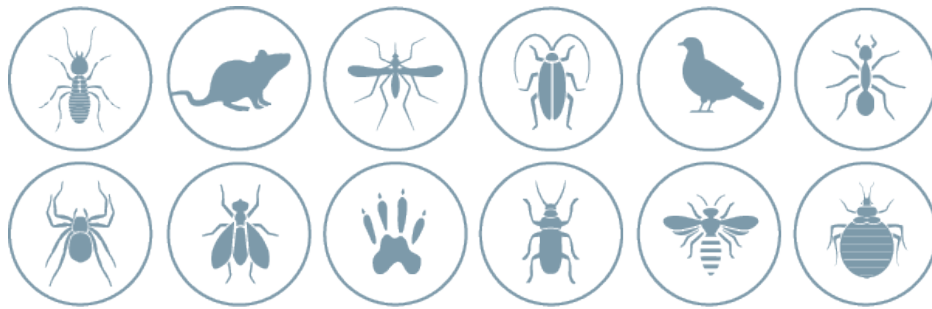




## **Pest Management Program**

**Designed for:**



**Empire Offshore Wind  
199 Nassau Lane  
Island Park, New York 11558**

March 9, 2023

Vincent Alessi  
Empire Offshore Wind  
199 Nassau Lane  
Island Park, 11558

Dear Vincent,

Thank you for the opportunity to develop a pest management program for Empire Offshore Wind. Attached you will find a comprehensive proposal for providing Empire Offshore Wind with an Integrated Pest Management Program.

During our initial discussion, you indicated that you are in search of a pest provider that will protect your brand and provide solutions that will keep your facility pest free. The objective of our partnership is to protect your company's brand and facility as well as the health of your employees, customers and visitors. Such a task calls for an Integrated Pest Management (IPM) Program, designed with your needs in mind. This collaborative effort will eliminate current issues and identify conditions conducive to pest activity, assuring a pest free environment. We pride ourselves in our ability to accomplish this in an effective manner with minimal disruption to your employees, making your life easier and enabling you to focus on other, more pressing issues.

**Key Concerns expressed by Empire Offshore Wind include the following:**

- Ehrlich will walk the entire route of where the digging will be performed and note any potential issues that may result in pest and rodent problems while and after the digging concludes. Ehrlich will perform the walkthrough of the route once a week until the work is complete.

**During the survey of your facility, our key observations were:**

- N/A

**We will address these concerns through:**

- We will give solutions to any issues that may arise during or after the digging.

The enclosed proposal details an Integrated Pest Management Program specific to Empire Offshore Wind. If you have any questions or require further information, please contact me.

