Segment:	**REF** Reference Identification (Reject Response Reasons)		
Position:	030		
Loop:	LIN Optional (Must Use)		
Level:	Detail		
Usage:	Optional (Dependent)		
Max Use:	1		
Purpose:	To specify identifying information		
Syntax Notes:	1 At least one of REF02 or REF03 is required.		
	2 If either C04003 or C04004 is present, then the other is required.		
	3 If either C04005 or C04006 is present, then the other is required.		
Semantic Notes:	1 REF04 contains data relating to the value cited in REF02.		
Notes:	Request: Not used		
	Reject Response: Required		
	Other Responses: Not Used		

This segment is required when the transaction is a Response transaction (BGN01=11) and the action or status is Reject (ASI01=U) in order to describe the reason that a change request has been rejected.

If codes 008, ECB or MOV are used to reject AMT7 (~~Assistance Program Participation~~ ESCO Pricing Adjustment Credit) the supplier is responsible for directly reimbursing the customer.

REF~7G~C11

Data Element Summary

	Ref. Des.	Data Element	Name		Attributes
Mand.	**REF01**	**128**	**Reference Identification Qualifier**		**M ID 2/3**
			7G	Data Quality Reject Reason	
				Reject reasons associated with a reject status notification.	
Must Use	**REF02**	**127**	**Reference Identification**		**X AN 1/30**
			008	Account Inactive or Pending Inactive	
			A13	Other (REF03 required)	
			A76	Account not found (this includes inactive account numbers as well as no account number found)	
			A91	Account does not have service requested	
			API	Required information missing (REF03 Required)	
			C11	Change reason (REF*TD) missing or invalid	
			ECB	~~Customer billed using~~ EPA Credit cannot be included on customer bill due to ESCO ~~Combined~~ Billing model selection (REF03 required)	
			IF	EPA Credit not sufficiently funded	
			FRB	Incorrect billing option (REF*BLT) requested	
			FRC	Incorrect bill calculation type (REF*PC) requested	
			M76	Meter Number Invalid or Not Found	
			MOV	Customer moved outside service territory	
			W05	Requested rate not found	
Cond.	**REF03**	**352**	**Description**		**X AN 1/80**
			Used to provide explanatory text for an A13, ECB or API reject code.		