

How OEM Obtains Customer Authorization

Supplemental explanation of Section C of the October 5, 2026 application filing.

- 1. Customer-issued authorization.** OEM requests written customer authorization identifying the customer and scope of permitted access before seeking historical usage, billing, rate or contract information on the customer's behalf. The form may be a customer letter of authorization (representative sample at Exhibit C-1).
- 2. Provider-specific release.** Some utilities or suppliers require a specific data-release form. The form at Exhibit C-2 illustrates the fields and scope ordinarily requested. Where a provider mandates its own form, that provider's approved form must be completed and accepted.
- 3. Customer services agreement.** OEM's Energy Management and Service Agreement, previously filed as Exhibit A on October 5, 2026, establishes the consulting relationship and states that the client will provide the account access and authorizations needed for OEM to perform the selected services. The sample agreement does **not** by itself replace a separate utility- or supplier-required release.
- 4. Scope and customer control.** OEM seeks information for the agreed energy management, billing, tariff and procurement support services. Customers retain supplier selection and sign any energy supply contract themselves. The enclosed forms do not grant authority to obtain credit information; where such access is requested, separately sufficient customer authorization would need to be obtained.

REFERENCE TO PRIOR FILED EXHIBIT

Filing	October 5, 2026 Matter 23-01227 DMM Tracking No. 18
Already filed	Exhibit A - OEM Energy Management and Service Agreement
Relevant provisions	Section I (Services), including the customer's obligation to provide necessary access authorizations, and Section I.F (Energy Procurement).

Scope note: This exhibit clarifies the sample agreement's role in the authorization process rather than representing that every customer has signed either blank sample form.