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January 20, 2023

Michelle Phillips  
Secretary to the Commission  
Office of Telecommunications  
State of New York Department of Public Service  
Three Empire State Plaza  
Albany, New York 12223-1350

Re: Matter 14-00702 – In the Matter of Detariffing Non-Basic Retail Telecommunications Services filed Pursuant to Section 92-g of the Public Service Law – Annual Filing of the Customer Service Guide.

Dear Ms. Phillips:

Pursuant to Public Service Law, Section 92-g which allows telecommunications companies under the jurisdiction of the New York Public Service Commission, to post Customer Service Guides (CSG) on our Company website in lieu of keeping non-basic services tariffs on file with the Commission and requires them to submit an annual copy of the CSG.

PAETEC Communications (“the Company”) hereby submits the Company's detariffed Customer Service Guide.

Should you have questions, please contact Katie Hoagland at [Katherine.Hoagland@windstream.com](mailto:Katherine.Hoagland@windstream.com), or at 585-340-2709.

Thank you for your time and attention to this matter.

Respectfully submitted,

A handwritten signature in black ink that reads 'Katherine Hoagland'.

Katherine Hoagland

PAETEC Communications, LLC

Effective Date: February 20, 2021

Leaf: 1

Revision: 0

Superseding Revision:

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO COMMUNICATIONS SERVICES WITHIN  
THE STATE OF NEW YORK

Applicable in New York State

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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Contacting the Company with a Complaint

In the case of a dispute between the Customer and the Company, please contact the Company by phone, email or mail.

- Email: [CustomerAssistance@windstream.com](mailto:CustomerAssistance@windstream.com) or,
- By Phone: Customer Service  
1-800-347-1991
- By Mail: Windstream Attn: Customer Assistance, 4001 N Rodney Parham Rd., Little Rock, AR 72212

Contacting the New York State Department of Public Service with a Complaint

In the case of a dispute between the Customer and the Company which cannot be resolved with mutual satisfaction, the Customer may file a complaint by contacting the New York DPS by phone, online or by mail.

- Online: <http://www.dps.ny.gov/complaints> or,
- By Phone:  
Helpline (for complaints/inquiries):  
1-800-342-3377 for Continental United States (M-F 8:30 am – 4:00pm);  
or 1-800-662-1220 for Hearing/Speech Impaired: TDD or,  
518-472-8502 for fax
- By Mail:  
NYS Department of Public Service Office of Consumer Services, 4th Floor 3 Empire State Plaza  
Albany, NY 12223-1350

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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EXPLANATION OF SYMBOLS

A revision of a leaf is coded to designate the type of change from the previous revision. These symbols, which appear in the right-hand margin of the page, are used to signify:

- C - Change in Regulation
- D - Discontinued rate or regulation
- I - Increased rate
- M - Moved from another location
- N - New rate or regulation
- R - Reduction in a rate or charge
- T - Changed in text but no change in rate or regulation

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EXPLANATION OF TERMS

AGENCY

For 911 or E911 service, the government agency(ies) designated as having responsibility for the control and staffing of the emergency report center.

ALTERNATE ROUTING (“AR”)

Allows E911 calls to be routed to a designated alternate location if (1) all E911 exchange lines to the primary PSAP (see definition of PSAP below) are busy, or (2) the primary PSAP closes for a period (night service).

AUTHORIZED USER

A person, corporation or other entity who is authorized by the Company’s customer to utilize service provided by the Company to the customer. The customer is responsible for all charges incurred by an Authorized User.

ATTENDANT

An operator of a PBX console or telephone switchboard.

AUTOMATIC LOCATION IDENTIFICATION (“ALI”)

The name and address associated with the calling party’s telephone number (identified by ANI as defined below) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party’s (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

AUTOMATIC NUMBER IDENTIFICATION (“ANI”)

A system whereby the calling party’s telephone number is identified and sent forward with the call record for routing and billing purposes. E911 Service makes use of this system.

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EXPLANATION OF TERMS (Cont'd)

CALL INITIATION

The point in time when the exchange network facility are initially allocated for the establishment of a specific call.

CALL TERMINATION

The point in time when the exchange network facility allocated to a specific call is released for reuse by the network.

CARRIER or COMPANY

PAETEC Communication, LLC, the issuer of this Service Guide.

CENTRAL OFFICE

An operating office of the Company where connections are made between telephone exchange lines.

CENTRAL OFFICE LINE

A line providing direct or indirect access from a telephone or switchboard to a central office. Central office lines subject to PBX rate treatment are referred to as central office trunks.

CHANNEL

A point-to-point bi-directional path for digital transmission. A channel may be furnished in such a manner as the Company may elect, whether by wire, fiber optics, radio or a combination thereof and whether or not by means of single physical facility or route. One 1.544 Mbps Service is equivalent to 24 channels.

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EXPLANATION OF TERMS (Cont'd)

COMMISSION

New York Public Service Commission (“PSC”)

CUSTOMER

The person, firm, corporation, or other entity which orders service pursuant to this Service Guide and utilizes service provided under the Company. A customer is responsible for the payment of charges and for compliance with all terms of the Company.

CUSTOMER PREMISES EQUIPMENT (“CPE”)

Equipment provided by the customer for use with the Company’s services. CPE can include a station set, facsimile machine, key system, PBX, or other communication system.

DEFAULT ROUTING (“DR”)

When an incoming E911 call cannot be selectively routed due to an ANI failure, garbled digits or other causes, such incoming calls are routed from the E911 Control Office to a default PSAP. Each incoming E911 facility group to the Control Office is assigned to a designated default PSAP.

DIAL PULSE (“DP”)

The pulse type employed by a rotary dial station set.

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EXPLANATION OF TERMS (Cont'd)

DIRECT INWARD DIAL (“DID”)

A service attribute that routes incoming calls directly to stations, by-passing a central answer point.

DIRECT OUTWARD DIAL (“DOD”)

A service attribute that allows individual station users to access and dial outside numbers directly.

DUAL TONE MULTI-FREQUENCY (“DTMF”)

The pulse type employed by tone dial station sets. (Touch tone)

E911 SERVICE AREA

The geographic area in which the government agency will respond to all E911 calls and dispatch appropriate emergency assistance.

E911 CUSTOMER

A governmental agency that is the customer of record and is responsible for all negotiations, operations and payment of bills in connection with the provision of E911 service.

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EXPLANATION OF TERMS (Cont'd)

EXCHANGE

An area, consisting of one or more central office districts, within which a call between any two points is a local call.

EXCHANGE ACCESS LINE

A central office line furnished for direct or indirect access to the exchange system.

EXCHANGE SERVICE

The provision to the subscriber of access to the exchange system for the purpose of sending and receiving calls. This access is achieved through the provision of a central office line (exchange access line) between the central office and the subscriber's premises.

FINAL ACCOUNT

A customer whose service has been disconnected who has outstanding charges still owed to the Company.

FLAT RATE SERVICE

The type of exchange service provided at a monthly rate with an unlimited number of calls within a specified primary calling area.

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EXPLANATION OF TERMS (Cont'd)

HANDICAPPED PERSON

A person who is legally blind, visually handicapped or physically handicapped, under the following definitions from the Federal Register (Vol. 35 #126 dated June 30, 1970).

Legally Blind - a person whose visual acuity is 20/200 or less in the better eye with correcting glasses, or whose widest diameter of visual field subtends an angular distance no greater than 20 degrees.

Visually Handicapped - a person whose visual disability, with correction and regardless of optical measurement with respect to legal blindness, are certified as unable to read normal printed material.

Physically Handicapped - a person who is certified by competent authority as unable to read or use ordinary printed materials as a result of physical limitation, or a person whose disabling condition causes difficulty with hand and finger coordination and use of a coin telephone.

The term "Handicapped Person", when used in connection with a person having a speech or hearing impairment which requires that they communicate over telephone facilities by means other than voice is defined below:

Hearing - a person with binaural hearing impairment of 60% or higher on the basis of the procedure developed by the American Academy of Otolaryngology (A.A.O.) as set forth in "Guide for Conservation of Hearing in Noise" 38-43, A.A.O., 1973; "guides to the Evaluation of Permanent Impairment" 103-107, American Medical Association, 1971.

Speech - a person with 65% or higher of impairment on the basis of the procedure recommended by the American Medical Association's Committee on Rating of Mental and Physical Impairment to evaluate speech impairment as to three categories: audibility, intelligibility and functional efficiency, as set forth in "Guides to the Evaluation of Permanent Impairment" 109-III, American Medical Association, 1971.

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EXPLANATION OF TERMS (Cont'd)

INTERFACE

That point on the premises of the subscriber at which provision is made for connection of facilities provided by someone other than the Company to facilities provided by the Company.

INTERRUPTION

The inability to complete calls, either incoming or outgoing or both, due to Company facilities malfunction or human errors.

LATA

Local Access and Transport Area. The area within which the Company provides local and long distance ("intraLATA") service. For call to numbers outside the area ("interLATA") service is provided by long distance companies.

LINK

The physical facility from the network interface on an end-user's or carrier's premises to the point of interconnection on the main distribution frame of the Company's central office.

LOCAL CALL

A call which, if placed by a customer over the facilities of the Company, is not rated as a toll call.

LOCAL CALLING AREA

The area, consisting of one or more central office districts, within which a subscriber for exchange service may make telephone calls without a toll charge.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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EXPLANATION OF TERMS (Cont'd)

LOCAL SERVICE

Telephone exchange service within a local calling area.

LOOP START

Describes the signaling between the terminal equipment or PBX/key system interface and the Company's switch. It is the signal requesting service.

LOOPS

Segments of a line which extend from the serving central office to the originating and to the terminating point.

MESSAGE RATE SERVICE

A type of exchange service provided at a monthly rate with an additional charge for local calling based on the usage of the local network. One completed call is equal to one message.

MOVE

The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

MULTILINE HUNT

A method of call signaling by which a call placed to one number is subsequently routed to one or more alternative numbers when the called number is busy.

ON-NET

Telecommunications services which are transported exclusively over facilities installed by the Company rather than the facilities of another carrier.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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EXPLANATION OF TERMS (Cont'd)

PORT

A connection to the switching network with one or more voice grade communications channels, each with a unique network address (telephone number) dedicated to the customer. A port connects a link to the public switched network.

PRIVATE BRANCH EXCHANGE SERVICE ("PBX")

Service providing facilities for connecting central office trunks and tie lines to PBX stations, and for interconnecting PBX station lines by means of a switchboard or dial apparatus.

RATE CENTER

A geographic reference point with specific coordinates on a map used for determining mileage when calculating charges.

REFERRAL PERIOD

The time frame during which calls to a number which has been changed will be sent to a recording which will inform the caller of the new number.

SELECTIVE ROUTING ("SR")

A feature that routes an E911 call from a Central Office to the designated primary PSAP based upon the identified number of the calling party.

TOLL CALL

Any call extending beyond the local exchange of the originating caller which is rated on a toll schedule by the Company.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 1 - APPLICATION OF SERVICE GUIDE

1.1 APPLICATION OF SERVICE GUIDE

This Service Guide sets forth the service offerings, rates, terms and conditions applicable to switched services provided by Company as follows:

The furnishing of intrastate end-user communications services to customers within the State of New York.

1.1.1 Service Territory

PAETEC Communications, LLC will provide service within New York.

1.1.2 Availability

Service is available where facilities permit. Only those services for which rates are provided are currently available.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS

2.1 USE OF FACILITIES AND SERVICE

2.1.1 Obligation of the Company

In furnishing facilities and service, the Company does not undertake to transmit messages, but furnishes the use of its facilities to its customers for communications. The Company undertakes to furnish communications service pursuant to the terms of this Service Guide in connection with one-way and/or two-way information transmission between points within the State of New York.

- a. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- b. The furnishing of service under this Service Guide is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

The Company's obligation to furnish facilities and service is dependent upon its ability (a) to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment; (b) to secure and retain, without unreasonable expense, suitable space for its plant and facilities in the building where service is or will be provided to the customer; or (c) to secure reimbursement of all costs where the owner or operator of a building demands relocation or rearrangement of plant and facilities used in providing service therein.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.1 Obligation of the Company (Cont'd)

The Company shall not be required to furnish, or continue to furnish, facilities or service where the circumstances are such that the proposed use of the facilities or service would tend to adversely affect the Company's plant, property or service.

The Company reserves the right to refuse an application for service made by a present or former customer who is indebted to the Company for service previously rendered pursuant to this Service Guide until the indebtedness is satisfied.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability

2.1.2.1 The liability of the Company for damages arising out of the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or arising out of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in this Service Guide. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

2.1.2.2 The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; any law, order, regulation, direction, action, or request of the United States Government, or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of these federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- 2.1.2.3 The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with the services the Company offers.
- 2.1.2.4 The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.
- 2.1.2.5 The Company does not guarantee nor make any warranty with respect to installations it provides for use in an explosive atmosphere. The Customer indemnifies and holds the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal presence, condition, location, or use of any installation so provided. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.6 The Company is not liable for any defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by negligence or willful misconduct of the Company's agents or employees.

2.1.2.7 The Company is not liable for any claims for loss or damages involving:

- (a) Breach in the privacy or security of communications transmitted over the Company's facilities;
- (b) Injury to property or injury or death to persons, including claims for payments made under Worker's Compensation law or under any plan for employee disability or death benefits arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected or to be connected to the Company's facilities;
- (c) Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Service Guide;
- (d) Any act or omission in connection with the provision of 911, E911 or similar services;
- (e) Any noncompletion of calls due to network busy conditions.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 The Company shall be indemnified, defended held harmless by the Customer against any claim, loss, or damage arising from Customer's use of services, involving claims for libel, slander, invasion of privacy, or infringement of copyright arising from the Customer's own communications.

- (a) The Company shall be indemnified, defended and held harmless by the Customer or end user from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, instituted, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any Company or Customer equipment or facilities or service provided by the Company.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

2.1.2.8 (Cont'd)

- (b) The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. The Company shall be indemnified, defended and held harmless by the Customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, including attorney fees, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service.
- (c) The Company assumes no responsibility for the availability or performance of any cable or satellite systems or related facilities under the control of other entities, or for other facilities provided by other entities used for service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or nonpreemptibility as may be provided by the other entities.
- (d) Any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.2 Limitations on Liability (Cont'd)

- 2.1.2.9 The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.
- 2.1.2.10 Company's entire liability with respect to any service provided to customer (including without limitation with respect to the installation, delay, provisions, termination, maintenance, repair, interruption, or restoration of any such service) shall not exceed an amount equal to the charge applicable for the period during which services were affected. No action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.2.11 THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.3 Use of Service

Any service provided under this Service Guide may be resold to or shared (jointly used) with other persons at the customer's option. The customer remains solely responsible for all use of service ordered by it or billed to its telephone number(s) pursuant to this Service Guide, for determining who is authorized to use its service, and for promptly notifying the Company of any unauthorized use. The customer may advise its customers that a portion of its service is provided by the Company, but the customer shall not represent that the Company jointly participates with the customer in the provision of the service.

2.1.4 Use and Ownership of Equipment

The Company's equipment, apparatus, channels and lines shall be carefully used. Equipment furnished by the Company shall remain its property and shall be returned to the Company whenever requested, within a reasonable period following the request, in good condition, reasonable wear and tear accepted. The customer is required to reimburse the Company for any loss of, or damage to, the facilities or equipment on the customer's premises, including loss or damage caused by agents, employees or independent contractors of the customer through any negligence.

2.1.5 Directory Errors

In the absence of gross negligence or willful misconduct and except for the allowances stated below, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listings obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listings obtainable from the directory assistance operator shall be given as follows:

1. Free Listings: For free or no-charge published directory listings, credit shall be given at the rate of two times the monthly Service Guide rate for an additional or charge listing for each individual, auxiliary or party line, PBX trunk or Centrex attendant loop affected, for the life of the directory or the charge period during which the error, mistake or omission occurs.
2. Charge Listings: For additional or charge published directory listings, credit shall be given at the monthly Service Guide rate for each such listing for the life of the directory or the charge period during which the error, mistake or omission occurs.
3. Operator records: For free or charge listings obtainable from records used by the directory assistance operator, upon notification to the Company of the error, mistake or omission in such records by the subscriber, the Company shall be allowed a period of three business days to make a correction. If the correction is not made in that time, credit shall be given at the rate of 2/30ths of the basic monthly rate for the line or lines in question for each day thereafter that the records remain uncorrected. (Where Centrex attendant loops are involved, credit shall be given at the rate of 2/30ths of the basic monthly rate for PBX trunks.)

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.1 USE OF FACILITIES AND SERVICE (Cont'd)

2.1.5 Directory Errors (Cont'd)

4. Credit limitation: The total amount of the credit provided for the preceding paragraphs 1, 2, and 3 shall not exceed, on a monthly basis, the total of the charges for each charge listing plus the basic monthly rate, as specified in paragraph 3, for the line or lines in question.
5. Definitions: As used in Paragraphs 1, 2, 3, and 4 above, the terms "error," "mistake" or "omission" shall refer to a discrepancy in the directory listing or directory assistance records which the Company has failed to correct and where the error affects the ability to locate a particular subscriber's correct telephone number. The terms shall refer to addresses only to the extent that an error, mistake or omission of an address places the subscriber on an incorrect street or in an incorrect community.
6. Notice: Such allowances or credits as specified in Paragraphs 1, 2, and 3 above, shall be given upon notice to the Company by the subscriber that such error, mistake or omission has occurred; provided, however, that when it is administratively feasible for the Company to have knowledge of such error, mistake or omission, the Company shall give credit without the requirement of notification by the subscribers.

2.1.6 Blocking of Service

The Company's facilities cannot be used to originate calls to other telephone company's facilities. If the Company's facilities are used by Information Provider services, the terms in Section 5.20 apply.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 MINIMUM PERIOD OF SERVICE

The minimum period of service is one month except as otherwise provided in this Service Guide. The customer must pay the regular rate for the service they subscribe to for the minimum period of service. If a customer disconnects service before the end of the minimum service period, that customer is responsible for paying the regular rates for the remainder of the minimum service period. When the service is moved within the same building, to another building on the same premises, or to a different premises entirely, the period of service at each location is accumulated to calculate if the customer has met the minimum period of service obligation.

If service is terminated before the end of the minimum period of service as a result of condemnation of property, damage to property requiring the premises to be abandoned, or by the death of the customer, the customer is not obligated to pay for service for the remainder of the minimum period.

If service is switched over to a new customer at the same premises after the first month's service, the minimum period of service requirements are assigned to the new customer if the new customer agrees in writing to accept them. For facilities not taken over by the new customer, the original customer is responsible for the remaining payment for the minimum service period in accordance with the terms under which the service was originally furnished.

The Company may offer services which require a minimum use guarantee ("MUG") wherein the Subscriber agrees, in writing, to pay the minimum amount per period agreed to upon commencement of service. Subscribers falling below their MUG will be billed for the minimum amount due per period pursuant to the MUG agreement.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.2 MINIMUM PERIOD OF SERVICE (Cont'd)

Should the Subscriber choose to terminate their contract prior to expiration of the term agreed to in the MUG agreement, the Subscriber will be liable for the minimum usage requirements contained in the contract multiplied by the number of months remaining in the term, unless Subscriber converts to another Company service with equal or greater term and minimum usage commitment. If no termination of subscriber's contract, Subscriber will be liable for their monthly average usage (calculated over the last three full months immediately preceding the date of termination) multiplied by the number of months remaining in the term.

The initial contract period for service under this section is one month. Subsequent contract periods shall be for additional one-month periods unless otherwise specified.

2.2.1 Termination Liability Charge

If a Subscriber terminates business network switched or dedicated services, to include private branch exchange trunk service and PRI T-1 or comparable services, in whole or in part, before the expiration of the contract period, the Subscriber shall pay to the Company an early termination liability charge for each disconnected service(s) or feature(s) equal to the applicable monthly rate for the PaeTec service(s) or feature(s) multiplied by the number of months remaining in the contract term.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED

2.3.1 Responsibility for All Charges

Any applicant for facilities or service may be required to sign an application form requesting the Company to furnish the facilities or service in accordance with the rates, charges, rules and regulations from time to time in force and effect. The customer is responsible for all local and toll calls originating from the customer's premises and for all calls charged to the customer's line where any person answering the customer's line agrees to accept such charge.

2.3.2 Deposits

Subject to special provisions as may be set forth below and in Sections 2.10 and 2.11 of this Service Guide, any applicant or customer whose financial responsibility is not established to the satisfaction of the Company may be required to deposit a sum up to an amount equal to the total of the estimated local service and intraLATA toll charges for up to two months for the facilities and service. If the minimum period of service for the requested facilities and service is more than one month, as specified in this Service Guide, the customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the customer.

The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Service Guide regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to customer deposits.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.2 Deposits (Cont'd)

a. Interest on Deposits

Simple interest at the rate specified by the Commission shall be credited or paid to the customer while the Company holds the deposit.

b. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the customer shall be required to pay an additional deposit upon request.

c. Return of Deposit

When a deposit is to be returned, the customer may request that the full amount of the deposit be issued by check. If the customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the customer by check.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.3 Payment of Charges

Charges for facilities and service, other than usage charges, are due monthly, in advance. All other charges are payable upon request of the Company. Bills are due on the due date shown on the bill and are payable at any business office of the Company, by U.S Mail, or at any location designated by the Company. All bills are presumed accurate and shall be binding on the Customer unless written notice of the disputed charge(s) is received by the Company within thirty (30) days after the invoice date. If Company initiates legal proceedings to collect any amount due hereunder and the Company substantially prevails in such proceedings, then the Customer shall pay the reasonable attorneys' fees and costs incurred by Company in prosecuting such proceedings and any appeals therefrom. If objection results in a refund to the Customer, such refund will be with interest at the greater of the unadjusted customer deposit rate or the applicable late payment rate, if any, for the service classification under which the customer was billed. Interest will be paid from the date when the customer overpayment was made, adjusted for any changes in the deposit rate or late payment rate, compounded monthly, until the overpayment is refunded. Notwithstanding the foregoing, no interest will be paid by the Company on customer overpayments that are refunded within 30 days after the overpayment is received by the Company.

Where an objection to the bill involves a superseded service order, the items and charges appearing on the bill shall be deemed to be correct and binding upon the customer if objection is not received by the Company within two months after the bill is rendered.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.4 Return Check Charge

When a check which has been presented to the Company by a customer in payment for charges is returned by the bank, the customer shall be responsible for the payment of a Returned Check Charge of \$20.00.

