

EXHIBIT A

Amount Due
\$88.20

Visit verizon.com/myverizon
Shop * Bill Pay * Autopay
Account Changes * Repair
On Demand/Pay Per View Details
Go green today - Go Paper Free

Verizon News

Review Your Account

Are you getting the most out of your Verizon service? You could be eligible for savings with Verizon. Give us a call at 1-888-540-7502 for your account review. Our representatives will help you choose the right service at the right price.

Quantum Goes Faster

FiOS Quantum Internet lets you blaze through all the things you do online. Stream movies, download music or upload photos and videos lightning fast. And, if you are into gaming, there's virtually no lag time. Call 1-888-367-4027 and ask about FiOS Quantum bundle deals!

Get More, Save More

Call 1-888-652-8111 to ensure you're getting the best Verizon services at a great value—from Phone, Internet and TV to money-saving bundles, international plans and fun add-ons. Together we'll find ways to save you even more.

Account Information

Statement Date: 9/4/14

Customer Account: [REDACTED]

Account Summary

Previous Balance	\$88.20
Payment Received Aug 12	-\$88.20
Balance Forward	\$0.00

New Charges

Current Activity	\$87.95
Specials and Promotions	-\$5.99
Taxes, Governmental Surcharges and Fees	\$2.07
Verizon Surcharges and Other Charges & Credits	\$4.17

Total New Charges Due by September 28, 2014 **\$88.20**

Total Amount Due **\$88.20**

Questions about your bill or service?

View your bills in detail at verizon.com or call 1-800-VERIZON (1-800-837-4966). When asked for your account number, please enter 6963002199. Customers with disabilities call 1-800-974-6006 TTY.

Want Automatic Payment?

Enroll below or at Verizon.com to authorize your financial institution to deduct the amount of your monthly bill from the account associated with your enclosed check and send payment directly to Verizon. To discontinue Automatic Payment, call Verizon. Please keep a copy of this authorization.

Please return remittance slip with payment.

To enroll in Automatic Payment (Sign and date below)

By signing above I verify that I have reviewed and accepted the terms and conditions at verizon.com/autopayterms for automatic bill payment

AMITYVILLE NY 11701



Amount Due: \$88.20

Make check payable to Verizon

\$ [] [] . [] []

VERIZON
PO BOX 15124
ALBANY NY 12212-5124



Current Activity

Monthly Charges

9/4	10/3	FiOS TV Select HD	57.99
9/4	10/3	(Rent): Digital Adapter	5.99
9/4	10/3	(Rent): Set Top Box 3 @ 7.99	23.97
Monthly Charges Subtotal			\$87.95

Current Activity Total \$87.95

Specials and Promotions

9/4	10/3	Free Digital Adapter (\$5.99 off TV)	-5.99
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Specials and Promotions Total -\$5.99

Taxes, Governmental Surcharges and Fees

NY State and Local Sales Tax			2.07
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Total Taxes, Governmental Surcharges and Fees \$2.07

Verizon Surcharges and Other Charges & Credits

Video Franchise Fee			4.09
Regulatory Recovery Fee – Federal			.08

Total Verizon Surcharges and Other Charges & Credits \$4.17

Total New Charges \$88.20

Legal Notices

Payment by Check

Paying by check authorizes check processing or use of the check information for a one-time electronic fund transfer from your account. For all payments using bank account information, we may retain the information to send you electronic refunds or enable your future electronic payments to us (to opt out, call 1-888-500-5358).

Late Payment Charges

To avoid a late payment charge of 1.5% or \$5.00, whichever is greater, payment must be received by the due date for Total New Charges on page 1.

Correspondence

Go to verizon.com/contactus or mail to PO Box 33078, St. Petersburg, FL 33733

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1-800-VERIZON. Written correspondence can be sent by fax to 1-888-806-7026, by email to videoclosedcaption@verizon.com, or by mail to Verizon, PO Box 33052, St. Petersburg, FL 33701 Attn: Cynthia Morales, Manager.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and FiOS TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service, HMC service and FiOS TV equipment. FiOS is a registered mark of Verizon Trademark Services LLC.

Bankruptcy Information

If you are or were in bankruptcy, this statement may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Local Franchise Authority – FiOS TV

Your FCC Community ID is: NY1757
After contacting Verizon for FiOS TV issues, you may call NYS Public Service Commission at 1-800-342-3377 for unresolved inquiries.



