

#### ADAM T. CONWAY, ESQ.

aconway@couchwhite.com 518.320.3423 direct 518.426.0376 fax

August 29, 2023

#### **VIA ELECTRONIC FILING**

Hon. Michelle L. Phillips Secretary to the Commission New York State Public Service Commission Three Empire State Plaza Albany, New York 12223-1350

Re: Case \_\_\_\_\_\_ - Notice of Intent of AMP Property Owner L.P. to Submeter Electricity at 266 West 96th Street, New York, New York, Located in the Territory of Consolidated Edison Company of New York, Inc.

Dear Secretary Phillips:

On behalf of AMP Property Owner L.P., attached please find the *Notice of Intent of AMP Property Owner L.P. to Submeter Electricity at 266 West 96th Street, New York, New York, Located in the Territory of Consolidated Edison Company of New York, Inc.* Please contact me with any questions.

Respectfully submitted,

ADAM T. CONWAY

Adam T. Conway, Esq.
Partner

#### Attachment

cc: Kerri Ann Kirschbaum, Esq. – Con Edison (via email; w/att.) Mr. Matt Glasser – Con Edison (via email; w/att.)

# STATE OF NEW YORK PUBLIC SERVICE COMMISSION

Notice of Intent of AMP Property Owner L.P.	)	
to Submeter Electricity at 266 West 96th Street,	)	
New York, New York, Located in the Territory	) <b>Case No.</b>	
of Consolidated Edison Company of New York, Inc.	)	

#### NOTICE OF INTENT TO SUBMETER ELECTRICITY

AMP Property Owner L.P. ("Applicant"), the developer of a new multi-unit building located at 266 West 96th Street, New York, NY 10025 (the "Building"), hereby requests authorization to submeter the 171 residential apartments to be located in the Building. Applicant currently anticipates that the Buildings will be ready for occupancy in February 2024.

Because Applicant is seeking authorization to submeter at a new, master-metered multiunit residential premises that will not utilize electric heat, Applicant hereby provides the information required in a Notice of Intent to Submeter pursuant to Section 96.3(a) of the NYS Public Service Commission's ("Commission") Rules and Regulations (16 NYCRR § 96.3(a)). Furthermore, none of the units at the Buildings are occupied as of the date of this Notice of Intent. Therefore, the notice requirements in 16 NYCRR §§ 96.3(a) and (c) are not applicable to Applicant.

However, as described in more detail below, Applicant will include a Submetering Lease Rider with all leases for units at the Buildings. This lease rider will provide prospective residents with notice, prior to signing a lease agreement, that electricity will be supplied on a submetered basis and the residents will be responsible for electric charges. Furthermore, each year Applicant will provide every resident with the Annual Notification of Rights required by the Home Energy Fair Practices Act ("HEFPA").

#### INFORMATION REQUIRED BY 16 NYCRR § 96.3(A)

#### A. Description of the type of submetering system to be installed

Applicant will utilize SATEC, Inc.'s BFM136 electric submetering system. This system was approved by the Commission for use in residential electric submetering applications on March 4, 2015<sup>1</sup> and is capable of terminating electric service to individual units.

#### B. Description of methods to be used to calculate bills

The monthly bills will be based on Consolidated Edison Company of New York, Inc.'s ("Con Edison") rates and charges for direct-metered, residential electric service, specifically Service Classification ("S.C.") No. 1, Rate I. In no event will the total bill for a billing period for any unit (including any monthly administrative charge) exceed Con Edison's rates and charges for delivery and commodity in that billing period for similarly situated, direct-metered residential customers. Each billing period, Applicant's billing agent will read submetered usage data, utilizing the billing cycle dates on the Con Edison master meter. For example, if the master meter billing cycle is March 1 – March 31, Applicant's billing agent will process submetered usage data from March 1 – March 31 for each submeter. Applicant's billing agent will then confirm and update all applicable charges under S.C. No. 1, Rate I, utilizing the most recent information in Con Edison's tariff and any relevant tariff statements. Applicant's billing agent will sum all applicable S.C. No. 1 charges and multiply the summed charges by the kWh usage data pulled from the submeter. Once bills are generated with the appropriate rates, Applicant's billing agent will run the final bills through Con Edison's online submetering billing calculator to confirm that the submetered charges do not exceed Con Edison's charges for delivery and commodity during the relevant billing period.

<sup>&</sup>lt;sup>1</sup> Case 14-E-0203 – <u>Petition of SATEC, Inc. for Approval of the BFM Electric Multi-Channel Meter, Order Regarding SATEC BFM 136 Electric Meter (issued March 4, 2015).</u>

If a submetered resident at the Building self-identifies as eligible for Con Edison's low-income energy affordability program ("EAP"), and provides appropriate documentation that they are beneficiaries in applicable public assistance programs (e.g., an award letter), then any submetered charges to that resident will be inclusive of EAP bill discounts.

A copy of a sample submetered bill is attached hereto as **Exhibit A**. Consistent with the Commission's rules and regulations, the meter reading data and billing calculations will be documented and retained for a six year period for each unit.

#### C. Plan for Complying with the Provisions of HEFPA

Attached hereto as **Exhibit B** is a HEFPA Implementation Plan containing, among other things: (i) sample forms to be used to determine residents' assets; (ii) sample budget and quarterly billing forms; (iii) sample past due reminder notice; (iv) sample notice to social services of a resident's inability to pay; (v) final notice to terminate service; (vi) annual resident notification of rights; (vii) description of bill contents; (viii) sample budget or levelized payment plans; (ix) sample deferred payment agreement; and (x) complaint handling procedures.

#### **D.** Submeterer Identification Form

The Submeterer Identification Form is attached as **Exhibit C** hereto.

#### E. Description of the method to be used to back out electric charges from rent

This section is not applicable. The Buildings are new construction and submetered electric charges will be billed separately from all other charges.

#### F. Submetering Lease Rider

As noted above, Applicant will include a Submetering Lease Rider with all lease agreements at the Building, which will provide prospective residents with notice, prior to signing a lease, that electricity will be supplied on a submetered basis and the residents will be responsible

for electric charges and includes, among other things, summaries of the submetering complaint rocedures and the HEFPA rights and responsibilities of residents. The Submetering Lease Rider that Applicant will utilize at the Building will be in a format substantially similar to the Lease Rider attached hereto as **Exhibit D**.

#### G. Proof of service

Simultaneously with the filing of this Notice of Intent, a copy was sent via electronic mail to Con Edison, the utility company providing service to the premises to be submetered. Attached to this Notice of Intent as **Exhibit E** is a verification confirming electronic service on the utility.

#### H. Refrigerators

The Building is new construction and each residential unit will be initially equipped with a new refrigerator.

#### I. Description of electric energy efficiency measures to be installed

Applicant intends for the Building to be Enterprise Green Communities certified. This means that the Building will incorporate several energy efficiency measures, sustainable design, and environmentally friendly practices.

For example, Applicant plans to initially equip each residential unit in the Building with Energy Star-rated refrigerators and dishwashers, as well as energy efficient washers and dryers. Applicant also plans to incorporate efficient high efficacy LED lighting fixtures, a high-efficiency gas-fired boiler that is used for domestic water usage, and energy efficient cooled Variable Refrigerant Flow ("VRF") heat pump systems. Outside of individual units, Applicant plans to incorporate efficient common area lighting fixtures with occupancy sensors, photocells, dimming and a sophisticated lighting control system. Applicant is also planning to utilize low-e glass to help

keep heat inside during the winter and outside during the summer, which should reduce the Building's overall heating and air conditioning consumption.