2.3.5 Late Payment Charges

- a. Customer bills for telephone service are due on the due date specified on the bill. A customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the customer's next billing date, a late payment charge of 1.5% will be applied to all amounts previously billed under this Service Guide, excluding one month's local service charge, but including arrears and unpaid late payment charges.
- b. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.
- c. Late payment charges do not apply to final accounts.
- d. Late payment charges do not apply to government agencies of the State of New York. These agencies are required to make payment in accordance with applicable state law.
- e. A collection fee of \$12.00 in addition to the Late Payment Charge of one and one half percent (1.5%) of the unpaid balance will be applied to the accounts of business subscribers with any unpaid balance when the previous month's bill has not been paid in full prior to the next billing date.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.3 PAYMENT FOR SERVICE RENDERED (Cont'd)

2.3.6 Customer Overpayments

The Company will provide interest on customer overpayments that are not refunded within 30 days of the date the Company receives the overpayment. An overpayment is considered to have occurred when payment in excess of the correct charges for service is made because of erroneous Company billing. The customer will be issued reimbursement for the overpayment, plus interest, or, if agreed to by the customer, credit for the amount will be provided on the next regular Company bill. The rate of interest shall be the greater of the customer deposit interest rate or the Company's applicable Late Payment Charge.

Interest shall be paid from the date when overpayment was made, adjusted for any changes in the deposit rate or late payment rate, and compounded monthly, until the date when the overpayment is refunded. The date when overpayment is considered to have been made will be the date on which the customer's overpayment was originally recorded to the customer's account by the Company.

2.4 INSTALLATION SERVICE

The Company provides a Half-Day Installation Plan, which offers customers half-day appointments (i.e., morning/afternoon or a rolling interval) for connection of Commission regulated service involving a customer premise visit.

2.5 ACCESS TO CUSTOMER'S PREMISES

The customer shall be responsible for making arrangements or obtaining permission for safe and reasonable access for Company employees or agents of the Company to enter the premises of the customer or any joint user or customer of the customer at any reasonable hour for the purpose of inspecting, repairing, testing or removing any part of the Company's facilities.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.6 TELEPHONE SURCHARGES/TAXES

2.6.1 General

In addition to the rates and charges applicable according to the rules and regulations of this Service Guide, various surcharges and taxes may apply to the customer's monthly billing statement. The Customer is responsible for payment of any fees (including franchise and right-of-way fees), charges, surcharges, contributions and taxes (however designated) (including without limitation universal service contributions, telephone relay service contributions, sales, use, gross receipts, excise, access or other taxes but excluding taxes on the Company's net income) imposed by any local, state, or federal government on or based upon the provision, sale or use of the Company's services. Fees, charges, and taxes imposed by a city, county, or other political subdivision will be collected only from those Customers receiving service within the boundaries of that subdivision.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.7 INVOICES

A Customer's invoice information is presented in either a paper or an electronic format, as chosen by the Customer. The paper invoice will be sent by mail, and the electronic version is accessible either via the Internet, or by e-mail to the Customer. Both of these options are available at no charge to the Customer. Should the Customer request to receive, by mail, an additional copy of their invoice in paper format, the Customer may be responsible for a charge as indicated in the rate section following.

Upon Customer request, additional copies of an invoice or bill reprints will be provided, if available, at the per page rates as listed in the Addendum, as well as an additional service fee.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE

2.8.1 Suspension or Termination for Nonpayment

In the event that any bill rendered or any deposit required is not paid, the Company may suspend service or terminate service until the bill or the required deposit has been paid. If service is suspended or terminated for nonpayment, the customer will be billed a Connection Charge as well as any payment due and any applicable deposits upon reconnection.

- a. Termination shall not be made until at least 20 days after written notification has been mailed to the billing address of the customer.
- b. Suspension will not be made until at least 8 days after written notification has been mailed to the customer.

Telephone service shall only be suspended during the hours between 8:00 AM and 4:00 PM, Monday through Thursday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 1st.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.2 Exceptions to Suspension and Termination

Telephone service shall not be suspended or terminated for:

- a. Nonpayment of bills rendered for charges other than telephone service or deposits requested in connection with telephone service;
- b. Nonpayment for service for which a bill has not been rendered;
- c. Nonpayment for service which have not been rendered;
- d. Nonpayment of any billed charge which is in dispute or for the nonpayment of a deposit which is in dispute during the period before a determination of the dispute is made by the Company in accordance with Company's complaint handling procedures. These procedures shall be in accordance with the Commission's Rules and Regulations.

Telephone service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the customer does not pay the undisputed portion after being asked to do so.

- e. Nonpayment of back-billed amounts as outlined in 2.11.12.
- f. Nonpayment for services which have not been rendered.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.3 Verification of Nonpayment

Telephone service shall not be suspended or terminated for nonpayment of a bill rendered or a required deposit unless:

- a. The Company has verified, in a manner approved by the Commission, that payment has not been received at any office of the Company or at any office of an authorized collection agent through the end of the period indicated in the notice, and
- b. The Company has checked the customer's account on the day that suspension or termination is to occur to determine whether payment has been posted to the customer's account as of the opening of business on that day.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment

a. General

The Company, after notice in writing to the customer and after having given the customer an appropriate opportunity to respond to such notice, may terminate service and sever the connection(s) from the customer's premises under the following conditions:

1. in the event of prohibited, unlawful or improper use of the facilities or service, or any other violation by the customer of the rules and regulations governing the facilities and service furnished, or
2. if, in the judgment of the Company, any use of the facilities or service by the customer may adversely affect the Company's personnel, plant, property or service. The Company shall have the right to take immediate action, including termination of the service and severing of the connection, without notice to the customer when injury or damage to telephone personnel, plant, property or service is occurring, or is likely to occur, or
3. in the event of unauthorized use, where the customer fails to take reasonable steps to prevent the unauthorized use of the facilities or service received from the Company, or
4. in the event that service is connected for a customer who is indebted to the Company for service or facilities previously furnished, that service may be terminated by the Company unless the customer satisfies the indebtedness within 20 days after written notification. See Section 2.10.7 regarding Deferred Payment Agreements.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

b. Prohibited, Unlawful or Improper Use of the Facilities or Service

Prohibited, unlawful or improper use of the facilities or service includes, but is not limited to:

1. The use of facilities or service of the Company without payment of charges;
2. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
3. The use of profane or obscene language;
4. The use of the service in such a manner such that it interferes with the service of other customers or prevents them from making or receiving calls;
5. The use of a mechanical dialing device or recorded announcement equipment to seize a customer's line, thereby interfering with the customer's use of the service;
6. Permitting fraudulent use.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

c. Abandonment or Unauthorized Use of Facilities

1. If it is determined that facilities have been abandoned, or are being used by unauthorized persons, or that the customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate telephone service.
2. In the event that telephone service is terminated for abandonment of facilities or unauthorized use and service is subsequently restored to the same customer at the same location:
  - a. No charge shall apply for the period during which service had been terminated, and
  - b. Reconnection charges will apply when service is restored. However, no charge shall be made for reconnection if the service was terminated due to an error on the part of the Company.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.8 SUSPENSION OR TERMINATION OF SERVICE (Cont'd)

2.8.4 Termination For Cause Other Than Nonpayment (Cont'd)

d. Change in the Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment or (b) to secure and retain suitable space for its plant and facilities in the building where service is provided to the customer may require termination of a customer's service until such time as new arrangements can be made. No charges will be assessed the customer while service is terminated, and no connection charges will apply when the service is restored.

2.8.5 Emergency Termination of Service

The Company will immediately terminate the service of any customer, on request, when the customer has reasonable belief that the service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS

2.9.1 Application of Rates

- a. Business rates as described in this Service Guide apply to service furnished:
  1. In office buildings, stores, factories and all other places of a business nature;
  2. In hotels, apartment houses, clubs and boarding and rooming houses except when service is within the customer's domestic establishment and no business listings are provided; colleges, hospitals and other institutions; and in churches except when service is provided to an individual of the clergy for personal use only and business service is already established for the church at the same location;
  3. At any location when the listing or public advertising indicates a business or a profession;
  4. At any location where the service includes an extension which is at a location where business rates apply unless the extension is restricted to incoming calls;
  5. At any location where the customer resells or shares exchange service;
- b. Public Access Line service is classified as business service regardless of the location.
- c. The use of business facilities and service is restricted to the customer, customers, agents and representatives of the customer, and joint users.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.9 ADDITIONAL PROVISIONS APPLICABLE TO BUSINESS CUSTOMERS (Cont'd)

2.9.2 Telephone Number Changes

When a business customer requests a telephone number change, the referral period for the disconnected number is 90 days.

The Company reserves all rights to the telephone numbers assigned to any customer. The customer may order a Customized Number where facilities permit for an additional charge as specified in Section 5.11 of this Service Guide.

When service in an existing location is continued for a new customer, the existing telephone number may be retained by the new customer only if the former customer consents in writing, and if all charges against the account are paid or assumed by the new customer.

2.9.3 Deposits

Deposits will be returned to a business customer upon cancellation of service or after one year, whichever event occurs first, unless the customer is delinquent in payment, in which case the Company will continue to retain the deposit until the delinquency is satisfied. If a service is involuntarily discontinued, the deposit is applied against the final bill, and any balance is returned to the customer.

2.9.4 Dishonored Checks

If a business customer who has received a notice of discontinuance pays the bill with a check that is subsequently dishonored, the account remains unpaid and the Company is not required to issue any additional notice

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ALLOWANCES FOR INTERRUPTIONS IN SERVICE

Interruptions in service, which are not due to the negligence of, or non-compliance with the provisions of this Service Guide by the Customer, or the operation or malfunction of the facilities, power, or equipment provided by the Customer, will be credited to the Customer as set forth below for the part of the service that the interruption affects. A credit allowance will be made when an interruption occurs because of a failure of any component furnished by the Company under this Service Guide.

2.10.1 Credit for Interruptions

- a. An interruption period begins when the Customer reports a service, facility, or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility, or circuit is operative. If the Customer reports a service, facility, or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.
- b. For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.10.1 Credit for Interruptions (Cont'd)

- c. A credit allowance will be given, upon request of the customer to the business office, for interruptions of 30 minutes or more. Credit allowances will be calculated as follows:
  - i. if interruption continues for less than 24 hours:
    - a) 1/30th of the monthly rate if it is the first interruption in the same billing period.
    - b) 2/30ths of the monthly rate if there was a previous interruption of at least 24 hours in the same billing period.
  - ii. if interruption continues for more than 24 hours:
    - a) if caused by storm, fire, flood or other condition out of Company's control, 1/30th of the monthly rate for each 24 hours of interruption.
    - b) for other interruption, 1/30 of the monthly rate for the first 24 hours and 2/30ths of such rate for each additional 24 hours (or fraction thereof); however, if service is interrupted for over 24 hours, more than once in the same billing period, the 2/30ths allowance applies to the first 24 hours of the second and subsequent interruptions

Two or more interruptions of 30 minutes or more during any one 24-hour period shall be considered as one interruption.

d. Credit to Customer

Credits attributable to any billing period for interruptions of service shall not exceed the total charges for that period for the service and facilities furnished by the Company rendered useless or substantially impaired.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.10.1 Credit for Interruptions (Cont'd)

e. "Interruption" Defined

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. "Interruption" does not include and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capacity shortages. Nor shall the interruption allowance apply where service is interrupted by the negligence or willful act of the subscriber or where the Company suspends or terminates service because of nonpayment of bills due to the company, unlawful or improper use of the facilities or service, or any other lawful reason. No allowance shall be made for interruptions due to electric power failure where, by the provisions of this Service Guide, the subscriber is responsible for providing electric power. Allowance for interruptions of measured rate service will not affect the subscriber's local call allowance during a given billing period.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.10 ALLOWANCES FOR INTERRUPTIONS IN SERVICE (Cont'd)

2.10.2 Limitations on Credit Allowances

No credit allowance will be made for:

- a. interruptions due to the negligence of, or non-compliance with the provisions of this Service Guide, by any party other than the Company, including but not limited to the customer, authorized user, or other common carriers connected to, or providing service connected to, the service of the Company or to the Company's facilities;
- b. interruptions due to the failure or malfunction of non-Company equipment, including service connected to customer provided electric power;
- c. interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- d. interruptions of service during any period when the customer has released service to the Company for maintenance purposes or for implementation of a customer order for a change in service arrangements;
- e. interruptions of service due to circumstances or causes beyond the control of the Company.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 AUTOMATIC NUMBER IDENTIFICATION

2.11.1 Regulations

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service, pursuant to applicable law, to any entity (ANI recipient), only under the following terms and conditions:

- a. The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- b. The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- c. The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.11 AUTOMATIC NUMBER IDENTIFICATION (Cont'd)

2.11.1 Regulations (Cont'd)

- d. The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those listed in Provision 1, unless the ANI recipient obtains the prior written consent of the subscriber permitting such resale or disclosure.
- e. Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

2.11.2 Terms and Conditions

Violation of any of the foregoing terms and conditions by a Telephone Corporation may result in Commission prosecution of penalty and enforcement proceedings.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 HEALTH CARE PROVIDERS SUPPORT PROGRAM

2.12.1 General

The purpose of the Health Care Providers Support Program is to enable public and non-profit rural health care providers to have access to telecommunications services necessary for the provision of health care services at rates comparable to those paid for similar services in urban areas. The Health Care Providers Support Program offers eligible public and non-profit health care providers located in rural areas reduced rates for Company intrastate services, available in this Service Guide. Such services must be purchased in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Order in Cases 94-C-0095 and 28425, issued November 4, 1997. The FCC Rules are codified at 47 Code of Federal Regulations (C.F.R.) 54.601 *et. seq.*, and any amendments made thereto.

- a. To be eligible for the reduced rates, rural health care providers are required to comply with the terms and conditions set forth in the FCC Rules.
- b. Reduced rates are available only to the extent that they are funded by the federal universal service fund.
- c. Eligible rural health care providers may aggregate demand with other entities to create a consortium. Universal service support shall apply only to the portion of eligible services used by an eligible health care provider.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

2.12.1 General (Cont'd)

- d. Responsibility of eligible health care providers:
  - 1. Rural health care providers and consortia shall participate in a competition bidding process for all service eligible for reduced rates in accordance with any state and local procurement rules.
  - 2. Rural health care providers and consortia shall submit requests for services to the program Administrator, as designated by the FCC, and follow established procedures.
  - 3. Services requested must be used for purposes related to the provision of health care services or instruction that the health care provider is legally authorized to provide under the law.
  - 4. A health care provider that cannot obtain toll free access to an Internet service provider and who is eligible for support for limited toll-free access under the Rules must certify that it lacks toll-free Internet access and that it is an eligible health care provider.
  - 5. Services cannot be sold, resold or transferred in consideration for money or any other thing of value.
  
- e. Responsibility of the Company
  - 1. The Company shall offer the rates and charges as specified herein, to eligible health care providers to the extent that facilities and services are available and offered herein.
  - 2. The Company shall offer services to eligible rural health care providers and consortia at prices no higher than the highest urban rate as defined in the FCC Order and Rules.
  - 3. In competitive bidding situations, where specific flexible pricing arrangements are allowed, the Company may offer flexible pricing (to determine the reduced rate) subject to New York State Public Service Commission approval.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.12 HEALTH CARE PROVIDERS SUPPORT PROGRAM (Cont'd)

2.12.2 Rates and Charges

The following price adjustments will be available to eligible rural health care providers, except subparagraph c., which shall be available to all eligible health care providers, regardless of location.

- a. A reduced rate for telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, not to exceed the highest publicly available rate charged to a commercial customer for a similar service provided over the same distance in the nearest city in New York State with a population of at least 50,000.
- b. An exemption from some mileage charges for any telecommunications services, using a bandwidth capacity of up to 1.544 Mbps, that is necessary for the provision of health care services. The exempted mileage includes the distance between the rural health care provider and the most distant perimeter of the nearest city in New York State with a population of 50,000 or more, less the standard urban distance, which is the maximum average diameter of all cities with population of 50,000 or more in the state.
- c. Each eligible health care provider that cannot obtain toll-free access to an Internet service provider is entitled to receive toll charge credits for toll charges imposed for connecting to an Internet service provider as per the FCC Rules. Such toll charges are available pursuant to applicable toll tariffs or price lists.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM

2.13.1 General

The Schools and Libraries Discount Program permits eligible schools (public and private, grades Kindergarten through 12) and libraries to purchase the Company services offered in this Service Guide at a discounted rate, in accordance with the Rules adopted by the Federal Communications Commission (FCC) in its Universal Service Order 97-157, issued May 8, 1997 and the New York State Public Service Commission in its Opinion and Order 97-11 Adopting Discounts for Services for Schools and Libraries, issued June 25, 1997. The Rules are codified at 47 Code of Federal Regulation (C.F.R.) 54.500 et. seq.

As indicated in the Rules, the discounts will be between 20 and 90 percent of the pre-discount price, which is the price of services to schools and libraries prior to application of a discount. The level of discount will be based on an eligible school or library's level of economic disadvantage and by its location in either an urban or rural area. A school's level of economic disadvantage will be determined by the percentage of its students eligible for participation in the national school lunch program, and a library's level of economic disadvantage will be calculated on the basis of school lunch eligibility in the public school district in which the library is located. A non-public school may use either eligibility for the national school lunch program or other federally approved alternative measures to determine its level of economic disadvantage. To be eligible for the discount, schools and libraries will be required to comply with the terms and conditions set forth in the Rules. Discounts are available only to the extent that they are funded by the federal universal service fund. Schools and libraries may aggregate demand with other eligible entities to create a consortium.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2.13.2 Regulations

a. Obligations of Eligible Schools and Libraries

1. Requests for Service

- (a) Schools and libraries and consortia shall participate in a competitive bidding process for all services eligible for discounts, in accordance with any state and local procurement rules.
- (b) Schools and libraries and consortia shall submit requests for services to the Schools and Libraries Corporation, as designated by the FCC, and follow established procedures.
- (c) Services requested will be used for educational purposes.
- (d) Services will not be sold, resold or transferred in consideration for money or any other thing of value.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2.13.2. Regulations (Cont'd)

b. Obligations of Carrier

1. Carrier will offer discounts to eligible schools and libraries on commercially available telecommunications services contained in this Service Guide. Those services contained in this Service Guide which are excluded from the discount program, in accordance with the Rules are included as an attachment to this Service Guide.
2. Carrier will offer services to eligible schools, libraries and consortia at prices no higher than the lowest price it charges to similarly situated non-residential customers for similar services (lowest corresponding price).
3. In competitive bidding situations, Carrier may offer flexible pricing or rates other than in this Service Guide, where specific flexible pricing arrangements are allowed, subject to New York State Public Service Commission approval.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 2 - GENERAL RULES AND REGULATIONS (Cont'd)

2.13 SCHOOLS AND LIBRARIES DISCOUNT PROGRAM (Cont'd)

2.13.3 Discounted Rates for Schools and Libraries

- a. Discounts for eligible schools and libraries and consortia shall be set as a percentage from the pre-discount price, which is the price of services to schools and libraries prior to application of a discount.
- b. The discount rate will be applied to eligible intrastate services purchased by eligible schools, libraries or consortia.
- c. The discount rate is based on each school or library's level of economic disadvantage as determined in accordance with the FCC Order or other federally approved alternative measures (as permitted by the Rules) and by its location in either an urban or rural area.
- d. The discount matrix for eligible schools, libraries and consortia is included as an attachment to this Service Guide.

2.14 ACCOUNT HANDLING CHARGE

Account Handling Charge is assessed to a customer's account for each Company attempt to return an outstanding credit balance to the customer if a first mailing is returned undeliverable. This charge is for maintaining the account after the initial attempt and for each subsequent attempt. This charge will not be assessed more than twice a year.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES

3.1 CONNECTION CHARGE

3.1.1 General

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or a different location; or (d) restoral of service after suspension or termination for nonpayment. Customer will be provided a quote for connection costs prior to Company proceeding with the installation and maintenance requested by Customer..

The Connection Charge is comprised of two charges:

- a. Service Order;
- b. Premises Visit

Both charges may not be applicable in all cases.

The general application of these charges is as follows:

- a. A Service Order charge applies per customer order for all work or services ordered to be provided at one time, on the same premises, for the same customer. The charge recovers the cost of receiving, recording, and processing a customer's request for service.
- b. A Premises Visit charge applies per customer order when the company must dispatch an employee to complete a customer-requested installation or service change. Only one charge applies per customer order.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.1 CONNECTION CHARGE (Cont'd)

3.1.1 General (Cont'd)

- c. Service Calls: When a Customer reports trouble to the Company and no trouble is found in the Company facilities, the Customer may be responsible for payment of a charge calculated from the time Company personnel are dispatched to the Customer Premise until work is completed. Time is billed in 15 minute increments

3.1.2 Exceptions to the Charge

- a. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the customer's exchange.
- b. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- c. The Company may from time to time waive or reduce the charge as part of a promotion.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.1 CONNECTION CHARGE (Cont'd)

3.1.3 Special Construction

3.1.3.1 Basis for Cost Computation

Rates and charges for special construction will be based on the costs incurred by the Company and may include (1) nonrecurring type charges, (2) recurring type charges, (3) termination liabilities, or (4) a combination thereof.

3.1.3.2 Basis for Rates and Charges

The Company may pass on all costs to install and maintain services, including costs to extend lines to a new customer's premises or upgrade a customer's lines due to obsolete technology. Customer will be provided a quote for such costs prior to Company proceeding with the installation and maintenance requested by Customer.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.2 RESTORAL CHARGE

A restoral charge applies each time a service is reconnected after suspension or termination for nonpayment but before cancellation of the service, as deemed herein.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.3 MOVES, ADDS AND CHANGES

The Company alone may make changes in the location of its lines and equipment. When it is found that a move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The customer will be assessed a charge for any move, add or change of a Company service. Move, Add and Change are defined as follows:

Move: The disconnection of existing equipment at one location and reconnection of the same equipment at a new location in the same building or in a different building on the same premises.

Add: The addition of a vertical service to existing equipment and/or service at one location.

Change: Change - including rearrangement or reclassification - of existing service at the same location.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.4 RECORD ORDER CHARGE

A Record Order Charge applies for work performed by the Company in connection with receiving, recording, and processing customer requests for the following.

- a. addition of directory listings
- b. change in listed name
- c. change of address
- d. change of billing party
- e. change in listed service to non-published service, not involving a change of telephone number.

A Record Order Charge does not apply when a Service Order charge also applies.

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT

3.5.1 Terms and Conditions

The customer may request an estimate or a firm bid before ordering wire installation work to be done. When an estimate is provided, the estimate is not binding on the Company and the charge to be billed will be based on the actual time and materials charges incurred. When a firm bid is provided at customer request, the charge to be billed is the amount quoted to the customer for the work requested.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.1 Terms and Conditions (Cont'd)

Inside Wire charges apply per service call when billable premises work is performed on noncomplex premises wire and jacks. Residence and Business charges may differ. Such charges are due and payable when billed.

Noncomplex wire, jacks and materials include:

- a. 2 to 6 pair inside wire
- b. Faceplates
- c. RJ11C, RJ14C, RJ11W and RJ14W type station jacks
- d. Staples, screws, nail, tape, connectors, etc.