Need—to—Know Information

Customer Proprietary Network Information (CPNI) Notice

CPNI is information that relates to the type, quantity, destination, technical configuration, location, amount of use, and billing information of your telecommunications or interconnected VoIP services. This information is made available to us solely by virtue of our relationship with you. The protection of your information is important to us. Under federal law, you have a right, and we have a duty, to protect the confidentiality of your CPNI.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. Verizon offers a full range of services such as video, wireless, Internet, and long distance. Visit verizon.com for a complete listing of our services and companies.

You may choose not to have your CPNI used for the marketing purposes described above by calling us anytime at 1–866–483–9700. When you call, please have your bill and account number available. Your decision about use of your CPNI doesn't affect our provision of services to you nor eliminate all Verizon marketing contacts.

Unless you call us at the number above, Verizon may use your CPNI to market different types of services beginning 30 days after the first time we notify you of the CPNI policy described above. You may elect at any time to add or remove a restriction on the use of your CPNI. Your choice remains valid until you change your election by calling the number above.

New Bill Payment Locations

You may now visit any participating Verizon Wireless location to pay your FiOS/Home Phone bill utilizing the stores' bill payment kiosk. The kiosks accept cash, check, or credit card. To find a payment location near you, visit verizon.com/paymentlocations. Verizon Wireless locations do not currently handle FiOS equipment returns.

Decrease in Monthly Surcharge for NY State Universal Service Fund

Because Verizon has recovered the payment it has made into the Fund to date, the NY State Universal Service Fund monthly surcharge will temporarily decrease from 5 cents to 0 cents per line on October 1, 2014. Verizon will reinstate this surcharge when additional payments are made to the NY State Universal Service Fund later in 2014 or in early 2015.

We Value You

Thank you for being a loyal Verizon customer! We sincerely appreciate your business and look forward to continually providing you with the very best in entertainment. Call us at 1–888–893–8090 to learn about new ways you can enjoy your services and save with Verizon.

FiOS TV Programming Change in NY, NJ, PA

On or after July 15, 2014, the content provider changed programming on Channel 477 from "WDVB Zuus Latino" to "WDVB Soul of the South", a new television network featuring a mix of African American programming including news, dramas, comedies, feature films, court shows, music, documentaries, and talk shows.

Bill Date: January 1, 2022

- ↑ Ways to pay
- Via the My Fios app
 - Online at verizon.com/PayOnline

Your payment is due:

\$113.50

Total Due by January 26

↑ This month's charges

Fios Internet & TV Bundle	\$89.99
Services, Equipment & Discounts	-\$6.00
Fees & Other Charges	\$29.51
Total Due by January 26	\$113.50

🛒 Offers & benefits

Shop home tech

Start the new year off right with the right accessories for your home. Find the latest deals on smart home and audio choices at the online Verizon accessories store. You can even add purchases straight to your bill. Visit m.myfios.com/home-accessories

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Pay online at verizon.com/PayOnline

Total Due by Jan 26, 2022: \$113.50

Make check payable to Verizon

\$ _____.

BROOKLYN NY 11211-3281



VERIZON
PO BOX 15124
ALBANY NY 12212-5124

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			
Fios Internet 50/50	60.00	-30.00	30.00
Fios TV Preferred HD	64.99	-5.00	59.99
Bundle Price	\$124.99	-\$35.00	\$89.99
Services & Equipment Discounts			
Emergency Broadband Benefit		-30.00	
Fios 100/100 Internet Speed Upgrade			.00
Subtotal		-\$30.00	

Discount Details
\$30 discount has no current expiration.
\$5 discount has no current expiration.

Discount Details
\$30 Internet discount has no current expiration.
Complimentary.

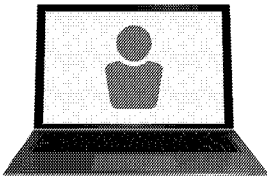
Discounts This Month - \$65.00

Discounts have been applied to the Total Due shown on page 1.

Verizon Fast Facts

My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at [verizon.com/myverizon](https://www.verizon.com/myverizon) to get started.



Frequently Asked Questions

Why does my bill fluctuate?

Your bill amount fluctuates when you:

- Request a change to your service
- Purchase or rent movies
- Use directory assistance
- Make calls outside of your calling plan
- Receive a promotional credit
- Lose a promotional credit
- Receive a price change

How can I request a duplicate bill?

Duplicate bills can be downloaded and printed at [verizon.com/billview](https://www.verizon.com/billview).

