

# **COVID-19 Utility Moratorium on Terminations and Disconnections for Small Commercial Customers**

## **How long is the moratorium and who is covered?**

The moratorium is in effect until 180 days after the COVID-19 state of emergency is lifted or expires or December 31, 2021, whichever date is earlier.

After that, the moratorium only covers small commercial customers with twenty-five or fewer employees that are NOT a (a) publicly held company, or a subsidiary thereof, (b) seasonal, short-term, or temporary customer, (c) high energy customer as defined by the commission, or (d) that the utility can demonstrate has the resources to pay the bill; and the small business has experienced a change in financial circumstances due to the COVID-19 state of emergency that self-certifies with the company.

## **What do you need to do?**

If your small business has experienced a change in financial circumstances after March 7, 2020, you are responsible for certifying the change with the utility to prevent termination. You can contact Corning Natural Gas customer service or complete the small commercial certification and mail it to our office for us to contact you to set up a Deferred Payment Agreement. You will need to provide supporting documentation that your small business meets the requirements.

## **What if your circumstances have NOT changed?**

You can contact Corning Natural Gas customer service to enter into a Deferred Payment Agreement to prevent future terminations. During the 180-day period after the state of emergency, there will not be a requirement of a down payment for a Deferred Payment Agreement.

## **How is Corning Natural Gas helping customers?**

We will continue to not charge late fees for the duration of the additional 180-day period. We are referring customers to programs that help with utility bill payments. We are setting up Deferred Payment Agreements with customers who cannot pay in full.

# **CERTIFICATION OF CHANGE IN FINANCIAL CIRCUMSTANCES FOR SMALL COMMERCIAL CUSTOMERS**

## **Corning Natural Gas Account Information:**

Account Number: \_\_\_\_\_

Telephone Number: \_\_\_\_\_

E-mail: \_\_\_\_\_

Service Address: \_\_\_\_\_

\_\_\_\_\_

## **Certification:**

Please read the below certification. Your signature is verification that you are stating this to be true.

“I attest that due to the COVID-19 state of emergency, which began March 7, 2020, the business that I own or am an officer of has experienced a change in financial circumstances.”

You are also certifying that the business has twenty-five or fewer employees; the business is not a publicly held company, or a subsidiary thereof; and, the business is not a seasonal, short-term, or temporary customer of the utility.

\_\_\_\_\_  
Name on Corning Natural Gas Account

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date



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[www.corninggas.com](http://www.corninggas.com)