3.5.2 Trouble Isolation Charge

When a visit to the customer's premises is necessary to isolate a problem reported to the Company but identified by the Company's technician as attributable to customer-provided equipment or inside wire, a separate charge applies in addition to all other charges for the visit.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.5 CHARGES ASSOCIATED WITH PREMISES VISIT (Cont'd)

3.5.3 Inside Wire Maintenance and Installation

The customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.

a. Inside Wire Installation Charge

Charge to be billed will be based on the actual time and materials charges incurred when a customer requests new wire and jack installation or requests existing wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring.

b. Inside Wire Maintenance Charge

The Inside Wire Maintenance Charge applies when a customer requests wire and jack maintenance. Charge to be billed will be based on the actual time and materials charges incurred when a customer requests maintenance of wiring.

3.5.4 Line Installation Charges

A customer subscribing the PAETEC's Advantage Feature Pack Services may be charged the following non-recurring charges for the installation of certain lines.

3.6 PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

The customer will incur a charge each time there is a change in the long distance carrier associated with the customer's line after the initial installation of service.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.7 PUBLIC PAY TELEPHONE SURCHARGE

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan, effective October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all intrastate, interstate, and international calls that originate from any domestic pay telephone used to access Company services. This surcharge, which is in addition to standard usage charges and any applicable service charges and surcharges associated with service, applies for the use of the instrument used to access Company service and is unrelated to the Company service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the # symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 3 - CONNECTION CHARGES (Cont'd)

3.8 PRESUBSCRIBED INTEREXCHANGE, INTRALATA OR LOCAL EXCHANGE CARRIER FREEZE

The customer may at their discretion request that the Company provide a switch function commonly known as a carrier freeze. This option allows the Customer the ability to prevent any unauthorized changing of their interexchange, intraLATA or local exchange telephone service.

This service is offered on a non-discriminatory basis and is at the sole discretion of the Customer. The Customer's request for this service must be clearly listed on a letter of agency or, if ordered via the Company's toll free number, recorded on the Company's third party verification system. There is no charge for this service.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 4 - INTRALATA TOLL USAGE AND MILEAGE CHARGES

4.1 GENERAL

4.1.1 Description

IntraLATA toll service is furnished for communication between telephones in different local calling areas within a particular LATA in accordance with the regulations and schedules of charges specified in this Service Guide. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Service Guide. The Company may use the terms intraLATA toll and Regional Long Distance (Regional LD) interchangeable in other documentation presented to the Customer (e.g. individually negotiated contracts or invoices). The terms of this Service Guide governing intraLATA toll services apply regardless of the nomenclature used.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, 3rd number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

A. IntraLATA Pre-Subscription

The following intraLATA Pre-subscription options are available to customers.

The intent of the Plan is to permit customers to route intraLATA toll calls automatically, without the use of access codes, to any interexchange carrier (“IXC”) of the customer’s choice that has established itself as an access customer under PaeTec’s Access Services Service Guides filed at the FCC and with the Commission.

PaeTec will implement a full 2-PIC carrier selection methodology. With the full 2-PIC methodology, customers will be able to presubscribe to one telecommunications carrier, including PaeTec, for interLATA toll calls and to presubscribe to the same or a different participating telecommunications carrier for intraLATA toll calls.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 4 – LOCAL EXCHANGE/INTRALATA TOLL CALLING AREAS AND RATES (cont'd)

4.1 General (Cont'd)

4.1.1 Description (Cont'd)

A. Intra-LATA Presubscription (Cont'd)

Customers who contact PaeTec requesting new telephone exchange service will be informed of the opportunity to choose both an intraLATA and interLATA PIC. If requested by the customer, PaeTec will provide a list of telecommunications carriers, including PaeTec, that are access customers and are maintaining a relationship with PaeTec pursuant to the provisions of the Company's Access Services Service Guides.

The list of intraLATA toll carriers will be presented in a competitively neutral manner. New customers who do not make a positive choice for an intraLATA toll carrier will be identified within PaeTec's system as "no-PIC" and will not be automatically defaulted to a carrier. New customers identified as "no-PIC" within PaeTec's system will be required to dial the access code of a different carrier to place intraLATA toll calls until they make an affirmative choice for an intraLATA toll carrier

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 4 – LOCAL EXCHANGE/INTRALATA TOLL CALLING AREAS AND RATES (cont'd)

4.1.2 Classes of Calls

Service is offered as two classes: station to station calling and person to person calling.

- a. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the Company operator the telephone number of the desired telephone station or system.
- b. Person to Person Service is that service where the person originating the call specifies to the Company operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 4 – LOCAL EXCHANGE/INTRALATA TOLL CALLING AREAS AND RATES (cont'd)

4.2 TIMING OF CALLS

- 4.2.1 Unless otherwise indicated, all calls are timed in one minute increments and all calls which are fractions of a minute are rounded up to the next whole minute.
- 4.2.2 For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.
- 4.2.3 For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- 4.2.4 Call timing ends when the calling station “hangs up,” thereby releasing the network connection. If the called station “hangs up” but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- 4.2.5 Calls originating in one time period as defined in Section 4.3 and terminating in another will be billed the rates in effect at the beginning of each minute.
- 4.2.6 All times refer to local time.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 4 – LOCAL EXCHANGE/INTRALATA TOLL CALLING AREAS AND RATES (cont'd)

4.3 CALLING AREA LEGEND AND CHARGES

**Local Calling:** Local calling rates apply to calls that originate and terminate within the same local calling area as defined in section 11.1. Local calling rates are based on measured service plus usage.

**Extended Calling Area Services:** Calls that originate in one local calling area and terminate in another zone as follows:

**Zone 1:** Calls that terminate within the NPA associated with the NXX, but outside the local calling area associated with NXX.

**Zone 2:** Calls that terminate outside the NPA associated with the NXX but within the LATA associated with the NPA-NXX.

**Extended Area Calling:** Extended Area Service rates apply for calls that terminate outside the local calling area but within a LATA. Extended Area Service rates apply on a per minute basis. Time periods shall be the same as defined in NYTEL's Tariff No. 901 section B.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 4 – LOCAL EXCHANGE/INTRALATA TOLL CALLING AREAS AND RATES (cont'd)

4.3 CALLING AREA LEGEND AND CHARGES (Cont'd)

Time Periods: Call completion, Local transport termination, and Local transport facilities rates are subject to the differentiation. When usage before in one rate period and ends in another the rates in effect for the rate period in which such usage began will apply until rate period specific billing can be implemented.

Peak rates apply Monday thru Friday 9:00am to, but not including, 9:00pm.

Off-Peak rates apply Monday thru Thursday from 9:00pm to, but not including, 9:00am and from 9:00pm Friday to, but not including, 9:00am Monday. Holiday discounts shall be extended to customers for the following holidays: Christmas Day (December 25), New Years Day (January 1), Independence Day (July 4), Thanksgiving Day (the fourth Thursday in November), and Labor Day. Holiday discounts shall be billed at Off-Peak rates.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES

5.1 CUSTOM CALLING SERVICE

5.1.1 General

5.1.1.1 CALLING FEATURES

Blocking Service or a telephonic block can only be removed pursuant to a written request by the customer of record, or the customer of record providing the correct password over the telephone, or by a request made in person by such customer. The customer of record can provide a personal password to use to remove blocking service at the time blocking service is established.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 BUSY LINE VERIFICATION AND INTERRUPT SERVICE

5.2.1 General

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

5.2.2 Rate Application

- a. A Verification Charge will apply when:
  1. The operator verifies that the line is busy with a call in progress,  
or
  2. The operator verifies that the line is available for incoming calls.
- b. Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.
- c. No charge will apply when the calling party advises that the call is from an official public emergency agency.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.2 BUSY LINE VERIFICATION AND INTERRUPT SERVICE (Cont'd)

5.2.3 Busy Line Verification and Interrupt Service Rates

Busy Line Verification and Interrupt Service, which is furnished where and to the extent that facilities permit, provides the Customer with the following options:

- a. Busy Line Verification: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.
- b. Busy Line Verification with Interrupt: The operator will interrupt the call on the called line only if the calling party indicates an emergency and request interruption.
- c. Rates: Rates for Busy Line Verification and Interrupt Service, as specified below, will apply under the following circumstances:
- d. The operator verifies that the line is busy with a call in progress.
- e. The operator verifies that the line is available for incoming calls.
- f. The operator verifies that the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call advising the called party the name of the calling party. One charge will apply for both verification and interruption.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.3 TRAP CIRCUIT SERVICE

5.3.1 General

Trap Circuit Service is designed to allow the customer to control the release of an incoming call so that in situations involving emergency or nuisance calls, calls may be held and traced.

5.3.2 Regulations

- a. This service is provided when there is a continuing requirement for the identification of the calling party in cases involving nuisance calls or emergency situations or other situations involving law enforcement or public safety.
- b. The customer shall be required to sign a written request for this service. By signing the request the customer shall release the Company from any liability, and the customer agrees to indemnify and hold the Company harmless from any liability it may incur in providing this service. The Company may require the recommendation of an appropriate law enforcement agency prior to providing this service. Any information obtained by the Company in the tracing of a call will be provided only to the law enforcement agency designated. The only exception to this will be emergency situations such as fire, serious illness or other similar situations, in which case the appropriate agency will be notified.
- c. The equipment required to provide this service cannot be operated in all central offices. The service is restricted to locations where facilities permit.
- d. The Company makes no guarantee concerning the tracing and identification of any call when the service is provided. The Company will furnish the service only on the express condition that no liability shall attach to it for any reason arising out of the provision of the service.

5.3.3 Rates

Upon request for this service, the monthly charge to the customer will be increased by any charges incurred by the Company for the provision of this service.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.4 DIRECTORY ASSISTANCE SERVICE

5.4.1 General

A customer may obtain assistance, for a charge, in determining a telephone number by dialing Directory Assistance Service. A customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

5.4.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- a. Calls from pay telephones.
- b. Requests for telephone numbers of non-published service.
- c. Requests in which the Directory Assistance operator provides an incorrect number. The customer must inform the Company of the error in order to receive credit.
- d. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory. Individuals must be certified in accordance with the terms outlined under "Handicapped Person" in Section 8 of this Service Guide, up to a maximum of 50 requests per month.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 LOCAL OPERATOR SERVICE

5.5.1 Description of Services

A. Hunting, per arrangement

A Hunting Service Arrangement is furnished using equipment located in the Company's central office arranged to select the next available line of a group of hunting lines, when the line associated with the called number in the hunting group is busy. All lines (includes PBX trunks) in a hunting group must originate from the same central office. A single hunting group may be shared by two or more customers provided all the customers' lines are technically capable of being in the same hunting group. Where two or more customers share the same hunting group, all lines in that hunting group must connect on the same premises.

B. Call Forwarding

Call Forwarding permits the customer to automatically transfer all incoming calls to a telephone number at another local or toll location. The customer activates Call Forwarding by dialing a special code followed by the telephone number of the location to which calls are to be transferred. The service may be deactivated by dialing another code. The customer must activate and deactivate this service from the station forwarding the calls. The customer may still make outgoing calls while Call Forwarding is active, even while a transferred call is in progress. Calls cannot be answered at the base station while Call Forwarding is active.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 LOCAL OPERATOR SERVICE (Cont'd)

5.5.1 Description of Services (Cont'd)

D. Call Hold

Call Hold is an arrangement which permits an established call to be placed on hold in order to continue a conversation from another extension on the line.

E. Call Waiting

Call Waiting permits the customer engaged in a call to receive a tone signal indicating a second call is waiting, and by operation of the switchhook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operation of the switchhook.

F. Customized Ringing

Customized Ringing service enables an individual line subscriber to have up to two telephone numbers assigned to one dial tone line in addition to the main number. Each number when dialed will result in a distinctive ring which facilitates the ability of the customer to determine which number is being called. Where facilities permit, a distinctive Call Waiting tone for each telephone number will be provided for customers who subscribe to Customized Ringing Service and Call Waiting. Customized Ringing service is associated with incoming calls only and does not provide a separate dial tone line to place outgoing calls.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 LOCAL OPERATOR SERVICE (Cont'd)

5.5.1 Description of Services (Cont'd)

G. Three Way Calling

Three-Way Calling permits the customer, by operation of the switchhook, to place an existing call on hold, dial the telephone number of a third party and establish a local or toll three-way conference call. The customer may talk privately with the third party before establishing the three-way connection and may disconnect the third party to re-establish the original connection. The customer's line establishing the conference call must remain open for the duration of the call or the connection for all callers will be terminated. In addition, where facilities permit, Three-Way Calling may be used by a customer who has Call Waiting with Tone Block to deactivate Call Waiting during a call.

H. Speed Calling

Speed Calling is an arrangement which provides for the calling of a telecommunications network number by dialing an abbreviated code. Two arrangements are available, an eight-code capacity and/or a twenty-code capacity.

I. Call Transfer

Call Transfer is an arrangement which allows for the transfer of incoming calls to another line in the same residence or business.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 LOCAL OPERATOR SERVICE (Cont'd)

5.5.1 Description of Services (Cont'd)

J. Call ID

Call ID and Call ID with Name Service may be provided to residence, business and PBX customers (if the PBX equipment is compatible with Call ID.) This feature allows a customer to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone numbers that will be displayed on a Call ID subscriber's display unit include listed, non-listed and non-published numbers. Telephone numbers that will not be displayed are: (1) calls from customers who use Per-call Blocking or Line-Blocking (2) calls from customers located in central offices not a part of the SS7 Signaling System and; (3) calls placed through an operator.

Call ID service also provides a residential customer with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated and deactivated by dialing a specific code. There is no additional charge for ACR service.

K. Call ID Per-Call Blocking

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call. When this blocking feature is activated by the calling party, and they place a call to a Call ID subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Call ID Per-Call Blocking does not prevent the delivery of telephone number to 911 emergency service providers.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 LOCAL OPERATOR SERVICE (Cont'd)

5.5.1 Description of Services (Cont'd)

L. Call ID Per-Line Blocking

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name for all calls placed from that line to a Call ID subscriber, unless the feature is deactivated. This service is limited to residential customers. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only.

After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call. The code to deactivate Per-Line Blocking is different than the one used to activate Per-Call Blocking. Call ID Per-Line Blocking will be available where facilities permit. The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Call ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 LOCAL OPERATOR SERVICE (Cont'd)

5.5.1 Description of Services (Cont'd)

L. Call ID Per-Line Blocking (Cont'd)

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Call ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her telephone number and name calls a Call ID subscriber who has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Call ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers who are victims of domestic violence, the staffs of domestic violence program agencies and emergency services personnel. If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 LOCAL OPERATOR SERVICE (Cont'd)

5.5.1 Description of Services (Cont'd)

M. Direct Trunk Overflow

The Direct Trunk Overflow feature gives the Customer another termination option if all of their DID trunks are busy. This all-trunks-busy condition may be caused either by legitimate heavy incoming traffic or by a trouble condition where the T-1 system is down and the 5ESS senses that trouble as an all-trunks-busy condition. During either busy condition, the incoming call attempts to terminate to the DID group. When the 5ESS sees all trunks busy, it will choose an alternate route for the call to a telephone number that is programmed in the 5ESS only. This telephone number has the Call Forward Remote feature assigned to it and forwards the call to a number chosen by the Customer.

Remote Access DTO enables the customer to activate and/or update the Call Forwarding on their DTO from any location. The customer uses a provided remote-access toll free number, the DTO Call Forwarding line and their four-digit PIN to review or change their call forwarding number.

Rates for DTO and Remote Access DTO can be found in the rate attachment.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.5 LOCAL OPERATOR SERVICE (Cont'd)

5.5.2 Rates

Local calls may be completed or billed with the live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local calls may be placed on a station to station basis or to a specified party (see Person to Person), or designated alternate. Usage charges for local operator assisted calls are those usage charges that would normally apply to the calling party's service.

There is a 3 minute minimum billing for Operator Services calls made from payphones.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 BLOCKING SERVICE

5.6.1 General

Blocking service is a feature that permits customers to restrict access from their telephone line to various discretionary services. The following blocking options are available to residential and business customers:

- a. 900, 700 Blocking - allows the subscriber to block all calls beginning with the 900 and 700 prefixes (i.e. 900-XXX-XXXX) from being placed.
- b. 976 Central Office Code Blocking - allows the subscriber to block placement of all calls to numbers with a 976 central office code (i.e. XXX-976-XXXX).
- c. Third Number Billed and Collect Call Restriction - provides the subscriber with a method of denying all third number billed and collect calls to a specific telephone number provided the transmitting operator checks their validation data base.
- d. Toll Restriction (1+ and 0+ Blocking) - provides the subscriber with local dialing capabilities but blocks any customer-dialed call that has a long distance charge associated with it.  
  
Toll Restriction will not block the following types of calls: 911 (Emergency), 1 + 800 (Toll Free), and operator assisted toll calls.
- e. Toll Restriction Plus - provides subscribers with Toll Restriction, as described in 1.d. of this Section, and blocking of 411 calls.
- f. Direct Inward Dialing Blocking (Third Party and Collect Call) - provides business customers who subscribe to DID service to have Third Party and Collect Call Blocking on the number ranges provided by the Company.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 BLOCKING SERVICE (Cont'd)

5.6.2 Regulations

- a. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- b. Blocking Service is available where equipment and facilities permit.

5.6.3 Rates and Charges

5.6.3.1 Nonrecurring Charges are found in the Addendum.

- a. Connection charges apply as specified in Section 3 of this Service Guide.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.6 BLOCKING SERVICE (Cont'd)

5.6.3 Rates and Charges (Cont'd)

5.6.3.2 Recurring Charges are found in the Addendum.

- a. Pricing for Blocking Service for a business customer with more than 200 lines will be based on the costs incurred by Company to provide the service.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 5 - SUPPLEMENTAL SERVICES (Cont'd)

5.7 NON-ROUTINE INSTALLATION AND/OR MAINTENANCE

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply. If the Customer reschedules an installation, additional charges may apply.

5.8 INDIVIDUAL CASE BASIS (ICB) ARRANGEMENTS

At the option of the Company, service may be offered on a contract basis to meet specialized requirements of the Customer. The terms of each contract shall be mutually agreed upon between the Customer and Company and may include discounts off of rates contained herein, waiver of recurring or nonrecurring charges, charges for specially designed and constructed services not contained in the Company's general service offerings, or other customized features. The terms of the contract may be based partially or completely on the term and volume commitment, type of originating or terminating access, mixture of services or other distinguishing features. Service shall be available to all similarly situated Customers for a fixed period of time following the initial offering for the first contact Customer as specified in each individual contract. The Company will maintain records of its ICB contracts for Commission review as conditions or circumstances may require.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 6 - NETWORK SWITCHED SERVICES

BUSINESS SWITCHED SERVICES

6.1 GENERAL

Company does not provide basic services, or stand-alone lines. All services are provided via contract. Business Network Switched Service provide a business customer with a connection to the Company's switching network which enables the customer to:

- a. Receive calls from other stations on the public switched telephone network;
- b. Access the Company's local calling service;
- c. Access the Company's operators and business office for service related assistance; access toll-free telecommunications service such as 800 NPA; and access 911 service for emergency calling; and
- d. Access the service of providers of interexchange service or intraLATA toll service. A customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's Carrier Identification Code (1010XXXX). At the time of initial subscription, the customer shall designate a Primary Interexchange Carrier (PIC) for intra-LATA and inter-LATA toll service. If the customer does not select an intra-LATA PIC, and does not request blocking of intra-LATA toll calls, the Company shall be deemed to have been designated as the customer's intra-LATA PIC.

Connection charges as described in Section 3 apply to all service on a one-time basis.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 6 - NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS

The following Business Access Service Options may be offered:

Business Line Service  
PRI-T1 Service

A. General

Business Line Service provides a customer with an analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time, only as part of a bundle or package, and is not available on a stand-alone basis. Local calling service is available at a flat rate included in the line price, or on a measured usage basis.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 6 - NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS (Cont'd)

6.2.1 Business Line Service (Cont'd)

B. Measured Rate Business Line Service

1. Description

Measured Rate Business Line Service is not available on a stand-alone basis. Calls to points within the local exchange area are charged on the basis of the duration of completed calls originating from the customer's service in addition to a base monthly charge.

2. Recurring and Nonrecurring Charges

Charges for each Measured Rate Service line include a monthly recurring Base Service Charge and usage charges for completed calls originated from the customer's line based on the duration of calls during the billing period. In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this Service Guide. In certain circumstances, service to customers may require the use of a link and/or number portability arrangements provided by the Incumbent Local Exchange Carrier. In such circumstances, the monthly recurring charge to the customer will be the greater of the company's Base Service Line charge set forth below or the charge to the company by the Incumbent Local Exchange Carrier for the link used to serve the customer. If the customer is served through a Number Portability Arrangement, the monthly charge to the customer will be increased by the applicable charge from the Incumbent Local Exchange Carrier to the Company of the Number Portability Arrangement.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 6 - NETWORK SWITCHED SERVICES (Cont'd)

6.2 SERVICE DESCRIPTIONS (Cont'd)

6.2.2 PRI T-1 Service

PRI T-1 (Primary Rate Interface) T-1 Service provides the customer with a direct digital connection via switched access to one or more private or public services. PRI T-1 Service is an enhanced T-1 service that allows the customer Integrated Services Digital network (ISDN) bandwidth that facilitates end-to-end digital connectivity to support a variety of services. PRI T-1 Service is 23 B channels each being a full 64,000 bps. One channel is a D channel to allow for signaling information to be passed. The service is utilized to connect ISDN compatible equipment at the customer premises to a suitably equipped Company node.

6.2.3 Term Liability/Termination Charges

Several of the services offered pursuant to this Service Guide may be available at reduced prices if the Customer agrees at the time the order is placed to continued service for a specified period of time ("term") via contract. If the Customer terminates service prior to the end of the term, in part or in whole, then termination charges may apply. If a customer disconnects service prior to the fulfillment of the term plan contracted, then a termination liability will be due to Company from Customer. The termination liability charge will be the difference between the monthly rate for the highest term period which could have been satisfied prior to service discontinuance and the monthly rate for the selected commitment period multiplied by the actual number of months the plan has been in effect. The monthly rates used for this calculation will be those in effect at the time the service is disconnected.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS

7.1 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

- 7.1.1 The Company will provide, upon request, specialized telecommunications equipment for a customer certified as hearing or speech impaired.
- 7.1.2 A customer can be certified as hearing or speech impaired by a licensed physician, otolaryngologist, speech-language pathologist, audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairments in cooperation with an official agency of the State of New York.
- 7.1.3 The Company will make every reasonable effort to locate and obtain equipment for a certified customer.
- 7.1.4 The customer may purchase equipment at a price not to exceed the actual purchase price (including any applicable shipping costs) the Company pays.
- 7.1.5 The Company will also advise the customer who requests this equipment of the applicable terms for purchase.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.2 DISCOUNTED SERVICE FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

7.2.1 General

A handicapped person who has been certified to the Company as having a hearing or speech impairment which requires that he or she communicate over telephone facilities by means other than voice, and who either use non-voice equipment or make calls through an interpreter, will receive, upon application to the Company, a fifty percent (50%) discount on local measured rate service.

