

7/09/2025 - Public Statement Hearing - 25-E-0072,

25-G-0073

(The hearing commenced at 6:20 p.m.)

A.L.J. PLANTY: I call case 25-E-0072, Proceeding on Motion of the Commission as to the Rates, Charges, Rules and Regulations of Consolidated Edison Company of New York, Inc. for Electric Service, and case 25-G-0073, Proceeding on Motion of the Commission as to the Rates, Charges, Rules and Regulations of Consolidated Edison Company of New York, Inc. for Gas Service.

Good evening. As an initial matter, we want to inform everyone that we have a Spanish interpreter available who will provide real-time interpretation for people who want to listen and/or provide a comment today in Spanish. We have headphones available at the table to my right for those who want to use the interpretation services.

If you want to provide a comment, you will have to fill out a registration card available at the table to my left with our Department of Public Service Outreach staff.

Also, when giving your statement, you will have to pause after a few sentences so the interpreter can interpret your statement for the

7/09/2025 - Public Statement Hearing - 25-E-0072,
25-G-0073

behalf of Con Edison. We are here to make a record
of your statements for the Commission's
consideration.

Before your statements, I will provide some background on these proceedings.

Con Edison filed amendments to its electric and gas tariff schedules on January 31st, 2025, proposing to increase its annual electric and gas delivery revenues for the twelve-month period ending December 31st, 2026. As of its April 10th, 2025 updated testimony, Con Edison proposes to increase its electric delivery revenues by approximately 1.6 billion dollars, an 11.3 percent increase in total revenues, or 17.9 percent increase in base delivery revenues, and its natural gas delivery revenues by approximately 349 million dollars, a 10.5 percent increase in total revenues, or 14.9 percent increase in base delivery revenues.

The actual bill impacts of these proposed changes on any particular customer class will vary based upon revenue allocation and rate design.

On or about May 30th, 2025, direct

At this time, the Commission must decide these cases by December 30th, 2025; however, that date may be subject to further extension. Regardless of how these cases proceed, the Public Service Commission will make the final decision regarding the Company's terms and conditions for providing electric and gas services.

The Public Service Commission has seven members: the chairperson, Rory Christian, and six Commissioners: James Alesi, David Valesky, John Maggiore, Uchenna Bright, Denise Sheehan, and Radina Valova.

The topic of today's event is limited to these particular rate cases. This is not the proper forum to raise issues that are unrelated to the Company's rate case filings. To address specific

7/09/2025 - Public Statement Hearing - 25-E-0072,
25-G-0073

issues about your Con Edison account, Con Edison has materials that provide a dedicated phone number and email for customers to get assistance related to specific customer service and billing inquiries. That information is on the table that is set up outside, in the hallway.

Statements you make today will become part of the official record. The court reporter here will prepare a transcript of the hearing, which will be included in the record of these proceedings, so that your comments can be considered by all members of the Commission. When it is ready the transcript will also be available for public view on the Department of Public Service website.

Today's hearing is not a question-and-answer session. We are here to listen to your comments. If you do not wish to speak at today's hearing, but you would like your views included in the record, there are other ways to comment. You can submit comments on the Department's website, which is www.dps.ny.gov, or you can submit comments by regular mail to the Honorable Michelle L. Phillips, Secretary of the Public Service Commission, 3 Empire State

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 Plaza, Albany, New York 12223. Or there is also a
4 toll free opinion line, which you can call at
5 1-800-335-2120, and that number is set up to receive
6 comments from in-state callers twenty-four hours a
7 day.

8 Information regarding these alternate
9 methods is also available from our staff, who is,
10 again, seated to my left.

11 Regardless of how comments are
12 submitted, they will be given equal consideration by
13 the Commission. According to the Secretary's notice
14 for this event, comments must be received by November
15 21st, 2025, to ensure the Commission is able to
16 consider them prior to the final decision.

17 If you would like to make a statement
18 here today, and you have not done so already, please
19 fill out a registration card. The registration cards
20 are available, again, at the table to my left.

21 I will call speakers up one by one.
22 Please speak slowly and clearly so that the court
23 reporter can accurately capture your statement for
24 the record. To the extent you wish to read a lengthy
25 written statement, we ask that you provide an oral

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 summary or overview here today, and then submit the
4 full statement in writing by email or mail.

5 Please be respectful when delivering
6 your comments. This event is an official government
7 proceeding. An appropriate level of decorum is
8 expected of everyone. Shouting, swearing,
9 interrupting speakers, and other disruptions to the
10 hearing are not only discourteous, but also
11 ultimately hurt our ability to make sure we hear from
12 everyone who has taken the time to be here today.

13 Finally, we ask that you please
14 silence your cell phones. I would also ask that when
15 you come to speak, please state and spell your name
16 for the record.

17 Our first speaker -- and I also would
18 like to add, I sincerely apologize if I mispronounce
19 anyone's name. I'll try my best to get it right. So
20 our first speaker is Michele Hertz.

21 MS. HERTZ: Hello. Thank you for this
22 opportunity to speak in person. My name is Michele
23 Hertz, M-I-C-H-E-L-E H-E-R-T-Z. I'm a resident of
24 Pocantico Hills, and I am the president of NYSUMA,
25 New York Safe Utility Meter Association. Our

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 organization with members across the state advocate
4 for an analog utility meter choice. This is because
5 analog utility meters are the only proven safe
6 utility meters available at this time.

7 I'm here to make three points: To the
8 New York State Public Service Commission, I ask,
9 please do not repeat past mistakes. In the mid-
10 2000s, the PSC approved digital utility meters for
11 use. This was done with no consideration for
12 consumers' privacy, or testing for electrical fire
13 safety, radiofrequency microwave radiation emissions,
14 potential harmonic distortion, security risks, or the
15 effect that this complicated computerized metering
16 system would have on our rates and rate increases.
17 The PSC should never approve rate increases for
18 utility equipment that is not properly tested,
19 vetted, and proven safe.

