

Water Billing Department



The Town of Grand Island

2255 BASELINE ROAD  
GRAND ISLAND, NEW YORK 14072  
(716)773-9600 ext. 614

July 26, 2022

Hon. Michelle L. Phillips, Secretary  
New York State Public Service Commission  
3 Empire State Plaza  
Albany, New York 12223

Re: Matter 20-01676

*In the Matter of the Implementation of the Public Service Law §§ 32, 89-b, 89-1, 91, 216, and General Business Law § 399-zzzzz (Chapter 106 of the Laws of 2021) Regarding Issuing a Moratorium on Utility Service Terminations and Disconnections of Residential and Small Business Customers During the COVID-19 State of Emergency*

Dear Secretary Phillips:

The Town of Grand Island has reviewed the Public Service Law (“PSL”) and General Business Law (“GBL”) amendments, and related guidance, and hereby submits this updated implementation plan as follows:

1. As noted in its initial implementation plan, the Town does not terminate water service for non-payment.
2. Following the lifting of the COVID-19 pandemic state of emergency, the Town has continued to notify its water customers of the additional protections and financial resources available to certain residential and small business customers. This includes through social media, on customer bills, and via a town-wide newspaper. Copies of this information is enclosed.
3. When a residential or small business owner has self-certified to a change in financial circumstances, the Town records this certification and offers a Deferred Payment Agreement (“DPA”) to the residential or small business owner. Any such DPA will be fair, equitable, and consistent with law, and shall consider the customer’s financial circumstances.

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4. Within 30 days of the effective end date of these protections (June 30, 2022), the Town will file a final report detailing: 1) the number of residential and small business customers electing these protections; 2) the number of DPAs for the period of December 22, 2021 to June 30, 2022; and 3) the total number of residential and small business disconnections for non-payment for the period of December 22, 2021 to June 30, 2022.

Thank you for your attention to this matter. Please contact me with any questions at (716) 773-9600 ext. 614,

Respectfully submitted,

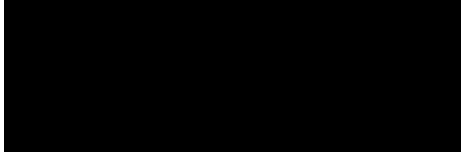


Elaine O'Neill, Senior Water Billing Clerk

Enclosures



**Town of Grand Island**  
**WATER BILLING**  
 2255 Baseline Road  
 Grand Island, NY 14072  
 (716) 773-9600 ext 612 or 614



# Account Statement

## ACCOUNT INFORMATION

**ACCOUNT:** [REDACTED]  
**SERVICE ADDRESS:** [REDACTED]  
**SERVICE PERIOD:** 4/16/2022 to 7/15/2022  
**BILLING DATE:** 7/15/2022

**DUE DATE:** 8/15/2022

## METER READING

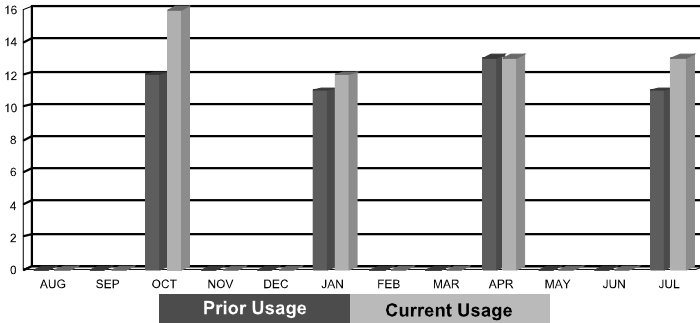
| Serial No  | Previous Reading |         | Current Reading |         | Cons |
|------------|------------------|---------|-----------------|---------|------|
|            | Date             | Reading | Date            | Reading |      |
| [REDACTED] | 4/6/2022         | 1185    | 7/7/2022        | 1198    | 13   |

## SPECIAL MESSAGE

The current amount due must be received on or before the due date after which a 10% penalty will be added. If not paid by October 31, arrears will be relieved to the tax roll. Failure to receive bill does not waive penalty. ACH payments will be posted 8/12/22.