# J. Description of information and education programs to be provided to residents

Each year, Applicant plans to provide unit owners with information on how they can reduce energy usage. Applicant will distribute this information at the same time the annual notification of HEFPA rights is distributed. Sample energy reduction information is attached as **Exhibit F** to this Notice of Intent.

#### K. Information regarding income-based housing assistance

As described herein, fewer than 20% of the units in the Building will receive income-based housing assistance, and as such the requirements of 16 NYCRR § 96.5(k) are not applicable to the Building.

Applicant will utilize the 421-a(16) Affordable New York Housing Program. Of the 171 submetered residential units at the Building: (i) 11 will be reserved for tenants earning up to 27% of area median income ("AMI"); (ii) 8 will be reserved for tenants earning up to 67% AMI; (iii) 13 will be reserved for tenants earning up to 77% AMI; and (iv) 35 will be reserved for tenants earning up to 120% AMI.

Part 96 of the Commission's regulations, specifically 16 NYCRR § 96.5(k), states that an energy audit must be conducted prior to the commencement of submetering when an application "is made with respect to a premise in which 20% or more of the residents receive income-based housing assistance." Although 16 NYCRR Part 96 does not define the term "income-based housing assistance," the Commission has in the past required compliance with the provisions of §96.5(k) when either of two conditions apply: (a) the resident receives a direct subsidy to assist a low-income household in paying housing costs, e.g., a Section 8 housing voucher; or (b) rental units

are offered by the owner at a reduced rate to residents whose income is below the area median, e.g., the 421-a Affordable Housing Program.<sup>2</sup>

In this case, only 18.7% of the total units in the Building (32 out of 171) will be reserved for residents that are required to be earning below the area median income. The remaining 81.3% (139 out of 171) will be either market-rate units or reserved for residents earning above the area median income. Because fewer than 20% of units will be reserved for residents that earn below area median income, the requirements of 16 NYCRR § 96.5(k) are not applicable to the Building.<sup>3</sup>

#### L. Information pertaining to property utilizing electric heat

The Building will not be an "electric heat property." Heating and cooling within each unit will be provided via VRF heat pumps. Each apartment will have its own air handling unit ("AHU") that will be connected to a shared condensing unit on a mechanical floor within the Building. Because the condensing units are shared across apartments and are powered from the Building's common electricity load, the electricity used for heating and cooling the residential units will not be measured by the submeters. Under these circumstances, and consistent with the Commission's recent similar precedent, the Building's heating and cooling system does not constitute electric heat and the requirements of 16 NYCRR § 96.5(1) are not applicable.<sup>4</sup>

See e.q., Case 20-E-0476, Petition of 329 St. Nick LLC to Submeter Electricity at 3-31 St. Nicholas Avenue, Flushing, New York 11385, Located in the Territory of Consolidated Edison Company of New York, Inc., Order Authorizing Submetering (issued April 21, 2021) at 5.

<sup>&</sup>lt;sup>3</sup> Case 19-E-0499, Notice of Intent and Waiver Request of 123 Linden LLC to Submeter Electricity at 123 Linden Boulevard, Brooklyn, New York, Order Authorizing Submetering (issued November 20, 2019).

See Case 20-E-0393, Notice of Intent of 136 Broadway, LP to Submeter Electricity at 132-136 Broadway, Schenectady, New York 12305, Order Authorizing Submetering (issued March 22, 2021) at 2, fn 1.

#### **CONCLUSION**

For all of the foregoing reasons, Applicant's submetering plan satisfies the requirements of 16 NYCRR Part 96; is in the public interest; and is consistent with the provision of safe and adequate service to residents. Accordingly, Applicant respectfully requests that the Commission approve this Notice of Intent to Submeter.

Dated: August 29, 2023

Albany, New York

Respectfully submitted,

Adam 7. Conway

Adam T. Conway, Esq.
COUCH WHITE, LLP
Counsel for Applicant
540 Broadway
P.O. Box 22222
Albany, New York 12201-2222
(518) 426-4600
aconway@couchwhite.com

# EXHIBIT A SAMPLE BILL



Computation No. 351833

Meter No.
Billing month

1147746-5
March 2023

Metering period 2/2/2023 - 3/26/2023

Invoice date 3/26/2023

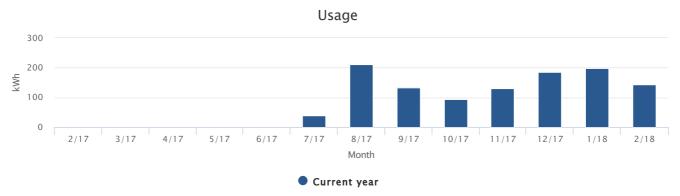
Number of days in period 32 Method of Charge Co

Con Edison SC1 Rate

Payment is due upon receipt of this bill.

To Mike Schmidt
Customer Name
Address Mew York, NY 10025

Description	Previous Reading	Present Reading	Usage (kWh)	Price (cents)	Total Cost (\$)
Your Supply Charges					
Supply	1,564	1,727	163.00	5.65	9.21
Merchant Function Charge	1,564	1,727	163.00	0.39	0.635
Statement of Clean Energy Standard Supply Surcharge	1,564	1,727	163.00	0.327	0.533
Adjustment Factors - MSC I & MSC II	1,564	1,727	163.00	1.18	1.93
Supply: GRT & Other tax surchages				0.024	0.25
Total Supply Charges					12.55
Your Delivery Charges					
Basic Service Charge			32.00	52.53	16.81
Billing and Payment Processing Charge					1.20
Delivery	1,564	1,727	163.00	10.22	16.66
Statement of Monthly Adjustment Clause	1,564	1,727	163.00	0.565	0.921
Adjustment Factors - MAC	1,564	1,727	163.00	0.00	0.00
SBC/RPS charges	1,564	1,727	163.00	0.68	1.11
Delivery: GRT & Other tax surcharges				5.05%	1.86
Delivery Total					38.63
Total kWh	1,564	1,727	163.00		
Sales Tax				4.50%	2.22
Electrical Total			163.00		51.18
Total Charge					53.40



Make payable to:

Produced with Expertpower™

expertpower™

# EXHIBIT B HEFPA IMPLEMENTATION PLAN

# **HEFPA IMPLEMENTATION PLAN**

### 266 W 96th St., New York, NY 10025

- 1. Procedure To Pursue Collection of Utility Charges
- 2. Deferred Payment Agreement Package
- 3. Budget Billing Agreement
- 4. Late Payment Procedures
- 5. Complaint Resolution Plan
- 6. Final Termination Notice
- 7. Annual Notification of Rights

# 1. PROCEDURE TO PURSUE COLLECTION OF UTILITY CHARGES

#### **Step 1: Receive Master Utility Invoice**

Staff for the Buildings, or its billing agent acting on its behalf, (collectively, "Submeterer" or "Staff") shall process the master invoice received from the utility (*e.g.*, Consolidated Edison Company of New York, Inc.) and note the date it was received.

#### **Step 2: Mail Utility Bill to Residents**

Within 10 days after receipt of the master utility invoice, Submeterer shall calculate and distribute a submetered utility statement to each resident. Payment is due within 30 days from receipt of the submetered bill.

#### **Step 3: Identify Past Due Accounts**

Twenty (20) days after the due date of the submetered utility bill, Submeterer will generate a report from its computer system that will list all past due utility accounts. If Staff deems necessary, Staff will review this list and contact each resident with a past due utility account. Staff will provide the following documents to each such resident: *Deferred Billing Agreement Option Form* and the *Deferred Payment Agreement – Required Information and Documents Form*.