What is the balance that I currently owe?

You can review your most current balance information by using the My Fios app (works for non-Fios customers too) or online at [verizon.com/BillView](https://www.verizon.com/BillView).

Details of Payments

Payments		
Previous Balance	113.50	
Payment Received - Thank You	-113.50	12/25
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Includes discounts shown on page 2.

Fios Internet & TV Bundle		
Your bundle includes Fios Internet 50/50 and Fios TV Preferred HD		
Bundle Price	\$89.99	1/2 - 2/1

Your monthly price after the discounts shown on page 2 were applied.

Services, Equipment & Discounts		
Services		
DVR Service	12.00	
Equipment & Connections		
1 Fios TV Connection	12.00	
1 Set-Top Box		
Discounts		
Emergency Broadband Benefit	-30.00	
Fios 100/100 Internet Speed Upgrade	.00	
Subtotal	-\$6.00	1/2 - 2/1

Equipment and additional services to personalize your Fios service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
NY State and Local Sales Tax	2.13	
Verizon Surcharges & Fees		
Video Franchise Fee	5.18	
NY State and Local Tax Surcharges	2.95	
PEG Grant Fee	2.30	
Regulatory Recovery Fee - Federal	.08	
Regional Sports Network Fee	7.89	
Fios TV Broadcast Fee	6.49	
NY Municipal Construction Surcharge	2.49	
Subtotal	\$29.51	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due

\$113.50

Important

It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

Emergency Broadband Benefit

You are currently enrolled in the FCC Emergency Broadband Benefit (EBB) program and are receiving a temporary discount on your internet service. This FCC program may end at any time, although we will notify you 30 days before the final date. You must tell us if you want to keep your internet service after the program ends, at Verizon's rate without the EBB discount and subject to our general terms and conditions; all other Verizon discounts will continue as planned. If you don't opt-in to keep your internet service, it will be disconnected at the end of the program. Please visit m.vzw.com/ebb to make or change your decision.

NBC Sports Network (NBCSN) Programming Change

On or after January 1, 2022, NBC Sports Network (NBCSN) on channels 90 SD /590 HD will cease distribution. This is a provider-driven change. However, many of the NBC Sports programs will continue to be available on the USA Network and the NBC Broadcast Networks.

Important Information:

If you downgrade or disconnect your Fios TV package within 30 days of this notice, a refund for any charges paid in advance, and associated with the NBC Sports Network (NBCSN) programming will automatically be applied to your account in the next 1-2 bill cycles. Also, your account is currently not subject to an early termination fee.

Fusion network will be discontinued

On or after December 31, 2021, Univision will discontinue the Fusion network offered on channels 108 SD / 1552 HD. These channels will be removed from the Fios TV channel lineup.

Important Information:

If you downgrade or disconnect your Fios TV package within 30 days of this notice, a refund for any charges paid in advance, and associated with the Fusion programming will automatically be applied to your account in the next 1-2 bill cycles. Also, your account is currently not subject to an early termination fee.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television,

telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge of \$9 or 1.5% of your total due, whichever is greater, full payment must be received before Feb 1, 2022.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV

Your FCC Community ID is: NY1893

After contacting Verizon for Fios TV issues, you may call NYS Public Service Commission at 1-800-342-3377 for unresolved inquiries.

Bill Date: January 1, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Services

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Bill Date: June 19, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

You're enrolled in auto pay:

\$152.46

Auto pay date Jul 2



This month's charges

Fios TV & Phone Bundle	\$84.99
Services & Equipment	\$36.00
Fees & Other Charges	\$31.47
Total Due by July 14	\$152.46



Offers & benefits

First movie is on us

To thank you for choosing Fios, your first On Demand movie rental is on us. See Moonfall, the latest from "master of disaster" Roland Emmerich, director of hits Independence Day and Godzilla. Go to On Demand on your TV or PC and select a movie priced \$5.99 (plus taxes & fees) or less. Terms apply.

Return to the magic

Join Albus Dumbledore and Newt Scamander as they battle Gellert Grindelwald for the fate of the wizarding world. Watch Fantastic Beasts: The Secrets of Dumbledore, on HBO Max. To subscribe, go to channel 400 SD or 899 HD, or verizon.com/hbomax

Pay online at verizon.com/PayOnline

Auto Pay Amount:

\$152.46

Auto Pay Scheduled - Do Not Send Payment

MOUNT VERNON NY 10552



Bill Date: June 19, 2022

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			
Custom TV Lifestyle & Reality	59.99	-15.00	44.99
Fios Digital Voice US+11 Countries	40.00		40.00
Bundle Price	\$99.99	-\$15.00	\$84.99

Discount Details

\$15 discount has no current expiration.