7.2.2 Certification

Acceptable certifications are:

1. Those made by a licensed physician, otolaryngologist, speech-language pathologist or audiologist or an authorized representative of a social agency that conducts programs for persons with hearing or speech impairment in cooperation with an official agency of the State of New York, or
2. A pre-existing certification establishing the impairment of hearing or speech such as those which qualify the handicapped person for social security benefits on the basis of total hearing impairment or for the use of facilities of an agency for a person with hearing or speech impairment.

7.2.3 Qualification

A customer qualifying for the discount is one whose impairment is such that competent authority would certify him or her as being unable to use a telephone for voice communication. See the definition of "Handicapped Person," for a listing of the necessary qualifications.

7.2.4 Billing

The reduction in charges is applied only at one location, designated by the impaired person.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

7.3.1 General

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

7.3.2 Regulations

- A. This service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting of emergencies by the public. For this service, the municipality or government agency(s) designated by the customer as responsible for the control and staffing of the emergency report center is referred to as the "Agency".
- B. When 911 service replaces an existing emergency number, intercept service shall be the responsibility of the Agency. However, if the Agency is unable to provide this service, the operator will intercept and forward requests for emergency aid for a period of at least one year
- C. 911 service is furnished for incoming calls only.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

7.3.2 Regulations (Cont'd)

- D. For 9-1-1 service interruptions the Company has established Primary and Final routing for calls to the PSAP. The Company, through its intercarrier interconnection agreements, has established direct interconnection trunking facilities with the primary incumbent local exchange carrier serving the applicable territory. These trunking facilities carrying 9-1-1 traffic are directly connected with incumbent local exchange carrier's tandem switching facilities. The traffic is then routed by either tandem to the PSAP. If the Primary route is busy or out of service, the calls will route to an announcement. The announcement will state that "All Company circuits are busy now. Please hang up and try your call again."
- E. The Company will abide by all terms and conditions regarding MSAG and the provision of 9-1-1 services required pursuant to the Commission's proceeding in any docket or dockets relating to this matter and with the entity's (county or municipality that is responsible under the laws of the jurisdiction) protocols for 911 service provision.
- F. The Company's liability and its obligation to furnish 9-1-1/E9-1-1 Service are limited as described by Company liability and indemnification clauses spelled out in Section 2.1 of this Service Guide (specifically 2.1.2) incorporated herein by reference and the laws of the state in which this Service Guide applies.
- G. The Company is not an insurer of persons or property. The liability of the Company to the subscriber, the customer or any other person for a loss or injury suffered or a liability incurred by any or all of them as a result of a failure in the 9-1-1/E9-1-1 Service shall be limited in accordance with the provisions of Section 2.1.2 and Section 2.11 which are incorporated herein by reference. The subscriber or customer and any other persons who may be affected by a failure of the 9-1-1/E9-1-1 Service are advised that they should obtain insurance and take all other steps necessary to protect themselves against loss or injury which they may suffer or liability which they may incur as a result of failure of 9-1-1/E9-1-1 Service

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.3 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

7.3.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold the Company harmless from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.4 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

7.4.1 General

Enhanced Universal Emergency Telephone Number Service (E911 Service) is a Call Delivery Network whereby any telephone user who dials the number 911 will reach a designated Public Safety Answering Point (PSAP). E911 Service is offered in the Company's serving area subject to the availability of stored program control central office facilities, Enhanced 911 software, and ANI equipment. The telephone user who dials the 911 number will not be charged for the call.

7.4.2 Regulations

- A. In addition to the following, the regulations in 7.3.2 apply.
- B. This Service Guide does not provide for the inspection or constant monitoring of facilities to discover errors, defects, or malfunctions in the service, nor does the company undertake such responsibility. The Agency shall make such operational tests as in their judgment are required to determine whether the system is functioning properly for its use. The Agency shall promptly notify the Company in the event the system is not functioning properly.
- C. E911 information, consisting of the names, addresses, and telephone numbers of all telephone customers, is confidential. The Company will release such information to the Agency periodically for the update of their systems.
- D. The E911 calling party, by dialing 911, waives the privacy afforded by non-listed and non-published service to the extent that the telephone number ("ANI") and address ("ALI") associated with the originating station location are furnished to the PSAP, on a call by call basis, after an E911 call has been received.
- E. Service boundaries of the Company and political subdivision boundaries may not coincide. In the event that the Agency does not subscribe to Selective Routing, it must make arrangements to handle all 911 calls that originate from telephones served by Central offices in the local service areas (i.e., exchange) whether or not the calling telephone is situated on property within the geographical boundaries of the Agency's public safety jurisdiction.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.4 ENHANCED UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE (Cont'd)

7.4.3 Conditions of Furnishing Service

This service is offered solely as an aid in handling assistance calls in connection with fire, police, medical, and other emergencies. The Company is not responsible, in the absence of gross negligence or willful misconduct, including default routing, for any losses, claims, demands, suits, or any liability, whether suffered, made, instituted, or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, and for any loss, damage, or destruction of any property, whether owned by the customer or others, caused or claimed to have been caused by the installation, operation, failure to operate, maintenance, removal, presence, condition, location, or use of such facilities. By dialing 911, the customer agrees to release, indemnify, defend, and hold the Company harmless from any and all loss or claims, whatsoever, whether suffered, made, instituted, or asserted by the destruction of any property, whether owned by the customer or others. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever, including for default routing.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused, or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of the 911 service features and the equipment associated therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing the 911 service.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.5 NEW YORK RELAY SERVICE

7.5.1 General

The Company will provide access to a telephone relay center for Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing an 800 number. Specific 800 numbers have been designated for both impaired and non-impaired customers to use.

7.5.2 Regulations

- A. Only intrastate calls can be completed using the New York Relay Service under the terms and conditions of this Service Guide.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.
- C. Calls through the Relay Service may be billed to a third number only if that number is within the State of New York. Calls may also be billed to calling cards issued by the Company or other carriers who may choose to participate in this service.
- D. The following calls may not be placed through the Relay Service:
  - 1. calls to informational recordings and group bridging service;
  - 2. calls to time or weather recorded messages;
  - 3. station sent paid calls from coin telephones; and
  - 4. operator-handled conference service and other teleconference calls.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.5 NEW YORK RELAY SERVICE (Cont'd)

7.5.3 Liability

The Company contracts with an outside provider for the provision of this service. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this Service Guide dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the customer, by using the service, agrees to release, defend, and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted, or asserted by the customer, or by any other person, for any loss or destruction of any property whatsoever, whether covered by the customer or others, or for any personal injury or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary, or punitive damages of any nature whatsoever.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.6 TELECOMMUNICATION SERVICE PRIORITY

7.6.1 Description

The Telecommunications Service Priority (TSP) System is the regulatory, administrative and operational system authorizing and providing for priority treatment, to provide and restore National Security Emergency Preparedness Telecommunications services. Under the rules of the TSP System, PAETEC Communications, LLC is authorized and required to provide and restore services with TSP assignments before services without such assignments.

7.6.2 Regulations

The provisions and restoration of TSP System services shall be in accordance with Part 64, Appendix A, of the Federal Communications Commission Rules and Regulations and the guidelines set forth in TSP for National Security Emergency Preparedness (NSEP) Service User Manual, National Communications System (NCS) M 3-1-1 and Service Vendor Handbook H 3-1-2.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.6 TELECOMMUNICATION SERVICE PRIORITY (Cont'd)

7.6.3 Responsibilities of the End User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services. (see Addendum C for rates)
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.6 TELECOMMUNICATION SERVICE PRIORITY (Cont'd)

7.6.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supercede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSO service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP process with the OPT.
- F. Confirm completion of TSP service order activity to the OPT
- G. Participate in reconciliation of TSP information at the request of the OPT
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.
- I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
- J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
- K. Disclose content of the NS/EP TSP database only as may be required by law.
- L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

7.6.5 Rates and Charges

See Addendum C, Attachment 1 at the end of the Service Guide.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.7 EMERGENCY CONTACT SERVICE

- 7.7.1 Customers requesting Emergency Contact Service will provide Company with name, address and a callback number for each DID number customer has. This information will be incorporated into the 9-1-1 database so that someone calling from the DID number provided by customer to Company, will have an exact name and location associated with it. Customers subscribing to this service will be billed a single Monthly Recurring Charge and a one time installation fee. Only customers supporting an ISDN PRI Trunk group will be eligible for this service. Rates for this service are found in Addendum C, attachment 1.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.8 PAETEC ADVANTAGE FEATURE PACK

Current Customers of the Company will be offered a month-to-month or a one to three year agreement for Feature Pack offerings. Current late payment and verified account code charges will be applied. This service is not available in all areas at this time. Stand-alone lines are not available.

- A. Service Features:
  - Business Lines
  - PBX Trunk
  - Remote Call Forward Lines
  - Additional Paths
  
- B. Features:
  - Hunting
  - Caller ID
  - Caller ID with name
  - Call Waiting
  - Call Waiting Deluxe ID
  - Call Waiting Deluxe with name
  - Call Forwarding
  - Call Forwarding Don't Answer
  - Call Forwarding Busy
  - CF busy/don't answer
  - Remote Access to Call Forwarding
  - 3 Way Calling
  - Speed Calling 8
  - Speed Calling 30
  - Call Tracing
  - Call Return
  - Call Block
  - Repeat Dialing
  - Anonymous Call Rejection
  - Custom Ring – 1 Number
  - Customer Ring – 2 Numbers
  - Touch Tone

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.8 PAETEC ADVANTAGE FEATURE PACK (Cont'd)

Usage Plans:

1. Local Measured Service Package
2. Unlimited Local Calling
3. Unlimited Local and Toll Calling

Non-Recurring Charge

Feature Change Charge

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.9 CRITICAL FACILITIES ADMINISTRATION SERVICE

7.9.1 General Description

Customers that subscribe to Critical Facilities Administration (“CFA”) Service will be provided with information about the physical path of their Qualified Circuits by a Company Representative, upon the written request of the Customer and subject to applicable Company security and confidentiality safeguards and procedures. All Subscribing Circuits must be enrolled in the Federal Telecommunications Service Priority (“TSP”) Program. If the Company is acting as the Prime Contractor, the Company will obtain from its subcontractors the physical routing information for their portion of the qualified circuit.

7.9.2 Definitions

- a. CFA Subscriber – The Company Customer subscribing to the CFA Service for at least one Subscribing Circuit.
- b. Federal TSP Program – The Federal program described in Section 7.6 Paragraph 1.
- c. Qualified Circuit – A circuit which (i) is provided by the Company using Company facilities, and (ii) is enrolled in the Federal TSP Program, but only for so long as that circuit meets both conditions (i) and (ii).
- d. Subscribing Circuit – A Qualified Circuit that is subscribed to the CFA Service, as specified below.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.9 CRITICAL FACILITIES ADMINISTRATION SERVICE (Cont'd)

7.9.3 Obligations of the Customer

- a. Only Qualified Circuits will be eligible for subscription to CFA Service.
- b. In order to subscribe a circuit to the CFA Service, the Company Customer must submit a written application to the Company and identify in the application one or more Qualified Circuits that the Customer seeks to subscribe to the Service. Once an application to subscribe a Qualified Circuit is approved, that Circuit will be referred to as a "Subscribing Circuit."
- c. Upon subscribing to the CFA Service, the CFA Subscriber must execute a nondisclosure agreement supplied by the Company, under which the Subscriber agrees to treat as confidential data, all information about Subscribing Circuits provided by the Company pursuant to the Service. No data regarding the physical path of a Qualified Circuit will be provided to Customers under this Service until the confidentiality agreement has been executed.
- d. CFA Subscribers must pay the appropriate charges for CFA Service, and any connecting carrier CFA Service charges billed to the Company or directly to the Subscriber.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.9 CRITICAL FACILITIES ADMINISTRATION SERVICE (Cont'd)

7.9.4 Obligation of the Company

- a. The Company will maintain data and restrict access by each CFA Subscriber to information relative to that Customer's subscribed circuits.
- b. The Company will identify the physical path of each subscribed circuit whenever requested by the CFA Subscriber so as to allow the Subscriber to ascertain with a reasonable degree of accuracy the actual physical path of each subscribed circuit. Where the Company systems permit, information will be transmitted to the Subscriber in the form of an AutoCAD file with the coordinates included. The Subscriber must provide its own software capable of reading an AutoCAD file.
- c. For circuits provided in concert with other carriers, the Company, when acting as the Prime Contractor will obtain and forward information regarding the connecting carrier's portion of the physical path of the subscribed circuit to the CFA Subscriber as expeditiously as possible.
- d. Provision of CFA Service will be suspended in the instance of a major telephone outage. Once subscribed circuits are restored to service, the Company will make updated physical path information available to the Subscriber within ninety days of the restoration of service upon request.

7.9.5 Rates

If the Company is acting as the Prime Contractor, the CFA Subscriber may be billed the Company's charges, in addition to those charges established by any connecting carrier for the service. The Company will give the CFA Subscriber a good faith estimate of the time needed to perform the requested service, including the time that may be needed to obtain information from connection carriers, if applicable. A record order charge may also apply if the Customer orders CFA Service after the establishment of its TSP Service.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 7 - SPECIAL SERVICES AND PROGRAMS (Cont'd)

7.10 EMERGENCY CALL FORWARDING CHARGE

At the Business Customer's request, the Company may assist in activating or updating their Call Forwarding (or Call Forwarding on their DTO). The Company will provide this assistance at no cost to the Customer if the request is due to a problem with the PAETEC network. If it is not a PAETEC network problem, then the Customer will be billed a non-recurring charge per line.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 8 - DIRECTORY

8.1 ALPHABETICAL DIRECTORY

Effective December 11, 2010, where the Customer requests protection of his or her identity in connection with the Customer's purchase of telephone service, and the customer is a victim of domestic violence as defined in Section 459-a of the social services law, and for whose benefit any order of protection, other than a temporary order of protection, has been issued by a court of competent jurisdiction, the Company shall waive the otherwise applicable charges for a non-published telephone listing. This waiver of charges shall be for the duration of the applicable, non-temporary, order. A customer requesting such an accommodation may be required to provide a copy of the order of protection to the Company. Any non-published listings provided under this Paragraph 8.1.1.5.c.1 shall conform to all the same requirements of other non-published listings, as described in this Section 8.

8.1.1 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Customer Station numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

- A. The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one listing is required to properly list the Customer, no additional charge is made.
- B. The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 8 - DIRECTORY (Cont'd)

8.1 ALPHABETICAL DIRECTORY (Cont'd)

8.1.1 Directory Listings (Cont'd)

- C. Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section and only Government listings in the Government section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.
- D. In order for listing to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 8 - DIRECTORY (Cont'd)

8.1 ALPHABETICAL DIRECTORY (Cont'd)

8.1.1 Directory Listings (Cont'd)

8.1.1.5 Directory listing are provided in connection with each Customer service as specified herein.

- A. Primary Listing: A primary listing contains the name of the Customer, or the name under which a business regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.
- B. Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified in Section 8.1.1.5.F.
- C. Nonpublished Listings: Listings that are not printed in directories nor available from Directory Assistance. A Nonpublished Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records subject to the provisions set forth in Section 8.1.1.5.F.
- D. Nondirectory Listed Numbers: A Nondirectory listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Rates for Nondirectory Listed Numbers are specified in Section 8.1.1.5.F.
- E. Foreign Listings: Where available, a listing in a phone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the applicable document (tariff or price guide) published by the specific exchange carrier providing the Foreign Listing.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 8 - DIRECTORY (Cont'd)

8.1 ALPHABETICAL DIRECTORY (Cont'd)

8.1.1 Directory Listings (Cont'd)

8.1.1.5 (Cont'd)

- F. Recurring Charges: Monthly Recurring Charges associated with Directory Listings are as follows:

Per Listing or Per Number Charge

- 8.1.1.6 Service Calls: When a Customer reports trouble to the Company and no trouble is found in the Company facilities, the Customer may be responsible for payment of a charge calculated from the time Company personnel are dispatched to the Customer Premise until work is completed. Time is billed in 15 minute increments.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 8 - DIRECTORY (Cont'd)

8.2 ADVANTAGE BUSINESS LINE DIRECTORY LISTING SERVICE

Monthly Recurring Charges that apply for customers subscribing to PAETEC's Advantage Feature Pack are found in the Addendum.

Non-Recurring charge applies to customer subscribing to PAETEC's Advantage Feature Pack Service and are found in the Addendum.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 8 - DIRECTORY (Cont'd)

8.3 DIRECTORY INFORMATION REQUESTS

Requests for directory information are provided by dialing Directory Assistance. (See Section 5.7.) Information will not be issued by the Company outside of normal directory assistance procedures unless the request is made by an emergency agency. Directory information will only be provided to emergency agencies after a formal request is presented to the Company in writing. The requesting agency must agree to pay for the costs incurred by the Company in providing the information, and must certify that the information will be used only for the purpose of providing its services to the community.

8.4 LIABILITY OF THE COMPANY FOR ERRORS

8.4.1 General

In the absence of gross negligence or willful misconduct, and except for the allowances stated elsewhere in this Service Guide, no liability for any damage of any nature whatsoever arising from errors in directory listings or errors in listings obtainable from the Directory Assistance operator, including errors in reporting thereof, shall attach to the Company. A listing is considered in error only when it shows the Customer on the wrong street, or in the wrong community. The Customer must notify the Company of an error.

8.4.2 Allowance for Errors

An allowance for errors in published directory listings or for errors in listings obtainable from the Directory Assistance operator shall be given as described in Section 2.1.5.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS

9.1 GENERAL

Each exchange within the Company's service area within New York is assigned to a Zone which is used to specify Business and Residential Local Flat and Local Measured Rates. Sections 11.3 through 11.8 of this Service Guide illustrate Company New York local calling areas. Section 11.2 defines exchanges by geographic areas and NPA/NXXs.

Zone One indicates contiguous exchanges and is considered local calls. Zone One rates can be found in Addendum A of this Service Guide. All calls made to locations other than those included in Zone One are considered intraLATA toll calls.

For example, suppose a customer wanted to know how much it would cost to call Amityville from Nassau. First they would need to define Nassau by locating their specific geographic location and NPA/NXX in the definition section 11.2. Then they would refer to the chart in section 11.3 and locate Nassau in the left column under EXCHANGE. Next, they would search for Amityville in that row under the column heading ZONE ONE. Amityville is located under ZONE ONE and thus the call has a Zone One rate. If Amityville was not located under the column heading ZONE ONE it would be considered an intraLATA toll call.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS

9.2.1. New York City Region

A. NY Zone 1

NY Zone 1 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations in that section of the Borough of Manhattan south of a line running east along West 63<sup>rd</sup> St. to a point approximately 300 feet east of West End Avenue, north to West 64<sup>th</sup> St., east on West 64<sup>th</sup> St. to Amsterdam Ave., south on Amsterdam Ave. to West 62<sup>nd</sup> St., east on West 62<sup>nd</sup> St. to Columbus Ave., north on Columbus Ave. to West 63<sup>rd</sup> St., east on West 63<sup>rd</sup> St. to Central Park West, south on Central Park West to Central Park South, east on Central Park South to Fifth Ave., north on Fifth Ave., to east 64<sup>th</sup> St., east on East 64<sup>th</sup> St. to Third Ave., north on Third Ave., to East 66<sup>th</sup> St., east on East 66<sup>th</sup> St., to Second Ave., south on Second Ave. to East 64<sup>th</sup> St., east on East 64<sup>th</sup> St. to York Ave., south on York Ave., to East 63<sup>rd</sup> St., and thence east along East 63<sup>rd</sup> St., and on Ellis, Governor's and Liberty Islands. Customers have the following Company central office designations: 201, 356, 292, 265, 432, 218, 253, 312, 354, 469, and 507.

B. NY Zone 2

NY Zone 2 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations in that section of the Borough of Manhattan north of the northern boundary of Zone 1 as above defined and south of a line running east along West 130<sup>th</sup> St. to Broadway, south along Broadway to West 126<sup>th</sup> St., southeast along West 126<sup>th</sup> St. to Old Broadway, north along Old Broadway to West 129<sup>th</sup> St., east along West 129<sup>th</sup> St. to Amsterdam Ave., north along Amsterdam Ave. to West 130<sup>th</sup> St. and east along West 130<sup>th</sup> St. and East 130<sup>th</sup> St.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

9.2.1. New York City Region (Cont'd)

C. NY Zone 3

NY Zone 3 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations in that section of the Borough of Manhattan north of the northern boundary of Zone 2 as defined above and in the Borough of the Bronx, except Rikers Island in the Bronx, the following central office designations: 220, 281, 283, 292, 293, 294, 295, 299, 328, 364, 365, 367, 378, 402, 405, 491, 538, 542, 579, 583, 584, 585, 588, 589, 590, 617, 665, 681, 690, 694, 716, 731, 733, 740, 842, 893, 901, 926, 933, 960, 991, 992, 993, and 999.

D. NY Zone 4

NY Zone 4 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 409, 430, 597, 792, 822, 823, 824, 828, 829, 863, 892, 904, 918, and 931.

E. NY Zone 5

NY Zone 5 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 231, 320, 324, 325, 379, 405, 515, 519, 543, 547, 548, 549, 601, 652, 653, 654, 655, 671, 796, 798, 881, 882, 884, 885, 920, and 994. Customers have a Company central office designation of 732.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

9.2.1. New York City Region (Cont'd)

F. NY Zone 6

NY Zone 6 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations in that section of the Borough of Brooklyn north of the Bay Ridge branch of the Long Island Railroad, (excepting the area bounded by Second Ave., 65<sup>th</sup> St. and Fourth Ave.), New Lots Ave., Fountain Ave. and Linden Blvd. and in the section bounded on the north by Linden Blvd., on the east by Elderts Lane, on the south by Stanley Ave. and on the west by Crescent Ave., and the following central office designation serving territory in the boroughs of Brooklyn and Queens: 219, 221, 223, 230, 233, 235, 237, 240, 242, 243, 244, 246, 247, 255, 260, 270, 277, 282, 283, 284, 287, 289, 330, 342, 344, 345, 346, 348, 349, 363, 366, 381, 386, 403, 404, 417, 421, 434, 435, 436, 438, 439, 443, 451, 452, 453, 456, 462, 467, 469, 485, 486, 488, 489, 490, 491, 497, 521, 541, 552, 571, 599, 604, 622, 624, 625, 628, 647, 694, 735, 752, 753, 755, 757, 802, 821, 826, 827, 832, 919, 922, 927, 935, 938, 939, 941, 953, 963, 965, 972, 974, and 999. Customers have a Company central office designation of 907.