20 My second point is: What happened to
21 all the millions of stimulus funds and approved rate
22 increases that utilities have been collecting since
23 2009? Here is an example: in 2009, through rate
24 hikes and Federal Tax Stimulus funds, Con Edison
25 spent over 500 million dollars deploying hundreds of

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 Albany, Governor Hochul, the Democrat majorities in
4 both Chambers, rushed through the Climate Leadership
5 and Community Protection Act without the planning and
6 tools needed to make it viable. This law imposes
7 extreme deadlines and infrastructure demands on
8 utilities like Con Ed, forcing them to implement
9 costly upgrades on an impossible time line without
10 proper funding or support.

11 The result: utilities pass these costs
12 directly to us, the ratepayers. It's a financial
13 burden disguised as progress. Let's not forget the
14 decision to shut down Indian Point, an affordable,
15 reliable source that once supplied twenty-five
16 percent of our electricity. That decision by the
17 State Democrats contributed to earlier cut and rate
18 hikes of up to sixteen percent.

19 Sadly, the Democrat majority County
20 Board of Legislators, including Mr. Jenkins,
21 supported these hikes. So Westchester taxpayers
22 continue to pay a heavy price. Clean energy is
23 important but it must be done smartly, gradually, and
24 makes our energy grid both reliable and affordable.

25 Sacrificing Westchester families and

7/09/2025 - Public Statement Hearing - 25-E-0072,

25-G-0073

businesses to appease a particular political agenda that's out of touch with reality is wrong. Tonight, I urge the Public Service Commission to reject these rate hikes, and I urge the Democrats' supermajority in Albany to govern responsibly. It's time they and the PSC act on behalf of Westchester residents, not the whims of special interests.

Thank you again for holding this public hearing. I greatly appreciate that, and all of the people who have come here to testify.

A.L.J. PLANTY: Thank you.

Next we have Justin Arest.

MR. AREST: Good evening. Justin.

Arest, J-U-S-T-I-N A-R-E-S-T. I'm the Mayor of the Village of Scarsdale. And on behalf of Scarsdale, I strongly oppose Con Edison's proposed 2026 increases, which would yield approximately 1.6 billion, and 440 million dollars in extra revenue for electric and gas delivery, respectively. These hikes come on top of steep annual increases, leaving the average Con Ed customer paying about 154 dollars more per month, or roughly 1,848 dollars annually just compared to five years ago.

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 Despite Con Ed's claim that this is --
4 this is funding infrastructure and clean energy
5 investments, ninety-six percent of the electric
6 reliability budget is allocated to New York City,
7 while Westchester receives only four percent despite
8 funding being shared equally. This inequity, along
9 with increases outpacing inflation, erodes trust in
10 Con Edison, their operational efficiency, and casts
11 doubt on the PSC's effectiveness in protecting
12 consumers.

13 We join county leaders, including AARP
14 New York, County Executive Jenkins, State Senator
15 Mayer, Assemblymember Paulin, and the forty
16 municipalities in our consortium, in urging the PSC
17 to vigorously challenge this proposal, reject
18 excessive hikes, demand greater accountability,
19 transparency, and fair investment.

20 Our communities, especially seniors,
21 fixed-income households, and small businesses, cannot
22 shoulder the cost of infrastructure that neglects
23 them, nor should they have to. Thank you.

24 A.L.J. PLANTY: Thank you.

25 Next is Timothy Foley.

7/09/2025 - Public Statement Hearing - 25-E-0072,

25-G-0073

fixed incomes, young families who have enough security to no longer be renters, but not enough to afford condos or single-family homes, and middle class families who would have difficulty absorbing these unaffordable increases.

Our members also include those who own rent stabilized units. Many of these buildings are already teetering on the edge of being financially distressed after the 2019 changes to the rent laws. Based on the data provided each year by the Westchester County Rent Guidelines Board, they have consistently shown that utility costs for this type of housing have had yearly increases substantially north of inflation.

The past four years have been 6.1 percent, 5.1 percent, 7.2 percent, and 5.8 percent. So that's not only higher than inflation, but it is substantially higher than the two percent or so that is annually voted upon by the Rent Guidelines Board as the maximum allowable increases in rents each year.

Where will these apartment owners find the money to cover increases as proposed in this rate

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 case, if they're already scrounging to find the money
4 for basic repairs?

5 Lastly, we have been heartened with
6 how many of our members are property owners and
7 building owners who are looking to be part of the
8 transition to clean energy themselves. Some of them
9 are doing so because of concerns over climate,
10 recognizing that 33.6 percent of the average U.S.
11 household's carbon emissions are directly related to
12 housing. Others are doing so mainly to reduce their
13 energy consumption and operate with lower utility
14 costs.

15 But whatever the reason, many of our
16 members made investments in energy efficiency
17 projects, and they were successful. They got their
18 consumption costs down. But those same projects
19 where they were expecting to see savings from
20 decreasing consumption have, instead, been swallowed
21 up by the increases in delivery fees even before
22 those proposed in the current rate case.

23 As such, we are very concerned about a
24 cooling effect, no pun intended, on those looking to
25 invest in energy efficiency and clean energy, if

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 rates. The proposed increase is neither just nor is
4 it reasonable.

5 With that, on behalf of our
6 constituents, we strongly urge the Commissioners to
7 honor their commitment and obligation to
8 affordability, and to deny Con Edison's rate increase
9 application. Thank you.

10 A.L.J. PLANTY: Thank you.

11 Our next speaker is Tara Framer.

12 MS. FRAMER: Good evening, and thank
13 you for holding these hearings. I'm a little
14 nervous. My story is a -- a bit more personal. I'm
15 one of those people who are having -- oh, my name is
16 spelled T-A-R-A, last name Framer, like a picture
17 framer, F-R-A-M-E-R.