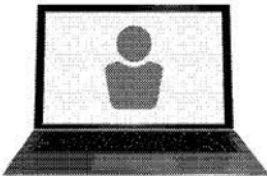
Discounts This Month - \$15.00

Discounts have been applied to the Total Due shown on page 1.

Verizon Fast Facts

My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at [verizon.com/myverizon](https://www.verizon.com/myverizon) to get started.



Frequently Asked Questions

How can I review my bill in more detail?

Review your bill at [verizon.com/billview](https://www.verizon.com/billview). Select 'View Details'.

How do I sign up for paper free billing?

You can enroll in paper free billing at [verizon.com/PaperFree](https://www.verizon.com/PaperFree).

If a credit or adjustment is applied, where do I find this on my bill?

Credits and Adjustments are located on page 3 of your bill. It may take up to two billing cycles for credits to be applied to your account and appear on your bill. You can also visit [verizon.com/BillView](https://www.verizon.com/BillView). Select 'History' and then 'Payment History'. You will see options for active investigations and any credits granted.

Bill Date: June 19, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Details of Payments

Payments		
Previous Balance	152.46	
Payment Received - Thank You	-152.46	6/2
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Includes discounts shown on page 2.

Fios TV & Phone Bundle		
Your bundle includes Custom TV Lifestyle & Reality and Fios Digital Voice US+11 Countries		
Bundle Price	\$84.99	6/20 - 7/19

Your monthly price after the discounts shown on page 2 were applied.

Services & Equipment		
Equipment & Connections		
2 Fios TV Connections	24.00	
2 Set-Top Boxes		
Rent: Fios Quantum Gateway Router	12.00	
Subtotal	\$36.00	6/20 - 7/19

Equipment and additional services to personalize your Fios service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
NY State and Local Sales Tax	6.83	
911 Surcharge	.35	
Verizon Surcharges & Fees		
Video Franchise Fee	3.56	
NY State and Local Tax Surcharges	3.96	
Federal Universal Service Fee	6.72	
Regulatory Recovery Fee - Federal	.08	
Fios TV Broadcast Fee	6.49	
FDV Administrative Charge	.99	
NY Municipal Construction Surcharge	2.49	
Subtotal	\$31.47	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$152.46

Important

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You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

WZME (channel 19 SD/519 HD) changed from MeTV+ to Story TV programming

On or after Monday, March 28, 2022, WZME (channel 19 SD/519 HD) changed from MeTV+ to Story TV programming. Story TV features non-fiction, reality based programming from A&E and the History Channel's library of content. This is a provider-driven change.

ESPN College Extra HD Channel Removal

On or after May 31, 2022, ESPN College Extra HD (channels 821 - 828) will be removed from the Fios TV line-up. Check the Fios TV on screen guide for ESPN's other channels' airing college sports programming.

Important Information: If you downgrade or disconnect your Fios TV package within 30 days of this notice, a refund for any charges paid in advance, and associated with the ESPN College Extra HD programming will automatically be applied to your account in the next 1-2 bill cycles. Also, your account is currently not subject to an early termination fee.

Customer Notices

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Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge of \$9 or 1.5% of your total due, whichever is greater, full payment must be received before Jul 20, 2022.

Service Providers

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Local Franchise Authority - Fios TV

Your FCC Community ID is: NY1794

After contacting Verizon for Fios TV issues, you may call NYS Public Service Commission at 1-800-342-3377 for unresolved inquiries.

Services

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only.

Bill Date: June 19, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Bill Date: June 27, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Your payment is due:

\$188.95

Total Due by July 22



What changed?

- Your Fios contract has expired and your monthly rate has increased. As a reminder, to thank you for your loyalty and to help offset this increase, we have extended the discount(s) shown on page 2.
- Thank you for being phenomenal! To show our appreciation for your loyalty, we have upgraded your speed to 75/75 Mbps at no additional charge.



This month's charges

Fios Internet, TV & Phone Bundle	\$106.99
Services, Equipment & Discounts	\$44.00
Fees & Other Charges	\$37.96
Total Due by July 22	\$188.95



Let's get you started

Even though we know paying bills isn't fun, we've tried to at least make paying this one convenient! Check out the "More Ways to Pay" section for tons of ways to pay, including via your mobile phone or online.

