   | 1,683          | \$1,116,314          |
| 6c. Deferred Payment Agreements Reinstated             | 225            | \$268,055            |
| 6d. Deferred Payment Agreements Defaulted              | 1,430          | \$1,154,626          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5,360</b>   | <b>\$7,752,369</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28%            | 85%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>1,016</b>   | <b>\$713,672</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 30%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 564            | \$630,615            |
| <b>8. Residential Sales</b>                            | <b>219,775</b> | <b>\$ 29,889,526</b> |
| 9a. Residential Bankruptcies                           | 6              | \$3,231              |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 0%                   |
| 10a. Final Bills Issued This Month                     | 1,805          | \$361,407            |
| 10b. Final Bills With Arrears This Month               | 359            | \$158,413            |
| 10c. Final Bills With One or More DPA (last 12 months) | 405            | \$180,775            |
| 11. Deposits Received This Month                       | 116            | \$30,211             |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Jul-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>20,762</b>  | <b>\$10,156,181</b>  |
| 2. Final Termination Notices This Month                | 24,289         | \$8,659,014          |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,794         | \$5,322,774          |
| 3b. Accounts Eligible For Field Action                 | 13,794         | \$5,322,774          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,074</b>   | <b>\$983,434</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,074          | \$983,434            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | <b>825</b>     | <b>\$689,138</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 65             | \$98,963             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 173            | \$168,314            |
| 6a. Active DPA's At The Beginning Of This Month        | <b>5,966</b>   | <b>\$7,952,441</b>   |
| 6b. Deferred Payment Agreements Made                   | 2,565          | \$1,957,623          |
| 6c. Deferred Payment Agreements Reinstated             | 267            | \$392,399            |
| 6d. Deferred Payment Agreements Defaulted              | 1,568          | \$1,341,402          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,278</b>   | <b>\$8,420,114</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29%            | 78%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>820</b>     | <b>\$345,811</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 46%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 435            | \$384,185            |
| <b>8. Residential Sales</b>                            | <b>220,011</b> | <b>\$ 27,940,167</b> |
| 9a. Residential Bankruptcies                           | 13             | \$17,855             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%             | 5%                   |
| 10a. Final Bills Issued This Month                     | 2,583          | \$655,832            |
| 10b. Final Bills With Arrears This Month               | 573            | \$366,373            |
| 10c. Final Bills With One or More DPA (last 12 months) | 655            | \$374,004            |
| 11. Deposits Received This Month                       | 134            | \$33,299             |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Jun-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>21,433</b>  | <b>\$10,575,019</b>  |
| 2. Final Termination Notices This Month                | 26,190         | \$9,423,094          |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,522         | \$5,838,000          |
| 3b. Accounts Eligible For Field Action                 | 14,522         | \$5,838,000          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,296</b>   | <b>\$1,225,798</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,296          | \$1,225,798          |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | <b>954</b>     | <b>\$804,060</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 99             | \$184,175            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 204            | \$199,160            |
| 6a. Active DPA's At The Beginning Of This Month        | 4,729          | \$6,863,680          |
| 6b. Deferred Payment Agreements Made                   | 2,690          | \$1,968,267          |
| 6c. Deferred Payment Agreements Reinstated             | 266            | \$392,686            |
| 6d. Deferred Payment Agreements Defaulted              | 1,000          | \$989,346            |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5,966</b>   | <b>\$7,952,441</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 22%            | 65%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>837</b>     | <b>\$310,041</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 48%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 429            | \$396,259            |
| <b>8. Residential Sales</b>                            | <b>221,478</b> | <b>\$ 23,842,446</b> |
| 9a. Residential Bankruptcies                           | 8              | \$14,882             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 5%                   |
| 10a. Final Bills Issued This Month                     | 1,987          | \$439,948            |
| 10b. Final Bills With Arrears This Month               | 409            | \$219,423            |
| 10c. Final Bills With One or More DPA (last 12 months) | 493            | \$239,230            |
| 11. Deposits Received This Month                       | 163            | \$34,112             |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

May-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>20,322</b>  | <b>\$9,980,348</b>   |
| 2. Final Termination Notices This Month                | 23,354         | \$10,212,686         |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,120         | \$6,709,809          |
| 3b. Accounts Eligible For Field Action                 | 16,120         | \$6,709,809          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,609</b>   | <b>\$1,265,722</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>1,609</b>   | <b>\$1,265,722</b>   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | <b>1,247</b>   | <b>\$894,819</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 100            | \$146,053            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 207            | \$167,461            |
| 6a. Active DPA's At The Beginning Of This Month        | 3,777          | \$5,863,317          |
| 6b. Deferred Payment Agreements Made                   | 2,481          | \$2,189,796          |
| 6c. Deferred Payment Agreements Reinstated             | 283            | \$482,781            |
| 6d. Deferred Payment Agreements Defaulted              | 1,593          | \$1,629,000          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>4,729</b>   | <b>\$6,863,680</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 19%            | 59%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>733</b>     | <b>\$123,912</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 52%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 336            | \$225,670            |
| <b>8. Residential Sales</b>                            | <b>219,721</b> | <b>\$ 25,484,041</b> |
| 9a. Residential Bankruptcies                           | 8              | \$7,719              |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 6%                   |
| 10a. Final Bills Issued This Month                     | 2,297          | \$564,780            |
| 10b. Final Bills With Arrears This Month               | 476            | \$322,657            |
| 10c. Final Bills With One or More DPA (last 12 months) | 547            | \$302,378            |
| 11. Deposits Received This Month                       | 143            | \$33,796             |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Nov-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>21,120</b>  | <b>\$9,657,749</b>   |
| 2. Final Termination Notices This Month                | 25,328         | \$8,841,967          |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,902         | \$5,816,957          |
| 3b. Accounts Eligible For Field Action                 | 15,902         | \$5,816,957          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>498</b>     | <b>\$431,969</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 498            | \$431,969            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | <b>305</b>     | <b>\$206,427</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 85             | \$125,983            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 92             | \$81,688             |
| 6a. Active DPA's At The Beginning Of This Month        | <b>5,745</b>   | <b>\$8,128,081</b>   |
| 6b. Deferred Payment Agreements Made                   | 1,890          | \$1,375,884          |
| 6c. Deferred Payment Agreements Reinstated             | 307            | \$388,534            |
| 6d. Deferred Payment Agreements Defaulted              | 1,339          | \$1,140,511          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5,685</b>   | <b>\$7,949,222</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 27%            | 84%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>1,009</b>   | <b>\$454,345</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 541            | \$506,687            |
| <b>8. Residential Sales</b>                            | <b>217,851</b> | <b>\$ 23,430,758</b> |
| 9a. Residential Bankruptcies                           | 10             | \$12,911             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 3%                   |
| 10a. Final Bills Issued This Month                     | 2,251          | \$456,741            |
| 10b. Final Bills With Arrears This Month               | 492            | \$231,782            |
| 10c. Final Bills With One or More DPA (last 12 months) | 494            | \$211,760            |
| 11. Deposits Received This Month                       | 151            | \$39,446             |

## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Oct-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>20,553</b>  | <b>\$9,648,704</b>   |
| 2. Final Termination Notices This Month                | 26,366         | \$9,903,141          |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,002         | \$5,397,639          |
| 3b. Accounts Eligible For Field Action                 | 15,002         | \$5,397,639          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,083</b>   | <b>\$865,671</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,083          | \$865,671            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | 772            | \$547,907            |
| 5a. Reconnects Due To HEAP or DSS                      | 73             | \$107,673            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 198            | \$171,989            |
| 6a. Active DPA's At The Beginning Of This Month        | 5,603          | \$8,081,964          |
| 6b. Deferred Payment Agreements Made                   | 2,534          | \$1,915,851          |
| 6c. Deferred Payment Agreements Reinstated             | 248            | \$377,024            |
| 6d. Deferred Payment Agreements Defaulted              | 1,768          | \$1,483,348          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5,745</b>   | <b>\$8,128,081</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 27%            | 84%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>851</b>     | <b>\$143,437</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 45%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 563            | \$526,347            |
| <b>8. Residential Sales</b>                            | <b>219,197</b> | <b>\$ 25,335,589</b> |
| 9a. Residential Bankruptcies                           | 13             | \$26,519             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%             | 18%                  |
| 10a. Final Bills Issued This Month                     | 2,551          | \$746,629            |
| 10b. Final Bills With Arrears This Month               | 652            | \$453,445            |
| 10c. Final Bills With One or More DPA (last 12 months) | 674            | \$452,276            |
| 11. Deposits Received This Month                       | 157            | \$41,505             |



## MONTHLY COLLECTIONS REPORT

Central Hudson

RESIDENTIAL SERVICE

MONTH OF:

Sep-13

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>20,241</b>  | <b>\$9,491,817</b>   |
| 2. Final Termination Notices This Month                | 26,316         | \$9,819,530          |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,780         | \$5,834,580          |
| 3b. Accounts Eligible For Field Action                 | 15,780         | \$5,834,580          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,404</b>   | <b>\$1,080,505</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | <b>1,404</b>   | <b>\$1,080,505</b>   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5 Reconnections for Non-Pmt.                           | <b>1,000</b>   | <b>\$663,975</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 98             | \$160,328            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 226            | \$182,619            |
| 6a. Active DPA's At The Beginning Of This Month        | 5,641          | \$8,096,176          |
| 6b. Deferred Payment Agreements Made                   | 2,116          | \$1,587,249          |
| 6c. Deferred Payment Agreements Reinstated             | 201            | \$275,895            |
| 6d. Deferred Payment Agreements Defaulted              | 1,415          | \$1,188,338          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5,603</b>   | <b>\$8,081,964</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28%            | 85%                  |
| <b>7a. Uncollectable This Month</b>                    | <b>831</b>     | <b>\$428,224</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 457            | \$429,742            |
| <b>8. Residential Sales</b>                            | <b>218,307</b> | <b>\$ 30,557,342</b> |
| 9a. Residential Bankruptcies                           | 4              | \$2,901              |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%             | 1%                   |
| 10a. Final Bills Issued This Month                     | 2,172          | \$599,426            |
| 10b. Final Bills With Arrears This Month               | 527            | \$324,822            |
| 10c. Final Bills With One or More DPA (last 12 months) | 585            | \$324,521            |
| 11. Deposits Received This Month                       | 154            | \$37,705             |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Apr-13**

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 305,243   | \$253,024,322 |
| 2                | Final Termination Notices This Month              | 216,427   | \$91,522,358  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 37,954    | \$ 23,470,803 |
| 3b.              | Accounts Eligible For Field Action                | 74,804    | NA            |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 8,114     | \$11,240,000  |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 2,534     | N/A           |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | N/A       | N/A           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | N/A       | N/A           |
| 5                | Reconnections for Non-Pmt.                        | 6,136     | \$5,504,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     |           |               |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 1,131     | \$1,032,788   |
| 6a.              | Active DPA's At The Beginning Of This Month       | 175,475   | \$97,842,469  |
| 6b.              | Deferred Payment Agreements Made                  | 35,786    | \$38,442,566  |
| 6c.              | Deferred Payment Agreements Reinstated            | 43,322    | \$21,163,029  |
| 6d.              | Deferred Payment Agreements Defaulted             | 17,871    | \$14,581,559  |
| 6e.              | Deferred Payment Agreements Satisfied             | 27,040    | \$9,830,931   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 172,931   | \$99,897,003  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 2,879     | \$3,047,015   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 33.7%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 545       | \$558,073     |
| 8                | <b>Residential Sales</b>                          | 2,887,679 | \$279,530,337 |
| 9a.              | Residential Bankruptcies                          | 13        | \$114,396     |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 0.45%     | 3.75%         |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 65,629    | \$31,476,581  |
| 10b.             | Final Bills With Arrears This Month               | 44,106    | \$31,629,213  |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 2,048     | \$1,783,613   |
| 11               | Deposits Received This Month                      | 5,512     | \$529,119     |

## LECTIONS REPORT

CON EDISON OF NY

RESIDENTIAL SERVICE

MONTH OF:

Aug-13

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 279,217   | \$254,239,341 |
| 2                | Final Termination Notices This Month              | 250,417   | \$110,148,760 |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 37,019    | \$ 21,062,051 |
| 3b.              | Accounts Eligible For Field Action                | 74,930    | NA            |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 8,087     | \$11,758,000  |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 3,125     | N/A           |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | NA        | N/A           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | NA        | N/A           |
| 5                | Reconnections for Non-Pmt.                        | 6,332     | \$6,485,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 682       | \$1,237,000   |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 1,300     | \$1,227,883   |
| 6a.              | Active DPA's At The Beginning Of This Month       | 157,059   | \$91,163,942  |
| 6b.              | Deferred Payment Agreements Made                  | 42,196    | \$37,891,129  |
| 6c.              | Deferred Payment Agreements Reinstated            | 44,826    | \$22,149,882  |
| 6d.              | Deferred Payment Agreements Defaulted             | 22,070    | \$16,830,691  |
| 6e.              | Deferred Payment Agreements Satisfied             | 21,538    | \$9,220,314   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 158,294   | \$91,106,955  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 5,335     | \$5,939,719   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 18.6%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 767       | \$869,273     |
| 8                | <b>Residential Sales</b>                          | 2,889,404 | \$389,099,285 |
| 9a.              | Residential Bankruptcies                          | -3        | \$108,967     |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | -0.06%    | 1.83%         |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 81,077    | \$33,022,076  |
| 10b.             | Final Bills With Arrears This Month               | 52,070    | \$30,993,458  |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 2,280     | \$2,077,574   |
| 11               | Deposits Received This Month                      | 6,075     | \$661,910     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Feb-13**

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 324,428   | \$274,064,845 |
| 2                | Final Termination Notices This Month              | 221,692   | \$90,533,291  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 40,443    | \$ 21,576,333 |
| 3b.              | Accounts Eligible For Field Action                | 64,827    | NA            |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 7,608     | \$8,708,000   |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 833       | N/A           |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | N/A       | N/A           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | N/A       | N/A           |
| 5                | Reconnections for Non-Pmt.                        | 5,540     | \$4,166,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 581       | \$859,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 1,066     | \$794,985     |
| 6a.              | Active DPA's At The Beginning Of This Month       | 169,413   | \$89,446,221  |
| 6b.              | Deferred Payment Agreements Made                  | 38,644    | \$36,590,139  |
| 6c.              | Deferred Payment Agreements Reinstated            | 38,179    | \$17,477,372  |
| 6d.              | Deferred Payment Agreements Defaulted             | 7,530     | \$7,781,387   |
| 6e.              | Deferred Payment Agreements Satisfied             | 24,186    | \$9,110,331   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 173,329   | \$93,972,605  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 2,773     | \$2,670,294   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 31.0%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 440       | \$437,647     |
| 8                | <b>Residential Sales</b>                          | 2,888,079 | \$396,618,475 |
| 9a.              | Residential Bankruptcies                          | -3        | -\$24,856     |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | -0.11%    | -0.93%        |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 70,288    | \$23,545,676  |
| 10b.             | Final Bills With Arrears This Month               | 44,349    | \$24,162,713  |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 1,691     | \$1,454,340   |
| 11               | Deposits Received This Month                      | 5,863     | \$583,220     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jan-13**

| ITEM DESCRIPTION                                       |    | TOTALS    |               |
|--|----|-----------|---------------|
|  |    | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              |    | 343,901   | \$295,177,305 |
| 2. Final Termination Notices This Month                |    | 231,621   | \$102,350,667 |
| 3a. Unresolved Arrears (FTN Expired)                   |    | 25,462    | \$ 11,119,232 |
| 3b. Accounts Eligible For Field Action                 |    | 63,490    | NA            |
| 4a. <b>Terminations For Non-Payment - All</b>          |    | 5,459     | \$6,133,000   |
| 4b. Terminations For Non-Pmt - Heat Related            |    | 802       | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B | N/A       | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B | N/A       | N/A           |
| 5. Reconnections for Non-Pmt.                          |    | 4,020     | \$2,947,000   |
| 5a. Reconnects Due To HEAP or DSS                      |    |           |               |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |    | 853       | \$615,545     |
| 6a. Active DPA's At The Beginning Of This Month        |    | 161,519   | \$85,329,927  |
| 6b. Deferred Payment Agreements Made                   |    | 39,371    | \$32,797,044  |
| 6c. Deferred Payment Agreements Reinstated             |    | 32,183    | \$13,719,987  |
| 6d. Deferred Payment Agreements Defaulted              |    | 22,981    | \$16,953,261  |
| 6e. Deferred Payment Agreements Satisfied              |    | 23,919    | \$8,881,366   |
| 6f. <b>Active DPA's At The End Of This Month</b>       |    | 169,413   | \$89,446,221  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |    |           |               |
| 7a. <b>Uncollectibles This Month</b>                   |    | 5,955     | \$5,423,346   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     |    | 20.1%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           |    | 646       | \$740,903     |
| 8. <b>Residential Sales</b>                            |    | 2,887,564 | \$361,744,905 |
| 9a. Residential Bankruptcies                           |    | -23       | \$70,729      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      |    | -0.39%    | 1.30%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      |    | 43,009    | \$20,302,671  |
| 10b. Final Bills With Arrears This Month               |    | 23,440    | \$20,631,263  |
| 10c. Final Bills With One or More DPA (last 12 months) |    | 1,675     | \$1,360,083   |
| 11. Deposits Received This Month                       |    | 5,266     | \$526,417     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jul-13**

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 287,245   | \$254,383,332 |
| 2                | Final Termination Notices This Month              | 226,673   | \$94,777,773  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 36,072    | \$ 21,361,425 |
| 3b.              | Accounts Eligible For Field Action                | 75,036    | NA            |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 5,787     | \$9,095,000   |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 2,453     | N/A           |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | N/A       | N/A           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | N/A       | N/A           |
| 5                | Reconnections for Non-Pmt.                        | 4,460     | \$4,745,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 474       | \$838,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 781       | \$808,782     |
| 6a.              | Active DPA's At The Beginning Of This Month       | 162,779   | \$94,713,301  |
| 6b.              | Deferred Payment Agreements Made                  | 32,923    | \$32,008,010  |
| 6c.              | Deferred Payment Agreements Reinstated            | 48,765    | \$23,619,575  |
| 6d.              | Deferred Payment Agreements Defaulted             | 14,594    | \$13,728,083  |
| 6e.              | Deferred Payment Agreements Satisfied             | 26,301    | \$91,163,942  |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 157,059   | \$10,053,573  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 5,304     | \$5,977,672   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 21.5%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 881       | \$1,021,304   |
| 8                | <b>Residential Sales</b>                          | 2,889,131 | \$458,832,203 |
| 9a.              | Residential Bankruptcies                          | -23       | \$75,316      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | -0.43%    | 1.26%         |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 76,406    | \$30,657,403  |
| 10b.             | Final Bills With Arrears This Month               | 47,786    | \$29,004,147  |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 2,211     | \$1,889,312   |
| 11               | Deposits Received This Month                      | 6,351     | \$647,223     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jun-13**

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 297,959   | \$242,735,179 |
| 2                | Final Termination Notices This Month              | 218,065   | \$89,232,469  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 34,372    | \$ 20,514,732 |
| 3b.              | Accounts Eligible For Field Action                | 75,513    | NA            |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 7,728     | \$10,350,000  |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 2,888     | N/A           |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | N/A       | N/A           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | N/A       | N/A           |
| 5                | Reconnections for Non-Pmt.                        | 6,219     | \$5,678,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 581       | \$983,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 1,088     | \$943,681     |
| 6a.              | Active DPA's At The Beginning Of This Month       | 168,122   | \$98,514,646  |
| 6b.              | Deferred Payment Agreements Made                  | 29,939    | \$29,744,073  |
| 6c.              | Deferred Payment Agreements Reinstated            | 42,926    | \$20,903,469  |
| 6d.              | Deferred Payment Agreements Defaulted             | 14,825    | \$13,643,671  |
| 6e.              | Deferred Payment Agreements Satisfied             | 23,619    | \$8,529,244   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 162,779   | \$94,713,301  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 4,308     | \$4,651,794   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 23.4%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 652       | \$677,837     |
| 8                | <b>Residential Sales</b>                          | 2,891,905 | \$323,508,659 |
| 9a.              | Residential Bankruptcies                          | -18       | \$28,408      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | -0.42%    | 0.61%         |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 84,039    | \$35,707,241  |
| 10b.             | Final Bills With Arrears This Month               | 50,447    | \$34,603,094  |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 1,838     | \$1,544,648   |
| 11               | Deposits Received This Month                      | 6,382     | \$686,626     |



# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Mar-13**

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 310,255   | \$264,399,920 |
| 2                | Final Termination Notices This Month              | 217,244   | \$89,507,645  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 33,408    | \$ 20,105,844 |
| 3b.              | Accounts Eligible For Field Action                | 56,874    | NA            |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 7,730     | \$8,792,000   |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 1,001     | N/A           |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | N/A       | N/A           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | N/A       | N/A           |
| 5                | Reconnections for Non-Pmt.                        | 5,822     | \$4,149,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 564       | \$840,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 1,027     | \$785,097     |
| 6a.              | Active DPA's At The Beginning Of This Month       | 173,329   | \$93,972,605  |
| 6b.              | Deferred Payment Agreements Made                  | 37,865    | \$37,978,445  |
| 6c.              | Deferred Payment Agreements Reinstated            | 38,785    | \$18,073,447  |
| 6d.              | Deferred Payment Agreements Defaulted             | 13,128    | \$11,549,287  |
| 6e.              | Deferred Payment Agreements Satisfied             | 25,413    | \$9,357,672   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 175,475   | \$97,842,469  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 3,564     | \$3,611,860   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 29.1%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 551       | \$617,077     |
| 8                | <b>Residential Sales</b>                          | 2,891,483 | \$333,409,061 |
| 9a.              | Residential Bankruptcies                          | -6        | \$61,499      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | -0.17%    | 1.70%         |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 65,427    | \$27,199,898  |
| 10b.             | Final Bills With Arrears This Month               | 43,324    | \$26,825,870  |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 1,883     | \$1,476,121   |
| 11               | Deposits Received This Month                      | 5,558     | \$565,622     |



# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**May-13**

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 298,859   | \$241,522,790 |
| 2                | Final Termination Notices This Month              | 218,655   | \$91,147,162  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 41,027    | \$ 27,080,019 |
| 3b.              | Accounts Eligible For Field Action                | 76,752    | NA            |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 8,333     | \$10,840,000  |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 3,431     | N/A           |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | N/A       | N/A           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | N/A       | N/A           |
| 5                | Reconnections for Non-Pmt.                        | 6,573     | \$5,641,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 601       | \$910,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 1,265     | \$1,081,554   |
| 6a.              | Active DPA's At The Beginning Of This Month       | 172,931   | \$99,897,003  |
| 6b.              | Deferred Payment Agreements Made                  | 34,429    | \$35,499,987  |
| 6c.              | Deferred Payment Agreements Reinstated            | 45,697    | \$21,974,924  |
| 6d.              | Deferred Payment Agreements Defaulted             | 18,710    | \$15,586,539  |
| 6e.              | Deferred Payment Agreements Satisfied             | 26,334    | \$9,456,058   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 168,122   | \$98,514,646  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 3,166     | \$3,883,418   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 30.1%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 594       | \$657,921     |
| 8                | <b>Residential Sales</b>                          | 2,892,226 | \$257,887,117 |
| 9a.              | Residential Bankruptcies                          | -20       | \$54,605      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | -0.63%    | 1.41%         |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 69,276    | \$34,158,790  |
| 10b.             | Final Bills With Arrears This Month               | 46,595    | \$33,660,154  |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 2,014     | \$1,787,154   |
| 11               | Deposits Received This Month                      | 6,130     | \$646,426     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Sep-13**

| ITEM DESCRIPTION |   | TOTALS    |                 |
|------------------|---|-----------|-----------------|
|                  |   | Customer  | Dollars         |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 271,975   | \$250,069,725   |
| 2                | Final Termination Notices This Month              | 264,539   | \$116,571,856   |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 39,920    | \$ 21,679,355   |
| 3b.              | Accounts Eligible For Field Action                | 80,944    | NA              |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 8,321     | \$11,879,000    |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 2,880     | N/A             |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | NA        | N/A             |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | NA        | N/A             |
| 5                | Reconnections for Non-Pmt.                        | 6,198     | \$6,687,000     |
| 5a.              | Reconnects Due To HEAP or DSS                     | 700       | \$1,281,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 1,150     | \$1,143,856,389 |
| 6a.              | Active DPA's At The Beginning Of This Month       | 158,294   | \$91,106,955    |
| 6b.              | Deferred Payment Agreements Made                  | 49,120    | \$42,259,943    |
| 6c.              | Deferred Payment Agreements Reinstated            | 43,448    | \$21,327,424    |
| 6d.              | Deferred Payment Agreements Defaulted             | 22,344    | \$17,111,398    |
| 6e.              | Deferred Payment Agreements Satisfied             | 22,974    | \$9,788,680     |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 168,071   | \$95,647,923    |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |                 |
| 7a.              | <b>Uncollectibles This Month</b>                  | 6,778     | \$5,975,577     |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 15.7%     |                 |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 805       | \$893,489       |
| 8                | <b>Residential Sales</b>                          | 2,892,258 | \$374,301,309   |
| 9a.              | Residential Bankruptcies                          | 1         | \$120,036       |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 0.01%     | 2.01%           |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 81,129    | \$37,230,510    |
| 10b.             | Final Bills With Arrears This Month               | 50,667    | \$34,929,201    |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 2,227     | \$2,106,827     |
| 11               | Deposits Received This Month                      | 6,449     | \$676,063       |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Feb-13**

| <i>ITEM DESCRIPTION</i>                                |    | <b>TOTALS</b>    |                      |
|--|----|------------------|----------------------|
|  |    | Customer         | Dollars              |
| <b>1 Arrears Greater Than Sixty Days</b>               |    | <b>0</b>         | <b>\$0</b>           |
| <b>2 Final Termination Notices This Month</b>          |    | <b>221,692</b>   | <b>\$90,533,291</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   |    | 40,443           | \$ 21,576,333        |
| 3b. Accounts Eligible For Field Action                 |    | 64,827           | NA                   |
| <b>4a. Terminations For Non-Payment - All</b>          |    | <b>7,608</b>     | <b>\$8,708,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            |    | 833              | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B | N/A              | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B | N/A              | N/A                  |
| 5 Reconnections for Non-Pmt.                           |    | 5,540            | \$4,166,000          |
| 5a. Reconnects Due To HEAP or DSS                      |    | 581              | \$859,000            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |    | 1,066            | \$794,985            |
| 6a. Active DPA's At The Beginning Of This Month        |    | 169,413          | \$89,446,221         |
| 6b. Deferred Payment Agreements Made                   |    | 38,644           | \$36,590,139         |
| 6c. Deferred Payment Agreements Reinstated             |    | 38,179           | \$17,477,372         |
| 6d. Deferred Payment Agreements Defaulted              |    | 7,530            | \$7,781,387          |
| 6e. Deferred Payment Agreements Satisfied              |    | 24,186           | \$9,110,331          |
| <b>6f. Active DPA's At The End Of This Month</b>       |    | <b>173,329</b>   | <b>\$93,972,605</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |    |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   |    | <b>2,773</b>     | <b>\$2,670,294</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     |    | 31.0%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           |    | 440              | \$437,647            |
| <b>8 Residential Sales</b>                             |    | <b>2,888,079</b> | <b>\$396,618,475</b> |
| 9a. Residential Bankruptcies                           |    | -3               | -\$24,856            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      |    | -0.11%           | -0.93%               |
| 10a. Final Bills Issued This Month (Res & NonRes)      |    | 70,288           | \$23,545,676         |
| 10b. Final Bills With Arrears This Month               |    | 44,349           | \$24,162,713         |
| 10c. Final Bills With One or More DPA (last 12 months) |    | 1,691            | \$1,454,340          |
| <b>11 Deposits Received This Month</b>                 |    | <b>5,863</b>     | <b>\$583,220</b>     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jan-13**

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 0         | \$0           |
| 2. Final Termination Notices This Month                | 231,621   | \$102,350,667 |
| 3a. Unresolved Arrears (FTN Expired)                   | 25,462    | \$ 11,119,232 |
| 3b. Accounts Eligible For Field Action                 | 63,490    | NA            |
| 4a. <b>Terminations For Non-Payment - All</b>          | 5,459     | \$6,133,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 802       | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B N/A    | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A           |
| 5 Reconnections for Non-Pmt.                           | 4,020     | \$2,947,000   |
| 5a. Reconnects Due To HEAP or DSS                      |           |               |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 853       | \$615,545     |
| 6a. Active DPA's At The Beginning Of This Month        | 161,519   | \$85,329,927  |
| 6b. Deferred Payment Agreements Made                   | 39,371    | \$32,797,044  |
| 6c. Deferred Payment Agreements Reinstated             | 32,183    | \$13,719,987  |
| 6d. Deferred Payment Agreements Defaulted              | 22,981    | \$16,953,261  |
| 6e. Deferred Payment Agreements Satisfied              | 23,919    | \$8,881,366   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 169,413   | \$89,446,221  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,955     | \$5,423,346   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 20.1%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 646       | \$740,903     |
| 8. <b>Residential Sales</b>                            | 2,887,564 | \$361,744,905 |
| 9a. Residential Bankruptcies                           | -23       | \$70,729      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -0.39%    | 1.30%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 43,009    | \$20,302,671  |
| 10b. Final Bills With Arrears This Month               | 23,440    | \$20,631,263  |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,675     | \$1,360,083   |
| 11. Deposits Received This Month                       | 5,266     | \$526,417     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Mar-13**

| <b>ITEM DESCRIPTION</b>                                |    | <b>TOTALS</b>    |                      |
|--|----|------------------|----------------------|
|  |    | <b>Customer</b>  | <b>Dollars</b>       |
| <b>1 Arrears Greater Than Sixty Days</b>               |    | <b>0</b>         | <b>\$0</b>           |
| <b>2 Final Termination Notices This Month</b>          |    | <b>217,244</b>   | <b>\$89,507,645</b>  |
| 3a. Unresolved Arrears (FTN Expired)                   |    | 33,408           | \$ 20,105,844        |
| 3b. Accounts Eligible For Field Action                 |    | 56,874           | NA                   |
| <b>4a. Terminations For Non-Payment - All</b>          |    | <b>7,730</b>     | <b>\$8,792,000</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            |    | 1,001            | N/A                  |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B | N/A              | N/A                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B | N/A              | N/A                  |
| 5 Reconnections for Non-Pmt.                           |    | 5,822            | \$4,149,000          |
| 5a. Reconnects Due To HEAP or DSS                      |    | 564              | \$840,000            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |    | 1,027            | \$785,097            |
| 6a. Active DPA's At The Beginning Of This Month        |    | 173,329          | \$93,972,605         |
| 6b. Deferred Payment Agreements Made                   |    | 37,865           | \$37,978,445         |
| 6c. Deferred Payment Agreements Reinstated             |    | 38,785           | \$18,073,447         |
| 6d. Deferred Payment Agreements Defaulted              |    | 13,128           | \$11,549,287         |
| 6e. Deferred Payment Agreements Satisfied              |    | 25,413           | \$9,357,672          |
| <b>6f. Active DPA's At The End Of This Month</b>       |    | <b>175,475</b>   | <b>\$97,842,469</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |    |                  |                      |
| <b>7a. Uncollectibles This Month</b>                   |    | <b>3,564</b>     | <b>\$3,611,860</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     |    | 29.1%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           |    | 551              | \$617,077            |
| <b>8 Residential Sales</b>                             |    | <b>2,891,483</b> | <b>\$333,409,061</b> |
| 9a. Residential Bankruptcies                           |    | -6               | \$61,499             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      |    | -0.17%           | 1.70%                |
| 10a. Final Bills Issued This Month (Res & NonRes)      |    | 65,427           | \$27,199,898         |
| 10b. Final Bills With Arrears This Month               |    | 43,324           | \$26,825,870         |
| 10c. Final Bills With One or More DPA (last 12 months) |    | 1,883            | \$1,476,121          |
| <b>11 Deposits Received This Month</b>                 |    | <b>5,558</b>     | <b>\$565,622</b>     |

# MONTHLY COLLECTIONS REPORT

## CON EDISON OF NY

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Dec-13**

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 319,260   | \$260,113,966 |
| 2                | Final Termination Notices This Month              | 231,177   | \$95,041,954  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 35,856    | \$ 19,551,198 |
| 3b.              | Accounts Eligible For Field Action                | 69,654    | NA            |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 2,749     | \$3,257,000   |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 623       | N/A           |
| 4c.              | Terminations For Non-Pmt - Service Limiter        | NA        | N/A           |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        | NA        | N/A           |
| 5                | Reconnections for Non-Pmt.                        | 3,270     | \$2,761,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 308       | \$458,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 726       | \$562,783     |
| 6a.              | Active DPA's At The Beginning Of This Month       | 182,081   | \$100,394,694 |
| 6b.              | Deferred Payment Agreements Made                  | 34,566    | \$29,363,288  |
| 6c.              | Deferred Payment Agreements Reinstated            | 50,279    | \$23,855,754  |
| 6d.              | Deferred Payment Agreements Defaulted             | 16,552    | \$14,629,691  |
| 6e.              | Deferred Payment Agreements Satisfied             | 26,770    | \$10,080,650  |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 175,475   | \$93,187,340  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days *           |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 7,089     | \$5,123,095   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 18.0%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 994       | \$1,191,358   |
| 8                | <b>Residential Sales</b>                          | 2,899,188 | \$365,778,231 |
| 9a.              | Residential Bankruptcies                          | 29        | \$70,888      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 0.41%     | 1.38%         |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 61,271    | \$24,250,965  |
| 10b.             | Final Bills With Arrears This Month               | 39,448    | \$24,894,489  |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 0         | \$0           |
| 11               | Deposits Received This Month                      | 6,189     | \$638,132     |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Apr-13

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>216,744</b>   | <b>\$220,069,508</b> |
| 2. Final Termination Notices This Month                | 104,454          | \$61,635,619         |
| 3a. Unresolved Arrears (FTN Expired)                   | 66,011           | \$108,895,126        |
| 3b. Accounts Eligible For Field Action                 | 14,128           | \$22,545,230         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>5,939</b>     | <b>\$9,253,211</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,353            | \$4,924,133          |
| 4c. Terminations For Non-Pmt - Service Limiter         | -                | -                    |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -                | -                    |
| 5. Reconnections for Non-Pmt.                          | -                | -                    |
| 5a. Reconnects Due To HEAP or DSS                      | 33               | \$74,968             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,481            | \$1,816,172          |
| 6a. Active DPA's At The Beginning Of This Month        | 60,500           | \$62,172,033         |
| 6b. Deferred Payment Agreements Made                   | 14,321           | \$12,100,959         |
| 6c. Deferred Payment Agreements Reinstated             | 17,825           | \$18,312,487         |
| 6d. Deferred Payment Agreements Defaulted              | 20,779           | \$23,861,358         |
| 6e. Deferred Payment Agreements Satisfied              | 3,752            | \$222,851            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>68,358</b>    | <b>\$70,340,871</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 31.54%           | 31.96%               |
| <b>7a. Uncollectables This Month</b>                   | <b>3,698</b>     | <b>\$167,325</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 32.42%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,011            | \$740,401            |
| <b>8. Residential Sales</b>                            | <b>1,466,827</b> | <b>\$200,013,888</b> |
| 9a. Residential Bankruptcies                           | 150              | \$252,807            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.06%            | 151.09%              |
| 10a. Final Bills Issued This Month                     | 27,942           | \$9,031,944          |
| 10b. Final Bills With Arrears This Month               | 8,460            | \$7,191,953          |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,517            | \$2,800,082          |
| 11. Deposits Received This Month                       | 100              | \$19,488             |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Aug-13

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>218,258</b>   | <b>\$222,165,032</b> |
| 2. Final Termination Notices This Month                | 105,344          | \$61,248,661         |
| 3a. Unresolved Arrears (FTN Expired)                   | 56,206           | \$92,576,409         |
| 3b. Accounts Eligible For Field Action                 | 26,556           | \$36,427,356         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>8,799</b>     | <b>\$12,147,198</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 4,090            | \$6,301,813          |
| 4c. Terminations For Non-Pmt - Service Limiter         | -                | -                    |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -                | -                    |
| 5. Reconnections for Non-Pmt.                          | -                | -                    |
| 5a. Reconnects Due To HEAP or DSS                      | 2                | \$2,819              |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,392            | \$2,390,630          |
| 6a. Active DPA's At The Beginning Of This Month        | 70,513           | \$70,950,251         |
| 6b. Deferred Payment Agreements Made                   | 10,670           | \$8,432,204          |
| 6c. Deferred Payment Agreements Reinstated             | 22,554           | \$22,534,208         |
| 6d. Deferred Payment Agreements Defaulted              | 26,334           | \$28,751,098         |
| 6e. Deferred Payment Agreements Satisfied              | 3,933            | \$379,210            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>68,414</b>    | <b>\$68,928,331</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 31.35%           | 31.03%               |
| <b>7a. Uncollectables This Month</b>                   | <b>10,793</b>    | <b>\$8,776,354</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37.98%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 4,192            | \$3,579,307          |
| <b>8. Residential Sales</b>                            | <b>1,490,046</b> | <b>\$165,826,753</b> |
| 9a. Residential Bankruptcies                           | 111              | \$245,593            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.03%            | 2.80%                |
| 10a. Final Bills Issued This Month                     | 36,033           | \$11,833,327         |
| 10b. Final Bills With Arrears This Month               | 10,724           | \$10,014,383         |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,020            | \$3,861,233          |
| 11. Deposits Received This Month                       | 107              | \$25,554             |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Feb-13

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 212,679   | \$197,391,959 |
| 2. Final Termination Notices This Month                | 92,867    | \$53,590,710  |
| 3a. Unresolved Arrears (FTN Expired)                   | 68,467    | \$111,456,601 |
| 3b. Accounts Eligible For Field Action                 | 1,418     | \$2,260,351   |
| 4a. Terminations For Non-Payment - All                 | 485       | \$714,288     |
| 4b. Terminations For Non-Pmt - Heat Related            | 198       | \$452,813     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 123       | \$337,921     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 76        | \$118,869     |
| 6a. Active DPA's At The Beginning Of This Month        | 62,014    | \$62,627,185  |
| 6b. Deferred Payment Agreements Made                   | 7,961     | \$6,060,923   |
| 6c. Deferred Payment Agreements Reinstated             | 18,366    | \$18,289,158  |
| 6d. Deferred Payment Agreements Defaulted              | 22,803    | \$26,260,940  |
| 6e. Deferred Payment Agreements Satisfied              | 4,175     | \$209,252     |
| 6f. Active DPA's At The End Of This Month              | 58,833    | \$59,718,217  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 27.66%    | 30.25%        |
| 7a. Uncollectables This Month                          | 4,751     | \$1,785,772   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.05%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,379     | \$896,790     |
| 8. Residential Sales                                   | 1,457,602 | \$248,752,801 |
| 9a. Residential Bankruptcies                           | 150       | \$209,391     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.16%     | 11.73%        |
| 10a. Final Bills Issued This Month                     | 21,644    | \$6,405,543   |
| 10b. Final Bills With Arrears This Month               | 6,192     | \$4,567,598   |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,821     | \$1,473,053   |
| 11. Deposits Received This Month                       | 104       | \$21,683      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Jan-13

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 205,839   | \$198,103,022 |
| 2. Final Termination Notices This Month                | 109,731   | \$60,294,865  |
| 3a. Unresolved Arrears (FTN Expired)                   | 71,100    | \$106,379,761 |
| 3b. Accounts Eligible For Field Action                 | 3,231     | \$3,735,476   |
| 4a. Terminations For Non-Payment - All                 | 1,165     | \$1,220,756   |
| 4b. Terminations For Non-Pmt - Heat Related            | 351       | \$504,887     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 298       | \$427,384     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 183       | \$141,169     |
| 6a. Active DPA's At The Beginning Of This Month        | 60,672    | \$62,255,400  |
| 6b. Deferred Payment Agreements Made                   | 8,086     | \$5,104,467   |
| 6c. Deferred Payment Agreements Reinstated             | 20,685    | \$20,332,706  |
| 6d. Deferred Payment Agreements Defaulted              | 21,846    | \$23,451,079  |
| 6e. Deferred Payment Agreements Satisfied              | 3,205     | \$203,102     |
| 6f. Active DPA's At The End Of This Month              | 62,014    | \$62,627,185  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.13%    | 31.61%        |
| 7a. Uncollectables This Month                          | 7,972     | \$5,176,532   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.36%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,783     | \$2,036,760   |
| 8. Residential Sales                                   | 1,446,977 | \$247,771,122 |
| 9a. Residential Bankruptcies                           | 143       | \$255,614     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.79%     | 4.94%         |
| 10a. Final Bills Issued This Month                     | 22,731    | \$6,079,312   |
| 10b. Final Bills With Arrears This Month               | 6,878     | \$4,370,988   |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,909     | \$1,569,374   |
| 11. Deposits Received This Month                       | 118       | \$23,180      |

# MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF: Mar-13

| ITEM DESCRIPTION                                       | TOTALS           |                      |
|--|------------------|----------------------|
|  | Customer         | Dollars              |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>201,728</b>   | <b>\$199,746,327</b> |
| 2. Final Termination Notices This Month                | 98,202           | \$57,574,170         |
| 3a. Unresolved Arrears (FTN Expired)                   | 69,947           | \$115,275,604        |
| 3b. Accounts Eligible For Field Action                 | 2,783            | \$4,932,075          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>965</b>       | <b>\$1,615,842</b>   |
| 4b. Terminations For Non-Pmt - Heat Related            | 320              | \$803,066            |
| 4c. Terminations For Non-Pmt - Service Limiter         | -                | -                    |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -                | -                    |
| 5. Reconnections for Non-Pmt.                          | -                | -                    |
| 5a. Reconnects Due To HEAP or DSS                      | 149              | \$418,331            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 181              | \$213,647            |
| 6a. Active DPA's At The Beginning Of This Month        | 58,833           | \$59,718,217         |
| 6b. Deferred Payment Agreements Made                   | 9,779            | \$8,351,729          |
| 6c. Deferred Payment Agreements Reinstated             | 19,144           | \$19,761,007         |
| 6d. Deferred Payment Agreements Defaulted              | 22,952           | \$26,338,934         |
| 6e. Deferred Payment Agreements Satisfied              | 3,641            | \$206,108            |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>60,500</b>    | <b>\$62,172,033</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.99%           | 31.13%               |
| <b>7a. Uncollectables This Month</b>                   | <b>6,220</b>     | <b>\$2,973,612</b>   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43.99%           |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,051            | \$1,416,812          |
| <b>8. Residential Sales</b>                            | <b>1,457,814</b> | <b>\$203,065,463</b> |
| 9a. Residential Bankruptcies                           | 169              | \$294,246            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.72%            | 9.90%                |
| 10a. Final Bills Issued This Month                     | 22,503           | \$6,636,275          |
| 10b. Final Bills With Arrears This Month               | 6,310            | \$4,920,394          |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,193            | \$1,662,776          |
| 11. Deposits Received This Month                       | 99               | \$20,036             |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Dec-13

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 229,976   | \$215,621,938 |
| 2. Final Termination Notices This Month                | 102,031   | \$52,246,168  |
| 3a. Unresolved Arrears (FTN Expired)                   | 69,510    | \$105,055,394 |
| 3b. Accounts Eligible For Field Action                 | 303       | \$402,048     |
| 4a. Terminations For Non-Payment - All                 | 135       | \$168,536     |
| 4b. Terminations For Non-Pmt - Heat Related            | 41        | \$71,810      |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 24        | \$39,784      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 41        | \$41,460      |
| 6a. Active DPA's At The Beginning Of This Month        | 59,479    | \$59,650,722  |
| 6b. Deferred Payment Agreements Made                   | 7,282     | \$4,554,804   |
| 6c. Deferred Payment Agreements Reinstated             | 16,490    | \$16,963,531  |
| 6d. Deferred Payment Agreements Defaulted              | 24,148    | \$23,163,881  |
| 6e. Deferred Payment Agreements Satisfied              | 4,176     | \$176,024     |
| 6f. Active DPA's At The End Of This Month              | 56,605    | \$61,544,906  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 24.61%    | 28.54%        |
| 7a. Uncollectables This Month                          | 7,366     | \$6,258,551   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.69%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,548     | \$1,917,779   |
| 8. Residential Sales                                   | 1,470,136 | \$226,208,462 |
| 9a. Residential Bankruptcies                           | 89        | \$166,687     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.21%     | 2.66%         |
| 10a. Final Bills Issued This Month                     | 24,809    | \$6,186,067   |
| 10b. Final Bills With Arrears This Month               | 7,220     | \$4,710,629   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,206     | \$1,561,036   |
| 11. Deposits Received This Month                       | 79        | \$18,254      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Jul-13

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 218,632   | \$229,833,145 |
| 2. Final Termination Notices This Month                | 111,509   | \$67,391,431  |
| 3a. Unresolved Arrears (FTN Expired)                   | 60,426    | \$99,248,577  |
| 3b. Accounts Eligible For Field Action                 | 24,459    | \$32,914,483  |
| 4a. Terminations For Non-Payment - All                 | 6,366     | \$8,306,752   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,607     | \$4,029,496   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 5         | \$11,362      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,723     | \$1,718,339   |
| 6a. Active DPA's At The Beginning Of This Month        | 70,713    | \$71,264,201  |
| 6b. Deferred Payment Agreements Made                   | 10,587    | \$8,261,542   |
| 6c. Deferred Payment Agreements Reinstated             | 21,029    | \$20,696,577  |
| 6d. Deferred Payment Agreements Defaulted              | 24,947    | \$26,859,986  |
| 6e. Deferred Payment Agreements Satisfied              | 3,785     | \$293,565     |
| 6f. Active DPA's At The End Of This Month              | 70,513    | \$70,950,251  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 32.25%    | 30.87%        |
| 7a. Uncollectables This Month                          | 5,169     | \$2,612,395   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40.92%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,889     | \$1,483,937   |
| 8. Residential Sales                                   | 1,486,396 | \$165,125,428 |
| 9a. Residential Bankruptcies                           | 114       | \$201,825     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.21%     | 7.73%         |
| 10a. Final Bills Issued This Month                     | 37,189    | \$11,230,116  |
| 10b. Final Bills With Arrears This Month               | 10,784    | \$9,636,567   |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,194     | \$3,683,482   |
| 11. Deposits Received This Month                       | 130       | \$24,555      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Jun-13

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 228,543   | \$229,182,819 |
| 2. Final Termination Notices This Month                | 95,481    | \$55,538,882  |
| 3a. Unresolved Arrears (FTN Expired)                   | 64,746    | \$104,375,173 |
| 3b. Accounts Eligible For Field Action                 | 17,821    | \$23,457,930  |
| 4a. Terminations For Non-Payment - All                 | 6,729     | \$9,197,088   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,990     | \$5,407,514   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 7         | \$23,205      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,905     | \$2,048,710   |
| 6a. Active DPA's At The Beginning Of This Month        | 67,410    | \$68,916,427  |
| 6b. Deferred Payment Agreements Made                   | 10,954    | \$8,461,749   |
| 6c. Deferred Payment Agreements Reinstated             | 21,935    | \$22,468,216  |
| 6d. Deferred Payment Agreements Defaulted              | 23,063    | \$25,553,562  |
| 6e. Deferred Payment Agreements Satisfied              | 3,071     | \$242,633     |
| 6f. Active DPA's At The End Of This Month              | 70,713    | \$71,264,201  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.94%    | 31.09%        |
| 7a. Uncollectables This Month                          | 6,262     | \$5,623,177   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43.04%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,364     | \$2,012,020   |
| 8. Residential Sales                                   | 1,487,539 | \$155,246,737 |
| 9a. Residential Bankruptcies                           | 80        | \$180,066     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.28%     | 3.20%         |
| 10a. Final Bills Issued This Month                     | 31,297    | \$9,177,217   |
| 10b. Final Bills With Arrears This Month               | 8,742     | \$7,629,585   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,012     | \$2,944,372   |
| 11. Deposits Received This Month                       | 97        | \$17,041      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

May-13

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 217,859   | \$228,121,419 |
| 2. Final Termination Notices This Month                | 114,881   | \$71,881,432  |
| 3a. Unresolved Arrears (FTN Expired)                   | 62,730    | \$107,023,672 |
| 3b. Accounts Eligible For Field Action                 | 24,018    | \$37,944,362  |
| 4a. Terminations For Non-Payment - All                 | 7,306     | \$11,425,543  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,108     | \$6,305,751   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 11        | \$17,377      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,971     | \$2,297,085   |
| 6a. Active DPA's At The Beginning Of This Month        | 68,358    | \$70,340,871  |
| 6b. Deferred Payment Agreements Made                   | 12,922    | \$10,403,868  |
| 6c. Deferred Payment Agreements Reinstated             | 20,644    | \$21,334,704  |
| 6d. Deferred Payment Agreements Defaulted              | 26,107    | \$30,336,793  |
| 6e. Deferred Payment Agreements Satisfied              | 3,427     | \$309,034     |
| 6f. Active DPA's At The End Of This Month              | 67,410    | \$68,916,427  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.94%    | 30.21%        |
| 7a. Uncollectables This Month                          | 4,263     | \$680,760     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43.68%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,476     | \$1,077,089   |
| 8. Residential Sales                                   | 1,481,139 | \$166,952,655 |
| 9a. Residential Bankruptcies                           | 113       | \$194,261     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.65%     | 28.54%        |
| 10a. Final Bills Issued This Month                     | 35,018    | \$11,489,850  |
| 10b. Final Bills With Arrears This Month               | 10,416    | \$9,565,221   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,830     | \$3,623,794   |
| 11. Deposits Received This Month                       | 120       | \$25,794      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Nov-13

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 225,420   | \$214,957,565 |
| 2. Final Termination Notices This Month                | 87,093    | \$50,179,476  |
| 3a. Unresolved Arrears (FTN Expired)                   | 59,795    | \$95,928,285  |
| 3b. Accounts Eligible For Field Action                 | 1,089     | \$1,774,000   |
| 4a. Terminations For Non-Payment - All                 | 385       | \$792,561     |
| 4b. Terminations For Non-Pmt - Heat Related            | 136       | \$429,179     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 48        | \$254,140     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 58        | \$50,598      |
| 6a. Active DPA's At The Beginning Of This Month        | 65,428    | \$65,487,547  |
| 6b. Deferred Payment Agreements Made                   | 7,695     | \$5,207,277   |
| 6c. Deferred Payment Agreements Reinstated             | 17,819    | \$17,622,870  |
| 6d. Deferred Payment Agreements Defaulted              | 29,485    | \$30,433,656  |
| 6e. Deferred Payment Agreements Satisfied              | 2,989     | \$129,105     |
| 6f. Active DPA's At The End Of This Month              | 59,479    | \$59,650,722  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26.39%    | 27.75%        |
| 7a. Uncollectables This Month                          | 5,976     | \$4,408,834   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37.73%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,509     | \$2,049,958   |
| 8. Residential Sales                                   | 1,488,689 | \$158,459,361 |
| 9a. Residential Bankruptcies                           | 162       | \$252,229     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.71%     | 5.72%         |
| 10a. Final Bills Issued This Month                     | 25,543    | \$6,836,674   |
| 10b. Final Bills With Arrears This Month               | 7,130     | \$5,662,894   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,959     | \$2,127,329   |
| 11. Deposits Received This Month                       | 86        | \$20,244      |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

RESIDENTIAL SERVICE

MONTH OF:

Sep-13

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. <b>Arrears Greater Than Sixty Days</b>              | 223,071   | \$217,779,502 |
| 2. Final Termination Notices This Month                | 99,064    | \$56,272,393  |
| 3a. Unresolved Arrears (FTN Expired)                   | 56,236    | \$90,667,860  |
| 3b. Accounts Eligible For Field Action                 | 22,291    | \$26,758,346  |
| 4a. <b>Terminations For Non-Payment - All</b>          | 6,741     | \$8,022,942   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,892     | \$4,170,677   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5 Reconnections for Non-Pmt.                           | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 2         | \$686         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,729     | \$1,613,425   |
| 6a. Active DPA's At The Beginning Of This Month        | 68,414    | \$68,928,331  |
| 6b. Deferred Payment Agreements Made                   | 9,246     | \$7,140,112   |
| 6c. Deferred Payment Agreements Reinstated             | 22,530    | \$22,441,236  |
| 6d. Deferred Payment Agreements Defaulted              | 24,314    | \$25,768,968  |
| 6e. Deferred Payment Agreements Satisfied              | 3,438     | \$180,004     |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 68,399    | \$69,251,379  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.66%    | 31.80%        |
| 7a. <b>Uncollectables This Month</b>                   | 5,947     | \$4,432,922   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.67%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,405     | \$2,010,034   |
| 8. <b>Residential Sales</b>                            | 1,492,900 | \$151,955,974 |
| 9a. Residential Bankruptcies                           | 82        | \$161,563     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.38%     | 3.64%         |
| 10a. Final Bills Issued This Month                     | 32,470    | \$10,022,909  |
| 10b. Final Bills With Arrears This Month               | 9,425     | \$8,645,474   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,587     | \$3,266,697   |
| 11. Deposits Received This Month                       | 97        | \$20,334      |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Apr-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>114,992</b> | <b>\$31,624,574</b> |
| 2. Final Termination Notices This Month                | 89,389         | \$18,967,185        |
| 3a. Unresolved Arrears (FTN Expired)                   | 40,305         | \$10,287,834        |
| 3b. Accounts Eligible For Field Action                 | 30,070         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,978</b>   | <b>\$1,722,642</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,405          | \$978,752           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 45             |                     |
| 5 Reconnections for Non-Pmt.                           | <b>2,045</b>   | <b>\$680,940</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 107            | \$73,799            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 470            | \$56,322            |
| 6a. Active DPA's At The Beginning Of This Month        | 67,354         | \$32,607,563        |
| 6b. Deferred Payment Agreements Made                   | 8,220          | \$4,436,403         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 30,938         | \$7,434,993         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>69,163</b>  | <b>\$33,281,225</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.15%         | 105.24%             |
| <b>7a. Uncollectables This Month</b>                   | <b>2,775</b>   | <b>\$752,790</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>991,564</b> | <b>\$77,867,953</b> |
| 9a. Residential Bankruptcies                           | 131            | \$52,394            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.72%          | 6.96%               |
| 10a. Final Bills Issued This Month                     | 10,557         | \$4,028,467         |
| 10b. Final Bills With Arrears This Month               | 5,909          | \$2,830,245         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 484            | \$166,379           |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Aug-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>115,811</b> | <b>\$35,893,088</b> |
| 2. Final Termination Notices This Month                | 80,181         | \$14,048,445        |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,506         | \$7,291,917         |
| 3b. Accounts Eligible For Field Action                 | 30,308         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,347</b>   | <b>\$1,685,864</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,675          | \$1,095,088         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 115            |                     |
| 5 Reconnections for Non-Pmt.                           | <b>2,769</b>   | <b>\$659,517</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 86             | \$34,334            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 480            | \$41,286            |
| 6a. Active DPA's At The Beginning Of This Month        | 70,847         | \$33,497,111        |
| 6b. Deferred Payment Agreements Made                   | 6,453          | \$3,082,654         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 30,534         | \$5,695,828         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>71,555</b>  | <b>\$33,559,786</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61.79%         | 93.50%              |
| <b>7a. Uncollectables This Month</b>                   | <b>4,006</b>   | <b>\$1,868,697</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>994,791</b> | <b>\$67,191,908</b> |
| 9a. Residential Bankruptcies                           | 103            | \$52,388            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.57%          | 2.80%               |
| 10a. Final Bills Issued This Month                     | 14,917         | \$3,848,790         |
| 10b. Final Bills With Arrears This Month               | 5,149          | \$2,596,354         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 447            | \$137,142           |

## MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: Feb-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>114,744</b> | <b>\$28,326,253</b> |
| 2. Final Termination Notices This Month                | 82,252         | \$17,156,677        |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,248         | \$8,125,558         |
| 3b. Accounts Eligible For Field Action                 | 17,716         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>567</b>     | <b>\$245,872</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 263            | \$123,285           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 50             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>344</b>     | <b>\$101,007</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 49             | \$20,501            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 62             | \$7,860             |
| 6a. Active DPA's At The Beginning Of This Month        | 64,413         | \$30,480,757        |
| 6b. Deferred Payment Agreements Made                   | 6,262          | \$3,301,073         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 27,247         | \$6,329,455         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>65,221</b>  | <b>\$31,339,546</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 56.84%         | 110.64%             |
| <b>7a. Uncollectables This Month</b>                   | <b>2,613</b>   | <b>\$513,662</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>991,843</b> | <b>\$92,094,755</b> |
| 9a. Residential Bankruptcies                           | 105            | \$70,618            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.02%          | 13.75%              |
| 10a. Final Bills Issued This Month                     | 7,396          | \$2,470,982         |
| 10b. Final Bills With Arrears This Month               | 4,209          | \$1,382,077         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 206            | \$57,576            |

## MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: Jan-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>111,178</b> | <b>\$30,002,716</b> |
| 2. Final Termination Notices This Month                | 86,778         | \$16,306,467        |
| 3a. Unresolved Arrears (FTN Expired)                   | 46,015         | \$9,352,181         |
| 3b. Accounts Eligible For Field Action                 | 18,655         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>574</b>     | <b>\$219,286</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 282            | \$133,894           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 52             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>349</b>     | <b>\$92,425</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 87             | \$31,247            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 88             | \$7,688             |
| 6a. Active DPA's At The Beginning Of This Month        | 61,759         | \$29,212,754        |
| 6b. Deferred Payment Agreements Made                   | 7,719          | \$3,679,079         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 28,512         | \$5,905,554         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>64,413</b>  | <b>\$30,480,757</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 57.94%         | 101.59%             |
| <b>7a. Uncollectables This Month</b>                   | <b>2,874</b>   | <b>\$597,711</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>991,892</b> | <b>\$94,722,841</b> |
| 9a. Residential Bankruptcies                           | 146            | \$35,457            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.08%          | 5.93%               |
| 10a. Final Bills Issued This Month                     | 7,953          | \$2,292,329         |
| 10b. Final Bills With Arrears This Month               | 4,691          | \$1,356,182         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 266            | \$78,639            |

# MONTHLY COLLECTIONS REPORT

NYSEG

RESIDENTIAL SERVICE

MONTH OF: Mar-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>114,408</b> | <b>\$29,329,136</b> |
| 2. Final Termination Notices This Month                | 74,877         | \$16,478,291        |
| 3a. Unresolved Arrears (FTN Expired)                   | 28,157         | \$6,894,697         |
| 3b. Accounts Eligible For Field Action                 | 16,595         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>425</b>     | <b>\$207,364</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 181            | \$95,657            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 40             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>293</b>     | <b>\$101,629</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 38             | \$17,117            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 59             | \$6,968             |
| 6a. Active DPA's At The Beginning Of This Month        | 65,221         | \$31,339,546        |
| 6b. Deferred Payment Agreements Made                   | 7,181          | \$3,861,249         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 24,833         | \$6,103,527         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>67,354</b>  | <b>\$32,607,563</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 58.87%         | 111.18%             |
| <b>7a. Uncollectables This Month</b>                   | <b>2,310</b>   | <b>\$331,575</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,061</b> | <b>\$82,821,518</b> |
| 9a. Residential Bankruptcies                           | 159            | \$60,473            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.88%          | 18.24%              |
| 10a. Final Bills Issued This Month                     | 7,795          | \$2,551,216         |
| 10b. Final Bills With Arrears This Month               | 4,284          | \$1,619,678         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 221            | \$76,658            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Dec-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>108,714</b> | <b>\$34,612,364</b> |
| 2. Final Termination Notices This Month                | 85,395         | \$15,165,894        |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,431         | \$7,001,630         |
| 3b. Accounts Eligible For Field Action                 | 18,753         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>258</b>     | <b>\$93,416</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 111            | \$53,006            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 56             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>119</b>     | <b>\$32,967</b>     |
| 5a. Reconnects Due To HEAP or DSS                      | 23             | \$9,908             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 25             | \$1,179             |
| 6a. Active DPA's At The Beginning Of This Month        | <b>72,296</b>  | <b>\$33,297,571</b> |
| 6b. Deferred Payment Agreements Made                   | 5,493          | \$2,513,648         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 31,876         | \$6,309,227         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>71,892</b>  | <b>\$32,941,182</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.13%         | 95.17%              |
| <b>7a. Uncollectables This Month</b>                   | <b>4,130</b>   | <b>\$1,462,699</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>994,188</b> | <b>\$82,459,822</b> |
| 9a. Residential Bankruptcies                           | 102            | -\$30,580           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.47%          | -2.09%              |
| 10a. Final Bills Issued This Month                     | 9,235          | \$2,206,866         |
| 10b. Final Bills With Arrears This Month               | 4,689          | \$465,111           |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 162            | \$44,815            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jul-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>117,417</b> | <b>\$36,350,268</b> |
| 2. Final Termination Notices This Month                | 81,156         | \$14,650,348        |
| 3a. Unresolved Arrears (FTN Expired)                   | 43,829         | \$8,995,195         |
| 3b. Accounts Eligible For Field Action                 | 35,112         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,355</b>   | <b>\$1,754,715</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,675          | \$1,095,088         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 36             |                     |
| 5 Reconnections for Non-Pmt.                           | <b>2,257</b>   | <b>\$569,939</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 90             | \$38,621            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 437            | \$38,121            |
| 6a. Active DPA's At The Beginning Of This Month        | 71,496         | \$34,348,612        |
| 6b. Deferred Payment Agreements Made                   | 6,410          | \$3,146,948         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 32,750         | \$6,220,348         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>70,847</b>  | <b>\$33,497,111</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.34%         | 92.15%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,880</b>   | <b>\$2,279,167</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,219</b> | <b>\$66,250,558</b> |
| 9a. Residential Bankruptcies                           | 128            | \$74,523            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.30%          | 3.27%               |
| 10a. Final Bills Issued This Month                     | 12,861         | \$3,681,400         |
| 10b. Final Bills With Arrears This Month               | 5,334          | \$2,501,128         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 306            | \$91,935            |



# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Jun-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>116,652</b> | <b>\$35,600,897</b> |
| 2. Final Termination Notices This Month                | 70,886         | \$13,245,097        |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,948         | \$8,627,414         |
| 3b. Accounts Eligible For Field Action                 | 30,959         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,236</b>   | <b>\$1,807,848</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,756          | \$1,180,335         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 12             |                     |
| 5 Reconnections for Non-Pmt.                           | <b>2,428</b>   | <b>\$675,405</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 96             | \$55,851            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 504            | \$46,547            |
| 6a. Active DPA's At The Beginning Of This Month        | 70,795         | \$34,136,220        |
| 6b. Deferred Payment Agreements Made                   | 6,375          | \$3,360,511         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 27,617         | \$5,745,782         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>71,496</b>  | <b>\$34,348,612</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61.29%         | 96.48%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,042</b>   | <b>\$1,331,704</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>993,182</b> | <b>\$61,920,434</b> |
| 9a. Residential Bankruptcies                           | 60             | \$44,582            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.97%          | 3.35%               |
| 10a. Final Bills Issued This Month                     | 11,718         | \$3,523,899         |
| 10b. Final Bills With Arrears This Month               | 5,418          | \$2,458,728         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 444            | \$146,480           |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**May-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>116,347</b> | <b>\$34,408,284</b> |
| 2. Final Termination Notices This Month                | 88,249         | \$17,743,163        |
| 3a. Unresolved Arrears (FTN Expired)                   | 46,808         | \$11,045,994        |
| 3b. Accounts Eligible For Field Action                 | 36,750         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>4,132</b>   | <b>\$2,283,575</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,116          | \$1,399,557         |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 84             |                     |
| 5 Reconnections for Non-Pmt.                           | <b>3,456</b>   | <b>\$1,054,777</b>  |
| 5a. Reconnects Due To HEAP or DSS                      | 139            | \$101,434           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 736            | \$78,896            |
| 6a. Active DPA's At The Beginning Of This Month        | 69,163         | \$33,281,225        |
| 6b. Deferred Payment Agreements Made                   | 7,360          | \$4,011,472         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 31,819         | \$7,187,741         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>70,795</b>  | <b>\$34,136,220</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.85%         | 99.21%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,230</b>   | <b>\$1,108,930</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,143</b> | <b>\$66,497,540</b> |
| 9a. Residential Bankruptcies                           | 124            | \$43,414            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.84%          | 3.91%               |
| 10a. Final Bills Issued This Month                     | 11,648         | \$3,785,053         |
| 10b. Final Bills With Arrears This Month               | 5,462          | \$2,821,366         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 517            | \$172,174           |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Nov-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>109,542</b> | <b>\$34,768,531</b> |
| 2. Final Termination Notices This Month                | 71,991         | \$12,250,714        |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,966         | \$8,103,069         |
| 3b. Accounts Eligible For Field Action                 | 14,535         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>345</b>     | <b>\$184,037</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 160            | \$103,077           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 135            |                     |
| 5 Reconnections for Non-Pmt.                           | <b>612</b>     | <b>\$164,122</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 56             | \$24,913            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 105            | \$12,171            |
| 6a. Active DPA's At The Beginning Of This Month        | <b>72,158</b>  | <b>\$33,233,176</b> |
| 6b. Deferred Payment Agreements Made                   | 5,470          | \$2,592,831         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 29,574         | \$5,306,230         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>72,296</b>  | <b>\$33,297,571</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.00%         | 95.77%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,398</b>   | <b>\$1,259,275</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>994,390</b> | <b>\$68,093,508</b> |
| 9a. Residential Bankruptcies                           | 137            | \$47,108            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.03%          | 3.74%               |
| 10a. Final Bills Issued This Month                     | 9,961          | \$2,103,236         |
| 10b. Final Bills With Arrears This Month               | 4,634          | \$1,242,014         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 157            | \$40,364            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Oct-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>109,917</b> | <b>\$35,073,148</b> |
| 2. Final Termination Notices This Month                | 80,387         | \$14,088,987        |
| 3a. Unresolved Arrears (FTN Expired)                   | 43,891         | \$8,837,318         |
| 3b. Accounts Eligible For Field Action                 | 31,852         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>3,199</b>   | <b>\$1,523,323</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,327          | \$811,357           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 69             |                     |
| 5 Reconnections for Non-Pmt.                           | <b>2,853</b>   | <b>\$700,897</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 83             | \$28,237            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 448            | \$34,045            |
| 6a. Active DPA's At The Beginning Of This Month        | <b>72,163</b>  | <b>\$33,600,279</b> |
| 6b. Deferred Payment Agreements Made                   | 6,328          | \$3,080,620         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 31,681         | \$5,879,181         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>72,158</b>  | <b>\$33,233,176</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65.65%         | 94.75%              |
| <b>7a. Uncollectables This Month</b>                   | <b>4,005</b>   | <b>\$1,535,043</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>992,300</b> | <b>\$58,032,213</b> |
| 9a. Residential Bankruptcies                           | 80             | \$29,065            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.00%          | 1.89%               |
| 10a. Final Bills Issued This Month                     | 13,020         | \$3,166,681         |
| 10b. Final Bills With Arrears This Month               | 5,469          | \$2,238,867         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 258            | \$87,240            |

# MONTHLY COLLECTIONS REPORT

## NYSEG

**RESIDENTIAL SERVICE**
**MONTH OF:**
**Sep-13**

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>111,711</b> | <b>\$35,442,202</b> |
| 2. Final Termination Notices This Month                | 81,929         | \$14,865,647        |
| 3a. Unresolved Arrears (FTN Expired)                   | 40,646         | \$8,190,005         |
| 3b. Accounts Eligible For Field Action                 | 29,575         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>2,961</b>   | <b>\$1,333,164</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,302          | \$765,449           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 55             |                     |
| 5. Reconnections for Non-Pmt.                          | <b>2,354</b>   | <b>\$577,572</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 81             | \$29,453            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 365            | \$33,711            |
| 6a. Active DPA's At The Beginning Of This Month        | 71,555         | \$33,559,786        |
| 6b. Deferred Payment Agreements Made                   | 5,868          | \$2,977,566         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 30,145         | \$5,647,051         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>72,163</b>  | <b>\$33,600,279</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.60%         | 94.80%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,552</b>   | <b>\$1,386,108</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>993,035</b> | <b>\$63,969,340</b> |
| 9a. Residential Bankruptcies                           | 90             | \$57,359            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.53%          | 4.14%               |
| 10a. Final Bills Issued This Month                     | 12,247         | \$3,100,244         |
| 10b. Final Bills With Arrears This Month               | 5,630          | \$2,277,813         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 283            | \$93,438            |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

Apr-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,705</b>  | <b>\$7,812,420</b>  |
| 2. Final Termination Notices This Month                | 17,302         | \$5,959,961         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,881          | \$2,570,590         |
| 3b. Accounts Eligible For Field Action                 | 10,165         | \$5,596,119         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>879</b>     | <b>\$684,567</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 41             | \$57,674            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 87             | \$108,998           |
| 6a. Active DPA's At The Beginning Of This Month        | 7,144          | \$7,153,948         |
| 6b. Deferred Payment Agreements Made                   | 1,760          | \$1,616,915         |
| 6c. Deferred Payment Agreements Reinstated             | 1,018          | \$875,703           |
| 6d. Deferred Payment Agreements Defaulted              | 1,804          | \$493,879           |
| 6e. Deferred Payment Agreements Satisfied              | 276            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,842</b>   | <b>\$7,902,074</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 44.29%         | 101.15%             |
| <b>7a. Uncollectables This Month</b>                   | <b>-27</b>     | <b>\$156,423</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.49%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 57             | \$51,686            |
| <b>8. Residential Sales</b>                            | <b>196,107</b> | <b>\$43,458,117</b> |
| 9a. Residential Bankruptcies                           | 12             | \$14,826            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -44.44%        | 9.48%               |
| 10a. Final Bills Issued This Month                     | 2,481          | \$968,994           |
| 10b. Final Bills With Arrears This Month               | 1,701          | \$870,447           |
| 10c. Final Bills With One or More DPA (last 12 months) | 248            | \$296,066           |
| 11. Deposits Received This Month                       | 23             | \$5,871             |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

Aug-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,090</b>  | <b>\$6,752,250</b>  |
| 2. Final Termination Notices This Month                | 19,079         | \$5,309,476         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,922          | \$2,152,858         |
| 3b. Accounts Eligible For Field Action                 | 6,539          | \$3,221,980         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>725</b>     | <b>\$506,439</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 23             | \$15,296            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 77             | \$81,713            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,694          | \$7,795,152         |
| 6b. Deferred Payment Agreements Made                   | 1,344          | \$1,075,912         |
| 6c. Deferred Payment Agreements Reinstated             | 1,083          | \$861,895           |
| 6d. Deferred Payment Agreements Defaulted              | 1,884          | \$418,242           |
| 6e. Deferred Payment Agreements Satisfied              | 279            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,958</b>   | <b>\$7,763,338</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 49.46%         | 114.97%             |
| <b>7a. Uncollectables This Month</b>                   | <b>151</b>     | <b>\$601,364</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 66.15%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 109            | \$136,600           |
| <b>8. Residential Sales</b>                            | <b>196,116</b> | <b>\$43,704,231</b> |
| 9a. Residential Bankruptcies                           | 23             | \$2,929             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 15.23%         | 0.49%               |
| 10a. Final Bills Issued This Month                     | 2,999          | \$935,568           |
| 10b. Final Bills With Arrears This Month               | 1,916          | \$844,087           |
| 10c. Final Bills With One or More DPA (last 12 months) | 320            | \$283,064           |
| 11. Deposits Received This Month                       | 22             | \$6,818             |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Feb-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,269</b>  | <b>\$7,035,356</b>  |
| 2. Final Termination Notices This Month                | 17,643         | \$5,987,438         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,076          | \$2,805,468         |
| 3b. Accounts Eligible For Field Action                 | 7,190          | \$4,440,074         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>315</b>     | <b>\$279,495</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 24             | \$16,278            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 28             | \$35,921            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,265          | \$6,181,020         |
| 6b. Deferred Payment Agreements Made                   | 1,179          | \$1,013,309         |
| 6c. Deferred Payment Agreements Reinstated             | 911            | \$776,278           |
| 6d. Deferred Payment Agreements Defaulted              | 1,492          | \$385,407           |
| 6e. Deferred Payment Agreements Satisfied              | 223            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,640</b>   | <b>\$6,481,725</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 40.81%         | 92.13%              |
| <b>7a. Uncollectables This Month</b>                   | <b>-116</b>    | <b>\$54,384</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 54.77%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 39             | \$25,718            |
| <b>8. Residential Sales</b>                            | <b>196,010</b> | <b>\$56,133,578</b> |
| 9a. Residential Bankruptcies                           | 12             | \$7,755             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -10.34%        | 14.26%              |
| 10a. Final Bills Issued This Month                     | 2,380          | \$811,778           |
| 10b. Final Bills With Arrears This Month               | 1,516          | \$725,727           |
| 10c. Final Bills With One or More DPA (last 12 months) | 250            | \$273,209           |
| 11. Deposits Received This Month                       | 10             | \$1,631             |



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Jan-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>14,700</b>  | <b>\$6,373,558</b>  |
| 2. Final Termination Notices This Month                | 16,500         | \$5,197,855         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,330          | \$2,114,385         |
| 3b. Accounts Eligible For Field Action                 | 7,259          | \$4,042,389         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>306</b>     | <b>\$252,071</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 31             | \$20,915            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 26             | \$30,394            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,267          | \$6,264,006         |
| 6b. Deferred Payment Agreements Made                   | 1,280          | \$988,078           |
| 6c. Deferred Payment Agreements Reinstated             | 835            | \$724,492           |
| 6d. Deferred Payment Agreements Defaulted              | 1,769          | \$416,447           |
| 6e. Deferred Payment Agreements Satisfied              | 254            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,359</b>   | <b>\$6,181,020</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 43.26%         | 96.98%              |
| <b>7a. Uncollectables This Month</b>                   | <b>182</b>     | <b>\$217,801</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.98%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 86             | \$70,391            |
| <b>8. Residential Sales</b>                            | <b>196,123</b> | <b>\$57,530,523</b> |
| 9a. Residential Bankruptcies                           | 8              | \$4,571             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.40%          | 2.10%               |
| 10a. Final Bills Issued This Month                     | 2,079          | \$640,572           |
| 10b. Final Bills With Arrears This Month               | 1,265          | \$579,031           |
| 10c. Final Bills With One or More DPA (last 12 months) | 216            | \$189,025           |
| 11. Deposits Received This Month                       | 11             | \$1,578             |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Mar-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,021</b>  | <b>\$7,442,414</b>  |
| 2. Final Termination Notices This Month                | 16,228         | \$5,685,608         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,079          | \$2,743,457         |
| 3b. Accounts Eligible For Field Action                 | 7,877          | \$4,779,933         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>598</b>     | <b>\$538,440</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 32             | \$29,633            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 59             | \$82,617            |
| 6a. Active DPA's At The Beginning Of This Month        | 6,472          | \$6,481,725         |
| 6b. Deferred Payment Agreements Made                   | 1,478          | \$1,402,009         |
| 6c. Deferred Payment Agreements Reinstated             | 1,096          | \$1,011,196         |
| 6d. Deferred Payment Agreements Defaulted              | 1,625          | \$436,002           |
| 6e. Deferred Payment Agreements Satisfied              | 267            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,154</b>   | <b>\$7,153,948</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.03%         | 96.12%              |
| <b>7a. Uncollectables This Month</b>                   | <b>65</b>      | <b>\$122,262</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 56.83%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 74             | \$43,478            |
| <b>8. Residential Sales</b>                            | <b>196,083</b> | <b>\$51,354,513</b> |
| 9a. Residential Bankruptcies                           | 18             | \$6,652             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 27.69%         | 5.44%               |
| 10a. Final Bills Issued This Month                     | 2,516          | \$945,954           |
| 10b. Final Bills With Arrears This Month               | 1,733          | \$862,048           |
| 10c. Final Bills With One or More DPA (last 12 months) | 236            | \$224,657           |
| 11. Deposits Received This Month                       | 20             | \$6,150             |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

Dec-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,075</b>  | <b>\$6,549,220</b>  |
| 2. Final Termination Notices This Month                | 17,434         | \$4,719,662         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,489          | \$2,150,642         |
| 3b. Accounts Eligible For Field Action                 | 5,752          | \$3,163,901         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>251</b>     | <b>\$213,968</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 53             | \$24,666            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 24             | \$26,485            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,348          | \$7,220,284         |
| 6b. Deferred Payment Agreements Made                   | 1,117          | \$809,976           |
| 6c. Deferred Payment Agreements Reinstated             | 1,080          | \$886,753           |
| 6d. Deferred Payment Agreements Defaulted              | 2,114          | \$432,178           |
| 6e. Deferred Payment Agreements Satisfied              | 444            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>6,987</b>   | <b>\$6,759,032</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 43.47%         | 103.20%             |
| <b>7a. Uncollectables This Month</b>                   | <b>93</b>      | <b>\$222,174</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.12%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 91             | \$85,217            |
| <b>8. Residential Sales</b>                            | <b>196,685</b> | <b>\$50,000,994</b> |
| 9a. Residential Bankruptcies                           | 17             | \$21,967            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 18.28%         | 9.89%               |
| 10a. Final Bills Issued This Month                     | 2,544          | \$912,859           |
| 10b. Final Bills With Arrears This Month               | 1,667          | \$841,910           |
| 10c. Final Bills With One or More DPA (last 12 months) | 247            | \$249,196           |
| 11. Deposits Received This Month                       | 24             | \$5,620             |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

Jul-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,560</b>  | <b>\$7,306,789</b>  |
| 2. Final Termination Notices This Month                | 15,907         | \$4,047,288         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,408          | \$1,972,594         |
| 3b. Accounts Eligible For Field Action                 | 6,501          | \$3,404,226         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>662</b>     | <b>\$441,165</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 21             | \$21,642            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 61             | \$63,784            |
| 6a. Active DPA's At The Beginning Of This Month        | 8,147          | \$8,103,243         |
| 6b. Deferred Payment Agreements Made                   | 1,114          | \$878,273           |
| 6c. Deferred Payment Agreements Reinstated             | 914            | \$745,249           |
| 6d. Deferred Payment Agreements Defaulted              | 1,958          | \$397,297           |
| 6e. Deferred Payment Agreements Satisfied              | 322            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,895</b>   | <b>\$7,795,152</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47.68%         | 106.68%             |
| <b>7a. Uncollectables This Month</b>                   | <b>126</b>     | <b>\$264,946</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.08%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 79             | \$110,272           |
| <b>8. Residential Sales</b>                            | <b>196,114</b> | <b>\$44,021,247</b> |
| 9a. Residential Bankruptcies                           | 18             | \$8,608             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 14.29%         | 3.25%               |
| 10a. Final Bills Issued This Month                     | 2,942          | \$813,695           |
| 10b. Final Bills With Arrears This Month               | 1,894          | \$733,721           |
| 10c. Final Bills With One or More DPA (last 12 months) | 305            | \$284,705           |
| 11. Deposits Received This Month                       | 40             | \$8,465             |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

Jun-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,429</b>  | <b>\$7,951,904</b>  |
| 2. Final Termination Notices This Month                | 15,164         | \$4,033,991         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,962          | \$2,244,518         |
| 3b. Accounts Eligible For Field Action                 | 7,087          | \$3,722,520         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,237</b>   | <b>\$894,896</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 26             | \$40,282            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 121            | \$116,242           |
| 6a. Active DPA's At The Beginning Of This Month        | 8,095          | \$8,215,139         |
| 6b. Deferred Payment Agreements Made                   | 1,236          | \$1,004,547         |
| 6c. Deferred Payment Agreements Reinstated             | 990            | \$787,131           |
| 6d. Deferred Payment Agreements Defaulted              | 1,885          | \$395,479           |
| 6e. Deferred Payment Agreements Satisfied              | 247            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>8,189</b>   | <b>\$8,103,243</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.98%         | 101.90%             |
| <b>7a. Uncollectables This Month</b>                   | <b>158</b>     | <b>\$294,472</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 57.36%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 62             | \$81,087            |
| <b>8. Residential Sales</b>                            | <b>196,077</b> | <b>\$33,816,816</b> |
| 9a. Residential Bankruptcies                           | 22             | \$3,650             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 13.92%         | 1.24%               |
| 10a. Final Bills Issued This Month                     | 2,612          | \$878,633           |
| 10b. Final Bills With Arrears This Month               | 1,719          | \$822,492           |
| 10c. Final Bills With One or More DPA (last 12 months) | 258            | \$258,718           |
| 11. Deposits Received This Month                       | 78             | \$14,375            |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

May-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>17,224</b>  | <b>\$7,821,199</b>  |
| 2. Final Termination Notices This Month                | 18,630         | \$5,833,118         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,733          | \$2,912,985         |
| 3b. Accounts Eligible For Field Action                 | 7,415          | \$4,327,242         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,443</b>   | <b>\$1,101,646</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 2              | \$3,163             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 55             | \$83,383            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 168            | \$171,332           |
| 6a. Active DPA's At The Beginning Of This Month        | 7,751          | \$7,902,074         |
| 6b. Deferred Payment Agreements Made                   | 1,578          | \$1,393,695         |
| 6c. Deferred Payment Agreements Reinstated             | 1,030          | \$852,510           |
| 6d. Deferred Payment Agreements Defaulted              | 1,807          | \$443,042           |
| 6e. Deferred Payment Agreements Satisfied              | 308            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>8,244</b>   | <b>\$8,215,139</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47.86%         | 105.04%             |
| <b>7a. Uncollectables This Month</b>                   | <b>119</b>     | <b>\$246,036</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.06%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 82             | \$86,342            |
| <b>8. Residential Sales</b>                            | <b>196,223</b> | <b>\$31,211,240</b> |
| 9a. Residential Bankruptcies                           | 26             | \$14,478            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 21.85%         | 5.88%               |
| 10a. Final Bills Issued This Month                     | 2,547          | \$1,045,458         |
| 10b. Final Bills With Arrears This Month               | 1,698          | \$983,444           |
| 10c. Final Bills With One or More DPA (last 12 months) | 295            | \$335,224           |
| 11. Deposits Received This Month                       | 51             | \$7,256             |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

Nov-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>18,880</b>  | <b>\$7,696,846</b>  |
| 2. Final Termination Notices This Month                | 15,833         | \$4,183,686         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,197          | \$1,820,204         |
| 3b. Accounts Eligible For Field Action                 | 8,689          | \$4,090,054         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>215</b>     | <b>\$149,236</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5 Reconnections for Non-Pmt.                           |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 9              | \$5,018             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 20             | \$17,652            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,592          | \$7,386,999         |
| 6b. Deferred Payment Agreements Made                   | 954            | \$670,243           |
| 6c. Deferred Payment Agreements Reinstated             | 976            | \$789,538           |
| 6d. Deferred Payment Agreements Defaulted              | 1,721          | \$322,974           |
| 6e. Deferred Payment Agreements Satisfied              | 278            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,523</b>   | <b>\$7,220,284</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 39.85%         | 93.81%              |
| <b>7a. Uncollectables This Month</b>                   | <b>129</b>     | <b>\$164,574</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.31%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 89             | \$88,693            |
| <b>8. Residential Sales</b>                            | <b>196,495</b> | <b>\$36,559,307</b> |
| 9a. Residential Bankruptcies                           | 12             | \$1,041             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 9.30%          | 0.63%               |
| 10a. Final Bills Issued This Month                     | 2,651          | \$639,136           |
| 10b. Final Bills With Arrears This Month               | 1,753          | \$592,598           |
| 10c. Final Bills With One or More DPA (last 12 months) | 251            | \$188,311           |
| 11. Deposits Received This Month                       | 15             | \$3,237             |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

Oct-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>18,129</b>  | <b>\$7,228,747</b>  |
| 2. Final Termination Notices This Month                | 17,479         | \$4,754,108         |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,490          | \$1,989,930         |
| 3b. Accounts Eligible For Field Action                 | 5,742          | \$2,746,354         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>485</b>     | <b>\$331,021</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 22             | \$16,561            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 48             | \$49,327            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,759          | \$7,509,496         |
| 6b. Deferred Payment Agreements Made                   | 1,091          | \$805,892           |
| 6c. Deferred Payment Agreements Reinstated             | 938            | \$761,141           |
| 6d. Deferred Payment Agreements Defaulted              | 1,780          | \$364,820           |
| 6e. Deferred Payment Agreements Satisfied              | 298            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,710</b>   | <b>\$7,386,999</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.53%         | 102.19%             |
| <b>7a. Uncollectables This Month</b>                   | <b>213</b>     | <b>\$252,602</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.75%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 94             | \$89,867            |
| <b>8. Residential Sales</b>                            | <b>196,226</b> | <b>\$29,130,500</b> |
| 9a. Residential Bankruptcies                           | 22             | \$1,287             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 10.33%         | 0.51%               |
| 10a. Final Bills Issued This Month                     | 2,575          | \$635,380           |
| 10b. Final Bills With Arrears This Month               | 1,630          | \$584,332           |
| 10c. Final Bills With One or More DPA (last 12 months) | 268            | \$225,961           |
| 11. Deposits Received This Month                       | 21             | \$10,824            |



## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF:

Sep-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,977</b>  | <b>\$6,934,914</b>  |
| 2. Final Termination Notices This Month                | 16,834         | \$4,866,277         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,050          | \$2,195,229         |
| 3b. Accounts Eligible For Field Action                 | 6,546          | \$3,167,403         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>725</b>     | <b>\$506,439</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          |                |                     |
| 5a. Reconnects Due To HEAP or DSS                      | 27             | \$20,223            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 64             | \$55,474            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,840          | \$7,763,338         |
| 6b. Deferred Payment Agreements Made                   | 1,353          | \$1,033,999         |
| 6c. Deferred Payment Agreements Reinstated             | 1,021          | \$812,889           |
| 6d. Deferred Payment Agreements Defaulted              | 2,186          | \$463,776           |
| 6e. Deferred Payment Agreements Satisfied              | 290            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,738</b>   | <b>\$7,509,496</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.58%         | 108.29%             |
| <b>7a. Uncollectables This Month</b>                   | <b>150</b>     | <b>\$276,829</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.30%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 109            | \$136,600           |
| <b>8. Residential Sales</b>                            | <b>196,121</b> | <b>\$39,136,109</b> |
| 9a. Residential Bankruptcies                           | 27             | \$6,062             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 18.00%         | 2.19%               |
| 10a. Final Bills Issued This Month                     | 2,889          | \$796,771           |
| 10b. Final Bills With Arrears This Month               | 1,919          | \$720,126           |
| 10c. Final Bills With One or More DPA (last 12 months) | 304            | \$267,742           |
| 11. Deposits Received This Month                       | 11             | \$2,930             |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Feb-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>68,511</b>  | <b>\$37,190,617</b> |
| 2. Final Termination Notices This Month                | 44,813         | \$12,024,354        |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,003         | \$6,058,624         |
| 3b. Accounts Eligible For Field Action                 | 9,848          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>589</b>     | <b>\$416,644</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 434            | \$347,144           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>611</b>     | <b>\$213,506</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 138            | \$78,830            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 149            | \$25,587            |
| 6a. Active DPA's At The Beginning Of This Month        | 40,545         | \$33,385,653        |
| 6b. Deferred Payment Agreements Made                   | 4,272          | \$3,364,339         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 18,267         | \$5,124,627         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>41,486</b>  | <b>\$34,555,724</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.55%         | 92.92%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,007</b>   | <b>\$218,594</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>612,144</b> | <b>\$58,729,452</b> |
| 9a. Residential Bankruptcies                           | 119            | \$62,825            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.93%          | 28.74%              |
| 10a. Final Bills Issued This Month                     | 4,219          | \$2,458,367         |
| 10b. Final Bills With Arrears This Month               | 2,945          | \$1,527,098         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 175            | \$54,193            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF: Jan-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>65,766</b>  | <b>\$38,579,500</b> |
| 2. Final Termination Notices This Month                | 50,045         | \$11,892,206        |
| 3a. Unresolved Arrears (FTN Expired)                   | 27,718         | \$7,695,221         |
| 3b. Accounts Eligible For Field Action                 | 10,495         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>937</b>     | <b>\$551,993</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 671            | \$432,804           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>757</b>     | <b>\$242,581</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 189            | \$89,600            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 163            | \$16,858            |
| 6a. Active DPA's At The Beginning Of This Month        | 38,672         | \$31,862,063        |
| 6b. Deferred Payment Agreements Made                   | 5,142          | \$3,618,996         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 19,341         | \$4,796,919         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>40,545</b>  | <b>\$33,385,653</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61.65%         | 86.54%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,252</b>   | <b>\$651,887</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>611,840</b> | <b>\$60,187,213</b> |
| 9a. Residential Bankruptcies                           | 145            | -\$1,188            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.44%          | -0.18%              |
| 10a. Final Bills Issued This Month                     | 4,603          | \$2,509,568         |
| 10b. Final Bills With Arrears This Month               | 3,577          | \$1,602,552         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 209            | \$57,579            |

# MONTHLY COLLECTIONS REPORT

RG&E

RESIDENTIAL SERVICE

MONTH OF: Mar-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>66,835</b>  | <b>\$38,071,128</b> |
| 2. Final Termination Notices This Month                | 44,472         | \$12,064,098        |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,103         | \$5,134,669         |
| 3b. Accounts Eligible For Field Action                 | 8,478          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>492</b>     | <b>\$431,031</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 379            | \$382,520           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>574</b>     | <b>\$231,322</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 121            | \$95,437            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 148            | \$30,284            |
| 6a. Active DPA's At The Beginning Of This Month        | 41,486         | \$34,555,724        |
| 6b. Deferred Payment Agreements Made                   | 4,652          | \$3,672,197         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 17,739         | \$5,155,391         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>42,759</b>  | <b>\$35,522,814</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 63.98%         | 93.31%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,733</b>   | <b>\$172,183</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>612,468</b> | <b>\$54,863,054</b> |
| 9a. Residential Bankruptcies                           | 104            | \$44,915            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.00%          | 26.09%              |
| 10a. Final Bills Issued This Month                     | 5,047          | \$2,894,430         |
| 10b. Final Bills With Arrears This Month               | 3,648          | \$1,968,847         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 186            | \$55,670            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Apr-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>68,044</b>  | <b>\$40,219,687</b> |
| 2. Final Termination Notices This Month                | 50,757         | \$13,131,401        |
| 3a. Unresolved Arrears (FTN Expired)                   | 24,699         | \$7,927,128         |
| 3b. Accounts Eligible For Field Action                 | 18,747         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,223</b>   | <b>\$977,108</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 989            | \$891,929           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5 Reconnections for Non-Pmt.                           | <b>1,034</b>   | <b>\$448,488</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 160            | \$152,863           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 238            | \$38,827            |
| 6a. Active DPA's At The Beginning Of This Month        | 42,759         | \$35,522,814        |
| 6b. Deferred Payment Agreements Made                   | 4,924          | \$3,768,676         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 20,468         | \$5,963,854         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>43,523</b>  | <b>\$35,363,580</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 63.96%         | 87.93%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,596</b>   | <b>\$588,990</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>612,046</b> | <b>\$49,189,103</b> |
| 9a. Residential Bankruptcies                           | 37             | \$30,533            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.32%          | 5.18%               |
| 10a. Final Bills Issued This Month                     | 5,749          | \$4,190,310         |
| 10b. Final Bills With Arrears This Month               | 4,435          | \$3,119,679         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 163            | \$51,030            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Aug-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>72,521</b>  | <b>\$44,603,062</b> |
| 2. Final Termination Notices This Month                | 43,105         | \$10,212,067        |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,735         | \$6,107,428         |
| 3b. Accounts Eligible For Field Action                 | 14,511         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>874</b>     | <b>\$558,079</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 683            | \$489,133           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5 Reconnections for Non-Pmt.                           | <b>1,144</b>   | <b>\$397,279</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 194            | \$108,412           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 229            | \$28,199            |
| 6a. Active DPA's At The Beginning Of This Month        | 44,416         | \$35,339,466        |
| 6b. Deferred Payment Agreements Made                   | 3,636          | \$2,745,424         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 19,229         | \$5,029,762         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>44,508</b>  | <b>\$35,349,881</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61.37%         | 79.25%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,067</b>   | <b>\$1,402,595</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>613,309</b> | <b>\$38,262,016</b> |
| 9a. Residential Bankruptcies                           | 78             | \$36,467            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.54%          | 2.60%               |
| 10a. Final Bills Issued This Month                     | 7,682          | \$4,061,380         |
| 10b. Final Bills With Arrears This Month               | 4,805          | \$2,922,887         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 224            | \$59,876            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Dec-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>68,811</b>  | <b>\$42,671,345</b> |
| 2. Final Termination Notices This Month                | 47,391         | \$11,197,712        |
| 3a. Unresolved Arrears (FTN Expired)                   | 19,442         | \$4,770,835         |
| 3b. Accounts Eligible For Field Action                 | 8,384          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>136</b>     | <b>\$85,899</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 106            | \$73,227            |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5 Reconnections for Non-Pmt.                           | <b>274</b>     | <b>\$121,703</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 81             | \$46,672            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 53             | \$10,357            |
| 6a. Active DPA's At The Beginning Of This Month        | 45,494         | \$35,163,655        |
| 6b. Deferred Payment Agreements Made                   | 2,956          | \$1,867,549         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 21,556         | \$6,411,730         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>45,152</b>  | <b>\$34,669,650</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65.62%         | 81.25%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,856</b>   | <b>\$1,336,134</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>614,723</b> | <b>\$54,540,972</b> |
| 9a. Residential Bankruptcies                           | 30             | \$44,860            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.05%          | 3.36%               |
| 10a. Final Bills Issued This Month                     | 4,996          | \$2,396,384         |
| 10b. Final Bills With Arrears This Month               | 3,516          | \$1,616,026         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 85             | \$28,047            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Jul-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>73,130</b>  | <b>\$44,633,809</b> |
| 2. Final Termination Notices This Month                | 45,339         | \$11,223,933        |
| 3a. Unresolved Arrears (FTN Expired)                   | 26,257         | \$7,976,819         |
| 3b. Accounts Eligible For Field Action                 | 18,636         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>946</b>     | <b>\$735,718</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 746            | \$661,109           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,027</b>   | <b>\$343,445</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 154            | \$97,080            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 238            | \$28,872            |
| 6a. Active DPA's At The Beginning Of This Month        | 44,874         | \$35,976,712        |
| 6b. Deferred Payment Agreements Made                   | 3,872          | \$2,853,848         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 20,403         | \$5,607,915         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>44,416</b>  | <b>\$35,339,466</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.74%         | 79.18%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,410</b>   | <b>\$1,636,330</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>611,958</b> | <b>\$36,729,114</b> |
| 9a. Residential Bankruptcies                           | 115            | \$26,050            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.77%          | 1.59%               |
| 10a. Final Bills Issued This Month                     | 7,304          | \$3,978,914         |
| 10b. Final Bills With Arrears This Month               | 4,663          | \$2,771,571         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 154            | \$61,906            |



## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Jun-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>71,641</b>  | <b>\$43,674,533</b> |
| 2. Final Termination Notices This Month                | 40,345         | \$10,280,422        |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,644         | \$6,976,394         |
| 3b. Accounts Eligible For Field Action                 | 15,885         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,174</b>   | <b>\$906,625</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 925            | \$804,891           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,173</b>   | <b>\$396,853</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 148            | \$86,503            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 314            | \$42,174            |
| 6a. Active DPA's At The Beginning Of This Month        | 44,527         | \$36,191,731        |
| 6b. Deferred Payment Agreements Made                   | 3,793          | \$2,802,268         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 18,352         | \$5,300,823         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>44,874</b>  | <b>\$35,976,712</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 62.64%         | 82.37%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,075</b>   | <b>\$1,359,834</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>612,317</b> | <b>\$36,201,809</b> |
| 9a. Residential Bankruptcies                           | 58             | \$75,700            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.80%          | 5.57%               |
| 10a. Final Bills Issued This Month                     | 6,501          | \$3,624,056         |
| 10b. Final Bills With Arrears This Month               | 4,245          | \$2,625,982         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 151            | \$49,287            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

May-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>69,878</b>  | <b>\$42,604,119</b> |
| 2. Final Termination Notices This Month                | 49,349         | \$12,602,175        |
| 3a. Unresolved Arrears (FTN Expired)                   | 27,752         | \$8,124,040         |
| 3b. Accounts Eligible For Field Action                 | 16,182         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,119</b>   | <b>\$708,856</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 892            | \$619,095           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5 Reconnections for Non-Pmt.                           | <b>1,299</b>   | <b>\$533,555</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 168            | \$152,686           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 299            | \$42,632            |
| 6a. Active DPA's At The Beginning Of This Month        | 43,523         | \$35,363,580        |
| 6b. Deferred Payment Agreements Made                   | 4,361          | \$3,453,941         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 20,258         | \$5,909,058         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>44,527</b>  | <b>\$36,191,731</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 63.72%         | 84.95%              |
| <b>7a. Uncollectables This Month</b>                   | <b>1,910</b>   | <b>\$880,467</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>611,697</b> | <b>\$39,353,706</b> |
| 9a. Residential Bankruptcies                           | 119            | \$30,596            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.23%          | 3.48%               |
| 10a. Final Bills Issued This Month                     | 6,684          | \$3,530,141         |
| 10b. Final Bills With Arrears This Month               | 4,643          | \$2,849,273         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 179            | \$55,821            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Nov-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>70,145</b>  | <b>\$43,425,387</b> |
| 2. Final Termination Notices This Month                | 41,537         | \$9,506,733         |
| 3a. Unresolved Arrears (FTN Expired)                   | 24,196         | \$7,520,943         |
| 3b. Accounts Eligible For Field Action                 | 6,874          | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>236</b>     | <b>\$250,634</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 187            | \$225,793           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>403</b>     | <b>\$129,223</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 109            | \$53,411            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 90             | \$10,266            |
| 6a. Active DPA's At The Beginning Of This Month        | 44,899         | \$34,914,690        |
| 6b. Deferred Payment Agreements Made                   | 3,558          | \$2,433,673         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 19,489         | \$4,691,321         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>45,494</b>  | <b>\$35,163,655</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.86%         | 80.97%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,243</b>   | <b>\$1,110,670</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>614,547</b> | <b>\$42,157,614</b> |
| 9a. Residential Bankruptcies                           | 75             | \$12,641            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.34%          | 1.14%               |
| 10a. Final Bills Issued This Month                     | 5,633          | \$3,029,627         |
| 10b. Final Bills With Arrears This Month               | 3,656          | \$2,152,054         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 83             | \$26,904            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Oct-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>71,057</b>  | <b>\$43,997,255</b> |
| 2. Final Termination Notices This Month                | 44,682         | \$10,702,249        |
| 3a. Unresolved Arrears (FTN Expired)                   | 24,757         | \$7,459,995         |
| 3b. Accounts Eligible For Field Action                 | 15,632         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,526</b>   | <b>\$1,359,247</b>  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,180          | \$1,220,248         |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>1,607</b>   | <b>\$489,969</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 258            | \$106,754           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 389            | \$39,106            |
| 6a. Active DPA's At The Beginning Of This Month        | 44,974         | \$35,539,042        |
| 6b. Deferred Payment Agreements Made                   | 4,093          | \$2,963,114         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 20,854         | \$5,699,887         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>44,899</b>  | <b>\$34,914,690</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 63.19%         | 79.36%              |
| <b>7a. Uncollectables This Month</b>                   | <b>2,569</b>   | <b>\$1,573,787</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>613,277</b> | <b>\$33,197,409</b> |
| 9a. Residential Bankruptcies                           | 107            | \$7,009             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.17%          | 0.45%               |
| 10a. Final Bills Issued This Month                     | 7,373          | \$4,053,548         |
| 10b. Final Bills With Arrears This Month               | 5,241          | \$3,266,863         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 136            | \$46,380            |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

RESIDENTIAL SERVICE

MONTH OF:

Sep-13

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>71,720</b>  | <b>\$44,206,269</b> |
| 2. Final Termination Notices This Month                | 43,491         | \$10,405,429        |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,557         | \$6,774,963         |
| 3b. Accounts Eligible For Field Action                 | 14,961         | Not Available       |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>875</b>     | <b>\$622,245</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            | 655            | \$543,136           |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable      |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                     |
| 5. Reconnections for Non-Pmt.                          | <b>958</b>     | <b>\$286,533</b>    |
| 5a. Reconnects Due To HEAP or DSS                      | 133            | \$60,806            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 210            | \$23,126            |
| 6a. Active DPA's At The Beginning Of This Month        | 44,508         | \$35,349,881        |
| 6b. Deferred Payment Agreements Made                   | 3,692          | \$2,893,247         |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0                 |
| 6d. Deferred Payment Agreements Defaulted              | 19,254         | \$5,064,559         |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available       |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>44,974</b>  | <b>\$35,539,042</b> |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 62.71%         | 80.39%              |
| <b>7a. Uncollectables This Month</b>                   | <b>3,108</b>   | <b>\$1,419,814</b>  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available       |
| <b>8. Residential Sales</b>                            | <b>613,139</b> | <b>\$35,954,594</b> |
| 9a. Residential Bankruptcies                           | 43             | \$37,002            |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.38%          | 2.61%               |
| 10a. Final Bills Issued This Month                     | 6,943          | \$3,765,231         |
| 10b. Final Bills With Arrears This Month               | 4,797          | \$2,911,639         |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available       |
| 11. Deposits Received This Month                       | 143            | \$43,085            |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Apr-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 21,747   | \$11,401,354  |
| 2. Final Termination Notices This Month                | 27,741   | 15,465,521    |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,539   | \$7,993,250   |
| 3b. Accounts Eligible For Field Action                 | 15,539   | \$7,993,250   |
| 4a. Terminations For Non-Payment - All                 | 1,210    | \$1,303,725   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,210    | \$1,303,725   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 825      | \$803,660     |
| 5a. Reconnects Due To HEAP or DSS                      | 88       | \$193,549     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 216      | \$231,180     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,121    | \$9,628,590   |
| 6b. Deferred Payment Agreements Made                   | 4,199    | \$3,889,414   |
| 6c. Deferred Payment Agreements Reinstated             | 356      | \$567,514     |
| 6d. Deferred Payment Agreements Defaulted              | 1,506    | \$1,737,250   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 7,721    | \$11,784,042  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28%      | 84%           |
| 7a. Uncollectable This Month                           | 755      | \$165,439     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 560      | \$516,011     |
| 8. Residential Sales                                   | 255,854  | \$ 45,215,707 |
| 9a. Residential Bankruptcies                           | 13       | \$12,157      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%       | 7%            |
| 10a. Final Bills Issued This Month                     | 1,699    | \$766,432     |
| 10b. Final Bills With Arrears This Month               | 477      | \$429,919     |
| 10c. Final Bills With One or More DPA (last 12 months) | 494      | \$416,864     |
| 11. Deposits Received This Month                       | 97       | \$30,963      |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,305    | \$1,744,917  |
| 2. Final Termination Notices This Month   | 5,624    | \$8,489,173  |
| 3a. Unresolved Arrears (FTN Expired)  | 3,605    | \$4,091,274  |
| 3b. Accounts Eligible For Field Action  | 3,605    | \$4,091,274  |
| 4a. Terminations For Non-Payment - All  | 100      | \$154,117    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 85       | \$127,741    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 11       | \$24,574     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 52       | \$385,815    |
| 6b. Deferred Payment Agreements Made  | 56       | \$282,382    |
| 6c. Deferred Payment Agreements Reinstated  | 9        | \$22,010     |
| 6d. Deferred Payment Agreements Defaulted   | 52       | \$276,248    |
| 6e. Deferred Payment Agreements Satisfied   | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month   | 53       | \$325,667    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 4.0%     | 22.1%        |
| 7a. Uncollectable This Month  | 43       | \$29,216     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 33.85%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | n/a      |              |
| 8. Non-Residential Sales  | 47,537   | \$22,079,968 |
| 9a. Non-Residential Deposits Received This Month                                    | 129      | \$101,264    |
| 9b. New Non-Residential Accounts  | 271      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 30%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 1.54%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$1,341      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2%       | 5%           |

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.  
Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.  
with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include Esco sales totals.

\*Effective

# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Aug-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 23,259   | \$13,336,210  |
| 2. Final Termination Notices This Month                | 24,886   | 10,101,113    |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,613   | \$6,143,071   |
| 3b. Accounts Eligible For Field Action                 | 14,613   | \$6,143,071   |
| 4a. Terminations For Non-Payment - All                 | 1,450    | \$1,386,067   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,450    | \$1,386,067   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 1,011    | \$851,988     |
| 5a. Reconnects Due To HEAP or DSS                      | 67       | \$117,250     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 303      | \$341,789     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,879    | \$13,939,257  |
| 6b. Deferred Payment Agreements Made                   | 2,597    | \$2,634,968   |
| 6c. Deferred Payment Agreements Reinstated             | 436      | \$688,252     |
| 6d. Deferred Payment Agreements Defaulted              | 2,000    | \$1,974,668   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 8,692    | \$14,158,801  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 38%      | 105%          |
| 7a. Uncollectable This Month                           | 839      | \$555,487     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 460      | \$552,601     |
| 8. Residential Sales                                   | 257,616  | \$ 31,812,544 |
| 9a. Residential Bankruptcies                           | 17       | \$32,196      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%       | 6%            |
| 10a. Final Bills Issued This Month                     | 2,496    | \$796,652     |
| 10b. Final Bills With Arrears This Month               | 548      | \$430,767     |
| 10c. Final Bills With One or More DPA (last 12 months) | 636      | \$484,411     |
| 11. Deposits Received This Month                       | 154      | \$35,839      |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 1,964    | \$1,648,291  |
| 2. Final Termination Notices This Month  | 4,724    | \$4,249,948  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,096    | \$2,509,340  |
| 3b. Accounts Eligible For Field Action   | 3,096    | \$2,509,340  |
| 4a. Terminations For Non-Payment - All   | 102      | \$130,807    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 87       | \$113,865    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 8        | \$9,264      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 67       | \$445,472    |
| 6b. Deferred Payment Agreements Made   | 34       | \$89,812     |
| 6c. Deferred Payment Agreements Reinstated   | 3        | \$14,873     |
| 6d. Deferred Payment Agreements Defaulted  | 45       | \$274,450    |
| 6e. Deferred Payment Agreements Satisfied  | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month  | 54       | \$241,619    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.4%     | 27.0%        |
| 7a. Uncollectable This Month   | 33       | \$13,883     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 28.95%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | n/a      |              |
| 8. Non-Residential Sales   | 48,538   | \$18,003,923 |
| 9a. Non-Residential Deposits Received This Month                                     | 149      | \$102,595    |
| 9b. New Non-Residential Accounts   | 248      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$6,294      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9%       | 45%          |

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.  
 Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.  
 with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include Esco sales totals.

\*Effective

# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Dec-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 21,142   | \$11,696,252  |
| 2. Final Termination Notices This Month                | 24,284   | 9,505,355     |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,470   | \$5,408,825   |
| 3b. Accounts Eligible For Field Action                 | 13,470   | \$5,408,825   |
| 4a. Terminations For Non-Payment - All                 | 394      | \$390,411     |
| 4b. Terminations For Non-Pmt - Heat Related            | 394      | \$390,411     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 249      | \$212,906     |
| 5a. Reconnects Due To HEAP or DSS                      | 60       | \$97,724      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 70       | \$66,899      |
| 6a. Active DPA's At The Beginning Of This Month        | 7,875    | \$13,678,346  |
| 6b. Deferred Payment Agreements Made                   | 1,939    | \$1,617,464   |
| 6c. Deferred Payment Agreements Reinstated             | 235      | 389383.19     |
| 6d. Deferred Payment Agreements Defaulted              | 1,689    | \$1,696,350   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 7,259    | \$12,975,661  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37%      | 117%          |
| 7a. Uncollectable This Month                           | 1066     | 973,321.22    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 644      | \$829,649     |
| 8. Residential Sales                                   | 258,635  | \$ 33,583,818 |
| 9a. Residential Bankruptcies                           | 14       | \$23,586      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 2%            |
| 10a. Final Bills Issued This Month                     | 2,108    | \$483,318     |
| 10b. Final Bills With Arrears This Month               | 365      | \$196,148     |
| 10c. Final Bills With One or More DPA (last 12 months) | 466      | \$217,748     |
| 11. Deposits Received This Month                       | 105      | \$33,692      |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,799    | \$1,428,029  |
| 2. Final Termination Notices This Month   | 4,713    | \$4,606,986  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,720    | \$2,228,270  |
| 3b. Accounts Eligible For Field Action  | 2,720    | \$2,228,270  |
| 4a. Terminations For Non-Payment - All  | 45       | \$41,238     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | \$0      | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 40       | \$36,940     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4        | \$3,932      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 37       | \$293,466    |
| 6b. Deferred Payment Agreements Made  | 33       | \$80,356     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$3,406      |
| 6d. Deferred Payment Agreements Defaulted   | 25       | \$129,851    |
| 6e. Deferred Payment Agreements Satisfied   | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month   | 36       | \$320,116    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 2.1%     | 20.6%        |
| 7a. Uncollectable This Month  | 44       | \$30,694     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30.23%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | n/a      |              |
| 8. Non-Residential Sales  | 49,029   | \$17,929,014 |
| 9a. Non-Residential Deposits Received This Month                                    | 138      | \$160,904    |
| 9b. New Non-Residential Accounts  | 285      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 24%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$143        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2%       | 0%           |

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.  
Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.  
with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include Esco sales totals.

\*Effective



## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Jul-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 24,821   | \$14,328,060  |
| 2. Final Termination Notices This Month                | 24,134   | 10,072,964    |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,372   | \$7,042,233   |
| 3b. Accounts Eligible For Field Action                 | 15,372   | \$7,042,233   |
| 4a. Terminations For Non-Payment - All                 | 1,226    | \$1,308,062   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,226    | \$1,308,062   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 897      | \$876,248     |
| 5a. Reconnects Due To HEAP or DSS                      | 84       | \$159,383     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 249      | \$274,106     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,969    | \$13,565,101  |
| 6b. Deferred Payment Agreements Made                   | 2,892    | \$2,825,767   |
| 6c. Deferred Payment Agreements Reinstated             | 494      | \$742,854     |
| 6d. Deferred Payment Agreements Defaulted              | 2,067    | \$2,002,291   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 8,879    | \$13,939,257  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 36%      | 95%           |
| 7a. Uncollectable This Month                           | 792      | \$278,469     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 442      | \$484,974     |
| 8. Residential Sales                                   | 214,500  | \$ 27,018,464 |
| 9a. Residential Bankruptcies                           | 11       | \$27,070      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 10%           |
| 10a. Final Bills Issued This Month                     | 2,316    | \$637,761     |
| 10b. Final Bills With Arrears This Month               | 477      | \$324,851     |
| 10c. Final Bills With One or More DPA (last 12 months) | 610      | \$365,264     |
| 11. Deposits Received This Month                       | 136      | \$34,731      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 2,149    | \$1,693,798  |
| 2. Final Termination Notices This Month  | 5,160    | \$4,803,171  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,246    | \$2,864,172  |
| 3b. Accounts Eligible For Field Action   | 3,246    | \$2,864,172  |
| 4a. Terminations For Non-Payment - All   | 84       | \$148,580    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 70       | \$115,590    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10       | \$21,327     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 66       | \$465,471    |
| 6b. Deferred Payment Agreements Made   | 59       | \$375,188    |
| 6c. Deferred Payment Agreements Reinstated   | 4        | \$7,175      |
| 6d. Deferred Payment Agreements Defaulted  | 51       | \$201,024    |
| 6e. Deferred Payment Agreements Satisfied  | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month  | 67       | \$445,472    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.1%     | 27.5%        |
| 7a. Uncollectable This Month   | 37       | \$12,081     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 28.26%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | n/a      |              |
| 8. Non-Residential Sales   | 71,793   | \$17,821,088 |
| 9a. Non-Residential Deposits Received This Month                                     | 268      | \$169,992    |
| 9b. New Non-Residential Accounts   | 262      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$1,379      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5%       | 11%          |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts. Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated. with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include Esco sales totals.

\*Effective

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Jun-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 25,568   | \$14,501,055  |
| 2. Final Termination Notices This Month                | 25,850   | 11,744,045    |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,078   | \$7,605,985   |
| 3b. Accounts Eligible For Field Action                 |          |               |
| 4a. Terminations For Non-Payment - All                 | 1,456    | \$1,604,594   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,456    | \$1,604,594   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 980      | \$985,855     |
| 5a. Reconnects Due To HEAP or DSS                      | 96       | \$153,260     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 311      | \$382,430     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,800    | \$13,264,311  |
| 6b. Deferred Payment Agreements Made                   | 3,065    | \$2,994,061   |
| 6c. Deferred Payment Agreements Reinstated             | 492      | \$727,459     |
| 6d. Deferred Payment Agreements Defaulted              | 2,088    | \$2,162,428   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 8,969    | \$13,565,101  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34%      | 91%           |
| 7a. Uncollectable This Month                           | 654      | \$219,295     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 49%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 338      | \$336,261     |
| 8. Residential Sales                                   | 258,309  | \$ 25,242,264 |
| 9a. Residential Bankruptcies                           | 6        | \$18,845      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 9%            |
| 10a. Final Bills Issued This Month                     | 2,293    | \$670,193     |
| 10b. Final Bills With Arrears This Month               | 478      | \$378,901     |
| 10c. Final Bills With One or More DPA (last 12 months) | 554      | \$392,442     |
| 11. Deposits Received This Month                       | 126      | \$33,746      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 2,416    | \$1,970,233  |
| 2. Final Termination Notices This Month  | 4,940    | \$4,768,558  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,237    | \$3,254,805  |
| 3b. Accounts Eligible For Field Action   | 3,237    | \$3,254,805  |
| 4a. Terminations For Non-Payment - All   | 79       | \$122,807    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 69       | \$101,870    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 7        | \$15,661     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 75       | \$429,910    |
| 6b. Deferred Payment Agreements Made   | 70       | \$583,077    |
| 6c. Deferred Payment Agreements Reinstated   | 3        | \$6,995      |
| 6d. Deferred Payment Agreements Defaulted  | 72       | \$179,349    |
| 6e. Deferred Payment Agreements Satisfied  | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month  | 66       | \$465,471    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.1%     | 21.8%        |
| 7a. Uncollectable This Month   | 39       | \$26,334     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.32%    |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | n/a      |              |
| 8. Non-Residential Sales   | 75,555   | \$16,104,029 |
| 9a. Non-Residential Deposits Received This Month                                     | 180      | \$269,824    |
| 9b. New Non-Residential Accounts   | 250      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$1,894      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8%       | 7%           |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts. Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated. with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include Esco sales totals.

\*Effective

## MONTHLY COLLECTIONS REPORT

Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: May-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 24,978   | \$13,636,823  |
| 2. Final Termination Notices This Month                | 26,800   | 14,186,426    |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,430   | \$8,747,973   |
| 3b. Accounts Eligible For Field Action                 | 16,430   | \$8,747,973   |
| 4a. Terminations For Non-Payment - All                 | 1,476    | \$1,614,923   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,476    | \$1,614,923   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 1,020    | \$1,011,129   |
| 5a. Reconnects Due To HEAP or DSS                      | 85       | \$165,371     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 322      | \$373,509     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,721    | \$11,784,042  |
| 6b. Deferred Payment Agreements Made                   | 4,050    | \$3,837,764   |
| 6c. Deferred Payment Agreements Reinstated             | 401      | \$630,204     |
| 6d. Deferred Payment Agreements Defaulted              | 1,989    | \$2,289,660   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 7,721    | \$11,784,042  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 31%      | 86%           |
| 7a. Uncollectable This Month                           | 675      | \$84,966      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 48%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 346      | \$290,097     |
| 8. Residential Sales                                   | 256,883  | \$ 31,633,849 |
| 9a. Residential Bankruptcies                           | 5        | \$1,899       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 2%            |
| 10a. Final Bills Issued This Month                     | 2,233    | \$779,178     |
| 10b. Final Bills With Arrears This Month               | 522      | \$450,775     |
| 10c. Final Bills With One or More DPA (last 12 months) | 572      | \$432,713     |
| 11. Deposits Received This Month                       | 87       | \$21,032      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: May-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 2,332    | \$1,869,533  |
| 2. Final Termination Notices This Month   | 5,886    | \$6,310,505  |
| 3a. Unresolved Arrears (FTN Expired)  | 3,547    | \$3,902,486  |
| 3b. Accounts Eligible For Field Action  | 3,547    | \$3,902,486  |
| 4a. Terminations For Non-Payment - All  | 91       | \$107,474    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 76       | \$91,620     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$9,732      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 53       | \$325,667    |
| 6b. Deferred Payment Agreements Made  | 70       | \$322,360    |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$3,018      |
| 6d. Deferred Payment Agreements Defaulted   | 48       | \$286,560    |
| 6e. Deferred Payment Agreements Satisfied   | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month   | 75       | \$429,910    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 2.3%     | 17.4%        |
| 7a. Uncollectable This Month  | 60       | \$23,532     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 33.33%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | n/a      |              |
| 8. Non-Residential Sales  | 45,894   | \$16,631,210 |
| 9a. Non-Residential Deposits Received This Month                                    | 192      | \$136,156    |
| 9b. New Non-Residential Accounts  | 325      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 24%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 11       | \$8,179      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 18%      | 35%          |

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.  
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\*Effective

# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Nov-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 22,119   | \$12,470,612  |
| 2. Final Termination Notices This Month                | 24,657   | 9,609,691     |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,058   | \$5,905,248   |
| 3b. Accounts Eligible For Field Action                 | 15,058   | \$5,905,248   |
| 4a. Terminations For Non-Payment - All                 | 345      | \$379,657     |
| 4b. Terminations For Non-Pmt - Heat Related            | 345      | \$379,657     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 200      | \$180,629     |
| 5a. Reconnects Due To HEAP or DSS                      | 50       | \$97,532      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 84       | \$87,144      |
| 6a. Active DPA's At The Beginning Of This Month        | 8,229    | \$14,091,780  |
| 6b. Deferred Payment Agreements Made                   | 2,054    | \$1,807,184   |
| 6c. Deferred Payment Agreements Reinstated             | 287      | \$442,665     |
| 6d. Deferred Payment Agreements Defaulted              | 1,536    | \$1,425,248   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 7,875    | \$13,678,346  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37%      | 113%          |
| 7a. Uncollectable This Month                           | 980      | 688,450.59    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 485      | \$508,577     |
| 8. Residential Sales                                   | 256,207  | \$ 27,456,584 |
| 9a. Residential Bankruptcies                           | 3        | \$9,638       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%       | 1%            |
| 10a. Final Bills Issued This Month                     | 1,867    | \$440,437     |
| 10b. Final Bills With Arrears This Month               | 355      | \$192,294     |
| 10c. Final Bills With One or More DPA (last 12 months) | 402      | \$221,031     |
| 11. Deposits Received This Month                       | 142      | \$38,711      |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 1,685    | \$1,611,940  |
| 2. Final Termination Notices This Month  | 5,318    | \$4,822,759  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,066    | \$2,558,603  |
| 3b. Accounts Eligible For Field Action   | 3,066    | \$2,558,603  |
| 4a. Terminations For Non-Payment - All   | 47       | \$73,195     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | \$0      | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 33       | \$40,696     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 13       | \$32,130     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 45       | \$318,885    |
| 6b. Deferred Payment Agreements Made   | 25       | \$94,368     |
| 6c. Deferred Payment Agreements Reinstated   | 1        | \$1,799      |
| 6d. Deferred Payment Agreements Defaulted  | 36       | \$100,979    |
| 6e. Deferred Payment Agreements Satisfied  | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month  | 37       | \$293,466    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.7%     | 19.8%        |
| 7a. Uncollectable This Month   | 35       | -\$1,109     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 18.18%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | n/a      |              |
| 8. Non-Residential Sales   | 45,778   | \$16,991,900 |
| 9a. Non-Residential Deposits Received This Month                                     | 155      | \$115,206    |
| 9b. New Non-Residential Accounts   | 359      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 27%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%       | 0%           |

### Notes:

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\*Effective

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Oct-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 21,986   | \$12,327,161  |
| 2. Final Termination Notices This Month                | 25,214   | 10,146,976    |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,324   | \$5,673,684   |
| 3b. Accounts Eligible For Field Action                 | 14,324   | \$5,673,684   |
| 4a. Terminations For Non-Payment - All                 | 1,102    | \$1,042,010   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,102    | \$1,042,010   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 793      | \$654,687     |
| 5a. Reconnects Due To HEAP or DSS                      | 65       | \$121,805     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 210      | \$217,775     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,424    | \$14,218,586  |
| 6b. Deferred Payment Agreements Made                   | 2,823    | \$2,631,794   |
| 6c. Deferred Payment Agreements Reinstated             | 435      | \$695,609     |
| 6d. Deferred Payment Agreements Defaulted              | 2,166    | \$2,040,748   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 8,229    | \$14,091,780  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 38%      | 115%          |
| 7a. Uncollectable This Month                           | 869      | 349,170.62    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 45%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 561      | \$631,313     |
| 8. Residential Sales                                   | 257,438  | \$ 29,101,338 |
| 9a. Residential Bankruptcies                           | 4        | \$12,143      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%       | 3%            |
| 10a. Final Bills Issued This Month                     | 2,680    | \$832,899     |
| 10b. Final Bills With Arrears This Month               | 606      | \$444,445     |
| 10c. Final Bills With One or More DPA (last 12 months) | 655      | \$501,322     |
| 11. Deposits Received This Month                       | 115      | \$32,585      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 1,844    | \$1,639,796  |
| 2. Final Termination Notices This Month  | 4,792    | \$4,405,303  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,937    | \$2,642,350  |
| 3b. Accounts Eligible For Field Action   | 2,937    | \$2,642,350  |
| 4a. Terminations For Non-Payment - All   | 78       | \$87,754     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | \$0      | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 70       | \$79,847     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6        | \$6,141      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 55       | \$341,548    |
| 6b. Deferred Payment Agreements Made   | 51       | \$401,713    |
| 6c. Deferred Payment Agreements Reinstated   | 2        | \$5,665      |
| 6d. Deferred Payment Agreements Defaulted  | 78       | \$335,569    |
| 6e. Deferred Payment Agreements Satisfied  | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month  | 45       | \$318,885    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.0%     | 20.8%        |
| 7a. Uncollectable This Month   | 46       | \$16,199     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.83%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | n/a      |              |
| 8. Non-Residential Sales   | 48,617   | \$17,663,186 |
| 9a. Non-Residential Deposits Received This Month                                     | 171      | \$105,926    |
| 9b. New Non-Residential Accounts   | 410      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$344        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2%       | 2%           |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts. Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated. with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include Esco sales totals.

\*Effective

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Feb-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 20,247   | \$9,642,852   |
| 2. Final Termination Notices This Month                | 26,010   | \$11,267,893  |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,195   | \$6,175,178   |
| 3b. Accounts Eligible For Field Action                 | 14,195   | \$6,175,178   |
| 4a. Terminations For Non-Payment - All                 | 329      | \$342,143     |
| 4b. Terminations For Non-Pmt - Heat Related            | 329      | \$342,143     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 225      | \$220,101     |
| 5a. Reconnects Due To HEAP or DSS                      | 54       | \$68,747      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 32       | \$27,600      |
| 6a. Active DPA's At The Beginning Of This Month        | 4,800    | \$7,412,932   |
| 6b. Deferred Payment Agreements Made                   | 1,842    | \$1,576,636   |
| 6c. Deferred Payment Agreements Reinstated             | 135      | \$205,583     |
| 6d. Deferred Payment Agreements Defaulted              | 1,351    | \$1,199,569   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4,940    | \$7,927,965   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 24%      | 77%           |
| 7a. Uncollectable This Month                           | 963      | \$471,226     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 558      | \$506,914     |
| 8. Residential Sales                                   | 253,054  | \$ 51,568,133 |
| 9a. Residential Bankruptcies                           | 10       | \$17,438      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 4%            |
| 10a. Final Bills Issued This Month                     | 1,410    | \$432,073     |
| 10b. Final Bills With Arrears This Month               | 276      | \$176,062     |
| 10c. Final Bills With One or More DPA (last 12 months) | 324      | \$191,002     |
| 11. Deposits Received This Month                       | 89       | \$15,498      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 2,160    | \$1,481,362  |
| 2. Final Termination Notices This Month  | 5,296    | \$4,617,121  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,070    | \$2,260,092  |
| 3b. Accounts Eligible For Field Action   | 3,070    | \$2,260,092  |
| 4a. Terminations For Non-Payment - All   | 30       | \$43,643     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 22       | \$30,308     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5        | \$10,596     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 25       | \$248,794    |
| 6b. Deferred Payment Agreements Made   | 34       | \$523,184    |
| 6c. Deferred Payment Agreements Reinstated   | 2        | \$8,750      |
| 6d. Deferred Payment Agreements Defaulted  | 22       | \$199,425    |
| 6e. Deferred Payment Agreements Satisfied  | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month  | 25       | \$257,921    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.2%     | 16.8%        |
| 7a. Uncollectable This Month   | 32       | \$11,437     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 4.88%    |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | N/A      |              |
| 8. Non-Residential Sales   | 38,172   | \$28,436,388 |
| 9a. Non-Residential Deposits Received This Month                                     | 210      | \$95,671     |
| 9b. New Non-Residential Accounts   | 164      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 25%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$3,501      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9%       | 31%          |

\*Revised 5/1/14

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential &amp; Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Jan-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 20,739   | \$9,477,099   |
| 2. Final Termination Notices This Month                | 24,619   | \$9,663,194   |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,796   | \$6,264,108   |
| 3b. Accounts Eligible For Field Action                 | 15,796   | \$6,264,108   |
| 4a. Terminations For Non-Payment - All                 | 227      | \$190,249     |
| 4b. Terminations For Non-Pmt - Heat Related            | 227      | \$190,249     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 150      | \$112,415     |
| 5a. Reconnects Due To HEAP or DSS                      | 43       | \$49,054      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 32       | \$21,359      |
| 6a. Active DPA's At The Beginning Of This Month        | 5,360    | \$7,752,369   |
| 6b. Deferred Payment Agreements Made                   | 1,899    | \$1,440,821   |
| 6c. Deferred Payment Agreements Reinstated             | 178      | \$268,217     |
| 6d. Deferred Payment Agreements Defaulted              | 1,564    | \$1,223,157   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4,800    | \$7,412,932   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26%      | 82%           |
| 7a. Uncollectable This Month                           | 1,006    | \$374,756     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 558      | \$482,699     |
| 8. Residential Sales                                   | 257,005  | \$ 38,940,602 |
| 9a. Residential Bankruptcies                           | 8        | \$16,815      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 4%            |
| 10a. Final Bills Issued This Month                     | 1,770    | \$479,923     |
| 10b. Final Bills With Arrears This Month               | 415      | \$222,636     |
| 10c. Final Bills With One or More DPA (last 12 months) | 444      | \$215,038     |
| 11. Deposits Received This Month                       | 174      | \$32,089      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: Jan-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 1,955    | \$1,316,972  |
| 2. Final Termination Notices This Month  | 5,595    | \$4,622,242  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,319    | \$2,385,618  |
| 3b. Accounts Eligible For Field Action   | 3,319    | \$2,385,618  |
| 4a. Terminations For Non-Payment - All   | 44       | \$47,749     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 41       | \$44,705     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$3,044      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 29       | \$132,783    |
| 6b. Deferred Payment Agreements Made   | 15       | \$512,743    |
| 6c. Deferred Payment Agreements Reinstated   | 4        | \$8,994      |
| 6d. Deferred Payment Agreements Defaulted  | 18       | \$113,922    |
| 6e. Deferred Payment Agreements Satisfied  | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month  | 25       | \$248,794    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.5%     | 10.1%        |
| 7a. Uncollectable This Month   | 41       | \$22,508     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 32.56%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | N/A      |              |
| 8. Non-Residential Sales   | 36,651   | \$23,134,460 |
| 9a. Non-Residential Deposits Received This Month                                     | 260      | \$121,150    |
| 9b. New Non-Residential Accounts   | 342      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 36%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$576        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2%       | 3%           |

\*Revised 5/1/14

#### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.



# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Mar-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 20,137   | \$9,899,096   |
| 2. Final Termination Notices This Month                | 26,318   | 13,833,737    |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,438   | \$7,137,295   |
| 3b. Accounts Eligible For Field Action                 | 15,438   | \$7,137,295   |
| 4a. Terminations For Non-Payment - All                 | 507      | \$481,759     |
| 4b. Terminations For Non-Pmt - Heat Related            | 507      | \$481,759     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 339      | \$293,104     |
| 5a. Reconnects Due To HEAP or DSS                      | 92       | \$131,848     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 88       | \$70,958      |
| 6a. Active DPA's At The Beginning Of This Month        | 4,940    | \$7,927,965   |
| 6b. Deferred Payment Agreements Made                   | 3,108    | \$2,902,956   |
| 6c. Deferred Payment Agreements Reinstated             | 232      | \$367,059     |
| 6d. Deferred Payment Agreements Defaulted              | 1,321    | \$1,377,408   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 6,121    | \$9,628,590   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 25%      | 80%           |
| 7a. Uncollectable This Month                           | 922      | \$450,434     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 560      | \$516,011     |
| 8. Residential Sales                                   | 257,296  | \$ 55,050,512 |
| 9a. Residential Bankruptcies                           | 13       | \$12,157      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 3%            |
| 10a. Final Bills Issued This Month                     | 1,852    | \$1,563,955   |
| 10b. Final Bills With Arrears This Month               | 461      | \$382,490     |
| 10c. Final Bills With One or More DPA (last 12 months) | 490      | \$369,373     |
| 11. Deposits Received This Month                       | 88       | \$20,110      |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 1,998    | \$1,433,569  |
| 2. Final Termination Notices This Month  | 6,296    | \$9,190,538  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,691    | \$3,303,681  |
| 3b. Accounts Eligible For Field Action   | 3,691    | \$3,303,681  |
| 4a. Terminations For Non-Payment - All   | 57       | \$86,236     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 46       | \$68,687     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 7        | \$14,228     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 25       | \$257,921    |
| 6b. Deferred Payment Agreements Made   | 74       | \$294,125    |
| 6c. Deferred Payment Agreements Reinstated   | 4        | \$62,113     |
| 6d. Deferred Payment Agreements Defaulted  | 25       | \$65,671     |
| 6e. Deferred Payment Agreements Satisfied  | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month  | 52       | \$385,815    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.3%     | 18.0%        |
| 7a. Uncollectable This Month   | 65       | \$85,740     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 33.85%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | N/A      |              |
| 8. Non-Residential Sales   | 36,432   | \$26,245,192 |
| 9a. Non-Residential Deposits Received This Month                                     | 151      | \$180,044    |
| 9b. New Non-Residential Accounts   | 234      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 27%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 1.09%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$7,341      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2%       | 9%           |

\*Revised 5/1/14

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts. Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated. with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include Esco sales totals.

\*Effective



## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Sep-14

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 22,324   | \$12,401,812  |
| 2. Final Termination Notices This Month                | 24,662   | 10,195,901    |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,083   | \$6,312,180   |
| 3b. Accounts Eligible For Field Action                 | 15,083   | \$6,312,180   |
| 4a. Terminations For Non-Payment - All                 | 1,578    | \$1,510,393   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,578    | \$1,510,393   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 1,045    | \$950,931     |
| 5a. Reconnects Due To HEAP or DSS                      | 93       | \$144,702     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 330      | \$318,316     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,692    | \$14,158,801  |
| 6b. Deferred Payment Agreements Made                   | 2,511    | \$2,389,254   |
| 6c. Deferred Payment Agreements Reinstated             | 383      | \$586,045     |
| 6d. Deferred Payment Agreements Defaulted              | 1,960    | \$1,922,716   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 8,424    | \$14,218,586  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 39%      | 114%          |
| 7a. Uncollectable This Month                           | 841      | \$805,569     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 449      | \$585,029     |
| 8. Residential Sales                                   | 256,866  | \$ 31,564,513 |
| 9a. Residential Bankruptcies                           | 8        | \$15,016      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 2%            |
| 10a. Final Bills Issued This Month                     | 2,621    | \$755,020     |
| 10b. Final Bills With Arrears This Month               | 585      | \$402,062     |
| 10c. Final Bills With One or More DPA (last 12 months) | 620      | \$419,799     |
| 11. Deposits Received This Month                       | 161      | \$35,589      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: Sep-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,901    | \$1,589,302  |
| 2. Final Termination Notices This Month   | 5,240    | \$5,099,332  |
| 3a. Unresolved Arrears (FTN Expired)  | 3,173    | \$2,529,328  |
| 3b. Accounts Eligible For Field Action  | 3,173    | \$2,529,328  |
| 4a. Terminations For Non-Payment - All  | 75       | \$76,027     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | \$0      | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 57       | \$58,117     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 13       | \$13,698     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 54       | \$241,619    |
| 6b. Deferred Payment Agreements Made  | 45       | \$306,452    |
| 6c. Deferred Payment Agreements Reinstated  | 4        | \$35,846     |
| 6d. Deferred Payment Agreements Defaulted   | 49       | \$185,975    |
| 6e. Deferred Payment Agreements Satisfied   | n/a      | n/a          |
| 6f. Active DPA's At The End Of This Month   | 55       | \$341,548    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 2.8%     | 15.2%        |
| 7a. Uncollectable This Month  | 41       | \$43,252     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 26.19%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | n/a      |              |
| 8. Non-Residential Sales  | 45,939   | \$18,505,942 |
| 9a. Non-Residential Deposits Received This Month                                    | 142      | \$91,045     |
| 9b. New Non-Residential Accounts  | 260      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 28%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$910        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2%       | 2%           |

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.  
Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.  
with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include Esco sales totals.