G. NY Zone 7

NY Zone 7 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations in that section of the Borough of Brooklyn south of the Bay Ridge branch of the Long Island Railroad, (and the area bounded by Second Ave., 65<sup>th</sup> St. and Fourth Ave.), New Lots ave., Fountain Ave. and Linden Blvd. except the section bounded on the north by Linden Blvd., on the east by Elderts Lane, on the south by Stanley Ave. and on the west by Crescent Ave.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

9.2.1. New York City Region (Cont'd)

H. NY Zone 8

NY Zone 8 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 240, 248, 249, 267, 271, 274, 275, 278, 326, 334, 335, 361, 392, 395, 396, 397, 399, 416, 424, 426, 429, 433, 446, 457, 458, 459, 472, 476, 478, 482, 507, 533, 545, 546, 565, 592, 595, 598, 626, 639, 644, 651, 672, 699, 706, 721, 726, 728, 729, 760, 764, 766, 779, 784, 786, 803, 830, 840, 894, 896, 897, 898, 899, 932, 937, 956, and 997. Customers have the following Company central office designations: 906 or 280.

I. NY Zone 9

NY Zone 9 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 321, 353, 357, 358, 359, 445, 460, 461, 463, 539, 670, 746, 762, 767, 886, 939, and 961.

J. NY Zone 10

NY Zone 10 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 244, 261, 262, 263, 264, 268, 286, 289, 290, 291, 296, 297, 298, 322, 380, 441, 454, 480, 520, 523, 526, 529, 544, 553, 557, 575, 591, 632, 641, 656, 657, 658, 659, 738, 739, 793, 805, 835, 843, 845, 846, 847, 848, 849, 883, 917, 969, 990, and 995.

K. NY Zone 11

NY Zone 11 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 223, 224, 225, 229, 279, 281, 352, 423, 428, and 631.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

1. New York City Region (Cont'd)

L. NY Zone 12

NY Zone 12 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 217, 276\*, 341, 343, 347, 463, 464, 465, 468, 470, 479, 481, 545, 527\*, 528, 712, 723, 740, 776, 831, 895, 949, 962, 977, and 978.

\* Calls from coin telephone with 276 and 527 designations which are located at the J. F. Kennedy International Airport are rated from NY Zone 10.

M. NY Zone 13

NY Zone 13 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 318, 327, 337, 471, 474, 634, 868, and 945.

N. NY Zone 14

NY Zone 14 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 273, 350, 351, 354, 370, 390, 442, 447, 448, 494, 667, 668, 698, 720, 727, 761, 816, 876, 979, 980, 981, 983, and 987. Customers have the Company central office designation of 303.

O. NY Zone 15

NY Zone 15 is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 226, 317, 356, 948, 966, 967, and 984.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

2. Nassau Region

A. Nassau Zone 1

Zone 1 includes the geographic area of Great Neck, Manhasset, and Port Washington. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 466, 482, 487, 773, 829, 291, 365, 564, 627, 684, 869, 926, 974, 767, 883, and 944.

B. Nassau Zone 2

Zone 2 includes the geographic area of Floral Park. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 326, 327, 328, 352, 354, 355, 358, 437, 488, 574, and 775.

C. Nassau Zone 3

Zone 3 includes the geographic area of Cedarhurst, Valley Stream, and Lynbrook. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 239, 295, 371, 374, 569, 285, 561, 568, 791, 792, 823, 825, 872, 256, 593, 594, 596, 599, and 887.

D. Nassau Zone 4

Zone 4 includes the geographic area of Brookville, Glen Cove, and Roslyn. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 299, 626, 629, 656, 671, 674, 676, 759, 484, 621, 625, and 686.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

2. Nassau Region (Cont'd)

E. Nassau Zone 5

Zone 5 includes the geographic area of Garden City, Minneola, Hempstead, and Westbury. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 227, 228, 236, 237, 238, 245, 248, 251, 297, 337, 357, 383, 384, 521, 522, 526, 527, 528, 571, 572, 573, 644, 647, 658, 659, 739, 741, 742, 745, 747, 833, 925, 222, 229, 294, 535, 663, 873, 877, 252, 292, 296, 463, 481, 483, 485, 486, 489, 538, 539, 542, 559, 560, 564, 565, 566, 794, 824, 332, 333, 334, 335, 338, 428, 683, 832, 876, and 997. Customers have a Company central office designation of 394.

F. Nassau Zone 6

Zone 6 includes the geographic area of Baldwin, Freeport, and Rockville Centre. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations 223, 377, 378, 379, 546, 623, 867, 868, 431, 432, 889, 897, 255, 536, 678, 763, 764, and 766.

G. Nassau Zone 7

Zone 7 includes the geographic area of Oyster Bay, Syosset, and Bayville. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 624, 922, 364, 496, 677, 682, 921, and 628.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

2. Nassau Region (Cont'd)

H. Nassau Zone 8

Zone 8 includes the geographic area of Hicksville, Levittown, and Plainview. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations: 336, 349, 433, 681, 733, 822, 931, 932, 933, 934, 935, 937, 938, 939, 942, 943, 949, 954, 346, 520, 575, 579, 731, 735, 796, and 576.

I. Nassau Zone 9

Zone 9 includes the geographic area of Massapequa and Wantagh. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations 541, 795, 797, 798, 799, 221, 679, 781, 783, 785, and 826.

3. Westchester Region

A. Westchester Zone 1

Zone 1 includes the geographic area of Yonkers. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 375, 376, 377, 378, 379, 423, 476, 963, 964, 965, 966, 968, and 969.

B. Westchester Zone 2

Zone 2 includes the geographic area of Eastern Yonkers, Tuckahoe, and Mount Vernon. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 237, 776, 337, 395, 771, 775, 779, 792, 793, 961, 662, 663, 664, 665, 667, 668, and 699.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

2. Nassau Region (Cont'd)

C. Westchester Zone 3

Zone 3 includes the geographic area of New Rochelle and Pelham. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 235, 576, 632, 633, 636, 637, 654, and 738.

D. Westchester Zone 4

Zone 4 includes the geographic area of Dobbs Ferry, Hastings, and Irvington. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 674, 693, 478, 479, and 591.

E. Westchester Zone 5

Zone 5 includes the geographic area of Scarsdale. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 282, 472, 721, 722, 723, 725, and 768.

F. Westchester Zone 6

Zone 6 includes the geographic area of Harrison, Larchmont, and Mamaroneck. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 835, 833, 834, 381, 698, 777, and 899.

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.2 DEFINITIONS (Cont'd)

3. Westchester Region (Cont'd)

G. Westchester Zone 7

Zone 7 includes the geographic area of Elmsford and Tarrytown. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 345, 347, 592, 593, 784 785, 789, 951, 332, 333, 366, 523, 524, and 631.

H. Westchester Zone 8

Zone 8 includes the geographic area of White Plains. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of 281, 285, 286, 287, 288, 289, 321, 322, 328, 335, 390, 391, 393, 397, 421, 422, 428, 448, 546, 547, 558, 641, 642, 643, 644, 645, 646, 649, 681, 682, 683, 684, 686, 694, 696, 697, 761, 890, 946, 948, 949, 971, 976, 993, and 997. Customers have the Company central office designation of 798.

I. Westchester Zone 9

Zone 9 includes the geographic area of Port Chester and Rye. It is comprised of customers who were formerly provided service through Bell Atlantic New York central office designations of: 251, 253, 933, 934, 935, 937, 939, 921, 925, and 967.

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**LOCAL EXCHANGE CONSUMER PRICE GUIDE**


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**SECTION 9 - SERVICE AREAS (Cont'd)****9.3 LOCAL CALLING AREAS**

<b>Exchange</b>	<b>Zone One</b>
<b>Akron</b>	Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Corfu, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Oakfield, Orchard Park, Pendleton, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Albany</b>	Albany, Altamont, Averill Park, Ballston Spa, Berlin (Taconic Telephone Corporation), Berne, Castleton, Chatham, Clarksville, Colonie, Coxsackie (State Telephone Company), Delanson, Esperance, Galway, Greenfield center, Greenville, Hoosick Falls, Jonesville, Kinderhook (Berkshire Telephone Corporation), Mariaville, Mechanicville, Nassau (Taconic Telephone Corporation), Pittstown, Ravena (State Telephone Company), Rotterdam Junction (Pattersonville Telephone Company), Round Lake, Saratoga Springs, Schenectady, South Bethlehem, Stephentown, Troy, Valley Falls, Voorheesville, West Lebanon, Westerlo
<b>Albion</b>	Albion, Holley, Kendall, Lyndonville, Medina, Waterport
<b>Alden</b>	Alden, Akron, Angola, Attica, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Corfu, Darien (GTE New York), Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Alexandria Bay</b>	Alexandria Bay, Clayton, La Fargeville, Theresa
<b>Altamont</b>	Altamont, Albany, Berne, Clarksville, Colonie, Delanson, Esperance, Mariaville, Saratoga Springs, Schenectady, South Bethelhem, Troy, Voorheesville, Westerlo
<b>Amagansett</b>	Amagansett, East Hampton, Montauk Point
<b>Amber</b>	Amber, Baldwinsville, Camillus, Cicero, Fayetteville, Lafayette, Liverpool, Manlius and Marcellus (ALLTEL New York, Inc.), Minoa, Skaneateles, Syracuse, Tully
<b>Amenia</b>	Amenia, Dover Plains, Kent, Conn., Millbrook, Millerton (Taconic Telephone Corp.), Sharon, Conn., Stanfordville
<b>Amityville</b>	Amityville, Farmingdale, Linderhurst, Zone N9
<b>Amsterdam</b>	Amsterdam, Broadalbin (GTE New York), Galway, Johnstown (GTE New York), Mariaville, Rotterdam Junction (Pattersonville Telephone Company), Tribes Hill (GTE New York)

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Angelica</b>	Angelica, Belmont
<b>Angola</b>	Angola, Akron, Alden, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Gowanda, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Silver Creek, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Antwerp</b>	Antwerp, Gouverneur, Philadelphia, Watertown
<b>Arcade</b>	Arcade, Bliss, Chaffee, Java, Machias
<b>Argyle</b>	Argyle, Glens Falls, Hartford
<b>Arkport</b>	Arkport, Canaseraga, Hornell
<b>Armonk Village</b>	Armonk Village, Bedford Village, Bryam, Conn., Mount Kisco, Pleasantville, Zone W8 and W9
<b>Athens</b>	Athens, Catskill, Claverack, Coxsackie (State Telephone Company), Hudson
<b>Atlantic</b>	Atlantic, Bellport, Center Moriches, East Fire Island, Yaphank
<b>Attica</b>	Attica, Alden, Batavia, Darien (Western Counties Telephone Corp.), East Aurora, Varysburg
<b>Auburn</b>	Auburn, Cato (Continental Tel. Co. of N.Y.), Jordan, Moravia, Owasco, Poplar Ridge, Port Byron (Port Byron Telephone Company), Skaneateles, Union Springs, Weedsport
<b>Averill Park</b>	Averill Park, Albany, Castleton, Colonie, Jonesville, Nassau (Taconic Telephone Corporation), Schenectady, Troy
<b>Avoca</b>	Avoca, Bath, Hornell
<b>Babylon</b>	Babylon, Bay Shore, Brentwood, Deer Park, Lindenhurst, Midland
<b>Baldwinsville</b>	Baldwinsville, Amber, Bridgeport, Camillus, Cato (Continental Tel. Co. of N.Y., Inc.), Cazenovia, Central Square (ALLTEL New York, Inc.), Chittenango, Cicero, Cleveland, Constancia, Fabius, Fayetteville, Fulton (ALLTEL New York, Inc.), Jordan, Lafayette, Liverpool, Lysander (Continental Tel. Co. of N.Y., Inc.), Manlius and Marcellus (ALLTEL New York, Inc.), Minoa, New Woodstock (Continental Tel. Co. of N.Y., Inc.), Phoenix (ALLTEL New York, Inc.), Skaneateles, Syracuse, Tully

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 LOCAL EXCHANGE CONSUMER PRICE GUIDE
 

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## SECTION 9 - SERVICE AREAS (Cont'd)

## 9.3 LOCAL CALLING AREAS (Cont'd)

<b>Ballston Spa</b>	Ballston Spa, Albany, Colonie, Galway, Greenfield Center, Jonesville, Mechanicville, Round Lake, Saratoga Springs, Schenectady, Troy
<b>Barker</b>	Barker, Gasport, Lockport, Lyndonville, Middleport, Newfane, Pendleton, Ransomville, Wilson
<b>Barneveld</b>	Barneveld, Holland Patent (Oneida County Rural Telephone Co.), Remsen (Continental Telephone Company of New York, Inc.), Utica
<b>Batavia</b>	Batavia, Attica, Byron, Darien (GTE New York), East Pembroke (Empire Telephone Corp.), Elba, Leroy (Rochester Telephone Corp.), Oakfield, Pavilion, Wyoming (Rochester Telephone Corp.)
<b>Bath</b>	Bath, Avoca, Cameron, Campbell, Hammondsport (GTE New York), Prattsburg (Empire Telephone), Savona
<b>Bay Shore</b>	Bay Shore, Babylon, Brentwood, Deer Park, Fire Island, Islip
<b>Bayport</b>	Bayport, Patchogue, Ronkonkoma, Sayville
<b>Beacon</b>	Beacon, Clintondale, Cold Spring, Cornwall, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Marlboro, Milton, Newburgh, New Paltz, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Wappingers Falls
<b>Bedford Village</b>	Bedford Village, Armonk Village, Greenwich, Conn., Katonah, Lewisboro, Mount Kisco, Pound Ridge, South Salem
<b>Belfast</b>	Belfast
<b>Bellport</b>	Bellport, Atlantic, Patchogue, Yaphank
<b>Belmont</b>	Belmont, Angelica, Friendship, Wellsville
<b>Berne</b>	Berne, Albany, Altamonte, Clarksville, Colonie, Delanson, Schenectady, Troy, Voorheesville, Westerlo
<b>Big Flats</b>	Big Flats, Caton, Corning, Elmira

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Binghamton</b>	Binghamton, Chenango Bridge (Chenango and Unadilla Telephone Corporation), Endicott, Harpursville (Deposit Telephone Company, Inc.), Hawleyton (Western Counties Telephone Corporation), Maine, Quaker Lake, Pa. (Western Counties Telephone Corporation), Whitney Point (Chenango and Unadilla Telephone Corporation), Windsor (Deposit Telephone Company, Inc.)
<b>Birchwood</b>	Birchwood, Croton Falls, Katonah, Lakeland, Mahopac, Yorktown Heights
<b>Bliss</b>	Bliss, Arcade, Castile, Warsaw (Rochester Telephone Corporation)
<b>Bolivar</b>	Bolivar, Olean, Wellsville
<b>Bolton Landing</b>	Bolton Landing, Glens Falls, Lake George
<b>Boston</b>	Boston, Akron, Alden, Angola, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Brainardsville</b>	Brainardsville, Chateaugay, Malone
<b>Brentwood</b>	Brentwood, Babylon, Bay Shore, Central Islip, Commack, Deer Park, Islip, Smithtown, West Commack
<b>Brewster</b>	Brewster, Carmel, Croton Falls, Danbury, Conn., Mahopac, North Salem, Patterson
<b>Bridgehampton</b>	Bridgehampton, East Hampton, Sag Harbor, Water Mill
<b>Bridgeport</b>	Bridgeport, Baldwinsville, Camillus, Canastota, Chittenango, Cicero, Cleveland, Constantia, Fayetteville, LaFayette, Liverpool, Manlius, Marcellus (ALLTEL New York, Inc.), Minoa, Syracuse
<b>Buffalo</b>	Buffalo, Akron, Alden, Angola, Boston, Chaffee, Clarence, Clarence Center, Corfu, Darien (GTE New York), Derby, East Aurora, Eden, Gowanda, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Sanborn (GTE New York), Springville, Tonawanda, Varysburg, Wanakah, West Seneca, Williamsville
<b>Byron</b>	Byron, Batavia, Bergen (Rochester Telephone Corporation), Elba, Rochester (Rochester Telephone Corporation)

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Cairo</b>	Cairo, Catskill, Freehold, Oak Hill
<b>Callicoon</b>	Callicoon, Fallsburg, Galilee, Pa. (Big Eddy Telephone Company), Jeffersonville, Lake Huntington, Liberty, Livingston Manor, Monticello, White Lake
<b>Cambridge</b>	Cambridge, Hoosick Falls, Greenwich, Salem
<b>Camden</b>	Camden, Osceola, Rome, Sylan Beach, Williamstown (Continental Tel. Co. of N.Y., Inc.)
<b>Cameron</b>	Cameron, Bath, Canisteo, Hornell
<b>Camillus</b>	Camillus, Amber, Baldwinsville, Bridgeport, Cazenovia, Central Square (ALLTEL New York, Inc.), Chittenango, Cicero, Cleveland, Constantia, Fabius, Fayetteville, Jordan, LaFayette, Liverpool, Lysander (Continental Tel. Co. of N.Y., Inc.), Manlius, Marcellus (ALLTEL New, York, Inc.) Minoa, New Woodstock (Continental Tel. Co. of N.Y., Inc.), Phoenix (ALLTEL New York, Inc.), Skaneateles, Syracuse, Tully
<b>Campbell</b>	Campbell, Bath, Corning, Savona
<b>Canaseraga</b>	Canaseraga, Arkport, Dansville (Rochester Telephone Corp.), Hornell
<b>Canastota</b>	Canastota, Bridgeport, Chittenango, Fayetteville, Minoa, Oneida, Sylvan Beach, Syracuse
<b>Canisteo</b>	Canisteo, Cameron, Hornell
<b>Canton</b>	Canton, Heuvelton, Madrid, Ogdensburg, Potsdam
<b>Carmel</b>	Carmel, Cold Spring, Brewster, Croton Falls, Lakeland, Mahopac, Patterson
<b>Carthage</b>	Carthage, Copenhagen, Natural Bridge, Watertown
<b>Castleton</b>	Castleton, Albany, Averill Park, Colonie, Kinderhook (Berkshire Telephone Corporation), Nassau (Taconic Telephone Corporation), Ravena (State Telephone Company), Schenectady, South Bethlehem, Troy
<b>Caton</b>	Caton, Big Flats, Corning, Elmira, Lindley
<b>Catskill</b>	Catskill, Athens, Cairo, Coxsack (State Telephone Company), Freehold,
<b>Cattaraugus</b>	Cattaraugus, Cherry Creek, Ellicottville, Gowanda, Little Valley, South Dayton, Springville Greenville, Hudson, Palenville

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Cazenovia</b>	Baldwinsville, Camillus, Chittenango, Cicero, Fabius, Fayetteville, Lafayette, Liverpool, Manlius, Marcellus, Minoa, New Woodstock, Syracuse
<b>Central Bridge</b>	Central Bridge, Bramanville (Middleburgh Telephone Company), Cobleskill, Delanson, Esperance, Mariaville, Middleburgh (one-way, Middleburgh Telephone Company), Schenectady
<b>Central Islip</b>	Central Islip, Brentwood, Commack, Islip, Ronkonkoma, Sayville, Smithtown, West Commack
<b>Center Moriches</b>	Center Moriches, Atlantic, Eastport, Riverhead, Yaphank
<b>Chaffee</b>	Chaffee, Akron, Alden, Angola, Arcade, Boston, Buffalo, Clarence, Clarence Center, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Chappaqua</b>	Chappaqua, Armonk Village, Mount Kisco, Ossining, Pleasantville
<b>Chateaugay</b>	Chateaugay, Brainardsville, Ellensburg Depot, Malone
<b>Cherry Creek</b>	Cherry Creek, Cattaraugus, Gowanda, Jamestown (ALLTEL New York, Inc.), South Dayton
<b>Cherry Valley</b>	Cherry Valley, Cooperstown
<b>Chittenango</b>	Chittenango, Baldwinsville, Bridgeport, Camillus, Cazenovia (ALLTEL New York, Inc.), Canastota, Cicero, Cleveland, Constantia, Fayetteville, LaFayette, Liverpool, Manlius, Maecellus (ALLTEL New York, Inc.), Minoa, Sylvan Beach, Syracuse
<b>Cicero</b>	Cicero, Baldwinsville, Bridgeport, Camillus, Cazenovia (ALLTEL New York, Inc.), Central Square (ALLTEL New York, Inc.), Chittenango, Cleveland, Constantia, Fabius, Fayetteville, Jordan, LaFayette, Liverpool, Lysander (Continental Tel. Co. of N.Y., Inc.), Manlius, Marcellus (ALLTEL New York, Inc.), Mexico, Minoa, New Woodstock (Continental Tel. Co. of N.Y., Inc.), Parish, Phoenix (ALLTEL New York, Inc.), Skaneateles, Syracuse, Tully
<b>Clarence</b>	Clarence, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence Center, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Wanakah, West Seneca, Williamsville

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Clarence Center</b>	Clarence Center, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Clarksville</b>	Clarksville, Albany, Altamont, Berne, Colonie, Greenville, Ravena (State Telephone Company), Schenectady, South Bethlehem, Troy, Voorheesville, Westerlo
<b>Claverack</b>	Claverack, Athens, Copake (Taconic Telephone Co.), Germantown (Germantown Telephone Co.), Hudson, Philmont, Pine Plains (Taconic Telephone)
<b>Clayton</b>	Clayton, Alexandria Bay, La Fargeville, Watertown
<b>Cleveland</b>	Cleveland, Baldwinsville, Bridgeport, Camillus, Central Square (Midstate Telephone Company Inc.) Chittenango, Cicero, Constantia, Fayetteville, LaFayette, Liverpool, Manlius, Marcellus (Midstate Telephone Company, Inc.), Minoa, Syracuse
<b>Clinton</b>	Clinton, Utica, Rome, Vernon (Vernon Telephone Company, Inc.), Waterville (Chenango and Unadilla Telephone Corporation)
<b>Clinton Corners</b>	Clinton Corners, Clintondale, Dover Plains, Esopus, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kingston, Marlboro, Millbrook, Milton, New Paltz, North Clove, Pleasant Valley, Poughkeepsie, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Telephone Company), Stanfordville, Wappingers Falls, Wingdale
<b>Clintondale</b>	Clintondale, Beacon, Clinton Corners, Cornwall, Esopus, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kerhonkson, Kingston, Marlboro, Millbrook, Milton, Newburgh, New Paltz, North Clove, Pleasant Valley, Poughkeepsie Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Telephone Company), Wappingers Falls
<b>Clyde</b>	Clyde, Lyons, Savannah (Port Byron Telephone Company)
<b>Clymer</b>	Bemus Point, Ellington, Frewsburg, Gerry, Jamestown, Kennedy, Lakewood, Panama, Randolph, Sinclairville, Steamburg, Stedman