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Pay online at verizon.com/PayOnline

Total Due by Jul 22, 2022:

\$188.95

Make check payable to Verizon

\$

WANTAGH NY 11793

VERIZON
PO BOX 15124
ALBANY NY 12212-5124

Bill Date: June 27, 2022

Loyalty counts.

Please see the discount(s) below that were previously extended to thank you for your loyalty.

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			
Fios Internet 50/50	70.00	-30.00	40.00
Fios TV Preferred HD	66.99	-30.00	36.99
Fios Digital Voice Unlimited	30.00		30.00
Bundle Price	\$166.99	-\$60.00	\$106.99

Discount Details
\$30 discount expires 6/26/24.
\$30 discount expires 6/26/24.

Services & Equipment Discounts			
Fios 75/75 Internet Speed Upgrade			.00

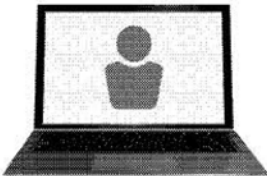
Discount Details
Complimentary.

Discounts This Month **-\$60.00**
Discounts have been applied to the Total Due shown on page 1.

Verizon Fast Facts

My Verizon

Managing your Verizon services is easy with My Verizon. You can add or change services, review and pay your bill, update your email address, create sub-accounts and more. Register at verizon.com/myverizon to get started.



Frequently Asked Questions

Why is my first bill higher than my normal monthly bill?

Your first bill will be higher because it contains charges for:

- More than a 30-day period. First Bills include "Partial Month Charges" for extra days of service from your install date to your bill date plus your monthly Charges for the next 30 days. Partial Month Charges won't appear on your next bill if there are no changes made to your account.
- One Time Activities such as setup fees for installation and activation of your service, movie rentals or directory assistance. A setup fee is an example of an item that can be billed in installments over the first three months.

How do I setup voice mail?

- Call your new access number 1.888.2FiosVM (1.888.234.6786)
- Your temporary passcode is the last 4 digits of your phone number
- Follow the prompts to set up your mailbox
- Or set up your voice mail at verizon.com/Fiosvoice under 'Voice Mail Settings'

Bill Date: June 27, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Details of Charges

Includes discounts shown on page 2.

Fios Internet, TV & Phone Bundle

Your monthly price after the discounts shown on page 2 were applied.

Your bundle includes Fios Internet 50/50, Fios TV Preferred HD and Fios Digital Voice Unlimited

Bundle Price \$106.99 6/28 - 7/27

Services, Equipment & Discounts

Equipment and additional services to personalize your Fios service.

Services

Multi-Room DVR Enhanced Service 20.00

Equipment & Connections

2 Fios TV Connections 24.00
2 Set-Top Boxes

Discounts

Fios 75/75 Internet Speed Upgrade .00

Subtotal \$44.00 6/28 - 7/27

Fees & Other Charges

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Taxes, Governmental Fees & Surcharges

NY State and Local Sales Tax 6.59
911 Surcharge .35

Verizon Surcharges & Fees

Video Franchise Fee 5.02
NY State and Local Tax Surcharges 3.27
Federal Universal Service Fee 4.79
Regulatory Recovery Fee - Federal .08
Regional Sports Network Fee 7.89
Fios TV Broadcast Fee 6.49
FDV Administrative Charge .99
NY Municipal Construction Surcharge 2.49

Subtotal \$37.96

Total Due \$188.95

Important

It's Easy to Pay Your Verizon Bill with Your Fios TV Remote Control

You just need to be registered on myverizon.com and have a saved payment method

Follow these easy steps:

Set up a Parental/Purchase Control PIN by pressing Menu, Settings, System and Parental/Purchase Control

- Press Menu, Customer Support then My Account.
- Select Billing and Payment then View Account or Make A Payment and enter your Parental Control Pin
- Select Continue to view Account Summary
- Select Continue from Account Summary, then OK again to Pay Your Bill
- Select Payment Account, from your Payment Account, then press OK to submit
- A confirmation of your payment will display once the transaction is complete

WZME (channel 19 SD/519 HD) changed from MeTV+ to Story TV programming

On or after Monday, March 28, 2022, WZME (channel 19 SD/519 HD) changed from MeTV+ to Story TV programming. Story TV features non-fiction, reality based programming from A&E and the History Channel's library of content. This is a provider-driven change.