\*Effective

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Apr-14

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 294,414   | \$263,381,421  |
| 2 Final Termination Notices This Month                 | 226,041   | \$100,311,148  |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,473    | \$ 26,122,188  |
| 3b. Accounts Eligible For Field Action                 | 78,595    | NA             |
| 4a. <b>Terminations For Non-Payment - All</b>          | 8,346     | \$12,147,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,626     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 6,576     | \$6,571,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 807       | \$1,476,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,359     | \$1,295,051    |
| 6a. Active DPA's At The Beginning Of This Month        | 159,956   | \$91,013,899   |
| 6b. Deferred Payment Agreements Made                   | 43,208    | \$47,237,989   |
| 6c. Deferred Payment Agreements Reinstated             | 46,418    | \$22,725,876   |
| 6d. Deferred Payment Agreements Defaulted              | 17,169    | \$14,219,310   |
| 6e. Deferred Payment Agreements Satisfied              | 27,977    | \$11,386,125   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 161,819   | \$98,284,815   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. <b>Uncollectibles This Month</b>                   | 3,236     | \$ 3,261,064   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 24.9%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 830       | \$860,348      |
| 8 <b>Residential Sales</b>                             | 2,904,846 | \$ 299,419,161 |
| 9a. Residential Bankruptcies                           | 40        | \$44,398       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.24%     | 1.36%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 59,016    | \$27,887,072   |
| 10b. Final Bills With Arrears This Month               | 9,617     | \$7,220,492    |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,273     | \$2,117,294    |
| 11 Deposits Received This Month                        | 6,468     | \$701,251      |

**Notes:** Please enter any special notes here.

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Apr-14

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1 <b>Arrears Greater Than Sixty Days</b>  | 24,088   | \$64,267,089   |
| 2 Final Termination Notices This Month  | 72,834   | \$57,437,060   |
| 3a. Unresolved Arrears (FTN Expired)  | 15,667   | \$ 3,104,337   |
| 3b. Accounts Eligible For Field Action  | 19,422   | NA             |
| 4a. <b>Terminations For Non-Payment - All</b>                                       | 776      | \$2,928,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers   | 421      | \$544,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 27       | \$42,944       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 5,842    | \$9,288,515    |
| 6b. Deferred Payment Agreements Made  | 2,641    | \$8,910,051    |
| 6c. Deferred Payment Agreements Reinstated  | 930      | \$976,226      |
| 6d. Deferred Payment Agreements Defaulted   | 831      | \$1,670,781    |
| 6e. Deferred Payment Agreements Satisfied   | 770      | \$2,111,227    |
| 6f. <b>Active DPA's At The End Of This Month</b>                                    | 6,352    | \$11,105,941   |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |                |
| 7a. <b>Uncollectibles This Month</b>  | 535      | \$ 2,047,980   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 76.4%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |                |
| 8 <b>Non-Residential Sales</b>  | 548,126  | \$ 597,480,213 |
| 9a. Non-Residential Deposits Received This Month                                    | 11,457   | \$9,123,436    |
| 9b. New Non-Residential Accounts  | 6,678    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 54.5%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 48.5%    | 12.8%          |
| 10a Non-Residential Bankruptcies This Month   | 28       | \$106,992      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.2%     | 5.22%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Aug-14

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 286,029   | \$258,952,560  |
| 2 Final Termination Notices This Month                 | 239,102   | \$105,325,885  |
| 3a. Unresolved Arrears (FTN Expired)                   | 44,503    | \$ 23,359,447  |
| 3b. Accounts Eligible For Field Action                 | 81,420    | NA             |
| 4a. Terminations For Non-Payment - All                 | 8,016     | \$11,016,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,789     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 6,424     | \$6,249,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 709       | \$1,247,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,204     | \$1,044,833    |
| 6a. Active DPA's At The Beginning Of This Month        | 156,065   | \$98,734,078   |
| 6b. Deferred Payment Agreements Made                   | 38,716    | \$37,376,549   |
| 6c. Deferred Payment Agreements Reinstated             | 40,069    | \$22,752,046   |
| 6d. Deferred Payment Agreements Defaulted              | 20,395    | \$16,163,235   |
| 6e. Deferred Payment Agreements Satisfied              | 21,873    | \$9,360,049    |
| 6f. Active DPA's At The End Of This Month              | 154,981   | \$96,823,386   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,989     | \$ 4,222,466   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 13.5%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 927       | \$1,146,156    |
| 8 Residential Sales *                                  | 2,903,339 | \$ 365,034,373 |
| 9a. Residential Bankruptcies                           | 43        | \$108,718      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.62%     | 2.57%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 75,485    | \$32,631,343   |
| 10b. Final Bills With Arrears This Month               | 9,274     | \$6,435,871    |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,423     | \$2,236,580    |
| 11 Deposits Received This Month                        | 6,666     | \$722,794      |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Aug-14

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days   | 25,815   | \$56,085,699   |
| 2 Final Termination Notices This Month  | 80,104   | \$55,228,468   |
| 3a. Unresolved Arrears (FTN Expired)  | 14,241   | \$ 3,002,221   |
| 3b. Accounts Eligible For Field Action  | 19,270   | NA             |
| 4a. Terminations For Non-Payment - All  | 760      | \$2,818,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers   | 424      | \$602,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 33       | \$51,279       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 6,029    | \$10,498,652   |
| 6b. Deferred Payment Agreements Made  | 1,972    | \$6,657,900    |
| 6c. Deferred Payment Agreements Reinstated  | 947      | \$1,010,753    |
| 6d. Deferred Payment Agreements Defaulted   | 991      | \$1,817,132    |
| 6e. Deferred Payment Agreements Satisfied   | 721      | \$2,151,530    |
| 6f. Active DPA's At The End Of This Month   | 5,851    | \$10,259,455   |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |                |
| 7a. Uncollectibles This Month   | 972      | \$ 2,468,920   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 31.8%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |                |
| 8 Non-Residential Sales *   | 549,221  | \$ 677,585,571 |
| 9a. Non-Residential Deposits Received This Month                                    | 11,798   | \$7,932,400    |
| 9b. New Non-Residential Accounts  | 6,781    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 54.7%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 45.9%    | 11.4%          |
| 10a Non-Residential Bankruptcies This Month   | 19       | \$59,103       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.0%     | 2.39%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Dec-14

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 315,091   | \$257,808,903  |
| 2 Final Termination Notices This Month                 | 210,048   | \$84,488,395   |
| 3a. Unresolved Arrears (FTN Expired)                   | 41,080    | \$ 20,696,652  |
| 3b. Accounts Eligible For Field Action                 | 74,155    | NA             |
| 4a. Terminations For Non-Payment - All                 | 4,344     | \$4,529,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 773       | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 4,284     | \$3,110,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 430       | \$659,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 799       | \$513,125      |
| 6a. Active DPA's At The Beginning Of This Month        | 165,537   | \$99,125,508   |
| 6b. Deferred Payment Agreements Made                   | 36,326    | \$31,371,859   |
| 6c. Deferred Payment Agreements Reinstated             | 43,663    | \$23,241,122   |
| 6d. Deferred Payment Agreements Defaulted              | 18,231    | \$15,545,086   |
| 6e. Deferred Payment Agreements Satisfied              | 26,419    | \$10,397,440   |
| 6f. Active DPA's At The End Of This Month              | 161,233   | \$92,451,382   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 8,712     | \$ 5,018,385   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.4%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,157     | \$1,385,206    |
| 8 Residential Sales                                    | 2,916,198 | \$ 342,702,633 |
| 9a. Residential Bankruptcies                           | 37        | \$51,648       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.42%     | 1.03%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 58,840    | \$25,808,123   |
| 10b. Final Bills With Arrears This Month               | 8,700     | \$5,636,458    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,975     | \$1,782,031    |
| 11 Deposits Received This Month                        | 6,004     | \$646,803      |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Dec-14

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days   | 26,337   | \$50,144,980   |
| 2 Final Termination Notices This Month  | 66,529   | \$39,078,987   |
| 3a. Unresolved Arrears (FTN Expired)  | 12,545   | \$ 4,254,435   |
| 3b. Accounts Eligible For Field Action  | 16,725   | NA             |
| 4a. Terminations For Non-Payment - All  | 544      | \$1,900,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers   | 284      | \$420,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 37       | \$71,413       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 5,853    | \$9,922,191    |
| 6b. Deferred Payment Agreements Made  | 2,028    | \$6,626,113    |
| 6c. Deferred Payment Agreements Reinstated  | 1,153    | \$1,167,036    |
| 6d. Deferred Payment Agreements Defaulted   | 879      | \$1,991,193    |
| 6e. Deferred Payment Agreements Satisfied   | 795      | \$2,213,119    |
| 6f. Active DPA's At The End Of This Month   | 5,778    | \$9,751,098    |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |                |
| 7a. Uncollectibles This Month   | 1,581    | \$ 3,332,350   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 29.2%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |                |
| 8 Non-Residential Sales   | 557,622  | \$ 665,727,113 |
| 9a. Non-Residential Deposits Received This Month                                    | 10,735   | \$8,719,552    |
| 9b. New Non-Residential Accounts  | 7,686    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 56.1%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 49.8%    | 12.2%          |
| 10a Non-Residential Bankruptcies This Month   | 27       | \$125,423      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.7%     | 3.76%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Feb-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 Arrears Greater Than Sixty Days                      | 309,635   | \$278,325,120 |
| 2 Final Termination Notices This Month                 | 243,102   | \$107,526,015 |
| 3a. Unresolved Arrears (FTN Expired)                   | 30,422    | \$ 16,111,343 |
| 3b. Accounts Eligible For Field Action                 | 73,109    | NA            |
| 4a. Terminations For Non-Payment - All                 | 1,955     | \$3,977,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 550       | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A           |
| 5 Reconnections for Non-Pmt.                           | 1,286     | \$1,867,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 180       | \$462,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 245       | \$326,647     |
| 6a. Active DPA's At The Beginning Of This Month        | 167,296   | \$86,846,547  |
| 6b. Deferred Payment Agreements Made                   | 32,033    | \$30,622,424  |
| 6c. Deferred Payment Agreements Reinstated             | 50,181    | \$23,777,473  |
| 6d. Deferred Payment Agreements Defaulted              | 9,400     | \$8,569,712   |
| 6e. Deferred Payment Agreements Satisfied              | 25,250    | \$10,186,056  |
| 6f. Active DPA's At The End Of This Month              | 161,549   | \$85,052,507  |
| 6g. Percent Of DPA's In Arrears > 60 Days *            |           |               |
| 7a. Uncollectibles This Month                          | 7,177     | \$3,343,459   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 13.2%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 612       | \$767,162     |
| 8 Residential Sales                                    | 2,902,592 | \$454,079,593 |
| 9a. Residential Bankruptcies                           | 38        | \$55,977      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.53%     | 1.67%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 60,790    | \$28,717,815  |
| 10b. Final Bills With Arrears This Month               | 6,895     | \$4,450,778   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,651     | \$1,438,845   |
| 11 Deposits Received This Month                        | 6,498     | \$691,770     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Feb-14

| ITEM DESCRIPTION  | TOTALS   |               |
|---|----------|---------------|
|   | Customer | Dollars       |
| 1 Arrears Greater Than Sixty Days   | 24,149   | \$61,597,898  |
| 2 Final Termination Notices This Month  | 77,153   | \$53,577,256  |
| 3a. Unresolved Arrears (FTN Expired)  | 13,157   | \$ 3,347,315  |
| 3b. Accounts Eligible For Field Action  | 15,691   | NA            |
| 4a. Terminations For Non-Payment - All  | 542      | \$2,382,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA            |
| 5a. Reconnects Of Non-Payment Customers   | 276      | \$380,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt. *                                     | 12       | \$18,936      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 5,635    | \$8,711,697   |
| 6b. Deferred Payment Agreements Made  | 1,880    | \$5,120,002   |
| 6c. Deferred Payment Agreements Reinstated  | 857      | \$767,842     |
| 6d. Deferred Payment Agreements Defaulted   | 795      | \$1,396,888   |
| 6e. Deferred Payment Agreements Satisfied   | 796      | \$2,566,182   |
| 6f. Active DPA's At The End Of This Month   | 5,421    | \$8,307,419   |
| 6g. Percent Of DPA's In Arrears > 60 Days *   |          |               |
| 7a. Uncollectibles This Month   | 2,506    | \$2,736,297   |
| 7b. Percent Of UCB's with Less Than 1 Year Service *                                | 14.6%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA *                                  |          |               |
| 8 Non-Residential Sales   | 547,791  | \$857,083,369 |
| 9a. Non-Residential Deposits Received This Month                                    | 11,676   | \$7,988,204   |
| 9b. New Non-Residential Accounts  | 8,327    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 53.5%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 49.2%    | 10.5%         |
| 10a Non-Residential Bankruptcies This Month   | 24       | \$185,883     |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.0%     | 6.79%         |

**Notes:** Please enter any special notes here.

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jan-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 318,266   | \$265,759,474  |
| 2 Final Termination Notices This Month                 | 222,829   | \$95,342,717   |
| 3a. Unresolved Arrears (FTN Expired)                   | 41,782    | \$ 21,559,951  |
| 3b. Accounts Eligible For Field Action                 | 73,866    | NA             |
| 4a. Terminations For Non-Payment - All                 | 3,678     | \$5,207,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 916       | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 3,082     | \$3,208,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 366       | \$738,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 572       | \$517,267      |
| 6a. Active DPA's At The Beginning Of This Month        | 161,233   | \$92,451,382   |
| 6b. Deferred Payment Agreements Made                   | 32,044    | \$29,389,256   |
| 6c. Deferred Payment Agreements Reinstated             | 41,977    | \$22,603,616   |
| 6d. Deferred Payment Agreements Defaulted              | 17,495    | \$13,942,319   |
| 6e. Deferred Payment Agreements Satisfied              | 23,303    | \$9,086,718    |
| 6f. Active DPA's At The End Of This Month              | 155,903   | \$87,900,497   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 7,033     | \$ 3,583,161   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 12.4%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 949       | \$1,141,411    |
| 8 Residential Sales                                    | 2,918,608 | \$ 377,902,846 |
| 9a. Residential Bankruptcies                           | 27        | \$36,632       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.38%     | 1.02%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 60,934    | \$23,916,600   |
| 10b. Final Bills With Arrears This Month               | 7,276     | \$4,621,811    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,784     | \$1,588,615    |
| 11 Deposits Received This Month                        | 6,602     | \$716,976      |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Jan-15

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days   | 27,104   | \$54,691,178   |
| 2 Final Termination Notices This Month  | 74,379   | \$50,528,154   |
| 3a. Unresolved Arrears (FTN Expired)  | 17,200   | \$ 4,224,847   |
| 3b. Accounts Eligible For Field Action  | 16,969   | NA             |
| 4a. Terminations For Non-Payment - All  | 509      | \$1,990,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers   | 269      | \$420,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 33       | \$61,386       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 5,778    | \$9,751,098    |
| 6b. Deferred Payment Agreements Made  | 1,821    | \$5,371,136    |
| 6c. Deferred Payment Agreements Reinstated  | 998      | \$1,153,668    |
| 6d. Deferred Payment Agreements Defaulted   | 909      | \$1,665,504    |
| 6e. Deferred Payment Agreements Satisfied   | 639      | \$1,605,592    |
| 6f. Active DPA's At The End Of This Month   | 5,604    | \$9,261,821    |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |                |
| 7a. Uncollectibles This Month   | 1,335    | \$ 2,319,233   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30.7%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |                |
| 8 Non-Residential Sales   | 559,821  | \$ 705,336,641 |
| 9a. Non-Residential Deposits Received This Month                                    | 10,546   | \$6,661,788    |
| 9b. New Non-Residential Accounts  | 10,689   |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 54.5%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 50.0%    | 11.6%          |
| 10a Non-Residential Bankruptcies This Month   | 19       | \$93,938       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.4%     | 4.05%          |



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jul-14

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b>   |                |
|-------------------------|---|-----------------|----------------|
|                         |   | <b>Customer</b> | <b>Dollars</b> |
| 1                       | <b>Arrears Greater Than Sixty Days</b>            | 290,646         | \$257,761,635  |
| 2                       | Final Termination Notices This Month              | 217,894         | \$93,060,879   |
| 3a.                     | Unresolved Arrears (FTN Expired)                  | 50,129          | \$ 27,530,475  |
| 3b.                     | Accounts Eligible For Field Action                | 79,504          | NA             |
| 4a.                     | <b>Terminations For Non-Payment - All</b>         | 7,578           | \$10,546,000   |
| 4b.                     | Terminations For Non-Pmt - Heat Related           | 3,150           | N/A            |
| 4c.                     | Terminations For Non-Pmt - Service Limiter        | *B NA           | N/A            |
| 4d.                     | Term. Other Than Non-Pmt. or Cust. Request        | *B N/A          | N/A            |
| 5                       | Reconnections for Non-Pmt.                        | 6,564           | \$6,590,000    |
| 5a.                     | Reconnects Due To HEAP or DSS                     | 710             | \$1,190,000    |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.         | 1,242           | \$1,126,980    |
| 6a.                     | Active DPA's At The Beginning Of This Month       | 160,478         | \$101,800,203  |
| 6b.                     | Deferred Payment Agreements Made                  | 37,021          | \$37,616,850   |
| 6c.                     | Deferred Payment Agreements Reinstated            | 43,489          | \$24,064,726   |
| 6d.                     | Deferred Payment Agreements Defaulted             | 17,699          | \$15,273,331   |
| 6e.                     | Deferred Payment Agreements Satisfied             | 25,140          | \$10,199,269   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>      | 156,065         | \$98,734,078   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days             |                 |                |
| 7a.                     | <b>Uncollectibles This Month</b>                  | 6,972           | \$ 4,739,550   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service    | 14.7%           |                |
| 7c.                     | Resid. UCB Accounts with One or More DPA          | 948             | \$1,098,135    |
| 8                       | <b>Residential Sales *</b>                        | 2,901,087       | \$ 398,146,411 |
| 9a.                     | Residential Bankruptcies                          | 56              | \$157,664      |
| 9b.                     | Percent Of Bankruptcies Compared To All UCB's     | 0.80%           | 3.33%          |
| 10a.                    | Final Bills Issued This Month (Res & NonRes)      | 69,719          | \$32,174,185   |
| 10b.                    | Final Bills With Arrears This Month               | 9,644           | \$6,960,528    |
| 10c.                    | Final Bills With One or More DPA (last 12 months) | 2,496           | \$2,264,886    |
| 11                      | Deposits Received This Month                      | 6,591           | \$705,749      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Jul-14

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b>   |                |
|-------------------------|---|-----------------|----------------|
|                         |   | <b>Customer</b> | <b>Dollars</b> |
| 1                       | <b>Arrears Greater Than Sixty Days</b>  | 26,261          | \$60,537,028   |
| 2                       | Final Termination Notices This Month  | 72,843          | \$48,893,274   |
| 3a.                     | Unresolved Arrears (FTN Expired)  | 14,810          | \$ 4,315,577   |
| 3b.                     | Accounts Eligible For Field Action  | 18,241          | NA             |
| 4a.                     | <b>Terminations For Non-Payment - All</b>                                       | 725             | \$2,985,000    |
| 4b.                     | Term. Other Than Non-Pmt. or Cust. Request                                      | NA              | NA             |
| 5a.                     | Reconnects Of Non-Payment Customers   | 318             | \$417,000      |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.                                       | 31              | \$52,292       |
| 6a.                     | Active DPA's At The Beginning Of This Month                                     | 6,393           | \$11,835,578   |
| 6b.                     | Deferred Payment Agreements Made  | 1,851           | \$6,650,299    |
| 6c.                     | Deferred Payment Agreements Reinstated  | 1,116           | \$1,256,435    |
| 6d.                     | Deferred Payment Agreements Defaulted   | 917             | \$1,903,840    |
| 6e.                     | Deferred Payment Agreements Satisfied   | 795             | \$2,488,523    |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>                                    | 6,029           | \$10,498,652   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days   |                 |                |
| 7a.                     | <b>Uncollectibles This Month</b>  | 1,068           | \$ 3,183,775   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service                                  | 37.8%           |                |
| 7c.                     | Non-Resid. UCB Accounts with One or More DPA                                    |                 |                |
| 8                       | <b>Non-Residential Sales *</b>  | 549,048         | \$ 705,108,394 |
| 9a.                     | Non-Residential Deposits Received This Month                                    | 11,841          | \$7,644,999    |
| 9b.                     | New Non-Residential Accounts  | 8,359           |                |
| 9c.                     | Percent Of New Non-Resid. Accts. W/Deposits                                     | 54.5%           |                |
| 9d.                     | Percent Of Non-Resid. Accts. W/Deposits   | 51.2%           | 10.5%          |
| 10a.                    | Non-Residential Bankruptcies This Month   | 22              | \$49,799       |
| 10b.                    | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.1%            | 1.56%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**

MONTH OF: Jun-14

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |                |
|-------------------------|---|---------------|----------------|
|                         |   | Customer      | Dollars        |
| 1                       | <b>Arrears Greater Than Sixty Days</b>            | 294,817       | \$249,501,085  |
| 2                       | Final Termination Notices This Month              | 213,349       | \$90,379,594   |
| 3a.                     | Unresolved Arrears (FTN Expired)                  | 41,200        | \$ 24,478,896  |
| 3b.                     | Accounts Eligible For Field Action                | 78,655        | NA             |
| 4a.                     | <b>Terminations For Non-Payment - All</b>         | 8,948         | \$12,929,000   |
| 4b.                     | Terminations For Non-Pmt - Heat Related           | 3,432         | N/A            |
| 4c.                     | Terminations For Non-Pmt - Service Limiter        | *B NA         | N/A            |
| 4d.                     | Term. Other Than Non-Pmt. or Cust. Request        | *B N/A        | N/A            |
| 5                       | Reconnections for Non-Pmt.                        | 7,349         | \$7,160,000    |
| 5a.                     | Reconnects Due To HEAP or DSS                     | 874           | \$1,470,000    |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.         | 1,340         | \$1,215,602    |
| 6a.                     | Active DPA's At The Beginning Of This Month       | 162,199       | \$102,142,001  |
| 6b.                     | Deferred Payment Agreements Made                  | 36,435        | \$38,410,993   |
| 6c.                     | Deferred Payment Agreements Reinstated            | 42,094        | \$22,578,505   |
| 6d.                     | Deferred Payment Agreements Defaulted             | 17,650        | \$15,662,917   |
| 6e.                     | Deferred Payment Agreements Satisfied             | 25,236        | \$9,884,966    |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>      | 160,478       | \$101,800,203  |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days             |               |                |
| 7a.                     | <b>Uncollectibles This Month</b>                  | 6,968         | \$ 4,944,000   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service    | 13.6%         |                |
| 7c.                     | Resid. UCB Accounts with One or More DPA          | 890           | \$988,110      |
| 8                       | <b>Residential Sales</b>                          | 2,904,692     | \$ 319,905,673 |
| 9a.                     | Residential Bankruptcies                          | 39            | \$63,886       |
| 9b.                     | Percent Of Bankruptcies Compared To All UCB's     | 0.56%         | 1.29%          |
| 10a.                    | Final Bills Issued This Month (Res & NonRes)      | 70,327        | \$32,555,082   |
| 10b.                    | Final Bills With Arrears This Month               | 9,174         | \$6,831,355    |
| 10c.                    | Final Bills With One or More DPA (last 12 months) | 2,153         | \$1,949,077    |
| 11                      | Deposits Received This Month                      | 6,664         | \$735,724      |

**Notes:** Please enter any special notes here.

B Question 4c (Service limiters are not used at Con Edison) & Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jun-14

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |                |
|-------------------------|---|---------------|----------------|
|                         |   | Customer      | Dollars        |
| 1                       | <b>Arrears Greater Than Sixty Days</b>  | 26,438        | \$61,440,469   |
| 2                       | Final Termination Notices This Month  | 68,589        | \$44,348,731   |
| 3a.                     | Unresolved Arrears (FTN Expired)  | 12,308        | \$ 3,199,972   |
| 3b.                     | Accounts Eligible For Field Action  | 18,330        | NA             |
| 4a.                     | <b>Terminations For Non-Payment - All</b>                                       | 717           | \$2,847,000    |
| 4b.                     | Term. Other Than Non-Pmt. or Cust. Request                                      | NA            | NA             |
| 5a.                     | Reconnects Of Non-Payment Customers   | 371           | \$479,000      |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.                                       | 24            | \$46,951       |
| 6a.                     | Active DPA's At The Beginning Of This Month                                     | 6,497         | \$11,602,111   |
| 6b.                     | Deferred Payment Agreements Made  | 1,997         | \$7,230,339    |
| 6c.                     | Deferred Payment Agreements Reinstated  | 995           | \$1,142,572    |
| 6d.                     | Deferred Payment Agreements Defaulted   | 924           | \$1,977,770    |
| 6e.                     | Deferred Payment Agreements Satisfied   | 755           | \$2,156,097    |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>                                    | 6,393         | \$11,835,578   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days   |               |                |
| 7a.                     | <b>Uncollectibles This Month</b>  | 1,392         | \$ 3,439,907   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service                                  | 24.5%         |                |
| 7c.                     | Non-Resid. UCB Accounts with One or More DPA                                    |               |                |
| 8                       | <b>Non-Residential Sales</b>  | 548,777       | \$ 625,161,811 |
| 9a.                     | Non-Residential Deposits Received This Month                                    | 10,727        | \$7,282,443    |
| 9b.                     | New Non-Residential Accounts  | 8,350         |                |
| 9c.                     | Percent Of New Non-Resid. Accts. W/Deposits                                     | 57.4%         |                |
| 9d.                     | Percent Of Non-Resid. Accts. W/Deposits   | 53.1%         | 10.9%          |
| 10a.                    | Non-Residential Bankruptcies This Month   | 21            | \$152,906      |
| 10b.                    | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.5%          | 4.45%          |



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Mar-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 Arrears Greater Than Sixty Days                      | 299,761   | \$274,197,646 |
| 2 Final Termination Notices This Month                 | 231,474   | \$105,151,415 |
| 3a. Unresolved Arrears (FTN Expired)                   | 30,884    | \$ 15,498,428 |
| 3b. Accounts Eligible For Field Action                 | 64,595    | NA            |
| 4a. Terminations For Non-Payment - All                 | 7,067     | \$9,910,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,926     | N/A           |
| 4c. Terminations For Non-Pmt - Service Limiter *B      | NA        | N/A           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      | N/A       | N/A           |
| 5 Reconnections for Non-Pmt.                           | 4,989     | \$5,603,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 637       | \$1,282,000   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 889       | \$966,359     |
| 6a. Active DPA's At The Beginning Of This Month        | 161,549   | \$85,052,507  |
| 6b. Deferred Payment Agreements Made                   | 39,869    | \$43,290,228  |
| 6c. Deferred Payment Agreements Reinstated             | 49,201    | \$23,709,678  |
| 6d. Deferred Payment Agreements Defaulted              | 13,140    | \$11,080,544  |
| 6e. Deferred Payment Agreements Satisfied              | 28,582    | \$11,941,375  |
| 6f. Active DPA's At The End Of This Month              | 159,956   | \$91,013,899  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. Uncollectibles This Month                          | 6,294     | \$3,477,871   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 14.5%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 626       | \$746,440     |
| 8 Residential Sales                                    | 2,905,529 | \$399,395,024 |
| 9a. Residential Bankruptcies                           | 32        | \$68,868      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.51%     | 1.98%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 58,664    | \$32,432,667  |
| 10b. Final Bills With Arrears This Month               | 8,313     | \$6,251,386   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,999     | \$1,758,454   |
| 11 Deposits Received This Month                        | 4,894     | \$697,593     |

**Notes:** Please enter any special notes here.

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Mar-14

| ITEM DESCRIPTION  | TOTALS   |               |
|---|----------|---------------|
|   | Customer | Dollars       |
| 1 Arrears Greater Than Sixty Days   | 23,445   | \$63,714,543  |
| 2 Final Termination Notices This Month  | 75,857   | \$60,384,197  |
| 3a. Unresolved Arrears (FTN Expired)  | 14,169   | \$ 2,774,560  |
| 3b. Accounts Eligible For Field Action  | 16,020   | NA            |
| 4a. Terminations For Non-Payment - All  | 716      | \$2,685,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA            |
| 5a. Reconnects Of Non-Payment Customers   | 366      | \$472,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 31       | \$64,102      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 5,421    | \$8,307,419   |
| 6b. Deferred Payment Agreements Made  | 2,506    | \$7,681,808   |
| 6c. Deferred Payment Agreements Reinstated  | 974      | \$801,880     |
| 6d. Deferred Payment Agreements Defaulted   | 751      | \$1,458,085   |
| 6e. Deferred Payment Agreements Satisfied   | 790      | \$2,183,449   |
| 6f. Active DPA's At The End Of This Month   | 5,842    | \$9,288,515   |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |               |
| 7a. Uncollectibles This Month   | 1,430    | \$2,086,249   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30.1%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |               |
| 8 Non-Residential Sales   | 548,051  | \$735,292,430 |
| 9a. Non-Residential Deposits Received This Month                                    | 10,851   | \$7,230,921   |
| 9b. New Non-Residential Accounts  | 8,727    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 55.4%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 47.0%    | 9.2%          |
| 10a Non-Residential Bankruptcies This Month   | 18       | \$95,221      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.3%     | 4.56%         |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: May-14

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 291,169   | \$250,893,351  |
| 2 Final Termination Notices This Month                 | 218,241   | \$94,107,881   |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,276    | \$ 28,653,460  |
| 3b. Accounts Eligible For Field Action                 | 76,937    | NA             |
| 4a. Terminations For Non-Payment - All                 | 9,872     | \$13,957,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,457     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 7,506     | \$7,183,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 905       | \$1,418,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,378     | \$1,256,366    |
| 6a. Active DPA's At The Beginning Of This Month        | 161,819   | \$98,284,815   |
| 6b. Deferred Payment Agreements Made                   | 38,804    | \$43,157,771   |
| 6c. Deferred Payment Agreements Reinstated             | 43,074    | \$22,106,898   |
| 6d. Deferred Payment Agreements Defaulted              | 16,864    | \$14,442,068   |
| 6e. Deferred Payment Agreements Satisfied              | 26,467    | \$10,491,212   |
| 6f. Active DPA's At The End Of This Month              | 162,199   | \$102,142,001  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 4,850     | \$ 2,990,272   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 14.3%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 565       | \$681,016      |
| 8 Residential Sales                                    | 2,898,320 | \$ 278,534,578 |
| 9a. Residential Bankruptcies                           | 38        | \$83,740       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.78%     | 2.80%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 72,599    | \$32,667,789   |
| 10b. Final Bills With Arrears This Month               | 9,203     | \$7,249,520    |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,148     | \$2,065,206    |
| 11 Deposits Received This Month                        | 7,012     | \$774,599      |

**Notes:** Please enter any special notes here.

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: May-14

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days   | 24,676   | \$64,413,979   |
| 2 Final Termination Notices This Month  | 69,892   | \$47,565,183   |
| 3a. Unresolved Arrears (FTN Expired)  | 13,814   | \$ 3,847,445   |
| 3b. Accounts Eligible For Field Action  | 18,789   | NA             |
| 4a. Terminations For Non-Payment - All  | 735      | \$2,577,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers   | 415      | \$518,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 41       | \$85,643       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 6,352    | \$11,105,941   |
| 6b. Deferred Payment Agreements Made  | 2,256    | \$7,865,025    |
| 6c. Deferred Payment Agreements Reinstated  | 894      | \$890,184      |
| 6d. Deferred Payment Agreements Defaulted   | 897      | \$1,923,935    |
| 6e. Deferred Payment Agreements Satisfied   | 735      | \$1,778,320    |
| 6f. Active DPA's At The End Of This Month   | 6,497    | \$11,602,111   |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |                |
| 7a. Uncollectibles This Month   | 1,051    | \$ 1,739,270   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30.8%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |                |
| 8 Non-Residential Sales   | 548,214  | \$ 529,208,287 |
| 9a. Non-Residential Deposits Received This Month                                    | 12,236   | \$7,665,717    |
| 9b. New Non-Residential Accounts  | 8,434    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 54.4%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 47.4%    | 11.4%          |
| 10a Non-Residential Bankruptcies This Month   | 20       | \$38,722       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.9%     | 2.23%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Nov-14

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 309,554   | \$252,331,867  |
| 2 Final Termination Notices This Month                 | 229,088   | \$93,356,756   |
| 3a. Unresolved Arrears (FTN Expired)                   | 33,490    | \$ 14,956,783  |
| 3b. Accounts Eligible For Field Action                 | 68,999    | NA             |
| 4a. Terminations For Non-Payment - All                 | 5,938     | \$6,860,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 432       | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 4,968     | \$4,396,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 645       | \$1,082,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 738       | \$594,218      |
| 6a. Active DPA's At The Beginning Of This Month        | 163,188   | \$99,828,305   |
| 6b. Deferred Payment Agreements Made                   | 34,900    | \$30,900,625   |
| 6c. Deferred Payment Agreements Reinstated             | 35,596    | \$20,460,248   |
| 6d. Deferred Payment Agreements Defaulted              | 12,749    | \$9,885,827    |
| 6e. Deferred Payment Agreements Satisfied              | 22,475    | \$9,281,112    |
| 6f. Active DPA's At The End Of This Month              | 165,537   | \$99,125,508   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,924     | \$ 3,956,274   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.3%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 896       | \$950,464      |
| 8 Residential Sales                                    | 2,912,236 | \$ 291,429,898 |
| 9a. Residential Bankruptcies                           | 30        | \$56,423       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.43%     | 1.43%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 71,563    | \$27,947,067   |
| 10b. Final Bills With Arrears This Month               | 7,628     | \$4,681,488    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,861     | \$1,637,556    |
| 11 Deposits Received This Month                        | 6,664     | \$723,650      |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Nov-14

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days   | 26,632   | \$52,028,840   |
| 2 Final Termination Notices This Month  | 72,022   | \$46,290,792   |
| 3a. Unresolved Arrears (FTN Expired)  | 10,391   | \$ 2,997,757   |
| 3b. Accounts Eligible For Field Action  | 16,067   | NA             |
| 4a. Terminations For Non-Payment - All  | 545      | \$1,917,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers   | 323      | \$457,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 13       | \$15,976       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 5,670    | \$10,046,261   |
| 6b. Deferred Payment Agreements Made  | 1,846    | \$5,448,046    |
| 6c. Deferred Payment Agreements Reinstated  | 912      | \$1,109,136    |
| 6d. Deferred Payment Agreements Defaulted   | 659      | \$1,460,308    |
| 6e. Deferred Payment Agreements Satisfied   | 602      | \$2,385,635    |
| 6f. Active DPA's At The End Of This Month   | 5,853    | \$9,922,191    |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |                |
| 7a. Uncollectibles This Month   | 1,256    | \$ 2,694,804   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 27.3%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |                |
| 8 Non-Residential Sales   | 551,322  | \$ 546,184,211 |
| 9a. Non-Residential Deposits Received This Month                                    | 11,053   | \$7,771,166    |
| 9b. New Non-Residential Accounts  | 7,660    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 52.9%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 50.7%    | 14.7%          |
| 10a Non-Residential Bankruptcies This Month   | 28       | \$82,029       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.2%     | 3.04%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Oct-14

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b>   |                |
|-------------------------|---|-----------------|----------------|
|                         |   | <b>Customer</b> | <b>Dollars</b> |
| 1                       | <b>Arrears Greater Than Sixty Days</b>            | 290,154         | \$248,990,409  |
| 2                       | Final Termination Notices This Month              | 245,646         | \$103,933,408  |
| 3a.                     | Unresolved Arrears (FTN Expired)                  | 52,635          | \$ 26,738,089  |
| 3b.                     | Accounts Eligible For Field Action                | 62,222          | NA             |
| 4a.                     | <b>Terminations For Non-Payment - All</b>         | 8,213           | \$10,557,000   |
| 4b.                     | Terminations For Non-Pmt - Heat Related           | 3,122           | N/A            |
| 4c.                     | Terminations For Non-Pmt - Service Limiter        | *B NA           | N/A            |
| 4d.                     | Term. Other Than Non-Pmt. or Cust. Request        | *B N/A          | N/A            |
| 5                       | Reconnections for Non-Pmt.                        | 7,356           | \$6,913,000    |
| 5a.                     | Reconnects Due To HEAP or DSS                     | 728             | \$1,305,000    |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.         | 1,312           | \$1,162,194    |
| 6a.                     | Active DPA's At The Beginning Of This Month       | 160,274         | \$99,171,118   |
| 6b.                     | Deferred Payment Agreements Made                  | 45,361          | \$42,697,430   |
| 6c.                     | Deferred Payment Agreements Reinstated            | 43,850          | \$24,688,242   |
| 6d.                     | Deferred Payment Agreements Defaulted             | 20,167          | \$15,916,963   |
| 6e.                     | Deferred Payment Agreements Satisfied             | 25,758          | \$11,496,328   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>      | 163,188         | \$99,828,305   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days             |                 |                |
| 7a.                     | <b>Uncollectibles This Month</b>                  | 8,363           | \$ 5,204,798   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service    | 11.6%           |                |
| 7c.                     | Resid. UCB Accounts with One or More DPA          | 894             | \$1,062,198    |
| 8                       | <b>Residential Sales *</b>                        | 2,910,058       | \$ 279,680,297 |
| 9a.                     | Residential Bankruptcies                          | 38              | \$112,174      |
| 9b.                     | Percent Of Bankruptcies Compared To All UCB's     | 0.45%           | 2.16%          |
| 10a.                    | Final Bills Issued This Month (Res & NonRes)      | 66,843          | \$29,668,978   |
| 10b.                    | Final Bills With Arrears This Month               | 9,507           | \$6,385,209    |
| 10c.                    | Final Bills With One or More DPA (last 12 months) | 2,313           | \$2,202,887    |
| 11                      | Deposits Received This Month                      | 6,697           | \$721,296      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Oct-14

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b>   |                |
|-------------------------|---|-----------------|----------------|
|                         |   | <b>Customer</b> | <b>Dollars</b> |
| 1                       | <b>Arrears Greater Than Sixty Days</b>  | 25,488          | \$52,364,353   |
| 2                       | Final Termination Notices This Month  | 78,073          | \$52,049,309   |
| 3a.                     | Unresolved Arrears (FTN Expired)  | 14,541          | \$ 3,923,566   |
| 3b.                     | Accounts Eligible For Field Action  | 15,692          | NA             |
| 4a.                     | <b>Terminations For Non-Payment - All</b>                                       | 669             | \$2,771,000    |
| 4b.                     | Term. Other Than Non-Pmt. or Cust. Request                                      | NA              | NA             |
| 5a.                     | Reconnects Of Non-Payment Customers   | 437             | \$721,000      |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.                                       | 39              | \$53,273       |
| 6a.                     | Active DPA's At The Beginning Of This Month                                     | 5,843           | \$10,411,287   |
| 6b.                     | Deferred Payment Agreements Made  | 2,177           | \$6,917,648    |
| 6c.                     | Deferred Payment Agreements Reinstated  | 984             | \$1,100,823    |
| 6d.                     | Deferred Payment Agreements Defaulted   | 1,000           | \$1,917,650    |
| 6e.                     | Deferred Payment Agreements Satisfied   | 888             | \$2,923,332    |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>                                    | 5,670           | \$10,046,261   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days   |                 |                |
| 7a.                     | <b>Uncollectibles This Month</b>  | 1,964           | \$ 3,256,386   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service                                  | 21.8%           |                |
| 7c.                     | Non-Resid. UCB Accounts with One or More DPA                                    |                 |                |
| 8                       | <b>Non-Residential Sales *</b>  | 550,453         | \$ 540,650,687 |
| 9a.                     | Non-Residential Deposits Received This Month                                    | 11,676          | \$7,196,795    |
| 9b.                     | New Non-Residential Accounts  | 6,271           |                |
| 9c.                     | Percent Of New Non-Resid. Accts. W/Deposits                                     | 55.1%           |                |
| 9d.                     | Percent Of Non-Resid. Accts. W/Deposits   | 49.1%           | 13.1%          |
| 10a.                    | Non-Residential Bankruptcies This Month   | 27              | \$64,852       |
| 10b.                    | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.4%            | 1.99%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Sep-14

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 281,158   | \$254,489,824  |
| 2 Final Termination Notices This Month                 | 248,587   | \$108,204,430  |
| 3a. Unresolved Arrears (FTN Expired)                   | 49,512    | \$ 25,372,530  |
| 3b. Accounts Eligible For Field Action                 | 87,341    | NA             |
| 4a. Terminations For Non-Payment - All                 | 9,179     | \$12,562,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,789     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 7,514     | \$7,405,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 765       | \$1,400,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,437     | \$1,287,569    |
| 6a. Active DPA's At The Beginning Of This Month        | 154,981   | \$96,823,386   |
| 6b. Deferred Payment Agreements Made                   | 45,653    | \$42,958,720   |
| 6c. Deferred Payment Agreements Reinstated             | 41,839    | \$23,573,040   |
| 6d. Deferred Payment Agreements Defaulted              | 20,730    | \$16,144,551   |
| 6e. Deferred Payment Agreements Satisfied              | 23,939    | \$11,275,794   |
| 6f. Active DPA's At The End Of This Month              | 160,274   | \$99,171,118   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 8,341     | \$ 5,273,162   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 12.0%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,001     | \$1,158,180    |
| 8 Residential Sales *                                  | 2,906,803 | \$ 362,621,693 |
| 9a. Residential Bankruptcies                           | 42        | \$129,604      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.50%     | 2.46%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 75,293    | \$31,522,713   |
| 10b. Final Bills With Arrears This Month               | 9,696     | \$6,633,616    |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,355     | \$2,309,103    |
| 11 Deposits Received This Month                        | 6,700     | \$737,594      |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Sep-14

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days   | 25,122   | \$52,321,604   |
| 2 Final Termination Notices This Month  | 79,918   | \$52,413,619   |
| 3a. Unresolved Arrears (FTN Expired)  | 14,007   | \$ 3,425,287   |
| 3b. Accounts Eligible For Field Action  | 19,427   | NA             |
| 4a. Terminations For Non-Payment - All  | 864      | \$3,058,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers   | 424      | \$531,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 51       | \$72,501       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 5,851    | \$10,259,455   |
| 6b. Deferred Payment Agreements Made  | 2,216    | \$7,268,690    |
| 6c. Deferred Payment Agreements Reinstated  | 1,075    | \$1,057,461    |
| 6d. Deferred Payment Agreements Defaulted   | 918      | \$1,793,508    |
| 6e. Deferred Payment Agreements Satisfied   | 881      | \$2,986,332    |
| 6f. Active DPA's At The End Of This Month   | 5,843    | \$10,411,287   |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |                |
| 7a. Uncollectibles This Month   | 1,295    | \$ 3,100,298   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 25.9%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |                |
| 8 Non-Residential Sales *   | 548,943  | \$ 730,670,583 |
| 9a. Non-Residential Deposits Received This Month                                    | 11,044   | \$7,021,825    |
| 9b. New Non-Residential Accounts  | 6,617    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 51.9%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 51.0%    | 11.4%          |
| 10a Non-Residential Bankruptcies This Month   | 19       | \$39,125       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.5%     | 1.26%          |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Apr-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 220,691   | \$238,589,429 |
| 2. Final Termination Notices This Month                | 93,374    | \$67,605,300  |
| 3a. Unresolved Arrears (FTN Expired)                   | 73,327    | \$130,795,456 |
| 3b. Accounts Eligible For Field Action                 | 11,284    | \$20,903,632  |
| 4a. Terminations For Non-Payment - All                 | 6,065     | \$10,591,938  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,520     | \$5,881,896   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 92        | \$221,385     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,617     | \$2,278,899   |
| 6a. Active DPA's At The Beginning Of This Month        | 56,879    | \$60,276,255  |
| 6b. Deferred Payment Agreements Made                   | 16,291    | \$15,550,852  |
| 6c. Deferred Payment Agreements Reinstated             | 13,766    | \$14,867,017  |
| 6d. Deferred Payment Agreements Defaulted              | 25,703    | \$31,797,202  |
| 6e. Deferred Payment Agreements Satisfied              | 3,022     | \$390,020     |
| 6f. Active DPA's At The End Of This Month              | 60,138    | \$66,296,668  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 27.25%    | 27.79%        |
| 7a. Uncollectables This Month                          | 3,948     | \$1,213,567   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42.48%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,429     | \$1,141,710   |
| 8. Residential Sales                                   | 1,481,594 | \$206,821,357 |
| 9a. Residential Bankruptcies                           | 81        | \$204,168     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.05%     | 16.82%        |
| 10a. Final Bills Issued This Month                     | 26,049    | \$11,383,088  |
| 10b. Final Bills With Arrears This Month               | 8,820     | \$9,331,874   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,478     | \$3,588,624   |
| 11. Deposits Received This Month                       | 84        | \$18,808      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Apr-14

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 9,690    | \$13,167,285  |
| 2. Final Termination Notices This Month  | 4,312    | \$4,261,844   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,074    | \$9,269,300   |
| 3b. Accounts Eligible For Field Action   | 3,719    | \$7,035,386   |
| 4a. Terminations For Non-Payment - All   | 306      | \$469,427     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 174      | \$273,611     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 8        | \$5,528       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 349      | \$900,312     |
| 6b. Deferred Payment Agreements Made   | 289      | \$877,251     |
| 6c. Deferred Payment Agreements Reinstated   | 54       | \$260,270     |
| 6d. Deferred Payment Agreements Defaulted  | 197      | \$581,204     |
| 6e. Deferred Payment Agreements Satisfied  | 46       | \$15,029      |
| 6f. Active DPA's At The End Of This Month  | 435      | \$1,247,479   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.49%    | 9.47%         |
| 7a. Uncollectables This Month  | 150      | \$157,561     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 23.33%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 194,691  | \$128,653,100 |
| 9a. Non-Residential Deposits Received This Month                                     | 550      | \$921,993     |
| 9b. New Non-Residential Accounts   | 1,577    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.89%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 43.33%   | 32.53%        |
| 10a. Non-Residential Bankruptcies This Month   | 16       | \$36,937      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.67%   | 23.44%        |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Aug-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 239,683   | \$249,423,429 |
| 2. Final Termination Notices This Month                | 84,789    | \$60,211,496  |
| 3a. Unresolved Arrears (FTN Expired)                   | 44,635    | \$90,958,948  |
| 3b. Accounts Eligible For Field Action                 | 31,040    | \$36,398,766  |
| 4a. Terminations For Non-Payment - All                 | 10,756    | \$13,644,599  |
| 4b. Terminations For Non-Pmt - Heat Related            | 4,792     | \$7,083,416   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 6         | \$21,790      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 3,098     | \$3,492,198   |
| 6a. Active DPA's At The Beginning Of This Month        | 74,439    | \$77,691,901  |
| 6b. Deferred Payment Agreements Made                   | 13,755    | \$13,387,221  |
| 6c. Deferred Payment Agreements Reinstated             | 22,889    | \$23,377,280  |
| 6d. Deferred Payment Agreements Defaulted              | 23,343    | \$25,923,650  |
| 6e. Deferred Payment Agreements Satisfied              | 4,081     | \$457,338     |
| 6f. Active DPA's At The End Of This Month              | 77,481    | \$81,171,904  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 32.33%    | 32.54%        |
| 7a. Uncollectables This Month                          | 8,382     | \$7,886,647   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.56%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,339     | \$3,692,508   |
| 8. Residential Sales                                   | 1,498,484 | \$172,462,260 |
| 9a. Residential Bankruptcies                           | 49        | \$105,820     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.58%     | 1.34%         |
| 10a. Final Bills Issued This Month                     | 38,565    | \$13,540,759  |
| 10b. Final Bills With Arrears This Month               | 11,715    | \$11,530,322  |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,695     | \$4,412,093   |
| 11. Deposits Received This Month                       | 58        | \$14,039      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-14

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 10,097   | \$12,282,294  |
| 2. Final Termination Notices This Month  | 3,154    | \$2,541,886   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,402    | \$6,214,211   |
| 3b. Accounts Eligible For Field Action   | 2,823    | \$3,746,545   |
| 4a. Terminations For Non-Payment - All   | 274      | \$443,232     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 132      | \$250,012     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 14       | \$30,283      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 452      | \$1,869,196   |
| 6b. Deferred Payment Agreements Made   | 215      | \$653,486     |
| 6c. Deferred Payment Agreements Reinstated   | 122      | \$583,536     |
| 6d. Deferred Payment Agreements Defaulted  | 188      | \$548,800     |
| 6e. Deferred Payment Agreements Satisfied  | 59       | \$8,501       |
| 6f. Active DPA's At The End Of This Month  | 490      | \$1,892,962   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.85%    | 15.41%        |
| 7a. Uncollectables This Month  | 255      | \$409,441     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 14.90%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 194,619  | \$101,865,638 |
| 9a. Non-Residential Deposits Received This Month                                     | 516      | \$712,687     |
| 9b. New Non-Residential Accounts   | 1,132    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.33%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 56.08%   | 41.62%        |
| 10a. Non-Residential Bankruptcies This Month   | 6        | \$5,478       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.35%    | 1.34%         |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Dec-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 231,349   | \$231,292,159 |
| 2. Final Termination Notices This Month                | 84,087    | \$48,529,159  |
| 3a. Unresolved Arrears (FTN Expired)                   | 60,450    | \$109,231,923 |
| 3b. Accounts Eligible For Field Action                 | 1,984     | \$2,502,360   |
| 4a. Terminations For Non-Payment - All                 | 506       | \$757,559     |
| 4b. Terminations For Non-Pmt - Heat Related            | 199       | \$399,086     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 99        | \$266,092     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 138       | \$148,060     |
| 6a. Active DPA's At The Beginning Of This Month        | 66,170    | \$69,498,508  |
| 6b. Deferred Payment Agreements Made                   | 11,377    | \$9,663,570   |
| 6c. Deferred Payment Agreements Reinstated             | 15,832    | \$16,404,584  |
| 6d. Deferred Payment Agreements Defaulted              | 30,392    | \$32,672,948  |
| 6e. Deferred Payment Agreements Satisfied              | 4,036     | \$273,418     |
| 6f. Active DPA's At The End Of This Month              | 60,196    | \$63,935,071  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26.02%    | 27.64%        |
| 7a. Uncollectables This Month                          | 7,780     | \$5,618,422   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.72%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,065     | \$2,678,091   |
| 8. Residential Sales                                   | 1,491,265 | \$206,768,798 |
| 9a. Residential Bankruptcies                           | 94        | \$156,586     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.21%     | 2.79%         |
| 10a. Final Bills Issued This Month                     | 27,400    | \$6,967,620   |
| 10b. Final Bills With Arrears This Month               | 7,547     | \$5,392,580   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,973     | \$2,160,811   |
| 11. Deposits Received This Month                       | 82        | \$21,586      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Dec-14

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 9,265    | \$10,188,233  |
| 2. Final Termination Notices This Month  | 3,423    | \$2,485,568   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,756    | \$6,151,543   |
| 3b. Accounts Eligible For Field Action   | 1,313    | \$1,772,764   |
| 4a. Terminations For Non-Payment - All   | 87       | \$160,506     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 54       | \$93,548      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10       | \$11,688      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 334      | \$694,988     |
| 6b. Deferred Payment Agreements Made   | 144      | \$353,148     |
| 6c. Deferred Payment Agreements Reinstated   | 84       | \$172,136     |
| 6d. Deferred Payment Agreements Defaulted  | 190      | \$270,312     |
| 6e. Deferred Payment Agreements Satisfied  | 62       | \$11,621      |
| 6f. Active DPA's At The End Of This Month  | 341      | \$742,512     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.68%    | 7.29%         |
| 7a. Uncollectables This Month  | 190      | \$299,475     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.00%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 195,091  | \$101,746,479 |
| 9a. Non-Residential Deposits Received This Month                                     | 5,706    | \$2,385,618   |
| 9b. New Non-Residential Accounts   | 1,360    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.43%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 44.21%   | 32.05%        |
| 10a. Non-Residential Bankruptcies This Month   | 10       | \$7,661       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.26%    | 2.56%         |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Feb-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 205,633   | \$210,671,128 |
| 2. Final Termination Notices This Month                | 94,548    | \$56,349,919  |
| 3a. Unresolved Arrears (FTN Expired)                   | 78,984    | \$128,051,981 |
| 3b. Accounts Eligible For Field Action                 | 930       | \$1,670,005   |
| 4a. Terminations For Non-Payment - All                 | 296       | \$514,123     |
| 4b. Terminations For Non-Pmt - Heat Related            | 153       | \$339,468     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 79        | \$232,395     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 53        | \$58,534      |
| 6a. Active DPA's At The Beginning Of This Month        | 56,543    | \$58,397,929  |
| 6b. Deferred Payment Agreements Made                   | 8,591     | \$6,444,675   |
| 6c. Deferred Payment Agreements Reinstated             | 16,782    | \$17,030,102  |
| 6d. Deferred Payment Agreements Defaulted              | 21,844    | \$25,806,525  |
| 6e. Deferred Payment Agreements Satisfied              | 4,260     | \$242,557     |
| 6f. Active DPA's At The End Of This Month              | 52,340    | \$54,721,965  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 25.45%    | 25.98%        |
| 7a. Uncollectables This Month                          | 5,194     | \$1,943,803   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.08%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,936     | \$1,475,383   |
| 8. Residential Sales                                   | 1,472,756 | \$277,253,741 |
| 9a. Residential Bankruptcies                           | 104       | \$216,703     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.00%     | 11.15%        |
| 10a. Final Bills Issued This Month                     | 21,662    | \$7,016,703   |
| 10b. Final Bills With Arrears This Month               | 6,461     | \$4,852,980   |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,814     | \$1,694,549   |
| 11. Deposits Received This Month                       | 84        | \$19,041      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-14

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 8,212    | \$9,624,754   |
| 2. Final Termination Notices This Month  | 5,118    | \$3,483,815   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,451    | \$7,474,570   |
| 3b. Accounts Eligible For Field Action   | 4,204    | \$5,101,622   |
| 4a. Terminations For Non-Payment - All   | 142      | \$213,688     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 71       | \$96,784      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$203         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 265      | \$466,280     |
| 6b. Deferred Payment Agreements Made   | 135      | \$205,268     |
| 6c. Deferred Payment Agreements Reinstated   | 48       | \$137,524     |
| 6d. Deferred Payment Agreements Defaulted  | 133      | \$219,529     |
| 6e. Deferred Payment Agreements Satisfied  | 38       | \$24,868      |
| 6f. Active DPA's At The End Of This Month  | 266      | \$535,972     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.24%    | 5.57%         |
| 7a. Uncollectables This Month  | 357      | \$305,198     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 28.85%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 195,151  | \$159,502,650 |
| 9a. Non-Residential Deposits Received This Month                                     | 469      | \$576,407     |
| 9b. New Non-Residential Accounts   | 887      |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.15%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 45.66%   | 36.80%        |
| 10a. Non-Residential Bankruptcies This Month   | 18       | \$20,501      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.04%    | 6.72%         |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Jan-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 209,903   | \$206,322,322 |
| 2. Final Termination Notices This Month                | 115,053   | \$57,485,004  |
| 3a. Unresolved Arrears (FTN Expired)                   | 79,130    | \$116,251,590 |
| 3b. Accounts Eligible For Field Action                 | 853       | \$1,274,959   |
| 4a. Terminations For Non-Payment - All                 | 255       | \$347,848     |
| 4b. Terminations For Non-Pmt - Heat Related            | 106       | \$168,458     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 97        | \$186,154     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 55        | \$84,555      |
| 6a. Active DPA's At The Beginning Of This Month        | 56,605    | \$61,544,906  |
| 6b. Deferred Payment Agreements Made                   | 8,008     | \$4,753,276   |
| 6c. Deferred Payment Agreements Reinstated             | 21,146    | \$21,792,670  |
| 6d. Deferred Payment Agreements Defaulted              | 20,933    | \$22,837,736  |
| 6e. Deferred Payment Agreements Satisfied              | 4,072     | \$250,464     |
| 6f. Active DPA's At The End Of This Month              | 56,543    | \$58,397,929  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26.94%    | 28.30%        |
| 7a. Uncollectables This Month                          | 7,212     | \$4,636,525   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.74%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,914     | \$2,012,160   |
| 8. Residential Sales                                   | 1,456,155 | \$275,413,523 |
| 9a. Residential Bankruptcies                           | 118       | \$209,689     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.64%     | 4.52%         |
| 10a. Final Bills Issued This Month                     | 23,432    | \$6,610,202   |
| 10b. Final Bills With Arrears This Month               | 6,774     | \$4,615,915   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,023     | \$1,546,549   |
| 11. Deposits Received This Month                       | 97        | \$22,768      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Jan-14

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 8,724    | \$9,444,742   |
| 2. Final Termination Notices This Month  | 5,956    | \$3,306,908   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,571    | \$7,037,516   |
| 3b. Accounts Eligible For Field Action   | 4,380    | \$5,292,610   |
| 4a. Terminations For Non-Payment - All   | 161      | \$127,453     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 82       | \$67,642      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$473         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 229      | \$456,997     |
| 6b. Deferred Payment Agreements Made   | 125      | \$181,815     |
| 6c. Deferred Payment Agreements Reinstated   | 63       | \$100,403     |
| 6d. Deferred Payment Agreements Defaulted  | 103      | \$222,729     |
| 6e. Deferred Payment Agreements Satisfied  | 34       | \$14,418      |
| 6f. Active DPA's At The End Of This Month  | 265      | \$466,280     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.04%    | 4.94%         |
| 7a. Uncollectables This Month  | 231      | \$285,997     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 28.57%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 193,420  | \$132,654,287 |
| 9a. Non-Residential Deposits Received This Month                                     | 655      | \$563,127     |
| 9b. New Non-Residential Accounts   | 1,444    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.44%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 53.68%   | 30.35%        |
| 10a. Non-Residential Bankruptcies This Month   | 9        | \$8,313       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.90%    | 2.91%         |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jul-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 236,078   | \$261,464,592 |
| 2. Final Termination Notices This Month                | 96,776    | \$66,055,471  |
| 3a. Unresolved Arrears (FTN Expired)                   | 53,676    | \$103,450,189 |
| 3b. Accounts Eligible For Field Action                 | 36,965    | \$44,097,382  |
| 4a. Terminations For Non-Payment - All                 | 12,217    | \$13,928,685  |
| 4b. Terminations For Non-Pmt - Heat Related            | 5,718     | \$7,594,445   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 6         | \$7,989       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 3,598     | \$3,588,880   |
| 6a. Active DPA's At The Beginning Of This Month        | 73,386    | \$76,121,073  |
| 6b. Deferred Payment Agreements Made                   | 12,247    | \$11,306,840  |
| 6c. Deferred Payment Agreements Reinstated             | 21,413    | \$22,137,296  |
| 6d. Deferred Payment Agreements Defaulted              | 23,932    | \$26,796,454  |
| 6e. Deferred Payment Agreements Satisfied              | 3,744     | \$383,320     |
| 6f. Active DPA's At The End Of This Month              | 74,439    | \$77,691,901  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 31.53%    | 29.71%        |
| 7a. Uncollectables This Month                          | 7,391     | \$7,248,277   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.86%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,768     | \$3,036,570   |
| 8. Residential Sales                                   | 1,491,437 | \$171,962,680 |
| 9a. Residential Bankruptcies                           | 68        | \$97,223      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.92%     | 1.34%         |
| 10a. Final Bills Issued This Month                     | 36,679    | \$13,016,217  |
| 10b. Final Bills With Arrears This Month               | 11,382    | \$11,232,477  |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,837     | \$4,590,982   |
| 11. Deposits Received This Month                       | 73        | \$17,393      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-14

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 10,150   | \$17,663,843  |
| 2. Final Termination Notices This Month  | 3,867    | \$4,520,804   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,817    | \$7,545,234   |
| 3b. Accounts Eligible For Field Action   | 1,644    | \$2,971,033   |
| 4a. Terminations For Non-Payment - All   | 134      | \$253,441     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 73       | \$145,972     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 12       | \$26,355      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 495      | \$1,898,350   |
| 6b. Deferred Payment Agreements Made   | 166      | \$572,613     |
| 6c. Deferred Payment Agreements Reinstated   | 88       | \$293,281     |
| 6d. Deferred Payment Agreements Defaulted  | 236      | \$635,836     |
| 6e. Deferred Payment Agreements Satisfied  | 77       | \$55,329      |
| 6f. Active DPA's At The End Of This Month  | 452      | \$1,869,196   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.45%    | 10.58%        |
| 7a. Uncollectables This Month  | 371      | \$510,708     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.56%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 194,594  | \$101,044,519 |
| 9a. Non-Residential Deposits Received This Month                                     | 498      | \$540,869     |
| 9b. New Non-Residential Accounts   | 1,153    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.52%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 50.94%   | 22.02%        |
| 10a. Non-Residential Bankruptcies This Month   | 11       | \$42,616      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.96%    | 8.34%         |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jun-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 252,985   | \$265,946,913 |
| 2. Final Termination Notices This Month                | 83,529    | \$55,314,226  |
| 3a. Unresolved Arrears (FTN Expired)                   | 59,517    | \$109,391,921 |
| 3b. Accounts Eligible For Field Action                 | 29,270    | \$42,677,659  |
| 4a. Terminations For Non-Payment - All                 | 11,971    | \$16,386,650  |
| 4b. Terminations For Non-Pmt - Heat Related            | 5,548     | \$8,546,089   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 7         | \$7,104       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 4,091     | \$4,885,160   |
| 6a. Active DPA's At The Beginning Of This Month        | 69,358    | \$72,844,174  |
| 6b. Deferred Payment Agreements Made                   | 14,713    | \$13,055,317  |
| 6c. Deferred Payment Agreements Reinstated             | 15,729    | \$16,445,780  |
| 6d. Deferred Payment Agreements Defaulted              | 21,784    | \$25,026,249  |
| 6e. Deferred Payment Agreements Satisfied              | 3,212     | \$439,340     |
| 6f. Active DPA's At The End Of This Month              | 73,386    | \$76,121,073  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.01%    | 28.62%        |
| 7a. Uncollectables This Month                          | 5,484     | \$1,786,537   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.20%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,976     | \$1,913,577   |
| 8. Residential Sales                                   | 1,493,467 | \$145,031,671 |
| 9a. Residential Bankruptcies                           | 86        | \$180,230     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.57%     | 10.09%        |
| 10a. Final Bills Issued This Month                     | 37,360    | \$12,946,895  |
| 10b. Final Bills With Arrears This Month               | 11,235    | \$11,032,158  |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,628     | \$4,569,179   |
| 11. Deposits Received This Month                       | 73        | \$14,409      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 10,150   | \$17,663,843 |
| 2. Final Termination Notices This Month  | 3,867    | \$4,520,804  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,945    | \$7,969,039  |
| 3b. Accounts Eligible For Field Action   | 2,248    | \$3,646,439  |
| 4a. Terminations For Non-Payment - All   | 207      | \$441,107    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 115      | \$258,057    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$6,384      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 520      | \$2,101,713  |
| 6b. Deferred Payment Agreements Made   | 245      | \$642,910    |
| 6c. Deferred Payment Agreements Reinstated   | 72       | \$185,061    |
| 6d. Deferred Payment Agreements Defaulted  | 247      | \$691,183    |
| 6e. Deferred Payment Agreements Satisfied  | 65       | \$21,329     |
| 6f. Active DPA's At The End Of This Month  | 495      | \$1,898,350  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.88%    | 10.75%       |
| 7a. Uncollectables This Month  | 395      | \$577,995    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 27.34%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 195,329  | \$98,243,719 |
| 9a. Non-Residential Deposits Received This Month                                     | 502      | \$363,722    |
| 9b. New Non-Residential Accounts   | 1,142    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.99%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 44.81%   | 21.54%       |
| 10a. Non-Residential Bankruptcies This Month   | 21       | \$25,332     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.32%    | 4.38%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Mar-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 205,183   | \$217,738,648 |
| 2. Final Termination Notices This Month                | 93,266    | \$54,352,554  |
| 3a. Unresolved Arrears (FTN Expired)                   | 81,835    | \$135,649,370 |
| 3b. Accounts Eligible For Field Action                 | 2,076     | \$4,208,168   |
| 4a. Terminations For Non-Payment - All                 | 577       | \$1,182,675   |
| 4b. Terminations For Non-Pmt - Heat Related            | 293       | \$755,408     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 42        | \$106,289     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 144       | \$243,633     |
| 6a. Active DPA's At The Beginning Of This Month        | 52,340    | \$54,721,965  |
| 6b. Deferred Payment Agreements Made                   | 11,819    | \$10,191,193  |
| 6c. Deferred Payment Agreements Reinstated             | 16,986    | \$17,693,705  |
| 6d. Deferred Payment Agreements Defaulted              | 20,177    | \$24,404,581  |
| 6e. Deferred Payment Agreements Satisfied              | 3,422     | \$204,859     |
| 6f. Active DPA's At The End Of This Month              | 56,879    | \$60,276,255  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 27.72%    | 27.68%        |
| 7a. Uncollectables This Month                          | 6,551     | \$5,530,342   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 33.06%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,999     | \$1,609,313   |
| 8. Residential Sales                                   | 1,481,664 | \$315,891,734 |
| 9a. Residential Bankruptcies                           | 134       | \$216,685     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.05%     | 3.92%         |
| 10a. Final Bills Issued This Month                     | 21,228    | \$7,628,025   |
| 10b. Final Bills With Arrears This Month               | 6,415     | \$5,251,295   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,105     | \$1,989,082   |
| 11. Deposits Received This Month                       | 82        | \$18,889      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Mar-14

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 7,966    | \$10,317,516  |
| 2. Final Termination Notices This Month  | 5,720    | \$6,818,299   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,790    | \$9,209,137   |
| 3b. Accounts Eligible For Field Action   | 3,105    | \$4,867,495   |
| 4a. Terminations For Non-Payment - All   | 154      | \$172,715     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 90       | \$114,159     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$5,563       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 266      | \$535,972     |
| 6b. Deferred Payment Agreements Made   | 229      | \$576,983     |
| 6c. Deferred Payment Agreements Reinstated   | 61       | \$89,024      |
| 6d. Deferred Payment Agreements Defaulted  | 138      | \$336,316     |
| 6e. Deferred Payment Agreements Satisfied  | 39       | \$22,350      |
| 6f. Active DPA's At The End Of This Month  | 349      | \$900,312     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.38%    | 8.73%         |
| 7a. Uncollectables This Month  | 312      | \$735,839     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 18.91%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 195,069  | \$163,308,893 |
| 9a. Non-Residential Deposits Received This Month                                     | 512      | \$359,473     |
| 9b. New Non-Residential Accounts   | 1,045    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 25.45%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 46.79%   | 19.50%        |
| 10a. Non-Residential Bankruptcies This Month   | 21       | \$26,567      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.73%    | 3.61%         |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: May-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 240,744   | \$267,344,813 |
| 2. Final Termination Notices This Month                | 89,495    | \$59,911,693  |
| 3a. Unresolved Arrears (FTN Expired)                   | 70,537    | \$123,521,173 |
| 3b. Accounts Eligible For Field Action                 | 21,631    | \$41,843,378  |
| 4a. Terminations For Non-Payment - All                 | 8,844     | \$16,317,152  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,743     | \$8,430,793   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 33        | \$106,750     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,496     | \$3,848,945   |
| 6a. Active DPA's At The Beginning Of This Month        | 60,138    | \$66,296,668  |
| 6b. Deferred Payment Agreements Made                   | 18,325    | \$16,143,150  |
| 6c. Deferred Payment Agreements Reinstated             | 17,862    | \$19,204,118  |
| 6d. Deferred Payment Agreements Defaulted              | 22,030    | \$26,605,736  |
| 6e. Deferred Payment Agreements Satisfied              | 3,472     | \$343,193     |
| 6f. Active DPA's At The End Of This Month              | 69,358    | \$72,844,174  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.81%    | 27.25%        |
| 7a. Uncollectables This Month                          | 4,501     | \$2,758,818   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43.75%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,671     | \$1,475,100   |
| 8. Residential Sales                                   | 1,488,667 | \$181,644,219 |
| 9a. Residential Bankruptcies                           | 80        | \$140,547     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.78%     | 5.09%         |
| 10a. Final Bills Issued This Month                     | 33,505    | \$14,605,045  |
| 10b. Final Bills With Arrears This Month               | 10,838    | \$12,375,509  |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,035     | \$5,078,747   |
| 11. Deposits Received This Month                       | 68        | \$16,365      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: May-14

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 10,150   | \$17,663,843  |
| 2. Final Termination Notices This Month  | 3,867    | \$4,520,804   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,924    | \$8,370,923   |
| 3b. Accounts Eligible For Field Action   | 2,996    | \$4,869,051   |
| 4a. Terminations For Non-Payment - All   | 361      | \$540,186     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 167      | \$285,366     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 12       | \$19,427      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 435      | \$1,247,479   |
| 6b. Deferred Payment Agreements Made   | 279      | \$1,445,891   |
| 6c. Deferred Payment Agreements Reinstated   | 75       | \$247,695     |
| 6d. Deferred Payment Agreements Defaulted  | 174      | \$390,356     |
| 6e. Deferred Payment Agreements Satisfied  | 74       | \$13,876      |
| 6f. Active DPA's At The End Of This Month  | 520      | \$2,101,713   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.12%    | 11.90%        |
| 7a. Uncollectables This Month  | 252      | \$336,436     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 15.48%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 195,073  | \$107,434,587 |
| 9a. Non-Residential Deposits Received This Month                                     | 541      | \$413,282     |
| 9b. New Non-Residential Accounts   | 1,423    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.07%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 43.65%   | 74.79%        |
| 10a. Non-Residential Bankruptcies This Month   | 24       | \$158,970     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.52%    | 47.25%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Nov-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 231,967   | \$227,938,608 |
| 2. Final Termination Notices This Month                | 66,689    | \$40,796,003  |
| 3a. Unresolved Arrears (FTN Expired)                   | 50,115    | \$95,825,544  |
| 3b. Accounts Eligible For Field Action                 | 1,277     | \$2,435,880   |
| 4a. Terminations For Non-Payment - All                 | 464       | \$994,874     |
| 4b. Terminations For Non-Pmt - Heat Related            | 288       | \$618,407     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 84        | \$281,299     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 55        | \$66,638      |
| 6a. Active DPA's At The Beginning Of This Month        | 71,769    | \$75,366,837  |
| 6b. Deferred Payment Agreements Made                   | 9,098     | \$7,944,367   |
| 6c. Deferred Payment Agreements Reinstated             | 16,790    | \$16,860,977  |
| 6d. Deferred Payment Agreements Defaulted              | 28,613    | \$30,728,796  |
| 6e. Deferred Payment Agreements Satisfied              | 3,183     | \$184,388     |
| 6f. Active DPA's At The End Of This Month              | 66,170    | \$69,498,508  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.53%    | 30.49%        |
| 7a. Uncollectables This Month                          | 6,893     | \$7,017,946   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 33.86%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,856     | \$2,883,161   |
| 8. Residential Sales                                   | 1,494,063 | \$158,181,961 |
| 9a. Residential Bankruptcies                           | 80        | \$188,717     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.16%     | 2.69%         |
| 10a. Final Bills Issued This Month                     | 24,944    | \$6,602,235   |
| 10b. Final Bills With Arrears This Month               | 6,371     | \$5,433,087   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,917     | \$2,119,588   |
| 11. Deposits Received This Month                       | 60        | \$15,455      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Nov-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 9,314    | \$10,233,936 |
| 2. Final Termination Notices This Month  | 2,480    | \$1,727,128  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,492    | \$5,718,009  |
| 3b. Accounts Eligible For Field Action   | 923      | \$1,282,054  |
| 4a. Terminations For Non-Payment - All   | 81       | \$162,699    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 40       | \$48,191     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 8        | \$15,014     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 376      | \$1,007,153  |
| 6b. Deferred Payment Agreements Made   | 108      | \$134,040    |
| 6c. Deferred Payment Agreements Reinstated   | 69       | \$120,701    |
| 6d. Deferred Payment Agreements Defaulted  | 177      | \$520,411    |
| 6e. Deferred Payment Agreements Satisfied  | 48       | \$18,817     |
| 6f. Active DPA's At The End Of This Month  | 334      | \$694,988    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.59%    | 6.79%        |
| 7a. Uncollectables This Month  | 168      | \$134,432    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.02%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 195,115  | \$92,899,463 |
| 9a. Non-Residential Deposits Received This Month                                     | 4,271    | \$1,976,308  |
| 9b. New Non-Residential Accounts   | 1,464    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.42%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 41.67%   | 111.30%      |
| 10a. Non-Residential Bankruptcies This Month   | 24       | \$35,308     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 14.29%   | 26.26%       |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Oct-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 223,375   | \$233,523,042 |
| 2. Final Termination Notices This Month                | 84,189    | \$51,085,469  |
| 3a. Unresolved Arrears (FTN Expired)                   | 46,498    | \$91,897,076  |
| 3b. Accounts Eligible For Field Action                 | 23,024    | \$25,891,151  |
| 4a. Terminations For Non-Payment - All                 | 5,285     | \$6,531,074   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,994     | \$2,666,425   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,403     | \$1,500,583   |
| 6a. Active DPA's At The Beginning Of This Month        | 75,892    | \$80,594,742  |
| 6b. Deferred Payment Agreements Made                   | 11,501    | \$9,520,531   |
| 6c. Deferred Payment Agreements Reinstated             | 21,450    | \$21,970,529  |
| 6d. Deferred Payment Agreements Defaulted              | 28,748    | \$31,238,996  |
| 6e. Deferred Payment Agreements Satisfied              | 4,273     | \$434,257     |
| 6f. Active DPA's At The End Of This Month              | 71,769    | \$75,366,837  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 32.13%    | 32.27%        |
| 7a. Uncollectables This Month                          | 9,030     | \$7,098,061   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.84%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,933     | \$3,892,252   |
| 8. Residential Sales                                   | 1,488,584 | \$145,234,999 |
| 9a. Residential Bankruptcies                           | 126       | \$267,749     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.40%     | 3.77%         |
| 10a. Final Bills Issued This Month                     | 37,401    | \$12,728,211  |
| 10b. Final Bills With Arrears This Month               | 11,261    | \$11,116,058  |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,970     | \$4,446,182   |
| 11. Deposits Received This Month                       | 43        | \$13,019      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Oct-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,716    | \$10,540,031 |
| 2. Final Termination Notices This Month  | 3,493    | \$2,836,230  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,359    | \$5,973,044  |
| 3b. Accounts Eligible For Field Action   | 2,183    | \$3,261,608  |
| 4a. Terminations For Non-Payment - All   | 208      | \$345,895    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 98       | \$147,621    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 8        | \$21,181     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 399      | \$1,333,750  |
| 6b. Deferred Payment Agreements Made   | 148      | \$213,172    |
| 6c. Deferred Payment Agreements Reinstated   | 104      | \$172,100    |
| 6d. Deferred Payment Agreements Defaulted  | 183      | \$426,427    |
| 6e. Deferred Payment Agreements Satisfied  | 60       | \$18,710     |
| 6f. Active DPA's At The End Of This Month  | 376      | \$1,007,153  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.31%    | 9.56%        |
| 7a. Uncollectables This Month  | 336      | \$289,028    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.02%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 190,978  | \$92,672,300 |
| 9a. Non-Residential Deposits Received This Month                                     | 3,307    | \$1,640,776  |
| 9b. New Non-Residential Accounts   | 1,634    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30.54%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 48.21%   | 37.02%       |
| 10a. Non-Residential Bankruptcies This Month   | 46       | \$26,399     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 13.69%   | 9.13%        |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Sep-14

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 232,586   | \$235,899,952 |
| 2. Final Termination Notices This Month                | 93,553    | \$59,922,851  |
| 3a. Unresolved Arrears (FTN Expired)                   | 45,606    | \$90,223,972  |
| 3b. Accounts Eligible For Field Action                 | 27,666    | \$32,879,525  |
| 4a. Terminations For Non-Payment - All                 | 5,536     | \$7,604,546   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,222     | \$3,600,348   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 1         | \$2,295       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,262     | \$1,509,993   |
| 6a. Active DPA's At The Beginning Of This Month        | 77,481    | \$81,171,904  |
| 6b. Deferred Payment Agreements Made                   | 12,442    | \$10,965,505  |
| 6c. Deferred Payment Agreements Reinstated             | 20,299    | \$20,951,126  |
| 6d. Deferred Payment Agreements Defaulted              | 24,650    | \$26,579,837  |
| 6e. Deferred Payment Agreements Satisfied              | 4,172     | \$436,081     |
| 6f. Active DPA's At The End Of This Month              | 75,892    | \$80,594,742  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 32.63%    | 34.16%        |
| 7a. Uncollectables This Month                          | 12,240    | \$11,903,339  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 33.39%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 4,508     | \$4,539,681   |
| 8. Residential Sales                                   | 1,493,930 | \$158,072,627 |
| 9a. Residential Bankruptcies                           | 93        | \$171,087     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.76%     | 1.44%         |
| 10a. Final Bills Issued This Month                     | 35,759    | \$10,335,776  |
| 10b. Final Bills With Arrears This Month               | 10,081    | \$8,756,717   |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,153     | \$3,613,573   |
| 11. Deposits Received This Month                       | 45        | \$9,699       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Sep-14

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 9,092    | \$10,999,017 |
| 2. Final Termination Notices This Month  | 3,593    | \$2,678,234  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,279    | \$6,058,615  |
| 3b. Accounts Eligible For Field Action   | 1,844    | \$2,499,433  |
| 4a. Terminations For Non-Payment - All   | 249      | \$302,273    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 127      | \$178,073    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$1,946      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 490      | \$1,892,962  |
| 6b. Deferred Payment Agreements Made   | 145      | \$240,615    |
| 6c. Deferred Payment Agreements Reinstated   | 84       | \$358,101    |
| 6d. Deferred Payment Agreements Defaulted  | 237      | \$811,384    |
| 6e. Deferred Payment Agreements Satisfied  | 72       | \$46,963     |
| 6f. Active DPA's At The End Of This Month  | 399      | \$1,333,750  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.39%    | 12.13%       |
| 7a. Uncollectables This Month  | 325      | \$416,156    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 17.54%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 194,703  | \$97,185,782 |
| 9a. Non-Residential Deposits Received This Month                                     | 885      | \$554,928    |
| 9b. New Non-Residential Accounts   | 1,407    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.55%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.38%   | 26.39%       |
| 10a. Non-Residential Bankruptcies This Month   | 17       | \$32,529     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.23%    | 7.82%        |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Apr-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 111,507       | \$36,737,082  |
| 2. Final Termination Notices This Month                | 99,344        | \$25,032,904  |
| 3a. Unresolved Arrears (FTN Expired)                   | 50,674        | \$14,788,313  |
| 3b. Accounts Eligible For Field Action                 | 36,393        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 2,282         | \$1,309,192   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,176         | \$779,026     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 73            |               |
| 5. Reconnections for Non-Pmt.                          | 440           | \$164,005     |
| 5a. Reconnects Due To HEAP or DSS                      | 31            | \$27,689      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 118           | \$17,391      |
| 6a. Active DPA's At The Beginning Of This Month        | 73,473        | \$35,354,520  |
| 6b. Deferred Payment Agreements Made                   | 8,906         | \$5,316,788   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 33,601        | \$9,949,576   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 76,374        | \$37,623,008  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 68.49%        | 102.41%       |
| 7a. Uncollectables This Month                          | 2,640         | \$738,111     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,234       | \$93,133,681  |
| 9a. Residential Bankruptcies                           | 90            | \$44,868      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.41%         | 6.08%         |
| 10a. Final Bills Issued This Month                     | 10,183        | \$4,493,375   |
| 10b. Final Bills With Arrears This Month               | 4,651         | \$2,961,450   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 306           | \$161,992     |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Apr-14

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,510         | \$125,876     |
| 2. Final Termination Notices This Month  | 9,185         | \$10,262,407  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,291         | \$3,129,751   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 303           | \$241,945     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 3             |               |
| 5a. Reconnects Of Non-Payment Customers  | 58            | \$43,796      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5             | \$971         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,266         | \$908,449     |
| 6b. Deferred Payment Agreements Made   | 312           | \$462,155     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 168           | \$195,188     |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,407         | \$1,144,378   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 21.61%        | 909.13%       |
| 7a. Uncollectables This Month  | 170           | \$75,345      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 150,311       | \$37,485,816  |
| 9a. Non-Residential Deposits Received This Month                                     | 723           | \$652,762     |
| 9b. New Non-Residential Accounts   | 1,803         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 40.10%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 17            | \$7,628       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.00%        | 10.12%        |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Aug-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 120,434       | \$46,065,226  |
| 2. Final Termination Notices This Month                | 73,326        | \$15,295,200  |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,202        | \$9,521,649   |
| 3b. Accounts Eligible For Field Action                 | 28,943        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 2,769         | \$1,591,118   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,327         | \$941,490     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 26            |               |
| 5. Reconnections for Non-Pmt.                          | 2,791         | \$825,941     |
| 5a. Reconnects Due To HEAP or DSS                      | 122           | \$66,520      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 595           | \$57,760      |
| 6a. Active DPA's At The Beginning Of This Month        | 78,319        | \$39,316,223  |
| 6b. Deferred Payment Agreements Made                   | 6,417         | \$3,680,243   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 29,291        | \$6,764,921   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 77,487        | \$38,683,489  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.34%        | 83.98%        |
| 7a. Uncollectables This Month                          | 3,863         | \$2,380,536   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 998,034       | \$63,103,550  |
| 9a. Residential Bankruptcies                           | 82            | \$37,992      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.12%         | 1.60%         |
| 10a. Final Bills Issued This Month                     | 14,357        | \$4,445,523   |
| 10b. Final Bills With Arrears This Month               | 6,902         | \$2,981,112   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 316           | \$99,511      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Aug-14

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 9,475         | \$1,437,106   |
| 2. Final Termination Notices This Month  | 6,774         | \$5,792,469   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,907         | \$2,738,954   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 242           | \$142,626     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1             |               |
| 5a. Reconnects Of Non-Payment Customers  | 136           | \$63,968      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,372         | \$859,815     |
| 6b. Deferred Payment Agreements Made   | 112           | \$128,334     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 134           | \$119,711     |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,310         | \$722,855     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.83%        | 50.30%        |
| 7a. Uncollectables This Month  | 171           | \$95,711      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 151,398       | \$38,624,131  |
| 9a. Non-Residential Deposits Received This Month                                     | 488           | \$465,456     |
| 9b. New Non-Residential Accounts   | 1,284         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 38.01%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 6             | -\$22,722     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.51%         | -23.74%       |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Dec-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 98,211        | \$39,781,744  |
| 2. Final Termination Notices This Month                | 95,129        | \$25,772,035  |
| 3a. Unresolved Arrears (FTN Expired)                   | 40,795        | \$13,977,375  |
| 3b. Accounts Eligible For Field Action                 | 2,582         | Not Available |
| 4a. Terminations For Non-Payment - All                 | 573           | \$303,720     |
| 4b. Terminations For Non-Pmt - Heat Related            | 310           | \$177,009     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 25            |               |
| 5. Reconnections for Non-Pmt.                          | 436           | \$151,867     |
| 5a. Reconnects Due To HEAP or DSS                      | 102           | \$48,098      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 114           | \$21,830      |
| 6a. Active DPA's At The Beginning Of This Month        | 65,305        | \$30,982,710  |
| 6b. Deferred Payment Agreements Made                   | 7,620         | \$5,566,935   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 22,714        | \$5,413,257   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 64,135        | \$31,130,186  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65.30%        | 78.25%        |
| 7a. Uncollectables This Month                          | 4,568         | \$2,337,212   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,712       | \$85,507,065  |
| 9a. Residential Bankruptcies                           | 84            | \$26,991      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.84%         | 1.15%         |
| 10a. Final Bills Issued This Month                     | 9,647         | \$2,683,045   |
| 10b. Final Bills With Arrears This Month               | 5,106         | \$1,638,073   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 157           | \$61,955      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Dec-14

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,522         | \$1,213,906   |
| 2. Final Termination Notices This Month  | 7,820         | \$7,937,305   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,200         | \$3,293,348   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 199           | \$142,708     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 2             |               |
| 5a. Reconnects Of Non-Payment Customers  | 63            | \$29,129      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6             | \$2,106       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,112         | \$536,528     |
| 6b. Deferred Payment Agreements Made   | 107           | \$102,163     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 118           | \$81,830      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,058         | \$487,912     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 19.16%        | 40.19%        |
| 7a. Uncollectables This Month  | 223           | \$109,965     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 151,422       | \$37,563,147  |
| 9a. Non-Residential Deposits Received This Month                                     | 338           | \$350,665     |
| 9b. New Non-Residential Accounts   | 1,012         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.40%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 12            | -\$1,793      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.38%         | -1.63%        |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: **Feb-14**

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 113,291       | \$32,501,070  |
| 2. Final Termination Notices This Month                | 92,497        | \$20,797,371  |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,505        | \$9,479,710   |
| 3b. Accounts Eligible For Field Action                 | 18,838        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 200           | \$109,638     |
| 4b. Terminations For Non-Pmt - Heat Related            | 98            | \$71,739      |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 56            |               |
| 5. Reconnections for Non-Pmt.                          | 148           | \$51,577      |
| 5a. Reconnects Due To HEAP or DSS                      | 29            | \$12,895      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 28            | \$6,436       |
| 6a. Active DPA's At The Beginning Of This Month        | 72,897        | \$33,682,148  |
| 6b. Deferred Payment Agreements Made                   | 6,185         | \$3,300,338   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 32,332        | \$8,487,818   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 72,854        | \$34,167,192  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.31%        | 105.13%       |
| 7a. Uncollectables This Month                          | 2,766         | \$227,955     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,584       | \$105,063,545 |
| 9a. Residential Bankruptcies                           | 59            | \$28,210      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.13%         | 12.38%        |
| 10a. Final Bills Issued This Month                     | 8,044         | \$2,751,994   |
| 10b. Final Bills With Arrears This Month               | 3,986         | \$1,443,863   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 114           | \$27,405      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Feb-14**

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,828         | \$1,004,757   |
| 2. Final Termination Notices This Month  | 10,063        | \$9,536,951   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,085         | \$2,661,437   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 88            | \$39,694      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 12            |               |
| 5a. Reconnects Of Non-Payment Customers  | 44            | \$20,502      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 994           | \$491,615     |
| 6b. Deferred Payment Agreements Made   | 197           | \$216,136     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 105           | \$84,822      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,059         | \$584,007     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 18.17%        | 58.12%        |
| 7a. Uncollectables This Month  | 186           | \$17,545      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 149,794       | \$54,769,662  |
| 9a. Non-Residential Deposits Received This Month                                     | 288           | \$287,593     |
| 9b. New Non-Residential Accounts   | 711           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 40.51%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 10            | \$7,923       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.38%         | 45.16%        |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Jan-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 108,518       | \$34,373,041  |
| 2. Final Termination Notices This Month                | 90,874        | \$18,159,249  |
| 3a. Unresolved Arrears (FTN Expired)                   | 47,718        | \$10,150,365  |
| 3b. Accounts Eligible For Field Action                 | 20,925        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 201           | \$95,798      |
| 4b. Terminations For Non-Pmt - Heat Related            | 119           | \$59,712      |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 52            |               |
| 5. Reconnections for Non-Pmt.                          | 161           | \$28,487      |
| 5a. Reconnects Due To HEAP or DSS                      | 42            | \$17,358      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 32            | \$2,998       |
| 6a. Active DPA's At The Beginning Of This Month        | 71,892        | \$32,941,182  |
| 6b. Deferred Payment Agreements Made                   | 6,430         | \$3,140,069   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 33,726        | \$7,752,904   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 72,897        | \$33,682,148  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 67.18%        | 97.99%        |
| 7a. Uncollectables This Month                          | 3,261         | \$942,869     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,158       | \$100,430,850 |
| 9a. Residential Bankruptcies                           | 82            | \$29,418      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.51%         | 3.12%         |
| 10a. Final Bills Issued This Month                     | 8,671         | \$2,375,400   |
| 10b. Final Bills With Arrears This Month               | 4,462         | \$473,937     |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 191           | \$46,602      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jan-14

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,940         | \$1,114,003   |
| 2. Final Termination Notices This Month  | 9,551         | \$8,268,361   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,155         | \$2,677,613   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 104           | \$78,641      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 4             |               |
| 5a. Reconnects Of Non-Payment Customers  | 39            | \$21,549      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 918           | \$412,855     |
| 6b. Deferred Payment Agreements Made   | 174           | \$157,364     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 98            | \$105,860     |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 994           | \$491,615     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 16.73%        | 44.13%        |
| 7a. Uncollectables This Month  | 228           | \$228,304     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 149,903       | \$50,613,509  |
| 9a. Non-Residential Deposits Received This Month                                     | 399           | \$380,107     |
| 9b. New Non-Residential Accounts   | 1,063         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 37.54%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 18            | \$14,315      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.89%         | 6.27%         |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Jul-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 119,502       | \$46,243,658  |
| 2. Final Termination Notices This Month                | 102,764       | \$21,996,860  |
| 3a. Unresolved Arrears (FTN Expired)                   | 48,198        | \$12,632,231  |
| 3b. Accounts Eligible For Field Action                 | 33,291        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 2,856         | \$1,504,432   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,299         | \$792,235     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 46            |               |
| 5. Reconnections for Non-Pmt.                          | 1,843         | \$587,874     |
| 5a. Reconnects Due To HEAP or DSS                      | 87            | \$57,924      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 423           | \$40,678      |
| 6a. Active DPA's At The Beginning Of This Month        | 78,288        | \$39,120,354  |
| 6b. Deferred Payment Agreements Made                   | 6,956         | \$4,093,198   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 40,058        | \$9,780,447   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 78,319        | \$39,316,223  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 65.54%        | 85.02%        |
| 7a. Uncollectables This Month                          | 4,021         | \$2,632,312   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,104       | \$66,478,502  |
| 9a. Residential Bankruptcies                           | 90            | \$35,840      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.24%         | 1.36%         |
| 10a. Final Bills Issued This Month                     | 13,463        | \$4,785,648   |
| 10b. Final Bills With Arrears This Month               | 6,883         | \$3,255,303   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 212           | \$67,966      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jul-14

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 7,311         | \$1,348,428   |
| 2. Final Termination Notices This Month  | 8,762         | \$6,364,356   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,413         | \$3,329,336   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 272           | \$149,510     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 2             |               |
| 5a. Reconnects Of Non-Payment Customers  | 90            | \$40,559      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,401         | \$979,742     |
| 6b. Deferred Payment Agreements Made   | 143           | \$130,290     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 231           | \$185,231     |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,372         | \$859,815     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 18.77%        | 63.76%        |
| 7a. Uncollectables This Month  | 201           | \$177,287     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 151,284       | \$36,829,427  |
| 9a. Non-Residential Deposits Received This Month                                     | 467           | \$436,682     |
| 9b. New Non-Residential Accounts   | 1,179         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 39.61%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 14            | \$860         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.97%         | 0.48%         |

**Notes:** Please enter any special notes here.



**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Jun-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 118,134       | \$44,641,753  |
| 2. Final Termination Notices This Month                | 92,142        | \$21,254,926  |
| 3a. Unresolved Arrears (FTN Expired)                   | 43,464        | \$11,858,573  |
| 3b. Accounts Eligible For Field Action                 | 31,897        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 3,186         | \$1,867,121   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,583         | \$1,145,058   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 45            |               |
| 5. Reconnections for Non-Pmt.                          | 2,531         | \$902,362     |
| 5a. Reconnects Due To HEAP or DSS                      | 144           | \$108,765     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 567           | \$59,297      |
| 6a. Active DPA's At The Beginning Of This Month        | 78,108        | \$39,020,497  |
| 6b. Deferred Payment Agreements Made                   | 7,010         | \$4,184,531   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 33,759        | \$9,498,007   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 78,288        | \$39,120,354  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.27%        | 87.63%        |
| 7a. Uncollectables This Month                          | 3,129         | \$1,658,472   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,880       | \$72,024,161  |
| 9a. Residential Bankruptcies                           | 95            | \$109,486     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.04%         | 6.60%         |
| 10a. Final Bills Issued This Month                     | 12,964        | \$4,707,847   |
| 10b. Final Bills With Arrears This Month               | 6,903         | \$3,300,605   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 436           | \$142,096     |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jun-14

| ITEM DESCRIPTION  | TOTALS        |               |
|---|---------------|---------------|
|   | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 7,057         | \$1,433,011   |
| 2. Final Termination Notices This Month   | 7,286         | \$6,334,898   |
| 3a. Unresolved Arrears (FTN Expired)  | 3,458         | \$3,717,053   |
| 3b. Accounts Eligible For Field Action  | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All  | 341           | \$277,685     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 2             |               |
| 5a. Reconnects Of Non-Payment Customers   | 117           | \$93,305      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 12            | \$7,667       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 1,474         | \$1,180,309   |
| 6b. Deferred Payment Agreements Made  | 169           | \$165,110     |
| 6c. Deferred Payment Agreements Reinstated  | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted   | 194           | \$165,709     |
| 6e. Deferred Payment Agreements Satisfied   | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month   | 1,401         | \$979,742     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 19.85%        | 68.37%        |
| 7a. Uncollectables This Month   | 189           | \$171,704     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available | Not Available |
| 8. Non-Residential Sales  | 151,228       | \$30,950,615  |
| 9a. Non-Residential Deposits Received This Month                                    | 654           | \$593,633     |
| 9b. New Non-Residential Accounts  | 1,442         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 45.35%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available |               |
| 10a Non-Residential Bankruptcies This Month   | 4             | -\$6,299      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.12%         | -3.67%        |

**Notes:** Please enter any special notes here.



**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: **Mar-14**

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 110,046       | \$33,679,912  |
| 2. Final Termination Notices This Month                | 83,678        | \$21,103,517  |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,175        | \$11,472,789  |
| 3b. Accounts Eligible For Field Action                 | 21,852        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 518           | \$246,765     |
| 4b. Terminations For Non-Pmt - Heat Related            | 276           | \$156,382     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 46            |               |
| 5. Reconnections for Non-Pmt.                          | 157           | \$58,781      |
| 5a. Reconnects Due To HEAP or DSS                      | 11            | \$6,535       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 45            | \$7,346       |
| 6a. Active DPA's At The Beginning Of This Month        | 72,854        | \$34,167,192  |
| 6b. Deferred Payment Agreements Made                   | 7,741         | \$4,549,177   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 30,482        | \$8,950,077   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 73,473        | \$35,354,520  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.77%        | 104.97%       |
| 7a. Uncollectables This Month                          | 2,416         | \$193,637     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,062       | \$103,078,389 |
| 9a. Residential Bankruptcies                           | 70            | \$33,669      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.90%         | 17.39%        |
| 10a. Final Bills Issued This Month                     | 8,649         | \$3,278,827   |
| 10b. Final Bills With Arrears This Month               | 4,439         | \$1,883,832   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 169           | \$59,934      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Mar-14**

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 7,354         | \$896,913     |
| 2. Final Termination Notices This Month  | 8,122         | \$9,827,800   |
| 3a. Unresolved Arrears (FTN Expired)   | 4,071         | \$5,145,428   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 212           | \$157,386     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 9             |               |
| 5a. Reconnects Of Non-Payment Customers  | 52            | \$31,237      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$1,113       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,059         | \$584,007     |
| 6b. Deferred Payment Agreements Made   | 350           | \$493,538     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 103           | \$137,399     |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,266         | \$908,449     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 17.22%        | 101.29%       |
| 7a. Uncollectables This Month  | 143           | \$54,617      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 149,655       | \$51,915,172  |
| 9a. Non-Residential Deposits Received This Month                                     | 472           | \$346,368     |
| 9b. New Non-Residential Accounts   | 936           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 50.43%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 13            | \$30,417      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.09%         | 55.69%        |

**Notes:** Please enter any special notes here.

MONTHLY COLLECTIONS REPORT  
NYSEG

## RESIDENTIAL SERVICE

MONTH OF: May-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 114,508       | \$40,640,445  |
| 2. Final Termination Notices This Month                | 92,662        | \$22,100,386  |
| 3a. Unresolved Arrears (FTN Expired)                   | 45,201        | \$12,656,593  |
| 3b. Accounts Eligible For Field Action                 | 33,038        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 3,685         | \$2,103,379   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,979         | \$1,305,567   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 30            |               |
| 5. Reconnections for Non-Pmt.                          | 3,325         | \$1,188,280   |
| 5a. Reconnects Due To HEAP or DSS                      | 160           | \$139,291     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 770           | \$96,862      |
| 6a. Active DPA's At The Beginning Of This Month        | 76,374        | \$37,623,008  |
| 6b. Deferred Payment Agreements Made                   | 7,881         | \$4,710,317   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 32,109        | \$9,609,778   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 78,108        | \$39,020,497  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 68.21%        | 96.01%        |
| 7a. Uncollectables This Month                          | 3,054         | \$1,318,400   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,811       | \$83,681,167  |
| 9a. Residential Bankruptcies                           | 163           | \$76,883      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.34%         | 5.83%         |
| 10a. Final Bills Issued This Month                     | 11,332        | \$4,649,885   |
| 10b. Final Bills With Arrears This Month               | 5,773         | \$2,936,381   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 531           | \$186,151     |

MONTHLY COLLECTIONS REPORT  
NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: May-14

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,078         | \$1,018,097   |
| 2. Final Termination Notices This Month  | 7,849         | \$7,849,496   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,519         | \$4,815,216   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 374           | \$277,872     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0             | \$0           |
| 5a. Reconnects Of Non-Payment Customers  | 149           | \$113,949     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10            | \$11,095      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,407         | \$1,144,378   |
| 6b. Deferred Payment Agreements Made   | 234           | \$297,040     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 194           | \$197,067     |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,474         | \$1,180,309   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 24.25%        | 115.93%       |
| 7a. Uncollectables This Month  | 171           | \$91,883      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 151,046       | \$31,258,095  |
| 9a. Non-Residential Deposits Received This Month                                     | 897           | \$732,682     |
| 9b. New Non-Residential Accounts   | 1,817         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 49.37%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 21            | \$7,711       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 12.28%        | 8.39%         |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: **Nov-14**

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 107,214       | \$42,492,377  |
| 2. Final Termination Notices This Month                | 72,322        | \$19,917,627  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,048        | \$10,738,933  |
| 3b. Accounts Eligible For Field Action                 | 15,038        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 381           | \$193,564     |
| 4b. Terminations For Non-Pmt - Heat Related            | 196           | \$124,225     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 51            |               |
| 5. Reconnections for Non-Pmt.                          | 808           | \$213,783     |
| 5a. Reconnects Due To HEAP or DSS                      | 19            | \$7,504       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 143           | \$16,597      |
| 6a. Active DPA's At The Beginning Of This Month        | 72,486        | \$35,347,154  |
| 6b. Deferred Payment Agreements Made                   | 5,493         | \$3,708,008   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 23,206        | \$5,123,943   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 65,305        | \$30,982,710  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.91%        | 72.91%        |
| 7a. Uncollectables This Month                          | 3,433         | \$1,368,462   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,340       | \$70,841,903  |
| 9a. Residential Bankruptcies                           | 58            | \$38,840      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.69%         | 2.84%         |
| 10a. Final Bills Issued This Month                     | 9,814         | \$2,464,986   |
| 10b. Final Bills With Arrears This Month               | 4,936         | \$1,587,879   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 129           | \$57,955      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Nov-14**

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,589         | \$1,016,834   |
| 2. Final Termination Notices This Month  | 5,756         | \$5,154,206   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,913         | \$2,918,451   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 111           | \$69,754      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 6             |               |
| 5a. Reconnects Of Non-Payment Customers  | 68            | \$22,754      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3             | \$1,764       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,175         | \$594,613     |
| 6b. Deferred Payment Agreements Made   | 81            | \$76,133      |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 76            | \$52,001      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,112         | \$536,528     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 16.88%        | 52.76%        |
| 7a. Uncollectables This Month  | 171           | \$110,932     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 151,433       | \$40,774,355  |
| 9a. Non-Residential Deposits Received This Month                                     | 409           | \$347,598     |
| 9b. New Non-Residential Accounts   | 1,279         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.98%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 5             | \$31,921      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.92%         | 28.78%        |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Oct-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 111,556       | \$43,749,505  |
| 2. Final Termination Notices This Month                | 80,078        | \$15,953,963  |
| 3a. Unresolved Arrears (FTN Expired)                   | 41,889        | \$6,645,724   |
| 3b. Accounts Eligible For Field Action                 | 31,835        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 4,046         | \$2,149,956   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,669         | \$1,110,977   |
| 4c. Terminations For Non-Pmt - Service Limiter         |               | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 59            |               |
| 5. Reconnections for Non-Pmt.                          | 2,908         | \$770,633     |
| 5a. Reconnects Due To HEAP or DSS                      | 82            | \$41,117      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 478           | \$41,426      |
| 6a. Active DPA's At The Beginning Of This Month        | 75,921        | \$37,329,149  |
| 6b. Deferred Payment Agreements Made                   | 5,193         | \$3,254,129   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 32,062        | \$6,918,496   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 72,486        | \$35,347,154  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.98%        | 80.79%        |
| 7a. Uncollectables This Month                          | 4,283         | \$2,401,774   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 994,755       | \$60,400,165  |
| 9a. Residential Bankruptcies                           | 86            | \$43,225      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.01%         | 1.80%         |
| 10a. Final Bills Issued This Month                     | 13,697        | \$3,943,610   |
| 10b. Final Bills With Arrears This Month               | 6,887         | \$2,865,426   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 222           | \$72,827      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Oct-14

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 7,264         | \$908,708     |
| 2. Final Termination Notices This Month  | 7,569         | \$6,937,898   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,688         | \$2,647,955   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 505           | \$334,173     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1             |               |
| 5a. Reconnects Of Non-Payment Customers  | 149           | \$70,068      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 9             | \$1,182       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,255         | \$624,854     |
| 6b. Deferred Payment Agreements Made   | 114           | \$146,931     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 142           | \$110,166     |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,175         | \$594,613     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 16.18%        | 65.44%        |
| 7a. Uncollectables This Month  | 204           | \$145,096     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 151,404       | \$40,088,222  |
| 9a. Non-Residential Deposits Received This Month                                     | 501           | \$499,719     |
| 9b. New Non-Residential Accounts   | 1,482         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.81%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 11            | \$12,182      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.39%         | 8.40%         |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Sep-14

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 113,713       | \$45,590,261  |
| 2. Final Termination Notices This Month                | 83,326        | \$16,435,961  |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,018        | \$9,386,384   |
| 3b. Accounts Eligible For Field Action                 | 27,844        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 3,183         | \$1,800,103   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,437         | \$996,328     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 64            |               |
| 5. Reconnections for Non-Pmt.                          | 2,580         | \$793,222     |
| 5a. Reconnects Due To HEAP or DSS                      | 102           | \$72,118      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 494           | \$63,627      |
| 6a. Active DPA's At The Beginning Of This Month        | 77,487        | \$38,683,489  |
| 6b. Deferred Payment Agreements Made                   | 5,400         | \$3,196,932   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 33,474        | \$7,278,131   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 75,921        | \$37,329,149  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.77%        | 81.88%        |
| 7a. Uncollectables This Month                          | 3,938         | \$1,908,921   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 995,672       | \$61,920,793  |
| 9a. Residential Bankruptcies                           | 64            | \$49,082      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.63%         | 2.57%         |
| 10a. Final Bills Issued This Month                     | 13,872        | \$4,156,056   |
| 10b. Final Bills With Arrears This Month               | 6,843         | \$2,960,215   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 271           | \$87,560      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Sep-14

| ITEM DESCRIPTION  | TOTALS        |               |
|---|---------------|---------------|
|   | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 7,458         | \$910,615     |
| 2. Final Termination Notices This Month   | 7,910         | \$7,905,116   |
| 3a. Unresolved Arrears (FTN Expired)  | 3,581         | \$3,487,272   |
| 3b. Accounts Eligible For Field Action  | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All  | 385           | \$268,200     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 0             |               |
| 5a. Reconnects Of Non-Payment Customers   | 114           | \$66,505      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 9             | \$5,063       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 1,310         | \$722,855     |
| 6b. Deferred Payment Agreements Made  | 106           | \$107,065     |
| 6c. Deferred Payment Agreements Reinstated  | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted   | 160           | \$119,293     |
| 6e. Deferred Payment Agreements Satisfied   | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month   | 1,255         | \$624,854     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 16.83%        | 68.62%        |
| 7a. Uncollectables This Month   | 339           | \$130,483     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available | Not Available |
| 8. Non-Residential Sales  | 151,093       | \$41,964,919  |
| 9a. Non-Residential Deposits Received This Month                                    | 426           | \$421,871     |
| 9b. New Non-Residential Accounts  | 1,100         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 38.73%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available |               |
| 10a Non-Residential Bankruptcies This Month   | 9             | \$5,085       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.65%         | 3.90%         |

**Notes:** Please enter any special notes here.

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Apr-14

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customer  | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 19,137    | \$9,351,138  |
| 2. Final Termination Notices This Month                | 17,847    | \$7,076,322  |
| 3a. Unresolved Arrears (FTN Expired)                   | 6,058     | \$3,694,424  |
| 3b. Accounts Eligible For Field Action                 | 11,712    | \$8,258,165  |
| 4a. Terminations For Non-Payment - All                 | 706       | \$737,329    |
| 4b. Terminations For Non-Pmt - Heat Related            |           |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0         | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |              |
| 5. Reconnections for Non-Pmt.                          |           |              |
| 5a. Reconnects Due To HEAP or DSS                      | 29        | \$55,655     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 91        | \$133,356    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,123     | \$7,488,435  |
| 6b. Deferred Payment Agreements Made                   | 2,147     | \$2,335,395  |
| 6c. Deferred Payment Agreements Reinstated             | 1,354     | \$1,341,277  |
| 6d. Deferred Payment Agreements Defaulted              | 1,951     | \$584,170    |
| 6e. Deferred Payment Agreements Satisfied              | 268       |              |
| 6f. Active DPA's At The End Of This Month              | 8,405     | \$8,974,160  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 43.92%    | 95.97%       |
| 7a. Uncollectables This Month                          | -2        | \$157,142    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 59.79%    |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 58        | \$71,943     |
| 8. Residential Sales                                   | 196,649   | \$46,696,819 |
| 9a. Residential Bankruptcies                           | 24        | \$11,343     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -1200.00% | 7.22%        |
| 10a. Final Bills Issued This Month                     | 2,513     | \$1,253,517  |
| 10b. Final Bills With Arrears This Month               | 1,750     | \$1,153,609  |
| 10c. Final Bills With One or More DPA (last 12 months) | 316       | \$433,710    |
| 11. Deposits Received This Month                       | 45        | \$9,250      |

## MONTHLY COLLECTIONS REPORT

## Orange &amp; Rockland

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 928      | \$681,354    |
| 2. Final Termination Notices This Month   | 2,624    | \$2,852,762  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,306    | \$1,290,523  |
| 3b. Accounts Eligible For Field Action  | 1,084    | \$1,210,270  |
| 4a. Terminations For Non-Payment - All  | 60       | \$69,109     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 39       | \$45,623     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 7        | \$10,387     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 157      | \$485,366    |
| 6b. Deferred Payment Agreements Made  | 77       | \$218,697    |
| 6c. Deferred Payment Agreements Reinstated  | 16       | \$28,675     |
| 6d. Deferred Payment Agreements Defaulted   | 45       | \$50,859     |
| 6e. Deferred Payment Agreements Satisfied   | 18       |              |
| 6f. Active DPA's At The End Of This Month   | 187      | \$626,657    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 20.15%   | 91.97%       |
| 7a. Uncollectables This Month   | 8        | \$7,747      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 22.72%   |              |
| 8. Non-Residential Sales  | 33,446   | \$23,507,201 |
| 9a. Non-Residential Deposits Received This Month                                    | 268      | \$215,717    |
| 9b. New Non-Residential Accounts  | 370      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 72.43%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 63.63%   | 56.27%       |
| 10a Non-Residential Bankruptcies This Month   | 4        | \$3,129      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 18.18%   | 22.30%       |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Aug-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,701   | \$9,183,606  |
| 2. Final Termination Notices This Month                | 18,895   | \$5,705,802  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,771    | \$3,011,673  |
| 3b. Accounts Eligible For Field Action                 | 7,183    | \$4,139,386  |
| 4a. Terminations For Non-Payment - All                 | 966      | \$801,009    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 29       | \$21,946     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 92       | \$96,377     |
| 6a. Active DPA's At The Beginning Of This Month        | 9,160    | \$10,095,961 |
| 6b. Deferred Payment Agreements Made                   | 1,469    | \$1,359,565  |
| 6c. Deferred Payment Agreements Reinstated             | 1,300    | \$1,163,519  |
| 6d. Deferred Payment Agreements Defaulted              | 2,198    | \$521,855    |
| 6e. Deferred Payment Agreements Satisfied              | 296      |              |
| 6f. Active DPA's At The End Of This Month              | 9,435    | \$10,047,695 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 53.30%   | 109.41%      |
| 7a. Uncollectables This Month                          | 134      | \$366,168    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.64%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 113      | \$156,188    |
| 8. Residential Sales                                   | 196,808  | \$43,891,539 |
| 9a. Residential Bankruptcies                           | 11       | \$7,974      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.21%    | 2.18%        |
| 10a. Final Bills Issued This Month                     | 2,851    | \$1,110,518  |
| 10b. Final Bills With Arrears This Month               | 1,871    | \$997,167    |
| 10c. Final Bills With One or More DPA (last 12 months) | 369      | \$442,775    |
| 11. Deposits Received This Month                       | 54       | \$16,630     |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Aug-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,075    | \$635,884    |
| 2. Final Termination Notices This Month   | 2,502    | \$4,733,053  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,009    | \$1,012,259  |
| 3b. Accounts Eligible For Field Action  | 950      | \$943,038    |
| 4a. Terminations For Non-Payment - All  | 51       | \$90,110     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 38       | \$95,069     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$7,017      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 184      | \$610,322    |
| 6b. Deferred Payment Agreements Made  | 50       | \$170,360    |
| 6c. Deferred Payment Agreements Reinstated  | 21       | \$47,993     |
| 6d. Deferred Payment Agreements Defaulted   | 61       | \$69,201     |
| 6e. Deferred Payment Agreements Satisfied   | 29       |              |
| 6f. Active DPA's At The End Of This Month   | 165      | \$557,090    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 15.35%   | 87.61%       |
| 7a. Uncollectables This Month   | 11       | \$30,324     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 23.68%   |              |
| 8. Non-Residential Sales  | 33,582   | \$25,446,712 |
| 9a. Non-Residential Deposits Received This Month                                    | 328      | \$189,202    |
| 9b. New Non-Residential Accounts  | 275      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 119.27%  |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 18.42%   | 48.64%       |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$860        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.63%    | 1.65%        |



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Dec-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,753   | \$7,995,404  |
| 2. Final Termination Notices This Month                | 17,161   | \$4,951,878  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,443    | \$2,816,026  |
| 3b. Accounts Eligible For Field Action                 | 5,790    | \$3,513,053  |
| 4a. Terminations For Non-Payment - All                 | 373      | \$255,617    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 64       | \$32,614     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 38       | \$34,606     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,584    | \$9,238,235  |
| 6b. Deferred Payment Agreements Made                   | 1,170    | \$980,957    |
| 6c. Deferred Payment Agreements Reinstated             | 974      | \$857,011    |
| 6d. Deferred Payment Agreements Defaulted              | 2,288    | \$492,270    |
| 6e. Deferred Payment Agreements Satisfied              | 438      |              |
| 6f. Active DPA's At The End Of This Month              | 8,002    | \$8,506,903  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47.76%   | 106.40%      |
| 7a. Uncollectables This Month                          | 151      | \$329,871    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.76%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 137      | \$176,366    |
| 8. Residential Sales                                   | 197,271  | \$52,583,102 |
| 9a. Residential Bankruptcies                           | 8        | \$638        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.30%    | 0.19%        |
| 10a. Final Bills Issued This Month                     | 2,398    | \$727,587    |
| 10b. Final Bills With Arrears This Month               | 1,525    | \$659,668    |
| 10c. Final Bills With One or More DPA (last 12 months) | 243      | \$247,856    |
| 11. Deposits Received This Month                       | 29       | \$6,780      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Dec-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 839      | \$1,346,208  |
| 2. Final Termination Notices This Month   | 2,432    | \$2,523,645  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,133    | \$1,489,118  |
| 3b. Accounts Eligible For Field Action  | 924      | \$774,781    |
| 4a. Terminations For Non-Payment - All  | 33       | \$52,574     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 20       | \$10,823     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1        | \$815        |
| 6a. Active DPA's At The Beginning Of This Month                                     | 136      | \$748,508    |
| 6b. Deferred Payment Agreements Made  | 39       | \$122,863    |
| 6c. Deferred Payment Agreements Reinstated  | 15       | \$42,177     |
| 6d. Deferred Payment Agreements Defaulted   | 45       | \$47,947     |
| 6e. Deferred Payment Agreements Satisfied   | 16       |              |
| 6f. Active DPA's At The End Of This Month   | 129      | \$724,605    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 15.38%   | 53.83%       |
| 7a. Uncollectables This Month   | 31       | \$49,205     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 19.35%   |              |
| 8. Non-Residential Sales  | 33,465   | \$25,177,711 |
| 9a. Non-Residential Deposits Received This Month                                    | 275      | \$280,317    |
| 9b. New Non-Residential Accounts  | 271      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 101.48%  |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 64.51%   | 66.63%       |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.22%    | 0.00%        |



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Feb-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,676   | \$7,657,008  |
| 2. Final Termination Notices This Month                | 17,902   | \$6,474,440  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,083    | \$2,744,469  |
| 3b. Accounts Eligible For Field Action                 | 6,580    | \$4,332,804  |
| 4a. Terminations For Non-Payment - All                 | 100      | \$87,478     |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 5        | \$3,275      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 8        | \$8,259      |
| 6a. Active DPA's At The Beginning Of This Month        | 6,922    | \$6,685,158  |
| 6b. Deferred Payment Agreements Made                   | 1,232    | \$1,082,019  |
| 6c. Deferred Payment Agreements Reinstated             | 870      | \$734,812    |
| 6d. Deferred Payment Agreements Defaulted              | 2,086    | \$580,599    |
| 6e. Deferred Payment Agreements Satisfied              | 249      |              |
| 6f. Active DPA's At The End Of This Month              | 6,689    | \$6,574,497  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37.84%   | 85.86%       |
| 7a. Uncollectables This Month                          | 71       | \$145,523    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 67.26%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 86       | \$81,159     |
| 8. Residential Sales                                   | 196,736  | \$65,574,830 |
| 9a. Residential Bankruptcies                           | 3        | \$0          |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.23%    | 0.00%        |
| 10a. Final Bills Issued This Month                     | 1,913    | \$734,488    |
| 10b. Final Bills With Arrears This Month               | 1,284    | \$644,715    |
| 10c. Final Bills With One or More DPA (last 12 months) | 194      | \$195,077    |
| 11. Deposits Received This Month                       | 13       | \$1,680      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Feb-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,056    | \$454,266    |
| 2. Final Termination Notices This Month   | 2,687    | \$2,411,934  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,042    | \$920,964    |
| 3b. Accounts Eligible For Field Action  | 1,072    | \$981,953    |
| 4a. Terminations For Non-Payment - All  | 34       | \$35,259     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 22       | \$28,312     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                     | 133      | \$425,545    |
| 6b. Deferred Payment Agreements Made  | 50       | \$212,186    |
| 6c. Deferred Payment Agreements Reinstated  | 16       | \$124,291    |
| 6d. Deferred Payment Agreements Defaulted   | 59       | \$84,691     |
| 6e. Deferred Payment Agreements Satisfied   | 19       |              |
| 6f. Active DPA's At The End Of This Month   | 121      | \$463,938    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 11.46%   | 102.13%      |
| 7a. Uncollectables This Month   | 25       | \$35,091     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 22.50%   |              |
| 8. Non-Residential Sales  | 33,364   | \$31,239,209 |
| 9a. Non-Residential Deposits Received This Month                                    | 216      | \$155,313    |
| 9b. New Non-Residential Accounts  | 221      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 97.74%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 50.00%   | 86.20%       |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Jan-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,412   | \$6,761,581  |
| 2. Final Termination Notices This Month                | 17,801   | \$5,544,864  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,122    | \$2,581,885  |
| 3b. Accounts Eligible For Field Action                 | 8,103    | \$4,504,219  |
| 4a. Terminations For Non-Payment - All                 | 267      | \$253,900    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 31       | \$20,378     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 26       | \$30,488     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,851    | \$6,759,032  |
| 6b. Deferred Payment Agreements Made                   | 1,168    | \$969,549    |
| 6c. Deferred Payment Agreements Reinstated             | 946      | \$792,722    |
| 6d. Deferred Payment Agreements Defaulted              | 1,780    | \$430,322    |
| 6e. Deferred Payment Agreements Satisfied              | 262      |              |
| 6f. Active DPA's At The End Of This Month              | 6,923    | \$6,685,158  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.18%   | 98.87%       |
| 7a. Uncollectables This Month                          | 215      | \$218,599    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.99%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 103      | \$88,745     |
| 8. Residential Sales                                   | 196,716  | \$63,321,818 |
| 9a. Residential Bankruptcies                           | 3        | \$798        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.40%    | 0.37%        |
| 10a. Final Bills Issued This Month                     | 2,058    | \$734,799    |
| 10b. Final Bills With Arrears This Month               | 1,343    | \$661,645    |
| 10c. Final Bills With One or More DPA (last 12 months) | 187      | \$188,974    |
| 11. Deposits Received This Month                       | 16       | \$4,203      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Jan-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 928      | \$573,626    |
| 2. Final Termination Notices This Month   | 2,634    | \$2,194,158  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,320    | \$858,474    |
| 3b. Accounts Eligible For Field Action  | 1,079    | \$1,027,168  |
| 4a. Terminations For Non-Payment - All  | 67       | \$67,277     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 49       | \$33,077     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$10,120     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 120      | \$399,588    |
| 6b. Deferred Payment Agreements Made  | 52       | \$125,220    |
| 6c. Deferred Payment Agreements Reinstated  | 20       | \$86,825     |
| 6d. Deferred Payment Agreements Defaulted   | 50       | \$54,107     |
| 6e. Deferred Payment Agreements Satisfied   | 7        |              |
| 6f. Active DPA's At The End Of This Month   | 135      | \$425,545    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 14.55%   | 74.19%       |
| 7a. Uncollectables This Month   | 24       | \$35,070     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 21.42%   |              |
| 8. Non-Residential Sales  | 33,338   | \$30,472,727 |
| 9a. Non-Residential Deposits Received This Month                                    | 249      | \$152,263    |
| 9b. New Non-Residential Accounts  | 326      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 76.38%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 57.14%   | 49.43%       |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$1,511      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.38%    | 3.70%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Jul-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 19,175   | \$9,987,363  |
| 2. Final Termination Notices This Month                | 15,648   | \$4,356,483  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,727    | \$2,417,228  |
| 3b. Accounts Eligible For Field Action                 | 6,766    | \$4,186,938  |
| 4a. Terminations For Non-Payment - All                 | 992      | \$855,902    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 36       | \$40,949     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 128      | \$136,404    |
| 6a. Active DPA's At The Beginning Of This Month        | 9,643    | \$10,457,074 |
| 6b. Deferred Payment Agreements Made                   | 1,444    | \$1,421,507  |
| 6c. Deferred Payment Agreements Reinstated             | 1,196    | \$1,079,792  |
| 6d. Deferred Payment Agreements Defaulted              | 2,572    | \$574,534    |
| 6e. Deferred Payment Agreements Satisfied              | 258      |              |
| 6f. Active DPA's At The End Of This Month              | 9,453    | \$10,095,961 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 49.30%   | 101.09%      |
| 7a. Uncollectables This Month                          | 213      | \$449,157    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.41%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 102      | \$152,709    |
| 8. Residential Sales                                   | 196,821  | \$44,501,398 |
| 9a. Residential Bankruptcies                           | 63       | \$12,790     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 29.58%   | 2.85%        |
| 10a. Final Bills Issued This Month                     | 2,949    | \$1,172,759  |
| 10b. Final Bills With Arrears This Month               | 1,951    | \$1,066,193  |
| 10c. Final Bills With One or More DPA (last 12 months) | 342      | \$433,248    |
| 11. Deposits Received This Month                       | 41       | \$9,061      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Jul-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,103    | \$676,825    |
| 2. Final Termination Notices This Month   | 2,014    | \$1,443,317  |
| 3a. Unresolved Arrears (FTN Expired)  | 951      | \$708,439    |
| 3b. Accounts Eligible For Field Action  | 987      | \$1,275,225  |
| 4a. Terminations For Non-Payment - All  | 56       | \$90,586     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 43       | \$50,453     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6        | \$29,098     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 224      | \$757,970    |
| 6b. Deferred Payment Agreements Made  | 40       | \$105,354    |
| 6c. Deferred Payment Agreements Reinstated  | 24       | \$122,987    |
| 6d. Deferred Payment Agreements Defaulted   | 76       | \$62,344     |
| 6e. Deferred Payment Agreements Satisfied   | 29       |              |
| 6f. Active DPA's At The End Of This Month   | 183      | \$610,322    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 16.59%   | 90.17%       |
| 7a. Uncollectables This Month   | 21       | \$40,358     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 4.44%    |              |
| 8. Non-Residential Sales  | 33,553   | \$25,132,240 |
| 9a. Non-Residential Deposits Received This Month                                    | 361      | \$186,942    |
| 9b. New Non-Residential Accounts  | 238      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 151.68%  |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 55.55%   | 76.97%       |
| 10a Non-Residential Bankruptcies This Month   | 4        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.88%    | 0.00%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Jun-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 20,947   | \$10,782,449 |
| 2. Final Termination Notices This Month                | 15,530   | \$4,416,509  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,122    | \$2,755,347  |
| 3b. Accounts Eligible For Field Action                 | 7,247    | \$4,989,710  |
| 4a. Terminations For Non-Payment - All                 | 960      | \$910,737    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 26       | \$25,998     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 129      | \$144,915    |
| 6a. Active DPA's At The Beginning Of This Month        | 9,188    | \$10,185,581 |
| 6b. Deferred Payment Agreements Made                   | 1,681    | \$1,619,210  |
| 6c. Deferred Payment Agreements Reinstated             | 1,672    | \$1,677,960  |
| 6d. Deferred Payment Agreements Defaulted              | 2,557    | \$589,793    |
| 6e. Deferred Payment Agreements Satisfied              | 257      |              |
| 6f. Active DPA's At The End Of This Month              | 9,727    | \$10,457,074 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.44%   | 96.98%       |
| 7a. Uncollectables This Month                          | 184      | \$393,353    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 63.12%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 79       | \$120,832    |
| 8. Residential Sales                                   | 196,628  | \$34,054,719 |
| 9a. Residential Bankruptcies                           | 37       | \$11,133     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 20.11%   | 2.83%        |
| 10a. Final Bills Issued This Month                     | 2,642    | \$1,114,728  |
| 10b. Final Bills With Arrears This Month               | 1,770    | \$1,028,388  |
| 10c. Final Bills With One or More DPA (last 12 months) | 347      | \$448,307    |
| 11. Deposits Received This Month                       | 63       | \$10,577     |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Jun-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,230    | \$790,300    |
| 2. Final Termination Notices This Month   | 2,294    | \$1,782,493  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,011    | \$1,148,192  |
| 3b. Accounts Eligible For Field Action  | 1,086    | \$1,349,919  |
| 4a. Terminations For Non-Payment - All  | 57       | \$80,666     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 34       | \$20,218     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$6,706      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 223      | \$921,970    |
| 6b. Deferred Payment Agreements Made  | 67       | \$161,294    |
| 6c. Deferred Payment Agreements Reinstated  | 35       | \$163,277    |
| 6d. Deferred Payment Agreements Defaulted   | 84       | \$73,667     |
| 6e. Deferred Payment Agreements Satisfied   | 24       |              |
| 6f. Active DPA's At The End Of This Month   | 217      | \$757,970    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 17.64%   | 95.91%       |
| 7a. Uncollectables This Month   | 17       | \$16,692     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 21.21%   |              |
| 8. Non-Residential Sales  | 33,509   | \$21,168,814 |
| 9a. Non-Residential Deposits Received This Month                                    | 332      | \$225,886    |
| 9b. New Non-Residential Accounts  | 271      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 122.51%  |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 39.39%   | 96.56%       |
| 10a Non-Residential Bankruptcies This Month   | 3        | \$1,943      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.09%    | 6.54%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Mar-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 18,499   | \$8,694,177  |
| 2. Final Termination Notices This Month                | 16,419   | \$6,384,874  |
| 3a. Unresolved Arrears (FTN Expired)                   | 6,178    | \$3,604,336  |
| 3b. Accounts Eligible For Field Action                 | 9,029    | \$6,403,696  |
| 4a. Terminations For Non-Payment - All                 | 596      | \$675,137    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 45       | \$34,904     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 56       | \$88,203     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,693    | \$6,574,497  |
| 6b. Deferred Payment Agreements Made                   | 1,758    | \$1,794,227  |
| 6c. Deferred Payment Agreements Reinstated             | 1,107    | \$1,033,685  |
| 6d. Deferred Payment Agreements Defaulted              | 1,950    | \$567,643    |
| 6e. Deferred Payment Agreements Satisfied              | 299      |              |
| 6f. Active DPA's At The End Of This Month              | 7,309    | \$7,488,435  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 39.51%   | 86.13%       |
| 7a. Uncollectables This Month                          | 40       | \$284,162    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.07%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 60       | \$75,084     |
| 8. Residential Sales                                   | 196,656  | \$65,133,092 |
| 9a. Residential Bankruptcies                           | 12       | \$2,648      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 30.00%   | 0.93%        |
| 10a. Final Bills Issued This Month                     | 2,317    | \$1,134,180  |
| 10b. Final Bills With Arrears This Month               | 1,596    | \$1,045,076  |
| 10c. Final Bills With One or More DPA (last 12 months) | 270      | \$340,961    |
| 11. Deposits Received This Month                       | 15       | \$4,077      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Mar-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,035    | \$541,743    |
| 2. Final Termination Notices This Month   | 2,743    | \$2,498,620  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,057    | \$1,232,701  |
| 3b. Accounts Eligible For Field Action  | 1,256    | \$1,285,171  |
| 4a. Terminations For Non-Payment - All  | 79       | \$113,915    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 56       | \$62,825     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1        | \$1,472      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 128      | \$463,938    |
| 6b. Deferred Payment Agreements Made  | 83       | \$271,793    |
| 6c. Deferred Payment Agreements Reinstated  | 19       | \$48,568     |
| 6d. Deferred Payment Agreements Defaulted   | 56       | \$115,450    |
| 6e. Deferred Payment Agreements Satisfied   | 15       |              |
| 6f. Active DPA's At The End Of This Month   | 159      | \$485,366    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 15.36%   | 89.59%       |
| 7a. Uncollectables This Month   | 20       | \$38,981     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 18.91%   |              |
| 8. Non-Residential Sales  | 33,390   | \$31,202,380 |
| 9a. Non-Residential Deposits Received This Month                                    | 243      | \$238,386    |
| 9b. New Non-Residential Accounts  | 241      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 100.83%  |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 64.86%   | 82.31%       |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.40%    | 0.00%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: May-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 20,622   | \$10,514,836 |
| 2. Final Termination Notices This Month                | 17,741   | \$6,177,764  |
| 3a. Unresolved Arrears (FTN Expired)                   | 6,082    | \$3,495,521  |
| 3b. Accounts Eligible For Field Action                 | 7,276    | \$5,163,158  |
| 4a. Terminations For Non-Payment - All                 | 1,027    | \$1,045,549  |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 32       | \$45,307     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 153      | \$195,289    |
| 6a. Active DPA's At The Beginning Of This Month        | 8,221    | \$8,974,160  |
| 6b. Deferred Payment Agreements Made                   | 2,018    | \$2,142,415  |
| 6c. Deferred Payment Agreements Reinstated             | 1,504    | \$1,494,842  |
| 6d. Deferred Payment Agreements Defaulted              | 2,033    | \$534,881    |
| 6e. Deferred Payment Agreements Satisfied              | 269      |              |
| 6f. Active DPA's At The End Of This Month              | 9,441    | \$10,185,581 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.78%   | 96.87%       |
| 7a. Uncollectables This Month                          | 80       | \$177,132    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.07%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 70       | \$78,560     |
| 8. Residential Sales                                   | 196,685  | \$35,481,145 |
| 9a. Residential Bankruptcies                           | 16       | \$10,071     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 20.00%   | 5.69%        |
| 10a. Final Bills Issued This Month                     | 2,392    | \$1,069,751  |
| 10b. Final Bills With Arrears This Month               | 1,643    | \$999,472    |
| 10c. Final Bills With One or More DPA (last 12 months) | 303      | \$396,114    |
| 11. Deposits Received This Month                       | 46       | \$9,549      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: May-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,066    | \$720,887    |
| 2. Final Termination Notices This Month   | 2,767    | \$3,629,288  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,299    | \$1,395,753  |
| 3b. Accounts Eligible For Field Action  | 1,010    | \$1,126,484  |
| 4a. Terminations For Non-Payment - All  | 49       | \$82,452     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 32       | \$35,991     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4        | \$4,957      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 189      | \$626,657    |
| 6b. Deferred Payment Agreements Made  | 87       | \$376,807    |
| 6c. Deferred Payment Agreements Reinstated  | 22       | \$74,214     |
| 6d. Deferred Payment Agreements Defaulted   | 50       | \$48,022     |
| 6e. Deferred Payment Agreements Satisfied   | 21       |              |
| 6f. Active DPA's At The End Of This Month   | 227      | \$921,970    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 21.29%   | 127.89%      |
| 7a. Uncollectables This Month   | 18       | \$21,969     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 28.20%   |              |
| 8. Non-Residential Sales  | 33,478   | \$20,412,790 |
| 9a. Non-Residential Deposits Received This Month                                    | 315      | \$268,177    |
| 9b. New Non-Residential Accounts  | 370      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 85.14%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 15.38%   | 69.60%       |
| 10a Non-Residential Bankruptcies This Month   | 5        | \$768        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 12.82%   | 2.36%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Nov-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 18,234   | \$8,837,183  |
| 2. Final Termination Notices This Month                | 17,327   | \$4,846,003  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,922    | \$2,940,045  |
| 3b. Accounts Eligible For Field Action                 | 12,173   | \$6,351,435  |
| 4a. Terminations For Non-Payment - All                 | 416      | \$364,264    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 33       | \$20,883     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 47       | \$53,183     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,619    | \$9,362,673  |
| 6b. Deferred Payment Agreements Made                   | 1,264    | \$1,103,606  |
| 6c. Deferred Payment Agreements Reinstated             | 1,237    | \$1,103,899  |
| 6d. Deferred Payment Agreements Defaulted              | 1,994    | \$434,185    |
| 6e. Deferred Payment Agreements Satisfied              | 348      |              |
| 6f. Active DPA's At The End Of This Month              | 8,778    | \$9,238,235  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.14%   | 104.54%      |
| 7a. Uncollectables This Month                          | 140      | \$373,088    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.76%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 121      | \$165,238    |
| 8. Residential Sales                                   | 197,003  | \$36,685,641 |
| 9a. Residential Bankruptcies                           | 13       | \$18,299     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 9.29%    | 4.90%        |
| 10a. Final Bills Issued This Month                     | 3,002    | \$880,758    |
| 10b. Final Bills With Arrears This Month               | 1,974    | \$792,336    |
| 10c. Final Bills With One or More DPA (last 12 months) | 344      | \$332,557    |
| 11. Deposits Received This Month                       | 29       | \$14,419     |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Nov-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 850      | \$728,330    |
| 2. Final Termination Notices This Month   | 2,230    | \$1,686,923  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,044    | \$881,500    |
| 3b. Accounts Eligible For Field Action  | 898      | \$914,243    |
| 4a. Terminations For Non-Payment - All  | 67       | \$68,069     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 34       | \$20,188     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$5,696      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 139      | \$510,405    |
| 6b. Deferred Payment Agreements Made  | 46       | \$125,805    |
| 6c. Deferred Payment Agreements Reinstated  | 7        | \$19,121     |
| 6d. Deferred Payment Agreements Defaulted   | 37       | \$41,707     |
| 6e. Deferred Payment Agreements Satisfied   | 16       |              |
| 6f. Active DPA's At The End Of This Month   | 139      | \$748,508    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 16.35%   | 102.77%      |
| 7a. Uncollectables This Month   | 8        | \$15,473     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 19.35%   |              |
| 8. Non-Residential Sales  | 33,468   | \$21,139,344 |
| 9a. Non-Residential Deposits Received This Month                                    | 302      | \$280,476    |
| 9b. New Non-Residential Accounts  | 388      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 77.84%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 64.51%   | 66.63%       |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.22%    | 0.00%        |



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Oct-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 18,881   | \$9,052,049  |
| 2. Final Termination Notices This Month                | 17,677   | \$5,236,639  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,282    | \$2,504,443  |
| 3b. Accounts Eligible For Field Action                 | 6,841    | \$4,150,923  |
| 4a. Terminations For Non-Payment - All                 | 898      | \$754,841    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 35       | \$33,662     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 101      | \$104,754    |
| 6a. Active DPA's At The Beginning Of This Month        | 8,995    | \$9,649,825  |
| 6b. Deferred Payment Agreements Made                   | 1,384    | \$1,266,010  |
| 6c. Deferred Payment Agreements Reinstated             | 1,058    | \$881,958    |
| 6d. Deferred Payment Agreements Defaulted              | 2,261    | \$521,537    |
| 6e. Deferred Payment Agreements Satisfied              | 351      |              |
| 6f. Active DPA's At The End Of This Month              | 8,825    | \$9,362,673  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.74%   | 103.43%      |
| 7a. Uncollectables This Month                          | 205      | \$397,860    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.33%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 121      | \$186,905    |
| 8. Residential Sales                                   | 196,766  | \$32,024,860 |
| 9a. Residential Bankruptcies                           | 10       | \$48         |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.88%    | 0.01%        |
| 10a. Final Bills Issued This Month                     | 2,769    | \$898,697    |
| 10b. Final Bills With Arrears This Month               | 1,816    | \$838,682    |
| 10c. Final Bills With One or More DPA (last 12 months) | 340      | \$350,568    |
| 11. Deposits Received This Month                       | 27       | \$6,669      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Oct-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,037    | \$884,914    |
| 2. Final Termination Notices This Month   | 2,262    | \$2,083,750  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,099    | \$1,060,138  |
| 3b. Accounts Eligible For Field Action  | 903      | \$828,656    |
| 4a. Terminations For Non-Payment - All  | 68       | \$81,674     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 47       | \$44,147     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4        | \$4,766      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 137      | \$616,918    |
| 6b. Deferred Payment Agreements Made  | 58       | \$159,632    |
| 6c. Deferred Payment Agreements Reinstated  | 9        | \$20,645     |
| 6d. Deferred Payment Agreements Defaulted   | 50       | \$50,237     |
| 6e. Deferred Payment Agreements Satisfied   | 17       |              |
| 6f. Active DPA's At The End Of This Month   | 137      | \$510,405    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 13.21%   | 57.68%       |
| 7a. Uncollectables This Month   | -        | \$11,695     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 21.73%   |              |
| 8. Non-Residential Sales  | 33,467   | \$21,658,803 |
| 9a. Non-Residential Deposits Received This Month                                    | 273      | \$236,101    |
| 9b. New Non-Residential Accounts  | 237      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 115.19%  |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 17.39%   | 31.16%       |
| 10a Non-Residential Bankruptcies This Month   | 6        | \$5,870      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 26.08%   | 28.12%       |



## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Sep-14

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 19,022   | \$9,236,891  |
| 2. Final Termination Notices This Month                | 16,337   | \$4,984,020  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,390    | \$2,690,443  |
| 3b. Accounts Eligible For Field Action                 | 6,382    | \$3,742,197  |
| 4a. Terminations For Non-Payment - All                 | 865      | \$717,560    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 23       | \$19,400     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 81       | \$100,440    |
| 6a. Active DPA's At The Beginning Of This Month        | 9,226    | \$10,047,695 |
| 6b. Deferred Payment Agreements Made                   | 1,408    | \$1,299,650  |
| 6c. Deferred Payment Agreements Reinstated             | 1,133    | \$1,004,073  |
| 6d. Deferred Payment Agreements Defaulted              | 2,475    | \$602,611    |
| 6e. Deferred Payment Agreements Satisfied              | 273      |              |
| 6f. Active DPA's At The End Of This Month              | 9,019    | \$9,649,825  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47.41%   | 104.47%      |
| 7a. Uncollectables This Month                          | 248      | \$457,085    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.35%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 109      | \$147,124    |
| 8. Residential Sales                                   | 196,761  | \$39,822,186 |
| 9a. Residential Bankruptcies                           | 20       | \$10,463     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.06%    | 2.29%        |
| 10a. Final Bills Issued This Month                     | 2,894    | \$1,055,211  |
| 10b. Final Bills With Arrears This Month               | 1,866    | \$956,220    |
| 10c. Final Bills With One or More DPA (last 12 months) | 391      | \$448,257    |
| 11. Deposits Received This Month                       | 22       | \$5,852      |

## MONTHLY COLLECTIONS REPORT

## Orange &amp; Rockland

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-14

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,131    | \$750,244    |
| 2. Final Termination Notices This Month   | 2,189    | \$2,102,416  |
| 3a. Unresolved Arrears (FTN Expired)  | 984      | \$1,459,732  |
| 3b. Accounts Eligible For Field Action  | 992      | \$1,093,528  |
| 4a. Terminations For Non-Payment - All  | 67       | \$111,593    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 37       | \$34,704     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 3        | \$3,367      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 161      | \$557,090    |
| 6b. Deferred Payment Agreements Made  | 48       | \$222,597    |
| 6c. Deferred Payment Agreements Reinstated  | 15       | \$57,247     |
| 6d. Deferred Payment Agreements Defaulted   | 54       | \$63,354     |
| 6e. Deferred Payment Agreements Satisfied   | 30       |              |
| 6f. Active DPA's At The End Of This Month   | 140      | \$616,918    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 12.38%   | 82.23%       |
| 7a. Uncollectables This Month   | 20       | \$56,231     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 27.50%   |              |
| 8. Non-Residential Sales  | 33,495   | \$24,889,009 |
| 9a. Non-Residential Deposits Received This Month                                    | 281      | \$431,753    |
| 9b. New Non-Residential Accounts  | 218      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 128.90%  |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 62.50%   | 68.38%       |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 69,201         | \$44,073,135   |
| 2. Final Termination Notices This Month                | 54,466         | \$17,177,387   |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,676         | \$12,593,816   |
| 3b. Accounts Eligible For Field Action                 | 20,675         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,307          | \$980,519      |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,106          | \$892,974      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 578            | \$368,429      |
| 5a. Reconnects Due To HEAP or DSS                      | 133            | \$168,880      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 151            | \$37,909       |
| 6a. Active DPA's At The Beginning Of This Month        | 47,443         | \$37,515,008   |
| 6b. Deferred Payment Agreements Made                   | 5,249          | \$4,245,995    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 22,198         | \$8,058,126    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 49,247         | \$38,979,561   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 71.17%         | 88.44%         |
| 7a. Uncollectables This Month                          | 1,701          | \$588,700      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 614,696        | \$52,593,914   |
| 9a. Residential Bankruptcies                           | 105            | \$57,758       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.17%          | 9.81%          |
| 10a. Final Bills Issued This Month                     | 5,960          | \$5,007,799    |
| 10b. Final Bills With Arrears This Month               | 2,589          | \$2,358,032    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 98             | \$33,525       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,993          | \$2,982,636   |
| 2. Final Termination Notices This Month  | 3,917          | \$4,574,079   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,531          | \$1,988,593   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 130            | \$110,846     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 34             | \$28,977      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1              | \$1,287       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 312            | \$303,942     |
| 6b. Deferred Payment Agreements Made   | 73             | \$121,184     |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 57             | \$80,153      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 341            | \$346,089     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 17.11%         | 11.60%        |
| 7a. Uncollectables This Month  | 85             | \$79,225      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,305         | \$15,775,013  |
| 9a. Non-Residential Deposits Received This Month                                     | 272            | \$201,214     |
| 9b. New Non-Residential Accounts   | 762            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.70%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 8              | \$1,305       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.41%          | 1.65%         |

Notes: Please enter any special notes here.

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Aug-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 76,808         | \$51,000,398   |
| 2. Final Termination Notices This Month                | 41,361         | \$11,602,353   |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,538         | \$8,375,831    |
| 3b. Accounts Eligible For Field Action                 | 15,275         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 983            | \$1,176,109    |
| 4b. Terminations For Non-Pmt - Heat Related            | 799            | \$1,045,553    |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,250          | \$571,419      |
| 5a. Reconnects Due To HEAP or DSS                      | 255            | \$152,514      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 334            | \$46,525       |
| 6a. Active DPA's At The Beginning Of This Month        | 49,718         | \$38,524,746   |
| 6b. Deferred Payment Agreements Made                   | 3,361          | \$2,530,040    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 20,490         | \$6,328,914    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 48,735         | \$37,023,719   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 63.45%         | 72.59%         |
| 7a. Uncollectables This Month                          | 2,443          | \$1,689,316    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 615,390        | \$33,698,894   |
| 9a. Residential Bankruptcies                           | 60             | \$27,854       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.46%          | 1.65%          |
| 10a. Final Bills Issued This Month                     | 7,289          | \$5,193,600    |
| 10b. Final Bills With Arrears This Month               | 2,299          | \$1,826,296    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 238            | \$92,615       |

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,983          | \$2,969,450   |
| 2. Final Termination Notices This Month  | 3,085          | \$3,173,253   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,239          | \$1,482,396   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 57             | \$50,383      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 32             | \$34,590      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6              | \$6,637       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 354            | \$244,100     |
| 6b. Deferred Payment Agreements Made   | 38             | \$42,637      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 63             | \$61,070      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 333            | \$198,258     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 11.16%         | 6.68%         |
| 7a. Uncollectables This Month  | 74             | \$118,250     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,338         | \$24,364,657  |
| 9a. Non-Residential Deposits Received This Month                                     | 139            | \$120,141     |
| 9b. New Non-Residential Accounts   | 599            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 23.21%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 7              | -\$627        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.46%          | -0.53%        |

Notes: Please enter any special notes here.

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Dec-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 64,497         | \$42,327,890   |
| 2. Final Termination Notices This Month                | 52,415         | \$21,279,952   |
| 3a. Unresolved Arrears (FTN Expired)                   | 23,025         | \$12,589,772   |
| 3b. Accounts Eligible For Field Action                 | 1,161          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 292            | \$276,739      |
| 4b. Terminations For Non-Pmt - Heat Related            | 221            | \$241,572      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 339            | \$144,394      |
| 5a. Reconnects Due To HEAP or DSS                      | 118            | \$60,061       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 74             | \$20,893       |
| 6a. Active DPA's At The Beginning Of This Month        | 39,807         | \$28,016,320   |
| 6b. Deferred Payment Agreements Made                   | 4,332          | \$4,457,503    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 14,616         | \$4,551,194    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 38,485         | \$27,477,421   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.67%         | 64.92%         |
| 7a. Uncollectables This Month                          | 3,216          | \$2,552,552    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 616,824        | \$50,106,629   |
| 9a. Residential Bankruptcies                           | 76             | \$27,661       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.36%          | 1.08%          |
| 10a. Final Bills Issued This Month                     | 4,906          | \$2,709,246    |
| 10b. Final Bills With Arrears This Month               | 2,647          | \$1,454,582    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 126            | \$43,031       |

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,142          | \$2,443,950   |
| 2. Final Termination Notices This Month  | 3,363          | \$3,397,873   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,344          | \$2,140,426   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 42             | \$37,700      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 23             | \$15,616      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1              | \$230         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 301            | \$135,743     |
| 6b. Deferred Payment Agreements Made   | 26             | \$53,139      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 41             | \$28,903      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 294            | \$152,131     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.73%         | 6.22%         |
| 7a. Uncollectables This Month  | 87             | \$59,924      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,814         | \$20,791,414  |
| 9a. Non-Residential Deposits Received This Month                                     | 141            | \$160,456     |
| 9b. New Non-Residential Accounts   | 615            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 22.93%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 4              | \$13,009      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.60%          | 21.71%        |

Notes: Please enter any special notes here.

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Feb-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 69,503         | \$40,325,808   |
| 2. Final Termination Notices This Month                | 50,458         | \$15,080,146   |
| 3a. Unresolved Arrears (FTN Expired)                   | 23,495         | \$7,891,580    |
| 3b. Accounts Eligible For Field Action                 | 9,700          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 62             | \$70,380       |
| 4b. Terminations For Non-Pmt - Heat Related            | 44             | \$62,806       |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 88             | \$53,216       |
| 5a. Reconnects Due To HEAP or DSS                      | 29             | \$19,725       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 29             | \$7,398        |
| 6a. Active DPA's At The Beginning Of This Month        | 46,232         | \$35,849,976   |
| 6b. Deferred Payment Agreements Made                   | 3,849          | \$3,087,619    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 21,398         | \$7,245,549    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 46,826         | \$36,739,118   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 67.37%         | 91.11%         |
| 7a. Uncollectables This Month                          | 1,553          | \$46,865       |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 614,877        | \$69,002,056   |
| 9a. Residential Bankruptcies                           | 29             | \$23,883       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.87%          | 50.96%         |
| 10a. Final Bills Issued This Month                     | 4,214          | \$2,688,795    |
| 10b. Final Bills With Arrears This Month               | 2,464          | \$1,578,277    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 74             | \$23,579       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,917          | \$2,752,275   |
| 2. Final Termination Notices This Month  | 4,762          | \$5,182,647   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,557          | \$1,612,153   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 92             | \$70,358      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 52             | \$33,749      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2              | \$6,558       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 283            | \$270,692     |
| 6b. Deferred Payment Agreements Made   | 61             | \$101,542     |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 42             | \$38,770      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 305            | \$296,013     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 15.91%         | 10.76%        |
| 7a. Uncollectables This Month  | 74             | \$37,774      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,227         | \$33,721,811  |
| 9a. Non-Residential Deposits Received This Month                                     | 133            | \$99,344      |
| 9b. New Non-Residential Accounts   | 423            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.44%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 12             | -\$6,139      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 16.22%         | -16.25%       |

Notes: Please enter any special notes here.

## MONTHLY COLLECTIONS REPORT

RG&E

**RESIDENTIAL SERVICE**

MONTH OF: Jan-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 66,725         | \$41,405,235   |
| 2. Final Termination Notices This Month                | 51,718         | \$13,924,827   |
| 3a. Unresolved Arrears (FTN Expired)                   | 27,194         | \$8,793,610    |
| 3b. Accounts Eligible For Field Action                 | 10,289         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 214            | \$155,542      |
| 4b. Terminations For Non-Pmt - Heat Related            | 151            | \$126,033      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 226            | \$76,738       |
| 5a. Reconnects Due To HEAP or DSS                      | 76             | \$33,087       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 50             | \$8,238        |
| 6a. Active DPA's At The Beginning Of This Month        | 45,152         | \$34,669,650   |
| 6b. Deferred Payment Agreements Made                   | 3,966          | \$2,985,425    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 21,454         | \$6,435,586    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 46,232         | \$35,849,976   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 69.29%         | 86.58%         |
| 7a. Uncollectables This Month                          | 2,703          | \$1,254,105    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 614,829        | \$64,281,175   |
| 9a. Residential Bankruptcies                           | 89             | \$22,059       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.29%          | 1.76%          |
| 10a. Final Bills Issued This Month                     | 4,373          | \$2,682,732    |
| 10b. Final Bills With Arrears This Month               | 3,429          | \$1,730,409    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 123            | \$38,079       |

## MONTHLY COLLECTIONS REPORT

RG&E

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jan-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,992          | \$2,715,382   |
| 2. Final Termination Notices This Month  | 4,905          | \$5,634,983   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,608          | \$2,108,627   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 76             | \$38,473      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 36             | \$29,241      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4              | \$774         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 283            | \$157,018     |
| 6b. Deferred Payment Agreements Made   | 38             | \$164,083     |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 46             | \$34,582      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 283            | \$270,692     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 14.21%         | 9.97%         |
| 7a. Uncollectables This Month  | 84             | \$9,495       |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,143         | \$32,145,932  |
| 9a. Non-Residential Deposits Received This Month                                     | 155            | \$231,398     |
| 9b. New Non-Residential Accounts   | 531            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 29.19%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 11             | -\$5,875      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 13.10%         | -61.87%       |

**Notes:** Please enter any special notes here.

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Jul-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 75,195         | \$50,980,663   |
| 2. Final Termination Notices This Month                | 49,431         | \$14,374,681   |
| 3a. Unresolved Arrears (FTN Expired)                   | 27,857         | \$10,121,717   |
| 3b. Accounts Eligible For Field Action                 | 18,691         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,225          | \$1,578,963    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,022          | \$1,399,304    |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,078          | \$495,539      |
| 5a. Reconnects Due To HEAP or DSS                      | 238            | \$178,264      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 248            | \$35,200       |
| 6a. Active DPA's At The Beginning Of This Month        | 50,070         | \$39,194,250   |
| 6b. Deferred Payment Agreements Made                   | 3,751          | \$3,043,387    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 23,620         | \$8,244,130    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 49,718         | \$38,524,746   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.12%         | 75.57%         |
| 7a. Uncollectables This Month                          | 2,688          | \$2,252,265    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 614,030        | \$36,881,219   |
| 9a. Residential Bankruptcies                           | 68             | \$32,083       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.53%          | 1.42%          |
| 10a. Final Bills Issued This Month                     | 7,589          | \$5,724,858    |
| 10b. Final Bills With Arrears This Month               | 2,252          | \$1,766,477    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 157            | \$67,651       |

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,570          | \$2,444,168   |
| 2. Final Termination Notices This Month  | 3,355          | \$3,142,015   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,219          | \$1,577,052   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 93             | \$179,163     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 28             | \$18,363      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5              | \$6,263       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 347            | \$285,674     |
| 6b. Deferred Payment Agreements Made   | 42             | \$68,887      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 66             | \$48,957      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 354            | \$244,100     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.77%         | 9.99%         |
| 7a. Uncollectables This Month  | 70             | \$86,796      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,278         | \$22,394,171  |
| 9a. Non-Residential Deposits Received This Month                                     | 147            | \$147,034     |
| 9b. New Non-Residential Accounts   | 554            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.53%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 2              | \$1,023       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.86%          | 1.18%         |

Notes: Please enter any special notes here.



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Jun-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 73,598         | \$50,175,011   |
| 2. Final Termination Notices This Month                | 47,837         | \$14,100,282   |
| 3a. Unresolved Arrears (FTN Expired)                   | 26,323         | \$10,351,594   |
| 3b. Accounts Eligible For Field Action                 | 17,049         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,448          | \$959,144      |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,216          | \$840,643      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,900          | \$1,073,625    |
| 5a. Reconnects Due To HEAP or DSS                      | 358            | \$436,988      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 454            | \$101,588      |
| 6a. Active DPA's At The Beginning Of This Month        | 50,317         | \$39,728,184   |
| 6b. Deferred Payment Agreements Made                   | 4,035          | \$3,081,066    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 21,545         | \$7,673,017    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 50,070         | \$39,194,250   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 68.03%         | 78.12%         |
| 7a. Uncollectables This Month                          | 2,330          | \$1,707,918    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 614,392        | \$39,046,849   |
| 9a. Residential Bankruptcies                           | 83             | \$44,901       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.56%          | 2.63%          |
| 10a. Final Bills Issued This Month                     | 7,073          | \$4,656,330    |
| 10b. Final Bills With Arrears This Month               | 2,263          | \$1,689,234    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 121            | \$40,080       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,234          | \$2,915,417   |
| 2. Final Termination Notices This Month  | 3,014          | \$2,399,524   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,463          | \$1,455,968   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 82             | \$45,549      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 92             | \$76,421      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3              | \$1,543       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 362            | \$361,541     |
| 6b. Deferred Payment Agreements Made   | 51             | \$55,847      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 63             | \$87,976      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 347            | \$285,674     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 15.53%         | 9.80%         |
| 7a. Uncollectables This Month  | 81             | \$90,023      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,295         | \$18,817,658  |
| 9a. Non-Residential Deposits Received This Month                                     | 127            | \$137,671     |
| 9b. New Non-Residential Accounts   | 582            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 21.82%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 1              | -\$54         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.23%          | -0.06%        |

Notes: Please enter any special notes here.



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Mar-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 68,473         | \$41,424,504   |
| 2. Final Termination Notices This Month                | 49,733         | \$16,726,151   |
| 3a. Unresolved Arrears (FTN Expired)                   | 26,147         | \$9,986,790    |
| 3b. Accounts Eligible For Field Action                 | 12,053         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 335            | \$293,352      |
| 4b. Terminations For Non-Pmt - Heat Related            | 262            | \$249,186      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 251            | \$139,416      |
| 5a. Reconnects Due To HEAP or DSS                      | 50             | \$51,226       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 74             | \$12,800       |
| 6a. Active DPA's At The Beginning Of This Month        | 46,826         | \$36,739,118   |
| 6b. Deferred Payment Agreements Made                   | 4,603          | \$3,689,819    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 21,089         | \$8,344,353    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 47,443         | \$37,515,008   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 69.29%         | 90.56%         |
| 7a. Uncollectables This Month                          | 1,797          | \$122,662      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 615,025        | \$62,682,930   |
| 9a. Residential Bankruptcies                           | 87             | \$59,095       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.84%          | 48.18%         |
| 10a. Final Bills Issued This Month                     | 4,982          | \$3,809,185    |
| 10b. Final Bills With Arrears This Month               | 2,744          | \$2,027,817    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 110            | \$36,672       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,952          | \$2,506,563   |
| 2. Final Termination Notices This Month  | 3,995          | \$6,116,360   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,932          | \$2,964,519   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 96             | \$80,173      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 34             | \$25,563      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4              | \$1,531       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 305            | \$296,013     |
| 6b. Deferred Payment Agreements Made   | 66             | \$86,885      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 46             | \$49,012      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 312            | \$303,942     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 15.98%         | 12.13%        |
| 7a. Uncollectables This Month  | 75             | \$69,122      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,219         | \$28,036,256  |
| 9a. Non-Residential Deposits Received This Month                                     | 177            | \$224,532     |
| 9b. New Non-Residential Accounts   | 451            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 39.25%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 5              | \$585         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.67%          | 0.85%         |

Notes: Please enter any special notes here.

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: May-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 71,520         | \$47,487,243   |
| 2. Final Termination Notices This Month                | 52,167         | \$16,944,211   |
| 3a. Unresolved Arrears (FTN Expired)                   | 25,739         | \$10,016,462   |
| 3b. Accounts Eligible For Field Action                 | 17,809         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,962          | \$970,547      |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,620          | \$841,192      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 2,212          | \$888,239      |
| 5a. Reconnects Due To HEAP or DSS                      | 304            | \$261,661      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 526            | \$77,694       |
| 6a. Active DPA's At The Beginning Of This Month        | 49,247         | \$38,979,561   |
| 6b. Deferred Payment Agreements Made                   | 4,708          | \$3,494,198    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 22,068         | \$8,755,491    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 50,317         | \$39,728,184   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 70.35%         | 83.66%         |
| 7a. Uncollectables This Month                          | 1,785          | \$997,235      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 615,178        | \$43,764,073   |
| 9a. Residential Bankruptcies                           | 52             | \$33,660       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.91%          | 3.38%          |
| 10a. Final Bills Issued This Month                     | 6,201          | \$4,374,177    |
| 10b. Final Bills With Arrears This Month               | 2,415          | \$1,828,598    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 133            | \$43,330       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: May-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,002          | \$2,877,042   |
| 2. Final Termination Notices This Month  | 3,429          | \$3,563,748   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,435          | \$2,088,728   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 90             | \$73,400      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 45             | \$29,548      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6              | \$2,934       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 341            | \$346,089     |
| 6b. Deferred Payment Agreements Made   | 65             | \$110,498     |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 66             | \$79,310      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 362            | \$361,541     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 18.08%         | 12.57%        |
| 7a. Uncollectables This Month  | 73             | \$186,573     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,331         | \$15,879,261  |
| 9a. Non-Residential Deposits Received This Month                                     | 199            | \$195,329     |
| 9b. New Non-Residential Accounts   | 641            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.05%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 3              | \$430         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.11%          | 0.23%         |

Notes: Please enter any special notes here.

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Nov-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 70,240         | \$46,282,463   |
| 2. Final Termination Notices This Month                | 42,502         | \$16,440,592   |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,835         | \$9,651,167    |
| 3b. Accounts Eligible For Field Action                 | 7,227          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 121            | \$88,643       |
| 4b. Terminations For Non-Pmt - Heat Related            | 80             | \$61,494       |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 431            | \$184,334      |
| 5a. Reconnects Due To HEAP or DSS                      | 72             | \$35,078       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 80             | \$8,525        |
| 6a. Active DPA's At The Beginning Of This Month        | 45,435         | \$33,599,777   |
| 6b. Deferred Payment Agreements Made                   | 2,933          | \$2,758,122    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 16,620         | \$4,988,213    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 39,807         | \$28,016,320   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 56.67%         | 60.53%         |
| 7a. Uncollectables This Month                          | 2,355          | \$1,716,713    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 616,464        | \$38,755,009   |
| 9a. Residential Bankruptcies                           | 35             | \$10,855       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.49%          | 0.63%          |
| 10a. Final Bills Issued This Month                     | 5,949          | \$3,618,236    |
| 10b. Final Bills With Arrears This Month               | 2,594          | \$2,024,520    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 130            | \$63,662       |

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,285          | \$2,407,900   |
| 2. Final Termination Notices This Month  | 2,449          | \$2,641,362   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,291          | \$1,589,401   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 42             | \$30,650      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 27             | \$26,475      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1              | \$520         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 325            | \$189,674     |
| 6b. Deferred Payment Agreements Made   | 16             | \$19,602      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 39             | \$38,676      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 301            | \$135,743     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.17%         | 5.64%         |
| 7a. Uncollectables This Month  | 61             | -\$54,329     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,592         | \$23,940,373  |
| 9a. Non-Residential Deposits Received This Month                                     | 189            | \$186,251     |
| 9b. New Non-Residential Accounts   | 689            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 27.43%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 1              | -\$12,532     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.64%          | 23.07%        |

Notes: Please enter any special notes here.

