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**11216-3601**

**Please Pay  
Upon Receipt  
400.83 H**

**Account Number**

Make checks payable to National Grid.  
Write your account number on check.

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Please mail this part of bill with your payment.

Service To	Account Number	Next Meter Reading	Bill Date
1	[REDACTED]	<b>Nov 20 '17</b>	<b>Oct 20 '17</b>
Rate <b>1B</b> Res. Heating		<b>For Customer Assistance Please call (718) 643-4050</b>	

**CURRENT BILL ITEMIZED**

**In 30 days you used 70 therms:**

Oct 20 2017 reading ACTUAL	5466
Sep 20 2017 reading ACTUAL	5399
CCF Used for METER# 005514934	67
Thermal Factor	x 1.0417
Total therms used	70

**Your Cost is determined as follows:**

Minimum Charge (First 3.0 therms or less)	\$22.53
Next 47.0 @ \$.8203	38.55
Next 20.0 @ \$.2906	5.81
Delivery Rate Adjustment: @ \$.17714 /therm	12.40
System Benefits Charge: @ \$.01640 /therm	1.15
MTA Surcharge	.20

**GAS DELIVERY CHARGE** \$80.64

**GAS SUPPLY CHARGE**  
@ \$.45610 /therm 31.93  
MTA Surcharge .08  
4.5000 % Sales Tax 1.44

Supply Subtotal \$33.45  
4.5000 % Sales Tax on Gas Delivery 3.63

Bill. Charge (incl. tax & surchg) 1.07

**TOTAL CURRENT CHARGES** \$118.79

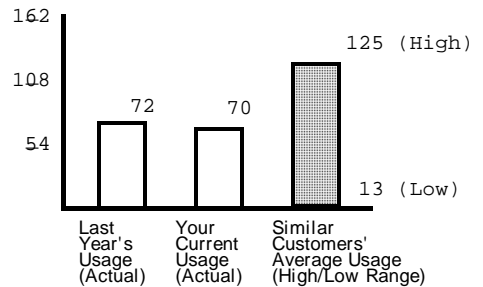
**SUMMARY OF CHARGES**

Total Current Charges	\$118.79
Amount Due Last Bill	633.54
Your Total Payments Since Last Bill. Thank You!	- 355.43
Late Pmt Chg	4.17
Deposit Interest	-.24

**Please Pay Upon Receipt** \$400.83

If payment received after 11/12/2017  
a late payment charge of \$6.01  
(1.5% of outstanding charges) may be added.

**YOUR GAS USAGE COMPARISON**



During this period the average temperature was 69 F. Last year it was 64 F.

**IMPORTANT MESSAGES**

**-----URGENT REMINDER-----**

You have not responded to our previous notices and your account is seriously delinquent. If you have already made payment, thank you. If you have a financial problem you may be eligible for a deferred payment agreement that can bring your past bills up to date with monthly payments. If eligible, this is available using our automated telephone services at the Customer Assistance number above and online at [www.nationalgridus.com](http://www.nationalgridus.com).

An electronic meter reading device provides us with your actual meter reading.

## Bill Payment

Bills may be paid at any National Grid Customer Service Center or at Authorized Payment Locations in Brooklyn, Queens, and Staten Island. A list of locations is available online and upon request.

## DirectPay Service

Have your bill payments transferred automatically from your checking or savings account. Enroll online or call.

National Grid  
P.O. Box 11741  
Newark, NJ 07101-9839

## Moving?

Please give 10 days' notice when moving. Make your move easier - open or close an account at [www.nationalgridus.com](http://www.nationalgridus.com).

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← Tear here →

Please be sure the address above appears in the return envelope window. For greater convenience, pay your bill online, anytime, at : [www.nationalgridus.com](http://www.nationalgridus.com)

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## Billing or Service Questions

\*Call (718) 643-4050 or visit a National Grid Customer Service Center. Call us first! Most questions can be answered by telephone. If you prefer to write include a note with your payment and mail to: National Grid, Attn: Customer Correspondence, One MetroTech Center, 16th Floor, Brooklyn, NY 11201.

National Grid reserves the right to upwardly adjust a previously issued bill or back bill.

## Billing Rate Schedule:

Your billing rate is shown on the front. A complete rate schedule is available upon request.