Customer Notices

Your Choices to Limit Use and Sharing of Information for Marketing

You have choices about Verizon's use and sharing of certain information for the purpose of marketing new services to you. Verizon offers a full range of services, such as television, telematics, high-speed internet, video, and local and long distance services.

Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new

services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge of \$9 or 1.5% of your total due, whichever is greater, full payment must be received before Jul 28, 2022.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Local Franchise Authority - Fios TV

Town of Hempstead, One Washington Street, Hempstead, NY 11550-4923, 516 489-5000, Your FCC Community ID is: NY1755

After contacting Verizon for Fios TV issues, you may call NYS Public Service Commission at 1-800-342-3377 for unresolved inquiries.

Services

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

Closed Captioning Questions and Concerns?

If you have a concern or complaint with closed captioning on a program, please call Verizon at 1.800.Verizon (1.800.837.4966). Written correspondence can be sent by email to videoclosedcaption@verizon.com, or by mail to Verizon, P.O. Box 16806 Newark, NJ 07101 Attn: Katie Barton, Supv.

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Bill Date: November 7, 2020



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Your payment is due:

\$113.48

Total Due by December 2



This month's charges

Services & Equipment	\$110.99
Fees & Other Charges	\$2.49
Total Due by December 2	\$113.48



Changes from last month



Here's why

- Unpaid balance has been paid -\$113.48.
- A Late Payment Charge was added to your bill last month -\$9.00.
- Visit verizon.com/viewbill for more information.

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Pay online at verizon.com/PayOnline

Total Due by Dec 2, 2020:

\$113.48

Make check payable to Verizon

\$

BROOKLYN NY 11229-5812



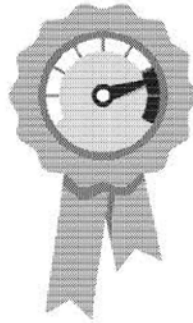
VERIZON
PO BOX 15124
ALBANY NY 12212-5124

Simplify security

Want fewer passwords, more security?
Sign in with ZenKey on the My Fios app.
Learn more at myzenkey.com/download.

Fast answers are the best answers.

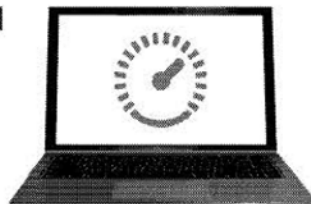
Quick, helpful support is
available online at
verizon.com/Support.



Fios Fast Facts

Test Your Internet Speed

Put your Fios Internet connection
to the test! Learn about the speed
range of your Fios service by
visiting [verizon.com/
checkyourspeed](https://verizon.com/checkyourspeed).



Customize sports

Create the ultimate fan experience by
customizing your own Sports guide in the
Fios TV app to easily follow your favorite
teams and sports. See all your live sports
options on one screen. Watch or record for
later. Download the Fios TV app today.

Frequently Asked Questions

How can I make a payment arrangement?

You can use the My Fios app or verizon.com/PayBill.

How do I verify and update my email address?

You can verify or update your email address by visiting us at
verizon.com/MyVerizon. Select 'Profile' then 'My Profile'.

What are the Taxes, Surcharges, and Fees on my bill?

Your bill includes federal, state and local
taxes, governmental surcharges and fees
as well as Verizon surcharges and fees.
These charges vary depending on what
products and services you have and in
which state you use these products and
services. For more information go to
verizon.com/TaxesAndFees.

Details of Payments

Payments		
Previous Balance	235.96	
Payment Received - Thank You	<u>-235.96</u>	10/13
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Fios Internet 100/100	110.99	11/8 - 12/7
Fees & Other Charges		
Verizon Surcharges & Fees		
NY Municipal Construction Surcharge	<u>2.49</u>	

Equipment and additional services to personalize your Fios service.

Includes both Verizon fees and governmental taxes and fees. For details, visit [verizon.com/taxesandfees](https://www.verizon.com/taxesandfees).

Total Due\$113.48

Customer Notices

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- Customer Proprietary Network Information

Customer Proprietary Network Information (CPNI) is information available to us solely by virtue of our relationship with you that relates to the type, quantity, destination, technical configuration, location, and amount of use of the telecommunications and interconnected VoIP services you purchase from us, as well as related billing information.

