EXHIBIT N

RESIDENTIAL BROADBAND SERVICES AND PRICING

Spectrum provides the same residential broadband retail rates and speed tiers across its entire 41-state service area.[1]

If you are a current customer, go to www.spectrum.net to access your billing statement to view your current service offering and rate.

Current Standard Service Offerings	Monthly Charge[2]
Spectrum Internet Premier: (500 Mbps x 20 Mbps)	$80.00
Spectrum Internet Gig: (1 Gbps x 35 Mbps[3]) Includes Advanced WiFi	$100.00

Current Limited Eligibility Service Offerings[4]	
Discounted Spectrum Internet Assist: (50 Mbps x 10 Mbps)	$15.00
Spectrum Internet Assist: (50 Mbps x 10 Mbps)	$25.00
Spectrum Internet Advantage: (100 Mbps x 20 Mbps)	$50.00

Speeds based on wired connections and represent the download and upload speeds for each offering. Actual speeds and wireless speeds may vary. Equipment upgrades may be required to optimize download and upload speeds. Call (866) 991-3044 to inquire if your modem or router needs upgrading.

Go to www.spectrum.com for other pricing including promotions and options bundled with other services, like video and phone services.

Feedback

Other Charges and Terms	Monthly Charge
Data included with monthly charge	Unlimited
Charges for additional data usage	No Charge
Modem or gateway lease, if applicable (Customers may use their own modem or gateway) To review our policy go to spectrum.com/policies/docsis-modem-policy	No Charge[5]
Security Suite	No Charge
Advanced WiFi	$10.00
Spectrum WiFi Pods	$3.00 per pod
CA Cost Recovery Charge[6]	$1.25

Additional Charges	
Professional Installation/Reconnect Applies to each instance of primary or secondary installations, reconnects or service calls	$65.00
Standard Self-Installation - Service Activation Charge	$30.00
Reconnection Fee	$5.00

Declined Auto Payment	$5.00

Unreturned Equipment Fee

Modem (wired & wireless)[7]	$90.00
Wireless Router[8]	$90.00
Spectrum WiFi Pod	$60.00

PERFORMANCE METRICS

Individual experience may vary. Go to Spectrum.com/policies/network-management-practices for additional information on the factors and conditions that may impact your experience.

Latency is a measurement of internet performance that refers to the time it takes for a packet of data to travel from one designated point to another on a network. Since many communication protocols depend upon an acknowledgement that packets were received successfully, or otherwise involve transmission of data packets back and forth along a path in the network, latency is often measured by round-trip time. Latency is typically measured in milliseconds, and generally has no significant impact on typical everyday internet usage. As latency varies based on any number of factors, most importantly the distance between a customer's internet connected device and the ultimate internet destination (as well as the number, variety, and quality of networks your packe cross), it is not possible to provide customers with a single figure that will define latency as part of a user experience.

50 x 10 Mbps:

Typical download speed	56 Mbps
Typical upload speed	11 Mbps
Typical latency (in milliseconds)	22 ms

100 x 20 Mbps:

Typical download speed	114 Mbps
Typical upload speed	22 Mbps
Typical latency (in milliseconds)	22 ms

500 x 20 Mbps:

Typical download speed	562 Mbps
Typical upload speed	22 Mbps
Typical latency (in milliseconds)	22 ms

1 Gig x 35 Mbps:

Typical download speed	1036 Mbps
Typical upload speed	40 Mbps
Typical latency (in milliseconds)	22 ms

Charter measures the speeds of its tiers using an independent third party and methodology similar to that used by the Federal Communications Commission in its "Measuring Broadband America" program. Latency is measured across all tiers, given the minimal variability at a speed tier level. Test results for speed and latency a measured at the modem, not an end user device. Individual speeds (including wireless) may vary (see below for more information). Additional information on internet service offerings can be found at Spectrum.com or by calling 1-888-438-2427.

Charter internet customers can check the speed performance of their current internet connection using the Charter Speed Test on https://www.spectrum.com/internet/speed-test, which tests the speed that they are receiving on Charter's network to the end user device. These tests are dependent on a variety of factors, including the customer's home network configuration, modem, and internet connected devices, and the time of day, and therefore do not reflect the performance of the Charter network only.