18 A.L.J. PLANTY: Thank you.

19 MS. FRAMER: I'm sixty-nine years old.
20 I'm still working full time so that I can afford to
21 pay my utilities. I'm a resident of Tarrytown for
22 thirty-plus years. I'm an owner of a single-family
23 home since October 2009. And keep in mind, as I tell
24 you my story, my house is only 1,250 square feet,
25 it's quite small.

7/09/2025 - Public Statement Hearing - 25-E-0072,

25-G-0073

Upon home purchase, I had a thorough, efficient energy efficiency analysis and it was -- my house was deemed very air tight and I also invested in a great deal of insulation. I converted to gas and installed a high efficiency heating system. And I was told or I -- or I responded to some advertisements by the utility companies saying that I could get some reimbursement for the conversion from oil to gas. And when -- when I tried to access the rebates, this is in 2010, I was first told that I would need to sign contracts, and that was a very frustrating process because I had no idea if I would get the rebates.

In the end, I did get a small rebate. Over the years the cost of -- for heating have soared and gone off the charts. Unbelievable expense, in winter I pay over 600 dollars a month to heat my home; and as I said, it's been well insulated, and blessed by a couple of different contractors.

Comparable sized homes in New Jersey, or the Tri-State Area, New Jersey, Connecticut, New York, the Tri-State Area, often pay half of what I pay for their gas and electric. On top of that,

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 about three years ago, I discovered all my gas bills
4 were being estimated. Con Ed claimed that I had
5 declined the smart meter, which I have no
6 recollection of, but they were estimating my bills
7 for the previous three to four years and despite
8 promises --

9 A.L.J. COSTELLO: Just bear with me
10 one second. Please, silence the cell phones.

11 MS. FRAMER: So I find -- found that
12 my bills were being estimated, and despite promises
13 by Con Ed, they have not given me any reconciliation
14 for the actual versus the estimated. I was -- during
15 COVID, I was denied assistance, even though I was
16 qualified for Medicare and extra assistance, and I'm
17 still experiencing repeated brownouts.

18 The bottom line is, I have some
19 serious issues with the utility company, and I don't
20 believe that double-digit rate increases are really
21 warranted or deserved. Thank you.

22 A.L.J. PLANTY: Thank you.

23 Next we have Rita Tobin.

24 MS. TOBIN: Thank you. My last name
25 is spelled T-O-B-I-N. I'm actually here on my

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 behalf, and my husband, Austin. I think we're pretty
4 typical. I live in Chappaqua, New York, where we
5 have lived for twenty years. We are in our 70s, but
6 we are both employed full time and we both operate
7 businesses. My husband is a general contractor. I
8 write grants for a not-for-profit, and I'm also an
9 attorney.

10 I think we're typical among others for
11 many reasons, but also because we paid, and I checked
12 the numbers this morning, 18,000 dollars last year
13 for gas and electricity. We are not rich. Every
14 year our gas and electricity has increased, as have
15 the charges for all of our neighbors. It's not just
16 my story, it's our story.

17 This morning, or the last couple of
18 days, I looked up the 10-Q for Con Edison. Now, I'm
19 not aware on a technical level as so many of the
20 speakers are, of what Con Ed is doing with the money.
21 But I do know that they filed a 10-Q, and they
22 predicted, not a deficit, not breaking even next
23 year, but increased profits and benefits for
24 shareholders. And they recorded an increase over the
25 same quarter, first quarter of last year of 50

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 million dollars in net quarter income, or 11 cents
4 per share.

5 This did not sound me as -- to me as
6 though a company was in trouble, and was needing a
7 rate increase, certainly not on the scale that's
8 being described. I also found out, someone else has
9 just mentioned, that their chairman, Tim Cawley, last
10 year was paid 16 -- 16,176,871 dollars, and their
11 president got almost five million.

12 That is exponentially higher than the
13 income -- the salary of the Governor of the State of
14 New York. So once again, it did not seem to me that
15 that Con -- that we should be paying, and we should
16 bear an increase in our rates, which are already sky
17 high, when Con Ed is paying off its shareholders, and
18 paying its chief executives, its C-suite so much
19 money.

20 Con Ed is a private corporation, but
21 it's accountable to the public, which is why we are
22 here. And I thank you for holding these meetings
23 tonight. But it appears that once again, Con Ed
24 seeks to transfer its costs, including perhaps some
25 laudable projects that it's engaging in, to me, to my

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 neighbors, to my husband. We are already paying
4 18,000 dollars a year. That is equal to twenty-five
5 percent of our mortgage and taxes. So essentially,
6 we're paying another twenty-five percent just to keep
7 the lights on.

8 In fact, people have very few choices.
9 If I don't like the prices at Target, I can go
10 someplace else. Most of us are pretty much stuck
11 with Con Ed. So in other words, we are captive
12 consumers. We don't have the choice of saying, Con
13 Ed, go away, you're too expensive, we're going to go
14 (audio interference).

15 We are (audio interference) Con Ed
16 shareholders, their executives, and their projects,
17 many of whom I heard about for the first time
18 tonight, seem to be ill-thought, and I think that as
19 a seventy-five-year old, who are fully employed,
20 living in a modest six-year-old home, we should not
21 have to subsidize increased profits for shareholders,
22 let alone the CEO's salary, stock options, and
23 deferred compensation.

24 On the contrary, I think Con Ed has a
25 duty to serve us. I think Con Ed has a duty to

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 assume some of its costs rather than transferring
4 them to the public. And from what I've heard
5 tonight, I think Con Ed needs to think through some
6 of its projects, because it looks to me as though
7 there is a lot of waste.

8 I want to thank you again for holding
9 this meeting, and for listening tonight. And I'd
10 also like to thank Chris Burdick, my Assemblyman, who
11 has spoken, I've spoken to him about this many times,
12 and he has been very helpful. Thank you.