We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge of \$9 or 1.5% of your total due, whichever is greater, full payment must be received before Dec 8, 2020.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Services

Questions

- Visit verizon.com/Support
- 1.800.Verizon (1.800.837.4966)
- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Bill Date: June 18, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Your payment is due:

\$75.06

Total Due by July 13



This month's charges

Services & Equipment	\$55.98
Fees & Other Charges	\$19.08
Total Due by July 13	\$75.06



Offers & benefits

Shop home tech

Get the most out of your network and devices with home accessories. Find the latest smart home, security and streaming products at the online Verizon accessories store. Shopping is simple, accessory purchases can be added straight to your bill. Visit m.myfios.com/home-accessories

Return only this stub with your payment. We will not review or honor other written notifications. Visit verizon.com.

Pay online at verizon.com/PayOnline

Total Due by Jul 13, 2022:

\$75.06

Make check payable to Verizon

\$

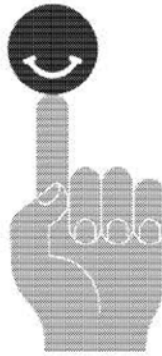
ROSLYN HEIGHT NY 11577



VERIZON
PO BOX 15124
ALBANY NY 12212-5124

Share your ideas.

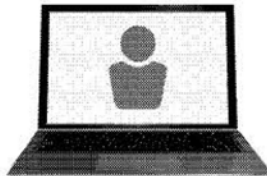
Chat and share ideas with other Verizon customers. Check out our forums at [verizon.com/Forums](https://www.verizon.com/forums).



Verizon Fast Facts

My Verizon

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Frequently Asked Questions

How can I review my bill in more detail?

Review your bill at [verizon.com/billview](https://www.verizon.com/billview). Select 'View Details'.

How do I sign up for paper free billing?

You can enroll in paper free billing at [verizon.com/PaperFree](https://www.verizon.com/PaperFree).

If a credit or adjustment is applied, where do I find this on my bill?

Credits and Adjustments are located on page 3 of your bill. It may take up to two billing cycles for credits to be applied to your account and appear on your bill. You can also visit [verizon.com/BillView](https://www.verizon.com/BillView). Select 'History' and then 'Payment History'. You will see options for active investigations and any credits granted.

Bill Date: June 18, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Details of Payments

Payments		
Previous Balance	75.06	
Payment Received - Thank You	<u>-75.06</u>	6/2
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Services & Equipment		
Services		
Fios Digital Voice Unlimited	44.99	
Fios Inside Wire Maintenance Plan	<u>10.99</u>	
Subtotal	\$55.98	6/19 - 7/18

Equipment and additional services to personalize your Fios service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
NY State and Local Sales Tax	5.34	
911 Surcharge	.35	
Verizon Surcharges & Fees		
NY State and Local Tax Surcharges	2.42	
Federal Universal Service Fee	7.49	
FDV Administrative Charge	.99	
NY Municipal Construction Surcharge	<u>2.49</u>	
Subtotal	\$19.08	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due	\$75.06
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Customer Notices

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Unless you notify us as explained below, we may use or share your information beginning 30 days after the first time we notify you of this policy. Your choice will remain valid until you notify us that you wish to change it, which you have the right to do at any time. Verizon protects your information and your choices won't affect the provision of any services you currently have with us.

- Customer Proprietary Network Information

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We may use and share your CPNI among our affiliates and agents to offer you services that are different from the services you currently purchase from us. If you don't want us to use or share your CPNI with our affiliates and agents for this purpose, let us know by calling us any time at 1.866.483.9700.

- Information about Your Credit

Information about your credit includes your credit score, the information found in your consumer reports and your account history with us. We may share this information among the Verizon family of companies for the purpose of marketing new services to you. If you don't want us to share this information among the Verizon family of companies for the purpose of marketing new services to you, let us know by calling us any time at 1.844.366.2879.

Electronic Fund Transfer (EFT)

Paying by check authorizes us to process your check or use the check information for a one-time EFT from your bank account. Verizon may retain this information to send you electronic refunds or enable your future electronic payments to us. If you do not want Verizon to retain your bank information, call 1.888.500.5358.

Late Payment Charge

To avoid a late payment charge of \$9 or 1.5% of your total due, whichever is greater, full payment must be received before Jul 19, 2022.

Service Providers

Verizon NY provides regional, local calling and related features, other voice services, and Fios TV service, unless otherwise indicated. Verizon Long Distance provides long distance calling and other services identified by "VLD" in the applicable billed line item. Verizon Online provides Internet service and Fios TV equipment. Fios is a registered mark of Verizon Trademark Services LLC.