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Cobleskill</b>	Cobleskill, Bramanville (Middleburgh Telephone Company), Central Bridge, Richmondville, Sharon Springs
<b>Cold Spring</b>	Carmel, Cold Spring, Beacon, Garrison, Lakeland
<b>Cold Spring Harbor</b>	Cold Spring Harbor, Farmingdale, Huntington, Zones N7 and N8
<b>Colonie</b>	Colonie, Albany, Altamont, Averill Park, Ballston Spa, Berne, Castleton, Clarksville, Delanson, Galway, Greenfield Center, Jonesville, Mariaville, Mechanicville, Nassau (Taconic Telephone Corporation), Pittstown, Ravena (State Telephone Company), Rotterdam Junction (Pattersonville Telephone Company), Round Lake, Saratoga Springs, Schenectady, Schuylerville, South Bethlehem, Troy, Valley Falls, Voorheesville, Westerlo
<b>Commack</b>	Commack, Brentwood, Central Islip, Deer Park, Huntington, Kings Park, Northport, Smithtown, West Commack
<b>Congers</b>	Congers, Haverstraw, Nanuet, New City, Nyack
<b>Constantia</b>	Constantia, Baldwinsville, Bridgeport, Camillus, Central Square (ALLTEL New York, Inc.) Chittenango, Cicero, Cleveland, Fayetteville, LaFayette, Liverpool, Manlius, Marcellus (ALLTEL New York, Inc.), Minoa, Syracuse
<b>Cooperstown</b>	Cooperstown, Cherry Valley, Hartwick, Milford, Schenevus
<b>Copenhagen</b>	Copenhagen, Carthage, Lowville (Continental Telephone Co. of N.Y., Inc.),
<b>Corning</b>	Watertown Corning, Big Flats, Campbell, Caton, Elmira, Lindley, Savona
<b>Cornwall</b>	Cornwall, Beacon, Clintondale, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Marlboro, Milton, Newburgh, Poughkeepsie, Wappingers Falls
<b>Cortland</b>	Cortland, Cincinnatus, De Ruyter, Dryden (Continental Tel. Co. of N.Y., Inc.), Groton, Marathon (Continental Tel. Co. of N.Y., Inc.), McGraw, McLean, Sempronius, Truxton (Continental Tel. Co. of N.Y., Inc.), Tully, Virgil (Continental Tel. Co. of N.Y., Inc.)
<b>Croton Falls</b>	Croton Falls, Birchwood, Brewster, Carmel, Katonah, Mahopac, North Salem
<b>Croton-on-Hudson</b>	Croton-on-Hudson, Ossinig, Peekskill, Yorktown Heights
<b>Cuba</b>	Cuba, Friendship, Olean
<b>Dannemora</b>	Dannemora, Lyon Mountain, Plattsburgh, Saranac
<b>Davenport</b>	Davenport, Delhi (Delhi Telephone Co.), Oneonta, Stamford

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Deer Park</b>	Deer Park, Babylon, Bay Shore, Brentwood, Commack, Huntington, Midland, West Commack
<b>Delanson</b>	Delanson, Albany, Altamont, Berne, Central Bridge, Colonie, Esperance, Mariaville, Schenectady, Troy, Voorheesville
<b>Derby</b>	Derby, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Dolgeville</b>	Dolgeville, Little Falls
<b>Dover</b>	Dover Plains, Amenia, Clinton Corners, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Millbrook, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Staatsburg (Red Hook Telephone Company), Stanfordville, Wingdale
<b>Dunkirk</b>	Dunkirk, Brocton (Chautauqua & Erie Telephone), Forestville, Fredonia (Dunkirk and Fredonia Telephone Co.), Silver Creek
<b>East Aurora</b>	East Aurora, Akron, Alden, Angola, Attica, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Varysburg, Wanakah, West Seneca, Williamsville
<b>East Fire Island</b>	East Fire Island, Atlantic, Fire Island, Patchogue, Sayville
<b>East Hampton</b>	East Hampton, Amagansett, Bridgehampton, Sag Harbor
<b>Eastport</b>	Eastport, Center Moriches, Riverhead, Westhampton
<b>Eden</b>	Eden, Akron, Alden, Angola, Boston, Buffalo, Chafee, Clarence, Clarence Center, Derby, East Aurora Gowanda, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Edmeston</b>	Edmeston, New Berlin (Chenango and Unadilla Telephone Corporation)
<b>Elba</b>	Elba, Batavia, Byron, Oakfield
<b>Elizabethtown</b>	Elizabethtown, Westport (Chazy and Westport)
<b>Ellenburg Depot</b>	Ellenburg Depot, Chateaugay, Mooers (Champlain Telephone Company), Plattsburg
<b>Ellenville</b>	Ellenville, Fallsburg, Grahamsville, Kerhonkson, Kingston, Liberty, Monticello
<b>Ellicottville</b>	Ellicottville, Cattaraugus, Little Valley, Salamanca

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Elmira</b>	Elmira, Big Flats, Caton, Chemung, Corning, Lockwood (Continental Tel. Co. of N.Y., Inc.), Odessa (Empire Telephone Corporation), Spencer (GTE of New York)
<b>Endicott</b>	Endicott, Appalachian (Continental Tel. Co. of N.Y., Inc.), Binghamton, Hawleyton, Little Meadows, Pa. (Continental Tel. Co. of N.Y., Inc.), Newark Valley (Continental Tel. Co. of N.Y., Inc.), Maine, Owego
<b>Esopus</b>	Esopus, Clinton Corners, Clintondale, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kerhonkson, Kingston, Marlboro, Millbrook, Milton, New Paltz, North Clove, Pleasant Valley, Poughkeepsie, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Company), Stanfordville, Wappingers Falls
<b>Esperance</b>	Esperance, Albany, Altamont, Central Bridge, Delanson, Mariaville, Schenectady, Voorheesville
<b>Evans Mills</b>	Evans Mills, Philadelphia, Theresa, Watertown
<b>Fabius</b>	Fabius, Baldwinsville, Camillus, Cazenovia (ALLTEL New York, Inc.), Cicero, Fayetteville, Lafayette, Liverpool, Manlius (ALLTEL New York, Inc.), Marcellus (ALLTEL New York, Inc.), Minoa, New Woodstock (Continental Telephone Company of New York, Inc.), Syracuse, Truxton (GTE), Tully
<b>Fallsburg</b>	Fallsburg, Callicoon, Ellenville, Grahamsville, Jeffersonville, Lake Huntington, Liberty, Livingston Manor, Monticello, White Lake
<b>Farmingdale</b>	Farmingdale, Amityville, Cold Spring Harbor, Huntington, Lindenhurst, Midland, Zones N8 and N9
<b>Fayette</b>	Fayette, Seneca Falls, Waterloo

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 LOCAL EXCHANGE CONSUMER PRICE GUIDE
 

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## SECTION 9 - SERVICE AREAS (Cont'd)

## 9.3 LOCAL CALLING AREAS (Cont'd)

<b>Fayetteville</b>	Fayetteville, Amber, Baldwinville, Bridgeport, Camillus, Canastota, Cazenovia (ALLTEL New York, Inc.), Central Square (ALLTEL New York, Inc.), Chttenango, Cicero, Cleveland, Constantia, Fabius, Jordan, LaFayette, Liverpool, Lysander (Continental Tel. Co. of N.Y., Inc.), Manlius (ALLTEL New York, Inc.), Marcellus (ALLTEL New York, Inc.), Minoa, New Woodstock (Continental Tel. Co. of N.Y., Inc.), Phoenix (ALLTEL New York, Inc.), Skaneateles, Sylvan Beach, Syracuse, Tully
<b>Fire Island</b>	Fire Island, Bay Shore, East Fire Island
<b>Fleischmanns</b>	Fleischmanns, Phoenicia, Margaretville (Margaretville Telephone Co., Inc.)
<b>Forestville</b>	Forestville, Dunkirk, Fredonia (Dunkirk & Fredonia Telephone Co.), Silver Creek, South Dayton
<b>Fort Ann</b>	Fort Ann, Glens Falls, Whitehall
<b>Fort Covington</b>	Fort Covington, Malone, Massena, St. Regis, Quebec
<b>Franklinville</b>	Franklinville, Machias
<b>Freehold</b>	Freehold, Cairo, Catskill, Greenville, Oak Hill
<b>Friendship</b>	Friendship, Belmont, Cuba, Wellsville
<b>Galway</b>	Galway, Albany, Amsterdam, Ballston Spa, Colonie, Jonesville, Mechanicville, Round Lake, Saratoga Springs, Schenectady, Troy
<b>Garrison</b>	Garrison, Cold Spring, Lakeland, Peekskill
<b>Gasport</b>	Gasport, Barker, Lockport, Middleport, Newfane, Pendleton, Ransomville, Tonawanda, Wilson
<b>Geneva</b>	Geneva, MacDougall, Phelps (Ontario Telephone Company, Inc.), Stanley (Seneca-Gorham Telephone Corp.), Waterloo
<b>Glens Falls</b>	Glens Falls, Argyle, Corinth (Continental Telephone Co., Inc.), Fort Ann, Hartford, Kattskill Bay, Lake George, Lake Luzerne (Continental Telephone Co., Inc.), Saratoga Springs, Schuylerville
<b>Gouverneur</b>	Gouverneur, Antwerp, Macomb (Citizen's Telephone Company of Hammond, NY, Inc.)
<b>Gowanda</b>	Gowanda, Angola, Buffalo, Cattaraugus, Cherry Creek, Eden, Hamburg, North Collins, South Daytona, Springville

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Grahamsville</b>	Grahamsville, Ellenville, Fallsburg, Kerhonkson, Liberty, Livingston Manor, Monticello
<b>Grand Gorge</b>	Grand Gorge, Prattsville, Roxbury, Stamford
<b>Grand Island</b>	Grand Island, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Hamburg, Holland, Java, Lancaster, Lewiston, Lockport, Niagara Falls, North Collins, Orchard Park, Pendleton, Ransomville, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Granville</b>	Granville, Glens Falls, Hampton, Hartford Salem, Wells, Vt.
<b>Greenfield Center</b>	Greenfield Center, Albany, Ballston Spa, Colonie, Corinth (Continental Telephone Company), Saratoga Springs, Schenectady
<b>Greenport</b>	Greenport, Orient, Shelter Island, Southold
<b>Greenville</b>	Greenville, Albany, Catskill, Clarksville, Freehold, Oak Hill, South Bethlehem, Westerlo
<b>Greenwich</b>	Greenwich, Cambridge, Salem, Schuylerville
<b>Greenwood Lake</b>	Greenwood Lake, Tuxedo, Warwick (Warwick Valley Telephone Corp.)
<b>Groton</b>	Groton, Ithaca, Cortland, McLean
<b>Hague</b>	Hague, Ticondengora
<b>Hamburg</b>	Hamburg, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Gowanda, Grand Island, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Hamilton</b>	Hamilton, Morrisville (Continental Tel. Co. of N.Y., Inc.), Earlville, Madison (Continental Tel. Co. of N.Y., Inc), North Brookfield (GTE New York)
<b>Hampton</b>	Hampton, Fair Haven, Vt., Granville, Poultney, Vt., Whitehall
<b>Hampton Bays</b>	Hampton Bays, Quoque, Riverhead, Southampton
<b>Harrisville</b>	Harrisville, Natural Bridge
<b>Hartford</b>	Hartford, Argyle, Glens Falls, Granville
<b>Hartwick</b>	Hartwick, Cooperstown, Oneonta
<b>Haverstraw</b>	Haverstraw, Congers, New City, Spring Valley
<b>Herkimer</b>	Herkimer, Ilion, Little Falls, Middleville (Newport Telephone Company), Newport (Newport Telephone Company), Poland (Newport Telephone Company), Richfield Springs, Utica

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Heuvelton</b>	Heuvelton, Canton, Ogdensburg
<b>High Falls</b>	High Falls, Clinton Corners, Clintondale, Esopus, Highland, Hyde Park, Kerhonkson, Kingston, Marlboro, Milton, New Paltz, Pleasant Valley, Poughkeepsie, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Telephone Company), Wappingers Falls
<b>Highland</b>	Highland, Beacon, Clinton Corners, Clintondale, Esopus, High Falls, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kerhonkson, Kingston, Marlboro, Millbrook, Milton, Newburgh, New Paltz, North Clove, Pleasant Valley, Poughkeepsie, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Telephone Company), Stanfordville, Wappingers Falls
<b>Highland Falls</b>	
<b>Hinsdale</b>	Hinsdale, Olean
<b>Hobart</b>	Hobart, Stamford
<b>Holland</b>	Holland, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden Grand Island, Hamburg, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>Holley</b>	Holley, Albion, Brockport (Rochester Telephone Corp.), Kendall, Rochester (Rochester Telephone Corporation), Waterport
<b>Hoosick Falls</b>	Hoosick Falls, Albany, Cambridge, Pittstown, Troy
<b>Hornell</b>	Hornell, Alfred (GTE New York, Inc.), Almond (GTE New York, Inc.), Andover, Arkport, Avoca, Cameron, Canseraga, Canisteo
<b>Hudson</b>	Hudson, Athens, Catskill, Chatham (Taconic Telephone Corporation), Claverack, Germantown (Germantown Telephone Company, Inc.), Kinderhook (Berkshire Telephone Corporation), Philmont
<b>Hunter</b>	Hunter, Lexington, Tannersville, Windham
<b>Huntington</b>	Huntington, Cold Spring Harbor, Commack, Deer Park, Farmingdale, Midland, Northport, West Commack

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Hyde Park</b>	Hyde Park, Clinton Corners, Clintondale, Dover Plains, Esopus, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Kerhonkson, Kingston, Marlboro, Millbrook, Milton, New Paltz, North Clove, Pleasant Valley, Poughkeepsie, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Telephone Company), Stanfordville, Wappingers Falls
<b>Ilion</b>	Ilion, Herkimer, Utica, West Winfield (ALLTEL N.Y., Inc.)
<b>Islip</b>	Islip, Bay Shore, Brentwood, Central Islip, Sayville
<b>Ithaca</b>	Ithaca, Burdett (Empire Telephone Corporation), Dryen (GTE of N.Y.), Etna (GTE of N.Y.), Groton, Interlaken (Trumansburg Home Telephone), Lansing, Mc Lean, Slaterville Springs (GTE of N.Y.), Spencer (GTE of New York), Trumansburg (Trumansburg Home Telephone Company), Virgil (GTE of N.Y.)
<b>Jamesport</b>	Jamesport, Mattituck, Riverhead
<b>Java</b>	Java, Akron, Alden, Angola, Arcade, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, Varysburg, Wanakah, West Seneca, Williamsville
<b>Jeffersonville</b>	Jeffersonville, Callicoon, Fallsburg, Lake Huntington, Liberty, Livingston Manor, Monticello, White Lake
<b>Jonesville</b>	Jonesville, Albany, Averill Park, Ballston Spa, Colonie, Galway, Mechanicville, Pittstown, Round Lake, Saratoga Springs, Schenectady, Troy, Valley Falls
<b>Jordan</b>	Jordan, Auburn, Baldwinsville, Camillus, Cicero, Fayetteville, LaFayette, Liverpool, Lysander (Iroquois Telephone Corp.), Manlius (Midstate Telephone Company, Inc.), Marcellus (Midstate Telephone Company, Inc.), Minoa, Skaneateles, Syracuse, Weedsport
<b>Katonah</b>	Katonah, Bedford Village, Birchwood, Croton Falls, Mount Kisco, North Salem, South Salem, Yorktown Heights
<b>Kattskill Bay</b>	Kattskill Bay, Glens Falls, Lake George
<b>Keene</b>	Keene
<b>Kendall</b>	Kendall, Albion, Brockport, Hamlin (Rochester Telephone Corporation), Holley, Rochester (Rochester Telephone Corporation), Waterport

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Kerhonkson</b>	Kerhonkson, Clintondale, Ellenville, Esopus, Grahamsville, High Falls, Highland, Hyde Park, Kingston, Marlboro, Milton, New Paltz, Poughkeepsie, Rosendale, Shokan, Staatsburg (Red Hook Telephone Company)
<b>Kings Park</b>	Kings Park, Commack, Northport, Smithtown, West Commack
<b>Kingston</b>	Kingston, Clinton Corners, Clintondale, Elizaville (Continental Telephone Company), Ellenville, Esopus, High Falls, Highland, Hyde Park, Kerhonkson, Millbrook, Milton, New Paltz, Palenville, Pleasant Valley, Phoenicia, Poughkeepsie, Red Hook (Continental Telephone Company), Rhinebeck (Continental Telephone Company), Rosendale, Saugerties, Shokan, Staatsburg (Continental Telephone Company), Stanfordville, Tivoli (Continental Telephone Company), Woodstock
<b>Lafargeville</b>	Lafargeville, Alexandria Bay, Clayton, Watertown
<b>Lafayette</b>	LaFayette, Amber, Baldwinsville, Bridgeport, Camillus, Cazenovia (ALLTEL New York, Inc.), Central Square (ALLTEL New York, Inc.), Chittenango, Cicero, Cleveland, Constantia, Fabia, Fayetteville, Jordan, Liverpool, Lysander (Continental Tel. Co. of N.Y., Inc.), Manlius, Marcellus (ALLTEL New York, Inc.), Minoa, New Woodstock (Continental Tel. Co. of N.Y., Inc.), Phoenix (ALLTEL New York, Inc.), Skaneateles, Syracuse, Truxton (GTE of New York), Tully
<b>Lake George</b>	Lake George, Bolton Landing, Glens Falls, Kattskill Bay, Warrensburg
<b>Lake Huntington</b>	Lake Huntington, Callicoon, Fallsburg, Jeffersonville, Liberty, Monticello, Narrowsburg (Continental Telephone Co. of N.Y., Inc.), White Lake
<b>Lake Placid</b>	Lake Placid, Saranac Lake
<b>Lakeland</b>	Lakeland, Birchwood, Carmel, Cold Spring, Garrison, Mahopac, Peekskill, Yorktown Heights
<b>Lakewood</b>	Bemus Point, Clymer, Ellington, Frewsburg, Gerry, Jamestown, Kennedy, Panama, Randolph, Sinclairville, Steamburg, Stedman
<b>Lancaster</b>	Lancaster, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Corfu, Darien (GTE New York), Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Varysburg, Wanakah, West Seneca, Williamsville

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Lansing</b>	Lansing, Ithaca, Poplar Ridge
<b>Lewisboro</b>	Lewisboro, Bedford Village, New Canaan, Conn., Pound Ridge, Ridgefield, Conn., South Salem
<b>Lewiston</b>	Lewiston, Grand Island, Lockport, Newfane, Niagara Falls, Pendleton, Ransomville, Tonawanda, Wilson, Youngstown
<b>Lexington</b>	Lexington, Hunter, Prattsville, Tannersville, Windham
<b>Liberty</b>	Liberty, Callicoon, Ellenville, Fallsburg, Grahamsville, Jeffersonville, Lake Huntington, Livingston Manor, Monticello, White Lake
<b>Limestone</b>	Limestone, Bradford, Pa., Olean, Salamanca, Rew, Pa.
<b>Lindenhurst</b>	Lindenhurst, Amityville, Babylon, Farmingdale, Midland
<b>Lindley</b>	Lindley, Caton, Corning
<b>Little Falls</b>	Little Falls, Dolgeville, Herkimer, Middleville (Newport Telephone Company), St. Johnsville (Continental Telephone Company of New York, Inc.)
<b>Little Valley</b>	Little Valley, Cattaraugus, Ellicottville, Salamanca Central Square (Midstate Telephone Company, Inc.), Chittenango, Cicero, Cleveland, Constantia, Fabius, Fayetteville, Fulton (Midstate Telephone Corp.), Jordan, LaFayette, Lysander (Iroquois Telephone Corp.), Manlius, Marcellus (Midstate Telephone Corp.), Mexico, Minoa, New Woodstock (Chenango and Unadilla Telephone Corp.), Parish, Phoenix (Midstate Telephone Corp.), Skaneateles, Syracuse, Tully
<b>Liverpool</b>	Liverpool, Amber, Baldwinsville, Bridgeport, Camillus, Cazenovia,
<b>Livingston Manor</b>	Livingston Manor, Callicoon, Fallsburg, Grahamsville, Jeffersonville, Liberty, Monticello
<b>Livonia</b>	Avon, Geneseo, Hemlock, Honeoye, Livonia, Rochester
<b>Lockport</b>	Lockport, Barker, Gasport, Grand Island, Lewiston, Middleport, Newfane, Niagara Falls, Pendleton, Ransomville, Sanborn (Iroquois Telephone Corp.), Tonawanda, Wilson, Youngstown
<b>Lyndonville</b>	Lyndonville, Alvion, Barker, Medina, Middleport, Waterport
<b>Lyon Mountain</b>	Lyon Mountain, Dannemora, Plattsburgh
<b>Lyons</b>	Lyons, Clyde, Newark

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>MacDougall</b>	MacDougall, Geneva, Waterloo
<b>Macedon</b>	Macedon, Marion, Ontario, East Rochester and Fairport (Rochester Telephone Corporation), Palmyra, Rochester, Victor (Rochester Telephone Corporation), Webster (Rochester Telephone Corporation)
<b>Machias</b>	Machias, Arcade, Franklinville
<b>Madrid</b>	Madrid, Canton, Massena, Ogdensburg, Potsdam, Waddington
<b>Mahopac</b>	Mahopac, Birchwood, Brewster, Carmel, Croton Falls, Lakeland, Yorktown Heights
<b>Maine</b>	Miane, Binghamton, Endicott, Whitney Point (Continental Telephone Company of New York, Inc.)
<b>Malone</b>	Malone, Brainardsville, Chateaugay, Fort Covington, Moira, St. Regis Falls
<b>Marcellus</b>	Amber, Baldwinsville, Brewerton, Bridgeport, Camillus, Cazenovia, Central Square, Chittenango, Cicero, Cleveland, Constantia, Fabius, Fayetteville, Jordan, LaFayette, Liverpool, Lysander, Manlius, Minoa, New Woodstock, Phoenix, Skaneateles
<b>Mariaville</b>	Mariaville, Albany, Altamont, Amsterdam, Central Bridge, Colonie, Delanson, Esperance, Schenectady, Troy, Voorheesville
<b>Marion</b>	Marion, Fairport (Rochester Telephone Corporation), Macedon, Newark, Ontario, , Palmyra Rochester (Rochester Telephone Corporation), Webster (Rochester Telephone Corporation), Williamson
<b>Marlboro</b>	Marlboro, Beacon, Clinton Corners, Clintondale, Cornwall, Esopus, High Falls, Highland, Hopewell Juntion (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kerhonkson, Millbrook, Milton, Newburgh, New Paltz, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Rosendale, Staatsburg (Continental Telephone Company of New York, Inc.), Wappingers Falls