13 A.L.J. PLANTY: Thank you.

14 Next is Jaye Pedro Beledo.

15 MR. BELEDO: I won't -- I won't speak
16 at this time. Thank you.

17 A.L.J. PLANTY: Margaret Carol Beledo?

18 MS. BELEDO: My name is Margaret Carol
19 Beledo, that's M-A-R-G-A-R-E-T C-A-R-O-L, and then
20 Beledo, B-E-L-E-D-O. I am actually speaking not only
21 for ourselves, we are -- we are neighbors. And --
22 and we live in Northwest Yonkers, and we are paying
23 through the roof, more than -- we've been in the same
24 house for seventeen and a half years, and it's -- we
25 can't afford it any longer.

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 It's making Tarrytown, a once
4 economically diverse community, unaffordable to low-
5 and middle-income residents. Tangential to the rate
6 increase is the issue of battery energy storage
7 systems being encouraged by the State to support the
8 Con Ed grid during peak times. Many communities are
9 banning them outright. In my community, we know
10 we're committed to sustainability, many residents are
11 asking: Why should we assume the risk as low as it's
12 purported to be, if other communities won't?

13 Please consider, as part of a new rate
14 structure offering a rate reduction or credit for
15 customers and communities who host the systems that
16 improve the grid for the larger community. Thank
17 you.

18 A.L.J. PLANTY: Thank you.

19 Next, we have James Nolan.

20 MR. NOLAN: Hi. Good evening. I'm
21 Westchester County Legislator James Nolan, from
22 District 15, Yonkers, Bronxville, and Eastchester.
23 My last name is spelled, N-O-L-A-N. Thank you for
24 doing this today.

25 We, at the Board of Legislators, have

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 been conducting our own public input sessions for the
4 last couple of months now, and it's -- it's been
5 quite a -- quite a journey. We're going to continue
6 to fight this together in a bipartisan effort. But
7 you know, going back to when I was first elected
8 four -- almost four years ago, these -- these rates
9 have been increasing, or have been -- or proposing,
10 and it's been a big concern.

11 Every day on social media, I'm sent
12 posts of people's bills, phone calls, texts, emails,
13 whatever it is, I'm getting a minimum of 800 dollars
14 a month, I have seen as high as 4,000 dollars a
15 month. You know, these are working-class people,
16 everyday citizens that are just trying to get by in a
17 very expensive state right now.

18 And for Con Edison to propose this,
19 you know, it's absurd. We have a point where Indian
20 Point was shut down. That is a proven fact. After
21 we shut down, Con Edison found a way to sneak its way
22 in, and now they're going to continue to do that.
23 They don't care about these residents. They don't
24 care about these constituents. They don't get the
25 everyday calls. They don't have to deal with it.

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 delivered. I would hope that something comes with
4 that obligation that they have to invest in the
5 infrastructure to keep their services running. In
6 fact, I believe PSC's website says that the PSC is
7 charged by law with setting rates, and ensuring New
8 York State's utilities provide adequate service.

9 It doesn't say that you're to set
10 rates in order for the utility to provide service.
11 It says you have two obligations, set rates that are
12 reasonable for consumers, and ensure the utility is
13 providing adequate service. As we need more wind,
14 solar, and alternative energy connected to our grid,
15 we need our monopoly delivery provider to be ready to
16 do that with \$12 billion in profit. That's 33
17 million dollars a day.

18 I think they have money that they
19 could choose to spend to maintain an adequate system
20 of infrastructure as we grow into clean energy, and
21 to ask ratepayers to pay eleven percent more for
22 delivery -- my delivery is already three to four
23 times the cost of my energy, three to four times to
24 get it to my house. I don't know who is figuring
25 this out at Con Ed, but they're not doing a very good

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 and I'm also part of that EAP program, and please,
4 Con Ed, do not get rid of that. Because I am part of
5 that, you know, lower income, what have you, family
6 housing. And without the EAP program I would be,
7 pardon my French, screwed.

8 Now, let me explain to you the Solar
9 Panel Initiative, what has helped me, my bill, the
10 winter 2023 was \$698. I also almost had another
11 heart attack. I literally fell off my chair. Then
12 when I got in I met -- and I became eligible like I
13 said, with the solar company, and started doing the
14 whole process; my bill, the following year, was \$229.

15 So that's how much money I am saving
16 for these solar panels. I urge Con Ed, there has to
17 be another way. Whatever money that they need to do,
18 there has to be another way that they can find it
19 without pay -- without charging the customers,
20 without charging the citizens, without charging the
21 communities.

22 My neighbor who's just moved in like
23 six months ago, two houses down, he actually sent me
24 a text -- this is a true story -- Mellicent, what do
25 you pay for your Con Ed? And I was like, I pay like

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 again these hikes, and that you can find another way,
4 I also beg the Department of Public Service, I beg,
5 beg, beg you. As the other -- the other gentleman
6 said, my speaker over here, he said: Don't allow
7 these hikes. Deny their request. Find other means.
8 There's money out there. Trust me. There's money
9 out there. Just don't charge everybody behind me, or
10 myself, or anybody else that's coming.

11 There's hundreds of people, thousands
12 of people, thousands of people that this will affect.
13 And I urge everybody who is listening and watching,
14 think about that. Thank you.

15 A.L.J. PLANTY: Thank you.

16 The next speaker is Susy G.

17 MS GEVARGUIZE: Good evening. My last
18 name is Gevarguize, and that's why I just left it at
19 G.

20 A.L.J. PLANTY: Do you mind spelling
21 that for the record, please?

22 MS GEVARGUIZE: G-E-V-A-R-G-U-I-Z-E.

23 A.L.J. PLANTY: Thank you.

24 MS GEVARGUIZE: So I'm here again
25 because we're still having issues with Con Edison.

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 And it's not just my issue, it's everybody's issue.
4 I can't understand how they can come to the Public
5 Service Commission requesting a double-digit hike
6 when the middle class, which doesn't -- I know
7 myself, not eligible for any type of assistance, I
8 don't receive a double-digit pay increase. I don't
9 know of any other thing that raises as quickly and as
10 much as Con Ed does. And it is a monopoly.

