Segment:	**REF** Reference Identification (Drop Reason and Initiating Party)
Position:	030
Loop:	LIN Optional (Must Use)
Level:	Detail
Usage:	Optional (Must Use)
Max Use:	1
Purpose:	To specify identifying information
Syntax Notes:	1 At least one of REF02 or REF03 is required.
	2 If either C04003 or C04004 is present, then the other is required.
	3 If either C04005 or C04006 is present, then the other is required.
Semantic Notes:	1 REF04 contains data relating to the value cited in REF02.
Notes:	Request: Required
	Response: Not Used
	REF~1P~B38
	REF~1P~020
	REF~1P~A13~MAIL RETURNED

Data Element Summary

	Ref. Des.	Data Element	Name	Attributes
Mand.	**REF01**	**128**	**Reference Identification Qualifier**	**M ID 2/3**
			1P Accessorial Status Code	
			Warnings associated with an accept status notification	
Must Use	**REF02**	**127**	**Reference Identification**	**X AN 1/30**
			020 Customer Moved or Account Closed	
			Originates with the Utility.	
			A13 Other	
			See explanation in REF03.	
			May originate either with the ESCO or the Utility.	
			B38 Dropped	
			(ESCO Initiated)	
			Customer was dropped by the ESCO.	
			CHA Customer Changed to Another ESCO	
			Upon Customer request:	
			• Sent by Utility to incumbent ESCO in response to pending switch to another ESCO.	
			• If supported by Utility, sent by the Incumbent ESCO to request cancelation of a pending switch to another ESCO.	
			CHU Customer Changed to Full Utility Service	
			Sent by Utility to Incumbent ESCO in response to customer request to return to full service.	
			DEC Customer Account Closed - Customer Deceased.	
			Originates with the Utility - Account closed due to death of Customer.	
Cond.	**REF03**	**352**	**Description**	**X AN 1/80**
			Additional text information to aid in explaining the reason for a drop.	