Segment:	**REF** Reference Identification (Human Needs Customer)
Position:	030
Loop:	LIN Optional (Must Use)
Level:	Detail
Usage:	Optional (Dependent)
Max Use:	1
Purpose:	To specify identifying information
Syntax Notes:	1 At least one of REF02 or REF03 is required.
	2 If either C04003 or C04004 is present, then the other is required.
	3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes:	1 REF04 contains data relating to the value cited in REF02.
Notes:	Enrollment Request: Conditional
	Other Requests/Response: Not Used

Where required by the utility in its Utility Maintained EDI Guide, this segment must be present in Requests sent to the utility when the commodity is gas and the non-residential customer being enrolled meets the definition of a Human Needs Customer as found in the utility's tariff. Generally, Human Needs Customers are defined as accounts that rely solely on gas for heating that are residential in character such as facilities which house patients or residents on an overnight basis (hospitals or prisons) or critical care accounts (nursing or other acute care facilities).

This segment may be provided in Gas Enrollment Requests sent to other utilities with the mutual agreement of the trading partners.

REF~ALC~Y
REF~ALC~N

Data Element Summary

	Ref. Des.	Data Element	Name		Attributes	
Mand.	**REF01**	**128**	**Reference Identification Qualifier**		**M**	**ID 2/3**
			ALC Agency Location Code			
Must Use	**REF02**	**127**	**Reference Identification**		**X**	**AN 1/30**
			N This customer is NOT a human needs customer			
			Y This customer is a human needs customer			