Sincerely,  
Jason Boccard

## Rentokil Initial

## Our Story

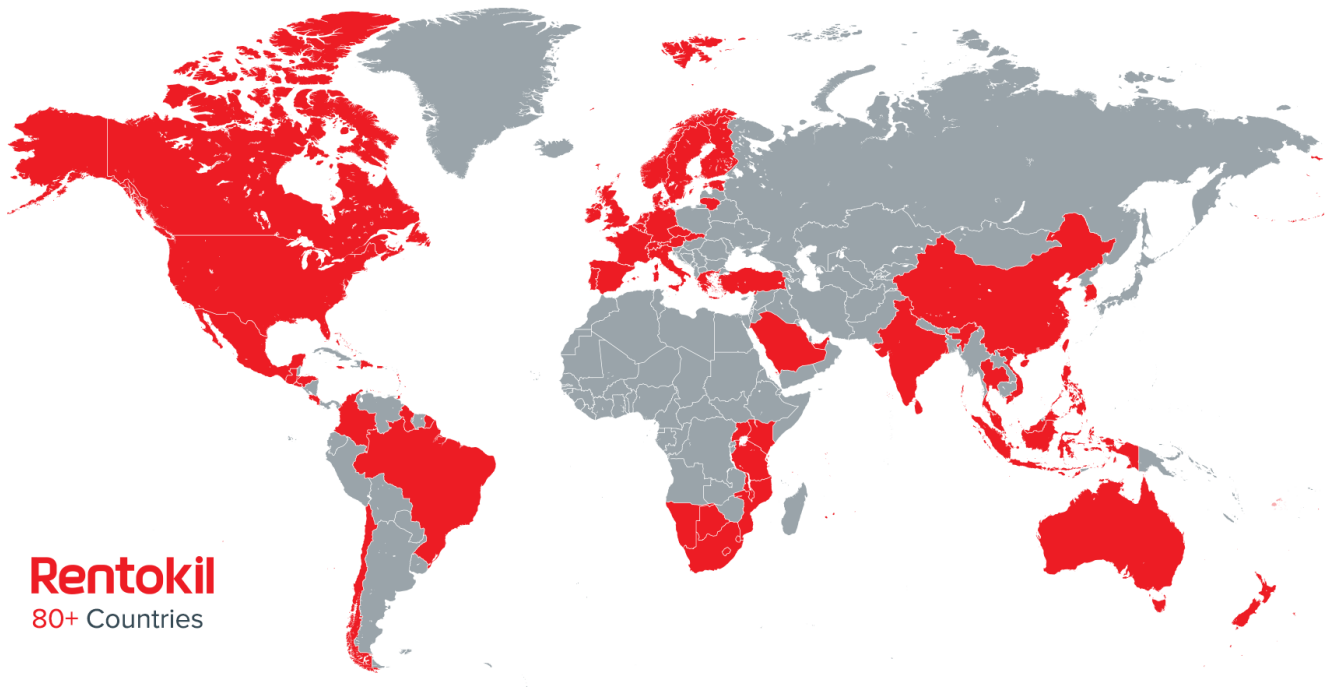
Rentokil Initial is one of the largest business services companies in the world, operating in Europe, North America, South America, Asia Pacific and Africa. The company has over 66,000 employees and provides a range of support services to over 1.5 million customers in 60 countries around the world. The 'Rentokil' and 'Initial' brands have come to represent consistent, high quality service and consummate professionalism.

## A quick history:

- Founded in 1924 by Harold Maxwell-Lefroy
- Designed anti-woodworm fluid called Ento-Kill Fluids
- Failed to register the name Entokill, chose Rentokil Limited instead
- Purchased in 1957 by British Ratin, another leading Pest Control Company
- Listed on the London Stock Exchange in 1969
- Became Rentokil-Initial after acquiring British Electric Traction (BET) in 1996
- Now both the largest commercial pest control company and largest interior landscaping company in the world

**Rentokil Initial is well diversified within the service industry and has the following divisions:**

- Rentokil Pest Control (50 Countries)
- Ambius (Interior Plantscape, 15 Countries)
- Initial Textile and Hygiene Services (40 Countries)



## Our Mission

To combine global experience and expertise with local knowledge to deliver the essentials to our customers in pest control, hygiene, work-wear and plants.

## Our Vision

We want to be the best at what we do by doing what's right for our colleagues and customers.

## Our Code of Conduct

As one of the world's leading support services companies, we have a responsibility to set the highest standards of behavior, and our code of conduct is designed to help us achieve this. It is a fundamental commitment to comply with all applicable legal requirements and maintain high ethical standards.

The code outlines responsibilities to colleagues, customers and to the company. It highlights our determination to embed our values of Service, Relationships and Teamwork and a culture of integrity across our group, our commitment to obeying the laws of the countries in which we trade, and our zero tolerance policy on bribery and corruption.

## Our Values

### Service

At Rentokil Initial, everything starts with the customer. We are passionate about delivering excellent service and believe this starts with delivering on our promises, meaning we keep those promises and do what we say we will do. This passion to provide customers with value and service drives is a major part of our culture.



### Relationships

Great relationships between colleagues and customers are the bedrock of our business. We keep colleagues and customers informed about changes that affect them, listen to people's needs and concerns and act on them, and are honest and straightforward in our conversations.