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Massena</b>	Massena, Fort Covington, Madrid, Norfolk, Waddington, Winthrop (Nicholville Tel. Co., Inc.)
<b>Mattituck</b>	Amagansett, Atlantic, Bridgehampton, Center Moriches, East Hampton, Eastport, Greenport (Suffolk), Hampton Bays, Jamesport, Montauk Point, Orient, Peconic, Quogue, Riverhead, Sag Harbor, Shelter Island, Shoreham, Southampton, Southold, Wading River, Water Mill, Westhampton, Yaphank
<b>McGraw</b>	Corporation), Palmyra, Rochester, Victor (Rochester Telephone Corporation), Webster (Rochester Telephone Corporation) Truxton (Iroquois Telephone Corp.)
<b>McLean</b>	McLean, Cortland, Dryden (Continental Telephone Company of New York Inc.), Groton, Ithaca

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Mechanicville</b>	Mechanicville, Albany, Ballston Spa, Colonie, Galway, Jonesville, Pittstown, Round Lake, Saratoga Springs, Schenectady, Troy, Valley Falls
<b>Medina</b>	Medina, Albion, Lyndonville, Middleport
<b>Mexico</b>	Mexico, Central Square (Midstate Telephone Corp.), Cicero, Fulton (Midstate Telephone Corp.), Liverpool, Oswego, Parish, Phoenix (Midstate Telephone Corp.), Syracuse
<b>Middleport</b>	Middleport, Barker, Gasport, Lockport, Lyndonville, Medina, Newfane, Pendleton, Wilson
<b>Midland</b>	Midland, Babylon, Deer Park, Farmingdale, Huntington, Lindenhurst
<b>Milford</b>	Milford, Cooperstown, Oneonta
<b>Millbrook</b>	Millbrook, Amenia, Clinton Corners, Clintondale, Dover Plains, Esopus, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kingston, Marlboro, Milton, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Telephone Company), Stanfordville, Wappingers Falls, Wingdale
<b>Milton</b>	Milton, Beacon, Clinton Corners, Clintondale, Cornwall, Esopus, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kerhonkson, Kingston, Marlboro, Millbrook, Newburgh, New Paltz, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Rhinebeck (Continental Telephone Company of New York, Inc.), Rosendale, Staatsburg (Continental Telephone Company of New York, Inc.), Stanfordville, Wappingers Falls, Wingdale
<b>Mineville</b>	Mineville, Port Henry
<b>Minoa</b>	Minoa, Amber, Baldwinsville, Bridgeport, Camillus, Canastota, Cazenovia, Central Square (ALLTEL New York, Inc.), Chittenango, Cicero, Cleveland, Constantia, Fabius, Fayetteville, Joran, LaFayette, Liverpool, Lysander (Continental Tel. Co. of N.Y., Inc.), Manlius and Marcellus (ALLTEL New York, Inc.), New Woodstock (Continental Tel. Co. of N.Y., Inc.), Phoenix (ALLTEL New York, Inc.), Skaneateles, Sylvan Beach, Syracuse, Tully
<b>Moira</b>	Moira, Malone, St. Regis Falls
<b>Montauk</b>	Montauk Point, Amagansett

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Monticello</b>	Monticello, Barryville (GTE of New York), Callicoon, Ellenville, Fallsburg, Grahamsville, Jeffersonville, Lake Huntington, Liberty, Livingston Manor, White Lake, Wurtsboro (Continental Telephone Company of Upstate New York, Inc.)
<b>Moravia</b>	Moravia, Aurburn, Owasco, Poplar Ridge, Sempronius, Union Springs
<b>Morristown</b>	Morristown, Hammond (Citizens Telephone of Hammond), Ogdensburg
<b>Mount Kisco</b>	Mount Kisco, Armonk Village, Bedford Village, Chappaqua, Katonah, Ossining, Pleasantville, Pound Ridge, Yorktown Heights
<b>Nanuet</b>	Nanuet, Congers, New City, Nyack, Pearl River, Piermont, Spring Valley
<b>Natural Bridge</b>	Natural Bridge, Carthage, Harrisville, Watertown
<b>New City</b>	New City, Congers, Haverstraw, Nanuet, Nyack, Spring Valley
<b>New Paltz</b>	New Paltz, Beacon, Clinton Corners, Clintondale, Esopus, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kerhonkson, Kingston, Marlboro, Milton, Newburgh, Pleasant Valley, Poughkeepsie, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Continental Telephone Company of N.Y., Inc.), Wallkill (Highland Telephone Company), Wappingers Falls
<b>Newark</b>	Newark, Lyons, Marion, Palmyra
<b>Newburgh</b>	Newburgh, Beacon, Clintondale, Cornwall, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Marlboro, Milton, Montgomery (Highland Telephone Company), New Paltz, Pleasant Valley, Poughkeepsie, Walden, Wallkill (Highland Telephone Company), Wappingers Falls
<b>Newfane</b>	Newfane, Barker, Gasport, Lewiston, Lockport, Middleport, Pendleton, Ransomville, Wilson, Youngstown
<b>Newfield</b>	Newfield, Ithaca
<b>Niagara Falls</b>	Niagara Falls, Grand Island, Lewiston, Lockport, Pendleton, Ransomville, Sanborn (Continental Tel. Co. of N.Y., Inc.), Tonawanda, Wilson, Youngstown
<b>Nichols</b>	Nichols, Owego, Rome, Pa. (Commonwealth Tel. Co.), Warren Center, Pa. (Commonwealth Tel. Co.)
<b>Norfolk</b>	Norfolk, Massena, Norwood, Potsdam

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>North Clove</b>	North Clove, Beacon, Clinton Corners, Clintondale, Dover Plains, Esopus, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Marlboro, Millbrook, Milton, Pawling, Pleasant Valley, Poughkeepsie, Staatsburg (Red Hook Telephone Company), Stanfordville, Wappingers Falls, Wingdale
<b>North Collins</b>	North Collins, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Gowanda, Grand Island, Hamburg, Holland, Java, Lancaster, Orchard Park, Springville, Tonawanda, Wanakah, West Seneca, Williamsville
<b>North Rose</b>	North Rose, Sodus, Wolcott
<b>North Salem</b>	North Salem, Brewster, Croton Falls, Katonah, South Salem
<b>Northport</b>	Northport, Commack, Huntington, Kings Park, West Commack
<b>Norwood</b>	Norwood, Norfolk, Potsdam
<b>Nyack</b>	Nyack, Congers, Nanuet, New City, Pearl River, Piermont
<b>Oak Hill</b>	Oak Hill, Cairo, Freehold, Greenville
<b>Oakfield</b>	Oakfield, Akron, Batavia, Elba
<b>Ogdensburg</b>	Ogdensburg, Canton, Heuvelton, Madrid, Morristown, Waddington
<b>Old Forge</b>	Old Forge, Eagle Bay, Raquette Lake
<b>Olean</b>	Olean, Bolivar, Cuba, Hinsdale, Limestone, Salamanca
<b>Oneida</b>	Oneida, Canastota, Knoxboro (Vernon Telephone Co.), Munnsville (Midstate Telephone Corporation), Sylvan Beach, Vernon (Vernon Telephone Company, Inc.)
<b>Oneonta</b>	Oneonta, Davenport, Hartwick, Milford, Morris (Chenango and Unadilla Telephone Corporation), Otego, Schenevus
<b>Ontario</b>	Ontario, Fairport (Rochester Telephone Corporation), Macedon, Marion, Rochester (Rochester Telephone Corporation), Sodus, Webster (Rochester Telephone Corporation), Williamson
<b>Orchard Park</b>	Orchard Park, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Springville, Tonawanda, Wanakah, West Seneca, Williamsville

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## SECTION 9 - SERVICE AREAS (Cont'd)

## 9.3 LOCAL CALLING AREAS (Cont'd)

<b>Orient</b>	Orient, Greenport
<b>Osceola</b>	Osceola, Camden, Pulaski (Continental Tel. Co. of N.Y., Inc.)
<b>Ossining</b>	Ossining, Chappaqua, Croton-on-Hudson, Mount Kisco, Pleasantville, Yorktown Heights, Zone W7
<b>Oswego</b>	Oswego, Fulton (Midstate Telephone Corp.), Hannibal (Iroquois Telephone Corp.), Mexico
<b>Otego</b>	Otego, Oneonta
<b>Owasso</b>	Owasso, Auburn, Moravia, Poplar Ridge, Skaneateles
<b>Owego</b>	Owego, Appalachian, Candor (Continental Tel. Co. of N.Y., Inc.), Endicott, Little Meadows, Pa., Newark Valley (Continental Tel. Co. of N.Y., Inc.), Nichols
<b>Palenville</b>	Palenville, Catskill, Kingston, Saugerties
<b>Palmyra</b>	Palmyra, Macedon, Marion, Newark
<b>Parish</b>	Parish, Central Square (ALLTEL New York, Inc.), Cicero, Liverpool, Mexico, Pulaski (GTE of New York), Syracuse, Williamstown (GTE of New York)
<b>Patchogue</b>	Patchogue, Bayport, Bellport, East Fire Island, Ronkonkoma, Selden, Yaphank
<b>Patterson</b>	Patterson, Brewster, Carmel, Pawling
<b>Pawling</b>	Pawling, Beacon, Dover Plains, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Marlboro, Millbrook, Milton, North Clove, Patterson, Pleasant Valley, Poughkeepsie, Wappingers Falls, Wingdale
<b>Pearl River</b>	Pearl River, Nanuet, Nyack, Piermont, Spring Valley
<b>Peconic</b>	Peconic, Mattituck, Southold
<b>Peekskill</b>	Peekskill, Croton-on-Hudson, Garrison, Lakeland, Yorktown Heights
<b>Pendleton</b>	Pendleton, Akron, Barker, Buffalo, Clarence, Clarence Center, Gasport, Grand Island, Lancaster, Lewiston, Lockport, Middleport, Newfane, Niagara Falls, Ransomville, Sanborn (Iroquois Telephone Corp.), Tonawanda, West Seneca, Williamsville, Wilson, Youngstown
<b>Penn Yan</b>	Penn Yan, Branchport, Dundee (Continental Tel. Co. of N.Y., Inc.)

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Peru</b>	Peru, Keeseville (Ausable Valley Telephone Company, Inc.), Plattsburgh
<b>Philadelphia</b>	Philadelphia, Antwerp, Evans Mills, Theresa, Watertown
<b>Philmont</b>	Philmont, Chatham (Taconic Telephone Corporation), Claverack, Hudson
<b>Phoenicia</b>	Phoenicia, Fleischmanns, Kingston, Shokan, Woodstock
<b>Piermont</b>	Piermont, Nanuet, Nyack, Pearl River
<b>Pittstown</b>	Pittstown, Albany, Colonie, Hoosick Falls, Jonesville, Mechanicville, Round Lake, Schenectady, Troy, Valley Falls
<b>Plattsburg</b>	Plattsburg, Chazy (Chazy and Westport Tel. Corp.), Dannemora, Ellensburg Depot, Peru, Saranac, West Chazy (Chazy and Westport Tel. Corp.)
<b>Pleasant Valley</b>	Pleasant Valley, Beacon, Clinton Corners, Clintondale, Dover Plains, Esopus, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kingston, Marlboro, Millbrook, Milton, Newburgh, New Paltz, North Clove, , Pawling ,Poughkeepsie, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Telephone Company), Stanfordville, Wappingers Falls, Wingdale
<b>Pleasantville</b>	Pleasantville, Armonk Village, Chappaqua, Mount Kisco, Ossining, Zones W7 and W8,
<b>Poplar Ridge</b>	Poplar Ridge, Aurburn, Lansing, Moravia, Owasco, Union Springs
<b>Port Henry</b>	Port Henry, Crown Point (Crown Point Telephone Corp.), Mineville
<b>Port Jefferson</b>	Port Jefferson, Selden, Shoreham, Stony Brook, Yaphank
<b>Potsdam</b>	Potsdam, Canton, Madrid, Nicholville (Nicholville Tel. Co., Inc.), Norwood
<b>Poughkeepsie</b>	Poughkeepsie, Beacon, Clinton Corners, Clintondale, Cornwall, Dover Plains, Esopus, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Hyde Park, Kerhonkson, Kingston, Marlboro, Millbrook, Milton, Newburgh, New Paltz, North Clove, Pawling, Pleasant Valley, Rhinebeck (Red Hook Telephone Company), Rosendale, Staatsburg (Red Hook Telephone Company), Stanfordville, Wappingers Falls, Wingdale
<b>Pound Ridge</b>	Pound Ridge, Bedford Village, Lewisboro, Mount Kisco, New Canaan, Conn., South Salem, Stamford, Conn.
<b>Prattsville</b>	Prattsville, Grand Gorge, Lexington, Windham

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Putnam</b>	Putnam, Ticonderoga
<b>Quoque</b>	Quoque, Hampton Bays, Riverhead, Westhampton
<b>Randolph</b>	Bemus Point, Clymer, Ellington, Frewsburg, Gerry, Jamestown, Kennedy, Lakewood, Panama, Randolph, Sinclairville, Steamburg, Stedman
<b>Ransomville</b>	Ransomville, Barker, Gasport, Grand Island, Lewiston, Lockport, Newfane, Niagara Falls, Pendleton, Tonawanda, Wilson, Youngstown
<b>Red Creek</b>	Red Creek, Fair Haven (GTE of New York), Wolcott
<b>Richfield Springs</b>	Richfield Springs, Herkimer
<b>Richmondville</b>	Richmondville, Cobleskill
<b>Riverhead</b>	Riverhead, Center Moriches, Eastport, Hampton Bays, Jamesport, Quoque, Wading River, Westhampton, Yaphank
<b>Rome</b>	Rome, Boonville (Continental Telephone of New York Inc.), Camden, Clinton, Holland Patent (Oneida County Rural Telephone Company), Utica, Vernon (Vernon Telephone Co.), Westernville (Oneida County Rural Telephone Company)
<b>Ronkonkoma</b>	Ronkonkoma, Bayport, Central Islip, Patchogue, Saing James, Sayville, Selden, Smithtown, Stony Brook
<b>Rosendale</b>	Rosendale, Clinton Corners, Clintondale, Esopus, High Falls, Highland, Hyde Park, Kerhonkson, Marlboro, Millbrook, Milton, New Paltz, Pleasant Valley, Poughkeepsie, Rhinebeck, Staatsburg (Red Hook Telephone Company), Stanfordville, Wappingers Falls
<b>Round Lake</b>	Round Lake, Albany, Ballston Spa, Colonie, Galway, Jonesville, Mechanicville, Pittstown, Saratoga Springs, Schenectady, Troy, Valley Falls
<b>Roxbury</b>	Roxbury, Grand Gorge, Margaretville (Margaretville Telephone Co., Inc.), Stamford
<b>Rushford</b>	Rushford
<b>Rushville</b>	Rushville, Canandaigua, Rochester, Stanley
<b>Sackets Harbor</b>	Sackets Harbor, Watertown
<b>Sag Harbor</b>	Sag Harbor, Bridgehampton, Shelter Island, Southampton, Water Mill
<b>Saint James</b>	Saint James, Ronkonkoma, Smithtown, Stony Brook
<b>Saint Regis Falls</b>	Saint Regis Falls, Malone, Moira
<b>Salamanca</b>	Salamanca, Ellicotville, Limestone, Little Valley, Olean, Steamburg
<b>Salem</b>	Salem, Cambridge, Glens Falls, Granville, Greenwich, Rupert, Vt.
<b>Sanborn</b>	Sanborn, Buffalo, Lockport, Niagara Falls, Pendleton, Tonawanda, Williamsville

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Saranac</b>	Saranac, Dannemora, Plattsburg
<b>Saranac Lake</b>	Saranac Lake, Lake Placid, Paul Smiths (Ausable Valley Telephone Company, Inc.), Tupper Lake
<b>Saratoga Springs</b>	Saratoga Springs, Albany, Altamont, Ballston Spa, Colonie, Corinth (Continental Telephone Co., Inc.), Galway, Glens Falls, Greenfield Center, Jonesville, Lake Luzerne (Continental Telephone Co., Inc.), Mechanicville, Round Lake, Schenectady, Schuylerville, Troy
<b>Saugerties</b>	Saugerties, Kingston, Palenville, Woodstock
<b>Savona</b>	Savona, Bath, Campbell, Corning
<b>Sayville</b>	Sayville, Bayport, Central Islip, East Fire Island, Islip, Ronkonkoma
<b>Schenectady</b>	Schenectady, Albany, Altamont, Averill Park, Ballston Spa, Berne, Castleton, Central Bridge, Clarksville, Colonie, Delanson, Esperance, Galway, Greenfield Center, Jonesville, Mariaville, Mechanicville, Nassau (Taconic Telephone Corporation), Pittstown, Ravena (State Telephone Company), Rotterdam Junction (Pattersonville Telephone Company), Round Lake, Saratoga Springs, South Bethlehem, Troy, , Valley Falls Voorheesville, Westerlo
<b>Schenevus</b>	Schenevus, Cooperstown, Oneonta
<b>Schroon Lake</b>	Schroon Lake
<b>Schuylerville</b>	Schuylerville, Glens Falls, Greenwich, Saratoga Springs
<b>Selden</b>	Selden, Patchogue, Port Jefferson, Ronkonkoma, Stony Brook, Yaphank
<b>Sempronius</b>	Sempronius, Cortland, Moravia
<b>Seneca Falls</b>	Seneca Falls, Fayette, Waterloo
<b>Sharon Springs</b>	Sharon Springs, Cobleskill
<b>Shelter Island</b>	Shelter Island, Greenport, Sag Harbor
<b>Shokan</b>	Shokan, High Falls, Kerhonkson, Kingston, Phoenicia, Woodstock
<b>Shoreham</b>	Shoreham, Port Jefferson, Wading River, Yaphank
<b>Silver Creek</b>	Silver Creek, Angola, Dunkirk, Forestville, Fredonia (Dunkirk and Fredonia Telephone Co.)

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Skaneateles</b>	Skaneateles, Amber, Auburn, Baldwinsville, Camillus, Cicero, Fayetteville, Jordan, Lafayette, Liverpool, Manlius (Midstate Telephone Company, Inc.), Marcellus (Midstate Telephone Company, Inc.), Minoa, Owasco, Syracuse
<b>Sloatsburg</b>	
<b>Smithtown</b>	Smithtown, Brentwood, Central Islip, Commack, Kings Park, Ronkonkoma, Saint James, West Commack
<b>Sodus</b>	Sodus, North Rose, Ontario, Rochester (Rochester Telephone Corporation), Williamson
<b>South Bethlehem</b>	South Bethlehem, Albany, Altamont, Castleton, Clarksville, Colonie, Coxsackie (State Telephone Company), Greenville, Ravena (State Telephone Company), Schenectady, Troy, Voorheesville, Westerlo
<b>South Dayton</b>	South Dayton, Cattaraugus, Cherry Creek, Forestville, Gowanda
<b>South Salem</b>	South Salem, Bedford Village, Katonah, Lewisboro, North Salem, Pound Ridge, Ridgefield, Conn.
<b>Southampton</b>	Southampton, Hampton Bays, Sag Harbor, Water Mill
<b>Southold</b>	Southold, Greenport, Peconic
<b>Spring Valley</b>	Spring Valley, Haverstraw, Nanuet, New City, Pearl River, Suffern
<b>Springville</b>	Springville, Akron, Alden, Angola, Boston, Buffalo, Cattaraugus, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Gowanda, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Tonawanda, Wanakah, West Seneca, West Valley (Iroquois Telephone Corp.), Williamsville
<b>Staatsburg</b>	Staatsburg, Clinton Corners, Clintondale, Dover Plains, Elizaville, Esopus, High Falls, Highland, Hopewell Junction, Hyde Park, Kerhonkson, Kingston, Marlboro, Millbrook, Milton, New Paltz, North Clove, Pleasant Valley, Poughkeepsie, Red Hook, Rhinebeck, Rosendale, Stanfordville, Tivoli, Wappingers Falls

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Stamford</b>	Stamford, Davenport, Grand George, Hobart, Roxbury
<b>Stanfordville</b>	Stanfordville, Amenia, Clinton Corners, Dover Plains, Esopus, Highland, Hyde Park, Kingston, Millbrook, Milton, North Clove, Pine Plains (Taconic Tel. Corp.), Pleasant Valley, Poughkeepsie, Rhinebeck (Continental Telephone Company of New York, Inc.), Rosendale, Staatsburg (Continental Telephone Company of New York, Inc.), Wingdale
<b>Star Lake</b>	Star Lake
<b>Suffern</b>	Suffern, Cragmere, N.J., Sloatsburg, Spring Valley, Tuxedo

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Sylvan Beach</b>	Sylvan Beach, Camden, Canastota, Chittenango, Fayetteville, Minoa, Oneida, Syracuse, Utica
<b>Syracuse</b>	Syracuse, Amber, Baldwinsville, Bridgeport, Camillus, Cato (GTE of New York), Canastota, Cazenovia, Central Square (ALLTEL New York, Inc.), Chittenango, Cicero, Cleveland, Constantia, DeRuyter (Citizens Telecom), Fabius, Fayetteville, Fulton (ALLTEL New York, Inc.), Hannibal (GTE of New York, Inc.), Jordan, Lafayette, Liverpool, Lysander (GTE of New York), Manlius, Marcellus (ALLTEL New York, Inc.), Mexico, Minoa, New Woodstock (GTE of New York), Parish, Phoenix (ALLTEL New York Inc.), Pulaski (Citizens Telecom), Skaneateles, Sylvan Beach, Truxton (GTE of New York), Tully, Williamstown (GTE of New York)
<b>Tannersville</b>	Tannersville, Hunter, Lexington, Windham
<b>Theresa</b>	Theresa, Alexandria Bay, Evans Mills, Philadelphia, Watertown
<b>Ticonderoga</b>	Ticonderoga, Hague, Putnam
<b>Tonawanda</b>	Tonawanda, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, Eas Aurora, Eden, Gasport, Grand Island, Hamburg, Holland, Java, Lancaster, Lewiston, Lockport, Niagara Falls, North Collins, Orchard Park, Pendleton, Ransomville, Sanborn (Iroquois Telephone Corp.), Springville, Wanakah, West Seneca, Williamsville, Youngstown
<b>Troy</b>	Troy, Albany, Altamonte, Averill Park, Ballston Spa, Berlin (Taconic Telephone Corporation), Berne, Castleton, Clarksville, Colonie, Delanson, Galway, Hooksick Falls, Jonesville, Mariaville, Mechanicville, Nassau (Taconic Telephone Corporation), Pittstown, Ravena (State Telephone Company), Round Lake, Saratoga Springs, Schenectady, South Bethlehem, Stephentown (Taconic Telephone Corporation), Valley Falls, Voorheesville, Westerlo
<b>Tully</b>	Tully, Amber, Baldwinsville, Camillus, Cicero, Cortland, Fabius, Fayetteville, LaFayette, Liverpool, Manlius, Marcellus (ALLTEL New York, Inc.), Minoa, Syracuse
<b>Tupper Lake</b>	Tupper Lake, Saranac Lake

LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Tuxedo</b>	Tuxedo, Greenwood Lake, Monroe (Highland Telephone Company), Sloatsburg, Suffern
<b>Union Springs</b>	Union Springs, Auburn, Moravia, Poplar Ridge
<b>Utica</b>	Utica, Barneveld, Boonville (Continental Telephone of New York, Inc.), Clayville (Continental Telephone Company of New York, Inc.), Clinton, Forestport (Continental Telephone Company of New York, Inc.), Herkimer, Holland Patent (Oneida County Rural Telephone Company, Illion, Knoxboro (Vernon Telephone Company), Leonardsville (GTE), Middleville (Newport Telephone Company), Newport (Newport Telephone Company), Oriskany Falls (Oriskany Falls Telephone Corporation), Poland (Newport Telephone Company), Remsen (Continental Telephone Company of New York, Inc.), Rome, Sylvan Beach, Vernon (ALLTEL New York, Inc.), Waterville (Continental Telephone Company of New York, Inc.), West Winfield (ALLTEL New York, Inc.), Westernville (Oneida County Rural Telephone Co.)
<b>Valley Falls</b>	Valley Falls, Albany, Colonie, Jonesville, Mechanicville, Pittstown, Round Lake, Schenectady, Troy
<b>Varysburg</b>	Varysburg, Attica, Arcade (one-way), Batavia (one-way), Buffalo, East Aurora, Java, Lancaster, West Seneca
<b>Voorheesville</b>	Voorheesville, Albany, Altamont, Berne, Clarksville, Colonie, Delanson, Esperance, Mariaville, Schenectady, South Bethlehem, Troy, Westerlo
<b>Waddington</b>	Waddington, Madrid, Massena, Ogdensburg
<b>Wading River</b>	Stony Brook, Port Jefferson, Ronkonkoma, Saint James, Selden
<b>Wading River</b>	Wading River, Riverhead, Shoreham, Yaphank
<b>Wanakah</b>	Wanakah, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Springville, Tonawanda, West Seneca, Williamsville

LOCAL EXCHANGE CONSUMER PRICE GUIDE

SECTION 9 - SERVICE AREAS (Cont'd)

9.3 LOCAL CALLING AREAS (Cont'd)

<b>Wappingers Falls</b>	Wappingers Falls, Beacon, Clinton Corners, Clintondale, Cornwall, Esopus, High Falls, Highland, Hopewell Junction (Sylvan Lake Telephone Company), Hyde Park, Marlboro, Millbrook, Milton, Newburgh, New Paltz, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Rosendale, Staatsburg (Continental Telephone Company of New York, Inc.), Wingdale
<b>Warrensburg</b>	Warrensburg, Chestertown (GTE of New York), Glen Falls, Lake George
<b>Washingtonville</b>	Chester, Goshen, Highland Mills, Maybrook, Monroe
<b>Water Mill</b>	Water Mill, Bridgehampton, Sag Harbor, Southampton
<b>Waterloo</b>	Waterloo, Fayette, Geneva, MacDougall, Seneca Falls
<b>Waterport</b>	Waterport, Albion, Brockport, Hamlin, Holley, Kendall, Lyndonville, Rochester
<b>Watertown</b>	Watertown, Adams, Adams Center (GTE of New York), Carthage, Chaumont (Township Telephone Co., Inc.), Copenhagen, Dexter (Township Telephone Co., Inc.), Evans Mills, Henderson (GTE of New York), LaFargeville, Philadelphia, Sackets Harbor
<b>Watkins Glen</b>	Watkins Glen, Burdett, Elmira, Odessa
<b>Waverly</b>	Waverly, Chemung (Western Counties Telephone Corporation), Lockwood (Western Counties Telephone Corporation), Sayre, Pa. (General Telephone Company of Pennsylvania, Inc.)
<b>Weedsport</b>	Weedsport, Auburn, Cato (Continental Telephone Company of New York, Inc.), Jordan, Port Byron (Port Byron Telephone Company)
<b>Wellsville</b>	Wellsville, Andover (Iroquois Telephone Corporation), Belmont, Bolivar, Friendship
<b>West Commack</b>	West Commack, Brentwood, Central Islip, Commack, Deer Park, Huntington, Kings Park, Northport, Smithtown
<b>West Seneca</b>	West Seneca, Akron, Aiden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Varysburg, Wanakah, Williamsville
<b>Westerlo</b>	Westerlo, Albany, Altamonte, Berne, Clarksville, Colonie, Greenville, Schenectady, South Bethlehem, Troy, Voorheesville

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**LOCAL EXCHANGE CONSUMER PRICE GUIDE**


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**SECTION 9 - SERVICE AREAS (Cont'd)****9.3 LOCAL CALLING AREAS (Cont'd)**

<b>Westhampton</b>	Westhampton, Eastport, Quoque, Riverhead
<b>White Lake</b>	White Lake, Callicoon, Fallsburg, Jeffersonville, Lake Huntington, Liberty, Monticello
<b>Whitehall</b>	Whitehall, Fort Ann, Glens Falls, Hampton
<b>Williamson</b>	Williamson, Marion, Ontario, Rochester (Rochester Telephone Corporation), Sodus
<b>Williamsville</b>	Williamsville, Akron, Alden, Angola, Boston, Buffalo, Chaffee, Clarence, Clarence Center, Corfu, Derby, East Aurora, Eden, Grand Island, Hamburg, Holland, Java, Lancaster, North Collins, Orchard Park, Pendleton, Springville, Tonawanda, Wanakah, West Seneca
<b>Willsboro</b>	Willsboro
<b>Wilson</b>	Wilson, Barker, Gasport, Lewiston, Lockport, Middleport, Newfane, Niagara Falls, Pendleton, Ransomville, Youngstown
<b>Windham</b>	Windham, Huner, Lexington, Prattsville, Tannersville
<b>Wingdale</b>	Wingdale, Clinton Corners, Dover Plains, Hopewell Junction (Sylvan Lake Telephone Company, Inc.), Millbrook, Milton, North Clove, Pawling, Pleasant Valley, Poughkeepsie, Stanfordville, Wappingers Falls
<b>Wolcott</b>	Wolcott, North Rose, Red Creek, Savannah (Port Byron Telephone Company)
<b>Woodstock</b>	Woodstock, Kingston, Phoenicia, Saugerties, Shokan
<b>Worcester</b>	Worcester
<b>Yaphank</b>	Yaphank, Atlantinc, Bellport, Center Moriches, Patchogue, Port Jefferson, Riverhead, Selden, Shoreham, Wading River
<b>Yorktown Heights</b>	Yorktown Heights, Birchwood, Croton-on-Hudson, Katonah, Lakeland, Mahopac, Mount Kisco, Ossining, Peekskill
<b>Youngstown</b>	Youngstown, Lewiston, Lockport, Newfane, Niagara Falls, Pendleton, Ransomville, Tonawanda, Wilson

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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SECTION 9 - SERVICE AREAS (Cont'd)

9.4 List of Counties in which the Company Provides Service

The Company provides local service in the following counties:

Albany	Richmond
Allegany	Rockland
Bronx	Saratoga
Broome	Schenectady
Cattaraugus	Schoharie
Chautauqua	Schuyler
Columbia	St. Lawrence
Cortland	Steuben
Duchess	Suffolk
Erie	Sullivan
Fulton	Tioga
Genesee	Tompkins
Greene	Ulster
Jefferson	Warren
Kings	Washington
Livingston	Wayne
Madison	Westchester
Monroe	Wyoming
Montgomery	Yates
Nassau	
New York	
Oneida	
Onondaga	
Ontario	
Orange	
Orleans	
Putnam	
Queens	
Rensselaer	

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LOCAL EXCHANGE SERVICES CURRENT PRICE LIST

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STATEMENT

Telephone Surcharges

A. Local Service:

1. Gross Revenue Tax Surcharges

<u>Period</u>	<u>Services Provided For Resale*</u>	<u>IntraLATA Toll &amp; RCP Service</u>	<u>All Other Services</u>
1/1/2000	.7557%	3.0919%	3.3198%
7/1/2000 +	.3764%	2.8273%	2.9405%

2. MTA Tax Surcharges

<u>Period</u>	<u>Services Provided For Resale*</u>	<u>IntraLATA Toll &amp; RCP Service</u>	<u>All Other Services</u>
10/1/98+	.1277%	.6890%	.73%

B. Toll Service:

1. Gross Revenue Tax Surcharges\*

<u>Period</u>	<u>Surcharge</u>
1/1/2000 +	2.5641%

2. MTA Tax Surcharges\*

<u>Period</u>	<u>Surcharge</u>
10/1/1998 +	.5986%

\* These surcharges are not applicable to services provided for resale to telecommunications companies possessing a Certificate of Public Convenience and Necessity issued by the Public Service Commission.

LOCAL EXCHANGE CONSUMER PRICE GUIDE

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INVOICE OPTIONS: Section 2.7

Duplicate invoice and bill reprint per page rates:

	<u>Residential</u>	<u>Business</u>
2 – 4 pages	\$9.20	\$15.00
5 – 19 pages	\$15.53	\$20.00
20 – 49 pages	\$22.43	\$30.00
50 – 99 pages	\$32.78	\$40.00
100 – 249 pages	\$40.83	\$60.00
250 – 499 pages	\$51.75	\$60.00
500 – 999 pages	\$97.75	\$110.00
1000 – 2999 pages	\$143.75	\$160.00
3000 + pages	\$287.50	\$325.00
Service Fee	\$25.00	\$40.00

CONNECTION CHARGE: Section 3.1

	<u>Residential</u>	<u>Business</u>
Service Order Charge-each additional line/trunk:	\$39.95	\$50.00
Service Order Charge-change of service	\$39.95	\$50.00
Service Order Charge – Advantage Business Lines	\$56.00	\$65.00
Premises Visit Charge:	\$0.00	
Per hour rate per technician:	\$100.00	\$127.50
Central Office Line charge:		
Up to 99 lines	\$43.00	\$64.50
100+ lines	\$30.00	\$45.00
Restoral Charge –	\$100.00	\$150.00

LINE INSTALLATION CHARGES – Advantage Business Lines

	<u>Residential</u>	<u>Business</u>
New Line Install Charge	\$50.05	\$65.00
Remote Call Forward Lines Install	\$25.00	\$35.00

PRIMARY INTEREXCHANGE CARRIER CHANGE CHARGE

	<u>Residential</u>	<u>Business</u>
Charge:	\$5.00	\$8.75

Section 3.6

PRESUBSCRIBED INTEREXCHANGE CARRIER CHANGE CHARGE

Section 3.7

Effective Date: February 20, 2021

LOCAL EXCHANGE CONSUMER PRICE GUIDE

PUBLIC PAY TELEPHONE SURCHARGE      Section 3.8

    Per Call                                      \$5.00

END USER COMMON LINE (EUCL)      Section 3.9

LOCAL CALLING                              Section 4.3

Monthly Recurring Measured Business Line:*	LATA 974	LATA 132	All Other LATAs
One Year Term	\$25.00	\$25.00	\$30.00
Two Year Term	\$25.00	\$25.00	\$30.00
Three Year Term	\$25.00	\$25.00	\$30.00

\* A \$55.00 non-recurring installation charge applies for all measured business lines.

Per Minute Usage:	LATA 974	LATA 132	All Other LATAs
Billing:      One minute minimum/One minute increments			
Rates:        All rates are per minute rates.			
One Year Term	\$0.03	\$0.04	\$0.03
Two Year Term	\$0.03	\$0.03	\$0.03
Three Year Term	\$0.03	\$0.03	\$0.03
Six Mo.-Eleven Mo. Term		\$0.04	
One Mo.-Six Mo. Term		\$0.03	

LOCAL EXCHANGE CONSUMER PRICE GUIDE

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INTRALATA TOLL CALLING (EXTENDED AREA CALLING

Section 4.3

Effective Rate for All LATAs except 132:

<u>Residential</u>	<u>Business</u>
<u>Per Minute</u>	
\$0.049	\$0.09

LATA 132

One Year Term	\$0.049	\$0.09
Two Year Term	\$0.045	\$0.08
Three Year Term	\$0.0425	\$0.07

CALLING FEATURES Section 5.1.1.1

All LATA's

	<u>Residential</u>	<u>Business</u>
Anonymous Call Rejection	n/c	
Ascending/Regular Hunting, per line	n/c	
Automatic Call Return	\$5.78	\$10.12
Automatic Call Redial	\$5.78	\$10.12
Call Forward All Calls	\$5.78	\$10.12
Call Forward Busy	\$5.78	\$10.12
Call Forward Don't Answer	\$5.78	\$10.12
Call Forward Plus	\$11.56	\$20.23
Call fwd remote Access (Cust Program)	\$5.78	\$10.12
Call Fed Variable (Cust. Program)	\$5.78	\$10.12
Call Forward Remote (no access)	\$35.45	\$62.04
Call Hold 1 & 2	\$5.78	\$10.12
Call Privacy (aka Per Call Restrict)	n/c	
Call Trace (customer originated)	\$5.78	\$10.12
Call Transfer	\$5.78	\$10.12
Call Waiting	\$5.78	\$10.12
Caller ID (incoming)	\$5.78	\$10.12
Caller ID Plus Name (incoming)	\$5.78	\$10.12
Caller ID (outgoing)	n/c	
Caller ID Plus Name (outgoing)	n/c	
Customized Ringing	\$5.78	\$10.12
DID DNIS	\$11.56	\$20.23
Forward Circular Hunting	n/c	
Hunting/Non Hunting Number	n/c	

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 LOCAL EXCHANGE CONSUMER PRICE GUIDE
 

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## Calling Features (Cont'd)      Section 5.1.1.1

	<u>All LATA's</u>	
	<u>Residential</u>	<u>Business</u>
Speed Calling (8 & 30)	\$5.78	\$10.12
ANI (DINS with ANI forwarding), per number	\$26.66	\$46.66
Three Way Calling	\$5.78	\$10.12
Uniform Call Distribution	n/c	
Queing (UCD w/ generic Announcement)	\$5.78	\$10.12
B Channel Transfer/PRI T1	\$35.45	\$62.04
Local Account Codes, Non Verified	n/c	
Local Account codes, Verified	\$26.66	\$46.66
Expanded Rate Centers (up to 5)	\$88.87	\$155.52
	per rate center	per rate center
Remote Call Forwarding – per number	\$35.45	\$62.04
Remote Call Forwarding – per path	\$5.78	\$10.12
Selective Call Rejection	\$6.23	\$10.90
Selective Call Acceptance	\$6.23	\$10.90
Selective Call Forward	\$6.23	\$10.90
Selective Distinctive Alerting	\$6.23	\$10.90
PRI Call by Call	\$40.00	\$70.00
Redirect Number Delivery	\$158.70	\$277.73
Direct Trunk Overflow, Monthly Recurring Charge	\$88.78	\$155.37
Direct Trunk Overflow, Non-Recurring Charge	\$25.00	\$52.50
Remote Access Direct Trunk Overflow	\$17.77	\$31.10

Effective Date: February 20, 2021

LOCAL EXCHANGE CONSUMER PRICE GUIDE

Busy Line Verification and Interrupt Service:

Section 5.5.3

	<u>Residential</u>	<u>Business</u>
Per Request		
Busy Line Verification for all LATAs except LATA 132	\$9.99	\$15.00
Busy Line Verification for LATA 132	\$9.99	\$15.00
Busy Line Interrupts	\$9.99	\$15.00
Intercept Call Completion for All LATAs except 132	\$9.99	\$15.00
Intercept Call Completion for LATA 132	\$9.99	\$15.00

Directory Assistance Service:

Section 5.7.3

Directory Assistance, per request	\$1.99	\$2.00
Call Completion	\$1.99	\$2.00
Enhanced DA (per call)	\$1.99	\$2.00
Enhanced DA (per minute)	N/A	

Local Operator Service: Section 5.8

Intrastate Per Minute Usage Rates		
Daytime Measured Rate:	\$0.89	\$1.56
Evening / Night / Weekend Measured Rate	\$0.89	\$1.56

There is a 3 minute minimum billing for Operator Services calls made from payphones.

Per Call Charges	<u>All LATAs</u>	
Third Number Billing	\$9.99	\$17.48
Collect Calling	\$6.50	\$11.38
Person to Person	\$9.99	\$17.48
Station to Station	\$9.99	\$17.48
General Assistance	\$1.99	\$3.48
Calling Card – Customer Dialed	\$4.99	\$8.73
Calling Card – Operator Must Dial	\$4.99	\$8.73
Calling Card - Operator Dialed	\$5.50	\$9.63
Sent Paid Non Coin / Station-to-Station	\$9.99	\$10.00
Operator Dialed Assistance	\$2.15	\$3.76

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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Blocking Service:

Nonrecurring Charges: Section 5.6.3.1

900 and 700 Blocking

- Residential \$0.00
- Business (up to 200 lines) See Note

976 Blocking

- Residential \$0.00
- Business (up to 200 lines) See Note

Note: Blocking service is provided to residential customers at no additional charge. Business customers electing either service 90 days after the establishment of service will be charged \$9.00.

Recurring Charges: Section 5.6.3.2

Third Number Billed and Collect Call Restriction

- Residential \$0.00
- Business (up to 200 lines) \$0.00

Toll Restriction

- Residential \$0.00
- Business (up to 200 lines) \$0.00

Toll Restriction Plus

- Residential \$0.00
- Business (up to 200 lines) \$0.00

Direct Inward Dialing Blocking

(Third Party and Collect Call)

- Initial Activation \$0.00
- Subsequent Activation (per line) \$0.00

LOCAL EXCHANGE CONSUMER PRICE GUIDE

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DID Numbers:

	<u>Nonrecurring Installation</u>	<u>Monthly</u>
Per 20 numbers	\$500.00	\$18.67
Per 100 numbers	\$500.00	\$85.54
DID Number Set-Up charge, per block of 20 numbers		
Advantage Business Lines Only	\$400.00	

PRI T-1/Digital T1\*

		Monthly Recurring Charge		
		LATA 974	LATA 132	All Other LATAs
↓	PRIT1	1 yr. Term	\$5,000.00	\$5,000.00
	PRIT1	2 yr. Term	\$4,000.00	\$4,000.00
	PRIT1	3 yr. Term	\$3,500.00	\$3,500.00
	DigitalT1	1 yr. Term	\$5,000.00	\$5,000.00
	DigitalT1	2 yr. Term	\$4,000.00	\$4,000.00
	DigitalT1	3 yr. Term	\$3,500.00	\$3,500.00

\* A \$400.00 non-recurring installation charge applies to All PRI T-1 and Digital T1.

Effective Date: February 20, 2021

LOCAL EXCHANGE CONSUMER PRICE GUIDE

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Foreign Exchange Service

All LATAs	<u>Residential</u> \$79.98 times number of trunks	<u>Business</u> \$80.00 times number of trunks
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Emergency Call Forwarding

\$118.80 per line	\$173.25 per line
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Directory Listings:

A. All Customers  
 Per Listing or Per Number Charge

Primary Listing	\$0.00	
Additional Listing	\$7.55	\$13.21
Nondirectory Listed No.	\$7.55	\$13.21
Non-Published Number	\$5.33	\$9.33
Additional Indented	\$7.55	\$13.21
Reference & Cross Ref.- 1 <sup>st</sup> Line \$7.55		
Each Add'l Line	\$7.55	\$13.21
Alternate Tel No. - 1 <sup>st</sup> Line \$7.55		
Each Add'l Line	\$7.55	\$13.21
Duplicate Listing 1 <sup>st</sup> Line \$7.55		
Each Add'l Line	\$7.55	\$13.21
Each Other Dup.	\$7.55	\$13.21
Email Listing (Where Available)	\$7.55	\$13.21
Foreign Listing	\$7.55	\$13.21

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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Directory Listings:

B. Advantage Business Lines

Main Listing	
Non-Published Number	\$9.33
Additional Listing	\$13.21
Foreign Listing	\$13.21
Cross Reference Listing	\$13.21
Feature Change Charge (NRC)	\$62.83

Service Calls:

Per hour rate per technician	\$100.00	\$150.00
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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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A. SERVICES INELIGIBLE FOR SCHOOLS AND LIBRARIES DISCOUNT

1. Voice Mail Services

B. SCHOOLS AND LIBRARIES DISCOUNT MATRIX

<u>HOW DISADVANTAGED</u>	<u>% DISCOUNT LEVEL</u>	
	<u>Urban discount</u>	<u>Rural discount</u>
% of students eligible for national school lunch program		
<1	20	25
1-19	40	50
20-34	50	60
35-49	60	70
50-74	80	80
75-100	90	90

C. TELECOMMUNICATION SERVICE PRIORITY SYSTEM

Rate to be determined

D. EMERGENCY CONTACT SERVICE CHARGE

	<u>Residential</u>	<u>Business</u>
Monthly Recurring Charge	\$30.00	\$52.50
Installation Fee	\$150.00	

LOCAL EXCHANGE CONSUMER PRICE GUIDE

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E. PAETEC ADVANTAGE FEATURE PACK:

1. Basic Service Features:

Business Lines	\$68.13	
	<u>Residential</u>	<u>Business</u>
PBX Trunk		\$68.13
Remote Call Forward Lines	\$39.46	\$68.13
Additional Paths	\$39.46	\$69.06

2. Features:

Hunting	\$1.90	\$3.33
Caller ID	\$16.90	\$29.58
Caller ID with name	\$20.44	\$35.77
Call Waiting	\$20.76	\$36.33
Call Waiting Deluxe ID	\$20.44	\$35.77
Call Waiting Deluxe with name	\$20.44	\$35.77
Call Forwarding	\$14.18	\$24.82
Call Forwarding Don't Answer	\$8.89	\$15.56
Call Forwarding Busy	\$8.29	\$14.51
CF busy/don't answer	\$12.44	\$21.77
Remote Access to Call Forwarding	\$4.88	\$8.54
3 Way Calling	\$13.68	\$23.94
Speed Calling 8	\$13.68	\$23.94
Speed Calling 30	\$20.64	\$36.12
Call Tracing	\$2.66	\$4.66
Call Return	\$11.99	\$20.98
Call Block	\$0.00	
Repeat Dialing	\$11.99	\$20.98
Anonymous Call Rejection	\$11.99	\$20.98
Custom Ring – 1 Number	\$16.00	\$28.00
Customer Ring – 2 Numbers	\$19.38	\$33.92
Touch Tone	\$0.00	

Effective Date: February 20, 2021

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LOCAL EXCHANGE CONSUMER PRICE GUIDE

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E. PAETEC ADVANTAGE FEATURE PACK (Cont'd)

3. Usage Plans

	<u>Residential</u>	<u>Business</u>
4. Local Measured Service Package		
First 3 minutes	\$0.075	\$0.13
Each Additional Minute	\$0.016	\$0.03
5. Unlimited Local Calling		
Monthly Recurring, per line	\$38.93	\$40.00
6. Unlimited Local and Toll Calling		
Monthly Recurring, per line	\$49.68	

4. Non-Recurring Charge

Feature Change Charge	\$56.00	\$60.00
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