

**Number:** PL – 497  
**Date:** October 15, 2016  
**Subject:** NPA 838 to Overlay NPA 518 (New York)  
**Related Previous Planning Letters:** None

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**General Description**

On September 15, 2016, the State of New York Public Service Commission in its order of Case Number: 16-C-0297, approved an all services overlay as the relief method for the 518 NPA. The 518 NPA covers the north-east portion of New York serving communities such as Plattsburgh, Saranac and Albany. The new **838 NPA** will serve the same geographic area currently served by the existing 518 NPA. A map showing the area served by these NPAs is attached.

**Implementation of Relief Plan**

Implementation of the overlay of the 838 NPA is as follows:

	<b>Time</b>	<b>Date</b>
Start of Network Preparation and Customer Education		10/15/2016
Start of permissive 10-digit dialing	12:01 AM ET	03/18/2017
End of permissive dialing and start of mandatory 10-digit dialing	12:01 AM ET	08/19/2017
Earliest new NPA central office code activation date *	-	09/19/2017
Earliest date central office codes in the new NPA may be ordered through NANPA	-	07/15/2017

\* In Service Date of the New 838 NPA

During the permissive dialing period, subscribers may dial local calls within the overlay area on either a 7-digit or 10-digit basis, but will be encouraged to dial 10-digits. After the permissive period ends, all calls must be dialed using 10-digits.

When preparing for overlay area code relief, carriers are strongly encouraged to prepare their switches to begin sending 10 digits prior to the mandatory 10-digit dialing conversion date for customers.

## Central Office Code Listings and NPA Map

A rate center map of the 518/838 NPA overlay is attached. Since NXX information may change over time, please consult the NANPA website at [www.nanpa.com](http://www.nanpa.com), iconectiv's LERG Routing Guide or the NPA NXX Activity Guide for updated information. Information in the LERG Routing Guide and NPA NXX Activity Guide is available by license contract from Telecom Routing Administration (TRA), at 732-699-6700.

## Dialing Plan

Coincident with the introduction of mandatory 10-digit dialing, the dialing plan for the 518 and 838 NPAs will be as follows:

Type of call	Call terminating in	Dialing plan
Local & Toll Calls	Overlay NPAs (Within and between 518 and 838)	10-digits (NPA-NXX-XXXX)*
Local & Toll calls	Foreign NPA (FNPA) outside of overlay NPAs	1 + 10-digits (1 + NPA-NXX-XXXX)
Operator Services Credit card, collect, third party	HNPA or FNPA	0 + 10-digits (0 + NPA-NXX-XXXX)

\*1+10-digit dialing for all calls permissible at service provider's discretion

## Network Testing

All international and domestic carriers should ensure that the new 838 NPA has been activated throughout their networks prior to September 19, 2017 (In Service Date of new NPA). The test number to verify the routing to the new NPA will be in service beginning June 19, 2017 through October 19, 2017. The test number to verify the routing to the 838 NPA is 838-990-8378 (TEST). A recorded announcement will indicate that the test call has been successfully completed.

## General Information

The information in this planning letter reflects detailed information about NPA relief activities. The information has been derived from commission orders and from industry implementation decisions. The implementation of the plan described in this letter is the responsibility of individual service providers, and NANPA does not guarantee that the activities and plans will occur exactly as described herein.

## Contact Information

General questions regarding the relief of the 518 NPA overlay should be directed to Wayne Milby, Senior NPA Relief Planner NANPA, on 804-795-5919. Questions of a technical nature should be directed to the NPA coordinator of the appropriate service provider.

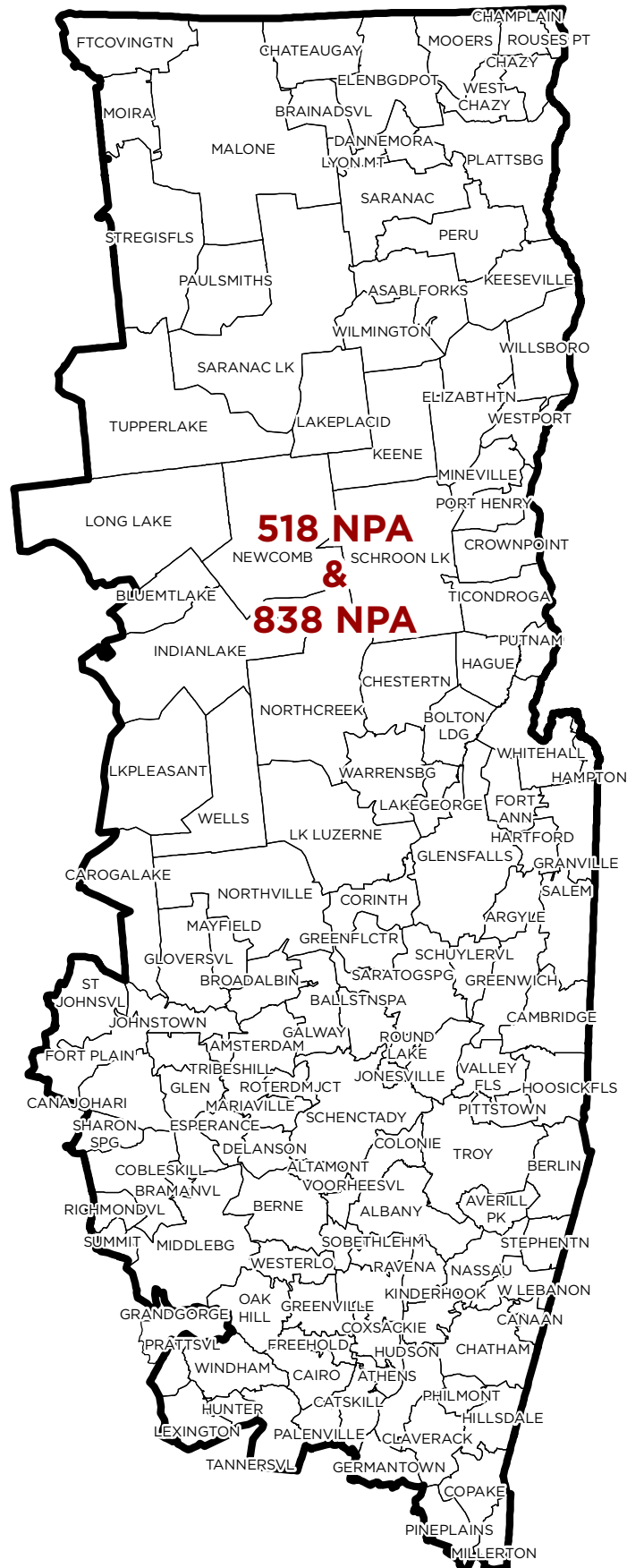
Attached is a list of company and contact information that is provided to assist in the implementation of the relief plan described herein. Because this information is subject to change, NANPA cannot guarantee the completeness or the accuracy of the attached list.

## SERVICE PROVIDER CONTACTS

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### NEW YORK 518 & 838 AREA CODE OVERLAY



#### Legend

- NPA Boundaries
- Rate Center Boundaries