## Understanding Terms On Your Bill:

**CCF:** The unit of gas volume (100 cubic feet) as measured by your meter.

**Thermal Factor:** The factor that converts the quantity of gas used (CCF) to a quality measurement (Therms).

**Therm:** A unit of heat content equal to 100,000 British Thermal Units (BTU). A BTU represents the amount of heat required to raise the temperature of one pound of water by one degree Fahrenheit. The number of CCFs is multiplied by a conversion factor to determine the therms used. The number of therms is used to determine the gas charges on your bill.

## Customer Service Centers:

### Brooklyn

345 Jay Street, weekdays 8:15 a.m. to 5:00 p.m.  
1535 Pitkin Avenue, weekdays 8:30 a.m. to 5:00 p.m.

### Queens

89-67 162nd Street, weekdays 8:30 a.m. to 5:00 p.m.

**Fixed Factor Multiplier:** Due to their design, some meters record a fraction of the total usage. The multiplier is used to convert the recorded meter reading on these types of meters to total actual consumption.

### Staten Island

2031 Forest Avenue (Corner Maple Pkwy)  
weekdays 8:30 a.m. to 5:00 p.m.

**Gas Delivery Charge:** The **Minimum Charge** is a fixed charge prorated for the number of days of service. The **Billing Charge** reflects costs associated with issuing bills and processing payments. If you buy gas supply from an ESCO who does not bill its charges separately, you avoid the Billing Charge. The **Delivery Rate Adjustment** includes the Site Investigation and Remediation Surcharge (recovers deferred site remediation costs) and weather-related debits and/or credits (heating customers only). The **System Benefits Charge** recovers the cost of energy efficiency programs. It also includes State and City Gross Receipts Tax (4.548% Residential; 2.407% Commercial).

## Special Customer Services:

### Hearing or Speech-Impaired Customers

Call TTY Line 711

### Services for Sight Impaired Customers

Braille and large print bills are available.

### Senior Citizen/Disabled Customer Programs

### Financial Assistance Programs

Call (718) 403-2171

**Gas Delivery Adjustment:** The cost of storing and transporting natural gas. It also includes Gross Receipts Tax (2.407%).

## Visit National Grid Online:

Check your latest account status, view and pay your bill, or provide a meter reading, 24 hours a day, 7 days a week at [www.nationalgridus.com](http://www.nationalgridus.com).

## Payment Address:

Our payment address is: National Grid, P.O. Box 11741, Newark, NJ 07101-9839

## Statement of Account:

A comprehensive statement of your account showing your past use and bills is available online or upon request.

**Gas Supply Charge:** A charge to reflect the Company's cost of gas purchased from suppliers and transporting the gas to the Company's distribution system. If you choose an alternate supplier, the price will be what you agree upon with that supplier. It also includes Gross Receipts Tax (2.407%).

## Notice About Electronic Check Conversion:

By sending your completed, signed check to us, you authorize us to use the account information from your check to make an electronic fund transfer from your account for the same amount as the check. If the electronic fund transfer cannot be processed for technical reasons, you authorize us to process the copy of your check.

**MTA Surcharge:** State imposed taxes on utilities to maintain mass transit fares.

**Sales Tax:** The Company is required to collect state and local sales tax in all NY State counties. Some school districts also impose sales tax.

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**DUPLICATE  
PAYMENT  
COUPON**

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**ADDITIONAL MESSAGES**

The Billing Charge, now shown separately, is not charged when you buy gas supply from an ESCO that includes its charges on our bills; one of several savings opportunities. It has been separated from the Minimum Charge, which has been reduced, so there is no effect on your overall cost.

Pay your bills online.  
Get started today at [ngrid.com/payonline](http://ngrid.com/payonline). For free online access to your gas account, here is your unique access code: .  
Just visit us online, click "My Account" and register your account.

A Deposit was first applied to your account on 07/27/2015, and your current deposit amount is \$50.00. The Interest credited to your account is for the period of 10/03/2016 to 10/02/2017.

Your last bill was not paid within 23 days of the bill date. As a result, a Late Payment Charge of 1.5% per month has been added to your bill. If payment is not received within 23 days from the date of this bill, an additional charge of 1.5% per month will be added. You can make a payment using our automated services at the Customer Service telephone number above or online with "My Account" at [www.nationalgridus.com](http://www.nationalgridus.com).

Nothing beats the reliability of natural gas. It's always there when you need it. Over 90% of our supply is produced right here in North America. It's the clean, efficient, and safe choice for cooking, heating and many other uses.

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