#### **Step 4: Negotiation of Deferred Payment Agreement**

If a resident expresses interest in a Deferred Payment Agreement, Staff will enter into good faith negotiations with the person regarding the terms of a Deferred Payment Agreement. A meeting between Staff and the resident must be scheduled within five (5) days to review the resident's income, assets and monthly financial obligations for the purpose of determining an equitable and fair payment agreement considering the financial circumstances of the resident. A *Deferred Payment Agreement Appointment Letter* will be immediately hand-delivered and mailed to the resident. The contents of that letter will include:

- Appointment date and time.
- A listing of all information that must be provided during the meeting.
- A copy of the *Deferred Payment Agreement Worksheet* that will be used to determine the monthly amount that will be paid under the Deferred Payment Agreement. It is important to remember that the *Deferred Payment Agreement Worksheet* is NOT the Deferred Payment Agreement.

During the meeting, Staff and the resident will:

- Review the resident's income, assets and reasonable monthly expenses.
- Complete the *Deferred Payment Agreement Worksheet* for the purposes of determining an equitable and fair monthly payment amount based on the

- resident's financial circumstances. The minimum payment will not be less than \$10.00 per month.
- As appropriate, negotiate and complete the Deferred Payment Agreement.

If an agreement is reached, the Deferred Payment Agreement will be signed by both parties during the meeting. Provided that the resident then adheres to the terms of the Deferred Payment Agreement, no further action is needed other than monitoring the resident's compliance with the terms of the Deferred Payment Agreement.

If the resident fails to attend the meeting, Staff will contact the resident by phone to reschedule the meeting. If the resident is unable to reschedule the meeting, Staff will attempt to negotiate the terms of a Deferred Payment Agreement during the call. If the terms of a Deferred Payment Agreement are agreed to by phone, Staff will send the resident the Deferred Payment Agreement for his/her signature.

#### **Step 5: Default of a Deferred Payment Agreement Obligation**

If a resident with a Deferred Payment Agreement misses a payment, certain actions must be taken before Submeterer can seek to terminate the resident's electricity. These actions include:

- Within ten (10) days after a Deferred Payment Agreement payment is due but not made, Staff will hand-deliver or mail a *Deferred Payment Agreement Reminder Notice* to the resident. The resident then has ten (10) days to make the payment or enter into a Revised Deferred Payment Agreement, if applicable.
- If the resident contacts Submeterer within the ten (10) day period regarding an inability to pay, Staff will meet with the resident to determine whether the resident can demonstrate a substantial and/or significant change in his/her financial circumstances beyond his/her control.
  - 1. If the resident is able to demonstrate a significant change in his/her financial status, Staff will negotiate a Revised Deferred Payment Agreement with the resident. As with the original Deferred Payment Agreement, we expect that the Revised Deferred Payment Agreement will be signed by both parties at the meeting.
  - 2. If the resident is unable to demonstrate a significant change in his/her financial status, Staff should explain that determination and demand payment of the missed payment.
- If, within twenty (20) days after the date of the *Deferred Payment Agreement Reminder Notice*, Submeterer does not receive payment or enter into a Revised Deferred Payment Agreement, Staff shall send the resident a demand for the full amount of the outstanding charges and a *Final Termination Notice*.

#### **Step 6: Final Termination Notice with Executed Deferred Payment Agreement**

In the event Submeterer and the resident do not enter into a Deferred Payment Agreement, or if a default under Step 5 is not cured, the next step is to issue a *Final Termination Notice* along with an executed Deferred Payment Agreement or Revised Deferred Payment Agreement, as appropriate.

The *Final Termination Notice* will be mailed out by Staff: (i) ten (10) days after the date Submeterer contacted a resident with a past due utility account and received no response from the resident; or (ii) the day after negotiations cease between Staff and the resident over the terms of a Deferred Payment Agreement.

Staff will include with the *Final Termination Notice* two copies of a Deferred Payment Agreement or Revised Deferred Payment Agreement, as appropriate, that has been executed by Staff. The terms of payment in this document may be the same as those calculated from the *Deferred Payment Agreement Worksheet*, if available, or as otherwise determined by Staff. The resident shall be advised that it may sign the proffered Deferred Payment Agreement or Revised Deferred Payment Agreement in order to avoid termination of electricity service, and that the executed document must be returned to Submeterer prior to the date set forth in the *Final Termination Notice*.

#### **Step 7: Review for Special Procedures**

On the same date that a *Final Termination Notice* is sent to a resident, Staff will review the status of the resident to determine if he/she qualifies for special procedures under HEFPA. If the resident so qualifies, additional steps will be undertaken before Submeterer can complete the HEFPA process and seek to terminate the resident's electricity service.

#### **Step 8: Termination of Electricity Service**

If, after 15 days, the resident has failed to pay his/her electricity bill or failed to pay amounts due under a Deferred Payment Agreement and Submeterer have taken the required steps if special protections are applicable, Submeterer may terminate such resident's electricity service as required by New York State Public Service Commission regulations.

Staff should advise residents that bills and notices can be prepared in both English and another language if a resident is not proficient in English.

# 2. Deferred Payment Agreement Package

- A. Deferred Billing Agreement Option Offer Letter
- B. Deferred Payment Agreement Appointment Letter
- C. Deferred Payment Agreement
- **D.** Payment Past Due Reminder Notice

# A. Deferred Billing Agreement Option Offer Letter

Date

Resident Street Address City, State, Zip Code

#### Re: Deferred Billing Agreement Option Offer

In accordance with the Home Energy Fair Practices Act, we are required to provide you an opportunity to visit the management office and meet with our designated staff member, or call the management office at (212) 257-6868 for the purpose of discussing your right to a Deferred Payment Agreement for the outstanding electric charges on your account. Should you decide to accept this offer, you must return (1) signed copy of this letter to the management office on or before five (5) days from the date of this letter indicating your request for an appointment to negotiate a Deferred Payment Agreement with us.

Two copies of this offer are included.

- One for signature and return to office.
- One for your records

Once we receive your request for an appointment, you will receive an appointment letter confirmation from the management office within five (5) days.

	YES, I would like to schedule an appointment to discuss a Deferred Payment Agreement.
	Resident Signature:
	Apt #: Date:
OR	
	NO, I would not like to schedule an appointment to discuss a Deferred Payment Agreement.  Resident Signature:
	Apt #: Date:

1	$\Box$	a	t	۵
1	,	и		$\boldsymbol{\vdash}$

Resident Street Address City, State, Zip Code

Re: Deferred Payment Agreement Appointment

_	_		
Dear	Dag	ide	nt·
Dear	1/03	) IUC	ziit.

You recently requested an appointment to review your eligibility for a Deferred Payment Agreement for your unpaid electric charges totaling \$ \_\_\_\_\_\_\_ .

We have scheduled your appointment for:

Date: Time:

It is vital that you attend this appointment so that we can determine your eligibility for a Deferred Payment Agreement. Your failure to attend this appointment will leave us no choice but to issue a *Final Termination Notice*.

We have enclosed the following for your review:

• A copy of the *Deferred Payment Agreement Worksheet*.

In accordance with the Home Energy Fair Practices Act, we hereby provide you the following information with respect to your rights and responsibilities regarding the formation of a Deferred Payment Agreement.

- You must provide the designated staff member with supporting documentation for all the applicable income, asset and expense information noted on the enclosed list. The information provided to us is for the sole purpose of determining your eligibility for a Deferred Payment Agreement and/or the development of the Deferred Payment Agreement will be maintained in your resident file with the strictest of confidence and will not be released or shared with any other person.
- The designated staff member will negotiate with you in good faith to develop a Deferred Payment Agreement that is fair and equitable and considers your financial circumstances that are not within your control.
- O Your payment agreement may not require a deposit.

