



**Public Service
Commission**

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Additional New York City Area Code Activated to Accommodate Future Demand

New 465 Area Code for the Bronx, Brooklyn, Queens, Staten Island, and the Marble Hill section of Manhattan

New Area Code Assignments Could Begin in the 3rd Quarter of 2027

ALBANY – The New York State Public Service Commission (Commission) announced today that a new area code was activated on June 18, 2026, in the 347/718/917/929 area code region that will allow for the seamless availability of telephone numbers when existing resources are exhausted, which is currently projected for the third quarter of 2027. With the addition of the new 465 area code, the region is now well-positioned to accommodate continued economic growth and growing consumer demand for telecommunication services.

As a result of a strong demand for telecommunication services in the New York City metropolitan area, the Commission approved a new area code in January 2025 for the area served by 347/718/917/929 using an area code overlay. An overlay occurs when multiple area codes serve the same geographical area. The new 465 area code will serve customers in the existing 347/718/917/929 area code region, which serves the Bronx, Brooklyn, Queens, Staten Island, and the Marble Hill section of Manhattan.

The new 465 area code will not be available until all numbers from the existing 347/718/917/929 area code have exhausted. Once the existing telephone numbers in the region have exhausted, customers requesting new mobile or landline telephone service, an additional line, or a relocation of their service could be assigned a number with the new 465 area code.

The North American Numbering Plan Administrator's (NANPA) website provides general information about area code relief planning and exhaust forecasts for all area codes. NANPA's exhaust forecasts are subject to fluctuation based on increases and decreases in demand. Industry trends that can impact a forecast include, but are not limited to, increased telephone number demand driven by the use of devices, such as consumer electronic equipment, cellular phones, and security systems, that

need their own individual numbers in order to connect to a telephone network. Visit NANPA's website at <https://nanpa.com/npa-relief/npa-relief-planning> to learn more.

The area code overlay requires consumers to continue dialing 10 digits (area code + 7-digit telephone number) for local calls in the 347/718/917/929/465 area or 1+10 digits for calls to other area code regions. However, in this instance, the activation of the new area code will be seamless for consumers in the 347/718/917/929 area code because 10-digit dialing has been required in the region since the first overlay for the region was approved in 1992.

Important facts that consumers and businesses need to know about the 465 area code overlay include:

- Current telephone numbers, including current area code, will not change;
- Calls which currently qualify as local calls will continue to remain local calls;
- The rate of a call, and the rates of other telephone services, are not affected by the new overlay area code;
- Calls to reach 911 Emergency Service will remain three digits;
- Calls to reach other local services currently available in the region, accessed through dialing 211, 311, 411, 511, 611, 711, or 811, will not change; and
- Telephone numbers in the 465 area code will not be available for assignment until remaining numbers in the 347/718/917/929 area code are exhausted.

Consumers should ensure that all services, automatic dialing equipment, applications, software, or other types of telecommunication equipment can recognize the new 465 area code as a valid area code. Some examples include life safety systems, fax machines, internet dial-up numbers, alarm and security systems, gates, speed dialers, mobile phone contact lists, call forwarding settings, voicemail services, and similar functions. All automatically dialed calls within the 347/718/917/929/465 area must be programmed to dial using 10-digits and the digit prefix "1" must be included for all calls to other area codes.

Documents regarding this proceeding may be obtained by going to the Search section of the Commission's Web site at www.dps.ny.gov, under 'Commission Files', and entering Case Number 24-C-0314 in the input box labeled "Search by Case Number". Many libraries offer free Internet access. Commission documents may also be obtained from the Commission's Files Office, 14th floor, Three Empire State Plaza, Albany, NY 12223 (518-474-2500). If you have difficulty understanding English, please call us at 1-800-342-3377 for free language assistance services regarding this press release. For more information, you may also visit your service provider's website.