If you have experienced a change in financial circumstances due to the COVID-19 State of Emergency, a DPA may still be available. For more information, contact the Water Department at (716) 773-9600 ext. 614

## USAGE HISTORY



## CURRENT CHARGES

|                              |               |
|------------------------------|---------------|
| Qtrly Admin Fee              | 3.00          |
| Water                        | 42.25         |
| Sewer                        | 67.60         |
| <b>TOTAL CURRENT CHARGES</b> | <b>112.85</b> |

## BILL SUMMARY

|                         |               |
|-------------------------|---------------|
| Previous Balance        | 112.85        |
| Payments Received       | -112.85       |
| Adjustments             | 0.00          |
| Additional Billing      | 0.00          |
| Current Charges         | 112.85        |
| <b>TOTAL AMOUNT DUE</b> | <b>112.85</b> |

# Payment Coupon

## ACCOUNT INFORMATION

PLEASE RETURN THIS PORTION ALONG WITH YOUR PAYMENT  
 PLEASE MAKE CHECK PAYABLE TO:

**TOWN CLERK**

**ACCOUNT:** [REDACTED]  
**SERVICE ADDRESS:** [REDACTED]  
**SERVICE PERIOD:** 4/16/2022 to 7/15/2022  
**BILLING DATE:** 7/15/2022  
**DUE DATE:** 8/15/2022



## AMOUNT DUE

**TOTAL AMOUNT DUE BY 8/15/2022** 112.85

## AMOUNT ENCLOSED

REMIT PAYMENT TO:

Town of Grand Island  
 2255 Baseline Rd  
 Grand Island NY 14072



## The Town of Grand Island



Jun 29 · 🌐

The Town of Grand Island Water Billing Department would like to remind residents that if you have experienced a change in financial circumstances due to the COVID-19 State of Emergency, you may be eligible to enter into a Deferred Payment Agreement ("DPA") with reduction of fees and penalties. Upon the expiration of the COVID-19 State of Emergency, a DPA may still be available. For more information, please contact the Water Department at (716) 773-9600 ext. 614

## St. Martin-in-the-Field's Episcopal Church

St. Martin-in-the-Field's Episcopal Church is holding its annual Chicken Barbeque and Basket Raffle on Saturday, July 9th from 3-7PM. Complete delicious dinners are \$14 each (including dessert) with veterans eating free. There is a huge basket raffle with two tiers of prize offerings. There also will be a special raffle for two center stage, season tickets to Sheas including opening night. Tickets are \$5 each or 5 for \$20. Eat on premise or take out available. Cash or charge cards accepted.

### Early Owego ANTIQUUE CENTER

90+ Vendors • 21,000 Sq. Ft.  
Open Daily 10-5 • Closed Tuesdays  
earlyowego.com



Exit 64 off I-86 607-223-4723



*Look what's ahead  
in this week's*

# Island Dispatch

- Recap of July 4 on Grand Island
- 8th grade students honored at assembly
- Golisano Medical Oncology Center receives QOPI accreditation
- Plus even more local news: the Cracker Barrel, Grand Island Library, school, sports, fire and police calls, and real estate transactions

Don't forget to visit

**WWW.WNYPAPERS.COM**  
for even more news and photos



### Town of Grand Island

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a DPA may still be available.

For more information, please contact the Water Department at (716) 773-9600 ext. 614



## YOUR GRAND ISLAND NEWS - PRINT & WEB

### FINDS OVER \$100

#### LAWN & GARDEN

**ROTOTILLER** - Champion 22", like new, 14" tines, forward & reverse. \$300. 716-870-4582.

### FINDS UNDER \$100

FREE - \$100 or under - Price must be included in listing. One price per item per ad, one item, or similar items sold as one lot, or a quantity of similar items multiplied by the asking price for each must total \$100 or less, per ad. Submit up to 5 ads to run for 2 weeks.

Mail, email, fax, or drop off, include name & phone number. 15 words or less (no phone calls) No cancellations - Non-commercial/private parties only - NFP reserves the right to edit all submissions.

#### ANTIQUES/VINTAGE

**ANTIQUE CROWN #3 COLLECTIBLE STORAGE CROCK** - USA made. \$25. 716-262-4276.

**VINTAGE LETTER OPENER** - Honeymoon Bridge, NF, NY. Made w/ steel of Honeymoon Bridge, January 27, 1938. \$100. 716-694-6520.

**ADAMS**  
DOOR COMPANY INC.

232 Sawyer Ave.,  
Tonawanda

**716-895-9245**

GARAGA  
Experts