



November 27, 2024

**VIA ELECTRONIC MAIL**

Honorable Michelle L. Phillips, Secretary  
State of New York  
Public Service Commission  
Office of the Secretary  
Three Empire State Plaza  
Albany, NY 12223

**RE: Case 15-E-0751 – In the Matter of the Value of Distributed Energy Resources**

**NATIONAL GRID OPTIONAL MASS MARKET DEMAND RATE AUTOMATION REPORT**

Dear Secretary Phillips:

This report is transmitted for filing by Niagara Mohawk Power Corporation d/b/a National Grid (the Company) in accordance with the *Order Establishing Updated Standby Service Rates and Implementing Optional Mass Market Demand Rates* (the Order) of the Public Service Commission (Commission) issued on October 13, 2023 in the above proceeding and in compliance with the Commission's directive to report on the Company's progress on a quarterly basis until automation of the optional mass market Standby Service demand based delivery rates is complete, with the first such report due on January 2, 2024.<sup>1</sup> The Company filed its such last quarterly report on October 1, 2024 (October 2024 Report) and is providing this report as an update to that report.

This report provides information on the Company's progress toward billing automation timelines as summarized in Appendix C of the Order with an updated forecast of when the Company anticipates completion of such automation. In the Company's October 2024 report, the Company stated on Page 2 that mass market automation was complete, and that the October 2024 report would be the final report. However, the Company would like to clarify that while it has completed the automaton of mass market standby and optional rate customer's delivery charges, it has not yet completed the automation of hourly supply charges for these mass market customers. Therefore, the Company will resume filing these quarterly reports until the automation of hourly supply charges for mass market standby and optional rate customers is complete. A summary of the Company's current progress is described below.

**Mass Market Standby Rate Automation Process to Date**

On August 9, 2024, the Company completed automation of mass market customers opt-in delivery charges. Simultaneous with the programming of the delivery charges, the Company also

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<sup>1</sup> Case 15-E-0751, *In the Matter of the Value of Distributed Energy Resources*, Order Establishing Updated Standby Service Rates and Implementing Optional Mass Market Demand Rates (issued October 13, 2023), p. 81.

initiated programming of the mass market hourly supply charges, which is not yet complete. The work to program the hourly supply charges includes two parts. The first is the tariff modeling to program the calculation of hourly price times hourly usage for these customers in the billing system. This work has been completed. The second is to automate the upload of the applicable mass market service class's hourly prices to the applicable tables in the billing system from the Company's hourly pricing calculation software program. This work has not been completed.

The Company expects to fully complete the automation of hourly supply billing for mass market standby and optional rate customers by the customer's first full billing period following May 1, 2025 (approximately June 1, 2025), as stated in the *National Grid Extension Request Regarding the Implementation of Mandatory Hourly Supply Pricing for Mass Market Standby and Optional Rate Customers*, filed on November 22, 2024 in Case 15-E-0751.

Please direct any questions regarding the billing implementation to:

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Respectfully submitted,

/s/ Carol Teixeira

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