Services

Questions

- Visit verizon.com/Support
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- Customers with disabilities, call 1.800.974.6006 (voice or tty)

More Ways to Pay

- Set up auto pay: verizon.com/AutoPay
- Pay in person: verizon.com/PaymentLocations
- Pay by phone (fee applies): 1.800.837.4966

Bankruptcy Information

If you are or were in bankruptcy, this bill may include amounts for pre-bankruptcy service. You should not pay pre-bankruptcy amounts; they are for your information only. Mail bankruptcy-related correspondence to 500 Technology Drive, Suite 550, Weldon Spring, MO 63304.

Bill Date: June 18, 2022

- ↑ Ways to pay
- Via the My Fios app
 - Online at verizon.com/PayOnline

You're enrolled in auto pay:

\$57.29

Auto pay date Jul 10

↑ This month's charges

Internet & Phone Bundle	\$79.99
Services, Equipment & Discounts	-\$39.99
Fees & Other Charges	\$17.29
Total Due by July 13	\$57.29

🛒 Offers & benefits

Shop home tech
Get the most out of your network and devices with home accessories. Find the latest smart home, security and streaming products at the online Verizon accessories store. Shopping is simple, accessory purchases can be added straight to your bill. Visit m.myfios.com/home-accessories

Pay online at verizon.com/PayOnline

Auto Pay Amount: \$57.29
Auto Pay Scheduled - Do Not Send Payment

BROOKLYN NY 11208



Bill Date: June 18, 2022

Your Discounts

	Price	Your Discounts	Amount You Pay
Bundle Discounts			
Fios Internet 50/50	69.99	-30.00	39.99
Fios Digital Voice Unlimited	40.00		40.00
Bundle Price	\$109.99	-\$30.00	\$79.99
Services & Equipment Discounts			
Auto Pay and Paper Free Discount		-10.00	
Affordable Connectivity Program		-29.99	
Fios 100/100 Internet Speed Upgrade			.00
Subtotal		-\$39.99	
Discounts This Month		-\$69.99	

Discounts have been applied to the Total Due shown on page 1.

Discount Details
\$30 discount has no current expiration.

Discount Details
\$10 Internet discount has no current expiration.
\$29.99 Internet discount has no current expiration.
Complimentary.

Verizon Fast Facts

In-Home Agent

In-Home Agent is a computer-based application that provides fast, easy solutions to common questions. It gives you 24/7 technical support at the click of your mouse! Visit verizon.com/inhomeagent for details.



Frequently Asked Questions

How can I review my bill in more detail?

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Bill Date: June 18, 2022



Ways to pay

- Via the My Fios app
- Online at verizon.com/PayOnline

Details of Payments

Payments		
Previous Balance	57.29	
Payment Received - Thank You	-57.29	6/10
Balance Forward	\$0.00	

Payment activity since last bill date.

Details of Charges

Includes discounts shown on page 2.

Internet & Phone Bundle		
Your bundle includes Fios Internet 50/50 and Fios Digital Voice Unlimited		
Bundle Price	\$79.99	6/19 - 7/18

Your monthly price after the discounts shown on page 2 were applied.

Services, Equipment & Discounts		
Discounts		
Auto Pay and Paper Free Discount	-10.00	
Affordable Connectivity Program	-29.99	
Fios 100/100 Internet Speed Upgrade	.00	
Subtotal	-\$39.99	6/19 - 7/18

Equipment and additional services to personalize your Fios service.

Fees & Other Charges		
Taxes, Governmental Fees & Surcharges		
NY State and Local Sales Tax	3.87	
911 Surcharge	1.00	
Verizon Surcharges & Fees		
NY State and Local Tax Surcharges	2.61	
Federal Universal Service Fee	6.33	
FDV Administrative Charge	.99	
NY Municipal Construction Surcharge	2.49	
Subtotal	\$17.29	

Includes both Verizon fees and governmental taxes and fees. For details, visit verizon.com/taxesandfees.

Total Due \$57.29

Important

Affordable Connectivity Program

You are currently enrolled in the FCC Affordable Connectivity Program (ACP) and the subsidy on your internet service has been applied. Please note the subsidy may only be applied to your internet service.

As an ACP customer you have the right to file a complaint with the FCC at <https://consumercomplaints.fcc.gov/hc/en-us> or call 888-225-5322.

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