11 I don't understand how they could put
12 on their bill, which I'm here, not just on my behalf,
13 but on my church's behalf, on my community's behalf,
14 on my neighbor's behalf, where you have a senior
15 citizen who doesn't turn on the lights because they
16 receive 285 dollars from Social Security a month, and
17 their usage on electricity is \$3.18, but the delivery
18 is \$45.12.

19 What more can they do? They don't
20 have the option of getting another delivery company,
21 so it is a monopoly, and everybody is required to
22 keep their temperature at a certain degree. You
23 can't reduce things any more than they are. On
24 behalf of myself personally, approximately three,
25 four years ago, maybe five, I had an issue with Con

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 Ed and my billing system. I was sent something that
4 totally didn't make sense. I tried dealing with Con
5 Ed, wasn't able to get anywhere.

6 I contacted the Public Service
7 Commission, and I still have those letters. It took
8 the Public Service Commission approximately five to
9 six months, trying to understand how Con Ed was
10 billing me the way they were billing me. And finally
11 they came to me and said, listen, after five or six
12 months, Con Ed was claiming I owed them 3,700
13 dollars. That's over 700 dollars a month.

14 They couldn't explain it to the Public
15 Service Commission, and with me trying every week
16 became another job that I had to endure. The Public
17 Service Commission came to me and said: Con Ed has
18 agreed to just wipe the slate blank if you agree
19 also, which I did.

20 I don't really have another choice.
21 But what happened to all the money that I paid up
22 until that point? Here we are years later. I came
23 into another problem. One of their -- understanding
24 your bills is merchant function. A charge that
25 covers costs associated with procuring electricity,

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 procuring and storing natural gas, conducting credit
4 and collection activities, and managing uncollectible
5 accounts.

6 If you really look at their bills,
7 there's no accountability. I don't actually even
8 know how much I'm using and what they're billing me
9 for. Yeah, they break it down in some words, and
10 some of them sound very repetitive to me. But who
11 has done an investigation to what they're actually
12 charging us, what they're actually spending, and how
13 they could demand such hikes.

14 And as you've heard from so many
15 people, with all the profits that they have, not only
16 should the Public Service Commission deny their
17 request, something needs to be done to roll them
18 back. We cannot afford to sit in the dark or not
19 have heating and have our pipes break. Thank you.

20 A.L.J. PLANTY: Thank you.

21 Next is Fiona Lazar.

22 MS. LAZAR: Hello. My name is Fiona
23 Lazar, and it's F-I-O-N-A L-A-Z-A-R. Thank you for
24 giving us the opportunity to speak. I am the board
25 president of a co-op in Sunnyside -- called Sunnyside

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 Manor in Yonkers, New York. We have just gone
4 through a forty-four percent maintenance increase.
5 We currently have so many shareholders forced to move
6 out. Single mothers, seniors, just people on limited
7 income. We just urge you, on their behalf, please,
8 to deny their request. Thank you.

9 A.L.J. PLANTY: Thank you.

10 The next speaker is John Isaac.

11 MR. ISAAC: Good evening. My name is
12 John Isaac, I-S-A-A-C. As we are hearing from all
13 the speakers here, the Public Service Commission, it
14 stands for the interest of the public. What's been
15 happening in Westchester in the past years with the
16 Con Edison is not affordable for many families that I
17 am representing in the community.

18 The rate hike, which is becoming close
19 to like eleven percent between the gas and the
20 electric is not sustainable. With the changes of
21 heat factors and also various things happening, the
22 consumption of energy is going through the roof. As
23 a private company, what level of auditing and -- is
24 happening from the Public Service Commission to make
25 sure that the bills that the average citizens of

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 for District 8, which includes the City of White
4 Plains, Town of Greenburgh, and the villages of both
5 Elmsford and Tarrytown. And for all of you, who are
6 not in District 8, welcome to District 8.

7 I rise today in strong and unequivocal
8 opposition to Con Ed's proposed rate hikes. These
9 increases are not only unjustified, they are,
10 frankly, unconscionable. At a time when families
11 across Westchester and New York State are already
12 stretched absolutely thin, the last thing they need
13 is a higher utility bill. What our residents deserve
14 right now is relief, not more financial pressure, not
15 more anxiety when the bill arrives each month.

16 Let's call this proposal exactly what
17 it truly is, a cash grab disguised as progress. Con
18 Ed is not a struggling company. Their executives are
19 paid handsomely, we heard, in the millions in
20 salaries and bonuses, while working families, senior
21 citizens on fixed incomes, single parents, small
22 business owners, non-profit organizations, including
23 churches, are being asked to foot the bill.

24 Ratepayers are already paying way too
25 much. To raise rates now is not just bad policy,

7/09/2025 - Public Statement Hearing - 25-E-0072,

25-G-0073

luxury, but before we had that installed, I couldn't even breathe or function during the summer months.

My entire life, up until the time I was twenty years old, I was hospitalized every year in April and May, and until recent developments in just medicine, we realized that I had an increasingly high allergy to pollens. And it was no wonder that, you know, all my life when, you know, the spring cleaning, let's open up the windows. Let's open up all the school windows and things. I was hospitalized for weeks on end.

So when someone says to me that you're going to be getting a percentage increase on something that I can't even control, it hurts, because I'm already trying to maintain a household on my own. So these percentage increases hurt someone like me who I can't get solar panels. There isn't a solar farm nearby that can help defray costs.

So there are a lot of us that might be in this unique situation. And you know, we don't qualify for heat programs, or assistance, because we happen to, you know, choose careers that don't really qualify us for those programs. And we're still in

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 those of us that can't, that do not have those other
4 resources to count on to help, because we're the ones
5 who were hurting, while other people might be getting
6 discounts and they're able to defray their costs, my
7 price keeps going up because I can't.