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Oct-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 72,952         | \$47,875,966   |
| 2. Final Termination Notices This Month                | 42,650         | \$11,367,509   |
| 3a. Unresolved Arrears (FTN Expired)                   | 24,023         | \$5,197,101    |
| 3b. Accounts Eligible For Field Action                 | 13,978         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,457          | \$1,861,868    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,192          | \$1,673,813    |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,334          | \$553,511      |
| 5a. Reconnects Due To HEAP or DSS                      | 194            | \$88,089       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 275            | \$36,894       |
| 6a. Active DPA's At The Beginning Of This Month        | 47,849         | \$35,854,509   |
| 6b. Deferred Payment Agreements Made                   | 2,830          | \$2,459,860    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 20,659         | \$5,831,675    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 45,435         | \$33,599,777   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 62.28%         | 70.18%         |
| 7a. Uncollectables This Month                          | 3,050          | \$2,957,034    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 615,367        | \$32,813,506   |
| 9a. Residential Bankruptcies                           | 69             | \$26,381       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.26%          | 0.89%          |
| 10a. Final Bills Issued This Month                     | 7,310          | \$4,916,487    |
| 10b. Final Bills With Arrears This Month               | 2,479          | \$1,982,115    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 158            | \$52,190       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,716          | \$2,326,160   |
| 2. Final Termination Notices This Month  | 3,110          | \$3,147,431   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,133          | \$1,411,240   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 93             | \$95,101      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 51             | \$45,963      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5              | \$3,750       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 332            | \$215,956     |
| 6b. Deferred Payment Agreements Made   | 34             | \$41,285      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 41             | \$46,223      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 325            | \$189,674     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 11.97%         | 8.15%         |
| 7a. Uncollectables This Month  | 89             | \$94,334      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,591         | \$24,016,005  |
| 9a. Non-Residential Deposits Received This Month                                     | 202            | \$229,049     |
| 9b. New Non-Residential Accounts   | 811            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 24.91%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 8              | -\$63,374     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.99%          | -67.18%       |

Notes: Please enter any special notes here.

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Sep-14

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 76,367         | \$49,652,046   |
| 2. Final Termination Notices This Month                | 44,649         | \$11,657,380   |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,763         | \$7,653,816    |
| 3b. Accounts Eligible For Field Action                 | 17,912         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,928          | \$2,696,546    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,691          | \$2,490,493    |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,575          | \$604,163      |
| 5a. Reconnects Due To HEAP or DSS                      | 339            | \$131,399      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 365            | \$54,999       |
| 6a. Active DPA's At The Beginning Of This Month        | 48,735         | \$37,023,719   |
| 6b. Deferred Payment Agreements Made                   | 3,436          | \$2,955,865    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 21,511         | \$6,543,066    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 47,849         | \$35,854,509   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 62.66%         | 72.21%         |
| 7a. Uncollectables This Month                          | 2,658          | \$1,976,487    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 615,179        | \$32,805,136   |
| 9a. Residential Bankruptcies                           | 61             | -\$22,460      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.29%          | -1.14%         |
| 10a. Final Bills Issued This Month                     | 7,314          | \$5,147,419    |
| 10b. Final Bills With Arrears This Month               | 2,408          | \$2,102,863    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 157            | \$56,760       |

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-14

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 3,106          | \$2,794,774   |
| 2. Final Termination Notices This Month  | 3,693          | \$4,652,502   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,613          | \$2,107,929   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 51             | \$49,493      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 18             | \$13,491      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2              | \$1,649       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 333            | \$198,258     |
| 6b. Deferred Payment Agreements Made   | 36             | \$71,653      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 40             | \$26,956      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 332            | \$215,956     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.69%         | 7.73%         |
| 7a. Uncollectables This Month  | 156            | -\$283,068    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,249         | \$25,317,201  |
| 9a. Non-Residential Deposits Received This Month                                     | 152            | \$150,457     |
| 9b. New Non-Residential Accounts   | 590            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 25.76%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 6              | -\$309,083    |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.85%          | 109.19%       |

Notes: Please enter any special notes here.

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Apr-15

| ITEM DESCRIPTION                                       | TOTALS   |                 |
|--|----------|-----------------|
|  | Customer | Dollars         |
| 1. Arrears Greater Than Sixty Days                     | 21,082   | \$12,011,518    |
| 2. Final Termination Notices This Month                | 25,621   | \$13,635,566.95 |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,453   | \$7,417,832.85  |
| 3b. Accounts Eligible For Field Action                 | 14,453   | \$7,417,832.85  |
| 4a. Terminations For Non-Payment - All                 | 1,466    | \$1,571,285     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,466    | \$1,571,285     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A             |
| 5. Reconnections for Non-Pmt.                          | 966      | \$942,876       |
| 5a. Reconnects Due To HEAP or DSS                      | 87       | \$163,483       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 288      | \$326,611       |
| 6a. Active DPA's At The Beginning Of This Month        | 7,713    | \$14,088,274    |
| 6b. Deferred Payment Agreements Made                   | 3,314    | \$3,472,333     |
| 6c. Deferred Payment Agreements Reinstated             | 340      | \$620,231       |
| 6d. Deferred Payment Agreements Defaulted              | 1,503    | \$1,774,146     |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a             |
| 6f. Active DPA's At The End Of This Month              | 8300     | \$34,791,756.39 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37%      | 117%            |
| 7a. Uncollectable This Month                           | 784      | \$385,938       |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40%      |                 |
| 7c. Resid. UCB Accounts with One or More DPA           | 454      | \$494,148       |
| 8. Residential Sales                                   | 258,577  | \$ 41,618,043   |
| 9a. Residential Bankruptcies                           | 9        | \$6,273         |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 2%              |
| 10a. Final Bills Issued This Month                     | 2,178    | \$900,195       |
| 10b. Final Bills With Arrears This Month               | 525      | \$535,674       |
| 10c. Final Bills With One or More DPA (last 12 months) | 559      | \$488,771       |
| 11. Deposits Received This Month                       | 80       | \$20,341        |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-15

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1. Arrears Greater Than Sixty Days  | 1,868    | \$1,600,983    |
| 2. Final Termination Notices This Month   | 5,272    | \$7,076,582.32 |
| 3a. Unresolved Arrears (FTN Expired)  | 3,009    | \$3,458,048    |
| 3b. Accounts Eligible For Field Action  | 3,009    | \$3,458,048    |
| 4a. Terminations For Non-Payment - All  | 92       | \$126,988      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0            |
| 5a. Reconnects Of Non-Payment Customers   | 84       | \$117,423      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 7        | \$9,174        |
| 6a. Active DPA's At The Beginning Of This Month                                     | 53       | \$205,187      |
| 6b. Deferred Payment Agreements Made  | 42       | \$94,156       |
| 6c. Deferred Payment Agreements Reinstated  | 10       | \$78,732       |
| 6d. Deferred Payment Agreements Defaulted   | 30       | \$233,195      |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A            |
| 6f. Active DPA's At The End Of This Month   | 56       | \$206,235      |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 2.8%     | 12.8%          |
| 7a. Uncollectable This Month  | 26       | \$18,299       |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 23%      |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |                |
| 8. Non-Residential Sales  | 48,531   | \$19,011,811   |
| 9a. Non-Residential Deposits Received This Month                                    | 169      | \$140,401      |
| 9b. New Non-Residential Accounts  | 356      |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 30.34%   |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |                |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$1,414        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4%       | 8%             |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential &amp; Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

| MONTHLY COLLECTIONS REPORT                             |                  |               |
|--|------------------|---------------|
| Central Hudson   |                  |               |
| RESIDENTIAL SERVICE                                    | MONTH OF: Aug-15 |               |
| ITEM DESCRIPTION                                       | TOTALS           |               |
|  | Customer         | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 21,024           | \$12,220,200  |
| 2. Final Termination Notices This Month                | 23,502           | \$8,610,431   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,953           | \$4,937,697   |
| 3b. Accounts Eligible For Field Action                 | 12,953           | \$4,937,697   |
| 4a. Terminations For Non-Payment - All                 | 931              | \$987,537     |
| 4b. Terminations For Non-Pmt. - Heat Related           | 931              | \$987,537     |
| 4c. Terminations For Non-Pmt. - Service Limiter        | 0                | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A              | N/A           |
| 5. Reconnections for Non-Pmt.                          | 621              | \$593,532     |
| 5a. Reconnects Due To HEAP or DSS                      | 49               | \$80,970      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 250              | \$301,741     |
| 6a. Active DPA's At The Beginning Of This Month        | 8059             | \$13,989,831  |
| 6b. Deferred Payment Agreements Made                   | 2,244            | \$2,372,906   |
| 6c. Deferred Payment Agreements Reinstated             | 401              | \$702,301     |
| 6d. Deferred Payment Agreements Defaulted              | 1,651            | \$1,562,609   |
| 6e. Deferred Payment Agreements Satisfied              | n/a              | n/a           |
| 6f. Active DPA's At The End Of This Month              | 7816             | \$13,810,218  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 38%              | 114%          |
| 7a. Uncollectable This Month                           | 794              | \$559,168     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 41%              |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 434              | \$535,331     |
| 8. Residential Sales                                   | 256,638          | \$ 31,569,904 |
| 9a. Residential Bankruptcies                           | 5                | \$8,097       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%               | 1%            |
| 10a. Final Bills Issued This Month                     | 2,286            | \$607,494     |
| 10b. Final Bills With Arrears This Month               | 449              | \$279,992     |
| 10c. Final Bills With One or More DPA (last 12 months) | 502              | \$326,047     |
| 11. Deposits Received This Month                       | 134              | \$37,280      |

| MONTHLY COLLECTIONS REPORT  |                  |              |
|---|------------------|--------------|
| Central Hudson  |                  |              |
| NON-RESIDENTIAL SERVICE   | MONTH OF: Aug-15 |              |
| ITEM DESCRIPTION  | TOTALS           |              |
|   | Customer         | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,817            | \$1,976,524  |
| 2. Final Termination Notices This Month   | 4,805            | \$3,985,793  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,751            | \$2,522,311  |
| 3b. Accounts Eligible For Field Action  | 2,751            | \$2,522,311  |
| 4a. Terminations For Non-Payment - All  | 85               | \$123,507    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -                | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 71               | \$108,335    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 11               | \$11,893     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 31               | \$113,741    |
| 6b. Deferred Payment Agreements Made  | 30               | \$62,688     |
| 6c. Deferred Payment Agreements Reinstated  | -                | \$0          |
| 6d. Deferred Payment Agreements Defaulted   | 31               | \$71,500     |
| 6e. Deferred Payment Agreements Satisfied   | N/A              | N/A          |
| 6f. Active DPA's At The End Of This Month   | 28               | \$124,098    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.7%             | 5.8%         |
| 7a. Uncollectable This Month  | 28               | \$30,706     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 25%              |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A              |              |
| 8. Non-Residential Sales  | 48,613           | \$17,527,236 |
| 9a. Non-Residential Deposits Received This Month                                    | 145              | \$158,402    |
| 9b. New Non-Residential Accounts  | 194              |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 36.08%           |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%            |              |
| 10a Non-Residential Bankruptcies This Month   | -                | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%               | 0%           |

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## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Dec-15

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 19,577   | \$10,478,821  |
| 2. Final Termination Notices This Month                | 23,334   | \$8,383,259   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,438   | \$5,393,236   |
| 3b. Accounts Eligible For Field Action                 | 13,438   | \$5,393,236   |
| 4a. Terminations For Non-Payment - All                 | 367      | \$364,517     |
| 4b. Terminations For Non-Pmt - Heat Related            | 367      | \$364,517     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 252      | \$182,503     |
| 5a. Reconnects Due To HEAP or DSS                      | 27       | \$104,471     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 79       | \$68,398      |
| 6a. Active DPA's At The Beginning Of This Month        | 6840     | \$12,111,307  |
| 6b. Deferred Payment Agreements Made                   | 1,949    | \$1,662,712   |
| 6c. Deferred Payment Agreements Reinstated             | 248      | \$351,483     |
| 6d. Deferred Payment Agreements Defaulted              | 1,478    | \$1,469,600   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 6481     | \$11,421,215  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 35%      | 116%          |
| 7a. Uncollectable This Month                           | 985      | \$752,737     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 554      | \$705,214     |
| 8. Residential Sales                                   | 254,100  | \$ 27,972,994 |
| 9a. Residential Bankruptcies                           | 10       | \$20,794      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 3%            |
| 10a. Final Bills Issued This Month                     | 2,094    | \$427,615     |
| 10b. Final Bills With Arrears This Month               | 357      | \$202,370     |
| 10c. Final Bills With One or More DPA (last 12 months) | 397      | \$211,678     |
| 11. Deposits Received This Month                       | 139      | \$37,306      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: Dec-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,735    | \$1,370,195  |
| 2. Final Termination Notices This Month   | 4,541    | \$4,531,686  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,689    | \$2,575,768  |
| 3b. Accounts Eligible For Field Action  | 2,689    | \$2,575,768  |
| 4a. Terminations For Non-Payment - All  | 42       | \$44,476     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 39       | \$42,121     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 2        | \$1,769      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 19       | \$81,236     |
| 6b. Deferred Payment Agreements Made  | 18       | \$122,517    |
| 6c. Deferred Payment Agreements Reinstated  | 2        | \$9,939      |
| 6d. Deferred Payment Agreements Defaulted   | 17       | \$36,500     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 21       | \$173,291    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.1%     | 5.9%         |
| 7a. Uncollectable This Month  | 27       | \$29,817     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 21%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,814   | \$14,483,857 |
| 9a. Non-Residential Deposits Received This Month                                    | 204      | \$172,946    |
| 9b. New Non-Residential Accounts  | 278      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 29.50%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 4        | \$40,440     |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 15%      | 136%         |

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.



**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: **Feb-15**

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 20,656   | \$11,748,058  |
| 2. Final Termination Notices This Month                | 25,397   | \$12,181,861  |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,873   | \$6,609,115   |
| 3b. Accounts Eligible For Field Action                 | 13,873   | \$6,609,115   |
| 4a. Terminations For Non-Payment - All                 | 0        | \$0           |
| 4b. Terminations For Non-Pmt - Heat Related            | 0        | \$0           |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 0        | \$0           |
| 5a. Reconnects Due To HEAP or DSS                      | 0        | \$0           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0        | \$0           |
| 6a. Active DPA's At The Beginning Of This Month        | 6,905    | \$12,557,364  |
| 6b. Deferred Payment Agreements Made                   | 2,080    | \$1,959,736   |
| 6c. Deferred Payment Agreements Reinstated             | 207      | \$302,691     |
| 6d. Deferred Payment Agreements Defaulted              | 1,445    | \$1,434,666   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 6,733    | \$12,303,324  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 33%      | 107%          |
| 7a. Uncollectable This Month                           | 866      | \$486,842     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 451      | \$478,600     |
| 8. Residential Sales                                   | 261,916  | \$ 48,524,890 |
| 9a. Residential Bankruptcies                           | 6        | \$4,100       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 1%            |
| 10a. Final Bills Issued This Month                     | 1,296    | \$380,895     |
| 10b. Final Bills With Arrears This Month               | 243      | \$163,125     |
| 10c. Final Bills With One or More DPA (last 12 months) | 307      | \$166,214     |
| 11. Deposits Received This Month                       | 58       | \$13,833      |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Feb-15**

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,814    | \$1,606,447  |
| 2. Final Termination Notices This Month   | 5,276    | \$5,174,078  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,771    | \$2,500,419  |
| 3b. Accounts Eligible For Field Action  | 2,771    | \$2,500,419  |
| 4a. Terminations For Non-Payment - All  | 39       | \$39,022     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 38       | \$38,772     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1        | \$250        |
| 6a. Active DPA's At The Beginning Of This Month                                     | 34       | \$463,058    |
| 6b. Deferred Payment Agreements Made  | 46       | \$191,395    |
| 6c. Deferred Payment Agreements Reinstated  | 7        | \$16,095     |
| 6d. Deferred Payment Agreements Defaulted   | 23       | \$268,720    |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 41       | \$332,941    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.9%     | 28.8%        |
| 7a. Uncollectable This Month  | 28       | \$8,576      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 49,063   | \$24,218,379 |
| 9a. Non-Residential Deposits Received This Month                                    | 93       | \$60,628     |
| 9b. New Non-Residential Accounts  | 174      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 14.37%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 6        | \$7,974      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 21%      | 93%          |

\*Revised 5/1/14

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.  
Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated. \*Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 21,773   | \$11,875,288  |
| 2. Final Termination Notices This Month                | 24,148   | \$10,461,762  |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,086   | \$6,836,327   |
| 3b. Accounts Eligible For Field Action                 | 15,086   | \$6,836,327   |
| 4a. Terminations For Non-Payment - All                 | 201      | \$218,145     |
| 4b. Terminations For Non-Pmt - Heat Related            | 201      | \$218,145     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 114      | \$97,338      |
| 5a. Reconnects Due To HEAP or DSS                      | 46       | \$79,754      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 23       | \$21,352      |
| 6a. Active DPA's At The Beginning Of This Month        | 4,800    | \$7,412,932   |
| 6b. Deferred Payment Agreements Made                   | 1,984    | \$1,745,277   |
| 6c. Deferred Payment Agreements Reinstated             | 186      | \$263,052     |
| 6d. Deferred Payment Agreements Defaulted              | 1,601    | \$1,538,649   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 6,905    | \$12,557,364  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 22%      | 62%           |
| 7a. Uncollectable This Month                           | 1,045    | \$526,756     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 607      | \$670,951     |
| 8. Residential Sales                                   | 258,890  | \$ 38,699,592 |
| 9a. Residential Bankruptcies                           | 14       | \$24,982      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 5%            |
| 10a. Final Bills Issued This Month                     | 1,640    | \$433,925     |
| 10b. Final Bills With Arrears This Month               | 340      | \$207,224     |
| 10c. Final Bills With One or More DPA (last 12 months) | 370      | \$207,203     |
| 11. Deposits Received This Month                       | 109      | \$25,308      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,927    | \$1,405,751  |
| 2. Final Termination Notices This Month   | 5,285    | \$5,387,986  |
| 3a. Unresolved Arrears (FTN Expired)  | 3,003    | \$2,490,063  |
| 3b. Accounts Eligible For Field Action  | 3,003    | \$2,490,063  |
| 4a. Terminations For Non-Payment - All  | 54       | \$102,803    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 47       | \$90,889     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6        | \$10,350     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 25       | \$248,794    |
| 6b. Deferred Payment Agreements Made  | 29       | \$376,643    |
| 6c. Deferred Payment Agreements Reinstated  | 4        | \$63,392     |
| 6d. Deferred Payment Agreements Defaulted   | 31       | \$139,237    |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 34       | \$463,058    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.3%     | 17.7%        |
| 7a. Uncollectable This Month  | 36       | \$7,755      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 15.38%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 46,385   | \$35,713,230 |
| 9a. Non-Residential Deposits Received This Month                                    | 166      | \$149,789    |
| 9b. New Non-Residential Accounts  | 278      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 24%      |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 5        | \$7,018      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 14%      | 90%          |

\*Revised 5/1/14

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Jul-15

| ITEM DESCRIPTION                                       | TOTALS   |                |
|--|----------|----------------|
|  | Customer | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 21,930   | \$13,136,630   |
| 2. Final Termination Notices This Month                | 22,466   | \$8,432,960.22 |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,304   | \$5,896,935    |
| 3b. Accounts Eligible For Field Action                 | 13,304   | \$5,896,935    |
| 4a. Terminations For Non-Payment - All                 | 919      | \$919,207      |
| 4b. Terminations For Non-Pmt - Heat Related            | 919      | \$919,207      |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A            |
| 5. Reconnections for Non-Pmt.                          | 674      | \$617,386      |
| 5a. Reconnects Due To HEAP or DSS                      | 39       | \$88,115       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 188      | \$192,306      |
| 6a. Active DPA's At The Beginning Of This Month        | 8449     | \$14,371,774   |
| 6b. Deferred Payment Agreements Made                   | 2,162    | \$2,214,958    |
| 6c. Deferred Payment Agreements Reinstated             | 356      | \$553,756      |
| 6d. Deferred Payment Agreements Defaulted              | 1,603    | \$1,597,588    |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a            |
| 6f. Active DPA's At The End Of This Month              | 8059     | \$13,989,831   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 39%      | 109%           |
| 7a. Uncollectable This Month                           | 677      | \$358,048      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%      |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 398      | \$510,010      |
| 8. Residential Sales                                   | 256,736  | \$ 26,628,445  |
| 9a. Residential Bankruptcies                           | 15       | \$14,618       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%       | 4%             |
| 10a. Final Bills Issued This Month                     | 2,343    | \$651,296      |
| 10b. Final Bills With Arrears This Month               | 476      | \$359,441      |
| 10c. Final Bills With One or More DPA (last 12 months) | 573      | \$361,365      |
| 11. Deposits Received This Month                       | 108      | \$33,515       |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,946    | \$2,313,481  |
| 2. Final Termination Notices This Month   | 5,018    | \$4,963,290  |
| 3a. Unresolved Arrears (FTN Expired)  | 3,060    | \$2,697,640  |
| 3b. Accounts Eligible For Field Action  | 3,060    | \$2,697,640  |
| 4a. Terminations For Non-Payment - All  | 56       | \$62,722     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 49       | \$54,902     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 2        | \$4,533      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 38       | \$132,778    |
| 6b. Deferred Payment Agreements Made  | 27       | \$48,212     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$1,942      |
| 6d. Deferred Payment Agreements Defaulted   | 29       | \$61,405     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 31       | \$113,741    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 2.0%     | 5.7%         |
| 7a. Uncollectable This Month  | 41       | \$22,656     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 27%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 46,411   | \$15,225,698 |
| 9a. Non-Residential Deposits Received This Month                                    | 200      | \$182,107    |
| 9b. New Non-Residential Accounts  | 277      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 34.30%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%       | 0%           |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential &amp; Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Jun-15

| ITEM DESCRIPTION                                       | TOTALS   |                 |
|--|----------|-----------------|
|  | Customer | Dollars         |
| 1. Arrears Greater Than Sixty Days                     | 22,771   | \$13,722,388    |
| 2. Final Termination Notices This Month                | 23,975   | \$10,097,560.88 |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,885   | \$6,672,106     |
| 3b. Accounts Eligible For Field Action                 | 13,885   | \$6,672,106     |
| 4a. Terminations For Non-Payment - All                 | 1,578    | \$1,528,858     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,578    | \$1,528,858     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A             |
| 5. Reconnections for Non-Pmt.                          | 1,087    | \$958,473       |
| 5a. Reconnects Due To HEAP or DSS                      | 72       | \$134,799       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 322      | \$340,275       |
| 6a. Active DPA's At The Beginning Of This Month        | 8470     | \$14,568,766    |
| 6b. Deferred Payment Agreements Made                   | 2,681    | \$2,733,476     |
| 6c. Deferred Payment Agreements Reinstated             | 431      | \$751,400       |
| 6d. Deferred Payment Agreements Defaulted              | 1,819    | \$1,940,636     |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a             |
| 6f. Active DPA's At The End Of This Month              | 8449     | \$14,371,774    |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37%      | 106%            |
| 7a. Uncollectable This Month                           | 651      | \$488,119       |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 46%      |                 |
| 7c. Resid. UCB Accounts with One or More DPA           | 351      | \$315,379       |
| 8. Residential Sales                                   | 259,967  | \$ 24,285,891   |
| 9a. Residential Bankruptcies                           | 1        | \$547           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%       | 0%              |
| 10a. Final Bills Issued This Month                     | 2,489    | \$654,222       |
| 10b. Final Bills With Arrears This Month               | 482      | \$318,385       |
| 10c. Final Bills With One or More DPA (last 12 months) | 548      | \$371,681       |
| 11. Deposits Received This Month                       | 130      | \$38,629        |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,989    | \$2,384,506  |
| 2. Final Termination Notices This Month   | 4,685    | \$5,293,822  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,854    | \$2,747,389  |
| 3b. Accounts Eligible For Field Action  | 2,854    | \$2,747,389  |
| 4a. Terminations For Non-Payment - All  | 56       | \$77,743     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 47       | \$71,803     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$3,436      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 46       | \$151,012    |
| 6b. Deferred Payment Agreements Made  | 24       | \$68,417     |
| 6c. Deferred Payment Agreements Reinstated  | 3        | \$5,589      |
| 6d. Deferred Payment Agreements Defaulted   | 30       | \$44,783     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 38       | \$132,778    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 2.3%     | 6.3%         |
| 7a. Uncollectable This Month  | 38       | \$68,086     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 22%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,512   | \$15,489,297 |
| 9a. Non-Residential Deposits Received This Month                                    | 204      | \$128,730    |
| 9b. New Non-Residential Accounts  | 273      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 29.30%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 11       | \$13,470     |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 29%      | 20%          |

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Mar-15

| ITEM DESCRIPTION                                       | TOTALS   |                 |
|--|----------|-----------------|
|  | Customer | Dollars         |
| 1. Arrears Greater Than Sixty Days                     | 20,576   | \$11,716,277    |
| 2. Final Termination Notices This Month                | 25,307   | \$13,382,196.11 |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,341   | \$8,010,459.93  |
| 3b. Accounts Eligible For Field Action                 | 15,341   | \$8,010,459.93  |
| 4a. Terminations For Non-Payment - All                 | 770      | \$883,489       |
| 4b. Terminations For Non-Pmt - Heat Related            | 770      | \$883,489       |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A             |
| 5. Reconnections for Non-Pmt.                          | 465      | \$434,229       |
| 5a. Reconnects Due To HEAP or DSS                      | 163      | \$305,093       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 163      | \$174,134       |
| 6a. Active DPA's At The Beginning Of This Month        | 6,733    | \$12,303,324    |
| 6b. Deferred Payment Agreements Made                   | 2,990    | \$3,202,991     |
| 6c. Deferred Payment Agreements Reinstated             | 258      | \$438,404       |
| 6d. Deferred Payment Agreements Defaulted              | 1,417    | \$1,480,659     |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a             |
| 6f. Active DPA's At The End Of This Month              | 7,713    | \$14,088,274    |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 33%      | 105%            |
| 7a. Uncollectable This Month                           | 842      | \$451,392       |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42%      |                 |
| 7c. Resid. UCB Accounts with One or More DPA           | 508      | \$512,511       |
| 8. Residential Sales                                   | 265,899  | \$ 50,209,477   |
| 9a. Residential Bankruptcies                           | 3        | \$6,951         |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%       | 2%              |
| 10a. Final Bills Issued This Month                     | 1,784    | \$691,960       |
| 10b. Final Bills With Arrears This Month               | 413      | \$337,385       |
| 10c. Final Bills With One or More DPA (last 12 months) | 452      | \$352,377       |
| 11. Deposits Received This Month                       | 64       | \$16,386        |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-15

| ITEM DESCRIPTION   | TOTALS   |                |
|--|----------|----------------|
|  | Customer | Dollars        |
| 1. Arrears Greater Than Sixty Days   | 1,689    | \$1,465,007    |
| 2. Final Termination Notices This Month  | 6,154    | \$8,931,617.42 |
| 3a. Unresolved Arrears (FTN Expired)   | 3,380    | \$3,320,568    |
| 3b. Accounts Eligible For Field Action   | 3,380    | \$3,320,568    |
| 4a. Terminations For Non-Payment - All   | 41       | \$65,606       |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0            |
| 5a. Reconnects Of Non-Payment Customers  | 40       | \$65,224       |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$382          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 41       | \$332,941      |
| 6b. Deferred Payment Agreements Made   | 48       | \$140,320      |
| 6c. Deferred Payment Agreements Reinstated   | 6        | \$17,618       |
| 6d. Deferred Payment Agreements Defaulted  | 48       | \$141,929      |
| 6e. Deferred Payment Agreements Satisfied  | N/A      | N/A            |
| 6f. Active DPA's At The End Of This Month  | 53       | \$205,187      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.4%     | 22.7%          |
| 7a. Uncollectable This Month   | 30       | \$65,459       |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 25%      |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | N/A      |                |
| 8. Non-Residential Sales   | 47,164   | \$23,237,816   |
| 9a. Non-Residential Deposits Received This Month                                     | 156      | \$106,164      |
| 9b. New Non-Residential Accounts   | 243      |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 24.69%   |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |                |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$3,479        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7%       | 5%             |

\*Revised 5/1/14

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential &amp; Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: May-15

| ITEM DESCRIPTION                                       | TOTALS   |                 |
|--|----------|-----------------|
|  | Customer | Dollars         |
| 1. Arrears Greater Than Sixty Days                     | 22,613   | \$13,300,607    |
| 2. Final Termination Notices This Month                | 24,961   | \$12,303,404.75 |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,735   | \$7,586,932.40  |
| 3b. Accounts Eligible For Field Action                 | 14,735   | \$7,586,932.40  |
| 4a. Terminations For Non-Payment - All                 | 1,152    | \$1,266,746     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,152    | \$1,266,746     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A             |
| 5. Reconnections for Non-Pmt.                          | 773      | \$733,546       |
| 5a. Reconnects Due To HEAP or DSS                      | 83       | \$170,706       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 247      | \$279,342       |
| 6a. Active DPA's At The Beginning Of This Month        | 8300     | \$34,791,756.39 |
| 6b. Deferred Payment Agreements Made                   | 3,011    | \$2,968,846     |
| 6c. Deferred Payment Agreements Reinstated             | 322      | \$498,697       |
| 6d. Deferred Payment Agreements Defaulted              | 1,713    | \$1,912,120     |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a             |
| 6f. Active DPA's At The End Of This Month              | 8470     | \$14,568,765.61 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 37%      | 262%            |
| 7a. Uncollectable This Month                           | 672      | \$259,977       |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40%      |                 |
| 7c. Resid. UCB Accounts with One or More DPA           | 454      | \$494,148       |
| 8. Residential Sales                                   | 257,106  | \$ 28,540,845   |
| 9a. Residential Bankruptcies                           | 9        | \$15,421        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 6%              |
| 10a. Final Bills Issued This Month                     | 2,053    | \$645,246       |
| 10b. Final Bills With Arrears This Month               | 382      | \$343,839       |
| 10c. Final Bills With One or More DPA (last 12 months) | 472      | \$358,110       |
| 11. Deposits Received This Month                       | 93       | \$165,748       |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: May-15

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1. Arrears Greater Than Sixty Days  | 816      | \$1,121,624    |
| 2. Final Termination Notices This Month   | 5,668    | \$6,380,249.62 |
| 3a. Unresolved Arrears (FTN Expired)  | 3,066    | \$3,417,287    |
| 3b. Accounts Eligible For Field Action  | 3,066    | \$3,417,287    |
| 4a. Terminations For Non-Payment - All  | 74       | \$124,916      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0            |
| 5a. Reconnects Of Non-Payment Customers   | 62       | \$111,631      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 8        | \$10,122       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 56       | \$206,235      |
| 6b. Deferred Payment Agreements Made  | 25       | \$30,404       |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$3,130        |
| 6d. Deferred Payment Agreements Defaulted   | 50       | \$206,973      |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A            |
| 6f. Active DPA's At The End Of This Month   | 46       | \$151,012      |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 6.9%     | 18.4%          |
| 7a. Uncollectable This Month  | 31       | \$23,498       |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 23%      |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |                |
| 8. Non-Residential Sales  | 45,925   | \$15,174,895   |
| 9a. Non-Residential Deposits Received This Month                                    | 186      | \$165,748      |
| 9b. New Non-Residential Accounts  | 296      |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 28.38%   |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |                |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$1,267        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3%       | 5%             |

### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Nov-15

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 20,378   | \$11,071,547  |
| 2. Final Termination Notices This Month                | 23,875   | \$9,172,532   |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,567   | \$5,760,170   |
| 3b. Accounts Eligible For Field Action                 | 14,567   | \$5,760,170   |
| 4a. Terminations For Non-Payment - All                 | 642      | \$561,126     |
| 4b. Terminations For Non-Pmt - Heat Related            | 642      | \$561,126     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 359      | \$232,307     |
| 5a. Reconnects Due To HEAP or DSS                      | 96       | \$144,760     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 43       | \$30,945      |
| 6a. Active DPA's At The Beginning Of This Month        | 6933     | \$12,500,311  |
| 6b. Deferred Payment Agreements Made                   | 1,931    | \$1,740,485   |
| 6c. Deferred Payment Agreements Reinstated             | 315      | \$487,250     |
| 6d. Deferred Payment Agreements Defaulted              | 1,372    | \$1,460,995   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 6840     | \$12,111,307  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34%      | 113%          |
| 7a. Uncollectable This Month                           | 900      | \$582,471     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 486      | \$533,764     |
| 8. Residential Sales                                   | 254,417  | \$ 27,380,489 |
| 9a. Residential Bankruptcies                           | 11       | \$12,444      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 2%            |
| 10a. Final Bills Issued This Month                     | 2,358    | \$476,255     |
| 10b. Final Bills With Arrears This Month               | 433      | \$182,320     |
| 10c. Final Bills With One or More DPA (last 12 months) | 500      | \$230,731     |
| 11. Deposits Received This Month                       | 181      | \$53,178      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 1,764    | \$1,668,050  |
| 2. Final Termination Notices This Month  | 5,240    | \$4,963,077  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,133    | \$2,923,377  |
| 3b. Accounts Eligible For Field Action   | 3,133    | \$2,923,377  |
| 4a. Terminations For Non-Payment - All   | 49       | \$59,914     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 46       | \$58,360     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$773        |
| 6a. Active DPA's At The Beginning Of This Month                                      | 25       | \$91,030     |
| 6b. Deferred Payment Agreements Made   | 16       | \$41,333     |
| 6c. Deferred Payment Agreements Reinstated   | 4        | \$8,233      |
| 6d. Deferred Payment Agreements Defaulted  | 10       | \$16,751     |
| 6e. Deferred Payment Agreements Satisfied  | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month  | 19       | \$81,236     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.4%     | 5.5%         |
| 7a. Uncollectable This Month   | 36       | \$112,056    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 19%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | N/A      |              |
| 8. Non-Residential Sales   | 46,084   | \$16,684,358 |
| 9a. Non-Residential Deposits Received This Month                                     | 174      | \$101,065    |
| 9b. New Non-Residential Accounts   | 343      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.82%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$8,773      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8%       | 8%           |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential &amp; Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.



## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Oct-15

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 20,425   | \$11,363,368  |
| 2. Final Termination Notices This Month                | 24,744   | \$9,800,305   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,759   | \$5,351,128   |
| 3b. Accounts Eligible For Field Action                 | 13,759   | \$5,351,128   |
| 4a. Terminations For Non-Payment - All                 | 904      | \$800,481     |
| 4b. Terminations For Non-Pmt - Heat Related            | 904      | \$800,481     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 615      | \$446,592     |
| 5a. Reconnects Due To HEAP or DSS                      | 43       | \$94,506      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 221      | \$231,908     |
| 6a. Active DPA's At The Beginning Of This Month        | 7374     | \$33,398,567  |
| 6b. Deferred Payment Agreements Made                   | 2,300    | \$2,179,637   |
| 6c. Deferred Payment Agreements Reinstated             | 299      | \$560,017     |
| 6d. Deferred Payment Agreements Defaulted              | 1,857    | \$1,822,511   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 6933     | \$12,500,311  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 36%      | 294%          |
| 7a. Uncollectable This Month                           | 847      | \$504,644     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 41%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 535      | \$743,394     |
| 8. Residential Sales                                   | 256,160  | \$ 29,254,112 |
| 9a. Residential Bankruptcies                           | 10       | \$61,302      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 12%           |
| 10a. Final Bills Issued This Month                     | 2,580    | \$716,091     |
| 10b. Final Bills With Arrears This Month               | 522      | \$369,116     |
| 10c. Final Bills With One or More DPA (last 12 months) | 597      | \$399,447     |
| 11. Deposits Received This Month                       | 132      | \$32,974      |

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: Oct-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,832    | \$1,930,686  |
| 2. Final Termination Notices This Month   | 5,120    | \$6,528,924  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,982    | \$2,721,368  |
| 3b. Accounts Eligible For Field Action  | 2,982    | \$2,721,368  |
| 4a. Terminations For Non-Payment - All  | 67       | \$58,238     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 60       | \$47,120     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6        | \$10,862     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 29       | \$160,597    |
| 6b. Deferred Payment Agreements Made  | 16       | \$39,751     |
| 6c. Deferred Payment Agreements Reinstated  | 3        | \$10,160     |
| 6d. Deferred Payment Agreements Defaulted   | 16       | \$75,103     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 25       | \$91,030     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.6%     | 8.3%         |
| 7a. Uncollectable This Month  | 43       | \$30,962     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 19%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,685   | \$17,289,393 |
| 9a. Non-Residential Deposits Received This Month                                    | 186      | \$107,462    |
| 9b. New Non-Residential Accounts  | 243      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 31.21%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 3        | \$5,388      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7%       | 17%          |

#### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated.

\*Effective with the

January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Apr-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 289,793   | \$253,034,992  |
| 2 Final Termination Notices This Month                 | 205,558   | \$89,588,583   |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,692    | \$ 24,038,449  |
| 3b. Accounts Eligible For Field Action                 | 81,147    | NA             |
| 4a. Terminations For Non-Payment - All                 | 7,799     | \$11,240,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,442     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 5,934     | \$5,628,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 686       | \$1,287,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,103     | \$920,900      |
| 6a. Active DPA's At The Beginning Of This Month        | 144,237   | \$85,854,943   |
| 6b. Deferred Payment Agreements Made                   | 37,911    | \$40,050,505   |
| 6c. Deferred Payment Agreements Reinstated             | 37,083    | \$20,578,446   |
| 6d. Deferred Payment Agreements Defaulted              | 18,365    | \$14,328,561   |
| 6e. Deferred Payment Agreements Satisfied              | 26,275    | \$11,142,273   |
| 6f. Active DPA's At The End Of This Month              | 142,579   | \$88,245,914   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 5,652     | \$ 3,378,349   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 13.8%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 691       | \$731,348      |
| 8 Residential Sales                                    | 2,923,546 | \$ 281,841,755 |
| 9a. Residential Bankruptcies                           | 21        | \$72,998       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.37%     | 2.16%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 62,054    | \$24,414,866   |
| 10b. Final Bills With Arrears This Month               | 8,307     | \$6,448,131    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,945     | \$1,791,025    |
| 11 Deposits Received This Month                        | 6,905     | \$726,955      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF:

| ITEM DESCRIPTION   | TOTALS   |
|--|----------|
|  | Customer |
| 1 Arrears Greater Than Sixty Days  | 26,000   |
| 2 Final Termination Notices This Month   | 71,480   |
| 3a. Unresolved Arrears (FTN Expired)   | 15,867   |
| 3b. Accounts Eligible For Field Action   | 20,970   |
| 4a. Terminations For Non-Payment - All   | 809      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       |
| 5a. Reconnects Of Non-Payment Customers  | 345      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 35       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,432    |
| 6b. Deferred Payment Agreements Made   | 2,792    |
| 6c. Deferred Payment Agreements Reinstated   | 990      |
| 6d. Deferred Payment Agreements Defaulted  | 833      |
| 6e. Deferred Payment Agreements Satisfied  | 770      |
| 6f. Active DPA's At The End Of This Month  | 6,046    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |
| 7a. Uncollectibles This Month  | 1,335    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.2%    |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |
| 8 Non-Residential Sales  | 563,853  |
| 9a. Non-Residential Deposits Received This Month                                     | 11,425   |
| 9b. New Non-Residential Accounts   | 6,975    |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.5%    |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 46.3%    |
| 10a. Non-Residential Bankruptcies This Month   | 136      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.2%    |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Aug-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 283,675   | \$254,727,698  |
| 2 Final Termination Notices This Month                 | 221,226   | \$95,380,954   |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,483    | \$ 21,294,279  |
| 3b. Accounts Eligible For Field Action                 | 88,384    | NA             |
| 4a. Terminations For Non-Payment - All                 | 6,825     | \$10,552,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,674     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 5,428     | \$6,040,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 543       | \$1,095,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 947       | \$986,376      |
| 6a. Active DPA's At The Beginning Of This Month        | 136,571   | \$85,079,222   |
| 6b. Deferred Payment Agreements Made                   | 34,852    | \$33,311,610   |
| 6c. Deferred Payment Agreements Reinstated             | 38,196    | \$22,067,349   |
| 6d. Deferred Payment Agreements Defaulted              | 17,960    | \$14,493,789   |
| 6e. Deferred Payment Agreements Satisfied              | 21,420    | \$9,212,513    |
| 6f. Active DPA's At The End Of This Month              | 134,852   | \$83,354,913   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,652     | \$ 4,355,456   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 13.0%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 700       | \$852,722      |
| 8 Residential Sales                                    | 2,918,524 | \$ 403,406,512 |
| 9a. Residential Bankruptcies                           | 31        | \$37,334       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.47%     | 0.86%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 76,281    | \$27,361,324   |
| 10b. Final Bills With Arrears This Month               | 8,348     | \$5,815,377    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,948     | \$1,746,031    |
| 11 Deposits Received This Month                        | 6,444     | \$679,160      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF:

| ITEM DESCRIPTION   | TOTALS   |
|--|----------|
|  | Customer |
| 1 Arrears Greater Than Sixty Days  | 28,642   |
| 2 Final Termination Notices This Month   | 73,863   |
| 3a. Unresolved Arrears (FTN Expired)   | 14,316   |
| 3b. Accounts Eligible For Field Action   | 21,225   |
| 4a. Terminations For Non-Payment - All   | 637      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       |
| 5a. Reconnects Of Non-Payment Customers  | 350      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 26       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 6,036    |
| 6b. Deferred Payment Agreements Made   | 2,017    |
| 6c. Deferred Payment Agreements Reinstated   | 1,043    |
| 6d. Deferred Payment Agreements Defaulted  | 1,057    |
| 6e. Deferred Payment Agreements Satisfied  | 787      |
| 6f. Active DPA's At The End Of This Month  | 5,618    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |
| 7a. Uncollectibles This Month  | 1,256    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 34.6%    |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |
| 8 Non-Residential Sales  | 564,299  |
| 9a. Non-Residential Deposits Received This Month                                     | 11,115   |
| 9b. New Non-Residential Accounts   | 9,661    |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 50.5%    |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 48.6%    |
| 10a. Non-Residential Bankruptcies This Month   | 53       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.2%     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Dec-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 Arrears Greater Than Sixty Days                      | 323,700   | \$261,440,048 |
| 2 Final Termination Notices This Month                 | 198,899   | \$80,389,212  |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,836    | \$21,310,713  |
| 3b. Accounts Eligible For Field Action                 | 79,077    |               |
| 4a. Terminations For Non-Payment - All                 | 3,604     | \$3,919,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 595       |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,998     | \$3,365,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 459       | \$704,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 661       | \$515,073     |
| 6a. Active DPA's At The Beginning Of This Month        | 149,284   | \$90,472,742  |
| 6b. Deferred Payment Agreements Made                   | 35,962    | \$32,617,039  |
| 6c. Deferred Payment Agreements Reinstated             | 40,258    | \$22,447,223  |
| 6d. Deferred Payment Agreements Defaulted              | 17,843    | \$14,909,142  |
| 6e. Deferred Payment Agreements Satisfied              | 25,235    | \$9,650,224   |
| 6f. Active DPA's At The End Of This Month              | 149,857   | \$88,748,914  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. Uncollectibles This Month                          | 7,600     | \$3,913,451   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.8%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 703       | \$879,703     |
| 8 Residential Sales                                    | 2,930,551 | \$301,259,594 |
| 9a. Residential Bankruptcies                           | 51        | \$88,003      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.67%     | 2.25%         |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 52,372    | \$20,224,468  |
| 10b. Final Bills With Arrears This Month               | 7,649     | \$4,362,779   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,650     | \$1,318,411   |
| 11 Deposits Received This Month                        | 5,904     | \$660,659     |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Dec-15

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 Arrears Greater Than Sixty Days  | 30,961   | \$44,218,940  |
| 2 Final Termination Notices This Month   | 59,527   | \$36,560,518  |
| 3a. Unresolved Arrears (FTN Expired)   | 12,825   | \$4,604,983   |
| 3b. Accounts Eligible For Field Action   | 17,939   |               |
| 4a. Terminations For Non-Payment - All   | 547      | \$1,943,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 296      | \$385,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 30       | \$46,404      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,427    | \$8,445,699   |
| 6b. Deferred Payment Agreements Made   | 2,102    | \$6,220,351   |
| 6c. Deferred Payment Agreements Reinstated   | 1,043    | \$1,090,366   |
| 6d. Deferred Payment Agreements Defaulted  | 973      | \$1,674,038   |
| 6e. Deferred Payment Agreements Satisfied  | 743      | \$2,125,873   |
| 6f. Active DPA's At The End Of This Month  | 5,463    | \$8,418,882   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. Uncollectibles This Month  | 1,425    | \$2,859,327   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 45.5%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 Non-Residential Sales  | 567,791  | \$575,040,429 |
| 9a. Non-Residential Deposits Received This Month                                     | 10,272   | \$7,218,159   |
| 9b. New Non-Residential Accounts   | 7,725    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 54.7%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.7%    | 12.0%         |
| 10a. Non-Residential Bankruptcies This Month   | 57       | \$952,395     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.0%     | 33.31%        |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Feb-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 302,263   | \$265,066,429  |
| 2 Final Termination Notices This Month                 | 218,566   | \$93,141,580   |
| 3a. Unresolved Arrears (FTN Expired)                   | 30,062    | \$ 15,737,067  |
| 3b. Accounts Eligible For Field Action                 | 72,734    | NA             |
| 4a. Terminations For Non-Payment - All                 | 2,214     | \$3,822,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 403       | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 1,736     | \$2,155,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 239       | \$524,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 219       | \$256,263      |
| 6a. Active DPA's At The Beginning Of This Month        | 155,903   | \$87,900,497   |
| 6b. Deferred Payment Agreements Made                   | 29,281    | \$28,120,946   |
| 6c. Deferred Payment Agreements Reinstated             | 41,886    | \$22,022,314   |
| 6d. Deferred Payment Agreements Defaulted              | 9,056     | \$8,240,415    |
| 6e. Deferred Payment Agreements Satisfied              | 24,811    | \$10,489,686   |
| 6f. Active DPA's At The End Of This Month              | 147,680   | \$83,758,558   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,404     | \$ 2,775,027   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.9%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 893       | \$943,029      |
| 8 Residential Sales                                    | 2,919,611 | \$ 408,583,297 |
| 9a. Residential Bankruptcies                           | 28        | \$42,420       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.44%     | 1.53%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 61,869    | \$21,359,474   |
| 10b. Final Bills With Arrears This Month               | 6,817     | \$4,164,073    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,791     | \$1,434,894    |
| 11 Deposits Received This Month                        | 6,970     | \$798,674      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF:

| ITEM DESCRIPTION   | TOTALS   |
|--|----------|
|  | Customer |
| 1 Arrears Greater Than Sixty Days  | 25,773   |
| 2 Final Termination Notices This Month   | 74,576   |
| 3a. Unresolved Arrears (FTN Expired)   | 12,952   |
| 3b. Accounts Eligible For Field Action   | 16,816   |
| 4a. Terminations For Non-Payment - All   | 573      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       |
| 5a. Reconnects Of Non-Payment Customers  | 268      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 23       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,604    |
| 6b. Deferred Payment Agreements Made   | 1,934    |
| 6c. Deferred Payment Agreements Reinstated   | 947      |
| 6d. Deferred Payment Agreements Defaulted  | 745      |
| 6e. Deferred Payment Agreements Satisfied  | 695      |
| 6f. Active DPA's At The End Of This Month  | 5,551    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |
| 7a. Uncollectibles This Month  | 1,242    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 24.3%    |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |
| 8 Non-Residential Sales  | 564,796  |
| 9a. Non-Residential Deposits Received This Month                                     | 12,022   |
| 9b. New Non-Residential Accounts   | 11,882   |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.8%    |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.1%    |
| 10a. Non-Residential Bankruptcies This Month   | 20       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.6%     |

MONTHLY COLLECTIONS REPORT  
CON EDISON OF NY

RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 318,266   | \$265,759,474  |
| 2 Final Termination Notices This Month                 | 222,829   | \$95,342,717   |
| 3a. Unresolved Arrears (FTN Expired)                   | 41,782    | \$ 21,559,951  |
| 3b. Accounts Eligible For Field Action                 | 73,866    | NA             |
| 4a. Terminations For Non-Payment - All                 | 3,678     | \$5,207,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 916       | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 3,082     | \$3,208,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 366       | \$738,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 572       | \$517,267      |
| 6a. Active DPA's At The Beginning Of This Month        | 161,233   | \$92,451,382   |
| 6b. Deferred Payment Agreements Made                   | 32,044    | \$29,389,256   |
| 6c. Deferred Payment Agreements Reinstated             | 41,977    | \$22,603,616   |
| 6d. Deferred Payment Agreements Defaulted              | 17,495    | \$13,942,319   |
| 6e. Deferred Payment Agreements Satisfied              | 23,303    | \$9,086,718    |
| 6f. Active DPA's At The End Of This Month              | 155,903   | \$87,900,497   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 7,033     | \$ 3,583,161   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 12.4%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 949       | \$1,141,411    |
| 8 Residential Sales                                    | 2,918,608 | \$ 377,902,846 |
| 9a. Residential Bankruptcies                           | 27        | \$36,632       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.38%     | 1.02%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 60,934    | \$23,916,600   |
| 10b. Final Bills With Arrears This Month               | 7,276     | \$4,621,811    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,784     | \$1,588,615    |
| 11 Deposits Received This Month                        | 6,602     | \$716,976      |

Notes: Please enter any special notes here.

MONTHLY COLLECTIONS REPORT  
CON EDISON OF NY

NON-RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION  | TOTALS   |                |
|---|----------|----------------|
|   | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days   | 27,104   | \$54,691,178   |
| 2 Final Termination Notices This Month  | 74,379   | \$50,528,154   |
| 3a. Unresolved Arrears (FTN Expired)  | 17,200   | \$ 4,224,847   |
| 3b. Accounts Eligible For Field Action  | 16,969   | NA             |
| 4a. Terminations For Non-Payment - All  | 509      | \$1,990,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers   | 269      | \$420,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 33       | \$61,386       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 5,778    | \$9,751,098    |
| 6b. Deferred Payment Agreements Made  | 1,821    | \$5,371,136    |
| 6c. Deferred Payment Agreements Reinstated  | 998      | \$1,153,668    |
| 6d. Deferred Payment Agreements Defaulted   | 909      | \$1,665,504    |
| 6e. Deferred Payment Agreements Satisfied   | 639      | \$1,605,592    |
| 6f. Active DPA's At The End Of This Month   | 5,604    | \$9,261,821    |
| 6g. Percent Of DPA's In Arrears > 60 Days   |          |                |
| 7a. Uncollectibles This Month   | 1,335    | \$ 2,319,233   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30.7%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |          |                |
| 8 Non-Residential Sales   | 559,821  | \$ 705,336,641 |
| 9a. Non-Residential Deposits Received This Month                                    | 10,546   | \$6,661,788    |
| 9b. New Non-Residential Accounts  | 10,689   |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 54.5%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 50.0%    | 11.6%          |
| 10a Non-Residential Bankruptcies This Month   | 19       | \$93,938       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.4%     | 4.05%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jul-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 291,731   | \$252,150,986  |
| 2 Final Termination Notices This Month                 | 201,797   | \$83,633,636   |
| 3a. Unresolved Arrears (FTN Expired)                   | 41,719    | \$ 23,976,395  |
| 3b. Accounts Eligible For Field Action                 | 86,177    | NA             |
| 4a. Terminations For Non-Payment - All                 | 4,825     | \$7,381,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,787     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 4,172     | \$4,587,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 424       | \$754,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 730       | \$773,274      |
| 6a. Active DPA's At The Beginning Of This Month        | 139,108   | \$88,013,091   |
| 6b. Deferred Payment Agreements Made                   | 32,070    | \$31,240,575   |
| 6c. Deferred Payment Agreements Reinstated             | 37,983    | \$21,601,194   |
| 6d. Deferred Payment Agreements Defaulted              | 16,248    | \$13,869,593   |
| 6e. Deferred Payment Agreements Satisfied              | 22,934    | \$9,238,521    |
| 6f. Active DPA's At The End Of This Month              | 136,571   | \$85,079,222   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,838     | \$ 4,393,946   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 12.1%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 805       | \$902,954      |
| 8 Residential Sales                                    | 2,921,841 | \$ 377,306,646 |
| 9a. Residential Bankruptcies                           | 60        | \$57,136       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.88%     | 1.30%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 68,186    | \$25,598,719   |
| 10b. Final Bills With Arrears This Month               | 8,341     | \$5,518,770    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,971     | \$1,629,945    |
| 11 Deposits Received This Month                        | 6,890     | \$741,300      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF:

| ITEM DESCRIPTION   | TOTALS   |
|--|----------|
|  | Customer |
| 1 Arrears Greater Than Sixty Days  | 28,880   |
| 2 Final Termination Notices This Month   | 67,131   |
| 3a. Unresolved Arrears (FTN Expired)   | 14,326   |
| 3b. Accounts Eligible For Field Action   | 19,825   |
| 4a. Terminations For Non-Payment - All   | 700      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       |
| 5a. Reconnects Of Non-Payment Customers  | 338      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 21       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 6,144    |
| 6b. Deferred Payment Agreements Made   | 2,107    |
| 6c. Deferred Payment Agreements Reinstated   | 1,102    |
| 6d. Deferred Payment Agreements Defaulted  | 1,010    |
| 6e. Deferred Payment Agreements Satisfied  | 720      |
| 6f. Active DPA's At The End Of This Month  | 6,036    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |
| 7a. Uncollectibles This Month  | 1,575    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 34.5%    |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |
| 8 Non-Residential Sales  | 565,863  |
| 9a. Non-Residential Deposits Received This Month                                     | 10,641   |
| 9b. New Non-Residential Accounts   | 7,604    |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 48.9%    |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 47.4%    |
| 10a. Non-Residential Bankruptcies This Month   | 75       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.8%     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jun-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 294,244   | \$244,221,500  |
| 2 Final Termination Notices This Month                 | 198,470   | \$80,318,279   |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,898    | \$ 24,166,032  |
| 3b. Accounts Eligible For Field Action                 | 83,580    | NA             |
| 4a. Terminations For Non-Payment - All                 | 6,449     | \$9,144,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,764     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 5,691     | \$5,712,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 598       | \$1,010,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 956       | \$914,326      |
| 6a. Active DPA's At The Beginning Of This Month        | 142,080   | \$90,600,731   |
| 6b. Deferred Payment Agreements Made                   | 35,750    | \$35,594,936   |
| 6c. Deferred Payment Agreements Reinstated             | 38,845    | \$21,753,272   |
| 6d. Deferred Payment Agreements Defaulted              | 15,204    | \$13,430,228   |
| 6e. Deferred Payment Agreements Satisfied              | 25,993    | \$10,717,494   |
| 6f. Active DPA's At The End Of This Month              | 139,108   | \$88,013,091   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,584     | \$ 5,465,149   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 13.3%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 816       | \$853,322      |
| 8 Residential Sales                                    | 2,923,384 | \$ 304,785,004 |
| 9a. Residential Bankruptcies                           | 27        | \$51,725       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.41%     | 0.95%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 70,938    | \$26,282,427   |
| 10b. Final Bills With Arrears This Month               | 8,652     | \$5,587,437    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,964     | \$1,629,737    |
| 11 Deposits Received This Month                        | 7,104     | \$802,100      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF:

| ITEM DESCRIPTION   | TOTALS   |
|--|----------|
|  | Customer |
| 1 Arrears Greater Than Sixty Days  | 28,916   |
| 2 Final Termination Notices This Month   | 62,600   |
| 3a. Unresolved Arrears (FTN Expired)   | 12,907   |
| 3b. Accounts Eligible For Field Action   | 20,023   |
| 4a. Terminations For Non-Payment - All   | 664      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       |
| 5a. Reconnects Of Non-Payment Customers  | 290      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 28       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 6,541    |
| 6b. Deferred Payment Agreements Made   | 2,110    |
| 6c. Deferred Payment Agreements Reinstated   | 1,059    |
| 6d. Deferred Payment Agreements Defaulted  | 1,075    |
| 6e. Deferred Payment Agreements Satisfied  | 729      |
| 6f. Active DPA's At The End Of This Month  | 6,144    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |
| 7a. Uncollectibles This Month  | 1,758    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 27.6%    |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |
| 8 Non-Residential Sales  | 562,822  |
| 9a. Non-Residential Deposits Received This Month                                     | 10,638   |
| 9b. New Non-Residential Accounts   | 6,373    |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 47.6%    |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.2%    |
| 10a. Non-Residential Bankruptcies This Month   | 66       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.8%     |



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Mar-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 294,612   | \$263,631,075  |
| 2 Final Termination Notices This Month                 | 206,902   | \$89,569,895   |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,901    | \$ 18,107,536  |
| 3b. Accounts Eligible For Field Action                 | 63,515    | NA             |
| 4a. Terminations For Non-Payment - All                 | 7,429     | \$9,653,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,732     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 5,777     | \$5,453,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 732       | \$1,350,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,062     | \$950,115      |
| 6a. Active DPA's At The Beginning Of This Month        | 147,680   | \$83,758,558   |
| 6b. Deferred Payment Agreements Made                   | 36,956    | \$38,901,404   |
| 6c. Deferred Payment Agreements Reinstated             | 42,934    | \$22,694,005   |
| 6d. Deferred Payment Agreements Defaulted              | 12,267    | \$10,980,347   |
| 6e. Deferred Payment Agreements Satisfied              | 27,852    | \$11,803,919   |
| 6f. Active DPA's At The End Of This Month              | 144,237   | \$85,854,943   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,503     | \$ 3,147,992   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 14.1%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 964       | \$1,071,279    |
| 8 Residential Sales                                    | 2,921,392 | \$ 372,993,467 |
| 9a. Residential Bankruptcies                           | 16        | \$34,546       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.25%     | 1.10%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 62,112    | \$21,696,351   |
| 10b. Final Bills With Arrears This Month               | 8,056     | \$5,360,726    |
| 10c. Final Bills With One or More DPA (last 12 months) | 2,012     | \$1,654,425    |
| 11 Deposits Received This Month                        | 6,689     | \$698,914      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF:

| ITEM DESCRIPTION   | TOTALS   |
|--|----------|
|  | Customer |
| 1 Arrears Greater Than Sixty Days  | 25,547   |
| 2 Final Termination Notices This Month   | 72,233   |
| 3a. Unresolved Arrears (FTN Expired)   | 15,560   |
| 3b. Accounts Eligible For Field Action   | 17,774   |
| 4a. Terminations For Non-Payment - All   | 740      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       |
| 5a. Reconnects Of Non-Payment Customers  | 348      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 38       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,551    |
| 6b. Deferred Payment Agreements Made   | 2,226    |
| 6c. Deferred Payment Agreements Reinstated   | 1,008    |
| 6d. Deferred Payment Agreements Defaulted  | 872      |
| 6e. Deferred Payment Agreements Satisfied  | 873      |
| 6f. Active DPA's At The End Of This Month  | 5,432    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |
| 7a. Uncollectibles This Month  | 1,154    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 30.0%    |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |
| 8 Non-Residential Sales  | 563,231  |
| 9a. Non-Residential Deposits Received This Month                                     | 11,108   |
| 9b. New Non-Residential Accounts   | 8,542    |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 50.3%    |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.8%    |
| 10a. Non-Residential Bankruptcies This Month   | 19       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.6%     |



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: May-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 290,296   | \$245,774,823  |
| 2 Final Termination Notices This Month                 | 201,510   | \$84,416,408   |
| 3a. Unresolved Arrears (FTN Expired)                   | 40,966    | \$ 23,875,108  |
| 3b. Accounts Eligible For Field Action                 | 83,023    | NA             |
| 4a. Terminations For Non-Payment - All                 | 7,353     | \$12,173,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,849     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 5,598     | \$6,707,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 618       | \$1,391,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 850       | \$901,402      |
| 6a. Active DPA's At The Beginning Of This Month        | 142,579   | \$88,245,914   |
| 6b. Deferred Payment Agreements Made                   | 34,869    | \$36,933,659   |
| 6c. Deferred Payment Agreements Reinstated             | 34,899    | \$19,851,812   |
| 6d. Deferred Payment Agreements Defaulted              | 15,555    | \$12,435,006   |
| 6e. Deferred Payment Agreements Satisfied              | 25,045    | \$10,332,576   |
| 6f. Active DPA's At The End Of This Month              | 142,080   | \$90,600,731   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 4,732     | \$ 1,547,835   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 13.8%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 633       | \$670,909      |
| 8 Residential Sales                                    | 2,924,751 | \$ 264,060,483 |
| 9a. Residential Bankruptcies                           | 28        | \$61,450       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.59%     | 3.97%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 72,893    | \$25,622,923   |
| 10b. Final Bills With Arrears This Month               | 7,681     | \$5,709,482    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,737     | \$1,513,659    |
| 11 Deposits Received This Month                        | 7,072     | \$795,865      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF:

| ITEM DESCRIPTION   | TOTALS   |
|--|----------|
|  | Customer |
| 1 Arrears Greater Than Sixty Days  | 26,762   |
| 2 Final Termination Notices This Month   | 65,249   |
| 3a. Unresolved Arrears (FTN Expired)   | 13,570   |
| 3b. Accounts Eligible For Field Action   | 20,926   |
| 4a. Terminations For Non-Payment - All   | 788      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       |
| 5a. Reconnects Of Non-Payment Customers  | 367      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 30       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 6,046    |
| 6b. Deferred Payment Agreements Made   | 2,537    |
| 6c. Deferred Payment Agreements Reinstated   | 951      |
| 6d. Deferred Payment Agreements Defaulted  | 900      |
| 6e. Deferred Payment Agreements Satisfied  | 735      |
| 6f. Active DPA's At The End Of This Month  | 6,541    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |
| 7a. Uncollectibles This Month  | 979      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 38.8%    |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |
| 8 Non-Residential Sales  | 563,613  |
| 9a. Non-Residential Deposits Received This Month                                     | 11,944   |
| 9b. New Non-Residential Accounts   | 8,820    |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 56.0%    |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 48.4%    |
| 10a. Non-Residential Bankruptcies This Month   | 23       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.3%     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Nov-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 309,863   | \$256,289,796  |
| 2 Final Termination Notices This Month                 | 224,020   | \$93,093,542   |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,682    | \$ 16,024,227  |
| 3b. Accounts Eligible For Field Action                 | 74,352    | NA             |
| 4a. Terminations For Non-Payment - All                 | 5,667     | \$7,188,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 515       | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 4,501     | \$4,330,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 511       | \$905,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 677       | \$553,591      |
| 6a. Active DPA's At The Beginning Of This Month        | 145,820   | \$90,047,638   |
| 6b. Deferred Payment Agreements Made                   | 37,718    | \$33,484,662   |
| 6c. Deferred Payment Agreements Reinstated             | 35,642    | \$21,029,141   |
| 6d. Deferred Payment Agreements Defaulted              | 13,663    | \$10,473,181   |
| 6e. Deferred Payment Agreements Satisfied              | 23,342    | \$9,150,247    |
| 6f. Active DPA's At The End Of This Month              | 149,284   | \$90,472,742   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,496     | \$ 3,435,404   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.1%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 642       | \$745,044      |
| 8 Residential Sales                                    | 2,929,705 | \$ 264,807,345 |
| 9a. Residential Bankruptcies                           | 51        | \$100,339      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.79%     | 2.92%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 68,130    | \$24,417,129   |
| 10b. Final Bills With Arrears This Month               | 7,129     | \$4,163,866    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,632     | \$1,324,991    |
| 11 Deposits Received This Month                        | 6,631     | \$735,023      |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Nov-15

| ITEM DESCRIPTION   | TOTALS   |                |
|--|----------|----------------|
|  | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days  | 31,457   | \$44,284,153   |
| 2 Final Termination Notices This Month   | 67,164   | \$43,857,216   |
| 3a. Unresolved Arrears (FTN Expired)   | 11,807   | \$ 3,345,504   |
| 3b. Accounts Eligible For Field Action   | 18,798   | NA             |
| 4a. Terminations For Non-Payment - All   | 499      | \$2,024,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          | NA             |
| 5a. Reconnects Of Non-Payment Customers  | 260      | \$380,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 23       | \$34,857       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,535    | \$8,921,217    |
| 6b. Deferred Payment Agreements Made   | 1,941    | \$5,629,241    |
| 6c. Deferred Payment Agreements Reinstated   | 980      | \$1,041,103    |
| 6d. Deferred Payment Agreements Defaulted  | 777      | \$1,530,299    |
| 6e. Deferred Payment Agreements Satisfied  | 709      | \$1,799,865    |
| 6f. Active DPA's At The End Of This Month  | 5,427    | \$8,445,699    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |                |
| 7a. Uncollectibles This Month  | 2,245    | \$ 1,553,717   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 23.7%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |                |
| 8 Non-Residential Sales  | 566,611  | \$ 516,300,710 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,842   | \$9,073,351    |
| 9b. New Non-Residential Accounts   | 9,004    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 53.5%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 45.8%    | 12.1%          |
| 10a. Non-Residential Bankruptcies This Month   | 33       | \$98,309       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.5%     | 6.33%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Oct-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 292,575   | \$256,336,095  |
| 2 Final Termination Notices This Month                 | 235,498   | \$99,583,502   |
| 3a. Unresolved Arrears (FTN Expired)                   | 47,096    | \$ 23,922,606  |
| 3b. Accounts Eligible For Field Action                 | 69,054    | NA             |
| 4a. Terminations For Non-Payment - All                 | 6,842     | \$8,959,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,233     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 6,135     | \$6,175,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 708       | \$1,259,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,027     | \$937,472      |
| 6a. Active DPA's At The Beginning Of This Month        | 139,180   | \$85,899,204   |
| 6b. Deferred Payment Agreements Made                   | 44,277    | \$40,575,435   |
| 6c. Deferred Payment Agreements Reinstated             | 39,521    | \$22,837,709   |
| 6d. Deferred Payment Agreements Defaulted              | 19,992    | \$15,016,552   |
| 6e. Deferred Payment Agreements Satisfied              | 21,806    | \$9,725,178    |
| 6f. Active DPA's At The End Of This Month              | 145,820   | \$90,047,638   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,927     | \$ 3,297,480   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 12.1%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 697       | \$834,384      |
| 8 Residential Sales                                    | 2,927,716 | \$ 278,808,559 |
| 9a. Residential Bankruptcies                           | 108       | \$185,036      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.56%     | 5.61%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 62,794    | \$22,933,107   |
| 10b. Final Bills With Arrears This Month               | 8,280     | \$5,513,647    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,854     | \$1,731,556    |
| 11 Deposits Received This Month                        | 6,035     | \$704,600      |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Oct-15

| ITEM DESCRIPTION   | TOTALS   |                |
|--|----------|----------------|
|  | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days  | 30,063   | \$44,704,551   |
| 2 Final Termination Notices This Month   | 75,007   | \$49,330,095   |
| 3a. Unresolved Arrears (FTN Expired)   | 14,806   | \$ 3,714,400   |
| 3b. Accounts Eligible For Field Action   | 19,223   | NA             |
| 4a. Terminations For Non-Payment - All   | 680      | \$2,174,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers  | 315      | \$501,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 40       | \$54,147       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,585    | \$9,193,514    |
| 6b. Deferred Payment Agreements Made   | 2,131    | \$6,062,883    |
| 6c. Deferred Payment Agreements Reinstated   | 1,016    | \$1,188,779    |
| 6d. Deferred Payment Agreements Defaulted  | 983      | \$1,652,335    |
| 6e. Deferred Payment Agreements Satisfied  | 786      | \$2,555,251    |
| 6f. Active DPA's At The End Of This Month  | 5,535    | \$8,921,217    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |                |
| 7a. Uncollectibles This Month  | 1,256    | \$ 2,514,055   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 32.2%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |                |
| 8 Non-Residential Sales  | 566,280  | \$ 598,149,993 |
| 9a. Non-Residential Deposits Received This Month                                     | 10,937   | \$7,407,433    |
| 9b. New Non-Residential Accounts   | 7,256    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 51.5%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 46.1%    | 12.6%          |
| 10a. Non-Residential Bankruptcies This Month   | 80       | \$286,363      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.4%     | 11.39%         |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Sep-15

| ITEM DESCRIPTION                                       | TOTALS    |                |
|--|-----------|----------------|
|  | Customer  | Dollars        |
| 1 Arrears Greater Than Sixty Days                      | 281,294   | \$258,213,327  |
| 2 Final Termination Notices This Month                 | 235,210   | \$102,327,889  |
| 3a. Unresolved Arrears (FTN Expired)                   | 43,534    | \$ 22,854,758  |
| 3b. Accounts Eligible For Field Action                 | 95,303    | NA             |
| 4a. Terminations For Non-Payment - All                 | 6,200     | \$9,859,000    |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,200     | N/A            |
| 4c. Terminations For Non-Pmt - Service Limiter         | *B NA     | N/A            |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | *B N/A    | N/A            |
| 5 Reconnections for Non-Pmt.                           | 5,124     | \$6,082,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 612       | \$1,267,000    |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 811       | \$916,929      |
| 6a. Active DPA's At The Beginning Of This Month        | 134,852   | \$83,354,913   |
| 6b. Deferred Payment Agreements Made                   | 40,615    | \$37,447,873   |
| 6c. Deferred Payment Agreements Reinstated             | 37,899    | \$21,984,678   |
| 6d. Deferred Payment Agreements Defaulted              | 21,064    | \$15,656,284   |
| 6e. Deferred Payment Agreements Satisfied              | 21,443    | \$9,668,668    |
| 6f. Active DPA's At The End Of This Month              | 139,180   | \$85,899,204   |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |                |
| 7a. Uncollectibles This Month                          | 6,921     | \$ 4,139,631   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 13.8%     |                |
| 7c. Resid. UCB Accounts with One or More DPA           | 725       | \$887,444      |
| 8 Residential Sales                                    | 2,925,184 | \$ 385,945,655 |
| 9a. Residential Bankruptcies                           | 48        | \$138,938      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.69%     | 3.36%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 73,165    | \$24,500,785   |
| 10b. Final Bills With Arrears This Month               | 8,852     | \$5,799,781    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,987     | \$1,838,713    |
| 11 Deposits Received This Month                        | 6,286     | \$686,517      |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Sep-15

| ITEM DESCRIPTION   | TOTALS   |                |
|--|----------|----------------|
|  | Customer | Dollars        |
| 1 Arrears Greater Than Sixty Days  | 29,160   | \$47,700,699   |
| 2 Final Termination Notices This Month   | 77,954   | \$54,519,916   |
| 3a. Unresolved Arrears (FTN Expired)   | 14,792   | \$ 3,928,429   |
| 3b. Accounts Eligible For Field Action   | 22,354   | NA             |
| 4a. Terminations For Non-Payment - All   | 655      | \$2,466,000    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | NA       | NA             |
| 5a. Reconnects Of Non-Payment Customers  | 308      | \$542,000      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 19       | \$30,002       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,618    | \$8,999,388    |
| 6b. Deferred Payment Agreements Made   | 2,059    | \$6,505,142    |
| 6c. Deferred Payment Agreements Reinstated   | 1,118    | \$1,171,072    |
| 6d. Deferred Payment Agreements Defaulted  | 1,127    | \$2,093,184    |
| 6e. Deferred Payment Agreements Satisfied  | 780      | \$2,289,360    |
| 6f. Active DPA's At The End Of This Month  | 5,585    | \$9,193,514    |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |                |
| 7a. Uncollectibles This Month  | 1,396    | \$ 4,640,069   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 34.9%    |                |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |                |
| 8 Non-Residential Sales  | 563,472  | \$ 664,368,241 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,939   | \$8,988,386    |
| 9b. New Non-Residential Accounts   | 6,903    |                |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 40.6%    |                |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.3%    | 14.4%          |
| 10a. Non-Residential Bankruptcies This Month   | 123      | \$2,289,916    |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.8%     | 49.35%         |

**Notes:** Please enter any special notes here.

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Apr-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 209,177   | \$238,390,377 |
| 2. Final Termination Notices This Month                | 78,178    | \$50,333,037  |
| 3a. Unresolved Arrears (FTN Expired)                   | 61,125    | \$114,560,634 |
| 3b. Accounts Eligible For Field Action                 | 17,632    | \$32,970,185  |
| 4a. Terminations For Non-Payment - All                 | 7,311     | \$13,618,728  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,037     | \$7,116,104   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 139       | \$369,133     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,083     | \$3,351,564   |
| 6a. Active DPA's At The Beginning Of This Month        | 60,352    | \$68,893,129  |
| 6b. Deferred Payment Agreements Made                   | 19,802    | \$23,679,328  |
| 6c. Deferred Payment Agreements Reinstated             | 15,358    | \$16,935,709  |
| 6d. Deferred Payment Agreements Defaulted              | 19,690    | \$25,232,098  |
| 6e. Deferred Payment Agreements Satisfied              | 3,245     | \$297,987     |
| 6f. Active DPA's At The End Of This Month              | 69,889    | \$83,472,854  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 33.41%    | 35.02%        |
| 7a. Uncollectables This Month                          | 4,731     | \$2,266,744   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42.55%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,869     | \$1,855,516   |
| 8. Residential Sales                                   | 1,475,102 | \$197,821,984 |
| 9a. Residential Bankruptcies                           | 133       | \$223,797     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.81%     | 9.87%         |
| 10a. Final Bills Issued This Month                     | 27,389    | \$11,308,359  |
| 10b. Final Bills With Arrears This Month               | 8,412     | \$9,350,056   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,973     | \$4,129,018   |
| 11. Deposits Received This Month                       | 91        | \$19,208      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Apr-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,790    | \$10,490,552 |
| 2. Final Termination Notices This Month  | 3,579    | \$3,286,577  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,739    | \$6,929,575  |
| 3b. Accounts Eligible For Field Action   | 2,339    | \$3,771,462  |
| 4a. Terminations For Non-Payment - All   | 244      | \$439,179    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 116      | \$185,006    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 23       | \$63,763     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 428      | \$820,866    |
| 6b. Deferred Payment Agreements Made   | 262      | \$501,408    |
| 6c. Deferred Payment Agreements Reinstated   | 97       | \$165,323    |
| 6d. Deferred Payment Agreements Defaulted  | 181      | \$373,674    |
| 6e. Deferred Payment Agreements Satisfied  | 48       | \$18,583     |
| 6f. Active DPA's At The End Of This Month  | 525      | \$984,487    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.97%    | 9.38%        |
| 7a. Uncollectables This Month  | 247      | \$240,834    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.27%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 193,731  | \$98,156,019 |
| 9a. Non-Residential Deposits Received This Month                                     | 4,308    | \$2,360,202  |
| 9b. New Non-Residential Accounts   | 1,659    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 27.25%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 45.75%   | 59.82%       |
| 10a. Non-Residential Bankruptcies This Month   | 45       | \$68,771     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 18.22%   | 28.56%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Aug-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 212,512   | \$237,399,520 |
| 2. Final Termination Notices This Month                | 72,536    | \$45,258,298  |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,052    | \$83,236,284  |
| 3b. Accounts Eligible For Field Action                 | 24,193    | \$28,440,735  |
| 4a. Terminations For Non-Payment - All                 | 8,885     | \$10,571,528  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,691     | \$5,146,190   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 6         | \$20,991      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,666     | \$3,001,388   |
| 6a. Active DPA's At The Beginning Of This Month        | 76,062    | \$90,215,773  |
| 6b. Deferred Payment Agreements Made                   | 13,895    | \$15,106,138  |
| 6c. Deferred Payment Agreements Reinstated             | 12,988    | \$14,394,106  |
| 6d. Deferred Payment Agreements Defaulted              | 24,972    | \$29,766,861  |
| 6e. Deferred Payment Agreements Satisfied              | 3,364     | \$292,391     |
| 6f. Active DPA's At The End Of This Month              | 72,940    | \$86,689,130  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34.32%    | 36.52%        |
| 7a. Uncollectables This Month                          | 7,710     | \$8,022,222   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.77%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,396     | \$3,956,732   |
| 8. Residential Sales                                   | 1,493,583 | \$165,076,890 |
| 9a. Residential Bankruptcies                           | 130       | \$222,834     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.69%     | 2.78%         |
| 10a. Final Bills Issued This Month                     | 36,970    | \$10,494,643  |
| 10b. Final Bills With Arrears This Month               | 9,928     | \$8,879,562   |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,367     | \$4,272,380   |
| 11. Deposits Received This Month                       | 139       | \$25,929      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,842    | \$9,067,104  |
| 2. Final Termination Notices This Month  | 3,143    | \$2,089,063  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,891    | \$4,923,279  |
| 3b. Accounts Eligible For Field Action   | 1,757    | \$2,263,591  |
| 4a. Terminations For Non-Payment - All   | 226      | \$346,876    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 107      | \$154,794    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 15       | \$42,661     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 510      | \$849,504    |
| 6b. Deferred Payment Agreements Made   | 160      | \$345,483    |
| 6c. Deferred Payment Agreements Reinstated   | 98       | \$85,881     |
| 6d. Deferred Payment Agreements Defaulted  | 192      | \$329,499    |
| 6e. Deferred Payment Agreements Satisfied  | 71       | \$38,062     |
| 6f. Active DPA's At The End Of This Month  | 495      | \$755,071    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.60%    | 8.33%        |
| 7a. Uncollectables This Month  | 255      | \$478,841    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.39%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 195,428  | \$97,565,939 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,073    | \$714,723    |
| 9b. New Non-Residential Accounts   | 1,167    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.79%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 59.22%   | 22.15%       |
| 10a. Non-Residential Bankruptcies This Month   | 10       | \$10,859     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.92%    | 2.27%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Dec-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 215,895   | \$220,340,449 |
| 2. Final Termination Notices This Month                | 84,470    | \$50,889,787  |
| 3a. Unresolved Arrears (FTN Expired)                   | 49,592    | \$93,400,100  |
| 3b. Accounts Eligible For Field Action                 | 3,780     | \$5,217,059   |
| 4a. Terminations For Non-Payment - All                 | 1,555     | \$2,313,856   |
| 4b. Terminations For Non-Pmt - Heat Related            | 648       | \$1,159,953   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 253       | \$657,009     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 468       | \$517,067     |
| 6a. Active DPA's At The Beginning Of This Month        | 64,624    | \$77,076,024  |
| 6b. Deferred Payment Agreements Made                   | 10,316    | \$9,299,275   |
| 6c. Deferred Payment Agreements Reinstated             | 18,759    | \$23,566,916  |
| 6d. Deferred Payment Agreements Defaulted              | 24,043    | \$26,865,365  |
| 6e. Deferred Payment Agreements Satisfied              | 4,864     | \$180,729     |
| 6f. Active DPA's At The End Of This Month              | 61,574    | \$74,434,604  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.52%    | 33.78%        |
| 7a. Uncollectables This Month                          | 6,984     | \$4,105,145   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.33%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,160     | \$2,871,564   |
| 8. Residential Sales                                   | 1,457,649 | \$189,312,122 |
| 9a. Residential Bankruptcies                           | 116       | \$214,999     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.66%     | 5.24%         |
| 10a. Final Bills Issued This Month                     | 27,507    | \$6,804,668   |
| 10b. Final Bills With Arrears This Month               | 7,239     | \$5,476,365   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,158     | \$2,359,698   |
| 11. Deposits Received This Month                       | 95        | \$22,386      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Dec-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,839    | \$8,728,381  |
| 2. Final Termination Notices This Month  | 3,099    | \$2,055,036  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,123    | \$5,177,713  |
| 3b. Accounts Eligible For Field Action   | 1,437    | \$1,466,156  |
| 4a. Terminations For Non-Payment - All   | 113      | \$142,315    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 66       | \$86,266     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$5,059      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 420      | \$616,621    |
| 6b. Deferred Payment Agreements Made   | 136      | \$256,543    |
| 6c. Deferred Payment Agreements Reinstated   | 95       | \$99,703     |
| 6d. Deferred Payment Agreements Defaulted  | 175      | \$252,899    |
| 6e. Deferred Payment Agreements Satisfied  | 65       | \$33,659     |
| 6f. Active DPA's At The End Of This Month  | 374      | \$485,665    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.23%    | 5.56%        |
| 7a. Uncollectables This Month  | 260      | \$461,743    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.69%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 194,495  | \$93,315,777 |
| 9a. Non-Residential Deposits Received This Month                                     | 959      | \$700,094    |
| 9b. New Non-Residential Accounts   | 1,424    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.81%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 48.08%   | 16.68%       |
| 10a. Non-Residential Bankruptcies This Month   | 23       | \$25,125     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.85%    | 5.44%        |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Feb-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 204,559   | \$218,862,756 |
| 2. Final Termination Notices This Month                | 67,527    | \$42,367,230  |
| 3a. Unresolved Arrears (FTN Expired)                   | 64,652    | \$122,139,437 |
| 3b. Accounts Eligible For Field Action                 | 24        | \$65,530      |
| 4a. Terminations For Non-Payment - All                 | 5         | \$31,293      |
| 4b. Terminations For Non-Pmt - Heat Related            | 1         | \$19,799      |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0           |
| 6a. Active DPA's At The Beginning Of This Month        | 61,497    | \$65,808,575  |
| 6b. Deferred Payment Agreements Made                   | 10,597    | \$10,712,850  |
| 6c. Deferred Payment Agreements Reinstated             | 15,713    | \$15,886,867  |
| 6d. Deferred Payment Agreements Defaulted              | 21,669    | \$25,542,061  |
| 6e. Deferred Payment Agreements Satisfied              | 4,682     | \$264,659     |
| 6f. Active DPA's At The End Of This Month              | 59,244    | \$65,350,738  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.96%    | 29.86%        |
| 7a. Uncollectables This Month                          | 5,486     | \$2,091,841   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.37%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,182     | \$1,944,479   |
| 8. Residential Sales                                   | 1,470,629 | \$251,437,362 |
| 9a. Residential Bankruptcies                           | 216       | \$500,823     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.94%     | 23.94%        |
| 10a. Final Bills Issued This Month                     | 21,301    | \$6,294,282   |
| 10b. Final Bills With Arrears This Month               | 5,706     | \$4,410,027   |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,991     | \$1,691,712   |
| 11. Deposits Received This Month                       | 108       | \$27,354      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-15

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 8,820    | \$9,495,120   |
| 2. Final Termination Notices This Month  | 3,220    | \$2,465,209   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,905    | \$6,794,213   |
| 3b. Accounts Eligible For Field Action   | 1,948    | \$2,566,988   |
| 4a. Terminations For Non-Payment - All   | 75       | \$310,717     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 35       | \$250,382     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 7        | \$7,650       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 322      | \$656,494     |
| 6b. Deferred Payment Agreements Made   | 161      | \$213,361     |
| 6c. Deferred Payment Agreements Reinstated   | 74       | \$77,963      |
| 6d. Deferred Payment Agreements Defaulted  | 156      | \$245,286     |
| 6e. Deferred Payment Agreements Satisfied  | 48       | \$57,818      |
| 6f. Active DPA's At The End Of This Month  | 340      | \$673,823     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.85%    | 7.10%         |
| 7a. Uncollectables This Month  | 235      | -\$324,944    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 25.53%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 196,255  | \$117,076,782 |
| 9a. Non-Residential Deposits Received This Month                                     | 4,814    | \$1,762,042   |
| 9b. New Non-Residential Accounts   | 1,304    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.82%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 43.32%   | 27.36%        |
| 10a. Non-Residential Bankruptcies This Month   | 20       | \$32,936      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.22%    | 6.43%         |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 207,488   | \$216,897,925 |
| 2. Final Termination Notices This Month                | 84,597    | \$46,496,119  |
| 3a. Unresolved Arrears (FTN Expired)                   | 66,646    | \$116,471,457 |
| 3b. Accounts Eligible For Field Action                 | 64        | \$110,121     |
| 4a. Terminations For Non-Payment - All                 | 4         | \$6,804       |
| 4b. Terminations For Non-Pmt - Heat Related            | 1         | \$2,451       |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0           |
| 6a. Active DPA's At The Beginning Of This Month        | 60,196    | \$63,935,071  |
| 6b. Deferred Payment Agreements Made                   | 10,913    | \$9,279,907   |
| 6c. Deferred Payment Agreements Reinstated             | 19,168    | \$19,934,255  |
| 6d. Deferred Payment Agreements Defaulted              | 22,644    | \$25,426,943  |
| 6e. Deferred Payment Agreements Satisfied              | 4,566     | \$221,014     |
| 6f. Active DPA's At The End Of This Month              | 61,497    | \$65,808,575  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.64%    | 30.34%        |
| 7a. Uncollectables This Month                          | 8,510     | \$7,205,049   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 33.97%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,516     | \$3,211,519   |
| 8. Residential Sales                                   | 1,462,005 | \$248,331,936 |
| 9a. Residential Bankruptcies                           | 116       | \$214,576     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.36%     | 2.98%         |
| 10a. Final Bills Issued This Month                     | 21,549    | \$6,003,288   |
| 10b. Final Bills With Arrears This Month               | 6,052     | \$4,341,929   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,035     | \$1,803,868   |
| 11. Deposits Received This Month                       | 99        | \$26,178      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 8,262    | \$9,643,931   |
| 2. Final Termination Notices This Month  | 3,464    | \$3,035,472   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,926    | \$6,639,040   |
| 3b. Accounts Eligible For Field Action   | 2,078    | \$2,921,328   |
| 4a. Terminations For Non-Payment - All   | 156      | \$175,510     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 74       | \$79,419      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5        | \$5,762       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 341      | \$742,512     |
| 6b. Deferred Payment Agreements Made   | 120      | \$168,660     |
| 6c. Deferred Payment Agreements Reinstated   | 73       | \$142,230     |
| 6d. Deferred Payment Agreements Defaulted  | 161      | \$233,706     |
| 6e. Deferred Payment Agreements Satisfied  | 40       | \$5,739       |
| 6f. Active DPA's At The End Of This Month  | 322      | \$656,494     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.90%    | 6.81%         |
| 7a. Uncollectables This Month  | 217      | \$511,964     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.66%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 195,670  | \$106,699,717 |
| 9a. Non-Residential Deposits Received This Month                                     | 4,814    | \$1,762,042   |
| 9b. New Non-Residential Accounts   | 1,304    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.82%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 43.32%   | 27.36%        |
| 10a. Non-Residential Bankruptcies This Month   | 20       | \$32,936      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.22%    | 6.43%         |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jul-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 215,850   | \$244,991,601 |
| 2. Final Termination Notices This Month                | 76,088    | \$50,128,336  |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,774    | \$85,472,298  |
| 3b. Accounts Eligible For Field Action                 | 24,835    | \$30,607,624  |
| 4a. Terminations For Non-Payment - All                 | 9,796     | \$12,534,286  |
| 4b. Terminations For Non-Pmt - Heat Related            | 4,042     | \$5,729,161   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 11        | \$26,872      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 3,433     | \$3,824,053   |
| 6a. Active DPA's At The Beginning Of This Month        | 74,814    | \$87,144,257  |
| 6b. Deferred Payment Agreements Made                   | 14,511    | \$16,066,576  |
| 6c. Deferred Payment Agreements Reinstated             | 12,726    | \$14,311,886  |
| 6d. Deferred Payment Agreements Defaulted              | 17,144    | \$20,580,455  |
| 6e. Deferred Payment Agreements Satisfied              | 3,293     | \$318,157     |
| 6f. Active DPA's At The End Of This Month              | 76,062    | \$90,215,773  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 35.24%    | 36.82%        |
| 7a. Uncollectables This Month                          | 6,887     | \$6,063,746   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.42%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,983     | \$3,828,206   |
| 8. Residential Sales                                   | 1,487,360 | \$145,748,590 |
| 9a. Residential Bankruptcies                           | 166       | \$266,432     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.41%     | 4.39%         |
| 10a. Final Bills Issued This Month                     | 36,798    | \$11,948,206  |
| 10b. Final Bills With Arrears This Month               | 10,719    | \$10,450,145  |
| 10c. Final Bills With One or More DPA (last 12 months) | 8,035     | \$5,326,515   |
| 11. Deposits Received This Month                       | 158       | \$32,947      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,812    | \$9,933,099  |
| 2. Final Termination Notices This Month  | 3,224    | \$2,466,399  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,216    | \$5,317,288  |
| 3b. Accounts Eligible For Field Action   | 2,114    | \$2,789,089  |
| 4a. Terminations For Non-Payment - All   | 246      | \$414,670    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 122      | \$113,405    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 8        | \$8,036      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 529      | \$787,675    |
| 6b. Deferred Payment Agreements Made   | 155      | \$289,694    |
| 6c. Deferred Payment Agreements Reinstated   | 97       | \$155,656    |
| 6d. Deferred Payment Agreements Defaulted  | 185      | \$289,699    |
| 6e. Deferred Payment Agreements Satisfied  | 61       | \$12,815     |
| 6f. Active DPA's At The End Of This Month  | 510      | \$849,504    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.79%    | 8.55%        |
| 7a. Uncollectables This Month  | 324      | \$483,146    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.37%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 195,085  | \$87,761,197 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,602    | \$938,495    |
| 9b. New Non-Residential Accounts   | 1,293    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 37.51%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 55.25%   | 20.65%       |
| 10a. Non-Residential Bankruptcies This Month   | 17       | \$114,976    |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.25%    | 23.80%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Jun-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 221,519   | \$255,078,364 |
| 2. Final Termination Notices This Month                | 80,675    | \$52,356,815  |
| 3a. Unresolved Arrears (FTN Expired)                   | 45,706    | \$94,216,335  |
| 3b. Accounts Eligible For Field Action                 | 29,140    | \$36,446,733  |
| 4a. Terminations For Non-Payment - All                 | 11,870    | \$15,714,049  |
| 4b. Terminations For Non-Pmt - Heat Related            | 4,709     | \$7,294,287   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 21        | \$143,015     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 3,687     | \$4,171,033   |
| 6a. Active DPA's At The Beginning Of This Month        | 71,019    | \$84,474,648  |
| 6b. Deferred Payment Agreements Made                   | 18,168    | \$19,312,036  |
| 6c. Deferred Payment Agreements Reinstated             | 15,498    | \$17,209,336  |
| 6d. Deferred Payment Agreements Defaulted              | 24,070    | \$29,836,869  |
| 6e. Deferred Payment Agreements Satisfied              | 3,475     | \$338,557     |
| 6f. Active DPA's At The End Of This Month              | 74,814    | \$87,144,257  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 33.77%    | 34.16%        |
| 7a. Uncollectables This Month                          | 6,135     | \$4,184,029   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42.49%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,498     | \$2,702,363   |
| 8. Residential Sales                                   | 1,483,958 | \$138,794,601 |
| 9a. Residential Bankruptcies                           | 192       | \$314,312     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.13%     | 7.51%         |
| 10a. Final Bills Issued This Month                     | 40,476    | \$12,680,639  |
| 10b. Final Bills With Arrears This Month               | 11,592    | \$11,089,679  |
| 10c. Final Bills With One or More DPA (last 12 months) | 8,793     | \$5,641,374   |
| 11. Deposits Received This Month                       | 141       | \$30,065      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Jun-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 9,569    | \$11,726,708 |
| 2. Final Termination Notices This Month  | 3,674    | \$3,016,524  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,481    | \$6,003,225  |
| 3b. Accounts Eligible For Field Action   | 2,152    | \$2,955,593  |
| 4a. Terminations For Non-Payment - All   | 241      | \$476,073    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 135      | \$294,673    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 11       | \$23,197     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 573      | \$1,126,638  |
| 6b. Deferred Payment Agreements Made   | 179      | \$244,330    |
| 6c. Deferred Payment Agreements Reinstated   | 95       | \$110,398    |
| 6d. Deferred Payment Agreements Defaulted  | 240      | \$469,996    |
| 6e. Deferred Payment Agreements Satisfied  | 62       | \$17,691     |
| 6f. Active DPA's At The End Of This Month  | 529      | \$787,675    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.53%    | 6.72%        |
| 7a. Uncollectables This Month  | 264      | \$558,504    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.45%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 195,139  | \$87,121,916 |
| 9a. Non-Residential Deposits Received This Month                                     | 2,716    | \$1,389,851  |
| 9b. New Non-Residential Accounts   | 1,344    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.04%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 55.30%   | 26.25%       |
| 10a. Non-Residential Bankruptcies This Month   | 22       | \$23,947     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.33%    | 4.29%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Mar-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 200,190   | \$228,717,973 |
| 2. Final Termination Notices This Month                | 82,202    | \$50,820,652  |
| 3a. Unresolved Arrears (FTN Expired)                   | 64,998    | \$123,927,004 |
| 3b. Accounts Eligible For Field Action                 | 2,610     | \$5,319,824   |
| 4a. Terminations For Non-Payment - All                 | 881       | \$2,006,131   |
| 4b. Terminations For Non-Pmt - Heat Related            | 378       | \$1,138,201   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 202       | \$676,620     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 238       | \$385,561     |
| 6a. Active DPA's At The Beginning Of This Month        | 59,244    | \$65,350,738  |
| 6b. Deferred Payment Agreements Made                   | 14,728    | \$16,327,388  |
| 6c. Deferred Payment Agreements Reinstated             | 12,003    | \$12,360,029  |
| 6d. Deferred Payment Agreements Defaulted              | 23,385    | \$28,678,131  |
| 6e. Deferred Payment Agreements Satisfied              | 3,875     | \$303,909     |
| 6f. Active DPA's At The End Of This Month              | 60,352    | \$68,893,129  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.15%    | 30.12%        |
| 7a. Uncollectables This Month                          | 5,488     | \$844,430     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.68%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,012     | \$1,705,353   |
| 8. Residential Sales                                   | 1,471,626 | \$235,535,172 |
| 9a. Residential Bankruptcies                           | 121       | \$224,822     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.20%     | 26.62%        |
| 10a. Final Bills Issued This Month                     | 25,831    | \$8,604,080   |
| 10b. Final Bills With Arrears This Month               | 7,586     | \$6,483,304   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,937     | \$2,656,237   |
| 11. Deposits Received This Month                       | 112       | \$31,753      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Mar-15

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 8,744    | \$10,513,267  |
| 2. Final Termination Notices This Month  | 3,834    | \$3,379,056   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,603    | \$6,753,108   |
| 3b. Accounts Eligible For Field Action   | 3,184    | \$4,604,858   |
| 4a. Terminations For Non-Payment - All   | 213      | \$298,168     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 87       | \$140,146     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 12       | \$20,660      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 340      | \$673,823     |
| 6b. Deferred Payment Agreements Made   | 216      | \$396,916     |
| 6c. Deferred Payment Agreements Reinstated   | 68       | \$179,681     |
| 6d. Deferred Payment Agreements Defaulted  | 185      | \$304,114     |
| 6e. Deferred Payment Agreements Satisfied  | 41       | \$50,297      |
| 6f. Active DPA's At The End Of This Month  | 428      | \$820,866     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.89%    | 7.81%         |
| 7a. Uncollectables This Month  | 255      | \$94,413      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 18.04%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 193,731  | \$127,817,036 |
| 9a. Non-Residential Deposits Received This Month                                     | 3,713    | \$1,850,579   |
| 9b. New Non-Residential Accounts   | 1,182    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.70%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 52.94%   | 112.45%       |
| 10a. Non-Residential Bankruptcies This Month   | 42       | \$46,622      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 16.47%   | 49.38%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: May-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 224,754   | \$249,905,580 |
| 2. Final Termination Notices This Month                | 70,684    | \$47,396,706  |
| 3a. Unresolved Arrears (FTN Expired)                   | 53,828    | \$104,319,297 |
| 3b. Accounts Eligible For Field Action                 | 23,263    | \$32,318,941  |
| 4a. Terminations For Non-Payment - All                 | 9,749     | \$14,090,894  |
| 4b. Terminations For Non-Pmt - Heat Related            | 4,317     | \$7,278,618   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 92        | \$209,441     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 3,089     | \$3,931,440   |
| 6a. Active DPA's At The Beginning Of This Month        | 69,889    | \$83,472,854  |
| 6b. Deferred Payment Agreements Made                   | 17,213    | \$19,952,889  |
| 6c. Deferred Payment Agreements Reinstated             | 14,369    | \$15,954,142  |
| 6d. Deferred Payment Agreements Defaulted              | 24,594    | \$32,142,357  |
| 6e. Deferred Payment Agreements Satisfied              | 3,060     | \$324,594     |
| 6f. Active DPA's At The End Of This Month              | 71,019    | \$84,474,648  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 31.60%    | 33.80%        |
| 7a. Uncollectables This Month                          | 4,703     | \$2,356,680   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44.35%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,870     | \$1,879,656   |
| 8. Residential Sales                                   | 1,481,744 | \$145,374,450 |
| 9a. Residential Bankruptcies                           | 92        | \$220,002     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.96%     | 9.34%         |
| 10a. Final Bills Issued This Month                     | 32,101    | \$12,216,671  |
| 10b. Final Bills With Arrears This Month               | 9,597     | \$10,605,357  |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,880     | \$4,837,289   |
| 11. Deposits Received This Month                       | 92        | \$21,409      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: May-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 10,009   | \$11,865,926 |
| 2. Final Termination Notices This Month  | 3,119    | \$2,800,884  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,686    | \$6,631,556  |
| 3b. Accounts Eligible For Field Action   | 2,868    | \$3,952,716  |
| 4a. Terminations For Non-Payment - All   | 311      | \$471,916    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 153      | \$150,767    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 23       | \$29,105     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 525      | \$984,487    |
| 6b. Deferred Payment Agreements Made   | 218      | \$365,470    |
| 6c. Deferred Payment Agreements Reinstated   | 120      | \$204,508    |
| 6d. Deferred Payment Agreements Defaulted  | 186      | \$302,886    |
| 6e. Deferred Payment Agreements Satisfied  | 59       | \$12,126     |
| 6f. Active DPA's At The End Of This Month  | 573      | \$1,126,638  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.72%    | 9.49%        |
| 7a. Uncollectables This Month  | 221      | \$274,825    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 26.24%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 194,917  | \$79,868,623 |
| 9a. Non-Residential Deposits Received This Month                                     | 3,469    | \$1,518,748  |
| 9b. New Non-Residential Accounts   | 1,401    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.33%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 59.73%   | 30.70%       |
| 10a. Non-Residential Bankruptcies This Month   | 17       | \$31,958     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.69%    | 11.63%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Nov-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 224,088   | \$224,004,268 |
| 2. Final Termination Notices This Month                | 75,709    | \$50,835,119  |
| 3a. Unresolved Arrears (FTN Expired)                   | 41,978    | \$84,408,792  |
| 3b. Accounts Eligible For Field Action                 | 1,620     | \$2,766,677   |
| 4a. Terminations For Non-Payment - All                 | 685       | \$1,225,901   |
| 4b. Terminations For Non-Pmt - Heat Related            | 289       | \$556,391     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 86        | \$225,751     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 148       | \$176,913     |
| 6a. Active DPA's At The Beginning Of This Month        | 68,478    | \$81,589,656  |
| 6b. Deferred Payment Agreements Made                   | 11,846    | \$11,803,368  |
| 6c. Deferred Payment Agreements Reinstated             | 11,701    | \$13,507,697  |
| 6d. Deferred Payment Agreements Defaulted              | 24,339    | \$28,522,118  |
| 6e. Deferred Payment Agreements Satisfied              | 3,090     | \$275,374     |
| 6f. Active DPA's At The End Of This Month              | 64,624    | \$77,076,024  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.84%    | 34.41%        |
| 7a. Uncollectables This Month                          | 5,534     | \$5,287,542   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.96%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,462     | \$2,556,523   |
| 8. Residential Sales                                   | 1,493,768 | \$137,886,846 |
| 9a. Residential Bankruptcies                           | 67        | \$134,711     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.21%     | 2.55%         |
| 10a. Final Bills Issued This Month                     | 29,492    | \$7,170,935   |
| 10b. Final Bills With Arrears This Month               | 7,676     | \$5,889,997   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,280     | \$2,458,162   |
| 11. Deposits Received This Month                       | 67        | \$12,801      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Nov-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,812    | \$8,178,573  |
| 2. Final Termination Notices This Month  | 2,442    | \$1,781,384  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,892    | \$4,952,299  |
| 3b. Accounts Eligible For Field Action   | 1,500    | \$1,583,323  |
| 4a. Terminations For Non-Payment - All   | 150      | \$187,062    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 83       | \$93,983     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 16       | \$31,807     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 421      | \$663,830    |
| 6b. Deferred Payment Agreements Made   | 142      | \$203,550    |
| 6c. Deferred Payment Agreements Reinstated   | 63       | \$84,241     |
| 6d. Deferred Payment Agreements Defaulted  | 193      | \$314,730    |
| 6e. Deferred Payment Agreements Satisfied  | 57       | \$14,279     |
| 6f. Active DPA's At The End Of This Month  | 420      | \$616,621    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.77%    | 7.54%        |
| 7a. Uncollectables This Month  | 207      | \$368,551    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 17.87%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 191,882  | \$84,348,970 |
| 9a. Non-Residential Deposits Received This Month                                     | 820      | \$539,162    |
| 9b. New Non-Residential Accounts   | 1,406    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.57%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 53.14%   | 17.35%       |
| 10a. Non-Residential Bankruptcies This Month   | 16       | \$18,629     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.73%    | 5.05%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### RESIDENTIAL SERVICE

MONTH OF: Sep-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 209,173   | \$232,611,807 |
| 2. Final Termination Notices This Month                | 83,224    | \$54,233,877  |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,667    | \$82,219,990  |
| 3b. Accounts Eligible For Field Action                 | 21,927    | \$22,737,909  |
| 4a. Terminations For Non-Payment - All                 | 8,172     | \$9,341,023   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,528     | \$4,744,900   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 1         | \$2,978       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,073     | \$2,127,975   |
| 6a. Active DPA's At The Beginning Of This Month        | 72,940    | \$86,689,130  |
| 6b. Deferred Payment Agreements Made                   | 14,325    | \$15,134,286  |
| 6c. Deferred Payment Agreements Reinstated             | 15,744    | \$17,806,921  |
| 6d. Deferred Payment Agreements Defaulted              | 25,636    | \$30,257,217  |
| 6e. Deferred Payment Agreements Satisfied              | 3,481     | \$394,960     |
| 6f. Active DPA's At The End Of This Month              | 71,325    | \$84,359,289  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34.10%    | 36.27%        |
| 7a. Uncollectables This Month                          | 8,188     | \$6,196,981   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.00%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,813     | \$4,082,080   |
| 8. Residential Sales                                   | 1,496,343 | \$169,875,565 |
| 9a. Residential Bankruptcies                           | 102       | \$216,466     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.25%     | 3.49%         |
| 10a. Final Bills Issued This Month                     | 33,991    | \$9,738,891   |
| 10b. Final Bills With Arrears This Month               | 9,689     | \$8,210,442   |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,171     | \$4,078,171   |
| 11. Deposits Received This Month                       | 110       | \$24,028      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

### NON-RESIDENTIAL SERVICE

MONTH OF: Sep-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,065    | \$9,311,726  |
| 2. Final Termination Notices This Month  | 2,956    | \$2,084,620  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,884    | \$4,984,560  |
| 3b. Accounts Eligible For Field Action   | 1,657    | \$1,975,743  |
| 4a. Terminations For Non-Payment - All   | 224      | \$326,191    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 103      | \$102,091    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10       | \$13,963     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 495      | \$755,071    |
| 6b. Deferred Payment Agreements Made   | 112      | \$143,584    |
| 6c. Deferred Payment Agreements Reinstated   | 106      | \$110,054    |
| 6d. Deferred Payment Agreements Defaulted  | 221      | \$325,999    |
| 6e. Deferred Payment Agreements Satisfied  | 57       | \$25,649     |
| 6f. Active DPA's At The End Of This Month  | 419      | \$594,780    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.20%    | 6.39%        |
| 7a. Uncollectables This Month  | 243      | \$312,961    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 24.28%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 196,020  | \$98,831,837 |
| 9a. Non-Residential Deposits Received This Month                                     | 952      | \$678,401    |
| 9b. New Non-Residential Accounts   | 1,366    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.94%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 56.79%   | 31.10%       |
| 10a. Non-Residential Bankruptcies This Month   | 12       | \$28,982     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.94%    | 9.26%        |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Oct-15

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 211,871   | \$226,316,076 |
| 2. Final Termination Notices This Month                | 84,972    | \$53,462,490  |
| 3a. Unresolved Arrears (FTN Expired)                   | 34,170    | \$74,647,928  |
| 3b. Accounts Eligible For Field Action                 | 12,439    | \$20,996,203  |
| 4a. Terminations For Non-Payment - All                 | 5,357     | \$9,593,598   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,709     | \$5,531,117   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | -         | -             |
| 5a. Reconnects Due To HEAP or DSS                      | 1         | \$1,712       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,562     | \$2,377,260   |
| 6a. Active DPA's At The Beginning Of This Month        | 71,325    | \$84,359,289  |
| 6b. Deferred Payment Agreements Made                   | 13,934    | \$14,838,300  |
| 6c. Deferred Payment Agreements Reinstated             | 16,966    | \$19,621,714  |
| 6d. Deferred Payment Agreements Defaulted              | 26,448    | \$31,488,628  |
| 6e. Deferred Payment Agreements Satisfied              | 3,563     | \$331,812     |
| 6f. Active DPA's At The End Of This Month              | 68,478    | \$81,589,656  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 32.32%    | 36.05%        |
| 7a. Uncollectables This Month                          | 5,615     | \$7,038,350   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.03%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,500     | \$2,653,753   |
| 8. Residential Sales                                   | 1,495,748 | \$145,914,814 |
| 9a. Residential Bankruptcies                           | 98        | \$133,864     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.75%     | 1.90%         |
| 10a. Final Bills Issued This Month                     | 34,273    | \$10,727,101  |
| 10b. Final Bills With Arrears This Month               | 9,339     | \$9,234,806   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,679     | \$3,872,110   |
| 11. Deposits Received This Month                       | 91        | \$20,975      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,333    | \$8,558,894  |
| 2. Final Termination Notices This Month  | 3,243    | \$2,056,939  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,906    | \$4,884,821  |
| 3b. Accounts Eligible For Field Action   | 1,078    | \$1,462,457  |
| 4a. Terminations For Non-Payment - All   | 154      | \$288,328    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 76       | \$157,388    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 12       | \$52,122     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 419      | \$594,780    |
| 6b. Deferred Payment Agreements Made   | 163      | \$315,647    |
| 6c. Deferred Payment Agreements Reinstated   | 112      | \$168,607    |
| 6d. Deferred Payment Agreements Defaulted  | 192      | \$264,161    |
| 6e. Deferred Payment Agreements Satisfied  | 73       | \$38,403     |
| 6f. Active DPA's At The End Of This Month  | 421      | \$663,830    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.05%    | 7.76%        |
| 7a. Uncollectables This Month  | 231      | \$324,247    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 19.91%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 188,127  | \$91,146,632 |
| 9a. Non-Residential Deposits Received This Month                                     | 821      | \$561,406    |
| 9b. New Non-Residential Accounts   | 1,451    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.15%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 54.98%   | 40.47%       |
| 10a. Non-Residential Bankruptcies This Month   | 30       | \$16,599     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 12.99%   | 5.12%        |



**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Apr-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 92,840        | \$39,210,161  |
| 2. Final Termination Notices This Month                | 94,653        | \$30,757,591  |
| 3a. Unresolved Arrears (FTN Expired)                   | 47,468        | \$20,081,891  |
| 3b. Accounts Eligible For Field Action                 | 31,503        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 884           | \$769,061     |
| 4b. Terminations For Non-Pmt - Heat Related            | 400           | \$237,035     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 49            |               |
| 5. Reconnections for Non-Pmt.                          | 1,327         | \$553,469     |
| 5a. Reconnects Due To HEAP or DSS                      | 97            | \$70,722      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 351           | \$131,540     |
| 6a. Active DPA's At The Beginning Of This Month        | 59,355        | \$30,720,076  |
| 6b. Deferred Payment Agreements Made                   | 7,612         | \$5,293,070   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 18,647        | \$5,295,721   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 59,577        | \$31,051,036  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.17%        | 79.19%        |
| 7a. Uncollectables This Month                          | 2,789         | \$830,974     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,066       | \$76,953,159  |
| 9a. Residential Bankruptcies                           | 110           | \$112,063     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.94%         | 13.49%        |
| 10a. Final Bills Issued This Month                     | 10,479        | \$4,939,592   |
| 10b. Final Bills With Arrears This Month               | 4,009         | \$2,315,606   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 405           | \$166,422     |

Notes:

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Apr-15

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,034         | \$1,617,137   |
| 2. Final Termination Notices This Month  | 9,420         | \$9,947,282   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,440         | \$3,516,080   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 56            | \$92,018      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 4             |               |
| 5a. Reconnects Of Non-Payment Customers  | 96            | \$50,835      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6             | \$2,889       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,048         | \$953,164     |
| 6b. Deferred Payment Agreements Made   | 179           | \$154,323     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 86            | \$103,934     |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,109         | \$1,012,021   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 22.03%        | 62.58%        |
| 7a. Uncollectables This Month  | 167           | \$126,768     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,454       | \$43,768,298  |
| 9a. Non-Residential Deposits Received This Month                                     | 675           | \$529,048     |
| 9b. New Non-Residential Accounts   | 1,827         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 36.95%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 14            | \$16,000      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.38%         | 12.62%        |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Aug-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 96,086        | \$39,235,631  |
| 2. Final Termination Notices This Month                | 68,253        | \$18,778,741  |
| 3a. Unresolved Arrears (FTN Expired)                   | 30,628        | 10,740,430    |
| 3b. Accounts Eligible For Field Action                 | 20,026        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 2,653         | \$1,580,172   |
| 4b. Terminations For Non-Pmt - Heat Related            | 584           | \$386,358     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 24            |               |
| 5. Reconnections for Non-Pmt.                          | 1,608         | \$460,423     |
| 5a. Reconnects Due To HEAP or DSS                      | 71            | \$30,157      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 443           | \$116,226     |
| 6a. Active DPA's At The Beginning Of This Month        | 52,076        | 31,471,569    |
| 6b. Deferred Payment Agreements Made                   | 3,920         | 1,753,488     |
| 6c. Deferred Payment Agreements Reinstated             | 3,143         | \$2,548,061   |
| 6d. Deferred Payment Agreements Defaulted              | 14,560        | 2,877,894     |
| 6e. Deferred Payment Agreements Satisfied              | 1,327         | \$228,927     |
| 6f. Active DPA's At The End Of This Month              | 51,780        | \$30,915,573  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 53.89%        | 78.79%        |
| 7a. Uncollectables This Month                          | 3,949         | \$2,380,098   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 997,775       | \$63,397,840  |
| 9a. Residential Bankruptcies                           | 72            | \$44,889      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.82%         | -0.41%        |
| 10a. Final Bills Issued This Month                     | 14,199        | 3,608,925     |
| 10b. Final Bills With Arrears This Month               | 6,619         | \$2,478,064   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 332           | \$99,326      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Aug-15

| ITEM DESCRIPTION  | TOTALS        |               |
|---|---------------|---------------|
|   | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 7,281         | \$1,124,844   |
| 2. Final Termination Notices This Month   | 6,022         | \$5,920,906   |
| 3a. Unresolved Arrears (FTN Expired)  | 3,179         | 3,362,570     |
| 3b. Accounts Eligible For Field Action  | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All  | 177           | \$101,880     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 4             |               |
| 5a. Reconnects Of Non-Payment Customers   | 76            | \$32,279      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4             | \$2,870       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 264           | 217,765       |
| 6b. Deferred Payment Agreements Made  | 63            | \$49,256      |
| 6c. Deferred Payment Agreements Reinstated  | 2             | \$1,966       |
| 6d. Deferred Payment Agreements Defaulted   | 69            | 40,858        |
| 6e. Deferred Payment Agreements Satisfied   | 11            | \$1,838       |
| 6f. Active DPA's At The End Of This Month   | 279           | \$212,542     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 3.83%         | 18.90%        |
| 7a. Uncollectables This Month   | 200           | \$127,486     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available | Not Available |
| 8. Non-Residential Sales  | 153,253       | \$38,869,699  |
| 9a. Non-Residential Deposits Received This Month                                    | 403           | \$478,906     |
| 9b. New Non-Residential Accounts  | 1,118         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 36.05%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available |               |
| 10a Non-Residential Bankruptcies This Month   | 7             | \$6,301       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.50%         | 0.25%         |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Dec-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 85,850        | \$34,997,412  |
| 2. Final Termination Notices This Month                | 75,305        | \$18,988,267  |
| 3a. Unresolved Arrears (FTN Expired)                   | 37,118        | 12,490,710    |
| 3b. Accounts Eligible For Field Action                 | 1,371         | Not Available |
| 4a. Terminations For Non-Payment - All                 | 1,005         | \$543,544     |
| 4b. Terminations For Non-Pmt - Heat Related            | 215           | \$113,535     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 13            |               |
| 5. Reconnections for Non-Pmt.                          | 513           | \$163,448     |
| 5a. Reconnects Due To HEAP or DSS                      | 93            | \$41,616      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 117           | \$33,365      |
| 6a. Active DPA's At The Beginning Of This Month        | 49,321        | 28,234,624    |
| 6b. Deferred Payment Agreements Made                   | 4,687         | 1,902,656     |
| 6c. Deferred Payment Agreements Reinstated             | 2,217         | \$1,778,926   |
| 6d. Deferred Payment Agreements Defaulted              | 15,619        | 3,047,244     |
| 6e. Deferred Payment Agreements Satisfied              | 1,941         | \$300,270     |
| 6f. Active DPA's At The End Of This Month              | 48,126        | \$27,167,646  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.99%        | 92.15%        |
| 7a. Uncollectables This Month                          | 3,961         | \$1,509,967   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 997,563       | \$82,972,586  |
| 9a. Residential Bankruptcies                           | 99            | \$55,899      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.50%         | 3.70%         |
| 10a. Final Bills Issued This Month                     | 10,505        | 2,433,568     |
| 10b. Final Bills With Arrears This Month               | 5,364         | \$1,537,917   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 176           | \$56,529      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Dec-15

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,432         | \$1,269,081   |
| 2. Final Termination Notices This Month  | 6,932         | \$6,570,787   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,528         | 2,706,084     |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 200           | \$211,028     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1             |               |
| 5a. Reconnects Of Non-Payment Customers  | 68            | \$52,770      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$744         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 221           | 182,622       |
| 6b. Deferred Payment Agreements Made   | 55            | \$113,634     |
| 6c. Deferred Payment Agreements Reinstated   | 1             | \$7,392       |
| 6d. Deferred Payment Agreements Defaulted  | 72            | 45,634        |
| 6e. Deferred Payment Agreements Satisfied  | 26            | \$5,857       |
| 6f. Active DPA's At The End Of This Month  | 209           | \$192,395     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 76.08%        | 69.51%        |
| 7a. Uncollectables This Month  | 223           | \$110,253     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,291       | \$39,220,173  |
| 9a. Non-Residential Deposits Received This Month                                     | 365           | \$303,353     |
| 9b. New Non-Residential Accounts   | 1,256         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 29.06%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 13            | -\$2,023      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.83%         | -1.84%        |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: **Feb-15**

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 100,632       | \$36,573,316  |
| 2. Final Termination Notices This Month                | 100,292       | \$32,104,339  |
| 3a. Unresolved Arrears (FTN Expired)                   | 33,023        | \$12,521,538  |
| 3b. Accounts Eligible For Field Action                 | 14,918        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 16            | \$10,073      |
| 4b. Terminations For Non-Pmt - Heat Related            | 15            | \$9,976       |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 43            |               |
| 5. Reconnections for Non-Pmt.                          | 87            | \$28,783      |
| 5a. Reconnects Due To HEAP or DSS                      | 21            | \$10,226      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 22            | \$5,461       |
| 6a. Active DPA's At The Beginning Of This Month        | 61,984        | \$30,579,359  |
| 6b. Deferred Payment Agreements Made                   | 6,425         | \$4,581,854   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 21,251        | \$5,962,956   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 59,631        | \$30,359,987  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.26%        | 83.01%        |
| 7a. Uncollectables This Month                          | 2,729         | \$539,534     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,900       | \$98,262,470  |
| 9a. Residential Bankruptcies                           | 39            | \$42,136      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.43%         | 7.81%         |
| 10a. Final Bills Issued This Month                     | 7,479         | \$2,597,876   |
| 10b. Final Bills With Arrears This Month               | 3,544         | \$1,401,270   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 114           | \$41,934      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Feb-15**

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,767         | \$1,437,080   |
| 2. Final Termination Notices This Month  | 10,433        | \$10,170,690  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,935         | \$4,249,916   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 6             | \$4,494       |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 3             |               |
| 5a. Reconnects Of Non-Payment Customers  | 19            | \$11,912      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,042         | \$469,508     |
| 6b. Deferred Payment Agreements Made   | 140           | \$141,582     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 113           | \$96,107      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,041         | \$473,126     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 15.38%        | 32.92%        |
| 7a. Uncollectables This Month  | 203           | \$124,211     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 151,604       | \$40,721,355  |
| 9a. Non-Residential Deposits Received This Month                                     | 323           | \$225,685     |
| 9b. New Non-Residential Accounts   | 878           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 36.79%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 49            | \$9,503       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 24.14%        | 7.65%         |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Jan-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 95,877        | \$39,218,960  |
| 2. Final Termination Notices This Month                | 96,717        | \$27,138,244  |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,007        | \$13,128,888  |
| 3b. Accounts Eligible For Field Action                 | 21,935        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 313           | \$184,793     |
| 4b. Terminations For Non-Pmt - Heat Related            | 207           | \$137,843     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 39            |               |
| 5. Reconnections for Non-Pmt.                          | 295           | \$113,148     |
| 5a. Reconnects Due To HEAP or DSS                      | 63            | \$34,020      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 87            | \$23,254      |
| 6a. Active DPA's At The Beginning Of This Month        | 64,135        | \$31,130,186  |
| 6b. Deferred Payment Agreements Made                   | 7,782         | \$5,172,044   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 21,422        | \$5,666,901   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 61,984        | \$30,579,359  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.65%        | 77.97%        |
| 7a. Uncollectables This Month                          | 3,424         | \$991,134     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,750       | \$107,939,141 |
| 9a. Residential Bankruptcies                           | 83            | \$59,054      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.42%         | 5.96%         |
| 10a. Final Bills Issued This Month                     | 8,281         | \$2,484,370   |
| 10b. Final Bills With Arrears This Month               | 4,034         | \$1,496,759   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 162           | \$59,475      |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jan-15

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 7,895         | \$1,611,439   |
| 2. Final Termination Notices This Month  | 8,979         | \$8,325,489   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,169         | \$3,567,224   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 91            | \$87,099      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0             |               |
| 5a. Reconnects Of Non-Payment Customers  | 49            | \$15,230      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,058         | \$487,912     |
| 6b. Deferred Payment Agreements Made   | 115           | \$114,678     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 101           | \$73,570      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,042         | \$469,508     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.20%        | 29.14%        |
| 7a. Uncollectables This Month  | 165           | \$43,742      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 151,682       | \$46,712,532  |
| 9a. Non-Residential Deposits Received This Month                                     | 394           | \$296,963     |
| 9b. New Non-Residential Accounts   | 1,217         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.37%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 9             | -\$10,456     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.45%         | -23.90%       |

**Notes:** Residential Sales dollars and Nonresidential Sales dollars are unofficial - Cost Accounting still reconciling to SAP

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Jul-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 98,009        | \$41,023,889  |
| 2. Final Termination Notices This Month                | 77,692        | \$19,816,743  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,999        | 13,246,198    |
| 3b. Accounts Eligible For Field Action                 | 26,022        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 3,650         | \$2,352,460   |
| 4b. Terminations For Non-Pmt - Heat Related            | 939           | \$692,686     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 36            |               |
| 5. Reconnections for Non-Pmt.                          | 2,355         | \$696,495     |
| 5a. Reconnects Due To HEAP or DSS                      | 93            | \$49,782      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 649           | \$187,803     |
| 6a. Active DPA's At The Beginning Of This Month        | 53,488        | 32,663,089    |
| 6b. Deferred Payment Agreements Made                   | 4,368         | 1,950,230     |
| 6c. Deferred Payment Agreements Reinstated             | 3,376         | \$3,014,878   |
| 6d. Deferred Payment Agreements Defaulted              | 17,401        | 3,494,581     |
| 6e. Deferred Payment Agreements Satisfied              | 1,699         | \$377,945     |
| 6f. Active DPA's At The End Of This Month              | 52,076        | \$31,471,569  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 53.13%        | 76.72%        |
| 7a. Uncollectables This Month                          | 4,276         | \$2,959,502   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,970       | \$68,012,281  |
| 9a. Residential Bankruptcies                           | 97            | \$40,163      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.27%         | 1.36%         |
| 10a. Final Bills Issued This Month                     | 13,428        | 4,208,710     |
| 10b. Final Bills With Arrears This Month               | 6,913         | \$2,911,535   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 268           | \$84,882      |

Notes:

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jul-15

| ITEM DESCRIPTION  | TOTALS        |               |
|---|---------------|---------------|
|   | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 6,311         | \$1,135,339   |
| 2. Final Termination Notices This Month   | 7,727         | \$6,521,090   |
| 3a. Unresolved Arrears (FTN Expired)  | 2,725         | 3,027,369     |
| 3b. Accounts Eligible For Field Action  | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All  | 224           | \$107,586     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 1             |               |
| 5a. Reconnects Of Non-Payment Customers   | 106           | \$50,396      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6             | \$1,957       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 309           | 285,093       |
| 6b. Deferred Payment Agreements Made  | 36            | \$29,688      |
| 6c. Deferred Payment Agreements Reinstated  | 7             | \$6,858       |
| 6d. Deferred Payment Agreements Defaulted   | 119           | 69,538        |
| 6e. Deferred Payment Agreements Satisfied   | 16            | \$4,551       |
| 6f. Active DPA's At The End Of This Month   | 264           | \$217,765     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 4.18%         | 19.18%        |
| 7a. Uncollectables This Month   | 195           | \$161,504     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available | Not Available |
| 8. Non-Residential Sales  | 153,244       | \$37,637,689  |
| 9a. Non-Residential Deposits Received This Month                                    | 358           | \$362,495     |
| 9b. New Non-Residential Accounts  | 1,235         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 28.99%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available |               |
| 10a Non-Residential Bankruptcies This Month   | 8             | \$15,431      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.10%         | 9.55%         |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Jun-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 97,609        | \$41,257,865  |
| 2. Final Termination Notices This Month                | 67,829        | \$20,588,754  |
| 3a. Unresolved Arrears (FTN Expired)                   | 33,221        | 13,111,602    |
| 3b. Accounts Eligible For Field Action                 | 25,440        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 4,630         | \$2,989,759   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,260         | \$812,369     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 27            |               |
| 5. Reconnections for Non-Pmt.                          | 2,723         | \$929,627     |
| 5a. Reconnects Due To HEAP or DSS                      | 119           | \$82,787      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 722           | \$226,000     |
| 6a. Active DPA's At The Beginning Of This Month        | 58,376        | 30,095,935    |
| 6b. Deferred Payment Agreements Made                   | 5,184         | 2,594,676     |
| 6c. Deferred Payment Agreements Reinstated             | 3,326         | \$2,826,461   |
| 6d. Deferred Payment Agreements Defaulted              | 15,224        | 3,462,397     |
| 6e. Deferred Payment Agreements Satisfied              | 1,266         | \$199,817     |
| 6f. Active DPA's At The End Of This Month              | 53,488        | \$32,663,089  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 54.80%        | 79.17%        |
| 7a. Uncollectables This Month                          | 3,610         | \$1,942,697   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,490       | \$63,470,192  |
| 9a. Residential Bankruptcies                           | 114           | \$89,141      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.16%         | 4.59%         |
| 10a. Final Bills Issued This Month                     | 14,315        | \$4,957,155   |
| 10b. Final Bills With Arrears This Month               | 7,274         | \$3,374,256   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 498           | \$141,225     |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jun-15

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,769         | \$1,502,320   |
| 2. Final Termination Notices This Month  | 7,177         | \$7,010,138   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,563         | 3,798,402     |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 293           | \$174,436     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0             |               |
| 5a. Reconnects Of Non-Payment Customers  | 130           | \$68,774      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 11            | \$4,834       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,075         | 821,627       |
| 6b. Deferred Payment Agreements Made   | 45            | \$66,063      |
| 6c. Deferred Payment Agreements Reinstated   | 3             | \$2,250       |
| 6d. Deferred Payment Agreements Defaulted  | 98            | 57,487        |
| 6e. Deferred Payment Agreements Satisfied  | 10            | \$2,345       |
| 6f. Active DPA's At The End Of This Month  | 309           | \$285,093     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.36%         | 18.98%        |
| 7a. Uncollectables This Month  | 219           | \$160,750     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,308       | \$35,214,921  |
| 9a. Non-Residential Deposits Received This Month                                     | 566           | \$390,812     |
| 9b. New Non-Residential Accounts   | 1,437         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 39.39%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 15            | \$7,418       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.85%         | 4.61%         |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Mar-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 88,897        | \$37,220,256  |
| 2. Final Termination Notices This Month                | 91,064        | \$30,755,263  |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,127        | \$16,001,583  |
| 3b. Accounts Eligible For Field Action                 | 20,738        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 299           | \$257,051     |
| 4b. Terminations For Non-Pmt - Heat Related            | 123           | \$70,809      |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 31            |               |
| 5. Reconnections for Non-Pmt.                          | 467           | \$187,797     |
| 5a. Reconnects Due To HEAP or DSS                      | 75            | \$39,678      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 139           | \$53,675      |
| 6a. Active DPA's At The Beginning Of This Month        | 59,631        | \$30,359,987  |
| 6b. Deferred Payment Agreements Made                   | 6,713         | \$4,876,237   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 18,484        | \$5,943,984   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 59,355        | \$30,720,076  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 66.77%        | 82.54%        |
| 7a. Uncollectables This Month                          | 2,709         | \$552,718     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,232       | \$106,537,504 |
| 9a. Residential Bankruptcies                           | 102           | \$44,701      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.77%         | 8.09%         |
| 10a. Final Bills Issued This Month                     | 8,857         | \$3,890,900   |
| 10b. Final Bills With Arrears This Month               | 4,038         | \$2,151,718   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 208           | \$72,244      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Mar-15

| ITEM DESCRIPTION  | TOTALS        |               |
|---|---------------|---------------|
|   | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 4,814         | \$1,397,793   |
| 2. Final Termination Notices This Month   | 8,979         | \$9,883,490   |
| 3a. Unresolved Arrears (FTN Expired)  | 4,235         | \$5,715,264   |
| 3b. Accounts Eligible For Field Action  | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All  | 43            | \$27,692      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 2             |               |
| 5a. Reconnects Of Non-Payment Customers   | 85            | \$37,504      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5             | \$4,371       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 1,041         | \$473,126     |
| 6b. Deferred Payment Agreements Made  | 151           | \$604,553     |
| 6c. Deferred Payment Agreements Reinstated  | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted   | 93            | \$90,708      |
| 6e. Deferred Payment Agreements Satisfied   | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month   | 1,048         | \$953,164     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 21.77%        | 68.19%        |
| 7a. Uncollectables This Month   | 168           | \$82,543      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available | Not Available |
| 8. Non-Residential Sales  | 151,602       | \$49,669,140  |
| 9a. Non-Residential Deposits Received This Month                                    | 449           | \$379,447     |
| 9b. New Non-Residential Accounts  | 1,046         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 42.93%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available |               |
| 10a Non-Residential Bankruptcies This Month   | 15            | \$4,370       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.93%         | 5.29%         |



**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: May-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 97,822        | \$40,648,557  |
| 2. Final Termination Notices This Month                | 75,581        | \$23,258,704  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,106        | \$14,297,624  |
| 3b. Accounts Eligible For Field Action                 | 26,585        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 4,689         | \$3,061,421   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,142         | \$768,046     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 36            |               |
| 5. Reconnections for Non-Pmt.                          | 3,459         | \$1,331,836   |
| 5a. Reconnects Due To HEAP or DSS                      | 158           | \$128,224     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 920           | \$316,240     |
| 6a. Active DPA's At The Beginning Of This Month        | 59,577        | \$31,051,036  |
| 6b. Deferred Payment Agreements Made                   | 7,378         | \$5,045,140   |
| 6c. Deferred Payment Agreements Reinstated             | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted              | 15,666        | \$4,260,272   |
| 6e. Deferred Payment Agreements Satisfied              | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month              | 58,376        | \$30,095,935  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.68%        | 74.04%        |
| 7a. Uncollectables This Month                          | 2,932         | \$1,344,298   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,266       | \$55,507,963  |
| 9a. Residential Bankruptcies                           | 153           | \$110,895     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.22%         | 8.25%         |
| 10a. Final Bills Issued This Month                     | 11,510        | \$4,993,381   |
| 10b. Final Bills With Arrears This Month               | 3,956         | \$2,181,106   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 492           | \$158,773     |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: May-15

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,696         | \$1,577,006   |
| 2. Final Termination Notices This Month  | 7,568         | \$7,780,450   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,082         | \$4,599,229   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 232           | \$162,666     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1             |               |
| 5a. Reconnects Of Non-Payment Customers  | 140           | \$61,604      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 13            | \$2,054       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,109         | \$1,012,021   |
| 6b. Deferred Payment Agreements Made   | 140           | \$106,100     |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 113           | \$94,084      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available | Not Available |
| 6f. Active DPA's At The End Of This Month  | 1,075         | \$821,627     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 18.87%        | 52.10%        |
| 7a. Uncollectables This Month  | 181           | \$137,082     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,070       | \$35,658,871  |
| 9a. Non-Residential Deposits Received This Month                                     | 744           | \$553,159     |
| 9b. New Non-Residential Accounts   | 1,850         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 40.22%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 18            | \$37,793      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.94%         | 27.57%        |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: **Nov-15**

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 88,550        | \$35,774,192  |
| 2. Final Termination Notices This Month                | 71,097        | \$19,489,427  |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,144        | 11,641,662    |
| 3b. Accounts Eligible For Field Action                 | 14,208        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 714           | \$415,341     |
| 4b. Terminations For Non-Pmt - Heat Related            | 171           | \$127,391     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 85            |               |
| 5. Reconnections for Non-Pmt.                          | 349           | \$90,718      |
| 5a. Reconnects Due To HEAP or DSS                      | 51            | \$21,317      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 87            | \$17,660      |
| 6a. Active DPA's At The Beginning Of This Month        | 50,569        | 29,199,104    |
| 6b. Deferred Payment Agreements Made                   | 3,582         | 1,476,892     |
| 6c. Deferred Payment Agreements Reinstated             | 1,871         | \$1,541,895   |
| 6d. Deferred Payment Agreements Defaulted              | 15,154        | 2,877,982     |
| 6e. Deferred Payment Agreements Satisfied              | 1,336         | \$211,196     |
| 6f. Active DPA's At The End Of This Month              | 49,321        | \$28,234,624  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.22%        | 91.12%        |
| 7a. Uncollectables This Month                          | 2,998         | \$853,758     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 996,875       | \$59,133,182  |
| 9a. Residential Bankruptcies                           | 102           | \$84,442      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.40%         | 9.89%         |
| 10a. Final Bills Issued This Month                     | 10,775        | 2,378,277     |
| 10b. Final Bills With Arrears This Month               | 5,031         | \$1,521,884   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 172           | \$56,455      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Nov-15**

| ITEM DESCRIPTION  | TOTALS        |               |
|---|---------------|---------------|
|   | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 5,828         | \$1,181,034   |
| 2. Final Termination Notices This Month   | 6,757         | \$6,336,133   |
| 3a. Unresolved Arrears (FTN Expired)  | 3,706         | 4,263,483     |
| 3b. Accounts Eligible For Field Action  | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All  | 152           | \$64,951      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 3             |               |
| 5a. Reconnects Of Non-Payment Customers   | 67            | \$27,074      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1             | \$36          |
| 6a. Active DPA's At The Beginning Of This Month                                     | 232           | 202,091       |
| 6b. Deferred Payment Agreements Made  | 38            | \$41,800      |
| 6c. Deferred Payment Agreements Reinstated  | 2             | \$927         |
| 6d. Deferred Payment Agreements Defaulted   | 86            | 60,066        |
| 6e. Deferred Payment Agreements Satisfied   | 19            | \$2,343       |
| 6f. Active DPA's At The End Of This Month   | 221           | \$182,622     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 77.38%        | 72.03%        |
| 7a. Uncollectables This Month   | 139           | \$103,250     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available | Not Available |
| 8. Non-Residential Sales  | 152,293       | \$33,507,501  |
| 9a. Non-Residential Deposits Received This Month                                    | 354           | \$244,785     |
| 9b. New Non-Residential Accounts  | 1,185         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 29.87%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available |               |
| 10a Non-Residential Bankruptcies This Month   | 14            | \$22,034      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.07%        | 21.34%        |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Oct-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 90,536        | \$36,302,974  |
| 2. Final Termination Notices This Month                | 72,818        | \$18,335,523  |
| 3a. Unresolved Arrears (FTN Expired)                   | 30,053        | 1,972,288     |
| 3b. Accounts Eligible For Field Action                 | 21,018        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 2,832         | \$1,519,923   |
| 4b. Terminations For Non-Pmt - Heat Related            | 511           | \$349,698     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 85            |               |
| 5. Reconnections for Non-Pmt.                          | 2,325         | \$713,613     |
| 5a. Reconnects Due To HEAP or DSS                      | 95            | \$39,525      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 528           | \$135,269     |
| 6a. Active DPA's At The Beginning Of This Month        | 51,811        | 30,263,630    |
| 6b. Deferred Payment Agreements Made                   | 4,267         | 1,890,018     |
| 6c. Deferred Payment Agreements Reinstated             | 2,199         | \$1,924,973   |
| 6d. Deferred Payment Agreements Defaulted              | 15,887        | 2,947,483     |
| 6e. Deferred Payment Agreements Satisfied              | 808           | \$229,281     |
| 6f. Active DPA's At The End Of This Month              | 50,569        | \$29,199,104  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 88.40%        | 90.37%        |
| 7a. Uncollectables This Month                          | 3,747         | \$1,579,168   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 997,234       | \$61,674,489  |
| 9a. Residential Bankruptcies                           | 51            | \$65,362      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.36%         | 4.64%         |
| 10a. Final Bills Issued This Month                     | 13,139        | 3,321,124     |
| 10b. Final Bills With Arrears This Month               | 5,703         | \$2,013,137   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 206           | \$114,800     |

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Oct-15

| ITEM DESCRIPTION  | TOTALS        |               |
|---|---------------|---------------|
|   | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 7,831         | \$1,052,491   |
| 2. Final Termination Notices This Month   | 7,010         | \$6,653,911   |
| 3a. Unresolved Arrears (FTN Expired)  | 3,319         | 3,705,225     |
| 3b. Accounts Eligible For Field Action  | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All  | 216           | \$129,246     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 3             |               |
| 5a. Reconnects Of Non-Payment Customers   | 94            | \$35,466      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5             | \$2,356       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 281           | 223,633       |
| 6b. Deferred Payment Agreements Made  | 53            | \$69,768      |
| 6c. Deferred Payment Agreements Reinstated  | 2             | \$2,702       |
| 6d. Deferred Payment Agreements Defaulted   | 81            | 57,810        |
| 6e. Deferred Payment Agreements Satisfied   | 16            | \$4,228       |
| 6f. Active DPA's At The End Of This Month   | 232           | \$202,091     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 73.71%        | 63.44%        |
| 7a. Uncollectables This Month   | 152           | \$97,828      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available | Not Available |
| 8. Non-Residential Sales  | 152,453       | \$36,686,007  |
| 9a. Non-Residential Deposits Received This Month                                    | 399           | \$510,361     |
| 9b. New Non-Residential Accounts  | 1,548         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 25.78%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available |               |
| 10a Non-Residential Bankruptcies This Month   | 6             | \$7,891       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.95%         | 74.88%        |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**RESIDENTIAL SERVICE**

MONTH OF: Sep-15

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 93,021        | \$37,506,294  |
| 2. Final Termination Notices This Month                | 76,257        | \$18,948,133  |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,369        | 13,957,564    |
| 3b. Accounts Eligible For Field Action                 | 25,309        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 3,365         | \$1,737,616   |
| 4b. Terminations For Non-Pmt - Heat Related            | 663           | \$400,725     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 58            |               |
| 5. Reconnections for Non-Pmt.                          | 2,002         | \$530,663     |
| 5a. Reconnects Due To HEAP or DSS                      | 69            | \$27,057      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 476           | \$115,187     |
| 6a. Active DPA's At The Beginning Of This Month        | 51,780        | 30,915,573    |
| 6b. Deferred Payment Agreements Made                   | 4,454         | 1,929,809     |
| 6c. Deferred Payment Agreements Reinstated             | 2,619         | \$2,118,332   |
| 6d. Deferred Payment Agreements Defaulted              | 16,548        | 3,188,251     |
| 6e. Deferred Payment Agreements Satisfied              | 1,233         | \$272,147     |
| 6f. Active DPA's At The End Of This Month              | 51,811        | \$30,263,630  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87.87%        | 95.69%        |
| 7a. Uncollectables This Month                          | 3,729         | \$1,681,138   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 997,047       | \$65,508,161  |
| 9a. Residential Bankruptcies                           | 79            | \$35,472      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.12%         | 2.11%         |
| 10a. Final Bills Issued This Month                     | 13,701        | 3,665,322     |
| 10b. Final Bills With Arrears This Month               | 6,560         | \$2,423,445   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 240           | \$74,161      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**NYSEG**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Sep-15

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,026         | \$911,343     |
| 2. Final Termination Notices This Month  | 7,348         | \$6,458,003   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,848         | 3,292,834     |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 241           | \$132,343     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 6             |               |
| 5a. Reconnects Of Non-Payment Customers  | 88            | \$39,258      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 7             | \$6,280       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 279           | 212,542       |
| 6b. Deferred Payment Agreements Made   | 61            | \$67,127      |
| 6c. Deferred Payment Agreements Reinstated   | 7             | \$3,296       |
| 6d. Deferred Payment Agreements Defaulted  | 91            | 69,531        |
| 6e. Deferred Payment Agreements Satisfied  | 29            | \$7,852       |
| 6f. Active DPA's At The End Of This Month  | 281           | \$223,633     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 74.02%        | 90.06%        |
| 7a. Uncollectables This Month  | 353           | \$75,312      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,937       | \$38,603,001  |
| 9a. Non-Residential Deposits Received This Month                                     | 414           | \$349,184     |
| 9b. New Non-Residential Accounts   | 1,249         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.15%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 19            | \$15,083      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.38%         | 20.03%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Apr-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,806   | \$9,784,351  |
| 2. Final Termination Notices This Month                | 17,775   | \$6,611,375  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,868    | \$3,567,918  |
| 3b. Accounts Eligible For Field Action                 | 10,784   | \$7,508,633  |
| 4a. Terminations For Non-Payment - All                 | 902      | \$974,111    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 23       | \$40,226     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 83       | \$117,921    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,720    | \$8,774,837  |
| 6b. Deferred Payment Agreements Made                   | 1,847    | \$2,097,524  |
| 6c. Deferred Payment Agreements Reinstated             | 1,024    | \$1,001,550  |
| 6d. Deferred Payment Agreements Defaulted              | 1,682    | \$461,546    |
| 6e. Deferred Payment Agreements Satisfied              | 280      |              |
| 6f. Active DPA's At The End Of This Month              | 8,629    | \$9,758,021  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.46%   | 99.73%       |
| 7a. Uncollectables This Month                          | -15      | \$127,593    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 57.83%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 54       | \$65,883     |
| 8. Residential Sales                                   | 197,470  | \$45,024,982 |
| 9a. Residential Bankruptcies                           | 42       | \$5,386      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -280.00% | 4.22%        |
| 10a. Final Bills Issued This Month                     | 2,408    | \$1,163,321  |
| 10b. Final Bills With Arrears This Month               | 1,648    | \$1,082,366  |
| 10c. Final Bills With One or More DPA (last 12 months) | 289      | \$382,872    |
| 11. Deposits Received This Month                       | 33       | \$10,653     |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Apr-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 892      | \$608,867    |
| 2. Final Termination Notices This Month   | 2,474    | \$2,358,383  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,169    | \$1,203,066  |
| 3b. Accounts Eligible For Field Action  | 739      | \$696,605    |
| 4a. Terminations For Non-Payment - All  | 75       | \$103,831    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 50       | \$49,368     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6        | \$17,589     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 141      | \$577,510    |
| 6b. Deferred Payment Agreements Made  | 59       | \$394,810    |
| 6c. Deferred Payment Agreements Reinstated  | 12       | \$36,529     |
| 6d. Deferred Payment Agreements Defaulted   | 43       | \$76,251     |
| 6e. Deferred Payment Agreements Satisfied   | 19       |              |
| 6f. Active DPA's At The End Of This Month   | 150      | \$715,366    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 16.82%   | 117.49%      |
| 7a. Uncollectables This Month   | 14       | \$20,645     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 14.28%   |              |
| 8. Non-Residential Sales  | 33,618   | \$22,964,780 |
| 9a. Non-Residential Deposits Received This Month                                    | 246      | \$197,714    |
| 9b. New Non-Residential Accounts  | 324      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 75.93%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 50.00%   | 66.58%       |
| 10a Non-Residential Bankruptcies This Month   | 3        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.71%   | 0.00%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Aug-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,960   | \$8,554,486  |
| 2. Final Termination Notices This Month                | 16,881   | \$4,795,625  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,346    | \$2,453,879  |
| 3b. Accounts Eligible For Field Action                 | 6,497    | \$3,788,284  |
| 4a. Terminations For Non-Payment - All                 | 673      | \$527,942    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 16       | \$13,149     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 67       | \$61,221     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,408    | \$9,607,901  |
| 6b. Deferred Payment Agreements Made                   | 1,155    | \$988,885    |
| 6c. Deferred Payment Agreements Reinstated             | 856      | \$869,680    |
| 6d. Deferred Payment Agreements Defaulted              | 1,903    | \$447,545    |
| 6e. Deferred Payment Agreements Satisfied              | 311      |              |
| 6f. Active DPA's At The End Of This Month              | 8,205    | \$9,175,626  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 51.41%   | 107.26%      |
| 7a. Uncollectables This Month                          | -19      | \$325,732    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.72%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 95       | \$151,073    |
| 8. Residential Sales                                   | 197,863  | \$44,249,822 |
| 9a. Residential Bankruptcies                           | 17       | \$8,444      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -89.47%  | 2.59%        |
| 10a. Final Bills Issued This Month                     | 3,061    | \$933,451    |
| 10b. Final Bills With Arrears This Month               | 1,872    | \$840,166    |
| 10c. Final Bills With One or More DPA (last 12 months) | 338      | \$358,890    |
| 11. Deposits Received This Month                       | 35       | \$6,647      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Aug-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,007    | \$590,513    |
| 2. Final Termination Notices This Month   | 1,981    | \$1,804,077  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,158    | \$803,752    |
| 3b. Accounts Eligible For Field Action  | 692      | \$567,732    |
| 4a. Terminations For Non-Payment - All  | 23       | \$25,862     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 17       | \$18,345     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 2        | \$4,018      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 113      | \$602,269    |
| 6b. Deferred Payment Agreements Made  | 41       | \$175,112    |
| 6c. Deferred Payment Agreements Reinstated  | 13       | \$80,728     |
| 6d. Deferred Payment Agreements Defaulted   | 45       | \$59,457     |
| 6e. Deferred Payment Agreements Satisfied   | 20       |              |
| 6f. Active DPA's At The End Of This Month   | 102      | \$621,213    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 10.13%   | 105.20%      |
| 7a. Uncollectables This Month   | 22       | \$69,202     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 19.04%   |              |
| 8. Non-Residential Sales  | 33,696   | \$24,593,487 |
| 9a. Non-Residential Deposits Received This Month                                    | 250      | \$229,613    |
| 9b. New Non-Residential Accounts  | 255      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 98.04%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 47.61%   | 80.67%       |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$114        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.76%    | 0.15%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Dec-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,024   | \$7,791,069  |
| 2. Final Termination Notices This Month                | 15,823   | \$4,099,208  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,041    | \$2,268,664  |
| 3b. Accounts Eligible For Field Action                 | 5,358    | \$2,966,075  |
| 4a. Terminations For Non-Payment - All                 | 181      | \$173,019    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 1        | \$361        |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 16       | \$8,331      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 18       | \$21,639     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,946    | \$8,882,897  |
| 6b. Deferred Payment Agreements Made                   | 972      | \$793,053    |
| 6c. Deferred Payment Agreements Reinstated             | 824      | \$820,933    |
| 6d. Deferred Payment Agreements Defaulted              | 1,757    | \$355,104    |
| 6e. Deferred Payment Agreements Satisfied              | 733      |              |
| 6f. Active DPA's At The End Of This Month              | 7,252    | \$8,177,011  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.26%   | 104.95%      |
| 7a. Uncollectables This Month                          | 74       | \$246,250    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.97%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 125      | \$142,771    |
| 8. Residential Sales                                   | 198,290  | \$41,041,881 |
| 9a. Residential Bankruptcies                           | 2        | \$0          |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.70%    | 0.00%        |
| 10a. Final Bills Issued This Month                     | 2,704    | \$693,283    |
| 10b. Final Bills With Arrears This Month               | 1,617    | \$607,564    |
| 10c. Final Bills With One or More DPA (last 12 months) | 233      | \$214,461    |
| 11. Deposits Received This Month                       | 27       | \$7,285      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Dec-15

