NEW YORK STATE OF OPPORTUNITY. Department of Public Service

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Three Empire State Plaza, Albany, NY 12223-1350
www.dps.ny.gov

October 6, 2015

Dear Consumer Leader:

On March 20, 2015 the North American Numbering Plan Administrator (NANPA) filed a petition with the New York State Public Service Commission (the Commission) on behalf of the telecommunications industry in New York seeking relief of the 212/646 area code overlay complex (212/646 overlay). The 212/646 overlay serves the borough of Manhattan, and NANPA indicates that the 212/646 overlay will deplete its supply of assignable telephone numbers in 2017.

The 212/646 overlay was established by the Commission in an order issued on December 10, 1997 in Case 96-C-1158. The Order directed relief for the exhausted 212 area code via an overlay. NANPA subsequently assigned the 646 area code to Manhattan. Because an overlay already exists, the only course of action available to the Commission to address the pending exhaustion of assignable numbers is to create an additional overlay area code. The introduction of the new area code will have no effect on existing telephone numbers, dialing patterns or billing. The only consumers affected will be those receiving new telephone numbers.

Staff projects that the Commission will take up this matter at its November 19, 2015 session. Once the Commission orders an additional area code overlay, NANPA will assign the new area code. Carriers serving Manhattan will then file an implementation plan which will include a date for activation of the new area code. The carriers will also describe the steps they will take to inform their customers of the new area code. Staff will publicly disseminate this information as soon as it becomes available.

The public can monitor the proceeding of the case in a number of ways. They can subscribe to the service list and receive notifications of the documents issued by the Commission, such as orders, notices, and rulings. Or they can view our web site to see, posted

under Case Number 15-C-0168, all documents issued by the Commission, any correspondence filed by parties, session transcripts (if any) and all comments submitted by the general public.

If you have questions related to this area code overlay, you can contact my office at 1-800-342-3377.

Sincerely,



Michael Corso
Consumer Advocate
Office of Consumer Services
New York Department of Public Service