Broadband label information for Spectrum's current offers is available to download in machine readable format for Residential Internet, Business Internet, Mobile, and eligible Enterprise.

NETWORK MANAGEMENT

- Subject to Charter's network management practices and policies, Charter does not engage in application specific behavior.
- Subject to the restrictions and terms of Charter's Acceptable Use Policy and its network management practices and policies, which prevent harmful or illegal activity, Charter does not engage in subscriber triggered network management practices. See Charter.com/network-management-policies.

Additional information on network management can be found in Charter's Residential Internet Acceptable Use Policy ("AUP"), Commercial Internet Acceptable Use Policy, and Network Management Practices Policy. To access, go to Internet Acceptance Policies at Spectrum.com/policies/internet-use-policy and Network Management Policy at Spectrum.com/policies/network-management-practices.

PRIVACY POLICY

Charter values our Customers' privacy and will collect, use and otherwise handle your information in accordance with Charter's Privacy Policy at Spectrum.com/policies/your-privacy-rights.

COMPLAINTS OR INQUIRIES

If you have any questions or concerns regarding your Charter internet service, you may contact Charter customer service by calling 1-888-438-2427 or contact us online at Spectrum.com.

FCC RESOURCES

Learn more about the terms used on this form and other relevant information at the following FCC's link: https://www.fcc.gov/consumers

DISCLAIMERS

©2025 Charter Communications, Inc. Pricing and Offers are subject to change; restrictions may apply. Internet not available in all areas. Charter internet subscribers are required to use an authorized device in order to use the Charter network without interruption and receive optimal service performance. Charter does not guarantee security of data.

[1] The standard service offerings are available in approximately 99.99% of Spectrum's service area. Not all standard service offerings are available in Hana, HI; and Lindsay, CA; and Cedar Island, NC. Residential broadband services are not available in Cedar Island, NC. In certain areas, Spectrum Internet 2 Gig is available with download speeds up to 2Gig and upload speeds up to 1Gig and a monthly rate of $120.00 (Includes Advanced WiFi). In certain areas, Spectrum Internet services are bundled with Advanced WiFi at an additional charge of $10 per month and no charge for installation and activation of internet service. Existing customers (i.e., prior to September 17, 2024), are eligible to receive Spectrum Internet (400Mbps x 10 Mbps) and Spectrum Internet Ultra (600 Mbps x 20 Mbps) offerings, subject to the same limitations above. Please visit Spectrum.com to check availability.

[2] The monthly retail rate is the same across Spectrum's 41-state service area. Prices above do not include Local, Government Taxes and Fees which may vary by location. Promotional rates may vary; national retail rates are applied at the end of a promotional period.

[3] Gig capable modem or SONU required for Gig speed. For a list of Gig capable modems, visit Spectrum.net/modem. Installation or activation fees apply.

[4] For qualifying households only. Availability of offers is based on eligibility. Go to Spectrum.com/internet/spectrum-internet-assist for additional details.

[5] Customers on legacy packages may still be charged for a modem, but can migrate to a current offering which includes a modem at no charge.

[6] In order to recover costs related to compliance with government-imposed regulations in California that impact Spectrum-provided services, a $1.25 per month recovery charge will be added to Spectrum Internet charges for CA residents only.

[7] Examples include, but are not limited to, standard modems, eMTA modems and gateway modems.

[8] Examples include, but are not limited to, WiFi modems, WiFi Extenders and WiFi Routers.

Rev. 10/1/25

Return to Spectrum Policies

COMPANY

SHOP

EXPLORE

HELP & SUPPORT

Terms of Service/Policies

Your Privacy Rights

Accessibility

California Privacy Policy

Do Not Sell or Share My Personal Information/Opt-Out of Targeted Advertising

California Consumer Limit the Use of My Sensitive Personal Information

Not all products, pricing, and services are available in all areas. Pricing and actual speeds may vary. Internet speeds based on wired connection. Restrictions apply.

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