# **CONFIDENTIAL**

### **Deferred Payment Agreement Worksheet**

Date:	Apt #:	
Resident N	lame:	
Monthly In	come Calculation	
Inco	me Source:	
	Employment: Average monthly income from 5 consecutive paystubs	
	Child Support Documentation	
	Alimony Documentation	
	Social Security or SSI Award Letter	
	Pension Statements	
	Public Assistance	
	Unemployment	
	All other sources of verifiable income	
	Avg. Monthly Income:	
Asset Calc	<del></del>	
Asse	et Source:	
	Avg Checking and Savings Accounts Balance: (4) Consecutive Statements	
	Other verifiable assets	
	Other verifiable assets	
	Total Assets:	
Applicable	Monthly Expense:	
	Rent:	
	Grocery Expense:	
	Basic Telephone Expense:	
	Medical Expenses:	
	Medicare / Medicaid Contributions	
	Prescriptions	
	Other verifiable medical expenses	
	Childcare expenses	
	Other verifiable monthly expenses (e.g., food, telephone)	
	Total Expenses:	
	Avg. Monthly Income:	
	Avg. Expenses:	
	Avg. Monthly Disposal Income:	
Down payn	ment may be required	
	Monthly Payment	
	Number of Payments	
	Total Amount Due	

Resident Signature:

By my signature above I hereby certify that the documents provided to landlord in the calculations of this worksheet are correct and accurate.

#### C. DEFERRED PAYMENT AGREEMENT

Resident Name:	 	 	
Apt No.:			

The total amount owed for this account as of MM/DD/YYYY is **\$XX.XX**.

We are required to offer a payment agreement that you are able to pay considering your financial circumstances. This agreement should not be signed if you are unable to keep the terms. Alternate terms may be available if you can demonstrate financial need. Alternate terms may include no down payment and payments as low as \$10 per month above your current bills. If you sign and return this form, along with the down payment by MM/DD/YYYY, you will be entering into a payment agreement and by doing so will avoid possible termination of service.

Assistance to pay utility bills may be available to applicants or recipients of public assistance or supplemental security income from your local social services office. This agreement may be changed if your financial circumstances change significantly because of conditions beyond your control. If after entering into this agreement, you fail to comply with the terms, we may terminate service. If you do not sign this agreement or pay the total amount due of \$XX.XX by MM/DD/YYYY, we may seek to terminate your service. If you are unable to pay these terms, if further assistance is needed, or if you wish to discuss this agreement please notify the management company by mail at: 780 Third Avenue, 4th Floor, New York, New York 10017 or by phone at (212) 257-6868.

# **Payment of Outstanding Balance:**

# Your current monthly budget amount is: \$XX.XX

If you are not already enrolled in our Budget Billing Program, which allows you to pay for your service in equal monthly installments, and wish to enroll, check the box below and we will start you on our program immediately.

[] Yes! I would like Budget Billing

This agreement has been accepted by management. If you and us cannot negotiate a payment agreement, or if you need any further assistance, you may contact the Public Service Commission at 1-800-342-3355.

Return one copy of this agreement signed, with the down payment, by MM/DD/YYYY. If it is not signed and returned, your service may be terminated.

## **Acceptance of Agreement**

Company Acceptance: By this statement, Management verifies that the specific terms offered in this document constitute an acceptable agreement for payment of monies owing.

	Signature: Print Name:	
	Date:	
Reside	nt Acceptance: To indic	ate acceptance; sign, date and print name
	I have read, understand	and accept the terms of this agreement.
	Signature:	
	Print Name:	
	Date:	

#### **D. Past Due Reminder Notice**

Date

Resident Street Address City, State, Zip Code

Re: Payment Past Due Reminder Notice

Dear Resident:

On <u>MM/DD/YYYY</u> you signed a Deferred Payment Agreement which obligated you to make a down payment of <u>\$XX.XX</u> by <u>MM/DD/YYYY</u> and regular payments of <u>\$XX.XX</u> in addition to your current charges, in order to avoid a *Final Termination Notice*.

You have failed to comply with the terms of the Deferred Payment Agreement. We are notifying you that you must meet the terms of the Deferred Payment Agreement by making the necessary payment within 20 calendar days of the date payment was due MM/DD/YYYY, or a *Final Termination Notice* may be issued.

If you are unable to make payment under the terms of the Deferred Payment Agreement because your financial circumstances have changed significantly due to events beyond your control, you should immediately contact us at (212) 257-6868 because a new Deferred Payment Agreement may be available. If further help is needed, you may call the New York State Public Service Commission at 1-800-342-3355, 7:30 A.M. to 7:30 P.M., Monday through Friday.

Assistance to pay utility bills may be available to applicants or recipients of public assistance or supplemental security income from your local social services office by calling (718) 557-1399.

The total amount owed for this account as of MM/DD/YYYY is: \$XX.XX.

Sincerely

(Your Name) Title

Resident Name:	3. Budget Billing	Agreement	
Address: Account #:			
according to the term XX.XX per month for	s of this Budget Billing Plan	eturn for your agreement to make payment ("Plan"). This Plan requires that you payting with the billing cycle commencing	\$
multiplying the average the above-referenced 1 kwh, based on your la	e monthly consumption by the clarent period. Your average st 12 months actual consumptions are submeterer shall estimate consumptions.	ar annual billing, which has been calculated current estimate of commodity prices over the monthly consumption is	- are
We reserve the right to	•	6 months) for conformity with actual billing yment to reflect either an increase or decreasity prices.	_
Your bill will inform y incurred if you were n	ou of your consumption for the	ment and you are required to pay that amou e period, as well as the charge you would ha ay the bill when due, you may be subject to rgy Fair Practices Act.	ve
under this billing plan were not on the plan.	and the amount you would hav If you owe us a sum of money	account based on a comparison of the billing been charged for the 12-month period if y due to the true up, you will be billed for the issued a credit to be applied to the next plant.	ou the
[] Yes! I would like	ce Budget Billing.		
Acceptance of Agree	ment		
Customer Signature	;	<b>Date:</b>	
Management Signatu	ıre:	<b>Date:</b>	

Return one signed copy to our management office at 780 Third Avenue, 4th Floor, New York, New York 10017 by MM/DD/YYYY.

# **HEFPA Quarterly Billing Agreement**

Customer Name:
Address:
Account #:
Under this plan, we agree to provide services in return for your agreement to make payments according to the terms of this Quarterly Billing Plan ("Plan").
You confirm that you are greater than 62 years old, and that your bills in the preceding 12 months, starting on MM/DD/YY and ending on MM/DD/YY, did not exceed \$150.
Under this Plan, you will receive the first bill on MM/DD/YY covering actual charges incurred during the 3-month period MM/DD/YY to MM/DD/YY, and you will receive quarterly bills thereafter on or before MM/DD/YY, MM/DD/YY, and MM/DD/YY for actual charges incurred during each such preceding 3-month period.
On the dates specified above, you will be billed for the actual charges incurred and you will be required to pay the amount stated on the bill. If you fail to pay the bill when it is due, you may be subject to a <i>Final Termination Notice</i> pursuant to the Home Energy Fair Practices Act.
[ ] Yes! I would like Quarterly Billing.
Acceptance of Agreement
Customer Signature: Date:  Management Signature: Date:

Return one signed copy to our management office at 780 Third Avenue, 4th Floor, New York, New York 10017 by MM/DD/YYYY.