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 898      | \$661,695    |
| 2. Final Termination Notices This Month  | 1,991    | \$1,464,191  |
| 3a. Unresolved Arrears (FTN Expired)   | 865      | \$726,334    |
| 3b. Accounts Eligible For Field Action   | 795      | \$653,684    |
| 4a. Terminations For Non-Payment - All   | 34       | \$31,353     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 21       | \$24,645     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$9,470      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 112      | \$699,891    |
| 6b. Deferred Payment Agreements Made   | 23       | \$54,488     |
| 6c. Deferred Payment Agreements Reinstated   | 4        | \$8,041      |
| 6d. Deferred Payment Agreements Defaulted  | 37       | \$75,433     |
| 6e. Deferred Payment Agreements Satisfied  | 11       |              |
| 6f. Active DPA's At The End Of This Month  | 91       | \$482,987    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.13%   | 72.99%       |
| 7a. Uncollectables This Month  | 14       | \$27,084     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.85%   |              |
| 8. Non-Residential Sales   | 33,691   | \$21,181,437 |
| 9a. Non-Residential Deposits Received This Month                                     | 229      | \$156,136    |
| 9b. New Non-Residential Accounts   | 287      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 79.79%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 42.85%   | 87.84%       |
| 10a. Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Feb-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,617   | \$8,777,480  |
| 2. Final Termination Notices This Month                | 17,981   | \$6,744,444  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,490    | \$3,139,714  |
| 3b. Accounts Eligible For Field Action                 | 6,201    | \$4,265,014  |
| 4a. Terminations For Non-Payment - All                 | 73       | \$90,859     |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 9        | \$3,425      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 4        | \$5,082      |
| 6a. Active DPA's At The Beginning Of This Month        | 7,611    | \$8,129,124  |
| 6b. Deferred Payment Agreements Made                   | 1,281    | \$1,267,695  |
| 6c. Deferred Payment Agreements Reinstated             | 801      | \$781,660    |
| 6d. Deferred Payment Agreements Defaulted              | 2,036    | \$562,819    |
| 6e. Deferred Payment Agreements Satisfied              | 302      |              |
| 6f. Active DPA's At The End Of This Month              | 7,355    | \$7,977,990  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.75%   | 90.89%       |
| 7a. Uncollectables This Month                          | 130      | \$226,704    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.80%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 108      | \$117,068    |
| 8. Residential Sales                                   | 197,527  | \$59,847,223 |
| 9a. Residential Bankruptcies                           | 28       | \$5,447      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 21.54%   | 2.40%        |
| 10a. Final Bills Issued This Month                     | 2,009    | \$880,244    |
| 10b. Final Bills With Arrears This Month               | 1,370    | \$807,913    |
| 10c. Final Bills With One or More DPA (last 12 months) | 216      | \$266,993    |
| 11. Deposits Received This Month                       | 18       | \$3,728      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Feb-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,030    | \$692,429    |
| 2. Final Termination Notices This Month   | 2,522    | \$2,510,282  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,006    | \$1,183,632  |
| 3b. Accounts Eligible For Field Action  | 921      | \$919,614    |
| 4a. Terminations For Non-Payment - All  | 46       | \$65,680     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 29       | \$14,718     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1        | \$693        |
| 6a. Active DPA's At The Beginning Of This Month                                     | 128      | \$581,407    |
| 6b. Deferred Payment Agreements Made  | 52       | \$296,840    |
| 6c. Deferred Payment Agreements Reinstated  | 11       | \$35,238     |
| 6d. Deferred Payment Agreements Defaulted   | 60       | \$119,917    |
| 6e. Deferred Payment Agreements Satisfied   | 12       |              |
| 6f. Active DPA's At The End Of This Month   | 119      | \$557,120    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 11.55%   | 80.46%       |
| 7a. Uncollectables This Month   | 39       | \$63,997     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 21.81%   |              |
| 8. Non-Residential Sales  | 33,485   | \$28,493,322 |
| 9a. Non-Residential Deposits Received This Month                                    | 203      | \$150,861    |
| 9b. New Non-Residential Accounts  | 335      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 60.60%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 61.81%   | 85.45%       |
| 10a Non-Residential Bankruptcies This Month   | 11       | \$6,762      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 20.00%   | 9.85%        |



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,678   | \$8,067,110  |
| 2. Final Termination Notices This Month                | 18,768   | \$6,291,922  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,602    | \$3,048,990  |
| 3b. Accounts Eligible For Field Action                 | 7,416    | \$4,406,998  |
| 4a. Terminations For Non-Payment - All                 | 149      | \$142,060    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 21       | \$8,369      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 7        | \$5,845      |
| 6a. Active DPA's At The Beginning Of This Month        | 7,913    | \$8,506,903  |
| 6b. Deferred Payment Agreements Made                   | 1,214    | \$1,032,389  |
| 6c. Deferred Payment Agreements Reinstated             | 907      | \$854,963    |
| 6d. Deferred Payment Agreements Defaulted              | 2,059    | \$534,358    |
| 6e. Deferred Payment Agreements Satisfied              | 315      |              |
| 6f. Active DPA's At The End Of This Month              | 7,660    | \$8,129,124  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.93%   | 100.77%      |
| 7a. Uncollectables This Month                          | 200      | \$326,295    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.76%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 112      | \$121,500    |
| 8. Residential Sales                                   | 197,406  | \$62,401,833 |
| 9a. Residential Bankruptcies                           | 8        | \$5,531      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.00%    | 1.70%        |
| 10a. Final Bills Issued This Month                     | 2,099    | \$722,374    |
| 10b. Final Bills With Arrears This Month               | 1,382    | \$632,698    |
| 10c. Final Bills With One or More DPA (last 12 months) | 206      | \$218,713    |
| 11. Deposits Received This Month                       | 21       | \$8,242      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 850      | \$633,999    |
| 2. Final Termination Notices This Month   | 2,649    | \$3,335,100  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,257    | \$1,129,989  |
| 3b. Accounts Eligible For Field Action  | 756      | \$662,954    |
| 4a. Terminations For Non-Payment - All  | 29       | \$44,053     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 15       | \$17,432     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                     | 126      | \$724,605    |
| 6b. Deferred Payment Agreements Made  | 50       | \$111,050    |
| 6c. Deferred Payment Agreements Reinstated  | 14       | \$28,319     |
| 6d. Deferred Payment Agreements Defaulted   | 49       | \$62,131     |
| 6e. Deferred Payment Agreements Satisfied   | 9        |              |
| 6f. Active DPA's At The End Of This Month   | 132      | \$581,407    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 15.53%   | 91.70%       |
| 7a. Uncollectables This Month   | 30       | \$60,947     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 19.35%   |              |
| 8. Non-Residential Sales  | 33,483   | \$27,498,831 |
| 9a. Non-Residential Deposits Received This Month                                    | 249      | \$158,221    |
| 9b. New Non-Residential Accounts  | 285      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 87.37%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 64.51%   | 66.63%       |
| 10a Non-Residential Bankruptcies This Month   | 4        | \$4,942      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.22%    | 0.00%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Jul-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,458   | \$8,992,408  |
| 2. Final Termination Notices This Month                | 17,868   | \$4,998,829  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,625    | \$2,758,821  |
| 3b. Accounts Eligible For Field Action                 | 6,422    | \$3,822,006  |
| 4a. Terminations For Non-Payment - All                 | 733      | \$620,986    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 21       | \$26,836     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 61       | \$87,489     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,674    | \$9,899,923  |
| 6b. Deferred Payment Agreements Made                   | 1,080    | \$992,368    |
| 6c. Deferred Payment Agreements Reinstated             | 866      | \$820,699    |
| 6d. Deferred Payment Agreements Defaulted              | 1,738    | \$380,876    |
| 6e. Deferred Payment Agreements Satisfied              | 296      |              |
| 6f. Active DPA's At The End Of This Month              | 8,586    | \$9,607,901  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 52.17%   | 106.84%      |
| 7a. Uncollectables This Month                          | 218      | \$569,661    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.44%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 109      | \$205,273    |
| 8. Residential Sales                                   | 197,828  | \$42,308,497 |
| 9a. Residential Bankruptcies                           | 10       | \$705        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.59%    | 0.12%        |
| 10a. Final Bills Issued This Month                     | 3,001    | \$1,024,507  |
| 10b. Final Bills With Arrears This Month               | 1,845    | \$916,991    |
| 10c. Final Bills With One or More DPA (last 12 months) | 324      | \$355,727    |
| 11. Deposits Received This Month                       | 42       | \$7,068      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Jul-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,127    | \$564,979    |
| 2. Final Termination Notices This Month   | 2,467    | \$1,908,057  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,030    | \$945,593    |
| 3b. Accounts Eligible For Field Action  | 771      | \$706,470    |
| 4a. Terminations For Non-Payment - All  | 23       | \$29,417     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 24       | \$29,282     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1        | \$1,485      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 129      | \$693,160    |
| 6b. Deferred Payment Agreements Made  | 23       | \$101,978    |
| 6c. Deferred Payment Agreements Reinstated  | 16       | \$48,202     |
| 6d. Deferred Payment Agreements Defaulted   | 33       | \$31,144     |
| 6e. Deferred Payment Agreements Satisfied   | 16       |              |
| 6f. Active DPA's At The End Of This Month   | 119      | \$602,269    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 10.56%   | 106.60%      |
| 7a. Uncollectables This Month   | 21       | \$31,385     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 11.76%   |              |
| 8. Non-Residential Sales  | 33,679   | \$24,441,760 |
| 9a. Non-Residential Deposits Received This Month                                    | 242      | \$198,110    |
| 9b. New Non-Residential Accounts  | 261      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 92.72%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 44.11%   | 48.29%       |
| 10a Non-Residential Bankruptcies This Month   | 4        | \$23,849     |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 11.76%   | 71.66%       |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Jun-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,217   | \$9,690,451  |
| 2. Final Termination Notices This Month                | 16,327   | \$4,730,360  |
| 3a. Unresolved Arrears (FTN Expired)                   | 6,046    | \$3,045,762  |
| 3b. Accounts Eligible For Field Action                 | 8,526    | \$5,049,425  |
| 4a. Terminations For Non-Payment - All                 | 1,662    | \$1,249,856  |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 38       | \$48,256     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 142      | \$160,279    |
| 6a. Active DPA's At The Beginning Of This Month        | 8,553    | \$9,891,403  |
| 6b. Deferred Payment Agreements Made                   | 1,553    | \$1,481,650  |
| 6c. Deferred Payment Agreements Reinstated             | 1,112    | \$1,130,870  |
| 6d. Deferred Payment Agreements Defaulted              | 2,110    | \$474,384    |
| 6e. Deferred Payment Agreements Satisfied              | 290      |              |
| 6f. Active DPA's At The End Of This Month              | 8,818    | \$9,899,923  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 51.22%   | 102.16%      |
| 7a. Uncollectables This Month                          | 85       | \$294,692    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 59.45%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 76       | \$157,106    |
| 8. Residential Sales                                   | 197,841  | \$35,902,357 |
| 9a. Residential Bankruptcies                           | 11       | \$6,696      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 12.94%   | 2.27%        |
| 10a. Final Bills Issued This Month                     | 2,758    | \$983,749    |
| 10b. Final Bills With Arrears This Month               | 1,756    | \$916,039    |
| 10c. Final Bills With One or More DPA (last 12 months) | 294      | \$343,952    |
| 11. Deposits Received This Month                       | 98       | \$22,613     |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Jun-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,004    | \$589,753    |
| 2. Final Termination Notices This Month   | 2,226    | \$1,744,061  |
| 3a. Unresolved Arrears (FTN Expired)  | 988      | \$883,087    |
| 3b. Accounts Eligible For Field Action  | 1,100    | \$967,578    |
| 4a. Terminations For Non-Payment - All  | 75       | \$93,539     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 48       | \$71,578     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 3        | \$11,388     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 153      | \$646,530    |
| 6b. Deferred Payment Agreements Made  | 52       | \$293,653    |
| 6c. Deferred Payment Agreements Reinstated  | 14       | \$54,335     |
| 6d. Deferred Payment Agreements Defaulted   | 63       | \$57,925     |
| 6e. Deferred Payment Agreements Satisfied   | 19       |              |
| 6f. Active DPA's At The End Of This Month   | 137      | \$693,160    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 13.65%   | 117.53%      |
| 7a. Uncollectables This Month   | 17       | \$7,255      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 18.91%   |              |
| 8. Non-Residential Sales  | 33,687   | \$21,842,781 |
| 9a. Non-Residential Deposits Received This Month                                    | 270      | \$238,428    |
| 9b. New Non-Residential Accounts  | 288      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 93.75%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 89.18%   | 82.99%       |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.40%    | 0.00%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Mar-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,649   | \$9,335,148  |
| 2. Final Termination Notices This Month                | 16,835   | \$6,651,077  |
| 3a. Unresolved Arrears (FTN Expired)                   | 6,215    | \$3,757,323  |
| 3b. Accounts Eligible For Field Action                 | 8,030    | \$5,920,776  |
| 4a. Terminations For Non-Payment - All                 | 378      | \$465,432    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 27       | \$15,522     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 35       | \$58,749     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,360    | \$7,977,990  |
| 6b. Deferred Payment Agreements Made                   | 1,739    | \$1,953,006  |
| 6c. Deferred Payment Agreements Reinstated             | 907      | \$868,554    |
| 6d. Deferred Payment Agreements Defaulted              | 1,813    | \$486,801    |
| 6e. Deferred Payment Agreements Satisfied              | 330      |              |
| 6f. Active DPA's At The End Of This Month              | 7,863    | \$8,774,837  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 44.55%   | 94.00%       |
| 7a. Uncollectables This Month                          | -54      | \$149,325    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 65.26%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 63       | \$81,863     |
| 8. Residential Sales                                   | 197,451  | \$53,302,622 |
| 9a. Residential Bankruptcies                           | 13       | \$11,677     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -24.07%  | 7.82%        |
| 10a. Final Bills Issued This Month                     | 2,277    | \$983,875    |
| 10b. Final Bills With Arrears This Month               | 1,523    | \$901,347    |
| 10c. Final Bills With One or More DPA (last 12 months) | 267      | \$350,634    |
| 11. Deposits Received This Month                       | 32       | \$12,904     |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Mar-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 893      | \$660,027    |
| 2. Final Termination Notices This Month   | 2,340    | \$3,058,752  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,078    | \$1,314,644  |
| 3b. Accounts Eligible For Field Action  | 932      | \$999,142    |
| 4a. Terminations For Non-Payment - All  | 46       | \$54,255     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 26       | \$25,198     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4        | \$12,214     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 130      | \$557,120    |
| 6b. Deferred Payment Agreements Made  | 55       | \$191,685    |
| 6c. Deferred Payment Agreements Reinstated  | 10       | \$20,680     |
| 6d. Deferred Payment Agreements Defaulted   | 47       | \$52,861     |
| 6e. Deferred Payment Agreements Satisfied   | 12       |              |
| 6f. Active DPA's At The End Of This Month   | 136      | \$577,510    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 15.23%   | 87.50%       |
| 7a. Uncollectables This Month   | 9        | \$35,621     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 5.71%    |              |
| 8. Non-Residential Sales  | 33,513   | \$25,962,083 |
| 9a. Non-Residential Deposits Received This Month                                    | 329      | \$320,522    |
| 9b. New Non-Residential Accounts  | 241      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 136.51%  |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 8.57%    | 50.66%       |
| 10a Non-Residential Bankruptcies This Month   | 4        | \$15,575     |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 11.42%   | 36.36%       |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: May-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,721   | \$9,803,339  |
| 2. Final Termination Notices This Month                | 18,829   | \$6,082,547  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,964    | \$3,400,234  |
| 3b. Accounts Eligible For Field Action                 | 6,653    | \$4,562,237  |
| 4a. Terminations For Non-Payment - All                 | 1,024    | \$974,720    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 50       | \$70,547     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 120      | \$179,236    |
| 6a. Active DPA's At The Beginning Of This Month        | 8,483    | \$9,758,021  |
| 6b. Deferred Payment Agreements Made                   | 1,490    | \$1,506,850  |
| 6c. Deferred Payment Agreements Reinstated             | 943      | \$937,199    |
| 6d. Deferred Payment Agreements Defaulted              | 1,808    | \$470,539    |
| 6e. Deferred Payment Agreements Satisfied              | 331      |              |
| 6f. Active DPA's At The End Of This Month              | 8,777    | \$9,891,403  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 49.53%   | 100.90%      |
| 7a. Uncollectables This Month                          | -48      | \$191,864    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 59.62%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 76       | \$115,010    |
| 8. Residential Sales                                   | 197,736  | \$33,098,268 |
| 9a. Residential Bankruptcies                           | 13       | \$2,593      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -27.08%  | 1.35%        |
| 10a. Final Bills Issued This Month                     | 2,439    | \$1,064,273  |
| 10b. Final Bills With Arrears This Month               | 1,639    | \$1,005,274  |
| 10c. Final Bills With One or More DPA (last 12 months) | 306      | \$400,123    |
| 11. Deposits Received This Month                       | 62       | \$14,855     |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: May-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 950      | \$689,247    |
| 2. Final Termination Notices This Month   | 2,668    | \$3,098,125  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,280    | \$1,145,135  |
| 3b. Accounts Eligible For Field Action  | 917      | \$897,643    |
| 4a. Terminations For Non-Payment - All  | 42       | \$57,251     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 18       | \$15,952     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1        | \$653        |
| 6a. Active DPA's At The Beginning Of This Month                                     | 144      | \$715,366    |
| 6b. Deferred Payment Agreements Made  | 59       | \$188,282    |
| 6c. Deferred Payment Agreements Reinstated  | 10       | \$41,144     |
| 6d. Deferred Payment Agreements Defaulted   | 44       | \$57,237     |
| 6e. Deferred Payment Agreements Satisfied   | 16       |              |
| 6f. Active DPA's At The End Of This Month   | 153      | \$646,530    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 16.11%   | 93.80%       |
| 7a. Uncollectables This Month   | 19       | \$46,728     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 6.52%    |              |
| 8. Non-Residential Sales  | 33,689   | \$20,002,912 |
| 9a. Non-Residential Deposits Received This Month                                    | 234      | \$191,807    |
| 9b. New Non-Residential Accounts  | 364      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 64.29%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 8.69%    | 54.88%       |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Nov-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,569   | \$8,702,635  |
| 2. Final Termination Notices This Month                | 15,499   | \$4,157,773  |
| 3a. Unresolved Arrears (FTN Expired)                   | 6,010    | \$2,836,042  |
| 3b. Accounts Eligible For Field Action                 | 13,018   | \$6,073,789  |
| 4a. Terminations For Non-Payment - All                 | 146      | \$132,110    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 7        | \$3,754      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 15       | \$17,658     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,020    | \$9,061,261  |
| 6b. Deferred Payment Agreements Made                   | 1,070    | \$868,487    |
| 6c. Deferred Payment Agreements Reinstated             | 904      | \$947,419    |
| 6d. Deferred Payment Agreements Defaulted              | 1,668    | \$340,693    |
| 6e. Deferred Payment Agreements Satisfied              | 292      |              |
| 6f. Active DPA's At The End Of This Month              | 8,034    | \$8,882,897  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.73%   | 102.07%      |
| 7a. Uncollectables This Month                          | 111      | \$305,291    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 58.03%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 123      | \$148,195    |
| 8. Residential Sales                                   | 198,092  | \$33,010,923 |
| 9a. Residential Bankruptcies                           | 12       | \$22,012     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 10.81%   | 7.21%        |
| 10a. Final Bills Issued This Month                     | 2,594    | \$590,423    |
| 10b. Final Bills With Arrears This Month               | 1,546    | \$533,370    |
| 10c. Final Bills With One or More DPA (last 12 months) | 252      | \$227,741    |
| 11. Deposits Received This Month                       | 29       | \$12,508     |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Nov-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 996      | \$645,744    |
| 2. Final Termination Notices This Month   | 1,802    | \$2,394,786  |
| 3a. Unresolved Arrears (FTN Expired)  | 821      | \$591,758    |
| 3b. Accounts Eligible For Field Action  | 793      | \$725,201    |
| 4a. Terminations For Non-Payment - All  | 42       | \$35,491     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 22       | \$14,846     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 3        | \$7,792      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 112      | \$790,557    |
| 6b. Deferred Payment Agreements Made  | 24       | \$118,564    |
| 6c. Deferred Payment Agreements Reinstated  | 11       | \$130,652    |
| 6d. Deferred Payment Agreements Defaulted   | 27       | \$56,986     |
| 6e. Deferred Payment Agreements Satisfied   | 13       |              |
| 6f. Active DPA's At The End Of This Month   | 107      | \$699,891    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 10.74%   | 108.39%      |
| 7a. Uncollectables This Month   | 9        | \$470        |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 12.50%   |              |
| 8. Non-Residential Sales  | 33,682   | \$19,230,249 |
| 9a. Non-Residential Deposits Received This Month                                    | 207      | \$151,723    |
| 9b. New Non-Residential Accounts  | 345      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 60.00%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 58.33%   | 69.83%       |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Oct-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,316   | \$8,576,548  |
| 2. Final Termination Notices This Month                | 18,809   | \$5,521,904  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,798    | \$2,842,438  |
| 3b. Accounts Eligible For Field Action                 | 6,474    | \$3,904,269  |
| 4a. Terminations For Non-Payment - All                 | 753      | \$594,664    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 22       | \$22,826     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 62       | \$65,399     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,049    | \$9,150,112  |
| 6b. Deferred Payment Agreements Made                   | 1,150    | \$941,301    |
| 6c. Deferred Payment Agreements Reinstated             | 966      | \$963,671    |
| 6d. Deferred Payment Agreements Defaulted              | 1,706    | \$386,375    |
| 6e. Deferred Payment Agreements Satisfied              | 311      |              |
| 6f. Active DPA's At The End Of This Month              | 8,148    | \$9,061,261  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47.05%   | 105.65%      |
| 7a. Uncollectables This Month                          | 48       | \$322,787    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.73%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 96       | \$160,654    |
| 8. Residential Sales                                   | 197,945  | \$31,812,558 |
| 9a. Residential Bankruptcies                           | 12       | \$10,905     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 25.00%   | 3.38%        |
| 10a. Final Bills Issued This Month                     | 2,946    | \$779,791    |
| 10b. Final Bills With Arrears This Month               | 1,812    | \$717,973    |
| 10c. Final Bills With One or More DPA (last 12 months) | 324      | \$315,410    |
| 11. Deposits Received This Month                       | 26       | \$6,823      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Oct-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 988      | \$650,890    |
| 2. Final Termination Notices This Month   | 2,354    | \$1,909,200  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,110    | \$1,153,456  |
| 3b. Accounts Eligible For Field Action  | 836      | \$833,562    |
| 4a. Terminations For Non-Payment - All  | 36       | \$43,776     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 33       | \$20,770     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 3        | \$5,342      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 108      | \$562,763    |
| 6b. Deferred Payment Agreements Made  | 49       | \$424,425    |
| 6c. Deferred Payment Agreements Reinstated  | 8        | \$92,476     |
| 6d. Deferred Payment Agreements Defaulted   | 36       | \$101,606    |
| 6e. Deferred Payment Agreements Satisfied   | 16       |              |
| 6f. Active DPA's At The End Of This Month   | 113      | \$790,557    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 11.44%   | 121.46%      |
| 7a. Uncollectables This Month   | 13       | \$23,890     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 27.58%   |              |
| 8. Non-Residential Sales  | 33,664   | \$20,396,518 |
| 9a. Non-Residential Deposits Received This Month                                    | 281      | \$227,155    |
| 9b. New Non-Residential Accounts  | 284      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 98.94%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 20.68%   | 99.05%       |
| 10a Non-Residential Bankruptcies This Month   | 6        | \$4,506      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 20.68%   | 11.06%       |



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Sep-15

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,618   | \$8,408,748  |
| 2. Final Termination Notices This Month                | 16,168   | \$4,875,161  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,270    | \$2,346,217  |
| 3b. Accounts Eligible For Field Action                 | 6,518    | \$4,115,061  |
| 4a. Terminations For Non-Payment - All                 | 794      | \$695,460    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          |          |              |
| 5a. Reconnects Due To HEAP or DSS                      | 13       | \$11,649     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 72       | \$88,349     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,226    | \$9,175,626  |
| 6b. Deferred Payment Agreements Made                   | 1,226    | \$1,047,916  |
| 6c. Deferred Payment Agreements Reinstated             | 916      | \$936,829    |
| 6d. Deferred Payment Agreements Defaulted              | 1,892    | \$450,253    |
| 6e. Deferred Payment Agreements Satisfied              | 316      |              |
| 6f. Active DPA's At The End Of This Month              | 8,160    | \$9,150,112  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 49.10%   | 108.82%      |
| 7a. Uncollectables This Month                          | 172      | \$401,577    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 66.61%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 106      | \$136,844    |
| 8. Residential Sales                                   | 197,938  | \$41,329,379 |
| 9a. Residential Bankruptcies                           | 15       | \$8,084      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.72%    | 2.01%        |
| 10a. Final Bills Issued This Month                     | 2,844    | \$920,650    |
| 10b. Final Bills With Arrears This Month               | 1,784    | \$845,961    |
| 10c. Final Bills With One or More DPA (last 12 months) | 334      | \$371,611    |
| 11. Deposits Received This Month                       | 27       | \$5,441      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Sep-15

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,040    | \$1,284,057  |
| 2. Final Termination Notices This Month   | 1,958    | \$2,703,034  |
| 3a. Unresolved Arrears (FTN Expired)  | 919      | \$1,807,397  |
| 3b. Accounts Eligible For Field Action  | 842      | \$892,186    |
| 4a. Terminations For Non-Payment - All  | 81       | \$99,800     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 34       | \$30,322     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 7        | \$9,311      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 95       | \$621,213    |
| 6b. Deferred Payment Agreements Made  | 45       | \$113,906    |
| 6c. Deferred Payment Agreements Reinstated  | 7        | \$20,204     |
| 6d. Deferred Payment Agreements Defaulted   | 25       | \$40,055     |
| 6e. Deferred Payment Agreements Satisfied   | 16       |              |
| 6f. Active DPA's At The End Of This Month   | 106      | \$562,763    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 10.19%   | 43.83%       |
| 7a. Uncollectables This Month   | 26       | \$46,165     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 15.55%   |              |
| 8. Non-Residential Sales  | 33,656   | \$23,576,508 |
| 9a. Non-Residential Deposits Received This Month                                    | 205      | \$241,213    |
| 9b. New Non-Residential Accounts  | 295      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 69.49%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 75.55%   | 48.32%       |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.44%    | 0.00%        |



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 62,643         | \$42,004,245   |
| 2. Final Termination Notices This Month                | 53,627         | \$24,338,729   |
| 3a. Unresolved Arrears (FTN Expired)                   | 29,323         | \$19,126,829   |
| 3b. Accounts Eligible For Field Action                 | 19,036         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 562            | \$836,518      |
| 4b. Terminations For Non-Pmt - Heat Related            | 151            | \$105,497      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 728            | \$473,109      |
| 5a. Reconnects Due To HEAP or DSS                      | 175            | \$179,050      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 251            | \$134,183      |
| 6a. Active DPA's At The Beginning Of This Month        | 36,364         | \$26,377,654   |
| 6b. Deferred Payment Agreements Made                   | 5,008          | \$4,494,395    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 12,009         | \$4,072,825    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 37,010         | \$26,785,018   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.08%         | 63.77%         |
| 7a. Uncollectables This Month                          | 2,016          | \$549,222      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 617,635        | \$45,249,599   |
| 9a. Residential Bankruptcies                           | 92             | \$90,649       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.56%          | 16.50%         |
| 10a. Final Bills Issued This Month                     | 5,759          | \$4,722,124    |
| 10b. Final Bills With Arrears This Month               | 2,532          | \$2,300,022    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 200            | \$84,039       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,793          | \$2,848,521   |
| 2. Final Termination Notices This Month  | 4,073          | \$5,191,566   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,520          | \$2,825,345   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 28             | \$22,414      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 48             | \$39,340      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2              | \$5,381       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 301            | \$204,536     |
| 6b. Deferred Payment Agreements Made   | 42             | \$56,331      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 42             | \$69,504      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 317            | \$212,655     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 17.68%         | 7.47%         |
| 7a. Uncollectables This Month  | 83             | \$39,591      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,864         | \$25,702,730  |
| 9a. Non-Residential Deposits Received This Month                                     | 164            | \$207,694     |
| 9b. New Non-Residential Accounts   | 578            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 28.37%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 8              | -\$603        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.64%          | -1.52%        |

Note:

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Aug-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 67,078         | \$43,532,407   |
| 2. Final Termination Notices This Month                | 37,029         | \$15,535,673   |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,803         | 10,464,252     |
| 3b. Accounts Eligible For Field Action                 | 12,049         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,757          | \$2,070,534    |
| 4b. Terminations For Non-Pmt - Heat Related            | 336            | \$411,271      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,233          | \$602,782      |
| 5a. Reconnects Due To HEAP or DSS                      | 245            | \$224,251      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 359            | \$131,259      |
| 6a. Active DPA's At The Beginning Of This Month        | 32,253         | \$26,350,431   |
| 6b. Deferred Payment Agreements Made                   | 2,204          | \$1,118,973    |
| 6c. Deferred Payment Agreements Reinstated             | 2,065          | \$2,398,813    |
| 6d. Deferred Payment Agreements Defaulted              | 9,746          | 2,216,921      |
| 6e. Deferred Payment Agreements Satisfied              | 763            | \$223,966      |
| 6f. Active DPA's At The End Of This Month              | 32,092         | \$26,161,042   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47.84%         | 60.10%         |
| 7a. Uncollectables This Month                          | 2,705          | \$2,174,365    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 617,503        | \$34,885,961   |
| 9a. Residential Bankruptcies                           | 70             | \$25,634       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.59%          | 1.18%          |
| 10a. Final Bills Issued This Month                     | 7,484          | \$4,081,786    |
| 10b. Final Bills With Arrears This Month               | 4,871          | \$3,252,661    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 204            | \$59,495       |

Note:

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-15

| ITEM DESCRIPTION  | TOTALS         |               |
|---|----------------|---------------|
|   | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 2,457          | \$2,310,748   |
| 2. Final Termination Notices This Month   | 2,780          | \$2,876,129   |
| 3a. Unresolved Arrears (FTN Expired)  | 1,405          | 1,748,737     |
| 3b. Accounts Eligible For Field Action  | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All  | 50             | \$101,063     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers   | 30             | \$34,798      |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 3              | \$1,732       |
| 6a. Active DPA's At The Beginning Of This Month                                     | 88             | \$66,978      |
| 6b. Deferred Payment Agreements Made  | 22             | \$27,452      |
| 6c. Deferred Payment Agreements Reinstated  | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted   | 38             | 36,335        |
| 6e. Deferred Payment Agreements Satisfied   | 8              | \$2,354       |
| 6f. Active DPA's At The End Of This Month   | 86             | \$68,546      |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 3.50%          | 2.97%         |
| 7a. Uncollectables This Month   | 55             | \$493,814     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available  | Not Available |
| 8. Non-Residential Sales  | 64,510         | \$24,562,438  |
| 9a. Non-Residential Deposits Received This Month                                    | 175            | \$183,185     |
| 9b. New Non-Residential Accounts  | 565            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 30.97%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available  |               |
| 10a Non-Residential Bankruptcies This Month   | 1              | -\$19         |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.82%          | 0.00%         |

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Feb-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 65,245         | \$39,485,013   |
| 2. Final Termination Notices This Month                | 48,811         | \$20,872,418   |
| 3a. Unresolved Arrears (FTN Expired)                   | 23,285         | \$13,736,956   |
| 3b. Accounts Eligible For Field Action                 | 7,240          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 0              | \$0            |
| 4b. Terminations For Non-Pmt - Heat Related            | 0              | \$0            |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 0              | \$0            |
| 5a. Reconnects Due To HEAP or DSS                      | 0              | \$0            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0              | \$0            |
| 6a. Active DPA's At The Beginning Of This Month        | 37,411         | \$26,777,167   |
| 6b. Deferred Payment Agreements Made                   | 3,717          | \$3,402,180    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 12,264         | \$1,003,677    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 36,178         | \$26,005,699   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 55.45%         | 65.86%         |
| 7a. Uncollectables This Month                          | 1,667          | \$56,690       |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 618,154        | \$59,393,704   |
| 9a. Residential Bankruptcies                           | 30             | \$38,684       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.80%          | 68.24%         |
| 10a. Final Bills Issued This Month                     | 4,358          | \$2,819,636    |
| 10b. Final Bills With Arrears This Month               | 2,459          | \$1,503,883    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 140            | \$46,648       |

Note: There were no residential terminations or reconnects to report for February

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,872          | \$2,636,483   |
| 2. Final Termination Notices This Month  | 4,073          | \$5,033,093   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,358          | \$2,359,345   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 5              | \$5,161       |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 13             | \$3,472       |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0              | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 287            | \$144,736     |
| 6b. Deferred Payment Agreements Made   | 34             | \$50,618      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 92             | \$41,759      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 294            | \$164,419     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 15.71%         | 6.24%         |
| 7a. Uncollectables This Month  | 69             | \$27,596      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,856         | \$26,163,558  |
| 9a. Non-Residential Deposits Received This Month                                     | 118            | \$123,239     |
| 9b. New Non-Residential Accounts   | 451            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.16%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 18             | \$16,728      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 26.09%         | 60.62%        |

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 62,464         | \$40,894,831   |
| 2. Final Termination Notices This Month                | 51,134         | \$21,719,707   |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,083         | \$12,260,656   |
| 3b. Accounts Eligible For Field Action                 | 8,873          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 20             | \$17,090       |
| 4b. Terminations For Non-Pmt - Heat Related            | 17             | \$15,472       |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 106            | \$59,716       |
| 5a. Reconnects Due To HEAP or DSS                      | 46             | \$30,114       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 13             | \$4,276        |
| 6a. Active DPA's At The Beginning Of This Month        | 38,485         | \$27,477,421   |
| 6b. Deferred Payment Agreements Made                   | 4,316          | \$3,891,268    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 13,064         | \$4,483,638    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 37,411         | \$26,777,167   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.89%         | 65.48%         |
| 7a. Uncollectables This Month                          | 2,445          | \$1,125,022    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 617,809        | \$63,883,668   |
| 9a. Residential Bankruptcies                           | 88             | \$36,332       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.60%          | 3.23%          |
| 10a. Final Bills Issued This Month                     | 4,360          | \$2,678,118    |
| 10b. Final Bills With Arrears This Month               | 2,545          | \$1,536,219    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 131            | \$52,847       |

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,887          | \$2,646,286   |
| 2. Final Termination Notices This Month  | 4,032          | \$4,273,629   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,301          | \$1,778,506   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 71             | \$63,829      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 48             | \$38,245      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3              | \$960         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 294            | \$152,131     |
| 6b. Deferred Payment Agreements Made   | 25             | \$25,573      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 39             | \$30,409      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 287            | \$144,736     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 15.21%         | 5.47%         |
| 7a. Uncollectables This Month  | 95             | \$78,077      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,793         | \$29,979,337  |
| 9a. Non-Residential Deposits Received This Month                                     | 154            | \$165,658     |
| 9b. New Non-Residential Accounts   | 653            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 23.58%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 7              | -\$5,617      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.37%          | -7.19%        |

**Note:** Residential Sales dollars and Nonresidential Sales dollars are unofficial - Cost Accounting still reconciling to SAP

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Jul-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 67,480         | \$44,731,294   |
| 2. Final Termination Notices This Month                | 44,192         | \$17,871,454   |
| 3a. Unresolved Arrears (FTN Expired)                   | 23,520         | 14,191,680     |
| 3b. Accounts Eligible For Field Action                 | 13,558         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,913          | \$2,742,371    |
| 4b. Terminations For Non-Pmt - Heat Related            | 390            | \$481,412      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,266          | \$616,585      |
| 5a. Reconnects Due To HEAP or DSS                      | 258            | \$175,506      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 504            | \$191,272      |
| 6a. Active DPA's At The Beginning Of This Month        | 32,010         | \$26,317,488   |
| 6b. Deferred Payment Agreements Made                   | 2,813          | \$1,578,831    |
| 6c. Deferred Payment Agreements Reinstated             | 2,398          | \$2,776,510    |
| 6d. Deferred Payment Agreements Defaulted              | 11,513         | 2,731,744      |
| 6e. Deferred Payment Agreements Satisfied              | 1,005          | \$358,127      |
| 6f. Active DPA's At The End Of This Month              | 32,253         | \$26,350,431   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47.80%         | 58.91%         |
| 7a. Uncollectables This Month                          | 2,991          | \$2,678,243    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 616,759        | \$35,792,760   |
| 9a. Residential Bankruptcies                           | 67             | \$33,602       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.24%          | 1.24%          |
| 10a. Final Bills Issued This Month                     | 7,801          | \$4,200,722    |
| 10b. Final Bills With Arrears This Month               | 5,164          | \$3,535,043    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 189            | \$69,769       |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,341          | \$2,968,791   |
| 2. Final Termination Notices This Month  | 3,457          | \$3,406,074   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,242          | 1,352,058     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 51             | \$61,070      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 30             | \$24,966      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0              | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 92             | \$89,608      |
| 6b. Deferred Payment Agreements Made   | 18             | \$19,681      |
| 6c. Deferred Payment Agreements Reinstated   | 2              | \$2,515       |
| 6d. Deferred Payment Agreements Defaulted  | 55             | 54,175        |
| 6e. Deferred Payment Agreements Satisfied  | 3              | \$715         |
| 6f. Active DPA's At The End Of This Month  | 88             | \$66,978      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.76%          | 2.26%         |
| 7a. Uncollectables This Month  | 79             | \$98,841      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,687         | \$25,060,646  |
| 9a. Non-Residential Deposits Received This Month                                     | 144            | \$103,306     |
| 9b. New Non-Residential Accounts   | 521            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 27.64%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 7              | \$7,708       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.86%          | 7.80%         |

## MONTHLY COLLECTIONS REPORT

RG&E

### RESIDENTIAL SERVICE

MONTH OF: Jun-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 65,691         | \$45,065,113   |
| 2. Final Termination Notices This Month                | 41,721         | \$19,136,315   |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,619         | 13,021,651     |
| 3b. Accounts Eligible For Field Action                 | 17,005         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,805          | \$2,616,563    |
| 4b. Terminations For Non-Pmt - Heat Related            | 319            | \$439,769      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 950            | \$468,469      |
| 5a. Reconnects Due To HEAP or DSS                      | 195            | \$148,588      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 279            | \$96,950       |
| 6a. Active DPA's At The Beginning Of This Month        | 36,773         | \$26,057,759   |
| 6b. Deferred Payment Agreements Made                   | 3,160          | \$1,902,232    |
| 6c. Deferred Payment Agreements Reinstated             | 2,259          | \$2,637,239    |
| 6d. Deferred Payment Agreements Defaulted              | 10,352         | 3,148,190      |
| 6e. Deferred Payment Agreements Satisfied              | 652            | \$167,803      |
| 6f. Active DPA's At The End Of This Month              | 32,010         | \$26,317,488   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.73%         | 58.40%         |
| 7a. Uncollectables This Month                          | 2,280          | \$1,629,362    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 616,751        | \$35,906,712   |
| 9a. Residential Bankruptcies                           | 88             | \$28,721       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.86%          | 1.69%          |
| 10a. Final Bills Issued This Month                     | 7,232          | \$4,432,884    |
| 10b. Final Bills With Arrears This Month               | 4,969          | \$3,756,172    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 170            | \$55,316       |

Note:

## MONTHLY COLLECTIONS REPORT

RG&E

### NON-RESIDENTIAL SERVICE

MONTH OF: Jun-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,172          | \$2,999,273   |
| 2. Final Termination Notices This Month  | 3,187          | \$2,888,204   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,444          | 1,741,170     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 64             | \$41,022      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 30             | \$23,289      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0              | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 321            | \$202,262     |
| 6b. Deferred Payment Agreements Made   | 9              | \$7,034       |
| 6c. Deferred Payment Agreements Reinstated   | 3              | \$5,683       |
| 6d. Deferred Payment Agreements Defaulted  | 40             | 42,105        |
| 6e. Deferred Payment Agreements Satisfied  | 1              | \$100         |
| 6f. Active DPA's At The End Of This Month  | 92             | \$89,608      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.24%          | 2.99%         |
| 7a. Uncollectables This Month  | 71             | \$63,520      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,870         | \$24,269,432  |
| 9a. Non-Residential Deposits Received This Month                                     | 140            | \$132,132     |
| 9b. New Non-Residential Accounts   | 378            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 37.04%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 3              | \$8,565       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.23%          | 13.48%        |

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Mar-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 59,718         | \$39,572,194   |
| 2. Final Termination Notices This Month                | 53,034         | \$26,845,168   |
| 3a. Unresolved Arrears (FTN Expired)                   | 23,822         | \$15,259,612   |
| 3b. Accounts Eligible For Field Action                 | 9,013          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 355            | \$564,582      |
| 4b. Terminations For Non-Pmt - Heat Related            | 76             | \$84,233       |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 466            | \$271,807      |
| 5a. Reconnects Due To HEAP or DSS                      | 178            | \$104,382      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 108            | \$62,948       |
| 6a. Active DPA's At The Beginning Of This Month        | 36,178         | \$26,005,699   |
| 6b. Deferred Payment Agreements Made                   | 4,538          | \$4,408,348    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 12,441         | \$4,959,907    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 36,364         | \$26,377,654   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.89%         | 66.66%         |
| 7a. Uncollectables This Month                          | 1,846          | \$278,458      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 617,531        | \$62,857,913   |
| 9a. Residential Bankruptcies                           | 96             | \$22,301       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.20%          | 8.01%          |
| 10a. Final Bills Issued This Month                     | 4,960          | \$3,426,890    |
| 10b. Final Bills With Arrears This Month               | 2,632          | \$2,035,083    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 154            | \$62,072       |

Note:

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,634          | \$2,676,450   |
| 2. Final Termination Notices This Month  | 3,823          | \$4,403,775   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,777          | \$2,436,424   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 27             | \$39,479      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 44             | \$43,190      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4              | \$2,265       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 294            | \$164,419     |
| 6b. Deferred Payment Agreements Made   | 37             | \$69,860      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 39             | \$37,730      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 301            | \$204,536     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 18.42%         | 7.64%         |
| 7a. Uncollectables This Month  | 88             | \$89,332      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,765         | \$32,871,579  |
| 9a. Non-Residential Deposits Received This Month                                     | 138            | \$146,234     |
| 9b. New Non-Residential Accounts   | 396            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.85%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 25             | \$72,343      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 28.41%         | 80.98%        |

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: May-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 64,711         | \$43,994,319   |
| 2. Final Termination Notices This Month                | 45,560         | \$20,964,141   |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,746         | \$13,619,179   |
| 3b. Accounts Eligible For Field Action                 | 15,039         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 2,030          | \$2,554,860    |
| 4b. Terminations For Non-Pmt - Heat Related            | 280            | \$266,940      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,502          | \$970,254      |
| 5a. Reconnects Due To HEAP or DSS                      | 384            | \$429,397      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 454            | \$212,816      |
| 6a. Active DPA's At The Beginning Of This Month        | 37,010         | \$26,785,018   |
| 6b. Deferred Payment Agreements Made                   | 4,827          | \$4,161,364    |
| 6c. Deferred Payment Agreements Reinstated             | 0              | \$0            |
| 6d. Deferred Payment Agreements Defaulted              | 10,566         | \$3,596,095    |
| 6e. Deferred Payment Agreements Satisfied              | Not Available  | Not Available  |
| 6f. Active DPA's At The End Of This Month              | 36,773         | \$26,057,759   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 56.83%         | 59.23%         |
| 7a. Uncollectables This Month                          | 1,912          | \$935,663      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 617,252        | \$33,595,720   |
| 9a. Residential Bankruptcies                           | 85             | \$63,528       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.45%          | 6.79%          |
| 10a. Final Bills Issued This Month                     | 6,118          | \$4,843,906    |
| 10b. Final Bills With Arrears This Month               | 2,526          | \$2,105,203    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 215            | \$64,998       |

Note:

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: May-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,072          | \$2,971,925   |
| 2. Final Termination Notices This Month  | 3,493          | \$4,094,046   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,371          | \$1,626,101   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 47             | \$180,281     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 39             | \$26,071      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3              | \$3,540       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 317            | \$212,655     |
| 6b. Deferred Payment Agreements Made   | 34             | \$52,488      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 37             | \$45,003      |
| 6e. Deferred Payment Agreements Satisfied  | Not Available  | Not Available |
| 6f. Active DPA's At The End Of This Month  | 321            | \$202,262     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 15.49%         | 6.81%         |
| 7a. Uncollectables This Month  | 64             | \$53,332      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 65,023         | \$21,984,479  |
| 9a. Non-Residential Deposits Received This Month                                     | 136            | \$147,120     |
| 9b. New Non-Residential Accounts   | 512            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.56%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 2              | \$8,401       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.13%          | 15.75%        |



# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Sep-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 65,929         | \$41,880,801   |
| 2. Final Termination Notices This Month                | 41,169         | \$15,487,932   |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,125         | 12,637,214     |
| 3b. Accounts Eligible For Field Action                 | 14,770         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,862          | \$1,972,494    |
| 4b. Terminations For Non-Pmt - Heat Related            | 353            | \$402,463      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,068          | \$406,053      |
| 5a. Reconnects Due To HEAP or DSS                      | 156            | \$76,590       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 331            | \$126,972      |
| 6a. Active DPA's At The Beginning Of This Month        | 32,092         | \$26,161,042   |
| 6b. Deferred Payment Agreements Made                   | 2,528          | \$1,416,443    |
| 6c. Deferred Payment Agreements Reinstated             | 1,705          | \$1,966,552    |
| 6d. Deferred Payment Agreements Defaulted              | 10,737         | 2,268,830      |
| 6e. Deferred Payment Agreements Satisfied              | 694            | \$206,765      |
| 6f. Active DPA's At The End Of This Month              | 31,942         | \$25,787,508   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.01%         | 97.30%         |
| 7a. Uncollectables This Month                          | 2,769          | \$2,171,685    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 618,220        | \$33,551,429   |
| 9a. Residential Bankruptcies                           | 68             | \$56,103       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.46%          | 2.58%          |
| 10a. Final Bills Issued This Month                     | 7,268          | \$3,547,620    |
| 10b. Final Bills With Arrears This Month               | 4,618          | \$2,946,102    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 132            | \$47,548       |

Note:

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,448          | \$2,097,350   |
| 2. Final Termination Notices This Month  | 3,175          | \$3,751,240   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,183          | 1,413,796     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 61             | \$47,493      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 23             | \$12,417      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0              | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 86             | \$68,546      |
| 6b. Deferred Payment Agreements Made   | 23             | \$23,722      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 44             | 44,411        |
| 6e. Deferred Payment Agreements Satisfied  | 6              | \$1,778       |
| 6f. Active DPA's At The End Of This Month  | 86             | \$71,090      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 68.60%         | 94.29%        |
| 7a. Uncollectables This Month  | 137            | \$14,247      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,451         | \$24,913,664  |
| 9a. Non-Residential Deposits Received This Month                                     | 236            | \$366,216     |
| 9b. New Non-Residential Accounts   | 665            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.49%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 3              | \$1,002       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.19%          | 7.03%         |

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Dec-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 58,573         | \$37,692,337   |
| 2. Final Termination Notices This Month                | 41,507         | \$15,982,019   |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,241         | 10,767,350     |
| 3b. Accounts Eligible For Field Action                 | 780            | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 584            | \$566,409      |
| 4b. Terminations For Non-Pmt - Heat Related            | 106            | \$106,084      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 488            | \$241,582      |
| 5a. Reconnects Due To HEAP or DSS                      | 155            | \$106,028      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 132            | \$53,034       |
| 6a. Active DPA's At The Beginning Of This Month        | 30,774         | \$24,229,886   |
| 6b. Deferred Payment Agreements Made                   | 2,532          | \$1,312,093    |
| 6c. Deferred Payment Agreements Reinstated             | 1,429          | \$1,631,891    |
| 6d. Deferred Payment Agreements Defaulted              | 10,159         | 2,060,568      |
| 6e. Deferred Payment Agreements Satisfied              | 1,085          | \$208,181      |
| 6f. Active DPA's At The End Of This Month              | 29,913         | \$23,376,737   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 90.61%         | 93.00%         |
| 7a. Uncollectables This Month                          | 2,906          | \$1,212,504    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 619,941        | \$49,626,211   |
| 9a. Residential Bankruptcies                           | 63             | -\$24,138      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.17%          | -1.99%         |
| 10a. Final Bills Issued This Month                     | 6,239          | \$2,740,200    |
| 10b. Final Bills With Arrears This Month               | 3,993          | \$1,952,512    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 124            | \$43,113       |

Note:

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,838          | \$2,047,050   |
| 2. Final Termination Notices This Month  | 3,120          | \$3,149,498   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,049          | 1,090,023     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 42             | \$37,659      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 29             | \$25,777      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1              | \$1,504       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 62             | \$65,057      |
| 6b. Deferred Payment Agreements Made   | 12             | \$14,770      |
| 6c. Deferred Payment Agreements Reinstated   | 1              | \$14,995      |
| 6d. Deferred Payment Agreements Defaulted  | 41             | 26,959        |
| 6e. Deferred Payment Agreements Satisfied  | 5              | \$4,084       |
| 6f. Active DPA's At The End Of This Month  | 64             | \$68,390      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 81.25%         | 77.45%        |
| 7a. Uncollectables This Month  | 105            | \$57,264      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,533         | \$26,999,249  |
| 9a. Non-Residential Deposits Received This Month                                     | 138            | \$129,904     |
| 9b. New Non-Residential Accounts   | 587            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 23.51%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 4              | -\$791        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.81%          | -1.38%        |

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Nov-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 62,373         | \$39,375,627   |
| 2. Final Termination Notices This Month                | 39,682         | \$16,985,669   |
| 3a. Unresolved Arrears (FTN Expired)                   | 19,101         | 12,003,416     |
| 3b. Accounts Eligible For Field Action                 | 7,791          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 600            | \$623,880      |
| 4b. Terminations For Non-Pmt - Heat Related            | 137            | \$152,337      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 339            | \$110,259      |
| 5a. Reconnects Due To HEAP or DSS                      | 84             | \$38,096       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 102            | \$30,535       |
| 6a. Active DPA's At The Beginning Of This Month        | 31,713         | \$25,284,593   |
| 6b. Deferred Payment Agreements Made                   | 2,046          | \$1,064,962    |
| 6c. Deferred Payment Agreements Reinstated             | 1,362          | \$1,487,751    |
| 6d. Deferred Payment Agreements Defaulted              | 9,847          | 2,013,404      |
| 6e. Deferred Payment Agreements Satisfied              | 651            | \$186,275      |
| 6f. Active DPA's At The End Of This Month              | 30,774         | \$24,229,886   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.92%         | 92.12%         |
| 7a. Uncollectables This Month                          | 2,582          | \$1,678,558    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 619,221        | \$31,882,289   |
| 9a. Residential Bankruptcies                           | 30             | \$52,614       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.16%          | 3.13%          |
| 10a. Final Bills Issued This Month                     | 5,599          | \$2,474,525    |
| 10b. Final Bills With Arrears This Month               | 3,809          | \$1,872,685    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 140            | \$39,156       |

Note:

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-15

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,071          | \$2,000,835   |
| 2. Final Termination Notices This Month  | 3,177          | \$3,542,386   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,662          | 2,089,037     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 52             | \$87,117      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 31             | \$10,704      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3              | \$1,087       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 68             | \$59,263      |
| 6b. Deferred Payment Agreements Made   | 10             | \$11,853      |
| 6c. Deferred Payment Agreements Reinstated   | 1              | \$692         |
| 6d. Deferred Payment Agreements Defaulted  | 34             | 22,098        |
| 6e. Deferred Payment Agreements Satisfied  | 8              | \$2,211       |
| 6f. Active DPA's At The End Of This Month  | 62             | \$65,057      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 83.87%         | 72.55%        |
| 7a. Uncollectables This Month  | 60             | \$254,798     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,274         | \$20,621,770  |
| 9a. Non-Residential Deposits Received This Month                                     | 140            | \$104,734     |
| 9b. New Non-Residential Accounts   | 566            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 24.73%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 3              | \$1,393       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.00%          | 0.55%         |

# MONTHLY COLLECTIONS REPORT

RG&E

## RESIDENTIAL SERVICE

MONTH OF: Oct-15

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 63,542         | \$40,461,114   |
| 2. Final Termination Notices This Month                | 38,933         | \$14,803,818   |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,288         | 9,757,080      |
| 3b. Accounts Eligible For Field Action                 | 12,259         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,726          | \$2,007,309    |
| 4b. Terminations For Non-Pmt - Heat Related            | 222            | \$294,152      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,443          | \$500,414      |
| 5a. Reconnects Due To HEAP or DSS                      | 217            | \$89,592       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 459            | \$138,956      |
| 6a. Active DPA's At The Beginning Of This Month        | 31,942         | \$25,787,508   |
| 6b. Deferred Payment Agreements Made                   | 2,596          | \$1,527,156    |
| 6c. Deferred Payment Agreements Reinstated             | 1,652          | \$1,971,589    |
| 6d. Deferred Payment Agreements Defaulted              | 10,015         | 2,026,038      |
| 6e. Deferred Payment Agreements Satisfied              | 797            | \$349,328      |
| 6f. Active DPA's At The End Of This Month              | 31,713         | \$25,284,593   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 88.61%         | 91.62%         |
| 7a. Uncollectables This Month                          | 2,896          | \$1,989,913    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 618,891        | \$32,916,751   |
| 9a. Residential Bankruptcies                           | 59             | \$13,875       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.04%          | 0.70%          |
| 10a. Final Bills Issued This Month                     | 7,066          | \$3,614,220    |
| 10b. Final Bills With Arrears This Month               | 4,603          | \$2,915,050    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 150            | \$42,760       |

# MONTHLY COLLECTIONS REPORT

RG&E

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-15

| ITEM DESCRIPTION  | TOTALS         |               |
|---|----------------|---------------|
|   | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days  | 2,223          | \$2,053,989   |
| 2. Final Termination Notices This Month   | 3,070          | \$3,412,944   |
| 3a. Unresolved Arrears (FTN Expired)  | 1,298          | 1,791,714     |
| 3b. Accounts Eligible For Field Action  | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All  | 57             | \$82,119      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers   | 21             | \$8,218       |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4              | \$589         |
| 6a. Active DPA's At The Beginning Of This Month                                     | 86             | \$71,090      |
| 6b. Deferred Payment Agreements Made  | 10             | \$14,535      |
| 6c. Deferred Payment Agreements Reinstated  | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted   | 41             | 34,169        |
| 6e. Deferred Payment Agreements Satisfied   | 7              | \$1,265       |
| 6f. Active DPA's At The End Of This Month   | 68             | \$59,263      |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 79.41%         | 66.26%        |
| 7a. Uncollectables This Month   | 71             | \$37,460      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | Not Available  | Not Available |
| 8. Non-Residential Sales  | 64,493         | \$24,725,812  |
| 9a. Non-Residential Deposits Received This Month                                    | 128            | \$107,852     |
| 9b. New Non-Residential Accounts  | 685            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 18.69%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | Not Available  |               |
| 10a Non-Residential Bankruptcies This Month   | 8              | \$6,060       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 11.27%         | 16.18%        |

Note:

## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 19,100   | \$10,146,068  |
| 2. Final Termination Notices This Month                | 22,522   | \$8,711,000   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,665   | \$5,667,069   |
| 3b. Accounts Eligible For Field Action                 | 13,665   | \$5,667,069   |
| 4a. Terminations For Non-Payment - All                 | 583      | \$548,460     |
| 4b. Terminations For Non-Pmt - Heat Related            | 583      | \$548,460     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 429      | \$394,036     |
| *5a. Reconnects Due To HEAP or DSS                     | 111      | \$38,738      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 79       | \$72,110      |
| 6a. Active DPA's At The Beginning Of This Month        | 6481     | \$11,421,215  |
| 6b. Deferred Payment Agreements Made                   | 1,918    | \$1,769,725   |
| 6c. Deferred Payment Agreements Reinstated             | 295      | \$403,251     |
| 6d. Deferred Payment Agreements Defaulted              | 1,442    | \$1,297,236   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 6197     | \$10,904,028  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34%      | 113%          |
| 7a. Uncollectable This Month                           | 894      | \$515,637     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 527      | \$595,186     |
| 8. Residential Sales                                   | 257,471  | \$ 29,048,748 |
| 9a. Residential Bankruptcies                           | 8        | \$14,011      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 3%            |
| 10a. Final Bills Issued This Month                     | 1,638    | \$377,898     |
| 10b. Final Bills With Arrears This Month               | 305      | \$166,831     |
| 10c. Final Bills With One or More DPA (last 12 months) | 385      | \$196,838     |
| 11. Deposits Received This Month                       | 171      | \$39,085      |

#### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,602    | \$1,016,438  |
| 2. Final Termination Notices This Month   | 4,833    | \$3,952,207  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,891    | \$2,446,603  |
| 3b. Accounts Eligible For Field Action  | 2,891    | \$2,446,603  |
| 4a. Terminations For Non-Payment - All  | 42       | \$39,201     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 22       | \$30,711     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$13,451     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 21       | \$173,291    |
| 6b. Deferred Payment Agreements Made  | 15       | \$20,486     |
| 6c. Deferred Payment Agreements Reinstated  | 2        | \$6,582      |
| 6d. Deferred Payment Agreements Defaulted   | 19       | \$50,799     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 15       | \$153,655    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.3%     | 17.0%        |
| 7a. Uncollectable This Month  | 29       | \$24,442     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 21%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 45,771   | \$18,458,057 |
| 9a. Non-Residential Deposits Received This Month                                    | 180      | \$113,231    |
| 9b. New Non-Residential Accounts  | 418      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 29.19%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$7,421      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7%       | 30%          |

## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 18,203   | \$9,696,067   |
| 2. Final Termination Notices This Month                | 22,929   | \$8,795,148   |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,807   | \$4,963,192   |
| 3b. Accounts Eligible For Field Action                 | 11,807   | \$4,963,192   |
| 4a. Terminations For Non-Payment - All                 | 614      | \$573,510     |
| 4b. Terminations For Non-Pmt - Heat Related            | 614      | \$573,510     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 432      | \$362,704     |
| *5a. Reconnects Due To HEAP or DSS                     | 102      | \$36,138      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 92       | \$75,140      |
| 6a. Active DPA's At The Beginning Of This Month        | 6197     | \$10,904,028  |
| 6b. Deferred Payment Agreements Made                   | 1,918    | \$1,932,158   |
| 6c. Deferred Payment Agreements Reinstated             | 286      | \$420,364     |
| 6d. Deferred Payment Agreements Defaulted              | 1,322    | \$1,206,388   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 5985     | \$11,047,890  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34%      | 112%          |
| 7a. Uncollectable This Month                           | 826      | \$378,937     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 459      | \$451,983     |
| 8. Residential Sales                                   | 258,341  | \$ 34,742,054 |
| 9a. Residential Bankruptcies                           | 8        | \$14,968      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 4%            |
| 10a. Final Bills Issued This Month                     | 1,717    | \$385,486     |
| 10b. Final Bills With Arrears This Month               | 314      | \$171,620     |
| 10c. Final Bills With One or More DPA (last 12 months) | 369      | \$182,171     |
| 11. Deposits Received This Month                       | 119      | \$28,559      |

#### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,632    | \$1,339,157  |
| 2. Final Termination Notices This Month   | 4,543    | \$4,039,764  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,445    | \$2,026,040  |
| 3b. Accounts Eligible For Field Action  | 2,445    | \$2,026,040  |
| 4a. Terminations For Non-Payment - All  | 4        | \$34,023     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 30       | \$24,993     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$7,489      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 15       | \$153,655    |
| 6b. Deferred Payment Agreements Made  | 14       | \$310,071    |
| 6c. Deferred Payment Agreements Reinstated  | 4        | \$5,120      |
| 6d. Deferred Payment Agreements Defaulted   | 17       | \$16,358     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 18       | \$403,328    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 0.9%     | 11.5%        |
| 7a. Uncollectable This Month  | 28       | \$20,835     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 24%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,287   | \$19,773,432 |
| 9a. Non-Residential Deposits Received This Month                                    | 301      | \$243,976    |
| 9b. New Non-Residential Accounts  | 247      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 27.94%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$4,842      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4%       | 23%          |



## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 17,741   | \$9,262,140   |
| 2. Final Termination Notices This Month                | 23,109   | \$9,433,974   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,074   | \$5,407,466   |
| 3b. Accounts Eligible For Field Action                 | 13,074   | \$5,407,466   |
| 4a. Terminations For Non-Payment - All                 | 709      | \$620,883     |
| 4b. Terminations For Non-Pmt - Heat Related            | 709      | \$620,883     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 716      | \$666,814     |
| *5a. Reconnects Due To HEAP or DSS                     | 146      | \$59,897      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 192      | \$185,666     |
| 6a. Active DPA's At The Beginning Of This Month        | 5985     | \$11,047,890  |
| 6b. Deferred Payment Agreements Made                   | 2,123    | \$2,272,980   |
| 6c. Deferred Payment Agreements Reinstated             | 327      | \$552,130     |
| 6d. Deferred Payment Agreements Defaulted              | 1,417    | \$1,368,798   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 5710     | \$10,666,575  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34%      | 119%          |
| 7a. Uncollectable This Month                           | 870      | \$614,111     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 557      | \$545,720     |
| 8. Residential Sales                                   | 260,960  | \$ 35,237,858 |
| 9a. Residential Bankruptcies                           |          | \$48,216      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | #VALUE!  | 8%            |
| 10a. Final Bills Issued This Month                     | 2,149    | \$585,492     |
| 10b. Final Bills With Arrears This Month               | 449      | \$296,685     |
| 10c. Final Bills With One or More DPA (last 12 months) | 495      | \$305,031     |
| 11. Deposits Received This Month                       | 175      | \$48,216      |

#### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,599    | \$1,293,167  |
| 2. Final Termination Notices This Month   | 5,138    | \$4,061,065  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,945    | \$1,793,878  |
| 3b. Accounts Eligible For Field Action  | 2,945    | \$1,793,878  |
| 4a. Terminations For Non-Payment - All  | 48       | \$47,181     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 43       | \$40,549     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 11       | \$15,695     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 18       | \$403,328    |
| 6b. Deferred Payment Agreements Made  | 17       | \$1,168,478  |
| 6c. Deferred Payment Agreements Reinstated  | 3        | \$76,335     |
| 6d. Deferred Payment Agreements Defaulted   | 15       | \$309,545    |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 21       | \$408,427    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.1%     | 31.2%        |
| 7a. Uncollectable This Month  | 37       | -\$170,170   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 26%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 46,596   | \$17,515,191 |
| 9a. Non-Residential Deposits Received This Month                                    | 242      | \$230,382    |
| 9b. New Non-Residential Accounts  | 321      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 31.15%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%       | 0%           |

## MONTHLY COLLECTIONS REPORT

Central Hudson

### RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 18,461   | \$9,366,150   |
| 2. Final Termination Notices This Month                | 23,376   | \$8,958,584   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,012   | \$5,088,501   |
| 3b. Accounts Eligible For Field Action                 | 13,012   | \$5,088,501   |
| 4a. Terminations For Non-Payment - All                 | 1,696    | \$1,390,550   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,696    | \$1,390,550   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 1,432    | \$1,081,915   |
| *5a. Reconnects Due To HEAP or DSS                     | 96       | \$59,983      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 361      | \$323,090     |
| 6a. Active DPA's At The Beginning Of This Month        | 5929     | \$10,635,227  |
| 6b. Deferred Payment Agreements Made                   | 1,581    | \$1,864,144   |
| 6c. Deferred Payment Agreements Reinstated             | 324      | \$526,288     |
| 6d. Deferred Payment Agreements Defaulted              | 1,581    | \$1,618,436   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 5849     | \$10,218,992  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 32%      | 114%          |
| 7a. Uncollectable This Month                           | 609      | \$187,162     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 318      | \$281,052     |
| 8. Residential Sales                                   | 258,275  | \$ 26,059,704 |
| 9a. Residential Bankruptcies                           | 6        | \$7,077       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 4%            |
| 10a. Final Bills Issued This Month                     | 2,160    | \$514,013     |
| 10b. Final Bills With Arrears This Month               | 369      | \$253,233     |
| 10c. Final Bills With One or More DPA (last 12 months) | 451      | \$283,563     |
| 11. Deposits Received This Month                       | 147      | \$33,606      |

#### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

## MONTHLY COLLECTIONS REPORT

Central Hudson

### NON-RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 1,628    | \$1,170,242  |
| 2. Final Termination Notices This Month   | 4,906    | \$3,609,429  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,761    | \$1,575,907  |
| 3b. Accounts Eligible For Field Action  | 2,761    | \$1,575,907  |
| 4a. Terminations For Non-Payment - All  | 83       | \$77,289     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 45       | \$37,157     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 9        | \$13,465     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 21       | \$351,003    |
| 6b. Deferred Payment Agreements Made  | 7        | \$9,917      |
| 6c. Deferred Payment Agreements Reinstated  | 2        | \$4,088      |
| 6d. Deferred Payment Agreements Defaulted   | 11       | \$280,920    |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 17       | \$52,156     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.3%     | 30.0%        |
| 7a. Uncollectable This Month  | 44       | \$24,079     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 13%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 46,223   | \$13,682,762 |
| 9a. Non-Residential Deposits Received This Month                                    | 193      | \$89,871     |
| 9b. New Non-Residential Accounts  | 307      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 17.92%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 3        | \$8,089      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7%       | 34%          |



**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: **Jun-16**

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>*1. Arrears Greater Than Sixty Days</b>             | <b>9,534</b>   | <b>\$9,482,218</b>   |
| 2. Final Termination Notices This Month                | 23,210         | \$8,037,787          |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,643         | \$4,707,334          |
| 3b. Accounts Eligible For Field Action                 | 12,643         | \$4,707,334          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,023</b>   | <b>\$890,284</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,023          | \$890,284            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 910            | \$747,195            |
| *5a. Reconnects Due To HEAP or DSS                     | 52             | \$34,199             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 241            | \$268,184            |
| 6a. Active DPA's At The Beginning Of This Month        | 5849           | \$10,218,992         |
| 6b. Deferred Payment Agreements Made                   | 2,020          | \$1,849,956          |
| 6c. Deferred Payment Agreements Reinstated             | 389            | \$575,319            |
| 6d. Deferred Payment Agreements Defaulted              | 1,608          | \$1,625,634          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5565</b>    | <b>\$10,660,923</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 61%            | 108%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>612</b>     | <b>\$349,185</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40%            |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 327            | \$349,050            |
| <b>8. Residential Sales</b>                            | <b>259,815</b> | <b>\$ 25,308,582</b> |
| 9a. Residential Bankruptcies                           | 7              | \$22,068             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 6%                   |
| 10a. Final Bills Issued This Month                     | 2,502          | \$539,033            |
| 10b. Final Bills With Arrears This Month               | 441            | \$268,040            |
| 10c. Final Bills With One or More DPA (last 12 months) | 521            | \$272,895            |
| 11. Deposits Received This Month                       | 168            | \$37,682             |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Jun-16**

| ITEM DESCRIPTION   | TOTALS        |                     |
|--|---------------|---------------------|
|  | Customer      | Dollars             |
| <b>*1. Arrears Greater Than Sixty Days</b>   | <b>971</b>    | <b>\$1,003,447</b>  |
| 2. Final Termination Notices This Month  | 4,408         | \$3,375,182         |
| 3a. Unresolved Arrears (FTN Expired)   | 2,606         | \$1,752,171         |
| 3b. Accounts Eligible For Field Action   | 2,606         | \$1,752,171         |
| <b>4a. Terminations For Non-Payment - All</b>  | <b>76</b>     | <b>\$67,552</b>     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -             | \$0                 |
| 5a. Reconnects Of Non-Payment Customers  | 52            | \$48,525            |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3             | \$3,860             |
| 6a. Active DPA's At The Beginning Of This Month                                      | 17            | \$52,156            |
| 6b. Deferred Payment Agreements Made   | 13            | \$255,864           |
| 6c. Deferred Payment Agreements Reinstated   | 1             | \$2,853             |
| 6d. Deferred Payment Agreements Defaulted  | 11            | \$15,575            |
| 6e. Deferred Payment Agreements Satisfied  | N/A           | N/A                 |
| <b>6f. Active DPA's At The End Of This Month</b>                                     | <b>16</b>     | <b>\$163,978</b>    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.8%          | 5.2%                |
| <b>7a. Uncollectable This Month</b>  | <b>33</b>     | <b>\$31,197</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 10%           |                     |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | N/A           |                     |
| <b>8. Non-Residential Sales</b>  | <b>48,918</b> | <b>\$14,277,459</b> |
| 9a. Non-Residential Deposits Received This Month                                     | 211           | \$210,656           |
| 9b. New Non-Residential Accounts   | 295           |                     |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.44%        |                     |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%         |                     |
| 10a. Non-Residential Bankruptcies This Month   | -             | \$0                 |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%            | 0%                  |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: Jul-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,002    | \$9,168,489   |
| 2. Final Termination Notices This Month                | 22,799   | \$7,937,840   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,740   | \$4,617,210   |
| 3b. Accounts Eligible For Field Action                 | 12,740   | \$4,617,210   |
| 4a. Terminations For Non-Payment - All                 | 614      | \$668,621     |
| 4b. Terminations For Non-Pmt - Heat Related            | 614      | \$668,621     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 513      | \$531,627     |
| *5a. Reconnects Due To HEAP or DSS                     | 38       | \$21,791      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 167      | \$226,489     |
| 6a. Active DPA's At The Beginning Of This Month        | 5565     | \$10,660,923  |
| 6b. Deferred Payment Agreements Made                   | 1,805    | \$1,670,609   |
| 6c. Deferred Payment Agreements Reinstated             | 525      | \$769,287     |
| 6d. Deferred Payment Agreements Defaulted              | 1,430    | \$1,284,749   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 5331     | \$10,436,544  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 62%      | 116%          |
| 7a. Uncollectable This Month                           | 653      | \$345,312     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 388      | \$400,585     |
| 8. Residential Sales                                   | 383,271  | \$ 41,905,711 |
| 9a. Residential Bankruptcies                           | 14       | \$24,008      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%       | 7%            |
| 10a. Final Bills Issued This Month                     | 2,320    | \$510,595     |
| 10b. Final Bills With Arrears This Month               | 366      | \$205,754     |
| 10c. Final Bills With One or More DPA (last 12 months) | 494      | \$269,497     |
| 11. Deposits Received This Month                       | 203      | \$47,728      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d  
Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**MONTH OF: Jul-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 967      | \$993,957    |
| 2. Final Termination Notices This Month   | 4,886    | \$3,073,224  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,739    | \$1,760,309  |
| 3b. Accounts Eligible For Field Action  | 2,739    | \$1,760,309  |
| 4a. Terminations For Non-Payment - All  | 51       | \$40,097     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 34       | \$20,495     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6        | \$2,568      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 16       | \$163,978    |
| 6b. Deferred Payment Agreements Made  | 22       | \$36,174     |
| 6c. Deferred Payment Agreements Reinstated  | -        | \$0          |
| 6d. Deferred Payment Agreements Defaulted   | 12       | \$97,747     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 13       | \$55,975     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.7%     | 16.5%        |
| 7a. Uncollectable This Month  | 45       | \$40,140     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 23%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 60,054   | \$15,821,985 |
| 9a. Non-Residential Deposits Received This Month                                    | 178      | \$179,533    |
| 9b. New Non-Residential Accounts  | 237      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 36.29%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$507        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2%       | 1%           |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 7,824    | \$8,386,016   |
| 2. Final Termination Notices This Month                | 23,206   | \$7,954,797   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,995   | \$4,606,532   |
| 3b. Accounts Eligible For Field Action                 | 12,995   | \$4,606,532   |
| 4a. Terminations For Non-Payment - All                 | 1,436    | \$1,295,428   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,436    | \$1,295,428   |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 1,090    | \$867,773     |
| *5a. Reconnects Due To HEAP or DSS                     | 81       | \$34,487      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 408      | \$384,322     |
| 6a. Active DPA's At The Beginning Of This Month        | 5331     | \$10,436,544  |
| 6b. Deferred Payment Agreements Made                   | 2,275    | \$2,132,664   |
| 6c. Deferred Payment Agreements Reinstated             | 725      | \$981,790     |
| 6d. Deferred Payment Agreements Defaulted              | 1,823    | \$1,656,143   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 5106     | \$8,899,749   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 68%      | 124%          |
| 7a. Uncollectable This Month                           | 752      | \$365,417     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 452      | \$454,029     |
| 8. Residential Sales                                   | 259,374  | \$ 32,709,522 |
| 9a. Residential Bankruptcies                           | 7        | \$3,226       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 1%            |
| 10a. Final Bills Issued This Month                     | 2,907    | \$628,902     |
| 10b. Final Bills With Arrears This Month               | 593      | \$331,333     |
| 10c. Final Bills With One or More DPA (last 12 months) | 606      | \$354,023     |
| 11. Deposits Received This Month                       | 139      | \$29,180      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d  
Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 838      | \$911,567    |
| 2. Final Termination Notices This Month   | 4,527    | \$4,005,738  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,782    | \$1,767,961  |
| 3b. Accounts Eligible For Field Action  | 2,782    | \$1,767,961  |
| 4a. Terminations For Non-Payment - All  | 76       | \$226,610    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 48       | \$30,991     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 8        | \$4,259      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 13       | \$55,975     |
| 6b. Deferred Payment Agreements Made  | 15       | \$58,460     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$535        |
| 6d. Deferred Payment Agreements Defaulted   | 8        | \$32,243     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 15       | \$57,172     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.6%     | 6.1%         |
| 7a. Uncollectable This Month  | 40       | \$19,516     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 20%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 47,531   | \$15,935,275 |
| 9a. Non-Residential Deposits Received This Month                                    | 149      | \$87,109     |
| 9b. New Non-Residential Accounts  | 261      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 24.52%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 4        | \$3,210      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10%      | 16%          |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: Sep-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 10,828   | \$8,898,986   |
| 2. Final Termination Notices This Month                | 20,826   | \$6,979,927   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,430   | \$4,534,827   |
| 3b. Accounts Eligible For Field Action                 | 13,430   | \$4,534,827   |
| 4a. Terminations For Non-Payment - All                 | 1,228    | \$994,124     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,228    | \$994,124     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 1,093    | \$871,564     |
| *5a. Reconnects Due To HEAP or DSS                     | 71       | \$30,480      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 362      | \$317,888     |
| 6a. Active DPA's At The Beginning Of This Month        | 5106     | \$8,899,749   |
| 6b. Deferred Payment Agreements Made                   | 2,196    | \$2,080,953   |
| 6c. Deferred Payment Agreements Reinstated             | 674      | \$957,061     |
| 6d. Deferred Payment Agreements Defaulted              | 1,544    | \$1,468,710   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 5084     | \$8,565,372   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47%      | 100%          |
| 7a. Uncollectable This Month                           | 687      | \$547,152     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 41%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 373      | \$400,893     |
| 8. Residential Sales                                   | 259,409  | \$ 35,713,860 |
| 9a. Residential Bankruptcies                           | 3        | \$1,624       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%       | 0%            |
| 10a. Final Bills Issued This Month                     | 2,656    | \$527,952     |
| 10b. Final Bills With Arrears This Month               | 547      | \$243,040     |
| 10c. Final Bills With One or More DPA (last 12 months) | 544      | \$294,357     |
| 11. Deposits Received This Month                       | 195      | \$45,078      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d  
Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**MONTH OF: Sep-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 964      | \$897,693    |
| 2. Final Termination Notices This Month   | 4,246    | \$3,098,914  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,917    | \$1,944,646  |
| 3b. Accounts Eligible For Field Action  | 2,917    | \$1,944,646  |
| 4a. Terminations For Non-Payment - All  | 71       | \$62,568     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 47       | \$42,243     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 5        | \$13,544     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 15       | \$57,172     |
| 6b. Deferred Payment Agreements Made  | 13       | \$35,967     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$2,317      |
| 6d. Deferred Payment Agreements Defaulted   | 13       | \$41,680     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 16       | \$52,574     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.6%     | 6.4%         |
| 7a. Uncollectable This Month  | 34       | \$162,075    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 19%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 47,670   | \$17,246,389 |
| 9a. Non-Residential Deposits Received This Month                                    | 187      | \$199,782    |
| 9b. New Non-Residential Accounts  | 280      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 28.57%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 6        | \$6,052      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 18%      | 4%           |

# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 10,545   | \$8,541,816   |
| 2. Final Termination Notices This Month                | 22,126   | \$7,789,421   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,350   | \$4,358,893   |
| 3b. Accounts Eligible For Field Action                 | 13,350   | \$4,358,893   |
| 4a. Terminations For Non-Payment - All                 | 1,162    | \$915,754     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,162    | \$915,754     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 1,032    | \$794,521     |
| *5a. Reconnects Due To HEAP or DSS                     | 70       | \$29,149      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 341      | \$287,411     |
| 6a. Active DPA's At The Beginning Of This Month        | 5084     | \$8,565,372   |
| 6b. Deferred Payment Agreements Made                   | 2,074    | \$2,051,434   |
| 6c. Deferred Payment Agreements Reinstated             | 595      | \$856,840     |
| 6d. Deferred Payment Agreements Defaulted              | 1,651    | \$1,408,396   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4987     | \$8,420,665   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48%      | 100%          |
| 7a. Uncollectable This Month                           | 751      | \$333,849     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 434      | \$481,678     |
| 8. Residential Sales                                   | 259,417  | \$ 26,584,828 |
| 9a. Residential Bankruptcies                           | 7        | \$3,756       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 1%            |
| 10a. Final Bills Issued This Month                     | 2,339    | \$520,192     |
| 10b. Final Bills With Arrears This Month               | 514      | \$264,297     |
| 10c. Final Bills With One or More DPA (last 12 months) | 525      | \$321,542     |
| 11. Deposits Received This Month                       | 136      | \$32,157      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d  
Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 963      | \$971,642    |
| 2. Final Termination Notices This Month   | 4,148    | \$4,067,627  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,577    | \$2,052,114  |
| 3b. Accounts Eligible For Field Action  | 2,577    | \$2,052,114  |
| 4a. Terminations For Non-Payment - All  | 47       | \$43,305     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 37       | \$38,443     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 7        | \$16,212     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 16       | \$52,574     |
| 6b. Deferred Payment Agreements Made  | 20       | \$51,959     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$6,335      |
| 6d. Deferred Payment Agreements Defaulted   | 7        | \$15,723     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 18       | \$64,739     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.7%     | 5.4%         |
| 7a. Uncollectable This Month  | 30       | \$20,339     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 15%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 47,224   | \$14,343,180 |
| 9a. Non-Residential Deposits Received This Month                                    | 172      | \$97,146     |
| 9b. New Non-Residential Accounts  | 390      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 27.18%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 3        | \$1,908      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10%      | 9%           |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 10,207   | \$8,489,262   |
| 2. Final Termination Notices This Month                | 20,022   | \$6,504,804   |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,128   | \$4,813,478   |
| 3b. Accounts Eligible For Field Action                 | 14,128   | \$4,813,478   |
| 4a. Terminations For Non-Payment - All                 | 746      | \$565,985     |
| 4b. Terminations For Non-Pmt - Heat Related            | 746      | \$565,985     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 324      | \$261,050     |
| *5a. Reconnects Due To HEAP or DSS                     | 43       | \$15,876      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 100      | \$84,530      |
| 6a. Active DPA's At The Beginning Of This Month        | 4987     | \$8,420,665   |
| 6b. Deferred Payment Agreements Made                   | 2,043    | \$1,910,258   |
| 6c. Deferred Payment Agreements Reinstated             | 610      | \$808,269     |
| 6d. Deferred Payment Agreements Defaulted              | 1,401    | \$1,271,518   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 5075     | \$8,427,996   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 49%      | 99%           |
| 7a. Uncollectable This Month                           | 829      | \$426,542     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 408      | \$359,420     |
| 8. Residential Sales                                   | 259,207  | \$ 28,483,137 |
| 9a. Residential Bankruptcies                           | 6        | \$11,133      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 3%            |
| 10a. Final Bills Issued This Month                     | 2,427    | \$388,961     |
| 10b. Final Bills With Arrears This Month               | 456      | \$193,081     |
| 10c. Final Bills With One or More DPA (last 12 months) | 506      | \$205,339     |
| 11. Deposits Received This Month                       | 119      | \$32,419      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d  
Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**MONTH OF: Nov-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 992      | \$996,360    |
| 2. Final Termination Notices This Month   | 4,352    | \$3,342,541  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,751    | \$2,487,265  |
| 3b. Accounts Eligible For Field Action  | 2,751    | \$2,487,265  |
| 4a. Terminations For Non-Payment - All  | 48       | \$36,883     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 17       | \$12,455     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4        | \$2,747      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 18       | \$64,739     |
| 6b. Deferred Payment Agreements Made  | 14       | \$18,328     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$9,201      |
| 6d. Deferred Payment Agreements Defaulted   | 12       | \$26,594     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 17       | \$53,623     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.8%     | 6.5%         |
| 7a. Uncollectable This Month  | 40       | \$16,979     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 34%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 47,437   | \$14,993,976 |
| 9a. Non-Residential Deposits Received This Month                                    | 134      | \$72,565     |
| 9b. New Non-Residential Accounts  | 397      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 26.20%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$446        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5%       | 3%           |



# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,305    | \$7,809,535   |
| 2. Final Termination Notices This Month                | 19,476   | \$6,171,703   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,596   | \$4,186,089   |
| 3b. Accounts Eligible For Field Action                 | 12,596   | \$4,186,089   |
| 4a. Terminations For Non-Payment - All                 | 284      | \$246,598     |
| 4b. Terminations For Non-Pmt - Heat Related            | 284      | \$246,598     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 261      | \$196,480     |
| *5a. Reconnects Due To HEAP or DSS                     | 38       | \$14,495      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 95       | \$82,400      |
| 6a. Active DPA's At The Beginning Of This Month        | 5075     | \$8,427,996   |
| 6b. Deferred Payment Agreements Made                   | 1,543    | \$1,321,090   |
| 6c. Deferred Payment Agreements Reinstated             | 453      | \$579,196     |
| 6d. Deferred Payment Agreements Defaulted              | 1,251    | \$1,099,740   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4796     | \$8,233,729   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 55%      | 108%          |
| 7a. Uncollectable This Month                           | 882      | \$982,133     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 510      | \$693,803     |
| 8. Residential Sales                                   | 260,289  | \$ 36,613,737 |
| 9a. Residential Bankruptcies                           | 5        | \$36,395      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 4%            |
| 10a. Final Bills Issued This Month                     | 2,068    | \$304,422     |
| 10b. Final Bills With Arrears This Month               | 368      | \$140,831     |
| 10c. Final Bills With One or More DPA (last 12 months) | 348      | \$132,935     |
| 11. Deposits Received This Month                       | 212      | \$54,488      |

## Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d  
Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 894      | \$899,320    |
| 2. Final Termination Notices This Month   | 3,877    | \$3,156,830  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,599    | \$2,000,551  |
| 3b. Accounts Eligible For Field Action  | 2,599    | \$2,000,551  |
| 4a. Terminations For Non-Payment - All  | 39       | \$39,124     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 14       | \$11,584     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 3        | \$3,827      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 17       | \$53,623     |
| 6b. Deferred Payment Agreements Made  | 12       | \$11,813     |
| 6c. Deferred Payment Agreements Reinstated  | -        | \$0          |
| 6d. Deferred Payment Agreements Defaulted   | 12       | \$11,636     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 15       | \$54,074     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.9%     | 6.0%         |
| 7a. Uncollectable This Month  | 33       | \$25,961     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 31%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 47,674   | \$17,064,809 |
| 9a. Non-Residential Deposits Received This Month                                    | 246      | \$148,955    |
| 9b. New Non-Residential Accounts  | 359      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 28.69%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$7,312      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3%       | 28%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jan-16

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 330,737   | \$269,117,373 |
| 2                | Final Termination Notices This Month              | 206,108   | \$87,323,496  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 31,277    | \$16,734,055  |
| 3b.              | Accounts Eligible For Field Action                | 75,050    |               |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 4,370     | \$6,116,000   |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 869       |               |
| 4c.              | Terminations For Non-Pmt - Service Limiter        |           |               |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        |           |               |
| 5                | Reconnections for Non-Pmt.                        | 3,300     | \$3,603,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 323       | \$686,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 465       | \$431,450     |
| 6a.              | Active DPA's At The Beginning Of This Month       | 149,857   | \$88,748,914  |
| 6b.              | Deferred Payment Agreements Made                  | 30,230    | \$27,868,330  |
| 6c.              | Deferred Payment Agreements Reinstated            | 38,272    | \$21,617,161  |
| 6d.              | Deferred Payment Agreements Defaulted             | 13,942    | \$11,472,270  |
| 6e.              | Deferred Payment Agreements Satisfied             | 22,064    | \$8,364,446   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 146,553   | \$85,289,803  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days             |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 5,752     | \$2,512,439   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 11.9%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 576       | \$730,784     |
| 8                | <b>Residential Sales</b>                          | 2,932,924 | \$339,119,831 |
| 9a.              | Residential Bankruptcies                          | 30        | \$43,076      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 0.52%     | 1.7%          |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 53,845    | \$22,808,691  |
| 10b.             | Final Bills With Arrears This Month               | 6,082     | \$3,790,827   |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 1,414     | \$1,105,646   |
| 11               | Deposits Received This Month                      | 6,146     | \$694,652     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Jan-16

| ITEM DESCRIPTION |   | TOTALS   |               |
|------------------|---|----------|---------------|
|                  |   | Customer | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>  | 31,409   | \$49,999,299  |
| 2                | Final Termination Notices This Month  | 65,466   | \$42,887,308  |
| 3a.              | Unresolved Arrears (FTN Expired)  | 12,862   | \$3,123,191   |
| 3b.              | Accounts Eligible For Field Action  | 18,817   |               |
| 4a.              | <b>Terminations For Non-Payment - All</b>                                       | 542      | \$1,940,000   |
| 4b.              | Term. Other Than Non-Pmt. or Cust. Request                                      |          |               |
| 5a.              | Reconnects Of Non-Payment Customers   | 313      | \$446,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.                                       | 27       | \$47,264      |
| 6a.              | Active DPA's At The Beginning Of This Month                                     | 5,463    | \$8,418,882   |
| 6b.              | Deferred Payment Agreements Made  | 1,774    | \$5,405,762   |
| 6c.              | Deferred Payment Agreements Reinstated  | 939      | \$1,012,530   |
| 6d.              | Deferred Payment Agreements Defaulted   | 914      | \$1,654,012   |
| 6e.              | Deferred Payment Agreements Satisfied   | 621      | \$1,869,448   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>                                    | 5,219    | \$8,359,041   |
| 6g.              | Percent Of DPA's In Arrears > 60 Days   |          |               |
| 7a.              | <b>Uncollectibles This Month</b>  | 1,162    | \$2,357,044   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service                                  | 32.4%    |               |
| 7c.              | Non-Resid. UCB Accounts with One or More DPA                                    |          |               |
| 8                | <b>Non-Residential Sales</b>  | 570,520  | \$632,191,162 |
| 9a.              | Non-Residential Deposits Received This Month                                    | 11,997   | \$7,975,901   |
| 9b.              | New Non-Residential Accounts  | 8,086    |               |
| 9c.              | Percent Of New Non-Resid. Accts. W/Deposits                                     | 58.8%    |               |
| 9d.              | Percent Of Non-Resid. Accts. W/Deposits   | 51.3%    | 10.9%         |
| 10a.             | Non-Residential Bankruptcies This Month   | 32       | \$619,914     |
| 10b.             | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.8%     | 26.3%         |

Notes: Please enter any special notes here.



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**

MONTH OF: Feb-16

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 313,747   | \$258,326,906 |
| 2                | Final Termination Notices This Month              | 203,017   | \$85,309,242  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 33,700    | \$16,761,187  |
| 3b.              | Accounts Eligible For Field Action                | 69,448    |               |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 5,466     | \$6,430,000   |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 1,194     |               |
| 4c.              | Terminations For Non-Pmt - Service Limiter *B     |           |               |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request *B     |           |               |
| 5                | Reconnections for Non-Pmt.                        | 4,963     | \$4,575,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 539       | \$960,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 725       | \$660,173     |
| 6a.              | Active DPA's At The Beginning Of This Month       | 146,553   | \$85,289,803  |
| 6b.              | Deferred Payment Agreements Made                  | 32,850    | \$32,565,282  |
| 6c.              | Deferred Payment Agreements Reinstated            | 42,670    | \$23,380,953  |
| 6d.              | Deferred Payment Agreements Defaulted             | 8,109     | \$7,653,715   |
| 6e.              | Deferred Payment Agreements Satisfied             | 25,251    | \$10,485,707  |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 144,462   | \$84,209,598  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days             |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 6,312     | \$3,379,405   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 12.6%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 824       | \$935,103     |
| 8                | <b>Residential Sales</b>                          | 2,934,156 | \$339,805,058 |
| 9a.              | Residential Bankruptcies                          | 23        | \$87,473      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 0.36%     | 2.6%          |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 58,183    | \$23,967,168  |
| 10b.             | Final Bills With Arrears This Month               | 6,853     | \$4,062,779   |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 1,575     | \$1,298,308   |
| 11               | Deposits Received This Month                      | 6,717     | \$736,094     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Feb-16

| ITEM DESCRIPTION |   | TOTALS   |               |
|------------------|---|----------|---------------|
|                  |   | Customer | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>  | 29,911   | \$46,421,883  |
| 2                | Final Termination Notices This Month  | 63,949   | \$42,596,844  |
| 3a.              | Unresolved Arrears (FTN Expired)  | 12,411   | \$3,429,930   |
| 3b.              | Accounts Eligible For Field Action  | 18,198   |               |
| 4a.              | <b>Terminations For Non-Payment - All</b>                                       | 614      | \$2,282,000   |
| 4b.              | Term. Other Than Non-Pmt. or Cust. Request                                      |          |               |
| 5a.              | Reconnects Of Non-Payment Customers   | 305      | \$441,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.                                       | 21       | \$55,501      |
| 6a.              | Active DPA's At The Beginning Of This Month                                     | 5,219    | \$8,359,041   |
| 6b.              | Deferred Payment Agreements Made  | 1,810    | \$4,932,481   |
| 6c.              | Deferred Payment Agreements Reinstated  | 1,033    | \$1,093,408   |
| 6d.              | Deferred Payment Agreements Defaulted   | 770      | \$1,249,954   |
| 6e.              | Deferred Payment Agreements Satisfied   | 689      | \$1,852,290   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>                                    | 5,099    | \$7,845,207   |
| 6g.              | Percent Of DPA's In Arrears > 60 Days   |          |               |
| 7a.              | <b>Uncollectibles This Month</b>  | 1,307    | \$1,881,040   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service                                  | 26.4%    |               |
| 7c.              | Non-Resid. UCB Accounts with One or More DPA                                    |          |               |
| 8                | <b>Non-Residential Sales</b>  | 570,857  | \$670,403,245 |
| 9a.              | Non-Residential Deposits Received This Month                                    | 11,874   | \$7,790,646   |
| 9b.              | New Non-Residential Accounts  | 9,851    |               |
| 9c.              | Percent Of New Non-Resid. Accts. W/Deposits                                     | 59.6%    |               |
| 9d.              | Percent Of Non-Resid. Accts. W/Deposits   | 51.8%    | 13.5%         |
| 10a.             | Non-Residential Bankruptcies This Month   | 44       | \$72,539      |
| 10b.             | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.4%     | 3.9%          |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**

MONTH OF: Mar-16

| ITEM DESCRIPTION |   | TOTALS    |               |
|------------------|---|-----------|---------------|
|                  |   | Customer  | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>            | 303,393   | \$250,299,193 |
| 2                | Final Termination Notices This Month              | 190,356   | \$80,988,392  |
| 3a.              | Unresolved Arrears (FTN Expired)                  | 37,286    | \$18,435,181  |
| 3b.              | Accounts Eligible For Field Action                | 65,127    |               |
| 4a.              | <b>Terminations For Non-Payment - All</b>         | 6,449     | \$7,200,000   |
| 4b.              | Terminations For Non-Pmt - Heat Related           | 1,259     |               |
| 4c.              | Terminations For Non-Pmt - Service Limiter        |           |               |
| 4d.              | Term. Other Than Non-Pmt. or Cust. Request        |           |               |
| 5                | Reconnections for Non-Pmt.                        | 5,478     | \$4,645,000   |
| 5a.              | Reconnects Due To HEAP or DSS                     | 628       | \$1,045,000   |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.         | 919       | \$660,609     |
| 6a.              | Active DPA's At The Beginning Of This Month       | 144,462   | \$84,209,598  |
| 6b.              | Deferred Payment Agreements Made                  | 35,802    | \$36,708,344  |
| 6c.              | Deferred Payment Agreements Reinstated            | 39,954    | \$21,823,659  |
| 6d.              | Deferred Payment Agreements Defaulted             | 15,014    | \$12,750,752  |
| 6e.              | Deferred Payment Agreements Satisfied             | 26,854    | \$10,840,178  |
| 6f.              | <b>Active DPA's At The End Of This Month</b>      | 137,925   | \$82,714,023  |
| 6g.              | Percent Of DPA's In Arrears > 60 Days             |           |               |
| 7a.              | <b>Uncollectibles This Month</b>                  | 6,356     | \$2,745,416   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service    | 13.0%     |               |
| 7c.              | Resid. UCB Accounts with One or More DPA          | 744       | \$818,548     |
| 8                | <b>Residential Sales</b>                          | 2,932,453 | \$308,385,054 |
| 9a.              | Residential Bankruptcies                          | 31        | \$43,034      |
| 9b.              | Percent Of Bankruptcies Compared To All UCB's     | 0.49%     | 1.6%          |
| 10a.             | Final Bills Issued This Month (Res & NonRes)      | 55,505    | \$21,396,971  |
| 10b.             | Final Bills With Arrears This Month               | 7,997     | \$4,975,625   |
| 10c.             | Final Bills With One or More DPA (last 12 months) | 1,944     | \$1,523,806   |
| 11               | Deposits Received This Month                      | 6,626     | \$738,369     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Mar-16

| ITEM DESCRIPTION |   | TOTALS   |               |
|------------------|---|----------|---------------|
|                  |   | Customer | Dollars       |
| 1                | <b>Arrears Greater Than Sixty Days</b>  | 29,478   | \$42,947,868  |
| 2                | Final Termination Notices This Month  | 61,801   | \$39,381,116  |
| 3a.              | Unresolved Arrears (FTN Expired)  | 14,816   | \$3,237,379   |
| 3b.              | Accounts Eligible For Field Action  | 17,860   |               |
| 4a.              | <b>Terminations For Non-Payment - All</b>                                       | 686      | \$2,238,000   |
| 4b.              | Term. Other Than Non-Pmt. or Cust. Request                                      |          |               |
| 5a.              | Reconnects Of Non-Payment Customers   | 362      | \$516,000     |
| 5b.              | Reconnects Due To Deferred Payment Agrmt.                                       | 41       | \$53,778      |
| 6a.              | Active DPA's At The Beginning Of This Month                                     | 5,099    | \$7,845,207   |
| 6b.              | Deferred Payment Agreements Made  | 2,156    | \$6,177,866   |
| 6c.              | Deferred Payment Agreements Reinstated  | 1,100    | \$1,034,967   |
| 6d.              | Deferred Payment Agreements Defaulted   | 875      | \$1,636,714   |
| 6e.              | Deferred Payment Agreements Satisfied   | 779      | \$2,588,038   |
| 6f.              | <b>Active DPA's At The End Of This Month</b>                                    | 4,938    | \$7,630,235   |
| 6g.              | Percent Of DPA's In Arrears > 60 Days   |          |               |
| 7a.              | <b>Uncollectibles This Month</b>  | 1,447    | \$2,043,341   |
| 7b.              | Percent Of UCB's with Less Than 1 Year Service                                  | 25.7%    |               |
| 7c.              | Non-Resid. UCB Accounts with One or More DPA                                    |          |               |
| 8                | <b>Non-Residential Sales</b>  | 572,020  | \$618,420,128 |
| 9a.              | Non-Residential Deposits Received This Month                                    | 13,167   | \$7,984,643   |
| 9b.              | New Non-Residential Accounts  | 7,501    |               |
| 9c.              | Percent Of New Non-Resid. Accts. W/Deposits                                     | 58.4%    |               |
| 9d.              | Percent Of Non-Resid. Accts. W/Deposits   | 45.9%    | 12.3%         |
| 10a.             | Non-Residential Bankruptcies This Month   | 76       | \$100,945     |
| 10b.             | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.3%     | 4.9%          |

**Notes:** Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Apr-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 Arrears Greater Than Sixty Days                      | 293,897   | \$240,081,365 |
| 2 Final Termination Notices This Month                 | 193,369   | \$81,293,335  |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,127    | \$21,736,896  |
| 3b. Accounts Eligible For Field Action                 | 85,483    |               |
| 4a. Terminations For Non-Payment - All                 | 5,543     | \$8,910,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,093     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 5,311     | \$5,199,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 657       | \$1,148,000   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 711       | \$647,260     |
| 6a. Active DPA's At The Beginning Of This Month        | 137,925   | \$82,714,023  |
| 6b. Deferred Payment Agreements Made                   | 30,171    | \$31,003,064  |
| 6c. Deferred Payment Agreements Reinstated             | 36,351    | \$20,657,887  |
| 6d. Deferred Payment Agreements Defaulted              | 16,137    | \$12,989,547  |
| 6e. Deferred Payment Agreements Satisfied              | 22,568    | \$9,173,739   |
| 6f. Active DPA's At The End Of This Month              | 133,594   | \$81,983,725  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. Uncollectibles This Month                          | 4,764     | \$2,484,716   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 12.5%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 539       | \$627,861     |
| 8 Residential Sales                                    | 2,935,695 | \$272,695,933 |
| 9a. Residential Bankruptcies                           | 27        | \$71,895      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.57%     | 2.9%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 62,957    | \$20,645,104  |
| 10b. Final Bills With Arrears This Month               | 7,151     | \$4,832,001   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,732     | \$1,258,758   |
| 11 Deposits Received This Month                        | 6,775     | \$757,133     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Apr-16

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 Arrears Greater Than Sixty Days  | 29,886   | \$36,658,988  |
| 2 Final Termination Notices This Month   | 62,163   | \$41,624,595  |
| 3a. Unresolved Arrears (FTN Expired)   | 14,328   | \$2,957,506   |
| 3b. Accounts Eligible For Field Action   | 22,053   |               |
| 4a. Terminations For Non-Payment - All   | 525      | \$1,615,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 286      | \$358,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 22       | \$35,595      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 4,938    | \$7,630,235   |
| 6b. Deferred Payment Agreements Made   | 1,845    | \$5,684,067   |
| 6c. Deferred Payment Agreements Reinstated   | 878      | \$955,506     |
| 6d. Deferred Payment Agreements Defaulted  | 920      | \$1,523,281   |
| 6e. Deferred Payment Agreements Satisfied  | 655      | \$2,256,478   |
| 6f. Active DPA's At The End Of This Month  | 4,898    | \$7,902,357   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. Uncollectibles This Month  | 1,564    | \$1,960,938   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 18.0%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 Non-Residential Sales  | 572,372  | \$526,652,594 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,924   | \$8,306,820   |
| 9b. New Non-Residential Accounts   | 8,198    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 60.7%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 47.1%    | 10.6%         |
| 10a. Non-Residential Bankruptcies This Month   | 97       | \$271,783     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.2%     | 13.9%         |

Rev Question 10a monthly Collection Activity reports for April 2016 (Customer &amp; Dollars only). - 6/7/16

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

\* Question 10a - Number &amp; Dollars Final Bills revised.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: May-16

| <i>ITEM DESCRIPTION</i> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>            | 290,624       | \$229,862,183 |
| 2                       | Final Termination Notices This Month              | 195,969       | \$78,959,202  |
| 3a.                     | Unresolved Arrears (FTN Expired)                  | 37,719        | \$22,092,665  |
| 3b.                     | Accounts Eligible For Field Action                | 86,697        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>         | 6,445         | \$8,621,000   |
| 4b.                     | Terminations For Non-Pmt - Heat Related           | 2,672         |               |
| 4c.                     | Terminations For Non-Pmt - Service Limiter        | *B            |               |
| 4d.                     | Term. Other Than Non-Pmt. or Cust. Request        | *B            |               |
| 5                       | Reconnections for Non-Pmt.                        | 5,473         | \$5,464,000   |
| 5a.                     | Reconnects Due To HEAP or DSS                     | 638           | \$974,000     |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.         | 758           | \$737,377     |
| 6a.                     | Active DPA's At The Beginning Of This Month       | 133,594       | \$81,983,725  |
| 6b.                     | Deferred Payment Agreements Made                  | 31,349        | \$31,772,801  |
| 6c.                     | Deferred Payment Agreements Reinstated            | 38,401        | \$21,937,185  |
| 6d.                     | Deferred Payment Agreements Defaulted             | 14,028        | \$11,203,938  |
| 6e.                     | Deferred Payment Agreements Satisfied             | 23,289        | \$9,191,766   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>      | 130,509       | \$81,061,251  |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days             |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>                  | 5,087         | \$3,237,940   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service    | 11.9%         |               |
| 7c.                     | Resid. UCB Accounts with One or More DPA          | 577           | \$616,202     |
| 8                       | <b>Residential Sales</b>                          | 2,935,594     | \$241,128,410 |
| 9a.                     | Residential Bankruptcies                          | 58            | \$156,916     |
| 9b.                     | Percent Of Bankruptcies Compared To All UCB's     | 1.14%         | 4.8%          |
| 10a.                    | Final Bills Issued This Month (Res & NonRes)      | 62,340        | \$21,135,883  |
| 10b.                    | Final Bills With Arrears This Month               | 7,153         | \$4,597,275   |
| 10c.                    | Final Bills With One or More DPA (last 12 months) | 1,658         | \$1,329,282   |
| 11                      | Deposits Received This Month                      | 6,795         | \$744,319     |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: May-16

| <i>ITEM DESCRIPTION</i> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>  | 29,506        | \$39,437,112  |
| 2                       | Final Termination Notices This Month  | 60,950        | \$37,970,695  |
| 3a.                     | Unresolved Arrears (FTN Expired)  | 12,969        | \$2,924,045   |
| 3b.                     | Accounts Eligible For Field Action  | 21,090        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>                                       | 625           | \$1,758,000   |
| 4b.                     | Term. Other Than Non-Pmt. or Cust. Request                                      |               |               |
| 5a.                     | Reconnects Of Non-Payment Customers   | 298           | \$468,000     |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.                                       | 26            | \$52,681      |
| 6a.                     | Active DPA's At The Beginning Of This Month                                     | 4,898         | \$7,902,357   |
| 6b.                     | Deferred Payment Agreements Made  | 1,926         | \$5,408,211   |
| 6c.                     | Deferred Payment Agreements Reinstated  | 997           | \$1,332,983   |
| 6d.                     | Deferred Payment Agreements Defaulted   | 727           | \$1,305,033   |
| 6e.                     | Deferred Payment Agreements Satisfied   | 648           | \$1,527,649   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>                                    | 4,915         | \$7,843,343   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days   |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>  | 973           | \$1,255,584   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service                                  | 23.8%         |               |
| 7c.                     | Non-Resid. UCB Accounts with One or More DPA                                    |               |               |
| 8                       | <b>Non-Residential Sales</b>  | 576,102       | \$459,587,280 |
| 9a.                     | Non-Residential Deposits Received This Month                                    | 10,578        | \$8,518,284   |
| 9b.                     | New Non-Residential Accounts  | 7,774         |               |
| 9c.                     | Percent Of New Non-Resid. Accts. W/Deposits                                     | 60.3%         |               |
| 9d.                     | Percent Of Non-Resid. Accts. W/Deposits   | 50.7%         | 14.0%         |
| 10a.                    | Non-Residential Bankruptcies This Month   | 48            | \$160,491     |
| 10b.                    | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.9%          | 12.8%         |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jun-16

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>            | 290,350       | \$231,198,445 |
| 2                       | Final Termination Notices This Month              | 186,768       | \$74,097,503  |
| 3a.                     | Unresolved Arrears (FTN Expired)                  | 40,188        | \$22,869,829  |
| 3b.                     | Accounts Eligible For Field Action                | 87,308        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>         | 5,496         | \$8,124,000   |
| 4b.                     | Terminations For Non-Pmt - Heat Related           | 2,657         |               |
| 4c.                     | Terminations For Non-Pmt - Service Limiter *B     |               |               |
| 4d.                     | Term. Other Than Non-Pmt. or Cust. Request *B     |               |               |
| 5                       | Reconnections for Non-Pmt.                        | 5,022         | \$5,379,000   |
| 5a.                     | Reconnects Due To HEAP or DSS                     | 516           | \$887,000     |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.         | 722           | \$719,682     |
| 6a.                     | Active DPA's At The Beginning Of This Month       | 130,509       | \$81,061,251  |
| 6b.                     | Deferred Payment Agreements Made                  | 31,272        | \$30,534,635  |
| 6c.                     | Deferred Payment Agreements Reinstated            | 37,957        | \$21,456,293  |
| 6d.                     | Deferred Payment Agreements Defaulted             | 15,407        | \$12,862,009  |
| 6e.                     | Deferred Payment Agreements Satisfied             | 23,813        | \$9,340,922   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>      | 125,958       | \$78,770,672  |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days             |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>                  | 6,940         | \$3,866,396   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service    | 11.8%         |               |
| 7c.                     | Resid. UCB Accounts with One or More DPA          | 754           | \$874,789     |
| 8                       | <b>Residential Sales</b>                          | 2,928,132     | \$297,764,775 |
| 9a.                     | Residential Bankruptcies                          | 44            | \$58,544      |
| 9b.                     | Percent Of Bankruptcies Compared To All UCB's     | 0.63%         | 1.5%          |
| 10a.                    | Final Bills Issued This Month (Res & NonRes)      | 62,861        | \$18,754,400  |
| 10b.                    | Final Bills With Arrears This Month               | 7,628         | \$4,883,521   |
| 10c.                    | Final Bills With One or More DPA (last 12 months) | 1,682         | \$1,359,536   |
| 11                      | Deposits Received This Month                      | 6,756         | \$762,239     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Jun-16

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>  | 30,411        | \$40,107,204  |
| 2                       | Final Termination Notices This Month  | 59,941        | \$34,999,440  |
| 3a.                     | Unresolved Arrears (FTN Expired)  | 13,069        | \$3,199,804   |
| 3b.                     | Accounts Eligible For Field Action  | 20,591        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>                                       | 540           | \$1,753,000   |
| 4b.                     | Term. Other Than Non-Pmt. or Cust. Request                                      |               |               |
| 5a.                     | Reconnects Of Non-Payment Customers   | 256           | \$292,000     |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.                                       | 21            | \$54,517      |
| 6a.                     | Active DPA's At The Beginning Of This Month                                     | 4,915         | \$7,843,343   |
| 6b.                     | Deferred Payment Agreements Made  | 1,803         | \$4,930,230   |
| 6c.                     | Deferred Payment Agreements Reinstated  | 977           | \$1,124,063   |
| 6d.                     | Deferred Payment Agreements Defaulted   | 873           | \$1,584,338   |
| 6e.                     | Deferred Payment Agreements Satisfied   | 597           | \$1,746,674   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>                                    | 4,800         | \$7,453,234   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days   |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>  | 1,394         | \$2,169,515   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service                                  | 24.1%         |               |
| 7c.                     | Non-Resid. UCB Accounts with One or More DPA                                    |               |               |
| 8                       | <b>Non-Residential Sales</b>  | 578,100       | \$557,863,363 |
| 9a.                     | Non-Residential Deposits Received This Month                                    | 9,802         | \$7,054,883   |
| 9b.                     | New Non-Residential Accounts  | 9,718         |               |
| 9c.                     | Percent Of New Non-Resid. Accts. W/Deposits                                     | 60.2%         |               |
| 9d.                     | Percent Of Non-Resid. Accts. W/Deposits   | 49.2%         | 13.0%         |
| 10a.                    | Non-Residential Bankruptcies This Month   | 43            | \$111,422     |
| 10b.                    | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.1%          | 5.1%          |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

\* Item 6f - Nres Dollars adjusted on August 1 . Resent to Staff and DMM on Aug 1, 2016



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Aug-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 272,050   | \$246,919,309 |
| 2 Final Termination Notices This Month                 | 210,961   | \$86,874,069  |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,210    | \$21,083,904  |
| 3b. Accounts Eligible For Field Action                 | 88,579    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 5,081     | \$7,950,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,401     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 4,098     | \$5,012,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 502       | \$962,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 643       | \$689,217     |
| 6a. Active DPA's At The Beginning Of This Month        | 122,384   | \$76,237,519  |
| 6b. Deferred Payment Agreements Made                   | 36,384    | \$33,977,946  |
| 6c. Deferred Payment Agreements Reinstated             | 39,512    | \$22,418,884  |
| 6d. Deferred Payment Agreements Defaulted              | 16,679    | \$13,248,474  |
| 6e. Deferred Payment Agreements Satisfied              | 21,020    | \$9,003,021   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 123,106   | \$77,080,814  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 6,922     | \$4,588,224   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.6%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 739       | \$817,538     |
| 8 <b>Residential Sales</b>                             | 2,933,424 | \$414,146,119 |
| 9a. Residential Bankruptcies                           | 52        | \$194,455     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.75%     | 4.2%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 65,533    | \$18,183,863  |
| 10b. Final Bills With Arrears This Month               | 8,045     | \$4,716,397   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,813     | \$1,504,585   |
| 11 Deposits Received This Month                        | 6,252     | \$666,987     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Aug-16

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 29,016   | \$41,859,802  |
| 2 Final Termination Notices This Month   | 72,655   | \$47,739,673  |
| 3a. Unresolved Arrears (FTN Expired)   | 16,302   | \$3,208,241   |
| 3b. Accounts Eligible For Field Action   | 21,527   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 494      | \$1,587,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 269      | \$444,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 23       | \$49,274      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 4,648    | \$7,223,152   |
| 6b. Deferred Payment Agreements Made   | 2,002    | \$6,087,773   |
| 6c. Deferred Payment Agreements Reinstated   | 947      | \$1,111,380   |
| 6d. Deferred Payment Agreements Defaulted  | 869      | \$1,565,643   |
| 6e. Deferred Payment Agreements Satisfied  | 542      | \$1,678,603   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 4,701    | \$7,702,732   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,436    | \$1,787,901   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 33.6%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 577,561  | \$565,833,721 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,610   | \$6,541,297   |
| 9b. New Non-Residential Accounts   | 7,409    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 52.2%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.5%    | 13.4%         |
| 10a. Non-Residential Bankruptcies This Month   | 46       | \$61,277      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.2%     | 3.4%          |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Sep-16

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |                 |
|-------------------------|---|---------------|-----------------|
|                         |   | Customer      | Dollars         |
| 1                       | <b>Arrears Greater Than Sixty Days</b>            | 273,332       | \$251,615,622   |
| 2                       | Final Termination Notices This Month              | 227,592       | \$97,785,505    |
| 3a.                     | Unresolved Arrears (FTN Expired)                  | 41,393        | \$21,532,619    |
| 3b.                     | Accounts Eligible For Field Action                | 92,313        |                 |
| 4a.                     | <b>Terminations For Non-Payment - All</b>         | 6,276         | \$8,433,000     |
| 4b.                     | Terminations For Non-Pmt - Heat Related           | 2,285         |                 |
| 4c.                     | Terminations For Non-Pmt - Service Limiter *B     |               |                 |
| 4d.                     | Term. Other Than Non-Pmt. or Cust. Request *B     |               |                 |
| 5                       | Reconnections for Non-Pmt.                        | 5,438         | \$5,827,000     |
| 5a.                     | Reconnects Due To HEAP or DSS                     | 597           | \$1,087,000     |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.         | 721           | \$651,257       |
| 6a.                     | Active DPA's At The Beginning Of This Month       | 123,106       | \$77,080,814    |
| 6b.                     | Deferred Payment Agreements Made                  | 41,214        | \$37,633,240    |
| 6c.                     | Deferred Payment Agreements Reinstated            | 35,754        | \$21,197,275    |
| 6d.                     | Deferred Payment Agreements Defaulted             | 19,216        | \$13,872,194    |
| 6e.                     | Deferred Payment Agreements Satisfied             | 18,535        | \$8,312,757     |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>      | 129,622       | \$81,611,025    |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days             |               |                 |
| 7a.                     | <b>Uncollectibles This Month</b>                  | 5,940         | \$3,596,980     |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service    | 12.0%         |                 |
| 7c.                     | Resid. UCB Accounts with One or More DPA          | 566           | \$638,760       |
| 8                       | <b>Residential Sales</b>                          | 2,935,995     | \$391,861,979   |
| 9a.                     | Residential Bankruptcies                          | 45            | \$68,402        |
| 9b.                     | Percent Of Bankruptcies Compared To All UCB's     | 0.76%         | 1.9%            |
| 10a.                    | Final Bills Issued This Month (Res & NonRes)      | 68,670        | \$19,396,622    |
| 10b.                    | Final Bills With Arrears This Month               | 8,100         | \$5,393,336     |
| 10c.                    | Final Bills With One or More DPA (last 12 months) | 1,786         | \$1,604,147     |
| 11                      | Deposits Received This Month                      | 6,145         | \$3,294,026,112 |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Sep-16

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>  | 29,969        | \$48,251,862  |
| 2                       | Final Termination Notices This Month  | 76,213        | \$49,840,607  |
| 3a.                     | Unresolved Arrears (FTN Expired)  | 16,160        | \$3,577,763   |
| 3b.                     | Accounts Eligible For Field Action  | 23,587        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>                                       | 491           | \$1,799,000   |
| 4b.                     | Term. Other Than Non-Pmt. or Cust. Request                                      |               |               |
| 5a.                     | Reconnects Of Non-Payment Customers   | 245           | \$339,000     |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.                                       | 18            | \$22,161      |
| 6a.                     | Active DPA's At The Beginning Of This Month                                     | 4,701         | \$7,702,732   |
| 6b.                     | Deferred Payment Agreements Made  | 1,938         | \$6,402,931   |
| 6c.                     | Deferred Payment Agreements Reinstated  | 946           | \$1,155,012   |
| 6d.                     | Deferred Payment Agreements Defaulted   | 913           | \$1,461,659   |
| 6e.                     | Deferred Payment Agreements Satisfied   | 489           | \$1,238,006   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>                                    | 4,814         | \$8,361,946   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days   |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>  | 1,172         | \$1,045,991   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service                                  | 32.4%         |               |
| 7c.                     | Non-Resid. UCB Accounts with One or More DPA                                    |               |               |
| 8                       | <b>Non-Residential Sales</b>  | 577,478       | \$665,483,146 |
| 9a.                     | Non-Residential Deposits Received This Month                                    | 10,305        | \$6,595,221   |
| 9b.                     | New Non-Residential Accounts  | 7,597         |               |
| 9c.                     | Percent Of New Non-Resid. Accts. W/Deposits                                     | 53.6%         |               |
| 9d.                     | Percent Of Non-Resid. Accts. W/Deposits   | 50.1%         | 13.0%         |
| 10a.                    | Non-Residential Bankruptcies This Month   | 15            | \$95,573      |
| 10b.                    | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.3%          | 9.1%          |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Oct-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 277,081   | \$248,985,620 |
| 2 Final Termination Notices This Month                 | 228,894   | \$95,620,503  |
| 3a. Unresolved Arrears (FTN Expired)                   | 43,014    | \$21,971,451  |
| 3b. Accounts Eligible For Field Action                 | 66,261    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 6,377     | \$8,499,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,299     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 5,392     | \$5,840,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 549       | \$1,079,000   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 701       | \$678,223     |
| 6a. Active DPA's At The Beginning Of This Month        | 129,622   | \$81,611,025  |
| 6b. Deferred Payment Agreements Made                   | 45,098    | \$40,260,403  |
| 6c. Deferred Payment Agreements Reinstated             | 36,027    | \$21,541,037  |
| 6d. Deferred Payment Agreements Defaulted              | 16,168    | \$12,227,358  |
| 6e. Deferred Payment Agreements Satisfied              | 19,106    | \$9,140,731   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 140,683   | \$87,365,273  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 6,296     | \$3,107,806   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 10.8%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 648       | \$709,821     |
| 8 <b>Residential Sales</b>                             | 2,937,851 | \$281,065,477 |
| 9a. Residential Bankruptcies                           | 39        | \$48,695      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.6%      | 1.6%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 59,620    | \$17,761,507  |
| 10b. Final Bills With Arrears This Month               | 7,219     | \$4,464,647   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,688     | \$1,460,685   |
| 11 Deposits Received This Month                        | 5,987     | \$666,928     |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Oct-16

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 30,613   | \$46,364,882  |
| 2 Final Termination Notices This Month   | 74,437   | \$47,285,700  |
| 3a. Unresolved Arrears (FTN Expired)   | 14,390   | \$3,266,941   |
| 3b. Accounts Eligible For Field Action   | 18,700   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 497      | \$1,606,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 263      | \$446,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 23       | \$36,102      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 4,814    | \$8,361,946   |
| 6b. Deferred Payment Agreements Made   | 2,190    | \$6,070,658   |
| 6c. Deferred Payment Agreements Reinstated   | 951      | \$1,053,875   |
| 6d. Deferred Payment Agreements Defaulted  | 757      | \$1,307,776   |
| 6e. Deferred Payment Agreements Satisfied  | 500      | \$1,425,089   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,159    | \$8,486,733   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,097    | \$1,417,881   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 35.5%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 578,797  | \$640,262,516 |
| 9a. Non-Residential Deposits Received This Month                                     | 10,779   | \$6,011,477   |
| 9b. New Non-Residential Accounts   | 7,470    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 59.0%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.1%    | 12.1%         |
| 10a. Non-Residential Bankruptcies This Month   | 30       | \$120,967     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.7%     | 8.5%          |



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 299,728   | \$252,206,236 |
| 2 Final Termination Notices This Month                 | 214,634   | \$87,738,763  |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,521    | \$17,552,587  |
| 3b. Accounts Eligible For Field Action                 | 73,461    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 6,032     | \$6,110,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 55        |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 5,268     | \$4,329,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 551       | \$804,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 673       | \$483,119     |
| 6a. Active DPA's At The Beginning Of This Month        | 140,683   | \$87,365,273  |
| 6b. Deferred Payment Agreements Made                   | 40,272    | \$35,003,311  |
| 6c. Deferred Payment Agreements Reinstated             | 33,747    | \$20,488,845  |
| 6d. Deferred Payment Agreements Defaulted              | 14,338    | \$10,840,341  |
| 6e. Deferred Payment Agreements Satisfied              | 22,367    | \$8,827,264   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 147,932   | \$89,620,591  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 6,069     | \$3,113,313   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 10.5%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 599       | \$684,395     |
| 8 <b>Residential Sales</b>                             | 2,937,987 | \$270,431,654 |
| 9a. Residential Bankruptcies                           | 58        | \$73,451      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.0%      | 2.4%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 63,455    | \$18,538,649  |
| 10b. Final Bills With Arrears This Month               | 7,275     | \$4,268,666   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,533     | \$1,300,512   |
| 11 Deposits Received This Month                        | 6,647     | \$770,301     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Nov-16

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 32,468   | \$42,864,318  |
| 2 Final Termination Notices This Month   | 67,908   | \$42,325,212  |
| 3a. Unresolved Arrears (FTN Expired)   | 13,374   | \$3,217,416   |
| 3b. Accounts Eligible For Field Action   | 17,888   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 577      | \$1,854,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 287      | \$368,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 19       | \$28,151      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,159    | \$8,486,733   |
| 6b. Deferred Payment Agreements Made   | 2,269    | \$6,450,953   |
| 6c. Deferred Payment Agreements Reinstated   | 1,018    | \$1,170,130   |
| 6d. Deferred Payment Agreements Defaulted  | 684      | \$1,301,703   |
| 6e. Deferred Payment Agreements Satisfied  | 519      | \$1,567,400   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,643    | \$8,887,756   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,132    | \$904,955     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 34.6%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 582,087  | \$515,831,039 |
| 9a. Non-Residential Deposits Received This Month                                     | 12,059   | \$7,581,589   |
| 9b. New Non-Residential Accounts   | 7,940    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 59.1%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 50.5%    | 14.2%         |
| 10a. Non-Residential Bankruptcies This Month   | 30       | \$112,069     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.7%     | 12.4%         |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Dec-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 325,097   | \$265,126,656 |
| 2 Final Termination Notices This Month                 | 192,247   | \$77,476,995  |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,882    | \$21,050,434  |
| 3b. Accounts Eligible For Field Action                 | 80,735    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 3,359     | \$3,783,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 195       |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,056     | \$2,587,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 384       | \$595,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 462       | \$320,536     |
| 6a. Active DPA's At The Beginning Of This Month        | 147,932   | \$89,620,591  |
| 6b. Deferred Payment Agreements Made                   | 33,702    | \$28,841,924  |
| 6c. Deferred Payment Agreements Reinstated             | 35,365    | \$20,644,765  |
| 6d. Deferred Payment Agreements Defaulted              | 18,099    | \$14,086,509  |
| 6e. Deferred Payment Agreements Satisfied              | 20,453    | \$7,934,122   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 145,091   | \$84,254,906  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 7,241     | \$3,356,735   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 10.8%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 722       | \$848,120     |
| 8 <b>Residential Sales</b>                             | 2,939,988 | \$323,467,277 |
| 9a. Residential Bankruptcies                           | 52        | \$98,300      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.7%      | 2.9%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 55,543    | \$16,492,516  |
| 10b. Final Bills With Arrears This Month               | 7,238     | \$4,168,329   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,548     | \$1,254,994   |
| 11 Deposits Received This Month                        | 5,778     | \$650,476     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Dec-16

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 30,305   | \$44,562,126  |
| 2 Final Termination Notices This Month   | 58,079   | \$36,029,918  |
| 3a. Unresolved Arrears (FTN Expired)   | 12,647   | \$3,753,822   |
| 3b. Accounts Eligible For Field Action   | 17,688   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 486      | \$1,353,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 283      | \$391,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 33       | \$45,324      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,643    | \$8,887,756   |
| 6b. Deferred Payment Agreements Made   | 2,273    | \$6,956,648   |
| 6c. Deferred Payment Agreements Reinstated   | 1,035    | \$1,251,486   |
| 6d. Deferred Payment Agreements Defaulted  | 1,073    | \$1,608,937   |
| 6e. Deferred Payment Agreements Satisfied  | 513      | \$1,461,339   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,721    | \$9,281,881   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,255    | \$1,710,669   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 31.6%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 583,837  | \$593,925,417 |
| 9a. Non-Residential Deposits Received This Month                                     | 9,170    | \$5,456,199   |
| 9b. New Non-Residential Accounts   | 9,665    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 63.7%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 24.8%    | 12.3%         |
| 10a. Non-Residential Bankruptcies This Month   | 18       | \$55,447      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.4%     | 3.2%          |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 42,935   | \$22,934,274 |
| 2. Final Termination Notices This Month                | 20,098   | \$6,347,454  |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,678   | \$12,439,446 |
| 3b. Accounts Eligible For Field Action                 | 248      | \$475,959    |
| 4a. Terminations For Non-Payment - All                 | 44       | \$42,446     |
| 4b. Terminations For Non-Pmt - Heat Related            | 25       | \$18,272     |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 26       | \$19,236.89  |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 17       | \$11,466     |
| 6a. Active DPA's At The Beginning Of This Month        | 8,500    | \$8,356,856  |
| 6b. Deferred Payment Agreements Made                   | 1,397    | \$1,055,124  |
| 6c. Deferred Payment Agreements Reinstated             | 2,876    | \$2,443,423  |
| 6d. Deferred Payment Agreements Defaulted              | 2,846    | \$2,346,627  |
| 6e. Deferred Payment Agreements Satisfied              | 777      | \$105,969    |
| 6f. Active DPA's At The End Of This Month              | 8,188    | \$8,302,554  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 19.07%   | 36.20%       |
| 7a. Uncollectables This Month                          | 714      | \$248,873    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 19.89%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 294      | \$263,728    |
| 8. Residential Sales                                   | 494,350  | \$77,169,934 |
| 9a. Residential Bankruptcies                           | 8        | \$11,648     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.12%    | 4.68%        |
| 10a. Final Bills Issued This Month                     | 3,571    | \$676,559    |
| 10b. Final Bills With Arrears This Month               | 873      | \$417,758    |
| 10c. Final Bills With One or More DPA (last 12 months) | 504      | \$167,241    |
| 11. Deposits Received This Month                       | 19       | \$2,260      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,417    | \$8,258,770  |
| 2. Final Termination Notices This Month  | 1,699    | \$1,100,907  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,466    | \$5,235,415  |
| 3b. Accounts Eligible For Field Action   | 764      | \$1,017,711  |
| 4a. Terminations For Non-Payment - All   | 84       | \$119,956    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 48       | \$83,875     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$15,843     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 185      | \$691,306    |
| 6b. Deferred Payment Agreements Made   | 36       | \$127,920    |
| 6c. Deferred Payment Agreements Reinstated   | 43       | \$107,104    |
| 6d. Deferred Payment Agreements Defaulted  | 60       | \$105,094    |
| 6e. Deferred Payment Agreements Satisfied  | 35       | \$9,260      |
| 6f. Active DPA's At The End Of This Month  | 158      | \$566,516    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.58%    | 6.86%        |
| 7a. Uncollectables This Month  | 124      | \$265,038    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 24.19%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 60,156   | \$37,712,989 |
| 9a. Non-Residential Deposits Received This Month                                     | 644      | \$344,872    |
| 9b. New Non-Residential Accounts   | 967      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 46.23%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 61.29%   | 11.54%       |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$14,666     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.61%    | 5.53%        |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 49,638   | \$23,324,714 |
| 2. Final Termination Notices This Month                | 17,590   | \$6,142,215  |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,639   | \$13,143,354 |
| 3b. Accounts Eligible For Field Action                 | 1,601    | \$1,732,697  |
| 4a. Terminations For Non-Payment - All                 | 302      | \$284,625    |
| 4b. Terminations For Non-Pmt - Heat Related            | 192      | \$190,671    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 219      | \$205,470    |
| 5a. Reconnects Due To HEAP or DSS                      | 11       | \$30,411     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 111      | \$124,617    |
| 6a. Active DPA's At The Beginning Of This Month        | 8,188    | \$8,302,554  |
| 6b. Deferred Payment Agreements Made                   | 1,739    | \$1,233,650  |
| 6c. Deferred Payment Agreements Reinstated             | 1,759    | \$1,531,847  |
| 6d. Deferred Payment Agreements Defaulted              | 2,947    | \$2,619,400  |
| 6e. Deferred Payment Agreements Satisfied              | 894      | \$92,268     |
| 6f. Active DPA's At The End Of This Month              | 7,699    | \$7,995,981  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.51%   | 34.28%       |
| 7a. Uncollectables This Month                          | 573      | \$51,384     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 23.91%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 210      | \$101,034    |
| 8. Residential Sales                                   | 492,957  | \$80,729,714 |
| 9a. Residential Bankruptcies                           | 11       | \$11,802     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.92%    | 22.97%       |
| 10a. Final Bills Issued This Month                     | 3,930    | \$755,011    |
| 10b. Final Bills With Arrears This Month               | 954      | \$438,742    |
| 10c. Final Bills With One or More DPA (last 12 months) | 556      | \$203,831    |
| 11. Deposits Received This Month                       | 15       | \$2,806      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,865    | \$8,453,187  |
| 2. Final Termination Notices This Month  | 1,321    | \$820,119    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,511    | \$5,311,794  |
| 3b. Accounts Eligible For Field Action   | 1,489    | \$1,765,061  |
| 4a. Terminations For Non-Payment - All   | 41       | \$32,276     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 21       | \$17,717     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$1,151      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 158      | \$566,516    |
| 6b. Deferred Payment Agreements Made   | 36       | \$42,735     |
| 6c. Deferred Payment Agreements Reinstated   | 30       | \$54,755     |
| 6d. Deferred Payment Agreements Defaulted  | 62       | \$119,128    |
| 6e. Deferred Payment Agreements Satisfied  | 23       | \$1,387      |
| 6f. Active DPA's At The End Of This Month  | 144      | \$361,615    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.46%    | 4.28%        |
| 7a. Uncollectables This Month  | 114      | \$75,801     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.18%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 60,964   | \$38,816,008 |
| 9a. Non-Residential Deposits Received This Month                                     | 675      | \$362,299    |
| 9b. New Non-Residential Accounts   | 590      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 51.86%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 56.14%   | 36.70%       |
| 10a. Non-Residential Bankruptcies This Month   | 8        | \$5,659      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.02%    | 7.47%        |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 41,997   | \$24,593,790 |
| 2. Final Termination Notices This Month                | 21,317   | \$7,983,835  |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,747   | \$14,178,177 |
| 3b. Accounts Eligible For Field Action                 | 1,180    | \$1,204,331  |
| 4a. Terminations For Non-Payment - All                 | 348      | \$351,552    |
| 4b. Terminations For Non-Pmt - Heat Related            | 216      | \$203,209    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 241      | \$215,628    |
| 5a. Reconnects Due To HEAP or DSS                      | 7        | \$11,750     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 125      | \$129,881    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,699    | \$7,995,981  |
| 6b. Deferred Payment Agreements Made                   | 2,204    | \$1,691,140  |
| 6c. Deferred Payment Agreements Reinstated             | 2,140    | \$2,029,286  |
| 6d. Deferred Payment Agreements Defaulted              | 2,690    | \$2,511,512  |
| 6e. Deferred Payment Agreements Satisfied              | 873      | \$92,468     |
| 6f. Active DPA's At The End Of This Month              | 7,979    | \$8,295,290  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 19.00%   | 33.73%       |
| 7a. Uncollectables This Month                          | 539      | \$125,710    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 22.82%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 204      | \$109,597    |
| 8. Residential Sales                                   | 491,624  | \$73,486,847 |
| 9a. Residential Bankruptcies                           | 5        | \$13,515     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.93%    | 10.75%       |
| 10a. Final Bills Issued This Month                     | 4,359    | \$896,325    |
| 10b. Final Bills With Arrears This Month               | 1,083    | \$602,355    |
| 10c. Final Bills With One or More DPA (last 12 months) | 652      | \$263,725    |
| 11. Deposits Received This Month                       | 14       | \$2,475      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,922    | \$10,436,056 |
| 2. Final Termination Notices This Month  | 2,073    | \$1,580,502  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,803    | \$6,105,143  |
| 3b. Accounts Eligible For Field Action   | 1,754    | \$2,379,919  |
| 4a. Terminations For Non-Payment - All   | 134      | \$163,870    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 61       | \$63,382     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 8        | \$5,663      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 144      | \$361,615    |
| 6b. Deferred Payment Agreements Made   | 66       | \$65,560     |
| 6c. Deferred Payment Agreements Reinstated   | 29       | \$48,787     |
| 6d. Deferred Payment Agreements Defaulted  | 52       | \$80,329     |
| 6e. Deferred Payment Agreements Satisfied  | 30       | \$12,805     |
| 6f. Active DPA's At The End Of This Month  | 160      | \$370,432    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.25%    | 3.55%        |
| 7a. Uncollectables This Month  | 65       | \$124,968    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.54%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 60,938   | \$35,100,084 |
| 9a. Non-Residential Deposits Received This Month                                     | 678      | \$279,810    |
| 9b. New Non-Residential Accounts   | 639      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 45.85%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 56.92%   | 13.90%       |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$8,787      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.62%    | 7.03%        |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 47,753   | \$26,095,000 |
| 2. Final Termination Notices This Month                | 19,476   | \$7,092,077  |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,678   | \$14,933,224 |
| 3b. Accounts Eligible For Field Action                 | 3,150    | \$3,676,127  |
| 4a. Terminations For Non-Payment - All                 | 921      | \$934,901    |
| 4b. Terminations For Non-Pmt - Heat Related            | 719      | \$692,653    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 656      | \$578,994    |
| 5a. Reconnects Due To HEAP or DSS                      | 9        | \$15,076     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 238      | \$243,734    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,979    | \$8,295,290  |
| 6b. Deferred Payment Agreements Made                   | 2,092    | \$1,566,026  |
| 6c. Deferred Payment Agreements Reinstated             | 1,947    | \$1,863,384  |
| 6d. Deferred Payment Agreements Defaulted              | 2,629    | \$2,560,461  |
| 6e. Deferred Payment Agreements Satisfied              | 668      | \$80,069     |
| 6f. Active DPA's At The End Of This Month              | 8,051    | \$8,310,431  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.86%   | 31.85%       |
| 7a. Uncollectables This Month                          | 742      | \$368,485    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 26.01%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 277      | \$162,156    |
| 8. Residential Sales                                   | 495,488  | \$57,977,294 |
| 9a. Residential Bankruptcies                           | 14       | \$11,404     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.89%    | 3.09%        |
| 10a. Final Bills Issued This Month                     | 4,106    | \$875,476    |
| 10b. Final Bills With Arrears This Month               | 1,067    | \$591,310    |
| 10c. Final Bills With One or More DPA (last 12 months) | 674      | \$264,319    |
| 11. Deposits Received This Month                       | 16       | \$3,734      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,524    | \$10,197,971 |
| 2. Final Termination Notices This Month  | 1,982    | \$1,427,698  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,862    | \$6,410,565  |
| 3b. Accounts Eligible For Field Action   | 1,896    | \$2,245,882  |
| 4a. Terminations For Non-Payment - All   | 258      | \$296,674    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 75       | \$82,138     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 9        | \$26,360     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 160      | \$370,432    |
| 6b. Deferred Payment Agreements Made   | 66       | \$76,201     |
| 6c. Deferred Payment Agreements Reinstated   | 29       | \$33,848     |
| 6d. Deferred Payment Agreements Defaulted  | 47       | \$84,545     |
| 6e. Deferred Payment Agreements Satisfied  | 27       | \$3,739      |
| 6f. Active DPA's At The End Of This Month  | 177      | \$369,896    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.20%    | 3.63%        |
| 7a. Uncollectables This Month  | 110      | \$93,800     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 26.36%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 60,827   | \$24,275,365 |
| 9a. Non-Residential Deposits Received This Month                                     | 707      | \$265,942    |
| 9b. New Non-Residential Accounts   | 478      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 51.26%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 54.55%   | 43.18%       |
| 10a. Non-Residential Bankruptcies This Month   | 5        | \$10,976     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.55%    | 11.70%       |



## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 47,853   | \$26,889,507 |
| 2. Final Termination Notices This Month                | 19,253   | \$6,446,737  |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,172   | \$13,972,746 |
| 3b. Accounts Eligible For Field Action                 | 8,030    | \$7,482,406  |
| 4a. Terminations For Non-Payment - All                 | 2,576    | \$1,857,360  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,646    | \$1,133,021  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,840    | \$1,219,891  |
| 5a. Reconnects Due To HEAP or DSS                      | 2        | \$4,692      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 920      | \$670,705    |
| 6a. Active DPA's At The Beginning Of This Month        | \$8,051  | \$8,310,431  |
| 6b. Deferred Payment Agreements Made                   | 2,260    | \$1,603,268  |
| 6c. Deferred Payment Agreements Reinstated             | 1,563    | \$1,522,138  |
| 6d. Deferred Payment Agreements Defaulted              | 3,095    | \$2,899,337  |
| 6e. Deferred Payment Agreements Satisfied              | 717      | \$88,643     |
| 6f. Active DPA's At The End Of This Month              | 8,204    | \$8,398,896  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 17.14%   | 31.23%       |
| 7a. Uncollectables This Month                          | 717      | \$308,400    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 24.97%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 278      | \$181,275    |
| 8. Residential Sales                                   | 497,431  | \$41,152,978 |
| 9a. Residential Bankruptcies                           | 17       | \$20,708     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.37%    | 6.71%        |
| 10a. Final Bills Issued This Month                     | 4,810    | \$1,229,194  |
| 10b. Final Bills With Arrears This Month               | 1,506    | \$1,005,856  |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,011    | \$492,110    |
| 11. Deposits Received This Month                       | 11       | \$1,537      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,386    | \$11,151,486 |
| 2. Final Termination Notices This Month  | 1,794    | \$1,566,584  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,746    | \$6,165,735  |
| 3b. Accounts Eligible For Field Action   | 1,557    | \$2,005,953  |
| 4a. Terminations For Non-Payment - All   | 232      | \$310,683    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 51       | \$86,622     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 9        | \$49,897     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 177      | \$369,896    |
| 6b. Deferred Payment Agreements Made   | 61       | \$90,280     |
| 6c. Deferred Payment Agreements Reinstated   | 26       | \$25,097     |
| 6d. Deferred Payment Agreements Defaulted  | 71       | \$98,547     |
| 6e. Deferred Payment Agreements Satisfied  | 23       | \$2,738      |
| 6f. Active DPA's At The End Of This Month  | 172      | \$376,908    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.19%    | 3.38%        |
| 7a. Uncollectables This Month  | 100      | \$108,750    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 27.00%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 60,116   | \$18,058,895 |
| 9a. Non-Residential Deposits Received This Month                                     | 842      | \$258,955    |
| 9b. New Non-Residential Accounts   | 378      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 50.26%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.00%   | 18.38%       |
| 10a. Non-Residential Bankruptcies This Month   | 10       | \$15,784     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.00%   | 14.51%       |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Jun-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 46,888   | \$27,804,862 |
| 2. Final Termination Notices This Month                | 21,059   | \$6,740,384  |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,152   | \$13,205,380 |
| 3b. Accounts Eligible For Field Action                 | 7,704    | \$5,918,940  |
| 4a. Terminations For Non-Payment - All                 | 2,696    | \$1,915,086  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,868    | \$1,282,177  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,951    | \$1,257,698  |
| 5a. Reconnects Due To HEAP or DSS                      | 1        | \$627        |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 684      | \$544,926    |
| 6a. Active DPA's At The Beginning Of This Month        | \$8,204  | \$8,398,896  |
| 6b. Deferred Payment Agreements Made                   | 2,005    | \$1,552,059  |
| 6c. Deferred Payment Agreements Reinstated             | 2,282    | \$2,154,399  |
| 6d. Deferred Payment Agreements Defaulted              | 2,623    | \$2,339,023  |
| 6e. Deferred Payment Agreements Satisfied              | 763      | \$80,301     |
| 6f. Active DPA's At The End Of This Month              | 8,493    | \$8,669,124  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 18.11%   | 31.18%       |
| 7a. Uncollectables This Month                          | 590      | \$433,852    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 25.93%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 232      | \$179,045    |
| 8. Residential Sales                                   | 496,955  | \$32,100,995 |
| 9a. Residential Bankruptcies                           | 8        | \$22,823     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.36%    | 5.26%        |
| 10a. Final Bills Issued This Month                     | 5,733    | \$1,036,671  |
| 10b. Final Bills With Arrears This Month               | 1,496    | \$827,632    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,114    | \$459,656    |
| 11. Deposits Received This Month                       | 16       | \$2,055      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,171    | \$11,959,021 |
| 2. Final Termination Notices This Month  | 1,554    | \$985,032    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,682    | \$6,341,728  |
| 3b. Accounts Eligible For Field Action   | 1,557    | \$1,967,243  |
| 4a. Terminations For Non-Payment - All   | 201      | \$243,268    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 46       | \$61,240     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 9        | \$26,842     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 172      | \$376,908    |
| 6b. Deferred Payment Agreements Made   | 59       | \$72,375     |
| 6c. Deferred Payment Agreements Reinstated   | 36       | \$25,744     |
| 6d. Deferred Payment Agreements Defaulted  | 58       | \$72,800     |
| 6e. Deferred Payment Agreements Satisfied  | 19       | \$2,153      |
| 6f. Active DPA's At The End Of This Month  | 172      | \$345,815    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.33%    | 2.89%        |
| 7a. Uncollectables This Month  | 113      | \$366,847    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 34.51%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 58,784   | \$12,815,448 |
| 9a. Non-Residential Deposits Received This Month                                     | 653      | \$258,320    |
| 9b. New Non-Residential Accounts   | 346      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 51.16%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 53.98%   | 6.01%        |
| 10a. Non-Residential Bankruptcies This Month   | 6        | \$1,032      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.31%    | 0.28%        |



## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Jul-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 48,092   | \$26,417,291 |
| 2. Final Termination Notices This Month                | 17,268   | \$4,630,042  |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,170   | \$12,198,166 |
| 3b. Accounts Eligible For Field Action                 | 5,465    | \$4,297,892  |
| 4a. Terminations For Non-Payment - All                 | 1,997    | \$1,286,018  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,384    | \$850,548    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,395    | \$798,774    |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 416      | \$330,057    |
| 6a. Active DPA's At The Beginning Of This Month        | \$8,493  | \$8,669,124  |
| 6b. Deferred Payment Agreements Made                   | 1,363    | \$1,005,071  |
| 6c. Deferred Payment Agreements Reinstated             | 2,366    | \$2,095,365  |
| 6d. Deferred Payment Agreements Defaulted              | 2,522    | \$2,078,650  |
| 6e. Deferred Payment Agreements Satisfied              | 697      | \$49,847     |
| 6f. Active DPA's At The End Of This Month              | 8,276    | \$8,475,876  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 17.21%   | 32.08%       |
| 7a. Uncollectables This Month                          | 530      | \$440,360    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 24.53%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 201      | \$124,292    |
| 8. Residential Sales                                   | 498,716  | \$26,466,376 |
| 9a. Residential Bankruptcies                           | 2        | \$1,760      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.38%    | 0.40%        |
| 10a. Final Bills Issued This Month                     | 5,457    | \$908,112    |
| 10b. Final Bills With Arrears This Month               | 1,499    | \$732,133    |
| 10c. Final Bills With One or More DPA (last 12 months) | 998      | \$397,530    |
| 11. Deposits Received This Month                       | 10       | \$1,591      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,148    | \$9,887,339  |
| 2. Final Termination Notices This Month  | 1,435    | \$1,577,331  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,530    | \$4,657,731  |
| 3b. Accounts Eligible For Field Action   | 1,465    | \$1,678,690  |
| 4a. Terminations For Non-Payment - All   | 217      | \$304,964    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 45       | \$112,475    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$15,756     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 172      | \$345,815    |
| 6b. Deferred Payment Agreements Made   | 42       | \$158,197    |
| 6c. Deferred Payment Agreements Reinstated   | 36       | \$45,495     |
| 6d. Deferred Payment Agreements Defaulted  | 59       | \$84,780     |
| 6e. Deferred Payment Agreements Satisfied  | 20       | \$4,898      |
| 6f. Active DPA's At The End Of This Month  | 167      | \$423,191    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.24%    | 4.28%        |
| 7a. Uncollectables This Month  | 132      | \$252,494    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 38.64%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 58,020   | \$11,192,759 |
| 9a. Non-Residential Deposits Received This Month                                     | 522      | \$168,425    |
| 9b. New Non-Residential Accounts   | 302      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 48.34%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 55.30%   | 9.80%        |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$11,065     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.52%    | 4.38%        |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 45,223   | \$24,852,655 |
| 2. Final Termination Notices This Month                | 17,762   | \$4,800,178  |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,183   | \$10,489,027 |
| 3b. Accounts Eligible For Field Action                 | 9,686    | \$6,205,873  |
| 4a. Terminations For Non-Payment - All                 | 2,226    | \$1,228,517  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,371    | \$682,929    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 1,569    | \$744,672    |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 433      | \$302,706    |
| 6a. Active DPA's At The Beginning Of This Month        | \$8,276  | \$8,475,876  |
| 6b. Deferred Payment Agreements Made                   | 1,391    | \$999,250    |
| 6c. Deferred Payment Agreements Reinstated             | 1,554    | \$1,411,729  |
| 6d. Deferred Payment Agreements Defaulted              | 2,160    | \$1,681,353  |
| 6e. Deferred Payment Agreements Satisfied              | 828      | \$83,694     |
| 6f. Active DPA's At The End Of This Month              | 7,779    | \$8,249,131  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 17.20%   | 33.19%       |
| 7a. Uncollectables This Month                          | 1,120    | \$682,722    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 28.93%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 453      | \$314,774    |
| 8. Residential Sales                                   | 496,265  | \$23,189,777 |
| 9a. Residential Bankruptcies                           | 23       | \$69,359     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.05%    | 10.16%       |
| 10a. Final Bills Issued This Month                     | 6,285    | \$845,332    |
| 10b. Final Bills With Arrears This Month               | 1,666    | \$685,434    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,191    | \$380,625    |
| 11. Deposits Received This Month                       | 21       | \$2,953      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,808    | \$9,870,843  |
| 2. Final Termination Notices This Month  | 1,599    | \$606,732    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,180    | \$3,760,303  |
| 3b. Accounts Eligible For Field Action   | 1,500    | \$1,399,936  |
| 4a. Terminations For Non-Payment - All   | 221      | \$182,162    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 58       | \$44,271     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5        | \$6,128      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 167      | \$423,191    |
| 6b. Deferred Payment Agreements Made   | 33       | \$99,237     |
| 6c. Deferred Payment Agreements Reinstated   | 22       | \$27,464     |
| 6d. Deferred Payment Agreements Defaulted  | 68       | \$98,687     |
| 6e. Deferred Payment Agreements Satisfied  | 36       | \$3,549      |
| 6f. Active DPA's At The End Of This Month  | 139      | \$354,099    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.89%    | 3.59%        |
| 7a. Uncollectables This Month  | 188      | \$33,425     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 45.21%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 57,344   | \$10,665,301 |
| 9a. Non-Residential Deposits Received This Month                                     | 662      | \$267,155    |
| 9b. New Non-Residential Accounts   | 304      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 47.37%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 56.91%   | 147.30%      |
| 10a. Non-Residential Bankruptcies This Month   | 5        | \$5,066      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.66%    | 15.16%       |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Sep-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 44,020   | \$23,066,558 |
| 2. Final Termination Notices This Month                | 17,537   | \$4,142,623  |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,116   | \$10,196,605 |
| 3b. Accounts Eligible For Field Action                 | 5,821    | \$3,488,347  |
| 4a. Terminations For Non-Payment - All                 | 1,682    | \$1,057,916  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,123    | \$692,899    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 1,235    | \$682,342    |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 281      | \$299,306    |
| 6a. Active DPA's At The Beginning Of This Month        | \$7,779  | \$8,249,131  |
| 6b. Deferred Payment Agreements Made                   | 1,072    | \$875,544    |
| 6c. Deferred Payment Agreements Reinstated             | 2,228    | \$1,863,432  |
| 6d. Deferred Payment Agreements Defaulted              | 2,444    | \$1,950,076  |
| 6e. Deferred Payment Agreements Satisfied              | 774      | \$55,100     |
| 6f. Active DPA's At The End Of This Month              | 7,509    | \$7,906,435  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 17.06%   | 34.28%       |
| 7a. Uncollectables This Month                          | 855      | \$500,960    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 23.63%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 298      | \$157,166    |
| 8. Residential Sales                                   | 496,157  | \$23,492,188 |
| 9a. Residential Bankruptcies                           | 5        | \$9,226      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.58%    | 1.84%        |
| 10a. Final Bills Issued This Month                     | 5,670    | \$746,045    |
| 10b. Final Bills With Arrears This Month               | 1,353    | \$593,485    |
| 10c. Final Bills With One or More DPA (last 12 months) | 932      | \$271,519    |
| 11. Deposits Received This Month                       | 14       | \$2,030      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,492    | \$9,123,594  |
| 2. Final Termination Notices This Month  | 1,380    | \$1,194,093  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,146    | \$4,468,903  |
| 3b. Accounts Eligible For Field Action   | 1,172    | \$1,116,061  |
| 4a. Terminations For Non-Payment - All   | 194      | \$131,121    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 69       | \$62,024     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 8        | \$19,126     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 139      | \$354,099    |
| 6b. Deferred Payment Agreements Made   | 26       | \$35,522     |
| 6c. Deferred Payment Agreements Reinstated   | 41       | \$63,753     |
| 6d. Deferred Payment Agreements Defaulted  | 44       | \$106,720    |
| 6e. Deferred Payment Agreements Satisfied  | 23       | \$18,428     |
| 6f. Active DPA's At The End Of This Month  | 143      | \$310,341    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.18%    | 3.40%        |
| 7a. Uncollectables This Month  | 116      | \$191,918    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 44.83%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 57,368   | \$10,682,552 |
| 9a. Non-Residential Deposits Received This Month                                     | 472      | \$201,490    |
| 9b. New Non-Residential Accounts   | 422      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 41.23%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 63.79%   | 15.22%       |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$3,724      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.72%    | 1.94%        |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 45,085   | \$21,525,006 |
| 2. Final Termination Notices This Month                | 15,620   | \$3,667,159  |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,994   | \$9,555,287  |
| 3b. Accounts Eligible For Field Action                 | 4,769    | \$2,557,766  |
| 4a. Terminations For Non-Payment - All                 | 812      | \$511,189    |
| 4b. Terminations For Non-Pmt - Heat Related            | 523      | \$240,352    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 599      | \$247,634    |
| 5a. Reconnects Due To HEAP or DSS                      | 1        | \$487        |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 138      | \$85,270     |
| 6a. Active DPA's At The Beginning Of This Month        | \$7,509  | \$7,906,435  |
| 6b. Deferred Payment Agreements Made                   | 761      | \$586,911    |
| 6c. Deferred Payment Agreements Reinstated             | 1,738    | \$1,496,765  |
| 6d. Deferred Payment Agreements Defaulted              | 2,235    | \$1,704,217  |
| 6e. Deferred Payment Agreements Satisfied              | 726      | \$51,716     |
| 6f. Active DPA's At The End Of This Month              | 6,923    | \$7,650,845  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.36%   | 35.54%       |
| 7a. Uncollectables This Month                          | 1,204    | \$490,864    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 20.68%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 545      | \$344,422    |
| 8. Residential Sales                                   | 500,173  | \$27,026,666 |
| 9a. Residential Bankruptcies                           | 11       | \$7,049      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.91%    | 1.44%        |
| 10a. Final Bills Issued This Month                     | 4,938    | \$691,604    |
| 10b. Final Bills With Arrears This Month               | 1,175    | \$567,062    |
| 10c. Final Bills With One or More DPA (last 12 months) | 762      | \$162,249    |
| 11. Deposits Received This Month                       | 14       | \$1,826      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,741    | \$9,219,139  |
| 2. Final Termination Notices This Month  | 1,405    | \$887,966    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,162    | \$4,125,989  |
| 3b. Accounts Eligible For Field Action   | 1,229    | \$1,323,237  |
| 4a. Terminations For Non-Payment - All   | 84       | \$162,621    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 45       | \$102,556    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$3,944      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 143      | \$310,341    |
| 6b. Deferred Payment Agreements Made   | 24       | \$71,625     |
| 6c. Deferred Payment Agreements Reinstated   | 34       | \$37,017     |
| 6d. Deferred Payment Agreements Defaulted  | 55       | \$119,565    |
| 6e. Deferred Payment Agreements Satisfied  | 24       | \$1,486      |
| 6f. Active DPA's At The End Of This Month  | 113      | \$276,125    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.38%    | 3.00%        |
| 7a. Uncollectables This Month  | 155      | \$107,557    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 39.35%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 57,004   | \$10,395,818 |
| 9a. Non-Residential Deposits Received This Month                                     | 623      | \$240,879    |
| 9b. New Non-Residential Accounts   | 691      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 39.22%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 62.58%   | 53.66%       |
| 10a. Non-Residential Bankruptcies This Month   | 4        | \$72,120     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.58%    | 67.05%       |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 42,031   | \$20,890,862 |
| 2. Final Termination Notices This Month                | 15,543   | \$3,579,849  |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,013   | \$9,507,482  |
| 3b. Accounts Eligible For Field Action                 | 642      | \$398,242    |
| 4a. Terminations For Non-Payment - All                 | 105      | \$105,251    |
| 4b. Terminations For Non-Pmt - Heat Related            | 48       | \$25,812     |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 59       | \$30,547     |
| 5a. Reconnects Due To HEAP or DSS                      | 1        | \$5,551      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 14       | \$10,217     |
| 6a. Active DPA's At The Beginning Of This Month        | \$6,923  | \$7,650,845  |
| 6b. Deferred Payment Agreements Made                   | 707      | \$574,403    |
| 6c. Deferred Payment Agreements Reinstated             | 1,120    | \$1,030,614  |
| 6d. Deferred Payment Agreements Defaulted              | 1,846    | \$1,439,340  |
| 6e. Deferred Payment Agreements Satisfied              | 626      | \$44,047     |
| 6f. Active DPA's At The End Of This Month              | 6,094    | \$7,151,608  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.50%   | 34.23%       |
| 7a. Uncollectables This Month                          | 880      | \$287,974    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 20.34%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 368      | \$195,935    |
| 8. Residential Sales                                   | 502,480  | \$40,458,472 |
| 9a. Residential Bankruptcies                           | 7        | \$16,031     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.80%    | 5.57%        |
| 10a. Final Bills Issued This Month                     | 4,140    | \$547,956    |
| 10b. Final Bills With Arrears This Month               | 947      | \$415,650    |
| 10c. Final Bills With One or More DPA (last 12 months) | 502      | \$96,875     |
| 11. Deposits Received This Month                       | 15       | \$3,339      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,400    | \$7,566,847  |
| 2. Final Termination Notices This Month  | 1,225    | \$602,651    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,213    | \$4,119,683  |
| 3b. Accounts Eligible For Field Action   | 751      | \$1,019,233  |
| 4a. Terminations For Non-Payment - All   | 60       | \$37,050     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 31       | \$19,682     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$2,557      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 113      | \$276,125    |
| 6b. Deferred Payment Agreements Made   | 18       | \$30,474     |
| 6c. Deferred Payment Agreements Reinstated   | 16       | \$22,336     |
| 6d. Deferred Payment Agreements Defaulted  | 38       | \$34,385     |
| 6e. Deferred Payment Agreements Satisfied  | 16       | \$4,259      |
| 6f. Active DPA's At The End Of This Month  | 95       | \$248,064    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.16%    | 3.28%        |
| 7a. Uncollectables This Month  | 187      | \$211,955    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 31.02%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 59,350   | \$17,324,722 |
| 9a. Non-Residential Deposits Received This Month                                     | 775      | \$304,482    |
| 9b. New Non-Residential Accounts   | 965      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 44.35%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 52.41%   | 18.96%       |
| 10a. Non-Residential Bankruptcies This Month   | 4        | \$2,779      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.14%    | 1.31%        |



## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 39,909   | \$19,915,063 |
| 2. Final Termination Notices This Month                | 17,866   | \$4,079,664  |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,519   | \$10,257,175 |
| 3b. Accounts Eligible For Field Action                 | 372      | \$171,208    |
| 4a. Terminations For Non-Payment - All                 | 56       | \$29,426     |
| 4b. Terminations For Non-Pmt - Heat Related            | 31       | \$17,935     |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 39       | \$21,705     |
| 5a. Reconnects Due To HEAP or DSS                      | 3        | \$3,194      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 19       | \$13,332     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,094    | \$7,151,608  |
| 6b. Deferred Payment Agreements Made                   | 877      | \$572,980    |
| 6c. Deferred Payment Agreements Reinstated             | 1,998    | \$1,868,455  |
| 6d. Deferred Payment Agreements Defaulted              | 1,900    | \$1,452,262  |
| 6e. Deferred Payment Agreements Satisfied              | 744      | \$44,412     |
| 6f. Active DPA's At The End Of This Month              | 5,834    | \$6,846,405  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.62%   | 34.38%       |
| 7a. Uncollectables This Month                          | 774      | \$271,142    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 19.77%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 324      | \$172,035    |
| 8. Residential Sales                                   | 504,359  | \$66,618,702 |
| 9a. Residential Bankruptcies                           | 3        | \$6,599      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.39%    | 2.43%        |
| 10a. Final Bills Issued This Month                     | 4,244    | \$556,971    |
| 10b. Final Bills With Arrears This Month               | 984      | \$315,325    |
| 10c. Final Bills With One or More DPA (last 12 months) | 568      | \$122,641    |
| 11. Deposits Received This Month                       | 7        | \$656        |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,386    | \$7,847,187  |
| 2. Final Termination Notices This Month  | 1,444    | \$750,825    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,316    | \$4,128,253  |
| 3b. Accounts Eligible For Field Action   | 1,062    | \$1,504,553  |
| 4a. Terminations For Non-Payment - All   | 58       | \$73,236     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 25       | \$35,036     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$13,063     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 95       | \$248,064    |
| 6b. Deferred Payment Agreements Made   | 25       | \$25,674     |
| 6c. Deferred Payment Agreements Reinstated   | 28       | \$49,062     |
| 6d. Deferred Payment Agreements Defaulted  | 31       | \$39,056     |
| 6e. Deferred Payment Agreements Satisfied  | 15       | \$3,143      |
| 6f. Active DPA's At The End Of This Month  | 94       | \$263,661    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.14%    | 3.36%        |
| 7a. Uncollectables This Month  | 85       | -\$83,820    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 32.94%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 61,294   | \$30,253,837 |
| 9a. Non-Residential Deposits Received This Month                                     | 620      | \$252,634    |
| 9b. New Non-Residential Accounts   | 1,510    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.98%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 57.65%   | -19.67%      |
| 10a. Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 142,626  | \$55,197,934  |
| 2. Final Termination Notices This Month                | 67,887   | \$34,653,605  |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,951   | \$4,969,014   |
| 3b. Accounts Eligible For Field Action                 | 33,910   | \$19,000,391  |
| 4a. Terminations For Non-Payment - All                 | 1,763    | \$751,385     |
| 4b. Terminations For Non-Pmt - Heat Related            | 40       | \$14,971      |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5. Reconnections for Non-Pmt.                          | 571      | \$145,603     |
| 5a. Reconnects Due To HEAP or DSS                      | 6        | \$519         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |               |
| 6a. Active DPA's At The Beginning Of This Month        | 22,415   | \$19,984,035  |
| 6b. Deferred Payment Agreements Made                   | 4,021    | \$2,410,203   |
| 6c. Deferred Payment Agreements Reinstated             | 563      | \$658,032     |
| 6d. Deferred Payment Agreements Defaulted              | 4,035    | \$3,145,993   |
| 6e. Deferred Payment Agreements Satisfied              | 926      | \$532,029     |
| 6f. Active DPA's At The End Of This Month              | 21,268   | \$19,426,716  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.91%   | 35.19%        |
| 7a. Uncollectables This Month                          | 4,329    | \$630,997     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 32.80%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 400      | \$180,828     |
| 8. Residential Sales                                   | 959,482  | \$113,146,176 |
| 9a. Residential Bankruptcies                           | 1        | \$6,117       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.02%    | 0.97%         |
| 10a. Final Bills Issued This Month                     | 7,332    | \$1,690,341   |
| 10b. Final Bills With Arrears This Month               | 3,889    | \$1,177,844   |
| 10c. Final Bills With One or More DPA (last 12 months) | 408      | \$218,947     |
| 11. Deposits Received This Month                       | 111      | \$51,145      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 6,985    | \$7,553,894  |
| 2. Final Termination Notices This Month   | 4,196    | \$5,483,471  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,219    | \$1,404,469  |
| 3b. Accounts Eligible For Field Action  | 1,029    | \$1,078,785  |
| 4a. Terminations For Non-Payment - All  | 135      | \$185,291    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 47       | \$65,264     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 678      | \$878,011    |
| 6b. Deferred Payment Agreements Made  | 177      | \$266,612    |
| 6c. Deferred Payment Agreements Reinstated  | 14       | \$38,310     |
| 6d. Deferred Payment Agreements Defaulted   | 159      | \$298,244    |
| 6e. Deferred Payment Agreements Satisfied   | 57       | \$259,873    |
| 6f. Active DPA's At The End Of This Month   | 635      | \$824,059    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 9.09%    | 10.91%       |
| 7a. Uncollectables This Month   | 202      | \$59,828     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 25.74%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 19       | \$24,438     |
| 8. Non-Residential Sales  | 38,047   | \$57,623,888 |
| 9a. Non-Residential Deposits Received This Month                                    | 627      | \$289,824    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 141,681  | \$56,449,092  |
| 2. Final Termination Notices This Month                | 56,753   | \$30,212,357  |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,717   | \$4,401,507   |
| 3b. Accounts Eligible For Field Action                 | 33,143   | \$20,937,721  |
| 4a. Terminations For Non-Payment - All                 | 907      | \$411,708     |
| 4b. Terminations For Non-Pmt - Heat Related            | 38       | \$36,185      |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5. Reconnections for Non-Pmt.                          | 302      | \$76,208      |
| 5a. Reconnects Due To HEAP or DSS                      | 5        | \$951         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |               |
| 6a. Active DPA's At The Beginning Of This Month        | 21,268   | \$19,426,717  |
| 6b. Deferred Payment Agreements Made                   | 3,450    | \$2,131,559   |
| 6c. Deferred Payment Agreements Reinstated             | 463      | \$574,888     |
| 6d. Deferred Payment Agreements Defaulted              | 2,895    | \$2,470,201   |
| 6e. Deferred Payment Agreements Satisfied              | 825      | \$439,384     |
| 6f. Active DPA's At The End Of This Month              | 21,263   | \$19,570,804  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.01%   | 34.67%        |
| 7a. Uncollectables This Month                          | 3,782    | \$180,688     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 31.52%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 312      | \$37,687      |
| 8. Residential Sales                                   | 981,330  | \$125,498,329 |
| 9a. Residential Bankruptcies                           | 1        | \$213         |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.03%    | 0.12%         |
| 10a. Final Bills Issued This Month                     | 8,355    | \$1,944,922   |
| 10b. Final Bills With Arrears This Month               | 4,112    | \$1,346,166   |
| 10c. Final Bills With One or More DPA (last 12 months) | 457      | \$271,727     |
| 11. Deposits Received This Month                       | 101      | \$48,565      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,213    | \$7,675,216  |
| 2. Final Termination Notices This Month   | 4,070    | \$5,217,501  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,383    | \$1,318,470  |
| 3b. Accounts Eligible For Field Action  | 1,324    | \$1,455,564  |
| 4a. Terminations For Non-Payment - All  | 100      | \$136,335    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 31       | \$35,911     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 635      | \$824,059    |
| 6b. Deferred Payment Agreements Made  | 177      | \$280,914    |
| 6c. Deferred Payment Agreements Reinstated  | 7        | \$11,972     |
| 6d. Deferred Payment Agreements Defaulted   | 112      | \$230,722    |
| 6e. Deferred Payment Agreements Satisfied   | 29       | \$46,478     |
| 6f. Active DPA's At The End Of This Month   | 718      | \$935,394    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 9.95%    | 12.19%       |
| 7a. Uncollectables This Month   | 182      | \$162,383    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 27.47%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 15       | \$19,663     |
| 8. Non-Residential Sales  | 39,293   | \$68,024,234 |
| 9a. Non-Residential Deposits Received This Month                                    | 572      | \$275,199    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.



## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 138,009  | \$58,261,579  |
| 2. Final Termination Notices This Month                | 74,458   | \$45,013,686  |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,651   | \$6,885,507   |
| 3b. Accounts Eligible For Field Action                 | 30,954   | \$23,400,761  |
| 4a. Terminations For Non-Payment - All                 | 2,054    | \$955,206     |
| 4b. Terminations For Non-Pmt - Heat Related            | 294      | \$233,536     |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5. Reconnections for Non-Pmt.                          | 588      | \$190,958     |
| 5a. Reconnects Due To HEAP or DSS                      | 3        | \$267         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |               |
| 6a. Active DPA's At The Beginning Of This Month        | 21,263   | \$19,570,804  |
| 6b. Deferred Payment Agreements Made                   | 5,348    | \$3,863,900   |
| 6c. Deferred Payment Agreements Reinstated             | 539      | \$793,293     |
| 6d. Deferred Payment Agreements Defaulted              | 4,046    | \$3,395,217   |
| 6e. Deferred Payment Agreements Satisfied              | 1,030    | \$578,091     |
| 6f. Active DPA's At The End Of This Month              | 21,376   | \$19,981,177  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.49%   | 34.30%        |
| 7a. Uncollectables This Month                          | 3,670    | -\$204,363    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 30.46%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 330      | \$18,388      |
| 8. Residential Sales                                   | 973,583  | \$112,211,454 |
| 9a. Residential Bankruptcies                           | 1        | \$7,425       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.03%    | -3.63%        |
| 10a. Final Bills Issued This Month                     | 8,667    | \$2,218,748   |
| 10b. Final Bills With Arrears This Month               | 4,611    | \$1,654,896   |
| 10c. Final Bills With One or More DPA (last 12 months) | 537      | \$323,732     |
| 11. Deposits Received This Month                       | 119      | \$49,076      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,286    | \$8,208,264  |
| 2. Final Termination Notices This Month   | 5,599    | \$7,593,293  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,040    | \$1,959,819  |
| 3b. Accounts Eligible For Field Action  | 1,054    | \$1,321,144  |
| 4a. Terminations For Non-Payment - All  | 342      | \$331,941    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 104      | \$113,121    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 718      | \$935,394    |
| 6b. Deferred Payment Agreements Made  | 344      | \$694,312    |
| 6c. Deferred Payment Agreements Reinstated  | 8        | \$17,420     |
| 6d. Deferred Payment Agreements Defaulted   | 155      | \$265,418    |
| 6e. Deferred Payment Agreements Satisfied   | 48       | \$162,721    |
| 6f. Active DPA's At The End Of This Month   | 827      | \$1,118,505  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 11.35%   | 13.63%       |
| 7a. Uncollectables This Month   | 180      | \$95,672     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 29.44%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 15       | \$16,341     |
| 8. Non-Residential Sales  | 39,157   | \$58,919,966 |
| 9a. Non-Residential Deposits Received This Month                                    | 677      | \$278,096    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 140,801  | \$59,285,036 |
| 2. Final Termination Notices This Month                | 75,937   | \$45,237,334 |
| 3a. Unresolved Arrears (FTN Expired)                   | 29,407   | \$20,646,600 |
| 3b. Accounts Eligible For Field Action                 | 26,999   | \$15,567,885 |
| 4a. Terminations For Non-Payment - All                 | 3,790    | \$3,594,879  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,929    | \$3,059,083  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,621    | \$774,119    |
| 5a. Reconnects Due To HEAP or DSS                      | 18       | \$14,625     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 21,376   | \$19,981,177 |
| 6b. Deferred Payment Agreements Made                   | 6,249    | \$5,045,916  |
| 6c. Deferred Payment Agreements Reinstated             | 563      | \$887,007    |
| 6d. Deferred Payment Agreements Defaulted              | 3,150    | \$2,666,098  |
| 6e. Deferred Payment Agreements Satisfied              | 845      | \$482,672    |
| 6f. Active DPA's At The End Of This Month              | 23,112   | \$21,701,196 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.41%   | 36.60%       |
| 7a. Uncollectables This Month                          | 3,553    | \$520,245    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 29.21%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 281      | \$65,763     |
| 8. Residential Sales                                   | 960,010  | \$87,293,535 |
| 9a. Residential Bankruptcies                           | 0        | \$0          |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.00%    | 0.00%        |
| 10a. Final Bills Issued This Month                     | 9,343    | \$3,649,461  |
| 10b. Final Bills With Arrears This Month               | 5,135    | \$3,019,715  |
| 10c. Final Bills With One or More DPA (last 12 months) | 701      | \$697,798    |
| 11. Deposits Received This Month                       | 126      | \$45,393     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,749    | \$8,445,702  |
| 2. Final Termination Notices This Month   | 5,226    | \$7,312,724  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,360    | \$2,361,204  |
| 3b. Accounts Eligible For Field Action  | 674      | \$768,692    |
| 4a. Terminations For Non-Payment - All  | 474      | \$576,611    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 127      | \$162,651    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 827      | \$1,118,506  |
| 6b. Deferred Payment Agreements Made  | 332      | \$602,309    |
| 6c. Deferred Payment Agreements Reinstated  | 9        | \$27,828     |
| 6d. Deferred Payment Agreements Defaulted   | 157      | \$247,782    |
| 6e. Deferred Payment Agreements Satisfied   | 57       | \$80,409     |
| 6f. Active DPA's At The End Of This Month   | 927      | \$1,257,466  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 11.96%   | 14.89%       |
| 7a. Uncollectables This Month   | 199      | \$132,485    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 26.13%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 9        | \$8,809      |
| 8. Non-Residential Sales  | 38,554   | \$43,348,909 |
| 9a. Non-Residential Deposits Received This Month                                    | 713      | \$257,228    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 149,580  | \$60,363,076 |
| 2. Final Termination Notices This Month                | 67,474   | \$37,558,707 |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,645   | \$10,387,792 |
| 3b. Accounts Eligible For Field Action                 | 27,883   | \$14,247,764 |
| 4a. Terminations For Non-Payment - All                 | 4,176    | \$4,158,465  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,587    | \$4,035,713  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 2,247    | \$1,186,484  |
| 5a. Reconnects Due To HEAP or DSS                      | 32       | \$19,585     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 23,112   | \$21,701,197 |
| 6b. Deferred Payment Agreements Made                   | 6,305    | \$5,312,697  |
| 6c. Deferred Payment Agreements Reinstated             | 666      | \$1,139,333  |
| 6d. Deferred Payment Agreements Defaulted              | 4,140    | \$3,427,927  |
| 6e. Deferred Payment Agreements Satisfied              | 762      | \$423,048    |
| 6f. Active DPA's At The End Of This Month              | 24,486   | \$23,434,654 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.37%   | 38.82%       |
| 7a. Uncollectables This Month                          | 4,092    | \$824,414    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 31.26%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 346      | \$147,151    |
| 8. Residential Sales                                   | 987,779  | \$62,305,506 |
| 9a. Residential Bankruptcies                           | 15       | \$18,533     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.37%    | 2.25%        |
| 10a. Final Bills Issued This Month                     | 9,863    | \$3,774,717  |
| 10b. Final Bills With Arrears This Month               | 5,196    | \$3,223,037  |
| 10c. Final Bills With One or More DPA (last 12 months) | 705      | \$673,325    |
| 11. Deposits Received This Month                       | 131      | \$51,627     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 8,440    | \$9,040,511  |
| 2. Final Termination Notices This Month   | 4,708    | \$6,206,439  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,086    | \$2,140,326  |
| 3b. Accounts Eligible For Field Action  | 928      | \$835,088    |
| 4a. Terminations For Non-Payment - All  | 370      | \$605,715    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 124      | \$189,567    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 927      | \$1,257,466  |
| 6b. Deferred Payment Agreements Made  | 319      | \$651,462    |
| 6c. Deferred Payment Agreements Reinstated  | 35       | \$57,124     |
| 6d. Deferred Payment Agreements Defaulted   | 215      | \$375,964    |
| 6e. Deferred Payment Agreements Satisfied   | 42       | \$96,988     |
| 6f. Active DPA's At The End Of This Month   | 1,015    | \$1,347,609  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 12.03%   | 14.91%       |
| 7a. Uncollectables This Month   | 240      | \$2,868      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 25.83%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 13       | \$9,635      |
| 8. Non-Residential Sales  | 38,367   | \$29,354,452 |
| 9a. Non-Residential Deposits Received This Month                                    | 740      | \$292,552    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 3        | \$1,683      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.25%    | 58.68%       |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Jun-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 150,770  | \$59,578,702 |
| 2. Final Termination Notices This Month                | 68,444   | \$37,378,827 |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,995   | \$7,680,721  |
| 3b. Accounts Eligible For Field Action                 | 27,249   | \$13,211,188 |
| 4a. Terminations For Non-Payment - All                 | 3,804    | \$2,861,223  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,198    | \$2,534,583  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,940    | \$827,243    |
| 5a. Reconnects Due To HEAP or DSS                      | 27       | \$12,071     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 24,486   | \$23,434,654 |
| 6b. Deferred Payment Agreements Made                   | 5,293    | \$3,781,503  |
| 6c. Deferred Payment Agreements Reinstated             | 889      | \$1,206,024  |
| 6d. Deferred Payment Agreements Defaulted              | 4,311    | \$3,723,065  |
| 6e. Deferred Payment Agreements Satisfied              | 768      | \$417,464    |
| 6f. Active DPA's At The End Of This Month              | 24,494   | \$23,244,674 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.25%   | 39.02%       |
| 7a. Uncollectables This Month                          | 4,643    | \$1,235,462  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 32.01%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 412      | \$170,120    |
| 8. Residential Sales                                   | 976,740  | \$49,518,965 |
| 9a. Residential Bankruptcies                           | 19       | \$15,249     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.41%    | 1.23%        |
| 10a. Final Bills Issued This Month                     | 10,366   | \$3,137,637  |
| 10b. Final Bills With Arrears This Month               | 5,235    | \$2,613,306  |
| 10c. Final Bills With One or More DPA (last 12 months) | 689      | \$572,673    |
| 11. Deposits Received This Month                       | 134      | \$48,351     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 8,255    | \$7,695,617  |
| 2. Final Termination Notices This Month   | 4,267    | \$5,654,096  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,806    | \$1,645,543  |
| 3b. Accounts Eligible For Field Action  | 589      | \$509,393    |
| 4a. Terminations For Non-Payment - All  | 364      | \$518,416    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 103      | \$130,687    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 1,015    | \$1,347,610  |
| 6b. Deferred Payment Agreements Made  | 261      | \$413,892    |
| 6c. Deferred Payment Agreements Reinstated  | 45       | \$79,274     |
| 6d. Deferred Payment Agreements Defaulted   | 226      | \$411,995    |
| 6e. Deferred Payment Agreements Satisfied   | 43       | \$50,147     |
| 6f. Active DPA's At The End Of This Month   | 1,021    | \$1,239,317  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 12.37%   | 16.10%       |
| 7a. Uncollectables This Month   | 294      | \$221,370    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 31.97%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 26       | \$37,205     |
| 8. Non-Residential Sales  | 38,128   | \$21,410,614 |
| 9a. Non-Residential Deposits Received This Month                                    | 761      | \$273,987    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 11       | \$2,826      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.74%    | 1.28%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.



## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Jul-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 150,222  | \$57,696,272 |
| 2. Final Termination Notices This Month                | 64,056   | \$33,732,637 |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,763   | \$6,292,209  |
| 3b. Accounts Eligible For Field Action                 | 24,114   | \$11,536,003 |
| 4a. Terminations For Non-Payment - All                 | 3,161    | \$2,251,829  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,451    | \$1,790,405  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,469    | \$530,187    |
| 5a. Reconnects Due To HEAP or DSS                      | 14       | \$3,826      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 24,494   | \$23,244,674 |
| 6b. Deferred Payment Agreements Made                   | 4,391    | \$2,916,264  |
| 6c. Deferred Payment Agreements Reinstated             | 903      | \$1,058,274  |
| 6d. Deferred Payment Agreements Defaulted              | 3,530    | \$3,008,455  |
| 6e. Deferred Payment Agreements Satisfied              | 675      | \$341,715    |
| 6f. Active DPA's At The End Of This Month              | 24,592   | \$22,997,811 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.37%   | 39.86%       |
| 7a. Uncollectables This Month                          | 4,927    | \$1,492,721  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 30.20%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 471      | \$275,097    |
| 8. Residential Sales                                   | 976,342  | \$42,768,266 |
| 9a. Residential Bankruptcies                           | 0        | \$0          |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.00%    | 0.00%        |
| 10a. Final Bills Issued This Month                     | 9,476    | \$2,583,967  |
| 10b. Final Bills With Arrears This Month               | 5,057    | \$2,184,470  |
| 10c. Final Bills With One or More DPA (last 12 months) | 651      | \$459,738    |
| 11. Deposits Received This Month                       | 125      | \$38,826     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 8,016    | \$6,735,982  |
| 2. Final Termination Notices This Month   | 3,714    | \$4,707,386  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,537    | \$1,220,718  |
| 3b. Accounts Eligible For Field Action  | 607      | \$459,823    |
| 4a. Terminations For Non-Payment - All  | 341      | \$423,153    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 82       | \$86,476     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 1,021    | \$1,239,317  |
| 6b. Deferred Payment Agreements Made  | 180      | \$309,935    |
| 6c. Deferred Payment Agreements Reinstated  | 40       | \$68,889     |
| 6d. Deferred Payment Agreements Defaulted   | 186      | \$361,273    |
| 6e. Deferred Payment Agreements Satisfied   | 48       | \$54,635     |
| 6f. Active DPA's At The End Of This Month   | 980      | \$1,093,750  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 12.23%   | 16.24%       |
| 7a. Uncollectables This Month   | 372      | \$194,586    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 48.39%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 24       | \$20,113     |
| 8. Non-Residential Sales  | 36,834   | \$18,713,952 |
| 9a. Non-Residential Deposits Received This Month                                    | 709      | \$220,013    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 150,980  | \$54,921,956 |
| 2. Final Termination Notices This Month                | 60,010   | \$28,981,078 |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,999   | \$6,778,958  |
| 3b. Accounts Eligible For Field Action                 | 22,467   | \$11,093,774 |
| 4a. Terminations For Non-Payment - All                 | 3,726    | \$2,221,583  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,999    | \$1,706,470  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 2,103    | \$702,545    |
| 5a. Reconnects Due To HEAP or DSS                      | 17       | \$3,324      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 24,592   | \$22,997,812 |
| 6b. Deferred Payment Agreements Made                   | 4,320    | \$2,565,550  |
| 6c. Deferred Payment Agreements Reinstated             | 1,127    | \$1,140,093  |
| 6d. Deferred Payment Agreements Defaulted              | 4,364    | \$3,478,829  |
| 6e. Deferred Payment Agreements Satisfied              | 806      | \$392,358    |
| 6f. Active DPA's At The End Of This Month              | 23,759   | \$21,973,518 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.74%   | 40.01%       |
| 7a. Uncollectables This Month                          | 4,985    | \$1,910,055  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.40%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 514      | \$343,584    |
| 8. Residential Sales                                   | 971,227  | \$38,340,426 |
| 9a. Residential Bankruptcies                           | 1        | \$851        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.02%    | 0.04%        |
| 10a. Final Bills Issued This Month                     | 11,268   | \$2,787,243  |
| 10b. Final Bills With Arrears This Month               | 5,853    | \$2,373,178  |
| 10c. Final Bills With One or More DPA (last 12 months) | 809      | \$598,995    |
| 11. Deposits Received This Month                       | 156      | \$53,475     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,995    | \$6,230,325  |
| 2. Final Termination Notices This Month   | 3,272    | \$4,043,175  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,450    | \$1,159,854  |
| 3b. Accounts Eligible For Field Action  | 300      | \$309,269    |
| 4a. Terminations For Non-Payment - All  | 268      | \$429,310    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 87       | \$94,903     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 980      | \$1,093,751  |
| 6b. Deferred Payment Agreements Made  | 157      | \$330,578    |
| 6c. Deferred Payment Agreements Reinstated  | 41       | \$58,609     |
| 6d. Deferred Payment Agreements Defaulted   | 224      | \$364,665    |
| 6e. Deferred Payment Agreements Satisfied   | 60       | \$129,332    |
| 6f. Active DPA's At The End Of This Month   | 863      | \$949,921    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 10.79%   | 15.25%       |
| 7a. Uncollectables This Month   | 361      | \$247,963    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 44.88%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 22       | \$24,008     |
| 8. Non-Residential Sales  | 36,595   | \$17,129,351 |
| 9a. Non-Residential Deposits Received This Month                                    | 887      | \$303,028    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Sep-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 144,806  | \$51,349,369 |
| 2. Final Termination Notices This Month                | 58,356   | \$27,431,281 |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,177   | \$5,001,879  |
| 3b. Accounts Eligible For Field Action                 | 21,112   | \$9,410,558  |
| 4a. Terminations For Non-Payment - All                 | 3,894    | \$2,497,825  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,959    | \$2,062,763  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,954    | \$588,593    |
| 5a. Reconnects Due To HEAP or DSS                      | 13       | \$3,341      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 23,759   | \$21,973,518 |
| 6b. Deferred Payment Agreements Made                   | 3,714    | \$2,406,380  |
| 6c. Deferred Payment Agreements Reinstated             | 1,159    | \$1,124,873  |
| 6d. Deferred Payment Agreements Defaulted              | 3,718    | \$2,857,153  |
| 6e. Deferred Payment Agreements Satisfied              | 737      | \$364,328    |
| 6f. Active DPA's At The End Of This Month              | 23,439   | \$21,791,713 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.19%   | 42.44%       |
| 7a. Uncollectables This Month                          | 5,401    | \$1,687,410  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.40%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 542      | \$364,425    |
| 8. Residential Sales                                   | 982,433  | \$37,205,194 |
| 9a. Residential Bankruptcies                           | 28       | \$22,709     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.52%    | 1.35%        |
| 10a. Final Bills Issued This Month                     | 9,817    | \$2,605,279  |
| 10b. Final Bills With Arrears This Month               | 5,347    | \$2,243,612  |
| 10c. Final Bills With One or More DPA (last 12 months) | 766      | \$555,415    |
| 11. Deposits Received This Month                       | 151      | \$50,105     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,390    | \$5,676,435  |
| 2. Final Termination Notices This Month   | 2,914    | \$3,457,267  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,276    | \$1,007,302  |
| 3b. Accounts Eligible For Field Action  | 445      | \$325,034    |
| 4a. Terminations For Non-Payment - All  | 234      | \$329,682    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 72       | \$103,039    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 863      | \$949,922    |
| 6b. Deferred Payment Agreements Made  | 146      | \$237,297    |
| 6c. Deferred Payment Agreements Reinstated  | 37       | \$46,874     |
| 6d. Deferred Payment Agreements Defaulted   | 169      | \$270,266    |
| 6e. Deferred Payment Agreements Satisfied   | 56       | \$140,738    |
| 6f. Active DPA's At The End Of This Month   | 836      | \$911,830    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 11.31%   | 16.06%       |
| 7a. Uncollectables This Month   | 395      | \$164,078    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 41.77%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 19       | \$12,745     |
| 8. Non-Residential Sales  | 36,902   | \$16,394,185 |
| 9a. Non-Residential Deposits Received This Month                                    | 854      | \$283,931    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 27       | \$16,950     |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.84%    | 10.33%       |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 150,242  | \$50,574,435 |
| 2. Final Termination Notices This Month                | 52,816   | \$22,684,405 |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,508   | \$5,729,935  |
| 3b. Accounts Eligible For Field Action                 | 23,114   | \$9,741,139  |
| 4a. Terminations For Non-Payment - All                 | 2,912    | \$1,136,260  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,287    | \$534,816    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,468    | \$377,652    |
| 5a. Reconnects Due To HEAP or DSS                      | 13       | \$1,908      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 23,439   | \$21,791,713 |
| 6b. Deferred Payment Agreements Made                   | 3,299    | \$1,856,801  |
| 6c. Deferred Payment Agreements Reinstated             | 1,081    | \$963,476    |
| 6d. Deferred Payment Agreements Defaulted              | 3,537    | \$2,637,661  |
| 6e. Deferred Payment Agreements Satisfied              | 805      | \$404,759    |
| 6f. Active DPA's At The End Of This Month              | 22,757   | \$21,007,250 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.15%   | 41.54%       |
| 7a. Uncollectables This Month                          | 4,769    | \$1,016,362  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 31.24%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 430      | \$191,494    |
| 8. Residential Sales                                   | 976,573  | \$41,213,590 |
| 9a. Residential Bankruptcies                           | 1        | \$409        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.02%    | 0.04%        |
| 10a. Final Bills Issued This Month                     | 9,125    | \$1,698,327  |
| 10b. Final Bills With Arrears This Month               | 4,763    | \$1,405,851  |
| 10c. Final Bills With One or More DPA (last 12 months) | 648      | \$356,519    |
| 11. Deposits Received This Month                       | 160      | \$53,280     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,791    | \$5,733,738  |
| 2. Final Termination Notices This Month   | 2,528    | \$3,026,726  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,119    | \$837,787    |
| 3b. Accounts Eligible For Field Action  | 325      | \$271,302    |
| 4a. Terminations For Non-Payment - All  | 112      | \$85,959     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 53       | \$42,655     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 836      | \$911,830    |
| 6b. Deferred Payment Agreements Made  | 120      | \$275,065    |
| 6c. Deferred Payment Agreements Reinstated  | 34       | \$40,399     |
| 6d. Deferred Payment Agreements Defaulted   | 141      | \$206,090    |
| 6e. Deferred Payment Agreements Satisfied   | 88       | \$216,246    |
| 6f. Active DPA's At The End Of This Month   | 735      | \$921,272    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 9.43%    | 16.07%       |
| 7a. Uncollectables This Month   | 298      | \$114,812    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30.87%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 21       | \$21,957     |
| 8. Non-Residential Sales  | 36,616   | \$17,804,855 |
| 9a. Non-Residential Deposits Received This Month                                    | 907      | \$301,918    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.



## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 148,574  | \$49,239,557 |
| 2. Final Termination Notices This Month                | 49,045   | \$20,926,862 |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,655   | \$3,536,770  |
| 3b. Accounts Eligible For Field Action                 | 21,007   | \$10,262,818 |
| 4a. Terminations For Non-Payment - All                 | 2,418    | \$1,094,953  |
| 4b. Terminations For Non-Pmt - Heat Related            | 130      | \$338,535    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,040    | \$235,313    |
| 5a. Reconnects Due To HEAP or DSS                      | 17       | \$2,689      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 22,757   | \$21,007,250 |
| 6b. Deferred Payment Agreements Made                   | 3,101    | \$1,607,799  |
| 6c. Deferred Payment Agreements Reinstated             | 713      | \$696,216    |
| 6d. Deferred Payment Agreements Defaulted              | 3,651    | \$2,697,940  |
| 6e. Deferred Payment Agreements Satisfied              | 771      | \$384,628    |
| 6f. Active DPA's At The End Of This Month              | 21,269   | \$19,982,411 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.32%   | 40.58%       |
| 7a. Uncollectables This Month                          | 5,775    | \$1,320,070  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 31.83%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 551      | \$293,889    |
| 8. Residential Sales                                   | 979,227  | \$57,038,748 |
| 9a. Residential Bankruptcies                           | 24       | \$43,930     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.42%    | 3.33%        |
| 10a. Final Bills Issued This Month                     | 8,568    | \$1,713,016  |
| 10b. Final Bills With Arrears This Month               | 4,677    | \$1,402,665  |
| 10c. Final Bills With One or More DPA (last 12 months) | 481      | \$298,508    |
| 11. Deposits Received This Month                       | 153      | \$53,779     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,667    | \$5,397,407  |
| 2. Final Termination Notices This Month   | 2,315    | \$2,703,247  |
| 3a. Unresolved Arrears (FTN Expired)  | 821      | \$607,645    |
| 3b. Accounts Eligible For Field Action  | 328      | \$261,840    |
| 4a. Terminations For Non-Payment - All  | 104      | \$191,191    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 39       | \$93,856     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 735      | \$921,272    |
| 6b. Deferred Payment Agreements Made  | 98       | \$143,827    |
| 6c. Deferred Payment Agreements Reinstated  | 22       | \$24,976     |
| 6d. Deferred Payment Agreements Defaulted   | 158      | \$267,032    |
| 6e. Deferred Payment Agreements Satisfied   | 72       | \$230,349    |
| 6f. Active DPA's At The End Of This Month   | 613      | \$744,033    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 8.00%    | 13.79%       |
| 7a. Uncollectables This Month   | 267      | \$121,170    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 32.21%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 25       | \$60,049     |
| 8. Non-Residential Sales  | 37,806   | \$28,522,036 |
| 9a. Non-Residential Deposits Received This Month                                    | 867      | \$304,749    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 6        | \$1,489      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.25%    | 1.23%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 140,598  | \$47,639,539 |
| 2. Final Termination Notices This Month                | 58,356   | \$25,789,354 |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,419   | \$4,122,291  |
| 3b. Accounts Eligible For Field Action                 | 22,439   | \$11,882,653 |
| 4a. Terminations For Non-Payment - All                 | 1,959    | \$540,901    |
| 4b. Terminations For Non-Pmt - Heat Related            | 32       | \$43,139     |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 944      | \$185,240    |
| 5a. Reconnects Due To HEAP or DSS                      | 11       | \$1,096      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 21,269   | \$19,982,412 |
| 6b. Deferred Payment Agreements Made                   | 3,333    | \$1,476,201  |
| 6c. Deferred Payment Agreements Reinstated             | 600      | \$620,221    |
| 6d. Deferred Payment Agreements Defaulted              | 3,851    | \$2,832,677  |
| 6e. Deferred Payment Agreements Satisfied              | 1,178    | \$508,884    |
| 6f. Active DPA's At The End Of This Month              | 19,620   | \$18,753,891 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13.95%   | 39.37%       |
| 7a. Uncollectables This Month                          | 5,186    | \$976,805    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 32.49%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 492      | \$188,434    |
| 8. Residential Sales                                   | 969,071  | \$93,023,288 |
| 9a. Residential Bankruptcies                           | 0        | \$0          |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.00%    | 0.00%        |
| 10a. Final Bills Issued This Month                     | 7,993    | \$1,514,347  |
| 10b. Final Bills With Arrears This Month               | 4,096    | \$1,077,983  |
| 10c. Final Bills With One or More DPA (last 12 months) | 465      | \$262,105    |
| 11. Deposits Received This Month                       | 165      | \$47,411     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,261    | \$5,165,252  |
| 2. Final Termination Notices This Month   | 2,981    | \$3,584,696  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,287    | \$965,812    |
| 3b. Accounts Eligible For Field Action  | 767      | \$820,159    |
| 4a. Terminations For Non-Payment - All  | 48       | \$63,436     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 24       | \$21,374     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 613      | \$744,033    |
| 6b. Deferred Payment Agreements Made  | 125      | \$140,871    |
| 6c. Deferred Payment Agreements Reinstated  | 12       | \$15,584     |
| 6d. Deferred Payment Agreements Defaulted   | 140      | \$197,567    |
| 6e. Deferred Payment Agreements Satisfied   | 45       | \$78,288     |
| 6f. Active DPA's At The End Of This Month   | 564      | \$723,380    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 7.77%    | 14.00%       |
| 7a. Uncollectables This Month   | 237      | \$89,498     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 27.85%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 16       | \$5,821      |
| 8. Non-Residential Sales  | 38,429   | \$48,127,237 |
| 9a. Non-Residential Deposits Received This Month                                    | 936      | \$268,663    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

National Fuel

## RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,659    | \$6,341,379  |
| 2. Final Termination Notices This Month                | 10,826    | \$2,830,751  |
| 3a. Unresolved Arrears (FTN Expired)                   | 1,259     | \$345,150    |
| 3b. Accounts Eligible For Field Action                 | 212       | \$157,261    |
| 4a. Terminations For Non-Payment - All                 | 2         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 2         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 9         |              |
| 5. Reconnections for Non-Pmt.                          | 0         | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 12,447    | \$5,803,804  |
| 6b. Deferred Payment Agreements Made                   | 1,349     | \$423,311    |
| 6c. Deferred Payment Agreements Reinstated             | 0         |              |
| 6d. Deferred Payment Agreements Defaulted              | 1,208     | \$382,194    |
| 6e. Deferred Payment Agreements Satisfied              | 1,194     |              |
| 6f. Active DPA's At The End Of This Month              | 11,100    | \$4,917,373  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 70.90%    | 77.50%       |
| 7a. Uncollectibles This Month                          | 1,290     | (\$286,808)  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 48.50%    |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 187       |              |
| 8. Residential Sales                                   | 479,104   | \$36,287,123 |
| 9a. Residential Bankruptcies                           | 21        | \$36,341     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.60%     | -12.70%      |
| 10a. Final Bills Issued This Month                     | 4,155     | \$511,222    |
| 10b. Final Bills With Arrears This Month               | 947       | \$350,513    |
| 10c. Final Bills With One or More DPA (last 12 months) | 900       | \$201,079    |
| 11. Deposits Received This Month                       | 13        | \$3,120      |

Notes:

## MONTHLY COLLECTIONS REPORT

National Fuel

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 608       | \$252,603   |
| 2. Final Termination Notices This Month  | 808       | \$375,742   |
| 3a. Unresolved Arrears (FTN Expired)   | 418       | \$181,322   |
| 3b. Accounts Eligible For Field Action   | 88        | \$77,004    |
| 4a. Terminations For Non-Payment - All   | 4         | \$12,021    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 3         |             |
| 5a. Reconnects Of Non-Payment Customers  | 1         | \$600       |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 86        | \$45,743    |
| 6b. Deferred Payment Agreements Made   | 10        | \$15,831    |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Defaulted  | 4         | \$502       |
| 6e. Deferred Payment Agreements Satisfied  | 11        |             |
| 6f. Active DPA's At The End Of This Month  | 84        | \$50,961    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.80%    | 20.20%      |
| 7a. Uncollectibles This Month  | 12        | \$4,396     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 125.00%   |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,782    | \$8,617,381 |
| 9a. Non-Residential Deposits Received This Month                                     | 103       | \$110,039   |
| 9b. New Non-Residential Accounts   | 604       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 17.10%    |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 858.30%   |             |
| 10a. Non-Residential Bankruptcies This Month   | 5         | \$9,856     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 41.70%    | 224.20%     |

## MONTHLY COLLECTIONS REPORT

National Fuel

## RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 14,748    | \$6,397,597  |
| 2. Final Termination Notices This Month                | 12,243    | \$3,482,543  |
| 3a. Unresolved Arrears (FTN Expired)                   | 1,211     | \$380,161    |
| 3b. Accounts Eligible For Field Action                 | 246       | \$187,921    |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 4         |              |
| 5 Reconnections for Non-Pmt.                           | 0         | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 11,100    | \$4,917,373  |
| 6b. Deferred Payment Agreements Made                   | 1,433     | \$472,384    |
| 6c. Deferred Payment Agreements Reinstated             | 1         |              |
| 6d. Deferred Payment Agreements Defaulted              | 1,169     | \$361,757    |
| 6e. Deferred Payment Agreements Satisfied              | 1,746     |              |
| 6f. Active DPA's At The End Of This Month              | 10,873    | \$4,843,601  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 73.70%    | 75.70%       |
| 7a. Uncollectibles This Month                          | 1,235     | \$67,658     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 47.80%    |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 202       |              |
| 8. Residential Sales                                   | 480,299   | \$36,404,427 |
| 9a. Residential Bankruptcies                           | 41        | \$29,471     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.30%     | 43.60%       |
| 10a. Final Bills Issued This Month                     | 4,141     | \$492,904    |
| 10b. Final Bills With Arrears This Month               | 860       | \$282,100    |
| 10c. Final Bills With One or More DPA (last 12 months) | 766       | \$137,199    |
| 11. Deposits Received This Month                       | 13        | \$6,400      |

Notes:

## MONTHLY COLLECTIONS REPORT

National Fuel

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 600       | \$298,579   |
| 2. Final Termination Notices This Month  | 1,099     | \$674,711   |
| 3a. Unresolved Arrears (FTN Expired)   | 541       | \$263,818   |
| 3b. Accounts Eligible For Field Action   | 138       | \$106,538   |
| 4a. Terminations For Non-Payment - All   | 11        | \$8,280     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 2         |             |
| 5a. Reconnects Of Non-Payment Customers  | 5         | \$3,421     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 84        | \$50,961    |
| 6b. Deferred Payment Agreements Made   | 24        | \$30,554    |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Defaulted  | 13        | \$4,646     |
| 6e. Deferred Payment Agreements Satisfied  | 26        |             |
| 6f. Active DPA's At The End Of This Month  | 83        | \$61,423    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.80%    | 20.60%      |
| 7a. Uncollectibles This Month  | 10        | \$14,253    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 110.00%   |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 30,102    | \$9,695,597 |
| 9a. Non-Residential Deposits Received This Month                                     | 65        | \$63,740    |
| 9b. New Non-Residential Accounts   | 497       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 13.10%    |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 650.00%   |             |
| 10a. Non-Residential Bankruptcies This Month   | 1         | \$275       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.00%    | 1.90%       |

| MONTHLY COLLECTIONS REPORT                             |                         |              |
|--|-------------------------|--------------|
| National Fuel  |                         |              |
| RESIDENTIAL SERVICE                                    | MONTH OF: <u>Mar-16</u> |              |
| ITEM DESCRIPTION                                       | TOTALS                  |              |
|  | Customers               | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 14,796                  | \$6,431,369  |
| 2. Final Termination Notices This Month                | 13,532                  | \$4,176,114  |
| 3a. Unresolved Arrears (FTN Expired)                   | 1,513                   | \$472,591    |
| 3b. Accounts Eligible For Field Action                 | 470                     | \$272,209    |
| 4a. Terminations For Non-Payment - All                 | 147                     | \$78,510     |
| 4b. Terminations For Non-Pmt - Heat Related            | 144                     | \$77,757     |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A                     | N/A          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 14                      |              |
| 5 Reconnections for Non-Pmt.                           | 25                      | \$8,861      |
| 5a. Reconnects Due To HEAP or DSS                      | 1                       | \$400        |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 5                       | \$432        |
| 6a. Active DPA's At The Beginning Of This Month        | 10,873                  | \$4,843,601  |
| 6b. Deferred Payment Agreements Made                   | 1,413                   | \$491,725    |
| 6c. Deferred Payment Agreements Reinstated             | 3                       |              |
| 6d. Deferred Payment Agreements Defaulted              | 1,041                   | \$297,243    |
| 6e. Deferred Payment Agreements Satisfied              | 1,279                   |              |
| 6f. Active DPA's At The End Of This Month              | 11,040                  | \$4,965,067  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 74.60%                  | 77.20%       |
| 7a. Uncollectibles This Month                          | 1,390                   | \$212,740    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 48.00%                  |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 258                     |              |
| 8. Residential Sales                                   | 481,732                 | \$33,460,726 |
| 9a. Residential Bankruptcies                           | 29                      | \$17,756     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.10%                   | 8.30%        |
| 10a. Final Bills Issued This Month                     | 4,558                   | \$685,286    |
| 10b. Final Bills With Arrears This Month               | 1,092                   | \$444,332    |
| 10c. Final Bills With One or More DPA (last 12 months) | 924                     | \$220,371    |
| 11. Deposits Received This Month                       | 9                       | \$2,680      |

Notes:

| MONTHLY COLLECTIONS REPORT   |                         |             |
|--|-------------------------|-------------|
| National Fuel  |                         |             |
| NON-RESIDENTIAL SERVICE  | MONTH OF: <u>Mar-16</u> |             |
| ITEM DESCRIPTION   | TOTALS                  |             |
|  | Customers               | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 604                     | \$275,912   |
| 2. Final Termination Notices This Month  | 1,244                   | \$743,653   |
| 3a. Unresolved Arrears (FTN Expired)   | 756                     | \$434,963   |
| 3b. Accounts Eligible For Field Action   | 307                     | \$243,826   |
| 4a. Terminations For Non-Payment - All   | 54                      | \$38,003    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1                       |             |
| 5a. Reconnects Of Non-Payment Customers  | 13                      | \$21,429    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1                       | \$2,165     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 83                      | \$61,423    |
| 6b. Deferred Payment Agreements Made   | 31                      | \$21,906    |
| 6c. Deferred Payment Agreements Reinstated   | 1                       |             |
| 6d. Deferred Payment Agreements Defaulted  | 11                      | \$3,846     |
| 6e. Deferred Payment Agreements Satisfied  | 12                      |             |
| 6f. Active DPA's At The End Of This Month  | 99                      | \$62,833    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 16.40%                  | 22.80%      |
| 7a. Uncollectibles This Month  | 17                      | \$26,694    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 47.10%                  |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |                         |             |
| 8. Non-Residential Sales   | 30,306                  | \$8,829,968 |
| 9a. Non-Residential Deposits Received This Month                                     | 68                      | \$89,740    |
| 9b. New Non-Residential Accounts   | 316                     |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 21.50%                  |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 400.00%                 |             |
| 10a. Non-Residential Bankruptcies This Month   | 5                       | \$14,369    |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 29.40%                  | 53.80%      |



| MONTHLY COLLECTIONS REPORT                             |                  |              |
|--|------------------|--------------|
| National Fuel  |                  |              |
| RESIDENTIAL SERVICE                                    | MONTH OF: Apr-16 |              |
| ITEM DESCRIPTION                                       | TOTALS           |              |
|  | Customers        | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,609           | \$6,831,611  |
| 2. Final Termination Notices This Month                | 11,113           | \$3,311,255  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,799            | \$1,503,904  |
| 3b. Accounts Eligible For Field Action                 | 2,620            | \$964,315    |
| 4a. Terminations For Non-Payment - All                 | 1,605            | \$620,477    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,600            | \$618,798    |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A              | N/A          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 78               |              |
| 5 Reconnections for Non-Pmt.                           | 706              | \$179,918    |
| 5a. Reconnects Due To HEAP or DSS                      | 44               | \$16,981     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 125              | \$8,355      |
| 6a. Active DPA's At The Beginning Of This Month        | 11,040           | \$4,965,067  |
| 6b. Deferred Payment Agreements Made                   | 1,478            | \$622,204    |
| 6c. Deferred Payment Agreements Reinstated             | 2                |              |
| 6d. Deferred Payment Agreements Defaulted              | 1,146            | \$466,178    |
| 6e. Deferred Payment Agreements Satisfied              | 1,043            |              |
| 6f. Active DPA's At The End Of This Month              | 11,336           | \$4,972,445  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 64.40%           | 72.80%       |
| 7a. Uncollectibles This Month                          | 2,923            | \$1,352,660  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.00%           |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 645              |              |
| 8. Residential Sales                                   | 482,249          | \$29,614,662 |
| 9a. Residential Bankruptcies                           | 47               | \$56,067     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.60%            | 4.10%        |
| 10a. Final Bills Issued This Month                     | 6,623            | \$1,564,861  |
| 10b. Final Bills With Arrears This Month               | 2,580            | \$1,331,041  |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,805            | \$704,325    |
| 11. Deposits Received This Month                       | 10               | \$3,570      |

Notes:

| MONTHLY COLLECTIONS REPORT   |                  |             |
|--|------------------|-------------|
| National Fuel  |                  |             |
| NON-RESIDENTIAL SERVICE  | MONTH OF: Apr-16 |             |
| ITEM DESCRIPTION   | TOTALS           |             |
|  | Customers        | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 694              | \$336,020   |
| 2. Final Termination Notices This Month  | 920              | \$591,707   |
| 3a. Unresolved Arrears (FTN Expired)   | 710              | \$317,672   |
| 3b. Accounts Eligible For Field Action   | 366              | \$172,586   |
| 4a. Terminations For Non-Payment - All   | 113              | \$39,420    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1                |             |
| 5a. Reconnects Of Non-Payment Customers  | 35               | \$19,032    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1                | \$143       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 99               | \$62,833    |
| 6b. Deferred Payment Agreements Made   | 28               | \$38,938    |
| 6c. Deferred Payment Agreements Reinstated   | 0                |             |
| 6d. Deferred Payment Agreements Defaulted  | 7                | \$2,120     |
| 6e. Deferred Payment Agreements Satisfied  | 16               |             |
| 6f. Active DPA's At The End Of This Month  | 111              | \$83,348    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 16.00%           | 24.80%      |
| 7a. Uncollectibles This Month  | 54               | \$30,684    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 48.10%           |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |                  |             |
| 8. Non-Residential Sales   | 30,337           | \$7,296,943 |
| 9a. Non-Residential Deposits Received This Month                                     | 67               | \$74,337    |
| 9b. New Non-Residential Accounts   | 390              |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 17.20%           |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 124.10%          |             |
| 10a. Non-Residential Bankruptcies This Month   | 6                | \$5,683     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 11.10%           | 18.50%      |

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**RESIDENTIAL SERVICE**

MONTH OF: Jun-16

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 35,963    | \$15,759,394 |
| 2. Final Termination Notices This Month                | 0         | \$0          |
| 3a. Unresolved Arrears (FTN Expired)                   | 0         | \$0          |
| 3b. Accounts Eligible For Field Action                 | 0         | \$0          |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 40        |              |
| 5 Reconnections for Non-Pmt.                           | 16        | NA           |
| 5a. Reconnects Due To HEAP or DSS                      | NA        | NA           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | NA        | NA           |
| 6a. Active DPA's At The Beginning Of This Month        | 17,026    | \$10,721,562 |
| 6b. Deferred Payment Agreements Made                   | 388       | \$227,697    |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Defaulted              | 0         | \$0          |
| 6e. Deferred Payment Agreements Satisfied              | 594       |              |
| 6f. Active DPA's At The End Of This Month              | 15,283    | \$8,963,022  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.50%    | 56.90%       |
| 7a. Uncollectibles This Month                          | 0         | \$0          |
| 7b. Percent Of UCB's with Less Than 1 Year Service     |           |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 0         |              |
| 8. Residential Sales                                   | 481,208   | \$14,186,494 |
| 9a. Residential Bankruptcies                           | 41        | \$24,641     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      |           |              |
| 10a. Final Bills Issued This Month                     | 3,524     | \$639,737    |
| 10b. Final Bills With Arrears This Month               | 1,717     | \$483,706    |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 2         | \$1,100      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jun-16

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 1,056     | \$292,925   |
| 2. Final Termination Notices This Month  | 0         | \$0         |
| 3a. Unresolved Arrears (FTN Expired)   | 0         | \$0         |
| 3b. Accounts Eligible For Field Action   | 0         | \$0         |
| 4a. Terminations For Non-Payment - All   | 0         | \$0         |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 0         | \$0         |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 111       | \$83,348    |
| 6b. Deferred Payment Agreements Made   | 6         | \$8,457     |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Defaulted  |           |             |
| 6e. Deferred Payment Agreements Satisfied  | 18        |             |
| 6f. Active DPA's At The End Of This Month  | 83        | \$67,140    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 7.90%     | 22.90%      |
| 7a. Uncollectibles This Month  | 0         | \$0         |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |           |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,303    | \$2,711,819 |
| 9a. Non-Residential Deposits Received This Month                                     | 14        | \$23,120    |
| 9b. New Non-Residential Accounts   | 265       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 5.30%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |           |             |
| 10a. Non-Residential Bankruptcies This Month   | 4         | \$1,284     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts |           |             |

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**RESIDENTIAL SERVICE**

MONTH OF: Jul-16

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 36,977    | \$13,869,562 |
| 2. Final Termination Notices This Month                | 0         | \$0          |
| 3a. Unresolved Arrears (FTN Expired)                   | 0         | \$0          |
| 3b. Accounts Eligible For Field Action                 | 0         | \$0          |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 10        |              |
| 5 Reconnections for Non-Pmt.                           | 15        | \$380        |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 15,283    | \$8,963,022  |
| 6b. Deferred Payment Agreements Made                   | 4,275     | \$3,092,694  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Defaulted              | 545       | \$236,558    |
| 6e. Deferred Payment Agreements Satisfied              | 405       |              |
| 6f. Active DPA's At The End Of This Month              | 18,643    | \$11,457,459 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 50.40%    | 82.60%       |
| 7a. Uncollectibles This Month                          | 8,535     | \$3,084,242  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 49.00%    |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 480,916   | \$12,716,579 |
| 9a. Residential Bankruptcies                           | 45        | \$36,810     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.50%     | 1.20%        |
| 10a. Final Bills Issued This Month                     | 2,545     | \$457,938    |
| 10b. Final Bills With Arrears This Month               | 1,166     | \$372,237    |
| 10c. Final Bills With One or More DPA (last 12 months) | 0         | \$0          |
| 11. Deposits Received This Month                       | 4         | \$780        |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jul-16

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 1,279     | \$409,495   |
| 2. Final Termination Notices This Month  | 25        | \$43,089    |
| 3a. Unresolved Arrears (FTN Expired)   | 0         | \$0         |
| 3b. Accounts Eligible For Field Action   | 0         | \$0         |
| 4a. Terminations For Non-Payment - All   | 0         | \$0         |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 4         | \$2,147     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 83        | \$67,140    |
| 6b. Deferred Payment Agreements Made   | 42        | \$49,023    |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Defaulted  | 78        | \$50,627    |
| 6e. Deferred Payment Agreements Satisfied  | 6         |             |
| 6f. Active DPA's At The End Of This Month  | 103       | \$86,826    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 8.10%     | 21.20%      |
| 7a. Uncollectibles This Month  | 199       | \$303,993   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 56.30%    |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,198    | \$2,714,252 |
| 9a. Non-Residential Deposits Received This Month                                     | 30        | \$37,975    |
| 9b. New Non-Residential Accounts   | 267       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 11.20%    |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 15.10%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 3         | \$728       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.50%     | 0.20%       |



| MONTHLY COLLECTIONS REPORT                             |                         |              |
|--|-------------------------|--------------|
| National Fuel  |                         |              |
| RESIDENTIAL SERVICE                                    | MONTH OF: <u>Aug-16</u> |              |
| ITEM DESCRIPTION                                       | TOTALS                  |              |
|  | Customers               | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 38,209                  | \$13,310,522 |
| 2. Final Termination Notices This Month                | 2,860                   | \$4,055,521  |
| 3a. Unresolved Arrears (FTN Expired)                   | 913                     | \$1,801,599  |
| 3b. Accounts Eligible For Field Action                 | 0                       | \$0          |
| 4a. Terminations For Non-Payment - All                 | 0                       | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0                       | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA                      | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 13                      |              |
| 5 Reconnections for Non-Pmt.                           | 331                     | \$41,650     |
| 5a. Reconnects Due To HEAP or DSS                      | 0                       | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 11                      | \$18,240     |
| 6a. Active DPA's At The Beginning Of This Month        | 18,643                  | \$11,457,459 |
| 6b. Deferred Payment Agreements Made                   | 1,610                   | \$1,381,842  |
| 6c. Deferred Payment Agreements Reinstated             | NA                      |              |
| 6d. Deferred Payment Agreements Defaulted              | 441                     | \$416,493    |
| 6e. Deferred Payment Agreements Satisfied              | 576                     |              |
| 6f. Active DPA's At The End Of This Month              | 17,741                  | \$10,584,063 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.40%                  | 79.50%       |
| 7a. Uncollectibles This Month                          | 285                     | \$24,242     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA                      |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA                      |              |
| 8. Residential Sales                                   | 479,900                 | \$11,924,241 |
| 9a. Residential Bankruptcies                           | 30                      | \$22,092     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | NA                      | NA           |
| 10a. Final Bills Issued This Month                     | 3,682                   | \$702,031    |
| 10b. Final Bills With Arrears This Month               | 1,706                   | \$569,004    |
| 10c. Final Bills With One or More DPA (last 12 months) | NA                      | NA           |
| 11. Deposits Received This Month                       | 6                       | \$1,676      |

Notes:

| MONTHLY COLLECTIONS REPORT   |                         |             |
|--|-------------------------|-------------|
| National Fuel  |                         |             |
| NON-RESIDENTIAL SERVICE  | MONTH OF: <u>Aug-16</u> |             |
| ITEM DESCRIPTION   | TOTALS                  |             |
|  | Customers               | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 1,155                   | \$377,704   |
| 2. Final Termination Notices This Month  | 213                     | \$351,931   |
| 3a. Unresolved Arrears (FTN Expired)   | 147                     | \$314,033   |
| 3b. Accounts Eligible For Field Action   | 0                       | \$0         |
| 4a. Terminations For Non-Payment - All   | 0                       | \$0         |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0                       |             |
| 5a. Reconnects Of Non-Payment Customers  | 12                      | \$5,699     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0                       | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 103                     | \$86,826    |
| 6b. Deferred Payment Agreements Made   | 1,079                   | \$702,385   |
| 6c. Deferred Payment Agreements Reinstated   | 0                       |             |
| 6d. Deferred Payment Agreements Defaulted  | 84                      | \$31,830    |
| 6e. Deferred Payment Agreements Satisfied  | 7                       |             |
| 6f. Active DPA's At The End Of This Month  | 305                     | \$201,306   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 26.40%                  | 53.30%      |
| 7a. Uncollectibles This Month  | 6                       | \$1,989     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | NA                      |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |                         |             |
| 8. Non-Residential Sales   | 29,139                  | \$2,459,735 |
| 9a. Non-Residential Deposits Received This Month                                     | 27                      | \$29,129    |
| 9b. New Non-Residential Accounts   | 295                     |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 9.20%                   |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 450.00%                 |             |
| 10a. Non-Residential Bankruptcies This Month   | 3                       | \$1,989     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | NA                      | NA          |

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**RESIDENTIAL SERVICE**

MONTH OF: Jul-16

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 36,977    | \$13,869,562 |
| 2. Final Termination Notices This Month                | 0         | \$0          |
| 3a. Unresolved Arrears (FTN Expired)                   | 0         | \$0          |
| 3b. Accounts Eligible For Field Action                 | 0         | \$0          |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | N/A       | N/A          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 10        |              |
| 5 Reconnections for Non-Pmt.                           | 15        | \$380        |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 15,283    | \$8,963,022  |
| 6b. Deferred Payment Agreements Made                   | 4,275     | \$3,092,694  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Defaulted              | 545       | \$236,558    |
| 6e. Deferred Payment Agreements Satisfied              | 405       |              |
| 6f. Active DPA's At The End Of This Month              | 18,643    | \$11,457,459 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 50.40%    | 82.60%       |
| 7a. Uncollectibles This Month                          | 8,535     | \$3,084,242  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 49.00%    |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 480,916   | \$12,716,579 |
| 9a. Residential Bankruptcies                           | 45        | \$36,810     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.50%     | 1.20%        |
| 10a. Final Bills Issued This Month                     | 2,545     | \$457,938    |
| 10b. Final Bills With Arrears This Month               | 1,166     | \$372,237    |
| 10c. Final Bills With One or More DPA (last 12 months) | 0         | \$0          |
| 11. Deposits Received This Month                       | 4         | \$780        |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jul-16

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 1,279     | \$409,495   |
| 2. Final Termination Notices This Month  | 25        | \$43,089    |
| 3a. Unresolved Arrears (FTN Expired)   | 0         | \$0         |
| 3b. Accounts Eligible For Field Action   | 0         | \$0         |
| 4a. Terminations For Non-Payment - All   | 0         | \$0         |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 4         | \$2,147     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 83        | \$67,140    |
| 6b. Deferred Payment Agreements Made   | 42        | \$49,023    |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Defaulted  | 78        | \$50,627    |
| 6e. Deferred Payment Agreements Satisfied  | 6         |             |
| 6f. Active DPA's At The End Of This Month  | 103       | \$86,826    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 8.10%     | 21.20%      |
| 7a. Uncollectibles This Month  | 199       | \$303,993   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 56.30%    |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,198    | \$2,714,252 |
| 9a. Non-Residential Deposits Received This Month                                     | 30        | \$37,975    |
| 9b. New Non-Residential Accounts   | 267       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 11.20%    |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 15.10%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 3         | \$728       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.50%     | 0.20%       |

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**RESIDENTIAL SERVICE**

MONTH OF: Aug-16

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 38,209    | \$13,310,522 |
| 2. Final Termination Notices This Month                | 2,860     | \$4,055,521  |
| 3a. Unresolved Arrears (FTN Expired)                   | 913       | \$1,801,599  |
| 3b. Accounts Eligible For Field Action                 | 0         | \$0          |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 13        |              |
| 5 Reconnections for Non-Pmt.                           | 331       | \$41,650     |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 11        | \$18,240     |
| 6a. Active DPA's At The Beginning Of This Month        | 18,643    | \$11,457,459 |
| 6b. Deferred Payment Agreements Made                   | 1,610     | \$1,381,842  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Defaulted              | 441       | \$416,493    |
| 6e. Deferred Payment Agreements Satisfied              | 576       |              |
| 6f. Active DPA's At The End Of This Month              | 17,741    | \$10,584,063 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.40%    | 79.50%       |
| 7a. Uncollectibles This Month                          | 285       | \$24,242     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA        |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 479,900   | \$11,924,241 |
| 9a. Residential Bankruptcies                           | 30        | \$22,092     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | NA        | NA           |
| 10a. Final Bills Issued This Month                     | 3,682     | \$702,031    |
| 10b. Final Bills With Arrears This Month               | 1,706     | \$569,004    |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 6         | \$1,676      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Aug-16

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 1,155     | \$377,704   |
| 2. Final Termination Notices This Month  | 213       | \$351,931   |
| 3a. Unresolved Arrears (FTN Expired)   | 147       | \$314,033   |
| 3b. Accounts Eligible For Field Action   | 0         | \$0         |
| 4a. Terminations For Non-Payment - All   | 0         | \$0         |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 12        | \$5,699     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 103       | \$86,826    |
| 6b. Deferred Payment Agreements Made   | 1,079     | \$702,385   |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Defaulted  | 84        | \$31,830    |
| 6e. Deferred Payment Agreements Satisfied  | 7         |             |
| 6f. Active DPA's At The End Of This Month  | 305       | \$201,306   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 26.40%    | 53.30%      |
| 7a. Uncollectibles This Month  | 6         | \$1,989     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | NA        |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,139    | \$2,459,735 |
| 9a. Non-Residential Deposits Received This Month                                     | 27        | \$29,129    |
| 9b. New Non-Residential Accounts   | 295       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 9.20%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 450.00%   |             |
| 10a. Non-Residential Bankruptcies This Month   | 3         | \$1,989     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | NA        | NA          |

| MONTHLY COLLECTIONS REPORT                             |                  |              |
|--|------------------|--------------|
| National Fuel  |                  |              |
| RESIDENTIAL SERVICE                                    | MONTH OF: Sep-16 |              |
| ITEM DESCRIPTION                                       | TOTALS           |              |
|  | Customers        | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 32,247           | \$12,503,650 |
| 2. Final Termination Notices This Month                | 30,717           | \$10,450,295 |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,069           | \$6,439,005  |
| 3b. Accounts Eligible For Field Action                 | 681              | \$838,209    |
| 4a. Terminations For Non-Payment - All                 | 280              | \$430,182    |
| 4b. Terminations For Non-Pmt - Heat Related            | 280              | \$430,182    |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA               | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 11               |              |
| 5 Reconnections for Non-Pmt.                           | 123              | \$215,577    |
| 5a. Reconnects Due To HEAP or DSS                      | NA               | NA           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 35               | \$47,766     |
| 6a. Active DPA's At The Beginning Of This Month        | 17,741           | \$10,584,063 |
| 6b. Deferred Payment Agreements Made                   | 12,672           | \$5,099,036  |
| 6c. Deferred Payment Agreements Reinstated             | NA               |              |
| 6d. Deferred Payment Agreements Defaulted              | 175              | \$308,527    |
| 6e. Deferred Payment Agreements Satisfied              | 611              |              |
| 6f. Active DPA's At The End Of This Month              | 25,031           | \$12,414,736 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 77.60%           | 99.30%       |
| 7a. Uncollectibles This Month                          | 38,914           | \$4,955,979  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA               |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA               |              |
| 8. Residential Sales                                   | 479,728          | \$11,720,118 |
| 9a. Residential Bankruptcies                           | 15               | \$7,812      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.00%            | 0.20%        |
| 10a. Final Bills Issued This Month                     | 3,644            | \$944,819    |
| 10b. Final Bills With Arrears This Month               | 1,938            | \$807,698    |
| 10c. Final Bills With One or More DPA (last 12 months) | NA               | NA           |
| 11. Deposits Received This Month                       | 12               | \$1,672      |

Notes:

| MONTHLY COLLECTIONS REPORT   |                  |             |
|--|------------------|-------------|
| National Fuel  |                  |             |
| NON-RESIDENTIAL SERVICE  | MONTH OF: Sep-16 |             |
| ITEM DESCRIPTION   | TOTALS           |             |
|  | Customers        | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 1,044            | \$357,434   |
| 2. Final Termination Notices This Month  | 1,278            | \$536,525   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,095            | \$515,354   |
| 3b. Accounts Eligible For Field Action   | 125              | \$73,093    |
| 4a. Terminations For Non-Payment - All   | 20               | \$18,655    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0                |             |
| 5a. Reconnects Of Non-Payment Customers  | 2                | \$4,438     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1                | \$3,040     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 305              | \$201,306   |
| 6b. Deferred Payment Agreements Made   | 1,246            | \$594,433   |
| 6c. Deferred Payment Agreements Reinstated   | 0                |             |
| 6d. Deferred Payment Agreements Defaulted  | 100              | \$73,534    |
| 6e. Deferred Payment Agreements Satisfied  | 11               |             |
| 6f. Active DPA's At The End Of This Month  | 203              | \$133,485   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 19.40%           | 37.30%      |
| 7a. Uncollectibles This Month  | 235              | \$122,758   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |                  |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |                  |             |
| 8. Non-Residential Sales   | 28,985           | \$2,552,124 |
| 9a. Non-Residential Deposits Received This Month                                     | 34               | \$24,840    |
| 9b. New Non-Residential Accounts   | 339              |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 10.00%           |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 14.50%           |             |
| 10a. Non-Residential Bankruptcies This Month   | 1                | \$16        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.40%            | 0.00%       |

| MONTHLY COLLECTIONS REPORT                             |                  |              |
|--|------------------|--------------|
| National Fuel  |                  |              |
| RESIDENTIAL SERVICE                                    | MONTH OF: Oct-16 |              |
| ITEM DESCRIPTION                                       | TOTALS           |              |
|  | Customers        | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 30,131           | \$11,736,533 |
| 2. Final Termination Notices This Month                | 10,204           | \$3,832,112  |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,551           | \$8,037,082  |
| 3b. Accounts Eligible For Field Action                 | 1,871            | \$2,388,638  |
| 4a. Terminations For Non-Payment - All                 | 292              | \$394,759    |
| 4b. Terminations For Non-Pmt - Heat Related            | 283              | \$386,873    |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA               | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 21               |              |
| 5 Reconnections for Non-Pmt.                           | 220              | \$297,421    |
| 5a. Reconnects Due To HEAP or DSS                      | NA               | NA           |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 95               | \$96,474     |
| 6a. Active DPA's At The Beginning Of This Month        | 25,031           | \$12,414,736 |
| 6b. Deferred Payment Agreements Made                   | 4,919            | \$2,242,568  |
| 6c. Deferred Payment Agreements Reinstated             | NA               |              |
| 6d. Deferred Payment Agreements Defaulted              | 717              | \$577,050    |
| 6e. Deferred Payment Agreements Satisfied              | 820              |              |
| 6f. Active DPA's At The End Of This Month              | 27,017           | \$12,520,477 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.70%           | 106.70%      |
| 7a. Uncollectibles This Month                          | 11,240           | \$927,165    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA               |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA               |              |
| 8. Residential Sales                                   | 460,786          | \$14,542,034 |
| 9a. Residential Bankruptcies                           | 36               | \$69,572     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.30%            | 7.50%        |
| 10a. Final Bills Issued This Month                     | 4,201            | \$1,202,130  |
| 10b. Final Bills With Arrears This Month               | 2,460            | \$1,044,663  |
| 10c. Final Bills With One or More DPA (last 12 months) | 48               | \$27,797     |
| 11. Deposits Received This Month                       | 17               | \$3,645      |

Notes:

| MONTHLY COLLECTIONS REPORT   |                  |             |
|--|------------------|-------------|
| National Fuel  |                  |             |
| NON-RESIDENTIAL SERVICE  | MONTH OF: Oct-16 |             |
| ITEM DESCRIPTION   | TOTALS           |             |
|  | Customers        | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 872              | \$287,037   |
| 2. Final Termination Notices This Month  | 461              | \$236,506   |
| 3a. Unresolved Arrears (FTN Expired)   | 617              | \$300,804   |
| 3b. Accounts Eligible For Field Action   | 102              | \$135,303   |
| 4a. Terminations For Non-Payment - All   | 17               | \$14,411    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0                |             |
| 5a. Reconnects Of Non-Payment Customers  | 8                | \$6,782     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0                | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 203              | \$133,485   |
| 6b. Deferred Payment Agreements Made   | 409              | \$213,118   |
| 6c. Deferred Payment Agreements Reinstated   | 0                |             |
| 6d. Deferred Payment Agreements Defaulted  | 107              | \$77,311    |
| 6e. Deferred Payment Agreements Satisfied  | 10               |             |
| 6f. Active DPA's At The End Of This Month  | 179              | \$106,670   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 20.50%           | 37.20%      |
| 7a. Uncollectibles This Month  | 103              | \$8,126     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |                  |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |                  |             |
| 8. Non-Residential Sales   | 28,057           | \$2,908,415 |
| 9a. Non-Residential Deposits Received This Month                                     | 41               | \$40,549    |
| 9b. New Non-Residential Accounts   | 679              |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.00%            |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 39.80%           |             |
| 10a. Non-Residential Bankruptcies This Month   | 2                | \$326       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.90%            | 4.00%       |

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 30,765    | \$12,646,377 |
| 2. Final Termination Notices This Month                | 16,385    | \$6,170,355  |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,614    | \$4,264,825  |
| 3b. Accounts Eligible For Field Action                 | 1,281     | \$2,062,611  |
| 4a. Terminations For Non-Payment - All                 | 2         | \$12,487     |
| 4b. Terminations For Non-Pmt - Heat Related            | 2         | \$12,487     |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 0         |              |
| 5 Reconnections for Non-Pmt.                           | 0         | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 27,017    | \$12,520,477 |
| 6b. Deferred Payment Agreements Made                   | 5,330     | \$2,098,299  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Defaulted              | 917       | \$659,432    |
| 6e. Deferred Payment Agreements Satisfied              | 1,096     |              |
| 6f. Active DPA's At The End Of This Month              | 25,560    | \$10,811,956 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 83.10%    | 85.50%       |
| 7a. Uncollectibles This Month                          | 10,316    | \$229,998    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA        |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 482,333   | \$22,074,396 |
| 9a. Residential Bankruptcies                           | 38        | \$35,653     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.40%     | 15.50%       |
| 10a. Final Bills Issued This Month                     | 3,164     | \$682,504    |
| 10b. Final Bills With Arrears This Month               | 1,638     | \$530,503    |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 12        | \$1,886      |

Notes:

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

NON-RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 867       | \$294,787   |
| 2. Final Termination Notices This Month  | 684       | \$320,314   |
| 3a. Unresolved Arrears (FTN Expired)   | 629       | \$282,636   |
| 3b. Accounts Eligible For Field Action   | 97        | \$173,580   |
| 4a. Terminations For Non-Payment - All   | 0         | \$0         |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 0         | \$0         |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 179       | \$106,670   |
| 6b. Deferred Payment Agreements Made   | 577       | \$253,720   |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Defaulted  | 107       | \$77,311    |
| 6e. Deferred Payment Agreements Satisfied  | 6         |             |
| 6f. Active DPA's At The End Of This Month  | 162       | \$96,303    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 18.70%    | 32.70%      |
| 7a. Uncollectibles This Month  | 77        | \$10,663    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |           |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,402    | \$4,281,272 |
| 9a. Non-Residential Deposits Received This Month                                     | 44        | \$56,329    |
| 9b. New Non-Residential Accounts   | 694       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.30%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 57.10%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 1         | \$1,668     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.30%     | 15.60%      |

| MONTHLY COLLECTIONS REPORT                             |                  |              |
|--|------------------|--------------|
| National Fuel  |                  |              |
| RESIDENTIAL SERVICE                                    | MONTH OF: Dec-16 |              |
| ITEM DESCRIPTION                                       | TOTALS           |              |
|  | Customers        | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 32,763           | \$13,528,271 |
| 2. Final Termination Notices This Month                | 0                | \$0          |
| 3a. Unresolved Arrears (FTN Expired)                   | 9,938            | \$3,823,963  |
| 3b. Accounts Eligible For Field Action                 | 0                | \$0          |
| 4a. Terminations For Non-Payment - All                 | 0                | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0                | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA               | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 0                |              |
| 5 Reconnections for Non-Pmt.                           | 0                | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0                | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0                | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 25,560           | \$10,811,956 |
| 6b. Deferred Payment Agreements Made                   | 585              | \$465,368    |
| 6c. Deferred Payment Agreements Reinstated             | NA               |              |
| 6d. Deferred Payment Agreements Canceled               | 3,240            | \$2,529,550  |
| 6e. Deferred Payment Agreements Satisfied              | 1,162            |              |
| 6f. Active DPA's At The End Of This Month              | 19,395           | \$7,919,572  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 59.20%           | 58.50%       |
| 7a. Uncollectibles This Month                          | 17,802           | (\$224,067)  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA               |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA               |              |
| 8. Residential Sales                                   | 482,597          | \$32,188,639 |
| 9a. Residential Bankruptcies                           | 25               | \$35,322     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.10%            | -15.80%      |
| 10a. Final Bills Issued This Month                     | 3,481            | \$1,115,426  |
| 10b. Final Bills With Arrears This Month               | 2,056            | \$896,250    |
| 10c. Final Bills With One or More DPA (last 12 months) | NA               | NA           |
| 11. Deposits Received This Month                       | 9                | \$1,593      |

Notes:

| MONTHLY COLLECTIONS REPORT   |                  |             |
|--|------------------|-------------|
| National Fuel  |                  |             |
| NON-RESIDENTIAL SERVICE  | MONTH OF: Dec-16 |             |
| ITEM DESCRIPTION   | TOTALS           |             |
|  | Customers        | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 994              | \$327,650   |
| 2. Final Termination Notices This Month  | 0                | \$0         |
| 3a. Unresolved Arrears (FTN Expired)   | 180              | \$77,219    |
| 3b. Accounts Eligible For Field Action   | 0                | \$0         |
| 4a. Terminations For Non-Payment - All   | 0                | \$0         |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0                |             |
| 5a. Reconnects Of Non-Payment Customers  | 0                | \$0         |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0                | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 162              | \$96,303    |
| 6b. Deferred Payment Agreements Made   | 7                | \$7,147     |
| 6c. Deferred Payment Agreements Reinstated   | 0                |             |
| 6d. Deferred Payment Agreements Canceled   | 1                | \$657       |
| 6e. Deferred Payment Agreements Satisfied  | 76               |             |
| 6f. Active DPA's At The End Of This Month  | 128              | \$65,583    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 12.90%           | 20.00%      |
| 7a. Uncollectibles This Month  | 50               | \$3,513     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |                  |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |                  |             |
| 8. Non-Residential Sales   | 29,615           | \$6,598,159 |
| 9a. Non-Residential Deposits Received This Month                                     | 44               | \$55,058    |
| 9b. New Non-Residential Accounts   | 569              |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 7.70%            |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 88.00%           |             |
| 10a. Non-Residential Bankruptcies This Month   | 5                | \$3,627     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.00%           | 103.20%     |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 204,815   | \$212,899,528 |
| 2. Final Termination Notices This Month                | 79,373    | \$43,439,541  |
| 3a. Unresolved Arrears (FTN Expired)                   | 60,385    | \$105,296,953 |
| 3b. Accounts Eligible For Field Action                 | 214       | \$427,891     |
| 4a. Terminations For Non-Payment - All                 | 102       | \$211,444     |
| 4b. Terminations For Non-Pmt - Heat Related            | 82        | \$157,078     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 84        | \$150,904     |
| 5a. Reconnects Due To HEAP or DSS                      | 26        | \$66,561      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 18        | \$25,702      |
| 6a. Active DPA's At The Beginning Of This Month        | 61,574    | \$74,434,604  |
| 6b. Deferred Payment Agreements Made                   | 8,842     | \$7,955,106   |
| 6c. Deferred Payment Agreements Reinstated             | 11,932    | \$13,179,374  |
| 6d. Deferred Payment Agreements Defaulted              | 15,803    | \$18,792,692  |
| 6e. Deferred Payment Agreements Satisfied              | 2,882     | \$172,683     |
| 6f. Active DPA's At The End Of This Month              | 58,752    | \$72,408,178  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.68%    | 34.01%        |
| 7a. Uncollectables This Month                          | 6,993     | \$5,391,759   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37.78%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,932     | \$2,767,682   |
| 8. Residential Sales                                   | 1,456,819 | \$196,000,143 |
| 9a. Residential Bankruptcies                           | 112       | \$235,421     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.60%     | 4.37%         |
| 10a. Final Bills Issued This Month                     | 20,966    | \$4,953,293   |
| 10b. Final Bills With Arrears This Month               | 5,623     | \$3,878,507   |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,618     | \$1,635,890   |
| 11. Deposits Received This Month                       | 105       | \$25,076      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 7,859    | \$7,622,140  |
| 2. Final Termination Notices This Month  | 3,295    | \$2,256,585  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,071    | \$4,923,398  |
| 3b. Accounts Eligible For Field Action   | 2,207    | \$2,207,818  |
| 4a. Terminations For Non-Payment - All   | 182      | \$178,089    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 109      | \$108,054    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10       | \$14,447     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 374      | \$485,665    |
| 6b. Deferred Payment Agreements Made   | 118      | \$157,630    |
| 6c. Deferred Payment Agreements Reinstated   | 71       | \$85,353     |
| 6d. Deferred Payment Agreements Defaulted  | 136      | \$182,190    |
| 6e. Deferred Payment Agreements Satisfied  | 61       | \$11,959     |
| 6f. Active DPA's At The End Of This Month  | 390      | \$548,576    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.96%    | 7.20%        |
| 7a. Uncollectables This Month  | 293      | \$430,768    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 25.26%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 195,206  | \$95,145,365 |
| 9a. Non-Residential Deposits Received This Month                                     | 960      | \$652,948    |
| 9b. New Non-Residential Accounts   | 1,324    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.06%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 60.07%   | 23.51%       |
| 10a. Non-Residential Bankruptcies This Month   | 14       | \$19,718     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.78%    | 4.58%        |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 209,116   | \$212,168,256 |
| 2. Final Termination Notices This Month                | 67,211    | \$40,797,614  |
| 3a. Unresolved Arrears (FTN Expired)                   | 55,487    | \$107,061,827 |
| 3b. Accounts Eligible For Field Action                 | 2,572     | \$4,597,363   |
| 4a. Terminations For Non-Payment - All                 | 928       | \$2,067,089   |
| 4b. Terminations For Non-Pmt - Heat Related            | 506       | \$1,250,212   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 654       | \$1,440,159   |
| 5a. Reconnects Due To HEAP or DSS                      | 208       | \$735,621     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 291       | \$552,324     |
| 6a. Active DPA's At The Beginning Of This Month        | 58,752    | \$72,408,178  |
| 6b. Deferred Payment Agreements Made                   | 9,565     | \$9,602,674   |
| 6c. Deferred Payment Agreements Reinstated             | 13,711    | \$16,285,862  |
| 6d. Deferred Payment Agreements Defaulted              | 18,999    | \$23,655,772  |
| 6e. Deferred Payment Agreements Satisfied              | 5,177     | \$343,550     |
| 6f. Active DPA's At The End Of This Month              | 58,068    | \$72,200,015  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 27.77%    | 34.03%        |
| 7a. Uncollectables This Month                          | 4,391     | \$2,269,757   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.98%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,845     | \$1,592,693   |
| 8. Residential Sales                                   | 1,459,426 | \$188,011,779 |
| 9a. Residential Bankruptcies                           | 65        | \$121,598     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.48%     | 5.36%         |
| 10a. Final Bills Issued This Month                     | 23,829    | \$6,263,338   |
| 10b. Final Bills With Arrears This Month               | 6,388     | \$4,978,282   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,320     | \$2,300,497   |
| 11. Deposits Received This Month                       | 87        | \$17,968      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 9,395    | \$7,429,211  |
| 2. Final Termination Notices This Month  | 2,595    | \$1,855,733  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,826    | \$4,715,714  |
| 3b. Accounts Eligible For Field Action   | 1,780    | \$2,055,981  |
| 4a. Terminations For Non-Payment - All   | 177      | \$160,792    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 107      | \$109,858    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10       | \$13,789     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 390      | \$548,576    |
| 6b. Deferred Payment Agreements Made   | 123      | \$221,233    |
| 6c. Deferred Payment Agreements Reinstated   | 64       | \$74,400     |
| 6d. Deferred Payment Agreements Defaulted  | 181      | \$266,087    |
| 6e. Deferred Payment Agreements Satisfied  | 40       | \$10,797     |
| 6f. Active DPA's At The End Of This Month  | 345      | \$522,754    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.67%    | 7.04%        |
| 7a. Uncollectables This Month  | 194      | \$60,382     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.65%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 195,734  | \$97,904,676 |
| 9a. Non-Residential Deposits Received This Month                                     | 995      | \$609,117    |
| 9b. New Non-Residential Accounts   | 1,161    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.30%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 62.37%   | 101.43%      |
| 10a. Non-Residential Bankruptcies This Month   | 6        | \$25,839     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.09%    | 42.79%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 189,879   | \$216,692,556 |
| 2. Final Termination Notices This Month                | 79,732    | \$47,720,591  |
| 3a. Unresolved Arrears (FTN Expired)                   | 53,844    | \$104,241,035 |
| 3b. Accounts Eligible For Field Action                 | 5,861     | \$10,453,169  |
| 4a. Terminations For Non-Payment - All                 | 3,107     | \$6,108,952   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,437     | \$3,344,442   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 2,087     | \$4,202,546   |
| 5a. Reconnects Due To HEAP or DSS                      | 462       | \$1,573,780   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 943       | \$1,665,626   |
| 6a. Active DPA's At The Beginning Of This Month        | 58,068    | \$72,200,015  |
| 6b. Deferred Payment Agreements Made                   | 11,812    | \$14,148,440  |
| 6c. Deferred Payment Agreements Reinstated             | 15,386    | \$18,749,727  |
| 6d. Deferred Payment Agreements Defaulted              | 19,365    | \$24,756,908  |
| 6e. Deferred Payment Agreements Satisfied              | 3,913     | \$333,289     |
| 6f. Active DPA's At The End Of This Month              | 59,925    | \$76,745,541  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 31.56%    | 35.42%        |
| 7a. Uncollectables This Month                          | 4,265     | -\$736,899    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.78%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,724     | \$1,540,118   |
| 8. Residential Sales                                   | 1,466,999 | \$189,447,774 |
| 9a. Residential Bankruptcies                           | 77        | \$164,547     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.81%     | -22.33%       |
| 10a. Final Bills Issued This Month                     | 26,516    | \$8,330,393   |
| 10b. Final Bills With Arrears This Month               | 7,413     | \$6,917,549   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,304     | \$3,443,590   |
| 11. Deposits Received This Month                       | 56        | \$12,576      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 7,415    | \$8,074,217   |
| 2. Final Termination Notices This Month  | 3,336    | \$2,249,613   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,896    | \$4,850,400   |
| 3b. Accounts Eligible For Field Action   | 1,328    | \$1,269,205   |
| 4a. Terminations For Non-Payment - All   | 193      | \$161,750     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 109      | \$86,605      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 14       | \$18,116      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 345      | \$522,754     |
| 6b. Deferred Payment Agreements Made   | 152      | \$468,061     |
| 6c. Deferred Payment Agreements Reinstated   | 97       | \$96,481      |
| 6d. Deferred Payment Agreements Defaulted  | 165      | \$233,717     |
| 6e. Deferred Payment Agreements Satisfied  | 51       | \$4,442       |
| 6f. Active DPA's At The End Of This Month  | 390      | \$806,714     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 5.26%    | 9.99%         |
| 7a. Uncollectables This Month  | 171      | -\$172,374    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 28.07%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 195,690  | \$100,350,147 |
| 9a. Non-Residential Deposits Received This Month                                     | 999      | \$592,051     |
| 9b. New Non-Residential Accounts   | 1,395    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.90%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 52.05%   | -115.13%      |
| 10a. Non-Residential Bankruptcies This Month   | 16       | \$22,386      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.36%    | -12.99%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 203,023   | \$219,977,625 |
| 2. Final Termination Notices This Month                | 73,473    | \$44,277,392  |
| 3a. Unresolved Arrears (FTN Expired)                   | 56,238    | \$102,842,621 |
| 3b. Accounts Eligible For Field Action                 | 10,229    | \$18,129,997  |
| 4a. Terminations For Non-Payment - All                 | 4,762     | \$8,683,467   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,325     | \$4,752,340   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 3,257     | \$5,711,727   |
| 5a. Reconnects Due To HEAP or DSS                      | 82        | \$263,270     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,323     | \$2,138,016   |
| 6a. Active DPA's At The Beginning Of This Month        | 59,925    | \$76,745,541  |
| 6b. Deferred Payment Agreements Made                   | 11,311    | \$13,465,483  |
| 6c. Deferred Payment Agreements Reinstated             | 15,175    | \$18,559,973  |
| 6d. Deferred Payment Agreements Defaulted              | 19,832    | \$27,055,814  |
| 6e. Deferred Payment Agreements Satisfied              | 3,321     | \$295,618     |
| 6f. Active DPA's At The End Of This Month              | 59,984    | \$77,456,859  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.55%    | 35.21%        |
| 7a. Uncollectables This Month                          | 5,074     | \$2,102,193   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.79%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,028     | \$1,846,956   |
| 8. Residential Sales                                   | 1,477,205 | \$154,549,284 |
| 9a. Residential Bankruptcies                           | 106       | \$213,611     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.09%     | 10.16%        |
| 10a. Final Bills Issued This Month                     | 25,487    | \$7,947,205   |
| 10b. Final Bills With Arrears This Month               | 7,167     | \$6,746,988   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,112     | \$3,152,840   |
| 11. Deposits Received This Month                       | 69        | \$16,520      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,302    | \$8,262,751  |
| 2. Final Termination Notices This Month  | 3,163    | \$2,443,928  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,871    | \$4,755,083  |
| 3b. Accounts Eligible For Field Action   | 2,198    | \$2,213,955  |
| 4a. Terminations For Non-Payment - All   | 239      | \$242,282    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 131      | \$159,829    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 19       | \$72,968     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 390      | \$806,714    |
| 6b. Deferred Payment Agreements Made   | 130      | \$313,849    |
| 6c. Deferred Payment Agreements Reinstated   | 100      | \$156,666    |
| 6d. Deferred Payment Agreements Defaulted  | 146      | \$251,620    |
| 6e. Deferred Payment Agreements Satisfied  | 60       | \$17,392     |
| 6f. Active DPA's At The End Of This Month  | 403      | \$935,205    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.85%    | 11.32%       |
| 7a. Uncollectables This Month  | 200      | \$147,837    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.00%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 196,509  | \$88,133,915 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,030    | \$511,534    |
| 9b. New Non-Residential Accounts   | 1,600    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 29.56%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 53.50%   | 98.50%       |
| 10a. Non-Residential Bankruptcies This Month   | 9        | \$24,016     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.50%    | 16.24%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 205,992   | \$222,754,312 |
| 2. Final Termination Notices This Month                | 70,428    | \$43,320,522  |
| 3a. Unresolved Arrears (FTN Expired)                   | 48,663    | \$94,191,722  |
| 3b. Accounts Eligible For Field Action                 | 21,553    | \$29,726,218  |
| 4a. Terminations For Non-Payment - All                 | 10,371    | \$14,475,630  |
| 4b. Terminations For Non-Pmt - Heat Related            | 4,878     | \$7,536,954   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 7,846     | \$10,294,172  |
| 5a. Reconnects Due To HEAP or DSS                      | 36        | \$75,999      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 3,644     | \$4,745,748   |
| 6a. Active DPA's At The Beginning Of This Month        | 59,984    | \$77,456,859  |
| 6b. Deferred Payment Agreements Made                   | 11,720    | \$13,128,488  |
| 6c. Deferred Payment Agreements Reinstated             | 10,549    | \$12,998,993  |
| 6d. Deferred Payment Agreements Defaulted              | 16,012    | \$20,986,756  |
| 6e. Deferred Payment Agreements Satisfied              | 3,380     | \$567,181     |
| 6f. Active DPA's At The End Of This Month              | 60,532    | \$79,181,557  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.39%    | 35.55%        |
| 7a. Uncollectables This Month                          | 4,918     | \$3,190,337   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42.29%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,012     | \$2,090,389   |
| 8. Residential Sales                                   | 1,485,686 | \$131,479,053 |
| 9a. Residential Bankruptcies                           | 79        | \$206,414     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.61%     | 6.47%         |
| 10a. Final Bills Issued This Month                     | 29,084    | \$9,271,528   |
| 10b. Final Bills With Arrears This Month               | 8,224     | \$8,143,467   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,922     | \$3,982,336   |
| 11. Deposits Received This Month                       | 85        | \$16,441      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,335    | \$8,872,653  |
| 2. Final Termination Notices This Month  | 3,016    | \$2,192,019  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,757    | \$4,746,188  |
| 3b. Accounts Eligible For Field Action   | 1,270    | \$1,463,292  |
| 4a. Terminations For Non-Payment - All   | 196      | \$235,911    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 107      | \$105,924    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 11       | \$8,841      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 403      | \$935,205    |
| 6b. Deferred Payment Agreements Made   | 121      | \$231,388    |
| 6c. Deferred Payment Agreements Reinstated   | 82       | \$72,435     |
| 6d. Deferred Payment Agreements Defaulted  | 151      | \$271,492    |
| 6e. Deferred Payment Agreements Satisfied  | 55       | \$9,063      |
| 6f. Active DPA's At The End Of This Month  | 378      | \$888,781    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.54%    | 10.02%       |
| 7a. Uncollectables This Month  | 228      | \$244,772    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 13.16%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 196,483  | \$80,067,216 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,165    | \$507,964    |
| 9b. New Non-Residential Accounts   | 1,253    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30.73%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 46.93%   | 26.79%       |
| 10a. Non-Residential Bankruptcies This Month   | 43       | \$27,113     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 18.86%   | 11.08%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jun-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 204,298   | \$226,542,488 |
| 2. Final Termination Notices This Month                | 89,058    | \$53,941,469  |
| 3a. Unresolved Arrears (FTN Expired)                   | 45,772    | \$89,001,417  |
| 3b. Accounts Eligible For Field Action                 | 23,262    | \$27,609,582  |
| 4a. Terminations For Non-Payment - All                 | 13,021    | \$15,560,748  |
| 4b. Terminations For Non-Pmt - Heat Related            | 5,662     | \$8,061,764   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 9,256     | \$10,401,993  |
| 5a. Reconnects Due To HEAP or DSS                      | 17        | \$34,759      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 3,917     | \$4,202,155   |
| 6a. Active DPA's At The Beginning Of This Month        | 60,532    | \$79,181,557  |
| 6b. Deferred Payment Agreements Made                   | 11,987    | \$12,174,919  |
| 6c. Deferred Payment Agreements Reinstated             | 16,250    | \$20,475,582  |
| 6d. Deferred Payment Agreements Defaulted              | 19,251    | \$24,952,626  |
| 6e. Deferred Payment Agreements Satisfied              | 3,665     | \$494,341     |
| 6f. Active DPA's At The End Of This Month              | 63,142    | \$81,032,076  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.91%    | 35.77%        |
| 7a. Uncollectables This Month                          | 4,072     | \$4,506,879   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 44.52%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,761     | \$2,176,142   |
| 8. Residential Sales                                   | 1,489,799 | \$147,734,430 |
| 9a. Residential Bankruptcies                           | 67        | \$133,810     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.65%     | 2.97%         |
| 10a. Final Bills Issued This Month                     | 36,674    | \$10,783,397  |
| 10b. Final Bills With Arrears This Month               | 10,328    | \$9,419,721   |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,681     | \$4,708,140   |
| 11. Deposits Received This Month                       | 57        | \$12,208      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 7,871    | \$8,292,775  |
| 2. Final Termination Notices This Month  | 2,807    | \$1,706,813  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,373    | \$3,984,164  |
| 3b. Accounts Eligible For Field Action   | 1,101    | \$1,108,238  |
| 4a. Terminations For Non-Payment - All   | 186      | \$240,994    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 113      | \$121,269    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 9        | \$13,064     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 378      | \$888,781    |
| 6b. Deferred Payment Agreements Made   | 95       | \$312,228    |
| 6c. Deferred Payment Agreements Reinstated   | 108      | \$128,777    |
| 6d. Deferred Payment Agreements Defaulted  | 143      | \$188,610    |
| 6e. Deferred Payment Agreements Satisfied  | 78       | \$19,384     |
| 6f. Active DPA's At The End Of This Month  | 349      | \$932,143    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.43%    | 11.24%       |
| 7a. Uncollectables This Month  | 191      | \$234,763    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.47%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 196,258  | \$85,927,846 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,045    | \$554,531    |
| 9b. New Non-Residential Accounts   | 1,208    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.69%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.83%   | 24.98%       |
| 10a. Non-Residential Bankruptcies This Month   | 16       | \$7,444      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.38%    | 3.17%        |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jul-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 207,256   | \$221,041,699 |
| 2. Final Termination Notices This Month                | 73,880    | \$41,490,641  |
| 3a. Unresolved Arrears (FTN Expired)                   | 43,912    | \$86,129,453  |
| 3b. Accounts Eligible For Field Action                 | 15,716    | \$16,976,135  |
| 4a. Terminations For Non-Payment - All                 | 8,486     | \$9,288,919   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,628     | \$4,739,241   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 6,058     | \$6,254,189   |
| 5a. Reconnects Due To HEAP or DSS                      | 2         | \$1,392       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,300     | \$2,329,365   |
| 6a. Active DPA's At The Beginning Of This Month        | 63,142    | \$81,032,076  |
| 6b. Deferred Payment Agreements Made                   | 9,831     | \$9,818,081   |
| 6c. Deferred Payment Agreements Reinstated             | 16,131    | \$20,433,144  |
| 6d. Deferred Payment Agreements Defaulted              | 21,053    | \$27,410,484  |
| 6e. Deferred Payment Agreements Satisfied              | 2,991     | \$326,364     |
| 6f. Active DPA's At The End Of This Month              | 61,417    | \$78,579,430  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.63%    | 35.55%        |
| 7a. Uncollectables This Month                          | 3,811     | \$4,273,831   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42.14%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,589     | \$1,591,182   |
| 8. Residential Sales                                   | 1,498,846 | \$200,471,759 |
| 9a. Residential Bankruptcies                           | 68        | \$169,001     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.78%     | 3.95%         |
| 10a. Final Bills Issued This Month                     | 32,264    | \$9,096,773   |
| 10b. Final Bills With Arrears This Month               | 9,079     | \$7,793,723   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,648     | \$3,882,270   |
| 11. Deposits Received This Month                       | 76        | \$14,149      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 7,912    | \$7,526,828  |
| 2. Final Termination Notices This Month  | 2,353    | \$1,224,297  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,625    | \$4,201,913  |
| 3b. Accounts Eligible For Field Action   | 1,086    | \$915,298    |
| 4a. Terminations For Non-Payment - All   | 194      | \$173,721    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 92       | \$63,296     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$472        |
| 6a. Active DPA's At The Beginning Of This Month                                      | 349      | \$932,143    |
| 6b. Deferred Payment Agreements Made   | 87       | \$92,551     |
| 6c. Deferred Payment Agreements Reinstated   | 86       | \$93,298     |
| 6d. Deferred Payment Agreements Defaulted  | 150      | \$260,144    |
| 6e. Deferred Payment Agreements Satisfied  | 51       | \$23,777     |
| 6f. Active DPA's At The End Of This Month  | 317      | \$771,591    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.01%    | 10.25%       |
| 7a. Uncollectables This Month  | 160      | \$266,608    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 28.13%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 196,900  | \$65,800,012 |
| 9a. Non-Residential Deposits Received This Month                                     | 969      | \$478,861    |
| 9b. New Non-Residential Accounts   | 1,055    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 36.49%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 45.63%   | 19.39%       |
| 10a. Non-Residential Bankruptcies This Month   | 6        | \$2,784      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.75%    | 1.04%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 203,204   | \$217,739,319 |
| 2. Final Termination Notices This Month                | 92,489    | \$56,276,106  |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,484    | \$83,734,990  |
| 3b. Accounts Eligible For Field Action                 | 24,619    | \$23,761,361  |
| 4a. Terminations For Non-Payment - All                 | 9,608     | \$9,919,869   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,754     | \$4,521,608   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 6,937     | \$6,503,235   |
| 5a. Reconnects Due To HEAP or DSS                      | 3         | \$7,510       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 3,203     | \$3,178,960   |
| 6a. Active DPA's At The Beginning Of This Month        | 61,417    | \$78,579,430  |
| 6b. Deferred Payment Agreements Made                   | 10,960    | \$9,948,451   |
| 6c. Deferred Payment Agreements Reinstated             | 9,603     | \$12,022,147  |
| 6d. Deferred Payment Agreements Defaulted              | 19,093    | \$23,912,597  |
| 6e. Deferred Payment Agreements Satisfied              | 3,241     | \$365,644     |
| 6f. Active DPA's At The End Of This Month              | 59,434    | \$76,567,761  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.25%    | 35.16%        |
| 7a. Uncollectables This Month                          | 8,392     | \$6,012,289   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40.13%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,527     | \$3,490,470   |
| 8. Residential Sales                                   | 1,502,312 | \$176,589,050 |
| 9a. Residential Bankruptcies                           | 116       | \$247,135     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.38%     | 4.11%         |
| 10a. Final Bills Issued This Month                     | 38,949    | \$9,968,529   |
| 10b. Final Bills With Arrears This Month               | 10,624    | \$8,419,747   |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,400     | \$4,144,705   |
| 11. Deposits Received This Month                       | 111       | \$25,341      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 7,399    | \$7,492,043  |
| 2. Final Termination Notices This Month  | 2,958    | \$1,634,757  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,675    | \$4,163,893  |
| 3b. Accounts Eligible For Field Action   | 1,150    | \$1,338,116  |
| 4a. Terminations For Non-Payment - All   | 189      | \$251,943    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 108      | \$106,544    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 14       | \$17,152     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 317      | \$771,591    |
| 6b. Deferred Payment Agreements Made   | 93       | \$129,334    |
| 6c. Deferred Payment Agreements Reinstated   | 60       | \$84,843     |
| 6d. Deferred Payment Agreements Defaulted  | 143      | \$177,159    |
| 6e. Deferred Payment Agreements Satisfied  | 49       | \$38,644     |
| 6f. Active DPA's At The End Of This Month  | 300      | \$755,323    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 4.05%    | 10.08%       |
| 7a. Uncollectables This Month  | 236      | \$225,659    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 27.12%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 196,677  | \$98,709,699 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,290    | \$552,137    |
| 9b. New Non-Residential Accounts   | 1,240    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.97%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.15%   | 33.99%       |
| 10a. Non-Residential Bankruptcies This Month   | 20       | \$32,296     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.47%    | 14.31%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Sep-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 202,557   | \$214,868,959 |
| 2. Final Termination Notices This Month                | 92,687    | \$52,228,180  |
| 3a. Unresolved Arrears (FTN Expired)                   | 45,330    | \$85,782,821  |
| 3b. Accounts Eligible For Field Action                 | 15,027    | \$16,153,274  |
| 4a. Terminations For Non-Payment - All                 | 8,809     | \$9,684,262   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,661     | \$5,032,171   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 6,452     | \$6,425,094   |
| 5a. Reconnects Due To HEAP or DSS                      | 2         | \$2,441       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,202     | \$2,054,411   |
| 6a. Active DPA's At The Beginning Of This Month        | 59,434    | \$76,567,761  |
| 6b. Deferred Payment Agreements Made                   | 11,368    | \$10,549,517  |
| 6c. Deferred Payment Agreements Reinstated             | 18,019    | \$22,429,783  |
| 6d. Deferred Payment Agreements Defaulted              | 21,844    | \$28,298,020  |
| 6e. Deferred Payment Agreements Satisfied              | 3,288     | \$456,567     |
| 6f. Active DPA's At The End Of This Month              | 60,404    | \$75,510,044  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.82%    | 35.14%        |
| 7a. Uncollectables This Month                          | 4,865     | \$4,992,475   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.79%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,151     | \$2,119,081   |
| 8. Residential Sales                                   | 1,500,768 | \$62,222,667  |
| 9a. Residential Bankruptcies                           | 116       | \$247,135     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.38%     | 4.11%         |
| 10a. Final Bills Issued This Month                     | 33,223    | \$9,748,568   |
| 10b. Final Bills With Arrears This Month               | 9,408     | \$8,321,493   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,640     | \$3,902,690   |
| 11. Deposits Received This Month                       | 71        | \$13,248      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-16

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 7,543    | \$7,544,758   |
| 2. Final Termination Notices This Month  | 2,553    | \$1,606,268   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,549    | \$4,134,262   |
| 3b. Accounts Eligible For Field Action   | 1,075    | \$1,296,332   |
| 4a. Terminations For Non-Payment - All   | 226      | \$190,454     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 122      | \$101,037     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5        | \$4,034       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 300      | \$755,323     |
| 6b. Deferred Payment Agreements Made   | 89       | \$122,175     |
| 6c. Deferred Payment Agreements Reinstated   | 68       | \$121,516     |
| 6d. Deferred Payment Agreements Defaulted  | 139      | \$207,508     |
| 6e. Deferred Payment Agreements Satisfied  | 53       | \$34,581      |
| 6f. Active DPA's At The End Of This Month  | 270      | \$689,733     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.58%    | 9.14%         |
| 7a. Uncollectables This Month  | 105      | \$94,747      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.95%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 196,672  | \$193,447,938 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,048    | \$473,977     |
| 9b. New Non-Residential Accounts   | 1,137    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.88%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 50.48%   | 25.16%        |
| 10a. Non-Residential Bankruptcies This Month   | 6        | \$4,876       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.71%    | 5.15%         |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 219,240   | \$212,204,624 |
| 2. Final Termination Notices This Month                | 81,203    | \$45,885,865  |
| 3a. Unresolved Arrears (FTN Expired)                   | 50,301    | \$87,710,337  |
| 3b. Accounts Eligible For Field Action                 | 12,349    | \$12,207,076  |
| 4a. Terminations For Non-Payment - All                 | 4,502     | \$5,134,974   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,477     | \$2,161,525   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 3,309     | \$3,386,202   |
| 5a. Reconnects Due To HEAP or DSS                      | 1         | \$7,980       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,486     | \$1,477,283   |
| 6a. Active DPA's At The Beginning Of This Month        | 60,404    | \$75,510,044  |
| 6b. Deferred Payment Agreements Made                   | 11,481    | \$9,535,437   |
| 6c. Deferred Payment Agreements Reinstated             | 13,492    | \$16,651,448  |
| 6d. Deferred Payment Agreements Defaulted              | 20,612    | \$25,076,376  |
| 6e. Deferred Payment Agreements Satisfied              | 3,147     | \$357,012     |
| 6f. Active DPA's At The End Of This Month              | 61,776    | \$76,300,293  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.18%    | 35.96%        |
| 7a. Uncollectables This Month                          | 7,650     | \$5,792,956   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.10%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,378     | \$3,043,377   |
| 8. Residential Sales                                   | 1,500,376 | \$134,554,810 |
| 9a. Residential Bankruptcies                           | 79        | \$160,786     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.03%     | 2.78%         |
| 10a. Final Bills Issued This Month                     | 32,425    | \$9,018,803   |
| 10b. Final Bills With Arrears This Month               | 8,930     | \$7,771,232   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,435     | \$3,630,821   |
| 11. Deposits Received This Month                       | 84        | \$14,982      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,937    | \$7,575,953  |
| 2. Final Termination Notices This Month  | 2,596    | \$1,510,591  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,693    | \$4,194,844  |
| 3b. Accounts Eligible For Field Action   | 1,360    | \$1,397,306  |
| 4a. Terminations For Non-Payment - All   | 133      | \$152,666    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 84       | \$104,784    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$3,276      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 270      | \$689,733    |
| 6b. Deferred Payment Agreements Made   | 96       | \$149,674    |
| 6c. Deferred Payment Agreements Reinstated   | 63       | \$94,204     |
| 6d. Deferred Payment Agreements Defaulted  | 112      | \$160,680    |
| 6e. Deferred Payment Agreements Satisfied  | 47       | \$9,130      |
| 6f. Active DPA's At The End Of This Month  | 297      | \$693,104    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.32%    | 9.15%        |
| 7a. Uncollectables This Month  | 217      | \$247,050    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 15.67%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 195,358  | \$83,061,806 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,339    | \$693,583    |
| 9b. New Non-Residential Accounts   | 1,659    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.83%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.77%   | 31.32%       |
| 10a. Non-Residential Bankruptcies This Month   | 23       | \$35,473     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.60%   | 14.36%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 215,392   | \$215,722,172 |
| 2. Final Termination Notices This Month                | 75,705    | \$42,253,631  |
| 3a. Unresolved Arrears (FTN Expired)                   | 52,340    | \$91,447,393  |
| 3b. Accounts Eligible For Field Action                 | 1,581     | \$2,816,001   |
| 4a. Terminations For Non-Payment - All                 | 598       | \$1,141,074   |
| 4b. Terminations For Non-Pmt - Heat Related            | 190       | \$475,183     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 394       | \$719,605     |
| 5a. Reconnects Due To HEAP or DSS                      | 100       | \$376,046     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 119       | \$135,693     |
| 6a. Active DPA's At The Beginning Of This Month        | 61,776    | \$76,300,293  |
| 6b. Deferred Payment Agreements Made                   | 8,711     | \$7,602,179   |
| 6c. Deferred Payment Agreements Reinstated             | 10,358    | \$12,340,612  |
| 6d. Deferred Payment Agreements Defaulted              | 17,312    | \$20,310,830  |
| 6e. Deferred Payment Agreements Satisfied              | 2,679     | \$238,302     |
| 6f. Active DPA's At The End Of This Month              | 61,034    | \$75,659,808  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.34%    | 35.07%        |
| 7a. Uncollectables This Month                          | 6,074     | \$4,513,325   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37.77%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,585     | \$2,288,683   |
| 8. Residential Sales                                   | 1,495,416 | \$136,208,450 |
| 9a. Residential Bankruptcies                           | 83        | \$163,778     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.37%     | 3.63%         |
| 10a. Final Bills Issued This Month                     | 27,618    | \$5,932,637   |
| 10b. Final Bills With Arrears This Month               | 7,113     | \$4,943,196   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,951     | \$2,010,784   |
| 11. Deposits Received This Month                       | 119       | \$28,484      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,184    | \$8,342,638  |
| 2. Final Termination Notices This Month  | 2,398    | \$1,474,608  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,762    | \$4,166,823  |
| 3b. Accounts Eligible For Field Action   | 1,259    | \$1,197,273  |
| 4a. Terminations For Non-Payment - All   | 94       | \$67,673     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 57       | \$42,647     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 7        | \$4,244      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 297      | \$693,104    |
| 6b. Deferred Payment Agreements Made   | 123      | \$159,183    |
| 6c. Deferred Payment Agreements Reinstated   | 38       | \$47,458     |
| 6d. Deferred Payment Agreements Defaulted  | 109      | \$201,988    |
| 6e. Deferred Payment Agreements Satisfied  | 33       | \$2,379      |
| 6f. Active DPA's At The End Of This Month  | 309      | \$662,059    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.78%    | 7.94%        |
| 7a. Uncollectables This Month  | 171      | \$230,687    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 16.37%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 196,534  | \$80,969,883 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,471    | \$749,777    |
| 9b. New Non-Residential Accounts   | 1,469    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.13%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.12%   | 27.78%       |
| 10a. Non-Residential Bankruptcies This Month   | 10       | \$28,035     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.85%    | 12.15%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 214,840   | \$210,322,617 |
| 2. Final Termination Notices This Month                | 78,561    | \$43,375,139  |
| 3a. Unresolved Arrears (FTN Expired)                   | 60,392    | \$99,550,409  |
| 3b. Accounts Eligible For Field Action                 | 928       | \$917,541     |
| 4a. Terminations For Non-Payment - All                 | 340       | \$389,033     |
| 4b. Terminations For Non-Pmt - Heat Related            | 121       | \$199,758     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 243       | \$297,285     |
| 5a. Reconnects Due To HEAP or DSS                      | 55        | \$176,077     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 132       | \$108,100     |
| 6a. Active DPA's At The Beginning Of This Month        | 61,034    | \$75,659,808  |
| 6b. Deferred Payment Agreements Made                   | 8,192     | \$5,785,385   |
| 6c. Deferred Payment Agreements Reinstated             | 12,962    | \$16,298,556  |
| 6d. Deferred Payment Agreements Defaulted              | 14,803    | \$17,027,760  |
| 6e. Deferred Payment Agreements Satisfied              | 3,864     | \$220,018     |
| 6f. Active DPA's At The End Of This Month              | 55,575    | \$69,558,769  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 25.87%    | 33.07%        |
| 7a. Uncollectables This Month                          | 5,449     | \$5,158,876   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.79%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,390     | \$1,948,927   |
| 8. Residential Sales                                   | 1,482,686 | \$170,195,314 |
| 9a. Residential Bankruptcies                           | 50        | \$110,183     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.92%     | 2.14%         |
| 10a. Final Bills Issued This Month                     | 23,948    | \$5,434,556   |
| 10b. Final Bills With Arrears This Month               | 6,381     | \$4,317,263   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,271     | \$1,828,315   |
| 11. Deposits Received This Month                       | 70        | \$16,014      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,833    | \$7,982,923  |
| 2. Final Termination Notices This Month  | 2,843    | \$2,095,403  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,929    | \$4,430,612  |
| 3b. Accounts Eligible For Field Action   | 1,389    | \$1,343,736  |
| 4a. Terminations For Non-Payment - All   | 111      | \$86,946     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 65       | \$54,422     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$4,890      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 309      | \$662,059    |
| 6b. Deferred Payment Agreements Made   | 110      | \$133,761    |
| 6c. Deferred Payment Agreements Reinstated   | 46       | \$52,875     |
| 6d. Deferred Payment Agreements Defaulted  | 103      | \$168,908    |
| 6e. Deferred Payment Agreements Satisfied  | 39       | \$10,471     |
| 6f. Active DPA's At The End Of This Month  | 304      | \$587,270    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.44%    | 7.36%        |
| 7a. Uncollectables This Month  | 127      | \$106,619    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 16.54%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 197,700  | \$90,341,951 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,496    | \$700,989    |
| 9b. New Non-Residential Accounts   | 1,486    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.58%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 58.27%   | 51.69%       |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$861        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.36%    | 0.81%        |

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 86,322        | \$34,067,646  |
| 2. Final Termination Notices This Month                | 83,103        | \$22,165,384  |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,723        | 11,427,074    |
| 3b. Accounts Eligible For Field Action                 | 16,943        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 979           | \$582,493     |
| 4b. Terminations For Non-Pmt - Heat Related            | 218           | \$151,451     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 49            |               |
| 5. Reconnections for Non-Pmt.                          | 499           | \$144,853     |
| 5a. Reconnects Due To HEAP or DSS                      | 103           | \$44,801      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 114           | \$28,852      |
| 6a. Active DPA's At The Beginning Of This Month        | 48,126        | 27,167,646    |
| 6b. Deferred Payment Agreements Made                   | 3,852         | 1,569,202     |
| 6c. Deferred Payment Agreements Reinstated             | 2,247         | \$1,868,187   |
| 6d. Deferred Payment Agreements Defaulted              | 15,975        | 3,400,892     |
| 6e. Deferred Payment Agreements Satisfied              | 1,599         | \$121,731     |
| 6f. Active DPA's At The End Of This Month              | 47,046        | \$26,546,837  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.01%        | 91.51%        |
| 7a. Uncollectables This Month                          | 3,079         | \$768,045     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 998,322       | \$81,485,137  |
| 9a. Residential Bankruptcies                           | 83            | \$44,226      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.70%         | 5.76%         |
| 10a. Final Bills Issued This Month                     | 7,977         | 1,973,087     |
| 10b. Final Bills With Arrears This Month               | 3,879         | \$1,187,539   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 174           | \$52,415      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,918         | \$1,082,518   |
| 2. Final Termination Notices This Month  | 7,345         | \$6,025,848   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,779         | 2,893,348     |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 160           | \$83,693      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 6             |               |
| 5a. Reconnects Of Non-Payment Customers  | 84            | \$23,328      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1             | \$80          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 209           | 192,395       |
| 6b. Deferred Payment Agreements Made   | 44            | \$27,792      |
| 6c. Deferred Payment Agreements Reinstated   | 8             | \$8,368       |
| 6d. Deferred Payment Agreements Defaulted  | 88            | 46,469        |
| 6e. Deferred Payment Agreements Satisfied  | 16            | \$3,244       |
| 6f. Active DPA's At The End Of This Month  | 193           | \$167,235     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 70.47%        | 71.55%        |
| 7a. Uncollectables This Month  | 182           | \$38,386      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,507       | \$36,721,266  |
| 9a. Non-Residential Deposits Received This Month                                     | 331           | \$304,971     |
| 9b. New Non-Residential Accounts   | 1,144         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 28.93%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 15            | \$15,002      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.24%         | 39.08%        |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 93,661        | \$30,208,779  |
| 2. Final Termination Notices This Month                | 75,126        | \$21,378,820  |
| 3a. Unresolved Arrears (FTN Expired)                   | 31,927        | 11,605,477    |
| 3b. Accounts Eligible For Field Action                 | 8,141         | Not Available |
| 4a. Terminations For Non-Payment - All                 | 1,222         | \$723,526     |
| 4b. Terminations For Non-Pmt - Heat Related            | 286           | \$167,093     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 64            |               |
| 5. Reconnections for Non-Pmt.                          | 627           | \$199,560     |
| 5a. Reconnects Due To HEAP or DSS                      | 96            | \$37,904      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 140           | \$47,200      |
| 6a. Active DPA's At The Beginning Of This Month        | 47,046        | 26,546,837    |
| 6b. Deferred Payment Agreements Made                   | 3,049         | 1,396,931     |
| 6c. Deferred Payment Agreements Reinstated             | 2,601         | \$2,077,813   |
| 6d. Deferred Payment Agreements Defaulted              | 13,824        | 3,100,342     |
| 6e. Deferred Payment Agreements Satisfied              | 1,832         | \$147,953     |
| 6f. Active DPA's At The End Of This Month              | 45,089        | \$25,947,821  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 88.31%        | 91.04%        |
| 7a. Uncollectables This Month                          | 2,612         | \$256,063     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 998,322       | \$80,977,037  |
| 9a. Residential Bankruptcies                           | 24            | \$22,769      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.92%         | 8.89%         |
| 10a. Final Bills Issued This Month                     | 8,949         | 2,596,186     |
| 10b. Final Bills With Arrears This Month               | 4,544         | \$1,571,024   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 141           | \$46,030      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,100         | \$1,040,772   |
| 2. Final Termination Notices This Month  | 7,221         | \$6,259,108   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,366         | 3,646,242     |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 177           | \$87,877      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1             |               |
| 5a. Reconnects Of Non-Payment Customers  | 89            | \$35,781      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3             | \$1,389       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 193           | 167,235       |
| 6b. Deferred Payment Agreements Made   | 42            | \$37,964      |
| 6c. Deferred Payment Agreements Reinstated   | 13            | \$12,426      |
| 6d. Deferred Payment Agreements Defaulted  | 76            | 60,559        |
| 6e. Deferred Payment Agreements Satisfied  | 17            | \$4,074       |
| 6f. Active DPA's At The End Of This Month  | 186           | \$141,363     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 68.82%        | 68.61%        |
| 7a. Uncollectables This Month  | 173           | \$91,864      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,907       | \$37,662,646  |
| 9a. Non-Residential Deposits Received This Month                                     | 384           | \$433,340     |
| 9b. New Non-Residential Accounts   | 1,090         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.23%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 13            | \$547         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.51%         | 0.60%         |

Notes:



## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 87,971        | \$30,758,920  |
| 2. Final Termination Notices This Month                | 81,482        | \$23,451,808  |
| 3a. Unresolved Arrears (FTN Expired)                   | 40,198        | 15,575,237    |
| 3b. Accounts Eligible For Field Action                 | 17,042        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 1,630         | \$898,844     |
| 4b. Terminations For Non-Pmt - Heat Related            | 417           | \$218,853     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 33            |               |
| 5. Reconnections for Non-Pmt.                          | 705           | \$255,248     |
| 5a. Reconnects Due To HEAP or DSS                      | 102           | \$48,016      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 144           | \$50,796      |
| 6a. Active DPA's At The Beginning Of This Month        | 45,089        | 25,947,821    |
| 6b. Deferred Payment Agreements Made                   | 3,801         | 1,717,810     |
| 6c. Deferred Payment Agreements Reinstated             | 3,072         | \$2,487,087   |
| 6d. Deferred Payment Agreements Defaulted              | 14,608        | 3,338,665     |
| 6e. Deferred Payment Agreements Satisfied              | 1,867         | \$131,359     |
| 6f. Active DPA's At The End Of This Month              | 43,531        | \$25,688,930  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87.21%        | 90.23%        |
| 7a. Uncollectables This Month                          | 2,370         | \$280,153     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 998,594       | \$77,153,522  |
| 9a. Residential Bankruptcies                           | 79            | \$49,617      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.33%         | 17.71%        |
| 10a. Final Bills Issued This Month                     | 9,191         | 2,624,645     |
| 10b. Final Bills With Arrears This Month               | 4,842         | \$1,763,483   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 171           | \$48,825      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 4,885         | \$802,617     |
| 2. Final Termination Notices This Month  | 8,076         | \$5,953,978   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,028         | 2,599,316     |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 270           | \$152,719     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1             |               |
| 5a. Reconnects Of Non-Payment Customers  | 95            | \$47,668      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3             | \$7,541       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 186           | 141,363       |
| 6b. Deferred Payment Agreements Made   | 57            | \$60,126      |
| 6c. Deferred Payment Agreements Reinstated   | 4             | \$5,829       |
| 6d. Deferred Payment Agreements Defaulted  | 92            | 52,201        |
| 6e. Deferred Payment Agreements Satisfied  | 14            | \$5,864       |
| 6f. Active DPA's At The End Of This Month  | 192           | \$152,103     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 67.19%        | 70.04%        |
| 7a. Uncollectables This Month  | 124           | \$151,321     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,985       | \$46,122,674  |
| 9a. Non-Residential Deposits Received This Month                                     | 437           | \$366,718     |
| 9b. New Non-Residential Accounts   | 1,273         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.33%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 8             | \$4,002       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.45%         | 2.64%         |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 87,321        | \$30,602,087  |
| 2. Final Termination Notices This Month                | 75,257        | \$20,258,177  |
| 3a. Unresolved Arrears (FTN Expired)                   | 34,760        | 12,219,312    |
| 3b. Accounts Eligible For Field Action                 | 23,309        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 2,579         | \$1,494,831   |
| 4b. Terminations For Non-Pmt - Heat Related            | 668           | \$383,968     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 54            |               |
| 5. Reconnections for Non-Pmt.                          | 1,799         | \$543,659     |
| 5a. Reconnects Due To HEAP or DSS                      | 123           | \$66,600      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 328           | \$87,154      |
| 6a. Active DPA's At The Beginning Of This Month        | 43,531        | 25,688,930    |
| 6b. Deferred Payment Agreements Made                   | 4,515         | 2,001,105     |
| 6c. Deferred Payment Agreements Reinstated             | 3,457         | \$2,626,247   |
| 6d. Deferred Payment Agreements Defaulted              | 13,336        | 2,967,905     |
| 6e. Deferred Payment Agreements Satisfied              | 1,666         | \$125,726     |
| 6f. Active DPA's At The End Of This Month              | 43,009        | \$25,540,536  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 85.51%        | 89.54%        |
| 7a. Uncollectables This Month                          | 3,158         | \$1,677,544   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 999,538       | \$72,427,442  |
| 9a. Residential Bankruptcies                           | 86            | \$35,614      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.72%         | 2.12%         |
| 10a. Final Bills Issued This Month                     | 9,533         | 2,906,046     |
| 10b. Final Bills With Arrears This Month               | 4,548         | \$1,832,604   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 250           | \$86,990      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,145         | \$735,511     |
| 2. Final Termination Notices This Month  | 7,462         | \$4,859,830   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,963         | 2,471,067     |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 237           | \$95,082      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 2             |               |
| 5a. Reconnects Of Non-Payment Customers  | 159           | \$76,114      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 9             | \$6,171       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 192           | 152,103       |
| 6b. Deferred Payment Agreements Made   | 42            | \$29,314      |
| 6c. Deferred Payment Agreements Reinstated   | 8             | \$4,673       |
| 6d. Deferred Payment Agreements Defaulted  | 59            | 49,003        |
| 6e. Deferred Payment Agreements Satisfied  | 21            | \$6,265       |
| 6f. Active DPA's At The End Of This Month  | 172           | \$136,162     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 68.02%        | 69.59%        |
| 7a. Uncollectables This Month  | 185           | \$212,608     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,836       | \$39,410,720  |
| 9a. Non-Residential Deposits Received This Month                                     | 681           | \$485,045     |
| 9b. New Non-Residential Accounts   | 1,903         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.79%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 12            | \$1,518       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.49%         | 0.71%         |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 88,940        | \$31,660,195  |
| 2. Final Termination Notices This Month                | 75,697        | \$19,582,398  |
| 3a. Unresolved Arrears (FTN Expired)                   | 31,519        | 11,192,999    |
| 3b. Accounts Eligible For Field Action                 | 26,077        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 3,663         | \$1,859,711   |
| 4b. Terminations For Non-Pmt - Heat Related            | 883           | \$500,782     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 59            |               |
| 5. Reconnections for Non-Pmt.                          | 2,746         | \$725,018     |
| 5a. Reconnects Due To HEAP or DSS                      | 101           | \$38,419      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 493           | \$137,505     |
| 6a. Active DPA's At The Beginning Of This Month        | 43,009        | 25,540,536    |
| 6b. Deferred Payment Agreements Made                   | 3,377         | 1,506,367     |
| 6c. Deferred Payment Agreements Reinstated             | 2,669         | \$2,061,039   |
| 6d. Deferred Payment Agreements Defaulted              | 13,851        | 2,868,591     |
| 6e. Deferred Payment Agreements Satisfied              | 1,058         | \$70,259      |
| 6f. Active DPA's At The End Of This Month              | 42,984        | \$25,607,970  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87.74%        | 91.38%        |
| 7a. Uncollectables This Month                          | 2,543         | \$939,122     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 999,442       | \$66,811,679  |
| 9a. Residential Bankruptcies                           | 34            | \$41,696      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.34%         | 4.44%         |
| 10a. Final Bills Issued This Month                     | 10,469        | 2,935,750     |
| 10b. Final Bills With Arrears This Month               | 5,238         | \$1,967,010   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 366           | \$96,109      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,214         | \$958,869     |
| 2. Final Termination Notices This Month  | 7,141         | \$5,825,535   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,383         | 2,676,595     |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 208           | \$101,576     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 9             |               |
| 5a. Reconnects Of Non-Payment Customers  | 105           | \$30,466      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6             | \$2,350       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 172           | 136,162       |
| 6b. Deferred Payment Agreements Made   | 19            | \$29,797      |
| 6c. Deferred Payment Agreements Reinstated   | 8             | \$3,186       |
| 6d. Deferred Payment Agreements Defaulted  | 76            | 41,444        |
| 6e. Deferred Payment Agreements Satisfied  | 9             | \$4,478       |
| 6f. Active DPA's At The End Of This Month  | 154           | \$135,705     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 76.62%        | 81.81%        |
| 7a. Uncollectables This Month  | 147           | \$100,393     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 154,353       | \$38,857,788  |
| 9a. Non-Residential Deposits Received This Month                                     | 563           | \$472,147     |
| 9b. New Non-Residential Accounts   | 1,704         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.04%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 5             | \$2,517       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.40%         | 2.51%         |

Notes:



## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 87,365        | \$30,708,017  |
| 2. Final Termination Notices This Month                | 65,951        | \$16,828,960  |
| 3a. Unresolved Arrears (FTN Expired)                   | 30,063        | \$3,406,448   |
| 3b. Accounts Eligible For Field Action                 | 21,409        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 2,374         | \$1,246,532   |
| 4b. Terminations For Non-Pmt - Heat Related            | 412           | \$287,052     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 68            |               |
| 5. Reconnections for Non-Pmt.                          | 2,172         | \$501,550     |
| 5a. Reconnects Due To HEAP or DSS                      | 38            | \$11,473      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 393           | \$82,719      |
| 6a. Active DPA's At The Beginning Of This Month        | 43,818        | \$25,204,473  |
| 6b. Deferred Payment Agreements Made                   | 2,929         | \$1,232,010   |
| 6c. Deferred Payment Agreements Reinstated             | 2,327         | \$1,762,603   |
| 6d. Deferred Payment Agreements Defaulted              | 12,750        | \$2,443,833   |
| 6e. Deferred Payment Agreements Satisfied              | 879           | \$53,987      |
| 6f. Active DPA's At The End Of This Month              | 43,740        | \$25,121,850  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 86.89%        | 89.84%        |
| 7a. Uncollectables This Month                          | 3,305         | \$995,969     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 991,852       | \$64,253,509  |
| 9a. Residential Bankruptcies                           | 46            | \$67,415      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.39%         | 6.77%         |
| 10a. Final Bills Issued This Month                     | 11,777        | \$2,553,443   |
| 10b. Final Bills With Arrears This Month               | 5,493         | \$1,680,449   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 219           | \$54,165      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,748         | \$758,157     |
| 2. Final Termination Notices This Month  | 6,392         | \$5,495,795   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,313         | \$3,285,935   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 215           | \$137,705     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 3             |               |
| 5a. Reconnects Of Non-Payment Customers  | 67            | \$23,525      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$838         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 123           | \$106,267     |
| 6b. Deferred Payment Agreements Made   | 28            | \$38,648      |
| 6c. Deferred Payment Agreements Reinstated   | 12            | \$18,368      |
| 6d. Deferred Payment Agreements Defaulted  | 55            | \$44,653      |
| 6e. Deferred Payment Agreements Satisfied  | 10            | \$2,755       |
| 6f. Active DPA's At The End Of This Month  | 140           | \$175,021     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 70.00%        | 54.91%        |
| 7a. Uncollectables This Month  | 260           | \$51,909      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 164,277       | \$36,302,484  |
| 9a. Non-Residential Deposits Received This Month                                     | 471           | \$386,351     |
| 9b. New Non-Residential Accounts   | 1,272         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 37.03%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 9             | \$5,080       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.46%         | 9.79%         |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 85,533        | \$30,390,490  |
| 2. Final Termination Notices This Month                | 79,001        | \$20,363,126  |
| 3a. Unresolved Arrears (FTN Expired)                   | 44,906        | \$15,873,694  |
| 3b. Accounts Eligible For Field Action                 | 7,506         | Not Available |
| 4a. Terminations For Non-Payment - All                 | 150           | \$66,518      |
| 4b. Terminations For Non-Pmt - Heat Related            | 68            | \$32,388      |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 25            |               |
| 5. Reconnections for Non-Pmt.                          | 337           | \$102,462     |
| 5a. Reconnects Due To HEAP or DSS                      | 10            | \$4,106       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 60            | \$17,872      |
| 6a. Active DPA's At The Beginning Of This Month        | 43,740        | \$25,121,850  |
| 6b. Deferred Payment Agreements Made                   | 3,829         | \$1,536,155   |
| 6c. Deferred Payment Agreements Reinstated             | 2,482         | \$1,819,970   |
| 6d. Deferred Payment Agreements Defaulted              | 15,395        | \$2,865,791   |
| 6e. Deferred Payment Agreements Satisfied              | 1,163         | \$64,828      |
| 6f. Active DPA's At The End Of This Month              | 43,416        | \$24,439,613  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87.78%        | 91.23%        |
| 7a. Uncollectables This Month                          | 3,179         | \$909,087     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 992,316       | \$62,176,577  |
| 9a. Residential Bankruptcies                           | 70            | \$60,339      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.20%         | 6.64%         |
| 10a. Final Bills Issued This Month                     | 10,392        | \$2,009,582   |
| 10b. Final Bills With Arrears This Month               | 4,746         | \$1,222,059   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 177           | \$47,815      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,156         | \$890,507     |
| 2. Final Termination Notices This Month  | 7,864         | \$6,248,476   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,478         | \$2,812,115   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 104           | \$54,417      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 3             |               |
| 5a. Reconnects Of Non-Payment Customers  | 57            | \$35,449      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$630         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 140           | \$175,021     |
| 6b. Deferred Payment Agreements Made   | 40            | \$55,966      |
| 6c. Deferred Payment Agreements Reinstated   | 7             | \$2,966       |
| 6d. Deferred Payment Agreements Defaulted  | 73            | \$39,052      |
| 6e. Deferred Payment Agreements Satisfied  | 11            | \$2,886       |
| 6f. Active DPA's At The End Of This Month  | 145           | \$159,381     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 66.21%        | 69.79%        |
| 7a. Uncollectables This Month  | 133           | \$58,611      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 163,178       | \$29,815,470  |
| 9a. Non-Residential Deposits Received This Month                                     | 346           | \$171,856     |
| 9b. New Non-Residential Accounts   | 1,288         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.86%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 11            | \$4,402       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.27%         | 7.51%         |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 84,686        | \$30,263,043  |
| 2. Final Termination Notices This Month                | 75,360        | \$18,345,266  |
| 3a. Unresolved Arrears (FTN Expired)                   | 30,432        | \$9,222,563   |
| 3b. Accounts Eligible For Field Action                 | 36,838        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 218           | \$136,369     |
| 4b. Terminations For Non-Pmt - Heat Related            | 50            | \$34,548      |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 38            |               |
| 5 Reconnections for Non-Pmt.                           | 247           | \$70,703      |
| 5a. Reconnects Due To HEAP or DSS                      | 38            | \$13,240      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 60            | \$17,777      |
| 6a. Active DPA's At The Beginning Of This Month        | 43,416        | \$24,439,613  |
| 6b. Deferred Payment Agreements Made                   | 3,620         | \$1,430,359   |
| 6c. Deferred Payment Agreements Reinstated             | 2,262         | \$1,558,167   |
| 6d. Deferred Payment Agreements Defaulted              | 14,209        | \$2,727,965   |
| 6e. Deferred Payment Agreements Satisfied              | 930           | \$55,376      |
| 6f. Active DPA's At The End Of This Month              | 42,937        | \$23,869,669  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 88.54%        | 91.62%        |
| 7a. Uncollectables This Month                          | 3,076         | \$904,759     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,004,699     | \$84,106,343  |
| 9a. Residential Bankruptcies                           | 61            | -\$1,632      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.98%         | -0.18%        |
| 10a. Final Bills Issued This Month                     | 10,493        | \$2,534,534   |
| 10b. Final Bills With Arrears This Month               | 4,714         | \$1,259,161   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 151           | \$44,840      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,350         | \$1,120,354   |
| 2. Final Termination Notices This Month  | 7,084         | \$5,092,268   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,395         | \$1,932,883   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 96            | \$55,955      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 8             |               |
| 5a. Reconnects Of Non-Payment Customers  | 36            | \$11,881      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4             | \$2,092       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 145           | \$159,381     |
| 6b. Deferred Payment Agreements Made   | 24            | \$20,634      |
| 6c. Deferred Payment Agreements Reinstated   | 17            | \$13,260      |
| 6d. Deferred Payment Agreements Defaulted  | 86            | \$71,440      |
| 6e. Deferred Payment Agreements Satisfied  | 5             | \$588         |
| 6f. Active DPA's At The End Of This Month  | 139           | \$134,395     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 76.26%        | 85.76%        |
| 7a. Uncollectables This Month  | 162           | \$73,128      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,238       | \$46,229,959  |
| 9a. Non-Residential Deposits Received This Month                                     | 312           | \$170,851     |
| 9b. New Non-Residential Accounts   | 1,157         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.97%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 10            | \$9,263       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.17%         | 12.67%        |

Notes:

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 14,918   | \$7,496,620  |
| 2. Final Termination Notices This Month                | 16,125   | \$4,900,213  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,733    | \$2,388,333  |
| 3b. Accounts Eligible For Field Action                 | 7,150    | \$3,893,568  |
| 4a. Terminations For Non-Payment - All                 | 503      | \$352,355    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt. ***** REVISED****        | 398      | 188,415      |
| 5a. Reconnects Due To HEAP or DSS                      | 20       | \$16,459     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 54       | \$60,835     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,121    | \$8,177,011  |
| 6b. Deferred Payment Agreements Made                   | 1,008    | \$833,766    |
| 6c. Deferred Payment Agreements Reinstated             | 847      | \$858,220    |
| 6d. Deferred Payment Agreements Defaulted              | 1,705    | \$380,019    |
| 6e. Deferred Payment Agreements Satisfied              | 318      |              |
| 6f. Active DPA's At The End Of This Month              | 6,953    | \$7,834,030  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.61%   | 104.50%      |
| 7a. Uncollectables This Month                          | 159      | \$229,927    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.88%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 107      | \$130,104    |
| 8. Residential Sales                                   | 198,459  | \$49,790,953 |
| 9a. Residential Bankruptcies                           | 7        | \$7,793      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.40%    | 3.39%        |
| 10a. Final Bills Issued This Month                     | 2,166    | \$548,732    |
| 10b. Final Bills With Arrears This Month               | 1,247    | \$491,085    |
| 10c. Final Bills With One or More DPA (last 12 months) | 202      | \$208,195    |
| 11. Deposits Received This Month                       | 31       | \$13,971     |

## MONTHLY COLLECTIONS REPORT

## Orange &amp; Rockland

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 862      | \$635,938    |
| 2. Final Termination Notices This Month   | 1,933    | \$2,248,100  |
| 3a. Unresolved Arrears (FTN Expired)  | 795      | \$1,232,452  |
| 3b. Accounts Eligible For Field Action  | 762      | \$760,764    |
| 4a. Terminations For Non-Payment - All  | 36       | \$23,100     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 24       | \$19,182     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1        | \$3,090      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 94       | \$482,987    |
| 6b. Deferred Payment Agreements Made  | 29       | \$82,762     |
| 6c. Deferred Payment Agreements Reinstated  | 8        | \$15,864     |
| 6d. Deferred Payment Agreements Defaulted   | 36       | \$41,376     |
| 6e. Deferred Payment Agreements Satisfied   | 15       |              |
| 6f. Active DPA's At The End Of This Month   | 80       | \$284,842    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 9.28%    | 44.79%       |
| 7a. Uncollectables This Month   | 22       | \$23,878     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 17.24%   |              |
| 8. Non-Residential Sales  | 33,682   | \$23,318,881 |
| 9a. Non-Residential Deposits Received This Month                                    | 202      | \$216,729    |
| 9b. New Non-Residential Accounts  | 340      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 59.41%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 79.31%   | 86.31%       |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$1,817      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.89%    | 6.91%        |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,135   | \$7,473,441  |
| 2. Final Termination Notices This Month                | 15,767   | \$5,076,684  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,909    | \$2,495,869  |
| 3b. Accounts Eligible For Field Action                 | 5,680    | \$3,281,698  |
| 4a. Terminations For Non-Payment - All                 | 332      | \$285,922    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 313      | 135,014      |
| 5a. Reconnects Due To HEAP or DSS                      | 12       | \$10,334     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 48       | \$61,523     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,013    | \$7,834,030  |
| 6b. Deferred Payment Agreements Made                   | 1,012    | \$933,017    |
| 6c. Deferred Payment Agreements Reinstated             | 697      | \$742,192    |
| 6d. Deferred Payment Agreements Defaulted              | 1,554    | \$374,008    |
| 6e. Deferred Payment Agreements Satisfied              | 375      |              |
| 6f. Active DPA's At The End Of This Month              | 6,793    | \$7,722,101  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 44.88%   | 103.33%      |
| 7a. Uncollectables This Month                          | -46      | \$110,609    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 62.20%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 76       | \$83,624     |
| 8. Residential Sales                                   | 198,640  | \$49,817,572 |
| 9a. Residential Bankruptcies                           | 22       | \$5,120      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -47.83%  | 4.63%        |
| 10a. Final Bills Issued This Month                     | 2,315    | \$711,274    |
| 10b. Final Bills With Arrears This Month               | 1,397    | \$623,431    |
| 10c. Final Bills With One or More DPA (last 12 months) | 209      | \$192,068    |
| 11. Deposits Received This Month                       | 20       | \$7,504      |

