

Cases 25-E-0072, 25-G-0073, 14-M-0565, and 23-M-0298  
Energy Affordability Program Report, March 2026

Con Edison

LOW INCOME PROGRAM

MONTH ENDING:

3/31/2026

ITEM DESCRIPTION	CUSTOMERS		
	Electric-only	Gas-only	Combination
<b>1. Rate discount and participants-Total<sup>1,2</sup></b>	313,531	1,736	117,840
1a. Tier 1	291,232	1,579	100,749
1b. Tier 2	260	27	1,589
1c. Tier 3	709	90	3,896
1d. Tier 4	21,330	40	11,606
1e. New enrollments	16,617	267	5,929
1f. Exited customers	3,004	22	1,664
<b>2a. Arrears forgiveness participants-Total<sup>3</sup></b>	N/A	N/A	N/A
2b. New enrollments	N/A	N/A	N/A
2c. Exited customers	N/A	N/A	N/A
2d. Completed	N/A	N/A	N/A
2e. Defaulted	N/A	N/A	N/A
2f. Cancelled (customer request)	N/A	N/A	N/A
2g. Other	N/A	N/A	N/A
<b>3. Participant reconnection fees waived</b>	34	1	9
<b>4. Energy efficiency program participant referrals</b>	799	3	343
4a. EmPower-NY	799	3	343
4b. Other	0	0	0
	<b>DOLLARS</b>		
	<b>Electric</b>		<b>Gas</b>
<b>5a. Rate discounts-Amount expended MARCH<sup>4</sup></b>	\$16,735,132.12		\$3,728,881.38
5b. Over/under collection MARCH	\$1,073,201.21		-\$95,548.05
5c. Rate discounts-Amount expended YTD	\$42,540,051.96		\$9,522,194.17
5d. Over/under collection YTD	\$10,884,948.04		\$1,377,805.83
<b>6a. Arrears forgiveness-Amount expended<sup>3</sup></b>	N/A		N/A
6b. Over/under collection	N/A		N/A
<b>7a. Reconnection fee waivers MARCH</b>	\$992.69		\$28.15
7b. Remaining balance	-\$2,920.19		-\$84.45
<b>10a. Total Over/Under Collection (Total Expended)</b>	\$16,736,124.81		\$3,728,909.53
<b>10b. Regulatory Asset/(Liability) Balance<sup>5</sup></b>	\$0.00		\$0.00
<b>8. Average bill-Heating</b>	\$336.49		\$443.43
<b>9. Average bill-Non-heating</b>	\$133.31		\$62.36
	<b>COLLECTION DATA</b>		
	<b>Customers</b>		<b>Dollars</b>
<b>11. Participant Arrears-Total</b>	107,754		\$322,532,782.97
<b>12. Termination notices sent to participants</b>	30,582		\$58,301,976.22
<b>13a. Participants terminated</b>	6,696		\$19,615,410.49
13b. Heat Related	68		\$239,285.83
<b>14a. Participants reconnected</b>	5,751		\$3,087,179.22
14b. Due to HEAP/DSS	20		\$4,132.00
14c. Due to DPA	2,838		\$7,385,736.53
<b>15a. Active Participant DPAs-Beginning of Period</b>	60,875		\$85,976,751.87
15b. DPAs made	19,404		\$27,310,884.21
15c. DPAs reinstated	8,042		\$8,425,427.90
15d. DPAs defaulted	16,272		\$26,676,942.50
15e. DPAs satisfied	1,123		\$110,475.08
<b>15f. Active Participant DPAs-End of Period</b>	65,283		\$95,265,193.75
15g. Participants DPAs In Arrears>60 days	59,815		\$87,252,526.24
<b>16. Participant Uncollectibles</b>	1,713		\$2,600,920.66
<b>17. Budget Billing Participants</b>	282,667		n/a
17a. Credit Reconciliations (overcollections)	157,380		\$12,898,114.59
17b. Debit Reconciliations (undercollections)	120,651		-\$24,298,266.08

<sup>1</sup> The quarterly matches with NYC Human Resources Administration (HRA) and Westchester Department of Social Services (DSS) were received and began processing on March 2, 2026 and March 6, 2026, respectively.

<sup>2</sup> Participants (lines 1a - 1d) includes customers with active accounts who were enrolled in the EAP on the reporting date. Exited customers are those whose EAP enrollment ended during the report month plus EAP participants whose accounts closed and who have received a final bill. Inactive accounts which have not yet received a final bill are included neither in Participants (lines 1a-1d) nor in Exited customers (line 1f) as they are only counted as Exited after a final bill is issued.

<sup>3</sup> Con Edison does not have an arrears forgiveness program.

<sup>4</sup> Amount expended includes Gross Receipts and Sales Tax.

<sup>5</sup> Will be reported at end of year 2026.