## 4. Late Payment Procedures

We reserve the right to charge a late payment fee. The late payment fee will not exceed one and one-half percent per month on the unpaid balance of any bill including any interest thereon. The bill to each resident will provide the following:

- 3. the amount billed
- 4. late payment charge, if applicable, for past unpaid bills
- 5. due date for payment after which a late payment charge will be applicable

No late payment fee will be imposed for a minimum of 30 days beyond a bill's payment due date.

Late payment fees shall not apply to any charges that are the subject of a pending complaint before Management or the Public Service Commission.

### 5. Complaint Resolution Plan

To resolve a complaint involving a resident's electric charges, the resident shall first present to the management company, an oral or written complaint, which shall include the action or relief requested. To make a complaint orally, please contact the managing agent at (212) 257-6868. If you would like to file a complaint in writing, please send the complaint to us at **780 Third Avenue**, **4th Floor**, **New York**, **New York 10017**. Your managing agent or its representative shall investigate and respond to the complaint in writing within thirty days of the receipt of the complaint. The managing agent may utilize a third party vendor, where appropriate, to assist in the investigation of the complaint. The complainant shall be advised, in writing, of the disposition of the complaint and the reasons therefore.

If the complainant is dissatisfied with the managing agent's or its representative's response, he or she may request a review of said determination by filing a written protest within fourteen days from the date of the response from the managing agent or its representative. No particular form of protest is required. If necessary, an inspection of the resident's meter may be ordered and/or a conference may be scheduled with management and the complainant. Management shall, within a reasonable period of time, prepare a written report containing a disposition of the matter. A copy of this report shall be sent to the complainant. If the complaint pertains to a billing dispute, the complainant is not required to pay the amount in dispute during the pendency of the complaint. However, the complainant is required to specify the amount in dispute and the complainant remains responsible for paying all undisputed bills in a timely manner.

At all times, the complainant may contact the New York State Department of Public Service and file an oral or written complaint at 1-800-342-3355, or 90 Church Street, New York, NY 10007. Residents are afforded all of the rights and remedies available under the Home Energy Fair Practice Act ("HEFPA").

# SPECIAL PROTECTIONS REGISTRATION FORM

Please complete this form if any of the following applies. Return this form to:

AMP Property Owner L.P. 780 Third Avenue, 4th Floor New York, NY, 10017

#### ACCOUNT INFORMATION

(Be sure to complete before mailing or submitting)

Name	
Address	Apartment
Γown/City	Zip
Γelephone # Daytime	Evening
Account Number (as shown on bill)	
I would like to be considered for Special Protect	ctions.
In my household (Check):	
Customer is 62 years of age or over, a either 62 years of age or under 18 years	and any and all persons residing therewith are of age
Customer is blind (Legally or Medically	y)
Customer has a permanent disability	

Customer/resident of my house has a Medical Hardship that requires special protection

Customer/resident of my house has a Life Support Hardship (type):		
I receive government assistance.		
I receive Public Assistance (	PA). My case number is:	
	acome (SSI). Note: SSI benefits are not the same as fits. My Social Security Number is ( <b>providing a nal</b> ):	
Please send me more information a	about Balanced Billing:	
To be completed by Third Party		
	er's bill is overdue or if the service might be turned nat I am not responsible for payment of this bill.	
Caregiver/Agency		
Address	Apartment	
Town/City	Zip	
Telephone Number Daytime	Evening	
Designee Signature		

# DOCUMENTATION OF INABILITY TO PAY UTILITY BILLS

We have received an initial certito provide you with utility service for beginning of business on	r 30 days, star		<del>-</del>	
At the expiration of that period, Service Law) and Public Service Con- utility service UNLESS the medical co- income to meet your past due and curr such as food, housing and medical treat	nmission's regu andition persist ent utility bills	lations (16 N s AND you c	NYCRR 11.5[a] lo not have eno	), terminate your ugh ready cash or
Please use this form to provide t by law, whether you are unable to pay with utility service while we consider	past due and o	current bills.	We will contin	
If we determine that you have NO bills, we will notify you in writing and the Public Service Commission. If we dhardship, we will offer you a deferred installments while you meet all current work out an arrangement so that you will bill the public service.	inform you how letermine that y payment agree bills. And if yo	w you can see you have NO? ement, so tha ou DO show a	ek review of our Γ shown that you t you can pay journal that so it you can pay journal that so it is the control of the cont	determination by bu have a financial past due bills and
If you have any questions, you not satisfied with our response, you al Friday, 7:30 A.M. to 7:30 P.M., at 1-8	so can call the			<u> </u>
A. INFORMATION ON LIQUID ASS	SETS AND CU	RRENT INC	COME	
1. Liquid assets, such as cash, bank sa Cash on hand \$ Bank checking account No Bank savings account No Name and address of Banks	Amt. presently	in account \$	·	listed:
2. Income information:				
Source of Income: Work SSI Public Assistan weeks	Yes	No No No		(week) (month) per mo per 2
If you are a recipient of Public Assista Services office to guarantee future pay Yes No		requested yo	ur local Social	

### MONTHLY EXPENSES

## PAYMENT AMT. OWING

Housing: Rent Own
Food Stamps: Yes No
Medical expenses: (incl. prescriptions)
Utility: (gas and electric)
Heating: (if not gas or electric)
Telephone:
Installment payments: (credit card)
Transportation:
Car expense: (loan, gas, etc.)
Education:
Other:
I, the undersigned, do hereby certify that the above information provided is the truth, to the
best of my knowledge.
(Signature)
(Date)

#### 6. Final Termination Notice

Date

Resident Street Address City, State, Zip Code

**Re: Final Termination Notice** 

Dear Resident:

By letter dated MM/DD/YY, we notified you that your failure to remit the past due amount of \$XX.XX by MM/DD/YY would result in us terminating your service. Our records indicate that we have not received your payment. Please remit \$XX.XX or your service will be terminated after MM/DD/YY.

If you disagree with the amount owed, you may call or write us at (212) 257-6868, or **780 Third Avenue**, **4th Floor**, **New York**, **New York 10017** or you may contact the Public Service Commission at 1-800-342-3377.

THIS IS A FINAL TERMINATION NOTICE. PLEASE BRING THIS NOTICE TO THE ATTENTION OF THE MANAGING AGENT AT THE ADDRESS INDICATED ABOVE WHEN PAYING THIS BILL.

PLEASE REMIT \$XX.XX BY MM/DD/YY TO AVOID TERMINATION OF YOUR SERVICE.

If you are unable to make payment because your financial circumstances have changed significantly due to events beyond your control, please contact us at (212) 257-6868. If you or anyone in your household meets any of the following conditions please contact us: medical emergency; elderly, blind or disabled.

Sincerely,

Your Name Title

# NOTIFICATION TO SOCIAL SERVICES OF CUSTOMERS INABILITY TO PAY

AMP Property Owner L.P. 780 Third Avenue, 4th Floor, New York, NY, 10017

Customer Name:	
Address:	
City, State, Zip:	
Account#:	
Customer has been	sent a final notice of termination. If the total payment due of \$XX.XX is not
paid by MM/DD/Y	YYY, termination of service may occur any time after MM/DD/YYYY.

# 7. ANNUAL NOTIFICATION OF RIGHTS Home Energy Fair Practices Act (HEFPA)

The electricity at your building is submetered. As a residential customer of electricity you have certain rights under the Home Energy Fair Practices Act (HEFPA).