### Teamwork

Our business is all about good teamwork. We treat our colleagues with respect and recognize everyone has an important role to play. We trust colleagues to take ownership of customer relationships and make sure they have the support, tools and training to do their jobs well.



### Our Environmental Policy

Rentokil Initial is committed to promoting sound environmental practices. We believe that environmental protection is a strategic business issue and an integral part of our corporate strategy in operating a global business service company. We comply with all relevant environmental laws and regulations and ensure our employees are aware of their contribution to and responsibility for good environmental practice. We set environmental objectives for our business activities and review them regularly. To achieve these objectives, we establish, monitor, and report against performance targets.

## Our Services

### Initial Textiles Services

In Europe we specialize in the supply and laundering of work wear, uniforms, clean room uniforms and protective equipment. We offer a linen service for hotels, restaurants and hospitals.



Textiles

## Plants, Scenting & Holiday

From single plants in containers to lavish plant displays in offices, hotels and other large spaces, Ambius provides well-designed interior landscaping. Our local offices offer a range of services (e.g. plants, green walls, ambient scenting, and holiday decor) for office customization. Ambius is America's largest office plant business and also conducts business across most of Europe and parts of Australia and South Africa.



## Pest Control

Rentokil is the world's leading commercial pest control company, providing the highest levels of risk management, reassurance and responsiveness. The division has leading market positions in the UK, continental Europe and North America. It offers a comprehensive pest control service and supplies Rentokil branded DIY pest control products with specific emphasis on health, safety and protection of the environment.



## Hygiene Services

With over 100 years' experience in raising hygiene standards, Initial offers a dedicated and expert hygiene service. This includes the provision and maintenance of products such as air fresheners, sanitizers, feminine hygiene units, hand dryers, paper and linen towel dispensers, soap dispensers, toilet paper dispensers and floor protection mats.



## Specialist Hygiene

From deep cleaning of commercial kitchens, hospitals and washrooms to management of water quality systems, industrial cleaning and drain maintenance, Rentokil Specialist Hygiene offers a wide range of specialist cleaning services. Dedicated to extreme situations, our 24-hour specialist disinfection service is a rapid response unit. Our team cleans road accidents and crime scenes and provides protection against the spread of Legionella, Swine flu, MRSA and the Norovirus.



# Rentokil in North America

## Overview

Throughout the world, millions of businesses and homeowners trust Rentokil companies to solve their pest problems.