8 There's nothing else I can do but come
9 to you and ask you to put a halt on these percentage
10 increases, because I'm the average person that has no
11 other viable alternative. Thank you for your time.

12 A.L.J. PLANTY: Thank you.

13 Next speaker is Leah Hehr.

14 MS. HEHR: I'm just going to be a
15 minute.

16 A.L.J. PLANTY: That's okay.

17 MS. HEHR: Okay. Good evening. My
18 name is Leah Hehr, spelled L-E-A-H H-E-H-R. I am a
19 mother, and a small business owner, and proud
20 resident of the Battle Hill neighborhood of White
21 Plains. I think everybody else here tonight has
22 spoken very eloquently about all of the reasons that
23 the rates should not be raised. And so I just want
24 to add my voice to that and say that I oppose the
25 rate hikes. Thank you very much.

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 A.L.J. PLANTY: Thank you.

4 Next, we have Dyan Petrillo.

5 MS. PETRILLO: Hi. Thank you for
6 this -- oh. It's D-Y-A-N P-E-T-R-I-L-L-O. Okay.
7 And thank you for having these hearings tonight. I'm
8 a little nervous because I did not plan on speaking.

9 A.L.J. PLANTY: That's okay.

10 MS. PETRILLO: All right. So I'm
11 going to try to make sense of something that does not
12 make sense. With regard to Con Ed, of course. And I
13 oppose the hikes.

14 In -- on November -- in November of
15 2024, I smelled gas and called Con Ed. They shut the
16 gas off, never looked around to shut it off. In
17 the -- in November 14th of 2024, a month after, I had
18 hired a plumber, Con Ed came and put the gas back on.

19 After that I only received bills for
20 electricity from Con Ed, not for gas. So every month
21 I would call them, and for the first two months they
22 didn't believe that I was a Con Ed customer, even
23 though I gave them my account number.

24 So I just kept paying the electricity

25 bills, and I was wondering, am I going to get a 4,000

7/09/2025 - Public Statement Hearing - 25-E-0072,

25-G-0073

dollar bill one day when they wake up and realize that I am a customer? So it took phone call after phone call, and anxiety after anxiety, finally, I went to Paul Feiner, my supervisor from Greenburgh.

He was able to get me bills. But here's the thing. Every time I called, I was told by multiple Con Ed representatives and supervisors that they did not know how much I owed. Evidently, the new meter that they put in was not giving a reading. So for six months I did not get gas bills. How am I supposed to know now that the gas bills, I'm still not getting, but that I -- the gas bills that I did get in a stack with a turn off notice, by the way, and late charges, which is insult after injury.

So I called again last week and they've extended my turn-off notice now from June 30th to July 30th, but I don't think they deserve a rate hike if they cannot tell an accountholder how much you owe in gas usage charges for six months, when you constantly call to try to pay the bill. I was calling them to try to pay.

I can't afford it. I'm a single-income family. I mean, they hold no accountability.

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 nicest. Their customer service department, and their
4 supervisors could really use a refresher course in
5 how to -- you know, I'm a customer, but they didn't
6 make me feel that way. They made me feel bullied.
7 And in a way, I am bullied because there's no place
8 else to go, which I tried to explain to them.

9 So I don't know what to tell you,
10 except that I'm -- the clock is ticking, and I'm not
11 going to let this go. My turn-off notice is for
12 July, but I -- I have no other place to go except for
13 this hearing or to the media. And I'm stuck. And
14 they should know how much you are using per month in
15 usage and amount so, you know --

16 A.L.J. PLANTY: Not to stop you --

17 MS. PETRILLO: -- do you understand
18 what I'm saying.

19 A.L.J. PLANTY: Not to interrupt, but
20 you can go to our staff at the table to find out how
21 to get information, how to file a complaint with the
22 Department of Public Service.

23 MS. PETRILLO: Okay.

24 A.L.J. PLANTY: I didn't mean to
25 interrupt. If you have more to say --

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 hikes, primarily, because of infrastructure upgrades;
4 however, yet, if you look at what has happened
5 recently, they had scheduled brownouts. They've
6 reduced voltages on lines to cause damages to
7 equipment. People don't even realize that in their
8 neighborhood they're like -- their AC shuts off. So
9 they have a 220 AC, and all of a sudden the voltage
10 drops. And then weeks later, they have a lot of
11 problems with their AC.

12 This I've heard numerous complaints.
13 So in White Plains, I'm a candidate for mayor, so I'm
14 walking the whole city. And as I walk around, I
15 would say, arguably, the number one complaint is the
16 electric bill charges.

17 And what I don't understand also is
18 that they no longer have to worry about gas build-out
19 because that has been reduced, pretty much that has
20 stopped. So they don't have to worry about that
21 anymore. They also -- the residents were forced
22 into -- unless they opt -- opted out, they had to
23 preemptively opt out of the Sustainability
24 Westchester Program, which, that was supposed to help
25 pay for sustainable power, yet, Con Ed also wants

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 MS. WILLIAMS: Thank you. Good
4 evening. My name is Shanae Williams. Do you need me
5 to spell it, or you're good. You got it.

6 A.L.J. PLANTY: If you could spell it,
7 please.

8 MS. WILLIAMS: All right.

9 A.L.J. PLANTY: Just for the record.

10 MS. WILLIAMS: S-H-A-N-A-E is my first
11 name, last name is Williams, W-I-L-L-I-A-M-S. And I
12 am a County Legislator, I represent District 16,
13 which is a part of Yonkers, Northwest Yonkers, the
14 Riverside -- River front, Downtown Yonkers. And you
15 know, when people think of Westchester County, they
16 think, well -- they think everybody there is rich,
17 and that's just not the case.