A full copy of HEFPA rules is available at https://www.dps.ny.gov/HEFPA\_Brochure\_12-08.pdf

#### **Complaint process**

If you have questions about your electric bill or believe your bill is inaccurate, you should contact Management at **780 Third Avenue**, **4th Floor**, **New York**, **New York 10017**or by calling (212) 257-6868. Your Property Manager will then investigate and respond to your complaint in writing within thirty (30) days of receipt of the complaint. If you are dissatisfied with the response, you may request a review of the outcome by sending management a written or verbal protest within fourteen (14) days from the date of the response from the property manager. If only a portion of your electric charges are in dispute, please be advised that you are responsible for paying all undisputed electric charges in a timely manner. If the complaint is pending. However, you are required to specify the amount in dispute while the complaint is pending. However, you are required to specify the amount in dispute. If only a portion of your electric charges are in dispute, please be advised that you are responsible for paying all undisputed electric charges in a timely manner.

You may contact the Department of Public Service at any time regarding a complaint about submetered service.

PSC Helpline - toll free number: **1-800-342-3355** Online: www.dps.ny.gov or www.askPSC.com

#### Mailing address:

NYS Public Service Commission – Office of Consumer Services 90 Church Street, New York, NY 10007

#### **Termination or Disconnection of Service:**

Owner shall afford you all notices and protections available to you pursuant to HEFPA before any action(s) is commenced based on non-payment of your electric bill, including termination of service.

A Submeterer may disconnect service under the following conditions if the customer:

- fails to pay charges for services rendered; or
- fails to pay amounts due under a deferred payment agreement;
- fails to pay a lawfully required deposit; and
- is sent a final disconnection notice no less than 15 days before the disconnection date shown on the notice.

A final disconnection notice shall clearly state or include:

- the earliest date on which disconnection may occur;
- the reasons for disconnection, including the total amount required to be paid, and the manner in which disconnection may be avoided;
- the address and phone number of the office of the submeterer that the customer may contact in reference to his/her account;
- the availability of procedures for handling complaints;
- a summary of protections available under HEFPA; and
- in a size type capable of attracting immediate attention a statement that reads, "THIS IS A FINAL DISCONNECTION NOTICE. PLEASE REFER TO THIS NOTICE WHEN PAYING THIS BILL."

#### **Reconnecting service**

If your service has been shut off for non-payment, the submeterer must turn service back on within 24 hours, where possible, in the following situations:

- you have paid the amount due or signed a payment agreement and made the down payment, if required,
- the local Department of Social Services agrees to make a direct payment on your behalf or provides a written guarantee of payment,
- the service provider is notified that serious harm to health or safety is likely to result if service is not reconnected, or
- the PSC directs the service provider to restore service.

#### **Special Procedures:**

Notify Management at 780 Third Avenue, 4th Floor, New York, New York 10017 or call Management at (212) 257-6868 if any of these conditions exist.

#### - Medical Emergencies

No submeterer shall disconnect or refuse to restore service when a medical emergency exists. You must provide a medical certificate from a doctor or local board of health.

#### - <u>Life Support Systems</u>

If a customer or a resident of the customer's premises suffers from a medical condition requiring utility service to operate a life-sustaining device, certification by a medical doctor or qualified official of a local board of health shall remain effective until terminated by the commission or its designee, provided the residential customer demonstrates an inability to pay charges for service. You must have life support equipment and provide a medical certificate from a doctor or local board of health.

#### - Customers Who Are Elderly, Blind or Disabled

No submeterer shall disconnect or refuse to restore service where a residential customer is known to or identified to the submeterer to be elderly, blind, disabled or 62 years of age or older, and all remaining residents of the household are 62 years of age or older, 18 years of age or under, or blind or disabled, without complying with the procedures specified in HEFPA.

#### - Cold Weather Periods

Every submeterer shall develop and maintain methods to identify all residential households in its buildings whose utility service is heat related. During the period beginning November 1<sup>st</sup> of each year and ending April 15<sup>th</sup> of the following year, every submeterer shall observe, at a minimum, the procedures in HEFPA Section 11.5 (c) (2), which prevent submeterers from terminating, disconnecting, suspending or refusing to restore service when a medical emergency, as certified by a medical doctor or local board of health, exists; provided, however, that a demonstration of the customer's inability to pay charges for service shall be required before a certificate of medical emergency can be renewed. A medical emergency exists when a resident of a customer's residence suffers from a serious illness or a medical condition that severely affects his or her well-being. An inability to pay charges for service is demonstrated when a customer is unable to pay past due and current utility bills because of insufficient liquid assets and current income, considering other necessary and reasonable expenses of the customer such as food, shelter and medical expenses as documented by provision of the information required in the form titled "Documentation of Inability to Pay Utility Bills," a copy of which will be provided upon request.

#### - Special Notification of Social Services

After the submeterer has sent a final notice of termination to a residential customer who it knows is receiving public assistance, supplemental security income benefits or additional State payments pursuant to the Social Services Law, and for whom the submeterer has not received a guarantee of future payment from the local social services commissioner, it shall, not more than five days nor less than three days before the intended termination or disconnection, notify an appropriate official of the local social services district that payment for submeterer services has not been made.

**Voluntary Third-Party Notice:** Every submeterer shall permit a residential customer to designate a third party to receive all notifications relating to disconnection of service or other credit actions sent to such residential customer, provided that the designated third party agrees in writing to receive such notices. The submeterer shall inform the third party that the authorization to receive such notices does not constitute acceptance of any liability on the third party for service provided to the customer. The submeterer shall promptly notify the residential customer of the refusal or cancellation of such authorization by the third party.

If you are interested in Voluntary Third-Party Notice notify Management at 780 Third Avenue, 4th Floor, New York, New York 10017 or call Management at (212) 257-6868 with the party's contact information and written agreement of the third party to receive copies of all notifications relating to disconnection of service or other credit actions sent to you.

**Deferred Payment Agreements:** A deferred payment agreement is a written agreement for the payment of outstanding charges over a specific period of time, signed by both the submeterer and customer. A submeterer must make reasonable efforts to contact eligible customers or applicants by phone, mail or in person for the purpose of offering a deferred payment agreement and negotiating terms tailored to the customer's financial circumstances when payment of a bill or arrears is owed on an account. You may not be eligible for a deferred payment agreement if you have broken an existing payment agreement or if the Public Service Commission determines that you have the resources available to pay the bill.

You may contact Management at **780 Third Avenue**, **4th Floor**, **New York**, **New York 10017** or call Management at **(212) 257-6868** to discuss details if interested.

**Budget or Levelized Payment Plans:** A submeterer shall offer residential customers a voluntary budget billing or levelized payment plan for the payment of charges. The plan shall be designed to reduce fluctuations in customers' bills due to seasonal patterns of consumption. The plan shall be based on a customer's recent 12-month billing data and if not available then 12 months of billing data for the premises shall be used. If 12 months of billing data are not available for the premises then the submeterer shall estimate consumption over the next 12-month period. Bills should clearly identify consumption and state the amounts that would be due without levelized or budget billing. In addition each plan shall provide that bills will be subject to regular review for conformity with actual billings.

You may contact Management at **780 Third Avenue**, **4th Floor**, **New York**, **New York 10017** or call Management at **(212) 257-6868** to discuss details if interested.

**Deposits:** Deposits for submetered accounts may be required if:

- Tenant is a seasonal or a short-term customer.
- Customer accumulates two consecutive months of arrears without making reasonable payment. A submeterer shall provide a customer written notice, at least 20 days before it may assess a deposit.
- Customer had electric service terminated, disconnected or suspended for nonpayment during the preceding six months.
- Submeterer permits the customer to pay the deposit in installments over a period not to exceed 12 months.

Deposits for submetered accounts shall not be required or held if:

- Submeterer knows customer to be a recipient of public assistance, supplemental security income, or additional State payments.
- Submeterer knows customer is 62 years of age or older unless such customer has had service terminated, disconnected or suspended by the submeterer for nonpayment of bills within the

preceding six months.