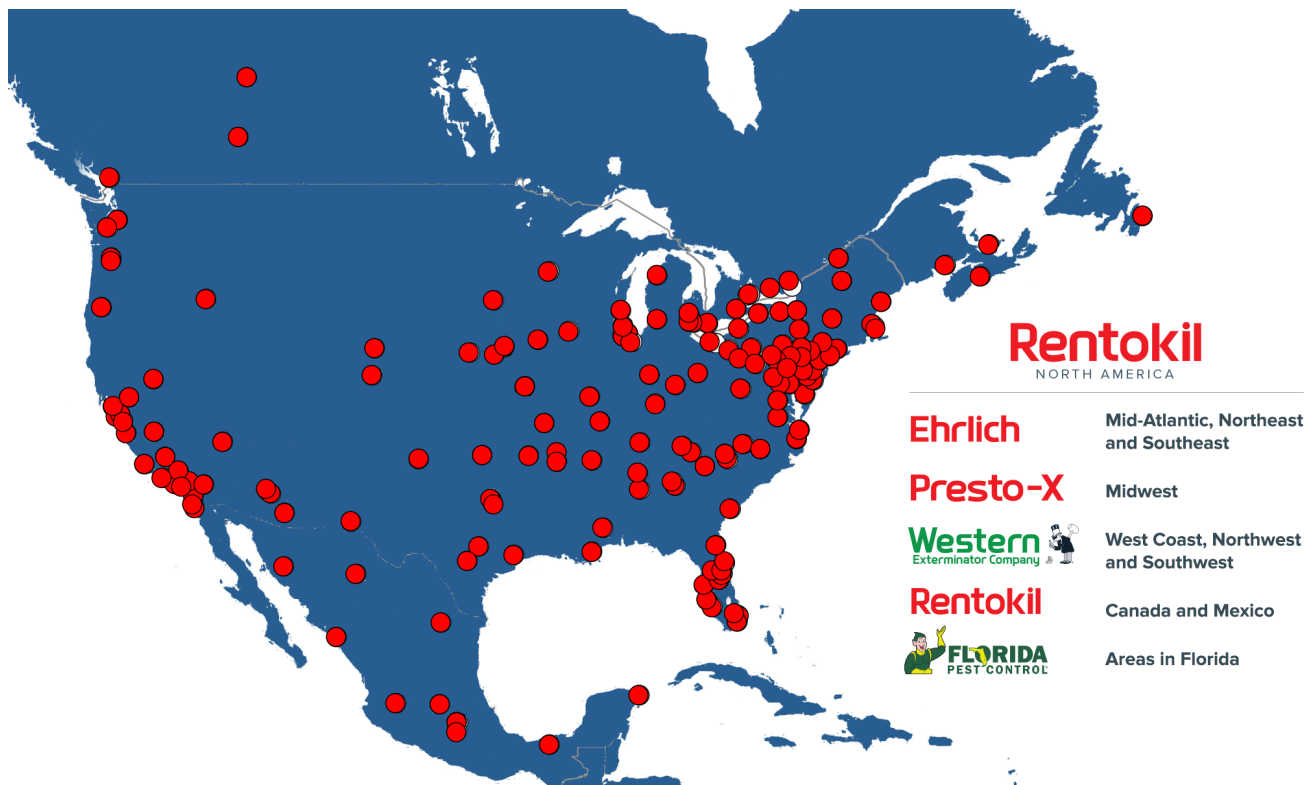
Rentokil began operations in North America in the early 1980s. Since then, we've grown our operations to cover the entire United States, Canada, and Mexico. In 2016, Rentokil's Pest Management business in the U.S. and Canada began operations under the national umbrella of Rentokil Steritech, reflecting Rentokil North America's acquisition of The Steritech Group, Inc., the premier provider of commercial pest management services in North America.

Customers of Rentokil Steritech in the United States are serviced by our three highly regarded regional brands: Ehrlich in the Eastern U.S., Presto-X in the Central U.S., and Western Exterminator in the Western U.S. In Canada, our operations provide service under the Rentokil Steritech name, and in Mexico, under Rentokil.

Whether you run a small business or oversee multiple facilities across North America, Rentokil Steritech has a solution for your pest problems. There's no problem too big or small for our team of pest experts.

In addition to the Rentokil Steritech Pest Management business, Rentokil North America also operates two other business service companies in the U.S., providing a complete line of care for our customers. Ambius specializes in interior landscaping and premium scenting to enhance environments, while our Steritech Brand Standards business provides food safety and operational excellence assessments to help companies mitigate risk and drive growth.

## Coverage



## Memberships

Ehrlich Pest Control is a proud member of the National Pest Management Association. All Branch Offices and Service Teams across the United States have been certified by NPMA under the Quality Pro designation and the Green Pro designation. Additionally, individual Service Technicians and Operations Managers take pride in their certifications and/or designations in Integrated Pest Management, Good Manufacturing Practices, Third Party Audit Specifications, LEEDs and many more. Additionally, our Branch offices are involved in local associations from Chambers of Commerce to food processing, property management and manufacturing.



## For Our Customer

With Integrated Pest Management practices and proven methods, we are able to guarantee early detection, accurate monitoring and precise product application to eradicate and control your pest problems.



### We promise to:

- Prevent pest problems, as well as deal with them quickly if they occur.
- Respond rapidly to resolve any regrets, problems or emergencies.
- Deliver service you can rely on from expert Technicians who understand your specific needs.
- Give professional advice by making recommendations on appropriate products and services and providing feedback on how to prevent future pest problems.
- Remain accurate and transparent in all our records and communications.
- Minimize our environmental impact by being efficient, reducing waste and restricting the use of chemicals to the effective minimum.