18 I have a very diverse district. I
19 represent people who are -- some people who are at
20 the very lowest level of the socioeconomic status,
21 living in poverty or at the poverty line. And folks
22 who are doing very well, who you know, are very well
23 off, and upper-middle class, but regardless of where
24 you go in Westchester County, regardless of the
25 communities that you -- you tap into, there's one

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 across New York State. My colleague, Jewel Williams
4 Johnson said it very well, and that is not to -- when
5 you are making your decision to put the people of New
6 York State, the people of Westchester County, first.
7 Not these -- not this very specific monopoly of a
8 corporation that is not dying for -- for funds.
9 They're doing pretty damn well.

10 All right. Let's -- let's think about
11 that. We have people that are struggling, senior
12 citizens, veterans, small business owners, because
13 this doesn't just affect our residential communities,
14 right. This affects businesses all across
15 Westchester. So we have to keep that in mind when we
16 make this decision. And you know, obviously I'm
17 advocating for no increases, right. The more that we
18 give in to Con Ed year after year, or every couple of
19 years, and keep giving them these -- these double-
20 digit increases, they're going to keep coming back.
21 It's like the dog that never stops begging, you know,
22 you've got to stop. You've got to put an end to it.

23 And I'm calling on you guys to do that
24 right now. And you know what? I also want to make
25 it very clear that I am very upset that no one from

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 Con Edison is in this -- this room, and if there is,
4 I apologize, but I don't think there is. Right?

5 The fact that they're requesting this
6 because they think that they have this need, right?
7 And they won't even have the audacity to show up to
8 any of these -- these hearings, is a slap in the face
9 to the public. Do better. Thank you.

10 UNIDENTIFIED SPEAKER: Yes, good job.

11 A.L.J. PLANTY: Thank you.

12 Next is Judah Holstein.

13 MR. HOLSTEIN: Good evening. I'm
14 Judah Holstein, J-U-D-A-H H-O-L-S-T-E-I-N. I am also
15 a county legislator. I represent District 10, which
16 is Eastchester, Tuckahoe, and New Rochelle. I
17 actually spoke at the virtual hearings. And so you
18 know, since I'm -- I'm also, I think, I'm the last
19 speaker on your list. So you've heard from a lot of
20 people. I'll try not to be too redundant.

21 But I will reiterate a few key points
22 and maybe fill in a few blanks. You know, costs in
23 general for the public are up, residents are
24 struggling. Con Ed continues to make significant
25 profits, almost 2 billion dollars last year, and

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 transferring it to shareholders. And they are
4 failing operationally.

5 I actually have a personal story where
6 I had an issue with being taken off the level --
7 level billing as a result of a -- confusion over a
8 dispute that I was told would not affect it, and
9 can't put it back up. They're not losing money. Con
10 Ed shouldn't be making money on the backs of
11 residents who have no choice -- I take that back.
12 There is a choice I'm hearing from residents who are
13 lowering their thermostats in the wintertime to try
14 and alleviate some of the pain.

15 But by the way, the State Property
16 Maintenance Code mandates that landlords and
17 businesses cannot do that. They have to keep the
18 temperature at 68 degrees. So for the average person
19 in Westchester County, they are still impacted
20 indirectly by the rate hikes, and they have no
21 recourse.

22 You are the Public Service Commission

23 -- that is the recourse, that is the check and

24 balance to the system; you serve the public.

25 Utilities are not a luxury. Coming off the heels of

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 a two-and-a-half year rate hike, residents need
4 reprieve now more than ever. So I implore you,
5 please deny another rate hike, not negotiate down
6 from twelve percent, to eleven and thirteen percent,
7 to a lower number that we feel like it's a win. Deny
8 a rate hike. We need a break. Thank you.

9 A.L.J. PLANTY: Thank you. And that
10 is the end of our registered speakers. I will now
11 give anyone else who is here and wishes to speak,
12 would like to come up and fill out a card and speak,
13 the opportunity to do so.

14 I'll go off the record for just a
15 couple of minutes to give people a chance to do that.
16 Off the record, please.

17 (Off the record)

18 (On the record)

19 A.L.J. PLANTY: Thanks. Naymeerak?

20 MR. NAYMEERAK: Yes. It's pronounced
21 Nay-mee-rak. And thank you guys for hosting this,
22 and thank you, everyone, for showing up. So this is
23 my --

24 A.L.J. PLANTY: I'm sorry to interrupt
25 you, if you could just spell it just for the record.

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 MR. NAYMEERAK: Oh. Sorry about that.

4 A.L.J. PLANTY: Please, thank you.

5 MR. NAYMEERAK: It's

6 N-A-Y-M-E-E-R-A-K.

7 A.L.J. PLANTY: Thank you.

8 MR. NAYMEERAK: So this is my first
9 time at a gathering of this sort, so I'm sorry if I
10 sound a little nervous.

11 A.L.J. PLANTY: That's okay.

12 MR. NAYMEERAK: Everyone has already
13 spoken about how expensive it's getting and how the
14 company is already very successful in making a lot of
15 profit. And I don't want to put my foot in my mouth
16 by saying this, but is this program, the rate hikes,
17 is it also for New York City itself, or just for
18 Westchester County?

19 A.L.J. COSTELLO: It's for the service
20 territory for Con Edison. So it would be
21 Westchester, New York City, Bronx, Staten Island,
22 Queens, for every -- every locality in the service
23 territory covered by Con Edison.

24 MR. NAYMEERAK: Okay. Thank you for
25 clarifying that. So I've previously worked in public

1 7/09/2025 - Public Statement Hearing - 25-E-0072,

2 25-G-0073

3 housing, and one of the things that we have in public
4 housing is called the utility allowance, which is
5 what the HUD, the Federal system for Housing and
6 Urban Development, gives to tenants in regards to
7 paying their utility bills.