#### Requirement:

- Deposits should be a reasonable amount not greater than twice the average monthly bill except in cases of centrally-provided electric heat, where it may not exceed twice the estimated average monthly bill for the heating season.
- Interest must be paid on deposits at a rate prescribed annually by the Commission, but in no event will the interest rate exceed the rate provided by institutional banks at the time the deposit is collected. Interest will be applied to the bill when the deposit was held for a period of one year. If the customer is not delinquent in payment of bills during the one year period, the deposit and the interest is refunded promptly.

Late Payment Charges: A submeterer may impose a one-time or continuing late payment charge, not in excess of 1 1/2 percent per month, on the unpaid balance of any bill for service provided the bill clearly shows the amount billed, whether any charge will be imposed for late payment, when the late payment charge becomes applicable, and the time period during which tie bill may be paid without the imposition of the late payment charge. Residential customers on fixed incomes shall be offered the opportunity to pay their bills on a reasonable schedule that is adjusted for such customer's periodic receipt of income without such customers incurring late payment charges provided that the offer may prescribe a late payment charge where payment is not made within 20 days of the scheduled due date.

**Contents of bills:** Each submetering bill to a residential customer shall provide, in clear and understandable form and language, the charges for service. The residential bills shall include:

- (a) The name, address and account number of the customer, dates of the present and previous meter readings, whether estimated or actual amount consumed between present and previous readings, amount owed for the latest period, the date by which payments for the latest period may be paid without penalty, the penalty charge for late paid bills, credits from past bills and any amounts owed and unpaid from previous bills;
- (b)If the bill is issued under a budget or levelized billing plan, an identification of the type of plan, the total of the year's budget or levelized amounts billed to the end of the period covered by the current bill, the dollar amount billed during such period, and the debit or credit balances; and
- (c) An explanation of how the bill may be paid, including one or more offices at which it may be paid, and a statement that bills may be paid at other authorized offices or payment agencies.

# EXHIBIT C SUBMETERING IDENTIFICATION FORM



# New York State Public Service Commission Office of Consumer Policy



### **Submetering Identification Form**

Name of Entity: AMP Property Owner L.P.			Corporate Address: 7 Giralda Farms c/o PGIM Real Estate		
City: Madison	State: NJ Zip: 07940		Web Site: Fetner.com		
Phone: 212-427-9700			Utility Account Number:		
Chief Executive: Hal Fetner			Account Holder Name:		
Phone: 212-257-6868			E-mail: hal@fetner.com		
DPS Case Number:					

#### **Primary Regulatory Complaint Contact**

# **Secondary Regulatory Complaint Contact**

Name: Hal Fetner		Name: Damon Pazzaglini			
Phone: 212-257-6868			Phone: 212-257-6869		
Fax: 212-257-6883		Fax: 212-257-6883			
E-mail: hal@fetner.com		E-mail: dpazz@fetner.com			
Address: 780 Third Avenue, 4th Floor		Address: 780 Third Avenue			
City: New York	State: NY	Zip: 10017	City: New York	State: NY	Zip: 10017

We do not send complaints to personal e-mail addresses. A shared e-mail address must be provided or the transmission will default to the fax number listed above. Please enter the e-mail address, if any, to which we should send complaints: \_\_\_\_\_\_

Name of Property: 266 West 96th Street			Service Address: 266 West 96th Street		
City: New York	State: NY	Zip: 10025	1		
Electric Heat? Y/N			Electric Hot Water? Y/N		
# Units Occupied by: Sr. Citizens Disabled			Total # of Units 171		
Rent Stabilized 67	# Rent Control	led	# Rent-Regulated		# Market Rate 104
Rental: Y/N	Condo: Y/N		Co-Op: Y/N		
# Low Income 67	# Section 8		# Landlord Assist Program		# Other
Submeter: SATEC BFM136 Billing Agent:			Address:		
City:	State: NJ	Zip			
		Contact Phor Contact Fax:	one: 908-209-9987 Contact Email: solson@satecinc.com		

Please return this form within 5 days to:

Hon. Kathleen H. Burgess, Secretary to the Commission NYS Public Service Commission 3 Empire State Plaza Albany, NY, 12223-1350

Albany, NY 12223-1350

E-mail: secretary@dps.ny.gov

(Rev. 9/20/13)

Changes in contact information should be submitted within 5 days of any personnel change.

# EXHIBIT D SUBMETERING LEASE RIDER

ADDITIONAL CLAUSES ATTACHED AND FORMING A PART OF THE LEASE AGREEMENT DATED [LEASE AGREEMENT DATE] BETWEEN AMP PROPERTY OWNER L.P. ("LANDLORD") AND [TENANT] ("TENANT") REGARDING UNIT [UNIT #] IN THE PREMISES LOCATED AT 266 WEST 96TH STREET, NEW YORK, NY 10025 ("THE BUILDING"). IN THE EVENT OF ANY INCONSISTENCY BETWEEN THE PROVISIONS OF THIS RIDER AND THE PROVISIONS OF THE LEASE AGREEMENT TO WHICH THIS RIDER IS ANNEXED, THE PROVISIONS OF THIS RIDER SHALL GOVERN AND BE BINDING. THE PROVISIONS OF THIS RIDER SHALL BE CONSTRUED TO BE IN ADDITION TO AND NOT IN LIMITATION OF THE RIGHTS OF THE LANDLORD AND THE OBLIGATIONS OF THE TENANT.

#### **Electric Submetering Rider**

- 1. Tenant acknowledges that the New York State Public Service Commission has approved Landlord's petition to submeter electricity to residential units located at The Building.
- 2. Tenant acknowledges that rates and charges paid by the Tenant will be based on the rates charged by Con Edison, the electric company, and in no event will the total charges (including any administrative fees) exceed the rates for directly metered residential electric service. Tenant agrees to provide Landlord with a signed credit card authorization for Landlord to keep on file and Landlord may charge Tenant's credit card to satisfy any unpaid submetered charges, including any charges due to Tenant's usage that remain unpaid following the date that Tenant vacates the Building. Refunds will be credited to any submetered resident affected by Landlord's actions that led to such refunds, provided that Landlord or its submetering agent has contact information for such resident.
- 3. Tenant acknowledges that each submeter will be read and the Tenant will be billed monthly for electric service. Each Tenant's submetering statement will show the service dates Tenant is being billed for, the present and previous meter readings, the kwh's consumed, the cost per kwh, and the cost for the energy consumed. Tenant's failure to pay the electrical charges entitles The Building to ultimately terminate electrical service. HOWEVER YOU SHALL BE AFFORDED ALL NOTICES AND PROTECTIONS AVAILABLE TO YOU PURSUANT TO THE HOME ENERGY FAIR PRACTICES ACT ("HEFPA") BEFORE ANY ACTION(S) BASED ON SUCH NON-PAYMENT, INCLUDING TERMINATION OF SERVICE IS COMMENCED.
- 4. Among other protections, HEFPA provides that:
  - (i) Tenant may request balanced billing. Balanced billing divides Tenant's electric costs into twelve (12) equal monthly payments. Periodically (every 3-6 months), the Tenant's account will be reviewed and balance billing adjusted as necessary. At the end of one year, Tenant shall be responsible to pay for any electricity costs in excess of the balanced billing amount paid. If Tenant has paid more than its actual electricity costs, Tenant will be provided with a credit on its next electric bill equal to the overpayment. If the overpayment exceeds the next submetered electric bill, any excess credits will be carried forward to subsequent months and offset against electric charges until the full credit is exhausted.