## Multifamily Memberships

Ehrlich Pest Control is a proud member of the following Multifamily Industry Organizations.



# Full Service Capabilities

Ehrlich Pest Control provides a complete range of pest management services, using Integrated Pest Management (IPM) techniques. Services include general insect, rodent, stored product pest, vegetation and bird management, bioremediation, fumigation, sanitation consultations, third party audit reviews, and training for your personnel. Our service capabilities also include green pest management practices and organic pest management services in accordance with USDA's National Organic Program. By taking advantage a full service company, you can reduce suppliers, streamline vendors and ensure effective Pest Control Solutions. Details of our many services follow:



## Precautionary Disinfection Service

Our Precautionary Service is ideal for businesses that have not had a confirmed case of COVID-19 or other major contamination incidents underway at a site.

Prior to your service, we will conduct a site assessment to identify treatment areas, ensure items like food are protected, and assess what will require further wipe down post application.

During your service, we will use our liquid dispersal technology to provide uniform and thorough coverage on surfaces throughout your facility to eliminate pathogens in even the hardest to reach places.



## Level 2 Disinfection Service

Our Level 2 Service is ideal for customers where a confirmed Covid-19 or contamination incident has occurred and are needing a disinfectant service to re-open or continue to operate their facility.

Prior to your service, we will apply additional PPE to reduce transmission of any pathogens, conduct a site assessment to identify treatment areas, ensure items like food are protected, and assess what will require further wipe down post application.

During your service, we will use our liquid dispersal technology to provide uniform and thorough coverage on surfaces throughout your facility to eliminate pathogens in even the hardest to reach places.



## HYGIENE360

A layered approach that brings together surface, air, and hand hygiene solutions that work in unison to safeguard the health and safety of your staff, your customers, and your business. The team of experts from our sister company Ambius work with you to help strengthen trust and confidence in your business with the highest hygiene standards.



## Control of Rodents

In their relentless search for food, rats and mice constantly seek out structural weaknesses and will enter buildings through wall openings, open basement windows and even vertical gutters. Ehrlich Pest Control recommends a dual approach, first to prevent entry through the strategic placement of bait outside the property and, second, to ensure the early detection of an infestation. Basements, attics, suspended ceilings, mechanical and electrical rooms and computer equipment rooms are all known problem areas that can benefit from appropriate monitoring solutions.

By focusing on prevention, pest control measures are only necessary for acute infestations. In such cases, Ehrlich Pest Control deploys a wide range of discreet, access-restricted bait and detection boxes, as well as a range of treatments designed to suit the operational environment.



## Control of Cockroaches and Crawling Insects

Facilities can be plagued by a variety of crawling insects including numerous species of ants, pill bugs and centipedes. Cockroaches, in particular, find that warmth, water and food scraps make many boiler rooms and communal/commercial kitchens a welcoming habitat for uncontrolled reproduction. It is vital to recognize the signs of an infestation as early as possible in order to prevent transmission of disease-causing germs to people. In the event of an infestation, Ehrlich Pest Control's pest experts have a range of state-of-the-art control methods at their disposal, selected according to the pest to be controlled and the sensitivity of the surroundings.





## Control of Flying Insects

Problems with flying insects such as houseflies, moths and mosquitoes are important to address. Bees and other flying insect nests - commonly found at a building's façade or roof - should be removed immediately.

Flies are often attracted to trash collection points, either in a building's basement or in outdoor areas, trash receptacles, recycling containers and composting facilities. In many cases, protecting windows with screens, doors with auto-close devices or air curtains will effectively prevent the entry and proliferation of flying insects within the property. In the event that the flying insect problem cannot be permanently eliminated because of conditions conducive to pests, Ehrlich Pest Control offers a wide range of efficient fly trapping devices for use in indoor spaces such as basements, lobbies, stairwells, offices and kitchen areas. Additionally, we offer exterior flying insect treatments including baiting programs for refuse container areas.



## Control of Stored Product Insects

Food supplies in commercial kitchens, warehouses, basements or cafeterias attract pests such as cheese or flour mites, granary weevils and several species of beetles such as flour beetles, larder beetles and other grain beetles. These can rapidly spread throughout the entire building complex.

Ehrlich Pest Control offers field proven systems to control stored product pests including an innovative approach which uses an insect's own pheromones to detect insects and, in many situations, reduce populations.



## Termite Control

Termite Control starts with a careful evaluation of the entire property. Ehrlich Pest Control will identify any conditions that can attract termites and suggest simple steps to minimize those conditions.

If termites are present, we develop a customized treatment plan based on the requirements of your property, the severity of the problem and your location. The principle behind the Ehrlich Pest Control Defense is to weaken and address existing infestation and reduce the chance that they will re-infest in the future. We have many treatment options including conventional material application as well as the Sentricon® Always Active® Termite Baiting System.

If there's no sign of termites, we will provide suggestions on how to guard against them for complete peace of mind.



## Bed Bug Services

As the experts in pest control, Ehrlich Pest Control's proactive approach to bed bugs involves education, early detection and proven eradication methods. Our professionals are trained to understand the biological and behavioral nature of this elusive pest. Ehrlich Pest Control is one of the very few Pest Control Vendors to provide complete bed bug services. Our solutions to eliminate bed bugs involve combinations of the following services:

- Human Inspection
- Mattress Encasements
- Steam Remediation
- K9 Detection
- Entotherm Heat Treatment
- Educational Symposiums
- Conventional Treatment
- Entotherm Heat Pod



## Control of Pest Birds

Bird pests, especially pigeons, can be a major problem for virtually any facility as they cause damage running into the millions to a building's structure.

Highly corrosive bird droppings destroy building façades and roofs. Nesting material frequently clogs gutters and drains. In addition, employees, residents and commercial tenants are disturbed by foul-smelling bird droppings on window ledges and balconies, as well as persistent take-offs, landings and other disruptive behaviors. Food processing facilities must maintain a facility free from pest birds on both the interior and exterior because of potential food contamination. Birds transmit harmful bacterial infections like salmonella and histoplasmosis that can result from bird droppings that, in the absence of their host animals, can also infect humans.

Ehrlich Pest Control can inspect and report on the scale of a bird problem and professionally clean and disinfect contaminated surfaces. We also offer a range of electric, wire, steel and netting systems as well as trapping and flock dispersal programs to suit all types of building that deter birds from approaching, inhabiting and nesting in your property.



## Bioremediation

In commercial kitchens, food processing facilities and high-rise residential complexes, fats, oils, grease and other effluents may cause slow or backed-up drains, malodorous grease traps, small fly infestations and even municipal fines and surcharges for excess effluent release. Ehrlich Pest Control's revolutionary microbial services reduce and/or eliminate many of these issues by converting certain effluent materials to harmless carbon dioxide and water:

- Reduce exterior grease trap pumping frequency
- Increase drain speed and flow
- Eliminate small fly breeding sites
- Mitigate drain related odors
- Reduce effluent discharge levels



## Vegetation Management Services

Many of our customers experience unwanted vegetation around their facility. Not only is unwanted vegetation unattractive, it can also pose serious health, fire and safety hazards.

VMS removes undesired vegetation there by eliminating harborage areas for mice, rats and other pests. It also improves safety for employees, vendors, employees and tenants by removing hazards contributing to safer work environments. Other benefits include reduced labor and equipment needs required to hand trim fence lines and building perimeters, and improved accessibility by opening access to transformers, fuel storage areas, fire hydrants, emergency exits, etc. We also remove dangerous and invasive plants such as poison ivy, multi-flora rose, sumac and other irritant and allergy causing vegetation.



## Fumigation Services

Our fumigation services are especially designed to meet your pest control needs when conventional pest control methods are not an option. Fumigation may be necessary to eliminate an infestation from a commodity or from household goods, to eliminate wood-destroying insects or to meet exporting regulations.

Our fumigation services include:

- Full or partial building fumigation
- Trailer, container or chamber fumigation
- Silo fumigation

# Technical Services

## Experienced Service Personnel

At Ehrlich Pest Control, we understand that our service is only as good as those providing it. Our team of pest management professionals undergoes intensive, on-going training in the field and the classroom through a sixmonth introductory training program, monthly training seminars, annual Technical Conference and correspondence courses. Our technicians are trained and certified in Good Manufacturing Practices, Integrated Pest Management (IPM), and applicable 3rd party auditing schemes.

Ehrlich Pest Control prides itself on the high retention rate of our Technical Service Representatives, permitting our clients to enjoy long term collaboration with the individual servicing your facility. In addition, we focus on continued intellectual growth in the pest management field for all of our employees, making available to them college-level correspondence and internet-based learning through Purdue University and our own internationally recognized U+.

## You're in safe hands with our Technical Department

Our Technical Team consists of Service Center Managers, Technical Service Managers, Technical Trainers, Product Specialists, Service Specialists and 5 Board Certified Entomologists, strategically placed across North America.

Our Service Center Managers are committed to quality management and conduct Independent Quality Assurance inspections and pre-audit reports to ensure our customers are audit compliant and our services meet the requirements to which we agreed. Our Technical Service Managers continually update their already Indepth knowledge of all relevant laws and audit standards. Our Technical Trainers backed by our Entomologists, conduct ongoing Technical training to ensure we deliver industry leading solutions and service.

Our Product and Service Specialists test manufacturers' claims and ensure that the products our Technicians use are effective for the pests they face. They focus on working with Environmentally-responsible products and processes.

# Scope of Services

The following program adheres to all local, state and federal laws and regulations, as well as pest management industry best practices.

## Covered Pests

Ehrlich Pest Control will inspect and apply pest management materials as necessary in the service areas listed below, to provide control of the following pests:

- **Mice**
- **Rats**

Exceptions to the above listed covered pests include: no pests are excluded.

Additional pest management services are listed and described in the "Service Specifications" section. Some of these services may target additional pests; however, these additional pests will not be considered "covered".

## Intensive Service

To assure proper program implementation, your Technical Service Representative will conduct a thorough inspection of the facilities and grounds. The initial inspection will note any sanitation or structural issues that may be conducive to pest attraction or ongoing infestation. Rodent management equipment, including multicatch traps, tamper resistant rodent bait stations, glue boards, wall markers, trap guards, etc. may be strategically placed on the interior and exterior of the facility to establish preventive management measures and to gain control of present activity. Applications of approved insect management materials will be made to cracks, crevices, wall voids, and other insect harborage areas as necessary to eliminate any current insect activity.

The quantity or location of any pest control devices that may be cited in the "Pricing and Terms" section may change from time to time as dictated by the needs of the facility, audit requirements, regulatory demands, and/or pest related pressures.

# Service Specifications

| General Pest                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Integrated Pest Management Service | IPM is an ecosystem-based strategy that focuses on long-term prevention of pests or their damage through a combination of techniques such as biological control, habitat manipulation, modification of cultural practices, and use of resistant varieties. Pesticides are used only after monitoring indicates they are needed according to established guidelines, and treatments are made with the goal of removing only the target organism. Pest control materials are selected and applied in a manner that minimizes risks to human health, beneficial and nontarget organisms, and the environment. |

## **Additional Services**

### **Audit Preparation**

For an additional fee, Ehrlich Pest Control's on-staff Registered Sanitarians & Quality Assurance Managers will assist in pre-audit sanitation inspections and preparation. Such assistance includes conducting a trial onsite inspection using third-party auditor specifications and reviewing any structural or sanitation concerns that may adversely impact an upcoming audit.

### **Total Quality Assurance**

Regularly scheduled contact will be maintained between our personnel and your staff to ensure that the service program is providing preventive control. This may entail three thorough inspection(s) of your facilities annually and maintaining contact with key personnel. Reports from these inspections will be completed by our Manager & then submitted to our Quality Assurance Manager for review. In addition, we may randomly select clients to contact by phone to ensure satisfaction with the on-going service program. Comments during these calls are recorded and included in the report submitted each month to our Quality Assurance Manager for review & follow-up.

### **Training and Orientation**

Ehrlich Pest Control, in conjunction with Empire Offshore Wind, provides the following training assistance:

- On-site training with each service, effectively communicating structural and sanitation concerns related to maintaining an effective pest management program at your facility.
- Attendance at meetings to create an exchange forum on pest management sanitation concerns & structural maintenance directly related to the success of an effective pest management program.
- Ehrlich Pest Control also offers comprehensive Client Learning Programs & has a large library of videos and information on pest management & safety practices.

Some of these services may require additional investment. Contact your local Service Center for more information.

### **Insurance**

Ehrlich Pest Control maintains adequate insurance coverage; including general liability, worker's compensation, & automobile liability. A copy of the current Certificate of Insurance is available in the Information section of the Program Manual.

### **Time of Service**

Services will be rendered at an agreed upon time. Your Technical Service Representative will contact your personnel prior to initiating any work & will check out prior to leaving your premises. A service work order will be left with your personnel upon completion of each service.

### **Calls for Additional Service**

If additional routine services are required for covered pests within 30 days following a regularly scheduled service visit, such services will be rendered promptly without an additional charge. It is our procedure to call clients requesting additional service within four hours of the original additional service request and respond within twenty four hours of the original additional service request.

### **Materials & Equipment**

All labor, materials & equipment required to render the services described herein will be furnished by Ehrlich Pest Control. Any equipment provided that is not purchased by the Client remains the property of Ehrlich Pest Control. Any damaged or missing equipment will be replaced and charged to the client. Materials used & application methods are in accordance with regularly established practices & in compliance with Federal, State & local regulatory agencies.

## Pricing Schedule

Ehrlich Pest Control shall provide service as described in the attached proposal dated 03/09/2023. The specifications and pricing contained herein shall remain valid for 120 days from the original date printed on this proposal for Empire Offshore Wind, according to the following schedule(s), plus tax, where applicable. All quoted prices are in US Dollars unless otherwise stated.

| Unscheduled Services                                       | Price       |
|------------------------------------------------------------|-------------|
| Integrated Pest Management Service - 1 Services            | \$10,000.00 |
| <b>Initial Installation, Setup and Corrective Services</b> | \$10,000.00 |

## Payment Terms

Introductory Service Fees are due upon completion of the service, unless another payment plan is selected on the Agreement. Other corrective service, rental and/or equipment/product fees will be invoiced upon completion/delivery. Subsequent services will be invoiced in accordance with the Agreement and payment plan selected by Customer.

If a service date has been mutually agreed upon by Company and the Customer, it will be the Customer's responsibility to pay for service if Company has attempted to render service at the Customer's property.

Payments for services are due within thirty (30) days from the date of each invoice. Customer agrees to remit payment in one of the acceptable forms of payment detailed in the Agreement or invoice. In the event full payment is not made within thirty (30) days after invoicing, a finance charge per month will be added to the unpaid balance, up to the maximum allowed by law. Late fee charges may also be applied. Additionally, the Customer is responsible for all collection costs, including reasonable attorneys' fees, for any invoices not paid by the due date.

Any check returned for any reason, will result in a fee in the amount charged by Company's bank.

All service warranties under this Agreement will be voided should any payment due exceed sixty (60) days.

Should it become necessary to temporarily discontinue a periodic service due to causes beyond the Company's control, it is agreed that the periodic payments due under this agreement will be suspended until service is resumed, and that such temporary discontinuation of service will, in no way, breach this agreement.