8 This rate hike, I think, would not
9 only increase our bills personally, but also increase
10 expenditure for the Federal Government at a very base
11 level, because that utility allowance goes up every
12 year for every single housing authority. That's all
13 over New York. So that's NYCHA, inside New York
14 City, which already pays around 200 million per year
15 to Con Edison.

16 I have a couple of notes. Give me one
17 second, please. So based on 2021 data for NYCHA that
18 they released, NYCHA pays 45 million dollars per
19 month, in 2021, to Con Edison. With these kinds of
20 rate hikes, it would go up quite a bit, like it's
21 eleven percent, 45 million per month, and that's in
22 2021.

23 And for 2022, they paid 540 million
24 dollars to Con Edison. And that's again coming from
25 our taxes. That is not coming from our paychecks

7/09/2025 - Public Statement Hearing - 25-E-0072,

25-G-0073

that we're given, you know, like we take the money home, that's our revenue, whatever we earn, and we're paying Con Edison for our bills, but it's also coming off of our taxes.

Everyone has already said it multiple times, it is a monopoly, we don't have a choice, but if they're going to monopolize the electricity usage and utilities for everyone in their service area, then they have a responsibility to serve us a little better.

UNIDENTIFIED SPEAKER: A lot better.

MR. NAYMEERAK: Oh. Yeah, a lot better. Again, yes, we have to pay for electricity, it's not -- the world doesn't run for free, you know. Everything has a cost behind it. And we understand that we have to pay the cost. But NYCHA, public housing, everyone pays into Con Edison in their service area, because no one has a choice, and they're just going to keep increasing year by year.

When I lived in the Bronx, I lived there for fourteen years, bills were always under 300 a month for a three-bedroom house. I moved up to Mount Vernon last year, and just this past winter,

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 bills went from 300 to 600. Both of my parents are
4 diabetic, they both have arthritis, during the
5 winter, they can't -- we can't realistically turn the
6 heat down because the colder it gets, the more pain
7 they're in. So during the winter, we have had to
8 keep our heat 80 degrees in the house, and bills just
9 kept coming in, higher and higher every single time.

10 We don't cook a lot with gas, again my
11 parents are older. I'm the fourth of -- five
12 children and they don't cook a lot. And it's not
13 like we're getting, you know, food out every day
14 either. But the gas bill, because of the heat during
15 the winter, the bill -- I think we accumulated around
16 7,000 dollars over the course of four months this
17 winter. And when we asked for a payment plan, which
18 we are grateful for to Con Edison, they told us they
19 would give us a payment plan for thirty years with, I
20 believe it was 15 dollars a month or so.

21 I'm going to be sixty-four by the time
22 we pay that off. I could die tomorrow. That's it,
23 right? They want me to -- the electricity bill is in
24 my name, and they want to pay that off until I'm
25 sixty-five years old. It makes no sense. If they

7/09/2025 - Public Statement Hearing - 25-E-0072,

25-G-0073

could do a better payment plan, I was open to paying more. They said no. They have a rate that they want to stick to, which is fine. You know, that's their decision. But increasing these delivery rates on common people, and then also increasing it for housing authorities, NYCHA, and other public sectors is not right, because that again comes from federal taxes that we're already paying.

So at some point we've got to look at it and think, is this a private company where CEOs are getting paid millions in their salary, or is it a public company that's also making money off of our taxes? You know, it's -- it's all over the place. CEOs are getting millions, companies getting millions from public agencies, and everyone is forced to pay it.

Again, we do have to pay because it's utilities, we don't have a choice. But we should have -- we should feel better when we're paying these people. That's how I think. Sorry if I rambled.

A.L.J. PLANTY: Thank you. We have
Bill Meyer.

MR. MEYER: Hi. Thank you for letting

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 me have this -- us to have this opportunity to speak.

4 I'm here for the rate case --

5 A.L.J. PLANTY: I'm sorry to
6 interrupt. Could you just spell your name for the
7 record?

8 MR. MEYER: Oh. B-I-L-L M-E-Y-E-R.

9 A.L.J. PLANTY: Thanks.

10 MR. MEYER: My handwriting is that

11 bad?

12 A.L.J. PLANTY: No. It's just for the
13 record.

14 A.L.J. COSTELLO: We need it to be on
15 the record.

16 MR. MEYER: Oh. Oh. Okay. Thank
17 you. Thank you. Thank you. Anyway, I'm here for
18 the rate case, rate increase, hike. This is speaking
19 to Con Edison. I think we're speaking at -- speaking
20 to.

21 A.L.J. COSTELLO: Not speaking to. We
22 work for the Department of Public Service.

23 MR. MEYER: Okay. Okay. So you're
24 hearing my comment regarding the rate hike.

25 A.L.J. COSTELLO: Correct.

1 7/09/2025 - Public Statement Hearing - 25-E-0072,
2 25-G-0073

3 can't afford, we can always advocate for another
4 supplier in the area which has been on the table
5 sometimes on and off.

6 So I would like to, you know, ask for
7 RFP for new service providers if they do go ahead
8 with this rate hike. Thank you very much.

9 A.L.J. PLANTY: Thank you. It's the
10 end of our list of speakers. I'd like to remind
11 everyone that there are other ways you may submit
12 comments. As I said before, you can do so online at
13 www.dps.ny.gov. You can mail a comment to the
14 Honorable Michelle L. Phillips, Secretary, Public
15 Service Commission, 3 Empire State Plaza, Albany, New
16 York 12223. And there's also a toll free opinion
17 line set up to receive calls from in-state callers
18 twenty-four hours a day. And that's 1-800-335-2120.

19 And all of this information about the
20 other means to submit a comment is in the notice for
21 these hearings.

22 I'd also like to draw your attention
23 to the fact that tomorrow, July 10th, there are
24 hearings at 1 p.m. and 6 p.m. at the C.W. Nixon
25 Center, in Queens, New York. That's at 112-50