- (ii) If Tenant has difficulty paying the electric bill, Tenant may contact the management office by telephone or by letter to arrange for a deferred payment agreement, whereby Tenant will be able to pay the balance owed over a period of time. If Tenant can show financial need, The Building can work with Tenant to determine the length of agreement and the amount of each monthly payment. Tenant may not have to make a down payment, and installment payments may be as little as \$10.00 per month. The Building will make reasonable efforts to help the Tenant find a way to pay their bill.
- (iii) If a health or safety hardship is demonstrated, management can refer Tenant to a local social service agency. Tenant should notify management if the following conditions exist:
- (a) Medical Emergencies: Tenant must provide a medical certificate from their doctor or local board of health; or
- (b) Life Support Equipment: Tenant must notify management if they have life support equipment and a medical certificate.
- (c) Any medical certificate must be signed by a physician and include the physician's license number.
- (iv) Anyone subject to special protections is required to notify The Building's management office. The applicable forms are available in the management office or you may call (212) 257-6868.
- (v) Special protections may be available if Tenant and/or other persons living with Tenant are age eighteen (18) or younger or sixty-two (62) and older, or blind, or disabled.
- (vi) Tenant may designate a third party as an additional contact to receive notices of past due balances. Any third party designated by the Tenant will not become responsible for payment of electric charges; all such charges will remain the responsibility of the Tenant.
- (vii) If Tenant has any complaints regarding electrical service that are not satisfied after speaking with the management company, Tenant may present to management a written or verbal complaint that includes the action or relief requested. It can be in letter form and sent to AMP Property Owner L.P., 780 Third Avenue, 4th Floor, New York, New York 10017. Management shall investigate and respond to the complainant within thirty (30) days of receipt of complaint. If the complaint is regarding a submeter malfunction, management will arrange for the testing of the submeter within thirty (30) days. Tenant may request and receive one submeter test at no cost during a twelve month period when the request is made pursuant to a complaint. Tenant may request more than one meter test during a twelve month period and may request that the test be witnessed by Department of Public Service staff; however, if the submeter is not out of the limits as prescribed by 16 NYCRR Part 92, the person requesting more than one annual test will bear the cost of such additional meter tests. To investigate the complaint, the managing agent may utilize an outside vendor to assist in the investigation of the complaint. Tenant shall then be advised of the disposition of the complaint and the reason therefore. If Tenant is dissatisfied with management's response, Tenant may request a review

of this determination by filing a written or verbal protest with management within fourteen (14) days from the date of the response by management. No particular form is required.

At any time, Tenant can also contact the Public Service Commission at New York State Department of Public Service, 90 Church Street, New York, NY 10007 or call their toll free HELPLINE at 1-800-342-3377 and file a complaint seeking to have the issue resolved by the Public Service Commission, or if Tenant is dissatisfied with the decision of the management company regarding a complaint about electrical charges, or to learn more about the protections provided by HEFPA. The website for the Public Service Commission is <a href="https://www.dps.ny.gov">www.dps.ny.gov</a>.

	Date
	Date
TENANT:	
By:	
LANDLORD:	

# EXHIBIT E PROOF OF SERVICE ON CON EDISON

# STATE OF NEW YORK PUBLIC SERVICE COMMISSION

Notice of Intent of AMP Property Owner L.P.	)	
to Submeter Electricity at 266 West 96th Street,	)	
New York, New York, Located in the Territory	)	Case No
of Consolidated Edison Company of New York, Inc.	)	

# **VERIFICATION OF SERVICE**

I hereby certify that I have this day served a copy of the "Notice of Intent of AMP Property Owner L.P. to Submeter Electricity at 266 West 96th Street, New York, New York, Located in the Territory of Consolidated Edison Company of New York, Inc." by electronic mail to the following representatives of Consolidated Edison Company of New York, Inc.: Kerri Kirschbaum and Matt Glasser.

Dated at Albany, New York this 29th of August, 2023.

Name:

Adam 7. Conway

Adam T. Conway, Esq.
COUCH WHITE, LLP
Counsel for AMP Property Owner L.P.
540 Broadway
P.O. Box 22222
Albany, New York 12201-2222
(518) 426-4600
aconway@couchwhite.com

# EXHIBIT F ENERGY REDUCTION INFORMATION

#### **ENERGY SAVING IDEAS**

We have put together the following guidelines to help you conserve energy and lower your electric bill. This information was collected from various sources\*, and is intended to show you how easy it can be to make a few changes that won't have a big impact on your lifestyle but *will* have a big impact on your electric bill.

#### **LIGHTING**

- Replace ordinary light switches with dimmers. Dimmers let you set bulb brightness to suit different needs. Whenever lights are set at less than full brightness, you save energy.
- ➤ Replace ordinary incandescent bulbs with new compact fluorescent bulbs. Compact fluorescent bulbs give the same light levels as the ordinary bulbs they replace, but use 40-60% less energy.
- ➤ Use timers to turn off lights when you're away from home. That saves energy and adds security to your home.
- ➤ Use lower wattage bulbs whenever you can. Wattage isn't a measure of brightness, it's a measure of energy usage. The lower the wattage, the less energy used.

### **COMPUTER & HOME OFFICE EQUIPMENT**

- Turn your computer off when it is not in use. Much of the energy use associated with computer is wasted because PC's are often left on when not in use, including nights, weekends, and even extended periods of inactivity during the day.
- > Turn off your display device or monitor. Monitors consume a significant portion of the energy used by PC's.
- ➤ Use a laptop. A typical laptop computer has a maximum power consumption of 15 watts, and extensive power management capabilities. A typical desktop PC, with display consumes about 10 times that or 150 watts, and has limited power management features. The potential energy savings from substituting PC's with portable laptops are large, up to 90% or more.
- ➤ Select a printer with power management capabilities. Printers with automatic "power down" features can reduce electricity use by over 65%.
- ➤ Select a fax machine with power management capabilities. Fax machines are generally turned on 24 hours-a-day to receive incoming faxes. However, they are typically in use for only 5% of the total time they are turned on. Fax machines with power management features can reduce energy costs by almost 50%.

AVERAGE ANNUAL ENERGY CONSUMPTION				
Equipment	Conventional	Energy Saving	Potential Energy	
	Products	Products	Savings	
Desktop PC's	500 kWh	250 kWh	50%	
Fax Machines	300 kWh	135 kWh	55%	
Laser Printers	750 kWh	270 kWh	65%	
Copier (Medium)	1200 kWh	535 kWh	55%	
Copier (Large)	2800 kWh	1200 kWh	55%	

### **APPLIANCES**

- ➤ Choose Energy Star appliances, which use considerably less energy than other appliances. You may find "Energy Star" appliances at your local retail stores.
- > Use your refrigerator as efficiently as possible by keeping the condenser coils clean.
- ➤ Use washers, dryers and dishwashers efficiently. Every time these appliances go through a cycle, they use very nearly the same amount of energy whether empty or full. So cleaning with full loads makes for best efficiency and best value on your energy dollars.

Switch off the "instant on" feature in electronic devices. Many electronic products have an "instant on" circuit that uses energy continuously, even when the device is turned off. On some electronic devices, you can choose to turn it off.

#### USEFUL LINKS www.bestbuy.com

www.homedepot.com www.lowes.com

#### OTHER HELPFUL HINTS

- > Stop drafts coming in near doors, windows, or air conditioners. Drafts make the heating and cooling systems work harder therefore costing you more money.
- > Stop leaks at faucets, toilets, tubs, and showers. If the leak is from hot-water faucets, it wastes the energy from your hot water heater, costing you more money.

<sup>\*</sup>Sources: Con Edison, LIPA, Orange and Rockland, NYSERDA, Niagara Mohawk, Southern California Edison.