## MONTHLY COLLECTIONS REPORT

## Orange &amp; Rockland

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 877      | \$669,828    |
| 2. Final Termination Notices This Month   | 1,923    | \$1,283,949  |
| 3a. Unresolved Arrears (FTN Expired)  | 811      | \$573,495    |
| 3b. Accounts Eligible For Field Action  | 771      | \$768,778    |
| 4a. Terminations For Non-Payment - All  | 34       | \$42,787     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 19       | \$18,362     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 2        | \$7,364      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 88       | \$284,842    |
| 6b. Deferred Payment Agreements Made  | 26       | \$44,350     |
| 6c. Deferred Payment Agreements Reinstated  | 7        | \$84,523     |
| 6d. Deferred Payment Agreements Defaulted   | 31       | \$32,335     |
| 6e. Deferred Payment Agreements Satisfied   | 8        |              |
| 6f. Active DPA's At The End Of This Month   | 82       | \$308,457    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 9.35%    | 46.05%       |
| 7a. Uncollectables This Month   | 9        | \$12,682     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 31.03%   |              |
| 8. Non-Residential Sales  | 33,695   | \$23,067,785 |
| 9a. Non-Residential Deposits Received This Month                                    | 209      | \$226,909    |
| 9b. New Non-Residential Accounts  | 286      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 73.08%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 68.96%   | 93.83%       |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$6,349      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.89%    | 21.39%       |



## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 14,719   | \$7,525,135  |
| 2. Final Termination Notices This Month                | 15,822   | \$5,086,644  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,404    | \$2,840,222  |
| 3b. Accounts Eligible For Field Action                 | 6,712    | \$3,939,278  |
| 4a. Terminations For Non-Payment - All                 | 519      | \$350,284    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 378      | 164,865      |
| 5a. Reconnects Due To HEAP or DSS                      | 19       | \$9,551      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 42       | \$51,379     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,675    | \$7,722,101  |
| 6b. Deferred Payment Agreements Made                   | 1,180    | \$1,126,420  |
| 6c. Deferred Payment Agreements Reinstated             | 741      | \$792,676    |
| 6d. Deferred Payment Agreements Defaulted              | 1,203    | \$296,516    |
| 6e. Deferred Payment Agreements Satisfied              | 328      |              |
| 6f. Active DPA's At The End Of This Month              | 7,065    | \$8,068,544  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.00%   | 107.22%      |
| 7a. Uncollectables This Month                          | 79       | \$131,846    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.00%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 78       | \$88,874     |
| 8. Residential Sales                                   | 198,708  | \$43,884,789 |
| 9a. Residential Bankruptcies                           | 8        | \$4,776      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 10.13%   | 3.62%        |
| 10a. Final Bills Issued This Month                     | 2,388    | \$701,034    |
| 10b. Final Bills With Arrears This Month               | 1,471    | \$630,845    |
| 10c. Final Bills With One or More DPA (last 12 months) | 241      | \$223,397    |
| 11. Deposits Received This Month                       | 25       | \$6,068      |

## MONTHLY COLLECTIONS REPORT

## Orange &amp; Rockland

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 889      | \$813,128    |
| 2. Final Termination Notices This Month   | 1,870    | \$1,567,251  |
| 3a. Unresolved Arrears (FTN Expired)  | 986      | \$702,286    |
| 3b. Accounts Eligible For Field Action  | 778      | \$718,055    |
| 4a. Terminations For Non-Payment - All  | 50       | \$50,141     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 29       | \$18,404     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 2        | \$9,089      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 80       | \$308,457    |
| 6b. Deferred Payment Agreements Made  | 28       | \$124,907    |
| 6c. Deferred Payment Agreements Reinstated  | 2        | \$2,599      |
| 6d. Deferred Payment Agreements Defaulted   | 25       | \$21,199     |
| 6e. Deferred Payment Agreements Satisfied   | 13       |              |
| 6f. Active DPA's At The End Of This Month   | 72       | \$301,552    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 8.10%    | 37.09%       |
| 7a. Uncollectables This Month   | 26       | \$18,135     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 13.15%   |              |
| 8. Non-Residential Sales  | 33,760   | \$21,792,086 |
| 9a. Non-Residential Deposits Received This Month                                    | 193      | \$172,871    |
| 9b. New Non-Residential Accounts  | 264      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 73.11%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 50.00%   | 64.25%       |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

**Orange & Rockland****RESIDENTIAL SERVICE**MONTH OF: Apr-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,108   | \$7,862,769  |
| 2. Final Termination Notices This Month                | 17,089   | \$5,296,481  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,237    | \$2,692,214  |
| 3b. Accounts Eligible For Field Action                 | 9,291    | \$4,790,858  |
| 4a. Terminations For Non-Payment - All                 | 518      | \$391,702    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 410      | 206,327      |
| 5a. Reconnects Due To HEAP or DSS                      | 9        | \$6,420      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 53       | \$52,734     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,954    | \$8,068,544  |
| 6b. Deferred Payment Agreements Made                   | 1,220    | \$1,097,878  |
| 6c. Deferred Payment Agreements Reinstated             | 849      | \$930,404    |
| 6d. Deferred Payment Agreements Defaulted              | 1,398    | \$312,800    |
| 6e. Deferred Payment Agreements Satisfied              | 259      |              |
| 6f. Active DPA's At The End Of This Month              | 7,366    | \$8,366,538  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.76%   | 106.41%      |
| 7a. Uncollectables This Month                          | -8       | \$134,206    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 56.80%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 74       | \$91,183     |
| 8. Residential Sales                                   | 198,802  | \$34,726,298 |
| 9a. Residential Bankruptcies                           | 9        | \$589        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -112.50% | 0.44%        |
| 10a. Final Bills Issued This Month                     | 2,417    | \$648,900    |
| 10b. Final Bills With Arrears This Month               | 1,478    | \$585,215    |
| 10c. Final Bills With One or More DPA (last 12 months) | 195      | \$178,244    |
| 11. Deposits Received This Month                       | 37       | \$7,445      |

**MONTHLY COLLECTIONS REPORT****Orange & Rockland****NON-RESIDENTIAL SERVICE**MONTH OF: Apr-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 838      | \$660,450    |
| 2. Final Termination Notices This Month  | 2,311    | \$1,774,887  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,056    | \$773,890    |
| 3b. Accounts Eligible For Field Action   | 850      | \$793,857    |
| 4a. Terminations For Non-Payment - All   | 37       | \$42,267     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 17       | \$15,449     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$1,085      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 73       | \$301,552    |
| 6b. Deferred Payment Agreements Made   | 43       | \$180,822    |
| 6c. Deferred Payment Agreements Reinstated   | 6        | \$86,080     |
| 6d. Deferred Payment Agreements Defaulted  | 24       | \$37,877     |
| 6e. Deferred Payment Agreements Satisfied  | 12       |              |
| 6f. Active DPA's At The End Of This Month  | 86       | \$406,049    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.26%   | 61.48%       |
| 7a. Uncollectables This Month  | 16       | \$4,173      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 7.40%    |              |
| 8. Non-Residential Sales   | 33,785   | \$19,381,104 |
| 9a. Non-Residential Deposits Received This Month                                     | 178      | \$110,234    |
| 9b. New Non-Residential Accounts   | 319      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 55.80%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 29.62%   | 62.57%       |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$2,741      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.40%    | 21.97%       |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,221   | \$8,250,395  |
| 2. Final Termination Notices This Month                | 14,761   | \$3,867,300  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,830    | \$2,350,179  |
| 3b. Accounts Eligible For Field Action                 | 6,200    | \$3,512,263  |
| 4a. Terminations For Non-Payment - All                 | 713      | \$616,387    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 570      | 284,394      |
| 5a. Reconnects Due To HEAP or DSS                      | 12       | \$13,691     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 73       | \$85,519     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,276    | \$8,068,544  |
| 6b. Deferred Payment Agreements Made                   | 1,035    | \$886,103    |
| 6c. Deferred Payment Agreements Reinstated             | 825      | \$882,308    |
| 6d. Deferred Payment Agreements Defaulted              | 1,365    | \$280,964    |
| 6e. Deferred Payment Agreements Satisfied              | 250      |              |
| 6f. Active DPA's At The End Of This Month              | 7,521    | \$8,514,706  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.37%   | 103.20%      |
| 7a. Uncollectables This Month                          | 34       | \$183,946    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 57.99%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 50       | \$52,036     |
| 8. Residential Sales                                   | 199,099  | \$29,634,685 |
| 9a. Residential Bankruptcies                           | 13       | \$971        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 38.24%   | 0.53%        |
| 10a. Final Bills Issued This Month                     | 2,193    | \$617,453    |
| 10b. Final Bills With Arrears This Month               | 1,348    | \$572,545    |
| 10c. Final Bills With One or More DPA (last 12 months) | 197      | \$220,142    |
| 11. Deposits Received This Month                       | 43       | \$9,193      |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 740      | \$441,038    |
| 2. Final Termination Notices This Month  | 1,783    | \$1,177,112  |
| 3a. Unresolved Arrears (FTN Expired)   | 855      | \$573,901    |
| 3b. Accounts Eligible For Field Action   | 842      | \$748,869    |
| 4a. Terminations For Non-Payment - All   | 29       | \$35,142     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 21       | \$22,949     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$8,257      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 86       | \$301,552    |
| 6b. Deferred Payment Agreements Made   | 25       | \$337,424    |
| 6c. Deferred Payment Agreements Reinstated   | 8        | \$91,505     |
| 6d. Deferred Payment Agreements Defaulted  | 25       | \$27,661     |
| 6e. Deferred Payment Agreements Satisfied  | 15       |              |
| 6f. Active DPA's At The End Of This Month  | 79       | \$640,023    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.68%   | 145.12%      |
| 7a. Uncollectables This Month  | 21       | \$45,631     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 9.37%    |              |
| 8. Non-Residential Sales   | 33,890   | \$17,915,628 |
| 9a. Non-Residential Deposits Received This Month                                     | 223      | \$244,096    |
| 9b. New Non-Residential Accounts   | 318      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 70.13%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 15.62%   | 73.67%       |
| 10a. Non-Residential Bankruptcies This Month   | 5        | \$2,192      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 15.62%   | 4.86%        |



## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Jun-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,041   | \$7,783,761  |
| 2. Final Termination Notices This Month                | 15,296   | \$3,710,590  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,359    | \$2,436,374  |
| 3b. Accounts Eligible For Field Action                 | 7,558    | \$4,086,823  |
| 4a. Terminations For Non-Payment - All                 | 806      | \$741,178    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 641      | 334,919      |
| 5a. Reconnects Due To HEAP or DSS                      | 16       | \$26,797     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 80       | \$80,674     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,367    | \$8,514,706  |
| 6b. Deferred Payment Agreements Made                   | 1,058    | \$815,375    |
| 6c. Deferred Payment Agreements Reinstated             | 957      | \$1,031,963  |
| 6d. Deferred Payment Agreements Defaulted              | 1,759    | \$339,497    |
| 6e. Deferred Payment Agreements Satisfied              | 270      |              |
| 6f. Active DPA's At The End Of This Month              | 7,353    | \$8,217,178  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.89%   | 105.57%      |
| 7a. Uncollectables This Month                          | 50       | \$193,884    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 59.64%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 74       | \$80,756     |
| 8. Residential Sales                                   | 199,210  | \$34,621,626 |
| 9a. Residential Bankruptcies                           | 21       | \$6,531      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 42.00%   | 3.37%        |
| 10a. Final Bills Issued This Month                     | 2,758    | \$792,394    |
| 10b. Final Bills With Arrears This Month               | 1,607    | \$704,547    |
| 10c. Final Bills With One or More DPA (last 12 months) | 253      | \$250,113    |
| 11. Deposits Received This Month                       | 64       | \$12,632     |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Jun-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 688      | \$544,440    |
| 2. Final Termination Notices This Month  | 2,047    | \$1,402,539  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,029    | \$668,962    |
| 3b. Accounts Eligible For Field Action   | 1,100    | \$903,023    |
| 4a. Terminations For Non-Payment - All   | 30       | \$29,187     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 11       | \$4,277      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 75       | \$640,023    |
| 6b. Deferred Payment Agreements Made   | 12       | \$18,891     |
| 6c. Deferred Payment Agreements Reinstated   | 7        | \$11,206     |
| 6d. Deferred Payment Agreements Defaulted  | 27       | \$53,705     |
| 6e. Deferred Payment Agreements Satisfied  | 8        |              |
| 6f. Active DPA's At The End Of This Month  | 59       | \$427,467    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 8.58%    | 78.52%       |
| 7a. Uncollectables This Month  | 16       | \$22,181     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 16.12%   |              |
| 8. Non-Residential Sales   | 33,907   | \$20,931,694 |
| 9a. Non-Residential Deposits Received This Month                                     | 240      | \$234,437    |
| 9b. New Non-Residential Accounts   | 356      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 67.42%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 29.03%   | 77.11%       |
| 10a. Non-Residential Bankruptcies This Month   | 6        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 19.35%   | 0.00%        |

**Orange & Rockland****RESIDENTIAL SERVICE**MONTH OF: Jul-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 13,940   | \$7,449,780  |
| 2. Final Termination Notices This Month                | 16,511   | \$4,108,503  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,021    | \$2,207,001  |
| 3b. Accounts Eligible For Field Action                 | 6,257    | \$2,858,276  |
| 4a. Terminations For Non-Payment - All                 | 492      | \$363,940    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 418      | 196,126      |
| 5a. Reconnects Due To HEAP or DSS                      | 14       | \$19,172     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 49       | \$52,820     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,219    | \$8,217,178  |
| 6b. Deferred Payment Agreements Made                   | 889      | \$631,646    |
| 6c. Deferred Payment Agreements Reinstated             | 738      | \$788,794    |
| 6d. Deferred Payment Agreements Defaulted              | 1,511    | \$285,598    |
| 6e. Deferred Payment Agreements Satisfied              | 252      |              |
| 6f. Active DPA's At The End Of This Month              | 7,083    | \$7,890,454  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 50.81%   | 105.92%      |
| 7a. Uncollectables This Month                          | 23       | \$160,425    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.58%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 61       | \$69,384     |
| 8. Residential Sales                                   | 199,546  | \$42,653,561 |
| 9a. Residential Bankruptcies                           | 2        | \$362        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.70%    | 0.23%        |
| 10a. Final Bills Issued This Month                     | 3,123    | \$724,970    |
| 10b. Final Bills With Arrears This Month               | 1,835    | \$632,972    |
| 10c. Final Bills With One or More DPA (last 12 months) | 248      | \$223,319    |
| 11. Deposits Received This Month                       | 72       | \$15,538     |

**MONTHLY COLLECTIONS REPORT****Orange & Rockland****NON-RESIDENTIAL SERVICE**MONTH OF: Jul-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 739      | \$421,026    |
| 2. Final Termination Notices This Month  | 1,943    | \$1,291,696  |
| 3a. Unresolved Arrears (FTN Expired)   | 723      | \$473,768    |
| 3b. Accounts Eligible For Field Action   | 817      | \$711,593    |
| 4a. Terminations For Non-Payment - All   | 31       | \$43,616     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 26       | \$32,820     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$4,250      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 59       | \$427,467    |
| 6b. Deferred Payment Agreements Made   | 16       | \$84,547     |
| 6c. Deferred Payment Agreements Reinstated   | 4        | \$44,745     |
| 6d. Deferred Payment Agreements Defaulted  | 24       | \$34,232     |
| 6e. Deferred Payment Agreements Satisfied  | 10       |              |
| 6f. Active DPA's At The End Of This Month  | 45       | \$310,533    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 6.09%    | 73.76%       |
| 7a. Uncollectables This Month  | 8        | \$2,111      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 16.66%   |              |
| 8. Non-Residential Sales   | 33,890   | \$24,458,991 |
| 9a. Non-Residential Deposits Received This Month                                     | 213      | \$222,362    |
| 9b. New Non-Residential Accounts   | 278      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 76.62%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 58.33%   | 69.19%       |
| 10a. Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 14,204   | \$7,212,773  |
| 2. Final Termination Notices This Month                | 14,789   | \$3,935,566  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,757    | \$1,988,242  |
| 3b. Accounts Eligible For Field Action                 | 6,945    | \$3,515,525  |
| 4a. Terminations For Non-Payment - All                 | 559      | \$468,169    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 440      | 212,467      |
| 5a. Reconnects Due To HEAP or DSS                      | 14       | \$13,355     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 59       | \$68,843     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,960    | \$7,890,454  |
| 6b. Deferred Payment Agreements Made                   | 1,037    | \$793,741    |
| 6c. Deferred Payment Agreements Reinstated             | 782      | \$842,767    |
| 6d. Deferred Payment Agreements Defaulted              | 1,582    | \$313,531    |
| 6e. Deferred Payment Agreements Satisfied              | 239      |              |
| 6f. Active DPA's At The End Of This Month              | 6,958    | \$7,731,935  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.99%   | 107.20%      |
| 7a. Uncollectables This Month                          | 14       | \$194,352    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 67.18%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 69       | \$98,009     |
| 8. Residential Sales                                   | 199,400  | \$47,611,025 |
| 9a. Residential Bankruptcies                           | 12       | \$8,692      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 85.71%   | 4.47%        |
| 10a. Final Bills Issued This Month                     | 2,946    | \$810,756    |
| 10b. Final Bills With Arrears This Month               | 1,732    | \$715,718    |
| 10c. Final Bills With One or More DPA (last 12 months) | 259      | \$268,610    |
| 11. Deposits Received This Month                       | 34       | \$7,513      |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Aug-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 664      | \$359,165    |
| 2. Final Termination Notices This Month  | 1,785    | \$1,767,449  |
| 3a. Unresolved Arrears (FTN Expired)   | 819      | \$537,425    |
| 3b. Accounts Eligible For Field Action   | 779      | \$607,072    |
| 4a. Terminations For Non-Payment - All   | 37       | \$49,445     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 13       | \$16,463     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$7,582      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 54       | \$310,533    |
| 6b. Deferred Payment Agreements Made   | 21       | \$53,564     |
| 6c. Deferred Payment Agreements Reinstated   | -        | \$0          |
| 6d. Deferred Payment Agreements Defaulted  | 14       | \$32,837     |
| 6e. Deferred Payment Agreements Satisfied  | 14       |              |
| 6f. Active DPA's At The End Of This Month  | 47       | \$208,866    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 7.08%    | 58.15%       |
| 7a. Uncollectables This Month  | 19       | \$9,553      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 6.66%    |              |
| 8. Non-Residential Sales   | 33,896   | \$25,691,265 |
| 9a. Non-Residential Deposits Received This Month                                     | 180      | \$117,290    |
| 9b. New Non-Residential Accounts   | 262      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 68.70%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 83.33%   | 72.97%       |
| 10a. Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Sep-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 14,531   | \$7,171,687  |
| 2. Final Termination Notices This Month                | 17,770   | \$5,203,652  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,350    | \$2,290,224  |
| 3b. Accounts Eligible For Field Action                 | 6,166    | \$3,126,051  |
| 4a. Terminations For Non-Payment - All                 | 999      | \$654,879    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 796      | 389,549      |
| 5a. Reconnects Due To HEAP or DSS                      | 15       | \$17,406     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 75       | \$70,587     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,871    | \$7,731,935  |
| 6b. Deferred Payment Agreements Made                   | 1,147    | \$931,002    |
| 6c. Deferred Payment Agreements Reinstated             | 799      | \$874,096    |
| 6d. Deferred Payment Agreements Defaulted              | 1,540    | \$338,141    |
| 6e. Deferred Payment Agreements Satisfied              | 245      |              |
| 6f. Active DPA's At The End Of This Month              | 7,032    | \$7,798,878  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.39%   | 108.75%      |
| 7a. Uncollectables This Month                          | 78       | \$255,387    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 60.98%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 81       | \$94,815     |
| 8. Residential Sales                                   | 199,339  | \$44,799,235 |
| 9a. Residential Bankruptcies                           | 9        | \$3,219      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 11.54%   | 1.26%        |
| 10a. Final Bills Issued This Month                     | 3,181    | \$855,433    |
| 10b. Final Bills With Arrears This Month               | 1,868    | \$740,094    |
| 10c. Final Bills With One or More DPA (last 12 months) | 231      | \$230,051    |
| 11. Deposits Received This Month                       | 43       | \$8,222      |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Sep-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 659      | \$687,867    |
| 2. Final Termination Notices This Month  | 2,272    | \$1,844,356  |
| 3a. Unresolved Arrears (FTN Expired)   | 828      | \$684,191    |
| 3b. Accounts Eligible For Field Action   | 691      | \$719,897    |
| 4a. Terminations For Non-Payment - All   | 27       | \$21,722     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 19       | \$18,307     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$1,457      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 44       | \$208,866    |
| 6b. Deferred Payment Agreements Made   | 32       | \$194,700    |
| 6c. Deferred Payment Agreements Reinstated   | 5        | \$12,382     |
| 6d. Deferred Payment Agreements Defaulted  | 14       | \$21,620     |
| 6e. Deferred Payment Agreements Satisfied  | 7        |              |
| 6f. Active DPA's At The End Of This Month  | 60       | \$355,443    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 9.10%    | 51.67%       |
| 7a. Uncollectables This Month  | 15       | \$6,014      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.00%   |              |
| 8. Non-Residential Sales   | 33,872   | \$24,830,001 |
| 9a. Non-Residential Deposits Received This Month                                     | 226      | \$207,501    |
| 9b. New Non-Residential Accounts   | 347      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 65.13%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 85.00%   | 90.60%       |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.00%   | 0.00%        |

**Orange & Rockland****RESIDENTIAL SERVICE**MONTH OF: Oct-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,494   | \$7,354,370  |
| 2. Final Termination Notices This Month                | 16,794   | \$4,868,822  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,069    | \$2,481,547  |
| 3b. Accounts Eligible For Field Action                 | 7,112    | \$3,486,349  |
| 4a. Terminations For Non-Payment - All                 | 1,293    | \$737,939    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,136    | 515,475      |
| 5a. Reconnects Due To HEAP or DSS                      | 16       | \$10,676     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 130      | \$113,989    |
| 6a. Active DPA's At The Beginning Of This Month        | 6,978    | \$7,798,878  |
| 6b. Deferred Payment Agreements Made                   | 1,154    | \$846,402    |
| 6c. Deferred Payment Agreements Reinstated             | 783      | \$839,739    |
| 6d. Deferred Payment Agreements Defaulted              | 1,445    | \$308,600    |
| 6e. Deferred Payment Agreements Satisfied              | 221      |              |
| 6f. Active DPA's At The End Of This Month              | 7,249    | \$7,896,948  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.79%   | 107.38%      |
| 7a. Uncollectables This Month                          | 144      | \$233,493    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 58.36%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 94       | \$119,483    |
| 8. Residential Sales                                   | 199,337  | \$30,139,143 |
| 9a. Residential Bankruptcies                           | 10       | \$26,801     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.94%    | 11.48%       |
| 10a. Final Bills Issued This Month                     | 2,786    | \$735,554    |
| 10b. Final Bills With Arrears This Month               | 1,774    | \$682,100    |
| 10c. Final Bills With One or More DPA (last 12 months) | 237      | \$217,041    |
| 11. Deposits Received This Month                       | 37       | \$7,205      |

**MONTHLY COLLECTIONS REPORT****Orange & Rockland****NON-RESIDENTIAL SERVICE**MONTH OF: Oct-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 698      | \$582,335    |
| 2. Final Termination Notices This Month  | 1,814    | \$1,726,245  |
| 3a. Unresolved Arrears (FTN Expired)   | 796      | \$611,556    |
| 3b. Accounts Eligible For Field Action   | 636      | \$568,410    |
| 4a. Terminations For Non-Payment - All   | 38       | \$65,852     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 24       | \$19,348     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$2,219      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 59       | \$355,443    |
| 6b. Deferred Payment Agreements Made   | 28       | \$140,555    |
| 6c. Deferred Payment Agreements Reinstated   | 6        | \$20,678     |
| 6d. Deferred Payment Agreements Defaulted  | 18       | \$37,134     |
| 6e. Deferred Payment Agreements Satisfied  | 5        |              |
| 6f. Active DPA's At The End Of This Month  | 70       | \$373,277    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.03%   | 64.10%       |
| 7a. Uncollectables This Month  | 7        | \$22,502     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 9.52%    |              |
| 8. Non-Residential Sales   | 33,881   | \$20,244,946 |
| 9a. Non-Residential Deposits Received This Month                                     | 209      | \$212,057    |
| 9b. New Non-Residential Accounts   | 295      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 70.85%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 85.71%   | 74.36%       |
| 10a. Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,003   | \$7,779,882  |
| 2. Final Termination Notices This Month                | 14,886   | \$3,654,531  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,754    | \$2,666,557  |
| 3b. Accounts Eligible For Field Action                 | 8,272    | \$3,448,531  |
| 4a. Terminations For Non-Payment - All                 | 222      | \$155,621    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 224      | 100,453      |
| 5a. Reconnects Due To HEAP or DSS                      | 17       | \$9,247      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 22       | \$14,676     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,190    | \$7,896,948  |
| 6b. Deferred Payment Agreements Made                   | 1,034    | \$715,133    |
| 6c. Deferred Payment Agreements Reinstated             | 765      | \$809,934    |
| 6d. Deferred Payment Agreements Defaulted              | 1,696    | \$308,612    |
| 6e. Deferred Payment Agreements Satisfied              | 263      |              |
| 6f. Active DPA's At The End Of This Month              | 7,030    | \$7,559,550  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.35%   | 97.17%       |
| 7a. Uncollectables This Month                          | 52       | \$139,418    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 55.77%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 74       | \$79,509     |
| 8. Residential Sales                                   | 199,497  | \$32,510,938 |
| 9a. Residential Bankruptcies                           | 46       | \$7,458      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 88.46%   | 5.35%        |
| 10a. Final Bills Issued This Month                     | 2,614    | \$592,141    |
| 10b. Final Bills With Arrears This Month               | 1,598    | \$538,379    |
| 10c. Final Bills With One or More DPA (last 12 months) | 209      | \$206,623    |
| 11. Deposits Received This Month                       | 36       | \$11,721     |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 785      | \$489,782    |
| 2. Final Termination Notices This Month  | 2,057    | \$1,381,496  |
| 3a. Unresolved Arrears (FTN Expired)   | 904      | \$634,581    |
| 3b. Accounts Eligible For Field Action   | 727      | \$582,189    |
| 4a. Terminations For Non-Payment - All   | 12       | \$29,692     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 7        | \$29,863     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 72       | \$373,277    |
| 6b. Deferred Payment Agreements Made   | 20       | \$141,964    |
| 6c. Deferred Payment Agreements Reinstated   | 7        | \$33,153     |
| 6d. Deferred Payment Agreements Defaulted  | 25       | \$17,449     |
| 6e. Deferred Payment Agreements Satisfied  | 5        |              |
| 6f. Active DPA's At The End Of This Month  | 69       | \$472,884    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 8.79%    | 96.55%       |
| 7a. Uncollectables This Month  | 26       | \$14,095     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 6.45%    |              |
| 8. Non-Residential Sales   | 33,915   | \$18,993,537 |
| 9a. Non-Residential Deposits Received This Month                                     | 197      | \$140,172    |
| 9b. New Non-Residential Accounts   | 348      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 56.61%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 93.54%   | 61.32%       |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.45%    | 0.00%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,084   | \$6,895,547  |
| 2. Final Termination Notices This Month                | 16,182   | \$4,164,501  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,955    | \$2,086,138  |
| 3b. Accounts Eligible For Field Action                 | 5,121    | \$2,496,385  |
| 4a. Terminations For Non-Payment - All                 | 289      | \$190,499    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 240      | \$111,315    |
| 5a. Reconnects Due To HEAP or DSS                      | 20       | \$11,284     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 25       | \$24,489     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,079    | \$7,559,550  |
| 6b. Deferred Payment Agreements Made                   | 880      | \$633,896    |
| 6c. Deferred Payment Agreements Reinstated             | 756      | \$742,861    |
| 6d. Deferred Payment Agreements Defaulted              | 1,516    | \$284,703    |
| 6e. Deferred Payment Agreements Satisfied              | 459      |              |
| 6f. Active DPA's At The End Of This Month              | 6,740    | \$7,292,563  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 44.68%   | 105.76%      |
| 7a. Uncollectables This Month                          | 167      | \$474,452    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 57.63%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 109      | \$163,121    |
| 8. Residential Sales                                   | 199,717  | \$46,904,484 |
| 9a. Residential Bankruptcies                           | 6        | \$3,760      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.59%    | 0.79%        |
| 10a. Final Bills Issued This Month                     | 2,305    | \$606,069    |
| 10b. Final Bills With Arrears This Month               | 1,385    | \$537,005    |
| 10c. Final Bills With One or More DPA (last 12 months) | 197      | \$165,649    |
| 11. Deposits Received This Month                       | 36       | \$8,549      |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 762      | \$520,820    |
| 2. Final Termination Notices This Month  | 2,177    | \$1,720,234  |
| 3a. Unresolved Arrears (FTN Expired)   | 857      | \$596,837    |
| 3b. Accounts Eligible For Field Action   | 549      | \$547,216    |
| 4a. Terminations For Non-Payment - All   | 19       | \$42,172     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 14       | \$24,688     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 73       | \$472,884    |
| 6b. Deferred Payment Agreements Made   | 22       | \$36,926     |
| 6c. Deferred Payment Agreements Reinstated   | 5        | \$13,585     |
| 6d. Deferred Payment Agreements Defaulted  | 20       | \$18,100     |
| 6e. Deferred Payment Agreements Satisfied  | 11       |              |
| 6f. Active DPA's At The End Of This Month  | 69       | \$342,290    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 9.06%    | 65.72%       |
| 7a. Uncollectables This Month  | 30       | \$77,002     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 6.66%    |              |
| 8. Non-Residential Sales   | 33,988   | \$22,968,365 |
| 9a. Non-Residential Deposits Received This Month                                     | 201      | \$105,778    |
| 9b. New Non-Residential Accounts   | 375      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 53.60%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 97.77%   | 37.16%       |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.22%    | 0.00%        |



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 58,510         | \$37,232,937   |
| 2. Final Termination Notices This Month                | 44,880         | \$17,109,790   |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,889         | 11,831,283     |
| 3b. Accounts Eligible For Field Action                 | 9,742          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 720            | \$788,303      |
| 4b. Terminations For Non-Pmt - Heat Related            | 87             | \$124,190      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 573            | \$275,646      |
| 5a. Reconnects Due To HEAP or DSS                      | 201            | \$124,830      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 123            | \$47,791       |
| 6a. Active DPA's At The Beginning Of This Month        | 29,913         | \$23,376,737   |
| 6b. Deferred Payment Agreements Made                   | 2,367          | \$1,183,252    |
| 6c. Deferred Payment Agreements Reinstated             | 1,560          | \$1,788,968    |
| 6d. Deferred Payment Agreements Defaulted              | 10,115         | 2,342,911      |
| 6e. Deferred Payment Agreements Satisfied              | 756            | \$77,641       |
| 6f. Active DPA's At The End Of This Month              | 29,669         | \$23,262,703   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.00%         | 91.80%         |
| 7a. Uncollectables This Month                          | 2,042          | \$820,110      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 620,559        | \$51,591,422   |
| 9a. Residential Bankruptcies                           | 48             | \$63,625       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.35%          | 7.76%          |
| 10a. Final Bills Issued This Month                     | 4,899          | \$2,221,351    |
| 10b. Final Bills With Arrears This Month               | 3,205          | \$1,372,871    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 162            | \$47,315       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-16

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,093          | \$1,974,267   |
| 2. Final Termination Notices This Month  | 3,429          | \$3,636,544   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,274          | 1,834,470     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 87             | \$52,192      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 56             | \$46,625      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3              | \$3,162       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 64             | \$68,390      |
| 6b. Deferred Payment Agreements Made   | 19             | \$18,154      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 51             | 36,813        |
| 6e. Deferred Payment Agreements Satisfied  | 1              | \$880         |
| 6f. Active DPA's At The End Of This Month  | 67             | \$66,260      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 73.13%         | 78.18%        |
| 7a. Uncollectables This Month  | 80             | \$98,676      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,659         | \$24,371,690  |
| 9a. Non-Residential Deposits Received This Month                                     | 131            | \$109,810     |
| 9b. New Non-Residential Accounts   | 647            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 20.25%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 6              | -\$3,591      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.50%          | -3.64%        |

Note:



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 62,799         | \$34,610,276   |
| 2. Final Termination Notices This Month                | 43,291         | \$18,726,777   |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,792         | 10,830,979     |
| 3b. Accounts Eligible For Field Action                 | 17,346         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 779            | \$877,349      |
| 4b. Terminations For Non-Pmt - Heat Related            | 120            | \$173,829      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 567            | \$234,116      |
| 5a. Reconnects Due To HEAP or DSS                      | 152            | \$80,203       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 132            | \$48,705       |
| 6a. Active DPA's At The Beginning Of This Month        | 29,669         | \$23,262,703   |
| 6b. Deferred Payment Agreements Made                   | 2,081          | \$1,304,076    |
| 6c. Deferred Payment Agreements Reinstated             | 1,577          | \$1,713,197    |
| 6d. Deferred Payment Agreements Defaulted              | 9,573          | 2,375,396      |
| 6e. Deferred Payment Agreements Satisfied              | 872            | \$64,563       |
| 6f. Active DPA's At The End Of This Month              | 29,225         | \$23,435,380   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87.70%         | 90.90%         |
| 7a. Uncollectables This Month                          | 1,881          | \$260,696      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 620,628        | \$51,624,552   |
| 9a. Residential Bankruptcies                           | 86             | \$30,913       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.57%          | 11.86%         |
| 10a. Final Bills Issued This Month                     | 5,129          | \$2,679,095    |
| 10b. Final Bills With Arrears This Month               | 3,366          | \$1,855,702    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 128            | \$37,912       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-16

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,636          | \$2,038,022   |
| 2. Final Termination Notices This Month  | 3,402          | \$3,745,151   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,492          | 1,620,354     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 58             | \$32,202      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 36             | \$15,733      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3              | \$749         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 67             | \$66,260      |
| 6b. Deferred Payment Agreements Made   | 12             | \$18,830      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 27             | 37,543        |
| 6e. Deferred Payment Agreements Satisfied  | 1              | \$188         |
| 6f. Active DPA's At The End Of This Month  | 65             | \$78,938      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 69.23%         | 81.21%        |
| 7a. Uncollectables This Month  | 58             | \$20,695      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,972         | \$26,205,166  |
| 9a. Non-Residential Deposits Received This Month                                     | 140            | \$88,810      |
| 9b. New Non-Residential Accounts   | 518            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 27.03%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 5              | \$9,093       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.62%          | 43.94%        |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 59,402         | \$34,961,873   |
| 2. Final Termination Notices This Month                | 49,405         | \$20,110,003   |
| 3a. Unresolved Arrears (FTN Expired)                   | 26,165         | 15,251,432     |
| 3b. Accounts Eligible For Field Action                 | 10,327         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,161          | \$1,379,269    |
| 4b. Terminations For Non-Pmt - Heat Related            | 188            | \$182,235      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 626            | \$285,747      |
| 5a. Reconnects Due To HEAP or DSS                      | 178            | \$110,260      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 121            | \$46,631       |
| 6a. Active DPA's At The Beginning Of This Month        | 29,225         | \$23,424,511   |
| 6b. Deferred Payment Agreements Made                   | 2,938          | \$1,712,703    |
| 6c. Deferred Payment Agreements Reinstated             | 2,033          | \$2,193,799    |
| 6d. Deferred Payment Agreements Defaulted              | 10,274         | 2,603,446      |
| 6e. Deferred Payment Agreements Satisfied              | 1,042          | \$64,927       |
| 6f. Active DPA's At The End Of This Month              | 28,883         | \$23,528,284   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 85.60%         | 89.60%         |
| 7a. Uncollectables This Month                          | 1,829          | \$308,046      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 620,783        | \$51,329,541   |
| 9a. Residential Bankruptcies                           | 62             | \$10,465       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.39%          | 3.40%          |
| 10a. Final Bills Issued This Month                     | 5,605          | \$2,995,290    |
| 10b. Final Bills With Arrears This Month               | 3,538          | \$2,050,563    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 119            | \$35,542       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-16

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,711          | \$2,089,501   |
| 2. Final Termination Notices This Month  | 3,891          | \$4,047,933   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,522          | 2,132,670     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 86             | \$78,047      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 45             | \$25,363      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2              | \$1,488       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 65             | \$78,938      |
| 6b. Deferred Payment Agreements Made   | 19             | \$33,466      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 40             | 29,929        |
| 6e. Deferred Payment Agreements Satisfied  | -              | \$0           |
| 6f. Active DPA's At The End Of This Month  | 58             | \$79,461      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 63.79%         | 65.50%        |
| 7a. Uncollectables This Month  | 96             | \$49,364      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 65,006         | \$28,833,789  |
| 9a. Non-Residential Deposits Received This Month                                     | 168            | \$356,111     |
| 9b. New Non-Residential Accounts   | 594            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 28.28%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 25             | \$16,004      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 26.04%         | 32.42%        |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 59,291         | \$35,892,041   |
| 2. Final Termination Notices This Month                | 46,607         | \$17,992,326   |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,498         | 12,525,520     |
| 3b. Accounts Eligible For Field Action                 | 15,570         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,776          | \$1,830,781    |
| 4b. Terminations For Non-Pmt - Heat Related            | 362            | \$303,731      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,421          | \$522,621      |
| 5a. Reconnects Due To HEAP or DSS                      | 286            | \$189,047      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 292            | \$98,640       |
| 6a. Active DPA's At The Beginning Of This Month        | 28,883         | \$23,528,284   |
| 6b. Deferred Payment Agreements Made                   | 3,353          | \$1,981,740    |
| 6c. Deferred Payment Agreements Reinstated             | 2,344          | \$2,478,118    |
| 6d. Deferred Payment Agreements Defaulted              | 10,016         | 2,462,184      |
| 6e. Deferred Payment Agreements Satisfied              | 807            | \$48,177       |
| 6f. Active DPA's At The End Of This Month              | 29,187         | \$23,797,034   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 84.60%         | 89.80%         |
| 7a. Uncollectables This Month                          | 1,923          | \$792,089      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 621,259        | \$42,947,878   |
| 9a. Residential Bankruptcies                           | 43             | \$59,028       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.24%          | 7.45%          |
| 10a. Final Bills Issued This Month                     | 5,752          | \$2,876,414    |
| 10b. Final Bills With Arrears This Month               | 3,591          | \$2,093,579    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 118            | \$34,293       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-16

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,822          | \$2,112,084   |
| 2. Final Termination Notices This Month  | 3,501          | \$3,687,221   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,408          | 1,581,225     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 81             | \$35,034      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 58             | \$29,242      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0              | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 58             | \$79,461      |
| 6b. Deferred Payment Agreements Made   | 13             | \$13,944      |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 33             | 28,946        |
| 6e. Deferred Payment Agreements Satisfied  | 5              | \$1,414       |
| 6f. Active DPA's At The End Of This Month  | 50             | \$69,613      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 64.00%         | 63.14%        |
| 7a. Uncollectables This Month  | 72             | \$122,689     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 65,058         | \$24,115,022  |
| 9a. Non-Residential Deposits Received This Month                                     | 140            | \$154,926     |
| 9b. New Non-Residential Accounts   | 631            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 22.19%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 9              | \$6,632       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 12.50%         | 5.41%         |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 60,783         | \$37,137,092   |
| 2. Final Termination Notices This Month                | 44,838         | \$17,612,164   |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,500         | 11,285,665     |
| 3b. Accounts Eligible For Field Action                 | 19,654         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 2,290          | \$2,325,112    |
| 4b. Terminations For Non-Pmt - Heat Related            | 459            | \$431,747      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,755          | \$626,415      |
| 5a. Reconnects Due To HEAP or DSS                      | 237            | \$153,790      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 358            | \$133,471      |
| 6a. Active DPA's At The Beginning Of This Month        | 29,187         | \$23,797,034   |
| 6b. Deferred Payment Agreements Made                   | 2,204          | \$1,248,305    |
| 6c. Deferred Payment Agreements Reinstated             | 1,847          | \$1,967,469    |
| 6d. Deferred Payment Agreements Defaulted              | 10,048         | 2,312,432      |
| 6e. Deferred Payment Agreements Satisfied              | 537            | \$33,707       |
| 6f. Active DPA's At The End Of This Month              | 29,113         | \$23,620,674   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87.00%         | 91.20%         |
| 7a. Uncollectables This Month                          | 1,884          | \$723,512      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 620,609        | \$35,569,128   |
| 9a. Residential Bankruptcies                           | 94             | \$27,940       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 4.99%          | 3.86%          |
| 10a. Final Bills Issued This Month                     | 6,877          | \$3,430,491    |
| 10b. Final Bills With Arrears This Month               | 4,177          | \$2,583,217    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 79             | \$26,909       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: May-16

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,816          | \$2,191,425   |
| 2. Final Termination Notices This Month  | 3,120          | \$3,204,960   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,591          | 2,345,322     |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 50             | \$28,224      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 17             | \$5,765       |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0              | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 50             | \$69,613      |
| 6b. Deferred Payment Agreements Made   | 9              | \$12,318      |
| 6c. Deferred Payment Agreements Reinstated   | 2              | \$693         |
| 6d. Deferred Payment Agreements Defaulted  | 34             | 26,560        |
| 6e. Deferred Payment Agreements Satisfied  | 4              | \$1,968       |
| 6f. Active DPA's At The End Of This Month  | 48             | \$65,806      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 81.25%         | 98.31%        |
| 7a. Uncollectables This Month  | 65             | \$72,267      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 65,056         | \$22,625,837  |
| 9a. Non-Residential Deposits Received This Month                                     | 113            | \$94,104      |
| 9b. New Non-Residential Accounts   | 558            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 20.25%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 6              | \$4,937       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.23%          | 6.83%         |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 60,837         | \$36,733,318   |
| 2. Final Termination Notices This Month                | 39,026         | \$14,588,470   |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,814         | \$9,886,290    |
| 3b. Accounts Eligible For Field Action                 | 13,096         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 1,366          | \$1,592,035    |
| 4b. Terminations For Non-Pmt - Heat Related            | 256            | \$313,385      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 1,413          | \$409,816      |
| 5a. Reconnects Due To HEAP or DSS                      | 137            | \$50,443       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 384            | \$115,378      |
| 6a. Active DPA's At The Beginning Of This Month        | 28,767         | \$22,635,389   |
| 6b. Deferred Payment Agreements Made                   | 2,037          | \$1,088,230    |
| 6c. Deferred Payment Agreements Reinstated             | 1,867          | \$1,809,281    |
| 6d. Deferred Payment Agreements Defaulted              | 9,258          | \$1,960,601    |
| 6e. Deferred Payment Agreements Satisfied              | 424            | \$23,384       |
| 6f. Active DPA's At The End Of This Month              | 28,734         | \$22,446,271   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87%            | 91%            |
| 7a. Uncollectables This Month                          | 2,300          | \$1,430,558    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 622,652        | \$35,773,906   |
| 9a. Residential Bankruptcies                           | 25             | \$33,507       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.09%          | 2.34%          |
| 10a. Final Bills Issued This Month                     | 7,186          | \$3,143,174    |
| 10b. Final Bills With Arrears This Month               | 4,331          | \$2,386,961    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 103            | \$27,835       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-16

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,069          | \$1,855,103   |
| 2. Final Termination Notices This Month  | 2,644          | \$4,372,938   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,367          | \$2,441,155   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 54             | \$39,916      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 25             | \$12,041      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0              | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 47             | \$48,311      |
| 6b. Deferred Payment Agreements Made   | 2              | \$1,045       |
| 6c. Deferred Payment Agreements Reinstated   | 0              | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 52             | \$116,378     |
| 6e. Deferred Payment Agreements Satisfied  | 1              | \$458         |
| 6f. Active DPA's At The End Of This Month  | 43             | \$41,618      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 90.70%         | 88.71%        |
| 7a. Uncollectables This Month  | 114            | \$139,450     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 64,779         | \$25,783,908  |
| 9a. Non-Residential Deposits Received This Month                                     | 140            | \$123,710     |
| 9b. New Non-Residential Accounts   | 740            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 18.92%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 4              | \$173,395     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.51%          | 124.34%       |

Note:



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 59,504         | \$35,836,462   |
| 2. Final Termination Notices This Month                | 46,772         | \$18,192,692   |
| 3a. Unresolved Arrears (FTN Expired)                   | 29,917         | \$17,279,597   |
| 3b. Accounts Eligible For Field Action                 | 4,933          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 258            | \$303,180      |
| 4b. Terminations For Non-Pmt - Heat Related            | 63             | \$115,183      |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 179            | \$42,988       |
| 5a. Reconnects Due To HEAP or DSS                      | 47             | \$17,051       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 47             | \$9,293        |
| 6a. Active DPA's At The Beginning Of This Month        | 28,734         | \$22,446,271   |
| 6b. Deferred Payment Agreements Made                   | 2,836          | \$1,415,724    |
| 6c. Deferred Payment Agreements Reinstated             | 2,062          | \$1,898,714    |
| 6d. Deferred Payment Agreements Defaulted              | 10,564         | \$2,212,714    |
| 6e. Deferred Payment Agreements Satisfied              | 563            | \$33,695       |
| 6f. Active DPA's At The End Of This Month              | 28,563         | \$21,920,713   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 1              | 92%            |
| 7a. Uncollectables This Month                          | 2,427          | \$1,101,760    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 623,482        | \$35,187,155   |
| 9a. Residential Bankruptcies                           | 35             | \$6,068        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.44%          | 0.55%          |
| 10a. Final Bills Issued This Month                     | 6,335          | \$2,197,748    |
| 10b. Final Bills With Arrears This Month               | 4,258          | \$1,795,636    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 101            | \$36,494       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-16

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,898          | \$1,887,298   |
| 2. Final Termination Notices This Month  | 3,270          | \$4,253,933   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,525          | \$2,166,055   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 69             | \$35,138      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 51             | \$16,991      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1              | \$90          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 43             | \$41,618      |
| 6b. Deferred Payment Agreements Made   | 13             | \$10,061      |
| 6c. Deferred Payment Agreements Reinstated   | 6              | \$6,669       |
| 6d. Deferred Payment Agreements Defaulted  | 39             | \$21,446      |
| 6e. Deferred Payment Agreements Satisfied  | 1              | \$64          |
| 6f. Active DPA's At The End Of This Month  | 51             | \$39,769      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 84.31%         | 82.22%        |
| 7a. Uncollectables This Month  | 60             | \$42,613      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 65,174         | \$22,338,533  |
| 9a. Non-Residential Deposits Received This Month                                     | 146            | \$132,808     |
| 9b. New Non-Residential Accounts   | 733            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 19.92%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 3              | -\$1,728      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.00%          | -4.06%        |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 60,117         | \$35,832,228   |
| 2. Final Termination Notices This Month                | 42,858         | \$15,989,059   |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,539         | \$8,320,533    |
| 3b. Accounts Eligible For Field Action                 | 22,013         | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 256            | \$318,531      |
| 4b. Terminations For Non-Pmt - Heat Related            | 37             | \$56,101       |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 514            | \$169,882      |
| 5a. Reconnects Due To HEAP or DSS                      | 127            | \$52,568       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 114            | \$39,365       |
| 6a. Active DPA's At The Beginning Of This Month        | 28,563         | \$21,920,713   |
| 6b. Deferred Payment Agreements Made                   | 1,940          | \$961,851      |
| 6c. Deferred Payment Agreements Reinstated             | 1,395          | \$1,365,272    |
| 6d. Deferred Payment Agreements Defaulted              | 9,584          | \$2,069,761    |
| 6e. Deferred Payment Agreements Satisfied              | 484            | \$33,078       |
| 6f. Active DPA's At The End Of This Month              | 27,910         | \$21,270,039   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 90%            | 93%            |
| 7a. Uncollectables This Month                          | 2,206          | \$749,840      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 624,708        | \$49,268,309   |
| 9a. Residential Bankruptcies                           | 61             | \$23,277       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.77%          | 3.10%          |
| 10a. Final Bills Issued This Month                     | 6,122          | \$2,461,743    |
| 10b. Final Bills With Arrears This Month               | 3,582          | \$1,742,814    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 60             | \$19,093       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-16

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,873          | \$2,018,053   |
| 2. Final Termination Notices This Month  | 2,881          | \$3,067,368   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,097          | \$1,968,382   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 43             | \$60,836      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 38             | \$20,347      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1              | \$1,714       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 51             | \$39,769      |
| 6b. Deferred Payment Agreements Made   | 3              | \$3,497       |
| 6c. Deferred Payment Agreements Reinstated   | 7              | \$12,096      |
| 6d. Deferred Payment Agreements Defaulted  | 38             | \$13,512      |
| 6e. Deferred Payment Agreements Satisfied  | 2              | \$239         |
| 6f. Active DPA's At The End Of This Month  | 51             | \$44,622      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 78.43%         | 83.75%        |
| 7a. Uncollectables This Month  | 58             | \$45,939      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 65,270         | \$25,757,412  |
| 9a. Non-Residential Deposits Received This Month                                     | 108            | \$59,430      |
| 9b. New Non-Residential Accounts   | 604            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 17.88%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 3              | -\$2,294      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.17%          | -4.99%        |

Note:

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: Jan-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 8,889    | \$7,717,550   |
| 2. Final Termination Notices This Month                | 18,865   | \$6,550,620   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,751   | \$4,487,024   |
| 3b. Accounts Eligible For Field Action                 | 12,751   | \$4,487,024   |
| 4a. Terminations For Non-Payment - All                 | 666      | \$468,712     |
| 4b. Terminations For Non-Pmt - Heat Related            | 666      | \$468,712     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 444      | \$319,854     |
| *5a. Reconnects Due To HEAP or DSS                     | 119      | \$38,616      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 103      | \$73,776      |
| 6a. Active DPA's At The Beginning Of This Month        | 4796     | \$8,233,729   |
| 6b. Deferred Payment Agreements Made                   | 1,556    | \$1,432,828   |
| 6c. Deferred Payment Agreements Reinstated             | 420      | \$516,637     |
| 6d. Deferred Payment Agreements Defaulted              | 1,339    | \$1,145,114   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4458     | \$7,854,708   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 54%      | 107%          |
| 7a. Uncollectable This Month                           | 794      | \$366,527     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 452      | \$394,341     |
| 8. Residential Sales                                   | 260,683  | \$ 37,574,418 |
| 9a. Residential Bankruptcies                           | 5        | \$8,492       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 2%            |
| 10a. Final Bills Issued This Month                     | 1,815    | \$323,927     |
| 10b. Final Bills With Arrears This Month               | 313      | \$146,526     |
| 10c. Final Bills With One or More DPA (last 12 months) | 354      | \$152,927     |
| 11. Deposits Received This Month                       | 141      | \$29,722      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jan-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 965      | \$854,807    |
| 2. Final Termination Notices This Month   | 4,242    | \$3,812,903  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,669    | \$1,784,628  |
| 3b. Accounts Eligible For Field Action  | 2,669    | \$1,784,628  |
| 4a. Terminations For Non-Payment - All  | 59       | \$32,325     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 38       | \$20,567     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6        | \$2,840      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 15       | \$54,074     |
| 6b. Deferred Payment Agreements Made  | 17       | \$48,139     |
| 6c. Deferred Payment Agreements Reinstated  | -        | \$0          |
| 6d. Deferred Payment Agreements Defaulted   | 11       | \$34,791     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 15       | \$49,957     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.6%     | 6.3%         |
| 7a. Uncollectable This Month  | 24       | \$11,471     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 35%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 47,752   | \$20,204,906 |
| 9a. Non-Residential Deposits Received This Month                                    | 168      | \$177,576    |
| 9b. New Non-Residential Accounts  | 372      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 24.46%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$520        |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8%       | 5%           |



**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: **Feb-17**

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,753    | \$8,034,768   |
| 2. Final Termination Notices This Month                | 20,054   | \$7,387,178   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,135   | \$4,547,122   |
| 3b. Accounts Eligible For Field Action                 | 12,135   | \$4,547,122   |
| 4a. Terminations For Non-Payment - All                 | 511      | \$367,510     |
| 4b. Terminations For Non-Pmt - Heat Related            | 511      | \$367,510     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 376      | \$246,763     |
| *5a. Reconnects Due To HEAP or DSS                     | 87       | \$33,151      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 71       | \$43,751      |
| 6a. Active DPA's At The Beginning Of This Month        | 4458     | \$7,854,708   |
| 6b. Deferred Payment Agreements Made                   | 1,639    | \$1,559,551   |
| 6c. Deferred Payment Agreements Reinstated             | 432      | \$589,103     |
| 6d. Deferred Payment Agreements Defaulted              | 1,196    | \$1,043,594   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4520     | \$7,956,423   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46%      | 98%           |
| 7a. Uncollectable This Month                           | 774      | \$323,501     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 43%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 405      | \$373,152     |
| 8. Residential Sales                                   | 254,137  | \$ 37,228,701 |
| 9a. Residential Bankruptcies                           | 4        | \$2,444       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 1%            |
| 10a. Final Bills Issued This Month                     | 1,537    | \$312,911     |
| 10b. Final Bills With Arrears This Month               | 309      | \$154,399     |
| 10c. Final Bills With One or More DPA (last 12 months) | 294      | \$163,819     |
| 11. Deposits Received This Month                       | 107      | \$27,605      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d  
Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Feb-17**

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 927      | \$956,542    |
| 2. Final Termination Notices This Month   | 4,085    | \$3,578,380  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,427    | \$1,983,217  |
| 3b. Accounts Eligible For Field Action  | 2,427    | \$1,983,217  |
| 4a. Terminations For Non-Payment - All  | 33       | \$37,917     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 23       | \$22,670     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1        | \$302        |
| 6a. Active DPA's At The Beginning Of This Month                                     | 15       | \$49,957     |
| 6b. Deferred Payment Agreements Made  | 17       | \$39,141     |
| 6c. Deferred Payment Agreements Reinstated  | -        | \$0          |
| 6d. Deferred Payment Agreements Defaulted   | 12       | \$29,058     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 19       | \$77,232     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.6%     | 5.2%         |
| 7a. Uncollectable This Month  | 24       | \$7,708      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 18%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 45,582   | \$18,329,094 |
| 9a. Non-Residential Deposits Received This Month                                    | 116      | \$67,347     |
| 9b. New Non-Residential Accounts  | 197      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 25.89%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$3,524      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8%       | 46%          |

## MONTHLY COLLECTIONS REPORT

### Central Hudson

#### RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,984    | \$8,007,985   |
| 2. Final Termination Notices This Month                | 19,625   | \$7,642,294   |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,351   | \$5,812,924   |
| 3b. Accounts Eligible For Field Action                 | 14,351   | \$5,812,924   |
| 4a. Terminations For Non-Payment - All                 | 481      | \$376,054     |
| 4b. Terminations For Non-Pmt - Heat Related            | 481      | \$376,054     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 561      | \$444,914     |
| *5a. Reconnects Due To HEAP or DSS                     | 95       | \$35,136      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 156      | \$130,182     |
| 6a. Active DPA's At The Beginning Of This Month        | 4520     | \$7,956,423   |
| 6b. Deferred Payment Agreements Made                   | 589      | \$605,459     |
| 6c. Deferred Payment Agreements Reinstated             | 139      | \$214,006     |
| 6d. Deferred Payment Agreements Defaulted              | 432      | \$397,855     |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4564     | \$8,148,817   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45%      | 99%           |
| 7a. Uncollectable This Month                           | 814      | \$410,780     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42%      |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 491      | \$482,069     |
| 8. Residential Sales                                   | 267,566  | \$ 34,058,290 |
| 9a. Residential Bankruptcies                           | 0        | \$0           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%       | 0%            |
| 10a. Final Bills Issued This Month                     | 2,002    | \$406,439     |
| 10b. Final Bills With Arrears This Month               | 410      | \$212,991     |
| 10c. Final Bills With One or More DPA (last 12 months) | 413      | \$236,745     |
| 11. Deposits Received This Month                       | 99       | \$25,595      |

#### Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 d  
Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 c

## MONTHLY COLLECTIONS REPORT

### Central Hudson

#### NON-RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 1,021    | \$958,249    |
| 2. Final Termination Notices This Month   | 4,812    | \$4,255,069  |
| 3a. Unresolved Arrears (FTN Expired)  | 3,028    | \$2,429,915  |
| 3b. Accounts Eligible For Field Action  | 3,028    | \$2,429,915  |
| 4a. Terminations For Non-Payment - All  | 80       | \$198,957    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 53       | \$40,866     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4        | \$6,837      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 19       | \$77,232     |
| 6b. Deferred Payment Agreements Made  | 4        | \$19,577     |
| 6c. Deferred Payment Agreements Reinstated  | -        | \$0          |
| 6d. Deferred Payment Agreements Defaulted   | 3        | \$3,441      |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 17       | \$58,571     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.9%     | 8.1%         |
| 7a. Uncollectable This Month  | 45       | \$17,810     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 23%      |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 49,056   | \$17,484,696 |
| 9a. Non-Residential Deposits Received This Month                                    | 141      | \$65,680     |
| 9b. New Non-Residential Accounts  | 286      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 21.68%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$23         |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2%       | 0%           |

## MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>*1. Arrears Greater Than Sixty Days</b>             | <b>10,342</b>  | <b>\$8,112,786</b>   |
| 2. Final Termination Notices This Month                | 19,391         | \$7,101,819          |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,229         | \$4,592,060          |
| 3b. Accounts Eligible For Field Action                 | 12,229         | \$4,592,060          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>865</b>     | <b>\$688,373</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 865            | \$688,373            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 661            | \$515,258            |
| *5a. Reconnects Due To HEAP or DSS                     | 54             | \$36,595             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 179            | \$155,321            |
| 6a. Active DPA's At The Beginning Of This Month        | 4564           | \$8,148,817          |
| 6b. Deferred Payment Agreements Made                   | 1,967          | \$1,867,915          |
| 6c. Deferred Payment Agreements Reinstated             | 453            | \$611,965            |
| 6d. Deferred Payment Agreements Defaulted              | 1,035          | \$1,060,005          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5075</b>    | <b>\$8,693,065</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 44%            | 100%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>716</b>     | <b>\$263,473</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 42.21%         |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 363            | \$293,948            |
| <b>8. Residential Sales</b>                            | <b>260,491</b> | <b>\$ 28,939,643</b> |
| 9a. Residential Bankruptcies                           | 6              | \$6,731              |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 3%                   |
| 10a. Final Bills Issued This Month                     | 1,831          | \$372,000            |
| 10b. Final Bills With Arrears This Month               | 406            | \$208,920            |
| 10c. Final Bills With One or More DPA (last 12 months) | 372            | \$216,597            |
| 11. Deposits Received This Month                       | 120            | \$26,959             |

## Notes:

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential &amp; Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

## MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION   | TOTALS        |                     |
|--|---------------|---------------------|
|  | Customer      | Dollars             |
| <b>*1. Arrears Greater Than Sixty Days</b>   | <b>1,071</b>  | <b>\$1,061,439</b>  |
| 2. Final Termination Notices This Month  | 3,962         | \$3,224,925         |
| 3a. Unresolved Arrears (FTN Expired)   | 2,583         | \$2,035,153         |
| 3b. Accounts Eligible For Field Action   | 2,583         | \$2,035,153         |
| <b>4a. Terminations For Non-Payment - All</b>  | <b>85</b>     | <b>\$81,024</b>     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -             | \$0                 |
| 5a. Reconnects Of Non-Payment Customers  | 48            | \$43,255            |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 11            | \$20,372            |
| 6a. Active DPA's At The Beginning Of This Month                                      | 17            | \$58,571            |
| 6b. Deferred Payment Agreements Made   | 6             | \$2,517             |
| 6c. Deferred Payment Agreements Reinstated   | 2             | \$4,235             |
| 6d. Deferred Payment Agreements Defaulted  | 17            | \$34,323            |
| 6e. Deferred Payment Agreements Satisfied  | N/A           | N/A                 |
| <b>6f. Active DPA's At The End Of This Month</b>                                     | <b>13</b>     | <b>\$55,650</b>     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.6%          | 5.5%                |
| <b>7a. Uncollectable This Month</b>  | <b>39</b>     | <b>\$11,489</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 285.71%       |                     |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | N/A           |                     |
| <b>8. Non-Residential Sales</b>  | <b>47,706</b> | <b>\$15,835,593</b> |
| 9a. Non-Residential Deposits Received This Month                                     | 189           | \$1,077,986         |
| 9b. New Non-Residential Accounts   | 348           |                     |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 23.85%        |                     |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%         |                     |
| 10a. Non-Residential Bankruptcies This Month   | 3             | \$3,598             |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8%            | 31%                 |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: **May-17**

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>*1. Arrears Greater Than Sixty Days</b>             | <b>9,941</b>   | <b>\$8,196,498</b>   |
| 2. Final Termination Notices This Month                | 19,201         | \$6,861,996          |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,511         | \$4,980,998          |
| 3b. Accounts Eligible For Field Action                 | 13,511         | \$4,980,998          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,194</b>   | <b>\$934,019</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,194          | \$934,019            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 910            | \$639,945            |
| *5a. Reconnects Due To HEAP or DSS                     | 47             | \$31,275             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 234            | \$183,963            |
| 6a. Active DPA's At The Beginning Of This Month        | 5075           | \$8,693,065          |
| 6b. Deferred Payment Agreements Made                   | 1,988          | \$1,958,092          |
| 6c. Deferred Payment Agreements Reinstated             | 515            | \$730,144            |
| 6d. Deferred Payment Agreements Defaulted              | 1,469          | \$1,328,739          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>5088</b>    | <b>\$8,718,581</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 51%            | 106%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>559</b>     | <b>\$186,409</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.35%         |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 307            | \$259,402            |
| <b>8. Residential Sales</b>                            | <b>260,691</b> | <b>\$ 28,586,108</b> |
| 9a. Residential Bankruptcies                           | 8              | \$8,866              |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 5%                   |
| 10a. Final Bills Issued This Month                     | 2,171          | \$409,305            |
| 10b. Final Bills With Arrears This Month               | 384            | \$218,873            |
| 10c. Final Bills With One or More DPA (last 12 months) | 442            | \$234,716            |
| 11. Deposits Received This Month                       | 121            | \$34,253             |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: **May-17**

| ITEM DESCRIPTION  | TOTALS        |                     |
|---|---------------|---------------------|
|   | Customer      | Dollars             |
| <b>*1. Arrears Greater Than Sixty Days</b>  | <b>986</b>    | <b>\$968,409</b>    |
| 2. Final Termination Notices This Month   | 4,404         | \$4,165,384         |
| 3a. Unresolved Arrears (FTN Expired)  | 2,891         | \$2,097,225         |
| 3b. Accounts Eligible For Field Action  | 2,891         | \$2,097,225         |
| <b>4a. Terminations For Non-Payment - All</b>                                       | <b>72</b>     | <b>\$53,524</b>     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -             | \$0                 |
| 5a. Reconnects Of Non-Payment Customers   | 53            | \$181,342           |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 12            | \$137,228           |
| 6a. Active DPA's At The Beginning Of This Month                                     | 13            | \$55,650            |
| 6b. Deferred Payment Agreements Made  | 16            | \$30,241            |
| 6c. Deferred Payment Agreements Reinstated  | 1             | \$3,362             |
| 6d. Deferred Payment Agreements Defaulted   | 15            | \$30,358            |
| 6e. Deferred Payment Agreements Satisfied   | N/A           | N/A                 |
| <b>6f. Active DPA's At The End Of This Month</b>                                    | <b>18</b>     | <b>\$70,598</b>     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.3%          | 5.7%                |
| <b>7a. Uncollectable This Month</b>   | <b>26</b>     | <b>\$10,434</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 29.03%        |                     |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A           |                     |
| <b>8. Non-Residential Sales</b>   | <b>47,580</b> | <b>\$13,010,058</b> |
| 9a. Non-Residential Deposits Received This Month                                    | 209           | \$125,815           |
| 9b. New Non-Residential Accounts  | 399           |                     |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 19.30%        |                     |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%         |                     |
| 10a Non-Residential Bankruptcies This Month   | -             | \$0                 |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%            | 0%                  |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: Jun-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,564    | \$8,086,584   |
| 2. Final Termination Notices This Month                | 19,220   | \$6,396,978   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,868   | \$4,415,789   |
| 3b. Accounts Eligible For Field Action                 | 12,868   | \$4,415,789   |
| 4a. Terminations For Non-Payment - All                 | 1,145    | \$925,040     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,145    | \$925,040     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 964      | \$721,934     |
| *5a. Reconnects Due To HEAP or DSS                     | 67       | \$40,554      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 285      | \$252,422     |
| 6a. Active DPA's At The Beginning Of This Month        | 5088     | \$8,718,581   |
| 6b. Deferred Payment Agreements Made                   | 1,835    | \$1,851,535   |
| 6c. Deferred Payment Agreements Reinstated             | 585      | \$792,543     |
| 6d. Deferred Payment Agreements Defaulted              | 1,489    | \$1,334,100   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4962     | \$8,672,543   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 53%      | 108%          |
| 7a. Uncollectable This Month                           | 553      | \$297,383     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.84%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 335      | \$315,039     |
| 8. Residential Sales                                   | 260,858  | \$ 27,708,249 |
| 9a. Residential Bankruptcies                           | 11       | \$24,762      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2%       | 8%            |
| 10a. Final Bills Issued This Month                     | 2,509    | \$436,866     |
| 10b. Final Bills With Arrears This Month               | 490      | \$262,483     |
| 10c. Final Bills With One or More DPA (last 12 months) | 491      | \$271,054     |
| 11. Deposits Received This Month                       | 174      | \$39,151      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jun-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 989      | \$886,958    |
| 2. Final Termination Notices This Month   | 3,903    | \$3,119,435  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,535    | \$1,776,287  |
| 3b. Accounts Eligible For Field Action  | 2,535    | \$1,776,287  |
| 4a. Terminations For Non-Payment - All  | 64       | \$66,583     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 45       | \$43,808     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6        | \$11,497     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 18       | \$70,598     |
| 6b. Deferred Payment Agreements Made  | 20       | \$33,731     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$2,748      |
| 6d. Deferred Payment Agreements Defaulted   | 13       | \$13,438     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 13       | \$49,167     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.8%     | 8.0%         |
| 7a. Uncollectable This Month  | 23       | \$40,894     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 25.81%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 47,956   | \$15,124,182 |
| 9a. Non-Residential Deposits Received This Month                                    | 225      | \$123,268    |
| 9b. New Non-Residential Accounts  | 427      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 19.44%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%       | 0%           |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: Jul-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,411    | \$7,976,730   |
| 2. Final Termination Notices This Month                | 18,631   | \$5,962,761   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,888   | \$4,206,859   |
| 3b. Accounts Eligible For Field Action                 | 12,888   | \$4,206,859   |
| 4a. Terminations For Non-Payment - All                 | 1,044    | \$768,527     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,044    | \$768,527     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 634      | \$473,206     |
| *5a. Reconnects Due To HEAP or DSS                     | 45       | \$19,780      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 306      | \$227,337     |
| 6a. Active DPA's At The Beginning Of This Month        | 4962     | \$8,672,543   |
| 6b. Deferred Payment Agreements Made                   | 1,603    | \$1,507,752   |
| 6c. Deferred Payment Agreements Reinstated             | 601      | \$794,683     |
| 6d. Deferred Payment Agreements Defaulted              | 1,114    | \$1,056,273   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 5004     | \$8,681,413   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 53%      | 109%          |
| 7a. Uncollectable This Month                           | 545      | \$258,053     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40.04%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 275      | \$249,677     |
| 8. Residential Sales                                   | 261,592  | \$ 28,157,769 |
| 9a. Residential Bankruptcies                           | 6        | \$10,682      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 4%            |
| 10a. Final Bills Issued This Month                     | 2,198    | \$458,245     |
| 10b. Final Bills With Arrears This Month               | 423      | \$232,705     |
| 10c. Final Bills With One or More DPA (last 12 months) | 420      | \$284,397     |
| 11. Deposits Received This Month                       | 132      | \$30,032      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jul-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 967      | \$671,456    |
| 2. Final Termination Notices This Month   | 4,150    | \$3,089,515  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,601    | \$1,591,369  |
| 3b. Accounts Eligible For Field Action  | 2,601    | \$1,591,369  |
| 4a. Terminations For Non-Payment - All  | 65       | \$63,446     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 31       | \$33,297     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 7        | \$6,216      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 13       | \$49,167     |
| 6b. Deferred Payment Agreements Made  | 10       | \$16,930     |
| 6c. Deferred Payment Agreements Reinstated  | 2        | \$15,194     |
| 6d. Deferred Payment Agreements Defaulted   | 18       | \$42,011     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 13       | \$39,624     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.3%     | 7.3%         |
| 7a. Uncollectable This Month  | 21       | \$14,848     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 21.05%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,210   | \$15,240,817 |
| 9a. Non-Residential Deposits Received This Month                                    | 138      | \$79,254     |
| 9b. New Non-Residential Accounts  | 348      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 18.68%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$1,426      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5%       | 10%          |



**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: **Aug-17**

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,551    | \$7,805,270   |
| 2. Final Termination Notices This Month                | 18,978   | \$5,897,374   |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,365   | \$3,734,856   |
| 3b. Accounts Eligible For Field Action                 | 12,365   | \$3,734,856   |
| 4a. Terminations For Non-Payment - All                 | 1,239    | \$918,553     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,239    | \$918,553     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 1,073    | \$761,107     |
| *5a. Reconnects Due To HEAP or DSS                     | 75       | \$32,317      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 344      | \$253,577     |
| 6a. Active DPA's At The Beginning Of This Month        | 5004     | \$8,681,413   |
| 6b. Deferred Payment Agreements Made                   | 1,724    | \$1,682,349   |
| 6c. Deferred Payment Agreements Reinstated             | 612      | \$790,340     |
| 6d. Deferred Payment Agreements Defaulted              | 1,401    | \$1,280,001   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4859     | \$8,572,849   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 52%      | 111%          |
| 7a. Uncollectable This Month                           | 672      | \$290,753     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 41.19%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 399      | \$358,278     |
| 8. Residential Sales                                   | 260,385  | \$ 35,896,175 |
| 9a. Residential Bankruptcies                           | 5        | \$4,468       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 2%            |
| 10a. Final Bills Issued This Month                     | 2,509    | \$499,377     |
| 10b. Final Bills With Arrears This Month               | 510      | \$240,656     |
| 10c. Final Bills With One or More DPA (last 12 months) | 477      | \$296,388     |
| 11. Deposits Received This Month                       | 166      | \$38,891      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Aug-17**

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 902      | \$676,494    |
| 2. Final Termination Notices This Month   | 4,080    | \$3,325,775  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,416    | \$1,461,466  |
| 3b. Accounts Eligible For Field Action  | 2,416    | \$1,461,466  |
| 4a. Terminations For Non-Payment - All  | 61       | \$57,190     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 42       | \$41,452     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 10       | \$9,873      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 13       | \$39,624     |
| 6b. Deferred Payment Agreements Made  | 12       | \$15,608     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$1,803      |
| 6d. Deferred Payment Agreements Defaulted   | 13       | \$36,611     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 12       | \$27,455     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.4%     | 5.9%         |
| 7a. Uncollectable This Month  | 35       | \$17,502     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 22.92%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,238   | \$16,591,681 |
| 9a. Non-Residential Deposits Received This Month                                    | 210      | \$135,281    |
| 9b. New Non-Residential Accounts  | 380      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 26.05%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 5        | \$6,362      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 14%      | 36%          |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: Sep-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,592    | \$7,633,184   |
| 2. Final Termination Notices This Month                | 19,543   | \$6,332,245   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,212   | \$4,051,357   |
| 3b. Accounts Eligible For Field Action                 | 13,212   | \$4,051,357   |
| 4a. Terminations For Non-Payment - All                 | 726      | \$591,218     |
| 4b. Terminations For Non-Pmt - Heat Related            | 726      | \$591,218     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 657      | \$496,834     |
| *5a. Reconnects Due To HEAP or DSS                     | 42       | \$18,898      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 218      | \$204,113     |
| 6a. Active DPA's At The Beginning Of This Month        | 4859     | \$8,572,849   |
| 6b. Deferred Payment Agreements Made                   | 1,491    | \$1,476,418   |
| 6c. Deferred Payment Agreements Reinstated             | 506      | \$678,227     |
| 6d. Deferred Payment Agreements Defaulted              | 1,212    | \$1,120,818   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4668     | \$8,292,047   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 51%      | 112%          |
| 7a. Uncollectable This Month                           | 654      | \$517,560     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.45%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 342      | \$472,370     |
| 8. Residential Sales                                   | 261,095  | \$ 29,872,519 |
| 9a. Residential Bankruptcies                           | 8        | \$18,515      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 4%            |
| 10a. Final Bills Issued This Month                     | 2,563    | \$444,973     |
| 10b. Final Bills With Arrears This Month               | 503      | \$227,999     |
| 10c. Final Bills With One or More DPA (last 12 months) | 469      | \$238,538     |
| 11. Deposits Received This Month                       | 129      | \$25,949      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: Sep-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 920      | \$627,772    |
| 2. Final Termination Notices This Month   | 4,557    | \$3,942,392  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,868    | \$1,867,282  |
| 3b. Accounts Eligible For Field Action  | 2,868    | \$1,867,282  |
| 4a. Terminations For Non-Payment - All  | 52       | \$55,893     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 28       | \$19,131     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 4        | \$3,478      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 12       | \$27,455     |
| 6b. Deferred Payment Agreements Made  | 21       | \$21,550     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$1,019      |
| 6d. Deferred Payment Agreements Defaulted   | 7        | \$8,252      |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 11       | \$27,387     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.3%     | 4.4%         |
| 7a. Uncollectable This Month  | 29       | \$14,914     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 17.24%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,067   | \$15,995,768 |
| 9a. Non-Residential Deposits Received This Month                                    | 130      | \$69,010     |
| 9b. New Non-Residential Accounts  | 339      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 24.78%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$2,690      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7%       | 18%          |



**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: **Oct-17**

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 10,630   | \$7,798,025   |
| 2. Final Termination Notices This Month                | 20,135   | \$6,467,688   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,708   | \$4,157,668   |
| 3b. Accounts Eligible For Field Action                 | 13,708   | \$4,157,668   |
| 4a. Terminations For Non-Payment - All                 | 1,078    | \$783,036     |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,078    | \$783,036     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 943      | \$650,465     |
| *5a. Reconnects Due To HEAP or DSS                     | 67       | \$30,896      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 325      | \$241,156     |
| 6a. Active DPA's At The Beginning Of This Month        | 4668     | \$8,292,047   |
| 6b. Deferred Payment Agreements Made                   | 1,868    | \$1,713,946   |
| 6c. Deferred Payment Agreements Reinstated             | 650      | \$840,910     |
| 6d. Deferred Payment Agreements Defaulted              | 1,225    | \$1,190,148   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4880     | \$8,256,852   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 44%      | 106%          |
| 7a. Uncollectable This Month                           | 735      | \$314,854     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.99%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 426      | \$381,300     |
| 8. Residential Sales                                   | 260,595  | \$ 26,069,993 |
| 9a. Residential Bankruptcies                           | 3        | \$4,222       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%       | 1%            |
| 10a. Final Bills Issued This Month                     | 2,327    | \$445,119     |
| 10b. Final Bills With Arrears This Month               | 478      | \$250,768     |
| 10c. Final Bills With One or More DPA (last 12 months) | 470      | \$291,827     |
| 11. Deposits Received This Month                       | 115      | \$28,860      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Oct-17**

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 944      | \$712,718    |
| 2. Final Termination Notices This Month   | 4,269    | \$3,593,724  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,752    | \$2,099,414  |
| 3b. Accounts Eligible For Field Action  | 2,752    | \$2,099,414  |
| 4a. Terminations For Non-Payment - All  | 51       | \$37,136     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 40       | \$32,747     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 9        | \$6,275      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 11       | \$27,387     |
| 6b. Deferred Payment Agreements Made  | 18       | \$33,490     |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$863        |
| 6d. Deferred Payment Agreements Defaulted   | 12       | \$15,177     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 14       | \$44,103     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.2%     | 3.8%         |
| 7a. Uncollectable This Month  | 29       | \$7,320      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 14.29%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,336   | \$14,968,599 |
| 9a. Non-Residential Deposits Received This Month                                    | 103      | \$67,246     |
| 9b. New Non-Residential Accounts  | 455      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 16.48%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 2        | \$1,030      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7%       | 14%          |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**MONTH OF: **Nov-17**

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>*1. Arrears Greater Than Sixty Days</b>             | <b>9,822</b>   | <b>\$7,735,187</b>   |
| 2. Final Termination Notices This Month                | 19,195         | \$5,987,738          |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,423         | \$4,506,165          |
| 3b. Accounts Eligible For Field Action                 | 14,423         | \$4,506,165          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>445</b>     | <b>\$425,537</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 445            | \$425,537            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 373            | \$369,689            |
| *5a. Reconnects Due To HEAP or DSS                     | 83             | \$32,788             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 123            | \$126,396            |
| 6a. Active DPA's At The Beginning Of This Month        | 4880           | \$8,256,852          |
| 6b. Deferred Payment Agreements Made                   | 1,711          | \$1,542,760          |
| 6c. Deferred Payment Agreements Reinstated             | 547            | \$703,234            |
| 6d. Deferred Payment Agreements Defaulted              | 1,126          | \$1,007,029          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>4955</b>    | <b>\$9,315,337</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 50%            | 107%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>787</b>     | <b>\$351,911</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.31%         |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 453            | \$461,342            |
| <b>8. Residential Sales</b>                            | <b>261,216</b> | <b>\$ 31,786,735</b> |
| 9a. Residential Bankruptcies                           | 5              | \$6,647              |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%             | 2%                   |
| 10a. Final Bills Issued This Month                     | 2,299          | \$356,391            |
| 10b. Final Bills With Arrears This Month               | 415            | \$184,992            |
| 10c. Final Bills With One or More DPA (last 12 months) | 392            | \$183,719            |
| 11. Deposits Received This Month                       | 161            | \$39,218             |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**MONTH OF: **Nov-17**

| ITEM DESCRIPTION  | TOTALS        |                     |
|---|---------------|---------------------|
|   | Customer      | Dollars             |
| <b>*1. Arrears Greater Than Sixty Days</b>  | <b>895</b>    | <b>\$725,225</b>    |
| 2. Final Termination Notices This Month   | 4,440         | \$3,606,568         |
| 3a. Unresolved Arrears (FTN Expired)  | 3,076         | \$2,092,632         |
| 3b. Accounts Eligible For Field Action  | 3,076         | \$2,092,632         |
| <b>4a. Terminations For Non-Payment - All</b>                                       | <b>41</b>     | <b>\$40,385</b>     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -             | \$0                 |
| 5a. Reconnects Of Non-Payment Customers   | 38            | \$41,273            |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 6             | \$8,698             |
| 6a. Active DPA's At The Beginning Of This Month                                     | 14            | \$44,103            |
| 6b. Deferred Payment Agreements Made  | 8             | \$10,175            |
| 6c. Deferred Payment Agreements Reinstated  | 1             | \$7,238             |
| 6d. Deferred Payment Agreements Defaulted   | 9             | \$17,355            |
| 6e. Deferred Payment Agreements Satisfied   | N/A           | N/A                 |
| <b>6f. Active DPA's At The End Of This Month</b>                                    | <b>11</b>     | <b>\$32,621</b>     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.6%          | 6.1%                |
| <b>7a. Uncollectable This Month</b>   | <b>23</b>     | <b>\$1,780</b>      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 14.81%        |                     |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A           |                     |
| <b>8. Non-Residential Sales</b>   | <b>48,084</b> | <b>\$16,083,342</b> |
| 9a. Non-Residential Deposits Received This Month                                    | 168           | \$105,451           |
| 9b. New Non-Residential Accounts  | 552           |                     |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 19.02%        |                     |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%         |                     |
| 10a Non-Residential Bankruptcies This Month   | -             | \$0                 |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%            | 0%                  |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: **Dec-17**

| ITEM DESCRIPTION                                       | TOTALS         |                      |
|--|----------------|----------------------|
|  | Customer       | Dollars              |
| <b>*1. Arrears Greater Than Sixty Days</b>             | <b>9,002</b>   | <b>\$7,186,435</b>   |
| 2. Final Termination Notices This Month                | 19,402         | \$6,175,608          |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,338         | \$4,262,946          |
| 3b. Accounts Eligible For Field Action                 | 13,338         | \$4,262,946          |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>151</b>     | <b>\$148,964</b>     |
| 4b. Terminations For Non-Pmt - Heat Related            | 151            | \$148,964            |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                  |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A            | N/A                  |
| 5. Reconnections for Non-Pmt.                          | 139            | \$121,691            |
| *5a. Reconnects Due To HEAP or DSS                     | 33             | \$12,902             |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 45             | \$38,552             |
| 6a. Active DPA's At The Beginning Of This Month        | <b>4955</b>    | <b>\$9,315,337</b>   |
| 6b. Deferred Payment Agreements Made                   | 1,268          | \$1,111,270          |
| 6c. Deferred Payment Agreements Reinstated             | 366            | \$437,156            |
| 6d. Deferred Payment Agreements Defaulted              | 1,204          | \$1,101,056          |
| 6e. Deferred Payment Agreements Satisfied              | n/a            | n/a                  |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>4592</b>    | <b>\$8,903,670</b>   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 55%            | 130%                 |
| <b>7a. Uncollectable This Month</b>                    | <b>858</b>     | <b>\$533,833</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.79%         |                      |
| 7c. Resid. UCB Accounts with One or More DPA           | 460            | \$534,927            |
| <b>8. Residential Sales</b>                            | <b>263,044</b> | <b>\$ 40,600,022</b> |
| 9a. Residential Bankruptcies                           | 3              | \$10,708             |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%             | 2%                   |
| 10a. Final Bills Issued This Month                     | 1,942          | \$299,917            |
| 10b. Final Bills With Arrears This Month               | 368            | \$148,142            |
| 10c. Final Bills With One or More DPA (last 12 months) | 320            | \$140,252            |
| 11. Deposits Received This Month                       | 134            | \$34,374             |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Dec-17**

| ITEM DESCRIPTION  | TOTALS        |                     |
|---|---------------|---------------------|
|   | Customer      | Dollars             |
| <b>*1. Arrears Greater Than Sixty Days</b>  | <b>960</b>    | <b>\$718,867</b>    |
| 2. Final Termination Notices This Month   | 4,209         | \$3,682,203         |
| 3a. Unresolved Arrears (FTN Expired)  | 2,891         | \$2,032,183         |
| 3b. Accounts Eligible For Field Action  | 2,891         | \$2,032,183         |
| <b>4a. Terminations For Non-Payment - All</b>                                       | <b>40</b>     | <b>\$34,094</b>     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -             | \$0                 |
| 5a. Reconnects Of Non-Payment Customers   | <b>31</b>     | <b>\$26,751</b>     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 1             | \$2,309             |
| 6a. Active DPA's At The Beginning Of This Month                                     | <b>11</b>     | <b>\$32,621</b>     |
| 6b. Deferred Payment Agreements Made  | 4             | \$6,720             |
| 6c. Deferred Payment Agreements Reinstated  | -             | \$0                 |
| 6d. Deferred Payment Agreements Defaulted   | 7             | \$17,945            |
| 6e. Deferred Payment Agreements Satisfied   | N/A           | N/A                 |
| <b>6f. Active DPA's At The End Of This Month</b>                                    | <b>8</b>      | <b>\$20,392</b>     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.1%          | 4.5%                |
| <b>7a. Uncollectable This Month</b>   | <b>27</b>     | <b>\$15,994</b>     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 26.09%        |                     |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A           |                     |
| <b>8. Non-Residential Sales</b>   | <b>48,552</b> | <b>\$18,219,302</b> |
| 9a. Non-Residential Deposits Received This Month                                    | 154           | \$137,683           |
| 9b. New Non-Residential Accounts  | 465           |                     |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 26.67%        |                     |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%         |                     |
| 10a Non-Residential Bankruptcies This Month   | -             | <b>\$0</b>          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0%            | 0%                  |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jan-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 320,522   | \$265,899,028 |
| 2 Final Termination Notices This Month                 | 196,282   | \$82,713,159  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,523    | \$18,107,792  |
| 3b. Accounts Eligible For Field Action                 | 75,225    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 4,667     | \$6,491,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,217     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,770     | \$3,906,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 389       | \$732,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 561       | \$518,070     |
| 6a. Active DPA's At The Beginning Of This Month        | 145,091   | \$84,254,906  |
| 6b. Deferred Payment Agreements Made                   | 35,912    | \$34,639,735  |
| 6c. Deferred Payment Agreements Reinstated             | 39,446    | \$23,029,996  |
| 6d. Deferred Payment Agreements Defaulted              | 11,341    | \$9,020,973   |
| 6e. Deferred Payment Agreements Satisfied              | 20,017    | \$8,158,684   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 147,903   | \$86,313,855  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,976     | \$3,506,455   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 10.8%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 671       | \$785,480     |
| 8 <b>Residential Sales</b>                             | 2,940,828 | \$354,391,702 |
| 9a. Residential Bankruptcies                           | 42        | \$54,418      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.7%      | 1.6%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 61,129    | \$20,997,728  |
| 10b. Final Bills With Arrears This Month               | 6,418     | \$3,883,415   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,484     | \$1,172,650   |
| 11 Deposits Received This Month                        | 6,190     | \$719,564     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Jan-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 29,913   | \$45,757,808  |
| 2 Final Termination Notices This Month   | 63,757   | \$42,966,954  |
| 3a. Unresolved Arrears (FTN Expired)   | 14,828   | \$4,066,822   |
| 3b. Accounts Eligible For Field Action   | 18,850   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 412      | \$1,729,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 246      | \$459,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 35       | \$68,368      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,721    | \$9,281,881   |
| 6b. Deferred Payment Agreements Made   | 2,312    | \$6,118,512   |
| 6c. Deferred Payment Agreements Reinstated   | 1,132    | \$1,320,345   |
| 6d. Deferred Payment Agreements Defaulted  | 947      | \$1,616,489   |
| 6e. Deferred Payment Agreements Satisfied  | 569      | \$1,606,245   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,983    | \$9,268,319   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 983      | \$856,061     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 31.2%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 585,394  | \$675,416,403 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,905   | \$7,231,479   |
| 9b. New Non-Residential Accounts   | 8,271    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 58.5%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 54.4%    | 15.0%         |
| 10a. Non-Residential Bankruptcies This Month   | 14       | \$38,921      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.4%     | 4.5%          |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Feb-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 315,288   | \$263,246,855 |
| 2 Final Termination Notices This Month                 | 193,182   | \$82,989,837  |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,067    | \$15,650,793  |
| 3b. Accounts Eligible For Field Action                 | 71,833    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 4,700     | \$5,733,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 869       |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 4,118     | \$3,914,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 423       | \$738,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 556       | \$500,679     |
| 6a. Active DPA's At The Beginning Of This Month        | 147,903   | \$86,313,855  |
| 6b. Deferred Payment Agreements Made                   | 31,500    | \$30,840,669  |
| 6c. Deferred Payment Agreements Reinstated             | 36,325    | \$20,551,517  |
| 6d. Deferred Payment Agreements Defaulted              | 11,481    | \$8,566,254   |
| 6e. Deferred Payment Agreements Satisfied              | 18,720    | \$7,213,287   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 145,757   | \$85,954,338  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,272     | \$2,444,668   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.5%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 534       | \$617,267     |
| 8 <b>Residential Sales</b>                             | 2,942,190 | \$357,251,067 |
| 9a. Residential Bankruptcies                           | 29        | \$40,142      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.6%      | 1.6%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 62,416    | \$22,936,487  |
| 10b. Final Bills With Arrears This Month               | 6,471     | \$4,296,482   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,446     | \$1,186,465   |
| 11 Deposits Received This Month                        | 6,014     | \$695,748     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Feb-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 29,585   | \$47,869,922  |
| 2 Final Termination Notices This Month   | 67,552   | \$43,932,077  |
| 3a. Unresolved Arrears (FTN Expired)   | 13,110   | \$3,247,892   |
| 3b. Accounts Eligible For Field Action   | 19,368   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 420      | \$1,765,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 207      | \$242,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 19       | \$32,544      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,983    | \$9,268,319   |
| 6b. Deferred Payment Agreements Made   | 1,992    | \$5,981,710   |
| 6c. Deferred Payment Agreements Reinstated   | 1,036    | \$1,451,868   |
| 6d. Deferred Payment Agreements Defaulted  | 949      | \$1,305,915   |
| 6e. Deferred Payment Agreements Satisfied  | 549      | \$1,727,073   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,858    | \$9,500,085   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 955      | \$1,392,844   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 30.8%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 586,674  | \$674,989,381 |
| 9a. Non-Residential Deposits Received This Month                                     | 12,964   | \$7,108,094   |
| 9b. New Non-Residential Accounts   | 9,135    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 62.0%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 56.2%    | 14.4%         |
| 10a. Non-Residential Bankruptcies This Month   | 24       | \$89,344      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.5%     | 6.4%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Mar-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 312,604   | \$262,045,784 |
| 2 Final Termination Notices This Month                 | 182,368   | \$79,906,090  |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,228    | \$19,435,789  |
| 3b. Accounts Eligible For Field Action                 |           |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 4,047     | \$4,762,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 737       |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,315     | \$3,023,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 350       | \$636,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 468       | \$369,118     |
| 6a. Active DPA's At The Beginning Of This Month        | 145,757   | \$85,954,338  |
| 6b. Deferred Payment Agreements Made                   | 34,945    | \$34,928,331  |
| 6c. Deferred Payment Agreements Reinstated             | 39,805    | \$22,184,024  |
| 6d. Deferred Payment Agreements Defaulted              | 15,671    | \$12,757,664  |
| 6e. Deferred Payment Agreements Satisfied              | 22,497    | \$8,888,031   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 142,611   | \$85,887,851  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 6,114     | \$2,295,390   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.0%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 611       | \$696,941     |
| 8 <b>Residential Sales</b>                             | 2,945,351 | \$338,272,568 |
| 9a. Residential Bankruptcies                           | 45        | \$133,383     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.7%      | 5.8%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 57,008    | \$23,807,485  |
| 10b. Final Bills With Arrears This Month               | 7,037     | \$4,082,723   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,660     | \$1,308,276   |
| 11 Deposits Received This Month                        | 6,027     | \$706,900     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Mar-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 30,106   | \$66,568,786  |
| 2 Final Termination Notices This Month   | 61,757   | \$43,425,968  |
| 3a. Unresolved Arrears (FTN Expired)   | 14,501   | \$3,974,041   |
| 3b. Accounts Eligible For Field Action   |          |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 424      | \$1,645,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 205      | \$385,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 22       | \$46,647      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,858    | \$9,500,085   |
| 6b. Deferred Payment Agreements Made   | 2,483    | \$7,518,911   |
| 6c. Deferred Payment Agreements Reinstated   | 1,336    | \$1,856,306   |
| 6d. Deferred Payment Agreements Defaulted  | 1,039    | \$1,733,296   |
| 6e. Deferred Payment Agreements Satisfied  | 716      | \$2,046,802   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,783    | \$9,726,766   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,171    | \$1,482,491   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 27.8%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 587,318  | \$642,676,157 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,369   | \$6,324,707   |
| 9b. New Non-Residential Accounts   | 9,036    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 62.8%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.8%    | 13.9%         |
| 10a. Non-Residential Bankruptcies This Month   | 30       | \$75,203      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.6%     | 5.1%          |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 308,250   | \$256,357,470 |
| 2 Final Termination Notices This Month                 | 183,427   | \$79,987,860  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,273    | \$20,617,903  |
| 3b. Accounts Eligible For Field Action                 | 85,244    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 5,440     | \$8,688,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,681     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 4,396     | \$4,829,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 503       | \$1,040,000   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 653       | \$659,564     |
| 6a. Active DPA's At The Beginning Of This Month        | 142,611   | \$85,887,851  |
| 6b. Deferred Payment Agreements Made                   | 29,220    | \$30,973,100  |
| 6c. Deferred Payment Agreements Reinstated             | 34,547    | \$20,146,866  |
| 6d. Deferred Payment Agreements Defaulted              | 14,924    | \$11,056,019  |
| 6e. Deferred Payment Agreements Satisfied              | 19,287    | \$8,312,563   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 137,749   | \$84,916,266  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 4,453     | \$2,336,939   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 12.4%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 510       | \$598,513     |
| 8 <b>Residential Sales</b>                             | 2,946,789 | \$282,037,889 |
| 9a. Residential Bankruptcies                           | 36        | \$54,798      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.8%      | 2.3%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 59,856    | \$18,458,211  |
| 10b. Final Bills With Arrears This Month               | 6,525     | \$4,363,505   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,512     | \$1,276,236   |
| 11 Deposits Received This Month                        | 5,943     | \$678,504     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Apr-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 29,465   | \$49,446,316  |
| 2 Final Termination Notices This Month   | 60,350   | \$41,148,982  |
| 3a. Unresolved Arrears (FTN Expired)   | 11,683   | \$3,522,117   |
| 3b. Accounts Eligible For Field Action   | 21,613   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 761      | \$2,591,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 312      | \$459,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 24       | \$38,740      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,783    | \$9,726,766   |
| 6b. Deferred Payment Agreements Made   | 2,312    | \$6,676,287   |
| 6c. Deferred Payment Agreements Reinstated   | 1,061    | \$1,250,252   |
| 6d. Deferred Payment Agreements Defaulted  | 880      | \$1,409,221   |
| 6e. Deferred Payment Agreements Satisfied  | 611      | \$1,916,290   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,922    | \$9,277,800   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 871      | \$889,570     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 30.0%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 586,992  | \$570,975,135 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,115   | \$6,106,152   |
| 9b. New Non-Residential Accounts   | 7,433    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 61.8%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 52.9%    | 15.8%         |
| 10a. Non-Residential Bankruptcies This Month   | 32       | \$70,584      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.7%     | 7.9%          |

Notes: Please enter any special notes here.



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: May-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 297,219   | \$247,007,770 |
| 2 Final Termination Notices This Month                 | 180,750   | \$76,593,135  |
| 3a. Unresolved Arrears (FTN Expired)                   | 41,587    | \$25,069,785  |
| 3b. Accounts Eligible For Field Action                 | 85,878    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 4,610     | \$8,328,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,777     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,844     | \$5,192,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 434       | \$941,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 553       | \$726,413     |
| 6a. Active DPA's At The Beginning Of This Month        | 137,749   | \$84,916,266  |
| 6b. Deferred Payment Agreements Made                   | 33,508    | \$36,041,708  |
| 6c. Deferred Payment Agreements Reinstated             | 39,985    | \$23,157,523  |
| 6d. Deferred Payment Agreements Defaulted              | 16,560    | \$12,951,386  |
| 6e. Deferred Payment Agreements Satisfied              | 22,711    | \$8,595,076   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 135,306   | \$85,526,853  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,272     | \$2,744,224   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.9%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 576       | \$701,529     |
| 8 <b>Residential Sales</b>                             | 2,942,975 | \$254,644,292 |
| 9a. Residential Bankruptcies                           | 43        | \$165,401     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.8%      | 6.0%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 57,497    | \$19,438,122  |
| 10b. Final Bills With Arrears This Month               | 4,669     | \$5,317,989   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,720     | \$1,529,472   |
| 11 Deposits Received This Month                        | 6,376     | \$730,103     |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: May-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 28,843   | \$47,550,928  |
| 2 Final Termination Notices This Month   | 59,515   | \$38,532,695  |
| 3a. Unresolved Arrears (FTN Expired)   | 14,371   | \$3,687,743   |
| 3b. Accounts Eligible For Field Action   | 21,782   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 549      | \$2,213,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 261      | \$401,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 26       | \$53,794      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,922    | \$9,277,800   |
| 6b. Deferred Payment Agreements Made   | 2,477    | \$7,179,949   |
| 6c. Deferred Payment Agreements Reinstated   | 1,306    | \$1,368,598   |
| 6d. Deferred Payment Agreements Defaulted  | 1,048    | \$2,047,609   |
| 6e. Deferred Payment Agreements Satisfied  | 701      | \$2,104,897   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 6,014    | \$9,530,906   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,086    | \$1,816,769   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 23.8%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 586,121  | \$506,751,196 |
| 9a. Non-Residential Deposits Received This Month                                     | 9,996    | \$6,441,733   |
| 9b. New Non-Residential Accounts   | 7,106    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 57.7%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.9%    | 12.9%         |
| 10a. Non-Residential Bankruptcies This Month   | 107      | \$234,226     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.9%     | 12.9%         |



**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jun-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 293,733   | \$248,267,420 |
| 2 Final Termination Notices This Month                 | 186,226   | \$78,477,774  |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,309    | \$22,951,895  |
| 3b. Accounts Eligible For Field Action                 | 84,352    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 4,106     | \$6,858,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,057     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,641     | \$4,831,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 409       | \$950,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 432       | \$493,934     |
| 6a. Active DPA's At The Beginning Of This Month        | 135,306   | \$85,526,853  |
| 6b. Deferred Payment Agreements Made                   | 32,702    | \$33,452,680  |
| 6c. Deferred Payment Agreements Reinstated             | 39,595    | \$23,131,696  |
| 6d. Deferred Payment Agreements Defaulted              | 16,657    | \$13,312,985  |
| 6e. Deferred Payment Agreements Satisfied              | 19,360    | \$7,670,743   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 132,356   | \$85,400,193  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,684     | \$2,893,135   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 12.0%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 610       | \$646,743     |
| 8 <b>Residential Sales</b>                             | 2,947,294 | \$302,462,256 |
| 9a. Residential Bankruptcies                           | 47        | \$72,129      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.8%      | 2.5%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 68,895    | \$19,647,794  |
| 10b. Final Bills With Arrears This Month               | 7,566     | \$5,001,049   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,687     | \$1,465,941   |
| 11 Deposits Received This Month                        | 6,708     | \$779,128     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Jun-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 32,447   | \$44,241,134  |
| 2 Final Termination Notices This Month   | 61,352   | \$39,399,554  |
| 3a. Unresolved Arrears (FTN Expired)   | 12,460   | \$4,583,736   |
| 3b. Accounts Eligible For Field Action   | 20,716   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 712      | \$2,664,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 306      | \$501,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 21       | \$59,523      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 6,014    | \$9,530,906   |
| 6b. Deferred Payment Agreements Made   | 2,530    | \$7,350,785   |
| 6c. Deferred Payment Agreements Reinstated   | 1,235    | \$1,600,293   |
| 6d. Deferred Payment Agreements Defaulted  | 1,137    | \$1,713,697   |
| 6e. Deferred Payment Agreements Satisfied  | 560      | \$1,666,634   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 6,163    | \$9,290,256   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,053    | \$1,473,311   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 30.0%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 586,877  | \$562,028,641 |
| 9a. Non-Residential Deposits Received This Month                                     | 10,605   | \$7,147,256   |
| 9b. New Non-Residential Accounts   | 6,792    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 56.7%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 48.8%    | 22.4%         |
| 10a. Non-Residential Bankruptcies This Month   | 69       | \$76,976      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.6%     | 5.2%          |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jul-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 289,157   | \$257,676,050 |
| 2 Final Termination Notices This Month                 | 195,513   | \$83,629,210  |
| 3a. Unresolved Arrears (FTN Expired)                   | 33,150    | \$20,815,018  |
| 3b. Accounts Eligible For Field Action                 | 83,595    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 3,684     | \$6,580,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,429     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 2,927     | \$4,300,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 408       | \$968,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 365       | \$467,214     |
| 6a. Active DPA's At The Beginning Of This Month        | 132,356   | \$85,400,193  |
| 6b. Deferred Payment Agreements Made                   | 29,464    | \$29,654,614  |
| 6c. Deferred Payment Agreements Reinstated             | 38,639    | \$22,734,018  |
| 6d. Deferred Payment Agreements Defaulted              | 11,591    | \$10,036,367  |
| 6e. Deferred Payment Agreements Satisfied              | 17,347    | \$7,233,989   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 129,552   | \$83,690,869  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,643     | \$3,941,977   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 10.4%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 584       | \$670,946     |
| 8 <b>Residential Sales</b>                             | 2,946,209 | \$394,089,050 |
| 9a. Residential Bankruptcies                           | 36        | \$50,068      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.6%      | 1.3%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 78,532    | \$20,286,539  |
| 10b. Final Bills With Arrears This Month               | 7,135     | \$4,816,384   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,729     | \$1,370,555   |
| 11 Deposits Received This Month                        | 6,546     | \$747,723     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Jul-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 29,264   | \$50,838,894  |
| 2 Final Termination Notices This Month   | 66,243   | \$43,515,486  |
| 3a. Unresolved Arrears (FTN Expired)   | 12,081   | \$3,998,511   |
| 3b. Accounts Eligible For Field Action   | 20,516   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 543      | \$1,911,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 291      | \$505,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 14       | \$21,926      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 6,163    | \$9,290,256   |
| 6b. Deferred Payment Agreements Made   | 2,168    | \$6,409,892   |
| 6c. Deferred Payment Agreements Reinstated   | 1,274    | \$1,412,581   |
| 6d. Deferred Payment Agreements Defaulted  | 979      | \$1,859,025   |
| 6e. Deferred Payment Agreements Satisfied  | 567      | \$1,416,191   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 6,014    | \$9,294,649   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,453    | \$1,874,066   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.2%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 587,178  | \$686,879,862 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,568   | \$7,259,987   |
| 9b. New Non-Residential Accounts   | 8,709    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 60.2%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 55.9%    | 14.0%         |
| 10a. Non-Residential Bankruptcies This Month   | 36       | \$93,741      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.5%     | 5.0%          |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Aug-17

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>            | 278,480       | \$261,088,301 |
| 2                       | Final Termination Notices This Month              | 210,787       | \$92,551,079  |
| 3a.                     | Unresolved Arrears (FTN Expired)                  | 39,826        | \$23,249,004  |
| 3b.                     | Accounts Eligible For Field Action                | 86,779        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>         | 4,571         | \$7,770,000   |
| 4b.                     | Terminations For Non-Pmt - Heat Related           | 2,223         |               |
| 4c.                     | Terminations For Non-Pmt - Service Limiter *B     |               |               |
| 4d.                     | Term. Other Than Non-Pmt. or Cust. Request *B     |               |               |
| 5                       | Reconnections for Non-Pmt.                        | 3,630         | \$4,964,000   |
| 5a.                     | Reconnects Due To HEAP or DSS                     | 447           | \$1,056,000   |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.         | 544           | \$618,856     |
| 6a.                     | Active DPA's At The Beginning Of This Month       | 129,552       | \$83,690,869  |
| 6b.                     | Deferred Payment Agreements Made                  | 36,393        | \$35,450,639  |
| 6c.                     | Deferred Payment Agreements Reinstated            | 40,388        | \$24,068,649  |
| 6d.                     | Deferred Payment Agreements Defaulted             | 20,169        | \$15,597,442  |
| 6e.                     | Deferred Payment Agreements Satisfied             | 17,365        | \$7,588,352   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>      | 128,652       | \$83,437,278  |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days             |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>                  | 6,969         | \$4,582,382   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service    | 10.8%         |               |
| 7c.                     | Resid. UCB Accounts with One or More DPA          | 649           | \$792,411     |
| 8                       | <b>Residential Sales</b>                          | 2,947,960     | \$369,510,280 |
| 9a.                     | Residential Bankruptcies                          | 52            | \$219,361     |
| 9b.                     | Percent Of Bankruptcies Compared To All UCB's     | 0.7%          | 4.8%          |
| 10a.                    | Final Bills Issued This Month (Res & NonRes)      | 76,684        | \$20,455,466  |
| 10b.                    | Final Bills With Arrears This Month               | 8,140         | \$5,489,282   |
| 10c.                    | Final Bills With One or More DPA (last 12 months) | 1,939         | \$1,777,016   |
| 11                      | Deposits Received This Month                      | 5,809         | \$638,200     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Aug-17

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>  | 28,473        | \$54,346,018  |
| 2                       | Final Termination Notices This Month  | 74,669        | \$49,594,603  |
| 3a.                     | Unresolved Arrears (FTN Expired)  | 15,578        | \$4,509,140   |
| 3b.                     | Accounts Eligible For Field Action  | 22,038        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>                                       | 451           | \$1,795,000   |
| 4b.                     | Term. Other Than Non-Pmt. or Cust. Request                                      |               |               |
| 5a.                     | Reconnects Of Non-Payment Customers   | 263           | \$333,000     |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.                                       | 20            | \$43,738      |
| 6a.                     | Active DPA's At The Beginning Of This Month                                     | 6,014         | \$9,294,649   |
| 6b.                     | Deferred Payment Agreements Made  | 2,329         | \$7,473,029   |
| 6c.                     | Deferred Payment Agreements Reinstated  | 1,298         | \$1,435,981   |
| 6d.                     | Deferred Payment Agreements Defaulted   | 1,213         | \$2,207,958   |
| 6e.                     | Deferred Payment Agreements Satisfied   | 573           | \$1,581,487   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>                                    | 5,796         | \$9,373,904   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days   |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>  | 1,665         | \$1,849,565   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service                                  | 0.27027027    |               |
| 7c.                     | Non-Resid. UCB Accounts with One or More DPA                                    |               |               |
| 8                       | <b>Non-Residential Sales</b>  | 587,777       | \$629,101,755 |
| 9a.                     | Non-Residential Deposits Received This Month                                    | 10,499        | \$7,455,090   |
| 9b.                     | New Non-Residential Accounts  | 8,370         |               |
| 9c.                     | Percent Of New Non-Resid. Accts. W/Deposits                                     | 55.0%         |               |
| 9d.                     | Percent Of Non-Resid. Accts. W/Deposits   | 55.4%         | 12.5%         |
| 10a.                    | Non-Residential Bankruptcies This Month   | 32            | \$57,186      |
| 10b.                    | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.9%          | 3.1%          |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Sep-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 282,311   | \$262,265,773 |
| 2 Final Termination Notices This Month                 | 225,845   | \$99,522,840  |
| 3a. Unresolved Arrears (FTN Expired)                   | 37,856    | \$21,272,945  |
| 3b. Accounts Eligible For Field Action                 | 91,725    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 4,216     | \$7,382,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,726     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,686     | \$4,987,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 567       | \$1,187,000   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 438       | \$510,604     |
| 6a. Active DPA's At The Beginning Of This Month        | 128,652   | \$83,437,278  |
| 6b. Deferred Payment Agreements Made                   | 37,107    | \$34,932,795  |
| 6c. Deferred Payment Agreements Reinstated             | 37,801    | \$23,303,730  |
| 6d. Deferred Payment Agreements Defaulted              | 16,624    | \$13,143,563  |
| 6e. Deferred Payment Agreements Satisfied              | 16,552    | \$7,115,641   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 131,777   | \$84,725,655  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,579     | \$3,615,724   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 10.3%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 626       | \$717,175     |
| 8 <b>Residential Sales</b>                             | 2,950,873 | \$326,415,753 |
| 9a. Residential Bankruptcies                           | 32        | \$44,719      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.6%      | 1.2%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 74,156    | \$23,417,540  |
| 10b. Final Bills With Arrears This Month               | 7,709     | \$5,073,685   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,790     | \$1,616,478   |
| 11 Deposits Received This Month                        | 6,085     | \$704,066     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Sep-17

| ITEM DESCRIPTION   | TOTALS      |               |
|--|-------------|---------------|
|  | Customer    | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 29,627      | \$51,778,398  |
| 2 Final Termination Notices This Month   | 79,955      | \$56,044,817  |
| 3a. Unresolved Arrears (FTN Expired)   | 12,937      | \$3,635,812   |
| 3b. Accounts Eligible For Field Action   | 22,611      |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 462         | \$2,010,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |             |               |
| 5a. Reconnects Of Non-Payment Customers  | 234         | \$370,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 20          | \$53,683      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,796       | \$9,373,904   |
| 6b. Deferred Payment Agreements Made   | 2,336       | \$7,768,632   |
| 6c. Deferred Payment Agreements Reinstated   | 1,242       | \$1,517,839   |
| 6d. Deferred Payment Agreements Defaulted  | 1,027       | \$1,650,863   |
| 6e. Deferred Payment Agreements Satisfied  | 558         | \$1,266,283   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,919       | \$9,810,031   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |             |               |
| 7a. <b>Uncollectibles This Month</b>   | 954         | \$611,271     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.307127883 |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |             |               |
| 8 <b>Non-Residential Sales</b>   | 588,781     | \$635,282,044 |
| 9a. Non-Residential Deposits Received This Month                                     | 12,481      | \$6,760,543   |
| 9b. New Non-Residential Accounts   | 8,889       |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 53.0%       |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 55.8%       | 13.6%         |
| 10a. Non-Residential Bankruptcies This Month   | 33          | \$137,199     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.5%        | 22.4%         |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Oct-17

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>            | 287,340       | \$263,838,483 |
| 2                       | Final Termination Notices This Month              | 219,123       | \$92,913,265  |
| 3a.                     | Unresolved Arrears (FTN Expired)                  | 40,249        | \$22,990,743  |
| 3b.                     | Accounts Eligible For Field Action                | 65,292        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>         | 4,157         | \$6,737,000   |
| 4b.                     | Terminations For Non-Pmt - Heat Related           | 1,452         |               |
| 4c.                     | Terminations For Non-Pmt - Service Limiter *B     |               |               |
| 4d.                     | Term. Other Than Non-Pmt. or Cust. Request *B     |               |               |
| 5                       | Reconnections for Non-Pmt.                        | 3,581         | \$4,874,000   |
| 5a.                     | Reconnects Due To HEAP or DSS                     | 475           | \$1,097,000   |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.         | 475           | \$540,151     |
| 6a.                     | Active DPA's At The Beginning Of This Month       | 131,777       | \$84,725,655  |
| 6b.                     | Deferred Payment Agreements Made                  | 39,746        | \$37,874,967  |
| 6c.                     | Deferred Payment Agreements Reinstated            | 41,489        | \$25,189,519  |
| 6d.                     | Deferred Payment Agreements Defaulted             | 14,390        | \$12,103,663  |
| 6e.                     | Deferred Payment Agreements Satisfied             | 19,807        | \$8,322,316   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>      | 135,806       | \$86,686,747  |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days             |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>                  | 6,459         | \$2,308,944   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service    | 9.8%          |               |
| 7c.                     | Resid. UCB Accounts with One or More DPA          | 667           | \$805,825     |
| 8                       | <b>Residential Sales</b>                          | 2,953,587     | \$306,524,713 |
| 9a.                     | Residential Bankruptcies                          | 36            | \$79,223      |
| 9b.                     | Percent Of Bankruptcies Compared To All UCB's     | 0.6%          | 3.4%          |
| 10a.                    | Final Bills Issued This Month (Res & NonRes)      | 65,180        | \$22,532,813  |
| 10b.                    | Final Bills With Arrears This Month               | 7,701         | \$4,868,881   |
| 10c.                    | Final Bills With One or More DPA (last 12 months) | 1,729         | \$1,559,809   |
| 11                      | Deposits Received This Month                      | 6,374         | \$785,059     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Oct-17

| <b>ITEM DESCRIPTION</b> |   | <b>TOTALS</b> |               |
|-------------------------|---|---------------|---------------|
|                         |   | Customer      | Dollars       |
| 1                       | <b>Arrears Greater Than Sixty Days</b>  | 29,354        | \$52,512,606  |
| 2                       | Final Termination Notices This Month  | 72,518        | \$47,709,831  |
| 3a.                     | Unresolved Arrears (FTN Expired)  | 12,279        | \$3,984,925   |
| 3b.                     | Accounts Eligible For Field Action  | 17,549        |               |
| 4a.                     | <b>Terminations For Non-Payment - All</b>                                       | 313           | \$1,622,000   |
| 4b.                     | Term. Other Than Non-Pmt. or Cust. Request                                      |               |               |
| 5a.                     | Reconnects Of Non-Payment Customers   | 196           | \$434,000     |
| 5b.                     | Reconnects Due To Deferred Payment Agrmt.                                       | 12            | \$29,551      |
| 6a.                     | Active DPA's At The Beginning Of This Month                                     | 5,919         | \$9,810,031   |
| 6b.                     | Deferred Payment Agreements Made  | 2,397         | \$7,381,206   |
| 6c.                     | Deferred Payment Agreements Reinstated  | 1,398         | \$1,693,497   |
| 6d.                     | Deferred Payment Agreements Defaulted   | 971           | \$1,879,142   |
| 6e.                     | Deferred Payment Agreements Satisfied   | 653           | \$2,017,538   |
| 6f.                     | <b>Active DPA's At The End Of This Month</b>                                    | 5,957         | \$9,997,719   |
| 6g.                     | Percent Of DPA's In Arrears > 60 Days   |               |               |
| 7a.                     | <b>Uncollectibles This Month</b>  | 1,140         | \$2,760,269   |
| 7b.                     | Percent Of UCB's with Less Than 1 Year Service                                  | 49.3%         |               |
| 7c.                     | Non-Resid. UCB Accounts with One or More DPA                                    |               |               |
| 8                       | <b>Non-Residential Sales</b>  | 591,567       | \$567,997,269 |
| 9a.                     | Non-Residential Deposits Received This Month                                    | 12,049        | \$6,984,411   |
| 9b.                     | New Non-Residential Accounts  | 9,410         |               |
| 9c.                     | Percent Of New Non-Resid. Accts. W/Deposits                                     | 52.2%         |               |
| 9d.                     | Percent Of Non-Resid. Accts. W/Deposits   | 54.7%         | 12.8%         |
| 10a.                    | Non-Residential Bankruptcies This Month   | 36            | \$228,038     |
| 10b.                    | Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.2%          | 8.3%          |

Notes: Please enter any special notes here.

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Sep-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 282,311   | \$262,265,773 |
| 2 Final Termination Notices This Month                 | 225,845   | \$99,522,840  |
| 3a. Unresolved Arrears (FTN Expired)                   | 37,856    | \$21,272,945  |
| 3b. Accounts Eligible For Field Action                 | 91,725    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 4,216     | \$7,382,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,726     |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,686     | \$4,987,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 567       | \$1,187,000   |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 438       | \$510,604     |
| 6a. Active DPA's At The Beginning Of This Month        | 128,652   | \$83,437,278  |
| 6b. Deferred Payment Agreements Made                   | 37,107    | \$34,932,795  |
| 6c. Deferred Payment Agreements Reinstated             | 37,801    | \$23,303,730  |
| 6d. Deferred Payment Agreements Defaulted              | 16,624    | \$13,143,563  |
| 6e. Deferred Payment Agreements Satisfied              | 16,552    | \$7,115,641   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 131,777   | \$84,725,655  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 5,579     | \$3,615,724   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 10.3%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 626       | \$717,175     |
| 8 <b>Residential Sales</b>                             | 2,950,873 | \$326,415,753 |
| 9a. Residential Bankruptcies                           | 32        | \$44,719      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.6%      | 1.2%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 74,156    | \$23,417,540  |
| 10b. Final Bills With Arrears This Month               | 7,709     | \$5,073,685   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,790     | \$1,616,478   |
| 11 Deposits Received This Month                        | 6,085     | \$704,066     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Sep-17

| ITEM DESCRIPTION   | TOTALS      |               |
|--|-------------|---------------|
|  | Customer    | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 29,627      | \$51,778,398  |
| 2 Final Termination Notices This Month   | 79,955      | \$56,044,817  |
| 3a. Unresolved Arrears (FTN Expired)   | 12,937      | \$3,635,812   |
| 3b. Accounts Eligible For Field Action   | 22,611      |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 462         | \$2,010,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |             |               |
| 5a. Reconnects Of Non-Payment Customers  | 234         | \$370,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 20          | \$53,683      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,796       | \$9,373,904   |
| 6b. Deferred Payment Agreements Made   | 2,336       | \$7,768,632   |
| 6c. Deferred Payment Agreements Reinstated   | 1,242       | \$1,517,839   |
| 6d. Deferred Payment Agreements Defaulted  | 1,027       | \$1,650,863   |
| 6e. Deferred Payment Agreements Satisfied  | 558         | \$1,266,283   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,919       | \$9,810,031   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |             |               |
| 7a. <b>Uncollectibles This Month</b>   | 954         | \$611,271     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.307127883 |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |             |               |
| 8 <b>Non-Residential Sales</b>   | 588,781     | \$635,281,967 |
| 9a. Non-Residential Deposits Received This Month                                     | 12,481      | \$6,760,543   |
| 9b. New Non-Residential Accounts   | 8,889       |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 53.0%       |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 55.8%       | 13.6%         |
| 10a. Non-Residential Bankruptcies This Month   | 33          | \$137,199     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.5%        | 22.4%         |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Dec-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 314,933   | \$271,100,994 |
| 2 Final Termination Notices This Month                 | 196,121   | \$82,666,364  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,818    | \$20,016,625  |
| 3b. Accounts Eligible For Field Action                 | 71,924    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 2,370     | \$3,647,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 391       |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 2,362     | \$2,928,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 413       | \$843,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 347       | \$306,615     |
| 6a. Active DPA's At The Beginning Of This Month        | 138,130   | \$87,361,953  |
| 6b. Deferred Payment Agreements Made                   | 28,980    | \$27,028,039  |
| 6c. Deferred Payment Agreements Reinstated             | 37,561    | \$22,349,484  |
| 6d. Deferred Payment Agreements Defaulted              | 16,939    | \$13,357,097  |
| 6e. Deferred Payment Agreements Satisfied              | 17,410    | \$6,746,228   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 133,390   | \$82,922,302  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 6,534     | \$3,708,845   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.1%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 639       | \$850,290     |
| 8 <b>Residential Sales</b>                             | 2,959,379 | \$326,282,838 |
| 9a. Residential Bankruptcies                           | 36        | \$117,398     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.6%      | 3.2%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 58,031    | \$21,840,338  |
| 10b. Final Bills With Arrears This Month               | 6,370     | \$3,846,516   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,416     | \$1,197,077   |
| 11 Deposits Received This Month                        | 5,817     | \$667,327     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Dec-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 31,517   | \$62,143,921  |
| 2 Final Termination Notices This Month   | 60,644   | \$35,908,929  |
| 3a. Unresolved Arrears (FTN Expired)   | 10,753   | \$3,999,712   |
| 3b. Accounts Eligible For Field Action   | 16,930   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 348      | \$1,383,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 198      | \$365,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 21       | \$35,089      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 6,218    | \$10,213,638  |
| 6b. Deferred Payment Agreements Made   | 2,391    | \$6,680,673   |
| 6c. Deferred Payment Agreements Reinstated   | 1,326    | \$1,335,119   |
| 6d. Deferred Payment Agreements Defaulted  | 989      | \$2,043,683   |
| 6e. Deferred Payment Agreements Satisfied  | 594      | \$1,917,674   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 6,381    | \$9,988,443   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 1,019    | \$1,449,219   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 26.8%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 596,125  | \$592,526,709 |
| 9a. Non-Residential Deposits Received This Month                                     | 10,724   | \$7,591,330   |
| 9b. New Non-Residential Accounts   | 10,286   |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 55.2%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.2%    | 12.5%         |
| 10a. Non-Residential Bankruptcies This Month   | 29       | \$119,075     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.8%     | 8.2%          |



## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 41,044   | \$19,236,406 |
| 2. Final Termination Notices This Month                | 18,361   | \$5,232,332  |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,985   | \$11,213,633 |
| 3b. Accounts Eligible For Field Action                 | 805      | \$662,375    |
| 4a. Terminations For Non-Payment - All                 | 153      | \$119,973    |
| 4b. Terminations For Non-Pmt - Heat Related            | 87       | \$68,845     |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 101      | \$75,383     |
| 5a. Reconnects Due To HEAP or DSS                      | 1        | \$1,532      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 35       | \$28,728     |
| 6a. Active DPA's At The Beginning Of This Month        | 5,834    | \$6,846,405  |
| 6b. Deferred Payment Agreements Made                   | 1,114    | \$683,025    |
| 6c. Deferred Payment Agreements Reinstated             | 1,393    | \$1,485,726  |
| 6d. Deferred Payment Agreements Defaulted              | 2,090    | \$1,854,269  |
| 6e. Deferred Payment Agreements Satisfied              | 556      | \$57,993     |
| 6f. Active DPA's At The End Of This Month              | 5,389    | \$6,443,429  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13.13%   | 33.50%       |
| 7a. Uncollectables This Month                          | 742      | \$421,313    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 21.56%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 302      | \$110,480    |
| 8. Residential Sales                                   | 506,976  | \$89,041,978 |
| 9a. Residential Bankruptcies                           | 6        | \$4,733      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.81%    | 1.12%        |
| 10a. Final Bills Issued This Month                     | 4,052    | \$691,942    |
| 10b. Final Bills With Arrears This Month               | 954      | \$369,778    |
| 10c. Final Bills With One or More DPA (last 12 months) | 555      | \$106,704    |
| 11. Deposits Received This Month                       | 13       | \$2,290      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,645    | \$6,931,558  |
| 2. Final Termination Notices This Month  | 1,728    | \$991,972    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,564    | \$4,904,062  |
| 3b. Accounts Eligible For Field Action   | 1,201    | \$1,842,442  |
| 4a. Terminations For Non-Payment - All   | 83       | \$67,160     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 52       | \$43,013     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$9,270      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 94       | \$263,661    |
| 6b. Deferred Payment Agreements Made   | 23       | \$41,822     |
| 6c. Deferred Payment Agreements Reinstated   | 18       | \$30,862     |
| 6d. Deferred Payment Agreements Defaulted  | 47       | \$80,950     |
| 6e. Deferred Payment Agreements Satisfied  | 9        | \$2,701      |
| 6f. Active DPA's At The End Of This Month  | 80       | \$203,035    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.72%    | 2.93%        |
| 7a. Uncollectables This Month  | 75       | \$61,679     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 33.33%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 62,129   | \$42,519,090 |
| 9a. Non-Residential Deposits Received This Month                                     | 720      | \$268,619    |
| 9b. New Non-Residential Accounts   | 676      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 47.49%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 50.67%   | 20.13%       |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$2,871      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.33%    | 4.65%        |



## MONTHLY COLLECTIONS REPORT

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## RESIDENTIAL SERVICE

MONTH OF: Oct-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 40,499   | \$19,444,491 |
| 2. Final Termination Notices This Month                | 17,570   | \$4,196,402  |
| 3a. Unresolved Arrears (FTN Expired)                   | 10,454   | \$7,647,316  |
| 3b. Accounts Eligible For Field Action                 | 4,982    | \$2,272,437  |
| 4a. Terminations For Non-Payment - All                 | 976      | \$522,084    |
| 4b. Terminations For Non-Pmt - Heat Related            | 679      | \$330,709    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 754      | \$339,279    |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 182      | \$140,555    |
| 6a. Active DPA's At The Beginning Of This Month        | 6,971    | \$7,123,619  |
| 6b. Deferred Payment Agreements Made                   | 712      | \$482,708    |
| 6c. Deferred Payment Agreements Reinstated             | 1,970    | \$1,646,783  |
| 6d. Deferred Payment Agreements Defaulted              | 2,439    | \$1,781,310  |
| 6e. Deferred Payment Agreements Satisfied              | 765      | \$74,394     |
| 6f. Active DPA's At The End Of This Month              | 6,291    | \$6,705,541  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.53%   | 34.49%       |
| 7a. Uncollectables This Month                          | 1,305    | \$703,081    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 19.85%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 538      | \$337,873    |
| 8. Residential Sales                                   | 508,952  | \$30,517,008 |
| 9a. Residential Bankruptcies                           | 14       | \$2,787      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.07%    | 0.40%        |
| 10a. Final Bills Issued This Month                     | 5,413    | \$748,018    |
| 10b. Final Bills With Arrears This Month               | 1,320    | \$567,100    |
| 10c. Final Bills With One or More DPA (last 12 months) | 847      | \$223,120    |
| 11. Deposits Received This Month                       | 20       | \$2,975      |

## MONTHLY COLLECTIONS REPORT

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## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-17

| ITEM DESCRIPTION   | TOTALS   |             |
|--|----------|-------------|
|  | Customer | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 4,303    | \$8,352,576 |
| 2. Final Termination Notices This Month  | 1,630    | \$620,361   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,348    | \$5,614,214 |
| 3b. Accounts Eligible For Field Action   | 583      | \$3,081,128 |
| 4a. Terminations For Non-Payment - All   | 98       | \$161,596   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |             |
| 5a. Reconnects Of Non-Payment Customers  | 37       | \$49,243    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$2,949     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 102      | \$207,717   |
| 6b. Deferred Payment Agreements Made   | 23       | \$92,818    |
| 6c. Deferred Payment Agreements Reinstated   | 23       | \$69,690    |
| 6d. Deferred Payment Agreements Defaulted  | 39       | \$48,632    |
| 6e. Deferred Payment Agreements Satisfied  | 18       | \$3,255     |
| 6f. Active DPA's At The End Of This Month  | 95       | \$292,251   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.21%    | 3.50%       |
| 7a. Uncollectables This Month  | 164      | \$153,765   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 31.10%   |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |             |
| 8. Non-Residential Sales   | 57,604   | \$8,915,827 |
| 9a. Non-Residential Deposits Received This Month                                     | 421      | \$197,438   |
| 9b. New Non-Residential Accounts   | 821      |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 38.61%   |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 59.15%   | 24.36%      |
| 10a. Non-Residential Bankruptcies This Month   | 7        | \$707       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.27%    | 0.46%       |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 40,542   | \$21,737,580 |
| 2. Final Termination Notices This Month                | 22,712   | \$8,187,950  |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,287   | \$14,640,509 |
| 3b. Accounts Eligible For Field Action                 | 579      | \$629,812    |
| 4a. Terminations For Non-Payment - All                 | 272      | \$253,809    |
| 4b. Terminations For Non-Pmt - Heat Related            | 204      | \$203,190    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 193      | \$187,855    |
| 5a. Reconnects Due To HEAP or DSS                      | 5        | \$18,160     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 80       | \$87,761     |
| 6a. Active DPA's At The Beginning Of This Month        | 5,498    | \$6,454,405  |
| 6b. Deferred Payment Agreements Made                   | 1,785    | \$1,174,975  |
| 6c. Deferred Payment Agreements Reinstated             | 1,578    | \$1,726,001  |
| 6d. Deferred Payment Agreements Defaulted              | 1,856    | \$1,907,851  |
| 6e. Deferred Payment Agreements Satisfied              | 553      | \$93,886     |
| 6f. Active DPA's At The End Of This Month              | 5,972    | \$6,698,008  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.73%   | 30.81%       |
| 7a. Uncollectables This Month                          | 612      | \$218,509    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 22.39%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 235      | \$90,725     |
| 8. Residential Sales                                   | 509,891  | \$86,434,781 |
| 9a. Residential Bankruptcies                           | 3        | \$1,597      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.49%    | 0.73%        |
| 10a. Final Bills Issued This Month                     | 4,482    | \$850,895    |
| 10b. Final Bills With Arrears This Month               | 1,086    | \$467,006    |
| 10c. Final Bills With One or More DPA (last 12 months) | 601      | \$186,170    |
| 11. Deposits Received This Month                       | 12       | \$1,606      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,063    | \$8,639,359  |
| 2. Final Termination Notices This Month  | 2,139    | \$1,514,139  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,073    | \$7,077,041  |
| 3b. Accounts Eligible For Field Action   | 1,538    | \$2,531,979  |
| 4a. Terminations For Non-Payment - All   | 166      | \$178,609    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 78       | \$81,074     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$3,898      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 81       | \$252,501    |
| 6b. Deferred Payment Agreements Made   | 60       | \$101,734    |
| 6c. Deferred Payment Agreements Reinstated   | 23       | \$39,514     |
| 6d. Deferred Payment Agreements Defaulted  | 27       | \$40,006     |
| 6e. Deferred Payment Agreements Satisfied  | 12       | \$12,584     |
| 6f. Active DPA's At The End Of This Month  | 118      | \$271,816    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.33%    | 3.15%        |
| 7a. Uncollectables This Month  | 75       | \$116,970    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 32.00%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 62,335   | \$42,006,093 |
| 9a. Non-Residential Deposits Received This Month                                     | 865      | \$299,918    |
| 9b. New Non-Residential Accounts   | 660      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 41.52%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 50.67%   | 13.96%       |
| 10a. Non-Residential Bankruptcies This Month   | 9        | \$58,230     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 12.00%   | 49.78%       |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 48,699   | \$24,436,158 |
| 2. Final Termination Notices This Month                | 17,481   | \$6,265,166  |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,549   | \$14,688,483 |
| 3b. Accounts Eligible For Field Action                 | 2,423    | \$2,371,554  |
| 4a. Terminations For Non-Payment - All                 | 1,289    | \$1,116,891  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,000    | \$794,267    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 894      | \$689,241    |
| 5a. Reconnects Due To HEAP or DSS                      | 1        | \$1,829      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 223      | \$184,527    |
| 6a. Active DPA's At The Beginning Of This Month        | 5,972    | \$6,698,008  |
| 6b. Deferred Payment Agreements Made                   | 2,008    | \$1,292,469  |
| 6c. Deferred Payment Agreements Reinstated             | 1,641    | \$1,694,740  |
| 6d. Deferred Payment Agreements Defaulted              | 2,018    | \$2,044,262  |
| 6e. Deferred Payment Agreements Satisfied              | 416      | \$71,655     |
| 6f. Active DPA's At The End Of This Month              | 6,587    | \$7,091,664  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13.53%   | 29.02%       |
| 7a. Uncollectables This Month                          | 437      | \$223,419    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 21.28%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 142      | \$63,691     |
| 8. Residential Sales                                   | 511,489  | \$70,691,115 |
| 9a. Residential Bankruptcies                           | 14       | \$22,827     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.20%    | 10.22%       |
| 10a. Final Bills Issued This Month                     | 4,027    | \$1,023,679  |
| 10b. Final Bills With Arrears This Month               | 1,122    | \$676,505    |
| 10c. Final Bills With One or More DPA (last 12 months) | 678      | \$263,695    |
| 11. Deposits Received This Month                       | 12       | \$2,094      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,943    | \$9,802,572  |
| 2. Final Termination Notices This Month  | 1,631    | \$1,274,315  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,893    | \$7,036,408  |
| 3b. Accounts Eligible For Field Action   | 1,933    | \$2,461,789  |
| 4a. Terminations For Non-Payment - All   | 319      | \$366,806    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 81       | \$96,513     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 11       | \$16,339     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 118      | \$271,816    |
| 6b. Deferred Payment Agreements Made   | 71       | \$124,794    |
| 6c. Deferred Payment Agreements Reinstated   | 19       | \$26,609     |
| 6d. Deferred Payment Agreements Defaulted  | 39       | \$73,897     |
| 6e. Deferred Payment Agreements Satisfied  | 10       | \$10         |
| 6f. Active DPA's At The End Of This Month  | 144      | \$333,884    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.42%    | 3.41%        |
| 7a. Uncollectables This Month  | 93       | \$61,865     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.51%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 62,075   | \$32,732,499 |
| 9a. Non-Residential Deposits Received This Month                                     | 783      | \$244,294    |
| 9b. New Non-Residential Accounts   | 354      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 45.76%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 53.76%   | 42.15%       |
| 10a. Non-Residential Bankruptcies This Month   | 12       | \$3,609      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 12.90%   | 5.83%        |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 48,030   | \$29,950,689 |
| 2. Final Termination Notices This Month                | 20,276   | \$6,986,571  |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,890   | \$14,101,842 |
| 3b. Accounts Eligible For Field Action                 | 7,639    | \$6,486,842  |
| 4a. Terminations For Non-Payment - All                 | 1,915    | \$1,815,703  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,245    | \$1,080,179  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 1,323    | \$1,114,334  |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 622      | \$572,614    |
| 6a. Active DPA's At The Beginning Of This Month        | 6,587    | \$7,091,664  |
| 6b. Deferred Payment Agreements Made                   | 2,100    | \$1,532,229  |
| 6c. Deferred Payment Agreements Reinstated             | 1,642    | \$1,610,661  |
| 6d. Deferred Payment Agreements Defaulted              | 2,468    | \$2,400,307  |
| 6e. Deferred Payment Agreements Satisfied              | 463      | \$81,692     |
| 6f. Active DPA's At The End Of This Month              | 7,073    | \$7,557,675  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.73%   | 25.23%       |
| 7a. Uncollectables This Month                          | 759      | \$350,480    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 23.32%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 254      | \$143,560    |
| 8. Residential Sales                                   | 512,871  | \$48,795,400 |
| 9a. Residential Bankruptcies                           | 10       | \$11,763     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.32%    | 3.36%        |
| 10a. Final Bills Issued This Month                     | 5,291    | \$1,444,213  |
| 10b. Final Bills With Arrears This Month               | 1,606    | \$1,070,647  |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,001    | \$498,619    |
| 11. Deposits Received This Month                       | 16       | \$3,227      |

## MONTHLY COLLECTIONS REPORT

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## NON-RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,807    | \$10,049,599 |
| 2. Final Termination Notices This Month  | 1,192    | \$869,477    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,526    | \$5,740,555  |
| 3b. Accounts Eligible For Field Action   | 1,318    | \$2,290,546  |
| 4a. Terminations For Non-Payment - All   | 184      | \$394,833    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 37       | \$50,494     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$9,321      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 144      | \$333,884    |
| 6b. Deferred Payment Agreements Made   | 50       | \$163,542    |
| 6c. Deferred Payment Agreements Reinstated   | 25       | \$45,954     |
| 6d. Deferred Payment Agreements Defaulted  | 62       | \$169,960    |
| 6e. Deferred Payment Agreements Satisfied  | 16       | \$18,418     |
| 6f. Active DPA's At The End Of This Month  | 136      | \$393,714    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.34%    | 3.92%        |
| 7a. Uncollectables This Month  | 139      | \$215,194    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 19.42%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 61,524   | \$20,137,177 |
| 9a. Non-Residential Deposits Received This Month                                     | 880      | \$290,074    |
| 9b. New Non-Residential Accounts   | 370      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 49.19%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 48.92%   | 20.10%       |
| 10a. Non-Residential Bankruptcies This Month   | 27       | \$16,449     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 19.42%   | 7.64%        |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Jun-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 46,484   | \$31,130,420 |
| 2. Final Termination Notices This Month                | 19,975   | \$6,085,133  |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,523   | \$12,792,990 |
| 3b. Accounts Eligible For Field Action                 | 5,567    | \$4,569,321  |
| 4a. Terminations For Non-Payment - All                 | 1,768    | \$1,749,237  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,225    | \$1,004,242  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 1,208    | \$940,771    |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 381      | \$347,183    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,073    | \$7,557,675  |
| 6b. Deferred Payment Agreements Made                   | 1,679    | \$1,220,978  |
| 6c. Deferred Payment Agreements Reinstated             | 2,458    | \$2,180,771  |
| 6d. Deferred Payment Agreements Defaulted              | 2,088    | \$1,872,881  |
| 6e. Deferred Payment Agreements Satisfied              | 534      | \$72,425     |
| 6f. Active DPA's At The End Of This Month              | 7,610    | \$7,929,174  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.37%   | 25.47%       |
| 7a. Uncollectables This Month                          | 658      | \$440,966    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 27.36%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 224      | \$127,458    |
| 8. Residential Sales                                   | 510,624  | \$36,731,371 |
| 9a. Residential Bankruptcies                           | 9        | \$11,324     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.37%    | 2.57%        |
| 10a. Final Bills Issued This Month                     | 6,056    | \$1,430,703  |
| 10b. Final Bills With Arrears This Month               | 1,499    | \$1,120,025  |
| 10c. Final Bills With One or More DPA (last 12 months) | 983      | \$459,775    |
| 11. Deposits Received This Month                       | 15       | \$2,471      |

## MONTHLY COLLECTIONS REPORT

Ngrid LI

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,476    | \$9,482,523  |
| 2. Final Termination Notices This Month  | 2,654    | \$1,834,153  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,189    | \$4,869,959  |
| 3b. Accounts Eligible For Field Action   | 1,220    | \$1,802,430  |
| 4a. Terminations For Non-Payment - All   | 185      | \$353,680    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 24       | \$27,336     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$4,220      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 136      | \$393,714    |
| 6b. Deferred Payment Agreements Made   | 39       | \$86,977     |
| 6c. Deferred Payment Agreements Reinstated   | 52       | \$89,069     |
| 6d. Deferred Payment Agreements Defaulted  | 35       | \$45,356     |
| 6e. Deferred Payment Agreements Satisfied  | 15       | \$10,514     |
| 6f. Active DPA's At The End Of This Month  | 155      | \$402,065    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.83%    | 4.24%        |
| 7a. Uncollectables This Month  | 134      | \$182,569    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 32.09%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 60,773   | \$13,939,527 |
| 9a. Non-Residential Deposits Received This Month                                     | 588      | \$183,904    |
| 9b. New Non-Residential Accounts   | 399      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 49.62%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 58.96%   | 19.60%       |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$4,142      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.49%    | 2.27%        |



## MONTHLY COLLECTIONS REPORT

Ngrid LI

## RESIDENTIAL SERVICE

MONTH OF: Jul-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 46,740   | \$28,430,939 |
| 2. Final Termination Notices This Month                | 15,886   | \$4,544,797  |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,787   | \$10,851,218 |
| 3b. Accounts Eligible For Field Action                 | 6,440    | \$4,610,649  |
| 4a. Terminations For Non-Payment - All                 | 1,871    | \$1,431,230  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,254    | \$817,542    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,281    | \$821,150    |
| 5a. Reconnects Due To HEAP or DSS                      | 1        | \$1,324      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 414      | \$328,388    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,610    | \$7,929,174  |
| 6b. Deferred Payment Agreements Made                   | 1,316    | \$891,216    |
| 6c. Deferred Payment Agreements Reinstated             | 2,169    | \$1,993,333  |
| 6d. Deferred Payment Agreements Defaulted              | 1,943    | \$1,650,368  |
| 6e. Deferred Payment Agreements Satisfied              | 541      | \$55,677     |
| 6f. Active DPA's At The End Of This Month              | 7,739    | \$7,933,759  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.56%   | 27.91%       |
| 7a. Uncollectables This Month                          | 850      | \$520,248    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 25.53%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 325      | \$238,278    |
| 8. Residential Sales                                   | 509,067  | \$31,228,764 |
| 9a. Residential Bankruptcies                           | 9        | \$8,656      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.06%    | 1.66%        |
| 10a. Final Bills Issued This Month                     | 5,659    | \$1,183,885  |
| 10b. Final Bills With Arrears This Month               | 1,561    | \$924,769    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,001    | \$407,748    |
| 11. Deposits Received This Month                       | 15       | \$1,863      |

## MONTHLY COLLECTIONS REPORT

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## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,287    | \$8,304,087  |
| 2. Final Termination Notices This Month  | 1,244    | \$795,131    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,734    | \$4,004,252  |
| 3b. Accounts Eligible For Field Action   | 1,891    | \$2,507,993  |
| 4a. Terminations For Non-Payment - All   | 199      | \$320,348    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 47       | \$56,200     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10       | \$29,297     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 155      | \$402,065    |
| 6b. Deferred Payment Agreements Made   | 35       | \$80,001     |
| 6c. Deferred Payment Agreements Reinstated   | 36       | \$45,482     |
| 6d. Deferred Payment Agreements Defaulted  | 51       | \$102,224    |
| 6e. Deferred Payment Agreements Satisfied  | 23       | \$1,209      |
| 6f. Active DPA's At The End Of This Month  | 137      | \$360,332    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.59%    | 4.34%        |
| 7a. Uncollectables This Month  | 254      | \$255,970    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 45.67%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 59,824   | \$12,685,693 |
| 9a. Non-Residential Deposits Received This Month                                     | 460      | \$174,803    |
| 9b. New Non-Residential Accounts   | 347      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 49.28%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 59.84%   | 21.58%       |
| 10a. Non-Residential Bankruptcies This Month   | 8        | \$9,570      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.15%    | 3.74%        |

## MONTHLY COLLECTIONS REPORT

KEDLI

## RESIDENTIAL SERVICE

MONTH OF: Aug-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 42,359   | \$25,290,988 |
| 2. Final Termination Notices This Month                | 17,203   | \$4,708,993  |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,014   | \$9,750,597  |
| 3b. Accounts Eligible For Field Action                 | 6,391    | \$3,704,090  |
| 4a. Terminations For Non-Payment - All                 | 2,068    | \$1,407,942  |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,415    | \$808,359    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 1,457    | \$807,132    |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 434      | \$332,612    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,739    | \$7,933,759  |
| 6b. Deferred Payment Agreements Made                   | 1,100    | \$762,156    |
| 6c. Deferred Payment Agreements Reinstated             | 2,368    | \$2,063,716  |
| 6d. Deferred Payment Agreements Defaulted              | 2,544    | \$2,021,016  |
| 6e. Deferred Payment Agreements Satisfied              | 663      | \$85,481     |
| 6f. Active DPA's At The End Of This Month              | 7,286    | \$7,371,109  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 17.20%   | 29.15%       |
| 7a. Uncollectables This Month                          | 1,138    | \$788,264    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 27.33%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 469      | \$326,495    |
| 8. Residential Sales                                   | 507,055  | \$27,386,930 |
| 9a. Residential Bankruptcies                           | 12       | \$42,151     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.05%    | 5.35%        |
| 10a. Final Bills Issued This Month                     | 6,508    | \$1,092,887  |
| 10b. Final Bills With Arrears This Month               | 1,729    | \$850,846    |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,162    | \$360,912    |
| 11. Deposits Received This Month                       | 14       | \$3,061      |

## MONTHLY COLLECTIONS REPORT

KEDLI

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,752    | \$7,944,044  |
| 2. Final Termination Notices This Month  | 1,551    | \$1,103,074  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,611    | \$4,470,435  |
| 3b. Accounts Eligible For Field Action   | 1,303    | \$2,586,032  |
| 4a. Terminations For Non-Payment - All   | 144      | \$197,930    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 39       | \$42,032     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$2,249      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 137      | \$360,332    |
| 6b. Deferred Payment Agreements Made   | 18       | \$62,896     |
| 6c. Deferred Payment Agreements Reinstated   | 43       | \$83,041     |
| 6d. Deferred Payment Agreements Defaulted  | 38       | \$79,708     |
| 6e. Deferred Payment Agreements Satisfied  | 16       | \$1,999      |
| 6f. Active DPA's At The End Of This Month  | 122      | \$303,608    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.57%    | 3.82%        |
| 7a. Uncollectables This Month  | 239      | \$352,305    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 44.77%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 59,267   | \$11,656,894 |
| 9a. Non-Residential Deposits Received This Month                                     | 362      | \$159,949    |
| 9b. New Non-Residential Accounts   | 413      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 44.07%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 68.20%   | 19.29%       |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$7,095      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.26%    | 2.01%        |

## MONTHLY COLLECTIONS REPORT

KEDLI

## RESIDENTIAL SERVICE

MONTH OF: Sep-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 42,352   | \$21,631,404 |
| 2. Final Termination Notices This Month                | 15,625   | \$3,827,991  |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,999   | \$8,818,264  |
| 3b. Accounts Eligible For Field Action                 | 4,662    | \$2,678,263  |
| 4a. Terminations For Non-Payment - All                 | 1,532    | \$1,136,644  |
| 4b. Terminations For Non-Pmt - Heat Related            | 994      | \$541,580    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 1,062    | \$542,802    |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 214      | \$142,595    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,286    | \$7,371,109  |
| 6b. Deferred Payment Agreements Made                   | 857      | \$583,050    |
| 6c. Deferred Payment Agreements Reinstated             | 2,450    | \$1,915,993  |
| 6d. Deferred Payment Agreements Defaulted              | 2,187    | \$1,621,551  |
| 6e. Deferred Payment Agreements Satisfied              | 699      | \$74,462     |
| 6f. Active DPA's At The End Of This Month              | 6,971    | \$7,123,619  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.46%   | 32.93%       |
| 7a. Uncollectables This Month                          | 965      | \$686,381    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 18.76%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 383      | \$285,246    |
| 8. Residential Sales                                   | 508,748  | \$28,348,957 |
| 9a. Residential Bankruptcies                           | 13       | \$23,746     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.35%    | 3.46%        |
| 10a. Final Bills Issued This Month                     | 5,706    | \$1,144,150  |
| 10b. Final Bills With Arrears This Month               | 1,527    | \$919,969    |
| 10c. Final Bills With One or More DPA (last 12 months) | 926      | \$282,778    |
| 11. Deposits Received This Month                       | 10       | \$2,346      |

## MONTHLY COLLECTIONS REPORT

KEDLI

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,601    | \$7,321,468  |
| 2. Final Termination Notices This Month  | 1,430    | \$668,579    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,506    | \$5,828,855  |
| 3b. Accounts Eligible For Field Action   | 1,200    | \$1,464,943  |
| 4a. Terminations For Non-Payment - All   | 161      | \$166,403    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 34       | \$50,067     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5        | \$7,558      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 122      | \$303,608    |
| 6b. Deferred Payment Agreements Made   | 25       | \$37,157     |
| 6c. Deferred Payment Agreements Reinstated   | 23       | \$18,958     |
| 6d. Deferred Payment Agreements Defaulted  | 49       | \$156,211    |
| 6e. Deferred Payment Agreements Satisfied  | 21       | \$4,796      |
| 6f. Active DPA's At The End Of This Month  | 102      | \$207,717    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.22%    | 2.84%        |
| 7a. Uncollectables This Month  | 159      | \$458,276    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 36.48%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 59,259   | \$12,231,590 |
| 9a. Non-Residential Deposits Received This Month                                     | 269      | \$132,249    |
| 9b. New Non-Residential Accounts   | 396      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 40.15%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 57.86%   | 11.97%       |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$282        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.63%    | 0.06%        |



## MONTHLY COLLECTIONS REPORT

KEDLI

## RESIDENTIAL SERVICE

MONTH OF: Nov-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 41,074   | \$19,171,922 |
| 2. Final Termination Notices This Month                | 16,344   | \$3,924,438  |
| 3a. Unresolved Arrears (FTN Expired)                   | 11,739   | \$8,244,451  |
| 3b. Accounts Eligible For Field Action                 | 13       | \$162,984    |
| 4a. Terminations For Non-Payment - All                 | 6        | \$16,539     |
| 4b. Terminations For Non-Pmt - Heat Related            | -        | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | -        | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 6,291    | \$6,705,541  |
| 6b. Deferred Payment Agreements Made                   | 447      | \$296,069    |
| 6c. Deferred Payment Agreements Reinstated             | 1,733    | \$1,680,354  |
| 6d. Deferred Payment Agreements Defaulted              | 2,127    | \$1,523,396  |
| 6e. Deferred Payment Agreements Satisfied              | 652      | \$51,671     |
| 6f. Active DPA's At The End Of This Month              | 5,294    | \$6,140,521  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 12.89%   | 32.03%       |
| 7a. Uncollectables This Month                          | 887      | \$344,845    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 19.39%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 381      | \$188,684    |
| 8. Residential Sales                                   | 513,490  | \$50,309,768 |
| 9a. Residential Bankruptcies                           | 10       | \$6,364      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.13%    | 1.85%        |
| 10a. Final Bills Issued This Month                     | 4,276    | \$499,966    |
| 10b. Final Bills With Arrears This Month               | 1,010    | \$318,918    |
| 10c. Final Bills With One or More DPA (last 12 months) | 575      | \$102,674    |
| 11. Deposits Received This Month                       | 16       | \$2,953      |

## MONTHLY COLLECTIONS REPORT

KEDLI

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,162    | \$8,435,460  |
| 2. Final Termination Notices This Month  | 1,396    | \$635,077    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,205    | \$5,419,912  |
| 3b. Accounts Eligible For Field Action   | 653      | \$3,116,678  |
| 4a. Terminations For Non-Payment - All   | 151      | \$219,352    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 72       | \$69,581     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 8        | \$34,650     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 95       | \$292,251    |
| 6b. Deferred Payment Agreements Made   | 18       | \$38,388     |
| 6c. Deferred Payment Agreements Reinstated   | 19       | \$70,994     |
| 6d. Deferred Payment Agreements Defaulted  | 36       | \$62,519     |
| 6e. Deferred Payment Agreements Satisfied  | 14       | \$1,158      |
| 6f. Active DPA's At The End Of This Month  | 83       | \$253,459    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.99%    | 3.00%        |
| 7a. Uncollectables This Month  | 148      | \$12,950     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 27.03%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 60,780   | \$22,126,952 |
| 9a. Non-Residential Deposits Received This Month                                     | 595      | \$259,229    |
| 9b. New Non-Residential Accounts   | 1,159    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 43.05%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.35%   | 296.48%      |
| 10a. Non-Residential Bankruptcies This Month   | 17       | \$1,612      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 11.49%   | 12.45%       |

## MONTHLY COLLECTIONS REPORT

KEDLI

## RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 40,056   | \$18,285,846 |
| 2. Final Termination Notices This Month                | 17,731   | \$4,580,780  |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,527   | \$9,086,926  |
| 3b. Accounts Eligible For Field Action                 | 5        | \$11,893     |
| 4a. Terminations For Non-Payment - All                 | 1        | \$312        |
| 4b. Terminations For Non-Pmt - Heat Related            | 1        | \$312        |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | -        | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 5,294    | \$6,140,521  |
| 6b. Deferred Payment Agreements Made                   | 519      | \$294,058    |
| 6c. Deferred Payment Agreements Reinstated             | 1,221    | \$1,230,322  |
| 6d. Deferred Payment Agreements Defaulted              | 1,488    | \$1,133,056  |
| 6e. Deferred Payment Agreements Satisfied              | 684      | \$57,566     |
| 6f. Active DPA's At The End Of This Month              | 4,484    | \$5,531,749  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 11.19%   | 30.25%       |
| 7a. Uncollectables This Month                          | 964      | \$439,268    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 18.36%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 375      | \$175,477    |
| 8. Residential Sales                                   | 515,230  | \$76,100,276 |
| 9a. Residential Bankruptcies                           | 3        | \$1,034      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.31%    | 0.24%        |
| 10a. Final Bills Issued This Month                     | 4,110    | \$485,456    |
| 10b. Final Bills With Arrears This Month               | 867      | \$241,505    |
| 10c. Final Bills With One or More DPA (last 12 months) | 557      | \$85,738     |
| 11. Deposits Received This Month                       | 17       | \$3,183      |

## MONTHLY COLLECTIONS REPORT

KEDLI

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,110    | \$8,010,999  |
| 2. Final Termination Notices This Month  | 1,605    | \$918,925    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,517    | \$5,649,123  |
| 3b. Accounts Eligible For Field Action   | 275      | \$2,646,443  |
| 4a. Terminations For Non-Payment - All   | 45       | \$54,159     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 21       | \$15,178     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$1,088      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 83       | \$253,459    |
| 6b. Deferred Payment Agreements Made   | 18       | \$225,013    |
| 6c. Deferred Payment Agreements Reinstated   | 13       | \$12,624     |
| 6d. Deferred Payment Agreements Defaulted  | 33       | \$72,466     |
| 6e. Deferred Payment Agreements Satisfied  | 7        | \$781        |
| 6f. Active DPA's At The End Of This Month  | 59       | \$186,456    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.44%    | 2.33%        |
| 7a. Uncollectables This Month  | 108      | -\$7,655     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.37%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 62,236   | \$37,423,098 |
| 9a. Non-Residential Deposits Received This Month                                     | 450      | \$240,646    |
| 9b. New Non-Residential Accounts   | 1,296    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.80%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 57.41%   | -326.70%     |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$266        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.93%    | -3.47%       |

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 135,527  | \$65,576,761  |
| 2. Final Termination Notices This Month                | 64,675   | \$30,732,187  |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,798   | \$5,281,458   |
| 3b. Accounts Eligible For Field Action                 | 22,123   | \$13,524,958  |
| 4a. Terminations For Non-Payment - All                 | 2,026    | \$683,350     |
| 4b. Terminations For Non-Pmt - Heat Related            | 43       | \$73,922      |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5. Reconnections for Non-Pmt.                          | 928      | \$182,336     |
| 5a. Reconnects Due To HEAP or DSS                      | 8        | \$2,272       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |               |
| 6a. Active DPA's At The Beginning Of This Month        | 19,620   | \$18,753,891  |
| 6b. Deferred Payment Agreements Made                   | 4,341    | \$2,124,948   |
| 6c. Deferred Payment Agreements Reinstated             | 508      | \$555,886     |
| 6d. Deferred Payment Agreements Defaulted              | 4,217    | \$3,049,968   |
| 6e. Deferred Payment Agreements Satisfied              | 798      | \$365,639     |
| 6f. Active DPA's At The End Of This Month              | 19,101   | \$18,247,019  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.09%   | 27.83%        |
| 7a. Uncollectables This Month                          | 4,593    | \$661,890     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 30.68%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 448      | \$178,376     |
| 8. Residential Sales                                   | 996,141  | \$132,554,115 |
| 9a. Residential Bankruptcies                           | 0        | \$0           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.00%    | 0.00%         |
| 10a. Final Bills Issued This Month                     | 9,140    | \$1,915,687   |
| 10b. Final Bills With Arrears This Month               | 4,587    | \$1,301,262   |
| 10c. Final Bills With One or More DPA (last 12 months) | 503      | \$292,847     |
| 11. Deposits Received This Month                       | 183      | \$53,218      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 6,773    | \$5,801,756  |
| 2. Final Termination Notices This Month   | 4,331    | \$5,146,436  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,749    | \$1,462,616  |
| 3b. Accounts Eligible For Field Action  | 1,012    | \$993,766    |
| 4a. Terminations For Non-Payment - All  | 136      | \$185,001    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 65       | \$109,207    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 564      | \$723,381    |
| 6b. Deferred Payment Agreements Made  | 178      | \$256,526    |
| 6c. Deferred Payment Agreements Reinstated  | 7        | \$15,818     |
| 6d. Deferred Payment Agreements Defaulted   | 155      | \$210,538    |
| 6e. Deferred Payment Agreements Satisfied   | 40       | \$95,332     |
| 6f. Active DPA's At The End Of This Month   | 557      | \$756,977    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 8.22%    | 13.05%       |
| 7a. Uncollectables This Month   | 148      | \$24,880     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 32.43%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 12       | \$16,165     |
| 8. Non-Residential Sales  | 40,073   | \$72,344,443 |
| 9a. Non-Residential Deposits Received This Month                                    | 902      | \$245,322    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 134,076  | \$49,242,191  |
| 2. Final Termination Notices This Month                | 57,081   | \$29,085,157  |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,950   | \$6,331,974   |
| 3b. Accounts Eligible For Field Action                 | 22,678   | \$15,892,503  |
| 4a. Terminations For Non-Payment - All                 | 1,924    | \$606,108     |
| 4b. Terminations For Non-Pmt - Heat Related            | 26       | \$15,922      |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5. Reconnections for Non-Pmt.                          | 827      | \$171,456     |
| 5a. Reconnects Due To HEAP or DSS                      | 7        | \$457         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |               |
| 6a. Active DPA's At The Beginning Of This Month        | 19,101   | \$18,247,019  |
| 6b. Deferred Payment Agreements Made                   | 4,836    | \$2,785,294   |
| 6c. Deferred Payment Agreements Reinstated             | 460      | \$553,102     |
| 6d. Deferred Payment Agreements Defaulted              | 3,125    | \$2,434,865   |
| 6e. Deferred Payment Agreements Satisfied              | 730      | \$314,690     |
| 6f. Active DPA's At The End Of This Month              | 20,023   | \$18,789,743  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.93%   | 38.16%        |
| 7a. Uncollectables This Month                          | 4,431    | \$805,298     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 30.11%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 376      | \$195,627     |
| 8. Residential Sales                                   | 985,236  | \$144,915,556 |
| 9a. Residential Bankruptcies                           | 15       | \$9,519       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.34%    | 1.18%         |
| 10a. Final Bills Issued This Month                     | 8,738    | \$1,815,783   |
| 10b. Final Bills With Arrears This Month               | 4,148    | \$1,163,872   |
| 10c. Final Bills With One or More DPA (last 12 months) | 485      | \$273,083     |
| 11. Deposits Received This Month                       | 135      | \$42,031      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 6,902    | \$6,075,144  |
| 2. Final Termination Notices This Month   | 4,513    | \$5,141,150  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,042    | \$1,568,429  |
| 3b. Accounts Eligible For Field Action  | 1,165    | \$1,273,057  |
| 4a. Terminations For Non-Payment - All  | 161      | \$187,028    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 76       | \$100,866    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 557      | \$756,977    |
| 6b. Deferred Payment Agreements Made  | 264      | \$444,554    |
| 6c. Deferred Payment Agreements Reinstated  | 0        | \$0          |
| 6d. Deferred Payment Agreements Defaulted   | 101      | \$146,597    |
| 6e. Deferred Payment Agreements Satisfied   | 35       | \$46,781     |
| 6f. Active DPA's At The End Of This Month   | 692      | \$961,631    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 10.03%   | 15.83%       |
| 7a. Uncollectables This Month   | 151      | \$84,957     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 23.18%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 13       | \$9,282      |
| 8. Non-Residential Sales  | 40,072   | \$76,369,651 |
| 9a. Non-Residential Deposits Received This Month                                    | 762      | \$238,178    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 3        | \$1,164      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.99%    | 1.37%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 129,069  | \$51,574,177  |
| 2. Final Termination Notices This Month                | 71,521   | \$42,834,353  |
| 3a. Unresolved Arrears (FTN Expired)                   | 19,344   | \$7,765,643   |
| 3b. Accounts Eligible For Field Action                 | 22,803   | \$18,792,780  |
| 4a. Terminations For Non-Payment - All                 | 2,050    | \$826,203     |
| 4b. Terminations For Non-Pmt - Heat Related            | 70       | \$217,772     |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5. Reconnections for Non-Pmt.                          | 939      | \$206,522     |
| 5a. Reconnects Due To HEAP or DSS                      | 2        | \$267         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |               |
| 6a. Active DPA's At The Beginning Of This Month        | 20,023   | \$18,789,744  |
| 6b. Deferred Payment Agreements Made                   | 6,418    | \$4,276,294   |
| 6c. Deferred Payment Agreements Reinstated             | 519      | \$743,316     |
| 6d. Deferred Payment Agreements Defaulted              | 4,093    | \$3,421,309   |
| 6e. Deferred Payment Agreements Satisfied              | 930      | \$417,453     |
| 6f. Active DPA's At The End Of This Month              | 20,902   | \$19,391,410  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.19%   | 37.60%        |
| 7a. Uncollectables This Month                          | 4,093    | \$409,321     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 30.54%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 403      | \$121,397     |
| 8. Residential Sales                                   | 991,346  | \$138,491,431 |
| 9a. Residential Bankruptcies                           | 7        | \$8,466       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.17%    | 2.07%         |
| 10a. Final Bills Issued This Month                     | 9,692    | \$2,392,774   |
| 10b. Final Bills With Arrears This Month               | 5,052    | \$1,653,060   |
| 10c. Final Bills With One or More DPA (last 12 months) | 564      | \$335,955     |
| 11. Deposits Received This Month                       | 157      | \$52,251      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,315    | \$7,337,692  |
| 2. Final Termination Notices This Month   | 5,719    | \$7,907,960  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,541    | \$2,258,102  |
| 3b. Accounts Eligible For Field Action  | 1,533    | \$1,755,387  |
| 4a. Terminations For Non-Payment - All  | 230      | \$310,200    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 98       | \$117,177    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 692      | \$961,632    |
| 6b. Deferred Payment Agreements Made  | 431      | \$875,094    |
| 6c. Deferred Payment Agreements Reinstated  | 7        | \$9,489      |
| 6d. Deferred Payment Agreements Defaulted   | 165      | \$244,954    |
| 6e. Deferred Payment Agreements Satisfied   | 28       | \$43,538     |
| 6f. Active DPA's At The End Of This Month   | 879      | \$1,279,447  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 12.02%   | 17.44%       |
| 7a. Uncollectables This Month   | 133      | (\$44,762)   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 27.07%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 11       | \$337        |
| 8. Non-Residential Sales  | 39,985   | \$72,188,738 |
| 9a. Non-Residential Deposits Received This Month                                    | 892      | \$296,089    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.



## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 133,690  | \$53,559,043  |
| 2. Final Termination Notices This Month                | 68,619   | \$40,891,557  |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,331   | \$20,301,306  |
| 3b. Accounts Eligible For Field Action                 | 21,769   | \$13,779,396  |
| 4a. Terminations For Non-Payment - All                 | 3,255    | \$3,874,982   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,153    | \$3,597,632   |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5. Reconnections for Non-Pmt.                          | 1,452    | \$817,934     |
| 5a. Reconnects Due To HEAP or DSS                      | 15       | \$8,557       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |               |
| 6a. Active DPA's At The Beginning Of This Month        | 20,902   | \$19,391,411  |
| 6b. Deferred Payment Agreements Made                   | 6,661    | \$5,633,041   |
| 6c. Deferred Payment Agreements Reinstated             | 513      | \$1,031,015   |
| 6d. Deferred Payment Agreements Defaulted              | 3,293    | \$2,861,906   |
| 6e. Deferred Payment Agreements Satisfied              | 647      | \$300,206     |
| 6f. Active DPA's At The End Of This Month              | 23,379   | \$21,660,603  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 17.49%   | 40.44%        |
| 7a. Uncollectables This Month                          | 4,230    | \$575,063     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 32.74%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 378      | \$70,841      |
| 8. Residential Sales                                   | 988,969  | \$119,531,678 |
| 9a. Residential Bankruptcies                           | 0        | \$0           |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.00%    | 0.00%         |
| 10a. Final Bills Issued This Month                     | 8,936    | \$3,795,853   |
| 10b. Final Bills With Arrears This Month               | 4,900    | \$2,995,851   |
| 10c. Final Bills With One or More DPA (last 12 months) | 744      | \$908,663     |
| 11. Deposits Received This Month                       | 133      | \$43,884      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 7,790    | \$7,628,508  |
| 2. Final Termination Notices This Month   | 5,299    | \$7,600,356  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,229    | \$2,240,415  |
| 3b. Accounts Eligible For Field Action  | 1,067    | \$1,038,817  |
| 4a. Terminations For Non-Payment - All  | 413      | \$608,743    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 71       | \$104,379    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 879      | \$1,279,448  |
| 6b. Deferred Payment Agreements Made  | 387      | \$785,072    |
| 6c. Deferred Payment Agreements Reinstated  | 10       | \$22,258     |
| 6d. Deferred Payment Agreements Defaulted   | 152      | \$238,554    |
| 6e. Deferred Payment Agreements Satisfied   | 31       | \$48,820     |
| 6f. Active DPA's At The End Of This Month   | 1,063    | \$1,560,881  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 13.65%   | 20.46%       |
| 7a. Uncollectables This Month   | 173      | \$87,171     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30.06%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 17       | \$3,405      |
| 8. Non-Residential Sales  | 40,225   | \$60,635,861 |
| 9a. Non-Residential Deposits Received This Month                                    | 754      | \$248,674    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 6        | \$1,591      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.47%    | 1.83%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 160,940  | \$63,226,868 |
| 2. Final Termination Notices This Month                | 76,088   | \$43,939,319 |
| 3a. Unresolved Arrears (FTN Expired)                   | 25,085   | \$11,656,973 |
| 3b. Accounts Eligible For Field Action                 | 25,677   | \$13,791,206 |
| 4a. Terminations For Non-Payment - All                 | 4,156    | \$4,267,650  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,987    | \$4,140,840  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 2,375    | \$1,332,809  |
| 5a. Reconnects Due To HEAP or DSS                      | 21       | \$14,347     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 23,379   | \$21,660,604 |
| 6b. Deferred Payment Agreements Made                   | 7,338    | \$5,807,804  |
| 6c. Deferred Payment Agreements Reinstated             | 631      | \$1,233,540  |
| 6d. Deferred Payment Agreements Defaulted              | 4,832    | \$4,038,964  |
| 6e. Deferred Payment Agreements Satisfied              | 679      | \$355,138    |
| 6f. Active DPA's At The End Of This Month              | 25,498   | \$23,325,113 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.84%   | 36.89%       |
| 7a. Uncollectables This Month                          | 3,879    | \$715,257    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 32.30%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 406      | \$147,483    |
| 8. Residential Sales                                   | 993,168  | \$80,032,193 |
| 9a. Residential Bankruptcies                           | 5        | \$2,010      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.13%    | 0.28%        |
| 10a. Final Bills Issued This Month                     | 10,741   | \$3,979,664  |
| 10b. Final Bills With Arrears This Month               | 5,428    | \$3,223,801  |
| 10c. Final Bills With One or More DPA (last 12 months) | 701      | \$704,417    |
| 11. Deposits Received This Month                       | 159      | \$50,081     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 9,991    | \$9,965,986  |
| 2. Final Termination Notices This Month   | 5,639    | \$8,126,362  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,694    | \$3,088,069  |
| 3b. Accounts Eligible For Field Action  | 1,352    | \$1,393,967  |
| 4a. Terminations For Non-Payment - All  | 355      | \$673,013    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 107      | \$180,153    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 1,063    | \$1,560,882  |
| 6b. Deferred Payment Agreements Made  | 439      | \$864,780    |
| 6c. Deferred Payment Agreements Reinstated  | 7        | \$9,956      |
| 6d. Deferred Payment Agreements Defaulted   | 283      | \$533,985    |
| 6e. Deferred Payment Agreements Satisfied   | 41       | \$41,033     |
| 6f. Active DPA's At The End Of This Month   | 1,180    | \$1,683,076  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 11.81%   | 16.89%       |
| 7a. Uncollectables This Month   | 197      | \$69,063     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 24.37%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 9        | \$802        |
| 8. Non-Residential Sales  | 39,588   | \$35,681,980 |
| 9a. Non-Residential Deposits Received This Month                                    | 899      | \$283,791    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 30       | \$9,084      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 15.23%   | 13.15%       |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Jun-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 158,267  | \$63,396,375 |
| 2. Final Termination Notices This Month                | 71,734   | \$39,533,923 |
| 3a. Unresolved Arrears (FTN Expired)                   | 19,955   | \$9,542,820  |
| 3b. Accounts Eligible For Field Action                 | 27,522   | \$14,053,383 |
| 4a. Terminations For Non-Payment - All                 | 3,398    | \$2,752,160  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,238    | \$2,629,491  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,813    | \$860,064    |
| 5a. Reconnects Due To HEAP or DSS                      | 11       | \$4,126      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 25,498   | \$23,325,114 |
| 6b. Deferred Payment Agreements Made                   | 5,845    | \$4,119,569  |
| 6c. Deferred Payment Agreements Reinstated             | 861      | \$1,259,993  |
| 6d. Deferred Payment Agreements Defaulted              | 4,324    | \$3,752,250  |
| 6e. Deferred Payment Agreements Satisfied              | 738      | \$351,875    |
| 6f. Active DPA's At The End Of This Month              | 25,660   | \$22,979,750 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.21%   | 36.25%       |
| 7a. Uncollectables This Month                          | 4,536    | \$1,241,798  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.32%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 424      | \$173,467    |
| 8. Residential Sales                                   | 988,813  | \$59,145,055 |
| 9a. Residential Bankruptcies                           | 1        | \$944        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.02%    | 0.00%        |
| 10a. Final Bills Issued This Month                     | 11,321   | \$3,275,784  |
| 10b. Final Bills With Arrears This Month               | 5,125    | \$2,422,730  |
| 10c. Final Bills With One or More DPA (last 12 months) | 714      | \$594,061    |
| 11. Deposits Received This Month                       | 167      | \$49,461     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 9,846    | \$9,720,055  |
| 2. Final Termination Notices This Month   | 4,776    | \$6,571,500  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,984    | \$2,021,604  |
| 3b. Accounts Eligible For Field Action  | 1,403    | \$1,440,234  |
| 4a. Terminations For Non-Payment - All  | 335      | \$438,928    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 94       | \$150,921    |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 1,180    | \$1,683,076  |
| 6b. Deferred Payment Agreements Made  | 352      | \$647,135    |
| 6c. Deferred Payment Agreements Reinstated  | 29       | \$41,495     |
| 6d. Deferred Payment Agreements Defaulted   | 225      | \$431,171    |
| 6e. Deferred Payment Agreements Satisfied   | 45       | \$108,856    |
| 6f. Active DPA's At The End Of This Month   | 1,227    | \$1,619,580  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 12.46%   | 16.66%       |
| 7a. Uncollectables This Month   | 247      | \$262,454    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 36.03%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 14       | \$14,942     |
| 8. Non-Residential Sales  | 38,309   | \$25,030,427 |
| 9a. Non-Residential Deposits Received This Month                                    | 944      | \$280,276    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$14         |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.40%    | 0.36%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.



## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Jul-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 164,254  | \$62,521,450 |
| 2. Final Termination Notices This Month                | 65,802   | \$34,617,988 |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,434   | \$7,850,201  |
| 3b. Accounts Eligible For Field Action                 | 25,962   | \$12,532,653 |
| 4a. Terminations For Non-Payment - All                 | 2,313    | \$1,731,731  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,191    | \$1,632,582  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,358    | \$576,852    |
| 5a. Reconnects Due To HEAP or DSS                      | 9        | \$3,574      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 25,660   | \$22,979,751 |
| 6b. Deferred Payment Agreements Made                   | 4,641    | \$2,805,695  |
| 6c. Deferred Payment Agreements Reinstated             | 1,126    | \$1,486,891  |
| 6d. Deferred Payment Agreements Defaulted              | 3,904    | \$3,527,645  |
| 6e. Deferred Payment Agreements Satisfied              | 676      | \$361,953    |
| 6f. Active DPA's At The End Of This Month              | 26,061   | \$22,354,125 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.87%   | 35.75%       |
| 7a. Uncollectables This Month                          | 4,239    | \$1,477,136  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.61%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 505      | \$350,773    |
| 8. Residential Sales                                   | 989,855  | \$49,679,981 |
| 9a. Residential Bankruptcies                           | 12       | \$14,912     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.28%    | 1.01%        |
| 10a. Final Bills Issued This Month                     | 10,835   | \$2,457,941  |
| 10b. Final Bills With Arrears This Month               | 5,144    | \$1,993,069  |
| 10c. Final Bills With One or More DPA (last 12 months) | 737      | \$539,738    |
| 11. Deposits Received This Month                       | 148      | \$49,323     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-17

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days  | 9,991    | \$8,892,560  |
| 2. Final Termination Notices This Month   | 4,206    | \$5,708,725  |
| 3a. Unresolved Arrears (FTN Expired)  | 1,664    | \$1,622,919  |
| 3b. Accounts Eligible For Field Action  | 1,118    | \$1,090,064  |
| 4a. Terminations For Non-Payment - All  | 186      | \$229,590    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      |          |              |
| 5a. Reconnects Of Non-Payment Customers   | 66       | \$79,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                     | 1,227    | \$1,619,581  |
| 6b. Deferred Payment Agreements Made  | 233      | \$364,282    |
| 6c. Deferred Payment Agreements Reinstated  | 43       | \$68,676     |
| 6d. Deferred Payment Agreements Defaulted   | 242      | \$548,648    |
| 6e. Deferred Payment Agreements Satisfied   | 43       | \$92,021     |
| 6f. Active DPA's At The End Of This Month   | 1,193    | \$1,222,791  |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 11.94%   | 13.75%       |
| 7a. Uncollectables This Month   | 353      | \$401,381    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 49.58%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | 29       | \$31,645     |
| 8. Non-Residential Sales  | 38,181   | \$20,443,829 |
| 9a. Non-Residential Deposits Received This Month                                    | 836      | \$279,495    |
| 9b. New Non-Residential Accounts  |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   |          |              |
| 10a Non-Residential Bankruptcies This Month   | 4        | \$4,812      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.13%    | 1.20%        |

NOTE: 3b. Accounts Eligible for Field Action is a snapshot in time at the end of the month.

NOTE: 8. Sales - Monthly billing started July 2008 (Prior to that, the # of bills &amp; majority of customers were bi-monthly).

NOTE: 10. Final bills include customer requests for termination, closing of accounts due to new party application and the closing of accounts due to terminations for non-payment.

NOTE: 11. Deposits are allocated at 85% Non-Res and 15% Res.

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Aug-17

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customer  | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 163,855   | \$58,859,724 |
| 2. Final Termination Notices This Month                | 61,179    | \$29,416,820 |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,486    | \$7,197,452  |
| 3b. Accounts Eligible For Field Action                 | 22,852    | \$10,964,173 |
| 4a. Terminations For Non-Payment - All                 | 3,676     | \$2,426,715  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,331     | \$2,063,939  |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |              |
| 5. Reconnections for Non-Pmt.                          | 1,988     | \$737,170    |
| 5a. Reconnects Due To HEAP or DSS                      | 12        | \$3,121      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |           |              |
| 6a. Active DPA's At The Beginning Of This Month        | 26,061    | \$22,354,126 |
| 6b. Deferred Payment Agreements Made                   | 4,650     | \$2,821,635  |
| 6c. Deferred Payment Agreements Reinstated             | 1,337     | \$1,553,908  |
| 6d. Deferred Payment Agreements Defaulted              | 4,255     | \$3,525,299  |
| 6e. Deferred Payment Agreements Satisfied              | 822       | \$412,240    |
| 6f. Active DPA's At The End Of This Month              | 26,129    | \$21,956,003 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.95%    | 37.30%       |
| 7a. Uncollectables This Month                          | 4,603     | \$1,745,343  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.41%    |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 505       | \$287,276    |
| 8. Residential Sales                                   | 1,001,755 | \$44,910,288 |
| 9a. Residential Bankruptcies                           | 8         | \$22,092     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.17%     | 1.27%        |
| 10a. Final Bills Issued This Month                     | 11,662    | \$2,812,109  |
| 10b. Final Bills With Arrears This Month               | 5,775     | \$2,280,426  |
| 10c. Final Bills With One or More DPA (last 12 months) | 854       | \$654,738    |
| 11. Deposits Received This Month                       | 159       | \$47,511     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 9,525    | \$7,848,250  |
| 2. Final Termination Notices This Month  | 3,559    | \$4,635,643  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,386    | \$1,220,965  |
| 3b. Accounts Eligible For Field Action   | 802      | \$711,332    |
| 4a. Terminations For Non-Payment - All   | 216      | \$300,281    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 62       | \$58,869     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,193    | \$1,222,791  |
| 6b. Deferred Payment Agreements Made   | 248      | \$386,819    |
| 6c. Deferred Payment Agreements Reinstated   | 59       | \$130,924    |
| 6d. Deferred Payment Agreements Defaulted  | 232      | \$383,149    |
| 6e. Deferred Payment Agreements Satisfied  | 66       | \$82,345     |
| 6f. Active DPA's At The End Of This Month  | 1,175    | \$1,183,596  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 12.34%   | 15.08%       |
| 7a. Uncollectables This Month  | 386      | \$488,632    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 47.67%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | 24       | \$31,776     |
| 8. Non-Residential Sales   | 38,470   | \$19,928,928 |
| 9a. Non-Residential Deposits Received This Month                                     | 900      | \$269,231    |
| 9b. New Non-Residential Accounts   |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |          |              |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$37         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.26%    | 0.01%        |

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Sep-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 156,896  | \$55,552,663 |
| 2. Final Termination Notices This Month                | 59,265   | \$28,460,598 |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,906   | \$5,502,279  |
| 3b. Accounts Eligible For Field Action                 | 23,739   | \$10,596,528 |
| 4a. Terminations For Non-Payment - All                 | 3,111    | \$1,789,826  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,762    | \$1,561,161  |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,754    | \$571,439    |
| 5a. Reconnects Due To HEAP or DSS                      | 10       | \$2,416      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 26,129   | \$21,956,004 |
| 6b. Deferred Payment Agreements Made                   | 3,668    | \$1,993,064  |
| 6c. Deferred Payment Agreements Reinstated             | 1,235    | \$1,303,097  |
| 6d. Deferred Payment Agreements Defaulted              | 3,920    | \$3,109,559  |
| 6e. Deferred Payment Agreements Satisfied              | 794      | \$401,311    |
| 6f. Active DPA's At The End Of This Month              | 25,466   | \$21,113,668 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 16.23%   | 38.01%       |
| 7a. Uncollectables This Month                          | 4,602    | \$1,200,138  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.57%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 460      | \$228,795    |
| 8. Residential Sales                                   | 987,330  | \$45,469,406 |
| 9a. Residential Bankruptcies                           | 18       | \$18,644     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.39%    | 1.55%        |
| 10a. Final Bills Issued This Month                     | 9,145    | \$2,139,942  |
| 10b. Final Bills With Arrears This Month               | 4,731    | \$1,658,361  |
| 10c. Final Bills With One or More DPA (last 12 months) | 680      | \$514,084    |
| 11. Deposits Received This Month                       | 148      | \$48,806     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,798    | \$6,789,613  |
| 2. Final Termination Notices This Month  | 3,170    | \$4,031,571  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,339    | \$1,094,262  |
| 3b. Accounts Eligible For Field Action   | 707      | \$563,509    |
| 4a. Terminations For Non-Payment - All   | 155      | \$148,973    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 46       | \$50,551     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,175    | \$1,183,597  |
| 6b. Deferred Payment Agreements Made   | 169      | \$611,719    |
| 6c. Deferred Payment Agreements Reinstated   | 33       | \$41,878     |
| 6d. Deferred Payment Agreements Defaulted  | 206      | \$371,659    |
| 6e. Deferred Payment Agreements Satisfied  | 75       | \$107,142    |
| 6f. Active DPA's At The End Of This Month  | 1,070    | \$1,314,996  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 12.16%   | 19.37%       |
| 7a. Uncollectables This Month  | 334      | \$277,086    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 51.80%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | 25       | \$27,829     |
| 8. Non-Residential Sales   | 37,316   | \$19,618,812 |
| 9a. Non-Residential Deposits Received This Month                                     | 841      | \$276,570    |
| 9b. New Non-Residential Accounts   |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |          |              |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$1,747      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.30%    | 0.63%        |

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Oct-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 159,923  | \$54,149,529 |
| 2. Final Termination Notices This Month                | 55,352   | \$25,691,265 |
| 3a. Unresolved Arrears (FTN Expired)                   | 19,842   | \$6,398,987  |
| 3b. Accounts Eligible For Field Action                 | 24,075   | \$9,856,361  |
| 4a. Terminations For Non-Payment - All                 | 1,933    | \$937,748    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,095    | \$552,805    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,034    | \$314,612    |
| 5a. Reconnects Due To HEAP or DSS                      | 7        | \$1,425      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 25,466   | \$21,113,669 |
| 6b. Deferred Payment Agreements Made                   | 3,472    | \$1,797,971  |
| 6c. Deferred Payment Agreements Reinstated             | 1,232    | \$1,222,539  |
| 6d. Deferred Payment Agreements Defaulted              | 3,831    | \$2,857,958  |
| 6e. Deferred Payment Agreements Satisfied              | 934      | \$460,608    |
| 6f. Active DPA's At The End Of This Month              | 24,708   | \$20,204,368 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 15.45%   | 37.31%       |
| 7a. Uncollectables This Month                          | 4,405    | \$983,608    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.96%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 523      | \$250,510    |
| 8. Residential Sales                                   | 979,433  | \$47,294,350 |
| 9a. Residential Bankruptcies                           | 15       | \$11,400     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.34%    | 1.16%        |
| 10a. Final Bills Issued This Month                     | 9,524    | \$1,762,781  |
| 10b. Final Bills With Arrears This Month               | 4,873    | \$1,379,994  |
| 10c. Final Bills With One or More DPA (last 12 months) | 667      | \$425,783    |
| 11. Deposits Received This Month                       | 156      | \$54,665     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,844    | \$7,195,589  |
| 2. Final Termination Notices This Month  | 2,996    | \$3,917,855  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,197    | \$955,400    |
| 3b. Accounts Eligible For Field Action   | 543      | \$427,452    |
| 4a. Terminations For Non-Payment - All   | 92       | \$84,600     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 39       | \$34,163     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                      | 1,070    | \$1,314,997  |
| 6b. Deferred Payment Agreements Made   | 148      | \$225,828    |
| 6c. Deferred Payment Agreements Reinstated   | 43       | \$50,232     |
| 6d. Deferred Payment Agreements Defaulted  | 231      | \$462,624    |
| 6e. Deferred Payment Agreements Satisfied  | 93       | \$178,614    |
| 6f. Active DPA's At The End Of This Month  | 895      | \$1,084,759  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.12%   | 15.08%       |
| 7a. Uncollectables This Month  | 210      | \$94,310     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 40.95%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | 21       | \$24,005     |
| 8. Non-Residential Sales   | 37,204   | \$20,263,724 |
| 9a. Non-Residential Deposits Received This Month                                     | 881      | \$309,770    |
| 9b. New Non-Residential Accounts   |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |          |              |
| 10a. Non-Residential Bankruptcies This Month   | 0        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Nov-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 157,236  | \$52,510,238 |
| 2. Final Termination Notices This Month                | 54,448   | \$26,159,596 |
| 3a. Unresolved Arrears (FTN Expired)                   | 14,170   | \$4,341,002  |
| 3b. Accounts Eligible For Field Action                 | 22,334   | \$10,491,307 |
| 4a. Terminations For Non-Payment - All                 | 2,343    | \$811,640    |
| 4b. Terminations For Non-Pmt - Heat Related            | 63       | \$130,458    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 850      | \$183,053    |
| 5a. Reconnects Due To HEAP or DSS                      | 6        | \$752        |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |          |              |
| 6a. Active DPA's At The Beginning Of This Month        | 24,708   | \$20,204,368 |
| 6b. Deferred Payment Agreements Made                   | 2,982    | \$1,555,735  |
| 6c. Deferred Payment Agreements Reinstated             | 777      | \$772,038    |
| 6d. Deferred Payment Agreements Defaulted              | 3,616    | \$2,696,942  |
| 6e. Deferred Payment Agreements Satisfied              | 950      | \$456,205    |
| 6f. Active DPA's At The End Of This Month              | 23,575   | \$19,397,362 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.99%   | 36.94%       |
| 7a. Uncollectables This Month                          | 4,956    | \$1,040,388  |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.20%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 520      | \$267,884    |
| 8. Residential Sales                                   | 964,451  | \$68,837,171 |
| 9a. Residential Bankruptcies                           | 4        | \$27,013     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.08%    | 2.60%        |
| 10a. Final Bills Issued This Month                     | 9,160    | \$1,679,866  |
| 10b. Final Bills With Arrears This Month               | 4,971    | \$1,246,342  |
| 10c. Final Bills With One or More DPA (last 12 months) | 613      | \$285,256    |
| 11. Deposits Received This Month                       | 144      | \$52,484     |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,353    | \$6,798,633  |
| 2. Final Termination Notices This Month  | 2,905    | \$3,984,932  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,023    | \$820,077    |
| 3b. Accounts Eligible For Field Action   | 705      | \$716,557    |
| 4a. Terminations For Non-Payment - All   | 54       | \$140,179    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 17       | \$18,444     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                      | 895      | \$1,084,760  |
| 6b. Deferred Payment Agreements Made   | 115      | \$173,638    |
| 6c. Deferred Payment Agreements Reinstated   | 27       | \$55,866     |
| 6d. Deferred Payment Agreements Defaulted  | 175      | \$293,862    |
| 6e. Deferred Payment Agreements Satisfied  | 82       | \$123,998    |
| 6f. Active DPA's At The End Of This Month  | 788      | \$971,721    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 9.43%    | 14.29%       |
| 7a. Uncollectables This Month  | 226      | \$22,878     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 33.63%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | 29       | \$29,216     |
| 8. Non-Residential Sales   | 36,830   | \$32,709,985 |
| 9a. Non-Residential Deposits Received This Month                                     | 816      | \$297,410    |
| 9b. New Non-Residential Accounts   |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |          |              |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$119        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.88%    | 0.52%        |



## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 149,406   | \$50,275,623  |
| 2. Final Termination Notices This Month                | 52,632    | \$24,968,188  |
| 3a. Unresolved Arrears (FTN Expired)                   | 12,252    | \$4,002,116   |
| 3b. Accounts Eligible For Field Action                 | 25,205    | \$12,974,190  |
| 4a. Terminations For Non-Payment - All                 | 1,378     | \$585,666     |
| 4b. Terminations For Non-Pmt - Heat Related            | 67        | \$227,359     |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          | 622       | \$127,407     |
| 5a. Reconnects Due To HEAP or DSS                      | 7         | \$2,291       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |           |               |
| 6a. Active DPA's At The Beginning Of This Month        | 23,575    | \$19,397,362  |
| 6b. Deferred Payment Agreements Made                   | 3,066     | \$1,447,750   |
| 6c. Deferred Payment Agreements Reinstated             | 625       | \$652,903     |
| 6d. Deferred Payment Agreements Defaulted              | 3,901     | \$2,711,346   |
| 6e. Deferred Payment Agreements Satisfied              | 1,367     | \$586,518     |
| 6f. Active DPA's At The End Of This Month              | 21,425    | \$18,219,977  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.34%    | 36.24%        |
| 7a. Uncollectables This Month                          | 4,245     | \$927,562     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37.15%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 454       | \$224,534     |
| 8. Residential Sales                                   | 1,049,879 | \$120,761,003 |
| 9a. Residential Bankruptcies                           | 8         | \$5,285       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.19%     | 0.57%         |
| 10a. Final Bills Issued This Month                     | 7,719     | \$1,584,874   |
| 10b. Final Bills With Arrears This Month               | 3,896     | \$1,099,550   |
| 10c. Final Bills With One or More DPA (last 12 months) | 424       | \$264,004     |
| 11. Deposits Received This Month                       | 129       | \$50,541      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 7,517    | \$6,285,864  |
| 2. Final Termination Notices This Month  | 2,928    | \$3,595,633  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,131    | \$945,878    |
| 3b. Accounts Eligible For Field Action   | 670      | \$652,598    |
| 4a. Terminations For Non-Payment - All   | 86       | \$127,215    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 23       | \$25,853     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                      | 788      | \$971,722    |
| 6b. Deferred Payment Agreements Made   | 153      | \$222,151    |
| 6c. Deferred Payment Agreements Reinstated   | 12       | \$21,958     |
| 6d. Deferred Payment Agreements Defaulted  | 175      | \$272,994    |
| 6e. Deferred Payment Agreements Satisfied  | 79       | \$111,116    |
| 6f. Active DPA's At The End Of This Month  | 682      | \$897,426    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 9.07%    | 14.28%       |
| 7a. Uncollectables This Month  | 178      | \$82,448     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 29.78%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | 12       | \$5,860      |
| 8. Non-Residential Sales   | 41,252   | \$61,542,907 |
| 9a. Non-Residential Deposits Received This Month                                     | 734      | \$286,402    |
| 9b. New Non-Residential Accounts   |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |          |              |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$282        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.69%    | 0.34%        |

| MONTHLY COLLECTIONS REPORT                             |                  |              |
|--|------------------|--------------|
| National Fuel  |                  |              |
| RESIDENTIAL SERVICE                                    | MONTH OF: Jan-17 |              |
| ITEM DESCRIPTION                                       | TOTALS           |              |
|  | Customers        | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 30,740           | \$14,411,645 |
| 2. Final Termination Notices This Month                | 40,124           | \$13,290,835 |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,843           | \$7,443,139  |
| 3b. Accounts Eligible For Field Action                 | 0                | \$0          |
| 4a. Terminations For Non-Payment - All                 | 0                | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0                | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA               | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 0                |              |
| 5. Reconnections for Non-Pmt.                          | 0                | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0                | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0                | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 19,395           | \$7,919,572  |
| 6b. Deferred Payment Agreements Made                   | 14,128           | \$5,123,017  |
| 6c. Deferred Payment Agreements Reinstated             | NA               |              |
| 6d. Deferred Payment Agreements Canceled               | 5,766            | \$4,156,821  |
| 6e. Deferred Payment Agreements Satisfied              | 484              |              |
| 6f. Active DPA's At The End Of This Month              | 24,842           | \$8,616,557  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 80.80%           | 59.80%       |
| 7a. Uncollectibles This Month                          | 6,416            | \$54,018     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA               |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA               |              |
| 8. Residential Sales                                   | 484,071          | \$44,400,961 |
| 9a. Residential Bankruptcies                           | 22               | \$16,025     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.30%            | 29.70%       |
| 10a. Final Bills Issued This Month                     | 3,457            | \$1,335,550  |
| 10b. Final Bills With Arrears This Month               | 1,951            | \$1,007,803  |
| 10c. Final Bills With One or More DPA (last 12 months) | NA               | NA           |
| 11. Deposits Received This Month                       | 12               | \$2,264      |

Notes:

| MONTHLY COLLECTIONS REPORT   |                  |             |
|--|------------------|-------------|
| National Fuel  |                  |             |
| NON-RESIDENTIAL SERVICE  | MONTH OF: Jan-17 |             |
| ITEM DESCRIPTION   | TOTALS           |             |
|  | Customers        | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 819              | \$298,509   |
| 2. Final Termination Notices This Month  | 2,025            | \$920,233   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,517            | \$714,237   |
| 3b. Accounts Eligible For Field Action   | 428              | \$178,473   |
| 4a. Terminations For Non-Payment - All   | 4                | \$2,860     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0                |             |
| 5a. Reconnects Of Non-Payment Customers  | 0                | \$0         |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0                | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 128              | \$65,583    |
| 6b. Deferred Payment Agreements Made   | 1,747            | \$810,950   |
| 6c. Deferred Payment Agreements Reinstated   | 0                |             |
| 6d. Deferred Payment Agreements Canceled   | 1                | \$1,835     |
| 6e. Deferred Payment Agreements Satisfied  | 13               |             |
| 6f. Active DPA's At The End Of This Month  | 248              | \$133,546   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 30.30%           | 44.70%      |
| 7a. Uncollectibles This Month  | 76               | (\$2,169)   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |                  |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |                  |             |
| 8. Non-Residential Sales   | 30,128           | \$9,602,044 |
| 9a. Non-Residential Deposits Received This Month                                     | 35               | \$33,857    |
| 9b. New Non-Residential Accounts   | 353              |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 9.90%            |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 46.10%           |             |
| 10a. Non-Residential Bankruptcies This Month   | 2                | \$2,699     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.60%            | -124.40%    |

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**RESIDENTIAL SERVICE**

MONTH OF: Feb-17

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 28,551    | \$14,602,605 |
| 2. Final Termination Notices This Month                | 35,789    | \$12,949,889 |
| 3a. Unresolved Arrears (FTN Expired)                   | 28,860    | \$8,939,860  |
| 3b. Accounts Eligible For Field Action                 | 1,503     | \$810,101    |
| 4a. Terminations For Non-Payment - All                 | 3         | \$1,852      |
| 4b. Terminations For Non-Pmt - Heat Related            | 3         | \$1,852      |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 0         |              |
| 5. Reconnections for Non-Pmt.                          | 0         | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 24,842    | \$8,616,557  |
| 6b. Deferred Payment Agreements Made                   | 16,946    | \$7,330,334  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 2,612     | \$1,613,662  |
| 6e. Deferred Payment Agreements Satisfied              | 575       |              |
| 6f. Active DPA's At The End Of This Month              | 31,228    | \$9,882,274  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 109.40%   | 67.70%       |
| 7a. Uncollectibles This Month                          | 5,859     | \$178,667    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA        |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 484,078   | \$43,740,355 |
| 9a. Residential Bankruptcies                           | 37        | \$27,715     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.60%     | 15.50%       |
| 10a. Final Bills Issued This Month                     | 3,283     | \$1,410,219  |
| 10b. Final Bills With Arrears This Month               | 1,905     | \$1,071,968  |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 10        | \$3,273      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Feb-17

| ITEM DESCRIPTION   | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 628       | \$232,272    |
| 2. Final Termination Notices This Month  | 1,726     | \$761,468    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,628     | \$732,629    |
| 3b. Accounts Eligible For Field Action   | 106       | \$52,990     |
| 4a. Terminations For Non-Payment - All   | 90        | \$36,550     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |              |
| 5a. Reconnects Of Non-Payment Customers  | 20        | \$5,795      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1         | \$743        |
| 6a. Active DPA's At The Beginning Of This Month                                      | 248       | \$133,546    |
| 6b. Deferred Payment Agreements Made   | 1,656     | \$715,204    |
| 6c. Deferred Payment Agreements Reinstated   | 0         |              |
| 6d. Deferred Payment Agreements Canceled   | 0         | \$0          |
| 6e. Deferred Payment Agreements Satisfied  | 18        |              |
| 6f. Active DPA's At The End Of This Month  | 263       | \$142,035    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 41.90%    | 61.20%       |
| 7a. Uncollectibles This Month  | 27        | \$15,868     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |           |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |              |
| 8. Non-Residential Sales   | 29,863    | \$10,338,090 |
| 9a. Non-Residential Deposits Received This Month                                     | 29        | \$81,678     |
| 9b. New Non-Residential Accounts   | 450       |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.40%     |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 107.40%   |              |
| 10a. Non-Residential Bankruptcies This Month   | 1         | \$81         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.70%     | 0.50%        |



**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**RESIDENTIAL SERVICE**

MONTH OF: Mar-17

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 26,441    | \$14,722,095 |
| 2. Final Termination Notices This Month                | 38,330    | \$14,604,540 |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,080    | \$10,930,332 |
| 3b. Accounts Eligible For Field Action                 | NA        | NA           |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 2         |              |
| 5 Reconnections for Non-Pmt.                           | 0         | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 31,228    | \$9,882,274  |
| 6b. Deferred Payment Agreements Made                   | 14,677    | \$5,757,444  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 2,342     | \$1,374,767  |
| 6e. Deferred Payment Agreements Satisfied              | 834       |              |
| 6f. Active DPA's At The End Of This Month              | 36,500    | \$10,879,441 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 138.00%   | 73.90%       |
| 7a. Uncollectibles This Month                          | 8,301     | \$134,984    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA        |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 484,086   | \$40,744,830 |
| 9a. Residential Bankruptcies                           | 22        | \$25,252     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.30%     | 18.70%       |
| 10a. Final Bills Issued This Month                     | 3,852     | \$1,777,676  |
| 10b. Final Bills With Arrears This Month               | 2,324     | \$1,389,212  |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 9         | \$1,398      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
**National Fuel**

**NON-RESIDENTIAL SERVICE**

MONTH OF: Mar-17

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 555       | \$237,354   |
| 2. Final Termination Notices This Month  | 2,148     | \$1,000,750 |
| 3a. Unresolved Arrears (FTN Expired)   | 2,128     | \$970,024   |
| 3b. Accounts Eligible For Field Action   | 273       | \$106,692   |
| 4a. Terminations For Non-Payment - All   | 40        | \$20,921    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 19        | \$8,088     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 263       | \$142,035   |
| 6b. Deferred Payment Agreements Made   | 1,618     | \$485,142   |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Canceled   | 0         | \$0         |
| 6e. Deferred Payment Agreements Satisfied  | 18        |             |
| 6f. Active DPA's At The End Of This Month  | 259       | \$129,167   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 46.70%    | 54.40%      |
| 7a. Uncollectibles This Month  | 45        | \$18,440    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |           |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,730    | \$9,089,950 |
| 9a. Non-Residential Deposits Received This Month                                     | 33        | \$98,260    |
| 9b. New Non-Residential Accounts   | 484       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.80%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 73.30%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 5         | \$5,395     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 11.10%    | 29.30%      |

# MONTHLY COLLECTIONS REPORT

## National Fuel

## RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 27,103    | \$15,183,495 |
| 2. Final Termination Notices This Month                | 40,771    | \$20,002,908 |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,837    | \$18,111,037 |
| 3b. Accounts Eligible For Field Action                 | 1,670     | \$730,817    |
| 4a. Terminations For Non-Payment - All                 | 182       | \$122,110    |
| 4b. Terminations For Non-Pmt - Heat Related            | 182       | \$122,110    |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 13        |              |
| 5. Reconnections for Non-Pmt.                          | 79        | \$33,514     |
| 5a. Reconnects Due To HEAP or DSS                      | 3         | \$3,319      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 16        | \$11,442     |
| 6a. Active DPA's At The Beginning Of This Month        | 36,500    | \$10,879,441 |
| 6b. Deferred Payment Agreements Made                   | 13,415    | \$7,056,515  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 2,139     | \$1,133,240  |
| 6e. Deferred Payment Agreements Satisfied              | 754       |              |
| 6f. Active DPA's At The End Of This Month              | 39,440    | \$11,973,152 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 145.50%   | 78.90%       |
| 7a. Uncollectibles This Month                          | 15,849    | \$567,754    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA        |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 484,601   | \$36,963,828 |
| 9a. Residential Bankruptcies                           | 36        | \$37,148     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.20%     | 6.50%        |
| 10a. Final Bills Issued This Month                     | 3,821     | \$1,902,941  |
| 10b. Final Bills With Arrears This Month               | 2,448     | \$1,559,261  |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 11        | \$1,625      |

Notes:

# MONTHLY COLLECTIONS REPORT

## National Fuel

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 566       | \$249,637   |
| 2. Final Termination Notices This Month  | 1,863     | \$1,068,440 |
| 3a. Unresolved Arrears (FTN Expired)   | 1,911     | \$943,372   |
| 3b. Accounts Eligible For Field Action   | 442       | \$211,813   |
| 4a. Terminations For Non-Payment - All   | 114       | \$48,509    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 35        | \$6,941     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 259       | \$129,167   |
| 6b. Deferred Payment Agreements Made   | 1,360     | \$387,767   |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Canceled   | 0         | \$0         |
| 6e. Deferred Payment Agreements Satisfied  | 32        |             |
| 6f. Active DPA's At The End Of This Month  | 205       | \$124,208   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 36.20%    | 49.80%      |
| 7a. Uncollectibles This Month  | 335       | \$35,530    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |           |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,474    | \$8,238,028 |
| 9a. Non-Residential Deposits Received This Month                                     | 33        | \$39,719    |
| 9b. New Non-Residential Accounts   | 330       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 10.00%    |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 9.90%     |             |
| 10a. Non-Residential Bankruptcies This Month   | 33        | \$11,969    |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.90%     | 33.70%      |

**MONTHLY COLLECTIONS REPORT****National Fuel****RESIDENTIAL SERVICE**MONTH OF: May 2017

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 25,998    | \$15,011,744 |
| 2. Final Termination Notices This Month                | 34,326    | \$11,343,172 |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,656    | \$16,129,751 |
| 3b. Accounts Eligible For Field Action                 | 9,636     | \$5,598,794  |
| 4a. Terminations For Non-Payment - All                 | 5,701     | \$3,752,591  |
| 4b. Terminations For Non-Pmt - Heat Related            | 5,701     | \$3,752,591  |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 12        |              |
| 5. Reconnections for Non-Pmt.                          | 2,935     | \$1,358,531  |
| 5a. Reconnects Due To HEAP or DSS                      | 60        | \$69,139     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 725       | \$488,693    |
| 6a. Active DPA's At The Beginning Of This Month        | 39,440    | \$11,973,152 |
| 6b. Deferred Payment Agreements Made                   | 12,613    | \$5,814,994  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 2,719     | \$1,305,651  |
| 6e. Deferred Payment Agreements Satisfied              | 753       |              |
| 6f. Active DPA's At The End Of This Month              | 42,374    | \$13,076,296 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 163.00%   | 87.10%       |
| 7a. Uncollectibles This Month                          | 4,325     | \$402,596    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | NA        |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 484,311   | \$27,755,595 |
| 9a. Residential Bankruptcies                           | 43        | \$34,276     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.00%     | 8.50%        |
| 10a. Final Bills Issued This Month                     | 5,720     | \$3,370,294  |
| 10b. Final Bills With Arrears This Month               | 3,911     | \$2,820,046  |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 21        | \$4,999      |

Notes:

**MONTHLY COLLECTIONS REPORT****National Fuel****NON-RESIDENTIAL SERVICE**MONTH OF: May 2017

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 540       | \$245,749   |
| 2. Final Termination Notices This Month  | 1,721     | \$885,042   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,721     | \$869,293   |
| 3b. Accounts Eligible For Field Action   | 427       | \$241,073   |
| 4a. Terminations For Non-Payment - All   | 118       | \$62,182    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1         |             |
| 5a. Reconnects Of Non-Payment Customers  | 30        | \$9,387     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1         | \$775       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 205       | \$124,208   |
| 6b. Deferred Payment Agreements Made   | 1,199     | \$411,201   |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Canceled   | 3         | \$3,844     |
| 6e. Deferred Payment Agreements Satisfied  | 21        |             |
| 6f. Active DPA's At The End Of This Month  | 189       | \$125,635   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 35.00%    | 51.10%      |
| 7a. Uncollectibles This Month  | 64        | \$10,568    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   |           |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,277    | \$5,379,725 |
| 9a. Non-Residential Deposits Received This Month                                     | 44        | \$116,998   |
| 9b. New Non-Residential Accounts   | 374       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 11.80%    |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 68.80%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 7         | \$882       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.90%    | 8.30%       |

# MONTHLY COLLECTIONS REPORT

## National Fuel

## RESIDENTIAL SERVICE

MONTH OF: Jun 2017

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 24,920    | \$13,758,880 |
| 2. Final Termination Notices This Month                | 32,200    | \$14,529,166 |
| 3a. Unresolved Arrears (FTN Expired)                   | 31,047    | \$12,018,582 |
| 3b. Accounts Eligible For Field Action                 | 4,413     | \$1,924,840  |
| 4a. Terminations For Non-Payment - All                 | 2,968     | \$1,477,132  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,968     | \$1,477,132  |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 1         |              |
| 5. Reconnections for Non-Pmt.                          | 1,642     | \$518,529    |
| 5a. Reconnects Due To HEAP or DSS                      | 94        | \$70,146     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 403       | \$210,434    |
| 6a. Active DPA's At The Beginning Of This Month        | 42,374    | \$13,076,296 |
| 6b. Deferred Payment Agreements Made                   | 8,077     | \$4,139,681  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 3,338     | \$1,539,418  |
| 6e. Deferred Payment Agreements Satisfied              | 766       |              |
| 6f. Active DPA's At The End Of This Month              | 40,055    | \$12,177,973 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 160.70%   | 88.50%       |
| 7a. Uncollectibles This Month                          | 3,349     | \$65,731     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%     |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 481,060   | \$17,506,685 |
| 9a. Residential Bankruptcies                           | 38        | \$33,633     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.10%     | 51.20%       |
| 10a. Final Bills Issued This Month                     | 5,297     | \$2,480,058  |
| 10b. Final Bills With Arrears This Month               | 3,404     | \$2,118,496  |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 20        | \$4,210      |

# MONTHLY COLLECTIONS REPORT

## National Fuel

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun 2017

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 610       | \$244,725   |
| 2. Final Termination Notices This Month  | 1,327     | \$607,937   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,286     | \$572,435   |
| 3b. Accounts Eligible For Field Action   | 296       | \$120,044   |
| 4a. Terminations For Non-Payment - All   | 93        | \$42,101    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 10        | \$1,516     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 189       | \$125,635   |
| 6b. Deferred Payment Agreements Made   | 639       | \$187,149   |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Canceled   | 2         | \$4,766     |
| 6e. Deferred Payment Agreements Satisfied  | 14        |             |
| 6f. Active DPA's At The End Of This Month  | 142       | \$106,873   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 23.30%    | 43.70%      |
| 7a. Uncollectibles This Month  | 30        | \$5,025     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.00%     |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 28,921    | \$3,469,894 |
| 9a. Non-Residential Deposits Received This Month                                     | 26        | \$49,945    |
| 9b. New Non-Residential Accounts   | 390       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.70%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 86.70%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 3         | \$1,475     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.00%    | 29.30%      |

Notes:

| MONTHLY COLLECTIONS REPORT                             |                    |              |
|--|--------------------|--------------|
| National Fuel  |                    |              |
| RESIDENTIAL SERVICE                                    | MONTH OF: Jul 2017 |              |
| ITEM DESCRIPTION                                       | TOTALS             |              |
|  | Customers          | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 26,888             | \$13,950,002 |
| 2. Final Termination Notices This Month                | 29,170             | \$13,962,641 |
| 3a. Unresolved Arrears (FTN Expired)                   | 30,139             | \$12,178,158 |
| 3b. Accounts Eligible For Field Action                 | 4,573              | \$1,916,055  |
| 4a. Terminations For Non-Payment - All                 | 2,118              | \$944,918    |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,118              | \$944,918    |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA                 | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 3                  |              |
| 5. Reconnections for Non-Pmt.                          | 1,209              | \$311,171    |
| 5a. Reconnects Due To HEAP or DSS                      | 60                 | \$51,141     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 239                | \$113,423    |
| 6a. Active DPA's At The Beginning Of This Month        | 40,055             | \$12,177,973 |
| 6b. Deferred Payment Agreements Made                   | 8,763              | \$4,318,730  |
| 6c. Deferred Payment Agreements Reinstated             | NA                 |              |
| 6d. Deferred Payment Agreements Canceled               | 4,079              | \$1,884,040  |
| 6e. Deferred Payment Agreements Satisfied              | 752                |              |
| 6f. Active DPA's At The End Of This Month              | 36,891             | \$11,308,940 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 137.20%            | 81.10%       |
| 7a. Uncollectibles This Month                          | 4,472              | \$535,244    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%              |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA                 |              |
| 8. Residential Sales                                   | 482,500            | \$13,753,582 |
| 9a. Residential Bankruptcies                           | 41                 | \$32,286     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.90%              | 6.00%        |
| 10a. Final Bills Issued This Month                     | 4,724              | \$2,157,232  |
| 10b. Final Bills With Arrears This Month               | 3,162              | \$1,923,041  |
| 10c. Final Bills With One or More DPA (last 12 months) | NA                 | NA           |
| 11. Deposits Received This Month                       | 14                 | \$2,416      |

Notes:

| MONTHLY COLLECTIONS REPORT   |                    |             |
|--|--------------------|-------------|
| National Fuel  |                    |             |
| NON-RESIDENTIAL SERVICE  | MONTH OF: Jul 2017 |             |
| ITEM DESCRIPTION   | TOTALS             |             |
|  | Customers          | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 663                | \$255,307   |
| 2. Final Termination Notices This Month  | 950                | \$537,749   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,030              | \$535,895   |
| 3b. Accounts Eligible For Field Action   | 296                | \$120,044   |
| 4a. Terminations For Non-Payment - All   | 58                 | \$28,108    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0                  |             |
| 5a. Reconnects Of Non-Payment Customers  | 12                 | \$5,563     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1                  | \$2,476     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 142                | \$106,873   |
| 6b. Deferred Payment Agreements Made   | 562                | \$181,585   |
| 6c. Deferred Payment Agreements Reinstated   | 0                  |             |
| 6d. Deferred Payment Agreements Canceled   | 4                  | \$2,895     |
| 6e. Deferred Payment Agreements Satisfied  | 8                  |             |
| 6f. Active DPA's At The End Of This Month  | 127                | \$95,464    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 19.20%             | 37.40%      |
| 7a. Uncollectibles This Month  | 43                 | \$9,326     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.00%              |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |                    |             |
| 8. Non-Residential Sales   | 28,941             | \$2,731,862 |
| 9a. Non-Residential Deposits Received This Month                                     | 31                 | \$43,116    |
| 9b. New Non-Residential Accounts   | 492                |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.30%              |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 72.10%             |             |
| 10a. Non-Residential Bankruptcies This Month   | 4                  | \$4,733     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.30%              | 50.80%      |

## MONTHLY COLLECTIONS REPORT

National Fuel

## RESIDENTIAL SERVICE

MONTH OF: Aug 2017

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 27,614    | \$14,197,817 |
| 2. Final Termination Notices This Month                | 25,224    | \$13,198,321 |
| 3a. Unresolved Arrears (FTN Expired)                   | 27,437    | \$13,720,981 |
| 3b. Accounts Eligible For Field Action                 | 5,885     | \$2,783,701  |
| 4a. Terminations For Non-Payment - All                 | 3,670     | \$1,796,514  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,670     | \$1,796,514  |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 4         |              |
| 5. Reconnections for Non-Pmt.                          | 2,165     | \$612,504    |
| 5a. Reconnects Due To HEAP or DSS                      | 53        | \$23,550     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 141       | \$48,230     |
| 6a. Active DPA's At The Beginning Of This Month        | 36,891    | \$11,308,940 |
| 6b. Deferred Payment Agreements Made                   | 8,333     | \$4,707,991  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 4,159     | \$1,880,060  |
| 6e. Deferred Payment Agreements Satisfied              | 677       |              |
| 6f. Active DPA's At The End Of This Month              | 33,104    | \$10,306,656 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 119.90%   | 72.60%       |
| 7a. Uncollectibles This Month                          | 5,210     | \$428,478    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%     |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 483,058   | \$13,531,329 |
| 9a. Residential Bankruptcies                           | 40        | \$38,828     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.80%     | 9.10%        |
| 10a. Final Bills Issued This Month                     | 5,319     | \$2,186,539  |
| 10b. Final Bills With Arrears This Month               | 3,507     | \$1,934,922  |
| 10c. Final Bills With One or More DPA (last 12 months) | 7         | \$4,357      |
| 11. Deposits Received This Month                       | 8         | \$1,845      |

## MONTHLY COLLECTIONS REPORT

National Fuel

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug 2017

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 680       | \$214,191   |
| 2. Final Termination Notices This Month  | 752       | \$376,625   |
| 3a. Unresolved Arrears (FTN Expired)   | 736       | \$368,726   |
| 3b. Accounts Eligible For Field Action   | 245       | \$118,135   |
| 4a. Terminations For Non-Payment - All   | 50        | \$25,063    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 11        | \$1,852     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 127       | \$95,464    |
| 6b. Deferred Payment Agreements Made   | 435       | \$150,206   |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Canceled   | 2         | \$1,413     |
| 6e. Deferred Payment Agreements Satisfied  | 7         |             |
| 6f. Active DPA's At The End Of This Month  | 122       | \$88,376    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 17.90%    | 41.30%      |
| 7a. Uncollectibles This Month  | 44        | \$7,914     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.00%     |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 28,860    | \$3,049,556 |
| 9a. Non-Residential Deposits Received This Month                                     | 29        | \$497,768   |
| 9b. New Non-Residential Accounts   | 298       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 9.70%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 65.90%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 7         | \$7,691     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 15.90%    | 97.20%      |

Notes:

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**RESIDENTIAL SERVICE**

MONTH OF: Sep 2017

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 29,312    | \$13,601,000 |
| 2. Final Termination Notices This Month                | 19,069    | \$8,279,315  |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,600    | \$11,917,539 |
| 3b. Accounts Eligible For Field Action                 | 3,797     | \$1,825,422  |
| 4a. Terminations For Non-Payment - All                 | 2,096     | \$1,024,701  |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,096     | \$1,024,701  |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 9         |              |
| 5 Reconnections for Non-Pmt.                           | 1,372     | \$423,000    |
| 5a. Reconnects Due To HEAP or DSS                      | 4         | \$2,050      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 261       | \$154,091    |
| 6a. Active DPA's At The Beginning Of This Month        | 33,104    | \$10,306,656 |
| 6b. Deferred Payment Agreements Made                   | 5,545     | \$3,076,631  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 3,302     | \$1,426,676  |
| 6e. Deferred Payment Agreements Satisfied              | 585       |              |
| 6f. Active DPA's At The End Of This Month              | 27,672    | \$9,720,407  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 94.40%    | 71.50%       |
| 7a. Uncollectibles This Month                          | 4,412     | \$429,836    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%     |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 479,122   | \$15,134,953 |
| 9a. Residential Bankruptcies                           | 22        | \$34,336     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.50%     | 8.00%        |
| 10a. Final Bills Issued This Month                     | 5,053     | \$2,131,111  |
| 10b. Final Bills With Arrears This Month               | 3,218     | \$1,888,444  |
| 10c. Final Bills With One or More DPA (last 12 months) | 7         | \$5,239      |
| 11. Deposits Received This Month                       | 15        | \$3,060      |

Notes:

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**NON-RESIDENTIAL SERVICE**

MONTH OF: Sep 2017

| ITEM DESCRIPTION  | TOTALS    |             |
|---|-----------|-------------|
|   | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days  | 728       | \$201,657   |
| 2. Final Termination Notices This Month   | 666       | \$324,921   |
| 3a. Unresolved Arrears (FTN Expired)  | 649       | \$307,397   |
| 3b. Accounts Eligible For Field Action  | 199       | \$81,873    |
| 4a. Terminations For Non-Payment - All  | 44        | \$24,253    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 0         |             |
| 5a. Reconnects Of Non-Payment Customers   | 9         | \$720       |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                     | 122       | \$88,376    |
| 6b. Deferred Payment Agreements Made  | 345       | \$109,440   |
| 6c. Deferred Payment Agreements Reinstated  | 0         |             |
| 6d. Deferred Payment Agreements Canceled  | 0         | \$0         |
| 6e. Deferred Payment Agreements Satisfied   | 4         |             |
| 6f. Active DPA's At The End Of This Month   | 112       | \$89,596    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 15.40%    | 44.40%      |
| 7a. Uncollectibles This Month   | 42        | \$19,276    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 0.00%     |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |           |             |
| 8. Non-Residential Sales  | 27,917    | \$2,725,670 |
| 9a. Non-Residential Deposits Received This Month                                    | 31        | \$34,617    |
| 9b. New Non-Residential Accounts  | 386       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 8.00%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 73.80%    |             |
| 10a Non-Residential Bankruptcies This Month   | 8         | \$353       |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 19.00%    | 1.80%       |



**MONTHLY COLLECTIONS REPORT**  
National Fuel

**RESIDENTIAL SERVICE**MONTH OF: Oct 2017

| <i>ITEM DESCRIPTION</i>                                | <b>TOTALS</b> |              |
|--|---------------|--------------|
|  | Customers     | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 31,465        | \$13,736,364 |
| 2. Final Termination Notices This Month                | 18,980        | \$7,923,739  |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,269        | \$10,647,240 |
| 3b. Accounts Eligible For Field Action                 | 1,496         | \$619,649    |
| 4a. Terminations For Non-Payment - All                 | 1,111         | \$501,056    |
| 4b. Terminations For Non-Pmt - Heat Related            | 1,111         | \$501,056    |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA            | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 32            |              |
| 5 Reconnections for Non-Pmt.                           | 906           | \$298,945    |
| 5a. Reconnects Due To HEAP or DSS                      | 6             | \$1,218      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 46            | \$17,339     |
| 6a. Active DPA's At The Beginning Of This Month        | 27,672        | \$9,720,407  |
| 6b. Deferred Payment Agreements Made                   | 4,737         | \$2,565,234  |
| 6c. Deferred Payment Agreements Reinstated             | NA            |              |
| 6d. Deferred Payment Agreements Canceled               | 3,228         | \$1,302,217  |
| 6e. Deferred Payment Agreements Satisfied              | 493           |              |
| 6f. Active DPA's At The End Of This Month              | 23,297        | \$9,140,510  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 74.00%        | 66.50%       |
| 7a. Uncollectibles This Month                          | 5,426         | \$579,430    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%         |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA            |              |
| 8. Residential Sales                                   | 483,544       | \$15,437,244 |
| 9a. Residential Bankruptcies                           | 62            | \$86,379     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.10%         | 14.90%       |
| 10a. Final Bills Issued This Month                     | 7,124         | \$2,436,464  |
| 10b. Final Bills With Arrears This Month               | 3,491         | \$2,175,232  |
| 10c. Final Bills With One or More DPA (last 12 months) | 6             | \$3,419      |
| 11. Deposits Received This Month                       | 15            | \$1,863      |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**NON-RESIDENTIAL SERVICE**MONTH OF: Oct 2017

| <i>ITEM DESCRIPTION</i>   | <b>TOTALS</b> |             |
|---|---------------|-------------|
|   | Customers     | Dollars     |
| 1. Arrears Greater Than Sixty Days  | 753           | \$195,034   |
| 2. Final Termination Notices This Month   | 672           | \$285,400   |
| 3a. Unresolved Arrears (FTN Expired)  | 615           | \$267,231   |
| 3b. Accounts Eligible For Field Action  | 201           | \$83,584    |
| 4a. Terminations For Non-Payment - All  | 23            | \$9,523     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 0             |             |
| 5a. Reconnects Of Non-Payment Customers   | 8             | \$1,369     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 0             | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                     | 112           | \$89,596    |
| 6b. Deferred Payment Agreements Made  | 321           | \$83,623    |
| 6c. Deferred Payment Agreements Reinstated  | 0             |             |
| 6d. Deferred Payment Agreements Canceled  | 0             | \$0         |
| 6e. Deferred Payment Agreements Satisfied   | 2             |             |
| 6f. Active DPA's At The End Of This Month   | 99            | \$76,202    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 13.10%        | 39.10%      |
| 7a. Uncollectibles This Month   | 84            | (\$9,954)   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 0.00%         |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |               |             |
| 8. Non-Residential Sales  | 28,765        | \$3,180,411 |
| 9a. Non-Residential Deposits Received This Month                                    | 40            | \$44,972    |
| 9b. New Non-Residential Accounts  | 647           |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 6.20%         |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 47.60%        |             |
| 10a Non-Residential Bankruptcies This Month   | 6             | \$22,266    |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.10%         | -223.70%    |



**MONTHLY COLLECTIONS REPORT**  
National Fuel

**RESIDENTIAL SERVICE**

MONTH OF: Nov 2017

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 28,555    | \$12,568,309 |
| 2. Final Termination Notices This Month                | 22,978    | \$10,762,907 |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,822    | \$9,308,315  |
| 3b. Accounts Eligible For Field Action                 | 899       | \$437,470    |
| 4a. Terminations For Non-Payment - All                 | 137       | \$78,099     |
| 4b. Terminations For Non-Pmt - Heat Related            | 137       | \$78,099     |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 10        |              |
| 5. Reconnections for Non-Pmt.                          | 98        | \$49,850     |
| 5a. Reconnects Due To HEAP or DSS                      | 37        | \$26,967     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 4         | \$1,879      |
| 6a. Active DPA's At The Beginning Of This Month        | 23,297    | \$9,140,510  |
| 6b. Deferred Payment Agreements Made                   | 4,887     | \$3,176,536  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 3,263     | \$1,291,817  |
| 6e. Deferred Payment Agreements Satisfied              | 1,133     |              |
| 6f. Active DPA's At The End Of This Month              | 17,208    | \$7,875,278  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 60.30%    | 62.70%       |
| 7a. Uncollectibles This Month                          | 5,167     | \$765,670    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%     |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 484,508   | \$25,211,758 |
| 9a. Residential Bankruptcies                           | 43        | \$78,621     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.80%     | 11.30%       |
| 10a. Final Bills Issued This Month                     | 6,414     | \$2,553,155  |
| 10b. Final Bills With Arrears This Month               | 3,725     | \$2,218,609  |
| 10c. Final Bills With One or More DPA (last 12 months) | 5         | \$2,288      |
| 11. Deposits Received This Month                       | 17        | \$7,818      |

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**NON-RESIDENTIAL SERVICE**

MONTH OF: Nov 2017

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 725       | \$181,245   |
| 2. Final Termination Notices This Month  | 639       | \$336,083   |
| 3a. Unresolved Arrears (FTN Expired)   | 651       | \$325,725   |
| 3b. Accounts Eligible For Field Action   | 154       | \$61,947    |
| 4a. Terminations For Non-Payment - All   | 19        | \$7,214     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 12        | \$1,860     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 99        | \$76,202    |
| 6b. Deferred Payment Agreements Made   | 315       | \$85,171    |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Canceled   | 1         | \$494       |
| 6e. Deferred Payment Agreements Satisfied  | 2         |             |
| 6f. Active DPA's At The End Of This Month  | 93        | \$61,045    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 12.80%    | 33.70%      |
| 7a. Uncollectibles This Month  | 81        | \$11,162    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.00%     |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 28,974    | \$4,865,790 |
| 9a. Non-Residential Deposits Received This Month                                     | 57        | \$96,939    |
| 9b. New Non-Residential Accounts   | 922       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.20%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 70.40%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 2         | \$2,772     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.50%     | 46.30%      |

Notes:

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**RESIDENTIAL SERVICE**MONTH OF: Dec 2017

| <i>ITEM DESCRIPTION</i>                                | <b>TOTALS</b> |              |
|--|---------------|--------------|
|  | Customers     | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 29,604        | \$12,893,579 |
| 2. Final Termination Notices This Month                | 9,656         | \$3,525,546  |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,493        | \$7,690,710  |
| 3b. Accounts Eligible For Field Action                 | 1,522         | \$847,826    |
| 4a. Terminations For Non-Payment - All                 | 0             | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0             | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA            | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 3             |              |
| 5 Reconnections for Non-Pmt.                           | 0             | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0             | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0             | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 17,208        | \$7,875,278  |
| 6b. Deferred Payment Agreements Made                   | 2,600         | \$1,482,249  |
| 6c. Deferred Payment Agreements Reinstated             | NA            |              |
| 6d. Deferred Payment Agreements Canceled               | 1,952         | \$1,147,095  |
| 6e. Deferred Payment Agreements Satisfied              | 353           |              |
| 6f. Active DPA's At The End Of This Month              | 14,397        | \$7,150,393  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.60%        | 55.50%       |
| 7a. Uncollectibles This Month                          | 5,518         | (\$85,090)   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%         |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA            |              |
| 8. Residential Sales                                   | 486,597       | \$40,667,940 |
| 9a. Residential Bankruptcies                           | 32            | \$62,075     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.60%         | -73.00%      |
| 10a. Final Bills Issued This Month                     | 6,111         | \$2,740,394  |
| 10b. Final Bills With Arrears This Month               | 3,910         | \$2,265,964  |
| 10c. Final Bills With One or More DPA (last 12 months) | 15            | \$4,233      |
| 11. Deposits Received This Month                       | 5             | \$1,415      |

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**NON-RESIDENTIAL SERVICE**MONTH OF: Dec 2017

| <i>ITEM DESCRIPTION</i>   | <b>TOTALS</b> |             |
|---|---------------|-------------|
|   | Customers     | Dollars     |
| 1. Arrears Greater Than Sixty Days  | 705           | \$189,457   |
| 2. Final Termination Notices This Month   | 552           | \$349,861   |
| 3a. Unresolved Arrears (FTN Expired)  | 652           | \$374,121   |
| 3b. Accounts Eligible For Field Action  | 88            | \$61,947    |
| 4a. Terminations For Non-Payment - All  | 11            | \$4,292     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | 0             |             |
| 5a. Reconnects Of Non-Payment Customers   | 6             | \$108       |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 0             | \$0         |
| 6a. Active DPA's At The Beginning Of This Month                                     | 93            | \$61,045    |
| 6b. Deferred Payment Agreements Made  | 316           | \$104,094   |
| 6c. Deferred Payment Agreements Reinstated  | 0             |             |
| 6d. Deferred Payment Agreements Canceled  | 0             | \$0         |
| 6e. Deferred Payment Agreements Satisfied   | 5             |             |
| 6f. Active DPA's At The End Of This Month   | 101           | \$57,940    |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 14.30%        | 30.60%      |
| 7a. Uncollectibles This Month   | 47            | \$8,808     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 0.00%         |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    |               |             |
| 8. Non-Residential Sales  | 29,462        | \$8,257,180 |
| 9a. Non-Residential Deposits Received This Month                                    | 32            | \$40,566    |
| 9b. New Non-Residential Accounts  | 702           |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 4.60%         |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 68.10%        |             |
| 10a Non-Residential Bankruptcies This Month   | 12            | \$7,914     |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 25.50%        | 89.80%      |

**Notes:**

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 206,059   | \$202,159,809 |
| 2. Final Termination Notices This Month                | 78,370    | \$43,387,588  |
| 3a. Unresolved Arrears (FTN Expired)                   | 62,626    | \$103,329,012 |
| 3b. Accounts Eligible For Field Action                 | 2,503     | \$4,321,666   |
| 4a. Terminations For Non-Payment - All                 | 898       | \$1,912,387   |
| 4b. Terminations For Non-Pmt - Heat Related            | 298       | \$935,767     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 648       | \$1,493,164   |
| 5a. Reconnects Due To HEAP or DSS                      | 306       | \$887,917     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 214       | \$329,756     |
| 6a. Active DPA's At The Beginning Of This Month        | 55,575    | \$69,558,769  |
| 6b. Deferred Payment Agreements Made                   | 7,383     | \$5,747,971   |
| 6c. Deferred Payment Agreements Reinstated             | 16,041    | \$18,218,928  |
| 6d. Deferred Payment Agreements Defaulted              | 18,752    | \$21,686,623  |
| 6e. Deferred Payment Agreements Satisfied              | 3,422     | \$229,775     |
| 6f. Active DPA's At The End Of This Month              | 55,490    | \$67,752,600  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26.93%    | 33.51%        |
| 7a. Uncollectables This Month                          | 5,585     | \$3,462,772   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37.19%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,499     | \$2,097,141   |
| 8. Residential Sales                                   | 1,470,770 | \$212,208,372 |
| 9a. Residential Bankruptcies                           | 54        | \$134,817     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.97%     | 3.89%         |
| 10a. Final Bills Issued This Month                     | 23,840    | \$5,656,850   |
| 10b. Final Bills With Arrears This Month               | 6,425     | \$4,230,829   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,226     | \$1,864,289   |
| 11. Deposits Received This Month                       | 67        | \$15,765      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 8,709    | \$7,318,614   |
| 2. Final Termination Notices This Month  | 2,718    | \$1,552,866   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,862    | \$4,510,688   |
| 3b. Accounts Eligible For Field Action   | 1,920    | \$1,771,752   |
| 4a. Terminations For Non-Payment - All   | 179      | \$146,721     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 93       | \$66,399      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$2,661       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 304      | \$587,270     |
| 6b. Deferred Payment Agreements Made   | 121      | \$122,517     |
| 6c. Deferred Payment Agreements Reinstated   | 60       | \$66,657      |
| 6d. Deferred Payment Agreements Defaulted  | 124      | \$150,460     |
| 6e. Deferred Payment Agreements Satisfied  | 52       | \$16,939      |
| 6f. Active DPA's At The End Of This Month  | 308      | \$574,290     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.54%    | 7.85%         |
| 7a. Uncollectables This Month  | 178      | \$113,183     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 17.98%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 197,803  | \$105,716,819 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,327    | \$550,468     |
| 9b. New Non-Residential Accounts   | 1,216    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.50%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 54.49%   | 45.88%        |
| 10a. Non-Residential Bankruptcies This Month   | 5        | \$1,522       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.81%    | 1.34%         |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 196,838   | \$205,207,530 |
| 2. Final Termination Notices This Month                | 61,040    | \$34,799,682  |
| 3a. Unresolved Arrears (FTN Expired)                   | 58,902    | \$105,406,578 |
| 3b. Accounts Eligible For Field Action                 | 2,182     | \$3,322,426   |
| 4a. Terminations For Non-Payment - All                 | 1,728     | \$2,306,628   |
| 4b. Terminations For Non-Pmt - Heat Related            | 635       | \$1,271,392   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 1,210     | \$1,696,952   |
| 5a. Reconnects Due To HEAP or DSS                      | 351       | \$855,942     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 373       | \$404,528     |
| 6a. Active DPA's At The Beginning Of This Month        | 55,490    | \$67,752,600  |
| 6b. Deferred Payment Agreements Made                   | 7,462     | \$6,592,302   |
| 6c. Deferred Payment Agreements Reinstated             | 13,153    | \$15,227,630  |
| 6d. Deferred Payment Agreements Defaulted              | 18,405    | \$22,355,108  |
| 6e. Deferred Payment Agreements Satisfied              | 4,014     | \$285,238     |
| 6f. Active DPA's At The End Of This Month              | 52,755    | \$66,232,062  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26.80%    | 32.28%        |
| 7a. Uncollectables This Month                          | 4,035     | \$2,009,341   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.69%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,569     | \$1,207,026   |
| 8. Residential Sales                                   | 1,477,364 | \$198,435,461 |
| 9a. Residential Bankruptcies                           | 49        | \$112,116     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.21%     | 5.58%         |
| 10a. Final Bills Issued This Month                     | 22,127    | \$5,815,041   |
| 10b. Final Bills With Arrears This Month               | 6,253     | \$4,353,695   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,112     | \$1,859,519   |
| 11. Deposits Received This Month                       | 64        | \$13,651      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,387    | \$7,662,340  |
| 2. Final Termination Notices This Month  | 2,477    | \$1,561,649  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,837    | \$4,768,547  |
| 3b. Accounts Eligible For Field Action   | 1,644    | \$1,590,350  |
| 4a. Terminations For Non-Payment - All   | 123      | \$68,971     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 75       | \$45,016     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$4,708      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 308      | \$574,290    |
| 6b. Deferred Payment Agreements Made   | 98       | \$104,186    |
| 6c. Deferred Payment Agreements Reinstated   | 62       | \$60,033     |
| 6d. Deferred Payment Agreements Defaulted  | 159      | \$215,535    |
| 6e. Deferred Payment Agreements Satisfied  | 37       | \$5,840      |
| 6f. Active DPA's At The End Of This Month  | 285      | \$550,137    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.40%    | 7.18%        |
| 7a. Uncollectables This Month  | 138      | \$121,373    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 25.36%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 197,840  | \$99,283,439 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,214    | \$477,623    |
| 9b. New Non-Residential Accounts   | 1,041    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30.74%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 56.52%   | 63.67%       |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$935        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.17%    | 0.77%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 186,773   | \$207,105,730 |
| 2. Final Termination Notices This Month                | 83,565    | \$49,132,696  |
| 3a. Unresolved Arrears (FTN Expired)                   | 62,600    | \$109,327,517 |
| 3b. Accounts Eligible For Field Action                 | 1,674     | \$2,726,259   |
| 4a. Terminations For Non-Payment - All                 | 1,560     | \$2,539,391   |
| 4b. Terminations For Non-Pmt - Heat Related            | 560       | \$1,292,719   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 1,034     | \$1,752,741   |
| 5a. Reconnects Due To HEAP or DSS                      | 230       | \$660,074     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 424       | \$606,171     |
| 6a. Active DPA's At The Beginning Of This Month        | 52,755    | \$66,232,062  |
| 6b. Deferred Payment Agreements Made                   | 9,828     | \$9,785,699   |
| 6c. Deferred Payment Agreements Reinstated             | 17,130    | \$20,562,874  |
| 6d. Deferred Payment Agreements Defaulted              | 18,056    | \$22,672,278  |
| 6e. Deferred Payment Agreements Satisfied              | 4,291     | \$350,202     |
| 6f. Active DPA's At The End Of This Month              | 54,722    | \$68,936,451  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.30%    | 33.29%        |
| 7a. Uncollectables This Month                          | 4,581     | \$1,538,297   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.47%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,773     | \$1,424,363   |
| 8. Residential Sales                                   | 1,480,220 | \$184,369,866 |
| 9a. Residential Bankruptcies                           | 43        | \$98,126      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.94%     | 6.38%         |
| 10a. Final Bills Issued This Month                     | 26,987    | \$7,176,136   |
| 10b. Final Bills With Arrears This Month               | 7,390     | \$5,679,030   |
| 10c. Final Bills With One or More DPA (last 12 months) | 5,185     | \$2,433,570   |
| 11. Deposits Received This Month                       | 45        | \$8,523       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 7,415    | \$8,097,420  |
| 2. Final Termination Notices This Month  | 3,081    | \$2,192,291  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,950    | \$5,066,802  |
| 3b. Accounts Eligible For Field Action   | 1,823    | \$1,878,295  |
| 4a. Terminations For Non-Payment - All   | 196      | \$172,027    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 117      | \$93,957     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6        | \$4,046      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 285      | \$550,137    |
| 6b. Deferred Payment Agreements Made   | 129      | \$258,103    |
| 6c. Deferred Payment Agreements Reinstated   | 71       | \$80,412     |
| 6d. Deferred Payment Agreements Defaulted  | 149      | \$231,877    |
| 6e. Deferred Payment Agreements Satisfied  | 48       | \$6,645      |
| 6f. Active DPA's At The End Of This Month  | 286      | \$621,021    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.86%    | 7.67%        |
| 7a. Uncollectables This Month  | 160      | \$160,083    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 23.13%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 197,389  | \$99,383,967 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,210    | \$521,098    |
| 9b. New Non-Residential Accounts   | 1,278    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 29.26%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.25%   | 37.66%       |
| 10a. Non-Residential Bankruptcies This Month   | 16       | \$113,661    |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.00%   | 71.00%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 207,278   | \$211,446,109 |
| 2. Final Termination Notices This Month                | 61,771    | \$36,313,960  |
| 3a. Unresolved Arrears (FTN Expired)                   | 56,289    | \$100,381,095 |
| 3b. Accounts Eligible For Field Action                 | 6,461     | \$11,309,622  |
| 4a. Terminations For Non-Payment - All                 | 5,275     | \$7,764,968   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,362     | \$4,272,836   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 3,716     | \$5,157,399   |
| 5a. Reconnects Due To HEAP or DSS                      | 37        | \$103,178     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 1,519     | \$2,058,076   |
| 6a. Active DPA's At The Beginning Of This Month        | 54,722    | \$68,936,451  |
| 6b. Deferred Payment Agreements Made                   | 9,723     | \$11,025,423  |
| 6c. Deferred Payment Agreements Reinstated             | 16,176    | \$19,598,031  |
| 6d. Deferred Payment Agreements Defaulted              | 18,890    | \$24,322,287  |
| 6e. Deferred Payment Agreements Satisfied              | 3,116     | \$255,484     |
| 6f. Active DPA's At The End Of This Month              | 56,696    | \$73,412,291  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 27.35%    | 34.72%        |
| 7a. Uncollectables This Month                          | 2,819     | \$1,850,928   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40.40%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,071     | \$930,523     |
| 8. Residential Sales                                   | 1,489,727 | \$166,662,479 |
| 9a. Residential Bankruptcies                           | 60        | \$110,070     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.13%     | 5.95%         |
| 10a. Final Bills Issued This Month                     | 23,912    | \$8,025,640   |
| 10b. Final Bills With Arrears This Month               | 6,661     | \$6,749,535   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,794     | \$2,730,304   |
| 11. Deposits Received This Month                       | 45        | \$12,613      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 9,470    | \$8,213,840  |
| 2. Final Termination Notices This Month  | 2,355    | \$1,581,729  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,853    | \$4,897,630  |
| 3b. Accounts Eligible For Field Action   | 1,461    | \$1,420,606  |
| 4a. Terminations For Non-Payment - All   | 180      | \$214,511    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 96       | \$106,797    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 12       | \$14,972     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 286      | \$621,021    |
| 6b. Deferred Payment Agreements Made   | 132      | \$249,516    |
| 6c. Deferred Payment Agreements Reinstated   | 63       | \$49,283     |
| 6d. Deferred Payment Agreements Defaulted  | 137      | \$207,972    |
| 6e. Deferred Payment Agreements Satisfied  | 39       | \$2,980      |
| 6f. Active DPA's At The End Of This Month  | 305      | \$604,506    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.22%    | 7.36%        |
| 7a. Uncollectables This Month  | 130      | \$232,165    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 16.15%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 198,192  | \$95,629,043 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,007    | \$460,031    |
| 9b. New Non-Residential Accounts   | 1,442    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 25.10%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 46.15%   | 13.26%       |
| 10a. Non-Residential Bankruptcies This Month   | 14       | \$119,928    |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.77%   | 51.66%       |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 201,551   | \$218,498,639 |
| 2. Final Termination Notices This Month                | 77,010    | \$46,481,561  |
| 3a. Unresolved Arrears (FTN Expired)                   | 50,794    | \$85,871,125  |
| 3b. Accounts Eligible For Field Action                 | 20,926    | \$36,762,777  |
| 4a. Terminations For Non-Payment - All                 | 8,695     | \$16,820,551  |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,649     | \$8,206,738   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 5,807     | \$10,605,505  |
| 5a. Reconnects Due To HEAP or DSS                      | 15        | \$39,204      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,836     | \$4,795,626   |
| 6a. Active DPA's At The Beginning Of This Month        | 56,696    | \$73,412,291  |
| 6b. Deferred Payment Agreements Made                   | 11,656    | \$13,596,477  |
| 6c. Deferred Payment Agreements Reinstated             | 13,733    | \$16,931,907  |
| 6d. Deferred Payment Agreements Defaulted              | 21,851    | \$28,153,270  |
| 6e. Deferred Payment Agreements Satisfied              | 3,337     | \$376,162     |
| 6f. Active DPA's At The End Of This Month              | 57,285    | \$76,011,649  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.42%    | 34.79%        |
| 7a. Uncollectables This Month                          | 4,826     | \$2,808,185   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 41.63%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,965     | \$1,670,898   |
| 8. Residential Sales                                   | 1,498,104 | \$148,583,865 |
| 9a. Residential Bankruptcies                           | 108       | \$260,513     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.24%     | 9.28%         |
| 10a. Final Bills Issued This Month                     | 37,490    | \$12,467,093  |
| 10b. Final Bills With Arrears This Month               | 10,310    | \$10,827,812  |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,949     | \$4,010,453   |
| 11. Deposits Received This Month                       | 70        | \$17,188      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,634    | \$9,373,168  |
| 2. Final Termination Notices This Month  | 1,925    | \$1,005,425  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,492    | \$4,526,653  |
| 3b. Accounts Eligible For Field Action   | 1,289    | \$1,378,735  |
| 4a. Terminations For Non-Payment - All   | 158      | \$177,904    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 71       | \$66,791     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$1,558      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 305      | \$604,506    |
| 6b. Deferred Payment Agreements Made   | 122      | \$641,443    |
| 6c. Deferred Payment Agreements Reinstated   | 56       | \$70,104     |
| 6d. Deferred Payment Agreements Defaulted  | 172      | \$244,683    |
| 6e. Deferred Payment Agreements Satisfied  | 35       | \$7,227      |
| 6f. Active DPA's At The End Of This Month  | 289      | \$941,187    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.35%    | 10.04%       |
| 7a. Uncollectables This Month  | 194      | \$144,242    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.65%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 198,625  | \$86,446,266 |
| 9a. Non-Residential Deposits Received This Month                                     | 1,226    | \$565,246    |
| 9b. New Non-Residential Accounts   | 1,445    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30.66%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 52.58%   | 41.78%       |
| 10a. Non-Residential Bankruptcies This Month   | 31       | \$127,762    |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 15.98%   | 88.57%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jun-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 201,012   | \$215,703,878 |
| 2. Final Termination Notices This Month                | 81,181    | \$48,663,293  |
| 3a. Unresolved Arrears (FTN Expired)                   | 48,113    | \$79,680,568  |
| 3b. Accounts Eligible For Field Action                 | 16,520    | \$22,340,903  |
| 4a. Terminations For Non-Payment - All                 | 9,506     | \$13,441,119  |
| 4b. Terminations For Non-Pmt - Heat Related            | 4,512     | \$7,355,002   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 6,687     | \$8,873,873   |
| 5a. Reconnects Due To HEAP or DSS                      | 8         | \$8,747       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,918     | \$3,630,900   |
| 6a. Active DPA's At The Beginning Of This Month        | 57,285    | \$76,011,649  |
| 6b. Deferred Payment Agreements Made                   | 11,827    | \$11,676,408  |
| 6c. Deferred Payment Agreements Reinstated             | 18,389    | \$22,723,225  |
| 6d. Deferred Payment Agreements Defaulted              | 19,331    | \$25,523,091  |
| 6e. Deferred Payment Agreements Satisfied              | 3,240     | \$309,224     |
| 6f. Active DPA's At The End Of This Month              | 60,506    | \$78,369,243  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.10%    | 36.33%        |
| 7a. Uncollectables This Month                          | 4,490     | \$4,409,836   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.93%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,870     | \$1,721,801   |
| 8. Residential Sales                                   | 1,504,599 | \$145,607,079 |
| 9a. Residential Bankruptcies                           | 58        | \$84,370      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.29%     | 1.91%         |
| 10a. Final Bills Issued This Month                     | 38,300    | \$10,732,672  |
| 10b. Final Bills With Arrears This Month               | 10,005    | \$9,149,589   |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,246     | \$3,919,472   |
| 11. Deposits Received This Month                       | 62        | \$20,718      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jun-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 9,600    | \$9,029,275  |
| 2. Final Termination Notices This Month  | 4,462    | \$3,265,804  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,465    | \$4,446,649  |
| 3b. Accounts Eligible For Field Action   | 1,171    | \$1,267,933  |
| 4a. Terminations For Non-Payment - All   | 270      | \$370,021    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 128      | \$131,514    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 11       | \$15,795     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 289      | \$941,187    |
| 6b. Deferred Payment Agreements Made   | 116      | \$162,229    |
| 6c. Deferred Payment Agreements Reinstated   | 83       | \$81,939     |
| 6d. Deferred Payment Agreements Defaulted  | 139      | \$476,673    |
| 6e. Deferred Payment Agreements Satisfied  | 51       | \$15,066     |
| 6f. Active DPA's At The End Of This Month  | 297      | \$812,633    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.09%    | 9.00%        |
| 7a. Uncollectables This Month  | 157      | \$180,433    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 19.11%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 198,697  | \$93,486,869 |
| 9a. Non-Residential Deposits Received This Month                                     | 935      | \$445,083    |
| 9b. New Non-Residential Accounts   | 1,190    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.18%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 42.68%   | 18.87%       |
| 10a. Non-Residential Bankruptcies This Month   | 21       | \$44,368     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 13.38%   | 24.59%       |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jul-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 203,618   | \$211,440,778 |
| 2. Final Termination Notices This Month                | 70,836    | \$41,779,007  |
| 3a. Unresolved Arrears (FTN Expired)                   | 44,867    | \$77,043,912  |
| 3b. Accounts Eligible For Field Action                 | 16,656    | \$18,847,938  |
| 4a. Terminations For Non-Payment - All                 | 8,003     | \$9,268,041   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,391     | \$4,346,430   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 5,535     | \$5,931,407   |
| 5a. Reconnects Due To HEAP or DSS                      | 4         | \$13,310      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,556     | \$2,559,607   |
| 6a. Active DPA's At The Beginning Of This Month        | 60,506    | \$78,369,243  |
| 6b. Deferred Payment Agreements Made                   | 9,620     | \$8,713,134   |
| 6c. Deferred Payment Agreements Reinstated             | 14,897    | \$18,621,936  |
| 6d. Deferred Payment Agreements Defaulted              | 16,968    | \$20,894,574  |
| 6e. Deferred Payment Agreements Satisfied              | 3,012     | \$396,060     |
| 6f. Active DPA's At The End Of This Month              | 61,940    | \$80,543,562  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 30.42%    | 38.09%        |
| 7a. Uncollectables This Month                          | 5,759     | \$4,294,703   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 39.75%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,349     | \$2,288,914   |
| 8. Residential Sales                                   | 1,509,328 | \$163,244,413 |
| 9a. Residential Bankruptcies                           | 81        | \$201,287     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.41%     | 4.69%         |
| 10a. Final Bills Issued This Month                     | 33,405    | \$8,824,375   |
| 10b. Final Bills With Arrears This Month               | 9,123     | \$7,436,593   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,495     | \$3,256,735   |
| 11. Deposits Received This Month                       | 79        | \$16,486      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jul-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,656    | \$8,715,180  |
| 2. Final Termination Notices This Month  | 2,600    | \$1,772,338  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,043    | \$4,179,866  |
| 3b. Accounts Eligible For Field Action   | 1,513    | \$1,730,998  |
| 4a. Terminations For Non-Payment - All   | 191      | \$181,452    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 115      | \$96,586     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 7        | \$9,254      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 297      | \$812,633    |
| 6b. Deferred Payment Agreements Made   | 96       | \$102,371    |
| 6c. Deferred Payment Agreements Reinstated   | 66       | \$135,585    |
| 6d. Deferred Payment Agreements Defaulted  | 125      | \$125,581    |
| 6e. Deferred Payment Agreements Satisfied  | 49       | \$28,873     |
| 6f. Active DPA's At The End Of This Month  | 284      | \$733,191    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 3.28%    | 8.41%        |
| 7a. Uncollectables This Month  | 204      | \$176,758    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 16.18%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 198,519  | \$94,673,124 |
| 9a. Non-Residential Deposits Received This Month                                     | 776      | \$436,304    |
| 9b. New Non-Residential Accounts   | 999      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.33%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 55.39%   | 54.64%       |
| 10a. Non-Residential Bankruptcies This Month   | 10       | \$29,110     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.90%    | 16.47%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Aug-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 195,431   | \$207,401,457 |
| 2. Final Termination Notices This Month                | 86,262    | \$53,790,140  |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,469    | \$78,088,973  |
| 3b. Accounts Eligible For Field Action                 | 16,425    | \$13,848,140  |
| 4a. Terminations For Non-Payment - All                 | 9,989     | \$9,397,333   |
| 4b. Terminations For Non-Pmt - Heat Related            | 4,209     | \$4,679,938   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 7,267     | \$6,290,379   |
| 5a. Reconnects Due To HEAP or DSS                      | 4         | \$8,244       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,838     | \$2,338,500   |
| 6a. Active DPA's At The Beginning Of This Month        | 61,940    | \$80,543,562  |
| 6b. Deferred Payment Agreements Made                   | 10,856    | \$8,915,575   |
| 6c. Deferred Payment Agreements Reinstated             | 15,503    | \$19,049,709  |
| 6d. Deferred Payment Agreements Defaulted              | 24,397    | \$30,316,972  |
| 6e. Deferred Payment Agreements Satisfied              | 3,256     | \$433,066     |
| 6f. Active DPA's At The End Of This Month              | 57,557    | \$73,364,316  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 29.45%    | 35.37%        |
| 7a. Uncollectables This Month                          | 8,057     | \$7,165,150   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.72%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,271     | \$3,078,333   |
| 8. Residential Sales                                   | 1,509,518 | \$163,913,669 |
| 9a. Residential Bankruptcies                           | 80        | \$137,426     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.99%     | 1.92%         |
| 10a. Final Bills Issued This Month                     | 39,254    | \$9,724,626   |
| 10b. Final Bills With Arrears This Month               | 10,549    | \$8,158,445   |
| 10c. Final Bills With One or More DPA (last 12 months) | 7,430     | \$3,777,155   |
| 11. Deposits Received This Month                       | 88        | \$28,263      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Aug-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 7,742    | \$9,343,873  |
| 2. Final Termination Notices This Month  | 3,202    | \$1,968,511  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,889    | \$4,110,882  |
| 3b. Accounts Eligible For Field Action   | 1,236    | \$1,141,800  |
| 4a. Terminations For Non-Payment - All   | 182      | \$158,522    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 102      | \$76,565     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10       | \$21,008     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 284      | \$733,191    |
| 6b. Deferred Payment Agreements Made   | 87       | \$132,875    |
| 6c. Deferred Payment Agreements Reinstated   | 56       | \$63,676     |
| 6d. Deferred Payment Agreements Defaulted  | 140      | \$187,240    |
| 6e. Deferred Payment Agreements Satisfied  | 56       | \$10,726     |
| 6f. Active DPA's At The End Of This Month  | 229      | \$633,264    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.96%    | 6.78%        |
| 7a. Uncollectables This Month  | 243      | \$189,361    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 24.28%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 198,393  | \$98,025,730 |
| 9a. Non-Residential Deposits Received This Month                                     | 747      | \$1,548,734  |
| 9b. New Non-Residential Accounts   | 1,332    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.81%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 44.44%   | 34.16%       |
| 10a. Non-Residential Bankruptcies This Month   | 14       | \$19,933     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.76%    | 10.53%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Sep-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 205,618   | \$203,121,101 |
| 2. Final Termination Notices This Month                | 78,251    | \$43,190,580  |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,049    | \$78,199,434  |
| 3b. Accounts Eligible For Field Action                 | 12,701    | \$9,822,864   |
| 4a. Terminations For Non-Payment - All                 | 9,141     | \$8,399,094   |
| 4b. Terminations For Non-Pmt - Heat Related            | 3,804     | \$4,256,824   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 6,980     | \$5,853,543   |
| 5a. Reconnects Due To HEAP or DSS                      | 1         | \$377         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,316     | \$1,877,117   |
| 6a. Active DPA's At The Beginning Of This Month        | 57,557    | \$73,364,316  |
| 6b. Deferred Payment Agreements Made                   | 10,100    | \$8,091,750   |
| 6c. Deferred Payment Agreements Reinstated             | 18,493    | \$22,968,682  |
| 6d. Deferred Payment Agreements Defaulted              | 20,447    | \$24,603,552  |
| 6e. Deferred Payment Agreements Satisfied              | 3,274     | \$490,057     |
| 6f. Active DPA's At The End Of This Month              | 59,183    | \$74,559,293  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 28.78%    | 36.71%        |
| 7a. Uncollectables This Month                          | 6,621     | \$5,865,145   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.13%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,710     | \$2,286,126   |
| 8. Residential Sales                                   | 1,510,488 | \$147,536,640 |
| 9a. Residential Bankruptcies                           | 57        | \$74,901      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.86%     | 1.28%         |
| 10a. Final Bills Issued This Month                     | 32,047    | \$8,288,786   |
| 10b. Final Bills With Arrears This Month               | 8,959     | \$6,910,990   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,274     | \$3,135,418   |
| 11. Deposits Received This Month                       | 78        | \$18,758      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Sep-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,450    | \$9,875,827  |
| 2. Final Termination Notices This Month  | 3,160    | \$2,054,590  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,997    | \$4,050,006  |
| 3b. Accounts Eligible For Field Action   | 1,184    | \$1,295,720  |
| 4a. Terminations For Non-Payment - All   | 228      | \$217,900    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 105      | \$78,662     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 7        | \$7,792      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 229      | \$633,264    |
| 6b. Deferred Payment Agreements Made   | 96       | \$121,167    |
| 6c. Deferred Payment Agreements Reinstated   | 63       | \$55,988     |
| 6d. Deferred Payment Agreements Defaulted  | 104      | \$123,781    |
| 6e. Deferred Payment Agreements Satisfied  | 41       | \$8,337      |
| 6f. Active DPA's At The End Of This Month  | 237      | \$584,472    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.80%    | 5.92%        |
| 7a. Uncollectables This Month  | 193      | \$278,706    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 16.58%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 198,824  | \$91,670,172 |
| 9a. Non-Residential Deposits Received This Month                                     | 478      | \$883,654    |
| 9b. New Non-Residential Accounts   | 1,173    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 29.24%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 54.40%   | 25.40%       |
| 10a. Non-Residential Bankruptcies This Month   | 11       | \$86,776     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.70%    | 31.14%       |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Oct-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 207,102   | \$198,895,732 |
| 2. Final Termination Notices This Month                | 84,492    | \$47,861,306  |
| 3a. Unresolved Arrears (FTN Expired)                   | 40,258    | \$75,622,430  |
| 3b. Accounts Eligible For Field Action                 | 16,809    | \$13,568,017  |
| 4a. Terminations For Non-Payment - All                 | 6,984     | \$6,290,053   |
| 4b. Terminations For Non-Pmt - Heat Related            | 2,757     | \$2,883,340   |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 5,338     | \$4,284,800   |
| 5a. Reconnects Due To HEAP or DSS                      | 5         | \$3,919       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 2,188     | \$1,659,793   |
| 6a. Active DPA's At The Beginning Of This Month        | 59,183    | \$74,559,293  |
| 6b. Deferred Payment Agreements Made                   | 9,796     | \$7,774,218   |
| 6c. Deferred Payment Agreements Reinstated             | 14,797    | \$17,893,292  |
| 6d. Deferred Payment Agreements Defaulted              | 22,543    | \$25,715,854  |
| 6e. Deferred Payment Agreements Satisfied              | 3,451     | \$375,528     |
| 6f. Active DPA's At The End Of This Month              | 57,732    | \$72,889,926  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 27.88%    | 36.65%        |
| 7a. Uncollectables This Month                          | 8,583     | \$5,740,594   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.06%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 3,548     | \$2,715,161   |
| 8. Residential Sales                                   | 1,508,440 | \$140,336,814 |
| 9a. Residential Bankruptcies                           | 65        | \$54,258      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.76%     | 0.95%         |
| 10a. Final Bills Issued This Month                     | 33,684    | \$8,188,804   |
| 10b. Final Bills With Arrears This Month               | 9,400     | \$6,888,201   |
| 10c. Final Bills With One or More DPA (last 12 months) | 6,423     | \$2,897,244   |
| 11. Deposits Received This Month                       | 112       | \$25,357      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Oct-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,768    | \$10,633,592 |
| 2. Final Termination Notices This Month  | 3,236    | \$1,867,411  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,009    | \$4,144,451  |
| 3b. Accounts Eligible For Field Action   | 993      | \$993,130    |
| 4a. Terminations For Non-Payment - All   | 148      | \$137,441    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 81       | \$57,518     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6        | \$5,448      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 237      | \$584,472    |
| 6b. Deferred Payment Agreements Made   | 107      | \$149,310    |
| 6c. Deferred Payment Agreements Reinstated   | 38       | \$44,986     |
| 6d. Deferred Payment Agreements Defaulted  | 106      | \$129,754    |
| 6e. Deferred Payment Agreements Satisfied  | 38       | \$16,320     |
| 6f. Active DPA's At The End Of This Month  | 256      | \$632,711    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.92%    | 5.95%        |
| 7a. Uncollectables This Month  | 211      | \$191,119    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.27%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 196,635  | \$91,678,794 |
| 9a. Non-Residential Deposits Received This Month                                     | 586      | \$379,708    |
| 9b. New Non-Residential Accounts   | 1,477    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30.13%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 51.66%   | 48.13%       |
| 10a. Non-Residential Bankruptcies This Month   | 11       | \$13,140     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.21%    | 6.88%        |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Nov-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 201,842   | \$200,553,490 |
| 2. Final Termination Notices This Month                | 78,891    | \$44,455,877  |
| 3a. Unresolved Arrears (FTN Expired)                   | 46,096    | \$80,506,027  |
| 3b. Accounts Eligible For Field Action                 | 192       | \$379,355     |
| 4a. Terminations For Non-Payment - All                 | 518       | \$742,777     |
| 4b. Terminations For Non-Pmt - Heat Related            | 200       | \$452,215     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 358       | \$523,667     |
| 5a. Reconnects Due To HEAP or DSS                      | 71        | \$207,814     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 88        | \$73,226      |
| 6a. Active DPA's At The Beginning Of This Month        | 57,732    | \$72,889,926  |
| 6b. Deferred Payment Agreements Made                   | 7,311     | \$5,493,020   |
| 6c. Deferred Payment Agreements Reinstated             | 15,189    | \$17,959,618  |
| 6d. Deferred Payment Agreements Defaulted              | 22,081    | \$25,703,049  |
| 6e. Deferred Payment Agreements Satisfied              | 2,884     | \$263,861     |
| 6f. Active DPA's At The End Of This Month              | 53,038    | \$67,312,625  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 26.28%    | 33.56%        |
| 7a. Uncollectables This Month                          | 5,969     | \$3,426,413   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.86%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,490     | \$1,876,768   |
| 8. Residential Sales                                   | 1,502,850 | \$148,353,231 |
| 9a. Residential Bankruptcies                           | 87        | \$125,033     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.46%     | 3.65%         |
| 10a. Final Bills Issued This Month                     | 28,941    | \$6,064,047   |
| 10b. Final Bills With Arrears This Month               | 7,469     | \$4,963,526   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,886     | \$2,023,224   |
| 11. Deposits Received This Month                       | 74        | \$15,958      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Nov-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,078    | \$7,094,550  |
| 2. Final Termination Notices This Month  | 2,903    | \$1,812,031  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,958    | \$4,088,035  |
| 3b. Accounts Eligible For Field Action   | 1,343    | \$1,414,258  |
| 4a. Terminations For Non-Payment - All   | 165      | \$166,175    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 104      | \$70,855     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6        | \$9,135      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 256      | \$632,711    |
| 6b. Deferred Payment Agreements Made   | 80       | \$143,884    |
| 6c. Deferred Payment Agreements Reinstated   | 50       | \$35,971     |
| 6d. Deferred Payment Agreements Defaulted  | 103      | \$163,519    |
| 6e. Deferred Payment Agreements Satisfied  | 37       | \$3,070      |
| 6f. Active DPA's At The End Of This Month  | 226      | \$489,922    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.80%    | 6.91%        |
| 7a. Uncollectables This Month  | 172      | \$1,049,926  |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 11.05%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 198,388  | \$91,226,061 |
| 9a. Non-Residential Deposits Received This Month                                     | 616      | \$375,818    |
| 9b. New Non-Residential Accounts   | 1,545    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 30.23%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 48.84%   | 6.32%        |
| 10a. Non-Residential Bankruptcies This Month   | 16       | \$23,884     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.30%    | 2.27%        |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 207,978   | \$193,978,451 |
| 2. Final Termination Notices This Month                | 72,279    | \$35,391,391  |
| 3a. Unresolved Arrears (FTN Expired)                   | 47,066    | \$64,157,002  |
| 3b. Accounts Eligible For Field Action                 | 492       | \$656,322     |
| 4a. Terminations For Non-Payment - All                 | 251       | \$329,776     |
| 4b. Terminations For Non-Pmt - Heat Related            | 73        | \$125,720     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 169       | \$228,756     |
| 5a. Reconnects Due To HEAP or DSS                      | 26        | \$62,740      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 98        | \$111,009     |
| 6a. Active DPA's At The Beginning Of This Month        | 53,038    | \$67,312,625  |
| 6b. Deferred Payment Agreements Made                   | 6,641     | \$4,432,424   |
| 6c. Deferred Payment Agreements Reinstated             | 12,010    | \$16,013,690  |
| 6d. Deferred Payment Agreements Defaulted              | 15,368    | \$17,028,905  |
| 6e. Deferred Payment Agreements Satisfied              | 4,225     | \$237,669     |
| 6f. Active DPA's At The End Of This Month              | 49,171    | \$64,943,230  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 23.64%    | 33.48%        |
| 7a. Uncollectables This Month                          | 6,284     | \$3,881,203   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.76%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,696     | \$2,004,019   |
| 8. Residential Sales                                   | 1,477,163 | \$186,623,152 |
| 9a. Residential Bankruptcies                           | 57        | \$122,779     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.91%     | 3.16%         |
| 10a. Final Bills Issued This Month                     | 23,224    | \$4,854,029   |
| 10b. Final Bills With Arrears This Month               | 5,765     | \$3,753,073   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,040     | \$1,407,107   |
| 11. Deposits Received This Month                       | 69        | \$16,462      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,899    | \$7,207,333  |
| 2. Final Termination Notices This Month  | 2,924    | \$1,810,767  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,239    | \$4,269,295  |
| 3b. Accounts Eligible For Field Action   | 1,712    | \$1,587,740  |
| 4a. Terminations For Non-Payment - All   | 130      | \$97,911     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 84       | \$65,235     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5        | \$1,968      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 226      | \$489,922    |
| 6b. Deferred Payment Agreements Made   | 72       | \$75,020     |
| 6c. Deferred Payment Agreements Reinstated   | 40       | \$44,402     |
| 6d. Deferred Payment Agreements Defaulted  | 91       | \$113,337    |
| 6e. Deferred Payment Agreements Satisfied  | 32       | \$17,968     |
| 6f. Active DPA's At The End Of This Month  | 219      | \$419,062    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.46%    | 5.81%        |
| 7a. Uncollectables This Month  | 176      | \$124,201    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 23.30%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 199,457  | \$98,815,638 |
| 9a. Non-Residential Deposits Received This Month                                     | 556      | \$305,302    |
| 9b. New Non-Residential Accounts   | 1,411    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 29.98%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 48.30%   | 44.44%       |
| 10a. Non-Residential Bankruptcies This Month   | 8        | \$22,051     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.55%    | 17.75%       |

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 84,134        | \$30,150,150  |
| 2. Final Termination Notices This Month                | 87,977        | \$24,370,831  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,490        | \$13,185,796  |
| 3b. Accounts Eligible For Field Action                 | 13,766        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 893           | \$547,256     |
| 4b. Terminations For Non-Pmt - Heat Related            | 189           | \$115,826     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 8             |               |
| 5. Reconnections for Non-Pmt.                          | 604           | \$165,641     |
| 5a. Reconnects Due To HEAP or DSS                      | 133           | \$42,235      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 139           | \$40,207      |
| 6a. Active DPA's At The Beginning Of This Month        | 42,937        | \$23,869,669  |
| 6b. Deferred Payment Agreements Made                   | 3,534         | \$1,404,973   |
| 6c. Deferred Payment Agreements Reinstated             | 2,322         | \$1,716,718   |
| 6d. Deferred Payment Agreements Defaulted              | 15,813        | \$3,486,571   |
| 6e. Deferred Payment Agreements Satisfied              | 813           | \$43,978      |
| 6f. Active DPA's At The End Of This Month              | 40,112        | \$22,664,405  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 92.20%        | 93.90%        |
| 7a. Uncollectables This Month                          | 2,736         | \$841,512     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 993,615       | \$97,614,352  |
| 9a. Residential Bankruptcies                           | 44            | \$13,635      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.61%         | 1.62%         |
| 10a. Final Bills Issued This Month                     | 8,753         | \$2,368,197   |
| 10b. Final Bills With Arrears This Month               | 4,042         | \$1,247,070   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 188           | \$45,891      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,043         | \$1,220,675   |
| 2. Final Termination Notices This Month  | 8,451         | \$8,109,208   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,640         | \$3,352,995   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 186           | \$76,272      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0             |               |
| 5a. Reconnects Of Non-Payment Customers  | 74            | \$31,584      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 7             | \$2,553       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 139           | \$134,395     |
| 6b. Deferred Payment Agreements Made   | 25            | \$24,924      |
| 6c. Deferred Payment Agreements Reinstated   | 12            | \$10,553      |
| 6d. Deferred Payment Agreements Defaulted  | 70            | \$53,810      |
| 6e. Deferred Payment Agreements Satisfied  | 2             | \$115         |
| 6f. Active DPA's At The End Of This Month  | 138           | \$120,788     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 68.84%        | 73.46%        |
| 7a. Uncollectables This Month  | 163           | \$136,375     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 162,916       | \$43,979,857  |
| 9a. Non-Residential Deposits Received This Month                                     | 408           | \$300,196     |
| 9b. New Non-Residential Accounts   | 1,157         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 35.26%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 5             | \$158         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.07%         | 0.12%         |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 88,691        | \$27,581,028  |
| 2. Final Termination Notices This Month                | 77,646        | \$21,893,344  |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,901        | \$11,662,226  |
| 3b. Accounts Eligible For Field Action                 | 12,050        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 925           | \$668,395     |
| 4b. Terminations For Non-Pmt - Heat Related            | 222           | \$162,582     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0             | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 12            |               |
| 5. Reconnections for Non-Pmt.                          | 424           | \$312,737     |
| 5a. Reconnects Due To HEAP or DSS                      | 80            | \$83,012      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 77            | \$74,660      |
| 6a. Active DPA's At The Beginning Of This Month        | 40,004        | \$22,664,405  |
| 6b. Deferred Payment Agreements Made                   | 4,458         | \$2,303,297   |
| 6c. Deferred Payment Agreements Reinstated             | 2,252         | \$1,947,754   |
| 6d. Deferred Payment Agreements Defaulted              | 14,157        | \$3,343,759   |
| 6e. Deferred Payment Agreements Satisfied              | 1,157         | \$91,047      |
| 6f. Active DPA's At The End Of This Month              | 43,264        | \$24,460,368  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 85.10%        | 87.20%        |
| 7a. Uncollectables This Month                          | 2,354         | \$411,691     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,004,793     | \$85,881,667  |
| 9a. Residential Bankruptcies                           | 60            | \$28,258      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.55%         | 6.86%         |
| 10a. Final Bills Issued This Month                     | 7,520         | \$2,566,979   |
| 10b. Final Bills With Arrears This Month               | 4,078         | \$1,477,802   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 179           | \$46,996      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,048         | \$1,252,577   |
| 2. Final Termination Notices This Month  | 7,166         | \$5,910,870   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,567         | \$2,272,651   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 142           | \$94,377      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1             |               |
| 5a. Reconnects Of Non-Payment Customers  | 61            | \$24,743      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1             | \$2,615       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 138           | \$120,788     |
| 6b. Deferred Payment Agreements Made   | 48            | \$40,693      |
| 6c. Deferred Payment Agreements Reinstated   | 15            | \$10,630      |
| 6d. Deferred Payment Agreements Defaulted  | 67            | \$44,781      |
| 6e. Deferred Payment Agreements Satisfied  | 6             | \$1,645       |
| 6f. Active DPA's At The End Of This Month  | 160           | \$124,663     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 66.25%        | 77.94%        |
| 7a. Uncollectables This Month  | 136           | \$66,077      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,242       | \$43,979,857  |
| 9a. Non-Residential Deposits Received This Month                                     | 276           | \$154,991     |
| 9b. New Non-Residential Accounts   | 862           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.02%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 10            | \$633         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.35%         | 0.96%         |

Notes:



## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 87,683        | \$29,919,626  |
| 2. Final Termination Notices This Month                | 74,056        | \$21,254,711  |
| 3a. Unresolved Arrears (FTN Expired)                   | 37,603        | \$12,801,428  |
| 3b. Accounts Eligible For Field Action                 | 25,219        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 1,792         | \$1,071,672   |
| 4b. Terminations For Non-Pmt - Heat Related            | 518           | \$288,920     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 47            |               |
| 5. Reconnections for Non-Pmt.                          | 1,163         | \$348,591     |
| 5a. Reconnects Due To HEAP or DSS                      | 56            | \$29,447      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 269           | \$74,129      |
| 6a. Active DPA's At The Beginning Of This Month        | 42,032        | \$23,814,048  |
| 6b. Deferred Payment Agreements Made                   | 4,894         | \$2,384,116   |
| 6c. Deferred Payment Agreements Reinstated             | 2,129         | \$1,816,308   |
| 6d. Deferred Payment Agreements Defaulted              | 13,125        | \$3,078,131   |
| 6e. Deferred Payment Agreements Satisfied              | 892           | \$53,385      |
| 6f. Active DPA's At The End Of This Month              | 43,129        | \$24,776,658  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 85.65%        | 88.60%        |
| 7a. Uncollectables This Month                          | 2,611         | \$822,161     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,006,065     | \$72,317,223  |
| 9a. Residential Bankruptcies                           | 54            | \$49,191      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.07%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 8,404         | \$2,750,299   |
| 10b. Final Bills With Arrears This Month               | 4,361         | \$1,708,403   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 216           | \$70,037      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,229         | \$1,479,776   |
| 2. Final Termination Notices This Month  | 8,569         | \$7,038,564   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,160         | \$2,763,820   |
| 3b. Accounts Eligible For Field Action   |               | Not Available |
| 4a. Terminations For Non-Payment - All   | 224           | \$131,092     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 3             |               |
| 5a. Reconnects Of Non-Payment Customers  | 117           | \$49,209      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6             | \$1,261       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 166           | \$136,360     |
| 6b. Deferred Payment Agreements Made   | 64            | \$63,811      |
| 6c. Deferred Payment Agreements Reinstated   | 17            | \$12,671      |
| 6d. Deferred Payment Agreements Defaulted  | 80            | \$52,137      |
| 6e. Deferred Payment Agreements Satisfied  | 6             | \$4,327       |
| 6f. Active DPA's At The End Of This Month  | 204           | \$168,090     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 61.76%        | 70.14%        |
| 7a. Uncollectables This Month  | 198           | \$93,428      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 152,985       | \$35,284,762  |
| 9a. Non-Residential Deposits Received This Month                                     | 606           | \$450,648     |
| 9b. New Non-Residential Accounts   | 1,575         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 38.48%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 44            | \$12,475      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 22.22%        | 13.35%        |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 90,475        | \$31,543,785  |
| 2. Final Termination Notices This Month                | 86,105        | \$24,951,078  |
| 3a. Unresolved Arrears (FTN Expired)                   | 38,122        | \$13,622,150  |
| 3b. Accounts Eligible For Field Action                 | 30,027        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 2,523         | \$1,616,844   |
| 4b. Terminations For Non-Pmt - Heat Related            | 648           | \$412,259     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 20            |               |
| 5. Reconnections for Non-Pmt.                          | 1,756         | \$541,138     |
| 5a. Reconnects Due To HEAP or DSS                      | 59            | \$33,779      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 391           | \$109,851     |
| 6a. Active DPA's At The Beginning Of This Month        | 43,129        | \$24,776,658  |
| 6b. Deferred Payment Agreements Made                   | 4,773         | \$2,163,746   |
| 6c. Deferred Payment Agreements Reinstated             | 2,117         | \$1,743,188   |
| 6d. Deferred Payment Agreements Defaulted              | 10,107        | \$1,707,093   |
| 6e. Deferred Payment Agreements Satisfied              | 901           | \$57,793      |
| 6f. Active DPA's At The End Of This Month              | 43,564        | \$25,068,367  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 84.80%        | 87.57%        |
| 7a. Uncollectables This Month                          | 2,867         | \$979,624     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,006,317     | \$68,036,840  |
| 9a. Residential Bankruptcies                           | 50            | \$36,050      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.74%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 10,581        | \$3,296,911   |
| 10b. Final Bills With Arrears This Month               | 5,631         | \$2,210,601   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 434           | \$131,695     |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,309         | \$1,368,409   |
| 2. Final Termination Notices This Month  | 10,671        | \$9,931,296   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,700         | \$3,723,141   |
| 3b. Accounts Eligible For Field Action   |               | Not Available |
| 4a. Terminations For Non-Payment - All   | 167           | \$127,948     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 1             |               |
| 5a. Reconnects Of Non-Payment Customers  | 57            | \$28,539      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5             | \$3,167       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 204           | \$168,090     |
| 6b. Deferred Payment Agreements Made   | 38            | \$28,905      |
| 6c. Deferred Payment Agreements Reinstated   | 9             | \$6,369       |
| 6d. Deferred Payment Agreements Defaulted  | 100           | \$68,465      |
| 6e. Deferred Payment Agreements Satisfied  | 4             | \$1,396       |
| 6f. Active DPA's At The End Of This Month  | 203           | \$151,665     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 62.07%        | 77.73%        |
| 7a. Uncollectables This Month  | 176           | \$34,249      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,544       | \$37,774,205  |
| 9a. Non-Residential Deposits Received This Month                                     | 642           | \$440,070     |
| 9b. New Non-Residential Accounts   | 1,694         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 37.90%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 16            | \$13,046      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.09%         | 38.09%        |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 91,268        | \$32,650,887  |
| 2. Final Termination Notices This Month                | 73,051        | \$19,822,001  |
| 3a. Unresolved Arrears (FTN Expired)                   | 42,343        | \$14,917,939  |
| 3b. Accounts Eligible For Field Action                 | 25,039        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 3,092         | \$1,874,095   |
| 4b. Terminations For Non-Pmt - Heat Related            | 770           | \$493,717     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 19            |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 2,224         | \$601,607     |
| 5a. Reconnects Due To HEAP or DSS                      | 57            | \$26,435      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 602           | \$140,507     |
| 6a. Active DPA's At The Beginning Of This Month        | 43,564        | \$25,068,367  |
| 6b. Deferred Payment Agreements Made                   | 5,640         | \$2,726,685   |
| 6c. Deferred Payment Agreements Reinstated             | 2,647         | \$2,117,446   |
| 6d. Deferred Payment Agreements Defaulted              | 13,510        | \$2,908,572   |
| 6e. Deferred Payment Agreements Satisfied              | 987           | \$63,687      |
| 6f. Active DPA's At The End Of This Month              | 44,656        | \$25,728,517  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 82.73%        | 85.32%        |
| 7a. Uncollectables This Month                          | 2,787         | \$988,241     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,007,397     | \$64,199,181  |
| 9a. Residential Bankruptcies                           | 92            | \$78,219      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.30%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 14,639        | \$4,111,350   |
| 10b. Final Bills With Arrears This Month               | 6,753         | \$2,505,191   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 448           | \$128,350     |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,351         | \$1,276,152   |
| 2. Final Termination Notices This Month  | 8,175         | \$6,789,726   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,828         | \$2,411,259   |
| 3b. Accounts Eligible For Field Action   |               | Not Available |
| 4a. Terminations For Non-Payment - All   | 235           | \$161,534     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 2             |               |
| 5a. Reconnects Of Non-Payment Customers  | 94            | \$45,588      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 9             | \$6,614       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 203           | \$151,665     |
| 6b. Deferred Payment Agreements Made   | 42            | \$47,876      |
| 6c. Deferred Payment Agreements Reinstated   | 14            | \$11,324      |
| 6d. Deferred Payment Agreements Defaulted  | 75            | \$44,615      |
| 6e. Deferred Payment Agreements Satisfied  | 7             | \$1,068       |
| 6f. Active DPA's At The End Of This Month  | 203           | \$165,276     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 62.07%        | 71.33%        |
| 7a. Uncollectables This Month  | 171           | \$69,669      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,979       | \$35,525,402  |
| 9a. Non-Residential Deposits Received This Month                                     | 577           | \$322,717     |
| 9b. New Non-Residential Accounts   | 1,516         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 38.06%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 16            | -\$7,384      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.36%         | -11.06%       |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 93,790        | \$33,797,504  |
| 2. Final Termination Notices This Month                | 68,517        | \$17,827,430  |
| 3a. Unresolved Arrears (FTN Expired)                   | 31,044        | \$11,109,276  |
| 3b. Accounts Eligible For Field Action                 | 21,047        |               |
| 4a. Terminations For Non-Payment - All                 | 1,279         | \$946,660     |
| 4b. Terminations For Non-Pmt - Heat Related            | 348           | \$280,122     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 6             |               |
| 5. Reconnections for Non-Pmt.                          | 1,257         | \$763,623     |
| 5a. Reconnects Due To HEAP or DSS                      | 35            | \$45,853      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 332           | \$323,061     |
| 6a. Active DPA's At The Beginning Of This Month        | 44,656        | \$25,728,517  |
| 6b. Deferred Payment Agreements Made                   | 2,786         | \$1,312,016   |
| 6c. Deferred Payment Agreements Reinstated             | 1,547         | \$1,215,173   |
| 6d. Deferred Payment Agreements Defaulted              | 13,352        | \$2,701,404   |
| 6e. Deferred Payment Agreements Satisfied              | 629           | \$43,158      |
| 6f. Active DPA's At The End Of This Month              | 44,938        | \$25,868,478  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87.69%        | 90.37%        |
| 7a. Uncollectables This Month                          | 2,777         | \$1,079,017   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,006,986     | \$69,071,113  |
| 9a. Residential Bankruptcies                           | 84            | \$44,161      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.02%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 10,764        | \$2,501,210   |
| 10b. Final Bills With Arrears This Month               | 4,848         | \$1,635,398   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 292           | \$110,415     |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,058         | \$1,353,405   |
| 2. Final Termination Notices This Month  | 7,773         | \$6,218,713   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,956         | \$2,789,202   |
| 3b. Accounts Eligible For Field Action   |               | Not Available |
| 4a. Terminations For Non-Payment - All   | 83            | \$64,332      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 71            | \$21,214      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6             | \$4,107       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 203           | \$165,276     |
| 6b. Deferred Payment Agreements Made   | 18            | \$22,317      |
| 6c. Deferred Payment Agreements Reinstated   | 6             | \$3,539       |
| 6d. Deferred Payment Agreements Defaulted  | 89            | \$43,532      |
| 6e. Deferred Payment Agreements Satisfied  | -             | \$0           |
| 6f. Active DPA's At The End Of This Month  | 199           | \$182,945     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 76.38%        | 67.43%        |
| 7a. Uncollectables This Month  | 132           | \$57,582      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 154,181       | \$36,527,074  |
| 9a. Non-Residential Deposits Received This Month                                     | 307           | \$221,201     |
| 9b. New Non-Residential Accounts   | 962           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.91%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 10            | -\$7,980      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.58%         | -13.86%       |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 91,298        | \$33,910,983  |
| 2. Final Termination Notices This Month                | 76,755        | \$20,700,577  |
| 3a. Unresolved Arrears (FTN Expired)                   | 37,554        | \$13,191,391  |
| 3b. Accounts Eligible For Field Action                 | 24,302        |               |
| 4a. Terminations For Non-Payment - All                 | 1,297         | \$797,194     |
| 4b. Terminations For Non-Pmt - Heat Related            | 344           | \$243,484     |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Available | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 22            |               |
| 5. Reconnections for Non-Pmt.                          | 859           | \$229,020     |
| 5a. Reconnects Due To HEAP or DSS                      | 22            | \$8,675       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 244           | \$56,976      |
| 6a. Active DPA's At The Beginning Of This Month        | 44,938        | \$25,868,478  |
| 6b. Deferred Payment Agreements Made                   | 3,506         | \$1,592,554   |
| 6c. Deferred Payment Agreements Reinstated             | 1,779         | \$1,455,571   |
| 6d. Deferred Payment Agreements Defaulted              | 14,871        | \$3,205,035   |
| 6e. Deferred Payment Agreements Satisfied              | 885           | \$53,250      |
| 6f. Active DPA's At The End Of This Month              | 44,849        | \$25,750,437  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.01%        | 91.23%        |
| 7a. Uncollectables This Month                          | 3,687         | \$1,742,674   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,008,447     | \$73,021,964  |
| 9a. Residential Bankruptcies                           | 53            | \$30,424      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.44%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 13,429        | \$2,873,246   |
| 10b. Final Bills With Arrears This Month               | 6,107         | \$1,816,555   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 362           | \$102,650     |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,243         | \$1,349,421   |
| 2. Final Termination Notices This Month  | 8,026         | \$7,672,625   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,364         | \$2,155,647   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 85            | \$58,634      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 37            | \$11,452      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$645         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 199           | \$182,945     |
| 6b. Deferred Payment Agreements Made   | 21            | \$16,619      |
| 6c. Deferred Payment Agreements Reinstated   | 3             | \$1,471       |
| 6d. Deferred Payment Agreements Defaulted  | 86            | \$59,377      |
| 6e. Deferred Payment Agreements Satisfied  | 10            | \$4,204       |
| 6f. Active DPA's At The End Of This Month  | 182           | \$157,626     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 84.07%        | 65.07%        |
| 7a. Uncollectables This Month  | 163           | \$70,254      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 154,113       | \$39,991,338  |
| 9a. Non-Residential Deposits Received This Month                                     | 290           | \$261,960     |
| 9b. New Non-Residential Accounts   | 1,096         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.46%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 6             | \$1,690       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.68%         | 2.41%         |

Notes:



## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 92,631        | \$33,337,301  |
| 2. Final Termination Notices This Month                | 74,704        | \$20,042,672  |
| 3a. Unresolved Arrears (FTN Expired)                   | 34,658        | \$12,164,740  |
| 3b. Accounts Eligible For Field Action                 | 24,670        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 1,317         | \$910,032     |
| 4b. Terminations For Non-Pmt - Heat Related            | 300           | \$201,141     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 24            |               |
| 5. Reconnections for Non-Pmt.                          | 936           | \$269,362     |
| 5a. Reconnects Due To HEAP or DSS                      | 25            | \$8,799       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 211           | \$54,324      |
| 6a. Active DPA's At The Beginning Of This Month        | 44,849        | \$25,750,437  |
| 6b. Deferred Payment Agreements Made                   | 4,843         | \$2,049,782   |
| 6c. Deferred Payment Agreements Reinstated             | 2,134         | \$1,653,495   |
| 6d. Deferred Payment Agreements Defaulted              | 14,140        | \$3,381,638   |
| 6e. Deferred Payment Agreements Satisfied              | 1,095         | \$73,128      |
| 6f. Active DPA's At The End Of This Month              | 44,891        | \$25,471,369  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89.62%        | 92.85%        |
| 7a. Uncollectables This Month                          | 3,204         | \$1,244,121   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,009,137     | \$63,925,290  |
| 9a. Residential Bankruptcies                           | 49            | \$36,133      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.53%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 12,706        | \$2,846,456   |
| 10b. Final Bills With Arrears This Month               | 5,524         | \$1,763,701   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 181           | \$41,020      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,898         | \$1,268,276   |
| 2. Final Termination Notices This Month  | 7,982         | \$7,061,018   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,741         | \$2,514,862   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 161           | \$109,700     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 55            | \$54,364      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 182           | \$157,626     |
| 6b. Deferred Payment Agreements Made   | 47            | \$59,932      |
| 6c. Deferred Payment Agreements Reinstated   | 8             | \$8,464       |
| 6d. Deferred Payment Agreements Defaulted  | 78            | \$37,475      |
| 6e. Deferred Payment Agreements Satisfied  | 16            | \$3,136       |
| 6f. Active DPA's At The End Of This Month  | 188           | \$154,458     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 82.45%        | 85.04%        |
| 7a. Uncollectables This Month  | 133           | \$12,271      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,782       | \$34,190,921  |
| 9a. Non-Residential Deposits Received This Month                                     | 286           | \$394,970     |
| 9b. New Non-Residential Accounts   | 1,047         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 27.32%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 13            | \$6,870       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.77%         | 55.98%        |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 88,754        | \$33,085,608  |
| 2. Final Termination Notices This Month                | 72,818        | \$20,530,809  |
| 3a. Unresolved Arrears (FTN Expired)                   | 32,080        | \$12,423,298  |
| 3b. Accounts Eligible For Field Action                 | 22,761        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 1,640         | \$1,033,966   |
| 4b. Terminations For Non-Pmt - Heat Related            | 305           | \$222,560     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 7             |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 986           | \$266,809     |
| 5a. Reconnects Due To HEAP or DSS                      | 34            | \$12,694      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 245           | 64,949        |
| 6a. Active DPA's At The Beginning Of This Month        | 44,891        | \$25,471,369  |
| 6b. Deferred Payment Agreements Made                   | 3,812         | \$1,699,925   |
| 6c. Deferred Payment Agreements Reinstated             | 2,041         | \$1,658,385   |
| 6d. Deferred Payment Agreements Defaulted              | 13,930        | \$2,958,651   |
| 6e. Deferred Payment Agreements Satisfied              | 947           | \$71,450      |
| 6f. Active DPA's At The End Of This Month              | 44,675        | \$25,324,107  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 90.06%        | 93.39%        |
| 7a. Uncollectables This Month                          | 3,456         | \$1,171,352   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,007,869     | \$61,926,085  |
| 9a. Residential Bankruptcies                           | 81            | \$56,994      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.34%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 12,539        | \$3,016,486   |
| 10b. Final Bills With Arrears This Month               | 6,010         | \$2,080,094   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 219           | \$82,661      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,768         | \$1,315,665   |
| 2. Final Termination Notices This Month  | 8,156         | \$8,199,593   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,078         | \$3,475,014   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 176           | \$128,495     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 5             |               |
| 5a. Reconnects Of Non-Payment Customers  | 45            | \$22,094      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4             | 2,964         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 188           | \$154,458     |
| 6b. Deferred Payment Agreements Made   | 36            | \$39,639      |
| 6c. Deferred Payment Agreements Reinstated   | 9             | \$11,027      |
| 6d. Deferred Payment Agreements Defaulted  | 70            | \$46,730      |
| 6e. Deferred Payment Agreements Satisfied  | 14            | \$2,956       |
| 6f. Active DPA's At The End Of This Month  | 193           | \$155,374     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 80.31%        | 84.54%        |
| 7a. Uncollectables This Month  | 263           | \$15,608      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,291       | \$36,111,490  |
| 9a. Non-Residential Deposits Received This Month                                     | 330           | \$290,824     |
| 9b. New Non-Residential Accounts   | 1,035         |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.88%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 10            | \$437         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.80%         | 2.80%         |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 83,667        | \$32,374,613  |
| 2. Final Termination Notices This Month                | 72,072        | \$19,280,246  |
| 3a. Unresolved Arrears (FTN Expired)                   | 29,415        | \$10,105,528  |
| 3b. Accounts Eligible For Field Action                 | 10,966        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 158           | \$125,583     |
| 4b. Terminations For Non-Pmt - Heat Related            | 30            | \$28,693      |
| 4c. Terminations For Non-Pmt - Service Limiter         |               |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 18            |               |
| 5. Reconnections for Non-Pmt.                          | 187           | \$65,174      |
| 5a. Reconnects Due To HEAP or DSS                      | 21            | \$7,889       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 47            | \$16,898      |
| 6a. Active DPA's At The Beginning Of This Month        | 43,828        | \$24,467,891  |
| 6b. Deferred Payment Agreements Made                   | 4,152         | \$1,689,342   |
| 6c. Deferred Payment Agreements Reinstated             | 2,033         | \$1,569,102   |
| 6d. Deferred Payment Agreements Defaulted              | 13,021        | \$2,752,010   |
| 6e. Deferred Payment Agreements Satisfied              | 1,369         | \$86,724      |
| 6f. Active DPA's At The End Of This Month              | 42,884        | \$23,824,356  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 88.24%        | 90.85%        |
| 7a. Uncollectables This Month                          | 3,391         | \$956,016     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,009,984     | \$84,608,591  |
| 9a. Residential Bankruptcies                           | 89            | \$23,941      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.62%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 10,299        | \$2,444,301   |
| 10b. Final Bills With Arrears This Month               | 4,587         | \$1,275,723   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 174           | \$52,662      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,855         | \$1,317,666   |
| 2. Final Termination Notices This Month  | 6,639         | \$5,434,619   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,076         | \$2,269,593   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 73            | \$61,918      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 36            | \$18,956      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3             | \$2,193       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 192           | \$172,361     |
| 6b. Deferred Payment Agreements Made   | 28            | \$31,355      |
| 6c. Deferred Payment Agreements Reinstated   | 7             | \$11,023      |
| 6d. Deferred Payment Agreements Defaulted  | 61            | \$33,519      |
| 6e. Deferred Payment Agreements Satisfied  | 18            | \$3,499       |
| 6f. Active DPA's At The End Of This Month  | 172           | \$154,262     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 79.65%        | 76.61%        |
| 7a. Uncollectables This Month  | 219           | \$183,021     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,096       | \$38,222,329  |
| 9a. Non-Residential Deposits Received This Month                                     | 264           | \$199,603     |
| 9b. New Non-Residential Accounts   | 997           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.48%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 23            | -\$4,226      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 10.50%        | -2.31%        |

Notes:



## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 14,951   | \$6,911,878  |
| 2. Final Termination Notices This Month                | 15,039   | \$4,363,886  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,584    | \$2,325,819  |
| 3b. Accounts Eligible For Field Action                 | 5,786    | \$2,891,619  |
| 4a. Terminations For Non-Payment - All                 | 152      | \$144,140    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 122      | \$61,373     |
| 5a. Reconnects Due To HEAP or DSS                      | 11       | \$5,521      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 11       | \$24,312     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,596    | \$7,292,563  |
| 6b. Deferred Payment Agreements Made                   | 969      | \$786,899    |
| 6c. Deferred Payment Agreements Reinstated             | 716      | \$742,464    |
| 6d. Deferred Payment Agreements Defaulted              | 1,729    | \$389,114    |
| 6e. Deferred Payment Agreements Satisfied              | 227      |              |
| 6f. Active DPA's At The End Of This Month              | 6,325    | \$6,871,977  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.30%   | 99.42%       |
| 7a. Uncollectables This Month                          | 123      | \$76,473     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 58.84%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 72       | \$57,420     |
| 8. Residential Sales                                   | 201,188  | \$58,885,755 |
| 9a. Residential Bankruptcies                           | 8        | \$4,776      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 6.50%    | 6.25%        |
| 10a. Final Bills Issued This Month                     | 2,635    | \$766,503    |
| 10b. Final Bills With Arrears This Month               | 1,629    | \$676,953    |
| 10c. Final Bills With One or More DPA (last 12 months) | 208      | \$225,363    |
| 11. Deposits Received This Month                       | 26       | \$6,363      |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 694      | \$521,223    |
| 2. Final Termination Notices This Month  | 2,116    | \$1,583,164  |
| 3a. Unresolved Arrears (FTN Expired)   | 823      | \$561,700    |
| 3b. Accounts Eligible For Field Action   | 807      | \$696,563    |
| 4a. Terminations For Non-Payment - All   | 41       | \$41,218     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 23       | \$14,978     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$7,952      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 68       | \$342,290    |
| 6b. Deferred Payment Agreements Made   | 29       | \$127,837    |
| 6c. Deferred Payment Agreements Reinstated   | 7        | \$17,404     |
| 6d. Deferred Payment Agreements Defaulted  | 32       | \$29,073     |
| 6e. Deferred Payment Agreements Satisfied  | 14       |              |
| 6f. Active DPA's At The End Of This Month  | 58       | \$359,207    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 8.36%    | 68.92%       |
| 7a. Uncollectables This Month  | 14       | \$5,342      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 14.28%   |              |
| 8. Non-Residential Sales   | 33,736   | \$28,347,861 |
| 9a. Non-Residential Deposits Received This Month                                     | 210      | \$194,338    |
| 9b. New Non-Residential Accounts   | 302      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 69.54%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 10.71%   | 59.41%       |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.57%    | 0.00%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,314   | \$7,401,634  |
| 2. Final Termination Notices This Month                | 15,962   | \$5,513,560  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,506    | \$2,329,717  |
| 3b. Accounts Eligible For Field Action                 | 5,265    | \$3,117,783  |
| 4a. Terminations For Non-Payment - All                 | 203      | \$202,554    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 145      | \$71,039     |
| 5a. Reconnects Due To HEAP or DSS                      | 9        | \$3,874      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 25       | \$36,556     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,194    | \$6,871,977  |
| 6b. Deferred Payment Agreements Made                   | 1,117    | \$1,020,703  |
| 6c. Deferred Payment Agreements Reinstated             | 749      | \$786,751    |
| 6d. Deferred Payment Agreements Defaulted              | 1,528    | \$388,083    |
| 6e. Deferred Payment Agreements Satisfied              | 238      |              |
| 6f. Active DPA's At The End Of This Month              | 6,294    | \$6,956,991  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.10%   | 93.99%       |
| 7a. Uncollectables This Month                          | -69      | \$13,565     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 57.48%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 53       | \$39,342     |
| 8. Residential Sales                                   | 200,020  | \$57,174,903 |
| 9a. Residential Bankruptcies                           | 7        | \$2,548      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -10.14%  | 18.78%       |
| 10a. Final Bills Issued This Month                     | 2,437    | \$838,106    |
| 10b. Final Bills With Arrears This Month               | 1,549    | \$738,868    |
| 10c. Final Bills With One or More DPA (last 12 months) | 205      | \$203,113    |
| 11. Deposits Received This Month                       | 27       | \$22,384     |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 826      | \$572,248    |
| 2. Final Termination Notices This Month  | 2,018    | \$1,696,644  |
| 3a. Unresolved Arrears (FTN Expired)   | 951      | \$750,898    |
| 3b. Accounts Eligible For Field Action   | 737      | \$766,113    |
| 4a. Terminations For Non-Payment - All   | 33       | \$56,607     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 11       | \$19,866     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$5,450      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 60       | \$359,207    |
| 6b. Deferred Payment Agreements Made   | 37       | \$185,748    |
| 6c. Deferred Payment Agreements Reinstated   | 4        | \$16,046     |
| 6d. Deferred Payment Agreements Defaulted  | 16       | \$25,023     |
| 6e. Deferred Payment Agreements Satisfied  | 2        |              |
| 6f. Active DPA's At The End Of This Month  | 83       | \$463,908    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.05%   | 81.07%       |
| 7a. Uncollectables This Month  | 3        | \$3,852      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.00%    |              |
| 8. Non-Residential Sales   | 33,982   | \$25,869,630 |
| 9a. Non-Residential Deposits Received This Month                                     | 184      | \$151,671    |
| 9b. New Non-Residential Accounts   | 258      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 71.32%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 5.88%    | 18.91%       |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 11.76%   | 0.00%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,036   | \$8,223,252  |
| 2. Final Termination Notices This Month                | 15,770   | \$5,469,877  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,352    | \$3,179,841  |
| 3b. Accounts Eligible For Field Action                 | 7,003    | \$4,514,127  |
| 4a. Terminations For Non-Payment - All                 | 294      | \$277,528    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 223      | \$107,102    |
| 5a. Reconnects Due To HEAP or DSS                      | 11       | \$11,484     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 31       | \$40,362     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,210    | \$6,956,991  |
| 6b. Deferred Payment Agreements Made                   | 1,306    | \$1,428,084  |
| 6c. Deferred Payment Agreements Reinstated             | 800      | \$835,867    |
| 6d. Deferred Payment Agreements Defaulted              | 1,234    | \$327,462    |
| 6e. Deferred Payment Agreements Satisfied              | 277      |              |
| 6f. Active DPA's At The End Of This Month              | 6,805    | \$7,726,281  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.44%   | 93.96%       |
| 7a. Uncollectables This Month                          | -129     | -\$9,549     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 59.74%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 51       | \$36,131     |
| 8. Residential Sales                                   | 200,203  | \$48,430,147 |
| 9a. Residential Bankruptcies                           | 27       | \$5,377      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -20.93%  | -56.31%      |
| 10a. Final Bills Issued This Month                     | 2,380    | \$939,429    |
| 10b. Final Bills With Arrears This Month               | 1,550    | \$855,270    |
| 10c. Final Bills With One or More DPA (last 12 months) | 237      | \$305,324    |
| 11. Deposits Received This Month                       | 36       | \$8,127      |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Mar-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 810      | \$1,276,027  |
| 2. Final Termination Notices This Month  | 2,089    | \$1,865,162  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,012    | \$842,906    |
| 3b. Accounts Eligible For Field Action   | 909      | \$1,159,906  |
| 4a. Terminations For Non-Payment - All   | 47       | \$52,270     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 31       | \$34,750     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 81       | \$463,908    |
| 6b. Deferred Payment Agreements Made   | 33       | \$161,273    |
| 6c. Deferred Payment Agreements Reinstated   | 5        | \$7,674      |
| 6d. Deferred Payment Agreements Defaulted  | 28       | \$34,705     |
| 6e. Deferred Payment Agreements Satisfied  | 4        |              |
| 6f. Active DPA's At The End Of This Month  | 87       | \$510,431    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.74%   | 40.00%       |
| 7a. Uncollectables This Month  | 5        | -\$2,197     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 10.52%   |              |
| 8. Non-Residential Sales   | 34,024   | \$23,203,478 |
| 9a. Non-Residential Deposits Received This Month                                     | 184      | \$277,293    |
| 9b. New Non-Residential Accounts   | 282      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 65.25%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 47.36%   | 39.78%       |
| 10a. Non-Residential Bankruptcies This Month   | 13       | \$15,640     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 68.42%   | 57.84%       |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,023   | \$8,423,393  |
| 2. Final Termination Notices This Month                | 18,508   | \$6,230,425  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,294    | \$2,831,431  |
| 3b. Accounts Eligible For Field Action                 | 10,647   | \$6,059,823  |
| 4a. Terminations For Non-Payment - All                 | 779      | \$621,316    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 604      | \$347,169    |
| 5a. Reconnects Due To HEAP or DSS                      | 14       | \$16,721     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 77       | \$141,783    |
| 6a. Active DPA's At The Beginning Of This Month        | 6,694    | \$7,726,281  |
| 6b. Deferred Payment Agreements Made                   | 1,537    | \$1,682,498  |
| 6c. Deferred Payment Agreements Reinstated             | 967      | \$1,099,307  |
| 6d. Deferred Payment Agreements Defaulted              | 1,584    | \$393,195    |
| 6e. Deferred Payment Agreements Satisfied              | 254      |              |
| 6f. Active DPA's At The End Of This Month              | 7,360    | \$8,551,248  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45.93%   | 101.52%      |
| 7a. Uncollectables This Month                          | 90       | \$151,506    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 58.59%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 68       | \$61,304     |
| 8. Residential Sales                                   | 200,229  | \$44,470,437 |
| 9a. Residential Bankruptcies                           | 8        | \$2,715      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 8.89%    | 1.79%        |
| 10a. Final Bills Issued This Month                     | 2,354    | \$844,319    |
| 10b. Final Bills With Arrears This Month               | 1,445    | \$756,128    |
| 10c. Final Bills With One or More DPA (last 12 months) | 205      | \$234,182    |
| 11. Deposits Received This Month                       | 36       | \$9,426      |

## MONTHLY COLLECTIONS REPORT

## Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 726      | \$1,523,048  |
| 2. Final Termination Notices This Month  | 2,343    | \$2,230,689  |
| 3a. Unresolved Arrears (FTN Expired)   | 893      | \$721,769    |
| 3b. Accounts Eligible For Field Action   | 927      | \$934,856    |
| 4a. Terminations For Non-Payment - All   | 53       | \$62,778     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 37       | \$40,193     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$5,528      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 86       | \$510,431    |
| 6b. Deferred Payment Agreements Made   | 38       | \$144,852    |
| 6c. Deferred Payment Agreements Reinstated   | 10       | \$27,541     |
| 6d. Deferred Payment Agreements Defaulted  | 31       | \$37,969     |
| 6e. Deferred Payment Agreements Satisfied  | 5        |              |
| 6f. Active DPA's At The End Of This Month  | 98       | \$505,446    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.50%   | 33.19%       |
| 7a. Uncollectables This Month  | 26       | \$24,588     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 5.71%    |              |
| 8. Non-Residential Sales   | 34,142   | \$22,226,041 |
| 9a. Non-Residential Deposits Received This Month                                     | 221      | \$170,628    |
| 9b. New Non-Residential Accounts   | 362      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 61.05%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 71.42%   | 60.26%       |
| 10a. Non-Residential Bankruptcies This Month   | 7        | \$2,954      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 20.00%   | 8.89%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,449   | \$8,447,535  |
| 2. Final Termination Notices This Month                | 15,840   | \$5,031,333  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,360    | \$2,769,071  |
| 3b. Accounts Eligible For Field Action                 | 6,721    | \$3,859,775  |
| 4a. Terminations For Non-Payment - All                 | 1,274    | \$854,638    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 1,112    | \$561,427    |
| 5a. Reconnects Due To HEAP or DSS                      | 16       | \$33,900     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 127      | \$145,760    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,217    | \$8,551,248  |
| 6b. Deferred Payment Agreements Made                   | 1,345    | \$1,266,963  |
| 6c. Deferred Payment Agreements Reinstated             | 1,002    | \$1,098,545  |
| 6d. Deferred Payment Agreements Defaulted              | 1,794    | \$428,127    |
| 6e. Deferred Payment Agreements Satisfied              | 255      |              |
| 6f. Active DPA's At The End Of This Month              | 7,515    | \$8,664,429  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.64%   | 102.57%      |
| 7a. Uncollectables This Month                          | -14      | \$141,531    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 58.39%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 66       | \$58,966     |
| 8. Residential Sales                                   | 200,352  | \$33,435,194 |
| 9a. Residential Bankruptcies                           | 9        | \$3,406      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | -64.29%  | 2.41%        |
| 10a. Final Bills Issued This Month                     | 2,743    | \$869,687    |
| 10b. Final Bills With Arrears This Month               | 1,695    | \$791,425    |
| 10c. Final Bills With One or More DPA (last 12 months) | 249      | \$273,775    |
| 11. Deposits Received This Month                       | 43       | \$11,184     |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 699      | \$1,139,688  |
| 2. Final Termination Notices This Month  | 2,080    | \$1,721,424  |
| 3a. Unresolved Arrears (FTN Expired)   | 848      | \$731,131    |
| 3b. Accounts Eligible For Field Action   | 927      | \$1,047,763  |
| 4a. Terminations For Non-Payment - All   | 47       | \$39,888     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 33       | \$28,906     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 98       | \$505,446    |
| 6b. Deferred Payment Agreements Made   | 30       | \$66,267     |
| 6c. Deferred Payment Agreements Reinstated   | 6        | \$25,527     |
| 6d. Deferred Payment Agreements Defaulted  | 37       | \$38,974     |
| 6e. Deferred Payment Agreements Satisfied  | 16       |              |
| 6f. Active DPA's At The End Of This Month  | 81       | \$432,368    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 11.59%   | 37.94%       |
| 7a. Uncollectables This Month  | 24       | \$11,189     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 2.70%    |              |
| 8. Non-Residential Sales   | 34,183   | \$19,132,718 |
| 9a. Non-Residential Deposits Received This Month                                     | 211      | \$164,952    |
| 9b. New Non-Residential Accounts   | 344      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 61.34%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 59.45%   | 67.37%       |
| 10a. Non-Residential Bankruptcies This Month   | 6        | \$8,895      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 16.21%   | 51.65%       |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Jun-17

| ITEM DESCRIPTION                                       | TOTALS         |                     |
|--|----------------|---------------------|
|  | Customer       | Dollars             |
| <b>1. Arrears Greater Than Sixty Days</b>              | <b>16,231</b>  | <b>\$8,816,425</b>  |
| 2. Final Termination Notices This Month                | 15,923         | \$4,303,820         |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,775          | \$3,156,690         |
| 3b. Accounts Eligible For Field Action                 | 7,536          | \$4,281,194         |
| <b>4a. Terminations For Non-Payment - All</b>          | <b>1,007</b>   | <b>\$688,085</b>    |
| 4b. Terminations For Non-Pmt - Heat Related            |                |                     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0              | \$0                 |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |                |                     |
| 5. Reconnections for Non-Pmt.                          | 850            | \$419,507           |
| 5a. Reconnects Due To HEAP or DSS                      | 9              | \$12,425            |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 76             | \$69,294            |
| 6a. Active DPA's At The Beginning Of This Month        | 7,523          | \$8,664,429         |
| 6b. Deferred Payment Agreements Made                   | 1,133          | \$987,344           |
| 6c. Deferred Payment Agreements Reinstated             | 1,032          | \$1,165,139         |
| 6d. Deferred Payment Agreements Defaulted              | 1,940          | \$437,245           |
| 6e. Deferred Payment Agreements Satisfied              | 239            |                     |
| <b>6f. Active DPA's At The End Of This Month</b>       | <b>7,509</b>   | <b>\$8,585,844</b>  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.26%         | 97.38%              |
| <b>7a. Uncollectables This Month</b>                   | <b>73</b>      | <b>\$253,642</b>    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 58.48%         |                     |
| 7c. Resid. UCB Accounts with One or More DPA           | 80             | \$109,223           |
| <b>8. Residential Sales</b>                            | <b>200,411</b> | <b>\$34,443,878</b> |
| 9a. Residential Bankruptcies                           | 4              | \$766               |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 5.48%          | 0.30%               |
| 10a. Final Bills Issued This Month                     | 2,658          | \$723,987           |
| 10b. Final Bills With Arrears This Month               | 1,643          | \$646,519           |
| 10c. Final Bills With One or More DPA (last 12 months) | 215            | \$222,404           |
| 11. Deposits Received This Month                       | 95             | \$24,856            |

**Orange & Rockland****RESIDENTIAL SERVICE**MONTH OF: Jul-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,708   | \$8,586,231  |
| 2. Final Termination Notices This Month                | 17,024   | \$4,458,558  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,891    | \$2,705,186  |
| 3b. Accounts Eligible For Field Action                 | 6,287    | \$3,460,658  |
| 4a. Terminations For Non-Payment - All                 | 606      | \$533,730    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 492      | \$275,556    |
| 5a. Reconnects Due To HEAP or DSS                      | 14       | \$17,691     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 58       | \$68,214     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,341    | \$8,585,844  |
| 6b. Deferred Payment Agreements Made                   | 1,089    | \$911,877    |
| 6c. Deferred Payment Agreements Reinstated             | 1,057    | \$1,280,305  |
| 6d. Deferred Payment Agreements Defaulted              | 1,729    | \$361,714    |
| 6e. Deferred Payment Agreements Satisfied              | 241      |              |
| 6f. Active DPA's At The End Of This Month              | 7,517    | \$8,584,045  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 47.85%   | 99.97%       |
| 7a. Uncollectables This Month                          | 2        | \$266,075    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.95%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 54       | \$75,136     |
| 8. Residential Sales                                   | 200,409  | \$45,577,121 |
| 9a. Residential Bankruptcies                           | 2        | \$389        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 100.00%  | 0.15%        |
| 10a. Final Bills Issued This Month                     | 2,606    | \$728,312    |
| 10b. Final Bills With Arrears This Month               | 1,555    | \$635,481    |
| 10c. Final Bills With One or More DPA (last 12 months) | 232      | \$247,374    |
| 11. Deposits Received This Month                       | 44       | \$9,847      |

**MONTHLY COLLECTIONS REPORT****Orange & Rockland****NON-RESIDENTIAL SERVICE**MONTH OF: Jul-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 1,065    | \$517,673    |
| 2. Final Termination Notices This Month  | 2,110    | \$2,048,231  |
| 3a. Unresolved Arrears (FTN Expired)   | 827      | \$681,472    |
| 3b. Accounts Eligible For Field Action   | 994      | \$1,072,522  |
| 4a. Terminations For Non-Payment - All   | 33       | \$84,656     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 21       | \$34,723     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$529        |
| 6a. Active DPA's At The Beginning Of This Month                                      | 85       | \$314,664    |
| 6b. Deferred Payment Agreements Made   | 32       | \$90,704     |
| 6c. Deferred Payment Agreements Reinstated   | 7        | \$23,012     |
| 6d. Deferred Payment Agreements Defaulted  | 29       | \$29,314     |
| 6e. Deferred Payment Agreements Satisfied  | 15       |              |
| 6f. Active DPA's At The End Of This Month  | 80       | \$225,513    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 7.51%    | 43.56%       |
| 7a. Uncollectables This Month  | 26       | \$38,116     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 4.87%    |              |
| 8. Non-Residential Sales   | 34,285   | \$25,555,319 |
| 9a. Non-Residential Deposits Received This Month                                     | 226      | \$329,766    |
| 9b. New Non-Residential Accounts   | 259      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 87.26%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 21.95%   | 24.13%       |
| 10a. Non-Residential Bankruptcies This Month   | 2        | \$1,011      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.87%    | 2.27%        |



**Orange & Rockland****RESIDENTIAL SERVICE**MONTH OF: Aug-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 14,962   | \$8,137,354  |
| 2. Final Termination Notices This Month                | 15,548   | \$4,599,779  |
| 3a. Unresolved Arrears (FTN Expired)                   | 4,962    | \$2,273,964  |
| 3b. Accounts Eligible For Field Action                 | 6,545    | \$3,625,347  |
| 4a. Terminations For Non-Payment - All                 | 735      | \$625,759    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 633      | \$319,877    |
| 5a. Reconnects Due To HEAP or DSS                      | 16       | \$19,973     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 66       | \$86,127     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,379    | \$8,584,045  |
| 6b. Deferred Payment Agreements Made                   | 1,163    | \$1,007,551  |
| 6c. Deferred Payment Agreements Reinstated             | 1,066    | \$1,240,710  |
| 6d. Deferred Payment Agreements Defaulted              | 2,103    | \$502,065    |
| 6e. Deferred Payment Agreements Satisfied              | 245      |              |
| 6f. Active DPA's At The End Of This Month              | 7,260    | \$8,283,932  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 48.52%   | 101.80%      |
| 7a. Uncollectables This Month                          | 101      | \$253,514    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 64.28%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 81       | \$94,171     |
| 8. Residential Sales                                   | 200,499  | \$45,465,986 |
| 9a. Residential Bankruptcies                           | 11       | \$4,856      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 10.89%   | 1.92%        |
| 10a. Final Bills Issued This Month                     | 3,069    | \$949,733    |
| 10b. Final Bills With Arrears This Month               | 1,834    | \$844,483    |
| 10c. Final Bills With One or More DPA (last 12 months) | 273      | \$300,873    |
| 11. Deposits Received This Month                       | 37       | \$7,578      |

**MONTHLY COLLECTIONS REPORT****Orange & Rockland****NON-RESIDENTIAL SERVICE**MONTH OF: Aug-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 677      | \$417,989    |
| 2. Final Termination Notices This Month  | 1,791    | \$1,537,617  |
| 3a. Unresolved Arrears (FTN Expired)   | 897      | \$830,598    |
| 3b. Accounts Eligible For Field Action   | 889      | \$1,075,719  |
| 4a. Terminations For Non-Payment - All   | 47       | \$70,767     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 34       | \$35,178     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 10       | \$15,368     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 80       | \$225,513    |
| 6b. Deferred Payment Agreements Made   | 46       | \$140,213    |
| 6c. Deferred Payment Agreements Reinstated   | 9        | \$28,174     |
| 6d. Deferred Payment Agreements Defaulted  | 30       | \$35,931     |
| 6e. Deferred Payment Agreements Satisfied  | 16       |              |
| 6f. Active DPA's At The End Of This Month  | 89       | \$288,299    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.15%   | 68.97%       |
| 7a. Uncollectables This Month  | 24       | \$27,356     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 10.81%   |              |
| 8. Non-Residential Sales   | 34,296   | \$25,160,256 |
| 9a. Non-Residential Deposits Received This Month                                     | 205      | \$159,217    |
| 9b. New Non-Residential Accounts   | 269      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 76.21%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 10.81%   | 71.26%       |
| 10a. Non-Residential Bankruptcies This Month   | -        | \$0          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |



**Orange & Rockland****RESIDENTIAL SERVICE**MONTH OF: Sep-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,937   | \$8,436,849  |
| 2. Final Termination Notices This Month                | 18,471   | \$5,741,443  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,848    | \$3,041,411  |
| 3b. Accounts Eligible For Field Action                 | 6,559    | \$3,726,869  |
| 4a. Terminations For Non-Payment - All                 | 843      | \$692,379    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 661      | \$297,107    |
| 5a. Reconnects Due To HEAP or DSS                      | 18       | \$30,029     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 87       | \$108,594    |
| 6a. Active DPA's At The Beginning Of This Month        | 7,219    | \$8,283,932  |
| 6b. Deferred Payment Agreements Made                   | 1,248    | \$1,081,719  |
| 6c. Deferred Payment Agreements Reinstated             | 1,156    | \$1,326,819  |
| 6d. Deferred Payment Agreements Defaulted              | 1,933    | \$463,705    |
| 6e. Deferred Payment Agreements Satisfied              | 250      |              |
| 6f. Active DPA's At The End Of This Month              | 7,440    | \$8,431,364  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 46.68%   | 99.93%       |
| 7a. Uncollectables This Month                          | 41       | \$184,609    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.87%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 73       | \$82,186     |
| 8. Residential Sales                                   | 200,562  | \$38,224,964 |
| 9a. Residential Bankruptcies                           | 5        | \$267        |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 12.20%   | 0.14%        |
| 10a. Final Bills Issued This Month                     | 2,881    | \$877,301    |
| 10b. Final Bills With Arrears This Month               | 1,708    | \$777,576    |
| 10c. Final Bills With One or More DPA (last 12 months) | 231      | \$259,007    |
| 11. Deposits Received This Month                       | 40       | \$8,460      |

**MONTHLY COLLECTIONS REPORT****Orange & Rockland****NON-RESIDENTIAL SERVICE**MONTH OF: Sep-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 773      | \$748,712    |
| 2. Final Termination Notices This Month  | 2,316    | \$2,283,325  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,048    | \$944,096    |
| 3b. Accounts Eligible For Field Action   | 933      | \$1,098,362  |
| 4a. Terminations For Non-Payment - All   | 45       | \$45,746     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 23       | \$21,450     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$4,299      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 87       | \$288,299    |
| 6b. Deferred Payment Agreements Made   | 30       | \$108,069    |
| 6c. Deferred Payment Agreements Reinstated   | 14       | \$29,589     |
| 6d. Deferred Payment Agreements Defaulted  | 37       | \$22,237     |
| 6e. Deferred Payment Agreements Satisfied  | 7        |              |
| 6f. Active DPA's At The End Of This Month  | 87       | \$320,014    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 11.25%   | 42.74%       |
| 7a. Uncollectables This Month  | 34       | \$130,578    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 4.87%    |              |
| 8. Non-Residential Sales   | 34,252   | \$24,275,865 |
| 9a. Non-Residential Deposits Received This Month                                     | 239      | \$195,416    |
| 9b. New Non-Residential Accounts   | 288      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 82.99%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 43.90%   | 9.52%        |
| 10a. Non-Residential Bankruptcies This Month   | 11       | \$1,515      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 26.82%   | 1.14%        |

**Orange & Rockland****RESIDENTIAL SERVICE**MONTH OF: Oct-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,698   | \$8,929,652  |
| 2. Final Termination Notices This Month                | 16,305   | \$4,635,637  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,391    | \$2,667,070  |
| 3b. Accounts Eligible For Field Action                 | 7,464    | \$3,983,360  |
| 4a. Terminations For Non-Payment - All                 | 1,044    | \$677,076    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 916      | \$453,215    |
| 5a. Reconnects Due To HEAP or DSS                      | 10       | \$9,927      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 88       | \$82,976     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,341    | \$8,431,364  |
| 6b. Deferred Payment Agreements Made                   | 1,104    | \$901,931    |
| 6c. Deferred Payment Agreements Reinstated             | 1,015    | \$1,154,228  |
| 6d. Deferred Payment Agreements Defaulted              | 1,655    | \$388,648    |
| 6e. Deferred Payment Agreements Satisfied              | 245      |              |
| 6f. Active DPA's At The End Of This Month              | 7,560    | \$8,429,334  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.72%   | 94.40%       |
| 7a. Uncollectables This Month                          | 42       | \$176,062    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.77%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 71       | \$85,621     |
| 8. Residential Sales                                   | 200,491  | \$34,143,699 |
| 9a. Residential Bankruptcies                           | 7        | \$22,835     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 16.67%   | 12.97%       |
| 10a. Final Bills Issued This Month                     | 2,122    | \$582,383    |
| 10b. Final Bills With Arrears This Month               | 1,266    | \$538,080    |
| 10c. Final Bills With One or More DPA (last 12 months) | 205      | \$200,943    |
| 11. Deposits Received This Month                       | 30       | \$6,103      |

**MONTHLY COLLECTIONS REPORT****Orange & Rockland****NON-RESIDENTIAL SERVICE**MONTH OF: Oct-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 950      | \$907,822    |
| 2. Final Termination Notices This Month  | 1,916    | \$1,820,392  |
| 3a. Unresolved Arrears (FTN Expired)   | 856      | \$785,351    |
| 3b. Accounts Eligible For Field Action   | 861      | \$1,203,473  |
| 4a. Terminations For Non-Payment - All   | 35       | \$52,066     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 19       | \$36,544     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$694        |
| 6a. Active DPA's At The Beginning Of This Month                                      | 87       | \$320,014    |
| 6b. Deferred Payment Agreements Made   | 29       | \$135,830    |
| 6c. Deferred Payment Agreements Reinstated   | 6        | \$16,738     |
| 6d. Deferred Payment Agreements Defaulted  | 30       | \$43,630     |
| 6e. Deferred Payment Agreements Satisfied  | 9        |              |
| 6f. Active DPA's At The End Of This Month  | 83       | \$331,221    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 8.74%    | 36.49%       |
| 7a. Uncollectables This Month  | 6        | \$32,142     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 9.09%    |              |
| 8. Non-Residential Sales   | 34,266   | \$21,456,917 |
| 9a. Non-Residential Deposits Received This Month                                     | 229      | \$251,493    |
| 9b. New Non-Residential Accounts   | 258      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 88.76%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 77.27%   | 25.60%       |
| 10a. Non-Residential Bankruptcies This Month   | -        | -            |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Nov-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 17,140   | \$8,645,788  |
| 2. Final Termination Notices This Month                | 15,519   | \$4,099,767  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,640    | \$2,884,317  |
| 3b. Accounts Eligible For Field Action                 | 9,383    | \$4,738,263  |
| 4a. Terminations For Non-Payment - All                 | 207      | \$203,381    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 196      | \$94,780     |
| 5a. Reconnects Due To HEAP or DSS                      | 17       | \$9,371      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 19       | \$17,636     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,443    | \$8,429,334  |
| 6b. Deferred Payment Agreements Made                   | 1,101    | \$915,644    |
| 6c. Deferred Payment Agreements Reinstated             | 928      | \$1,071,774  |
| 6d. Deferred Payment Agreements Defaulted              | 2,024    | \$428,325    |
| 6e. Deferred Payment Agreements Satisfied              | 273      |              |
| 6f. Active DPA's At The End Of This Month              | 7,175    | \$8,025,443  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 41.86%   | 92.82%       |
| 7a. Uncollectables This Month                          | 166      | \$380,211    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 61.53%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 93       | \$122,279    |
| 8. Residential Sales                                   | 200,594  | \$34,448,769 |
| 9a. Residential Bankruptcies                           | 6        | \$3,865      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.61%    | 1.02%        |
| 10a. Final Bills Issued This Month                     | 3,638    | \$776,482    |
| 10b. Final Bills With Arrears This Month               | 2,191    | \$707,015    |
| 10c. Final Bills With One or More DPA (last 12 months) | 292      | \$289,577    |
| 11. Deposits Received This Month                       | 34       | \$11,768     |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Nov-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 840      | \$944,034    |
| 2. Final Termination Notices This Month  | 1,882    | \$1,337,474  |
| 3a. Unresolved Arrears (FTN Expired)   | 762      | \$576,774    |
| 3b. Accounts Eligible For Field Action   | 865      | \$1,119,596  |
| 4a. Terminations For Non-Payment - All   | 32       | \$39,984     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 15       | \$17,808     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$641        |
| 6a. Active DPA's At The Beginning Of This Month                                      | 80       | \$331,221    |
| 6b. Deferred Payment Agreements Made   | 29       | \$239,957    |
| 6c. Deferred Payment Agreements Reinstated   | 11       | \$55,149     |
| 6d. Deferred Payment Agreements Defaulted  | 28       | \$31,888     |
| 6e. Deferred Payment Agreements Satisfied  | 10       |              |
| 6f. Active DPA's At The End Of This Month  | 82       | \$421,322    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 9.76%    | 44.63%       |
| 7a. Uncollectables This Month  | 13       | \$15,941     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 3.57%    |              |
| 8. Non-Residential Sales   | 34,216   | \$19,001,237 |
| 9a. Non-Residential Deposits Received This Month                                     | 242      | \$300,055    |
| 9b. New Non-Residential Accounts   | 336      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 72.02%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 25.00%   | 72.16%       |
| 10a. Non-Residential Bankruptcies This Month   | -        | -            |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%    | 0.00%        |

## Orange &amp; Rockland

## RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 16,050   | \$8,398,296  |
| 2. Final Termination Notices This Month                | 16,566   | \$4,801,238  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,547    | \$2,652,060  |
| 3b. Accounts Eligible For Field Action                 | 5,215    | \$2,966,494  |
| 4a. Terminations For Non-Payment - All                 | 180      | \$144,095    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 153      | \$81,515     |
| 5a. Reconnects Due To HEAP or DSS                      | 11       | \$5,435      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 15       | \$20,791     |
| 6a. Active DPA's At The Beginning Of This Month        | 7,230    | \$8,025,443  |
| 6b. Deferred Payment Agreements Made                   | 1,031    | \$791,804    |
| 6c. Deferred Payment Agreements Reinstated             | 931      | \$1,014,606  |
| 6d. Deferred Payment Agreements Defaulted              | 1,798    | \$383,698    |
| 6e. Deferred Payment Agreements Satisfied              | 433      |              |
| 6f. Active DPA's At The End Of This Month              | 6,961    | \$7,780,023  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 43.37%   | 92.64%       |
| 7a. Uncollectables This Month                          | 15       | \$166,544    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 57.45%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 73       | \$76,454     |
| 8. Residential Sales                                   | 200,784  | \$50,934,995 |
| 9a. Residential Bankruptcies                           | 10       | \$5,459      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 66.67%   | 3.28%        |
| 10a. Final Bills Issued This Month                     | 2,536    | \$762,947    |
| 10b. Final Bills With Arrears This Month               | 1,542    | \$697,236    |
| 10c. Final Bills With One or More DPA (last 12 months) | 209      | \$219,671    |
| 11. Deposits Received This Month                       | 51       | \$12,223     |

## MONTHLY COLLECTIONS REPORT

## Orange &amp; Rockland

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 855      | \$859,401    |
| 2. Final Termination Notices This Month  | 2,045    | \$1,487,940  |
| 3a. Unresolved Arrears (FTN Expired)   | 854      | \$702,123    |
| 3b. Accounts Eligible For Field Action   | 638      | \$880,663    |
| 4a. Terminations For Non-Payment - All   | 32       | \$11,350     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 7        | \$9,812      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$3,036      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 86       | \$421,322    |
| 6b. Deferred Payment Agreements Made   | 35       | \$149,795    |
| 6c. Deferred Payment Agreements Reinstated   | 5        | \$42,757     |
| 6d. Deferred Payment Agreements Defaulted  | 27       | \$54,034     |
| 6e. Deferred Payment Agreements Satisfied  | 9        |              |
| 6f. Active DPA's At The End Of This Month  | 90       | \$477,112    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 10.53%   | 55.52%       |
| 7a. Uncollectables This Month  | 19       | \$9,005      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 2.94%    |              |
| 8. Non-Residential Sales   | 34,265   | \$25,128,567 |
| 9a. Non-Residential Deposits Received This Month                                     | 199      | \$150,464    |
| 9b. New Non-Residential Accounts   | 334      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 59.58%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 29.41%   | 65.27%       |
| 10a. Non-Residential Bankruptcies This Month   | 1        | 1,349        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.94%    | 5.47%        |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 59,041         | \$34,956,102   |
| 2. Final Termination Notices This Month                | 47,535         | \$19,729,649   |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,488         | \$11,556,252   |
| 3b. Accounts Eligible For Field Action                 | 7,602          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 762            | \$970,774      |
| 4b. Terminations For Non-Pmt - Heat Related            | 112            | \$98,253       |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 610            | \$238,153      |
| 5a. Reconnects Due To HEAP or DSS                      | 203            | \$79,270       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 156            | \$60,849       |
| 6a. Active DPA's At The Beginning Of This Month        | 27,910         | \$21,270,039   |
| 6b. Deferred Payment Agreements Made                   | 1,827          | \$1,082,296    |
| 6c. Deferred Payment Agreements Reinstated             | 1,700          | \$1,753,624    |
| 6d. Deferred Payment Agreements Defaulted              | 9,915          | \$2,351,723    |
| 6e. Deferred Payment Agreements Satisfied              | 501            | \$28,645       |
| 6f. Active DPA's At The End Of This Month              | 26,010         | \$21,660,632   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 94%            | 90%            |
| 7a. Uncollectables This Month                          | 2,241          | \$745,536      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 624,389        | \$59,471,261   |
| 9a. Residential Bankruptcies                           | 18             | -\$26,862      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.80%          | -3.60%         |
| 10a. Final Bills Issued This Month                     | 5,365          | \$2,430,817    |
| 10b. Final Bills With Arrears This Month               | 3,297          | \$1,475,442    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 76             | \$22,368       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-17

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,797          | \$2,017,573   |
| 2. Final Termination Notices This Month  | 3,583          | \$4,927,814   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,542          | \$2,457,342   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 75             | \$82,910      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 49             | \$21,510      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2              | \$127         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 51             | \$44,622      |
| 6b. Deferred Payment Agreements Made   | 11             | \$38,355      |
| 6c. Deferred Payment Agreements Reinstated   | 12             | \$6,134       |
| 6d. Deferred Payment Agreements Defaulted  | 42             | \$16,401      |
| 6e. Deferred Payment Agreements Satisfied  | -              | \$0           |
| 6f. Active DPA's At The End Of This Month  | 59             | \$75,297      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 79.66%         | 65.30%        |
| 7a. Uncollectables This Month  | 63             | \$50,243      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 65,611         | \$28,400,863  |
| 9a. Non-Residential Deposits Received This Month                                     | 161            | \$110,775     |
| 9b. New Non-Residential Accounts   | 611            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.35%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | -              | \$0           |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.00%          | 0.00%         |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 57,320        | \$34,016,360  |
| 2. Final Termination Notices This Month                | 45,147        | \$17,730,077  |
| 3a. Unresolved Arrears (FTN Expired)                   | 19,967        | \$11,244,928  |
| 3b. Accounts Eligible For Field Action                 | 8,603         |               |
| 4a. Terminations For Non-Payment - All                 | 886           | \$1,029,446   |
| 4b. Terminations For Non-Pmt - Heat Related            | 123           | \$125,126     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 533           | \$736,252     |
| 5a. Reconnects Due To HEAP or DSS                      | 170           | \$330,758     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 111           | \$170,487     |
| 6a. Active DPA's At The Beginning Of This Month        | 28,148        | \$21,660,632  |
| 6b. Deferred Payment Agreements Made                   | 2,836         | \$2,014,737   |
| 6c. Deferred Payment Agreements Reinstated             | 1,514         | \$1,721,312   |
| 6d. Deferred Payment Agreements Defaulted              | 9,750         | \$2,536,474   |
| 6e. Deferred Payment Agreements Satisfied              | 642           | \$53,589      |
| 6f. Active DPA's At The End Of This Month              | 28,949        | \$22,539,375  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 85%           | 87%           |
| 7a. Uncollectables This Month                          | 1,975         | \$99,243      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 624,475       | \$53,623,102  |
| 9a. Residential Bankruptcies                           | 61            | \$22,988      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.09%         | 23.16%        |
| 10a. Final Bills Issued This Month                     | 4,646         | \$2,414,484   |
| 10b. Final Bills With Arrears This Month               | 3,106         | \$1,776,194   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 73            | \$22,535      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,619         | \$2,090,780   |
| 2. Final Termination Notices This Month  | 3,360         | \$3,809,558   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,227         | \$2,350,341   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 36            | \$21,466      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 31            | \$16,500      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1             | \$2,115       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 59            | \$75,297      |
| 6b. Deferred Payment Agreements Made   | 24            | \$16,989      |
| 6c. Deferred Payment Agreements Reinstated   | 16            | \$14,661      |
| 6d. Deferred Payment Agreements Defaulted  | 52            | \$29,152      |
| 6e. Deferred Payment Agreements Satisfied  | 2             | \$756         |
| 6f. Active DPA's At The End Of This Month  | 90            | \$77,496      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 55.56%        | 40.33%        |
| 7a. Uncollectables This Month  | 67            | \$40,651      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,731        | \$25,967,694  |
| 9a. Non-Residential Deposits Received This Month                                     | 135           | \$90,103      |
| 9b. New Non-Residential Accounts   | 408           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.09%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 16            | \$23,988      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 23.88%        | 59.01%        |

Note:



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 58,816        | \$35,435,629  |
| 2. Final Termination Notices This Month                | 48,421        | \$19,297,316  |
| 3a. Unresolved Arrears (FTN Expired)                   | 24,639        | \$12,626,194  |
| 3b. Accounts Eligible For Field Action                 | 8,825         |               |
| 4a. Terminations For Non-Payment - All                 | 1,400         | \$1,436,205   |
| 4b. Terminations For Non-Pmt - Heat Related            | 218           | \$209,086     |
| 4c. Terminations For Non-Pmt - Service Limiter         |               |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 1,183         | \$477,209     |
| 5a. Reconnects Due To HEAP or DSS                      | 168           | \$121,509     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 290           | \$123,106     |
| 6a. Active DPA's At The Beginning Of This Month        | 28,213        | \$21,947,130  |
| 6b. Deferred Payment Agreements Made                   | 3,534         | \$2,293,938   |
| 6c. Deferred Payment Agreements Reinstated             | 1,557         | \$1,720,267   |
| 6d. Deferred Payment Agreements Defaulted              | 10,480        | \$2,808,990   |
| 6e. Deferred Payment Agreements Satisfied              | 536           | \$36,321      |
| 6f. Active DPA's At The End Of This Month              | 29,325        | \$23,141,001  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 84%           | 89%           |
| 7a. Uncollectables This Month                          | 1,647         | \$416,555     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 625,772       | \$44,169,506  |
| 9a. Residential Bankruptcies                           | 35            | \$55,280      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.13%         | 13.27%        |
| 10a. Final Bills Issued This Month                     | 5,998         | \$3,077,989   |
| 10b. Final Bills With Arrears This Month               | 3,435         | \$2,207,616   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 122           | \$64,240      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 1,818         | \$2,191,707   |
| 2. Final Termination Notices This Month  | 3,527         | \$4,096,656   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,398         | \$2,093,398   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 80            | \$53,405      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 42            | \$19,759      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$410         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 86            | \$53,382      |
| 6b. Deferred Payment Agreements Made   | 22            | \$28,356      |
| 6c. Deferred Payment Agreements Reinstated   | 3             | \$1,598       |
| 6d. Deferred Payment Agreements Defaulted  | 42            | \$19,382      |
| 6e. Deferred Payment Agreements Satisfied  | 1             | \$348         |
| 6f. Active DPA's At The End Of This Month  | 98            | \$73,382      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 73.47%        | 76.48%        |
| 7a. Uncollectables This Month  | 79            | \$170,625     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,356        | \$22,949,511  |
| 9a. Non-Residential Deposits Received This Month                                     | 192           | \$421,276     |
| 9b. New Non-Residential Accounts   | 584           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 32.88%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 20            | \$25,327      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 25.32%        | 14.84%        |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 59,864        | \$36,849,841  |
| 2. Final Termination Notices This Month                | 50,178        | \$22,207,038  |
| 3a. Unresolved Arrears (FTN Expired)                   | 24,354        | \$13,327,475  |
| 3b. Accounts Eligible For Field Action                 | 19,907        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 1,410         | \$1,604,865   |
| 4b. Terminations For Non-Pmt - Heat Related            | 302           | \$309,678     |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Available | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 1,029         | \$362,590     |
| 5a. Reconnects Due To HEAP or DSS                      | 156           | \$116,121     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 268           | \$99,050      |
| 6a. Active DPA's At The Beginning Of This Month        | 29,325        | \$23,141,001  |
| 6b. Deferred Payment Agreements Made                   | 2,970         | \$1,730,097   |
| 6c. Deferred Payment Agreements Reinstated             | 1,511         | \$1,789,310   |
| 6d. Deferred Payment Agreements Defaulted              | 6,046         | \$1,214,393   |
| 6e. Deferred Payment Agreements Satisfied              | 469           | \$26,953      |
| 6f. Active DPA's At The End Of This Month              | 29,126        | \$23,075,108  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 85%           | 89%           |
| 7a. Uncollectables This Month                          | 1,994         | \$845,309     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 625,180       | \$40,483,320  |
| 9a. Residential Bankruptcies                           | 50            | \$42,296      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.51%         | 5.00%         |
| 10a. Final Bills Issued This Month                     | 7,590         | \$3,389,956   |
| 10b. Final Bills With Arrears This Month               | 4,259         | \$2,582,119   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 118           | \$71,580      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: May-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,008         | \$2,313,569   |
| 2. Final Termination Notices This Month  | 3,616         | \$5,517,730   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,530         | \$2,961,429   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 26            | \$42,205      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 17            | \$14,440      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 98            | \$73,382      |
| 6b. Deferred Payment Agreements Made   | 15            | \$36,288      |
| 6c. Deferred Payment Agreements Reinstated   | 5             | \$4,159       |
| 6d. Deferred Payment Agreements Defaulted  | 45            | \$58,206      |
| 6e. Deferred Payment Agreements Satisfied  | 3             | \$1,203       |
| 6f. Active DPA's At The End Of This Month  | 95            | \$95,151      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 75.79%        | 58.99%        |
| 7a. Uncollectables This Month  | 48            | \$346,247     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,293        | \$25,933,442  |
| 9a. Non-Residential Deposits Received This Month                                     | 162           | \$356,826     |
| 9b. New Non-Residential Accounts   | 560           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 28.93%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 6             | \$2,045       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 12.50%        | 0.59%         |

Note:



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 64,039        | \$38,441,626  |
| 2. Final Termination Notices This Month                | 42,800        | \$17,056,189  |
| 3a. Unresolved Arrears (FTN Expired)                   | 19,961        | \$11,362,511  |
| 3b. Accounts Eligible For Field Action                 | 13,240        |               |
| 4a. Terminations For Non-Payment - All                 | 1,247         | \$1,624,508   |
| 4b. Terminations For Non-Pmt - Heat Related            | 256           | \$366,710     |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Available | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 1,118         | \$1,266,170   |
| 5a. Reconnects Due To HEAP or DSS                      | 154           | \$204,539     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 381           | \$558,475     |
| 6a. Active DPA's At The Beginning Of This Month        | 29,950        | \$24,019,868  |
| 6b. Deferred Payment Agreements Made                   | 1,951         | \$1,229,394   |
| 6c. Deferred Payment Agreements Reinstated             | 1,307         | \$1,314,429   |
| 6d. Deferred Payment Agreements Defaulted              | 10,388        | \$2,362,066   |
| 6e. Deferred Payment Agreements Satisfied              | 337           | \$35,185      |
| 6f. Active DPA's At The End Of This Month              | 30,442        | \$24,441,056  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 88%           | 91%           |
| 7a. Uncollectables This Month                          | 2,298         | \$1,118,215   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 625,268       | \$37,106,219  |
| 9a. Residential Bankruptcies                           | 61            | \$20,500      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.65%         | 1.83%         |
| 10a. Final Bills Issued This Month                     | 7,662         | \$3,059,870   |
| 10b. Final Bills With Arrears This Month               | 3,926         | \$2,423,684   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 87            | \$64,270      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,369         | \$2,328,959   |
| 2. Final Termination Notices This Month  | 2,942         | \$6,249,797   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,409         | \$3,159,371   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 32            | \$67,607      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 12            | \$15,752      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1             | \$1,659       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 81            | \$81,851      |
| 6b. Deferred Payment Agreements Made   | 16            | \$52,110      |
| 6c. Deferred Payment Agreements Reinstated   | 3             | \$2,235       |
| 6d. Deferred Payment Agreements Defaulted  | 46            | \$23,236      |
| 6e. Deferred Payment Agreements Satisfied  | 1             | \$115         |
| 6f. Active DPA's At The End Of This Month  | 85            | \$101,040     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 84.71%        | 83.29%        |
| 7a. Uncollectables This Month  | 64            | \$458,031     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,361        | \$24,566,700  |
| 9a. Non-Residential Deposits Received This Month                                     | 144           | \$436,356     |
| 9b. New Non-Residential Accounts   | 421           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.20%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 3             | \$1,876       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.69%         | 0.41%         |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 63,363        | \$49,542,575  |
| 2. Final Termination Notices This Month                | 41,996        | \$16,182,363  |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,564        | \$11,912,510  |
| 3b. Accounts Eligible For Field Action                 | 15,975        |               |
| 4a. Terminations For Non-Payment - All                 | 1,032         | \$1,389,806   |
| 4b. Terminations For Non-Pmt - Heat Related            | 210           | \$277,184     |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Available | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 1,022         | \$391,383     |
| 5a. Reconnects Due To HEAP or DSS                      | 175           | \$92,243      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 310           | \$107,272     |
| 6a. Active DPA's At The Beginning Of This Month        | 30,442        | \$24,441,056  |
| 6b. Deferred Payment Agreements Made                   | 2,067         | \$1,279,854   |
| 6c. Deferred Payment Agreements Reinstated             | 1,413         | \$1,469,621   |
| 6d. Deferred Payment Agreements Defaulted              | 10,637        | \$2,575,265   |
| 6e. Deferred Payment Agreements Satisfied              | 455           | \$25,846      |
| 6f. Active DPA's At The End Of This Month              | 30,166        | \$24,257,155  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 90%           | 93%           |
| 7a. Uncollectables This Month                          | 2,189         | \$815,392     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 626,001       | \$40,279,725  |
| 9a. Residential Bankruptcies                           | 29            | \$21,668      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.32%         | 2.66%         |
| 10a. Final Bills Issued This Month                     | 9,240         | \$3,302,492   |
| 10b. Final Bills With Arrears This Month               | 4,549         | \$2,428,603   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 194           | \$108,366     |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,474         | \$4,167,921   |
| 2. Final Termination Notices This Month  | 2,772         | \$3,738,009   |
| 3a. Unresolved Arrears (FTN Expired)   | 984           | \$1,936,980   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 45            | \$66,656      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 34            | \$31,802      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$2,079       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 85            | \$101,040     |
| 6b. Deferred Payment Agreements Made   | 12            | \$43,086      |
| 6c. Deferred Payment Agreements Reinstated   | 2             | \$3,488       |
| 6d. Deferred Payment Agreements Defaulted  | 50            | \$22,680      |
| 6e. Deferred Payment Agreements Satisfied  | 4             | \$316         |
| 6f. Active DPA's At The End Of This Month  | 73            | \$122,647     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 87.67%        | 70.29%        |
| 7a. Uncollectables This Month  | 47            | \$333,993     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,226        | \$26,788,537  |
| 9a. Non-Residential Deposits Received This Month                                     | 127           | \$602,888     |
| 9b. New Non-Residential Accounts   | 606           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 20.96%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 1             | -\$4,248      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.13%         | -1.27%        |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 62,874        | \$46,503,803  |
| 2. Final Termination Notices This Month                | 42,705        | \$17,249,358  |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,449        | \$11,359,849  |
| 3b. Accounts Eligible For Field Action                 | 14,900        |               |
| 4a. Terminations For Non-Payment - All                 | 1,329         | \$2,035,329   |
| 4b. Terminations For Non-Pmt - Heat Related            | 187           | \$301,460     |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Available | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 1,057         | \$347,262     |
| 5a. Reconnects Due To HEAP or DSS                      | 131           | \$46,960      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 313           | \$94,137      |
| 6a. Active DPA's At The Beginning Of This Month        | 30,166        | \$24,257,155  |
| 6b. Deferred Payment Agreements Made                   | 2,709         | \$1,533,532   |
| 6c. Deferred Payment Agreements Reinstated             | 1,557         | \$1,699,386   |
| 6d. Deferred Payment Agreements Defaulted              | 10,732        | \$2,792,257   |
| 6e. Deferred Payment Agreements Satisfied              | 541           | \$32,433      |
| 6f. Active DPA's At The End Of This Month              | 29,860        | \$23,896,132  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 91%           | 94%           |
| 7a. Uncollectables This Month                          | 3,899         | \$2,303,529   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 627,127       | \$35,605,175  |
| 9a. Residential Bankruptcies                           | 73            | \$112,074     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.87%         | 4.87%         |
| 10a. Final Bills Issued This Month                     | 8,147         | \$2,999,297   |
| 10b. Final Bills With Arrears This Month               | 4,157         | \$2,246,704   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 98            | \$73,536      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,583         | \$4,450,718   |
| 2. Final Termination Notices This Month  | 3,029         | \$4,858,996   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,168         | \$3,028,827   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 56            | \$108,902     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 18            | \$13,854      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$1,834       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 73            | \$122,647     |
| 6b. Deferred Payment Agreements Made   | 14            | \$15,983      |
| 6c. Deferred Payment Agreements Reinstated   | 4             | \$3,703       |
| 6d. Deferred Payment Agreements Defaulted  | 48            | \$47,974      |
| 6e. Deferred Payment Agreements Satisfied  | 6             | \$587         |
| 6f. Active DPA's At The End Of This Month  | 64            | \$110,128     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 93.75%        | 79.49%        |
| 7a. Uncollectables This Month  | 43            | \$943,548     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,263        | \$23,917,271  |
| 9a. Non-Residential Deposits Received This Month                                     | 103           | \$229,495     |
| 9b. New Non-Residential Accounts   | 638           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 16.14%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 7             | \$490         |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 16.28%        | 0.05%         |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 60,273        | \$45,645,961  |
| 2. Final Termination Notices This Month                | 41,680        | \$16,997,366  |
| 3a. Unresolved Arrears (FTN Expired)                   | 19,750        | \$11,669,746  |
| 3b. Accounts Eligible For Field Action                 | 14,916        |               |
| 4a. Terminations For Non-Payment - All                 | 1,241         | \$1,702,284   |
| 4b. Terminations For Non-Pmt - Heat Related            | 300           | \$501,642     |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Available | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 918           | \$336,366     |
| 5a. Reconnects Due To HEAP or DSS                      | 109           | \$44,606      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 266           | \$91,589      |
| 6a. Active DPA's At The Beginning Of This Month        | 29,860        | \$23,896,132  |
| 6b. Deferred Payment Agreements Made                   | 2,282         | \$1,312,678   |
| 6c. Deferred Payment Agreements Reinstated             | 1,551         | \$1,591,717   |
| 6d. Deferred Payment Agreements Defaulted              | 10,284        | \$2,356,692   |
| 6e. Deferred Payment Agreements Satisfied              | 497           | \$32,047      |
| 6f. Active DPA's At The End Of This Month              | 29,559        | \$23,599,985  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 92%           | 96%           |
| 7a. Uncollectables This Month                          | 2,919         | \$1,374,388   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 627,145       | \$34,387,483  |
| 9a. Residential Bankruptcies                           | 60            | \$13,768      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.06%         | 1.00%         |
| 10a. Final Bills Issued This Month                     | 8,451         | \$3,332,007   |
| 10b. Final Bills With Arrears This Month               | 4,881         | \$2,757,138   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 85            | \$60,978      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,391         | \$4,966,388   |
| 2. Final Termination Notices This Month  | 2,854         | \$4,802,886   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,384         | \$2,570,682   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 51            | \$97,406      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 34            | \$28,602      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 5             | \$1,880       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 64            | \$110,128     |
| 6b. Deferred Payment Agreements Made   | 16            | \$24,752      |
| 6c. Deferred Payment Agreements Reinstated   | 3             | \$1,453       |
| 6d. Deferred Payment Agreements Defaulted  | 34            | \$40,996      |
| 6e. Deferred Payment Agreements Satisfied  | 5             | \$641         |
| 6f. Active DPA's At The End Of This Month  | 69            | \$91,726      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 86.96%        | 95.44%        |
| 7a. Uncollectables This Month  | 141           | \$562,963     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,222        | \$27,145,478  |
| 9a. Non-Residential Deposits Received This Month                                     | 165           | \$329,400     |
| 9b. New Non-Residential Accounts   | 756           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 21.83%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 8             | \$13,220      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.67%         | 2.35%         |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 61,764        | \$37,640,223  |
| 2. Final Termination Notices This Month                | 46,997        | \$19,711,365  |
| 3a. Unresolved Arrears (FTN Expired)                   | 26,410        | \$14,238,089  |
| 3b. Accounts Eligible For Field Action                 | 15,223        |               |
| 4a. Terminations For Non-Payment - All                 | 1,548         | \$2,153,911   |
| 4b. Terminations For Non-Pmt - Heat Related            | 281           | \$368,560     |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Available | Not Available |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 1,166         | \$341,508     |
| 5a. Reconnects Due To HEAP or DSS                      | 133           | \$82,556      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 419           | \$117,573     |
| 6a. Active DPA's At The Beginning Of This Month        | 29,126        | \$23,075,108  |
| 6b. Deferred Payment Agreements Made                   | 3,461         | \$2,163,658   |
| 6c. Deferred Payment Agreements Reinstated             | 1,982         | \$2,254,093   |
| 6d. Deferred Payment Agreements Defaulted              | 10,450        | \$2,627,658   |
| 6e. Deferred Payment Agreements Satisfied              | 528           | \$32,059      |
| 6f. Active DPA's At The End Of This Month              | 29,950        | \$24,019,868  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 83%           | 86%           |
| 7a. Uncollectables This Month                          | 2,334         | \$1,041,806   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 625,480       | \$37,599,190  |
| 9a. Residential Bankruptcies                           | 78            | \$55,656      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 3.34%         | 6.58%         |
| 10a. Final Bills Issued This Month                     | 8,238         | \$3,178,979   |
| 10b. Final Bills With Arrears This Month               | 4,235         | \$2,521,381   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 108           | \$82,220      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,068         | \$2,243,765   |
| 2. Final Termination Notices This Month  | 3,231         | \$4,477,835   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,470         | \$2,638,708   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 41            | \$14,983      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 16            | \$4,794       |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1             | \$287         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 95            | \$95,151      |
| 6b. Deferred Payment Agreements Made   | 14            | \$17,362      |
| 6c. Deferred Payment Agreements Reinstated   | 5             | \$4,346       |
| 6d. Deferred Payment Agreements Defaulted  | 51            | \$35,900      |
| 6e. Deferred Payment Agreements Satisfied  | 4             | \$515         |
| 6f. Active DPA's At The End Of This Month  | 81            | \$81,851      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 88.89%        | 68.57%        |
| 7a. Uncollectables This Month  | 69            | \$426,733     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,138        | \$24,232,407  |
| 9a. Non-Residential Deposits Received This Month                                     | 154           | \$190,560     |
| 9b. New Non-Residential Accounts   | 532           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 28.95%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 5             | \$9,135       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 7.25%         | 2.64%         |

Note:



## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 56,288        | \$33,721,918  |
| 2. Final Termination Notices This Month                | 40,709        | \$15,385,160  |
| 3a. Unresolved Arrears (FTN Expired)                   | 15,860        | \$7,684,173   |
| 3b. Accounts Eligible For Field Action                 | 3,487         |               |
| 4a. Terminations For Non-Payment - All                 | 107           | \$164,179     |
| 4b. Terminations For Non-Pmt - Heat Related            | 21            | \$35,341      |
| 4c. Terminations For Non-Pmt - Service Limiter         |               |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 205           | \$71,160      |
| 5a. Reconnects Due To HEAP or DSS                      | 47            | \$19,112      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 72            | \$29,341      |
| 6a. Active DPA's At The Beginning Of This Month        | 28,500        | \$22,427,256  |
| 6b. Deferred Payment Agreements Made                   | 2,394         | \$1,297,151   |
| 6c. Deferred Payment Agreements Reinstated             | 1,448         | \$1,436,089   |
| 6d. Deferred Payment Agreements Defaulted              | 9,315         | \$2,080,520   |
| 6e. Deferred Payment Agreements Satisfied              | 816           | \$58,196      |
| 6f. Active DPA's At The End Of This Month              | 27,783        | \$21,770,018  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 89%           | 92%           |
| 7a. Uncollectables This Month                          | 2,095         | \$715,960     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 629,694       | \$53,144,852  |
| 9a. Residential Bankruptcies                           | 42            | -\$7,226      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.00%         | -1.01%        |
| 10a. Final Bills Issued This Month                     | 6,283         | \$2,365,567   |
| 10b. Final Bills With Arrears This Month               | 3,275         | \$1,431,785   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 268           | \$106,650     |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Dec-17

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,223         | \$2,117,346   |
| 2. Final Termination Notices This Month  | 2,577         | \$4,130,227   |
| 3a. Unresolved Arrears (FTN Expired)   | 901           | \$1,728,769   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 22            | \$35,994      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 9             | \$2,499       |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0             | \$0           |
| 6a. Active DPA's At The Beginning Of This Month                                      | 58            | \$103,960     |
| 6b. Deferred Payment Agreements Made   | 14            | \$49,980      |
| 6c. Deferred Payment Agreements Reinstated   | 0             | \$0           |
| 6d. Deferred Payment Agreements Defaulted  | 47            | \$85,311      |
| 6e. Deferred Payment Agreements Satisfied  | 3             | \$1,068       |
| 6f. Active DPA's At The End Of This Month  | 49            | \$74,800      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 79.59%        | 38.51%        |
| 7a. Uncollectables This Month  | 65            | \$137,064     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,344        | \$26,397,260  |
| 9a. Non-Residential Deposits Received This Month                                     | 138           | \$206,814     |
| 9b. New Non-Residential Accounts   | 367           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 37.60%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 2             | \$2,061       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.08%         | 1.50%         |

Note:

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: Jan-18

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 8,873    | \$7,068,825   |
| 2. Final Termination Notices This Month                | 19,528   | \$7,094,406   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,968   | \$4,997,497   |
| 3b. Accounts Eligible For Field Action                 | 13,968   | \$4,997,497   |
| 4a. Terminations For Non-Payment - All                 | 438      | \$422,837     |
| 4b. Terminations For Non-Pmt - Heat Related            | 438      | \$422,837     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 285      | \$275,942     |
| *5a. Reconnects Due To HEAP or DSS                     | 88       | \$27,884      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 77       | \$61,323      |
| 6a. Active DPA's At The Beginning Of This Month        | 4592     | \$8,903,670   |
| 6b. Deferred Payment Agreements Made                   | 1,397    | \$1,335,182   |
| 6c. Deferred Payment Agreements Reinstated             | 454      | \$577,290     |
| 6d. Deferred Payment Agreements Defaulted              | 1,255    | \$1,155,473   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4288     | \$8,649,920   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 52%      | 126%          |
| 7a. Uncollectable This Month                           | 819      | \$389,151     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40.10%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 420      | \$386,863     |
| 8. Residential Sales                                   | 263,126  | \$ 49,518,302 |
| 9a. Residential Bankruptcies                           | 2        | \$4,237       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0%       | 1%            |
| 10a. Final Bills Issued This Month                     | 1,693    | \$347,860     |
| 10b. Final Bills With Arrears This Month               | 323      | \$167,975     |
| 10c. Final Bills With One or More DPA (last 12 months) | 298      | \$181,998     |
| 11. Deposits Received This Month                       | 170      | \$36,364      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jan-18

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 988      | \$829,764    |
| 2. Final Termination Notices This Month   | 4,884    | \$4,204,804  |
| 3a. Unresolved Arrears (FTN Expired)  | 3,021    | 2113302.43   |
| 3b. Accounts Eligible For Field Action  | 3,021    | 2113302.43   |
| 4a. Terminations For Non-Payment - All  | 49       | \$52,479     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 29       | \$32,709     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 3        | \$1,569      |
| 6a. Active DPA's At The Beginning Of This Month                                     | 8        | \$20,392     |
| 6b. Deferred Payment Agreements Made  | 7        | \$7,594      |
| 6c. Deferred Payment Agreements Reinstated  | 1        | \$683        |
| 6d. Deferred Payment Agreements Defaulted   | 6        | \$9,003      |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 10       | \$12,920     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 0.8%     | 2.5%         |
| 7a. Uncollectable This Month  | 34       | \$17,471     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 26.47%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,608   | \$22,287,911 |
| 9a. Non-Residential Deposits Received This Month                                    | 219      | \$120,236    |
| 9b. New Non-Residential Accounts  | 424      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 17.45%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$43         |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3%       | 0%           |

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**RESIDENTIAL SERVICE**

MONTH OF: **Feb-18**

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 9,624    | \$7,409,418   |
| 2. Final Termination Notices This Month                | 20,764   | \$8,427,904   |
| 3a. Unresolved Arrears (FTN Expired)                   | 13,534   | \$5,261,341   |
| 3b. Accounts Eligible For Field Action                 | 13,534   | \$5,261,341   |
| 4a. Terminations For Non-Payment - All                 | 488      | \$446,378     |
| 4b. Terminations For Non-Pmt - Heat Related            | 488      | \$446,378     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 365      | \$350,331     |
| *5a. Reconnects Due To HEAP or DSS                     | 107      | \$40,911      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 79       | \$73,579      |
| 6a. Active DPA's At The Beginning Of This Month        | 4288     | \$8,649,920   |
| 6b. Deferred Payment Agreements Made                   | 1,644    | \$1,685,251   |
| 6c. Deferred Payment Agreements Reinstated             | 460      | \$594,665     |
| 6d. Deferred Payment Agreements Defaulted              | 1,055    | \$1,059,345   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4434     | \$8,009,827   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 45%      | 117%          |
| 7a. Uncollectable This Month                           | 699      | \$259,931     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 35.14%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 358      | \$311,033     |
| 8. Residential Sales                                   | 261,805  | \$ 49,767,149 |
| 9a. Residential Bankruptcies                           | 7        | \$6,679       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 3%            |
| 10a. Final Bills Issued This Month                     | 1,550    | \$350,477     |
| 10b. Final Bills With Arrears This Month               | 314      | \$159,493     |
| 10c. Final Bills With One or More DPA (last 12 months) | 270      | \$161,184     |
| 11. Deposits Received This Month                       | 120      | \$30,172      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

**MONTHLY COLLECTIONS REPORT**  
Central Hudson

**NON-RESIDENTIAL SERVICE**

MONTH OF: **Feb-18**

| ITEM DESCRIPTION  | TOTALS   |              |
|---|----------|--------------|
|   | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days   | 1,048    | \$791,750    |
| 2. Final Termination Notices This Month   | 4,802    | \$4,568,668  |
| 3a. Unresolved Arrears (FTN Expired)  | 2,866    | \$2,181,719  |
| 3b. Accounts Eligible For Field Action  | 2,866    | \$2,181,719  |
| 4a. Terminations For Non-Payment - All  | 59       | \$51,722     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                      | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers   | 44       | \$49,445     |
| 5b. Reconnects Due To Deferred Payment Agrmt.                                       | 7        | \$13,831     |
| 6a. Active DPA's At The Beginning Of This Month                                     | 10       | \$12,920     |
| 6b. Deferred Payment Agreements Made  | 10       | \$18,933     |
| 6c. Deferred Payment Agreements Reinstated  | 3        | \$6,562      |
| 6d. Deferred Payment Agreements Defaulted   | 9        | \$20,434     |
| 6e. Deferred Payment Agreements Satisfied   | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month   | 9        | \$10,553     |
| 6g. Percent Of DPA's In Arrears > 60 Days   | 1.0%     | 1.6%         |
| 7a. Uncollectable This Month  | 24       | \$14,776     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                  | 30.43%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                    | N/A      |              |
| 8. Non-Residential Sales  | 48,375   | \$22,867,274 |
| 9a. Non-Residential Deposits Received This Month                                    | 158      | \$144,073    |
| 9b. New Non-Residential Accounts  | 342      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                     | 26.32%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits   | 0.00%    |              |
| 10a Non-Residential Bankruptcies This Month   | 1        | \$2,058      |
| 10b Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4%       | 14%          |



# MONTHLY COLLECTIONS REPORT

Central Hudson

## RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| *1. Arrears Greater Than Sixty Days                    | 10,458   | \$7,963,046   |
| 2. Final Termination Notices This Month                | 21,130   | \$9,476,176   |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,028   | \$7,187,045   |
| 3b. Accounts Eligible For Field Action                 | 16,028   | \$7,187,045   |
| 4a. Terminations For Non-Payment - All                 | 331      | \$330,265     |
| 4b. Terminations For Non-Pmt - Heat Related            | 331      | \$330,265     |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | N/A      | N/A           |
| 5. Reconnections for Non-Pmt.                          | 356      | \$333,485     |
| *5a. Reconnects Due To HEAP or DSS                     | 89       | \$34,360      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 112      | \$99,110      |
| 6a. Active DPA's At The Beginning Of This Month        | 4434     | \$8,009,827   |
| 6b. Deferred Payment Agreements Made                   | 1,856    | \$1,866,749   |
| 6c. Deferred Payment Agreements Reinstated             | 473      | \$626,797     |
| 6d. Deferred Payment Agreements Defaulted              | 1,141    | \$1,164,018   |
| 6e. Deferred Payment Agreements Satisfied              | n/a      | n/a           |
| 6f. Active DPA's At The End Of This Month              | 4658     | \$8,352,761   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42%      | 101%          |
| 7a. Uncollectable This Month                           | 798      | \$389,440     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.06%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 441      | \$406,572     |
| 8. Residential Sales                                   | 263,382  | \$ 45,131,143 |
| 9a. Residential Bankruptcies                           | 7        | \$12,391      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1%       | 3%            |
| 10a. Final Bills Issued This Month                     | 1,729    | \$480,008     |
| 10b. Final Bills With Arrears This Month               | 379      | \$254,420     |
| 10c. Final Bills With One or More DPA (last 12 months) | 341      | \$260,886     |
| 11. Deposits Received This Month                       | 101      | \$26,227      |

**Notes:**

Non-residential data 9d: Central Hudson is reporting the % of non-residential UNCOLLECTIBLE Accounts with Deposits, and not all non-residential accounts.

Effective with the November 2009 report, both Residential & Non Residential "reinstated DPA" includes renegotiated as well as reinstated

Effective with the January 2014 report the Residential Sales and Non-Residential Sales has been adjusted to include ESCO sales totals.

\*Effective with the January 2016 report the dollars reported for residential data 5a (Reconnects Due to HEAP or DSS) represents the total dollar amount of HEAP or DSS assistance received.

Prior to January 2016 this information was not available and the dollars reported were for the termination amount.

\*Effective with the June 2016 report the count for the number of customers with arrears greater than sixty days were corrected to count the customer once if they have arrears in buckets for 60, 90 or 120 days.

Prior to June 2016 this data was not available and the count for the number of customers with arrears greater than sixty days included customers that may have had arrears in buckets for 60, 90 and 120 days.

# MONTHLY COLLECTIONS REPORT

Central Hudson

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| *1. Arrears Greater Than Sixty Days  | 1,203    | \$1,350,472  |
| 2. Final Termination Notices This Month  | 5,569    | \$6,961,451  |
| 3a. Unresolved Arrears (FTN Expired)   | 3,508    | \$3,171,325  |
| 3b. Accounts Eligible For Field Action   | 3,508    | \$3,171,325  |
| 4a. Terminations For Non-Payment - All   | 34       | \$33,833     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | -        | \$0          |
| 5a. Reconnects Of Non-Payment Customers  | 21       | \$21,419     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$5,036      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 9        | \$10,553     |
| 6b. Deferred Payment Agreements Made   | 13       | \$32,421     |
| 6c. Deferred Payment Agreements Reinstated   | 1        | \$13,054     |
| 6d. Deferred Payment Agreements Defaulted  | 11       | \$25,364     |
| 6e. Deferred Payment Agreements Satisfied  | N/A      | N/A          |
| 6f. Active DPA's At The End Of This Month  | 13       | \$28,124     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 0.7%     | 0.8%         |
| 7a. Uncollectable This Month   | 32       | \$50,585     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.59%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | N/A      |              |
| 8. Non-Residential Sales   | 49,507   | \$21,136,937 |
| 9a. Non-Residential Deposits Received This Month                                     | 206      | \$84,937     |
| 9b. New Non-Residential Accounts   | 139      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 33.17%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 3        | \$5,224      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9%       | 10%          |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**RESIDENTIAL SERVICE**MONTH OF: Jan-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>               | 309,573   | \$281,139,899 |
| 2 Final Termination Notices This Month                 | 207,158   | \$91,477,553  |
| 3a. Unresolved Arrears (FTN Expired)                   | 33,353    | \$21,342,099  |
| 3b. Accounts Eligible For Field Action                 | 68,545    |               |
| 4a. <b>Terminations For Non-Payment - All</b>          | 3,972     | \$6,141,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 876       |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 2,877     | \$3,764,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 373       | \$767,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 478       | \$513,063     |
| 6a. Active DPA's At The Beginning Of This Month        | 133,390   | \$82,922,302  |
| 6b. Deferred Payment Agreements Made                   | 32,537    | \$31,991,047  |
| 6c. Deferred Payment Agreements Reinstated             | 46,480    | \$26,812,344  |
| 6d. Deferred Payment Agreements Defaulted              | 9,425     | \$9,058,067   |
| Deferred Payment Agreements Satisfied                  | 18,832    | \$7,536,812   |
| 6f. <b>Active DPA's At The End Of This Month</b>       | 133,201   | \$82,275,196  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. <b>Uncollectibles This Month</b>                   | 6,256     | \$3,713,032   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.7%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 677       | \$826,717     |
| 8 <b>Residential Sales</b>                             | 2,961,113 | \$416,964,301 |
| 9a. Residential Bankruptcies                           | 29        | \$46,479      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.5%      | 1.3%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 56,621    | \$21,633,521  |
| 10b. Final Bills With Arrears This Month               | 6,161     | \$4,191,561   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,459     | \$1,312,349   |
| 11 Deposits Received This Month                        | 6,048     | \$700,035     |

**MONTHLY COLLECTIONS REPORT**  
**CON EDISON OF NY**

**NON-RESIDENTIAL SERVICE**MONTH OF: Jan-18

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 <b>Arrears Greater Than Sixty Days</b>   | 50,831   | \$58,722,223  |
| 2 Final Termination Notices This Month   | 50,333   | \$38,272,726  |
| 3a. Unresolved Arrears (FTN Expired)   | 13,411   | \$4,946,038   |
| 3b. Accounts Eligible For Field Action   | 18,189   |               |
| 4a. <b>Terminations For Non-Payment - All</b>  | 323      | \$1,572,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 173      | \$322,222     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 24       | \$34,479      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 6,381    | \$9,988,443   |
| 6b. Deferred Payment Agreements Made   | 2,083    | \$6,949,326   |
| 6c. Deferred Payment Agreements Reinstated   | 1,432    | \$1,396,192   |
| 6d. Deferred Payment Agreements Defaulted  | 1,188    | \$2,326,460   |
| 6e. Deferred Payment Agreements Satisfied  | 671      | \$2,435,971   |
| 6f. <b>Active DPA's At The End Of This Month</b>                                     | 5,985    | \$9,766,412   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. <b>Uncollectibles This Month</b>   | 986      | \$1,399,306   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 26.9%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 <b>Non-Residential Sales</b>   | 597,557  | \$723,041,009 |
| 9a. Non-Residential Deposits Received This Month                                     | 12,106   | \$7,077,734   |
| 9b. New Non-Residential Accounts   | 8,950    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 59.1%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 53.2%    | 15.0%         |
| 10a. Non-Residential Bankruptcies This Month   | 23       | \$62,793      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.3%     | 4.5%          |

**Notes: Please enter any special notes here.**

B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

## MONTHLY COLLECTIONS REPORT

## RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 Arrears Greater Than Sixty Days                      | 301,167   | \$275,591,974 |
| 2 Final Termination Notices This Month                 | 213,878   | \$94,003,532  |
| 3a. Unresolved Arrears (FTN Expired)                   | 27,495    | \$16,238,354  |
| 3b. Accounts Eligible For Field Action                 | 65,273    |               |
| 4a. Terminations For Non-Payment - All                 | 3,768     | \$5,416,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 986       |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 3,616     | \$4,320,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 522       | \$998,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 537       | \$518,323     |
| 6a. Active DPA's At The Beginning Of This Month        | 133,201   | \$82,275,196  |
| 6b. Deferred Payment Agreements Made                   | 29,962    | \$31,560,792  |
| 6c. Deferred Payment Agreements Reinstated             | 40,293    | \$23,618,646  |
| 6d. Deferred Payment Agreements Defaulted              | 6,374     | \$5,249,789   |
| 6e. Deferred Payment Agreements Satisfied              | 16,059    | \$6,761,329   |
| 6f. Active DPA's At The End Of This Month              | 131,850   | \$83,181,920  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. Uncollectibles This Month                          | 5,517     | \$3,302,222   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.5%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 606       | \$700,946     |
| 8 Residential Sales                                    | 2,963,613 | \$377,183,162 |
| 9a. Residential Bankruptcies                           | 27        | \$122,054     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.5%      | 3.7%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 62,351    | \$23,232,991  |
| 10b. Final Bills With Arrears This Month               | 5,831     | \$3,963,909   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,408     | \$1,385,977   |
| 11 Deposits Received This Month                        | 6,409     | \$780,050     |

## MONTHLY COLLECTIONS REPORT

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 Arrears Greater Than Sixty Days  | 30,569   | \$53,979,139  |
| 2 Final Termination Notices This Month   | 44,262   | \$41,484,718  |
| 3a. Unresolved Arrears (FTN Expired)   | 11,077   | \$3,092,948   |
| 3b. Accounts Eligible For Field Action   | 18,015   |               |
| 4a. Terminations For Non-Payment - All   | 374      | \$1,413,000   |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 188      | \$377,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 14       | \$38,741      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,985    | \$9,766,412   |
| 6b. Deferred Payment Agreements Made   | 2,200    | \$6,381,147   |
| 6c. Deferred Payment Agreements Reinstated   | 1,264    | \$1,291,661   |
| 6d. Deferred Payment Agreements Defaulted  | 847      | \$1,494,147   |
| 6e. Deferred Payment Agreements Satisfied  | 651      | \$1,976,047   |
| 6f. Active DPA's At The End Of This Month  | 5,847    | \$9,270,844   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. Uncollectibles This Month  | 879      | \$467,358     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 22.8%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 Non-Residential Sales  | 598,588  | \$671,600,425 |
| 9a. Non-Residential Deposits Received This Month                                     | 13,210   | \$7,858,704   |
| 9b. New Non-Residential Accounts   | 9,050    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 54.3%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 53.2%    | 14.2%         |
| 10a. Non-Residential Bankruptcies This Month   | 29       | \$138,112     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.3%     | 29.6%         |

Notes: Please enter any special notes here.

## MONTHLY COLLECTIONS REPORT

## RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1 Arrears Greater Than Sixty Days                      | 294,667   | \$275,994,469 |
| 2 Final Termination Notices This Month                 | 199,012   | \$88,533,576  |
| 3a. Unresolved Arrears (FTN Expired) *A                | N/A       | N/A           |
| 3b. Accounts Eligible For Field Action                 | 63,848    |               |
| 4a. Terminations For Non-Payment - All                 | 1,767     | \$2,796,000   |
| 4b. Terminations For Non-Pmt - Heat Related            | 517       |               |
| 4c. Terminations For Non-Pmt - Service Limiter *B      |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request *B      |           |               |
| 5 Reconnections for Non-Pmt.                           | 1,609     | \$1,922,000   |
| 5a. Reconnects Due To HEAP or DSS                      | 210       | \$482,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 200       | \$219,563     |
| 6a. Active DPA's At The Beginning Of This Month        | 131,850   | \$83,181,920  |
| 6b. Deferred Payment Agreements Made                   | 27,861    | \$30,178,146  |
| 6c. Deferred Payment Agreements Reinstated             | 40,130    | \$22,465,096  |
| 6d. Deferred Payment Agreements Defaulted              | 14,748    | \$12,569,414  |
| 6e. Deferred Payment Agreements Satisfied              | 18,526    | \$7,696,592   |
| 6f. Active DPA's At The End Of This Month              | 126,583   | \$81,776,225  |
| 6g. Percent Of DPA's In Arrears > 60 Days              |           |               |
| 7a. Uncollectibles This Month                          | 5,348     | \$1,985,253   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 11.7%     |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 557       | \$732,015     |
| 8 Residential Sales                                    | 2,965,851 | \$362,275,647 |
| 9a. Residential Bankruptcies                           | 19        | \$83,196      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.4%      | 4.2%          |
| 10a. Final Bills Issued This Month (Res & NonRes)      | 58,748    | \$23,564,897  |
| 10b. Final Bills With Arrears This Month               | 5,981     | \$3,620,080   |
| 10c. Final Bills With One or More DPA (last 12 months) | 1,492     | \$1,195,360   |
| 11 Deposits Received This Month                        | 6,239     | \$738,789     |

## MONTHLY COLLECTIONS REPORT

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1 Arrears Greater Than Sixty Days  | 30,983   | \$40,902,588  |
| 2 Final Termination Notices This Month   | 40,517   | \$38,618,530  |
| 3a. Unresolved Arrears (FTN Expired) *A  | N/A      | N/A           |
| 3b. Accounts Eligible For Field Action   | 19,161   |               |
| 4a. Terminations For Non-Payment - All   | 192      | \$705,000     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 114      | \$240,000     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 12       | \$40,165      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 5,847    | \$9,270,844   |
| 6b. Deferred Payment Agreements Made   | 2,216    | \$7,087,147   |
| 6c. Deferred Payment Agreements Reinstated   | 1,188    | \$1,308,002   |
| 6d. Deferred Payment Agreements Defaulted  | 1,026    | \$1,775,200   |
| 6e. Deferred Payment Agreements Satisfied  | 587      | \$1,684,297   |
| 6f. Active DPA's At The End Of This Month  | 5,720    | \$9,464,589   |
| 6g. Percent Of DPA's In Arrears > 60 Days  |          |               |
| 7a. Uncollectibles This Month  | 995      | \$2,708,750   |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 24.6%    |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8 Non-Residential Sales  | 599,482  | \$649,732,290 |
| 9a. Non-Residential Deposits Received This Month                                     | 11,089   | \$8,222,695   |
| 9b. New Non-Residential Accounts   | 9,232    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 56.2%    |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 55.3%    | 11.8%         |
| 10a. Non-Residential Bankruptcies This Month   | 10       | \$76,149      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.0%     | 2.8%          |

Notes: Please enter any special notes here.

\*A Question 3a . Data was unavailable at the time this report was prepared.

\*B Question 4c (Service limiters are not used at Con Edison) &amp; Question 4D is not tracked

## MONTHLY COLLECTIONS REPORT

KEDLI

## RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 39,774   | \$18,277,375  |
| 2. Final Termination Notices This Month                | 21,585   | \$6,936,735   |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,688   | \$11,594,089  |
| 3b. Accounts Eligible For Field Action                 | 270      | \$228,097     |
| 4a. Terminations For Non-Payment - All                 | 71       | \$55,546      |
| 4b. Terminations For Non-Pmt - Heat Related            | 56       | \$46,170      |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5 Reconnections for Non-Pmt.                           | 57       | \$45,984      |
| 5a. Reconnects Due To HEAP or DSS                      | 1        | \$712         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 24       | \$15,035      |
| 6a. Active DPA's At The Beginning Of This Month        | 4,484    | \$5,531,749   |
| 6b. Deferred Payment Agreements Made                   | 832      | \$444,203     |
| 6c. Deferred Payment Agreements Reinstated             | 1,546    | \$1,599,083   |
| 6d. Deferred Payment Agreements Defaulted              | 1,867    | \$1,681,247   |
| 6e. Deferred Payment Agreements Satisfied              | 500      | \$66,965      |
| 6f. Active DPA's At The End Of This Month              | 4,641    | \$5,609,688   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 11.67%   | 30.69%        |
| 7a. Uncollectables This Month                          | 1,050    | \$493,784     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 21.33%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 420      | \$187,424     |
| 8. Residential Sales                                   | 516,482  | \$109,987,453 |
| 9a. Residential Bankruptcies                           | 9        | \$6,103       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.86%    | 1.24%         |
| 10a. Final Bills Issued This Month                     | 4,107    | \$710,241     |
| 10b. Final Bills With Arrears This Month               | 985      | \$307,446     |
| 10c. Final Bills With One or More DPA (last 12 months) | 531      | \$130,918     |
| 11. Deposits Received This Month                       | 19       | \$3,493       |

## MONTHLY COLLECTIONS REPORT

KEDLI

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,483    | \$8,167,779  |
| 2. Final Termination Notices This Month  | 2,270    | \$1,456,742  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,722    | \$6,141,874  |
| 3b. Accounts Eligible For Field Action   | 709      | \$3,219,156  |
| 4a. Terminations For Non-Payment - All   | 98       | \$72,778     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 65       | \$47,281     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$362        |
| 6a. Active DPA's At The Beginning Of This Month                                      | 59       | \$186,456    |
| 6b. Deferred Payment Agreements Made   | 21       | \$97,309     |
| 6c. Deferred Payment Agreements Reinstated   | 24       | \$25,399     |
| 6d. Deferred Payment Agreements Defaulted  | 30       | \$300,153    |
| 6e. Deferred Payment Agreements Satisfied  | 10       | \$19,565     |
| 6f. Active DPA's At The End Of This Month  | 72       | \$178,909    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.61%    | 2.19%        |
| 7a. Uncollectables This Month  | 118      | \$96,629     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.19%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 62,992   | \$51,758,960 |
| 9a. Non-Residential Deposits Received This Month                                     | 568      | \$348,013    |
| 9b. New Non-Residential Accounts   | 828      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 48.31%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 53.39%   | 24.33%       |
| 10a. Non-Residential Bankruptcies This Month   | 5        | \$10,028     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 4.24%    | 10.38%       |

## MONTHLY COLLECTIONS REPORT

KEDLI

## RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION                                       | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 41,611   | \$19,278,137  |
| 2. Final Termination Notices This Month                | 18,331   | \$6,360,267   |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,137   | \$13,206,158  |
| 3b. Accounts Eligible For Field Action                 | 506      | \$418,806     |
| 4a. Terminations For Non-Payment - All                 | 287      | \$241,878     |
| 4b. Terminations For Non-Pmt - Heat Related            | 210      | \$164,197     |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |               |
| 5. Reconnections for Non-Pmt.                          | 209      | \$163,449     |
| 5a. Reconnects Due To HEAP or DSS                      | 4        | \$4,362       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 68       | \$46,748      |
| 6a. Active DPA's At The Beginning Of This Month        | 4,641    | \$5,609,688   |
| 6b. Deferred Payment Agreements Made                   | 1,308    | \$709,027     |
| 6c. Deferred Payment Agreements Reinstated             | 1,052    | \$1,220,363   |
| 6d. Deferred Payment Agreements Defaulted              | 2,000    | \$2,053,429   |
| 6e. Deferred Payment Agreements Satisfied              | 418      | \$49,556      |
| 6f. Active DPA's At The End Of This Month              | 4,637    | \$5,404,411   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 11.14%   | 28.03%        |
| 7a. Uncollectables This Month                          | 606      | \$278,431     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 21.29%   |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 233      | \$102,181     |
| 8. Residential Sales                                   | 517,071  | \$102,287,922 |
| 9a. Residential Bankruptcies                           | 10       | \$11,414      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.65%    | 4.10%         |
| 10a. Final Bills Issued This Month                     | 3,669    | \$757,334     |
| 10b. Final Bills With Arrears This Month               | 919      | \$369,093     |
| 10c. Final Bills With One or More DPA (last 12 months) | 532      | \$159,167     |
| 11. Deposits Received This Month                       | 11       | \$2,839       |

## MONTHLY COLLECTIONS REPORT

KEDLI

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 4,901    | \$8,053,632  |
| 2. Final Termination Notices This Month  | 1,786    | \$1,313,270  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,792    | \$6,575,646  |
| 3b. Accounts Eligible For Field Action   | 746      | \$3,264,723  |
| 4a. Terminations For Non-Payment - All   | 150      | \$218,025    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 91       | \$109,443    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$9,305      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 72       | \$178,909    |
| 6b. Deferred Payment Agreements Made   | 35       | \$48,215     |
| 6c. Deferred Payment Agreements Reinstated   | 8        | \$50,144     |
| 6d. Deferred Payment Agreements Defaulted  | 30       | \$78,619     |
| 6e. Deferred Payment Agreements Satisfied  | 10       | \$19,653     |
| 6f. Active DPA's At The End Of This Month  | 75       | \$224,317    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.53%    | 2.79%        |
| 7a. Uncollectables This Month  | 105      | \$228,267    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 21.90%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 63,268   | \$48,171,811 |
| 9a. Non-Residential Deposits Received This Month                                     | 332      | \$231,523    |
| 9b. New Non-Residential Accounts   | 499      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 42.08%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 49.52%   | 9.47%        |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$709        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.95%    | 0.31%        |



## MONTHLY COLLECTIONS REPORT

KEDLI

## RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 43,678   | \$21,607,672 |
| 2. Final Termination Notices This Month                | 21,793   | \$8,053,398  |
| 3a. Unresolved Arrears (FTN Expired)                   | 20,335   | \$15,726,953 |
| 3b. Accounts Eligible For Field Action                 | 50       | \$52,661     |
| 4a. Terminations For Non-Payment - All                 | 127      | \$126,005    |
| 4b. Terminations For Non-Pmt - Heat Related            | 115      | \$111,681    |
| 4c. Terminations For Non-Pmt - Service Limiter         |          |              |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5 Reconnections for Non-Pmt.                           | 90       | \$86,291     |
| 5a. Reconnects Due To HEAP or DSS                      | -        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 26       | \$30,938     |
| 6a. Active DPA's At The Beginning Of This Month        | 4,637    | \$5,404,411  |
| 6b. Deferred Payment Agreements Made                   | 1,790    | \$1,087,923  |
| 6c. Deferred Payment Agreements Reinstated             | 1,381    | \$1,543,925  |
| 6d. Deferred Payment Agreements Defaulted              | 1,811    | \$1,912,336  |
| 6e. Deferred Payment Agreements Satisfied              | 370      | \$54,537     |
| 6f. Active DPA's At The End Of This Month              | 5,253    | \$5,777,577  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 12.03%   | 26.74%       |
| 7a. Uncollectables This Month                          | 612      | \$143,468    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 25.16%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 238      | \$83,346     |
| 8. Residential Sales                                   | 515,200  | \$99,891,369 |
| 9a. Residential Bankruptcies                           | 4        | \$2,207      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.65%    | 1.54%        |
| 10a. Final Bills Issued This Month                     | 3,911    | \$817,971    |
| 10b. Final Bills With Arrears This Month               | 960      | \$401,400    |
| 10c. Final Bills With One or More DPA (last 12 months) | 571      | \$180,677    |
| 11. Deposits Received This Month                       | 8        | \$1,385      |

## MONTHLY COLLECTIONS REPORT

KEDLI

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 5,076    | \$9,379,558  |
| 2. Final Termination Notices This Month  | 2,833    | \$2,827,343  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,362    | \$7,703,219  |
| 3b. Accounts Eligible For Field Action   | 1,158    | \$1,218,902  |
| 4a. Terminations For Non-Payment - All   | 212      | \$245,840    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 121      | \$132,855    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$12,107     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 75       | \$224,317    |
| 6b. Deferred Payment Agreements Made   | 42       | \$87,237     |
| 6c. Deferred Payment Agreements Reinstated   | 10       | \$154,106    |
| 6d. Deferred Payment Agreements Defaulted  | 38       | \$66,945     |
| 6e. Deferred Payment Agreements Satisfied  | 10       | \$22,504     |
| 6f. Active DPA's At The End Of This Month  | 85       | \$397,188    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.67%    | 4.23%        |
| 7a. Uncollectables This Month  | 101      | \$106,177    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 17.82%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 62,173   | \$46,277,978 |
| 9a. Non-Residential Deposits Received This Month                                     | 322      | \$165,319    |
| 9b. New Non-Residential Accounts   | 472      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 41.74%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 57.43%   | 27.30%       |
| 10a. Non-Residential Bankruptcies This Month   | 4        | \$853        |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.96%    | 0.80%        |



## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 143,889   | \$50,283,409  |
| 2. Final Termination Notices This Month                | 64,138    | \$32,663,195  |
| 3a. Unresolved Arrears (FTN Expired)                   | 16,401    | \$5,258,029   |
| 3b. Accounts Eligible For Field Action                 | 24,205    | \$14,769,141  |
| 4a. Terminations For Non-Payment - All                 | 1,992     | \$667,192     |
| 4b. Terminations For Non-Pmt - Heat Related            | 62        | \$182,339     |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          | 915       | \$172,301     |
| 5a. Reconnects Due To HEAP or DSS                      | 4         | \$775         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |           |               |
| 6a. Active DPA's At The Beginning Of This Month        | 21,425    | \$18,219,977  |
| 6b. Deferred Payment Agreements Made                   | 4,255     | \$2,229,471   |
| 6c. Deferred Payment Agreements Reinstated             | 569       | \$740,716     |
| 6d. Deferred Payment Agreements Defaulted              | 5,091     | \$3,881,714   |
| 6e. Deferred Payment Agreements Satisfied              | 942       | \$410,679     |
| 6f. Active DPA's At The End Of This Month              | 19,722    | \$17,326,148  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13.71%    | 34.46%        |
| 7a. Uncollectables This Month                          | 4,411     | \$506,508     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 36.68%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 471       | \$174,177     |
| 8. Residential Sales                                   | 1,009,412 | \$151,037,929 |
| 9a. Residential Bankruptcies                           | 10        | \$9,555       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.23%     | 1.89%         |
| 10a. Final Bills Issued This Month                     | 9,244     | \$2,070,035   |
| 10b. Final Bills With Arrears This Month               | 4,507     | \$1,337,206   |
| 10c. Final Bills With One or More DPA (last 12 months) | 520       | \$305,767     |
| 11. Deposits Received This Month                       | 160       | \$71,283      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 7,213    | \$6,908,776  |
| 2. Final Termination Notices This Month  | 4,395    | \$5,799,240  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,467    | \$1,278,506  |
| 3b. Accounts Eligible For Field Action   | 956      | \$1,072,119  |
| 4a. Terminations For Non-Payment - All   | 70       | \$127,695    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 29       | \$30,019     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                      | 682      | \$897,427    |
| 6b. Deferred Payment Agreements Made   | 228      | \$372,435    |
| 6c. Deferred Payment Agreements Reinstated   | 11       | \$17,098     |
| 6d. Deferred Payment Agreements Defaulted  | 213      | \$398,674    |
| 6e. Deferred Payment Agreements Satisfied  | 47       | \$72,792     |
| 6f. Active DPA's At The End Of This Month  | 674      | \$925,273    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 9.34%    | 13.39%       |
| 7a. Uncollectables This Month  | 143      | \$32,476     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 24.48%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | 18       | \$10,965     |
| 8. Non-Residential Sales   | 40,584   | \$77,972,873 |
| 9a. Non-Residential Deposits Received This Month                                     | 909      | \$403,940    |
| 9b. New Non-Residential Accounts   |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |          |              |
| 10a. Non-Residential Bankruptcies This Month   | 4        | \$38,522     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.80%    | 118.62%      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 147,664   | \$53,449,380  |
| 2. Final Termination Notices This Month                | 56,178    | \$31,881,112  |
| 3a. Unresolved Arrears (FTN Expired)                   | 17,519    | \$6,262,757   |
| 3b. Accounts Eligible For Field Action                 | 24,346    | \$17,352,354  |
| 4a. Terminations For Non-Payment - All                 | 1,732     | \$465,981     |
| 4b. Terminations For Non-Pmt - Heat Related            | 21        | \$13,431      |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          | 789       | \$162,847     |
| 5a. Reconnects Due To HEAP or DSS                      | 4         | \$695         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |           |               |
| 6a. Active DPA's At The Beginning Of This Month        | 19,722    | \$17,326,149  |
| 6b. Deferred Payment Agreements Made                   | 5,023     | \$3,242,309   |
| 6c. Deferred Payment Agreements Reinstated             | 442       | \$618,838     |
| 6d. Deferred Payment Agreements Defaulted              | 3,639     | \$3,164,165   |
| 6e. Deferred Payment Agreements Satisfied              | 852       | \$423,631     |
| 6f. Active DPA's At The End Of This Month              | 20,304    | \$17,677,092  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 13.75%    | 33.07%        |
| 7a. Uncollectables This Month                          | 4,144     | \$459,532     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.68%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 445       | \$132,570     |
| 8. Residential Sales                                   | 1,006,759 | \$156,803,453 |
| 9a. Residential Bankruptcies                           | 6         | \$4,254       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.14%     | 0.93%         |
| 10a. Final Bills Issued This Month                     | 8,819     | \$1,970,698   |
| 10b. Final Bills With Arrears This Month               | 4,356     | \$1,242,683   |
| 10c. Final Bills With One or More DPA (last 12 months) | 484       | \$285,317     |
| 11. Deposits Received This Month                       | 122       | \$46,260      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,300    | \$7,809,435  |
| 2. Final Termination Notices This Month  | 4,638    | \$6,879,086  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,013    | \$1,996,688  |
| 3b. Accounts Eligible For Field Action   | 1,325    | \$1,664,261  |
| 4a. Terminations For Non-Payment - All   | 185      | \$267,752    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 94       | \$105,456    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                      | 674      | \$925,273    |
| 6b. Deferred Payment Agreements Made   | 319      | \$675,826    |
| 6c. Deferred Payment Agreements Reinstated   | 13       | \$74,267     |
| 6d. Deferred Payment Agreements Defaulted  | 135      | \$224,270    |
| 6e. Deferred Payment Agreements Satisfied  | 35       | \$48,430     |
| 6f. Active DPA's At The End Of This Month  | 813      | \$1,265,104  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 9.80%    | 16.20%       |
| 7a. Uncollectables This Month  | 127      | \$167,039    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 23.62%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | 16       | \$10,221     |
| 8. Non-Residential Sales   | 40,622   | \$80,981,704 |
| 9a. Non-Residential Deposits Received This Month                                     | 689      | \$262,141    |
| 9b. New Non-Residential Accounts   |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |          |              |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$1,874      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.79%    | 1.12%        |

## MONTHLY COLLECTIONS REPORT

KEDNY

## RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 143,423   | \$57,225,548  |
| 2. Final Termination Notices This Month                | 71,133    | \$47,192,115  |
| 3a. Unresolved Arrears (FTN Expired)                   | 18,974    | \$8,505,617   |
| 3b. Accounts Eligible For Field Action                 | 23,479    | \$20,333,264  |
| 4a. Terminations For Non-Payment - All                 | 2,127     | \$699,434     |
| 4b. Terminations For Non-Pmt - Heat Related            | 58        | \$198,314     |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          | 1,045     | \$207,643     |
| 5a. Reconnects Due To HEAP or DSS                      | 4         | \$567         |
| 5b. Reconnects Due To Deferred Payment Agrmt.          |           |               |
| 6a. Active DPA's At The Beginning Of This Month        | 20,304    | \$17,677,092  |
| 6b. Deferred Payment Agreements Made                   | 6,402     | \$4,686,701   |
| 6c. Deferred Payment Agreements Reinstated             | 497       | \$796,030     |
| 6d. Deferred Payment Agreements Defaulted              | 4,147     | \$3,551,998   |
| 6e. Deferred Payment Agreements Satisfied              | 1,004     | \$499,080     |
| 6f. Active DPA's At The End Of This Month              | 21,140    | \$18,686,368  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 14.74%    | 32.65%        |
| 7a. Uncollectables This Month                          | 3,667     | \$634,233     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 34.17%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 341       | \$127,809     |
| 8. Residential Sales                                   | 1,017,185 | \$158,706,378 |
| 9a. Residential Bankruptcies                           | 2         | \$140         |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.05%     | 0.02%         |
| 10a. Final Bills Issued This Month                     | 8,868     | \$2,375,777   |
| 10b. Final Bills With Arrears This Month               | 4,610     | \$1,583,971   |
| 10c. Final Bills With One or More DPA (last 12 months) | 545       | \$387,679     |
| 11. Deposits Received This Month                       | 139       | \$60,364      |

## MONTHLY COLLECTIONS REPORT

KEDNY

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,736    | \$9,055,433  |
| 2. Final Termination Notices This Month  | 5,998    | \$9,784,731  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,614    | \$2,882,602  |
| 3b. Accounts Eligible For Field Action   | 2,046    | \$2,642,956  |
| 4a. Terminations For Non-Payment - All   | 204      | \$275,087    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 110      | \$138,540    |
| 5b. Reconnects Due To Deferred Payment Agrmt.  |          |              |
| 6a. Active DPA's At The Beginning Of This Month                                      | 813      | \$1,265,104  |
| 6b. Deferred Payment Agreements Made   | 407      | \$788,430    |
| 6c. Deferred Payment Agreements Reinstated   | 9        | \$19,730     |
| 6d. Deferred Payment Agreements Defaulted  | 186      | \$294,480    |
| 6e. Deferred Payment Agreements Satisfied  | 27       | \$36,985     |
| 6f. Active DPA's At The End Of This Month  | 970      | \$1,510,054  |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 11.10%   | 16.68%       |
| 7a. Uncollectables This Month  | 167      | \$184,442    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 30.54%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | 19       | \$16,633     |
| 8. Non-Residential Sales   | 40,619   | \$89,955,632 |
| 9a. Non-Residential Deposits Received This Month                                     | 788      | \$342,061    |
| 9b. New Non-Residential Accounts   |          |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      |          |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  |          |              |
| 10a. Non-Residential Bankruptcies This Month   | 1        | \$7          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 0.60%    | 0.00%        |

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**RESIDENTIAL SERVICE**

MONTH OF: Jan 2018

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 25,994    | \$13,297,990 |
| 2. Final Termination Notices This Month                | 44,351    | \$17,958,428 |
| 3a. Unresolved Arrears (FTN Expired)                   | 22,339    | \$8,644,863  |
| 3b. Accounts Eligible For Field Action                 | 2,026     | \$993,110    |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 1         |              |
| 5. Reconnections for Non-Pmt.                          | 0         | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 14,397    | \$7,150,393  |
| 6b. Deferred Payment Agreements Made                   | 14,121    | \$7,490,957  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 1,881     | \$1,374,991  |
| 6e. Deferred Payment Agreements Satisfied              | 362       |              |
| 6f. Active DPA's At The End Of This Month              | 18,415    | \$8,294,623  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 70.80%    | 62.40%       |
| 7a. Uncollectibles This Month                          | 4,750     | \$293,957    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%     |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 488,764   | \$58,690,409 |
| 9a. Residential Bankruptcies                           | 29        | \$14,790     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.60%     | 5.00%        |
| 10a. Final Bills Issued This Month                     | 6,559     | \$3,460,667  |
| 10b. Final Bills With Arrears This Month               | 3,781     | \$2,625,341  |
| 10c. Final Bills With One or More DPA (last 12 months) | 3         | \$13,760     |
| 11. Deposits Received This Month                       | 10        | \$1,121      |

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**NON-RESIDENTIAL SERVICE**

MONTH OF: Jan 2018

| ITEM DESCRIPTION   | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 557       | \$181,314    |
| 2. Final Termination Notices This Month  | 1,834     | \$777,377    |
| 3a. Unresolved Arrears (FTN Expired)   | 1,299     | \$532,770    |
| 3b. Accounts Eligible For Field Action   | 327       | \$135,672    |
| 4a. Terminations For Non-Payment - All   | 2         | \$614        |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |              |
| 5a. Reconnects Of Non-Payment Customers  | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 101       | \$57,940     |
| 6b. Deferred Payment Agreements Made   | 1,240     | \$312,267    |
| 6c. Deferred Payment Agreements Reinstated   | 0         |              |
| 6d. Deferred Payment Agreements Canceled   | 0         | \$0          |
| 6e. Deferred Payment Agreements Satisfied  | 9         |              |
| 6f. Active DPA's At The End Of This Month  | 151       | \$77,809     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 27.10%    | 42.90%       |
| 7a. Uncollectibles This Month  | 88        | \$38,311     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.00%     |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |              |
| 8. Non-Residential Sales   | 29,842    | \$12,465,529 |
| 9a. Non-Residential Deposits Received This Month                                     | 55        | \$56,163     |
| 9b. New Non-Residential Accounts   | 517       |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 10.60%    |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 62.50%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 1         | \$2,957      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.10%     | 7.70%        |

Notes:

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**RESIDENTIAL SERVICE**MONTH OF: Feb 2018

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 23,835    | \$13,459,692 |
| 2. Final Termination Notices This Month                | 43,224    | \$13,430,412 |
| 3a. Unresolved Arrears (FTN Expired)                   | 36,939    | \$12,471,878 |
| 3b. Accounts Eligible For Field Action                 | 731       | \$386,424    |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 0         |              |
| 5. Reconnections for Non-Pmt.                          | 0         | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 18,415    | \$8,294,623  |
| 6b. Deferred Payment Agreements Made                   | 16,756    | \$6,959,842  |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 1,918     | \$1,715,673  |
| 6e. Deferred Payment Agreements Satisfied              | 415       |              |
| 6f. Active DPA's At The End Of This Month              | 25,520    | \$9,874,588  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 107.10%   | 73.40%       |
| 7a. Uncollectibles This Month                          | 4,636     | \$401,981    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%     |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 489,446   | \$51,725,490 |
| 9a. Residential Bankruptcies                           | 31        | \$21,320     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.70%     | 5.30%        |
| 10a. Final Bills Issued This Month                     | 7,151     | \$4,065,161  |
| 10b. Final Bills With Arrears This Month               | 4,210     | \$3,225,025  |
| 10c. Final Bills With One or More DPA (last 12 months) | 4         | \$6,414      |
| 11. Deposits Received This Month                       | 7         | \$1,062      |

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**NON-RESIDENTIAL SERVICE**MONTH OF: Feb 2018

| ITEM DESCRIPTION   | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 465       | \$177,167    |
| 2. Final Termination Notices This Month  | 2,304     | \$1,204,674  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,959     | \$949,241    |
| 3b. Accounts Eligible For Field Action   | 449       | \$196,169    |
| 4a. Terminations For Non-Payment - All   | 53        | \$16,064     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |              |
| 5a. Reconnects Of Non-Payment Customers  | 18        | \$4,871      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 151       | \$77,809     |
| 6b. Deferred Payment Agreements Made   | 1,645     | \$507,169    |
| 6c. Deferred Payment Agreements Reinstated   | 0         |              |
| 6d. Deferred Payment Agreements Canceled   | 1         | \$863        |
| 6e. Deferred Payment Agreements Satisfied  | 4         |              |
| 6f. Active DPA's At The End Of This Month  | 192       | \$92,896     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 41.30%    | 52.40%       |
| 7a. Uncollectibles This Month  | 87        | \$43,398     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.00%     |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |              |
| 8. Non-Residential Sales   | 29,930    | \$11,605,149 |
| 9a. Non-Residential Deposits Received This Month                                     | 30        | \$44,313     |
| 9b. New Non-Residential Accounts   | 442       |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.80%     |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 34.50%    |              |
| 10a. Non-Residential Bankruptcies This Month   | 5         | \$16,295     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.70%     | 37.50%       |

**Notes:**

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**RESIDENTIAL SERVICE**MONTH OF: Mar 2018

| ITEM DESCRIPTION                                       | TOTALS    |              |
|--|-----------|--------------|
|  | Customers | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 24,998    | \$14,442,201 |
| 2. Final Termination Notices This Month                | 46,270    | \$18,670,411 |
| 3a. Unresolved Arrears (FTN Expired)                   | 51,544    | \$20,572,397 |
| 3b. Accounts Eligible For Field Action                 | 5,062     | \$2,152,090  |
| 4a. Terminations For Non-Payment - All                 | 0         | \$0          |
| 4b. Terminations For Non-Pmt - Heat Related            | 0         | \$0          |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA        | NA           |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 0         |              |
| 5. Reconnections for Non-Pmt.                          | 0         | \$0          |
| 5a. Reconnects Due To HEAP or DSS                      | 0         | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 0         | \$0          |
| 6a. Active DPA's At The Beginning Of This Month        | 25,520    | \$9,874,588  |
| 6b. Deferred Payment Agreements Made                   | 20,100    | \$10,205,256 |
| 6c. Deferred Payment Agreements Reinstated             | NA        |              |
| 6d. Deferred Payment Agreements Canceled               | 1,706     | \$1,376,368  |
| 6e. Deferred Payment Agreements Satisfied              | 590       |              |
| 6f. Active DPA's At The End Of This Month              | 28,593    | \$10,518,106 |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 114.40%   | 72.80%       |
| 7a. Uncollectibles This Month                          | 4,794     | \$389,726    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 0.00%     |              |
| 7c. Resid. UCB Accounts with One or More DPA           | NA        |              |
| 8. Residential Sales                                   | 489,895   | \$45,959,294 |
| 9a. Residential Bankruptcies                           | 33        | \$14,297     |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.70%     | 3.70%        |
| 10a. Final Bills Issued This Month                     | 7,180     | \$4,321,638  |
| 10b. Final Bills With Arrears This Month               | 4,547     | \$3,588,931  |
| 10c. Final Bills With One or More DPA (last 12 months) | NA        | NA           |
| 11. Deposits Received This Month                       | 14        | \$2,139      |

**MONTHLY COLLECTIONS REPORT**  
National Fuel

**NON-RESIDENTIAL SERVICE**MONTH OF: Mar 2018

| ITEM DESCRIPTION   | TOTALS    |             |
|--|-----------|-------------|
|  | Customers | Dollars     |
| 1. Arrears Greater Than Sixty Days   | 455       | \$183,604   |
| 2. Final Termination Notices This Month  | 2,210     | \$1,161,411 |
| 3a. Unresolved Arrears (FTN Expired)   | 2,306     | \$1,168,837 |
| 3b. Accounts Eligible For Field Action   | 501       | \$225,651   |
| 4a. Terminations For Non-Payment - All   | 90        | \$34,864    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0         |             |
| 5a. Reconnects Of Non-Payment Customers  | 34        | \$7,719     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1         | \$265       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 192       | \$92,896    |
| 6b. Deferred Payment Agreements Made   | 1,646     | \$549,415   |
| 6c. Deferred Payment Agreements Reinstated   | 0         |             |
| 6d. Deferred Payment Agreements Canceled   | 0         | \$0         |
| 6e. Deferred Payment Agreements Satisfied  | 3         |             |
| 6f. Active DPA's At The End Of This Month  | 206       | \$115,191   |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 45.30%    | 62.70%      |
| 7a. Uncollectibles This Month  | 154       | \$40,062    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 0.00%     |             |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |           |             |
| 8. Non-Residential Sales   | 29,891    | \$9,912,665 |
| 9a. Non-Residential Deposits Received This Month                                     | 32        | \$66,477    |
| 9b. New Non-Residential Accounts   | 492       |             |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 6.50%     |             |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 20.80%    |             |
| 10a. Non-Residential Bankruptcies This Month   | 8         | \$4,958     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.20%     | 12.40%      |

Notes:



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 196,925   | \$194,830,308 |
| 2. Final Termination Notices This Month                | 97,680    | \$75,131,173  |
| 3a. Unresolved Arrears (FTN Expired)                   | 63,061    | \$94,682,466  |
| 3b. Accounts Eligible For Field Action                 | 910       | \$1,043,522   |
| 4a. Terminations For Non-Payment - All                 | 483       | \$500,417     |
| 4b. Terminations For Non-Pmt - Heat Related            | 142       | \$202,175     |
| 4c. Terminations For Non-Pmt - Service Limiter         | -         | -             |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | -         | -             |
| 5. Reconnections for Non-Pmt.                          | 348       | \$332,803     |
| 5a. Reconnects Due To HEAP or DSS                      | 89        | \$114,804     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 156       | \$113,431     |
| 6a. Active DPA's At The Beginning Of This Month        | 49,171    | \$64,943,230  |
| 6b. Deferred Payment Agreements Made                   | 7,309     | \$5,221,823   |
| 6c. Deferred Payment Agreements Reinstated             | 14,004    | \$15,775,731  |
| 6d. Deferred Payment Agreements Defaulted              | 20,526    | \$25,357,453  |
| 6e. Deferred Payment Agreements Satisfied              | 2,809     | \$268,334     |
| 6f. Active DPA's At The End Of This Month              | 48,331    | \$61,594,173  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 24.54%    | 31.61%        |
| 7a. Uncollectables This Month                          | 7,352     | \$3,583,897   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 37.01%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 2,977     | \$2,192,099   |
| 8. Residential Sales                                   | 1,476,326 | \$240,925,846 |
| 9a. Residential Bankruptcies                           | 70        | \$98,941      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.95%     | 2.76%         |
| 10a. Final Bills Issued This Month                     | 23,824    | \$5,316,877   |
| 10b. Final Bills With Arrears This Month               | 6,477     | \$3,834,167   |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,887     | \$1,490,125   |
| 11. Deposits Received This Month                       | 76        | \$17,766      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 8,317    | \$7,429,478   |
| 2. Final Termination Notices This Month  | 3,709    | \$2,545,403   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,414    | \$4,639,061   |
| 3b. Accounts Eligible For Field Action   | 1,926    | \$1,871,979   |
| 4a. Terminations For Non-Payment - All   | 162      | \$114,804     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 103      | \$72,059      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 6        | \$8,202       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 219      | \$419,062     |
| 6b. Deferred Payment Agreements Made   | 96       | \$222,785     |
| 6c. Deferred Payment Agreements Reinstated   | 54       | \$244,208     |
| 6d. Deferred Payment Agreements Defaulted  | 114      | \$151,071     |
| 6e. Deferred Payment Agreements Satisfied  | 34       | \$15,096      |
| 6f. Active DPA's At The End Of This Month  | 225      | \$542,935     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.71%    | 7.31%         |
| 7a. Uncollectables This Month  | 262      | \$236,263     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 33.97%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 199,230  | \$127,980,312 |
| 9a. Non-Residential Deposits Received This Month                                     | 596      | \$470,354     |
| 9b. New Non-Residential Accounts   | 1,512    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 27.58%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 54.58%   | 49.90%        |
| 10a. Non-Residential Bankruptcies This Month   | 15       | \$30,825      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.73%    | 13.05%        |



## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 194,058   | \$197,716,469 |
| 2. Final Termination Notices This Month                | 66,765    | \$39,352,168  |
| 3a. Unresolved Arrears (FTN Expired)                   | 65,844    | \$109,817,287 |
| 3b. Accounts Eligible For Field Action                 | 1,417     | \$1,299,221   |
| 4a. Terminations For Non-Payment - All                 | 1,075     | \$882,492     |
| 4b. Terminations For Non-Pmt - Heat Related            | 332       | \$408,493     |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5 Reconnections for Non-Pmt.                           | 724       | \$594,671     |
| 5a. Reconnects Due To HEAP or DSS                      | 86        | \$136,894     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 226       | \$173,739     |
| 6a. Active DPA's At The Beginning Of This Month        | 48,331    | \$61,594,173  |
| 6b. Deferred Payment Agreements Made                   | 7,154     | \$5,439,006   |
| 6c. Deferred Payment Agreements Reinstated             | 12,589    | \$14,922,399  |
| 6d. Deferred Payment Agreements Defaulted              | 17,564    | \$21,437,590  |
| 6e. Deferred Payment Agreements Satisfied              | 3,920     | \$319,737     |
| 6f. Active DPA's At The End Of This Month              | 46,238    | \$59,951,098  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 23.83%    | 30.32%        |
| 7a. Uncollectables This Month                          | 4,421     | \$30,582      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 38.61%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,724     | \$1,268,153   |
| 8. Residential Sales                                   | 1,486,082 | \$221,104,352 |
| 9a. Residential Bankruptcies                           | 38        | \$47,549      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.86%     | 155.48%       |
| 10a. Final Bills Issued This Month                     | 21,928    | \$5,771,785   |
| 10b. Final Bills With Arrears This Month               | 5,973     | \$4,106,040   |
| 10c. Final Bills With One or More DPA (last 12 months) | 3,966     | \$1,763,854   |
| 11. Deposits Received This Month                       | 62        | \$11,950      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION   | TOTALS   |               |
|--|----------|---------------|
|  | Customer | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 10,263   | \$8,415,278   |
| 2. Final Termination Notices This Month  | 2,667    | \$1,826,268   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,236    | \$4,918,142   |
| 3b. Accounts Eligible For Field Action   | 1,941    | \$1,951,104   |
| 4a. Terminations For Non-Payment - All   | 224      | \$147,558     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |               |
| 5a. Reconnects Of Non-Payment Customers  | 138      | \$84,801      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3        | \$3,507       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 225      | \$542,935     |
| 6b. Deferred Payment Agreements Made   | 78       | \$79,729      |
| 6c. Deferred Payment Agreements Reinstated   | 41       | \$66,586      |
| 6d. Deferred Payment Agreements Defaulted  | 115      | \$310,655     |
| 6e. Deferred Payment Agreements Satisfied  | 25       | \$51,262      |
| 6f. Active DPA's At The End Of This Month  | 193      | \$365,131     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 1.88%    | 4.34%         |
| 7a. Uncollectables This Month  | 175      | -\$46,387     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 26.29%   |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |               |
| 8. Non-Residential Sales   | 200,272  | \$126,672,665 |
| 9a. Non-Residential Deposits Received This Month                                     | 485      | \$400,810     |
| 9b. New Non-Residential Accounts   | 1,198    |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 25.38%   |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 44.57%   | -124.58%      |
| 10a. Non-Residential Bankruptcies This Month   | 15       | \$56,536      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 8.57%    | -121.88%      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION                                       | TOTALS    |               |
|--|-----------|---------------|
|  | Customer  | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 188,237   | \$201,988,497 |
| 2. Final Termination Notices This Month                | 73,864    | \$40,920,310  |
| 3a. Unresolved Arrears (FTN Expired)                   | 68,219    | \$115,015,637 |
| 3b. Accounts Eligible For Field Action                 | 9         | \$7,275       |
| 4a. Terminations For Non-Payment - All                 | 530       | \$851,988     |
| 4b. Terminations For Non-Pmt - Heat Related            | 208       | \$451,172     |
| 4c. Terminations For Non-Pmt - Service Limiter         |           |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |           |               |
| 5. Reconnections for Non-Pmt.                          | 364       | \$595,025     |
| 5a. Reconnects Due To HEAP or DSS                      | 77        | \$216,466     |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 72        | \$88,996      |
| 6a. Active DPA's At The Beginning Of This Month        | 46,238    | \$59,951,098  |
| 6b. Deferred Payment Agreements Made                   | 8,414     | \$7,154,536   |
| 6c. Deferred Payment Agreements Reinstated             | 14,346    | \$17,264,502  |
| 6d. Deferred Payment Agreements Defaulted              | 18,084    | \$23,310,486  |
| 6e. Deferred Payment Agreements Satisfied              | 3,624     | \$261,425     |
| 6f. Active DPA's At The End Of This Month              | 47,154    | \$60,531,617  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 25.05%    | 29.97%        |
| 7a. Uncollectables This Month                          | 4,202     | \$1,082,849   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 40.08%    |               |
| 7c. Resid. UCB Accounts with One or More DPA           | 1,656     | \$1,138,143   |
| 8. Residential Sales                                   | 1,485,219 | \$201,858,476 |
| 9a. Residential Bankruptcies                           | 49        | \$74,298      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.17%     | 6.86%         |
| 10a. Final Bills Issued This Month                     | 23,048    | \$6,354,201   |
| 10b. Final Bills With Arrears This Month               | 6,130     | \$4,893,757   |
| 10c. Final Bills With One or More DPA (last 12 months) | 4,281     | \$2,038,323   |
| 11. Deposits Received This Month                       | 58        | \$12,285      |

## MONTHLY COLLECTIONS REPORT

Niagara Mohawk Power Corp

## NON-RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 8,292    | \$10,156,030 |
| 2. Final Termination Notices This Month  | 4,007    | \$3,390,259  |
| 3a. Unresolved Arrears (FTN Expired)   | 2,644    | \$5,628,976  |
| 3b. Accounts Eligible For Field Action   | 1,597    | \$1,903,791  |
| 4a. Terminations For Non-Payment - All   | 184      | \$242,180    |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 119      | \$95,554     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1        | \$1,391      |
| 6a. Active DPA's At The Beginning Of This Month                                      | 193      | \$365,131    |
| 6b. Deferred Payment Agreements Made   | 68       | \$131,589    |
| 6c. Deferred Payment Agreements Reinstated   | 45       | \$81,386     |
| 6d. Deferred Payment Agreements Defaulted  | 99       | \$191,771    |
| 6e. Deferred Payment Agreements Satisfied  | 44       | \$61,269     |
| 6f. Active DPA's At The End Of This Month  | 174      | \$355,573    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 2.10%    | 3.50%        |
| 7a. Uncollectables This Month  | 192      | \$211,376    |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 20.83%   |              |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     |          |              |
| 8. Non-Residential Sales   | 198,445  | \$97,577,287 |
| 9a. Non-Residential Deposits Received This Month                                     | 543      | \$420,336    |
| 9b. New Non-Residential Accounts   | 1,230    |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 28.46%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 47.40%   | 26.68%       |
| 10a. Non-Residential Bankruptcies This Month   | 5        | \$11,754     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.60%    | 5.56%        |

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 81,233        | \$32,175,896  |
| 2. Final Termination Notices This Month                | 92,009        | \$27,651,772  |
| 3a. Unresolved Arrears (FTN Expired)                   | 46,732        | \$18,743,165  |
| 3b. Accounts Eligible For Field Action                 | 11,570        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 347           | \$242,609     |
| 4b. Terminations For Non-Pmt - Heat Related            | 65            | \$58,128      |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA            |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 14            |               |
| 5. Reconnections for Non-Pmt.                          | 172           | \$55,801      |
| 5a. Reconnects Due To HEAP or DSS                      | 29            | \$9,745       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 44            | \$12,298      |
| 6a. Active DPA's At The Beginning Of This Month        | 42,884        | \$23,824,356  |
| 6b. Deferred Payment Agreements Made                   | 4,179         | \$1,749,483   |
| 6c. Deferred Payment Agreements Reinstated             | 1,703         | \$1,301,149   |
| 6d. Deferred Payment Agreements Defaulted              | 15,899        | \$3,789,579   |
| 6e. Deferred Payment Agreements Satisfied              | 1,079         | \$68,956      |
| 6f. Active DPA's At The End Of This Month              | 42,931        | \$23,681,801  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 88.14%        | 91.40%        |
| 7a. Uncollectables This Month                          | 3,257         | \$1,130,871   |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,010,030     | \$123,470,758 |
| 9a. Residential Bankruptcies                           | 46            | \$34,432      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.41%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 9,278         | \$2,811,236   |
| 10b. Final Bills With Arrears This Month               | 3,764         | \$1,271,647   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 155           | \$46,560      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,859         | \$1,316,830   |
| 2. Final Termination Notices This Month  | 9,640         | \$9,043,025   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,910         | \$3,539,697   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 102           | \$57,163      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 2             |               |
| 5a. Reconnects Of Non-Payment Customers  | 35            | \$19,864      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1             | \$284         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 172           | \$154,262     |
| 6b. Deferred Payment Agreements Made   | 44            | \$46,399      |
| 6c. Deferred Payment Agreements Reinstated   | 7             | \$12,405      |
| 6d. Deferred Payment Agreements Defaulted  | 96            | \$74,912      |
| 6e. Deferred Payment Agreements Satisfied  | 10            | \$4,100       |
| 6f. Active DPA's At The End Of This Month  | 179           | \$167,327     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 76.54%        | 70.63%        |
| 7a. Uncollectables This Month  | 155           | \$155,945     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,204       | \$52,266,897  |
| 9a. Non-Residential Deposits Received This Month                                     | 302           | \$163,905     |
| 9b. New Non-Residential Accounts   | 973           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 31.04%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 4             | \$9,109       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.58%         | 5.84%         |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 88,386        | \$29,193,257  |
| 2. Final Termination Notices This Month                | 86,214        | \$27,361,722  |
| 3a. Unresolved Arrears (FTN Expired)                   | 35,824        | \$14,101,611  |
| 3b. Accounts Eligible For Field Action                 | 11,228        | Not Available |
| 4a. Terminations For Non-Payment - All                 | 765           | \$680,895     |
| 4b. Terminations For Non-Pmt - Heat Related            | 199           | \$184,954     |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA            |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | 0             |               |
| 5. Reconnections for Non-Pmt.                          | 425           | \$144,394     |
| 5a. Reconnects Due To HEAP or DSS                      | 85            | \$28,389      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 109           | \$80,167      |
| 6a. Active DPA's At The Beginning Of This Month        | 42,931        | \$23,681,801  |
| 6b. Deferred Payment Agreements Made                   | 5,003         | \$2,515,679   |
| 6c. Deferred Payment Agreements Reinstated             | 1,759         | \$1,490,836   |
| 6d. Deferred Payment Agreements Defaulted              | 14,387        | \$3,997,081   |
| 6e. Deferred Payment Agreements Satisfied              | 1,187         | \$86,139      |
| 6f. Active DPA's At The End Of This Month              | 43,643        | \$24,386,998  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 86.70%        | 88.75%        |
| 7a. Uncollectables This Month                          | 2,744         | \$760,441     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,010,194     | \$95,030,445  |
| 9a. Residential Bankruptcies                           | 47            | \$21,415      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.71%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 8,141         | \$2,903,030   |
| 10b. Final Bills With Arrears This Month               | 3,975         | \$1,667,274   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 153           | \$48,823      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 5,458         | \$1,194,208   |
| 2. Final Termination Notices This Month  | 7,738         | \$7,519,747   |
| 3a. Unresolved Arrears (FTN Expired)   | 2,684         | \$3,238,865   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 124           | \$109,540     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | 0             |               |
| 5a. Reconnects Of Non-Payment Customers  | 59            | \$32,303      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 3             | \$1,205       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 179           | \$167,327     |
| 6b. Deferred Payment Agreements Made   | 66            | \$127,446     |
| 6c. Deferred Payment Agreements Reinstated   | 6             | \$2,392       |
| 6d. Deferred Payment Agreements Defaulted  | 71            | \$47,678      |
| 6e. Deferred Payment Agreements Satisfied  | 7             | \$722         |
| 6f. Active DPA's At The End Of This Month  | 212           | \$243,844     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 64.62%        | 48.47%        |
| 7a. Uncollectables This Month  | 233           | \$96,216      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,182       | \$42,137,494  |
| 9a. Non-Residential Deposits Received This Month                                     | 351           | \$496,543     |
| 9b. New Non-Residential Accounts   | 934           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 37.58%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 21            | \$73,357      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.01%         | 76.24%        |

Notes:

## MONTHLY COLLECTIONS REPORT

NYSEG

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 86,782        | \$30,333,633  |
| 2. Final Termination Notices This Month                | 83,853        | \$28,009,714  |
| 3a. Unresolved Arrears (FTN Expired)                   | 39,398        | \$17,860,490  |
| 3b. Accounts Eligible For Field Action                 | 9,316         | Not Available |
| 4a. Terminations For Non-Payment - All                 | 342           | \$273,086     |
| 4b. Terminations For Non-Pmt - Heat Related            | 108           | \$87,104      |
| 4c. Terminations For Non-Pmt - Service Limiter         | NA            |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 199           | \$68,967      |
| 5a. Reconnects Due To HEAP or DSS                      | 30            | \$10,072      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 55            | \$18,988      |
| 6a. Active DPA's At The Beginning Of This Month        | 43,643        | \$24,386,998  |
| 6b. Deferred Payment Agreements Made                   | 5,008         | \$2,624,722   |
| 6c. Deferred Payment Agreements Reinstated             | 1,741         | \$1,400,342   |
| 6d. Deferred Payment Agreements Defaulted              | 14,205        | \$4,094,160   |
| 6e. Deferred Payment Agreements Satisfied              | 1,301         | \$105,912     |
| 6f. Active DPA's At The End Of This Month              | 43,786        | \$24,705,907  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 86.42%        | 87.61%        |
| 7a. Uncollectables This Month                          | 2,249         | \$284,148     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 1,011,245     | \$87,598,657  |
| 9a. Residential Bankruptcies                           | 50            | \$23,585      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.22%         | 2.50%         |
| 10a. Final Bills Issued This Month                     | 8,279         | \$2,824,748   |
| 10b. Final Bills With Arrears This Month               | 3,692         | \$1,555,001   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 157           | \$54,530      |

## MONTHLY COLLECTIONS REPORT

NYSEG

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 6,095         | \$1,338,137   |
| 2. Final Termination Notices This Month  | 7,518         | \$7,617,804   |
| 3a. Unresolved Arrears (FTN Expired)   | 3,175         | \$3,665,333   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 76            | \$63,875      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 31            | \$23,733      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2             | \$685         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 212           | \$243,844     |
| 6b. Deferred Payment Agreements Made   | 69            | \$110,396     |
| 6c. Deferred Payment Agreements Reinstated   | 12            | \$11,905      |
| 6d. Deferred Payment Agreements Defaulted  | 102           | \$88,420      |
| 6e. Deferred Payment Agreements Satisfied  | 11            | \$2,505       |
| 6f. Active DPA's At The End Of This Month  | 233           | \$294,754     |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 58.80%        | 40.09%        |
| 7a. Uncollectables This Month  | 186           | \$994,311     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 153,221       | \$36,853,626  |
| 9a. Non-Residential Deposits Received This Month                                     | 393           | \$415,960     |
| 9b. New Non-Residential Accounts   | 881           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 44.61%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 83            | \$947,235     |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 44.62%        | 95.27%        |

Notes:



Orange & Rockland

RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,405   | \$8,145,115  |
| 2. Final Termination Notices This Month                | 15,511   | \$4,905,931  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,386    | \$3,105,019  |
| 3b. Accounts Eligible For Field Action                 | 7,395    | \$4,368,276  |
| 4a. Terminations For Non-Payment - All                 | 235      | \$250,510    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 165      | \$83,303     |
| 5a. Reconnects Due To HEAP or DSS                      | 15       | \$5,773      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 19       | \$34,828     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,755    | \$7,780,023  |
| 6b. Deferred Payment Agreements Made                   | 1,277    | \$1,148,367  |
| 6c. Deferred Payment Agreements Reinstated             | 952      | \$1,096,215  |
| 6d. Deferred Payment Agreements Defaulted              | 2,107    | \$538,339    |
| 6e. Deferred Payment Agreements Satisfied              | 254      |              |
| 6f. Active DPA's At The End Of This Month              | 6,623    | \$7,491,722  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 42.99%   | 91.98%       |
| 7a. Uncollectables This Month                          | 877      | \$204,545    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 59.09%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 95       | \$98,329     |
| 8. Residential Sales                                   | 201,109  | \$69,916,423 |
| 9a. Residential Bankruptcies                           | 3        | \$4,887      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 0.34%    | 2.39%        |
| 10a. Final Bills Issued This Month                     | 2,314    | \$718,097    |
| 10b. Final Bills With Arrears This Month               | 1,375    | \$616,166    |
| 10c. Final Bills With One or More DPA (last 12 months) | 190      | \$179,959    |
| 11. Deposits Received This Month                       | 28       | \$5,963      |

MONTHLY COLLECTIONS REPORT

Orange & Rockland

NON-RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 803      | \$916,810    |
| 2. Final Termination Notices This Month  | 2,021    | \$2,399,928  |
| 3a. Unresolved Arrears (FTN Expired)   | 760      | \$688,507    |
| 3b. Accounts Eligible For Field Action   | 691      | \$700,680    |
| 4a. Terminations For Non-Payment - All   | 23       | \$38,592     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 16       | \$21,830     |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2        | \$10,330     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 85       | \$477,112    |
| 6b. Deferred Payment Agreements Made   | 45       | \$213,142    |
| 6c. Deferred Payment Agreements Reinstated   | 8        | \$61,229     |
| 6d. Deferred Payment Agreements Defaulted  | 34       | \$64,402     |
| 6e. Deferred Payment Agreements Satisfied  | 9        |              |
| 6f. Active DPA's At The End Of This Month  | 95       | \$440,072    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 11.83%   | 48.00%       |
| 7a. Uncollectables This Month  | 35       | \$26,319     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 17.24%   |              |
| 8. Non-Residential Sales   | 34,261   | \$31,984,408 |
| 9a. Non-Residential Deposits Received This Month                                     | 153      | \$126,184    |
| 9b. New Non-Residential Accounts   | 295      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 51.86%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 10.34%   | 50.99%       |
| 10a. Non-Residential Bankruptcies This Month   | 1        | 409          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 3.44%    | 1.49%        |

## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 15,827   | \$8,654,144  |
| 2. Final Termination Notices This Month                | 17,430   | \$6,681,752  |
| 3a. Unresolved Arrears (FTN Expired)                   | 5,273    | \$3,090,585  |
| 3b. Accounts Eligible For Field Action                 | 5,611    | \$3,787,123  |
| 4a. Terminations For Non-Payment - All                 | 317      | \$332,075    |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 246      | \$127,048    |
| 5a. Reconnects Due To HEAP or DSS                      | 20       | \$8,937      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 41       | \$57,856     |
| 6a. Active DPA's At The Beginning Of This Month        | 6,477    | \$7,491,722  |
| 6b. Deferred Payment Agreements Made                   | 1,361    | \$1,511,624  |
| 6c. Deferred Payment Agreements Reinstated             | 850      | \$977,313    |
| 6d. Deferred Payment Agreements Defaulted              | 1,573    | \$469,927    |
| 6e. Deferred Payment Agreements Satisfied              | 260      |              |
| 6f. Active DPA's At The End Of This Month              | 6,855    | \$7,891,824  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 43.31%   | 91.19%       |
| 7a. Uncollectables This Month                          | 187      | \$183,333    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 56.35%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 89       | \$91,461     |
| 8. Residential Sales                                   | 201,455  | \$65,948,377 |
| 9a. Residential Bankruptcies                           | 5        | \$6,046      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.67%    | 3.30%        |
| 10a. Final Bills Issued This Month                     | 2,420    | \$1,331,862  |
| 10b. Final Bills With Arrears This Month               | 1,508    | \$1,207,361  |
| 10c. Final Bills With One or More DPA (last 12 months) | 203      | \$267,558    |
| 11. Deposits Received This Month                       | 31       | \$7,972      |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 777      | \$1,871,515  |
| 2. Final Termination Notices This Month  | 2,052    | \$2,835,011  |
| 3a. Unresolved Arrears (FTN Expired)   | 906      | \$2,781,741  |
| 3b. Accounts Eligible For Field Action   | 641      | \$899,249    |
| 4a. Terminations For Non-Payment - All   | 30       | \$48,134     |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 9        | \$8,603      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4        | \$10,969     |
| 6a. Active DPA's At The Beginning Of This Month                                      | 92       | \$440,072    |
| 6b. Deferred Payment Agreements Made   | 47       | \$190,778    |
| 6c. Deferred Payment Agreements Reinstated   | 5        | \$13,904     |
| 6d. Deferred Payment Agreements Defaulted  | 35       | \$57,118     |
| 6e. Deferred Payment Agreements Satisfied  | 3        |              |
| 6f. Active DPA's At The End Of This Month  | 106      | \$469,386    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 13.64%   | 25.08%       |
| 7a. Uncollectables This Month  | 25       | \$75,784     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 11.42%   |              |
| 8. Non-Residential Sales   | 34,282   | \$28,270,404 |
| 9a. Non-Residential Deposits Received This Month                                     | 142      | \$149,719    |
| 9b. New Non-Residential Accounts   | 255      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 55.68%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 40.00%   | 88.29%       |
| 10a. Non-Residential Bankruptcies This Month   | 1        | -            |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 2.85%    | 0.00%        |



## Orange & Rockland

### RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION                                       | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days                     | 19,234   | \$10,665,909 |
| 2. Final Termination Notices This Month                | 17,002   | \$6,911,424  |
| 3a. Unresolved Arrears (FTN Expired)                   | 6,435    | \$4,234,368  |
| 3b. Accounts Eligible For Field Action                 | 6,870    | \$4,698,223  |
| 4a. Terminations For Non-Payment - All                 | 29       | \$27,007     |
| 4b. Terminations For Non-Pmt - Heat Related            |          |              |
| 4c. Terminations For Non-Pmt - Service Limiter         | 0        | \$0          |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |          |              |
| 5. Reconnections for Non-Pmt.                          | 27       | \$10,958     |
| 5a. Reconnects Due To HEAP or DSS                      | 1        | \$375        |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 8        | \$7,888      |
| 6a. Active DPA's At The Beginning Of This Month        | 6,778    | \$7,891,824  |
| 6b. Deferred Payment Agreements Made                   | 1,197    | \$1,328,381  |
| 6c. Deferred Payment Agreements Reinstated             | 638      | \$757,039    |
| 6d. Deferred Payment Agreements Defaulted              | 1,737    | \$554,419    |
| 6e. Deferred Payment Agreements Satisfied              | 267      |              |
| 6f. Active DPA's At The End Of This Month              | 6,609    | \$7,757,186  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 34.36%   | 72.73%       |
| 7a. Uncollectables This Month                          | 8        | \$232,742    |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | 63.29%   |              |
| 7c. Resid. UCB Accounts with One or More DPA           | 61       | \$67,500     |
| 8. Residential Sales                                   | 201,550  | \$52,890,829 |
| 9a. Residential Bankruptcies                           | 4        | \$5,968      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 50.00%   | 2.56%        |
| 10a. Final Bills Issued This Month                     | 2,300    | \$960,012    |
| 10b. Final Bills With Arrears This Month               | 1,402    | \$864,024    |
| 10c. Final Bills With One or More DPA (last 12 months) | 196      | \$230,262    |
| 11. Deposits Received This Month                       | 19       | \$4,016      |

## MONTHLY COLLECTIONS REPORT

### Orange & Rockland

### NON-RESIDENTIAL SERVICE

MONTH OF: Mar-18

| ITEM DESCRIPTION   | TOTALS   |              |
|--|----------|--------------|
|  | Customer | Dollars      |
| 1. Arrears Greater Than Sixty Days   | 1,275    | \$2,724,397  |
| 2. Final Termination Notices This Month  | 2,451    | \$2,622,142  |
| 3a. Unresolved Arrears (FTN Expired)   | 1,079    | \$2,362,306  |
| 3b. Accounts Eligible For Field Action   | 748      | \$895,126    |
| 4a. Terminations For Non-Payment - All   | 2        | \$4,886      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |          |              |
| 5a. Reconnects Of Non-Payment Customers  | 0        | \$0          |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | -        | \$0          |
| 6a. Active DPA's At The Beginning Of This Month                                      | 111      | \$469,386    |
| 6b. Deferred Payment Agreements Made   | 37       | \$177,970    |
| 6c. Deferred Payment Agreements Reinstated   | 5        | \$16,098     |
| 6d. Deferred Payment Agreements Defaulted  | 47       | \$41,643     |
| 6e. Deferred Payment Agreements Satisfied  | 10       |              |
| 6f. Active DPA's At The End Of This Month  | 96       | \$495,206    |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 7.53%    | 18.18%       |
| 7a. Uncollectables This Month  | 10       | \$16,979     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | 11.76%   |              |
| 8. Non-Residential Sales   | 34,328   | \$25,378,893 |
| 9a. Non-Residential Deposits Received This Month                                     | 133      | \$165,719    |
| 9b. New Non-Residential Accounts   | 239      |              |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 55.64%   |              |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | 0.00%    | 98.63%       |
| 10a. Non-Residential Bankruptcies This Month   | 1        | 167          |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 5.88%    | 0.94%        |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 54,624        | \$33,252,462  |
| 2. Final Termination Notices This Month                | 51,632        | \$24,210,532  |
| 3a. Unresolved Arrears (FTN Expired)                   | 28,918        | \$18,424,606  |
| 3b. Accounts Eligible For Field Action                 | 5,095         |               |
| 4a. Terminations For Non-Payment - All                 | 199           | \$346,571     |
| 4b. Terminations For Non-Pmt - Heat Related            | 24            | \$65,034      |
| 4c. Terminations For Non-Pmt - Service Limiter         |               |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 157           | \$53,612      |
| 5a. Reconnects Due To HEAP or DSS                      | 64            | \$27,359      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 37            | \$17,618      |
| 6a. Active DPA's At The Beginning Of This Month        | 27,783        | \$21,770,018  |
| 6b. Deferred Payment Agreements Made                   | 2,465         | \$1,438,402   |
| 6c. Deferred Payment Agreements Reinstated             | 1,233         | \$1,286,548   |
| 6d. Deferred Payment Agreements Defaulted              | 10,383        | \$2,787,282   |
| 6e. Deferred Payment Agreements Satisfied              | 601           | \$35,906      |
| 6f. Active DPA's At The End Of This Month              | 28,009        | \$22,063,869  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 88%           | 91%           |
| 7a. Uncollectables This Month                          | 2,413         | \$992,877     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 630,203       | \$69,721,566  |
| 9a. Residential Bankruptcies                           | 70            | -\$2,112      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.90%         | -0.21%        |
| 10a. Final Bills Issued This Month                     | 5,993         | \$2,299,124   |
| 10b. Final Bills With Arrears This Month               | 2,436         | \$1,237,851   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 62            | \$40,410      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Jan-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,181         | \$1,439,873   |
| 2. Final Termination Notices This Month  | 3,977         | \$5,547,743   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,741         | \$3,433,604   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 51            | \$72,868      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 21            | \$11,769      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 4             | \$2,621       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 49            | \$74,800      |
| 6b. Deferred Payment Agreements Made   | 20            | \$47,313      |
| 6c. Deferred Payment Agreements Reinstated   | 2             | \$1,077       |
| 6d. Deferred Payment Agreements Defaulted  | 40            | \$23,941      |
| 6e. Deferred Payment Agreements Satisfied  | 8             | \$7,231       |
| 6f. Active DPA's At The End Of This Month  | 56            | \$76,436      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 69.64%        | 37.69%        |
| 7a. Uncollectables This Month  | 92            | \$132,410     |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,130        | \$33,953,888  |
| 9a. Non-Residential Deposits Received This Month                                     | 117           | \$214,400     |
| 9b. New Non-Residential Accounts   | 434           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 26.96%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 9             | \$23,915      |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 9.78%         | 18.06%        |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION                                       | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days                     | 60,562        | \$31,784,609  |
| 2. Final Termination Notices This Month                | 48,607        | \$20,609,586  |
| 3a. Unresolved Arrears (FTN Expired)                   | 21,838        | \$12,846,443  |
| 3b. Accounts Eligible For Field Action                 | 4,576         |               |
| 4a. Terminations For Non-Payment - All                 | 390           | \$600,942     |
| 4b. Terminations For Non-Pmt - Heat Related            | 56            | \$86,874      |
| 4c. Terminations For Non-Pmt - Service Limiter         |               |               |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         |               |               |
| 5. Reconnections for Non-Pmt.                          | 232           | \$80,378      |
| 5a. Reconnects Due To HEAP or DSS                      | 60            | \$24,825      |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 68            | \$31,389      |
| 6a. Active DPA's At The Beginning Of This Month        | 28,009        | \$22,063,869  |
| 6b. Deferred Payment Agreements Made                   | 2,781         | \$1,913,647   |
| 6c. Deferred Payment Agreements Reinstated             | 1,144         | \$1,236,843   |
| 6d. Deferred Payment Agreements Defaulted              | 10,262        | \$2,979,380   |
| 6e. Deferred Payment Agreements Satisfied              | 645           | \$47,071      |
| 6f. Active DPA's At The End Of This Month              | 28,257        | \$22,492,535  |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 87%           | 89%           |
| 7a. Uncollectables This Month                          | 1,779         | \$458,721     |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available |               |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available | Not Available |
| 8. Residential Sales                                   | 630,223       | \$59,758,690  |
| 9a. Residential Bankruptcies                           | 24            | \$56,187      |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 1.35%         | 12.25%        |
| 10a. Final Bills Issued This Month                     | 5,507         | \$2,653,856   |
| 10b. Final Bills With Arrears This Month               | 2,882         | \$1,612,690   |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available | Not Available |
| 11. Deposits Received This Month                       | 59            | \$43,320      |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Feb-18

| ITEM DESCRIPTION   | TOTALS        |               |
|--|---------------|---------------|
|  | Customer      | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,186         | \$1,508,718   |
| 2. Final Termination Notices This Month  | 3,411         | \$4,691,439   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,171         | \$1,627,556   |
| 3b. Accounts Eligible For Field Action   | Not Available | Not Available |
| 4a. Terminations For Non-Payment - All   | 41            | \$75,295      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       |               |               |
| 5a. Reconnects Of Non-Payment Customers  | 18            | \$9,469       |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 1             | \$156         |
| 6a. Active DPA's At The Beginning Of This Month                                      | 56            | \$76,436      |
| 6b. Deferred Payment Agreements Made   | 20            | \$27,245      |
| 6c. Deferred Payment Agreements Reinstated   | 1             | \$1,420       |
| 6d. Deferred Payment Agreements Defaulted  | 39            | \$71,769      |
| 6e. Deferred Payment Agreements Satisfied  | 2             | \$172         |
| 6f. Active DPA's At The End Of This Month  | 63            | \$85,346      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 61.90%        | 33.75%        |
| 7a. Uncollectables This Month  | 85            | \$58,040      |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available | Not Available |
| 8. Non-Residential Sales   | 65,289        | \$28,370,581  |
| 9a. Non-Residential Deposits Received This Month                                     | 119           | \$252,950     |
| 9b. New Non-Residential Accounts   | 342           |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 34.80%        |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available |               |
| 10a. Non-Residential Bankruptcies This Month   | 1             | \$1,112       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 1.18%         | 1.92%         |

Note:

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION                                       | TOTALS         |                |
|--|----------------|----------------|
|  | Customer       | Dollars        |
| 1. Arrears Greater Than Sixty Days                     | 58,938         | \$32,764,988   |
| 2. Final Termination Notices This Month                | 52,772         | \$26,336,383   |
| 3a. Unresolved Arrears (FTN Expired)                   | 25,422         | \$17,661,598   |
| 3b. Accounts Eligible For Field Action                 | 5,204          | Not Available  |
| 4a. Terminations For Non-Payment - All                 | 526            | \$859,781      |
| 4b. Terminations For Non-Pmt - Heat Related            | 58             | \$67,299       |
| 4c. Terminations For Non-Pmt - Service Limiter         | Not Applicable | Not Applicable |
| 4d. Term. Other Than Non-Pmt. or Cust. Request         | Not Applicable |                |
| 5. Reconnections for Non-Pmt.                          | 336            | \$138,247      |
| 5a. Reconnects Due To HEAP or DSS                      | 125            | \$55,242       |
| 5b. Reconnects Due To Deferred Payment Agrmt.          | 80             | \$40,292       |
| 6a. Active DPA's At The Beginning Of This Month        | 28,257         | \$22,492,535   |
| 6b. Deferred Payment Agreements Made                   | 2,950          | \$2,005,046    |
| 6c. Deferred Payment Agreements Reinstated             | 1,288          | \$1,498,613    |
| 6d. Deferred Payment Agreements Defaulted              | 10,489         | \$3,254,801    |
| 6e. Deferred Payment Agreements Satisfied              | 701            | \$46,749       |
| 6f. Active DPA's At The End Of This Month              | 28,189         | \$22,794,625   |
| 6g. Percent Of DPA's In Arrears > 60 Days              | 84%            | 89%            |
| 7a. Uncollectables This Month                          | 2,163          | \$118,448      |
| 7b. Percent Of UCB's with Less Than 1 Year Service     | Not Available  |                |
| 7c. Resid. UCB Accounts with One or More DPA           | Not Available  | Not Available  |
| 8. Residential Sales                                   | 631,105        | \$59,140,117   |
| 9a. Residential Bankruptcies                           | 61             | \$41,396       |
| 9b. Percent Of Bankruptcies Compared To All UCB's      | 2.82%          | 34.95%         |
| 10a. Final Bills Issued This Month                     | 6,166          | \$3,467,413    |
| 10b. Final Bills With Arrears This Month               | 3,133          | \$2,188,128    |
| 10c. Final Bills With One or More DPA (last 12 months) | Not Available  | Not Available  |
| 11. Deposits Received This Month                       | 83             | \$71,213       |

## MONTHLY COLLECTIONS REPORT

RG&amp;E

## NON-RESIDENTIAL SERVICE

MONTH OF: Apr-18

| ITEM DESCRIPTION   | TOTALS         |               |
|--|----------------|---------------|
|  | Customer       | Dollars       |
| 1. Arrears Greater Than Sixty Days   | 2,231          | \$1,603,403   |
| 2. Final Termination Notices This Month  | 3,444          | \$4,797,893   |
| 3a. Unresolved Arrears (FTN Expired)   | 1,358          | \$2,754,604   |
| 3b. Accounts Eligible For Field Action   | Not Available  | Not Available |
| 4a. Terminations For Non-Payment - All   | 38             | \$48,824      |
| 4b. Term. Other Than Non-Pmt. or Cust. Request                                       | Not Applicable |               |
| 5a. Reconnects Of Non-Payment Customers  | 31             | \$22,804      |
| 5b. Reconnects Due To Deferred Payment Agrmt.  | 2              | \$1,188       |
| 6a. Active DPA's At The Beginning Of This Month                                      | 63             | \$85,346      |
| 6b. Deferred Payment Agreements Made   | 29             | \$44,378      |
| 6c. Deferred Payment Agreements Reinstated   | 1              | \$340         |
| 6d. Deferred Payment Agreements Defaulted  | 50             | \$38,697      |
| 6e. Deferred Payment Agreements Satisfied  | 4              | \$913         |
| 6f. Active DPA's At The End Of This Month  | 76             | \$99,376      |
| 6g. Percent Of DPA's In Arrears > 60 Days  | 71.05%         | 72.40%        |
| 7a. Uncollectables This Month  | 110            | \$3,963       |
| 7b. Percent Of UCB's with Less Than 1 Year Service                                   | Not Available  |               |
| 7c. Non-Resid. UCB Accounts with One or More DPA                                     | Not Available  | Not Available |
| 8. Non-Residential Sales   | 65,315         | \$27,537,935  |
| 9a. Non-Residential Deposits Received This Month                                     | 94             | \$182,630     |
| 9b. New Non-Residential Accounts   | 485            |               |
| 9c. Percent Of New Non-Resid. Accts. W/Deposits                                      | 19.38%         |               |
| 9d. Percent Of Non-Resid. Accts. W/Deposits  | Not Available  |               |
| 10a. Non-Residential Bankruptcies This Month   | 7              | \$7,310       |
| 10b. Percent Of Non-Resid. Bankruptcies Compared To All Non-Residential UCB Accounts | 6.36%          | 184.44%       |

Note: